

NCDHH page

<https://nchh.nebraska.gov/>



TRS / NSTEP page

<https://psc.nebraska.gov/for-consumers/trsnstep-consumer-information>



NSTEP APPLICATION

<https://bit.ly/4bJEk6y>



VISION IMPAIRED NSTEP APPLICATION

<https://bit.ly/4sDA0LW>



NSTEP Provided by:



NEBRASKA SPECIALIZED TELECOMMUNICATIONS EQUIPMENT PROGRAM (NSTEP)



Apply Now



Learn More



Nebraska Specialized Telecommunications Equipment Program (NSTEP)



WHAT THIS PROGRAM DOES.

Provides financial assistance to help Nebraskans with hearing, vision-and hearing, or speech disabilities obtain specialized telecommunications equipment.

WHAT YOU CAN GET .

- Amplified or captioned phones
- TTYs
- Signaling devices
- Wireless devices (with participating providers)
- Other approved telecom equipment

ELIGIBILITY

You may qualify if:

- You have a certified disability affecting telephone use
- You are 3+ years old
- You live in Nebraska
- You have or have applied for phone service
- You haven't received program equipment in the last 3 years

EQUIPMENT OWNERSHIP

You own the equipment once purchased.

WHO CAN APPLY

- Deaf
- Hard of Hearing
- Deaf-Blind
- Blind/Low Vision with Hearing Loss
- Speech Disabled

**A qualified professional must certify the disability.*

HOW THE PROGRAM WORKS

- Apply online or through PSC or NCDHH
- Receive a voucher
- Select equipment from approved vendors
- Optional setup and training available

CONTACT INFORMATION

NE Public Service Commission

PO Box 94927

Lincoln, NE 68509-4927

(402) 471-3101 V

1-800-526-0017 V

E-mail: PSC.NSTEPapp@nebraska.gov

NE Commission for the Deaf and Hard of Hearing

Lincoln: 4600 Valley Road, Ste 420

Lincoln, NE 68510-4844

(402) 471-3593 V/TTY

1-800-545-6244 V/TTY

E-mail: ncdhh@nebraska.gov

Omaha: 1313 Farnam On the Mall

Omaha, NE 68102-1836

Call the Lincoln phone#

Kearney: 319 W. 11th St., Ste 106

Kearney, NE 68845

Call the Lincoln phone#

Scottsbluff 505A Broadway Ste 700

Scottsbluff, NE 69361

Call the Lincoln phone#

Nebraska Relay Service

1-800-833-7352—TTY

1-800-833-0920—V

1-877-243-2823—To reach a CapTel user

Nebraska Relay Service Customer Service

1-800-676-3777 (TTY/Voice/ASCII)

1-800-676-4290 Spanish Cust. Service (TTY/Voice)

1-888-269-7477 CapTel Cust. Service

(Voice/CapTel/TTY)

1-866-670-9134 CapTel Spanish Cust. Service

(Voice/CapTel/TTY)