

LOCAL EXCHANGE SERVICE

MCImetro ACCESS TRANSMISSION SERVICES LLC
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO LOCAL EXCHANGE SERVICE
WITHIN THE STATE OF NEBRASKA

This tariff contains the rules, regulations, descriptions and rates applicable to the furnishing of local exchange telecommunications services offered by MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services (hereinafter referred to as the "Company") within the State of Nebraska to residential and small business (i.e., mass market) customers. Local exchange telecommunications services offered to large business and enterprise customers are not contained in this tariff, but instead can be found in Company Tariff No. 4.

Effective December 31, 2023, the Company no longer offers local exchange service to residential and small business customers and all residential and small business local phone service offerings in this tariff are discontinued and withdrawn. A reasonable transition period beyond January 1, 2024 may be permitted where the Company determines that additional time is needed for customers to establish replacement service.

N
|
|
N

LOCAL EXCHANGE SERVICE

CHECK SHEET

Pages 1 – 216.7 inclusive of this Tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original Tariff in effect on the date indicated.

<u>Page</u>	<u>Revision</u>	
1	4	*
2	53	*
3	8	*
4	21	
5	15	
5.1	12	
5.2	21	*
5.3	23	
6	2	
7	4	
7.1	5	
8	2	
9	4	*
10	2	
11	2	
12	2	
13	2	
14	2	
15	3	
16	2	
17	2	
18	2	
19	2	
20	2	
21	2	
22	2	
23	2	
24	2	
25	2	

* New or Revised

Issued: December 18, 2023

Effective: December 31, 2023

Shannon L. Freedlund
Manager
5055 North Point Parkway
Alpharetta, GA 30022

Received by NPSC
12/18/2023

LOCAL EXCHANGE SERVICE

CHECK SHEET (CONT.)

<u>Page</u>	<u>Revision</u>
26	2
27	2
28	2
29	2
30	2
31	2
32	2
33	2
34	2
35	2
36	2
37	2
38	2
39	3
40	2
41	2
42	2
43	2
44	2
45	2
46	2
47	2
48	2
49	2
50	2
51	2
52	5
53	4
54	2
55	2

*

* New or Revised

Issued: December 18, 2023

Effective: December 31, 2023

Shannon L. Freedlund
Manager
5055 North Point Parkway
Alpharetta, GA 30022

Received by NPSC
12/18/2023

LOCAL EXCHANGE SERVICE

CHECK SHEET (CONT.)

<u>Page</u>	<u>Revision</u>	
56	2	*
57	2	*
58	2	*
59	2	*
60	2	*
61	2	*
62	2	*
63	7	*
64	10	*
65	6	*
66	7	*
67	6	*
68	6	*
69	9	*
70	7	*
71	9	*
72	2	*
73	7	*
74	3	*
75	7	*
75.1	2	*
76	2	*
77	4	*
78	4	*
79	5	*
79.0.1	2	*
79.1	2	*
80	8	*
81	2	*
82	6	*
83	2	*
84	2	*
85	2	*
86	3	*
87	3	*
88	2	*
89	2	*
90	2	*
91	2	*
92	2	*
93	3	*
94	2	*
95	2	*
96	2	*
97	3	*
98	2	*
99	3	*
100	3	*

* New or Revised

LOCAL EXCHANGE SERVICE

CHECK SHEET (CONT.)

<u>Page</u>	<u>Revision</u>	
101	2	*
102	3	*
103	2	*
104	2	*
105	3	*
106	2	*
107	2	*
108	7	*
109	2	*
110	2	*
111	2	*
112	2	*
113	2	*
114	3	*
115	3	*
116	2	*
117	2	*
118	2	*
119	2	*
120	3	*
121	3	*
122	3	*
123	2	*
124	2	*
125	3	*
126	2	*
127	2	*
128	2	*
129	3	*
130	3	*
131	7	*
132	5	*
133	5	*
134	4	*
135	5	*

* New or Revised

Issued: November 15, 2021

Effective: November 25, 2021

Edwin Reese
Tariff Administrator
1300 I Street NW, 500W
Washington, DC 20005

Received by NPSC
11/15/2021

LOCAL EXCHANGE SERVICE

CHECK SHEET (CONT.)

<u>Page</u>	<u>Revision</u>	
136	5	*
137	5	*
138	4	*
139	4	*
140	6	*
141	6	*
142	2	*
143	2	*
144	2	*
145	2	*
146	2	*
147	3	*
148	3	*
149	3	*
150	2	*
150.1	3	*
151	2	*
152	4	*
153	2	*
154	2	*
154.1	3	*
155	3	*
156	3	*
157	3	*
158	3	*
159	3	*
160	3	*
161	3	*
162	3	*
163	5	*
164	5	*
165	3	*
166	4	*
167	4	*
168	5	*
169	4	*
170	5	*

* New or Revised

Issued: November 15, 2021

Effective: November 25, 2021

Edwin Reese
 Tariff Administrator
 1300 I Street NW, 500W
 Washington, DC 20005

Received by NPSC
 11/15/2021

LOCAL EXCHANGE SERVICE

CHECK SHEET (CONT.)

<u>Page</u>	<u>Revision</u>	
171	5	
172	4	
173	4	
174	3	
175	4	
176	3	
177	8	
178	6	
179	4	
180	9	
181	5	
182	3	
183	6	
184	4	
185	4	*
186	3	
187	10	
188	2	
189	2	
190	2	
191	6	
192	2	
193	2	
194	2	
195	3	

* New or Revised

Issued: December 18, 2023

Effective: December 31, 2023

Shannon L. Freedlund
Manager
5055 North Point Parkway
Alpharetta, GA 30022

Received by NPSC
12/18/2023

LOCAL EXCHANGE SERVICE

CHECK SHEET (CONT.)

<u>Page</u>	<u>Revision</u>	
196	3	*
197	2	*
198	2	*
199	2	*
200	2	*
201	2	*
202	3	*
203	2	*
204	2	*
205	2	*
206	2	*
206.1	2	*
207	2	*
208	4	*
209	3	*
210	7	*
211	4	*
212	4	*
213	4	*
214	4	*
215	3	*
216	3	*
216.1	5	*
216.2	5	*
216.3	3	*
216.4	3	*
216.5	4	*
216.6	5	*
216.7	5	*
216.8	4	*
216.9	3	*

* New or Revised

Issued: November 15, 2021

Effective: November 25, 2021

Edwin Reese
Tariff Administrator
1300 I Street NW, 500W
Washington, DC 20005

Received by NPSC
11/15/2021

LOCAL EXCHANGE SERVICE

TABLE OF CONTENTS

	<u>PAGE NO.</u>
CHECK SHEET	2
TABLE OF CONTENTS	6
EXPLANATION OF SYMBOLS	8
APPLICATION OF Tariff	9
1. DEFINITIONS	10
2. REGULATIONS	
2.1 Undertaking of the Company	16
2.1.1 Scope	16
2.1.2 Shortage of Equipment or Facilities	16
2.1.3 Terms and Conditions	17
2.1.4 Liability of the Company	19
2.1.5 Notification of Service-Affecting Activities	27
2.1.6 Provision of Equipment & Facilities	27
2.1.7 Non-routine Installation	29
2.1.8 Ownership of Facilities	29
2.2 Prohibited Uses	29
2.3 Obligations of the Customer	
2.3.1 General	29
2.3.2 Claims	31
2.4 Customer Equipment and Channels	
2.4.1 General	33
2.4.2 Station Equipment	33
2.4.3 Interconnection of Facilities	34
2.4.4 Inspections	35
2.5 Payment Arrangements	
2.5.1 Payment for Service	36
2.5.2 Billing and Collection of Charges	38
2.5.3 Disputed Bills	39
2.5.4 Advance Payments	39
2.5.5 Deposits	40
2.5.6 Discontinuance of Service	41

* New or Revised

Issued: November 15, 2021

Effective: November 25, 2021

Edwin Reese
 Tariff Administrator
 1300 I Street NW, 500W
 Washington, DC 20005

Received by NPSC
 11/15/2021

LOCAL EXCHANGE SERVICE

TABLE OF CONTENTS (Cont.)

	<u>PAGE NO.</u>
2. REGULATIONS	
2.6 Allowances for Interruptions in Service	
2.6.1 Credit for Interruptions	46
2.6.2 Limitations on Allowances	48
2.6.3 Use of Alternative Service Provided by the Company	49
2.7 Cancellation of Service	
2.7.1 Cancellation of Application for Service	49
2.7.2 Cancellation of Service by the Customer	50
2.8 Transfers and Assignments	50
2.9 Notices and Communications	51
2.10 Reserved for Future Use	
2.11 Reserved for Future Use	
3. LOCAL EXCHANGE SERVICE	53
3.1 Residential	53
3.1.1 General Provisions	53
3.1.2 Plans	63
3.1.2.1 Residential RLA Service	63
3.1.2.2 Residential RLC Service	64
3.1.2.3 Residential RLC-1 Service	65
3.1.2.4 Residential RLD Service	66
3.1.2.5 Residential RLD-1 Service	67
3.1.2.6 Residential RLD-3 Service	68
3.1.2.7 Residential RLE Service	69
3.1.2.8 Residential RLF Service	70
3.1.2.9 Residential RLG Service	71
3.1.2.10 Residential RLH Service	72
3.1.2.11 Residential RLI Service	75
3.1.2.12 Residential RLD-4 Service	77
3.1.2.13 Residential RLJ Service	78
3.1.2.14 Residential RLK Service	80
3.1.2.15 Residential RLL Service	82
3.1.3 Directory Assistance/Directory Assistance Call Completion	84
3.1.4 Operator Services	84
3.1.5 Directory Listings Options and Types	86
3.1.6 Other Residential Non-Recurring Charges	87
3.1.7 Blocking Features	87
3.1.8 Features and Options	89
3.1.9 Pay Per Use Features	94
3.1.10 Local Number Portability	95
3.1.11 Reserved for Future Use	
3.1.12 Promotions	96
3.1.13 Telecommunications Priority Service	151
3.1.14 Reserved for Future Use	
3.1.15 Residential RLA Affinity Savings Plan	153
3.1.16 Employee Benefit Plan II	154
3.1.17 Telecommunications Relay Service (TRS)	154.1

LOCAL EXCHANGE SERVICE

TABLE OF CONTENTS (Cont.)

	<u>PAGE NO.</u>
4. RESERVED FOR FUTURE USE	
5. SMALL BUSINESS SERVICES	
5.1 Business B2 Service	186
5.2 Business B2 Multiline Service	187
5.3 Business Service B	191
5.4 Directory Assistance	192
5.5 Operator Assistance	193
5.6 Directory Listing Options and Types	195
5.7 Other Small Business Non-Recurring Charges	196
5.8 Block Features	197
5.9 Block Features – Charges	198
5.10 Features Option	199
5.11 Hunting Features	203
5.12 Pay Per Use Features	204
5.13 Feature Packages	205
5.14 Local Number Portability	206
5.15 Service Availability and Local Calling Areas	206
5.16 Telecommunications Relay Service (TRS)	206.1
6. RESERVED FOR FUTURE USE	
7. CALLING PLANS	208

LOCAL EXCHANGE SERVICE

EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS USED IN THIS Tariff

The following symbols shall be used in this Tariff for the purpose indicated below:

- C - To signify changed regulation.
- D - To signify discontinued rate or regulation.
- I - To signify increased rate.
- M - To signify a move in the location of text.
- N - To signify new rate or regulation.
- R - To signify reduced rate.
- S - To signify reissued matter.
- T - To signify a change in text but no change in rate or regulation.
- Z - To signify a correction

LOCAL EXCHANGE SERVICE

APPLICATION OF TARIFF

This tariff contains the rules, regulations, descriptions and rates applicable to the furnishing of local exchange telecommunications services offered by MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services (hereinafter referred to as the "Company") within the State of Nebraska to residential and small business (i.e., mass market) customers. Local exchange telecommunications services offered to large business and enterprise customers are not contained in this tariff, but instead can be found in Company Tariff No. 4.

Effective December 31, 2023, the Company no longer offers local exchange service to residential and small business customers and all residential and small business local phone service offerings in this tariff are discontinued and withdrawn. A reasonable transition period beyond January 1, 2024 may be permitted where the Company determines that additional time is needed for customers to establish replacement service.

N
|
|
N

Issued: December 18, 2023

Effective: December 31, 2023

Shannon L. Freedlund
Manager
5055 North Point Parkway
Alpharetta, GA 30022

Received by NPSC
12/18/2023

LOCAL EXCHANGE SERVICE

1. Definitions

Certain terms used generally throughout this Tariff are defined below, unless otherwise noted .

Advance Payment: Payment of all or part of a charge required before the start of service.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Call Forward Busy: Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forward No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Variable: Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

Call Hold: Allows the User to hold one call for any length of time provided that neither party goes On Hook.

Call Park: Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

LOCAL EXCHANGE SERVICE

1. Definitions (Cont'd)

Call Pickup: Allows a User to answer incoming calls to another Station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where predesignated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

Call Trace: Allows a called party to initiate an automatic trace of the last call received and is available for Local Line customers. After receiving an offending call, the customer must hang up and dial the feature code *57 (1157 for rotary phones) prior to receiving another inbound call. After dialing the feature code, the customer receives a recording that indicates that the trace was successful, and that the originating number has been captured and forwarded to the Company. The recording will also provide the customer a toll free number to the Company's Annoyance Call Bureau (ACB) Center for the customer to call for further action or to speak to an ACB representative. An ACB representative advises the customer that the telephone numbers of calls identified as harassing shall be released only to authorized investigative or law enforcement officers. This information will not be given directly to the customer. Customers will be instructed to file a complaint with the appropriate law enforcement officials. Information on originating telephone number identified as harassing are released verbally to law enforcement with proof of identification. A subpoena is required before written records may be released to law enforcement. The Company is not liable for damages if, for any reason, the call trace attempt is not successful. The practices of law enforcement officials vary, and the Company does not represent that any action taken by such officials with regard to the traced number.

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party, using the same line.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel: Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Caller ID with Name and Number: Allows the subscriber to view the name and phone number of the calling party before the phone is answered.

LOCAL EXCHANGE SERVICE

1. Definitions (Cont'd)

Calling Number Delivery: Identifies the 10-digit number of the calling party.

Calling Number Delivery Blocking: An optional feature which allows a customer to block the delivery of their telephone number to the called party's destination display on a selective or complete basis. There are two types of Calling Number Delivery Blocking: 1) Selective Blocking allows a customer to activate and deactivate on a per-call basis Calling Number Delivery Blocking using a feature access code prior to placing an outgoing call. Selective Blocking does not prevent the delivery of telephone numbers to 911 emergency providers. 2) Complete Blocking allows a customer to request Calling Number Delivery Blocking on the customer's line or trunk which automatically blocks the delivery of the caller's number on all outgoing calls. Complete Blocking does not prevent the delivery of telephone numbers to 911 emergency providers.

Class of Service: (see Toll Restriction)

Company: MCImetro Access Transmission Services LLC, a Delaware Corporation, which is the issuer of this Tariff.

T

Conference/Six-Way: The User can sequentially call up to five other people and add them together to make up a six-way call.

LOCAL EXCHANGE SERVICE

1. Definitions (Cont'd)

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's Tariff regulations.

Customer Group Dialing Plan: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

Digital Interface: Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Local Trunk-Basic or Local Trunk-DID to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

Dial Pulse (DP): The pulse type employed by rotary dial Station sets.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Do Not Disturb: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial Station sets.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Hunting: Routes a call to an idle Station line. There are three types of Hunting: 1) Uniform Call Distribution - Calls will be distributed evenly among a trunk group or hunt group by number of calls. For example the first call will go to the first member of the group, the second call to the second member, until each member has received a call, at which point the next call goes to the first member; 2) Sequential - Calls will start with the number of the line or trunk dialed and hunt up to the end of the trunk or hunt group. For a 10 line hunt group, if the fifth line is dialed, the switch will attempt to place the call on the fifth line. If that line is busy it will hunt through lines 6-10 stopping at line 10, and sending back a busy if no lines were available; and 3) Circular - Calls will start with the number of the line or trunk dialed and hunt up to the end of the trunk or hunt group and then start at the beginning of the trunk group and hunt back to the line that was dialed. For a 10 line hunt group, if the fifth line is dialed, the switch will attempt to place the call on the fifth line. If that line is busy it will hunt through lines 6-10, then hunt lines 1-4, and sending back a busy if no lines were available.

LOCAL EXCHANGE SERVICE

1. Definitions (Cont'd)

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Interim Local Number Portability (ILNP): An optional feature of facilities based services which allows the customer to keep its existing telephone number. ILNP is accomplished via Remote Call Forwarding (RCF). Charges will apply per telephone number.

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Exchange Carrier: A company which furnishes exchange telephone service.

Mbps: Megabits, or millions of Bits, per second.

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dialtone).

Most Idle Trunk Selection (MIDL): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

LOCAL EXCHANGE SERVICE

1. Definitions (Cont'd)

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Remote Access to Call Forwarding: This feature enables the end user to remotely activate, deactivate or change the forward to number from a touch tone signaling telephone when away from home. Must subscribe to one of the call forwarding features.

Qwest: Interchangeable with US West.

Selective Call Screening (SCS): A call processing arrangement designed to restrict certain types of billing options from a line or trunk originating a call. The service is offered to provide customers with a choice of originating call screening options when an operator services system is involved with the call processing. The Selective Call Screening service provides information to the operator services platform (mechanized or live operator) to denote special originating call handling was requested. The following billing options are available: billing as collect, bill to a third party number or billed to a calling card. The Company assumes no liability for calls completed by any other entity, carrier or operator services platform as long as the Selective Call Screening code accompanies the call sent to another entity, carrier or operator services platform. SCS Customers are responsible for all toll charges billed to their line(s) for calls that are not carried solely over MCI network and facilities. SCS is offered subject to switch availability on MCI Local Business facilities(lines and trunks).

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this Tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this Tariff, but the duration of the service is calculated from the Service Commencement Date.

LOCAL EXCHANGE SERVICE

1. Definitions (Cont'd)

Services: The Company's telecommunications services offered on the Company's network.

Shared Facilities: A facility or equipment system or subsystem which can be used simultaneously by several Customers.

Speed Dial (Speed Dial-8 or Speed Dial-30): Allows a User to maintain a list of 8 or 30 (Speed Dial-8 or Speed Dial-30) selected directory numbers which can be called by dialing a one or two-digit code.

Station: Telephone equipment from or to which calls are placed.

Toll Restriction: (formerly Class of Service): Used to prevent a Station from dialing certain codes and numbers.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

US West: Interchangeable with Qwest

User: A Customer or any other person authorized by the Customer to use service provided under this Tariff.

LOCAL EXCHANGE SERVICE

2. Regulations

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Nebraska under the terms of this Tariff .

Customers may use services and/or facilities provided under this Tariff to obtain access to services offered by other service providers. The Company is responsible under this Tariff only for the services and facilities provided herein.

2.1.2 Shortage of Equipment of Facilities

2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions

- 2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this Tariff, a month is considered to have 30 days. All calculations of dates set forth in this Tariff shall be based on calendar days, unless otherwise specified herein.
- 2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff.
- 2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this Tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

- 2.1.3.4 This Tariff shall be interpreted and governed by the laws of the State of Nebraska without regard for the State's choice of laws provisions.
- 2.1.3.5 Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- 2.1.3.6 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- 2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.8 below.
- 2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (The Commission expressly reserves judgment on the propriety of all such tariff provisions pending a Commission rulemaking on what, if any, liability-limiting language is appropriate.

2.1.4.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6, below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2.1.4.2 The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this Tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this Tariff, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

- 2.1.4.3 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.
- 2.1.4.4 The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of other common carriers or warehousemen.
- 2.1.4.5 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- 2.1.4.6 The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.6 Cont.

directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location or use of any installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

2.1.4.7 The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.

2.1.4.8 Notwithstanding the Customer's obligations as set forth in Section 2.3.2, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this Tariff , including:

-claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and- patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others; and

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

- 2.1.4.8 -all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this Tariff .
- 2.1.4.9 The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- 2.1.4.10 The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- 2.1.4.11 The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)2.1 Undertaking of the Company (Cont'd)2.1.4 Liability of the Company (Cont'd)

2.1.4.12 The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.

2.1.4.13 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.14.13 (cont.)

other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the company may, upon written notice, terminate the Customer's service without liability.

2.1.4.14 With respect to Emergency Number 911 Service:

- (a) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.14 (Cont'd)

(b) Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.

2.1.4.15 The Company's liability arising from errors or omissions in Directory Listings, other than charged listings, shall be limited to the amount of actual impairment to the Customer's service and in no event shall exceed one-half the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

- 2.1.4.16 In conjunction with a nonpublished telephone number, as described in Section 3.4.5.3, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.
- 2.1.4.17 When a Customer with a nonpublished telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this Tariff, Customer acknowledges and agrees with the release of information as described above.
- 2.1.4.18 In conjunction with the Busy Line Verification and Interrupt Service as described in Section 3.3.2, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
- 2.1.4.19 The Company shall not be liable for any act or omission concerning the implementation of Presubscription, as defined herein.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)2.1 Undertaking of the Company (Cont'd)2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

2.1.6.1 The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this Tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

2.1.6.2 The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.6 Provision of Equipment and Facilities (Cont'd)

2.1.6.3 Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.

2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

- (a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
- (b) the reception of signals by Customer provided equipment; or
- (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this Tariff remains in the Company, its agents or contractors.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

2.2.3 Customer may not use service furnished under this local exchange Tariff, directly or indirectly, to provide a service that constitutes exchange access and/or is subject to the application of access charges under applicable law. The Company reserves the right to:

- (1) request that Customer provide written certification that it is using the service in compliance with this requirement; and/or
- (2) conduct a site survey of Customer premises or an audit of Customer books and records upon reasonable notice or take other reasonable measures to satisfy itself that Customer is using service in compliance with this Tariff .

In the event Customer is found to be using service in violation of this requirement, the Company may discontinue the provision of service without notice, any other provision of this Tariff to the contrary notwithstanding. Customer shall indemnify the Company for any liability, losses, penalties or payments (including without limitation access charges and the Company's attorneys' fees) incurred due to Customer's misuse of the Company's services obtained under this Tariff.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this Tariff ;
- (b) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.1 General (Cont'd)

- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.
- (i) The Customer is responsible for taking all steps necessary to cancel or otherwise discontinue any local service(s) to be replaced by any Company facilities-based local service(s) as described herein.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (a) any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (b) any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.4 Customer Equipment and Channels

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)2.4 Customer Equipment and Channels (Cont'd)2.4.2 Station Equipment (Cont'd)

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.4.3 Interconnection of Facilities

2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

2.4.3.2 Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the Tariffs of the other communications carriers which are applicable to such connections.

2.4.3.3 Facilities furnished under this Tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this Tariff.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.4 Inspections

- 2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

- 2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

2.5.1.1 Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g. County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)2.5 Payment Arrangements (Cont'd)2.5.1 Payment for Service (Cont'd)

- 2.5.1.2 A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state.¹ This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

¹Pending the conclusion of any challenge to a jurisdiction's right to impose a gross receipts tax, the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company will credit or refund such amounts to affected Customers (less its reasonable administrative costs), if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and returned to the Company.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

- 2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt.
- 2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided.
- 2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- 2.5.2.4 Amounts not paid within 30 days after the date of invoice are considered past due.
 - 2.5.2.4.1 For residential service customers, a late payment charge of 1.5% may be assessed on payments not received within 30 days from the invoice date, where capabilities exist. The late payment charge will be applied to the entire unpaid balance of the customer's monthly invoice, including taxes. The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer. The late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.
- 2.5.2.5 A \$10.00 charge will be assessed for checks with insufficient funds or non-existing accounts.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Nebraska Public Service Commission in accordance with the Commission's rules of procedure.

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)2.5 Payment Arrangements (Cont'd)2.5.5 Deposits

- 2.5.5.1 Applicants for service or existing Customers whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation.
- 2.5.5.2 For Residential Service customers, the deposit will not exceed an amount equal to two times the estimated amount of one month's average bill for a service or facility which has a minimum payment period of one month; or
- the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.
- 2.5.5.3 deposit may be required in addition to an advance payment.
- 2.5.5.4 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- 2.5.5.5 Deposits held for business customers will accrue interest at a rate of seven (7) percent per annum. Interest on a deposit shall accrue annually and, if requested, shall be annually credited to the customer by deducting such interest from the amount of the next bill for service following the accrual date.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.5 Deposits(Cont.)

2.5.5.6 Deposits held for Residential Service customers will accrue interest at a rate paid by the Bank of Nebraska on a 6 month certificate of deposit as of the first business day of each year.

2.5.6 Discontinuance of Service

2.5.6.1 Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to the Customer, discontinue or suspend service without incurring any liability.

2.5.6.2 Upon violation of any of the other material terms or conditions for furnishing service, the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

2.5.6.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

2.5.6.4 Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service, the Company may, with prior notice to the customer, immediately discontinue or suspend service without incurring any liability.

2.5.6.5 Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.

2.5.6.6 The Company may discontinue the furnishing of any and/or all service(s) to a Customer, without incurring any liability:

2.5.6.6.1 Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section 2.5.6.6.1 (a-f) if:

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)2.5 Payment Arrangements (Cont'd)2.5.6 Discontinuance of Service (Cont'd)2.5.6.6 Cont'd2.5.6.6.1 (Cont'd)

- (a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or
- (b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or
- (c) The Customer has been given ten (10) day written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other common carrier communications services to which the Customer either subscribes or had subscribed or used; or
- (d) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the Tariff charges for the service by:
 - (d.1) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this Tariff; or
 - (d.2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - (d.3) Any other fraudulent means or devices; or

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

2.5.6.6 Cont'd

2.5.6.6.1 (Cont'd)

- (e) Use of service in such a manner as to interfere with the service of other users; or
- (f) Use of service for unlawful purposes.

2.5.6.6.2 Immediately, upon written notice to a Customer who has failed to pay any sum within 30 days of the date when payment was due;

2.5.6.6.3 Upon ten (10) days written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.5; or

2.5.6.6.4 Ten (10) days after sending the Customer written notice of noncompliance with any provision of this Tariff if the noncompliance is not corrected within that ten (10) day period; or

2.5.6.7 The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

2.5.6.8 Upon the Company's discontinuance of service to the Customer under Section 2.5.6.1 or 2.5.6.2, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this Tariff.

2.6 Allowances for Interruptions of Service

2.6.1 Credit for Interruptions: When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence whenever said interruption continues for a period of 24 hours or more (OR FOR A PERIOD OF 8 HOURS OR MORE FOR CUISTOMERS OF SMALL BUSINESS LOCAL SERVICE) due to any cause or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's Tariff s. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.7 Late Payment Charge

For residential and small business customers, a late payment charge at the rate of 1.5 per month will accrue upon any unpaid amount commencing 31 days after remittance was due to MCI. The late payment charge will be applied to the entire unpaid balance of the customer's monthly invoice, including taxes. The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer.

The late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.6 Allowances for Interruptions of Service (Cont'd)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this Tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
- (b) interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;
- (c) interruptions due to the failure or malfunction of non-Company equipment;
- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (g) interruption of service due to circumstances or causes beyond the control of the Company.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.6 Allowances for Interruptions of Service (Cont'd)

2.6.3 Use of Alternative Service Provided by the Company: Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the Tariff rates and charges for the alternative service used.

2.7 Cancellation of Service

2.7.1 Cancellation of Application for Service

2.7.1.1 Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

2.7.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

2.7.1.3 The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.7 Cancellation of Service (Cont'd)

2.7.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2, all costs, fees and expenses incurred in connection with:

- 1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- 3) all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this Tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont.)

10. Reserved for Future Use

11. Reserved for Future Use

LOCAL EXCHANGE SERVICE

3. Local Exchange Service

3.1 Residential^{1/2}

N

3.1.1 General Provisions

- A. Application of Residential Service: Residential service is defined as service that is furnished (1) in private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupational use; (2) in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters; (3) used for purposes of study by a clergyman located in a , church, synagogue, mosque or other religious institution. The Company reserves the right to disconnect customer's residential service or to convert any plan associated with such service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with normal residential applications. This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per minute basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.
- C. All residential service set forth in this Section of this tariff is presently only available to those customers who presently have service on lines with Qwest Communications or with MCImetro or another carrier who provisions service either via resale of Qwest Communications services or via UNE-Platform service provided by Qwest Communications.
- D. Line Connection Fee: Applies on a per line basis when a customer requests a new line of service or when a customer moves to a new location.
- E. Service Order Charge: Applies to changes made to an account after the point of sale.

¹Effective October 1, 2019, the Company will no longer offer local exchange service to new residential customers as described in this section (Section 3, Residential Service). Also effective October 1, 2019, existing residential customers currently subscribed to any of the Company local exchange service offerings described in this section (Section 3, Residential Service) will no longer be able to move, add to, or change the service to which they are subscribed.

²Effective December 31, 2023, the Company no longer offers local exchange service to residential customers and all residential local phone service offerings in this tariff are discontinued and withdrawn. A reasonable transition period beyond January 1, 2024 may be permitted where the Company determines that additional time is needed for customers to establish replacement service.

N
|
|
N

LOCAL EXCHANGE SERVICE

3. Local Exchange Service3.1 Residential (Cont.)3.1.1 General Provisions (Cont.)

- F. Monthly recurring charge: Touch tone calling is included in the monthly recurring charge. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the residential services described below. Unless otherwise indicated, customers of residential service will receive Block 900/976 with their selected residential service at no additional charge.
- G. The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to provide adequately the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.
- H. Termination of Residential Service: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff: For purposes of this section, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under this tariff and MCI WorldCom Communications Inc., Nebraska Tariff No. 2 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under this tariff and MCI WorldCom Communications Inc., Nebraska Tariff No. 2 and <http://www.mci.com/service>.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.1 General Provisions (Cont.)

H. Residential RLA Service 1/

H.1 For customers subscribing to Residential RLA Service, the following termination provisions apply:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> , and intraLATA and/or interLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

Zone 3- \$20.99'

¹Beginning April 01, 2006, this service is no longer available to new subscribers.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.1 General Provisions (Cont.)

H. (Cont.)

H.1 (Cont.)

- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , b) intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-1 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> , and intraLATA and/or interLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , s well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.1 General Provisions (Cont.)

H. (Cont.)

H.1 (Cont.)

4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , b) intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-1 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

H.2: For customers subscribing to Residential RLE, Residential RLF or Residential RLG Service, the following termination provisions apply:

1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> , and intraLATA and/or interLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.1 General Provisions (Cont.)

H. (Cont.)

H.2: (Cont.)

- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , b) intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> , and intraLATA and/or interLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.1 General Provisions (Cont.)

H. (Cont.)

H.2 (Cont.)

4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , b) intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

H.3: For customers subscribing to Residential RLC Service, the following termination provisions apply:

1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> , and intraLATA and/or interLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.1 General Provisions (Cont.)

H. (Cont.)

H.3 (Cont.)

- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , b) intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> , and intraLATA and/or interLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.1 General Provisions (Cont.)

H. (Cont.)

H.3 (Cont.)

4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , b) intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

H.4: For Residential RLC-1 customers with local residential service on their primary lines described in this tariff who have two or more lines on their account, the following termination provisions apply:

1) For customers who disconnect from residential service under this tariff: The companion residential service offering under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 and <http://www.mci.com/service/>, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 and its companion residential service under <http://www.mci.com/service/>.

2) For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 or ii) intraLATA service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 : The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RLD service under this tariff.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.1 General Provisions (Cont.)

H. (Cont.)

H.4 (Cont.)

- 3) For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 : The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.
- 4) For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , or residential service under this tariff, and customer's additional line or lines remain on the account: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 , and residential service under this tariff, will terminate. Customer's additional line or lines will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Inc., Nebraska Tariff No. 2 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service), and the additional line or lines will also be automatically re-subscribed to Residential RLD service under this tariff.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.2 Plans

3.1.2.1 Residential RLA Service ^{1/}

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in this tariff and MCI Communications Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2. Customers who subscribe to this service may not subscribe to Residential RLC, RLE, RLF or RLG on another line on their account.

A monthly recurring charge, as specified below, will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2.

Customer will receive unlimited local usage. Customer will receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Name & Number, Speed Dial 8, Three Way Calling, Anonymous Call Rejection, and Voicemail.

Termination: The termination provisions set forth in Section 3.1.1.H.1 herein will apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff.

Monthly Recurring Charge

Zone 1: \$68.99
 Zone 3: \$68.99 ^{2/}

^{1/} Beginning June 04, 2005, this service is no longer available.

^{2/} Beginning April 01, 2006, this service is no longer available to new subscribers.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.2 Plans (Cont.)

3.1.2.2 Residential RLC Service 1/

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI Communications Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2. Customers who subscribe to this service may not subscribe to Residential RLA, RLE, RLF, or RLG service as described in this tariff on another line on their account.

A monthly recurring charge, as specified below, will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Customer will receive unlimited local service usage.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under this tariff and MCI Communications Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under this tariff and MCI Communications Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2 and <http://www.mci.com/service>.

Termination: The termination provisions set forth in Section 3.1.1.H.3 herein will apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

Monthly Recurring Charge:

Zone 1: \$44.99
Zone 3: \$44.99 1/

1/ Beginning April 01, 2006, this service is no longer available to new subscribers.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.2 Plans (Cont.)

3.1.2.3 Residential RLC-1 Service1/

Residential RLC-1 Service is available to Customers who enroll in Residential RLA, RLC, RLE, RLF or RLG service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLA, RLC, RLE, RLF or RLG service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI WorldCom Communications Inc., Nebraska Tariff No. 2 .

A monthly recurring charge of \$16.99 will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. MCI WorldCom Communications Inc., customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and in MCI WorldCom Communications Inc., Nebraska Tariff No. 2 .

Customer will receive unlimited local service usage.

Termination: The termination provisions set forth in Section 3.1.1.H.4 herein will apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff.

Zone 1- \$29.99
Zone 3- \$29.99 1/

1/ Beginning April 01, 2006, this service is no longer available to new subscribers.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.2 Plans (Cont.)

3.1.2.4 Residential RLD Service 1/

Customers who subscribe to this voice service will receive local exchange service only. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RLC or RLC-1 service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2.

Unlimited local calling is included with this service. Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2.

Monthly Recurring Charges:

Zone 1: \$39.99
Zone 3: \$39.99 1/

1/ Beginning April 01, 2006, this service is no longer available to new subscribers.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.2 Plans (Cont.)

3.1.2.5 Residential RLD-1 Service 1/

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RLA service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2.

Unlimited local calling is included with this service. Customers will receive the following features, where facilities are available: Call Waiting, Call Waiting ID w/Name & Number, Caller ID w/Name & Number, Speed Dial 8, Three-Way Calling, Anonymous Call Rejection, and Voicemail. Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RLD-1 charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2.

Monthly Recurring Charges:

Zone 1:	\$45.99
Zone 3:	\$45.99 <u>2/</u>

1/ Beginning June 04, 2005, this service is no longer available.
2/ Beginning April 01, 2006, this service is no longer available.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.2 Plans (Cont.)

3.1.2.6 Residential RLD-3 Service 1/

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Name & Number, 3-Way Calling, Anonymous Call Rejection.

IntraLATA calls are not included in the monthly Residential RLD-3 charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2.

Monthly Recurring Charge

Zone 1: \$42.99
Zone 3: \$42.99 2/

1/ Beginning June 04, 2005, this service is no longer available.

2/ Beginning April 01, 2006, this service is no longer available.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.2 Plans (Cont.)3.1.2.7 Residential RLE Service 1/

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in this tariff and MCI Communications Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLF or RLG service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Name & Number, 3-Way Calling, Anonymous Call Rejection.

Termination: The termination provisions set forth in Section 3.1.1.H.2 herein will apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff.

Monthly Recurring Charge

Zone 1: \$53.99

Zone 3: \$53.99 1/

1/ Beginning April 01, 2006, this service is no longer available to new subscribers.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.2 Plans (Cont.)3.1.2.8 Residential RLF Service ^{1/}

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. d/b/a Verizon Business Services as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in this tariff and MCI Communications Services, Inc. d/b/a Verizon Business Services Nebraska Tariff No. 2. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLE, or RLG service as described in this tariff on another line on their account

A monthly recurring charge as specified below will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI Communications Services, Inc. d/b/a Verizon Business Services, customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services Nebraska Tariff No. 2 .

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID Name & Number, Call Waiting ID Name & Number, 3-Way Calling, Anonymous Call Rejection.

Termination: The termination provisions set forth in Section 3.1.1.H.2 herein will apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

Zone 1: \$54.99
Zone 3: \$54.99 ^{1/}

^{1/} Beginning April 01, 2006, this service is no longer available to new subscribers.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.2 Plans (Cont.)

3.1.2.9 Residential RLG Service 1/

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in this tariff and MCI Communications Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, or RLE, or RLF service as described in this tariff on another line on their account.

A monthly recurring charge, as specified below, will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Name & Number, 3-Way Calling, Anonymous Call Rejection.

Termination: The termination provisions set forth in Section 3.1.1.H.2 herein will apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff.

Monthly Recurring Charge:

Zone 1: \$47.99
Zone 3: \$47.99 2/

1/ Beginning June 04, 2005, this service is no longer available.
2/ Beginning April 01, 2006, this service is no longer available to new subscribers.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.2 Plans (Cont.)

3.1.2.10 Residential RLH Service 1/

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communication, Inc. NE Price List No. 2/MCImetro Access Transmission Services LLC NE Tariff No. 1. Customers who subscribe to this service may only subscribe to Residential RLC-1 or RLH service as described in this tariff on another line on their account.

T

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion long distance service. MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communication, Inc. NE Price List No. 2.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Name & Number, 3-Way Calling, Anonymous Call Rejection.

Directory Assistance: An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

1/ Beginning June 04, 2005, this service is no longer available.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.2 Plans (Cont.)

3.1.2.10 Residential RLH Service (Cont.)

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge

Zone 1: \$58.99
Zone 3: \$58.99 ^{1/}

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communication Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communication Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communication Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

^{1/} Beginning April 01, 2006, this service is no longer available to new subscribers.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.2 Plans (Cont.)3.1.2.10 Residential RLH Service (Cont.)Termination (Cont.)

2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communication Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2, b) intraLATA service under MCI Communication Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communication Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2, as well as Tell residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to the service offering under MCI Communication Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communication Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communication Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communication Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communication Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2, b) intraLATA service under MCI Communication Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communication Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI Communication Services, Inc. d/b/a Verizon Business Services, Nebraska Price List No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.2 Plans (Cont.)

3.1.2.10 Residential RLI Service ^{1,2}

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2/MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services NE Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product.

T

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

Monthly Recurring Charge

Zone 1: \$60.99
Zone 3: \$60.99 ¹

¹ Beginning April 01, 2006, this service is no longer available to new subscribers.

² Effective March 1, 2015, this service will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.2 Plans (Cont.)3.1.2.10 Residential RLI Service (Cont.)Termination

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.2 Plans (Cont.)3.1.2.11 Residential RLI Service (cont'd)

- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc NE Price List No. 2, b) intraLATA service under MCI WorldCom Communications, Inc NE Price List No. 2, only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc NE Price List No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications, Inc NE Price List No. 2, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc NE Price List No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc NE Price List No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc NE Price List No. 2, for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc NE Price List No. 2, b) intraLATA service under MCI WorldCom Communications, Inc NE Price List No. 2, only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc NE Price List No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WorldCom Communications, Inc NE Price List No. 2, for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.2 Plans (Cont.)

3.1.2.12 Residential RLD-4 Service ^{1/}

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Lifeline service are not eligible to receive this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-4 charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge

Zone 1:	\$37.99
Zone 3:	\$37.99 ^{1/}

^{1/} Beginning April 01, 2006, this service is no longer available new subscribers.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.2 Plans (Cont.)

3.1.2.13 Residential RLJ Service ^{1/}

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2 . Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection. Customers will also receive an allotment of (3) Directory Assistance calls at no additional charge per monthly period (this allotment is identical to and shall not be in addition to any Directory Assistance allotment applicable to companion interstate or intrastate service; customers may not carry over any unused Directory Assistance calls from one monthly period to the next).

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge

Zone 1: \$59.99
 Zone 3: \$59.99 ^{1/}

^{1/} Beginning April 01, 2006, this service is no longer available new subscribers.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.2 Plans (Cont.)

3.1.2.13 Residential RLJ Service (Cont.)

RLJ Savings Plan ¹

The Company will offer the following plan to new customers of Residential RLJ Service.

Customers enrolled in this plan will receive the following benefits: A \$10.00 discount off the monthly recurring charge for Residential RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this promotion for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

RLJ Savings Plan II ²

The Company will offer the following plan to new customers of Residential RLJ Service.

Customers enrolled in this plan will receive the following benefits: An \$11.00 discount off the monthly recurring charge for Residential RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

RLJ Savings Plan III

The Company will offer the following plan to new customers of Residential Calling Plan RLJ Service. Customers enrolled in this plan will receive the following benefits: A \$12.00 discount off the monthly recurring charge for Residential Calling Plan RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

¹ Effective January 1, 2010, this plan will no longer be available to new customers.

² Effective June 1, 2010, this plan will no longer be available to new customers.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.2 Plans (Cont.)3.1.2.13 Residential RLJ Service (Cont.)Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>. The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.2 Plans (Cont.)3.1.2.13 Residential RLJ Service (Cont.)Termination (Cont.)

- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2; b) intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2 only, or c) from interstate service under <http://www.mci.com/service/>. The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2, b) intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.2 Plans (Cont.)

3.1.2.14 Residential RLK Service ^{1,2}

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services NE Price List No. 2.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge

Zone 1:	\$58.99
Zone 3:	\$58.99 ¹

¹ Beginning April 01, 2006, this service is no longer available new subscribers.

² Effective March 1, 2015, this service will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.2 Plans (Cont.)3.1.2.14 Residential RLK Service (cont'd)

Termination: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc NE Price List No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc NE Price List No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc NE Price List No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc NE Price List No. 2, b) intraLATA service under MCI WorldCom Communications, Inc NE Price List No. 2 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc NE Price List No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications, Inc NE Price List No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc NE Price List No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc NE Price List No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc NE Price List No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc NE Price List No. 2, b) intraLATA service under MCI WorldCom Communications, Inc NE Price List No. 2 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc NE Price List No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WorldCom Communications, Inc NE Price List No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.2 Plans (Cont.)

3.1.2.15 Residential RLL Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, NE Price List No. 2. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, NE Price List No. 2.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge

Zone 1: \$42.99
Zone 3: \$42.99 ^{1/}

^{1/} Beginning April 01, 2006, this service is no longer available new subscribers.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.2 Plans (Cont.)3.1.2.15 Residential RLL Service(cont'd)

Termination: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc NE Price List No. 2 , or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> , and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc NE Price List No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc NE Price List No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc NE Price List No. 2, b) intraLATA service under MCI WorldCom Communications, Inc NE Price List No. 2 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc NE Price List No. 2 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications, Inc NE Price List No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc NE Price List No. 2 , or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> , and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc NE Price List No. 2 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan II under MCI WorldCom Communications, Inc NE Price List No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc NE Price List No. 2 , b) intraLATA service under MCI WorldCom Communications, Inc NE Price List No. 2 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc NE Price List No. 2 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan II under MCI WorldCom Communications, Inc NE Price List No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.3 Directory Assistance/Directory Assistance Call Completion

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. The customer may request a maximum of one listing per call.

Directory Assistance Per call charge: \$0.95

Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Call Completion Per Call Charge: \$0.00

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

3.1.4 Operator Services

Busy Line Verification Operator verifies that a line is currently busy.

Busy Line Interrupt Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party.

Person-to-Person Call A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect at no additional charge.

3rd Number Billing Cal A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers.

Collect Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.4 Operator Services (Cont.)

3rd Number Billing – Operator Assisted A billing arrangement by which a message may be charged via personal operator assistance to an account associated with a number other than the originating or terminating numbers.

3rd Number Billing – Mechanized/Automated A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers without personal operator assistance.

Collect – Operator Assisted Provides the customer with the capability to charge a call to the called party via personal operator assistance. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

Collect – Mechanized/Automated Provides the customer with the capability to charge a call to the called party without personal operator assistance. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

Station-to-Station Calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.

Operator Assisted – Sent Paid Includes all calls where the person originating the call pays for the call by having the call billed to the originating phone number and calls from pay phones when the caller pays for the call by depositing coins.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

Busy Line Verification:	\$2.00
Busy Line Interrupt:	\$2.75
Person-to-Person Call:	\$3.50
Collect-Operator Assisted:	\$2.00
3rd Number Billing – Operator Assisted:	\$2.00
3rd Number Billing – Mechanized/Automated:	\$1.35
Collect – Mechanized/Automated:	\$1.35
Operator Assisted – Sent Paid:	\$1.25

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.5 Directory Listings Options and Types

Listed The customer's telephone number is listed in the telephone directory and is available through directory assistance. One primary listing is provided per telephone number on an account. The Directory Listing option selected for the Main listing determines how the line is published.

Non-Listed The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Main Listing Applied as the first listing for the customer's primary line.

Additional Main Listing Applied as the first listing for additional lines the customer may have on an account.

Residential Additional Listing This listing furnishes additional listings for a residential customer's telephone number, whether for the primary or additional lines.

Multi-Ring Listing support situations where there are multiple (2 or 3) phone numbers assigned to a single party line with distinctive ringing patterns. Available only to customers electing Listed or Non-Listed options.

Directory Listing Options and Types – Charges

<u>Option</u>	<u>Monthly Recurring Charge</u>
Listed	N/C
Non-Listed	\$0.00
Non-Published	\$0.00
Main	N/C
Additional Main	N/C
Residential Additional	\$1.50

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.6 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

Non-Recurring Charges:

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee	\$35.00 <u>1/</u>
Installation Dispatch	\$50.00
Service Restoral Charge	\$30.00
Telephone Number Change Charge	\$20.00
Returned Check Charge	\$10.00
Record Order Charge	\$15.00
InterLATA/IntraLATA PIC Change Charge	\$1.25
Service Order Charge	\$0.00 <u>1/</u>
Blocking Setup Charge*	\$6.00
Facilities Move Charge	\$250.00 <u>2/</u>

* Applies only to customers selecting Toll Blocking or Carrier Access Code Blocking after initial installation.

3.1.7 Blocking Features

Block Call Return

Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace

Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and/or 3rd Party Calling

Prohibits the operator from connecting and charging collect and 3rd party calls. Cannot be selected with Customized Call Restriction.

Block Directory Assistance Call Completion (DACC)

Prohibits the customer from completing Directory Assistance calls.

1/ Existing customers of Residential Service under this tariff will receive a waiver of this charge.

2/ This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.7 Blocking Features (Cont.)

Carrier Access Code Blocking

Restricts attempts to place 1+ calls over an alternate carrier's network. Cannot be selected with Toll Restriction.

Toll Restriction Prohibits end-users from placing most 1+ calls and all 0+ outgoing calls (including access to 900/976 pay-per-call services). Local calls, calls to 800/950 numbers and repair will be permitted. Cannot be selected with Block International, Block 900/976, Carrier Access Code Blocking, Customized Call Restriction.

Block International

Prevents completion of 011+ and 101XXXX011+ International Direct Dialed calls. Will not block international direct dialed calls placed with an area code. Cannot be selected with Toll Restriction.

Block 900/976

Blocks the following outgoing calls from a customer's line.
Blocks: 976, 1+976, 1+900

Block Repeat Dialing

Prohibits the customer from using the Repeat Dialing monthly feature shown in Features and Options below. Cannot be selected with Repeat Dialing.

Block 3-Way Calling

Prohibits the customer from using the 3-Way Calling monthly feature shown in Features and Options below. Cannot be selected with 3-Way Calling.

Selective Blocking for Caller ID

Blocks customer's name and telephone number from appearing on the call recipient's Caller ID display on a per-call basis.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.7 Blocking Features (Cont.)

Blocking Features – Charges

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Block Call Return	\$0.00
Block Call Trace	\$0.00
Block Collect and/or 3rd Party Calling	\$0.00
Block DACC	\$0.00
Carrier Access Code Blocking	\$0.00
Toll Restriction	\$0.00
Block International	\$0.00
Block 900/976	\$0.00
Block Repeat Dialing	\$0.00
Block 3-Way Calling	\$0.00
Selective Blocking for Caller ID	\$0.00

* A non-recurring charge of \$6.00 will apply to customers selecting this feature after initial installation.

3.1.8 Features and Options

The following features are provided where facilities are available:

Anonymous Call Rejection (ACR) Rejects incoming calls that have been marked private or anonymous. Must be selected with Caller ID Number Only, Caller ID Name & Number, or Call Return.

Call Forwarding Automatically routes all incoming local or LD calls to any number that customer specifies. The Call Forwarding Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Applied on a per line basis.

Call Forwarding-Busy Allows the end-user to forward calls outside the end-user's switch type when the called telephone number is busy. Incoming calls are forwarded to a predetermined Call Forwarding Number. The Call Forwarding Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Cannot be selected with Call Forwarding - Busy & No Answer or Call Forwarding No Answer.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.8 Features and Options (Cont.)

Call Forwarding-No Answer Automatically forwards unanswered incoming calls to an alternate telephone number after a pre-selected number of rings. Incoming calls are forwarded to a predetermined Call Forwarding Number. The Call Forwarding Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Cannot be selected with Call Forwarding - Busy & No Answer or Call Forwarding Busy.

Call Forwarding-Busy & No Answer Incoming calls may be forwarded to a long distance number pre-selected by the customer, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Calls must be forwarded to the same Call Forwarding Number on both a busy line condition and when the telephone is not answered after a predetermined Ringing Cycle. To forward calls to different Call Forwarding Numbers, separate features must be ordered. Cannot be selected with Call Forwarding-Busy or Call Forwarding-No Answer. Applied per line.

Call Return Enables the customer to dial back the number of the last incoming call whether the call was answered or not. Customer can prompt the central office to redial the telephone number of the last incoming call by dialing "1." Provides the telephone number of the last incoming call before the prompt to return the call. Cannot be selected with Block Call Return. Must be selected with Anonymous Call Rejection.

Call Screening Provides blocking of up to fifteen (15) numbers created on an "unwanted callers" list by the customer. When an "unwanted caller" attempts to call the customer, a recorded message indicates that the customer is not accepting calls. Applied per line.

Call Transfer Call Transfer allows an end-user to transfer an incoming call to any dialable telephone number, including a long distance telephone number, and to hang up without disconnecting the call. Call Transfer also allows an end-user to add a third party to an existing incoming call. Call Waiting and Call Transfer are compatible on the same line; however, only one feature will work at a time. If an end-user has Speed Dial 8 and subscribes to Call Transfer, the list size maximum changes from 8 to 6 numbers. The numbers used will be 2-7. The Call Transfer Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.8 Features and Options (Cont.)

Call Waiting When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. A reminder tone will sound ten (10) seconds after the first tone. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will. Applied per line.

Call Waiting ID – Name and Number When the customer is on the phone and receives another call, Call Waiting ID displays the name and number of the incoming caller. Requires display screen, purchased separately by customer from an appropriate vendor. Must be selected with Caller ID-Name and Number and Call Waiting.

Caller ID-Number Only This feature enables the customer to view on a display unit the telephone number of the calling party. Requires display screen, purchased separately by customer from an appropriate vendor. Applied per line. Cannot be selected with Caller ID – Name and Number. Must be selected with Anonymous Call Rejection.

Caller ID - Name and Number This feature enables the customer to view on a display unit the telephone number of the calling party as well as the listing associated with the calling party's telephone number in most cases. Requires display screen, purchased separately by customer from an appropriate vendor. Applied per line. Cannot be selected with Caller ID – Number Only. Must be selected with Anonymous Call Rejection.

Customized Call Restriction Provides screening options that restrict certain types of outgoing operator assisted toll calls. When end-users dial 0/0+, operator services will require charges for the call to be billed collect, to a third party or to a calling card. Allows all local and nonchargeable calls, e.g., calls to 800 type service numbers and public emergency service numbers such as 911/Enhanced 911 (E911). Calls dialed 0/0+ to Directory Assistance (DA) will be permitted if alternate billing is provided. Must be selected with Block Collect & Third Party Calling. Cannot be selected with Block 900/976.

Directed Call Pickup 1/ Allows a line to pick up an incoming call which is ringing or has already been answered on another line.

1/ Beginning October 01, 2004, this service is not available to new customers.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.8 Features and Options (Cont.)

Home Intercom Provides an intercom system on a single line that has multiple telephone sets. When Home Intercom is initiated, all telephones on the line ring with a distinctive ring pattern. Any telephone on the line can be used to initiate Home Intercom.

Multi-Ring 2 Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 3. Customers who subscribe to Multi-Ring 2 are entitled to a listing for each number in the arrangement at no additional monthly charge. This feature is only available to customers of Local Residential Service who were previously subscribed to local residential service offered by Qwest, and who selected the Multi-Ring 2 feature as part of their Qwest local residential service.

Multi-Ring 3 Enables three telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 2. Customers who subscribe to Multi-Ring 3 are entitled to a listing for each number in the arrangement at no additional monthly charge. This feature is only available to customers of Local Residential Service who were previously subscribed to local residential service offered by Qwest, and who selected the Multi-Ring 3 feature as part of their Qwest local residential service.

Priority Call Ringing Provides a distinctive ringing pattern (short, long and short), for a Priority Call List containing up to 15 telephone numbers, all of which must be within a Signaling System 7 (SS7) network to be recognized. Incoming calls from telephone numbers on the Priority Call List that encounter a Busy or Don't Answer condition will be treated like any other incoming call; however, the distinctive ringing pattern is not forwarded to the remote location. Applied per line.

Repeat Dialing Allows auto call back of last outgoing number and keeps trying a busy line until the call can be completed. Applied per line. Cannot be selected with Block Repeat Dialing.

Speed Dial- 8 - This provides for the calling of pre-selected telephone numbers by dialing a 1- or 2-digit abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed. Cannot be selected with Speed Dial 30.

Speed Dial- 30 - This provides for the calling of pre-selected telephone numbers by dialing a 1- or 2-digit abbreviated code for up to 30 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed. Cannot be selected with Speed Dial 8.

Three Way Calling - Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.8 Features and Options (Cont.)

Talking Call Waiting 1/ Provides an audible announcement of the incoming caller's name. The announcement consists of the regular call waiting tone followed immediately by the calling party's name. On some out of state calls, the end-user may hear the state name followed by the area code where the call has originated. After hearing the new caller's name, the end-user can flash to accept the incoming call or ignore the new call and continue with the original conversation. Must be selected with Call Waiting or Call Waiting ID.

Features and Options – Charges

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Anonymous Call Rejection	\$0.00
Call Forwarding	\$4.00
Call Forwarding-Busy	\$1.25
Call Forwarding-No Answer	\$1.45
Call Forwarding-Busy with No Answer	\$1.60
Call Return	\$4.95
Call Screening	\$3.95
Call Transfer	\$7.00
Repeat Dialing	\$4.50
Call Waiting	\$6.50
Call Waiting ID w/Name & Number	\$0.00
Caller ID Number Only 2/	\$7.95
Caller ID Name & Number 2/	\$7.95
Customized Call Restriction	\$4.00
Directed Call Pickup1/	\$2.00
Home Intercom	\$3.00
Multi-Ring 2	\$6.00
Multi-Ring 3	\$8.50
Priority Call Ringing	\$4.50
Speed Dial 8	\$3.00
Speed Dial 30	\$4.00
Talking Call Waiting1/	\$3.95
Three Way Calling	\$4.50
Touch Tone	\$0.00

1/ Beginning October 01, 2004, this service is not available to new customers.

2/ Caller ID will be available to all Star Wars plans (including RLI and RLD-4 as part of the plan itself at no extra charge.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.9 Pay Per Use Features

Call Return (*69) This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will keep trying to complete the call for 30 minutes.

Call Trace (*57) Provides a detailed record of last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should you decided to file a complaint. Cannot be selected with Block Call Trace.

Repeat Dialing (*66) Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

3-Way Calling (*71) Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a 3-Way Call. Cannot be selected with Block Three Way Calling.

Pay-Per-Use Features - Charges

<u>Feature</u>	<u>Per-Use Charge</u>
Call Return (*69)*	\$0.75
Call Trace (*57)	\$4.00
Repeat Dialing (*66)*	\$0.75
3-Way Calling (*71)*	\$0.75

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.10 Local Number Portability

3.1.11 RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.12 Promotions.1 Airline Affinity Promotion 1

Beginning March 14, 2003, and ending December 31, 2003, MCImetro will offer the following promotion to customers who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive five airline affinity program miles from the participating airline affinity program for each dollar of the customer's total monthly local (including feature charges), interstate and intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

.2 Airline Affinity Promotion 2

Beginning March 14, 2003, and ending December 31, 2003, MCImetro will offer the following promotion to customers who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive one flight credit from the participating airline affinity program for each \$150 of the customer's total monthly local (including feature charges), interstate, intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

.3 Retail Affinity Promotion

Beginning March 14, 2003, and ending December 31, 2003, MCImetro will offer the following promotion to customers who are also enrolled in a participating retail affinity program as offered by <http://www.mci.com/service>. Customers who enroll in this promotion will receive one certificate entitling customers to one free movie rental from the participating retail affinity program for each \$25 (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax, and credits) per month of the customer's total monthly local (including feature charges), intralata and long distance usage charges. In the event that a customer does not incur at least \$25.00 in total usage in one month, no certificate will be issued. Usage cannot be carried forward or accumulated from one month to the next under this promotion.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.12 Promotions (Cont.).4 Residential Service Order Charge Promotion

Beginning March 14, 2003 and ending June 30, 2003, MCImetro will offer the following promotion. Customers of Residential Local Service under this tariff will receive a waiver of the Service Order Charge as described in Section 3.1.6 between the date of enrollment in this promotion and June 30, 2003.

.5 Integrated Service Discount Promotion

Beginning March 14, 2003 and ending 12/31/03, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

Customers eligible for this promotion are i) New or existing customers of Residential RLA, RLE, RLF or RLG Local Service; or ii) Customers who are current subscribers to Residential RLA, RLE, RLF or RLG Service who contact a customer service representative to request cancellation of their Residential RLA, RLE, RLF or RLG service.

Customers enrolling in this promotion will receive a discount, not to exceed \$35 in value (actual value may vary by promotion), off the monthly service charge for Residential RLA, RLE, RLF or RLG Service as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Residential RLA, RLE, RLF or RLG service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.1.13 Service Availability

Service is available in Zone 1 and Zone 3 as adopted by Nebraska Public Service Commission.

3.1.14 Local Calling Areas

For Service provisioned via UNE-Platform (UNE-P) or its functional equivalent the service and calling areas will mirror the existing ILEC Exchange Service Tariff. The Company concurs in the exchange and Local Calling Area designations specified in the relevant ILEC's Local Exchange Services tariff.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont)

.4 RLA Employee Benefit Promotion 1

Beginning July 01, 2003, and ending December 31, 2003, the Company will offer the following promotion to new customers of {Local/MCImetro: Residential RLA Service} who are members or employees of a participating affinity of the Company. Customers will receive a discount of \$5.00 off the monthly recurring charge for [Local/MCImetro: Residential RLA Service] in each month they remain subscribed to [Local/MCImetro: Residential RLA Service].

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont.)

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont.)

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.12 Promotions (Cont).4.3 Residential Free Feature Promotion

Beginning July 01, 2004, and ending September 30, 2004, the Company will offer the following promotion. New customers of Residential RLA, Residential RLC, Residential RLC-1, Residential RLG, and Residential RLH will receive one free feature from the list described in this promotion for the first three months after enrollment in this promotion. Customers enrolling in this promotion can select one of the following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this promotion: Call Waiting, Caller ID, Call Return. Customers may combine this promotion with the Integrated Service Discount Promotion.

.4.3.1 Small Business 50% Discount Promotion

Beginning October 19, 2003 and ending March 31, 2004, the Company will offer a new promotion which gives customers enrolling in Business B2 Integrated Service Offerings A, B, or C a discount of 50% off their primary line monthly recurring charge for the first full invoice after enrollment in this promotion.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Integrated Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

.4.3.2 Small Business 25% Discount Promotion

Beginning October 19, 2003 and ending March 31, 2004, the Company will offer a new promotion to new customers of Company service who sign up for Business B2 Integrated service a discount of 25% off of the monthly recurring charges for all lines of their Business B2, up to 5 lines, for their first full invoice after enrollment in this promotion. To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Integrated Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont.)

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.13 Promotions (Cont)

.4.5 Employee Benefit Promotion II

Beginning December 01, 2003, and ending March 31, 2004, the Company will offer the following promotion to customers who are members of a qualified commercial affinity group or employees of a participating affinity of the Company. Eligible customers will receive one of the following benefits:

1) New customers of Company service who subscribe to : Residential RLA Service and who are members of a qualified commercial affinity group or employees of a participating affinity of the Company will receive a 10% discount off the monthly recurring charge for : Residential RLA Service in each month they remain subscribed to : Residential RLA Service.

2) New customers of Company service who subscribe to : Residential RLH Service and who are members of a qualified commercial affinity group or employees of a participating affinity of the Company will receive a 5% discount off the monthly recurring charge for : Residential RLH Service in each month they remain subscribed to : Residential RLH Service.

.4.5.1 Two Free Month Certificate Promotion 3

Beginning March 01, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of: Residential RLA, RLC, RLG, RLH and RLI Service ("eligible service") i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a 100% certificate off the first, seventh, and thirteenth full invoices of their monthly recurring charge for : Residential RLA, RLC, RLG, RLH and RLI.

To enroll in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for : Residential RLA, RLC, RLG, RLH and RLI Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.14 Promotions (Cont)

.4.6 Deposit Promotion

Beginning December 1, 2003, and ending March 31, 2004, the Company will offer the following promotion to: new customers of Residential Local Service, whose invoices are either i) rendered by the Company ("direct remit customers) or ii) billed directly to a valid credit card number provided to the Company by the customer, and who the Company has determined must pay a deposit to the Company as a result of a credit check.

If the customer's account has not been delinquent by 31 or more days at any point in time during the first 6 months after enrollment in Company residential local service, then a \$25.00 promotional certificate will be sent to the customer, along with a refund of the customer's deposit (principal plus interest). The customer will be sent \$25.00 as a certificate separate from the deposit check in accordance with the procedure described below. If the customer's account is delinquent at any point during the first 6 months after enrollment in Company residential local service, then the deposit will be held by the Company for an additional 6 months (for a total period of 12 months), in which case the deposit (principal plus interest) will be issued in the form of a check to the customer (less any amount applied to outstanding balances). In the event a refund is provided in the middle of the month, interest on the deposit will be pro-rated for that part of the month.

Customer will be mailed the certificate offering a credit in the amount of \$25, to be applied against customer's : Company Residential Local Service total invoiced charges. Upon receipt of the certificate, Customer must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.14 Promotions (Cont.)

.4.7.1 Free Month Certificate Promotion 2

Beginning February 01, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of RLJ and RLK service who have been contacted by a Company representative to subscribe to Company service are eligible to receive a 100% certificate off of their monthly recurring charge as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for RLJ and RLK service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.15 Promotions (Cont).4.8 One Month Free Promotion

Beginning July 23, 2004, and ending September 30, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. New and existing customers of: Residential RLA Service will receive a waiver of the monthly service charge for : Residential RZA.RLA Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for : Residential RLA Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

This promotion may not be combined with any Direct Mail promotion or any promotion offered to customers i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service.

.4.8.1 Small Business 50% Discount Promotion

Beginning March 01, 2005, and ending June 30, 2005, the Company will offer a new customers of Company service who enroll in Business B2 Service and who are contacted by a Company service representative a discount of 50%off their primary line monthly recurring charge for the first full invoice after enrollment in this promotion.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Integrated Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.16 Promotions (Cont).4.9 Integrated Service Discount Promotion

Beginning July 23, 2004, and ending September 30, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability

New and existing customers of : Residential RLC, RLG, or RLH Service will receive a discount of 50% off the monthly service charge for : Residential RLC, RLG, or RLH as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for : Residential RLC, RLG, or RLH service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

This promotion may not be combined with any Direct Mail promotion or any promotion offered to customers i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service.

.4.9.1 Small Business 25% Discount Promotion

Beginning March 01, 2005, and ending June 30, 2005, the Company will offer a new customers of Company service who enroll in Business B2 Service and who are contacted by a Company service representative a discount of 25% off of the monthly recurring charges for all lines of their Business B2, up to 15 lines, for their first full invoice after enrollment in this promotion. To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont)

.10 \$25 Credit Promotion

Beginning September 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to existing customers of Residential RLA and RLJ Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

.11 \$20 Credit Promotion

Beginning September 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to existing customers of Residential RLE, RLH, RLI, RLK, RLL, and RLG Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

12. \$10 Credit Promotion

Beginning March 01, 2005, and ending June 30, 2005, the Company will offer the following promotion to existing customers of residential local service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$10 on each of their first three invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering

.13 \$12 Credit Promotion

Beginning March 01, 2005, and ending June 30, 2005, the Company will offer the following promotion to existing customers of Residential RLG Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$12 on their first invoice after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.17 Promotions (Cont).4.14 Small Business Term Plan I

Beginning December 19, 2003, and ending May 31, 2004, the Company will offer the following promotion. New customers of : Business B2 Service who elect Offering A or Offering B who are contacted by a Company representative and who commit to a term commitment to receive the : Business B2 Service] for a term of twelve (12) months will receive a discount of 5 percent off the total usage charges (excluding taxes and surcharges) for the : Business B2 Service] Offering they have selected.

The 12-month period begins with the first full billing month of Customer's : Business B2 Service. Customers who terminate their : Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$200.00. If customer is subscribing to DSL service offered by the Company in conjunction with their : Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

.4.15 Small Business Term Plan II

Beginning December 19, 2003, and ending May 31, 2004, the Company will offer the following promotion to new customers of : Business B2 Service who elect Offering A or Offering B who i) are contacted by a Company representative and who are offered enrollment, but decline to enroll, in the Small Business Term Plan Promotion 1, and ii) who commit to a term commitment to receive the : Business B2 Service] for a term of twelve (12) months, will receive a discount of 10 percent off the total usage charges (excluding taxes and surcharges) for the : Business B2 Service Offering they have selected.

The 12-month period begins with the first full billing month of Customer's Business B2 Service]. Customers who terminate their : Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$200.00. If customer is subscribing to DSL service offered by the Company in conjunction with their : Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.18 Promotions (Cont).4.16 Residential Service Order Charge Wavier Promotion

Beginning February 01, 2005, and ending March 31, 2005, the Company will offer the following promotion. Customers of Residential Local Service under this tariff will receive a waiver of the Service Order Charge as described in Section B 7.01 between the date of enrollment in this promotion and September 30, 2004.

.4.17 Airline Affinity Promotion

Beginning January 5, 2004, and ending March 31, 2004, MCImetro will offer the following promotion to new customers of : Residential and Small Business Local Service who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive five airline affinity program miles from the participating airline affinity program for each dollar of the customer's total monthly local (including feature charges), interstate and intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

.4.18 Retail Affinity Promotion

Beginning January 5, 2004, and ending March 31, 2004, MCImetro will offer the following promotion to new customers of : Residential Local Service who are also enrolled in a participating retail affinity program as offered by <http://www.mci.com/service>. Customers who enroll in this promotion will receive one certificate entitling customers to one free movie rental from the participating retail affinity program for each \$25 (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax, and credits) per month of the customer's total monthly local (including feature charges), intralata and long distance usage charges. In the event that a customer does not incur at least \$25.00 in total usage in one month, no certificate will be issued. Usage cannot be carried forward or accumulated from one month to the next under this promotion.

.4.18.1 Small Business Credit Promotion

Beginning March 01, 2005, and ending June 30, 2005, the Company will offer new customers of Company service who enroll in Business B2 Service and who contact a Company service representative a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50	2 - 4 lines
\$100	5 - 9 lines
\$250	10+ lines

Any unused credit amount will carry over to the next invoice. This promotion is not combinable with any other promotion.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.19 Promotions (Cont)

.4.19 Small Business Credit Promotion

Beginning May 01, 2004 and ending June 30, 2004, the Company will offer new customers of Company service who enroll in Business B2 Service and who are contacted by a Company service representative a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50	2 - 5 lines
\$100	5 - 9 lines
\$250	10+ lines

Any unused credit amount will carry over to the next invoice. This promotion is not combinable with any other promotion.

.4.19.1 Small Business Saves Credit Promotion

Beginning March 01, 2005, and ending June 30, 2005, the Company will offer existing customers of: Business B2 Service who contact a Company representative to request cancellation of their Business B2 Service a credit on their first five invoices after enrollment in this promotion.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B	\$10

.4.19.2 Small Business Term Plan 3 Promotion

Beginning March 01, 2005, and ending June 30, 2005, the Company will offer the following promotion. New customers of: Business B2 Integrated Service who elect Offering A or Offering B who are contacted by a Company representative and who commit to a term commitment to receive the : Business B2 Integrated Service] for a term of twelve (12) months will receive a discount of 5 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 12-month period begins with the first full billing month of Customer's: Business B2 Integrated Service. Customers who terminate their: Business B2 Integrated Service prior to the expiration of the term period will be billed a termination charge of \$80. If customer is subscribing to DSL service offered by the Company in conjunction with their: Business B2 Integrated Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.24 Promotions (Cont)4.20 Airline Affinity Promotion I

Effective January 01, 2004, and ending March 31, 2004, MCImetro will offer the following promotion to customers who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive five airline affinity program miles from the participating airline affinity program for each dollar of the customer's total monthly local, interstate and intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, taxes and credits) in each month following enrollment in this promotion.

4.21 Airline Affinity Promotion II

Effective January 01, 2003, and ending March 31, 2004, MCImetro will offer the following promotion to customers who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive one flight credit from the participating airline affinity program for each \$150 of the customer's total monthly local, interstate, intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

4.22 Small Business Long Distance Plan A Promotion 1

Beginning January 01, 2004, and ending March 31, 2004, the Company will offer the following promotion. Customers of Small Business Local Service under this tariff will receive a waiver of the Service Order Charge as described in section 5.7 between the date of enrollment in this promotion and March 31, 2003.

4.22.1 \$25 Invoice Credit Promotion

Beginning November 13, 2004, and ending December 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

The Company will offer the following promotion to existing customers of : Residential RZA/RLA Service who contact a Company service representative and request cancellation of their service. Customers will receive a \$25 off two(2) months invoice. This promotion is not combinable with any other promotional offering.

This promotion may not be combined with any Direct Mail promotion or any promotion offered to customers

i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries,

but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.24 Promotions (Cont)

4.23 Small Business Saves Credit Promotion

Beginning January 16, 2004, and ending June 30, 2004, the Company will offer existing customers of : Business B2 Service, who contact a Company representative to request cancellation of their : Business B2 Service, a credit on their first five invoices after enrollment in this promotion.

The credit amount is dependent on the : Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B	\$10

Any unused credit amount will carry over to the next invoice. This promotion is not combinable with any other promotion.

4.23.1 Small Business Term Plan 4 Promotion

Beginning March 01, 2005, and ending June 30, 2005, the Company will offer the following promotion. New customers of : Business B2 Integrated Service who elect Offering A or Offering B who are contacted by a Company representative and who commit to a term commitment to receive the: Business B2 Integrated Service for a term of twenty-four (24) months will receive a discount of 10 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 24-month period begins with the first full billing month of Customer's: Business B2 Integrated Service. Customers who terminate their: Business B2 Integrated Service prior to the expiration of the term period will be billed a termination charge of \$200. If customer is subscribing to DSL service offered by the Company in conjunction with their: Business B2 Integrated Service , additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

4.23.2 Small Business Term Plan 5 Promotion

Beginning March 01, 2005, and ending June 30, 2005, the Company will offer the following promotion. New customers of: Business B2 Integrated Service who elect Offering A or Offering B who contact a Company representative and who commit to a term commitment to receive the : Business B2 Integrated Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 36-month period begins with the first full billing month of Customer's: Business B2 Integrated Service. Customers who terminate their: Business B2 Integrated Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their : Business B2 Integrated Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont.)

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont.)

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.24 Promotions (Cont)4.26 Integrated Service \$25 Prepaid Card Promotion

Beginning March 1, 2004, and ending May 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. New customers of: Residential RLA/RZA service who also enroll in either MCI International Weekends or MCI Neighborhood Worldwide as described at <http://www.mci.com/service>, will be mailed an allotment of one or more MCI Prepaid Cards, the total value of which allotment shall not exceed \$25, within one month after enrollment in: Residential RLA/RZA service. Customers enrolled in this offer are also eligible for enrollment in the One Month Free Promotion and the Integrated Service Discount Promotion.

4.27 One Month Free Promotion

Beginning October 01, 2004, and ending December 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. New and existing customers of: Residential RZA/RLA or RLH Service will receive a waiver of the monthly service charge for: Residential RZA/RLA or RLH Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for: Residential RLA or RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

4.28 Integrated Service Discount Promotion

Beginning October 01, 2004, and ending December 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New and existing customers of: Residential RLG Service will receive a discount of 50% off the monthly service charge for: Residential RLG as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for: Residential RLG service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.24 Promotions (Cont)4.29 Small Business Term Plan 3 Promotion

Beginning March 1, 2004, and ending June 30, 2004, the Company will offer the following promotion. New customers of: Business B2 Service who elect Offering A or Offering B who are contacted by a Company representative and who commit to a term commitment to receive the: Business B2 Service for a term of twelve (12) months will receive a discount of 5 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 12-month period begins with the first full billing month of Customer's: Business B2 Service. Customers who terminate their: Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$80. If customer is subscribing to DSL service offered by the Company in conjunction with their: Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

4.30 Small Business Term Plan 4 Promotion

Beginning March 1, 2004, and ending June 30, 2004, the Company will offer the following promotion. New customers of: Business B2 Service who elect Offering A or Offering B who are contacted by a Company representative and who commit to a term commitment to receive the: Business B2 Service for a term of twenty-four (24) months will receive a discount of 10 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 24-month period begins with the first full billing month of Customer's: Business B2 Service. Customers who terminate their: Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$200. If customer is subscribing to DSL service offered by the Company in conjunction with their: Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

4.31 Small Business Term Plan 5 Promotion

Beginning March 1, 2004, and ending June 30, 2004, the Company will offer the following promotion. New customers of: Business B2 Service who elect Offering A or Offering B who are contacted by a Company representative and who commit to a term commitment to receive the : Business B2 Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 36-month period begins with the first full billing month of Customer's: Business B2 Service. Customers who terminate their: Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their : Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.24 Promotions (Cont)

4.32 Integrated Service Credit Promotion

Beginning October 01, 2004, and ending December 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of: Residential RLA Service are eligible to receive up to three (3) credits, each credit in the amount of \$15, against the monthly service charge for: Residential RZA/RLA as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a credit in the amount of \$15 off the monthly service charge for: Residential RZA/RLA service in each of the first three months after enrollment in: Residential RZA/RLA service. Upon receipt of each certificate, Customers must mail the certificate to the Company and will receive the \$15 credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

4.32.1 Small Business \$10 Credit Promotion

Beginning March 01, 2005, and ending June 30, 2005, the Company will offer the following promotion.

1) New customers of : Business B2 Service; who enroll in Offering A i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service, ii) who disconnect from their Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their pervious Company service and the time of enrollment in their new Company service. Customer eligible for this promotion will receive a credit of \$10 applied against their : Business B2 Service; monthly recurring charge on each of the first twelve (12) invoices after enrollment.

2) New customers of : Business B2 Service; who enroll in Offering B i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service, ii) who disconnect from their Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their pervious Company service and the time of enrollment in their new Company service. Customer eligible for this promotion will receive a credit of \$10 applied against their : Business B2 Service; monthly recurring charge on each of the first six (6) invoices after enrollment.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.24 Promotions (Cont)

4.33 \$25 Invoice Credit Promotion

Beginning May 01, 2004, and ending June 30, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

The Company will offer the following promotion to existing customers of : Integrated RZA/RLA Service who contact a Company service representative and request cancellation of their service. Customers will receive a \$25 off of the monthly recurring charge for: Integrated RZA/RLA Service; credit will be applied in each of the first two (2) invoices after enrollment in this promotion.

This promotion may not be combined with any Direct Mail promotion or any promotion offered to customers i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service

LOCAL EXCHANGE SERVICE

- 3. Local Exchange Service (Cont.)
 - 3.1 Residential (Cont.)
 - 3.1.12 Promotions (Cont.)

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont.)

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont.)

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.24 Promotions (Cont)4.37 Line Connection Fee Promotion

Beginning July 1, 2004, and ending December 31, 2004, the Company will offer the following promotion to i) new customers of Company Residential or Small Business Local Service whose billed telephone number is changed as a result of a change of address by Customer and ii) existing customers of Company Residential or Small Business Local Service who add an additional line to their Company account for local exchange service and who receive a new telephone number for that additional line. Customers enrolled in this promotion will receive a waiver of the Line Connection Fee as described in this tariff for any new telephone number received as a result of i) or ii) above.

4.38 Small Business Affinity Promotion

Beginning July 1, 2004, and ending June 30, 2005, the Company will offer the following promotion.

New customers of : Business B2 Service who elect Offering A or Offering B of that service and who i) enroll in this promotion either by contacting a Company customer service representative or by accessing the website <http://www.mci.com> and following the instructions thereon for enrolling in this promotion, ii) provide a valid commercial credit card number assigned to a credit card issued by an affinity of the company, and iii) commit to a term commitment to receive : Business B2 Service for a term of twelve (12) months, will receive the following benefits:

1. Customers who pay at least their first invoice using the credit card identified above will receive a discount of 10 percent off the total usage charges (excluding taxes and surcharges) for the [Local: Business B2 Service; State: Business B2 Integrated Service] Offering they have selected for as long as they remain enrolled in that Offering. The 12-month period begins upon activation of service by Company after customer enrolls in this promotion. Customers who terminate their Business B2 Integrated Service Prior to the expiration of the term period will be billed a termination charge of \$200.00. After expiration of the term period the termination charge will not apply.

2. Customers who do not pay at least their first invoice using the credit card identified above will receive a discount of 5 percent off the total usage charges (excluding taxes and surcharges) for the : Business B2 Service Offering they have selected for as long as they remain enrolled in that Offering. The 12-month period begins upon activation of service by Company after customer enrolls in this promotion. Customers who terminate their Business B2 Integrated Service Prior to the Expiration of the term period will be billed a termination charge of \$80.00. After expiration of the term period the termination charge will not apply.

This promotion is not combinable with any other promotion offering benefits through associating with a particular affinity of the Company or through participating in an affinity program.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.24 Promotions (Cont)4.39.1 50% Certificate Promotion

Beginning July 01, 2004, and ending August 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of : Residential RLA/RZA, RLG, RLH Service who contact a Company service representative are eligible to receive a 50% certificate off of their line fee for : Residential RLA/RZA, RLG, RLH as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a 50% certificate off of their line fee for : Residential RLA/RZA, RLG, RLH service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% certificate off of their line fee after Company receives the certificate. Certificates are valid until the date printed on the certificate.

4.39.1 Business B2 Free Month Promotion

Beginning March 01, 2005, and ending June 30, 2005, the Company will offer the following promotion: New customers of : Business B2 Service will receive a waiver of the monthly service charge for : Business B2 Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for : Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

4.39.2 Residential Line Connection Fee Wavier Promotion

Beginning April 01, 2005, and ending June 30, 2005, the Company will offer the following promotion to i) new customers of Company Residential or Small Business Local Service whose billed telephone number is changed as a result of a change of address by Customer and ii) existing customers of Company Residential or Small Business Local Service who add an additional line to their Company account for local exchange service and who receive a new telephone number for that additional line. Customers enrolled in this promotion will receive a waiver of the Line Connection Fee as described in this tariff for any new telephone number received as a result of i) or ii) above.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont.)

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.12 Promotions (Cont.)4.40 RLG Certificate Promotion 1

Beginning February 01, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of : Integrated RLG Service who are contacted by a Company service representative are eligible to receive a 100% certificate off the first and Thirteenth full invoices of their monthly recurring charge for : Integrated RLG as described below.

To participate in this promotion, Customers will be mailed a certificate offering 100% off of their monthly recurring charge for: Integrated RLG service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed in the customers 1st and 12th month of service.

4.41 RLG/RLL Certificate Promotion 2

Beginning February 01, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

Existing customers of Company residential service who newly subscribe to: Integrated RLG and RLL Service who are contacted by a Company service representative or New Customers of : Integrated RLG and RLL Service or existing MCI Residential customers who contact a company service representative are eligible to receive a 50% certificate off the first and thirteenth full invoices of their monthly recurring charge for : Integrated RLG and RLL as described below.

To participate in this promotion, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for : Integrated RLG and RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed in the customers 1st and 12th month of service.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont.)

4.42 Three Free Month Certificate Promotion 3

Beginning March 01, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of : Integrated RZA/RLA, RLC, RLG, RLH, and RLI Service : Integrated RLA Service Savings Plan I ("eligible service") i) who are not presently subscribed to local residential provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a 100% certificate off the first, seventh, and thirteenth full invoices of their monthly recurring charge for

Integrated RZA/RLA, RLC, RLG, RLH and RLI Service: Integrated RLA Service Savings Plan I.

To enroll in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for : Integrated RZA/RLA RLC, RLG,RLH and RLI Service integrated RLA Service Savings Plan I service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

4.43 Residential Free Feature Promotion 2

Beginning February 01, 2005, and ending June 30, 2005, new and existing customers of Residential [RLA/RZA], Residential RLC, Residential RLC-1, Residential RLG, RLJ and RLK Residential who are contacted by a Company representative may select up to two of the features from the list described in this promotion and will receive them for the first three months after enrollment in this promotion. Customers enrolling in this promotion can select up to two of the following features and will receive a credit in the amount of the monthly recurring charge for those features on the first three invoices after the date of enrollment in this promotion: Call Waiting, Caller ID, Call Return.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.12 Promotions (Cont.)4.44 Business B2 \$75 Certificate Promotion

Beginning March 01, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability

New customers of Local Exchange Service as described in : Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service

requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this promotion are eligible to receive a \$75 certificate off their monthly recurring charge for Business B2 Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a \$75 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$75 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

4.45.1 Residential Free Feature Promotion 1

Beginning May 01, 2005, and ending December 31, 2005, the Company will offer the following promotion to i) New customers of Residential RLA Service, Residential RLC Service, Residential RLC-1 Service, Residential RLG Service, Residential RLH Service, Residential RLI Service, Residential RLJ Service, and Residential RLK Service who contact a company service representative, and ii) Existing customers of the services listed in i) above who contact a Company service representative and add one of the features described in 3.11 to their local service. Customers enrolling in this promotion will receive one free feature from the list described in this promotion for the first three months after enrollment in this promotion. Customers enrolling in this promotion can select one of the following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this promotion: Call Waiting, 3-Way Calling, Caller ID, Call Return.

4.45.2 Residential Free Feature Promotion 2

Beginning May 01, 2005, and ending on December 31, 2005, new customers of Residential RZA, Residential RLC-1, Residential RLG, Residential RLI Service, Residential RLJ Service, and Residential RLK Service may select up to two of the features from the list described in this promotion and will receive them for the first three months after enrollment in this promotion. Customers enrolling in this promotion can select up to two of the following features and will receive a credit in the amount of the monthly recurring charge for those features on the first three invoices after the date of enrollment in this promotion: Call Waiting, Caller ID, Call Return and 3-Way Calling.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont.)

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont.)

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.12 Promotions (Cont).48 \$20 Credit Promotion for 3 Invoices

Beginning September 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to existing customers of Residential RLH, RLI, RLK, RLL, and RLG Service ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

.49 \$25 Credit Promotion for 3 Invoices

Beginning September 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to existing customers of Residential RLA and RLJ Service ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

.50 Certificate Promotion

Beginning September 1, 2007, and ending December 31, 2007, the Company will offer the following promotion. Existing customers of Company residential service who i) are subscribed to Residential RLA/RZA RLI, and RLH Service ("Service") , ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA/RZA Service as described below.

To participate in this promotion, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA/RZA, RLI, and RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont)

.51 Business B2 \$45 Certificate Promotion

Beginning September 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Local Exchange Service enrolling in Business B2 Service Offering B and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this promotion are eligible to receive a \$45 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a \$45 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$45 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.52 Business B2 \$55 Certificate Promotion

Beginning September 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Local Exchange Service enrolling Block of Time Offering 1 and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this promotion are eligible to receive a \$55 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a \$55 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$55 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.12 Promotions (Cont).53 Business B2 EasyPay Promotion

Beginning August 1, 2005, and ending December 31, 2005, the Company will offer the following promotion to i) existing customers of Business B2 service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion either after contacting a Company service representative and being offered this promotion or by signing up for this promotion online at the Company's website address at <http://www.mci.com>, and ii) new customers of Company Business B2 service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion either after being contacted by a Company service representative and being offered this promotion, contacting a Company service representative and being offered this promotion, or by signing up for this promotion online at the Company's website address at <http://www.mci.com>. Customers enrolling in this promotion will receive a credit, not to exceed \$1.00, against their Company-invoiced charges for Business B2 service.

.54 Residential EasyPay Promotion

Beginning August 1, 2005, and ending December 31, 2005, the Company will offer the following promotion to i) existing customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion either after contacting a Company service representative and being offered this promotion or by signing up for this promotion online at the Company's website address at <http://www.mci.com>, and ii) new customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion either after being contacted by a Company service representative and being offered this promotion, contacting a Company service representative and being offered this promotion, or by signing up for this promotion online at the Company's website address at <http://www.mci.com>. Customers enrolling in this promotion will receive a credit, not to exceed \$1.00, against their Company-invoiced charges for residential service.

.55 Small Business Free Feature Promotion I

Beginning September 1, 2007, and ending December 31, 2007, the Company will offer the following promotion. New and existing customers of Business B2 Service Offering A, Offering B, or Block-of-Time Offering 1, will receive one free feature from the list described in this promotion for the first three months after enrollment in this promotion.

Customers enrolling in this promotion can select one of the four following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this promotion: Call Forwarding, Call Waiting, Caller ID, Call Return.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont)

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont)

.57 Small Business Saves Credit Promotion
Beginning September 1, 2007, and ending December 31, 2007, the Company will offer existing customers of Business B2 Service who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this promotion.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A: \$15
Offering B and Block of Time Offering 1: \$10

Any unused credit amount will carry over to the next invoice. This promotion is not combinable with any other promotion.

.58 Small Business Term Plan Promotion 3
Beginning September 1, 2007, and ending December 31, 2007, the Company will offer the following promotion. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of twelve (12) months will receive a discount of 5 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 12-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$80. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

.59 Small Business Term Plan Promotion 4
Beginning September 1, 2007, and ending December 31, 2007, the Company will offer the following promotion. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offer 1, who are contacted by or who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of twenty-four (24) months will receive a discount of 10 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 24-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$200. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont)

.60 Small Business Term Plan 5 Promotion
 Beginning September 1, 2007, and ending December 31, 2007, and ending December 31, 2005, the Company will offer the following promotion. New customers of Business B2 Service who enroll in Offering A or B, and who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 36-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

.61 Small Business Credit Promotion
 Beginning September 1, 2007, and ending December 31, 2007, the Company will offer the following promotion. Existing customers of Business B2 Service Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50	2 - 4 lines
\$100	5 - 9 lines
\$250	10+ lines

Any unused credit amount will carry over to the next invoice. This promotion is not combinable with any other promotion.

.62 Small Business 50% Discount Promotion
 Beginning February 04, 2006, and ending June 30, 2006, the Company will offer a new promotion which gives customers enrolling in Business B2 Service Offerings A or B and who are contacted by a Company service representative a discount of 50% off their primary line monthly recurring charge for the first full invoice after enrollment in this promotion.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont)

.63 Small Business 25% Discount Promotion

Beginning September 01, 2005, and ending December 31, 2005, the Company will offer a new promotion to new customers of Company service who sign up for Business B2 Offering A, B, or Block of Time Offering 1 and who are contacted by or who contact a Company service representative, a discount of 25% off of the monthly recurring charges for all lines of their Business B2, up to 15 lines, for their first full invoice after enrollment in this promotion. To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

.64 Business B2 \$75 Certificate Promotion

Beginning September 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Local Exchange Service as described in Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this promotion are eligible to receive a \$75 certificate off their monthly recurring charge for Business B2 Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a \$75 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$75 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.65 Business B2 Free Month Promotion

Beginning September 1, 2007, and ending December 31, 2007, the Company will offer the following promotion. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative will receive a waiver of the monthly service charge for Business B2 Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for : Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.12 Promotions (Cont)

4.63

4.64 Business B2 Toll Free Promotion

Beginning February 04, 2006, and ending June 30, 2006, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

This promotion is available to i) existing customers of Advanced Option II for Small Business Savings Plan XII who a) subscribe to Business B2 Integrated Service and who enroll in Business B2 Toll Free Service Option 1 and b) who either contact a Company service representative or who are contacted by a Company service representative, and to ii) new customers of Advanced Option II for Small Business Savings Plan XII i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not re-subscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, and v) who enroll in Business B2 Toll Free Option 1. Customers who enroll in this promotion are eligible to receive a per-minute rate of \$0.04 for all Business B2 Toll Free Service Option 1 toll free calls after enrollment in this promotion.

Customers will receive this reduced rate as a credit against Business B2 Toll Free Option 1 usage on each invoice after enrollment in this promotion; customers are eligible to receive this promotion as long as the Customer remains subscribed to Business B2 Integrated Service. This offer may be combined with any other promotional offering.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont)

4.65 Anniversary Lifetime Winback Promotion

Beginning February 04, 2006, and ending June 30, 2006, the Company will offer the following promotion.

New customers of Residential RLI, RLJ, RLK, and RLL service ("eligible service") i) who are not presently subscribed to local residential service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another local residential carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, RLK, and RLL service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, RLK, and RLL service.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, RLK, and RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, RLK, and RLL service.

4.66 Anniversary Two Year Winback Promotion

Beginning September 1, 2005, and ending December 31, 2005, the Company will offer the following promotion.

New customers of Residential RLI, RLJ, RLK, and RLL service ("eligible service") i) who are not presently subscribed to local residential service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another local residential carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, RLK, and RLL service, to be applied to customer's 1st, 7th, 13th, 19th, and 25th invoices.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, RLK, and RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st, 7th, 13th, 19th, and 25th months of service.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.12 Promotions (Cont)69. RLL Certificate Promotion 1

Beginning April 01, 2006 and ending June 30, 2006, new customers of Company residential local exchange service as described in MCI Communications Service Inc. d/b/a Verizon Business Service and existing customers of Company residential long distance service as described MCI Communications Services, Inc. d/b/a Verizon Business Service who newly subscribed to Residential RLL Service who are contacted by a Company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLL, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

70. RLL Certificate Promotion 2

Beginning September 1, 2007 and ending December 31, 2007, new customers of Integrated RLL Service who newly subscribe to Integrated Service enroll in this promotion by signing up online at the company's website address <http://www.mci.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this promotion, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.12 Promotions (Cont)71. Anniversary Lifetime Winback Promotion 2

Beginning January 1, 2006, and ending June 30, 2006, the Company will offer the following promotion.

New customers of Residential RLI, RLJ, RLK, and RLL service ("eligible service") i) who are not presently subscribed to local residential service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another local residential carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, RLK, and RLL service, to be applied to customer's first full invoice and sixth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, RLK, and RLL service.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, RLK, and RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

72. Anniversary Lifetime Promotion

Beginning September 1, 2007, and ending December 31, 2007, new customers of Company residential local exchange service as described in MCImetro Access Transmission Service d/b/a Verizon Access Transmission Service and existing customers of Company residential long distance service as described in MCI Communications Service Inc. d/b/a Verizon Business Service who newly subscribe to Residential RLI, RLJ, and RLK service who either are contacted by a Company service representative or who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK service to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK service.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK service.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont)

.5 Residential Affinity Savings Promotion 1

Beginning July 1, 2003, and ending September 30, 2003, the Company will offer the following promotion to customers of [LOCAL/MCImetro: Residential RLA or Residential RLE Service] who are also members of a participating Non-Qualified Residential Affinity Group. * Non-Qualified Commercial Affinity Group - an association or affiliation of business entities whose members/individuals are not organized for the sole purpose to qualify for the discounts described herein.

* Non-Qualified Residential Affinity Group - an association or affiliation of residential users whose members/individuals are not organized for the sole purpose to qualify for the discounts described herein.

Customers enrolling in this promotion may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Residential Affinity Group in accordance with the terms of membership of that participating Non-Qualified Residential Affinity Group:

Level 1: Customers enrolling in this promotion who are new customers of [LOCAL/MCImetro: Residential RLA Service] will receive a 10% discount off of the monthly recurring charge for [LOCAL/MCImetro: Residential RLA Service] Calling Plan RLA Service] in each month in which they remain subscribed to that service. Customers enrolling in this promotion who are new customers of [LOCAL/MCImetro: Residential RLE Service] RLE Service] will receive a 5% discount off of the monthly recurring charge for [LOCAL/MCImetro: Residential RLE Service] in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved Level 2: Customers enrolling in this promotion who are new customers of [LOCAL/MCImetro: Residential RLA Service] [LD/MCIT: Integrated Calling Plan RLA Service] will receive a 5% discount off of the monthly recurring charge for [LOCAL/MCImetro: Residential RLA Service] [LD/MCIT: Integrated Calling Plan RLA Service] in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this promotion.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont)

.5 Residential Affinity Savings Promotion 1 (Cont)

Level 1: Customers enrolling in this promotion who are new customers of [LOCAL/MCImetro: Residential RLA Service] will receive a 10% discount off of the monthly recurring charge for [LOCAL/MCImetro: Residential RLA Service] Calling Plan RLA Service] in each month in which they remain subscribed to that service. Customers enrolling in this promotion who are new customers of [LOCAL/MCImetro: Residential RLE Service] will receive a 5% discount off of the monthly recurring charge for [LOCAL/MCImetro: Residential RLE Service] in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved Level 2: Customers enrolling in this promotion who are new customers of [LOCAL/MCImetro: Residential RLA Service] [LD/MCIT: Integrated Calling Plan RLA Service] will receive a 5% discount off of the monthly recurring charge for [LOCAL/MCImetro: Residential RLA Service] [LD/MCIT: Integrated Calling Plan RLA Service] in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this promotion. Residential Affinity Savings Promotion 1, offering benefits to Costco customers either at promotional benefit Level 1 (10% off Red/N'hood Complete/"RLA" or 5% off "New" White/N'hood Advantage/"RLE") or Level 2 (5% off Red/N'hood Complete/"RLE").

Level 2: Customers enrolling in this promotion who are new customers of [LOCAL/MCImetro: Residential RLA Service] will receive a 5% discount off of the monthly recurring charge for [LOCAL/MCImetro: Residential RLA Service] in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this promotion.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this promotion will no longer receive benefits as described above.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.12 Promotions (Cont).6 Small Business Affinity Savings Promotion

Beginning July 1, 2003, and ending September 30, 2003, the Company will offer the following promotion to customers of [LOCAL/MCImetro: Business B2 Service who enroll in Offering A or Offering B] who are also members of a participating Non-Qualified Commercial Affinity Group.

Customers enrolling in this promotion may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Commercial Affinity Group in accordance with the terms of membership of that participating Non-Qualified Commercial Affinity Group:

Level 1: Customers enrolling in this promotion who are new customers of [LOCAL/MCImetro: Business B2 Service and who enroll in Offering A] will receive a 10% discount off of the monthly recurring charge for [LOCAL/MCImetro: Business B2 Service Offering A] in each month in which they remain subscribed to that service. Customers enrolling in this promotion who are new customers of [LOCAL/MCImetro: Business B2 Service and who enroll in Offering B] will receive a 5% discount off of the monthly recurring charge for [LOCAL/MCImetro: Business B2 Service Offering B] in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this promotion. Small Business Affinity Savings Promotion 1, offering benefits to Costco customers either at promotional benefit Level 1 (10% off Business Complete Unlimited/"Business B2 Offering A; or 5% off Business Complete Advantage/"Business B2 Offering B") or Level 2 (5% off Business Complete Unlimited/"Business B2 Offering A).

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont)

.6 Small Business Affinity Savings Promotion (cont)

Level 2: Customers enrolling in this promotion who are new customers of [LOCAL/MCImetro: Business B2 Service and who enroll in Offering A] will receive a 5% discount off of the monthly recurring charge for [LOCAL/MCImetro: Business B2 Service Offering A] in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this promotion.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this promotion will no longer receive benefits as described above.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont)

.6 Residential Affinity Block-of-Time Promotion 1 (cont)

Beginning July 1, 2003, and ending September 30, 2003, the Company will offer the following promotion to customers of Option A (Execunet) service who are also members of a participating Non-Qualified Residential Affinity Group.

Customers enrolling in this promotion may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Residential Affinity Group in accordance with the terms of membership of that participating Non-Qualified Residential Affinity Group:

Level 1: Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged \$0.05 per each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week. Customers enrolled in this promotion will be charged a \$9.50 monthly recurring charge for Level 1 benefits. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this promotion.

Level 2: Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged \$0.05 per each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week. Customers enrolled in this promotion will be charged a \$11.95 monthly recurring charge for Level 2 benefits. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this promotion.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this promotion will no longer receive benefits as described above.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont)

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont)

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont.)

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont)

.10 The Advantage 200 Promotion

Beginning August 8, 2003, and ending October 31, 2003, the Company will offer the Advantage 200 Promotion to new residential customers. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged \$0.05 per each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

.11 Small Business \$10 Credit Promotion

Beginning July 23, 2004, and ending December 31, 2004, the Company will offer the following promotion.

1) New customers of : Business B2 Service who enroll in Offering A will receive a credit of \$10 applied against their : Business B2 Service monthly recurring charge on each of the first twelve (12) invoices after enrollment.

2) New customers of : Business B2 Service who enroll in Offering B will receive a credit of \$10 applied against their : Business B2 Service monthly recurring charge on each of the first six (6) invoices after enrollment.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.12 Promotions (Cont)

.80 New Residential Free Month Promotion

Beginning September 1, 2007 and ending December 31, 2007, the Company will offer the Following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Integrated RLI, RLJ, and RLK Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Integrated RLI, RLJ, and RLK Service. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)3.1 Residential (Cont.)3.1.13 Telecommunications Priority Service

The Telecommunications Service Priority (TSP) program is a federally-established program under which the Office of Priority Telecommunications in the Executive Office of the President prioritizes the restoration and provisioning of telecommunications services – including services to private companies and institutions -- that support national security or emergency preparedness (NS/EP). The FCC defines telecommunications services under the TSP program to include the sending and receiving of signals or most any kind, by virtually any means. NS/EP services are those used to maintain a state of readiness or to respond to and manage any event or crisis (local, national, or international) that causes or could cause injury or harm to the population, damage to or loss of property, or that degrades or threatens the NS/EP posture of the United States. For telecommunications services enrolled in the program, the Company will provision and restore TSP-coded circuits, and provide TSP Special Construction services, under the terms set forth in this TSP service product description, and as required by the FCC's TSP regulations (currently at 47 CFR Part 64, Subpart D, Appendix A), and other applicable law. TSP services are in two categories: Priority Provisioning (including Emergency Provisioning and Essential Provisioning) and Priority Restoration.

Customers are subjected to the features, rate and charges as described in the Company's "Service Publication and Price Guide" (The Guide), located on the Company's website at www.mci.com

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.14 Reserved for Future Use

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.15 Residential RLA Affinity Savings Plan

The Residential RLA Affinity Savings Plan is available to new and existing customers of Residential RLA Service who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits: A \$5.00 discount off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLA Service shall apply.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.16 Employee Benefit Plan II

The Employee Benefit Plan II is available to new and existing customers who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits:

A 10% discount off the monthly recurring charge for : Residential RLA Service in each month they remain subscribed to : Residential RLA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to: Residential RLA Service shall apply.

A 5% discount off the monthly recurring charge for : Residential RLE or Residential RLH Service in each month they remain subscribed to : Residential RLE or Residential RLH Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLE or Residential RLH Service shall apply.

LOCAL EXCHANGE SERVICE

3. Local Exchange Service (Cont.)

3.1 Residential (Cont.)

3.1.17 Telecommunications Relay Service (TRS): Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TTY) or similar devices to communicate freely with the hearing population not using TTY and visa versa. A Customer will be able to access the state provider to complete such calls.

	<u>Monthly Rate</u>
Telecommunications Relay Surcharge	\$0.03

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

- 4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

- 4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

- 4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

- 4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

- 4. Reserved for Future Use

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

LOCAL EXCHANGE SERVICE

- 4. Reserved for Future Use

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

- 4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

- 4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

5. Small Business Service^{1/2}

N

- A. Application of Small Business Service: Small Business service is defined as service that is furnished primarily or substantially of a business professional, institutional, or otherwise occupational nature. The Company reserves the right to disconnect customer's Small Business service upon appropriate customer notification if it is determined that usage is not consistent with normal business applications.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per call basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Calls will be charged according to the rate period the call originates in.
- C. All Small Business service set forth in this Section of this tariff is presently only available to those customers who presently have service on lines with Verizon or with MCImetro or another carrier who provisions service either via resale of Verizon services or via UNE-Platform service provided by Verizon.

¹Effective October 1, 2019, the Company will no longer offer local exchange service to new Small Business customers as described in this section (Section 5, Small Business Service). Also effective October 1, 2019, existing small business customers currently subscribed to any of the Company local exchange service offerings described in this section (Section 5, Small Business Service) will no longer be able to move, add to, or change the service to which they are subscribed.

²Effective December 31, 2023, the Company no longer offers local exchange service to small business customers and all small business local phone service offerings in this tariff are discontinued and withdrawn. A reasonable transition period beyond January 1, 2024 may be permitted where the Company determines that additional time is needed for customers to establish replacement service.

N
|
|
N

Issued: December 18, 2023

Effective: December 31, 2023

Shannon L. Freedlund
Manager
5055 North Point Parkway
Alpharetta, GA 30022

Received by NPSC
12/18/2023

LOCAL EXCHANGE SERVICE

5. Small Business Service5.1 Business B2 Service1/N

Business B2 Service is an outbound and inbound Dial 1 service available to small business customers. Customers may select one offering as described below. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc. NE Price List No. 2.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion service offered in <http://www.mci.com/service> and MCI WorldCom Communications, Inc. NE Price List No. 2.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Telecommunications] customers will be charged the intraLATA and long distance rates as specified in the companion long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc. NE Price List No. 2.

Customers may elect one of the Offerings available under this service:

Offering A : For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering A of Business B2 Integrated service as described in MCI WorldCom Communications, Inc. NE Price List No. 2 and <http://www.mci.com/service/>.

Offering B : For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering B of Business B2 Integrated Service as described in MCI WorldCom Communications, Inc. NE Price List No. 2 and <http://www.mci.com/service/>.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, 3-Way Calling, and Speed Dial 8. Customers will receive Block 900 & 976 with this service at no additional charge.

Block-of-Time Offering 1

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Block-of-Time Offering 1 of Business B2 Integrated service as described in MCI WorldCom Communications, Inc. NE Price List No. 2 and <http://www.mci.com/service/>.

1/ Beginning May 1, 2006, this service is no longer available subscribers.

Issued: MONTH- XX, 2021

Effective: MONTH YY, 2021

Edwin Reese
Tariff Administrator
1300 I Street NW, 500E
Washington, DC 20005

Received by NPSC
11/15/2021

LOCAL EXCHANGE SERVICE

5. Small Business Service5.2 Business B2 Multiline Service (cont'd)

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is only available for up to fifteen (15) lines per account. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: i) at any given time, Customer may only place as many concurrent calls as it has purchased individual lines; (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; (iii) Customer may not utilize the service in any call center environment or in connection with any similar such application, "iv) Customer may not resell the services in any manner, including but not limited to as a wholesaler or aggregator, and v) Customer may not utilize the service for excessive non-voice applications (including but not limited to dial-up internet service or facsimile service)."] Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in an additional line charge (equal to the monthly recurring charge of the Offering on customer's primary line which customer has selected under this service) per line per month and/or the immediate termination of the service by the Company at the Company's discretion, upon appropriate customer notification.

LOCAL EXCHANGE SERVICE

5. Small Business Service5.2 Business B2 Multiline Service (cont'd)Termination:

1) For customers of Offerings A or B of Business B2 Service, who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect from local exchange service under this tariff: The companion small business service offering under MCI WorldCom Communications, Inc. NE Price List No. 2 and <http://www.mci.com/service/>, as well as Business B2 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc. NE Price List No. 2 and its companion small business service under <http://www.mci.com/service/>.

2) For customers of Business B2 Service, who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect from local exchange service under this tariff: The companion small business service offering under MCI WorldCom Communications, Inc. NE Price List No. 2 and <http://www.mci.com/service/>, as well as Business B2 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to the intrastate service under MCI WorldCom Communications, Inc. NE Price List No. 2 and its companion small business service under <http://www.mci.com/service/> to which they were subscribed at the time of enrollment in Business B2 Service.

3) For customers of Offerings A or B of Business B2 Service who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect either I) from interstate service under <http://www.mci.com/service/> and from interLATA service under MCI WorldCom Communications, Inc. NE Price List No. 2. or II) from intraLATA service only under MCI WorldCom Communications, Inc. NE Price List No. 2.: The companion small business service offering under <http://www.mci.com/service/>, Business B2 Integrated Plan under MCI WorldCom Communications, Inc. NE Price List No. 2, and Business B2 Service under this tariff will terminate. Customers terminating from both interstate and interLATA service will then be automatically re-subscribed to Business Service B under this tariff for local exchange service and to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc. NE Price List No. 2 for intraLATA service. Customers terminating from intraLATA service will be automatically re-subscribed to Business Service B under this tariff for local exchange service and to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc. NE Price List No. 2 for interLATA service and its companion interstate service under <http://www.mci.com/service/>.

LOCAL EXCHANGE SERVICE

5. Small Business Service5.2 Business B2 Multiline Service cont'd)Termination (cont'd)

4) For customers of Offerings A or B of Business B2 Service who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect either I) from interstate service under <http://www.mci.com/service/> and from interLATA service under MCI WorldCom Communications, Inc. NE Price List No. 2 or II) from intraLATA service only under MCI WorldCom Communications, Inc. NE Price List No. 2: The companion small business service offering under <http://www.mci.com/service/>, Business B2 Integrated Plan under MCI WorldCom Communications, Inc. NE Price List No. 2, and Business B2 Service under this tariff will terminate. Customers terminating from both interstate and interLATA service will then be automatically re-subscribed I) to Business Service B under this tariff, for local exchange service; and II) to the intrastate service under MCI WorldCom Communications, Inc. NE Price List No. 2 to which they were subscribed at the time of enrollment in Business B2 Service, for intraLATA service. Customers terminating from intraLATA service will be automatically re-subscribed to Business Service B under this tariff for local exchange service and to the intrastate service under MCI WorldCom Communications, Inc. NE Price List No. 2 and its companion small business service under <http://www.mci.com/service/> to which they were subscribed at the time of enrollment in Business B2 Service.

5) For customers of Offerings A or B of Business B2 Service who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate service under MCI WorldCom Communications, Inc. NE Price List No. 2: The companion small business service offering under <http://www.mci.com/service/>, Business B2 Integrated Plan under MCI WorldCom Communications, Inc. NE Price List No. 2, and Business B2 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Business Service B under this tariff.

6) For all customers of Business B2 Service who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications, Inc. NE Price List No. 2, or Business B2 Service under this tariff, and customer's additional line or lines remain on the account: The Company will reclassify one of the additional lines as Customer's new primary line with Business B2 Service.

7) The termination scenarios above as applied to customers of Offering A of Business B2 Service shall also apply to customers of Block-of-Time Offering 1 of Business B2 Service, except that the following shall apply for customers of Block-of-Time Offering 1 who disconnect from local exchange service as described in this tariff: Business B2 Service under this tariff, as well as Business B2 Integrated Service under MCI WorldCom Communications, Inc. NE Price List No. 2, and <http://www.mci.com/service/>, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Service D under MCI WorldCom Communications, Inc. NE Price List No. 2 for long distance service.

LOCAL EXCHANGE SERVICE

5. Small Business Service

5.3 Business Service B 1/

Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, NE Price List No. 2.

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, NE Price List No. 2.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line:	Zone 1:	\$37.99
	Zone 3:	\$37.99 <u>1/</u>
Additional Line:	Zone 1:	\$35.99
	Zone 3:	\$35.99 <u>1/</u>

1/ Beginning April 01, 2006, this service is no longer available new subscribers.

LOCAL EXCHANGE SERVICE

5. Small Business Service

5.4 .DIRECTORY ASSISTANCE

Directory Assistance/Directory Assistance Call Completion

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. The customer may request a maximum of one listing per call.

Directory Assistance Per call charge: \$0.95

Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Call Completion Per Call Charge: \$0.00

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

LOCAL EXCHANGE SERVICE

5. Small Business Service5.5 Operator Assistance

Busy Line Verification Operator verifies that a line is busy. Verification charges do not apply in the case of designated emergency numbers or when the operator does not determine that a conversation took place. A per call charge applies.

Busy Line Interrupt Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party. A per call charge applies. Call interruption charges do not apply when the interruption is for calls to designated emergency numbers

Person-to-Person Call A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect. A per-call charge applies.

3rd Number Billing Call – Operator Assisted A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers. A per-call charge applies.

3rd Number Billing – Mechanized/Automated A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers without personal operator assistance.

Collect – Operator Assisted Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement. A per-call charge applies.

Collect – Mechanized/Automated Provides the customer with the capability to charge a call to the called party without personal operator assistance. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

Operator Assisted – Sent Paid Includes all calls where the person originating the call pays for the call by having the call billed to the originating phone number and calls from pay phones when the caller pays for the call by depositing coins.

Qualified customers who are unable to use a telephone directory because of physical or mental disabilities will be exempt from charges for Operator Services.

LOCAL EXCHANGE SERVICE

5. Small Business Service

5.5 Operator Assistance (cont'd)

Operator Services – Charges(1)

Busy Line Verification	\$1.50
Busy Line Interrupt	\$2.00
Person-to-Person Call	\$9.00
3 rd Number Billing Call – Operator Assisted	\$5.00
3 rd Number Billing Call – Mechanized/Automated	\$5.00
Collect - Operator Assisted	\$5.00
Collect – Mechanized/Automated	\$5.00
Operator Assisted – Sent Paid	\$3.00

LOCAL EXCHANGE SERVICE

5. Small Business Service

5.6 DIRECTORY LISTING OPTIONS AND TYPES

Main Business Listing This listing consists of the business name, a designation descriptive of the customer's business if not self-explanatory, the address, and the business telephone number.

Business Additional Listing Additional name(s) listed for same telephone number as the main listing. Additional listing is in the White Pages only. Only one additional business listing is allowed per customer.

Additional Main Listing Additional telephone number listing for the same business.

Non-Listed The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Directory Listing Options and Types – Charges

Monthly Recurring Charges

<u>Option</u>	<u>Monthly Recurring Charge</u>
Main Business Listing	No charge; customers receive a free Yellow Page listing and a free White Page listing
Business Additional Listing	\$2.00
Additional Main Listing	\$0.00
Non-Listed	\$0.00
Non-Published Listing	\$0.00
Multi-Ring Listing	\$0.00

LOCAL EXCHANGE SERVICE

5. Small Business Service (Cont.)

5.7 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

Non-Recurring Charges:

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee	\$40.00*
Installation Dispatch	\$50.00
Blocking Setup Charge	\$6.00
Service Restoral Charge	\$30.00
Telephone Number Change Charge	\$20.00
Returned Check Charge	\$10.00
InterLATA/IntraLATA PIC Change Charge	\$1.25
Directory Listing Change Charge	\$12.00
Service Order Charge	\$12.00
Facilities Move Charge	\$250.00

* Existing customers of Small Business Service under this tariff will receive a waiver of this charge.

1/ Customers of Small Business Service under this tariff will receive a waiver of this charge.

2/ This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.

LOCAL EXCHANGE SERVICE

5. Small Business Service5.8 Block Features**Block 900 & 976**

Blocks all outgoing calls to 900 and 976 numbers.

Block Call Return

Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace

Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect Calling

Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Collect and Third Party Calling

Prohibits the operator from connecting and charging collect and 3rd party calls.

Block Directory Assistance Call Completion (DACC)

Prohibits the customer from completing Directory Assistance calls.

Block International

Prohibits the operator from connecting and charging international calls to a customer's line.

Block Repeat Dialing

Prohibits the customer from using the Repeat Dialing monthly feature shown in Features and Options below. Cannot be selected with Repeat Dialing.

Block Third Party Calling

Prohibits operators from charging 3rd party calls to the subscriber's line.

Block Three Way [

This features restricts the customer from using pay per use Three Way Calling

Carrier Access Code Blocking Prevents attempts to place 1+(10XXX1+, 10XXX011+, 101XXXX1+, and 101XXXX011+) calls using alternate networks. If such a call is placed the call will be diverted to a company provided announcement.

Selective Caller ID Blocking (Per Call Block)

Allows the customer to block the transmission of their name and telephone number by dialing code *67.

Toll Blocking

Prevents unwanted or unauthorized outbound long distance and toll calls.

LOCAL EXCHANGE SERVICE

5. Small Business Service

5.9 Block Features-Charges

<u>Feature</u>	<u>Monthly Recurring</u>
Block 900 & 976	0.00
Block Call Return	0.00
Block Call Trace	0.00
Block Collect Calling	0.00
Block Collect & Third Party Calling	\$0.00
Block DACC	\$0.00
Block International	\$0.00
Block Repeat Dialing	\$0.00
Block Third Party Calling	\$0.00
Block Three Way Calling	\$0.00
Carrier Access Code Blocking	\$0.00
Selective Caller ID Blocking	\$0.00
Toll Blocking (Per Line)	\$4.95

LOCAL EXCHANGE SERVICE

5. Small Business Service5.10 Features Option

The following features are available on customer's primary or additional lines for customers subscribing to Small Business Service.

Anonymous Call Rejection (ACR) Provided only to customers selecting either Caller ID – Name and Number or Caller ID – Number Only, this feature rejects incoming calls that have been marked private or anonymous.

Call Forwarding Automatically routes incoming calls to a designated answering point, regardless of whether the user's station is idle or busy.

Call Forwarding-Busy Allows the end-user to forward calls outside the end-user's switch type when the called telephone number is busy. Incoming calls are forwarded to a predetermined Call Forwarding Number. The Call Forwarding Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Cannot be selected with Call Forwarding - Busy & No Answer or Call Forwarding No Answer.

Call Forwarding-No Answer Automatically forwards unanswered incoming calls to an alternate telephone number after a pre-selected number of rings. Incoming calls are forwarded to a predetermined Call Forwarding Number. The Call Forwarding Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Cannot be selected with Call Forwarding - Busy & No Answer or Call Forwarding Busy.

Call Forwarding-Busy & No Answer Incoming calls may be forwarded to a long distance number pre-selected by the customer, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Calls must be forwarded to the same Call Forwarding Number on both a busy line condition and when the telephone is not answered after a predetermined Ringing Cycle. To forward calls to different Call Forwarding Numbers, separate features must be ordered. Cannot be selected with Call Forwarding-Busy or Call Forwarding-No Answer. Applied per line.

Call Return (*69) Enables the customer to dial back the number of the last incoming call whether the call was answered or not. Applied on a per line basis. Cannot be selected with Block Call Return.

Call Screening This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

Call Transfer [Call Transfer allows an end-user to transfer an incoming call to any dialable telephone number, including a long distance telephone number, and to hang up without disconnecting the call. Call Transfer also allows an end-user to add a third party to an existing incoming call. Call Waiting and Call Transfer are compatible on the same line; however, only one feature will work at a time. If an end-user has Speed Dial 8 and subscribes to Call Transfer, the list size maximum changes from 8 to 6 numbers. The numbers used will be 2-7. The Call Transfer Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply.

LOCAL EXCHANGE SERVICE

5. Small Business Service5.10 Features Option (cont'd)

Call Waiting When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will.

Call Waiting ID – Name and Number When the customer is on the phone and receives another call, Call Waiting ID displays the name and number of the incoming caller.

Caller ID - Name and Number* This feature enables the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called Customer Provided Equipment (CPE) during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name and Number customer. Caller ID - Name and Number also includes Anonymous Call Rejection (ACR) at no extra charge. Utilization of the full capabilities of Caller ID- Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Caller ID-Number Only* This feature enables the customer to view on a display unit the telephone number of the calling party. Requires display screen, purchased separately by customer from an appropriate vendor. Applied per line. Cannot be selected with Caller ID – Name and Number.

Customized Call Restriction Provides screening options that restrict certain types of outgoing operator assisted toll calls. When end-users dial 0/0+, operator services will require charges for the call to be billed collect, to a third party or to a calling card. Allows all local and nonchargeable calls, e.g., calls to 800 type service numbers and public emergency service numbers such as 911/Enhanced 911 (E911). Calls dialed 0/0+ to Directory Assistance (DA) will be permitted if alternate billing is provided. Must be selected with Block Collect & Third Party Calling.

Directed Call Pickup- 1/ Allows a line to pick up an incoming call which is ringing or has already been answered on another line.

Intercom Service Provides an intercom system on a single line that has multiple telephone sets. When Intercom Service is initiated, all telephones on the line ring with a distinctive ring pattern. Any telephone on the line can be used to initiate Intercom Service.

Multi-Ring 2 Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 3.

^{1/} Beginning October 01, 2004, this service will not be available for new customers.

* Caller ID will receive a monthly recurring charge of \$2.00 in lieu of the charge.

LOCAL EXCHANGE SERVICE

5. Small Business Service5.10 Features Option (cont'd)

Multi-Ring 3 Enables three telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 2.

Priority Call Ringing Provides a distinctive ringing pattern (short, long and short), for a Priority Call List containing up to 15 telephone numbers, all of which must be within a Signaling System 7 (SS7) network to be recognized. Incoming calls from telephone numbers on the Priority Call List that encounter a Busy or Don't Answer condition will be treated like any other incoming call; however, the distinctive ringing pattern is not forwarded to the remote location. Applied per line.

Repeat Dialing (*66) Allows auto call back of last outgoing number and keeps trying a busy line until the call can be completed. Applied per line. Cannot be selected with Block Repeat Dialing.

Speed Dial 8 Provides for the calling of pre-selected telephone numbers by dialing a 1- or 2-digit abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed. Cannot be selected with Speed Dial 30.

Speed Dial 30 Provides for the calling of pre-selected telephone numbers by dialing a 1- or 2-digit abbreviated code for up to 30 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed. Cannot be selected with Speed Dial 8.

Talking Call Waiting 1/ Talking Call Waiting is an enhancement to Qwest Call Waiting services. It provides an audible announcement of the incoming caller's name. The announcement consists of the regular call waiting tone followed immediately by the calling party's name. On some out-of-state calls, the end-user may hear the state name followed by the area code where the call has originated. After hearing the new caller's name, the end-user can flash to accept the incoming call or ignore the new call and continue with the original conversation.

Three Way Calling - Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

1/ Beginning October 01, 2004, this service will not be available for new customers.

Issued: November 15, 2021

Effective: November 25, 2021

Edwin Reese
Tariff Administrator
1300 I Street NW, 500E
Washington, DC 20005

Received by NPSC
11/15/2021

LOCAL EXCHANGE SERVICE

5. Small Business Service

5.10.1 Features Option (Cont.)

Features and Options – Monthly Charges

Call Forwarding	\$5.25
Call Forwarding – Busy	\$3.75
Call Forwarding – Busy and No Answer	\$5.75
Call Return (*69)	\$4.50
Call Screening	\$5.00
Call Transfer	\$6.25
Call Waiting	\$5.75
Caller ID – Name and Number *	\$8.00
Caller ID – Number Only*	\$7.50
Customized Call Restriction	\$3.75
Directed Call Pickup	\$2.00
Intercom Service	\$2.75
Multi-Ring 2	\$7.50
Multi-Ring 3	\$5.50
Priority Call Ringing	\$4.00
Repeat Dialing (*66)	\$4.00
Speed Dial 8	\$3.25
Speed Dial 30	\$4.50
Talking Call Waiting	\$4.50
Three-Way Calling	\$5.00
Hunting	\$1.00 ^{1/}

* Customers who have also selected this feature will receive the Anonymous Call Rejection feature at no additional charge.

^{1/} This Charge does not apply to Business B2 service Offering A or B.

LOCAL EXCHANGE SERVICE

5. Small Business Service

5.11 Hunting Features

The following features are available on customer's primary or additional lines at no additional charge:

Hunting-Sequential - Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account; the sequence is selected by the customer. Once the incoming call arrives at the last line in the Hunt Group, the line will either ring, provide a busy signal, or be sent to voice mail.

Hunting -Circular - Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account; the sequence is selected by the customer. Once the incoming call arrives on a single line of the Hunt Group, if the line is busy, the call will circle back to the line immediately preceding the line on which the call originated in the hunt sequence, which will either ring, provide a busy signal, or send the call to voice mail.

** This Charge does not apply to Business B2 service Offering A or B.

Issued: November 15, 2021

Effective: November 25, 2021

Edwin Reese
Tariff Administrator
1300 I Street NW, 500E
Washington, DC 20005

Received by NPSC
11/15/2021

LOCAL EXCHANGE SERVICE

5. Small Business Service

5.12 PAY-PER-USE FEATURES

Call Return (*69) _This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will kept trying to complete the call for 30 minutes.

Call Trace Provides a detailed record of last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should you decided to file a complaint. Cannot be selected with Block Call Trace.

Repeat Dialing (*66) _Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Three-Way Calling _Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a 3-Way Call. Cannot be selected with Block Three Way Calling.

<u>Feature</u>	<u>Per-Use Charge</u>
Call Return (*69)	\$0.75
Call Trace	\$4.00
Repeat Dialing (*66)	\$0.75
Three-Way Calling	\$0.75

LOCAL EXCHANGE SERVICE

5. Small Business Service

5.13 FEATURE PACKAGES

The following Feature Packages are available on customers' additional (non-primary) lines only.

<u>Package</u>	<u>Monthly Recurring Charge</u>
Feature Value Pak - Includes: Call Waiting, Speed Dial 8, 3-Way Calling, and Call Forwarding	\$7.50
CID Feature Value Pak - Includes: Caller ID, Call Waiting, Speed Dial 8, 3-Way Calling, and Call Forwarding	\$12.50

LOCAL EXCHANGE SERVICE

5. Small Business Service

5.14 LOCAL NUMBER PORTABILITY

Monthly Recurring Charge:

5.15 SERVICE AVAILABILITY AND LOCAL CALLING AREAS

Service Availability

Service is available in NE: Zone 1, Zone 2 and Zone 3 as defined by the MCImetro Access Transmission Services LLC NE Tariff No.1 1/.

Local Calling Areas

The Company concurs in the exchange and Local Calling Area designations specified in the relevant ILEC's Local Exchange Services tariff.

1/ Beginning April 01, 2005, this service is no longer available.

LOCAL EXCHANGE SERVICE

5. Small Business Service (Cont.)

- 5.16 Telecommunications Relay Service (TRS): Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TTY) or similar devices to communicate freely with the hearing population not using TTY and visa versa. A Customer will be able to access the state provider to complete such calls.

LOCAL EXCHANGE SERVICE

6. Local Disaster Recovery

Description

Local Disaster Recovery:

Disaster Recovery Plans are now being supported to provide continuous phone service with minimal "outage" time prior to restoration of service. These plans may consist of specific restoration processes involving the redirection of traffic thru Remote Call Forward Feature Service; or, Trunk Group Redirection. Commit times upon notification of service outages will be a standard 1.5 hours turnaround. This supports only a maximum of 100 numbers being Remote Call Forwarded at any given outage event. Any increase above the 100 mark will require longer implementation response times and notification to the customer of the increased time frame.

NOTE: UNE P service delivery method is not eligible for Local Disaster Recovery

Pricing

Local Disaster Recovery: Non Recurring Charge

1 number to 10 numbers	\$750
11 numbers to 40 numbers	\$850
41 numbers to 100 numbers	\$1,000
101 numbers and above	\$1,500

Local Disaster Recovery: Recurring Charge

1 number to 10 numbers	\$50
11 numbers to 40 numbers	\$100
41 numbers to 100 numbers	\$200
101 numbers and above	\$200

LOCAL EXCHANGE SERVICE

7. Calling Plans

1. Reserved for Future Use

2. Reserved for Future Use

LOCAL EXCHANGE SERVICE

7. Calling Plans (Cont.)

3. Reserved for Future Use

LOCAL EXCHANGE SERVICE

7. Calling Plans (Cont.)

4. Reserved for Future Use

5. Reserved for Future Use

LOCAL EXCHANGE SERVICE

7. Calling Plans (Cont.)

6. Reserved for Future Use

LOCAL EXCHANGE SERVICE

7. Calling Plans (Cont.)

7. Reserved for Future Use

LOCAL EXCHANGE SERVICE

7. Calling Plans (Cont.)

8. Reserved for Future Use

LOCAL EXCHANGE SERVICE

7. Calling Plans (Cont.)

9. Reserved for Future Use

LOCAL EXCHANGE SERVICE

7. Calling Plans (Cont.)

10. Reserved for Future Use

LOCAL EXCHANGE SERVICE

7. Calling Plans (Cont.)

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

7. Calling Plans (Cont.)11. New Residential Free Month Plan²

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI, RLJ, and RLK Services who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

12. Anniversary Lifetime Plan³

The Company will offer the following plan. Existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services; i) who newly subscribe to Residential RLI, RLJ, and RLK Services, ii) who either are contacted by a Company service representative or iii) who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK Services, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Services.

To participate in this plan, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Services.

13. \$20 Credit Plan¹

The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL and RLG Services who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

14. \$25 Credit Plan¹

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

¹ Effective April 1, 2010, this service will no longer be available to new subscribers.

² Effective May 2, 2010, this service will no longer be available to new subscribers.

³ Effective November 27, 2010, this service will no longer be available to new customers.

LOCAL EXCHANGE SERVICE

7. Calling Plans (Cont.)

15. Certificate Plan

The Company will offer the following plan to existing customers of Company residential service who i) are subscribed to Residential RLA/RZA, RLI, and RLH Services ("Service"), ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA/RZA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA/RZA, RLI, and RLH Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

16. RLL Certificate Plan 2 2/

Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at <http://www.verizonbusiness.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

17. \$20 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLH, RLI, RLK, RLL, RLG and RLC Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this plan.

18. \$25 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this plan.

19. Small Business Free Feature Plan 1/

The Company will offer the following plan to new and existing customers of Business B2 Service Offering A, Offering B, or Block-of-Time Offering 1, will receive one free feature from the list described in this plan for the first three months after enrollment in this plan.

Customers enrolling in this plan can select one of the four following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this plan: Call Forwarding, Call Waiting, Caller ID, Call Return.

1/ Effective April 1, 2009, this service will no longer be available to new subscribers.

2/ Effective November 27, 2010, this service will no longer be available to new customers.

LOCAL EXCHANGE SERVICE

7. Calling Plans (Cont.)20. Business B2 \$45 Certificate Plan ¹

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Local Exchange Service enrolling in Business B2 Service Offering B and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$45 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$45 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$45 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

21. Business B2 \$55 Certificate Plan ¹

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Local Exchange Service enrolling in Block of Time Offering 1 and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$55 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$55 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$55 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

22. Business B2 \$75 Certificate Plan ¹

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Local Exchange Service as described in Business B2 Integrated Service Offering A who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$75 certificate off their monthly recurring charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$75 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$75 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

¹ Effective March 1, 2010, this service will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE

7. Calling Plans (Cont.)23. Small Business Term Plan 3 ^{1/}

The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative and who commit to a term commitment to receive the Business B2 Service for a term of twelve (12) months will receive a discount of 5 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 12-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$80. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

24. Small Business Term Plan 4 ^{1/}

The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, who are contacted by or who contact a Company representative and who commit to a term commitment to receive the Business B2 Service for a term of twenty-four (24) months will receive a discount of 10 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 24-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$200. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

25. Small Business Term Plan 5 ^{1/}

The Company will offer the following plan to new customers of Business B2 Service who enroll in Offering A or B, and who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 36-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

^{1/} Effective June 1, 2008, this service will no longer be available to new customers.

LOCAL EXCHANGE SERVICE

7. Calling Plans (Cont.)

26. Small Business Saves Credit Plan

The Company will offer existing customers of Business B2 Service, who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this plan.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B and Block of Time Offering 1	\$10

Any unused credit amount will carry over to the next invoice.

27. Business B2 Free Month Plan

The Company will offer the following plan: New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative will receive a waiver of the monthly service charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

28. Small Business Credit Plan ¹

The Company will offer the following plan to existing customers of Business B2 Service Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50	2 - 4 lines
\$100	5 - 9 lines
\$250	10+ lines

Any unused credit amount will carry over to the next invoice.

Effective April 1, 2009, this service will no longer be available to new subscribers.

Issued: November 15, 2021

Effective: November 25, 2021

Edwin Reese
 Tariff Administrator
 1300 I Street NW, 500E
 Washington, DC 20005

Received by NPSC
 11/15/2021

LOCAL EXCHANGE SERVICE

7. Calling Plans (Cont.)

29. New Residential Two Month Free Plan

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI Service to be applied to the customer's first and sixth full invoice. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

7. Calling Plans (Cont.)30. Small Business 10% Discount for 3 Invoices ¹

The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, will receive a discount of 10% on each of their first three invoices after enrollment in this plan. This plan is not combinable with any other offering.

31. \$10 Credit Plan for 6 Full Invoices

The Company will offer the following plan to existing customers of Residential RLJ, RLA, RLI, RLK, RLL, RLC, RLH, RLG and RLB who contact a Company representative and request cancellation of their Service. Customers will receive a \$10 credit on each of their six full invoices after enrollment in this plan. This plan is not combinable with any other promotional offering.

32. \$20 Credit Plan for 3 Invoices II

The Company will offer the following plan to existing customers of Residential RLB, RLH, RLI, RLK, RLL, RLG and RLC Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on their 1st, 3rd, and 6th invoices after enrollment in this plan.

33. \$25 Credit Plan for 3 invoices II

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their 1st, 3rd, and 6th invoices after enrollment in this plan.

¹ Effective May 2, 2010, this service will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE

7. Calling Plans (Cont.)

34. Residential 50% Discount for 2 Invoices

New customers of Residential RLB service who contact a Company representative will be mailed a certificate in the amount of 50% of the monthly service charge for Residential RLB Service in each of their first two full months of service.

Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

35. Business B2 50% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a discount of 50% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the 50% discount against the monthly service charge for their Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

7. Calling Plans (Cont.)38. Residential \$3.50 EasyPay Plan

The Company will offer the following plan to i) existing customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan after contacting a Company service representative and being offered this plan, and ii) new customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan either after being contacted by a Company service representative and being offered this plan, or by contacting a Company service representative and being offered this plan. Customers enrolling in this plan will receive a one-time credit, not to exceed \$3.50, against their Company invoiced charges for residential service.

39. \$5.00 EasyPay for Local Plan

The Company will offer the following plan to i) existing customers of Company local exchange service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan after contacting a Company service representative and being offered this plan, and ii) new customers of Company local exchange service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan either after being contacted by a Company service representative and being offered this plan, or by contacting a Company service representative and being offered this plan. Customers enrolling in this plan will receive a credit, not to exceed \$5.00, against each of their first two Company invoiced charges for local exchange service.

40. Business B2 15% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a credit of 15% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan.

41. RLI \$12 Discount for 12 Invoices

New customers of RLI service who contact a Company representative will receive a credit, not to exceed \$12.00, against the monthly service charge for Integrated Calling Plan RLI service in each of their first twelve (12) full months of service.