

How do I get a new login and password information?

Please send a request to psc.nusf@nebraska.gov. If you are a representative of a third-party filer, the request will need to come from the contact listed on the remittance system authorization form.

A dark grey rectangular button with the text "Reset Password" in white, underlined.**How do I reset my password?**

You can reset your password by going to the login page, and selecting **“Reset Password,”** then follow the steps to do so. You do not need to contact our office to reset your password.

Can I have multiple user accounts that have access to the system?

Yes, multiple accounts can be associated with a company.

I file for multiple companies. Can I have multiple accounts associated with the same email address?

Yes, multiple accounts can be associated with the same email address.

If I file for my company and a sister company or subsidiary, can I just have one sign-on?

A user account can be only associated with a single company. You can however have multiple users associated with the same email address.

I am newly operating in Nebraska, what steps do I need to take to file worksheets?

If you are filing for the first time in the system, you will need to contact our office to receive a packet with all required information to set up the primary account for your company. Please contact our office at 402-471-3101 or psc.nusf@nebraska.gov to receive instructions on getting set up to file remittance worksheets.

How do I set up my user account if I am a 3rd party filer for multiple companies?

You will need to ask the telecommunications company for which you are filing to submit a remittance system authorization form. The telecommunications company must email it to the Commission directly, at psc.nusf@nebraska.gov.