

How do I get a new login and password information?

Please send a request to psc.nusf@nebraska.gov. If you are a representative of a third-party filer, the request will need to come from the contact listed on the remittance system authorization form.

How do I reset my password?

You can reset your password by going to the login page, and selecting “reset password,” then follow the steps to do so. You do not need to contact our office to reset your password.

Can I have multiple user accounts that have access to the system?

Yes, multiple accounts can be associated with a company.

I file for multiple companies. Can I have multiple accounts associated with the same email address?

Yes, multiple accounts can be associated with the same email address.

If I file for my company and a sister company or subsidiary, can I just have one sign-on?

A user account can be only associated with a single company. You can however have multiple users associated with the same email address.

I am newly operating in Nebraska, what steps do I need to take to file worksheets?

If you are filing for the first time in the system, you will need to contact our office to receive a packet with all required information to set up the primary account for your company. Please contact our office at 402-471-3101 or psc.nusf@nebraska.gov to receive instructions on getting set up to file remittance worksheets.

How do I set up my user account if I am a 3rd party filer for multiple companies?

You will need to ask the telecommunications company for which you are filing to submit a remittance system authorization form. The telecommunications company must email it to the Commission directly, at psc.nusf@nebraska.gov.