Level 3 Telecom Data Services, LLC
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LOCAL EXCHANGE SERVICES TARIFF

This tariff, Level 3 Telecom Data Services, LLC, NebraskaTariff No. 3, replaces in its entirety, tw telecom data services llc's tariff, Nebraska Tariff No 1.

TITLE PAGE

LOCAL EXCHANGE SERVICE TARIFF OF

Level 3 Telecom Data Services, LLC

This tariff contains the descriptions, regulations and rates applicable to the furnishing of Local Exchange telecommunications services provided by Level 3 Telecom Data Services, LLC within the state of Nebraska. This tariff is on file with the Nebraska Public Service Commission and at the Company's place of business.

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

(C) - To signify changed listing, rule, or condition that may affect rates or charges.

(D) - To signify discontinued material, including listing, rate, rule, or condition.

(I) - To signify an increase.

(M) - To signify material relocated from or to another part of tariff schedule with no change in text, rate, rule or condition.

(N) - To signify new material including listing, rate, rule or condition.

(R) - To signify a reduction.

(S) - To signify reissued material.

(T) - To signify change in wording of text but not change in rate, rule, or condition.

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TARIFF FORMAT

1. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

2. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th Revised Page 14 cancels the 3rd Revised Page 14. Consult the Check Sheet for the page currently in effect.

3. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
   2.
   2.1.
   2.1.1.
   2.1.1.A.
   2.1.1.A.1.
   2.1.1.A.1.(a).
   2.1.1.A.1.(a).I.
   2.1.1.A.1.(a).I.(i).
   2.1.1.A.1.(a).I.(i).(1).

4. Check Sheets - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.)

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APPLICATION OF TARIFF

This tariff sets forth the regulations and rates applicable to services provided by Level 3 Telecom Data Services, LLC ("Company") as follows:

The furnishing of intrastate communications services by virtue of one-way and/or two-way information transmission between points within the State of Nebraska.

Any of the Company's rates and charges may be revised, discontinued, supplemented or changed from time to time in accordance with applicable law, orders, rules and regulations of the Nebraska Public Service Commission.

All offered services are subject to available facilities and authorization from the local municipality in the jurisdiction where the service is offered.

Company may offer various unregulated services in conjunction with or ancillary to its regulated services.

To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

Service is currently offered only to non-residential Customers.

This tariff is governed by the laws of the State of Nebraska, without regard to its choice of law provisions.

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SECTION 1 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Analog - A transmission method employing a continuous (rather than a pulsed or digital) electrical signal that varies in amplitude or frequency in response to changes of sound, light, position, etc., impressed on a transducer in the sending device.

Authorized User - A person, corporation or other entity who is authorized by the Company's Customer to utilize service provided by the Company to the Customer. The Customer is responsible for all charges incurred by an Authorized User.

Bit - The smallest unit of information in the binary system of notation.

Building - A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designed for permanent occupancy.

Call Termination - The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

Central Office - An operating office of the Company where connections are made between telephone exchange lines.

Channel - A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

Circuit - The unit of bandwidth utilization for any given speed of services.

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SECTION 1 - DEFINITIONS, (CONT'D.)

Commission - Nebraska Public Service Commission.

Communications Services - The Company's regulated intrastate toll and local exchange switched telephone services and private or dedicated line services offered for both intraLATA and interLATA use.

Company - Level 3 Telecom Data Services, LLC, the issuer of this tariff.

Customer - The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Customer Premises Equipment (CPE) - Equipment provided by the Customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

Demarcation Point - The Company-designated physical interface between the Company's Network and Customer's equipment, which point shall be either (i) in the case of a Service terminating at a Company owned or controlled premises, Company's designated distribution panel or network interface device located within such Company premises or (ii) in the case of a Service terminating at Customer's premises, the distribution panel or network interface device located at the common telecommunications ("telco") demarcation at the Customer or end-user premises (e.g., entry point for telco facilities, telco closet or common telco room).

Digital - A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

Exchange - An area consisting of one or more central office districts within which a call between any two points is a local call.

Exchange Access Line - A central office line furnished for direct or indirect access to the exchange system.

Exchange Service - The provision to the Customer of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the Customer's premises.

Fiber Optic Cable - A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

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SECTION 1 - DEFINITIONS, (CONT'D.)

Handicapped Person - A person, who is legally blind, visually handicapped or physically handicapped as that term is defined in the Federal Register (Vol. 35 #126 dated June 30, 1970).

Hearing Impaired - Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

ICB - Individual Case Basis.

Interruption - The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

IP - Internet Protocol - used for communicating data across a packet-switched network by delivering distinguished protocol datagrams (packets) from the source host to the destination host solely based on their addresses.

Joint User - A person, firm, or corporation who uses the telephone service of a Customer as provided in Section 1 of this tariff.

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Calling Area - The area, consisting of one or more central office districts, within which a Customer for exchange service may make telephone calls without a toll charge.

Mbps - Megabit, denotes millions of bits per second.

Monthly Recurring Charges ("MRC") - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Network - Those telecommunication facilities operated by the Company, and excludes any telecommunication facilities that are operated by other telecommunication providers.

Nonrecurring Charge ("NRC") - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

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SECTION 1 - DEFINITIONS, (CONT'D.)

NPA - Numbering plan area or area code.

Off-Net - A means for carrying traffic to or from the Customer's premises, where the Company leases other company's facilities to deliver traffic to Customer location. Off-Net traffic consists of all traffic that is not considered to be On-Net traffic.

On-Net - A means for carrying traffic to or from the Customer's premises, where the Company connects to the point of presence in a Customer building or on a Customer's premises using only Company-owned fiber. On-Net traffic is delivered to Customer exclusively over facilities of the Company.

PBX - Private Branch Exchange.

Point of Presence ("POP") - A location designated by the Company for the connection of Customer-provided wiring and terminal equipment to the services offered under the tariffs of the Company.

Premises - A building on contiguous property not separated by a public right-of-way. The contiguous property may be divided by the private right-of-way or easement, such as a railroad right-of-way.

Rate Center - A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

Service Date - The date on which the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Date is the date that the Company first provides the service in conformance with the Service Order or this tariff. The Company and Customer may mutually agree on a substitute Service Date.

Service Order - The written agreement for telecommunication and related services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Date.

Service Term - The committed service duration for a particular service as set forth in the applicable Service Order, including any renewal periods.

Session Initiation Protocol (SIP) - a signaling communications protocol, widely used for controlling multimedia communication sessions such as voice and video calls over Internet Protocol (IP) networks.
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SECTION 1 - DEFINITIONS, (CONT'D.)

System Equipment - Facilities and equipment installed, operated and controlled by Company to provide services to Customer.

TDM - Time Division Multiplex - technique of transmitting multiple digitized data, voice, and video signals simultaneously over one communication media by interleaving pulses representing bits from different channels or time slots.

Toll Call - Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

User or End User - A Customer or any other person authorized by a Customer to use service provided under this tariff.

VPN - Virtual Private Network - a network that is layered on top of an underlying network. The private nature of a VPN means that the data travelling over the VPN is not generally visible, or is encapsulated from, the underlying network traffic. Similarly, the traffic within the VPN appears to the underlying network as just another traffic stream to be passed.

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SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

A. The Company undertakes to furnish communications service pursuant to the terms of this tariff and/or any Service Order entered into between the Company and the Customer, in connection with one-way and/or two-way information transmission originating from points within the State of Nebraska, and terminating within a local calling area as defined herein.

B. Customer may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

C. The Company reserves the right to limit the manner in which any portion of its telecommunications Network is used to protect the technical integrity of the Network. The Company may discontinue or limit service, or impose requirements as required to meet changing regulatory requirements or when such requirements have a material adverse affect on the economic feasibility of providing service, as determined by the Company in its reasonable discretion.

2.1.2 Shortage of Equipment or Facilities

A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.

B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

A. Service is provided on a contractual basis for a minimum period of at least one year unless otherwise specified in the Service Order or this tariff. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.

B. Customers may be required to enter into a written Service Order which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.

C. Except as otherwise stated in an individual customer contract or Service Order, upon expiration of a Service Term for a particular service, the Service Term will automatically renew for successive one year terms at the rate specified in the most recently executed contract or service order unless terminated by either party upon written notice delivered at least thirty (30) days prior to expiration of the then existing Service Term. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the Service Term shall survive such termination.

D. Service may be terminated upon written notice to the Customer if:

1. the Customer is using the service in violation of this tariff; or

2. the Customer is using the service in violation of the law.

E. This tariff shall be interpreted and governed by the laws of the State of Nebraska without regard for its choice of law provisions.

F. Any other company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (Cont'd.)

G. The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts.

H. If the Company anticipates taking any action to obtain relief under the United States Bankruptcy Code or filing an answer admitting bankruptcy or insolvency, or the Company will no longer be able to provide service, the Company will notify Customers as soon as practicable to permit Customers to obtain alternative service.

I. All prices, terms and conditions associated with the services provided under this tariff are proprietary to the Company and will not be disclosed by the Customer to any party outside of the Customer's business entity. The Customer may not use the Company's name, logo or service mark in connection with the Customer's marketing of services to End Users, even where those services include services provided by the Company. The Company may use Customer's name and logo in materials presented to analysts and investors.

J. Service is furnished subject to the conditions that it will not be used; (1) to make foul or profane expressions, (2) to impersonate another person with fraudulent or malicious intent, (3) to call another person so frequently, or at such times, or in any other manner so as to annoy, abuse, threaten, or harass the other person, (4) for any other unlawful purpose, or (5) in such a manner as to interfere with the use of the service by any other user.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability

A. Customer-Provided Equipment

The service and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by Customer-provided equipment or premises wire.

B. Use of Facilities of Other Companies

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

C. Liability of the Company

The liability of the Company, or any other common carrier or other service provider that furnishes any portion of the Company's services, for damages arising from errors, mistakes, omissions, interruptions, or delays of the Company, or its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing regulated or nonregulated service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the Customers of the service or facilities) will not exceed an amount equal to the MRC (calculated on a proportionate basis) for the affected service during the period which such error, mistake, omission, interruption or delay occurs. The Company is not liable under any circumstances for any act, omission, error, mistake, interruption or delay of any connecting carrier or other service provider or their respective agents, servants or employees; nor will the Company have any such liability for providers of connections, equipment, facilities, or services other than the Company or its agents, servants, or employees. The Company will not be liable under any circumstances for any act, omission, error, mistake, interruption or delay of any person or entity owning telecommunications facilities used by the Customer or who furnishes facilities or services connected with or provided in conjunction with the Company's service;

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability, (Cont'd.)

C. Liability of the Company, (Cont'd.)

or for the culpable conduct of the Customer, its agents, servants, employees, invitees, or guests, or failures of equipment, facilities or connections provided by the Customer. The Company is not liable for interruptions, errors, delays, or defects in transmission when caused by strike or other labor problems, power fluctuations, surges or failures, national emergencies, acts of God, war, fire, flood, adverse weather conditions, riots, government authorities, cable cut, ordinances, laws, rules, regulations or restrictions, condemnation or exercise of rights of eminent domain, or other causes beyond the Company's control. The Company will not be liable at any time or under any circumstance for indirect, special, incidental, reliance, punitive or consequential damages (including, without limitation, lost revenues, lost savings, lost opportunity, harm to business or loss of profits) in connection with services rendered to the Customer under this tariff.

D. Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys' fees, arising from or related to customer's, customer's end user's or customer's third-party provider(s)' acts, omissions (including the failure to purchase or implement features that enable the receipt and transmission of direct-dial "911" calls or multi-line telephone system notifications), or failures of connectivity that impede, prevent or otherwise make inoperable the ability of the customer or its end users to directly dial "911" or to receive or transmit multi-line telephone system notifications, as required by law, in the United States.

E. Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys' fees, arising from or related to any acts or omissions by the customer, customer's end users or customer's third-party provider(s) that cause, give rise to or bring about the non-compliance of the service with any appliable law, including the failure to purchase or implement features that enable compliance with laws. (N) (N)

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability, (Cont'd.)

F. Approval of the above tariff language by the Commission does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld by a court of law. Approval by the Commission merely recognizes that since it is the court's responsibility to adjudicate negligence and consequential damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause(s). (T)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, or removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

A. The Company shall use reasonable efforts to maintain only the facilities and equipment installed, operated and controlled by Company to provide services to Customer ("System Equipment"). The Customer may not disconnect, remove, attempt to repair, or otherwise interfere with any of the System Equipment, nor may the Customer permit others to do so, except upon the written consent of the Company. The Customer is responsible for any damage or loss to System Equipment arising out of the negligent or willful acts or omissions of the Customer or the Customer's employees, agents or authorized users.

B. The Company may substitute, change or rearrange any System Equipment at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.

C. System Equipment located at the Customer's Premises for use in connection with the services shall not be used for any purpose other than that for which the equipment is provided.

D. Except as otherwise indicated, Customer-provided station equipment must comply, on a continuing basis, with the technical specifications established by the Company.

E. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

1. the through transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or

2. the reception of signals by Customer-provided equipment; or

3. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities, (Cont'd.)

F. In the event the Company, in responding to a Customer initiated service call, determines that the cause of such service call is a failure, malfunction or inadequacy of Customer-provided equipment, the Customer must compensate the Company for such service call at Company's then prevailing rate.

G. The Customer is responsible for usage charges, damages and loss resulting from the unauthorized or fraudulent use by the Customer, its agents, employees or third parties, of the services provided hereunder if such charges, damages or loss results from the failure, malfunction, inadequacy or failure to properly secure Customer-provided equipment.

H. The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

I. The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to Section 2.1.6.J. below.

J. The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Directory Errors

The Company's only liability, for any cause whatsoever, including gross negligence or willful misconduct, for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall be as follows:

A. Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of the monthly tariff rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk or Centrex attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.

B. Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.

C. Operator Records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the Customer, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.

D. Credit Limitation: The total amount of the credit provided for the preceding paragraphs A, B, and C shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph C, for the line or lines in question.

E. Definitions: As used in Paragraphs A, B, C, and D above, the terms "error", "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular Customer's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the Customer on an incorrect street or in an incorrect community.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Directory Errors, (Cont'd.)

F. Notice: Such allowances or credits as specified in Paragraphs A, B, and C above, shall be given upon notice to the Company by the Customer that such error, mistake, or omission has occurred.

G. When a Customer transfers to the Company from a prior local exchange carrier with ported numbers, the Company assumes no liability for any pre-existing directory errors associated with the ported numbers.

H. The Customer is responsible for any charges imposed by its prior local exchange carrier for any directory services obtained from such local exchange carrier with respect to transferred lines.

2.1.8 Special Construction

Subject to the agreement of the Company and to the terms contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;

B. of a type other than that which the Company would normally utilize in the furnishing of its services;

C. over a route other than that which the Company would normally utilize in the furnishing of its services;

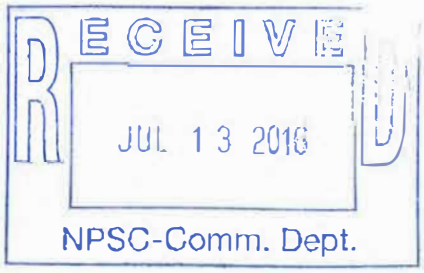
D. in a quantity greater than that which the Company would normally construct;

E. on an expedited basis;

F. on a temporary basis until permanent facilities are available;

G. involving abnormal costs; or

H. in advance of its normal construction.



SECTION 2 - REGULATIONS, (CONT'D.)

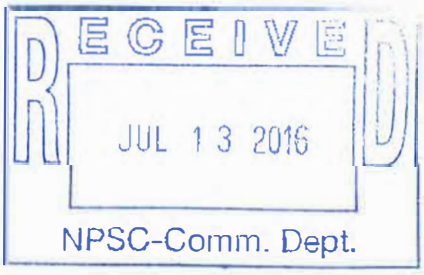
2.1 Undertaking of the Company, (Cont'd.)

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

2.1.10 Governmental Authorizations

The provision of services is subject to and contingent upon the Company obtaining and retaining such approvals, consents, governmental authorizations, licenses, and permits as may be required or be deemed necessary by the Company. The Company shall use reasonable efforts to obtain and keep in effect all such approvals, consents, authorizations, licenses and permits that may be required to be obtained by it. The Company shall be entitled to take and shall have no liability whatsoever, for any action necessary to bring the services into conformance with any rules, regulations, orders, decisions, or directives imposed by the Federal Communications Commission, the Commission, or any other applicable agency, and the Customer shall fully cooperate in and take such actions as may be requested to comply with any such rules, regulations, orders, decisions or directives.



SECTION 2 - REGULATIONS, (CONT'D.)

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company shall require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file an addendum with the Company specifying additional terms and conditions and confirming that their use of the Company's offerings complies with relevant laws and the Commission's regulations, policies, orders, and decisions.

2.2.3 The Company may block any signals being transmitted over its network by Customers which cause interference to the Company or other users. The Customer shall be relieved of all obligations to make payments for charges relating to any blocked service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.

2.2.4 A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services and the other entity meets the Company's credit criteria or makes a deposit as required by Section 2.5.2. Such a transfer will be treated as a disconnection of existing service and installation of new service, and nonrecurring installation charges as stated in this tariff will apply.

2.2.5 The Customer must provide sufficient information regarding the intended use of the service to allow the Company to furnish and maintain the requested service and to ensure that the use of the service complies with all tariff regulations. The services furnished herein shall not be used for any purpose or in any manner directly or indirectly in violation of this tariff, the law or in aid of any unlawful act or undertaking.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

A. the payment of all applicable charges pursuant to this tariff and/or the contract by which the Customer takes service;

B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;

C. providing at no charge, as specified from time to time by the Company, any equipment, space and power the Company may deem necessary at the Customer's premises in order to properly provide service, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide telecommunications services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1.C. Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by the Customer, or may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this Section prior to accepting an order for service.

E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain the Company's facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (i.e., friable asbestos) prior to any construction or installation work;

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SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company's facilities and equipment in any Customer's premises or the rights-of-way for which Customer is responsible under Section 2.3.1.D; and granting or obtaining permission for the Company's agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

G. not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and

H. granting reasonable access to Company's facilities and equipment for maintenance purposes.

I. Upon termination of service as provided for any reason, all amounts due from the Customer to the Company, including, but not limited to, charges for services rendered and termination liability as provided in this tariff, shall become immediately due and payable by the Customer.

(M)

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(M) Material moved to 1st Revised Page 27 of this section.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

J. Multi-Line Telephone Systems

1. Pursuant to 47 CFR §9.16(b)(1) and (2), multi-line telephone systems connected to the Company's network which were manufactured, imported, sold, leased or installed after February 16, 2020 must be configured to: (T)

- allow an end user to directly initiate a "911" call from any station equipped with dialing facilities, without dialing any additional digit, code, prefix, or post-fix, including any trunk-access code such as the digit 9, regardless of whether the user is required to dial such a digit, code, prefix, or post-fix for other calls, and

- provide MLTS notification to a central location at the facility where the system is installed or to another person or organization regardless of location, if the system is able to be configured to provide the notification without an improvement to the hardware or software of the system.

MLTS notification must (1) be initiated contemporaneously with the 911 call, provided that it is technically feasible to do so; (2) not delay the call to 911; and (3) be sent to a location where someone is likely to see or hear it.

Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.1.4.D.

2. Pursuant to 47 C.F.R. § 9.16(b)(3), a person engaged in the business of installing MLTS may not install such a system in the United States unless it is configured such that it is capable of being programmed with and conveying the dispatchable location of the caller, as defined in 47 C.F.R. § 9.3, to the PSAP with 911 calls consistent with the requirements below. A person engaged in the business of managing or operating MLTS may not manage or operate such a system in the United States unless it is configured such that the dispatchable location of the caller, as defined in 47 C.F.R. §9.3, is conveyed to the PSAP with 911 calls consistent with the following requirements:

- **On-premise fixed telephones associated with a MLTS must provide dispatchable location by January 6, 2021;**

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SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

J. Multi-Line Telephone Systems

2. Pursuant to 47 C.F.R. § 9.16(b)(3)…the following requirements: (Cont'd)

- No later than January 6, 2022, on-premise non-fixed telephones associated with a MLTS must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update or on alternative location information as defined in 47 C.F.R. § 9.3;

- No later than January 6, 2022, off-premise non-fixed telephones associated with a MLTS must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update, or enhanced location information which may be coordinate based and consisting of the best available location that can be obtained from any available technology or combination of technologies at reasonable cost.

- Additionally, providers of fixed telephony services shall provide automated dispatchable location with 911 calls beginning January 6, 2021 pursuant to 47 C.F.R. § 9.8. Providers of interconnected VoIP service must comply with the location requirements under 47 C.F.R. § 9.11(b)(iv) for non-fixed services as of January 6, 2022. Customers to DID Service capable of accessing 911 emergency services shall be responsible for providing automated dispatchable location information as defined in 47 C.F.R. § 9.3 and for maintaining the accuracy of that information for fixed services as of January 6, 2021 and for non-fixed services where technically feasible as of January 6, 2022.

- Customers, particularly private switch owners, private branch exchange owners, and customers of DID service, may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act. Dispatchable location capability may require Customers to purchase private switch automatic location identification (PS/ALI) service from the Company or from a third-party provider.

Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.1.4.E.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Liability of the Customer (M)

A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, directors, employees, agents, invitees or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct. (M)

B. Indemnification by the Customer

The Customer and any authorized or joint users, jointly and severally shall indemnify, defend and hold the Company harmless against claims, loss, damage, expense (including attorneys' fees and court costs) for (i) libel, slander, or infringement of copyright or unauthorized use of any trademark, tradename or service mark arising from the material transmitted over its facilities; (ii) infringement of patents arising from combining with, or using in connection with, facilities of the Company, equipment and systems of the Customer; (iii) all claims of any kind by Customer's end users; and (iv) all other claims including, without limitation, claims for damage to any business or property or injury to, or death of, any person arising out of any act or omission of the Customer in connection with facilities provided by the Company or the Customer. In the event any such infringing use is enjoined, the Customer, authorized user or joint user at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish any claim of infringement, or terminate the claimed infringing use or modify such infringement. The Customer and any authorized or joint users, jointly and severally shall also indemnify, defend and hold the Company harmless against: all claims, demands, losses or liabilities, including, but not limited to, fees and expenses of counsel, arising out of, occasioned by, or in connection with, any act or omission of the Customer or of any person utilizing the Customer's codes, services, equipment, or facilities, with or without the consent or knowledge of the Customer. Service is furnished subject to the conditions that it will not be used: (1) to make foul or profane expressions, (2) to impersonate another person with fraudulent or malicious intent, (3) to call another person so frequently, or at such times, or in any other manner so as to annoy, abuse, threaten, or harass the other person, (4) for any other unlawful purpose, or (5) in such a manner as to interfere with the use of the service by any other user.

(M) Material moved from Original Page 26 of this section.

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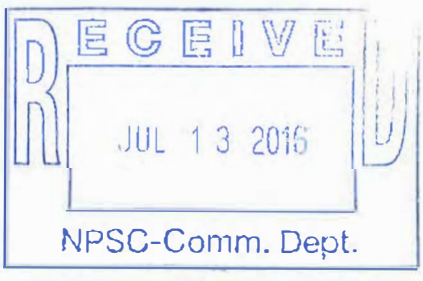
SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Liability of the Customer, (Cont'd.)

C. Customer-Provided Equipment - The service and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by Customer-Provided equipment or premises wire. The Company shall have no obligation to install, maintain, repair or operate Customer-provided equipment. In the event that the Company, in responding to a Customer-initiated service call, determines that the cause of such service call is a failure, malfunction or inadequacy of Customer-provided equipment, the Customer must compensate the Company for such service call at the prevailing rate.

D. Use of Facilities of Other Companies - When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.



SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

A. Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company point of presence.

B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities comply, on a continuing basis with technical specifications established by the Company.

C. All multi-line telephone systems connected to the Company's network on or after February 16, 2020, must be configured to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described in Section 2.3.1.J.1. (T)

D. Multiline telephone systems ("MLTS") required to comply with C. preceding must be capable of conveying the dispatchable location of a 911 caller to a public safety answering point ("PSAP") as described in Section 2.3.1.J.2. (N) (N)

2.4.3 Interconnection of Facilities

A. Local Traffic Exchange

Local Traffic Exchange provides the ability for another local exchange provider to terminate local traffic on the Company's network. In order to qualify for Local Traffic Exchange the call must: (a) be originated by an end user of a company that is authorized by the Commission to provide local exchange service; (b) originate and terminate within a local calling area of the Company.

B. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Interconnection of Facilities, (Cont'd.)

C. Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

D. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations, and any specifications required by the Company.

2.4.4 Inspections

A. Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.B for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment. The Customer shall provide the Company with access for such inspections.

B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

C. If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Customer Deposits and Advance Payments

2.5.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished or where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities including estimated usage. In addition, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and related recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

2.5.2 Deposits

A. To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit may be required if the Customer's financial condition is not acceptable to the Company or is not a matter of general knowledge or if Customer has failed to timely pay for service(s) on two occasions during any six month period. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to two (2) month's charges for tariffed services plus estimated usage.

B. A deposit may be required in addition to an advance payment.

C. Upon discontinuance of service, the Company, within forty-five (45) days, shall automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company.

D. Deposits held will accrue interest at the rate specified by the Commission.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Payment Arrangements

2.6.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

A. Taxes, Fees and Surcharges

"Tax" or "Taxes" means any federal, state or local excise, gross receipts, value added, sales, use or other similar tax, fee, tax-like fee or surcharge of whatever nature and however designated, imposed or sought to be imposed, on or with respect to purchases by Customer or for the Company's use of public streets or rights of way, which the Company is required or permitted by law or tariff to collect from Customer; provided, however, that the term "Tax" will not include any tax on the Company's corporate existence, status, income, corporate property or payroll taxes.

The Company shall bill any and all applicable taxes, surcharges and fees, including, but not limited to: Federal Excise Tax; State Sales Tax; Municipal Taxes; Gross Receipts Taxes; and any taxes, surcharges, fees, charges or other payments contractual or otherwise, for the use of public streets or rights-of-way, whether designated as franchise fees or otherwise. As permitted by law, the Company will recover from its Customers any such charges assessed directly against the Company. Such taxes or fees will be itemized separately on the Customer's invoice or billing detail. If Customer fails to pay any Taxes properly billed, Customer will be solely responsible for payment of the Taxes, and penalty and interest.

Taxes and surcharges assessed on bundled services are based upon a model configuration and standard pricing for the individual product elements contained within the bundle. Modifications to standard pricing or to the model configuration may result in changes to the allocation of the bundle price to specific product elements. Details are available upon Customer request.

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If either Customer or the Company is audited by a taxing or other governmental authority, the other party will cooperate reasonably by responding to the audit inquiries in a proper, complete and timely manner. The Company will cooperate, at Customer's expense, with reasonable requests of Customer in connection with any Tax contest or refund claim. Customer will ensure that no lien is attached to or allowed to remain on any asset of the Company as a result of any Tax contest. Customer will indemnify and hold the Company harmless against any liabilities, damages, losses, costs or expenses arising out of such Tax proceedings, including without limitation any additional Taxes, interest, penalties and attorney's fees.

SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.1 Payment for Service, (Cont'd.)

A. Taxes, Fees and Surcharges, (Cont'd.)

If Customer claims an exemption for any Taxes, Customer must provide the Company with a proper tax exemption certificate as authorized by the appropriate taxing authority. Customer must pay the applicable Taxes to the Company until it provides a valid exemption certificate. If applicable law exempts a service from a Tax, but does not also provide an exemption procedure, the Company will not collect such Tax if Customer provides a letter signed by one of its officers; (i) claiming a right to the exemption; (ii) identifying the applicable law that allows such exemption and does not require an exemption certificate; and (iii) agreeing to indemnify and hold the Company harmless from any tax, interest, penalties, loss, cost or expense asserted against the Company as a result of its not collecting the Taxes from Customer.

1. Nebraska Universal Service Fund (NUSF) Surcharge (T)

All Customers will be assessed a surcharge to support the Nebraska Universal Service Fund ("NUSF") program. The NUSF Surcharge will (T)
be based on a percentage of the business Customer's total billing (T)
including any nonrecurring, recurring, usage and per call charges. This surcharge will appear as a separate line item on the Customer's bill. The percentage applied to the Customer's billing will be equal to the assessment percentage paid by the Company as determined by Nebraska law or Commission rules. Effective April 1, 2019, all residence (C)
customers will pay a flat rate on a per connection or a per line basis. The (C)
rate may vary from time to time as required by Nebraska law or Commission rules.

2. 911 Service Surcharge

All Customers will be assessed a per line surcharge to support local 911 Service Programs. The 911 Surcharge will be based on a monthly snapshot of lines associated with each Customer's account. No fractional debits or credits will be given. This surcharge will appear as a separate line item on the Customer's bill. The amount of the surcharge will be equal to the per line assessment paid by the Company as determined by local jurisdictional assessments rounded up to the nearest whole cent, and may vary from time to time as required by Nebraska law, Commission rules or local jurisdiction requirements.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.1 Payment for Service, (Cont'd.)

A. Taxes, Fees and Surcharges, (Cont'd.)

3. Telecommunications Relay Services Surcharge

(T)

Nebraska law requires that a surcharge be collected on each telephone access line in Nebraska. The surcharge will be remitted to the Nebraska Public Service Commission to establish and administer a fund for a statewide Telecommunications Relay System to be used for eligible communication impaired persons.

This surcharge will be collected on the first one hundred (100) telephone access lines per customer, and appears as a separate line item on the customer's local telephone bill. This surcharge rate is determined by the decision of the Nebraska Public Service Commission.

(T)

2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

A. The Company shall present invoices for nonrecurring and recurring charges monthly to the Customer, in advance of the month in which service is provided. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.

B. The Company reserves the right to deny a request for additional services or restoration of services unless and until the Customer's account is in current status.

C. When service does not begin on the first day of the month, or end on the last day of the month, the monthly charge, and any allotment of minutes included with applicable services, for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.2 Billing and Collection of Charges, (Cont'd.)

D. Billing of the Customer by the Company will begin on the Service Date. The Service Date will not be delayed or postponed due to problems with Customer's equipment or Customer's lack of readiness to accept or use the service. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

E. All invoiced charges shall be due and payable on the due date printed on the invoice ("Due Date"), which is one day prior to the date of the next monthly invoice. If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment penalty shall be due to the Company. A late payment charge of the lesser of 1.5% per month or the or the maximum rate permitted by law, for bills not paid by the Due Date, is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.

F. Objections to billed charges must be reported to the Company within 120 calendar days of the date of the invoice associated with the disputed charges, or the invoice shall be deemed correct and all rights to dispute such charges are waived. Claims must include all supporting documentation and may be submitted online online at http://mylevel3.com/ or by telephone at 1-877-453-8353. The Company shall make adjustments to the Customer's invoice to the extent that circumstances exist which reasonably indicate that such changes are appropriate. Withheld disputed amounts determined in favor of the Company must be paid by Customer within five (5) business days following written, electronic or telephonic notice of the resolution and will bear interest at the lesser of 1.5% per month or the maximum rate allowed by law from the Due Date until the date paid. (T)

If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedure.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.2 Billing and Collection of Charges, (Cont'd.)

G. If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in this tariff.

2.6.3 Discontinuance of Service

A. Discontinuance of Service for Cause

Company may, without further notice, discontinue or suspend services for cause in the event of any of the following:

1. Customer fails to pay any amounts due herein by the Due Date and fails to cure by paying the associated outstanding balance in full within ten (10) days following written notice by Company;

2. Customer's breach of any of the other terms or conditions for furnishing service and fails to cure within ten (10) days following written notice by Company;

3. Customer's insolvency, bankruptcy assignment for the benefit of creditors, appointment of trustee or receiver or similar event;

4. Customer's illegal or fraudulent use of the Company's network;

5. The Customer is responsible for providing adequate access lines to enable the Company to terminate all toll free (i.e., 800/888) Service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate toll free Service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after ninety (90) days, the Customer has not made the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's toll free service, with thirty (30) days written notice.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.3 Discontinuance of Service, (Cont'd.)

A. Discontinuance of Service for Cause, (Cont'd.)

6. Upon the Company's discontinuance of service to the Customer under Section 2.6.3, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the Service Term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

B. Discontinuance of Service Without Cause

Company may discontinue or suspend services without cause in the event of any of the following:

1. Upon any governmental prohibition or governmental required alteration of the services, the Company may immediately discontinue service without incurring any liability.

2. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

3. Customer is responsible for paying for all charges incurred up to and including the date services are disconnected by the Company.

2.6.4 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide Company with not less than thirty (30) days prior written notice of desire to terminate service. All requests by Customer for disconnection of On-Net services will be processed by Company in thirty (30) days or less, and for disconnection of long haul Off-Net Services in forty-five (45) days or less, following delivery of the written notice. Customer must pay for services until such disconnection actually occurs.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.5 Cancellation or Modification of Application for Service

A. Cancellation Charge - If the Customer cancels its order for service prior to the scheduled Service Date, an Order Cancellation Charge will apply. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to cancel the Service-Order.

Order Cancellation Charge	$100.00 per circuit plus, for off-net circuits, an additional Off Net cancellation charge will apply.

B. Modification Charge - If the Customer requests a change in a Service Order (excluding requests to expedite the scheduled service date as provided by Section 2.15 of this tariff), an Order Modification Charge will apply. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to modify the Service Order.

Order Modification Charge	$100.00 per Service Order being modified. An Off Net cancellation charge as described above will also apply if Customer requests to delay installation of an Off Net circuit by more than 30 days.

2.6.6 Delay of Installation

If the Customer wishes to delay the scheduled service date for commencement of service, the Customer must notify the Company, in writing, at least 72 hours prior to the original scheduled service date. The Customer shall pay the Company an Order Modification Charge as described in Section 2.6.5 and pay the Company for any third party charges incurred by the Company to meet the scheduled service date prior to receipt of such notice. Written requests to delay the scheduled service date received less than 72 hours prior to the scheduled service date shall not result in the delay of billing monthly recurring charges.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6.8 Returned Item Charge

A charge of $25.00, or the current allowable amount, will be assessed for any check or other form or payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Service Level Standards and Allowances for Interruptions in Service

2.7.1 Service Level Standards

A. IP Based Services

1. Network Availability

The Company's Network Availability Objective for each calendar month for services provisioned On-Net is 99.99%. The service is unavailable when it is not able to transmit and receive data due to the Company's equipment or network ("Service Outage"). Upon Customer's request, the Company shall credit Customer's invoice for Service Outages of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

Per Service Outage	Credit Allowance
More than 5 minutes up to 4 hours	5%
More than 4 hours up to 8 hours	10%
More than 8 hours up to 12 hours	15%
More than 12 hours up to 16 hours	20%
More than 16 hours up to 24 hours	35%
More than 24 hours	50%

2. Latency

The Company's On-Net services will have an average round-trip transmission of 50 milliseconds ("ms") or less between the Company's designated regional route servers ("Latency"). Latency will be calculated by averaging sample measurements taken during the most recent full calendar month between the Company's designated regional route servers. If the Company fails to meet the Network Average Latency standard, upon Customer's request, credits will be calculated per the table below.

Standard	Credit Allowance
0.00 - 50.00 ms	No Credit
50.01 - 60.00 ms	5%
60.01 - 65.00 ms	10%
65.01 - 70.00 ms	15%
70.01 - 75.00 ms	20%
75.01 - 80.00 ms	35%
80.01 ms or greater	50%

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SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.7.1 Service Level Standards, (Cont'd.)

A. IP Based Services, (Cont'd.)

3. Packet Delivery

The Company's On-Net services will have a packet delivery of at least 99.5%. Packet Delivery is determined by averaging sample measurements taken during the most recent full calendar month between the Company's designated route servers. If the Company fails to meet the Packet Delivery Standard, upon Customer's request, credits will be calculated per the table below.

Standard	Credit Allowance
99.5%+	No Credit
99% - 99.4%	5%
98% - 98.9%	10%
97% - 97.9%	15%
96% - 96. 9%	20%
95% - 95.9%	35%
Below 95%	50%

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SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.7.2 General

A. A credit allowance will be given when service is interrupted, except as specified in Section 2.7.3 following. A service is interrupted when it becomes inoperative to the Customer, i.e., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.

B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

C. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

D. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

E. If two trouble tickets have been opened for a particular service in a thirty (30) day period, and the cause of outage is determined to be in the Company's network or system equipment, such service will be deemed a Chronic Trouble Service. If a third trouble ticket is opened on a Chronic Trouble Service within thirty (30) days of the second trouble ticket, and the cause of outage is determined to be in the Company's network or system equipment, the Customer may disconnect the affected service without incurring termination liability provided that Customer supplies the Company with a written termination notice no later than thirty days following the third Service Outage.

F. The issuance of credits and Customer's Chronic Trouble Service termination rights pursuant to this Section shall be the Customer's sole and exclusive remedy for service interruption claims.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.7.3 Limitations of Allowances

Credits issued during any calendar month will not exceed the monthly recurring charge associated with the affected service that experienced the service outage(s). No credit allowance will be made for any interruption in service:

A. Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;

B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;

C. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;

D. A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.4), or utilize another service provider;

E. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

F. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and

G. That was not reported to the Company within thirty (30) days of the date that service was affected.

H. Force Majeure: Such causes shall include, without limitation, acts of God, fire, flood, adverse weather conditions, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, ordinance, rule, restriction, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, condemnation or exercise of rights of eminent domain, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with the Commission's Rules and Regulations.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.7.4 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.7.5 Application of Credits for Interruptions in Service

A. Trouble Reporting

If the Customer encounters a problem with any service after the Service Date, the Customer must obtain a trouble ticket by calling 1-877-453-8353. The Company will issue a credit for service interruptions as described in Section 2.7.2, if applicable, in accordance with this tariff. The duration of the problem is determined solely by the date and time the trouble ticket was opened and subsequently closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the circuit in question.

B. For calculating credit allowances, every month is considered to have thirty (30) days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

C. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired. Credit Allowances must be requested from the Company within 120 days of the date of the invoice covering the outage period. Any claim not filed within this time period shall be deemed waived. Claims must include the trouble ticket number and may be submitted via the Disputes process described in Section 2.6.2.F above.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.7.6 Time and Materials Charges

Time and Materials Charges are charges for work performed on the Customer's side of the Demarcation Point or to isolate trouble to the Customer's side of the Demarcation Point by a Company employee at the Customer's request that are not covered by other charges. Time and Materials Charges apply to, but are not limited to, work efforts associated with the installation of inside wire, preparation of Customer telecommunication spaces and maintenance on Customer equipment or inside wire. Chargeable time is labor which includes, but is not limited to, work preparation, actual work, trouble isolation and clean-up. Material Charges are the items required to fulfill the job requirements. Any work required to establish or reestablish network access on the network side of the demarcation point is excluded from Time and Materials Charges.

Included in Time and Materials Charges are Initial and Additional Time and Material Charges, the Trouble Isolation Charge, the Optional Testing and Monitoring Charge and the Dispatch Charge.

A. Time and Materials Charge Elements

1. Initial Time and Material Charge (ITM):

The first 30 minute increment or fraction thereof of billable premises work performed on the Customer's premises.

Initial Time and Material Charge	$75.00

2. Additional Time and Material Charge (ATM)

Each 30 minute increment or fraction thereof beyond the first 30 minute increment of billable premises work performed on the Customer's premises.

Additional Time and Material Charge	$50.00 per 30 minute increment

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SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.7.6 Time and Materials Charges, (Cont'd.)

A. Time and Materials Charge Elements, (Cont'd.)

3. Trouble Isolation Charge (TIC)

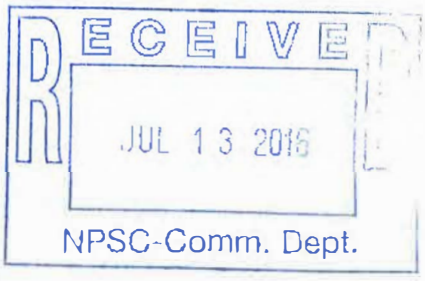
When a Customer reports a trouble to the Company for repair or trouble isolation and no trouble is found in the Company's facilities and/or network, the Customer shall be responsible for payment of a Trouble Isolation Charge for the period of time from when Company personnel are engaged or dispatched to the Customer's premises to when the work is completed. Trouble isolated to Company facilities and/or network will result in no charge to the Customer.

Trouble Isolation Charge	$85.00 per occurrence

4. Optional Testing and Monitoring Charge (OTM)

If, after a Customer report of trouble to the Company, the Customer has been notified that no trouble is found in the Company facilities and/or network, the Customer may request that the Company continue to assist with network testing and/or monitoring or otherwise continue to assist the Customer and/or its vendor. In such instance, the Customer will be assessed additional charges for the period of time from which Company personnel are engaged or dispatched to the Customer's premises to the time when the work is completed.

Optional Testing and Monitoring Charge	$300.00 per occurrence



SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.7.6 Time and Materials Charges, (Cont'd.)

A. Time and Materials Charge Elements, (Cont'd.)

5. Dispatch Charge

The Dispatch Charge is a charge per premise visit or series of visits by a Company Field Technician to the Customer's premise for the purpose of performing billable premises work authorized or requested by the Customer or the Customer's authorized representative. The Dispatch Charge may be assessed in addition to all applicable Initial and Additional Time and Materials charges, Trouble Isolation Charge and Optional Testing and Monitoring Charge.

Dispatch Charge	$50.00 per occurrence

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SECTION 2 - REGULATIONS, (CONT'D.)

2.8 Cancellation of Service/Termination Liability

If a Customer cancels a Service Order or terminates services before the completion of the Service Term for any reason other than for a service interruption (as defined in Section 2.7.2.E), the Customer shall pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

2.8.1 Termination Liability

In the event that the Customer terminates service prior to the end of the Service Term, or in the event the Company terminates service for Cause as specified in Section 2.6.3. above, the Customer's termination liability shall be 100% of the MRCs applicable to the service for the remainder of the Service Term. In the case of early termination of services which are billed on a usage basis, Customer must pay to the Company an amount equal to the average monthly usage charges billed for the terminated services during all previous months since the service was successfully installed and available for Customer's use, multiplied by the number of months remaining in the Service Term. The Company reserves the right to impose termination charges at a higher rate than stated hereunder if the Company incurs unusually high capital costs to provide or remove service(s) to or from the Customer's location. The Company also reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to terminate service.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.9 Customer Liability for Unauthorized Use of the Network

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff.

2.9.1 Customer Liability for Fraud and Unauthorized Use of the Network

A. The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.

B. A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

C. The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.

D. The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this tariff, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.10 Use of Customer's Service by Others

2.10.1 Resale and Sharing

There are no prohibitions or limitations on the resale of services. Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws of the Commission's regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.10.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.11 Services for Hearing Impaired

2.11.1 Residential Hearing Impaired Customers or Hearing Impaired members of a Customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired may receive a discount off their message toll service rates.

2.11.2 Upon receipt of the appropriate application, and certification or verification, the following discounts off basic message toll service shall be made available for the benefit of the Hearing Impaired: the evening discount off the intrastate, interexchange, customer-dialed, station to station calls originating 8:00 a.m. to 4:59 p.m. Monday through Friday; the night/weekend discount off the intrastate, interexchange, customer-dialed, station to station calls originating 5:00 p.m. to 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas.

2.12 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

2.12.1 to any subsidiary, parent company or affiliate of the Company; or

2.12.2 pursuant to any sale or transfer of substantially all the assets of the Company; or

2.12.3 pursuant to any financing, merger or reorganization of the Company.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.13 Notices and Communications

2.13.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.13.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill. Notice by facsimile or email is deemed given when delivered.

2.13.3 Any notice and similar communication concerning services provided under this tariff shall be in writing, and shall be either (i) delivered in person, or (ii) sent by certified mail, return receipt requested, or (iii) sent by facsimile electronically confirmed and followed up immediately by regular mail. Notices shall be sent to the parties' respective addresses as they appear on the Service Order or as designated by either party pursuant to this section. A notice is deemed given when delivered.

2.13.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.14 Primary Interexchange Carrier (PIC) Selection

2.14.1 General

A. IP Based Services

The Customer must select the Company as its interLATA and intraLATA long distance carrier.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.15 Expedited Due Date Service

2.15.1 General

Upon acceptance of the Customer's application for service, the Company will notify the Customer of the timeframe in which service will be installed. When a Customer requests that service be provided in advance of the established service interval, and the Company is able to comply, an Expedited Due Date Service charge will apply.

2.15.2 Charges

The charge is applicable per exchange, per request and applies in addition to any normal service and installation charges applicable. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to expedite the service order.

2.15.3 Limitation of Liability

The Customer indemnifies and holds the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly when an established expedited due date is not met by the Company.

2.15.4 Charges

Expedited Due Date Charge	DS1 Circuit or below $ 500.00 Per On Net Circuit $1,000.00 Per Off net Circuit
	DS3 or Ethernet Circuit $1,250.00 Per On Net Circuit $2,500.00 Per Off Net Circuit

Charges for OCn circuits and Off Net Ethernet circuits with a capacity greater than 45 Mbps will be evaluated on an individual case basis.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.16 Emergency/Crisis/Disaster Restoration and Provisioning Telecommunications Service Priority

2.16.1 General

A. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

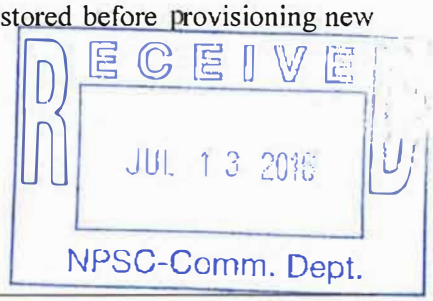
NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook For The Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede tariff language contained herein.

B. The TSP program has two components, restoration and provisioning.

1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.

2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.



SECTION 2 - REGULATIONS, (CONT'D.)

2.16 Emergency/Crisis/Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.16.2 TSP Request Process

A. Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

1. Determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.

   National Security Leadership
   National Security Posture and U.S. Population Attack Warning
   Public Health, Safety, and Maintenance of Law and Order
   Public Welfare and Maintenance of National Economic Posture

2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as Customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.

3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (http://tsp.ncs.gov/).

4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (http://tsp.ncs.gov/), for information on identifying a sponsor for TSP requests.

5. Submit the SF 315 to the OPT.

6. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.16 Emergency/Crisis/Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.16.2 TSP Request Process, (Cont'd.)

B. Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2.16.2.A. above for restoration priority assignment except for the following differences. The user should:

Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2.16.2.A.1 above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.

Verify that the Company cannot meet the service due date without a TSP assignment.

Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

2.16.3 Responsibilities of the End-User

End-users or entities acting on their behalf must perform the following:

A. Identify telecommunications services requiring priority.

B. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end-user's TSP Authorization Code(s).

C. Accept TSP services by the service due dates.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.16 Emergency/Crisis/Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.16.3 Responsibilities of the End-User, (Cont'd.)

D. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.

E. Pay the Company any authorized costs associated with priority services.

F. Report to the Company any failed or unusable services with priority levels.

G. Designate a 24-hour point of contact for each TSP request and apprise the OPT.

H. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

2.16.4 Responsibilities of the Company

The Company will perform the following:

A. Provide TSP service only after receipt of a TSP authorization code.

B. Revoke TSP services at the direction of the end-user or OPT.

C. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).

D. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.

E. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.

F. Confirm completion of TSP service order activity to the OPT.

G. Participate in reconciliation of TSP information at the request of the OPT.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.16 Emergency/Crisis/Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.16.4 Responsibilities of the Company, (Cont'd.)

H. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.

I. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.

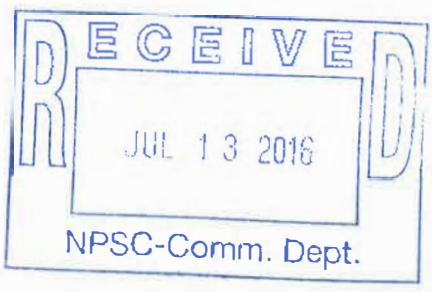
J. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.

K. Disclose content of the NS/EP TSP database only as may be required by law.

L. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

2.16.5 Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.



SECTION 2 - REGULATIONS, (CONT'D.)

2.17 Customer Requested Suspension of Service

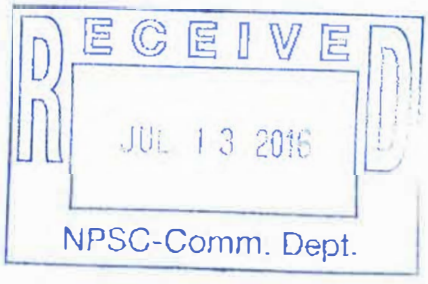
2.17.1 Service Description

Upon the Customer's request, the Company will suspend incoming and outgoing service on the Customer's access line for a period of time not to exceed one year. Upon the Customer's request, the Company will provide the Customer with an intercept recording referring callers to another number.

The Company will assess a lower monthly rate for Customer Request Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

2.17.2 Rates and Charges

Period of Suspension	Charge
First full or partial month	Regular Monthly Rate (no reduction)
Each additional month (Up to one year limit)	One-half Regular Monthly Rate



SECTION 2 - REGULATIONS, (CONT'D.)

2.18 Additional Rules Relating to Resale of Service

All local voice services provided by the Company are intended for retail End User purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, the Customer must abide by the following requirements when purchasing any local services:

2.18.1 The Customer must use Company-owned telephone numbers or numbers that are officially ported to the Company in connection with the services.

2.18.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the services for Emergency 911 purposes

2.18.3 The Company does not support CARE record (Carrier Access Record) information for each of Customer's end users. The Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.

2.18.4 The Company does not support the populating of the Customer's end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.

2.18.5 The Company does not support individual directory listings for each of the Customer's end users. The Customer may only purchase directory listings that are representative of the Customer's own business name. The Customer must make individual arrangements with the directory service publisher for its end user listings.

2.18.6 The Company will issue invoices only to the Customer for both the Customer's and its end users' use of the services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill the Customer's end users for the Services nor does the Company provide billing media to assist the Customer in billing its end users.

2.18.7 The Company does not offer GR303 protocol in connection with the services.

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SECTION 2 - REGULATI●NS, (CONT'D.)

2.18 Additional Rules Relating to Resale of Service, (Cont'd.)

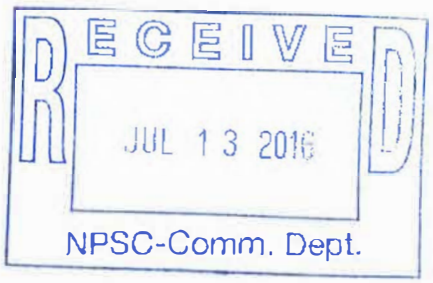
2.18.8 The Company will accept trouble reports only from the Customer or a Customer-provided contact. The Customer's end users contacting the Company will be referred back to the Customer for trouble ticket management.

2.18.9 Unless the Customer provides proof that it is an authorized telecommunications carrier with a Certificate of Public Convenience and Necessity, the Customer agrees that all services purchased hereunder will be subject to taxes, fees, surcharges and assessments based on the Customer's use of the services as an end user.

2.18.10 The Customer who provides voice telecommunication service to end users not located at the Customer's service address agrees to permit the Company to honor porting requests from authorized carriers. The Company will accept a port request from an authorized carrier upon presentation of (i) a letter of authorization from the Customer or (ii) evidence of an assignment from the Customer to end user of the telephone number to be ported. The Company will issue notice that the number has been ported within five (5) business days of completion of the transaction. Such notice shall be sent to the person designated by the Customer.

2.18.11 If permitted by the Commission, the Customer who provides voice telecommunication service to end users located at the Customer's service address (Shared Tenant Service Provider) may request that the Company refuse ports from authorized carriers unless such request includes written authorization from the Customer to port the number. The Company requires that the Customer provide its end users with notification that assigned telephone numbers may not be ported unless agreed to by the Customer.

2.18.12 The Customer agrees to indemnify, defend and hold the Company harmless from all losses, damages or claims of any kind by the Customer's end users and any act or omission of the Customer in connection with any service provided by the Company.



SECTION 2 - REGULATIONS, (CONT'D.)

2.19 Inside Wire Maintenance and Installation

2.19.1 Terms and Conditions

The Company shall be responsible for delivering Service up to the Demarcation Point, and the Customer is responsible for providing and maintaining any necessary wiring and facilities on the Customer's side of the Demarcation Point. "Demarcation Point" means the Company-designated physical interface between the Company's Network and the Customer's equipment, which point shall be either (i) in the case of a service terminating at a Company-owned or controlled premises, the Company's designated distribution panel or network interface device located within such Company premises or (ii) in the case of a Service terminating at Customer's premises, the distribution panel or network interface device located at the common telecommunications ("telco") demarcation at the Customer or end-user premises (e.g., entry point for telco facilities, telco closet or common telco room). If requested by the Customer, the Company may install, coordinate or otherwise arrange for installing or obtaining from third parties, facilities on the Customer's side of the Demarcation Point ("Inside Wiring"). The Customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at the Customer's request, the charge to be billed is the amount quoted to the Customer for the work requested.

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

- 2 to 6 pair inside wire
- Faceplates
- RJ11C, RJ14C, RJ11W and RJ14W type station jacks
- Staples, screws, nail, tape, connectors, etc.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.19 Inside Wire Maintenance and Installation, (Cont'd.)

2.19.2 Application of Rates and Charges

The Customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.

A. Inside Wire Installation Charge - Installation Charges apply when a Customer requests new noncomplex wire and jack installation or requests existing noncomplex wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring. Material is included in each time increment charge.

B. Inside Wire Maintenance Charge - The Inside Wire Maintenance Charge applies when a Customer requests noncomplex wire and jack maintenance. Material is included in the Time and Materials Charge.

2.19.3 Rates and Charges

Labor

First Half Hour	$75.00
Each Additional Half Hour	$50.00
Administrative Fee	$100.00
Trip Charge (if required, independent of circuit installation)	$50.00

2.20 Letter of Authorization / Carrier Facility Assignment

If the Customer intends to connect the services to facilities that neither it nor the Company owns, it must provide the Company with and maintain (for the Service Term) a current letter of authorization and carrier facility assignment, as applicable.

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SECTION 3 - APPLICATION OF RATES

3.1 Introduction

The regulations set forth in this Section govern the application of rates for services contained in all other Sections of this tariff.

3.2 Usage Based Charges

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

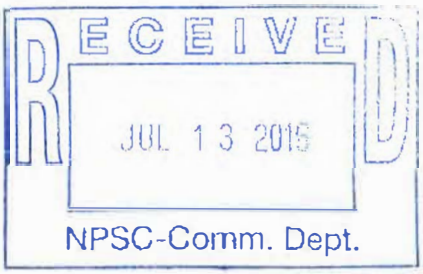
3.2.1 Calls are measured in billing increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.

3.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person to person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.

3.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.

3.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.

3.2.5 All times refer to local time.



SECTION 3 - APPLICATION OF RATES, (CONT'D.)

3.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules apply:

3.3.1 Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide issued by Telcordia, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated toll free service or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

3.3.2 The airline distance between any two rate centers is determined as follows:

A. Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Telcordia document.

B. Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.

C. Square each difference obtained in step B above.

D. Add the square of the "V" difference and the square of the "H" difference obtained in step C above.

E. Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

F. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

G. FORMULA

$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

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SECTION 3 - APPLICATION OF RATES, (CONT'D.)

3.4 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for resolving troubles reported by the Customer and the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched to the Customer's premises and end when work is completed. The rates for maintenance vary by time per Customer request. Refer to Section 2.7.6 for rates.

3.5 Restoration of Service

3.5.1 Description

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time the restoration of the suspended service and facilities is arranged. The Company may require the Customer to pay a deposit prior to the restoration of the suspended service and facilities.

3.5.2 Rates

Restoration Charge:	$50.00

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SECTION 3 - APPLICATION OF RATES, (CONT'D.)

3.6 Move and Change of Service

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the Company had done the work.

The Customer will be assessed a charge for any move or change of a Company service. Move and Change are defined as follows:

Move: A change in physical location of the Customer's premises or the point of termination at the Customer's premises. Charges equal to initial installation charge apply.

Change: A revision, redesign or other provisioning change to existing services.

Change Order	Minimum Nonrecurring Charge, each
Feature/Facility Change Charge	$50.00

3.7 Records Order Change

3.7.1 A Records Order Change is a request for a change that impacts only the records of a Customer's service and not any physical change to the service.

3.7.2 Rates

Records Order Change Charge	$20.00

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SECTION 4 - SERVICE AREAS

4.1 Scope of Service

The Company offers Local Exchange Service, subject to the availability of facilities and equipment, in the exchanges and local calling areas currently served by the Incumbent Local Exchange Company (LEC).

4.2 Calling Areas

Geographically-defined Local Calling Areas are associated with each exchange service provided in this tariff. The Local Calling Areas of the Company are the same as the Local Calling Areas specified by the incumbent local exchange carrier in the same areas served by the Company.

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SECTION 5 - NETWORK SERVICES

5.1 Service Offerings - General

5.1.1 Description

A. The Company undertakes to provide Non-Residential Customers with the following types of network services:

Converged Voice Service– **GRANDFATHERED** (C)
FlexVoice℠ Service
SIP Trunking Service– **GRANDFATHERED** (T)

B. All services offered in this tariff are subject to Nonrecurring and Monthly Recurring Charges.

C. These services provide a Customer with the ability to connect its terminal equipment, inside wiring, or transmission facilities to the Company's switched network for the origination and reception or telephonic communications, and includes optional features designed to facilitate the use or expand the functionality of communications services. Services may be provided by the use of the Company's own facilities, by resale of services provided by other telephone companies, or by a combination of these methods.

D. Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 30 days written notice, re-calculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may upon notice to the Company terminate the Service. Termination liability charges may apply as specified elsewhere in this tariff.

E. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply. If during a contract period the Company brings a Customer's service onto the Company network, pricing for the original configuration shall continue to apply for the duration of the contract period.

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service

Effective February 15, 2022, Converged Services are grandfathered to existing customers at existing locations. (N) (N)

5.2.1 General

Converged Voice Service is a flexible bandwidth bundled service consisting of local exchange service with selected features, a Long Distance and/or Toll Free usage allowance and the option of adding Internet Access and/or Virtual Private Network (VPN) service.

All Converged Voice services include a fully managed integrated access device placed at the Customer premises. Services can be provided via a TDM interface (T1 or DS3) or via an Ethernet interface in a wide range of bandwidth options as shown in the pricing tables below.

The integrated access device provided by the Company is furnished with a separate, mandatory battery back-up. Although the Company owns and maintains the integrated access device as part of its system equipment, the separate battery back-up is purchased by the Customer and becomes its property and responsibility, including maintenance and replacement. The battery back-up is not part of the system equipment as that term is defined and used in this tariff. The cost of the non-optional battery back-up is included in the quoted charge for service. The Company will not be responsible for the maintenance or repair of the battery back-up. The Customer acknowledges that in the event of a power failure, the failure of the battery back-up system will result in loss of service, including 911 service, and that the Company bears no responsibility for such loss of service. The manufacturer of the battery back-up offers a warranty, but the Customer must take affirmative action to activate this warranty or it will not be effective. It is the Customer's responsibility to activate this warranty by following the instructions provided in the service order.

The Customer receives a long distance allowance which may be used for 1+ and/or toll free services, based on the call package purchased. The following language is grandfathered as of June 16, 2016: (The Customer receives a long distance allowance which may be used for 1+ and/or toll free services, based on the total Converged bandwidth purchased as follows:

Up to and including 2 Mbps - 2,500 Minutes of Use
More than 2 Mbps up to and including 4 Mbps - 5,000 Minutes of Use
More than 4 Mbps - 7,500 Minutes of Use)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.1 General, (Cont'd.)

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules.

The Customer must purchase a minimum of 4 and a maximum of 50 voice channels, which may be a combination of analog business lines and digital trunks, or analog business lines and PRI channels. Combinations of digital trunks and PRI channels are not available. Only one trunk group may be provisioned per service location. The Customer must select a call package based upon the desired number of simultaneous calls (voice channels). The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated to Internet access and/or VPN services depending on the bundle purchased. Some combinations of voice services may be unavailable due to equipment limitations. Applications where more than 10% of daily call volume is used for faxing or other modem related activities are not supported.

The Customer who adds VPN service to a Converged Service bundle will have the option of upgrading to a Premium bundle by adding Class of Service (CoS) for an additional charge. Adding CoS will reduce the number of voice channels available at a given bandwidth.

For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 6.1 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 6.1. The Customer will also receive the first 100 telephone numbers (Individual Telephone Number (ITN), Virtual Telephone Number (VTN) and Remote Telephone Numbers (RTN)) per service location at no charge. Additional ITNs will be charged as described in Section 6.14. Additional VTNs will be charged as described in Section 6.17. Additional RTNs are charged as described in Section 6.20.

Three distinct bundles are available:

A. Voice + Internet

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for Internet access service.

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.1 General, (Cont'd.)

B. Voice + VPN

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN access service.

C. Voice + VPN + Secure Internet Access

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN and Secure Internet Access services.

5.2.2 Application of Rates and Charges

Converged Voice Service is comprised of two rate elements; a service bundle and a transport charge. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges

A. **Reserved** (C)

(D)

(D)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

A. **Reserved**, (Cont'd.) (C)

(D)

(D)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

A. **Reserved**, (Cont'd.) (C)

(D)

(D)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

A. **Reserved**, (Cont'd.)

(C)

(D)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

B. **Reserved**, (Cont'd.) (C)

(D)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

B. **Reserved**, (Cont'd.) (C)

(D)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

B. **Reserved**, (Cont'd.)

(C)

(D)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

B. **Reserved**, (Cont'd.) (C)

(D)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

B. **Reserved**, (Cont'd.) (C)

(D)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

B. **Reserved,** (Cont'd.) (C)

(D)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

C. **Reserved**, (Cont'd.) (C)

(D)

(D)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

C. **Reserved**, (Cont'd.) (C)

(D)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

C. **Reserved**, (Cont'd.) (C) (D) (D)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

C. **Reserved**, (Cont'd.) (C)

(D)

(D)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

C. **Reserved**, (Cont'd.)

(C)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

C. **Reserved**, (Cont'd.) (C)

(D)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

D. **Reserved**, (Cont'd.) (C)

(D)

(D)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

E. Converged Voice + Internet

Effective February 15, 2022, Converged Services are grandfathered to existing customers at existing locations.

All rates are applied per service location:

1. T1 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
1.5	4 – 8	6500	$500	**$722**
	9 – 12	6500	$500	**$852**
3	4 – 8	6500	$750	**$778**
	9 – 12	6500	$750	**$908**
	13 – 18	6500	$750	**$1,054**
	19 – 24	6500	$750	**$1,212**
4.5	4 – 8	6500	$750	**$858**
	9 – 12	6500	$750	**$988**
	13 – 18	6500	$750	**$1,134**
	19 – 24	6500	$750	**$1,292**
	25 – 30	6500	$750	**$1,462**
	31 – 36	13000	$750	**$1,630**
6*	4 – 8	6500	$750	**$940**
	9 – 12	6500	$750	**$1,070**
	13 – 18	6500	$750	**$1,216**
	19 – 24	6500	$750	**$1,374**
	25 – 30	6500	$750	**$1,544**
	31 – 36	13000	$750	**$1,712**
	37 – 42	13000	$750	**$1,854**
	43 – 50	13000	$750	**$2,046**
7.5	4 – 8	6500	$750	**$1,030**
	9 – 12	6500	$750	**$1,160**
	13 – 18	6500	$750	**$1,306**
	19 – 24	6500	$750	**$1,464**
	25 – 30	6500	$750	**$1,634**
	31 – 36	13000	$750	**$1,802**
	37 – 42	13000	$750	**$1,944**
	43 – 50	13000	$750	**$2,136**

(I)

(I)

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

E. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
9	4 - 8	6500	$750	**$1,110**
	9 - 12	6500	$750	**$1,240**
	13 - 18	6500	$750	**$1,386**
	19 - 24	6500	$750	**$1,544**
	25 - 30	6500	$750	**$1,714**
	31 - 36	13000	$750	**$1,882**
	37 - 42	13000	$750	**$2,024**
	43 - 50	13000	$750	**$2,216**
10.5	4 - 8	6500	$750	**$1,192**
	9 - 12	6500	$750	**$1,322**
	13 - 18	6500	$750	**$1,468**
	19 - 24	6500	$750	**$1,626**
	25 - 30	6500	$750	**$1,796**
	31 - 36	13000	$750	**$1,964**
	37 - 42	13000	$750	**$2,106**
	43 - 50	13000	$750	**$2,298**
12	4 - 8	6500	$750	**$1,254**
	9 - 12	6500	$750	**$1,384**
	13 - 18	6500	$750	**$1,530**
	19 - 24	6500	$750	**$1,688**
	25 - 30	6500	$750	**$1,858**
	31 - 36	13000	$750	**$2,026**
	37 - 42	13000	$750	**$2,168**
	43 - 50	13000	$750	**$2,360**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

E. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
12	4 - 8	6500	$750	**$1,254**
	9 - 12	6500	$750	**$1,384**
	13 - 18	6500	$750	**$1,530**
	19 - 24	6500	$750	**$1,688**
	25 - 30	6500	$750	**$1,858**
	31 - 36	13000	$750	**$2,026**
	37 - 42	13000	$750	**$2,168**
	43 - 50	13000	$750	**$2,360**
15	4 - 8	6500	$750	**$1,390**
	9 - 12	6500	$750	**$1,520**
	13 - 18	6500	$750	**$1,666**
	19 - 24	6500	$750	**$1,824**
	25 - 30	6500	$750	**$1,994**
	31 - 36	13000	$750	**$2,162**
	37 - 42	13000	$750	**$2,304**
	43 - 50	13000	$750	**$2,496**
18	4 - 8	6500	$750	**$1,484**
	9 - 12	6500	$750	**$1,614**
	13 - 18	6500	$750	**$1,760**
	19 - 24	6500	$750	**$1,918**
	25 - 30	6500	$750	**$2,088**
	31 - 36	13000	$750	**$2,258**
	37 - 42	13000	$750	**$2,398**
	43 - 50	13000	$750	**$2,590**
21	4 - 8	6500	$750	**$1,660**
	9 - 12	6500	$750	**$1,790**
	13 - 18	6500	$750	**$1,936**
	19 - 24	6500	$750	**$2,094**
	25 - 30	6500	$750	**$2,264**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

E. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
21	31 - 36	13000	$750	**$2,432**
	37 - 42	13000	$750	**$2,574**
	43 - 50	13000	$750	**$2,766**
24	4 - 8	6500	$750	**$1,794**
	9 - 12	6500	$750	**$1,924**
	13 - 18	6500	$750	**$2,070**
	19 - 24	6500	$750	**$2,228**
	25 - 30	6500	$750	**$2,398**
	31 - 36	13000	$750	**$2,566**
	37 - 42	13000	$750	**$2,708**
	43 - 50	13000	$750	**$2,900**
27	4 - 8	6500	$750	**$1,930**
	9 - 12	6500	$750	**$2,060**
	13 - 18	6500	$750	**$2,206**
	19 - 24	6500	$750	**$2,364**
	25 - 30	6500	$750	**$2,534**
	31 - 36	13000	$750	**$2,702**
	37 - 42	13000	$750	**$2,844**
	43 - 50	13000	$750	**$3,036**
30	4 - 8	6500	$750	**$2,064**
	9 - 12	6500	$750	**$2,194**
	13 - 18	6500	$750	**$2,340**
	19 - 24	6500	$750	**$2,498**
	25 - 30	6500	$750	**$2,668**
	31 - 36	13000	$750	**$2,836**
	37 - 42	13000	$750	**$2,978**
	43 - 50	13000	$750	**$3,170**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

E. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
42	4 - 8	6500	$750	**$2,604**
	9 - 12	6500	$750	**$2,734**
	13 - 18	6500	$750	**$2,880**
	19 - 24	6500	$750	**$3,038**
	25 - 30	6500	$750	**$3,208**
	31 - 36	13000	$750	**$3,376**
	37 - 42	13000	$750	**$3,518**
	43 - 50	13000	$750	**$3,710**
45	4 - 8	6500	$750	**$2,740**
	9 - 12	6500	$750	**$2,870**
	13 - 18	6500	$750	**$3,016**
	19 - 24	6500	$750	**$3,174**
	25 - 30	6500	$750	**$3,344**
	31 - 36	13000	$750	**$3,512**
	37 - 42	13000	$750	**$3,654**
	43 - 50	13000	$750	**$3,846**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

E. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
2	4 - 8	6500	$750	**$722**
	9 - 15	6500	$750	**$852**
4	4 - 8	6500	$750	**$832**
	9 - 15	6500	$750	**$962**
	16 - 21	6500	$750	**$1,266**
	22 - 30	6500	$750	**$1,436**
6	4 - 8	6500	$750	**$940**
	9 - 15	6500	$750	**$1,070**
	16 - 21	6500	$750	**$1,374**
	22 - 30	6500	$750	**$1,544**
	31 - 37	13000	$750	**$1,712**
	38 - 45	13000	$750	**$1,854**
8	4 - 8	6500	$750	**$1,056**
	9 - 15	6500	$750	**$1,186**
	16 - 21	6500	$750	**$1,490**
	22 - 30	6500	$750	**$1,660**
	31 - 37	13000	$750	**$1,828**
	38 - 45	13000	$750	**$1,970**
10	4 - 8	6500	$750	**$1,164**
	9 - 15	6500	$750	**$1,294**
	16 - 21	6500	$750	**$1,598**
	22 - 30	6500	$750	**$1,768**
	31 - 37	13000	$750	**$1,936**
	38 - 45	13000	$750	**$2,078**
	46 - 50	13000	$750	**$2,270**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

E. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
15	4 - 8	6500	$750	**$1,390**
	9 - 15	6500	$750	**$1,520**
	16 - 21	6500	$750	**$1,824**
	22 - 30	6500	$750	**$1,994**
	31 - 37	13000	$750	**$2,162**
	38 - 45	13000	$750	**$2,304**
	46 - 50	13000	$750	**$2,496**
20	4 - 8	6500	$750	**$1,614**
	9 - 15	6500	$750	**$1,744**
	16 - 21	6500	$750	**$2,048**
	22 - 30	6500	$750	**$2,218**
	31 - 37	13000	$750	**$2,386**
	38 - 45	13000	$750	**$2,528**
	46 - 50	13000	$750	**$2,720**
25	4 - 8	6500	$750	**$1,840**
	9 - 15	6500	$750	**$1,970**
	16 - 21	6500	$750	**$2,274**
	22 - 30	6500	$750	**$2,444**
	31 - 37	13000	$750	**$2,612**
	38 - 45	13000	$750	**$2,754**
	46 - 50	13000	$750	**$2,946**
30	4 - 8	6500	$750	**$2,064**
	9 - 15	6500	$750	**$2,194**
	16 - 21	6500	$750	**$2,498**
	22 - 30	6500	$750	**$2,668**
	31 - 37	13000	$750	**$2,836**
	38 - 45	13000	$750	**$2,978**
	46 - 50	13000	$750	**$3,170**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

E. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
35	4 - 8	6500	$750	**$2,290**
	9 - 15	6500	$750	**$2,420**
	16 - 21	6500	$750	**$2,724**
	22 - 30	6500	$750	**$2,894**
	31 - 37	13000	$750	**$3,062**
	38 - 45	13000	$750	**$3,204**
	46 - 50	13000	$750	**$3,396**
40	4 - 8	6500	$750	**$2,514**
	9 - 15	6500	$750	**$2,644**
	16 - 21	6500	$750	**$2,948**
	22 - 30	6500	$750	**$3,118**
	31 - 37	13000	$750	**$3,286**
	38 - 45	13000	$750	**$3,428**
	46 - 50	13000	$750	**$3,620**
45	4 - 8	6500	$750	**$2,740**
	9 - 15	6500	$750	**$2,870**
	16 - 21	6500	$750	**$3,174**
	22 - 30	6500	$750	**$3,344**
	31 - 37	13000	$750	**$3,512**
	38 - 45	13000	$750	**$3,654**
	46 - 50	13000	$750	**$3,846**
50	4 - 8	6500	$750	**$2,964**
	9 - 15	6500	$750	**$3,094**
	16 - 21	6500	$750	**$3,398**
	22 - 30	6500	$750	**$3,568**
	31 - 37	13000	$750	**$3,736**
	38 - 45	13000	$750	**$3,878**
	46 - 50	13000	$750	**$4,070**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

E. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
55	4 - 8	6500	$750	**$3,046**
	9 - 15	6500	$750	**$3,176**
	16 - 21	6500	$750	**$3,480**
	22 - 30	6500	$750	**$3,650**
	31 - 37	13000	$750	**$3,818**
	38 - 45	13000	$750	**$3,960**
	46 - 50	13000	$750	**$4,152**
60	4 - 8	6500	$750	**$3,136**
	9 - 15	6500	$750	**$3,266**
	16 - 21	6500	$750	**$3,570**
	22 - 30	6500	$750	**$3,740**
	31 - 37	13000	$750	**$3,908**
	38 - 45	13000	$750	**$4,050**
	46 - 50	13000	$750	**$4,242**
65	4 - 8	6500	$750	**$3,216**
	9 - 15	6500	$750	**$3,346**
	16 - 21	6500	$750	**$3,650**
	22 - 30	6500	$750	**$3,820**
	31 - 37	13000	$750	**$3,988**
	38 - 45	13000	$750	**$4,130**
	46 - 50	13000	$750	**$4,322**
75	4 - 8	6500	$750	**$3,388**
	9 - 15	6500	$750	**$3,518**
	16 - 21	6500	$750	**$3,822**
	22 - 30	6500	$750	**$3,992**
	31 - 37	13000	$750	**$4,160**
	38 - 45	13000	$750	**$4,302**
	46 - 50	13000	$750	**$4,494**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

E. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
80	4 - 8	6500	$750	**$3,468**
	9 - 15	6500	$750	**$3,598**
	16 - 21	6500	$750	**$3,902**
	22 - 30	6500	$750	**$4,072**
	31 - 37	13000	$750	**$4,240**
	38 - 45	13000	$750	**$4,382**
	46 - 50	13000	$750	**$4,574**
100	4 - 8	6500	$750	**$3,810**
	9 - 15	6500	$750	**$3,940**
	16 - 21	6500	$750	**$4,244**
	22 - 30	6500	$750	**$4,414**
	31 - 37	13000	$750	**$4,582**
	38 - 45	13000	$750	**$4,724**
	46 - 50	13000	$750	**$4,916**
125	4 - 8	6500	$750	**$4,428**
	9 - 15	6500	$750	**$4,558**
	16 - 21	6500	$750	**$4,862**
	22 - 30	6500	$750	**$5,032**
	31 - 37	13000	$750	**$5,200**
	38 - 45	13000	$750	**$5,342**
	46 - 50	13000	$750	**$5,534**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, **(Cont'd.)** (C)

E. Converged Voice + Internet, (Cont'd.) (T)

All rates are applied per service location:

4. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	$0	$0	$0	$0	$0
DS3	$0	$0	$0	$0	$0
Ethernet 10 Mbps	$0	$0	$0	$0	$0
Ethernet 100 Mbps	$0	$0	$0	$0	$0

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)
5.2.3 Grandfathered Rates and Charges, (Cont'd.)

F. Converged Voice + VPN

Effective February 15, 2022, Converged Services are grandfathered to existing customers at existing locations.

All rates are applied per service location:

1. T1 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
1.5	4 - 8	Basic	6500	$500	**$1,018**
	9 - 12		6500	$500	**$1,148**
1.5	4 - 8	Premium	6500	$500	**$1,018**
3	4 - 8	Basic	6500	$750	**$1,248**
	9 - 12		6500	$750	**$1,378**
	13 - 18		6500	$750	**$1,524**
	19 - 24		6500	$750	**$1,682**
3	4 - 8	Premium	6500	$750	**$1,248**
	9 - 16		6500	$750	**$1,378**
4.5	4 - 8	Basic	6500	$750	**$1,488**
	9 - 12		6500	$750	**$1,618**
	13 - 18		6500	$750	**$1,764**
	19 - 24		6500	$750	**$1,922**
	25 - 30		6500	$750	**$2,092**
	31 - 36		13000	$750	**$2,260**
4.5	4 - 8	Premium	6500	$750	**$1,488**
	9 - 16		6500	$750	**$1,618**
	17 - 24		6500	$750	**$1,922**
6*	4 - 8	Basic	6500	$750	**$1,728**
	9 - 12		6500	$750	**$1,858**
	13 - 18		6500	$750	**$2,004**
	19 - 24		6500	$750	**$2,162**
	25 - 30		6500	$750	**$2,332**
	31 - 36		13000	$750	**$2,500**
	37 - 42		13000	$750	**$2,642**
	43 - 50		13000	$750	**$2,834**

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* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

F. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
6*	4 - 8	Premium	6500	$750	**$1,728**
	9 - 16		6500	$750	**$1,858**
	17 - 24		6500	$750	**$2,162**
	25 - 32		6500	$750	**$2,332**
7.5	4 - 8	Basic	6500	$750	**$1,968**
	9 - 12		6500	$750	**$2,098**
	13 - 18		6500	$750	**$2,244**
	19 - 24		6500	$750	**$2,402**
	25 - 30		6500	$750	**$2,572**
	31 - 36		13000	$750	**$2,740**
	37 - 42		13000	$750	**$2,882**
	43 - 50		13000	$750	**$3,074**
7.5	4 - 8	Premium	6500	$750	**$1,968**
	9 - 16		6500	$750	**$2,098**
	17 - 24		6500	$750	**$2,402**
	25 - 32		6500	$750	**$2,572**
	33 - 40		13000	$750	**$2,882**
9	4 - 8	Basic	6500	$750	**$2,208**
	9 - 12		6500	$750	**$2,338**
	13 - 18		6500	$750	**$2,484**
	19 - 24		6500	$750	**$2,642**
	25 - 30		6500	$750	**$2,812**
	31 - 36		13000	$750	**$2,980**
	37 - 42		13000	$750	**$3,122**
	43 - 50		13000	$750	**$3,314**

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* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

F. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
9	4 - 8	Premium	6500	$750	**$2,208**
	9 - 16		6500	$750	**$2,338**
	17 - 24		6500	$750	**$2,642**
	25 - 32		6500	$750	**$2,812**
	33 - 40		13000	$750	**$3,122**
	41 - 50		13000	$750	**$3,314**
10.5	4 - 8	Basic	6500	$750	**$2,408**
	9 - 12		6500	$750	**$2,538**
	13 - 18		6500	$750	**$2,684**
	19 - 24		6500	$750	**$2,842**
	25 - 30		6500	$750	**$3,012**
	31 - 36		13000	$750	**$3,180**
	37 - 42		13000	$750	**$3,322**
	43 - 50		13000	$750	**$3,514**
10.5	4 - 8	Premium	6500	$750	**$2,408**
	9 - 16		6500	$750	**$2,538**
	17 - 24		6500	$750	**$2,842**
	25 - 32		6500	$750	**$3,012**
	33 - 40		13000	$750	**$3,322**
	41 - 50		13000	$750	**$3,514**
12	4 - 8	Basic	6500	$750	**$2,548**
	9 - 12		6500	$750	**$2,678**
	13 - 18		6500	$750	**$2,824**
	19 - 24		6500	$750	**$2,982**
	25 - 30		6500	$750	**$3,152**
	31 - 36		13000	$750	**$3,320**
	37 - 42		13000	$750	**$3,462**
	43 - 50		13000	$750	**$3,654**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

F. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
12	4 - 8	Premium	6500	$750	**$2,548**
	9 - 16		6500	$750	**$2,678**
	17 - 24		6500	$750	**$2,982**
	25 - 32		6500	$750	**$3,152**
	33 - 40		13000	$750	**$3,462**
	41 - 50		13000	$750	**$3,654**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

F. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
2	4 - 8	Basic	6500	$750	**$1,088**
	9 - 15		6500	$750	**$1,218**
2	4 - 10	Premium	6500	$750	**$1,088**
4	4 - 8	Basic	6500	$750	**$1,408**
	9 - 15		6500	$750	**$1,538**
	16 - 21		6500	$750	**$1,842**
	22 - 30		6500	$750	**$2,012**
4	4 - 10	Premium	6500	$750	**$1,408**
	11 - 20		6500	$750	**$1,842**
6	4 - 8	Basic	6500	$750	**$1,728**
	9 - 15		6500	$750	**$1,858**
	16 - 21		6500	$750	**$2,162**
	22 - 30		6500	$750	**$2,332**
	31 - 37		13000	$750	**$2,500**
	38 - 45		13000	$750	**$2,642**
6	4 - 10	Premium	6500	$750	**$1,728**
	11 - 20		6500	$750	**$2,162**
	21 - 30		6500	$750	**$2,332**
8	4 - 8	Basic	6500	$750	**$2,048**
	9 - 15		6500	$750	**$2,178**
	16 - 21		6500	$750	**$2,482**
	22 - 30		6500	$750	**$2,652**
	31 - 37		13000	$750	**$2,820**
	38 - 45		13000	$750	**$2,962**
	46 - 50		13000	$750	**$3,450**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

F. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
8	4 - 10	Premium	6500	$750	**$2,048**
	11 - 20		6500	$750	**$2,482**
	21 - 30		6500	$750	**$2,652**
	31 - 40		13000	$750	**$2,820**
10	4 - 8	Basic	6500	$750	**$2,368**
	9 - 15		6500	$750	**$2,498**
	16 - 21		6500	$750	**$2,802**
	22 - 30		6500	$750	**$2,972**
	31 - 37		13000	$750	**$3,140**
	38 - 45		13000	$750	**$3,282**
	46 - 50		13000	$750	**$3,474**
10	4 - 10	Premium	6500	$750	**$2,368**
	11 - 20		6500	$750	**$2,802**
	21 - 30		6500	$750	**$2,972**
	31 - 40		13000	$750	**$3,140**
	41 - 50		13000	$750	**$3,474**
15	4 - 8	Basic	6500	$750	**$2,808**
	9 - 15		6500	$750	**$2,938**
	16 - 21		6500	$750	**$3,242**
	22 - 30		6500	$750	**$3,412**
	31 - 37		13000	$750	**$3,580**
	38 - 45		13000	$750	**$3,722**
	46 - 50		13000	$750	**$3,914**
15	4 - 10	Premium	6500	$750	**$2,808**
	11 - 20		6500	$750	**$3,242**
	21 - 30		6500	$750	**$3,412**
	31 - 40		13000	$750	**$3,580**
	41 - 50		13000	$750	**$3,914**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

F. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
20	4 - 8	Basic	6500	$750	**$3,258**
	9 - 15		6500	$750	**$3,388**
	16 - 21		6500	$750	**$3,692**
	22 - 30		6500	$750	**$3,862**
	31 - 37		13000	$750	**$4,030**
	38 - 45		13000	$750	**$4,172**
	46 - 50		13000	$750	**$4,364**
20	4 - 10	Premium	6500	$750	**$3,258**
	11 - 20		6500	$750	**$3,692**
	21 - 30		6500	$750	**$3,862**
	31 - 40		13000	$750	**$4,030**
	41 - 50		13000	$750	**$4,364**
25	4 - 8	Basic	6500	$750	**$3,698**
	9 - 15		6500	$750	**$3,828**
	16 - 21		6500	$750	**$4,132**
	22 - 30		6500	$750	**$4,302**
	31 - 37		13000	$750	**$4,470**
	38 - 45		13000	$750	**$4,612**
	46 - 50		13000	$750	**$4,804**
25	4 - 10	Premium	6500	$750	**$3,698**
	11 - 20		6500	$750	**$4,132**
	21 - 30		6500	$750	**$4,302**
	31 - 40		13000	$750	**$4,470**
	41 - 50		13000	$750	**$4,804**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

F. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
30	4 - 8	Basic	6500	$750	**$4,148**
	9 - 15		6500	$750	**$4,278**
	16 - 21		6500	$750	**$4,582**
	22 - 30		6500	$750	**$4,752**
	31 - 37		13000	$750	**$4,920**
	38 - 45		13000	$750	**$5,062**
	46 - 50		13000	$750	**$5,254**
30	4 - 10	Premium	6500	$750	**$4,148**
	11 - 20		6500	$750	**$4,582**
	21 - 30		6500	$750	**$4,752**
	31 - 40		13000	$750	**$4,920**
	41 - 50		13000	$750	**$5,254**
35	4 - 8	Basic	6500	$750	**$4,588**
	9 - 15		6500	$750	**$4,718**
	16 - 21		6500	$750	**$5,022**
	22 - 30		6500	$750	**$5,192**
	31 - 37		13000	$750	**$5,360**
	38 - 45		13000	$750	**$5,502**
	46 - 50		13000	$750	**$5,694**
35	4 - 10	Premium	6500	$750	**$4,588**
	11 - 20		6500	$750	**$5,022**
	21 - 30		6500	$750	**$5,192**
	31 - 40		13000	$750	**$5,360**
	41 - 50		13000	$750	**$5,694**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

F. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge	
40	4 - 8	Basic	6500	$750	**$5,028**	(I)
	9 - 15		6500	$750	**$5,158**	
	16 - 21		6500	$750	**$5,462**	
	22 - 30		6500	$750	**$5,632**	
	31 - 37		13000	$750	**$5,800**	
	38 - 45		13000	$750	**$5,942**	
	46 - 50		13000	$750	**$6,134**	
40	4 - 10	Premium	6500	$750	**$5,028**	
	11 - 20		6500	$750	**$5,462**	
	21 - 30		6500	$750	**$5,632**	
	31 - 40		13000	$750	**$5,800**	
	41 - 50		13000	$750	**$6,134**	
45	4 - 8	Basic	6500	$750	**$5,478**	
	9 - 15		6500	$750	**$5,608**	
	16 - 21		6500	$750	**$5,912**	
	22 - 30		6500	$750	**$6,082**	
	31 - 37		13000	$750	**$6,250**	
	38 - 45		13000	$750	**$6,392**	
	46 - 50		13000	$750	**$6,584**	
45	4 - 10	Premium	6500	$750	**$5,478**	
	11 - 20		6500	$750	**$5,912**	
	21 - 30		6500	$750	**$6,082**	
	31 - 40		13000	$750	**$6,250**	
	41 - 50		13000	$750	**$6,584**	(I)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

F. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
50	4 - 8	Basic	6500	$750	**$5,918**
	9 - 15		6500	$750	**$6,048**
	16 - 21		6500	$750	**$6,352**
	22 - 30		6500	$750	**$6,522**
	31 - 37		13000	$750	**$6,690**
	38 - 45		13000	$750	**$6,832**
	46 - 50		13000	$750	**$7,024**
50	4 - 10	Premium	6500	$750	**$5,918**
	11 - 20		6500	$750	**$6,352**
	21 - 30		6500	$750	**$6,522**
	31 - 40		13000	$750	**$6,690**
	41 - 50		13000	$750	**$7,024**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

F. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

3. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge
T1	$0	**$170**
DS3	$0	**$650**
OC3	$0	**$1,830**
OC12	$0	**$3,510**
OC48	$0	**$12,000**
Ethernet 10 Mbps	$0	**$650**
Ethernet 100 Mbps	$0	**$650**
Ethernet 1 Gbps	$0	**$1,400**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access

Effective February 15, 2022, Converged Services are grandfathered to existing customers at existing locations.

All rates are applied per service location:

1. T1 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
1.5	4 - 8	Basic	6500	$500	**$1,180**
	9 - 12		6500	$500	**$1,310**
1.5	4 - 8	Premium	6500	$500	**$1,180**
3	4 - 8	Basic	6500	$750	**$1,432**
	9 - 12		6500	$750	**$1,562**
	13 - 18		6500	$750	**$1,708**
	19 - 24		6500	$750	**$1,866**
3	4 - 8	Premium	6500	$750	**$1,432**
	9 - 16		6500	$750	**$1,562**
4.5	4 - 8	Basic	6500	$750	**$1,704**
	9 - 12		6500	$750	**$1,834**
	13 - 18		6500	$750	**$1,980**
	19 - 24		6500	$750	**$2,138**
	25 - 30		6500	$750	**$2,308**
	31 - 36		13000	$750	**$2,476**
4.5	4 - 8	Premium	6500	$750	**$1,704**
	9 - 16		6500	$750	**$1,834**
	17 - 24		6500	$750	**$2,138**
6*	4 - 8	Basic	6500	$750	**$1,976**
	9 - 12		6500	$750	**$2,108**
	13 - 18		6500	$750	**$2,252**
	19 - 24		6500	$750	**$2,410**
	25 - 30		6500	$750	**$2,580**
	31 - 36		13000	$750	**$2,750**
	37 - 42		13000	$750	**$2,890**
	43 - 50		13000	$750	**$3,084**

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* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
6*	4 - 8	Premium	6500	$750	**$1,976**
	9 - 16		6500	$750	**$2,108**
	17 - 24		6500	$750	**$2,410**
	25 - 32		6500	$750	**$2,580**
7.5	4 - 8	Basic	6500	$750	**$2,252**
	9 - 12		6500	$750	**$2,384**
	13 - 18		6500	$750	**$2,528**
	19 - 24		6500	$750	**$2,686**
	25 - 30		6500	$750	**$2,856**
	31 - 36		13000	$750	**$3,026**
	37 - 42		13000	$750	**$3,166**
	43 - 50		13000	$750	**$3,360**
7.5	4 - 8	Premium	6500	$750	**$2,252**
	9 - 16		6500	$750	**$2,384**
	17 - 24		6500	$750	**$2,686**
	25 - 32		6500	$750	**$2,856**
	33 - 40		13000	$750	**$3,166**
9	4 - 8	Basic	6500	$750	**$2,524**
	9 - 12		6500	$750	**$2,656**
	13 - 18		6500	$750	**$2,800**
	19 - 24		6500	$750	**$2,958**
	25 - 30		6500	$750	**$3,128**
	31 - 36		13000	$750	**$3,298**
	37 - 42		13000	$750	**$3,438**
	43 - 50		13000	$750	**$3,632**

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* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
9	4 - 8	Premium	6500	$750	**$2,524**
	9 - 16		6500	$750	**$2,656**
	17 - 24		6500	$750	**$2,958**
	25 - 32		6500	$750	**$3,128**
	33 - 40		13000	$750	**$3,438**
	41 - 50		13000	$750	**$3,632**
10.5	4 - 8	Basic	6500	$750	**$2,758**
	9 - 12		6500	$750	**$2,888**
	13 - 18		6500	$750	**$3,032**
	19 - 24		6500	$750	**$3,192**
	25 - 30		6500	$750	**$3,360**
	31 - 36		13000	$750	**$3,530**
	37 - 42		13000	$750	**$3,672**
	43 - 50		13000	$750	**$3,864**
10.5	4 - 8	Premium	6500	$750	**$2,758**
	9 - 16		6500	$750	**$2,888**
	17 - 24		6500	$750	**$3,192**
	25 - 32		6500	$750	**$3,360**
	33 - 40		13000	$750	**$3,672**
	41 - 50		13000	$750	**$3,864**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
12	4 - 8	Basic	6500	$750	**$2,922**
	9 - 12		6500	$750	**$3,052**
	13 - 18		6500	$750	**$3,198**
	19 - 24		6500	$750	**$3,356**
	25 - 30		6500	$750	**$3,526**
	31 - 36		13000	$750	**$3,696**
	37 - 42		13000	$750	**$3,836**
	43 - 50		13000	$750	**$4,028**
12	4 - 8	Premium	6500	$750	**$2,922**
	9 - 16		6500	$750	**$3,052**
	17 - 24		6500	$750	**$3,356**
	25 - 32		6500	$750	**$3,526**
	33 - 40		13000	$750	**$3,836**
	41 - 50		13000	$750	**$4,028**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
3	4 - 8	Basic	6500	$750	**$1,432**
	9 - 12		6500	$750	**$1,562**
	13 - 18		6500	$750	**$1,708**
	19 - 24		6500	$750	**$1,866**
3	4 - 8	Premium	6500	$750	**$1,432**
	9 - 16		6500	$750	**$1,562**
6	4 - 8	Basic	6500	$750	**$1,976**
	9 - 12		6500	$750	**$2,108**
	13 - 18		6500	$750	**$2,252**
	19 - 24		6500	$750	**$2,410**
	25 - 30		6500	$750	**$2,580**
	31 - 36		13000	$750	**$2,750**
	37 - 42		13000	$750	**$2,890**
	43 - 50		13000	$750	**$3,084**
6	4 - 8	Premium	6500	$750	**$1,976**
	9 - 16		6500	$750	**$2,108**
	17 - 24		6500	$750	**$2,410**
	25 - 32		6500	$750	**$2,580**
9	4 - 8	Basic	6500	$750	**$2,524**
	9 - 12		6500	$750	**$2,656**
	13 - 18		6500	$750	**$2,800**
	19 - 24		6500	$750	**$2,958**
	25 - 30		6500	$750	**$3,128**
	31 - 36		13000	$750	**$3,298**
	37 - 42		13000	$750	**$3,438**
	43 - 50		13000	$750	**$3,632**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
9	4 - 8	Premium	6500	$750	**$2,524**
	9 - 16		6500	$750	**$2,656**
	17 - 24		6500	$750	**$2,958**
	25 - 32		6500	$750	**$3,128**
	33 - 40		13000	$750	**$3,438**
	41 - 50		13000	$750	**$3,632**
12	4 - 8	Basic	6500	$750	**$2,922**
	9 - 12		6500	$750	**$3,052**
	13 - 18		6500	$750	**$3,198**
	19 - 24		6500	$750	**$3,356**
	25 - 30		6500	$750	**$3,526**
	31 - 36		13000	$750	**$3,696**
	37 - 42		13000	$750	**$3,836**
	43 - 50		13000	$750	**$4,028**
12	4 - 8	Premium	6500	$750	**$2,922**
	9 - 16		6500	$750	**$3,052**
	17 - 24		6500	$750	**$3,356**
	25 - 32		6500	$750	**$3,526**
	33 - 40		13000	$750	**$3,836**
	41 - 50		13000	$750	**$4,028**
15	4 - 8	Basic	6500	$750	**$3,236**
	9 - 12		6500	$750	**$3,368**
	13 - 18		6500	$750	**$3,512**
	19 - 24		6500	$750	**$3,670**
	25 - 30		6500	$750	**$3,840**
	31 - 36		13000	$750	**$4,010**
	37 - 42		13000	$750	**$4,150**
	43 - 50		13000	$750	**$4,344**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
15	4 - 8	Premium	6500	$750	**$3,236**
	9 - 16		6500	$750	**$3,368**
	17 - 24		6500	$750	**$3,670**
	25 - 32		6500	$750	**$3,840**
	33 - 40		13000	$750	**$4,150**
	41 - 50		13000	$750	**$4,344**
18	4 - 8	Basic	6500	$750	**$3,544**
	9 - 12		6500	$750	**$3,674**
	13 - 18		6500	$750	**$3,820**
	19 - 24		6500	$750	**$3,978**
	25 - 30		6500	$750	**$4,148**
	31 - 36		13000	$750	**$4,318**
	37 - 42		13000	$750	**$4,458**
	43 - 50		13000	$750	**$4,650**
18	4 - 8	Premium	6500	$750	**$3,544**
	9 - 16		6500	$750	**$3,674**
	17 - 24		6500	$750	**$3,978**
	25 - 32		6500	$750	**$4,148**
	33 - 40		13000	$750	**$4,458**
	41 - 50		13000	$750	**$4,650**
21	4 - 8	Basic	6500	$750	**$3,884**
	9 - 12		6500	$750	**$4,016**
	13 - 18		6500	$750	**$4,160**
	19 - 24		6500	$750	**$4,318**
	25 - 30		6500	$750	**$4,488**
	31 - 36		13000	$750	**$4,658**
	37 - 42		13000	$750	**$4,798**
	43 - 50		13000	$750	**$4,992**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
21	4 - 8	Premium	6500	$750	**$3,884**
	9 - 16		6500	$750	**$4,016**
	17 - 24		6500	$750	**$4,318**
	25 - 32		6500	$750	**$4,488**
	33 - 40		13000	$750	**$4,798**
	41 - 50		13000	$750	**$4,992**
24	4 - 8	Basic	6500	$750	**$4,198**
	9 - 12		6500	$750	**$4,328**
	13 - 18		6500	$750	**$4,474**
	19 - 24		6500	$750	**$4,632**
	25 - 30		6500	$750	**$4,802**
	31 - 36		13000	$750	**$4,972**
	37 - 42		13000	$750	**$5,112**
	43 - 50		13000	$750	**$5,304**
24	4 - 8	Premium	6500	$750	**$4,198**
	9 - 16		6500	$750	**$4,328**
	17 - 24		6500	$750	**$4,632**
	25 - 32		6500	$750	**$4,802**
	33 - 40		13000	$750	**$5,112**
	41 - 50		13000	$750	**$5,304**
27	4 - 8	Basic	6500	$750	**$4,522**
	9 - 12		6500	$750	**$4,654**
	13 - 18		6500	$750	**$4,798**
	19 - 24		6500	$750	**$4,956**
	25 - 30		6500	$750	**$5,126**
	31 - 36		13000	$750	**$5,296**
	37 - 42		13000	$750	**$5,436**
	43 - 50		13000	$750	**$5,630**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
27	4 - 8	Premium	6500	$750	**$4,522**
	9 - 16		6500	$750	**$4,654**
	17 - 24		6500	$750	**$4,956**
	25 - 32		6500	$750	**$5,126**
	33 - 40		13000	$750	**$5,436**
	41 - 50		13000	$750	**$5,630**
30	4 - 8	Basic	6500	$750	**$4,846**
	9 - 12		6500	$750	**$4,976**
	13 - 18		6500	$750	**$5,122**
	19 - 24		6500	$750	**$5,280**
	25 - 30		6500	$750	**$5,450**
	31 - 36		13000	$750	**$5,620**
	37 - 42		13000	$750	**$5,760**
	43 - 50		13000	$750	**$5,952**
30	4 - 8	Premium	6500	$750	**$4,846**
	9 - 16		6500	$750	**$4,976**
	17 - 24		6500	$750	**$5,280**
	25 - 32		6500	$750	**$5,450**
	33 - 40		13000	$750	**$5,760**
	41 - 50		13000	$750	**$5,952**
33	4 - 8	Basic	6500	$750	**$5,160**
	9 - 12		6500	$750	**$5,292**
	13 - 18		6500	$750	**$5,436**
	19 - 24		6500	$750	**$5,594**
	25 - 30		6500	$750	**$5,764**
	31 - 36		13000	$750	**$5,934**
	37 - 42		13000	$750	**$6,074**
	43 - 50		13000	$750	**$6,268**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
33	4 - 8	Premium	6500	$750	**$5,160**
	9 - 16		6500	$750	**$5,292**
	17 - 24		6500	$750	**$5,594**
	25 - 32		6500	$750	**$5,764**
	33 - 40		13000	$750	**$6,074**
	41 - 50		13000	$750	**$6,268**
36	4 - 8	Basic	6500	$750	**$5,484**
	9 - 12		6500	$750	**$5,614**
	13 - 18		6500	$750	**$5,760**
	19 - 24		6500	$750	**$5,918**
	25 - 30		6500	$750	**$6,088**
	31 - 36		13000	$750	**$6,258**
	37 - 42		13000	$750	**$6,398**
	43 - 50		13000	$750	**$6,590**
36	4 - 8	Premium	6500	$750	**$5,484**
	9 - 16		6500	$750	**$5,614**
	17 - 24		6500	$750	**$5,918**
	25 - 32		6500	$750	**$6,088**
	33 - 40		13000	$750	**$6,398**
	41 - 50		13000	$750	**$6,590**
39	4 - 8	Basic	6500	$750	**$5,798**
	9 - 12		6500	$750	**$5,930**
	13 - 18		6500	$750	**$6,074**
	19 - 24		6500	$750	**$6,232**
	25 - 30		6500	$750	**$6,402**
	31 - 36		13000	$750	**$6,572**
	37 - 42		13000	$750	**$6,712**
	43 - 50		13000	$750	**$6,906**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
39	4 - 8	Premium	6500	$750	**$5,798**
	9 - 16		6500	$750	**$5,930**
	17 - 24		6500	$750	**$6,232**
	25 - 32		6500	$750	**$6,402**
	33 - 40		13000	$750	**$6,712**
	41 - 50		13000	$750	**$6,906**
42	4 - 8	Basic	6500	$750	**$6,122**
	9 - 12		6500	$750	**$6,252**
	13 - 18		6500	$750	**$6,398**
	19 - 24		6500	$750	**$6,556**
	25 - 30		6500	$750	**$6,726**
	31 - 36		13000	$750	**$6,896**
	37 - 42		13000	$750	**$7,036**
	43 - 50		13000	$750	**$7,228**
42	4 - 8	Premium	6500	$750	**$6,122**
	9 - 16		6500	$750	**$6,252**
	17 - 24		6500	$750	**$6,556**
	25 - 32		6500	$750	**$6,726**
	33 - 40		13000	$750	**$7,036**
	41 - 50		13000	$750	**$7,228**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
45	4 - 8	Basic	6500	$750	**$6,446**
	9 - 12		6500	$750	**$6,578**
	13 - 18		6500	$750	**$6,722**
	19 - 24		6500	$750	**$6,880**
	25 - 30		6500	$750	**$7,050**
	31 - 36		13000	$750	**$7,220**
	37 - 42		13000	$750	**$7,360**
	43 - 50		13000	$750	**$7,554**
45	4 - 8	Premium	6500	$750	**$6,446**
	9 - 16		6500	$750	**$6,578**
	17 - 24		6500	$750	**$6,880**
	25 - 32		6500	$750	**$7,050**
	33 - 40		13000	$750	**$7,360**
	41 - 50		13000	$750	**$7,554**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
2	4 - 8	Basic	6500	$750	**$1,250**
	9 - 15		6500	$750	**$1,380**
2	4 - 10	Premium	6500	$750	**$1,250**
4	4 - 8	Basic	6500	$750	**$1,614**
	9 - 15		6500	$750	**$1,744**
	16 - 21		6500	$750	**$2,048**
	22 - 30		6500	$750	**$2,216**
4	4 - 10	Premium	6500	$750	**$1,614**
	11 - 20		6500	$750	**$2,048**
6	4 - 8	Basic	6500	$750	**$1,976**
	9 - 15		6500	$750	**$2,108**
	16 - 21		6500	$750	**$2,410**
	22 - 30		6500	$750	**$2,580**
	31 - 37		13000	$750	**$2,750**
	38 - 45		13000	$750	**$2,890**
6	4 - 10	Premium	6500	$750	**$1,976**
	11 - 20		6500	$750	**$2,410**
	21 - 30		6500	$750	**$2,580**
8	4 - 8	Basic	6500	$750	**$2,344**
	9 - 15		6500	$750	**$2,474**
	16 - 21		6500	$750	**$2,776**
	22 - 30		6500	$750	**$2,946**
	31 - 37		13000	$750	**$3,116**
	38 - 45		13000	$750	**$3,256**
8	4 - 10	Premium	6500	$750	**$2,344**
	11 - 20		6500	$750	**$2,776**
	21 - 30		6500	$750	**$2,946**
	31 - 40		13000	$750	**$3,116**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
10	4 - 8	Basic	6500	$750	**$2,706**
	9 - 15		6500	$750	**$2,836**
	16 - 21		6500	$750	**$3,140**
	22 - 30		6500	$750	**$3,310**
	31 - 37		13000	$750	**$3,480**
	38 - 45		13000	$750	**$3,620**
	46 - 50		13000	$750	**$3,812**
10	4 - 10	Premium	6500	$750	**$2,706**
	11 - 20		6500	$750	**$3,140**
	21 - 30		6500	$750	**$3,310**
	31 - 40		13000	$750	**$3,480**
	41 - 50		13000	$750	**$3,812**
15	4 - 8	Basic	6500	$750	**$3,236**
	9 - 15		6500	$750	**$3,368**
	16 - 21		6500	$750	**$3,670**
	22 - 30		6500	$750	**$3,840**
	31 - 37		13000	$750	**$4,010**
	38 - 45		13000	$750	**$4,150**
	46 - 50		13000	$750	**$4,344**
15	4 - 10	Premium	6500	$750	**$3,236**
	11 - 20		6500	$750	**$3,670**
	21 - 30		6500	$750	**$3,840**
	31 - 40		13000	$750	**$4,010**
	41 - 50		13000	$750	**$4,344**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
20	4 - 8	Basic	6500	$750	**$3,776**
	9 - 15		6500	$750	**$3,906**
	16 - 21		6500	$750	**$4,210**
	22 - 30		6500	$750	**$4,380**
	31 - 37		13000	$750	**$4,550**
	38 - 45		13000	$750	**$4,690**
	46 - 50		13000	$750	**$4,882**
20	4 - 10	Premium	6500	$750	**$3,776**
	11 - 20		6500	$750	**$4,210**
	21 - 30		6500	$750	**$4,380**
	31 - 40		13000	$750	**$4,550**
	41 - 50		13000	$750	**$4,882**
25	4 - 8	Basic	6500	$750	**$4,306**
	9 - 15		6500	$750	**$4,438**
	16 - 21		6500	$750	**$4,740**
	22 - 30		6500	$750	**$4,910**
	31 - 37		13000	$750	**$5,080**
	38 - 45		13000	$750	**$5,220**
	46 - 50		13000	$750	**$5,414**
25	4 - 10	Premium	6500	$750	**$4,306**
	11 - 20		6500	$750	**$4,740**
	21 - 30		6500	$750	**$4,910**
	31 - 40		13000	$750	**$5,080**
	41 - 50		13000	$750	**$5,414**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
30	4 - 8	Basic	6500	$750	**$4,846**
	9 - 15		6500	$750	**$4,976**
	16 - 21		6500	$750	**$5,280**
	22 - 30		6500	$750	**$5,450**
	31 - 37		13000	$750	**$5,620**
	38 - 45		13000	$750	**$5,760**
	46 - 50		13000	$750	**$5,952**
30	4 - 10	Premium	6500	$750	**$4,846**
	11 - 20		6500	$750	**$5,280**
	21 - 30		6500	$750	**$5,450**
	31 - 40		13000	$750	**$5,620**
	41 - 50		13000	$750	**$5,952**
35	4 - 8	Basic	6500	$750	**$5,376**
	9 - 15		6500	$750	**$5,508**
	16 - 21		6500	$750	**$5,810**
	22 - 30		6500	$750	**$5,980**
	31 - 37		13000	$750	**$6,150**
	38 - 45		13000	$750	**$6,290**
	46 - 50		13000	$750	**$6,484**
35	4 - 10	Premium	6500	$750	**$5,376**
	11 - 20		6500	$750	**$5,810**
	21 - 30		6500	$750	**$5,980**
	31 - 40		13000	$750	**$6,150**
	41 - 50		13000	$750	**$6,484**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
40	4 - 8	Basic	6500	$750	**$5,906**
	9 - 15		6500	$750	**$6,036**
	16 - 21		6500	$750	**$6,340**
	22 - 30		6500	$750	**$6,510**
	31 - 37		13000	$750	**$6,680**
	38 - 45		13000	$750	**$6,820**
	46 - 50		13000	$750	**$7,012**
40	4 - 10	Premium	6500	$750	**$5,906**
	11 - 20		6500	$750	**$6,340**
	21 - 30		6500	$750	**$6,510**
	31 - 40		13000	$750	**$6,680**
	41 - 50		13000	$750	**$7,012**
45	4 - 8	Basic	6500	$750	**$6,446**
	9 - 15		6500	$750	**$6,578**
	16 - 21		6500	$750	**$6,880**
	22 - 30		6500	$750	**$7,050**
	31 - 37		13000	$750	**$7,220**
	38 - 45		13000	$750	**$7,360**
	46 - 50		13000	$750	**$7,554**
45	4 - 10	Premium	6500	$750	**$6,446**
	11 - 20		6500	$750	**$6,880**
	21 - 30		6500	$750	**$7,050**
	31 - 40		13000	$750	**$7,220**
	41 - 50		13000	$750	**$7,554**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
50	4 - 8	Basic	6500	$750	**$6,976**
	9 - 15		6500	$750	**$7,106**
	16 - 21		6500	$750	**$7,410**
	22 - 30		6500	$750	**$7,580**
	31 - 37		13000	$750	**$7,750**
	38 - 45		13000	$750	**$7,890**
	46 - 50		13000	$750	**$8,082**
50	4 - 10	Premium	6500	$750	**$6,976**
	11 - 20		6500	$750	**$7,410**
	21 - 30		6500	$750	**$7,580**
	31 - 40		13000	$750	**$7,750**
	41 - 50		13000	$750	**$8,082**
55	4 - 8	Basic	6500	$750	**$7,210**
	9 - 15		6500	$750	**$7,340**
	16 - 21		6500	$750	**$7,642**
	22 - 30		6500	$750	**$7,812**
	31 - 37		13000	$750	**$7,982**
	38 - 45		13000	$750	**$8,122**
	46 - 50		13000	$750	**$8,316**
55	4 - 10	Premium	6500	$750	**$7,210**
	11 - 20		6500	$750	**$7,642**
	21 - 30		6500	$750	**$7,812**
	31 - 40		13000	$750	**$7,982**
	41 - 50		13000	$750	**$8,316**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
60	4 - 8	Basic	6500	$750	**$7,446**
	9 - 15		6500	$750	**$7,576**
	16 - 21		6500	$750	**$7,878**
	22 - 30		6500	$750	**$8,048**
	31 - 37		13000	$750	**$8,218**
	38 - 45		13000	$750	**$8,358**
	46 - 50		13000	$750	**$8,552**
60	4 - 10	Premium	6500	$750	**$7,446**
	11 - 20		6500	$750	**$7,878**
	21 - 30		6500	$750	**$8,048**
	31 - 40		13000	$750	**$8,218**
	41 - 50		13000	$750	**$8,552**
65	4 - 8	Basic	6500	$750	**$7,678**
	9 - 15		6500	$750	**$7,808**
	16 - 21		6500	$750	**$8,110**
	22 - 30		6500	$750	**$8,280**
	31 - 37		13000	$750	**$8,450**
	38 - 45		13000	$750	**$8,590**
	46 - 50		13000	$750	**$8,784**
65	4 - 10	Premium	6500	$750	**$7,678**
	11 - 20		6500	$750	**$8,110**
	21 - 30		6500	$750	**$8,280**
	31 - 40		13000	$750	**$8,450**
	41 - 50		13000	$750	**$8,784**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
70	4 - 8	Basic	6500	$750	**$7,914**
	9 - 15		6500	$750	**$8,044**
	16 - 21		6500	$750	**$8,346**
	22 - 30		6500	$750	**$8,516**
	31 - 37		13000	$750	**$8,686**
	38 - 45		13000	$750	**$8,826**
	46 - 50		13000	$750	**$9,020**
70	4 - 10	Premium	6500	$750	**$7,914**
	11 - 20		6500	$750	**$8,346**
	21 - 30		6500	$750	**$8,516**
	31 - 40		13000	$750	**$8,686**
	41 - 50		13000	$750	**$9,020**
75	4 - 8	Basic	6500	$750	**$8,146**
	9 - 15		6500	$750	**$8,276**
	16 - 21		6500	$750	**$8,580**
	22 - 30		6500	$750	**$8,750**
	31 - 37		13000	$750	**$8,918**
	38 - 45		13000	$750	**$9,060**
	46 - 50		13000	$750	**$9,252**
75	4 - 10	Premium	6500	$750	**$8,146**
	11 - 20		6500	$750	**$8,580**
	21 - 30		6500	$750	**$8,750**
	31 - 40		13000	$750	**$8,918**
	41 - 50		13000	$750	**$9,252**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
80	4 - 8	Basic	6500	$750	**$8,368**
	9 - 15		6500	$750	**$8,498**
	16 - 21		6500	$750	**$8,802**
	22 - 30		6500	$750	**$8,972**
	31 - 37		13000	$750	**$9,140**
	38 - 45		13000	$750	**$9,282**
	46 - 50		13000	$750	**$9,474**
80	4 - 10	Premium	6500	$750	**$8,368**
	11 - 20		6500	$750	**$8,802**
	21 - 30		6500	$750	**$8,972**
	31 - 40		13000	$750	**$9,140**
	41 - 50		13000	$750	**$9,474**
85	4 - 8	Basic	6500	$750	**$8,604**
	9 - 15		6500	$750	**$8,734**
	16 - 21		6500	$750	**$9,038**
	22 - 30		6500	$750	**$9,208**
	31 - 37		13000	$750	**$9,376**
	38 - 45		13000	$750	**$9,518**
	46 - 50		13000	$750	**$9,710**
85	4 - 10	Premium	6500	$750	**$8,604**
	11 - 20		6500	$750	**$9,038**
	21 - 30		6500	$750	**$9,208**
	31 - 40		13000	$750	**$9,376**
	41 - 50		13000	$750	**$9,710**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
90	4 - 8	Basic	6500	$750	**$8,836**
	9 - 15		6500	$750	**$8,968**
	16 - 21		6500	$750	**$9,270**
	22 - 30		6500	$750	**$9,440**
	31 - 37		13000	$750	**$9,610**
	38 - 45		13000	$750	**$9,750**
	46 - 50		13000	$750	**$9,944**
90	4 - 10	Premium	6500	$750	**$8,836**
	11 - 20		6500	$750	**$9,270**
	21 - 30		6500	$750	**$9,440**
	31 - 40		13000	$750	**$9,610**
	41 - 50		13000	$750	**$9,944**
100	4 - 8	Basic	6500	$750	**$9,304**
	9 - 15		6500	$750	**$9,436**
	16 - 21		6500	$750	**$9,738**
	22 - 30		6500	$750	**$9,908**
	31 - 37		13000	$750	**$10,078**
	38 - 45		13000	$750	**$10,218**
	46 - 50		13000	$750	**$10,412**
100	4 - 10	Premium	6500	$750	**$9,304**
	11 - 20		6500	$750	**$9,738**
	21 - 30		6500	$750	**$9,908**
	31 - 40		13000	$750	**$10,078**
	41 - 50		13000	$750	**$10,412**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge
350	4 - 8	Basic	6500	$750	**$23,418**
	9 - 15		6500	$750	**$23,548**
	16 - 21		6500	$750	**$23,852**
	22 - 30		6500	$750	**$24,022**
	31 - 37		13000	$750	**$24,190**
	38 - 45		13000	$750	**$24,332**
	46 - 50		13000	$750	**$24,524**
350	4 - 10	Premium	6500	$750	**$23,418**
	11 - 20		6500	$750	**$23,852**
	21 - 30		6500	$750	**$24,022**
	31 - 40		13000	$750	**$24,190**
	41 - 50		13000	$750	**$24,524**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 Converged Voice Service, (Cont'd.)

5.2.3 Grandfathered Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

4. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge
T1	$0	**$170**
DS3	$0	**$650**
OC3	$0	**$1,830**
OC12	$0	**$3,510**
OC48	$0	**$12,000**
Ethernet 10 Mbps	$0	**$650**
Ethernet 100 Mbps	$0	**$650**
Ethernet 1 Gbps	$0	**$1,400**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.3 FlexVoice℠ Service

5.3.1 General

FlexVoice Service offers a selection of simultaneous call paths configured as digital channels (trunk or PRI) and/or analog business lines across a single access connection (see restrictions in paragraph B below). FlexVoice Service offers the Customer digital connectivity and/or business lines for both incoming and outgoing access. Service is provisioned using T1s or Ethernet and is offered in DS0 level increments (call paths). A Company-provided Integrated Access Device (IAD) is installed at the Customer's premises. The IAD converts IP voice from the Wide Area Network (WAN) into TDM voice (PRI, Digital Trunks, or Business Lines). The Customer is solely responsible for the acquisition, repair and maintenance of any back-up power system that the Customer deems necessary to support its telecommunications systems. In the event of a power failure, the absence or failure of a battery back-up system will result in the loss of use of the FlexVoice Service, including 911 service. The Company has no liability or responsibility for such loss of service.

5.3.2 Call Path Restrictions

Digital channels and PRI channels cannot be provisioned on the same device. Each IAD can support the following maximums:

24 Analog Business Lines
48 Digital Trunk Channels
46 PRI Channels
50 Total call paths when provisioning a combination of analog lines and digital channels

5.3.3 Long Distance Calling Allowance

The Customer receives a long distance allowance, which may be used for direct dialed and/or toll free services, based on the call paths purchased.

Call Paths	Monthly Long Distance Allowance Minutes of Use
1-30	6,500
31-50	13,000

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules. The Customer who does not select the Company as their long distance provider is not eligible to receive the monthly allowance of long distance minutes of usage.

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.3 FlexVoice[SM] Service, (Grandfathered) (Cont'd.)

5.3.4 Line Features

A. For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 6.1.3 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 6.1.3.

B. The Customer is eligible for one Basic Voice Mailbox per FlexVoice line at no additional charge.

5.3.5 Telephone Numbers

The Customer receives the first 100 telephone numbers (Individual Telephone Numbers (ITN), Virtual Telephone Numbers (VTN) and Remote Telephone Numbers (RTN)) per service location at no charge. Additional ITNs are charged as described in Section 6.14. Additional VTNs are charged as described in Section 6.17. Additional RTNs are charged as described in Section 6.20.

5.3.6 Rates and Charges

A. Application of Rates

FlexVoice Service is a flat rated service. A Monthly Recurring Charge applies for the service and calls made within the local calling area are included at no additional charge. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

B. Rates

All rates are applied per FlexVoice Service at each service location:

Call Paths	Flex Call Minutes	Nonrecurring Charges	Monthly Recurring Charge
1 - 10	6500	$500.00	**$900.00**
11 - 15	6500	$500.00	**$982.00**
16 - 20	6500	$500.00	**$1,066.00**
21 - 25	6500	$500.00	**$1,150.00**
26 - 30	6500	$500.00	**$1,380.00**
31 - 35	13000	$500.00	**$1,610.00**
36 - 40	13000	$500.00	**$1,840.00**
41 - 45	13000	$500.00	**$2,070.00**
46 - 50	13000	$500.00	**$2,300.00**

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SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.4 SIP Trunking Service[1] (T)

5.4.1 General

SIP (Session Initiation Protocol) Trunking Service offers voice channels over Ethernet or TDM services which enable a Customer to originate and terminate calls using IP format. Service is offered in increments of 5 call paths (5 DS0 equivalents) with a minimum of 25 call paths and a maximum of 2,000. All services utilizing TDM-based transport require the installation of a Company-provided managed router to convert the interface from TDM to Ethernet.

The demarcation between the Customer's switch or network and the Company's network is a Company-provided Session Border Controller (SBC) installed at the Customer's premises. The compatibility of the make, model and release of the Customer premises equipment must be verified prior to purchase of the SIP Trunking Service.

Upon disconnection of the services, all Company-provided equipment must be returned to the Company.

5.4.2 Service Limitations

SIP Trunking Service is not designed for, but may be compatible with, faxing, remote metering, supervisory control and alarm signaling. Customer is responsible for ensuring compatibility when using SIP Trunking Service for these purposes.

SIP Trunking Service is designed to support 911 addressing only at the Customer's physical service location, or at eligible remote locations validated by the Company.

The Customer is solely responsible for the acquisition, repair and maintenance of any back-up power system that the Customer deems necessary to support its telecommunications systems. In the event of a power failure, the absence or failure of a battery back-up system will result in the loss of use of the SIP Trunking Service, including 911 service. The Company has no liability or responsibility for such loss of service.

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[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers. (N) (N)

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5.4 SIP Trunking Service[1] (Cont'd.) (T)

5.4.3 Long Distance Calling Allowance

The Customer receives a long distance allowance, which may be used for direct dialed and/or toll free services, based on the call paths purchased.

Call Paths	Monthly Long Distance Allowance Minutes of Use
25-45	6,500
50-70	13,000
75-95	19,500
100-120	26,000
125-145	32,500
150-170	39,000
175-195	45,500
200-220	52,000
225-245	58,500
250-2,000	65,000

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules. The Customer who does not select the Company as their long distance provider is not eligible to receive the monthly allowance of long distance minutes of usage.

5.4.4 Telephone Numbers

The Customer receives the first 100 telephone numbers (Individual Telephone Number (ITN), Virtual Telephone Number (VTN) and Remote Telephone Number (RTN)) per service location at no charge. Additional ITNs are charged as described in Section 6.14. Additional VTNs are charged as described in Section 6.17. Additional RTNs are charged as described in Section 6.20.

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[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers. (N) (N)

SECTION 5 - NETWORK SERVICES

5.4 SIP Trunking Service[1] (Cont'd.)

5.4.5 Rates and Charges

A. Application of Rates

SIP Trunking Service is comprised of two rate elements; a transport charge and a call path bundle. There is no additional charge for the managed router required for TDM or Off-Net provisioning. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

B. Rates

All rates are applied per SIP Trunking Service arrangement at each service location:

1. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge
T1	$0	**$170**
DS3	$0	**$650**
Ethernet 100 Mbps	$0	**$650**
Ethernet 1 Gbps	$0	**$1,000**

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[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

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SECTION 5 - NETWORK SERVICES

5.4 SIP Trunking Service[1]

5.4.5 Rates and Charges

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge
25	6,500	$500.00	**$1,188**
30	6,500	$500.00	**$1,426**
35	6,500	$500.00	**$1,663**
40	6,500	$500.00	**$1,901**
45	6,500	$500.00	**$2,138**
50	13,000	$500.00	**$2,376**
55	13,000	$500.00	**$2,614**
60	13,000	$500.00	**$2,851**
65	13,000	$500.00	**$3,089**
70	13,000	$500.00	**$3,326**
75	19,500	$500.00	**$3,564**
80	19,500	$500.00	**$3,802**
85	19,500	$500.00	**$4,039**
90	19,500	$500.00	**$4,277**
95	19,500	$500.00	**$4,514**
100	26,000	$500.00	**$4,752**
105	26,000	$500.00	**$4,990**
110	26,000	$500.00	**$5,227**
115	26,000	$500.00	**$5,465**
120	26,000	$500.00	**$5,702**
125	32,500	$500.00	**$5,610**
130	32,500	$500.00	**$5,834**
135	32,500	$500.00	**$6,059**
140	32,500	$500.00	**$6,283**
145	32,500	$500.00	**$6,508**
150	39,000	$500.00	**$6,732**
155	39,000	$500.00	**$6,956**
160	39,000	$500.00	**$7,181**

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[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

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SECTION 5 - NETWORK SERVICES

5.4 SIP Trunking Service[1]

5.4.5 Rates and Charges

B. Rates

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge
165	39,000	$500.00	**$7,405**
170	39,000	$500.00	**$7,630**
175	45,500	$500.00	**$7,854**
180	45,500	$500.00	**$8,078**
185	45,500	$500.00	**$8,303**
190	45,500	$500.00	**$8,527**
195	45,500	$500.00	**$8,752**
200	52,000	$500.00	**$8,976**
205	52,000	$500.00	**$9,200**
210	52,000	$500.00	**$9,425**
215	52,000	$500.00	**$9,649**
220	52,000	$500.00	**$9,874**
225	58,500	$500.00	**$10,098**
230	58,500	$500.00	**$10,322**
235	58,500	$500.00	**$10,547**
240	58,500	$500.00	**$10,771**
245	58,500	$500.00	**$10,996**
250	65,000	$500.00	**$11,220**
255	65,000	$500.00	**$11,444**
260	65,000	$500.00	**$11,669**
265	65,000	$500.00	**$11,893**
270	65,000	$500.00	**$12,118**
275	65,000	$500.00	**$11,616**
280	65,000	$500.00	**$11,827**
285	65,000	$500.00	**$12,038**
290	65,000	$500.00	**$12,250**
295	65,000	$500.00	**$12,461**
300	65,000	$500.00	**$12,672**

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[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

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SECTION 5 - NETWORK SERVICES

5.4 SIP Trunking Service[1]

5.4.5 Rates and Charges

B. Rates

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge
305	65,000	$500.00	**$12,883**
310	65,000	$500.00	**$13,094**
315	65,000	$500.00	**$13,306**
320	65,000	$500.00	**$13,517**
325	65,000	$500.00	**$13,728**
330	65,000	$500.00	**$13,939**
335	65,000	$500.00	**$14,150**
340	65,000	$500.00	**$14,362**
345	65,000	$500.00	**$14,573**
350	65,000	$500.00	**$14,784**
355	65,000	$500.00	**$14,995**
360	65,000	$500.00	**$15,206**
365	65,000	$500.00	**$15,418**
370	65,000	$500.00	**$15,629**
375	65,000	$500.00	**$15,840**
380	65,000	$500.00	**$16,051**
385	65,000	$500.00	**$16,262**
390	65,000	$500.00	**$16,474**
395	65,000	$500.00	**$16,685**
400	65,000	$500.00	**$16,896**
405	65,000	$500.00	**$17,107**
410	65,000	$500.00	**$17,318**
415	65,000	$500.00	**$17,530**
420	65,000	$500.00	**$17,741**
425	65,000	$500.00	**$17,952**
430	65,000	$500.00	**$18,163**
435	65,000	$500.00	**$18,374**
440	65,000	$500.00	**$18,586**

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[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

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SECTION 5 - NETWORK SERVICES

5.4 SIP Trunking Service[1]

5.4.5 Rates and Charges

B. Rates

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge
445	65,000	$500.00	**$18,797**
450	65,000	$500.00	**$19,008**
455	65,000	$500.00	**$19,219**
460	65,000	$500.00	**$19,430**
465	65,000	$500.00	**$19,642**
470	65,000	$500.00	**$19,853**
475	65,000	$500.00	**$20,064**
480	65,000	$500.00	**$20,275**
485	65,000	$500.00	**$20,486**
490	65,000	$500.00	**$20,698**
495	65,000	$500.00	**$20,909**
500	65,000	$500.00	**$21,120**
505	65,000	$500.00	**$21,331**
510	65,000	$500.00	**$21,542**
515	65,000	$500.00	**$21,754**
520	65,000	$500.00	**$21,965**
525	65,000	$500.00	**$22,176**
530	65,000	$500.00	**$22,387**
535	65,000	$500.00	**$22,598**
540	65,000	$500.00	**$22,810**
545	65,000	$500.00	**$23,021**
550	65,000	$500.00	**$21,780**
555	65,000	$500.00	**$21,978**
560	65,000	$500.00	**$22,176**
565	65,000	$500.00	**$22,374**
570	65,000	$500.00	**$22,572**
575	65,000	$500.00	**$22,770**
580	65,000	$500.00	**$22,968**

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[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

NE2026-08

Rec'd by NPSC
03/24/2026

SECTION 5 - NETWORK SERVICES

5.4 SIP Trunking Service[1]

5.4.5 Rates and Charges

B. Rates

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge
585	65,000	$500.00	**$23,166**
590	65,000	$500.00	**$23,364**
595	65,000	$500.00	**$23,562**
600	65,000	$500.00	**$23,760**
605	65,000	$500.00	**$23,958**
610	65,000	$500.00	**$24,156**
615	65,000	$500.00	**$24,354**
620	65,000	$500.00	**$24,552**
625	65,000	$500.00	**$24,750**
630	65,000	$500.00	**$24,948**
635	65,000	$500.00	**$25,146**
640	65,000	$500.00	**$25,344**
645	65,000	$500.00	**$25,542**
650	65,000	$500.00	**$25,740**
655	65,000	$500.00	**$25,938**
660	65,000	$500.00	**$26,136**
665	65,000	$500.00	**$26,334**
670	65,000	$500.00	**$26,532**
675	65,000	$500.00	**$26,730**
680	65,000	$500.00	**$26,928**
685	65,000	$500.00	**$27,126**
690	65,000	$500.00	**$27,324**
695	65,000	$500.00	**$27,522**
700	65,000	$500.00	**$27,720**
705	65,000	$500.00	**$27,918**
710	65,000	$500.00	**$28,116**
715	65,000	$500.00	**$28,314**
720	65,000	$500.00	**$28,512**

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[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

NL2026-08

Rec'd by NPSC
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SECTION 5 - NETWORK SERVICES

5.4 SIP Trunking Service[1]

5.4.5 Rates and Charges

B. Rates

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge
725	65,000	$500.00	**$28,710**
730	65,000	$500.00	**$28,908**
735	65,000	$500.00	**$29,106**
740	65,000	$500.00	**$29,304**
745	65,000	$500.00	**$29,502**
750	65,000	$500.00	**$29,700**
755	65,000	$500.00	**$29,898**
760	65,000	$500.00	**$30,096**
765	65,000	$500.00	**$30,294**
770	65,000	$500.00	**$30,492**
775	65,000	$500.00	**$30,690**
780	65,000	$500.00	**$30,888**
785	65,000	$500.00	**$31,086**
790	65,000	$500.00	**$31,284**
795	65,000	$500.00	**$31,482**
800	65,000	$500.00	**$31,680**
805	65,000	$500.00	**$31,878**
810	65,000	$500.00	**$32,076**
815	65,000	$500.00	**$32,274**
820	65,000	$500.00	**$32,472**
825	65,000	$500.00	**$32,670**
830	65,000	$500.00	**$32,868**
835	65,000	$500.00	**$33,066**
840	65,000	$500.00	**$33,264**
845	65,000	$500.00	**$33,462**
850	65,000	$500.00	**$33,660**
855	65,000	$500.00	**$33,858**
860	65,000	$500.00	**$34,056**

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NB2026-008

Rec'd by NPSC
03/24/2026

SECTION 5 - NETWORK SERVICES

5.4 SIP Trunking Service[1]

5.4.5 Rates and Charges

B. Rates

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge
865	65,000	$500.00	**$34,254**
870	65,000	$500.00	**$34,452**
875	65,000	$500.00	**$34,650**
880	65,000	$500.00	**$34,848**
885	65,000	$500.00	**$35,046**
890	65,000	$500.00	**$35,244**
895	65,000	$500.00	**$35,442**
900	65,000	$500.00	**$35,640**
905	65,000	$500.00	**$35,838**
910	65,000	$500.00	**$36,036**
915	65,000	$500.00	**$36,234**
920	65,000	$500.00	**$36,432**
925	65,000	$500.00	**$36,630**
930	65,000	$500.00	**$36,828**
935	65,000	$500.00	**$37,026**
940	65,000	$500.00	**$37,224**
945	65,000	$500.00	**$37,422**
950	65,000	$500.00	**$37,620**
955	65,000	$500.00	**$37,818**
960	65,000	$500.00	**$38,016**
965	65,000	$500.00	**$38,214**
970	65,000	$500.00	**$38,412**
975	65,000	$500.00	**$38,610**
980	65,000	$500.00	**$38,808**
985	65,000	$500.00	**$39,006**
990	65,000	$500.00	**$39,204**
995	65,000	$500.00	**$39,402**
1000	65,000	$500.00	**$39,600**

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Rec'd by NPSC
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SECTION 5 - NETWORK SERVICES

5.4 SIP Trunking Service[1]

5.4.5 Rates and Charges

B. Rates

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge
1005	65,000	$500.00	**$39,798**
1010	65,000	$500.00	**$39,996**
1015	65,000	$500.00	**$40,194**
1020	65,000	$500.00	**$40,392**
1025	65,000	$500.00	**$40,590**
1030	65,000	$500.00	**$40,788**
1035	65,000	$500.00	**$40,986**
1040	65,000	$500.00	**$41,184**
1045	65,000	$500.00	**$41,382**
1050	65,000	$500.00	**$41,580**
1055	65,000	$500.00	**$41,778**
1060	65,000	$500.00	**$41,976**
1065	65,000	$500.00	**$42,174**
1070	65,000	$500.00	**$42,372**
1075	65,000	$500.00	**$42,570**
1080	65,000	$500.00	**$42,768**
1085	65,000	$500.00	**$42,966**
1090	65,000	$500.00	**$43,164**
1095	65,000	$500.00	**$43,362**
1100	65,000	$500.00	**$39,930**
1105	65,000	$500.00	**$40,112**
1110	65,000	$500.00	**$40,293**
1115	65,000	$500.00	**$40,475**
1120	65,000	$500.00	**$40,656**
1125	65,000	$500.00	**$40,838**
1130	65,000	$500.00	**$41,019**
1135	65,000	$500.00	**$41,201**
1140	65,000	$500.00	**$41,382**

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[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

NE.2026-08

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SECTION 5 - NETWORK SERVICES

5.4 SIP Trunking Service[1]

5.4.5 Rates and Charges

B. Rates

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge
1145	65,000	$500.00	**$41,564**
1150	65,000	$500.00	**$41,745**
1155	65,000	$500.00	**$41,927**
1160	65,000	$500.00	**$42,108**
1165	65,000	$500.00	**$42,290**
1170	65,000	$500.00	**$42,471**
1175	65,000	$500.00	**$42,653**
1180	65,000	$500.00	**$42,834**
1185	65,000	$500.00	**$43,016**
1190	65,000	$500.00	**$43,197**
1195	65,000	$500.00	**$43,379**
1200	65,000	$500.00	**$43,560**
1205	65,000	$500.00	**$43,742**
1210	65,000	$500.00	**$43,923**
1215	65,000	$500.00	**$44,105**
1220	65,000	$500.00	**$44,286**
1225	65,000	$500.00	**$44,468**
1230	65,000	$500.00	**$44,649**
1235	65,000	$500.00	**$44,831**
1240	65,000	$500.00	**$45,012**
1245	65,000	$500.00	**$45,194**
1250	65,000	$500.00	**$45,375**
1255	65,000	$500.00	**$45,557**
1260	65,000	$500.00	**$45,738**
1265	65,000	$500.00	**$45,920**
1270	65,000	$500.00	**$46,101**
1275	65,000	$500.00	**$46,283**
1280	65,000	$500.00	**$46,464**

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(I)

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

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03/24/2026

SECTION 5 - NETWORK SERVICES

5.4 SIP Trunking Service[1]

5.4.5 Rates and Charges

B. Rates

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge
1285	65,000	$500.00	**$46,646**
1290	65,000	$500.00	**$46,827**
1295	65,000	$500.00	**$47,009**
1300	65,000	$500.00	**$47,190**
1305	65,000	$500.00	**$47,372**
1310	65,000	$500.00	**$47,553**
1315	65,000	$500.00	**$47,735**
1320	65,000	$500.00	**$47,916**
1325	65,000	$500.00	**$48,098**
1330	65,000	$500.00	**$48,279**
1335	65,000	$500.00	**$48,461**
1340	65,000	$500.00	**$48,642**
1345	65,000	$500.00	**$48,824**
1350	65,000	$500.00	**$49,005**
1355	65,000	$500.00	**$49,187**
1360	65,000	$500.00	**$49,368**
1365	65,000	$500.00	**$49,550**
1370	65,000	$500.00	**$49,731**
1375	65,000	$500.00	**$49,913**
1380	65,000	$500.00	**$50,094**
1385	65,000	$500.00	**$50,276**
1390	65,000	$500.00	**$50,457**
1395	65,000	$500.00	**$50,639**
1400	65,000	$500.00	**$50,820**
1405	65,000	$500.00	**$51,002**
1410	65,000	$500.00	**$51,183**
1415	65,000	$500.00	**$51,365**
1420	65,000	$500.00	**$51,546**

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(I)

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

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Rec'd by NPSC
03/24/2026

SECTION 5 - NETWORK SERVICES

5.4 SIP Trunking Service[1]

5.4.5 Rates and Charges

B. Rates

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge
1425	65,000	$500.00	**$51,728**
1430	65,000	$500.00	**$51,909**
1435	65,000	$500.00	**$52,091**
1440	65,000	$500.00	**$52,272**
1445	65,000	$500.00	**$52,454**
1450	65,000	$500.00	**$52,635**
1455	65,000	$500.00	**$52,817**
1460	65,000	$500.00	**$52,998**
1465	65,000	$500.00	**$53,180**
1470	65,000	$500.00	**$53,361**
1475	65,000	$500.00	**$53,543**
1480	65,000	$500.00	**$53,724**
1485	65,000	$500.00	**$53,906**
1490	65,000	$500.00	**$54,087**
1495	65,000	$500.00	**$54,269**
1500	65,000	$500.00	**$54,450**
1505	65,000	$500.00	**$54,632**
1510	65,000	$500.00	**$54,813**
1515	65,000	$500.00	**$54,995**
1520	65,000	$500.00	**$55,176**
1525	65,000	$500.00	**$55,358**
1530	65,000	$500.00	**$55,539**
1535	65,000	$500.00	**$55,721**
1540	65,000	$500.00	**$55,902**
1545	65,000	$500.00	**$56,084**
1550	65,000	$500.00	**$56,265**
1555	65,000	$500.00	**$56,447**
1560	65,000	$500.00	**$56,628**

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(I)

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

NE2026-03

Rec'd by NPSC
03/24/2026

SECTION 5 - NETWORK SERVICES

5.4 SIP Trunking Service[1]

5.4.5 Rates and Charges

B. Rates

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	**Monthly Recurring Charge**
1565	65,000	$500.00	**$56,810**
1570	65,000	$500.00	**$56,991**
1575	65,000	$500.00	**$57,173**
1580	65,000	$500.00	**$57,354**
1585	65,000	$500.00	**$57,536**
1590	65,000	$500.00	**$57,717**
1595	65,000	$500.00	**$57,899**
1600	65,000	$500.00	**$58,080**
1605	65,000	$500.00	**$58,262**
1610	65,000	$500.00	**$58,443**
1615	65,000	$500.00	**$58,625**
1620	65,000	$500.00	**$58,806**
1625	65,000	$500.00	**$58,988**
1630	65,000	$500.00	**$59,169**
1635	65,000	$500.00	**$59,351**
1640	65,000	$500.00	**$59,532**
1645	65,000	$500.00	**$59,714**
1650	65,000	$500.00	**$59,895**
1655	65,000	$500.00	**$60,077**
1660	65,000	$500.00	**$60,258**
1665	65,000	$500.00	**$60,440**
1670	65,000	$500.00	**$60,621**
1675	65,000	$500.00	**$60,803**
1680	65,000	$500.00	**$60,984**
1685	65,000	$500.00	**$61,166**
1690	65,000	$500.00	**$61,347**
1695	65,000	$500.00	**$61,529**
1700	65,000	$500.00	**$61,710**
1705	65,000	$500.00	**$61,892**

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(I)

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03/24/2026

SECTION 5 - NETWORK SERVICES

5.4 SIP Trunking Service[1]

5.4.5 Rates and Charges

B. Rates

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	**Monthly Recurring Charge**
1710	65,000	$500.00	**$62,073**
1715	65,000	$500.00	**$62,255**
1720	65,000	$500.00	**$62,436**
1725	65,000	$500.00	**$62,618**
1730	65,000	$500.00	**$62,799**
1735	65,000	$500.00	**$62,981**
1740	65,000	$500.00	**$63,162**
1745	65,000	$500.00	**$63,344**
1750	65,000	$500.00	**$63,525**
1755	65,000	$500.00	**$63,707**
1760	65,000	$500.00	**$63,888**
1765	65,000	$500.00	**$64,070**
1770	65,000	$500.00	**$64,251**
1775	65,000	$500.00	**$64,433**
1780	65,000	$500.00	**$64,614**
1785	65,000	$500.00	**$64,796**
1790	65,000	$500.00	**$64,977**
1795	65,000	$500.00	**$65,159**
1800	65,000	$500.00	**$65,340**
1805	65,000	$500.00	**$65,522**
1810	65,000	$500.00	**$65,703**
1815	65,000	$500.00	**$65,885**
1820	65,000	$500.00	**$66,066**
1825	65,000	$500.00	**$66,248**
1830	65,000	$500.00	**$66,429**
1835	65,000	$500.00	**$66,611**
1840	65,000	$500.00	**$66,792**
1845	65,000	$500.00	**$66,974**
1850	65,000	$500.00	**$67,155**

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SECTION 5 - NETWORK SERVICES

5.4 SIP Trunking Service[1]

5.4.5 Rates and Charges

B. Rates

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	**Monthly Recurring Charge**
1855	65,000	$500.00	**$67,337**
1860	65,000	$500.00	**$67,518**
1865	65,000	$500.00	**$67,700**
1870	65,000	$500.00	**$67,881**
1875	65,000	$500.00	**$68,063**
1880	65,000	$500.00	**$68,244**
1885	65,000	$500.00	**$68,426**
1890	65,000	$500.00	**$68,607**
1895	65,000	$500.00	**$68,789**
1900	65,000	$500.00	**$68,970**
1905	65,000	$500.00	**$69,152**
1910	65,000	$500.00	**$69,333**
1915	65,000	$500.00	**$69,515**
1920	65,000	$500.00	**$69,696**
1925	65,000	$500.00	**$69,878**
1930	65,000	$500.00	**$70,059**
1935	65,000	$500.00	**$70,241**
1940	65,000	$500.00	**$70,422**
1945	65,000	$500.00	**$70,604**
1950	65,000	$500.00	**$70,785**
1955	65,000	$500.00	**$70,967**
1960	65,000	$500.00	**$71,148**
1965	65,000	$500.00	**$71,330**
1970	65,000	$500.00	**$71,511**
1975	65,000	$500.00	**$71,693**
1980	65,000	$500.00	**$71,874**
1985	65,000	$500.00	**$72,056**
1990	65,000	$500.00	**$72,237**
1995	65,000	$500.00	**$72,419**
2000	65,000	$500.00	**$72,600**

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SECTION 6 - SUPPLEMENTAL SERVICES

6.1 Business Line and Terminal Features

6.1.1 General

The features in this section are made available as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

6.1.2 Description of Features

A. Anonymous Call Rejection

Allows Customer to reject calls if the calling number is marked as private.

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer specified line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding (Busy) automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding (Don't Answer) automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding (Variable) allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

C. Call Hold

Allows call to be placed on hold.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.1 Business Line and Terminal Features, (Cont'd.)

6.1.2 Description of Features, (Cont'd.)

D. Call Transfer (for Lines)

Call Transfer allows a Customer to receive an incoming call then transfer the calling party to any other number.

E. Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

F. Caller ID

1. Calling Number Delivery

This Caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.1 Business Line and Terminal Features, (Cont'd.)

6.1.2 Description of Features, (Cont'd.)

F. Caller ID, (Cont'd.)

2. Calling Name & Number Delivery

This Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the name, number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The name and number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

3. Caller ID Blocking - Per Line

This feature allows the calling party to block display of its name and number on the called party's station equipment.

G. Continuous Redial

The Continuous Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

The Continuous Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up. The Continuous Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

H. Distinctive Ringing

If the user has subscribed to additional telephone numbers (maximum of two), incoming calls may be distinguished via a unique ring.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.1 Business Line and Terminal Features, (Cont'd.)

6.1.2 Description of Features, (Cont'd.)

I. Last Call Return

Allows the Customer to automatically place a call to the last number that called them by dialing a specific code. Once connected, the Customer will hear the ringing of this caller's line as if he/she dialed the caller directly.

J. Priority Call

Allows Customer to program a predetermined set of telephone numbers (depending on the specific switch on which the Customer is provisioned) to be identified by a special ring/call waiting tone.

K. Remote Access to Call Forwarding

Allows a Customer to access their call forwarding feature functionality from a remote location. Customers may change their forward to number from any number within the PSTN.

L. Remote Call Forwarding

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number.

1. Conditions

a. The telephone number to which calls are forwarded is user-defined.

b. Changes to this number are made via a service order.

c. Customers can request additional paths for Remote Call Forwarding service.

d. A flat-rated monthly recurring charge applies for each main Remote Call Forwarding Directory Number and for each additional path ordered.

e. If the telephone number from which calls are forwarded and the telephone number to which calls are forwarded is a toll call, Customers will be charged the appropriate toll charges for each call made to the originating telephone number.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.1 Business Line and Terminal Features, (Cont'd.)

6.1.2 Description of Features, (Cont'd.)

M. Selective Call Forwarding

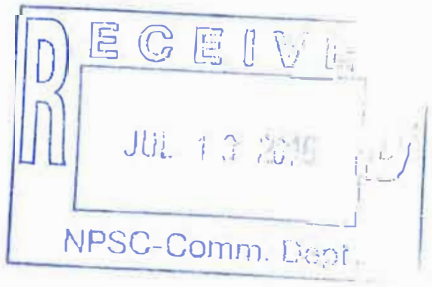
Selective Call Forwarding allows a Customer to specify a special list of telephone numbers. Incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

N. Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from Customer specified numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

O. Three-way Calling

The Three-way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.



SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.1 Business Line and Terminal Features, (Cont'd.)

6.1.3 Rates and Charges

A. Recurring and Nonrecurring Charges

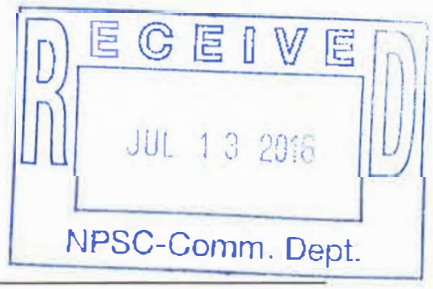
1. Standard Voice Service Options - Available at no additional charge on line and terminal voice services.

Feature
Calling Number Delivery
Caller ID Blocking - Per Line
Hunting (See Section 6.12)
Blocking (See Section 6.7)

2. Deluxe Feature Package - Available at no additional charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoice℠ Service as described in Section 5. All features will be available to the Customer. The Customer will have the option to activate or deactivate any of the features per business line.

Feature
Three-way Calling
Call Forwarding (Busy)
Call Forwarding (Don't Answer)
Call Forwarding (Variable)
Call Waiting (not available when Hunting is selected)
Call Transfer (for Lines)
Calling Name & Number Delivery
Call Hold
Anonymous Call Rejection*
Last Call Return

*The Deluxe Feature Package Anonymous Call Rejection is grandfathered and only available to existing Customers at existing locations without modification as of December 1, 2012.



SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.1 Business Line and Terminal Features, (Cont'd.)

6.1.3 Rates and Charges, (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

3. Custom Feature Package - Available at $7.50/line Monthly Recurring Charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoice℠ Service as described in Section 5. The Deluxe Feature Package described above is automatically included. In addition, the Customer may select any combination of the following features.

Feature
Remote Access to Call Forwarding
Distinctive Ringing
Continuous Redial
Selective Call Forwarding
Selective Call Rejection
Priority Call
Anonymous Call Rejection

4. Remote Call Forwarding - All LATAs

Feature	Recurring Charges	Nonrecurring Charges
Remote Call Forwarding - Initial Path	$12.00	$0.00
Remote Call Forwarding - Addl Path	$12.00	$0.00

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise.

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new Custom Calling/CLASS feature(s) to prospective Customers within 90 days of the establishment of the new feature.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.2 Digital Trunk and PRI Features

The following features may be used with the Company's integrated products with Digital Trunk and PRI. Features are available as equipment and facilities permit.

6.2.1 Calling Number Delivery

This feature allows the Customer to receive the calling party's number on its statio equipment. The Customer is responsible for providing the CPE required for this feature.

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	$0.00	$0.00

6.2.2 Calling Name and Number Delivery

Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass Calling Name information (along with the calling line identification) between multiple groups within a PRI Serving Arrangement.

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	**$100.00** (I)	$0.00

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.2 Digital Trunk and PRI Features, (Cont'd.)

6.2.3 Calling Name and Number Transmission

This feature allows the Customer to send the calling name and number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 6.1.2.F.

Blocked Calling Number information will be delivered to certain qualifying Customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such Customers must certify to the Company their compliance with the waiver order's eligibility requirements.

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service as part of an integrated product	$0.00	$0.00
With PRI Service as part of an integrated product	$0.00	$0.00

6.2.4 CARE CPN Management

Using this feature, the Company will transmit the Customer's billing telephone number to the Customer's long distance provider. Requests to transmit individual number or CPN information will be handled on an individual case basis.

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

6.2.5 Blocking Service - See Section 6.7 for details.

6.2.6 Dialed Number Identification Service (DNIS)

ISDN PRI feature that delivers dialed number, including 8xx numbers, to Customer's PBX or other equipment.

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service	Not Available	Not Available
With PRI Service Per Trunk	$6.00	$0.00

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.2 Digital Trunk and PRI Features, (Cont'd.)

6.2.7 E911 CPN Management*

This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call.

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

*Included in standard configuration of Converged Voice Service and FlexVoice[SM] Service.

6.2.8 Additional Trunk Groups

This feature allows the Customer to separate a facility into two or more trunk groups.

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service as part of an integrated product		
Up to 3 trunk groups	$0.00	$0.00
More than 3 trunk groups, per trunk group	**$100.00** (I)	$50.00
With PRI Service as part of an integrated product		
Up to 3 trunk groups	$0.00	$0.00
More than 3 trunk groups, per trunk group	**$100.00** (I)	$50.00
With Voice T1, where technically feasible		
Up to 3 trunk groups	$0.00	$0.00
More than 3 trunk groups, per trunk group	**$100.00** (I)	$50.00

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.2 Digital Trunk and PRI Features, (Cont'd.)

6.2.9 Additional Route Index

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	$0.00	$0.00
More than 3 route indexes per trunk group, per route index	**$100.00** (I)	$50.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	$0.00	$0.00
More than 3 route indexes per trunk group, per route index	**$100.00** (I)	$50.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	$0.00	$0.00
More than 3 route indexes per trunk group, per route index	**$100.00** (I)	$50.00

6.2.10 Redirecting Number on PRI

	Monthly Recurring Charge	Nonrecurring Charges
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	$0.00	$0.00
More than 3 route indexes per trunk group, per route index	**$100.00** (I)	$0.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	$0.00	$0.00
More than 3 route indexes per trunk group, per route index	**$100.00** (I)	$0.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	$0.00	$0.00
More than 3 route indexes per trunk group, per route index	**$100.00** (I)	$0.00

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.2 Digital Trunk and PRI Features, (Cont'd.)

6.2.11 Redirected Dialed Number Identification Service (RDNIS)

Allows the call record of a Customer who has redirected (i.e., forwarded) an incoming call to an alternate location to carry not only the originating calling number information, but also the calling number identification of the telephone number from which the call was forwarded.

Requires ISDN compatible equipment provided by the Customer.

	Monthly Recurring Charges	Nonrecurring Charges
With Voice T1, where technically feasible, per T1	**$100.00** (I)	$0.00

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.3 Service and Promotional Trials

6.3.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential Customer to a service not previously subscribed to by the Customer.

6.3.2 Regulations

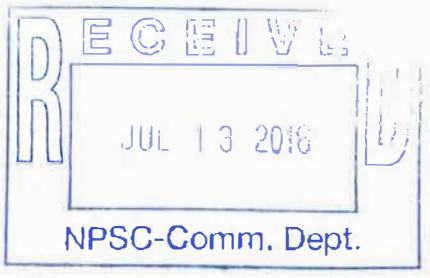
A. Appropriate notification of the Trial will be made to all eligible Customers and to the Board. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.

B. During a Service Trial, the service(s) is provided automatically to all eligible Customers, except those Customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A Customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, Customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.

C. During a Promotional Trial, the service is provided to all eligible Customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A Customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, Customers that do not contact the Company will be disconnected from the service.

D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per Customer, per premises.

E. The Company retains the right to limit the size and scope of a Promotional Trial.



SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.4 Directory Assistance Service

6.4.1 General

A Customer may obtain assistance, for a charge, in determining a telephone number within the local calling area by dialing by dialing Directory Assistance Service. A Customer may obtain directory listing information for any location within the United States by dialing 411 or 1 + (area code) + 555-1212. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired. A maximum of two number requests is allowed per call.

6.4.2 Regulations

A. A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

1. Calls from coin telephones, including COCOTS.

2. Requests for telephone numbers of non-published service.

3. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.

4. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 1 of this Tariff, up to a maximum of 50 requests per month.

5. Calls from Hospitals.

B. The first three (3) calls each month, per service location, for requests to Directory Assistance will not be charged. Thereafter the rate per call is as listed below. There are no billing exemptions or allowances for National Directory Assistance requests.

C. Where the Customer places a call to Directory Assistance via an operator or has Directory Assistance charges billed to a calling card or a telephone number other than the originating number, charges will apply as specified in Section 6.5 below.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.4 Directory Assistance Service, (Cont'd.)

6.4.3 Directory Assistance Call Completion

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number, and are in addition to the charge for Directory Assistance. Only local calls can be completed automatically by using Directory Assistance Call Completion. If the Customer elects to have an intraLATA toll call completed by the Local Directory Assistance operator, the Company's standard intraLATA toll per minute charges will apply.

6.4.4 Rates and Charges (Per Call)

	Per Call
Directory Assistance, per Query	$1.99
National Directory Assistance, per Query	$1.99
Call Completion	
Charge Per Call Completed	$1.99

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.5 Local Operator Service

6.5.1 General

Local and intraLATA toll calls may be completed or billed with the live or mechanical assistance of the Company's operator center. Calls may be billed collect to the called party, to an authorized third party number, to the originating line, or to a valid authorized calling card. Local and intraLATA toll calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local and intraLATA operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call, as indicated below.

6.5.2 Rates and Charges

	Per Call
Customer Dialed Calling Card	$4.95
Operator Dialed Calling Card	$5.50
Person-to-Person	$9.99
Third Number Billed	$5.50
Collect Call	$5.50
All Other ●perator Assistance	$5.50

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.6 Voice Mail Service

6.6.1 General

Voice Mail Service (VMS) provides the Customer with the capability to receive, send, store and retrieve voice messages over the telephone network. VMS is offered where Simplified Message Desk Interface II (SMDI II) and VMS facilities are available.

The basic component of VMS is the mailbox that provides for receipt and storage of messages. VMS is accessed via a touch-tone telephone or similar Dual Tone Multifrequency (DTMF) device and requires the input of a passcode.

VMS is comprised of tiered levels of applications in packages with one or more optional features available. The Customer must access Voice Mail through the use of other network access service provided by the Company or other telecommunications common carriers. Such access, including applicable local usage and toll charges, is the responsibility of the Voice Mail Service Customer.

6.6.2 Business VMS Offerings

Basic Mailbox - provides the Customer with Call Answering and Messaging and Busy Greeting abilities. A Basic Mailbox may receive twenty-five (25) messages in a billing period for the flat fee, messages over the allowance will be charged an additional per-message charge. Features include Delivery Options and 5 Group Lists. The VMS mailbox holds 15 messages, with a 15 day retention period, a Greeting length of 2 minutes and the ability to receive messages of 2 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

Enhanced Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, Reminder and Future Delivery abilities. Features include Delivery Options, 15 Group Lists and Extended Absence Greeting. An Enhanced mailbox may receive 50 messages in a billing period for the flat fee, messages over the allowance will be charged a per message charge. The VMS mailbox holds 60 messages, with a 45 day retention period, a Greeting length of 5 minutes and the ability to receive messages of 5 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.6 Voice Mail Service, (Cont'd.)

6.6.2 Business VMS Offerings, (Cont'd.)

Deluxe Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, expanded Reminder, and Future Delivery abilities. Features include Delivery Options, 15 Group Lists, Extended Absence Greeting and Revert to Operator. A business stand-alone Deluxe Mailbox may receive 73 messages in a billing period for the flat fee, messages over the allowance will be charged an additional per message charge. The VMS mailbox allows up to 73 messages, with a 45-day retention period and a Greeting length of 5 minutes. Message may be up to 5 minutes duration per message. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

6.6.3 Other Services

Pager Notification - allows you to assign a pager number that will be called when a message is received in your mailbox. This feature is only programmable by the Company and pager out-dial numbers are limited to 800 numbers only.

Tree - A menu option that allows incoming callers to select from a menu of pre-selected one digit options and be routed to that option.

Auto Receptionist - voice mail application frequently used as an automated versus a live receptionist who directs the caller to enter the extension number they are calling and be transferred. Most often used to direct overflow traffic coming in to the receptionist.

Sub Mailboxes - personal mailboxes grouped under a master mailbox.

Greeting Only (5 minutes) - Provides the caller with a notice/greeting only. The length of the greeting can be up to 5 minutes. The caller cannot leave a message.

Greeting Only (10 minutes) - Provides the caller with a notice/greeting only. The length of the greeting can be up to 10 minutes. The caller cannot leave a message.

"Virtual" options on the above products are also supported. These do not require the provisioning of a physical line in order to be supported. These include:
Virtual Auto Receptionist/ Auto Attendant
Virtual Basic Mailbox
Virtual Deluxe Mailbox
Virtual Enhanced Mailbox
Virtual Greeting Only (5 minutes)
Virtual Greeting Only (10 minutes)
Virtual Tree
Virtual Pager Notification

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.6 Voice Mail Service, (Cont'd.)

6.6.4 Recurring and Nonrecurring Charges

A. All LATA's where available

Service is offered on a month to month basis.

Per Individual Mailbox (up to 100 Mail Addresses):

	Monthly Recurring Charge	Nonrecurring Charge
Basic Mailbox	$6.95	$22.00
Enhanced Mailbox	$8.95	$22.00
Deluxe Mailbox	$10.95	$22.00

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.7 Blocking Service

6.7.1 General

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following options are available to business Customers. One, all or any combination may be selected.

A. Call Blocking (900, 971, 974, 976 & 700 NPA) - automatically enabled on all lines to block all calls beginning with the NPA of 900, 971, 974, 976 and 700 (i.e. 900-XXX-XXXX) from being placed. Call Blocking is automatically enabled on all Converged Voice Service and FlexVoice℠ Service lines when provisioned using off-net facilities.

B. Toll Restriction (1+ and 0+ Blocking) - provides the Customer with a method of denying access to some or all of the toll network and operator services. Toll Restriction will not block the following types of calls: 911(Emergency) and 1 + 800 (Toll Free) calls.

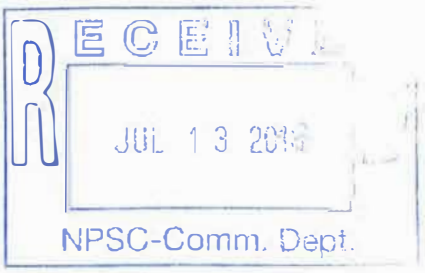
The following options are available with Toll Restriction. One, all, or any combination may be selected:

1. "0+" restricts access to 0+ calls through the operator (IntraLATA, InterLATA, and International).
2. "1+" restricts access to 1+ calls (IntraLATA, InterLATA, and International).
3. "IntraLATA 0+/1+" restricts access to IntraLATA 0+/1+ calls only.
4. "InterLATA 0+/1+" restricts access to InterLATA 0+/1+ calls only.
5. "01" restricts access to operator assisted international calls only.
6. "011" restricts access to international direct dialed calls only.
7. "411" restricts calls to 411 directory assistance.
8. "555" restricts calls to NXX-555-1212 directory assistance.

C. Bill Restriction - provides the Customer with a method of denying all third number billed and/or collect calls to a specific telephone number provided the transmitting operator checks the validation data base.

For Converged Voice Services and FlexVoice Service, both of the following blocking options are automatically set to deny:

1. Third Number Billed
2. Collect Call



SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.7 Blocking Service, (Cont'd.)

6.7.2 Regulations

A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.

B. Blocking Service is available where equipment and facilities permit.

C. Blocking Service can only be removed pursuant to a written request by the Customer of record, or by the Customer of record providing the correct password over the telephone, or by a request made in person by such Customer. The Customer of record can provide a personal password to be used in order to change blocking options via telephone.

6.7.3 Rates and Charges

A. Pricing for Blocking Service for a business Customer with more than 200 lines will be based on the costs incurred by the Company to provide the service on an ICB Basis.

B. Recurring and Nonrecurring Charges

All LATAs

	Monthly Recurring Charge	Nonrecurring Charge
Call Blocking:	$0.00	$0.00
Toll Restriction:	$0.00	$0.00
Bill Restriction:	$0.00	$0.00

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.8 Listings

6.8.1 General

The Company does not own or control directory publishing in the service area, but does offer Customers listings in local directories through external agreements. No liability of any nature whatsoever shall attach to the Company or to any other common carrier that furnishes any portion of the Company's service for damages arising from errors, mistakes, omissions or delays of the Company or its agents or employees in handling directory listings or listings in any directory assistance database.

The following rules apply to standard listings in lightface type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records.

Only information necessary to identify the Customer is included in these listings. Abbreviations may be used. A listing may be rejected if it is judged to be advertising or judged to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the Customer is legally doing business under that name.

A name may be repeated in the white pages only when a different address or telephone number is used.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.8 Listings, (Cont'd.)

6.8.2 Composition of Listings

A. Name

1. Business Service

The following names may be included in business service listings:

a. The name of Customer or joint user.
b. The name of each business enterprise which the Customer or joint user conducts.
c. The name by which the business of a Customer or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
d. The name of any person, firm or organization which the Customer or joint user is authorized to represent, or the name of an authorized representative of the Customer or joint user.
e. Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing is not for advertising purposes.
f. The name of a publication issued periodically by the Customer or joint user.
g. The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
h. The name of a member of Customer's domestic establishment when business service is furnished in the Customer's residence.
i. The name of a corporation which is the parent or a subsidiary of the Customer.
j. The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
k. The name of the Customer to a sharing arrangement.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.8 Listings, (Cont'd.)

6.8.2 Composition of Listings, (Cont'd.)

B. Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this tariff. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropodist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that subscriber or another Customer in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church.

The Company, at its own discretion, may require the Customer to provide official documentation, such as a state issued business license, to support their requested name, address and/or telephone number when the Company believes the Customer is attempting to secure preferential directory listings.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.8 Listings, (Cont'd.)

6.8.2 Composition of Listings, (Cont'd.)

C. Address

Each residence or non-profit listing, may, but does not have to include the street address where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

D. Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

6.8.3 Types of Listings

A. Main Listing:

1. Main Standard Listing - A Main Standard Listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in Directory Assistance records. The designation in the listing will be provided according to the rules in paragraph 6.8.2.B above.

2. Additional Main Listing - Customers may arrange for an additional main listing. An additional main listing is a Main Standard Listing providing for a non-hunting extra-line or for the first line of each multi-line hunt group.

3. CD-ROM White Pages listing - Customers may purchase a CD-ROM version of the white pages listing.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.8 Listings, (Cont'd.)

6.8.3 Types of Listings, (Cont'd.)

B. Premium Listings

1. Additional Listings

Customers may arrange for additional listings, similar to the Main Standard Listing, at the additional listing rate. Listings may include abbreviated names, names which are commonly spelled several ways, rearrangements of names and nicknames by which the Customer is commonly known. All names will be included in their proper alphabetical order. If the above additional listing does not readily identify the Customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the main listing at the Extra Listing Line Rate. Listings will not be accepted for the purpose of securing preferential publicity or position.

2. Extra Listing Lines

Lines of information acceptable to the Company may be arranged at the rate shown in the schedule to appear in addition to a main listing for the purpose of facilitating use of the service.

3. Alternate Call Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing. Such listing may be furnished as an indented listing or as a sub-caption.

The telephone number in such a listing may be that of another service furnished to the same Customer, or of one of the Customer's PBX trunks not included in the incoming service group, or of a service furnished to a different Customer.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.8 Listings, (Cont'd.)

6.8.3 Types of Listings, (Cont'd.)

B. Premium Listings, (Cont'd.)

4. Alternate User Listing

An Alternate User Listing may be furnished when it is necessary to refer the directory user to an alternate listing when there are joint users of the same telephone number.

5. Cross Reference Listings

A Cross Reference Listing may be furnished in the same alphabetical group with the related listing when it is necessary to refer to the directory user to another directory listing.

6. Suite Listing

A Suite Listing allows the Customer to add its office or suite number to a Main or Additional Main directory listing. A Suite Listing may not be purchased as a standalone listing.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.8 Listings, (Cont'd.)

6.8.4 Rates for Business Listings

There is a monthly recurring and a one time nonrecurring charge for premium business listings. This charge takes effect as soon as the listing is shown on the Directory Assistance Records.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

Type of Listing	Monthly Recurring Charges	Nonrecurring Charges
Main Standard Listing - Local	$0.00	$0.00
Main Standard Listing - Foreign	$5.00	$10.00
Additional Main Listings	$5.00	$10.00
CD-ROM White Pages Listing	ICB	ICB
Additional Listing	$5.00	$10.00
Extra Listing Lines	$5.00	$10.00
Alternate Call Listings	$5.00	$10.00
Alternate User Listings	$5.00	$10.00
Cross Reference Listings	$5.00	$10.00
Suite Listing	$5.00	$10.00
Move/Change Charge (per listing)	N/A	$10.00
Late Charge (per listing)	N/A	$25.00

No charge applies to a caption or subcaption except as provided.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.9 Non-Published Service

6.9.1 General

Non-Published Service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

6.9.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or verbally gives the operator the number. No exceptions will be made, even if the caller says it is an emergency.

When the Company requests an unlisted number, it is done without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to someone. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for Non-Published Service.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a Non-Published Service or the disclosing of said number to any person.

6.9.3 Rates and Charges

There is a monthly charge for each Non-Published Service.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

	Monthly Recurring Charge	Nonrecurring Charge
Non-Published Service	$5.00	$10.00
Move / Change Charge	N/A	$10.00
Late Charge	N/A	$25.00

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.10 Non-Listed Service

6.10.1 General

Non-Listed Service means that the Customer's telephone number is not listed in the directory, but it does appear in the Company's Directory Assistance Records.

6.10.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Customer requests an unlisted number, it is done without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to someone. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for Non-Listed Service.

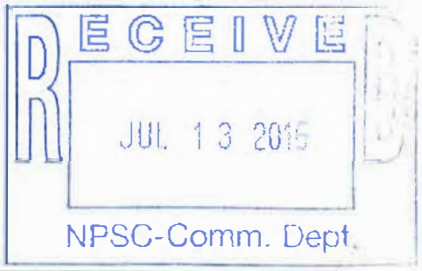
The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a Non-Listed Service or the disclosing of said number to any person.

6.10.3 Rates and Charges

There is a monthly charge for each Non-Listed Service.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

	Monthly Recurring Charge	Nonrecurring Charge
Non-Listed Service	$5.00	$10.00
Move / Change Charge (per listing)	N/A	$10.00
Late Charge (per listing)	N/A	$25.00



SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.11 Recorded Announcement Service

Recorded Announcement Service consists of facilities whereby telephone users may, by calling a particular central office designation and number, obtain recorded messages. Recorded Announcement Service, including the content of the recorded message, is furnished at the provider's option. Messages may be withdrawn at any time.

Charges Applicable to Calling Parties

6.11.1 Rates and Charges

A. All LATAs

Each Completed Local Recorded Announcement Call - $0.80

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.12 Hunting

6.12.1 Series Completion Hunting (Regular and Circular)

This feature allows individual Directory Numbers (DN) to "series complete" to another DN when the original DN is busy. The Customer provides a list of the lines which will have this feature and the order in which they will hunt. Only 10 stations will be allowed in a series completion. The last DN can point to the first DN in the list to provide circular hunting.

A. Series Completion/ Regular Hunting

The hunt for an idle phone line starts with the called single phone line in a pre-arranged hunt group and ends with the last phone line in the hunt group. A busy tone is returned if the last phone line is reached without finding one that is idle.

B. Series Completion/Circular Hunting

Permits a complete hunt over all phone lines in a pre-arranged hunt group, regardless of which phone number was called. A busy tone is returned if the call circulates back to the originally called number without finding one that is idle.

6.12.2 Rates and Charges

A. All LATAs

Service	Monthly Recurring Charge	Nonrecurring Charge
Series Completion Hunting - Circular	$0.00	$0.00
Series Completion Hunting - Regular	$0.00	$0.00

6.12.3 Multi-Line Hunting

There are three types of Multi-Line Hunting (MLHG) available: Regular, Circular, and Universal Call Distribution (UCD).

A. Regular: Hunting starts with the dialed DN and ends with last member of the hunt group.

B. Circular: Hunting starts with the dialed DN and ends with the terminal prior to the called DN.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.12 Hunting, (Cont's.)

6.12.3 Multi-Line Hunting, (Cont'd.)

C. Universal Call Distribution: When the main MLHG is called, the calls are distributed to the most idle member of the hunt group. If a terminal DN is dialed, circular hunting is used.

1. All LATAs

Service	Monthly Recurring Charge	Nonrecurring Charge
Multi-Line Hunting - Circular	$0.00	$0.00
Multi-Line Hunting - Regular	$0.00	$0.00
Multi-Line Hunting - Universal Call Distribution	$0.00	$0.00

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.13 Emergency Reroute Service

6.13.1 Description of Service

Emergency Reroute Service allows a Customer to request the temporary forwarding of a telephone number to an alternate location number designated by the Customer. Emergency Reroute Service is for situations where the Customer requires incoming calls to be rerouted immediately, and on a temporary basis. Emergency Reroute Service is available on a limited basis for line and trunk products.

The Customer may forward up to three numbers per request. Request to forward additional numbers will be addressed on an individual case basis. An emergency reroute will remain in place for no more than 30 days from the date initiated.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company is entitled to rely upon instructions given by telephone from a person representing himself or herself to be an authorized representative of the Customer without further verification so long as the Company has no reason to believe that such person lacks proper authority.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Emergency Reroute Service, including, but not limited to the installation, provision, performance or non-performance of Emergency Reroute Service, shall not exceed an amount equal to the proportionate charge for Emergency Reroute Service, shall not exceed an amount equal to the proportionate charge for Emergency Reroute Service for the period during which the service was affected.

6.13.2 Rates and Charges

	Per Reroute Occurrence/Per Telephone Number
Nonrecurring Charge:	$250.00

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.14 Individual Telephone Numbers

6.14.1. Description of Service

Customers may purchase individual telephone numbers for use with Inward and Two-Way Trunks. The first telephone number per trunk group is provided at no charge.

The Company will consider requests for large quantities of numbers on an individual case basis.

6.14.2. Rates and Charges

All LATAs

Current Rate

	Monthly Recurring Charge	Nonrecurring Charge
Per Number	$0.15	$0.35

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.15 N11 Dialing Service

6.15.1 General

N11 Dialing Service is a three-digit local dialing arrangement (excluding 411 and 911) available in specified service areas for the delivery of information and referral services via voice grade facilities as required by state and federal regulators.

The local calling area for the rate center of the N11 service subscriber will be the same as the Company's local calling area for that rate center. N11 Dialing Service will be provided as equipment and facilities permit. N11 service is limited to use by agencies approved by applicable federal and/or state regulators.

N11 Dialing Service is delivered via regular exchange access lines, e.g., individual business lines, trunks, etc. Service is furnished subject to the availability of the N11 number.

Access to N11 Dialing Service is not available to the following services:

1+ Toll Services
101XXXX
Credit Card
Third-Party Billed
Collect Calls
Inmate Service

6.15.2 Limitations

Operator assisted calls to the N11 subscriber will not be completed.

The N11 subscriber may not directly or indirectly sell or transfer the N11 number to an unaffiliated entity.

All requests for N11 Dialing Service must be submitted in writing to the Commission.

In no event shall the Company be liable for any losses, damages or claims of any kind arising from the provision of N11 Dialing Service or any Customer's use of such service.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.15 N11 Dialing Service, (Cont'd.)

6.15.3 Obligations of the Subscriber

The N11 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the N11 number. If requested by Company, the N11 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.

6.15.4 Rates and Charges

Though the use of these services is free of charge, Customers who subscribe to measured or message-rated service will incur standard local usage charges when accessing N11 Dialing Services.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.16 Foreign Exchange Services

6.16.1 One Reach - one way (VirtualReach) or two way (LocalReach)

One Reach Products are provisioned over IP based switching and transport. LocalReach is a two way service whereas VirtualReach is an inbound only service. One Reach products include up to five (5) foreign exchange rate centers within the LATA for no additional charge. If available, the Customer may add rate centers. If usage exceeds a DS1 equivalent (300k MOU per month) the Customer must purchase additional One Reach products. The Company reserves the right to restrict the number of One Reach products purchased, Customer-requested routing specifications and the size/composition of trunk groups and their related rate centers.

	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, LocalReach per DS1 Equivalent	$300.00	$0.00
FX Premium Charge, VirtualReach, per DS1 Equivalent	$250.00	$0.00
Interoffice Transport, LocalReach per DS1 Equivalent	$75.00	$0.00
Interoffice Transport, VirtualReach, per DS1 Equivalent	$50.00	$0.00
Individual Telephone Numbers Per Number	$0.20	$0.35
Additional Rate Center, each	$25.00	$0.00

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.17 Virtual Telephone Number

6.17.1 Description

Virtual Telephone Number (VTN) service allows a Customer to obtain a telephone number from a rate center in which it has no physical location and associate it to a physical service location in a rate center other than where the telephone number is natively associated. Calls made to the VTN will traverse the PSTN and/or the Company's voice network and terminate to the Customer at the designated physical service location via the Customer's eligible voice service connection. VTNs may be assigned from the Company's Sonus supportable rate centers. The Customer must subscribe to an eligible voice service, and a minimum of one (1) local telephone number that is native to the rate center in which the service physically terminates must be assigned to the Customer. This telephone number is required for rating purposes in the event the Customer transmits a VTN on an outbound call. Calls made to the VTN will be charged to the caller and rated based upon the caller's local calling area and the normal local calling area of the VTN. Should the Customer transmit a VTN on an outbound call, the call will receive a local calling area based on the physical service location. Should the Customer transmit a VTN on a call made to 911, authorities will respond to the address of the physical service location. Unless the Customer purchases multiple trunk groups, all VTNs and ITNs will share all call paths associated with the eligible service to which calls are terminated in the order in which calls are received.

6.17.2 Rates and Charges

Rates are based upon the location where calls are physically terminated.

Monthly Recurring Charge Per Number	$0.15
Nonrecurring Charge Per Number	$0.35

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.18 Automatic Intercept Service (AIS)

6.18.1 General

Automatic Intercept Service (AIS) allows the caller to be referred, and where technically feasible, automatically connected to a subscriber's new telephone number after receiving the intercept message. This service is available to Customers that move within the Company's serving area.

6.18.2 Regulations

A. These regulations, rates and charges are in addition to the regulations, rates and charges found elsewhere in the Company's applicable tariffs.

B. AIS is available where facilities are available and conditions permit.

C. The maximum service period for AIS is three (3) months for residence and business Customers. The service may be extended for an additional period by notifying the Company at least five business days prior to expiration of the initial service period.

D. With AIS, the caller incurs normal usage charges for the call from the point of origination to the intercepted number; the AIS subscriber incurs all applicable intraLATA toll charges between the intercepted number and the new number.

E. Except with regard to the provision of AIS, the intercepted number is, in all respects, a disconnected service. Third number and collect calls cannot be billed to the intercepted number, and any Calling Card associated with the number is invalid.

F. Charges will be credited for calls completed to a wrong number, incomplete connections, or calls with unsatisfactory transmission.

G. Rates and Charges

	Monthly Recurring Charge
Initial 3 Month Service Period	$0.00
Extended Service Period	ICB

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.19 Disaster Routing Service

6.19.1 Description of Service

Disaster Routing Service reroutes incoming calls to a predetermined alternate telephone number.

Disaster Routing Service reroutes incoming calls to a different location when the primary location experiences an out-of-service condition such as a result of a power outage or a wire cut that isolates the primary location from the Company.

The Customer may establish one call path or multiple call paths, with a maximum of 99 call paths per telephone number. The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths selected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service, such as Calling Name and Number Delivery.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Disaster Routing, including but not limited to the installation, provision, performance or non-performance of Disaster Routing, shall not exceed an amount equal to the proportionate charge for Disaster Routing for the period during which the service was affected.

6.19.2 Rates and Charges

	Per Trunk Group Rerouted	
	Nonrecurring Charge	Monthly Recurring Charge
1 Call Path, 12 month Term	$250.00	$50.00
1 Call Path, 24 Month Term	$200.00	$45.00
1 Call Path, 36 Month Term	$150.00	$40.00
Multiple Call Paths, 12 Month Term	$250.00	$65.00
Multiple Call Paths, 24 Month Term	$200.00	$55.00
Multiple Call Paths, 36 Month Term	$150.00	$50.00

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.20 Remote Telephone Numbers Service

6.20.1 Description

Remote Telephone Numbers (RTN) Service supports Customer remote locations by allowing a Customer to assign a telephone number from a rate center in which it has a physical location and associate it to a different physical service location in a rate center other than where the telephone number is natively associated for the purposes of centralizing its PBX. The RTN Service Customer is responsible for transporting all calls between the PBX and the remote site via its Wide Area Network (WAN), which can be provided by the Company or by another carrier. Calls made to the RTN are charged to the caller and rated based upon the caller's local calling area. Should the Customer transmit an RTN on an outbound call, the call is assigned a local calling area based on the remote site address. The remote site address is transmitted on 911 calls, see paragraph 6.20.2 below.

6.20.2 Limitations

RTNs are assigned only from suitably equipped Company switches. The RTN Service Customer must subscribe to an eligible voice service. Unless the Customer purchases multiple trunk groups, all RTNs, VTNs and ITNs share all call paths associated with the eligible service to which calls are terminated in the order in which calls are received. Should the Customer transmit an RTN on a call made to 911, authorities will respond to the remote site address as provided by the Customer at the time service is ordered unless changed in writing. The Customer is responsible for notifying the Company should the address associated with an RTN change.

6.20.3 Rates and Charges

Rates are based upon the remote site address. The Customer receives the first 100 RTNs at each remote site at no additional charge.

Monthly Recurring Charge Per Number	$0.15
Nonrecurring Charge Per Number	$0.35

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SECTION 7 - SPECIAL ARRANGEMENTS

7.1 Special Construction

7.1.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

A. nonrecurring charges;
B. recurring charges; and
C. termination liabilities; or
D. combinations of A., B., and C.

7.1.2 Basis for Cost Computation

The costs referred to in Section 8.1.1 preceding may include one or more of the following items to the extent they are applicable:

A. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:

1. equipment and materials provided or used;
2. engineering, labor, and supervision;
3. transportation; and
4. rights of way and/or any required easements.

B. Cost of maintenance.

C. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

D. Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.

E. License preparation, processing, and related fees.

F. Tariff preparation, processing and related fees.

G. Any other identifiable costs related to the facilities provided; or

H. An amount for return and contingencies.

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SECTION 7 - SPECIAL ARRANGEMENTS, (CONT'D.)

7.1 Special Construction, (Cont'd.)

7.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a Customer.

A. The period on which the termination liability is based is the estimated service life of the facilities provided.

B. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:

1. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:

   a. equipment and materials provided or used;
   b. engineering, labor, and supervision;
   c. transportation; and
   d. rights of way and/or any required easements;

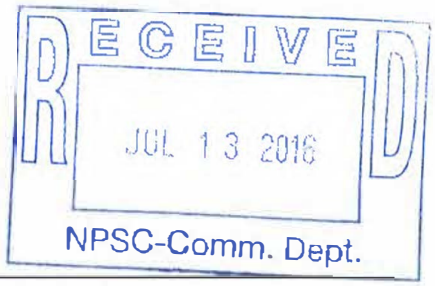
2. license preparation, processing, and related fees;

3. tariff preparation, processing and related fees;

4. cost of removal and restoration, where appropriate; and

5. any other identifiable costs related to the specially constructed or rearranged facilities.

C. The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section B preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section B preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.



SECTION 7 - SPECIAL ARRANGEMENTS, (CONT'D.)

7.2 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the Commission, if the rules and regulations of the Commission do require such filings and approval.

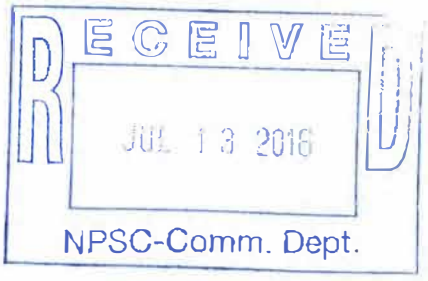
Upon notice to the Customer, the Company may change rates offered pursuant to special arrangement or individual case basis pricing if the provision of service at such rate(s) becomes economically infeasible.

7.3 Negotiated Rates and Competitive Discounts

Customized service packages at Negotiated Rates or Competitive Discounts may be furnished on a case-by-case basis in response to request by Customers of the Company for proposals or for competitive bids. All rates will be offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the Commission, if the rules and regulations of the Commission require such filings and approval. Service offered under this tariff provision will be provided to Customers pursuant to contract.

Competitive Discounts are available to Customer purchasing services with a contract period of 24 months or greater. Competitive Discounts shall not exceed 30%.

Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff. Specialized rates or charges will be made available to similarly-situated Customers on a nondiscriminatory basis. The Company will consider the following factors when establishing special pricing arrangements: (1) the LATA in which the Customer is located; (2) the horizontal and vertical distance from the central office to the Customer's premises; (3) the availability and location of the network facilities; (4) the type of service; (5) the price of the service; (6) the number of lines (circuits) being used; and (7) the length of the contract terms.



SECTION 7 - SPECIAL ARRANGEMENTS, (CONT'D.)

7.4 Special Promotions

The Company may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new Customers or to increase Customer awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission.

