

ImOn Communications, LLC
101 3rd Avenue SW, Suite 4000
Cedar Rapids, IA 52404

Long Distance Services Tariff

Filed With Nebraska Public Service Commission

Issue Date: January 13, 2025
Issued by:

Effective Date: January 23, 2025
Patrice M. Carroll, CEO
101 3rd Avenue SW, Suite 200
Cedar Rapids, IA 52404

TABLE OF CONTENTS

	<u>Page</u>
<u>Table of Contents</u>	1
Section 1. <u>General</u>	1-1
1.1 Application of Tariff	1-1
1.2 Explanation of Symbols	1-2
1.3 Undertaking of the Company	1-3
1.4 Definitions	1-3
1.5 Use of Service	1-3
1.6 Payment of Charges	1-3
1.7 Cancellation for Cause	1-4
1.8 Obligations of the Customer	1-4
1.9 Credit Allowances for Interruption	1-4
Section 2. <u>Direct Dial Services</u>	2-1
2.1 Description	2-1
2.2 Terms and Conditions	
Section 3. <u>Operator Services</u>	3-1
3.1 Description	3-1
3.2 Terms and Conditions	3-1
Section 4. <u>Directory Assistance Services</u>	4-1
4.1 Description	4-1
4.2 Terms and Conditions	4-1
Section 5. <u>Toll Free Service (8XX)</u>	5-1
5.1 Description	5-1
5.2 Terms and Conditions	5-1
Section 6. <u>Conference Service</u>	6-1
6.1 Description	6-1
6.2 Terms and Conditions	6-1
Section 7. <u>Rate List</u>	7-1
7.1 Service Component Charges	7-1

Section 1. General

1.1 Application of Tariff

This Tariff contains the regulations and rates applicable for the furnishing of access to operator services, directory assistance service, direct dial service, and toll free service (8XX) provided by ImOn Communications, LLC, hereinafter referred to as the Company, within the State of Nebraska. The Company furnishes interexchange services in accordance with this tariff on file with the Nebraska Public Service Commission.

Section 1. General (Cont'd.)

1.2 Explanation of Symbols

When changes are made on any tariff page, a revised page will be issued, canceling the page affected. Such changes will be identified through the use of the following symbols:

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies a matter relocated without change.
- (N) Signifies a new rate, treatment, or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.
- (T) Signifies a change in text only, with no change in rate, treatment, or regulation.
- (Z) Signifies a correction.

Section 1. General (Cont'd.)

1.3 Undertaking of the Company

The Company will furnish access to Operator Services, as well as, Directory Assistance, Direct Dial Service and Toll Free Service (8XX) between points within the state of Nebraska continuously (24 hours per day, 7 days per week).

1.4 Definitions

A. Direct Dial Service

1+ outbound long distance service.

B. Operator Services

Long distance service involving the services of a long distance operator.

C. Toll Free Service

The custom switched telecommunications service that permits toll free inward 8XX number calling from points within the state of Nebraska to the subscribing customer's station.

1.5 Use of Service

Neither customers nor their authorized users may use the services furnished by the Company for any unlawful purpose.

1.6 Payment of Charges

Direct Dial Service, Toll Free Service (8XX) and Operator Services charges will be billed in arrears and will appear on the customer's account statement. Prompt payment, as detailed on the statement, shall be expected.

Section 1. General (Cont'd.)

1.7 Cancellation for Cause

The Company, by written notice to the customer, may immediately cancel the application for or discontinue service to the customer without incurring liability for any of the following reasons:

- A. Nonpayment of any sum due to the Company after the customer has received written notice of the Company's intention to disconnect service and the final date by which the account is to be settled. The final date shall be no later than five days after the notice is rendered or, in the case of deposits, 12 days.
- B. Use of service in a fraudulent or suspected fraudulent manner;
- C. A violation of or failure to comply with any regulation governing the furnishing of service; or
- D. An order of the court or other government authority having jurisdiction which prohibits the Company from providing service.

1.8 Obligations of the Customer

The customer shall be responsible for the following:

- A. Establishing their identity in the course of communication as often as necessary.
- B. Establishing the identity of the person(s) with whom connection is made at the called customer line(s).

1.9 Credit Allowances for Interruption

Customers who re-establish an intrastate Direct Dial or Toll Free Service (8XX) call which has been involuntarily interrupted after the station has been reached may receive credit for the interrupted call, provided the Company is notified of the interruption, and it can be determined the interruption was the fault of the Company. No credit will be given for interruptions caused by accidents, interference by third parties or conditions beyond the reasonable control of the Company or for interruptions due to the failure of power, equipment, or systems not provided by the Company.

Section 2. Direct Dial Services

2.1 Description

Direct Dial Service is a 1+ outbound long distance service furnished by the Company between points within the state of Nebraska.

2.2 Terms and Conditions

- A. Direct Dial Service is generally offered twenty-four (24) hours a day, seven (7) days a week.
- B. Direct Dial Service is offered from originating locations within the state of Nebraska. Calls may be placed to points within the state.
- C. This service is provided for use by the customer and may be used by others when authorized by the customer, providing that all such usage shall be subject to the provisions of this tariff.
- D. Call timing begins when two-way communications are established. Answer detection is based on standard answer supervision methods. For billing purposes, the minimum call duration is six seconds, and additional usage is billed in six-second increments.
- E. Rates and Charges are listed in Section 7 of the tariff.
- F. From time to time, the Company may offer special promotions waiving the monthly rates or installation charges for certain features, services, or packages.

Section 3. Operator Services

3.1 Description

Operator services are currently routed to other providers for the following types of calls and services:

- A. Person to Person - Customer dialed "O-" call where the operator completes the call to a designated person or extension.
- B. Third Number - Customer dialed "O-" call where the operator completes the call and arranges billing to a third number; i.e., not the calling party number or the called party number.
- C. Collect - Customer dialed "O-" call where the operator completes the call and arranges billing to the called telephone number.

3.2 Terms and Conditions

- A. Operator services are generally offered twenty-four (24) hours per day, seven (7) days a week.
- B. These services are provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this tariff.

Section 4. Directory Assistance Services

4.1 Description

Directory Assistance Service, as made available by the Company through this tariff, provides, upon customer initiated request from the Company's territory, published and non-listed telephone numbers within the state of Nebraska.

4.2 Terms and Conditions

- A. Directory Assistance charges specified in this tariff apply when a customer initiates a call to Directory Assistance from the Company's serving territory and requests a telephone number within Nebraska.
- B. Directory Assistance charges shall be billed to the customer on a per call basis. A maximum of two listings may be requested per call.
- C. Rates and charges are listed in Section 7 of this tariff.
- D. Directory Assistance charges are not applicable to:
 - 1. Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, optometrists, registered nurses, therapists, professional staffs of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States. This exemption is limited to one hundred (100) free calls a month. Any exempted customer making more than 100 calls a month will be billed at the regular Directory Assistance rate. The Directory Assistance provided under this exemption is for personal use only and may not be resold.
 - 2. Calls placed to Directory Assistance by an operator in connection with operator-handled local and long distance calls.

Section 5. Toll Free Service (8XX)

5.1 Description

Toll-free service is a customer-switched telecommunications service that permits toll-free inward 8XX number calling from stations within the state of Nebraska to the subscribing customer's station.

5.2 Terms and Conditions

- A. Toll-Free Service (8XX) is generally offered twenty-four (24) hours a day, seven (7) days a week.
- B. Toll Free Service consists of an 8XX telephone number associated with a customer's station that can be called from originating locations within the state of Nebraska.
- C. Calls are dialed and completed without the assistance of a Company operator and do not include:
 - 1. Person to Person calls
 - 2. Collect calls
 - 3. Conference calls
 - 4. Any other operator handled calls
- D. Call timing begins when two-way communications are established. Answer detection is based on standard answer supervision methods. For billing purposes the minimum call duration is six seconds and additional usage is billed in six second increments.
- E. One directory listing is provided for Toll Free Service. Additional listings will incur additional charges.
- F. Rates and charges are listed in Section 7 of this tariff.

Section 6. Conference Service

6.1 Description

Conference Service allows several people to be connected into one phone conversation (conference call) at the same time.

6.2 Terms and Conditions

- A. Conference Service is available anytime-anywhere.
- B. There are no setup fees.
- C. Allows up to 16 attendees on a conference call.
- D. Charges are per minute, per attendee/caller.
- E. Rates and charges are listed in Section 7 of this tariff.

Section 7. Rate List

7.1 Service Component Charges

A. Message Telecommunications Services

Direct Dial Service
Residence and Business \$0.05/minute

B. Directory Assistance (DA)

Charge \$1.00/ per request
(Maximum two requests per call)

C. Toll Free Service (8XX)

Charge \$0.05/minute

D. Conference Service

Charge per attendee/caller \$0.10/minute