

HunTel, Inc.  
d/b/a  
American Broadband Nebraska, Inc.

## Local Exchange Service Tariff

Filed With Nebraska Public Service Commission

August 2011

This tariff replaces and supercedes all local exchange service tariffs on file for Huntel, Inc. prior to the effective date of this tariff.



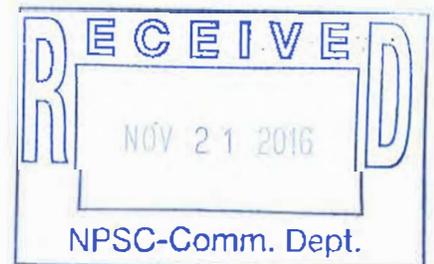
HUNTEL, INC.  
d/b/a  
AMERICAN BROADBAND NEBRASKA, INC.  
P.O. Box 400  
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LOCAL EXCHANGE SERVICE TARIFF

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HUNTEL, INC.

d/b/a

AMERICAN BROADBAND NEBRASKA, INC.

LOCAL EXCHANGE SERVICE TARIFF

SECTION 1. GENERAL

1.1 Purpose of the Company

HunTel, Inc. d/b/a/American Broadband Nebraska, Inc., a Nebraska corporation, is affiliated with and filing this Local Exchange Service Tariff on behalf of the following local exchange carriers:

Arlington Telephone Company  
The Blair Telephone Company  
Eastern Nebraska Telephone Company  
Rock County Telephone Company

These local exchange carriers, hereinafter collectively referred to as the Company, are authorized and obligated to provide local exchange service within the territories certificated to them by the Nebraska Public Service Commission. The Company furnishes local exchange services in accordance with this tariff on file with the Commission.

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## 1.2 Exchange Areas

### 1.2.1 Exchange Area Description

The exchange area of each exchange includes the urban area and the rural territory surrounding each town as reflected on the exchange area maps.

Arlington Telephone Company is authorized to provide service for the following exchange:

Arlington, Nebraska

The Blair Telephone Company is authorized to provide service for the following exchanges:

Blair, Nebraska  
Fort Calhoun, Nebraska  
Kennard, Nebraska

Eastern Nebraska Telephone Company is authorized to provide service for the following exchanges:

Belden, Nebraska  
Carroll, Nebraska  
Macy, Nebraska  
Meadow Grove, Nebraska  
Osmond, Nebraska  
Rosalie, Nebraska  
Walthill, Nebraska  
Winnebago, Nebraska

Rock County Telephone Company is authorized to provide service for the following exchanges:

Bassett, Nebraska  
Newport, Nebraska

### 1.2.2 Exchange Area Maps

Copies of the exchange area maps for Arlington Telephone Company, The Blair Telephone Company, Eastern Nebraska Telephone Company and Rock County Telephone Company are on file with the Nebraska Public Service Commission.

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### 1.3 Tariff

#### 1.3.1 Adoption of the Tariff by the Company

The rules and regulations contained in this tariff have been adopted by the Board of Directors of the Company in compliance with its Articles of Incorporation, By-Laws and all known Federal and State laws applying to the provision of telephone service.

#### 1.3.2 Tariff Applicability

A. The rules, regulations and rates contained in this tariff apply to the general public located within the certificated service area of the Company and to all services rendered by the Company except as otherwise provided for in private contracts between the Company and a customer.

B. Various services and facilities which have previously been supplied by the Company as a part of its public utility obligation have been or are being phased out of public utility services pursuant to order of the Commission. This tariff relates only to the Company's continuing or future obligation to provide facilities or services. The Company may provide similar services or facilities not subject to regulation by the Commission as a matter of private contract. Any such offerings shall be subject to the provisions of private contracts rather than subject to the provisions of this tariff.

C. This tariff cancels and supersedes all other local and general exchange tariffs of the Company issued and effective prior to the effective dates shown on the individual sheets of this tariff.

#### 1.3.3 Inspection of Company's Tariff

A copy of the Company's tariff shall be on file for inspection at the business office of the Company during normal business hours.

The Company shall not refuse permission to anyone requesting to inspect its effective tariffs, nor shall it require anyone to state a reason why they wish to do so prior to permitting access.

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1.4 Explanation of Symbols Used in the Tariff

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (G) Signifies a grandfathered rate or service. Present customers may continue service until a move or a change of service occurs.
- (M) Signifies a matter relocated without change.
- (N) Signifies a new rate, treatment or regulation
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.
- (T) Signifies a change in text only -- no change in rate, treatment or regulation.
- (Z) Signifies a correction.

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### 1.5 Definition of Terms Used in the Tariff

Access: The ability of the subscriber to use the local exchange carrier's facilities for connection to the network, i.e. to place or complete local, intrastate, interstate and international telephone calls and other communications messages.

Access Line: The facility used by the exchange carrier to provide dial tone to a subscriber from the central office through and including the Network Interface on the subscriber's premises.

Airline Miles: The number of miles between two points calculated by using the shortest distance between the points involved.

Applicant: Any person or persons, firm, partnership, corporation, municipality, cooperative, organization, governmental agency or any other entity requesting provision of service in accordance with this tariff.

Application for Service: A request made verbally or in writing for local exchange service including requests for a change in existing service.

Base Rate Area: The area in which urban access line service is furnished without mileage charges.

Business Office: The office of the Company which handles customer billing, collections and applications for service.

Call: A customer telecommunication message attempted.

Central Office: An independent switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

Channel: A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio or combination thereof.

Circuit: A channel used for the transmission of electrical energy in the furnishing of telecommunication services.

Class of Service: The various categories of service generally available to the customer, such as business access line service.

COAM: Customer Owned and Maintained equipment.

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Commission: The Nebraska Public Service Commission.

Company: The Exchange Carrier, i.e. American Broadband Nebraska, Inc. or Arlington Telephone Company, The Blair Telephone Company, Eastern Nebraska Telephone Company, or Rock County Telephone Company in this tariff.

Construction: All activities required by the Company in order to initiate, rearrange, discontinue or otherwise provide or modify services or facilities provided to the customer.

Cost: The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

Customer: Any person or persons, firm, partnership, corporation, municipality, cooperative, organization, governmental agency or any other entity provided with local exchange service by the Company.

Customer Owned and Maintained Equipment (COAM): Any wiring, device or apparatus provided by the customer for which complete ownership and maintenance responsibility resides with the customer.

Disconnection: Discontinuance of Company service made at the request of the customer or at the option of the Company for nonpayment of service or other valid reasons.

Exchange: A unit, or geographical area, established by an exchange carrier for the administration of access line service in a specified area which usually embraces a city, town, or village and its environs. It consists of one or more central offices together with associated plant used in furnishing access line service in the area.

Exchange Area: The territory served by an exchange as specified in this Local Exchange Service Tariff and in which the Company is authorized to provide service.

Exchange Carrier: A local exchange telephone company operating under authority of a certificate of public convenience and necessity engaged in providing access line service and related telecommunications service, regulated and unregulated, to the public. An exchange carrier may provide interexchange service as authorized by the Commission.

Exchange Service: Local Exchange Service.

Extended Area Service (EAS): Telecommunications service whereby customers located in a given exchange may make calls to, and receive messages from, one or more other exchanges, or make calls to one or more other exchanges without toll charges.

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Indebted Household: Two or more people living together at least one of whom is indebted to the telephone company for service previously rendered.

Installation: Any activity required by the Company in order to initiate, provide, rearrange, or modify services or facilities for use by the customer.

Interexchange Carrier: A telecommunications company which provides interexchange service.

Interexchange Service: The telecommunications service rendered by companies between points which are not both within a local calling area as established in the tariff of an exchange carrier.

Local Channel: A channel connecting two or more stations within an exchange area or that portion of a channel connecting two or more stations within an exchange area.

Local Exchange Carrier: The exchange carrier.

Local Exchange Service: The telecommunications service provided within a local calling area, or exchange area, in accordance with this tariff.

Local Exchange Telephone Service: Local Exchange Service.

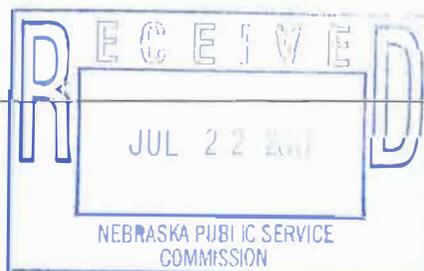
Message: A completed customer telephone call.

Network Interface: The point of connection between the customer's facilities and the exchange carrier provided access line, which is located on the customer's premises at a place deemed necessary to insure transmission quality, station grounding coordination and which is readily accessible to the customer and the exchange carrier.

Nonrecurring Charge: A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

Pay-per-call Services (900, 960 or 976 Services): Telecommunications services (a) which permit simultaneous calling by a large number of persons to a single telephone number, (b) for which the consumer is assessed, by virtue of completing the call, a charge that is not dependent on the existence of a presubscription relationship, and (c) for which the consumer pays a per-call or per-time-interval charge that is greater than or in addition to the charge for the transmission of the call.

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Premises: The building or the adjoining portions of a building occupied and used by the customer; or all of the buildings occupied and used by the customer; or all of the buildings occupied and used by the customer as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway or property owned by another.

Private Contracts: The agreements between the Company and a customer for the furnishing of service in instances where all or part of this tariff does not apply.

Service Connection Charges: The nonrefundable charges a customer is required to pay at the time of the establishment of telephone service or subsequent additions to that service in accordance with this tariff.

Station: Each telephone instrument location, whether main or additional, on the premises of a customer or authorized user.

Switch: A unit of dial switching equipment which provides interconnection between station lines or trunks.

Subscriber: The customer provided with local exchange service by the Company.

Tariff: The schedule of rates, tolls, rentals, charges, classifications, rules and regulations which are filed by telephone companies and approved by the Commission.

Tariff Sheet: An individual sheet or page of the Company's tariff.

Telecommunications Service: The provision of facilities for the transmitting and reception of messages, pictures and signals by means of electricity, electromagnetic waves, and any other kind of energy, force variations, or impulses whether conveyed by cable, wire, radiation through space, or transmitted by means of other media within a specific area or between designated points.

Telephone Company: Any person, firm, partnership or corporation engaged in the business of furnishing telecommunications services to the public by the authority of and under jurisdiction of the Nebraska Public Service Commission.

Toll Message: A completed telephone call or telephonic communication between an exchange station and another station not located within the same local exchange area as the calling station and for which specific charges for each such message are applicable.

User: The user of a service regardless of the identity or location of the customer of the service.

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SECTION 2. RULES AND REGULATIONS

2.1 Establishment of Service

2.1.1 Application for Service

A. All applications for service will be made in writing at the business office of the Company or by contacting the business office of the Company by telephone during normal working hours. A standard application form or service contract shall be completed for which the applicant must provide his or her full legal name, social security number, address and legal description, if necessary, of the property to be served. The applicant must be the occupant whose name appears on the lease, rental agreement, or purchase agreement of the property to be served and whose name is listed as the utility holder for that property. The Company will verify that the applicant is the occupant and utility holder. These applications become contracts when accepted in writing by the Company or upon the establishment of service.

B. The applicant agrees to abide by the rules and regulations of the Company as specified in this tariff on file with the Commission. Any change in rate, rules or regulations shall act as a modification of the contract to that extent, without further notice.

C. It shall be the responsibility of the customers or their agents to provide all easements, information and assistance as may be required by the Company for the installation of service on the customer's property. No service may be established until all easements have been provided without charge to the Company.

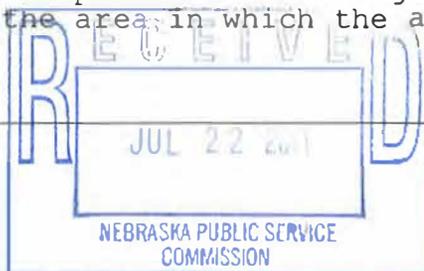
D. Except where public safety or lawful emergencies require expeditious handling, the Company will process all applications on a first-come, first-serve basis.

E. Requests from customers for additional service and equipment may be made verbally. Unless otherwise specifically ordered by the Company, a move from one location to another within the same exchange area does not terminate the existing contract for service. Orders for such moves may be made verbally.

2.1.2 Credit and Deposit Requirements

A. To further public interest, the Company shall administer a fair and nondiscriminatory credit policy that is easily understandable and that extends telephone service to as many applicants as possible. Such policy shall be predicated upon the credit risk of the individual as evidenced by past experiences with telephone companies without regard to the collective credit reputation of the area in which the applicant lives.

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2.1 Establishment of Service

2.1.2 Credit and Deposit Requirements

B. The Company may request a customer to make a cash deposit or to increase the customer's existing deposit to establish credit.

The amount of deposit required shall not normally exceed the bill for two (2) months' service plus estimated toll charges for two (2) months. An increase in the deposit amount may be requested if increased usage, additional services, or the customer's payment record warrants it. The amount of deposit required by the company will not exceed the guidelines set forth by the Nebraska Public Service Commission.

C. The Company shall determine the credit standing of an applicant for service by referring to information about the applicant's prior telephone bill paying habits if the applicant has had service before or by referring to toll charges reasonably traced to the applicant but placed from the telephone of another if the applicant has not had service before. Such prior telephone experience and information, if available, shall be the major factor in decisions about deposit amounts. The Company may also use employment information to verify names and past addresses of service applicants.

D. No deposit shall be required by the Company from applicants who have not received disconnection notices for nonpayment from any local exchange carrier in the most recent year of service.

E. If an applicant claims no past service and the Company uncovers no information to dispute this claim, the Company may require a deposit.

F. If an applicant cannot demonstrate to the Company that the applicant has held service previously in the applicant's name, the Company may require a deposit.

G. For residential customers a minimum credit deposit of \$75.00 will be required. New businesses will be required to pay a deposit of \$200.00 before service will be established.

H. In conformance with the Federal Fair Credit Reporting Act, the Company will make available to applicants and customers upon demand the basis for credit, deposit, disconnect and refusal decisions and will accept corrections in information upon which such decisions are based, if such corrections are true, correct and verified.

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2.1 Establishment of Service

2.1.2 Credit and Deposit Requirements

I. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Company that provide for the discontinuance of service for nonpayment of any sums due the Company for services rendered.

J. The Company shall pay interest on a deposit at the rate of 7% per annum or at the minimum rate established by the Commission. Interest shall accrue following acceptance of the deposit, except that no interest need be paid on deposits held less than thirty (30) days.

K. In the case of residential service, the deposit and accrued interest shall be refunded upon request of the customer after twelve (12) consecutive months of payment by the bill due date and refunded automatically after twenty-four months of consecutive payment by the bill due date. In the case of business service, the deposits shall be refunded after thirty-six (36) consecutive months of payment by the bill due date. Deposits may be refunded sooner at the Company's option. The Company shall not be required to pay interest on a deposit for the period following ninety days after disconnection of service, if during such period the Company has made a reasonable effort to refund the deposit. Thereafter, an unclaimed deposit, plus accrued interest, shall be credited to an appropriate account.

L. New and existing residential customers may be allowed to pay deposits or requests for increases in existing deposits in installments over a period of at least three (3) months. For purposes of establishing a refund date when deposits are paid on an installment plan, the date will be the day of receipt of the final installment.

M. After disconnection of service and receipt of the final payment, the Company will promptly and automatically refund the customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills for service furnished by the Company. When the customer's deposit is applied to an unpaid bill, the Company shall render to the customer a statement showing the bill then due and unpaid, the amount of the deposit, together with the interest accrued thereon and the period covered thereby, and the balance due or remaining to the credit of the depositor.

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2.1 Establishment of Service

2.1.2 Credit and Deposit Requirements

N. A transfer of service from one premises to another within the service area of the utility shall not be deemed a disconnection within the meaning of these rules, and shall not necessitate the requirement of a payment of a second deposit, unless a final bill has been issued at the first address and the credit standing of the customer would otherwise require it.

O. In cases of a residential household that is divided due to divorce or separation, the deposit will remain with the residence where the service was being provided prior to such divorce or separation, unless other arrangements are agreed to by both parties.

P. The Company will keep a record of each cash deposit until the deposit is refunded. The record will show:

1. The name and current billing address of each depositor;
2. The amount and date of the deposit;
3. Each transaction concerning the deposit.

Q. Guarantors shall be accepted in lieu on deposits subject to the following:

1. The guarantor shall be satisfactory to the Company.
2. The guarantor shall guarantee the payment of all specific charges for access line facilities and service covered on the date the guarantee arrangement is entered into. The guarantor's liability shall not exceed the amount otherwise required as a deposit by the Company from the customer.
3. The guarantor's obligation shall cease, subject to the terms specified in Section 2.1.2.N.4, upon the customer discontinuing service, after twelve (12) consecutive months of prompt payment, or after ten (10) business days written notice by the guarantor to the Company. In the latter case, the customer would be subject to disconnection of service unless a security deposit is received before the date the guarantor's obligation ceases.
4. The Company shall have six (6) months, from the date a guarantor's obligation ceases, in which to accumulate charges incurred prior to such date for which the guarantor may be obligated. The Company shall provide written notification to the guarantor verifying the date that the guarantor's obligation ceases.

Issued: July 22, 2011



Effective: August 1, 2011

2.1 Establishment of Service

2.1.3 Service Charges

A. Service charges are nonrefundable charges that apply to customer initiated requests for the establishment of a class of telephone service, for the subsequent changes to that service, for reconnecting service which has been temporarily disconnected at the customer's request or for nonpayment or for the establishment of other miscellaneous services.

B. Service charges will apply to a move of a customer's service from one premises to another.

C. Service charges apply in addition to any other scheduled rates and charges normally applying under the tariffs.

D. The Company may request that service charges be payable at the time application is made for the particular service or facility or prior to the establishment of service or upon presentation of a bill.

E. Installations of inside wiring and jacks are the responsibility of the customer. Installations requiring extraordinary construction or cost will be charged according to the provisions of Section 2.9 of this tariff.

F. Service charges shall consist of the following charges:

Service Connection Charge - For work associated with receiving, recording and processing information necessary to execute a customer's request for initial establishment of telephone service, additions and moves or changes to existing service, including changes only in directory listings.

Reconnect Fee - Where service has been disconnected at the customer's request or for nonpayment of any charges due or for failure of the customer to establish credit in accordance with regulation, the charges apply for reconnecting one access line being provided a customer at one location.

Delinquency Fee - Where service has been disconnected for nonpayment of any charges due and the collection of such charges from the customer required use by the Company of a collection agency or attorney, this fee will apply prior to reconnecting service for such customer at the same location or prior to connecting service for such customer at a new location. This fee applies in addition to other applicable service connection or reconnection charges.

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Effective: August 1, 2011

SECTION 2. RULES AND REGULATIONS (cont'd)

2.1 Establishment of Service (cont'd)

2.1.3 Service Charges

G. The Company may from time to time waive the service charges to connect, move or change telephone service for promotional purposes

2.1.4 Nebraska Telephone Assistance Program (NTAP)

A. The Nebraska Telephone Assistance Program (NTAP) is part of a national program (called Lifeline) designed to promote universal service for low-income households.

B. NTAP provides for qualifying low-income consumers to pay reduced monthly charges. NTAP monthly service reductions include:

- 1) Federal Lifeline Support Credit of \$9.25 for qualifying broadband information access service (BIAS) which meets the minimum service standards per FCC 47 C.F.R. §54.408. Qualifying customers with a) standalone voice service, or (b) a voice service in combination with broadband that does not meet the minimum service standards (or an exception) may receive Lifeline support as scheduled per FCC 47 C.F.R. §54.403 effective December 1, 2019.
- 2) A monthly reduction in the amount of \$3.50 from the Nebraska Universal Service Fund. The \$3.50 can be applied when a standalone voice service is offered or when voice service is offered in combination with a broadband internet access service (BIAS).

C. The following eligibility requirements apply:

A consumer's household income must be at or below 135 percent of the Federal Poverty Guidelines; or

The consumer, one or more of the consumer's dependents, or the consumer's household must receive benefits from one of the following federal assistance programs:

- 1) Medicaid (includes Children's Health Insurance Programs - SAM, MAC, E\_MAC & Kids Connection),
- 2) Supplemental Nutrition Assistance Program (SNAP),
- 3) Supplemental Security Income (SSI),
- 4) Federal Public Housing Assistance, or
- 5) Veterans Pension/Survivors Pension.

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SECTION 2. RULES AND REGULATIONS

2.1 Establishment of Service

2.1.4 Nebraska Telephone Assistance Program (NTAP)

- D. NTAP Voice Telephony services include: (C)
- 1) voice grade access to the public switched network |
  - 2) local usage at no additional charge |
  - 3) access to emergency services |
  - 4) toll limitation services (C)

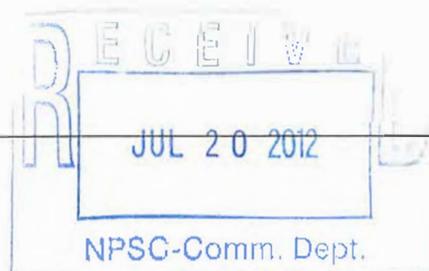
E. Toll limitation service, in the form of toll blocking, is offered to qualifying consumers at no charge.

F. No service deposit will be collected in order to initiate NTAP service, if the qualifying low-income consumer voluntarily elects toll blocking. If the qualifying low-income consumer does not voluntarily elect toll blocking, a service deposit may apply.

G. An NTAP customer's local service will not be disconnected for non-payment of toll charges, however, an NTAP customer's toll service may be disconnected for non-payment of toll charges.

H. An NTAP customer's local service will not be disconnected for non-payment of local service charges until sixty (60) days after all NTAP credits due for a particular billing period have been fully applied to any billed amounts for that particular billing period.

Issued: July 20, 2012



Effective: August 1, 2012

SECTION 2. RULES AND REGULATIONS

2.1 Establishment of Service

2.1.5 Enhanced Lifeline and Link Up

Tribal Lifeline and Tribal Link Up are national programs that provide service connection and monthly service discounts for eligible consumers living on tribal land.

A. Residents of Indian reservation or tribal lands qualify for Tribal Lifeline and Tribal Link Up if they participate in any of the following:

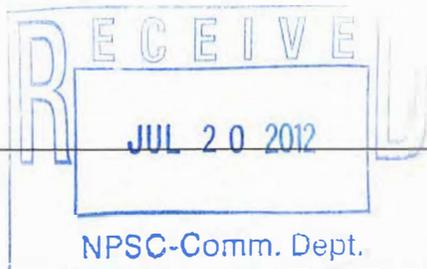
- 1) Medicaid,
- 2) Supplemental Nutrition Assistance Program (SNAP)
- 3) Supplemental Security Income (SSI),
- 4) Federal Public Housing Assistance,
- 5) Low Income Home Energy Assistance Program,
- 6) Bureau of Indian Affairs (BIA) general assistance,
- 7) Head Start (income eligible)
- 8) National School Lunch Program's Free Lunch Program (N)
- 9) Food Distribution Program on Indian Reservations (N)
- 10) Tribal Temporary Assistance to Needy Families (TANF),  
or
- 11) have a household income that is at or below 135% of  
the federal poverty guidelines.

- B. Tribal Lifeline Voice Telephony services include: (C)
- 1) voice grade access to the public switched network |
  - 2) local usage at no additional charge |
  - 3) access to emergency services |
  - 4) toll limitation services (C)

C. Toll limitation service, in the form of toll blocking, is offered to qualifying consumers at no charge.

D. No Service Deposit will be collected in order to initiate Enhanced Lifeline service, if the qualifying low-income consumer voluntarily elects toll blocking. If the qualifying low-income consumer does not voluntarily elect toll blocking, a service deposit may apply.

E. An Enhanced Lifeline customer's local service will not be disconnected for non-payment of toll charges; however, an Enhanced Lifeline customer's toll service may be disconnected for non-payment of toll charges.



SECTION 2. RULES AND REGULATIONS.

..1 Establishment of Service.

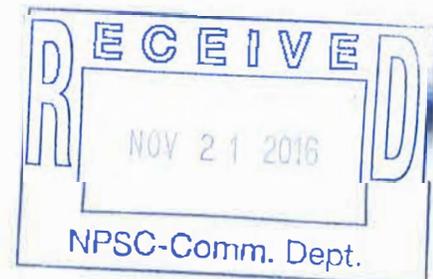
2.1.5 Tribal Lifeline and Tribal Link Up (cont'd.)

F. Qualifying consumers living on tribal lands are eligible for an additional reduction of 100% up to \$100.00 of the customary charges for commencing service at the subscriber's principal place of residence.

G. Tribal Lifeline monthly service reductions include:

Federal Lifeline Support Credit of \$9.25 and an additional monthly benefit of up to \$25.00. The credit can be applied when the Lifeline customer has: (a) a standalone voice service, (b) a voice service in combination with a qualifying broadband internet access service (BIAS), or (c) a standalone qualifying BIAS service.

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SECTION 2. RULES AND REGULATIONS

2.1 Establishment of Service

2.1.6 Service Order Intervals

A. Customer requests for new access line service or for prewires of access line service will normally be completed by the Company within five business days of the date of the customer's order.

B. Customers requesting that the Company complete installation of new access line service or prewires of access line service in less than five business days will be required to pay expedited service connection charges. The amount of the expedited charges will be equal to an Expedite Factor multiplied by the normal applicable service connection charges for the work to be performed. The Expedite Factor that will be used will depend upon the number of days within which the customer is requesting that the work be completed. The Expedite Factors will apply as follows:

<u>Customer Requests Work Completion Within:</u>	<u>Expedite Factor</u>
Three (3) to Four (4) Business Days	1.50
Two (2) Business Days	1.75
One (1) Business Days	2.00

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Effective: August 1, 2011

## 2.2 Refusal and Disconnection of Service

### 2.2.1 Refusal of Service

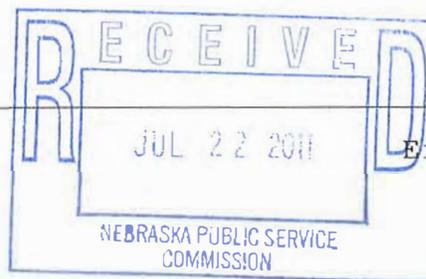
Refusal of service by the Company shall occur when any of the following conditions exist:

- A. An applicant is indebted to this Company for services previously rendered at the same or a different address and the applicant refuses to liquidate the debt.
- B. An applicant does not agree to pay reasonable deposit, advance payment, or installation charges.
- C. An applicant, though not personally liable to the Company, is attempting to return service to an indebted household and attempts are not forthcoming to liquidate the debt of that household.
- D. An applicant is unwilling to provide correct information about any or all of the following: past telephone service, last employment, or previous address.
- E. An applicant is in violation of governmental or Company rules and regulations concerning evasion of payment, use of service for unlawful purposes, annoyance of other patrons, interference with or destruction of service facilities, or violation of service regulations.
- F. The Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon written objection to the furnishing of such service made by or on behalf of any governmental law enforcement officer with authority to do so on the grounds that such service is or may be used for an illegal purpose.

### 2.2.2 Disconnection of Service

A. The Company will not make indiscriminate disconnections without careful investigation of circumstances leading to disconnections. The Company may, however, discontinue service to any customer not abiding by or adhering to the rules and regulations of this tariff. Specifically, the Company has the discretion to disconnect service for any of the following reasons:

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Effective: August 1, 2011

SECTION 2. RULES AND REGULATIONS

2.2 Refusal and Disconnection of Service

2.2.2 Disconnection of Service

1. Failure to pay for services rendered, unwillingness to enter into a reasonable agreement with the Company to begin liquidating the debt, or failure to keep an agreement to liquidate a continuing debt subsequent to reasonable notice by the Company of the intent to disconnect service. This includes instances when the customer of record is not personally responsible for the debt, but is returning service to an indebted household, and fails to keep an agreement to retire the debt of the indebted household.

(a) The Company will enter reasonable agreements to allow extension of a customer account twice in a twelve month period, without service interruption. After two missed payments, the customer is expected to make twelve consecutive, in-full monthly payments or be disconnected.

(b) The Company will enforce the above agreement and grant only one exception. In the case of a life threatening medical condition, service will not be disconnected, if the Company is promptly notified and supplied a physician's statement of verification.

2. Failure to pay an increased deposit as described in Section 2.1.2.B. In the case of a customer who has mounted an extraordinarily high telephone bill for which the customer's existing deposit would not furnish security, the Company may disconnect service before the regular payment period after giving the customer due notice and an opportunity to provide proper payment of the bill.

3. The Company's facilities are damaged, tampered with or repaired by customer.

4. Access to customer property necessary to provide service is denied to the Company.

5. Use of service or Company owned facilities in an unlawful manner.

6. Use of Customer Owned and Maintained equipment by the customer which does not meet standards as specified in Section 2.6.4., or is likely to cause an unsafe or hazardous condition as defined by the Company.

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Effective: August 1, 2011

SECTION 2. RULES AND REGULATIONS

2.2 Refusal and Disconnection of Service

2.2.2 Disconnection of Service

7. The Company may discontinue or refuse to furnish telephone service to any person, firm or corporation who uses facilities furnished by the Company in a manner which could reasonably be considered abusive, threatening or frightening to others, or who uses Company facilities for harassment of others, or for the impersonation of another.

B. The following procedures will be followed before a customer will be disconnected for nonpayment of a bill:

1. The customer will have received written notice of the Company's intention to disconnect, which notice will be either delivered personally in the Company's business office or mailed to either the address to which bills are customarily sent or the address where the service is provided. In some cases, such as abandonment, notice, practically speaking, is not possible, but the Company will make every reasonable effort to provide notice to the customer.

2. Notice periods may be shortened or waived in cases of fraud or illegal use or when it is clearly indicated that the customer is preparing to abandon the service.

3. A copy of the credit and collection rules shall be furnished upon request to any applicant or to any customer undergoing disconnection proceedings.

C. Whenever possible, service will not be disconnected on any Saturday, Sunday or legal holiday, or at any time when the Company's business offices are not open to the public.

D. Restoration of service following disconnection by the Company for nonpayment will require payment by the customer of a Reconnect Fee. In addition to payment of the past due balance, the customer must pay the Reconnect Fee prior to reconnection.

2.2.3 Insufficient Reasons for Refusal or Disconnection of Service

The following shall not constitute sufficient case for refusal of service to a prospective customer or for disconnection of service to a present customer:



Issued: July 22, 2011

Effective: August 1, 2011

SECTION 2. RULES AND REGULATIONS

2.2 Refusal and Disconnection of Service

2.2.3 Insufficient Reasons for Refusal or Disconnection of Service

A. Delinquency in payment for service by a previous occupant, other than a member of the same household, of the premises to be served.

B. Failure to pay directory advertising charges or other unregulated charges.

C. Failure to pay for operator service provider charges billed by the Company if the charges exceed that of AT&T Communications of the Midwest.

D. Failure to pay for 900, 960, or 976 service calls disputed by the customer.

2.3 Initial/Minimum Contract Periods

A. Except as hereinafter provided or specifically stated in this tariff or where service is provided under a special written agreement, the initial (or minimum) contract period for all services shall be one month. Customers taking service for less than the minimum period will be billed for a minimum monthly charge including installation and other nonrecurring charges, if any, as specified under the appropriate rate schedule.

B. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to the customer.

C. Where the provision of service requires special or non-standard types of arrangements of equipment or makes it necessary to construct or install additional or special facilities or equipment, the company may require that a written contract be executed between the Company and the customer providing for a minimum contract period of more than one month at the same location.

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Effective: August 1, 2011

SECTION 2. RULES AND REGULATIONS

2.4 Termination or Cancellation of Service by the Customer

2.4.1 General

Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service. All cancellation or termination requests made to the Company by the customer shall be made at least five business days in advance of the desired termination date.

2.4.2 Cancellation Prior to Installation

When cancellation occurs prior to the start of installation or service by the Company, no charges will apply. Installation of facilities for a customer is considered to have started when the Company has incurred any expense in the connection therewith, or the preparation thereof, which it would not have otherwise incurred, provided the customer had advised the Company to proceed with such installation.

2.4.3 Termination Prior to Expiration of Contract Period

Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Company, and upon payment of the termination charges specified hereunder, in addition to all charges due for service which has been furnished:

1. Where service for which the initial contract period is one month, the charges due include payments for the balance of the initial month.
2. In the case of directory listings where the listing has appeared in the directory, the charges may be due through the end of the directory period.
3. Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original customer.

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2.5 Billing Procedures and Payment Requirements

2.5.1 General Policies

A. The customer is required to pay all charges for exchange services and facilities and for toll messages including calls placed from the customer's telephone, calls charged to the customer's telephone number, and collect toll messages which have been accepted at the customer's telephone.

B. Recurring charges will be billed monthly in advance and toll charges will be billed in arrears. Nonrecurring and toll charges shall be assessed at the time such service is provided and billed as a part of the next regular monthly bill. When service does not begin or end on the first day of a billing month, the charges or fractional part thereof will be prorated in the ratio number of days involved to thirty (30) days.

C. Special billing may be made by the Company to any customer where the total amount due the Company becomes unusually high without valid reason, or when the customer cancels service. Any special billing not paid on demand shall be considered delinquent.

D. Bills to customers will be typed, or machine printed, rendered regularly, and shall contain a listing of the type of service rendered, the related charges, and the total bill for such services. The Company shall provide the customer with a breakdown of local service charges upon request. Itemized toll statements shall be included in each bill for toll providers for which the Company provides billing and collection services.

E. If a dispute between the customer and the Company occurs regarding any bill, prompt investigation will be made and the results given to the customer. During the investigation, disconnection of service will not occur provided the balance of the bill not in dispute is paid. If the investigation does prove the disputed billing is correct under the regulations of the Commission, and the customer still will not pay the amount due, the Company may then disconnect service. The customer, or the Company, may make application to the Commission for review. Their decision will be final, subject only to legal redress as the parties involved may choose to exercise. The Commission may prohibit such disconnection pending review of the dispute.

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Effective: August 1, 2011

2.5 Billing Procedures and Payment Requirements

2.5.1 General Policies

F. An adjustment of charges for billing errors by the Company will be made for the full amount of excess charges for a period not to exceed three (3) years, where such charges can be validated by Company records. When the period during which a billing error has been effective and the exact amount of the billing error cannot be determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a six-month period.

G. The Company will maintain records of pas customers for a period of six months after termination. The Company shall make these records available to other utilities engaged in credit checks in accordance with Federal Laws.

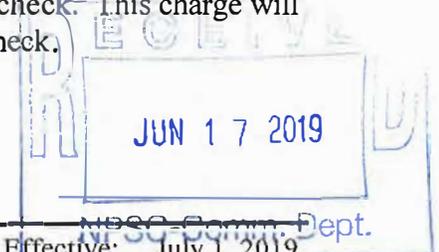
2.5.2 Taxes and Surcharges

Any applicable taxes or surcharges which are levied or imposed on the Company by any taxing authority or other governmental agency, such as the Federal Communication Commission or the Nebraska Public Service Commission for direct charge to the customer shall be added to the customer's regular monthly billing. These taxes and surcharges will be charged on a proportionate basis to all customers receiving service within the jurisdiction of such governmental agency. Such taxes and surcharges include sales taxes, Federal excise taxes, applicable franchise taxes, occupation taxes, license taxes, E-911 surcharge, Dual party Relay Surcharge, FCC Subscriber Line Charge or other such charges as may be mandated by the FCC, the Nebraska PSC or any other taxing authority or governmental agency having jurisdiction over the Company.

Telecommunications Relay Surcharge – The Telecommunications Relay Service (TRS) Surcharge, f/k/a the Nebraska Dual Party Relay Surcharge, is three cents (\$0.03) for the first one hundred (100) telephone numbers or functional equivalent per subscriber per month. (I)

2.5.3 Nonsufficient Fund Checks

- A. Checks on banks will be accepted for payment of bills or other amounts due to the Company
- B. A Nonsufficient Funds Check Charge will apply if the customer submits payment for service using a nonsufficient funds (NSF) check. This charge will be due at the time the customer makes good the NSF check.



## SECTION 2. RULES AND REGULATIONS

### 2.5 Billing Procedures and Payment Requirements

#### 2.5.3 Nonsufficient Fund Checks

- C. In the event a customer provides the company with a NSF check for nonpayment of service after the due date for the current month's bill the customer will need to make good the NSF check within 24 hours of receipt of the NSF check to avoid disconnection of service. If the NSF check is received prior to the due date for the current month's bill, the customer must make good the NSF check within 72 hours of receipt of the NSF check or by the current month's bill due date, or service will be disconnected.
- D. The responsibility for confirming that a check can be returned the second time for payment will rest with the customer. The customer will call the bank, who in turn will call the business office verifying that there are adequate funds for the returned check.
- E. If any customer renders three nonsufficient fund checks during a twelve (12) month period the Company shall notify the customer that subsequent payments must be made in cash, cashiers checks or money orders. After the Company receives the second NSF check within a twelve (12) month period, the business office will notify the customer of the Company's policy regarding NSF checks.

#### 2.5.4 Late Payment Charges

- A. A charge, at a rate not to exceed rates established by law, applies to all unpaid balances and will appear on the following month's billing statement. The charge on the unpaid amount of the account will be computed from the date of billing unless the account is fully paid within ten (10) days from that date. The date of billing shall mean the bill date printed on the billing statement. The ten (10) day period may be extended or changed by an agreement in writing.
- B. A minimum Late Payment Charge of \$1.00/month will be charged if a Late Payment Charge is applicable for a given month.
- C. The Late Payment Charge does not apply to unpaid balances associated with disputed amounts. Undisputed amounts on the same bill shall be subject to the Late Payment Charge.

#### 2.5.5 Convenience Fee

A Convenience Fee will apply to residential and business customers for one-time payments made by a credit card, debit card or electronic funds transfer by phone, or through the Company's customer portal. This one-time charge will appear on the customer's bank or credit card statement along with the payment amount. This charge does not apply to customers who are enrolled in automatic payment plans, who pay their bill by mail, or who pay their bills at a Company office location.

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## 2.6 Responsibilities of the Customer

### 2.6.1 General

A. Customers of the Company shall be responsible for the prompt payment for all services rendered by the Company. Failure to receive a bill for any given period of time will not relieve the customer of the customer's financial obligation. Payments may be made to the Company business office or authorized collecting agents, in person, by mail or to employees when authorized in accordance with the tariff rate schedules contained herein. Only properly appointed and identified employees or agents of the Company are authorized to receive customers' payments.

B. In no case shall a customer be required to pay any sum to an employee of the Company or to anyone alleging to be agents of the Company except as provided herein. Any customer who makes such unauthorized payments may still be obligated to pay the company if the Company is unable to recover all or part of such sums taken by unauthorized persons.

C. The customer may not damage, tamper with or attempt to repair any company-owned facilities on the customer's premises, or apparatus connected to such without written consent of the Company. In the event there are available evidences that a customer manipulates or tampers with any service or Company-owned facilities, the Company shall have the right to immediately discontinue service without notice. The customer is responsible for and shall be liable for damages to the facilities of the Company caused by negligent or willful acts of the customer or the customer's authorized agents and users, including the reimbursement of the Company for any losses through theft, fire, or vandalism occurring as a result of such negligence.

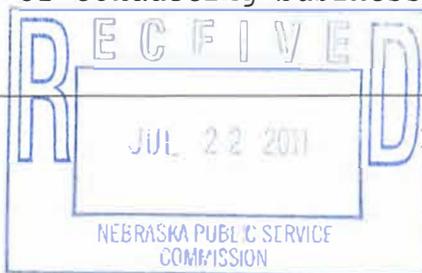
D. In no case shall the Company be required to work in an unsafe or hazardous condition, or to place in jeopardy or possible harm its personnel or facilities.

E. The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by the customer necessitate changes in the Company's facilities; the customer agrees to pay the Company's current charges for such changes.

### 2.6.2 Access to Customer Premises

A. A properly identified employee of the Company shall have access to the premises of a customer at all reasonable times for the purpose of conducting business.

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Effective: August 1, 2011

2.6 Responsibilities of the Customer

2.6.2 Access to Customer Premises

B. If after a reasonable effort and proper notice on the part of the Company, access cannot be gained to the premises, the Company may discontinue service if there is a requirement to do so until such access can be gained.

2.6.3 Change of Occupancy

A. When a change of occupancy or legal responsibility takes place on any premises served by the Company, notice shall be given in writing or verbally within a reasonable time prior to such change. The outgoing customer is responsible for all service charges, including toll, until such notice has been received by the Company. No new incoming service under this section shall be provided for the indebted outgoing customer until all prior indebtedness of the customer has been resolved to the satisfaction of the Company.

B. In the event a home or business changes ownership during the period and a special contract or unpaid construction charges remain, the previous owner must arrange to satisfy the old agreement with the Company or make arrangements satisfactory to the Company for a new owner to assume the obligation for the balance of the application.

C. The Company is not responsible for errors, delay or expense resulting from procedures other than those defined in this tariff.

2.6.4 Customer Owned and Maintained Equipment (COAM)

A. Customer provided terminal equipment and customer provided communication systems may be connected with the facilities furnished by the Company for telephone services as provided in these conditions and as set forth in the FCC registration program contained in Part 68, Chapter 1, Title 47 of the Code of Federal Regulations. The customer is responsible for all installation, operation, maintenance and compliance to all laws, rules and regulations for equipment and facilities provided by the customer for interconnection with the Company's facilities in accordance with the rules governing customer owned and maintained equipment (COAM) as set forth in this section. Any damage or harm caused by customer actions or failure to act on the customer side of the point of interconnection shall in no way be a liability of the Company.

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Effective: August 1, 2011

2.6 Responsibilities of the Customer

2.6.4 Customer Owned and Maintained Equipment (COAM)

B. Where telephone service is used in connection with customer provided terminal equipment or communication systems, the operating characteristics of such equipment or systems shall be such as to:

1. Not interfere with any service offerings by the Company.
2. Not endanger the safety of Company employees or the general public.
3. Not damage, require change in or alteration of equipment or other facilities of the Company.
4. Not interfere with the proper function of the Company's equipment or facilities.
5. Not impair the operation of the telephone network or otherwise injure the public in its use of the Company's services.

C. Upon notice from the Company that the customer provided equipment or system is causing or is likely to cause a hazard or interference, the customer shall make such changes as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of all Company charges for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer provided equipment or facilities.

D. The Company shall not be responsible for the installation, operation or maintenance of any customer provided equipment or systems. Telephone service is not represented as adapted to the use of such equipment or systems. Where such equipment or systems are connected to Company facilities, the responsibility of the Company shall be limited to the furnishing, operation and maintenance of such facilities in a manner suitable for telephone service. The Company shall not be responsible for the through transmission of signals generated by customer provided equipment or systems, or the quality or defects in such transmission, or the reception of signals by customer provided equipment or systems.

E. The Company shall not be responsible to the customer if changes in these conditions or in any of the facilities, operations or procedures of the Company render any customer provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

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Effective: August 1, 2011

2.6 Responsibilities of the Customer

2.6.4 Customer Owned and Maintained Equipment (COAM)

F. Where any customer provided equipment or systems is used with telephone service in violation of any of these conditions, the Company will take such immediate action as necessary for the protection of the network and will properly notify the customer, in writing, of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within two (2) days following the receipt of written notice from the Company that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

G. The customer with COAM equipment interfacing with the facilities of the Company is responsible to determine whether the COAM equipment is operating properly prior to reporting any trouble to the Company. The Company is not obligated to make any tests of its facilities until the customer has completed testing the COAM facilities and determined the trouble to be in the Company's equipment. If the Company finds upon testing that the trouble was in the COAM equipment and not in the Company's equipment, a Line Test Charge will apply, unless the customer subscribes to a wire-maintenance plan. If a trip is required to the customer's location, a Premises Visit Trip Charge and a per half hour Labor Charge will apply, unless the customer subscribes to a wire-maintenance plan.

2.6.5 Unauthorized Attachments

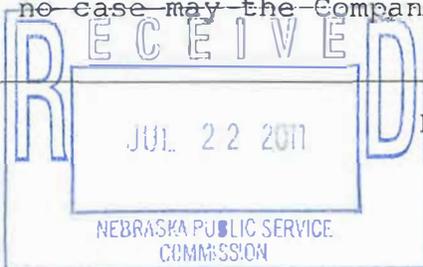
Unauthorized attachments to facilities provided to the customer may be removed by the Company without notice. Where it can be reasonably determined that the customer intended to defraud or avoid payment to the Company, complete service may be revoked and the customer may be held liable for back charges for services and installation of the unauthorized attachment, as though the Company had installed the service.

2.6.6 Use of Service for Unlawful Purposes

All Company service is provided subject to the condition that it will not be used for any unlawful purpose; nor may the Company operate outside the law or allow to be operated any service or facilities belonging to the customer, or the Company, which might be or could become a danger or hazard to the employees, property, or agents of the Company or the public in general. Any damages, injuries, or harm caused by the negligence of the customer shall be the responsibility of the customer and in no case may the Company be held liable.

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2.7 Responsibilities of the Company

2.7.1 General

A. The Company's obligation to furnish local exchange telephone service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for such facilities.

B. The Company shall make its services available to applicants, without discrimination and in accordance with applicable Federal, State and local laws and its tariffs, as a regulated Company under the jurisdiction of the Nebraska Public Service Commission.

C. This tariff of the Company governs the outgoing service of a customer and in no manner guarantees the customer to the same incoming service. All incoming service of a customer depends upon and is limited by the right of a calling customer to such service.

D. The Company shall not be responsible for the customer's conformance to any applicable laws, regulations or ordinances, or for any harm caused by the customer's neglect.

2.7.2 Telephone Directories

A. Telephone directories, containing an alphabetical listing of all customers and classified advertisements, are issued annually without charge by the Company as it deems necessary for the efficient use of telecommunications service, with a minimum of one directory per access line. Other directories will be furnished at the discretion of the Company. Additional directories are available for customers to pick up at Company locations at no charge. If a customer requests that an additional directory be mailed, postage charges will apply.

B. The customer assumes all legal responsibility in regard to the authenticity of the name listed on the application form and ultimately in the directory.

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## 2.7 Responsibilities of the Company

### 2.7.2 Telephone Directories

C. The company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories, nor for the result of the publication of such errors in the directory, nor will the Company be a party to controversies arising between customers or others as a result of listings published in its directories. Claims for damages due to errors or omissions in directory listings will be limited to a pro rata reduction of the charge for the affected directory service. The maximum reduction is not to exceed the full amount of the directory charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

D. In the case of extra listings in the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

### 2.7.3 Telephone Numbers

A. The customer has no property right in the telephone number or any right to continuance of service through any particular central office. The Company may alter or change the telephone number or the central office designation, or both, of a customer whenever, in its sole discretion, it may be required to meet service demands.

B. In cases of a residential household that is divided due to divorce or separation, the telephone number will remain with the residence where the service was being provided prior to such divorce or separation, unless other arrangements are agreed to by both parties.

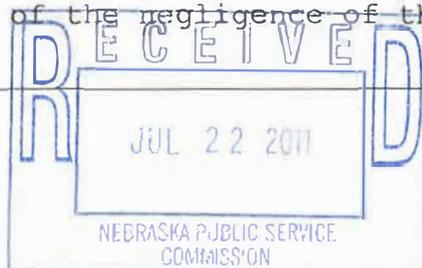
### 2.7.4 Use of Connecting Company Lines

Facilities of other companies may be used in establishing connections to points not reached by this Company's lines. In establishing connections with the facilities of other companies, the Company does not assume any liability for any action of the connecting company.

### 2.7.5 Defacement of Premises

The Company shall exercise care in all work done on a customer's premises. No liability shall attach to the Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Company's facilities, or by the installation or removal thereof, unless such defacement or damage is the result of the negligence of the Company, or its employees.

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2.7 Responsibilities of the Company

2.7.6 Service Interruption

A. In the event of a service interruption, restoration of service, to the extent practical, will be made in the following sequence:

1. Emergency services to: Medical, Fire, Law Enforcement, Highway Maintenance, Civil Defense and other utilities.
2. Town Business
3. Rural Business
4. Rural Residence
5. Town Residence
6. Public Telephones
7. All other facilities not effecting main station service.

B. If necessary to maintain working Central Office Equipment in the event of an emergency, service will be disconnected in the reverse of the above restoral sequence.

C. The Company does not guarantee uninterrupted service. In the event the customer's service is interrupted and service outages are properly reported by the customer and for which the customer is not at fault, nor negligent, an adjustment to the regular monthly service charge is allowed as follows:

1. No allowance is given for a service outage whose duration is less than twenty-four (24) hours after receipt of the outage notice from the customer.
2. In the event the customer's access line service is interrupted in excess of twenty-four (24) hours after being reported or found to be interrupted, the Company shall, upon request, refund the pro rata portion of the month's charge for the period of days during which such access line service was interrupted. Provided however, if access line service is interrupted as the result of widespread disaster, and other than by the negligence or willful act of the Company, no refund shall be required unless the access line service remains interrupted for a period in excess of seven (7) days. This refund may be accomplished by a credit on a subsequent bill for local exchange service.

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2.7 Responsibilities of the Company

2.7.6 Service Interruption

D. Customers eligible for a refund shall notify the Company, specifying the outage period, date and time of restoration. The Company will, upon verification, make appropriate adjustments in its next regular billing. No other liability shall in any case attach to the Company due to interruptions of service.

2.7.7 Limits of Company Liability

A. The Company will exercise all reasonable diligence to furnish and deliver regular and continuous service to the customer but will not be liable for damages caused by interruption, shortages, irregularities or failures due to accidents, interference by third parties or conditions beyond the reasonable control of the Company.

B. When, in the judgment of the Company, the continued provision of service becomes unsafe; or where Federal, State or local regulations place operational restriction(s) upon the Company because of unsafe or hazardous situations, or other unusual conditions including strikes or lockouts; service as provided for in this tariff may be temporarily suspended by the Company. In so doing, the Company shall endeavor to minimize such suspension. However, the Company assumes no liability for the inconvenience or damages suffered by the customer during such periods.

C. The company reserves the right to temporarily suspend service when repair, modification or improvement to the system is necessary. If not precluded by emergency conditions, the Company will make a reasonable effort to give notice to the customer either through the use of public media or individual communication. Repairs or improvements will be completed expeditiously and so far as it is reasonably possible, the work will be performed at a time that will cause the least amount of inconvenience to the customer.

D. The customer's facilities and equipment shall conform to all applicable laws, regulations, or ordinances as may be effective and the conditions of this tariff. The Company does not express, imply or warrant the adequacy, safety or other characteristics of customer-owned or operated equipment of virtue of any inspection or rejection of facilities. The Company shall not be held liable in any way for customer-owned and maintained equipment which causes or may cause a hazardous, unsafe or dangerous condition, or threatens the health of others, even though such facilities were inspected by the Company.

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2.8 Customer Complaints

A. Customer complaints against the Company shall be made first directly to the Company. The Company shall allow complaints to be accepted and processed in a simple manner and form. Every complaint shall be promptly investigated in a fair manner and the results reported to the complainant. If the report of the investigation is made orally, the Company shall provide the complainant, upon request, the report in writing. If the Company fails to resolve a complaint to the satisfaction of the complainant, the Company shall, upon request, inform the complainant of the availability of the Commission to review the Company's investigation and the Company shall provide the complainant with the address and telephone number of the Commission:

Nebraska Public Service Commission  
300 The Atrium, 1200 "N" Street  
P.O. Box 94927  
Lincoln, Nebraska 68509-4927  
(402) 471-3101

B. The Company shall refrain from suspending or terminating service for non-payment during the pendency of a complaint before the Company or the Commission, unless otherwise provided by the Commission; provided however, that as a condition of continued service during the pendency of such dispute, a customer shall pay the undisputed portions of any bill for service.

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2.9 Special Services and Construction

A. All rates and charges set forth in this tariff are for the provision of service, equipment, and facilities in normal locations, and under normal working conditions as defined by the Company. When special installation, construction or modification of facilities, equipment, operations or services is required or when other unusual service is performed, additional charges may apply and will be developed as such conditions require. Special charges may arise when, at the request of the customer, the Company constructs or installs facilities in order to provide service, or undergoes significant changes in operation to provide the requested service, and one of the following conditions exist:

1. There is no general requirement for the facility or service other than that of the customer requesting the facility or service.
2. The facilities or service are of a type other than that which the Company would normally provide.
3. The Company must purchase, construct or otherwise incur greater expense to provide the requested facilities or service than it would otherwise deem necessary in order to fulfill the initial service requirement. T
4. The Company is required to expedite service at a greater expense than that which it would otherwise incur.
5. The Company constructs or provides temporary facilities or service for a period during which permanent facilities are under construction or not required. When the revenue to be derived from the service is not sufficient to warrant the Company assuming special construction or service cost or when costs are sufficient to unduly restrict the operating capital of the Company, the customer may be required to pay all or a part of such cost.

B. Special services and facilities, may be furnished pursuant to special contract for such period as may be agreed upon, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Company.

C. In the event any such special service or facility or the use made thereof interferes with the furnishing of telephone service by the Company, the Company may terminate such contract and cease to furnish such special service or facility after thirty (30) days written notice to the customer.

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2.9 Special Services and Construction

D. Applicants who desire special services and constructions normally covered by the tariff may request an estimate of the cost, time to construct and probable monthly recurring charge for the provision of such services. The company will arrange for an inspection of the property and take whatever action necessary to develop the appropriate cost estimate as soon as possible. Special construction estimates shall take into account all pertinent information regarding the Company's plans for expansion and new construction, other service potentials, additional customers and related information.

E. Upon completion of the estimate and approval by the company, the applicants may, at their option, do any of the following:

1. Contract with the Company to construct the required facilities in accordance with terms and conditions to which both parties mutually agree. Such contract shall not be valid, nor binding on either party until approved by the telephone company.
2. Undertake to construct their own facilities and interconnect with the Company at a point of interconnection acceptable to both parties and in accordance with the rules and regulation governing customer owned and maintained equipment (COAM) contained elsewhere in this tariff.
3. Notify the Company that the application is being withdrawn and terminate further proceedings without incurring any liability or obligation.

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SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.1 Local Exchange and Extended Area Service

3.1.1 Description of Local Exchange Service

Local exchange service is available to the general public through facilities owned and operated by the Company. In addition to providing for communication between stations within an exchange area, local exchange service is used to establish and maintain connection between an exchange station and other facilities in connection with interexchange service or extended area service calls.

3.1.2 Description of Extended Area Service

A. Extended Area Service (EAS) is interexchange telephone service that is offered in conjunction with Local Exchange Service. Where EAS is offered between two or more exchanges, a customer in one exchange is able to place a call to the other exchange or exchanges with which EAS is offered without being assessed a long distance toll charge. If, however, the customer elects to place the call through a long distance operator or by direct dialing the call using long distance calling procedures, the call will be classified as a toll call and the customer that placed the call, or the customer that accepted charges for the call, will be billed the applicable toll charges for the call.

B. EAS is not designed for continuous uninterrupted service by a single customer. If a customer is using access line service for EAS on a continuous basis, the customer will be requested by the Company to order leased cable pairs under Section 3.12 of this tariff.

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SECTION 3 SERVICES AND APPLICATION OF RATES AND CHARGES  
(cont'd.)

3.1 Local Exchange and Extended Area Service (cont'd.)

3.1.2 Description of Extended Area Service (cont'd.)

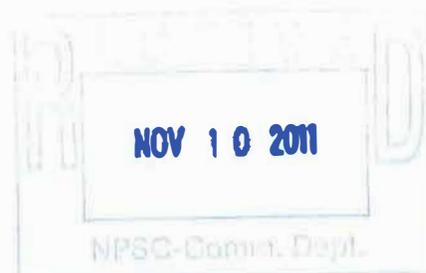
C. In an exchange where EAS is available, it is provided to all customers within the exchange. EAS Service is available in the following exchanges:

<u>Exchange</u>	<u>EAS to Exchange Service Area Of</u>	
Tekamah	Decatur Lyons Oakland	
Lyons	Decatur Oakland Tekamah	
Oakland	West Point Lyons Tekamah	(Z)

3.1.3 Application of Rates

A. Rates for local exchange service are applied per access line ordered by the customer. Access line rates may vary depending upon the exchange area for which the customer requests service. The access line rate for local exchange service entitles the customer to calls to all local stations connected to a central office of the same exchange and, if EAS is available, to all local stations served by central offices of the extended area service exchanges.

B. Access line rates for some exchanges may include an EAS Adder charge. In an exchange where an EAS Adder is applicable, the EAS Adder will be applied to all access lines within that exchange.



SECTION 3 SERVICES AND APPLICATION OF RATES AND CHARGES

3.1 Local Exchange and Extended Area Service (Cont'd.)

3.1.2 Extended Area Service (Cont'd.)

<u>Exchange</u>	<u>EAS to Exchange Service Area Of</u>	(Z)
Blair	Arlington Fort Calhoun Herman Kennard Omaha, which includes the following offices: Bellevue Douglas Street Fort Street Fowler Street Izard Street 78th Street 84th Street LaVista Papillion Ralston 90th Street 135th Street 156th Street Bennington Elkhorn Fremont Gretna Springfield Valley Waterloo Carter Lake, Iowa	 (Z)

SECTION 3 SERVICES AND APPLICATION OF RATES AND CHARGES

3.1 Local Exchange and Extended Area Service (Cont'd.)

3.1.2 Extended Area Service (Cont'd.)

<u>Exchange</u>	<u>EAS to Exchange Service Area Of</u>
Fort Calhoun	Arlington Blair Kennard Omaha, which offices: Bellevue Douglas Street Fort Street Fowler Street Izard Street 78th Street 84th Street LaVista Papillion Ralston 90th Street 135th Street 156th Street Bennington Elkhorn Fremont Gretna Springfield Valley Waterloo Carter Lake, Iowa

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SECTION 3 SERVICES AND APPLICATION OF RATES AND CHARGES

3.1 Local Exchange and Extended Area Service (Cont'd.)

3.1.2 Extended Area Service (Cont'd.)

<u>Exchange</u>	<u>EAS to Exchange Service Area Of</u>
Kennard	Arlington Blair Fort Calhoun Omaha, which includes the following offices: Bellevue Douglas Street Fort Street Fowler Street Izard Street 78th Street 84th Street LaVista Papillion Ralston 90th Street 135th Street 156th Street Bennington Elkhorn Fremont Gretna Springfield Valley Waterloo Carter Lake, Iowa

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SECTION 3 SERVICES AND APPLICATION OF RATES AND CHARGES

3.1 Local Exchange and Extended Area Service (Cont'd.)

3.1.2 Extended Area Service (Cont'd.)

<u>Exchange</u>	<u>EAS to Exchange Service Area Of</u>
Macy	Rosalie Walthill Winnebago
Meadow Grove	Battle Creek Tilden
Newport	Bassett
Rosalie	Macy Walthill Winnebago
Walthill	Macy Rosalie Winnebago
Winnebago	Macy Rosalie Walthill

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SECTION 3 SERVICES AND APPLICATION OF RATES AND CHARGES

3.1 Local Exchange and Extended Area Service (Cont'd.)

3.1.2 Extended Area Service (Cont'd.)

D. Centrex customers will be charged EAS Adder rates, where applicable, on a trunk equivalency basis as defined below:

<u>Total Centrex Station Lines</u>	<u>PBX Trunk Equivalent</u>
1	1
2	2
3	3
4	4
5-14	5
15-24	6
25-34	7
35-44	8
45-54	9
55-64	10
65-74	11
75-84	12
85-94	13
95-104	14
105-114	15
115-124	16
125-134	17
135-144	18
145-154	19
155-164	20
165-174	21
175-184	22
185-194	23
195-204	24
Each Additional 10 Lines Add	1

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3.1 Local Exchange and Extended Area Service (Cont'd.)

3.1.3 Application of Rates

A. Rates for local exchange service are applied per access line ordered by the customer. Access line rates may vary depending upon the exchange area for which the customer requests service. The access line rate for local exchange service entitles the customer to calls to all local stations connected to a central office of the same exchange and, if EAS is available, to all local stations served by central offices of the extended area service exchanges.

B. Access line rates for some exchanges may include an EAS Adder charge. In an exchange where an EAS Adder is applicable, the EAS Adder will be applied to all access lines within that exchange.

C. Business and Residence Access Lines are available from the Company. Business Access Line Rates will apply at the following locations:

1. In offices, stores, factories, mines, and all other places of a strictly business nature.
2. In boarding houses, except as noted in Section 3.1.3.  
D.2. In offices of hotels, halls, and offices of apartment buildings; quarters occupied by clubs or lodges; public, private or parochial school or colleges, hospitals, libraries and other similar institutions; and at pay stations.  
(Customers ordering business access lines for the provision of pay telephone service, who require central office coin supervision capability may order Coin Supervision Additive Service from NECA Tariff F.C.C. No. 5.)
3. At residence locations where the customer has no regular business telephone and when Directory Advertising or other forms of business advertising are used in association with such locations or numbers.
4. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
5. In any location where the listing of service at that location indicates a business, trade or profession, except as specified below.
6. At residence locations where the customer has no regular business phone and his/her principal income is derived from public sale of goods or services (as in the case of distributors of household products or carpenters who contract their services)

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3.1 Local Exchange and Extended Area Service (Cont'd.)

3.1.3 Application of Rates

D. Residence Access Line Rates apply only at the following locations:

1. In a location used exclusively as a private residence except as provided in 3.1.3.C.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
3. In the place of residence of a clergyman or nurse, and in the place or residence of a physician, surgeon, or other medical practitioner, dentist or veterinarian, provided the customer does not maintain an office in the residence.

E. A Service Connection Charge will apply to all customer orders for Local Exchange Service access lines from the Company.

F. From time to time, the Company may offer special promotions waiving the monthly rates or installation charges for certain features or services.

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### 3.2 Touch Tone Dialing

#### 3.2.1 General

Touch Tone Dialing allows the customer to use button-type dialing equipment to send audible voice frequency tones to the central office. Generally this service provides faster connection than dial pulse signaling using rotary-type dialing equipment.

#### 3.2.2 Application of Rates

A. Touch Tone Dialing is included in the customer's rate for residence or business access line service. Customers ordering new service will receive Touch Tone Dialing, except upon special request for Rotary Dial Service. Customers specifically requesting Rotary Dial Service will pay the same rate for that service as for access line service with Touch Tone.

B. No Service Connection Charges apply for upgrades from Rotary Dial Service to Touch Tone Dialing Service.

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### 3.3 Trunking Arrangements

#### 3.3.1 Direct-Inward-Dialing

##### 3.3.1.1 General

A. Direct-Inward-Dialing (DID) service is a special trunking arrangement which permits incoming calls from the exchange network to reach a specific Private Branch Exchange (PBX) station directly without an attendant's assistance. DID service may be provided where CO facilities are available and where the customer-provided switching equipment (PBX) capabilities permit. The PBX must comply with Part 68 of the Federal Communications Commission's Rules and Regulations (47 CFR Part 68).

B. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company. Blocks will be assigned in groups of 25 numbers and must be in use within six (6) months of the request. If not in use, the Company may reclaim numbers.

C. DID trunk interface may be either analog or digital.

##### 3.3.1.2 Application of Rates

A. Monthly Individual Case Basis (ICB) charges for DID Service will apply. In addition, a federal Subscriber Line Charge (SLC) and all applicable surcharges will apply per trunk. For DID digital trunks, a minimum of 12 trunk charges per customer location will apply. (C)

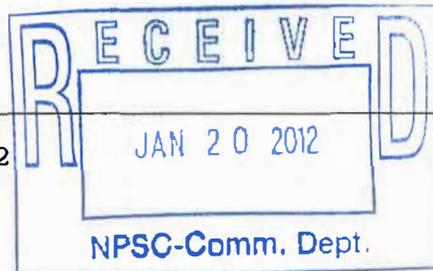
B. A nonrecurring DID Number Administration Fee will apply for the reservation or assignment of each group of 25 numbers.

#### 3.3.2 Direct-Outward-Dialing (DOD)

##### 3.3.2.1 General

A. Direct-Outward-Dialing (DOD) service is a special trunking arrangement which permits outward calling to the exchange network from a specific Private Branch Exchange (PBX) station directly without an attendant's assistance. DOD service may be provided where CO facilities are available and where the customer-provided switching equipment (PBX) capabilities permit. The PBX must comply with Part 68 of the Federal Communications Commission's Rules and Regulations (47 CFR Part 68). This service may be combined with DID service to provide two-way (DID and DOD) trunks for more efficiency.

B. DOD trunk interface must be digital at DS-1 rate only.



3.3 Trunking Arrangements (Cont'd.)

3.3.2 Direct-Outward-Dialing (Cont'd.)

3.3.2.2 Application of Rates

A. Monthly Individual Case Basis (ICB) charges for DOD Service (C) will apply. In addition, a federal Subscriber Line Charge (SLC) and all applicable surcharges will apply per trunk. For DOD digital trunks, a minimum of 12 trunk charges per customer location will apply.

3.3.3 Primary Rate ISDN (PRI)

3.3.3.1 General

A. Primary Rate ISDN (PRI) service provides DID, DOD, or two-way (DID/DOD) digital trunks equipped with an integrated voice/data capability to the customer's premises facility.

B. PRI trunk interface must be digital at DS-1 rate only.

3.3.3.2 Application of Rates

A. Monthly Individual Case Basis (ICB) charges for PRI Service (C) will apply. In addition, a federal Subscriber Line Charge (SLC) and all applicable surcharges will apply per trunk. For PRI digital trunks, a minimum of 12 trunk charges per customer location will apply.

3.4 Trunk Hunting

3.4.1 General

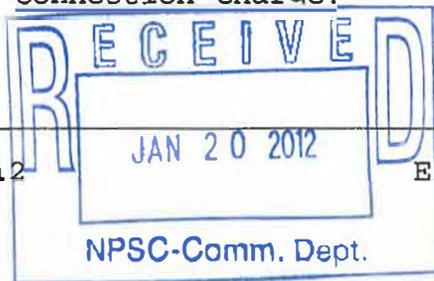
In instances where more than one access line terminates at the customer's residence or business, trunk hunting is available. The access lines or trunks are arranged in such a way that even though the same telephone number is dialed, the first available trunk is selected, regardless of the trunk number.

3.4.2 Application of Rates

A. Trunk Hunting is charged at monthly rates per trunk (or per access line). Trunk Hunting charges are in addition to monthly charges for Access Line Rates.

B. If Trunk Hunting is ordered at the time Local Exchange Service is initially ordered, no additional Service Connection Charges will apply.

C. Changes of existing service to Trunk Hunting after the initial order for Local Exchange Service will require payment of a Service Connection Charge.



### 3.5 Custom Calling and Advanced Calling Features

#### 3.5.1 General

Certain optional features, called Custom Calling Features and Advanced Calling Features, are available to customers in some exchanges as enhancements to Local Exchange Service. The available features are described in Section 4 of this tariff. The availability of these features in a given exchange depends upon the type of switch serving that exchange. A list of the features that are available in each exchange can be found in Section 5 of this tariff.

#### 3.5.2 Application of Rates

A. Custom Calling and Advanced Calling Features are charged at monthly rates per access line. Custom Calling and Advanced Calling Feature charges are in addition to monthly charges for Access Line Rates.

B. A combination of certain Custom Calling and Advanced Calling Features are offered in a choice of packages, for a single monthly rate.

C. No Service Connection Charges apply for ordering any Custom Calling Features, Advanced Calling Features or package of features.

D. From time to time, the Company may offer special promotions waiving the monthly rates for certain Custom Calling Features, Advanced Calling Features, or packages of features. In addition, the Company may, from time to time, offer special promotions waiving the monthly rates or installation charges, in conjunction with other services.

E. Business customers ordering 25 or more voice mailboxes or 25 or more feature packages are eligible for a volume discount from the Company.

F. Where available, Automatic Recall and 3-Way Calling are available on a subscription or usage basis. For any month, the total usage billing will not exceed \$6.00 per service, per line. Customers may request the removal of these services at any time, at no charge.

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3.6 Public Telephone Service

3.6.1 General

A. A Public Telephone is an exchange station installed at the Company's option, equipped with a coin collecting device, at various locations within the exchange chosen or accepted by the Company as suitable and necessary for furnishing service to the general public. Location of all Public Telephones shall be at the sole discretion of the Company.

B. In each municipality served by the Company where public convenience requires it, the Company shall supply at least one Public Telephone that will be available to the public on a 24-hour basis. The requirement for this facility may be waived by the Commission for reasons such as abusive vandalism or damage, excessive cost of maintaining the pay station, or lack of use.

C. No listings in the directory or additional telephone sets are allowed in connection with Public Telephone Service.

3.6.2 Application of Rates

A. A Local Call Rate shall apply to all local messages from Public Telephones. Long distance toll charges will apply to all long distance messages and will be determined by the long distance toll provider.

B. If the customer at a Public Telephone uses a calling card or accesses an operator for assistance in making a call or to arrange alternate billing, appropriate Operator Service Charges may apply in addition to the Local Call Rate and applicable long distance charges.

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### 3.7 Payphone Service

#### 3.7.1 General

The Company will provide Business Access Line Service in conjunction with a customer provided exchange station that is equipped with a coin collecting device. Payphones are also available from the Company.

#### 3.7.2 Application of Rates

##### A. Customer Owned Payphone

1. Customers requesting access line service in conjunction with a customer provided exchange station will be required to pay all monthly and Service Connection Charges that apply for a Business Access Line as described in this tariff.

2. The Customer is responsible for paying all long distance charges billed by the Company that have been charged to the Business Access Line associated with the customer's coin operated telephone.

##### B. Customer Leased Payphone

1. Customers leasing a payphone from the Company will pay a monthly payphone rental charge.

2. Customers requesting access line service in conjunction with a payphone leased from the Company will be required to pay all monthly and Service Connection Charges that apply for a Business Access Line as described in this tariff.

3. The Customer is responsible for paying all long distance charges billed by the Company that have been charged to the Business Access Line associated with the customer's leased coin operated telephone.

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RESERVED FOR FUTURE USE

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### 3.8 Operator Services

#### 3.8.1 General

Operator services are available to the customer on local and intraLATA calls as specified in this tariff. Operator services on interLATA calls are available to customers through other long distance toll providers. IntraLATA and local operator services are available on the following types of calls:

A. Credit Card Calls - Customer dialed "0+" calls which are completed by the caller (caller enters own credit card number) or completed by the operator (operator enters credit card number) that will be billed to the caller's credit card instead of the telephone originating the call.

B. Operator Station Calls - Customer dialed "0-" calls where the operator completes the call and arranges billing to the originating telephone number, to a credit card, to a third number or as a collect call. Operator placed calls to Directory Assistance are also included.

C. Person To Person Calls - Customer dialed "0-" or "0+" calls where the operator completes the call to a designated person or extension. These calls may be billed to the originating telephone number, to a credit card, to a third number or as a collect call.

D. Busy Line Verify - Customer requests operator assistance in determining if a called line is actually busy or out of service. No request will be processed on a collect or third number billed basis.

E. Busy Line Interrupt - Customer requests that the operator interrupt a conversation on a busy line and give a message to the person whose line is interrupted. No request will be processed on a collect or third number billed basis.

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3.8 Operator Services

3.8.2 Application of Rates

A. Operator Service Charges are applied by the Company on local and intraLATA calls on a per call basis in addition to the Local Call Rate or the applicable long distance charges.

B. Operator Service Charges do not apply to calls to the operator for trouble reporting, to calls made in place of direct dialed calls that encountered trouble or were cut off, or for emergency local calls to police, fire, ambulance, etc.

C. The charges for Busy Line Verify and Busy Line Interrupt will be billed directly to the access line of the party requesting verification or interruption.

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3.9 Directory Assistance Service

3.9.1 General

Directory Assistance Service, as made available by the Company through this tariff, provides, upon customer initiated request from this Company's territory, published telephone numbers within the same area code or Number Plan Area (NPA) from which the request is being initiated, i.e. within the 402 area.

3.9.2 Application of Rates

A. The Directory Assistance Charges specified in this tariff apply when a customer initiates a call to Directory Assistance from the Company's serving territory and requests a telephone number within Nebraska and within the same area code or Number Plan Area (NPA) from which the request is being made.

B. Directory Assistance Charges shall be billed to the customer on a per call basis.

C. Directory Assistance Charges are not applicable to:

1. Calls placed from Public and Semi-Public Telephones.
2. Calls placed from hotels and motels.
3. Calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephones in the majority of the patient rooms.

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3.9 Directory Assistance Service

3.9.2 Application of Rates

C. Directory Assistance Charges are not applicable to:

4. Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, ophthalmologists, optometrists, registered nurses, therapists, professional staffs of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States. This exemption is limited to one-hundred (100) free calls a month. Any customer making more than 100 calls a month will be billed at the regular Directory Assistance charge. The Directory Assistance provided under this exemption is to be used for personal use only and may not be resold.

5. Calls placed to Directory Assistance by an operator in connection with operator-handled local and long distance calls.

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### 3.10 Directory Listing Service

#### 3.10.1 General

A. The regulations for directory listings, as provided in this section of the tariff, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of customers.

B. The alphabetical list of names of customers is designed solely for the information of calling parties. Special arrangements of names are not permitted, nor is any form of listing permitted which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.

C. The Company reserves the right to limit the amount of space that a listing will occupy in the directory by use of abbreviations when, in its judgment, the clearness of the listing or the identification of the subscriber is not thereby impaired.

#### 3.10.2 Primary Listing

A. Each subscriber is entitled to one free directory listing, termed the Primary Listing.

B. A Primary Listing will be provided for each separate service ordered by the customer. When two or more lines or PBX trunks are consecutively operated, the first number of the groups is considered the primary listing. Additional stations will not be entitled to extra listings without charge.

C. A Primary Listing will be provided for each Semi-Public Telephone Service ordered by the customer.

D. The names listed in Primary Listings shall be limited to one of the following:

1. The individual name of the customer.
2. The individual name of a member of the customer's family.
3. The names of two members of a customer's family (i.e. Smith, John & Jane).
4. The name under which the customer or joint user is actually doing business, as evidenced by signs on the premises, by letterheads, and by the name under which a bank account is maintained.

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### 3.10 Directory Listing Service

#### 3.10.2 Primary Listing

D. The names listed in Primary Listings shall be limited to one of the following:

5. The name under which a business is actually being conducted by someone other than the customer and which the customer or joint user is authorized by such other to use.

6. The names of departments when such listings are deemed necessary from a public reference viewpoint.

E. Whenever any question arises as to the right of a customer to either list the name of a business which he claims he is authorized to represent or to use a listing which includes the trade name of another, the Company shall require the customer to secure from the owner of such name, written authorization, addressed to the Company, to accept for insertion or continue to use such name or listing. The Company may refuse to accept or may delete such listing if such written authorization is withdrawn by such owner in writing to the Company.

#### 3.10.3 Non-Published Telephone Numbers

A. Non-Published Numbers will be provided to customers who request that the Primary Listing be omitted from the directory and from the information records, i.e. their name and address would not be available from Directory Assistance.

B. The omission of a Primary Listing from the directory does not entitle the customer to a credit to the customer's Local Exchange Service bill, nor does it entitle the customer to an Extra Listing without charge in connection with other services for which the customer may be subscribing.

#### 3.10.4 Extra Listings

Extra Listings are available to the customer for an additional monthly charge. An Extra Listing Charge will apply to any of the following types of listings:

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3.10 Directory Listing Service

3.10.4 Extra Listings

. . . An Extra Listing Charge will apply to any of the following types of listings:

A. Regular Extra Listings

1. Regular Extra Listings for business customers may be the names of partners or members of the firm, if the customer is a partnership or firm; the names of officers or employees of the corporation, if the customer is a corporation; and for any business establishment, the names of associates or employees of the customer. No other class of listing, such as service, agency, commodity, etc., will be accepted.

2. Regular Extra Listings for residential customers may be the names of members of the customer's immediate family.

3. Ordinarily, all Regular Extra Listings must be of the same address and telephone number as the Primary Listing, except as provided below for Alternate Call Number Listings. However, when, in the opinion of the Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of PBX station, or additional stations, installed on premises of the customer, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.

B. Duplicate Listings, i.e., listings of nick-names, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names are permitted when, in the opinion of the company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes.

C. Cross Reference Listings are permitted when their use will facilitate the handling of telephone calls.

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3.10 Directory Listing Service

3.10.4 Extra Listings

. . . An Extra Listing Charge will apply to any of the following types of listings:

D. Alternate Call Number Listing

1. Listing of an alternate telephone number, other than those covered below under "Office Hour Listings", to be called in case no answer is received, is permitted for customers to all classes of service.

2. The alternate number may be that of a service not under contract with the customer in connection with whose name it appears. In such a case, the consent of the customer to the alternately listed service must be obtained before the alternate listing is furnished.

E. Office Hour Listings are available to customers who desire that their office hours appear in connection with their listing. A phrase directing the method of calling when a PBX operator is not on duty may also be listed in the directory.

F. Temporary Tenant Listings: Residence customers who lease their premises for a period of less than one year and who request the Company to render service to their tenant without a change in their contract with the Company may arrange for the listing of such tenant, provided the customer and the tenant do not occupy the premises at the same time.

3.10.5 Foreign Exchange Listings

Foreign Exchange Listings are listings of customers located in an exchange other than the exchange in which the listed service is furnished.

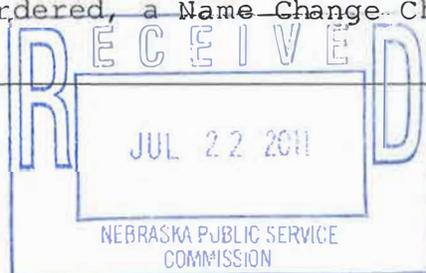
3.10.6 Application of Rates

A. There is no charge for Primary Listings.

B. Charges for Non-Published Numbers, Extra Listings and Foreign Exchange Listings will be applied on a monthly basis. Multi-line customers desiring to have only their main billed telephone number listed in the directory will not be charged the monthly charges for Non-listed Numbers for the telephone numbers behind the main billed telephone number.

C. When Directory Listing Services are requested with the original order for Local Exchange Service, additional Service Order Charges will not apply. When any Directory Listing Service is ordered or changed after Local Exchange Service is initially ordered, a Name Change Charge will apply.

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3.10 Directory Listing Service

3.10.6 Application of Rates

D. Except for Alternate Call Number and Office Hour Listings, Extra Listing charges will begin from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date of issue of the directory, as the customer may desire. Charges for listings of alternate call numbers and office hours become effective as of the date of the issue of directory.

E. In connection with Semi-Public Telephone Service, extra listings are allowed at Extra Listing rates in the names of permanent guests or tenants at that location.

3.11 Foreign Exchange Service

3.11.1 General

A. Foreign Exchange Service is exchange service furnished to a customer from a central office of an exchange other than the one that normally serves the area in which the customer is located. This service is available to either residence or business customers but will not be provided for resale.

B. For the purpose of this tariff the term "Foreign Exchange" shall mean the exchange from which Foreign Exchange Service is furnished. The term "Normal Exchange" shall mean the exchange normally serving the area in which the customer's premises is located.

C. Foreign Exchange Service does not come within the Company's general undertaking, nor does the Company obligate itself to furnish such service generally; but, will do so, at its option, where facilities of such a character are available as will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved.

D. Foreign Exchange Service will be furnished only at one location or premise for each channel or circuit. Private Branch Exchange tie lines that provide access to the Foreign Exchange switched network shall be considered to be Foreign Exchange Service.

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3.11 Foreign Exchange Service (cont'd.)

3.11.1 General (cont'd.)

E. Where the Normal Exchange is operated by this Company, Foreign Exchange Service is furnished only on the condition that the applicant is a customer to business or residence access line service, or PBX service, in the Normal Exchange, and at the same location where such service is proposed to be installed. Under this condition, when a Foreign Exchange Service customer discontinues Normal Exchange service, the Normal Exchange shall immediately notify such Foreign Exchange customer and Foreign Exchange business office, that the Foreign Exchange Service may be discontinued ten (10) days thereafter.

F. Where the Foreign Exchange is operated by another telephone company, Foreign Exchange Service will be provided only when satisfactory arrangements can be negotiated with such company to furnish a portion of the necessary facilities.

G. Each telephone company shall directly bill the customer for its own portion of a Foreign Exchange circuit.

H. The use of the service is limited to the customer and the customer's employees for business purposes, and in the case of residence service, to the members of the customer's immediate household. Foreign Exchange Service calls will be further limited to calls to other stations of the Foreign Exchange. If any customer subscribing to this service is found to be transferring or transmitting messages for parties other than authorized above, in the Normal Exchange area through the Foreign Exchange, such customer and Foreign Exchange business office shall be notified that the practice must be discontinued or the Foreign Exchange Service may be terminated ten (10) days after the date of such notice. The Telephone Company will install toll restrictors on all Foreign Exchange Service lines to prevent these lines from being used for toll calls.

3.11.2 Application of Rates

A. Foreign Exchange Service will be furnished at the Voice Grade Special Access rates contained in Section 17.3 of the Company's Access Service Catalog. Where the facilities and/or equipment are not available, and excess construction costs, special operating expenses, and/or other special considerations are incurred in making such service available, the customer may be required to pay an additional charge to cover all or a portion of such unusual expenses, or be required to contract for service beyond the initial period, or both.

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3.11 Foreign Exchange Service (cont'd.)

3.11.2 Rates (cont'd.)

B. In cases where Foreign Exchange Service is requested by a customer of another telephone company into an exchange of the Telephone Company, installation, channel mileage and business access line charges will apply.

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3.12 Leased Cable Pairs and Other Local Services

3.12.1 General

A. Leased Cable Pairs or channels for services within the same exchange not specifically named elsewhere in this tariff, such as for off-premises extensions, PBX or key system tie lines, alarm circuits, control circuits, metering circuits, non-telephone circuits, or any other circuit that does not require use of the Central Office switching equipment, will be furnished where facilities are available and where, in the judgement of the Company, the use to be made of such channels is not contrary to regulations.

B. Where physically and economically practicable, the Company will offer leased cable pairs at three service levels: 1) normal telephonic <300-3000 hz, 2 wire analog>; 2) digital data <2.4-64.0 kbps, 4 wire digital>; or 3) high capacity <1.544 mbps, 4 wire digital>.

C. The customer must agree that the volume of electrical or voice frequency on such channels will be maintained at a level sufficiently low so as not to cause interference with other services of the Company.

3.12.2 Application of Rates

A. For Leased Cable Pairs on non-contiguous property, a monthly Circuit Rate will apply per airline measured one-quarter mile from the Wire Center. A minimum Circuit Rate will be applicable to each termination.

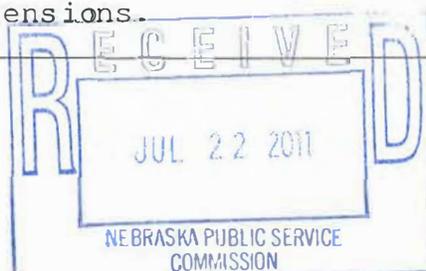
B. For Leased Cable Pairs on a customer's same contiguous property, the Company will install the standard drop cable to provide facilities between the primary location and the off premises location. A monthly Maintenance Fee per 100 feet of cable or a portion thereof will be charged. Installation requiring cable consisting of a larger conductor capacity than is present in the Company's standard drop cable will be assessed a monthly rate which will be directly proportionate to the additional cost of materials.

C. An installation charge equal to the cost of labor required to install Leased Cable Pairs applies to each channel in lieu of normal Service Connection Charge. The minimum installation charge will be equal to the standard Service Connection Charges, including the Service Order Charge, Central Office Wiring Charge, Premises Visit Trip Charge and Plant Construction Charge.

D. The Test Charge will apply to all tests of the channel.

E. Special Conditioning Charges may apply to certain Off Premises Extensions.

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3.13 Line Extensions

3.13.1 General

A. Under normal conditions, and except as provided for in 3.13.1.B., the Company will extend its lines to reach applicants within its exchange areas, without charge, if one of the following conditions exists:

1. The cost of construction of the required line extensions will not exceed seven times the estimated annual exchange revenue from the applicant or applicants to be served and provided.

2. The route measurement, from the existing construction to which connection is made, of the buried cable required for the construction does not exceed three-tenths of a mile for each applicant to be served (at a location not previously served) by such new buried cable.

B. If an applicant requests service and new facilities must be constructed, but the applicant does not have a domicile at the location, such as may be the case with real estate developers and contractors, line extension construction charges will apply. As new residents in the development become subscribers of local telephone service, the Company will provide credit for a portion of the construction charges previously paid.

C. Where required by the conditions, applicants for line extensions shall provide without expense to the Company, private right-of-way parallel to the public highway. Such right-of-way shall be free from tree interference and shall be otherwise suitable.

D. All line extension construction charges assessed an applicant or applicants shall be paid in advance.

E. Except as provided in 3.13.1.B., construction of line extensions are not refundable and no credit will be allowed for future installations on line extensions constructed under these regulations.

F. The Company is in no way responsible for any claims by housing developers, housing contractors, real estate salespersons, or others regarding what type of service will be provided or when such service will be provided.

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3.13 Line Extensions

3.13.2 Application of Rates

A. If the requirements of an applicant or group of applicants exceeds the provisions listed in Section 3.13.1.A., construction charges in excess of such allowances will apply. The construction charges for line extensions will be apportioned equally among all applicants of a group.

B. Where construction charges for line extensions are applicable, the Excess Construction Charge shall be applied per one tenth (1/10) of a mile or any fraction thereof.

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3.14 Mobile Paging Service

3.14.1 General

Mobile Paging Service- A customer may subscribe to paging service, choosing between two options, 1) the customer may lease a pager from the Company, or 2) furnish his own pager.

3.14.2 Application of Rates

A monthly charge will apply.

3.15 Reserved for Future Use

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3.16 Reserved for Future Use

3.17 Emergency Alerting System

An Emergency Alerting System may be established to allow local exchange customers to immediately notify one another and law enforcement, in case of disaster or emergency, requiring immediate action, i.e., evacuation. An Emergency Alerting System Installation Charge shall apply for each customer location. A monthly Emergency Alerting System Central Office Charge shall also apply. Emergency Alerting System Charges include local residence or business access line monthly charges; i.e., there is no separate residence or business access line charge.

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SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.18 Digital Centrex Service

3.18.1 General

A. Digital Centrex Service is a flat-rate business service with a 2 line minimum requirement, offered from suitably equipped Company digital central offices. The equipment permits direct dialing between lines connected to the service and direct dialing of outgoing calls. Incoming calls are received by direct inward dialing to the station line or through an attendant console.

B. Attendant consoles and station equipment may be provided by the customer or leased from the Company. In those cases where the Company determines that additional equipment must be provided on the customer's premises, the customer will be required to furnish suitable space and environmental conditions.

C. Digital Centrex Service station lines may be terminated in a customer-provided PBX System, provided the customer uses business access line service rather than a two-way direct inward dialing circuit. Such lines may be either ground start or loop start and may have any standard treatment. Transmission quality over lines of this type is not guaranteed. Additional transmission improvement requested by the customer will be provided by the Company at cost.

D. The Company makes no warranties to the customer, and it expressly excludes and disclaims any implied warranties such as warranties of fitness for a particular purpose of merchantability of the service.

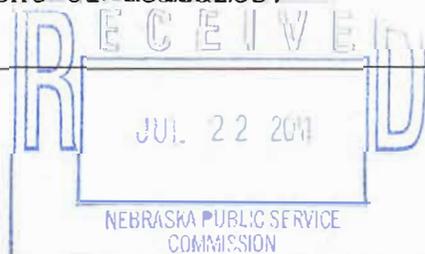
E. After initial subscription to Digital Centrex Service, the customer may add lines or features by placing a service order with the Company. The customer must specify line quantity, features, and the service period desired. The service period for the additional lines may not extend beyond the service period for original lines.

F. Unless specifically exempted, this service is subject to all general regulations applicable to the provision of service by the Company as stated in this tariff.

G. Trunk verification from a station line requires the establishment of supplemental line treatment.

H. Customers may request that the Company program an intraLATA Presubscribed Interexchange Carrier with their Centrex offering. This programming will be treated as a rearrangement of features.

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SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.18 Digital Centrex Service (Cont'd.)

3.18.2 Service Periods

A. Service periods will be contracted, with a minimum service term of 12 months.

B. An existing service period may be replaced by another service period, subsequent to the establishment of service and prior to the completion of the term, at the prevailing rates listed in this tariff, subject to the following conditions:

1. No credit will be given for payments made during the initial subscription period. However, nonrecurring charges will not be reapplied.
2. The new service period begins on the date requested.

3.18.3 Service Interruption

A. The Company does not guarantee the continuous operation of Digital Centrex Service; however, in the event of service interruption, not due to the negligence or willful act of the customer or the premises facilities beyond the demarcation point or the customer's premises equipment, a pro rata adjustment of the monthly service charge will be allowed, beyond the first 24 hours. The customer must notify the Company within 30 days, or the Company may not be able to provide the adjustment.

B. The sole remedy for mistakes, omissions, interruptions, delays or defects in transmission shall be a pro rata adjustment. The Company is not liable for any other damages regardless of the theory of damages, whether direct, indirect, incidental, special or consequential.

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SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.18 Digital Centrex Service (Cont'd.)

3.18.4 Features

The service has standard features, which are offered subject to availability:

Standard Station Features

Automatic Line

Call Forward, All Calls  
Call Forward, Busy  
Call Forward, No Answer  
Call Forward Remote Access  
Call Pick-Up  
Call Hold  
Call Waiting  
Cancel Call Waiting  
Distinctive Ringing  
Distinctive Call Waiting Tones  
Intercom Dialing  
Speed Calling  
Consultation Hold/3 Way Call/Call Transfer  
Call Handling Package  
Call Forward, Busy Enhancements  
Call Forward, Busy- Incoming Only  
Call Forward, Busy- Intragroup  
Call Forward, Busy- All  
Directed Call Pick-Up (DCPU)  
    DCPU Non Barge-In  
    DCPU Barge-In Exempt  
    DCPU Exempt  
    DCPU Barge-In  
    DCPU Any Station  
Ring Again

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SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.18 Digital Centrex Service (Cont'd.)

3.18.4 Features (Cont'd.)

Standard System Features  
Automatic Identification of Outward Dialing (AIOD)  
Attendant Services  
    Non-Data Link Consoles  
Class of Service Restriction  
    Denied Originating Services  
    Denied Terminating Services  
    Toll Restricted Services  
    Unrestricted Services  
Code Restrictions  
    Customer Assignable Options 1-4  
    RES1 and RES2 (Fully or Semi-Restricted Services)  
    Direct Inward Dialing  
    Direct Outward Dialing  
    Directory Number Hunt  
        First  
        Circular  
        Sequential  
        Distributed  
            Line Hunt Overflow to DN  
            Line Hunt Overflow to Route  
    Line Hunting, Stop Hunt  
    Line Hunting, Random Make Busy  
    Off Premises Stations

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SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.18 Digital Centrex Service (Cont'd.)

3.18.5 Application of Rates

A. Digital Centrex Service customers will pay a Common Equipment Charge per month and a Centrex Station Charge per station per month, as specified. Business rates as specified in other sections of this tariff also apply. Customers who subscribe to 2 or more lines and are considered by the Company to be located an extraordinary distance from the serving office may be offered customer specific pricing on a contract basis. This rate will be offered to the customer for its acceptance in writing. The customer specific contract will define length of service and applicable rates. With the exception of the customer specific contracts, all other rates, charges, rules and regulations, specified herein, shall apply.

B. The monthly rate for Digital Centrex Service lines and features is guaranteed against Company-initiated change and will apply for the contracted service period. The minimum service period is 12 months.

C. A Service Connection Charge and Central Office Charge shall apply to each order. A Trip Charge will also apply, when necessary. These nonrecurring charges apply for the preparation and entry of translations that activate, change or rearrange features. From time to time, the Company may waive installation and monthly charges in connection with advertised promotions.

D. If the service is canceled in whole or in part by the customer after installation of the service but prior to completion of the term, the customer shall be obligated to pay the remaining payments, as contracted.

E. When using Call Forwarding and Call Transfer, the Digital Centrex Service customer is responsible for the payment of the tariffed station-to-station charge for each call connected over the exchange system between the Digital Centrex Service and the telephone at which the call is answered. The charge is applied to each call answered, including the call establishing the Call Forwarding mode, and collect and person-to-person calls which are refused at the answering telephone.

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SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.18 Digital Centrex Service (Cont'd.)

3.18.5 Application of Rates (Cont'd.)

F. When the Digital Centrex Service line extends between different central office serving areas, the interoffice mileage and foreign exchange line charges will also apply as specified in other sections of this tariff.

G. The customer has the option of making a partial lump sum payment or total lump sum payment at the time of installation or at any other time during the term of the service period selected. The partial payment will reduce the monthly rate per line by the monthly annuity amount per line of the lump sum payment. The monthly annuity amount is the annual amount divided by 12.

H. The prepayment of charges in no way constitutes a purchase of the equipment, and the Company retains full ownership of all equipment covered by the prepayment.

I. If the customer adds new lines to an existing Digital Centrex Service subscription, the customer shall pay appropriate rates for the additions.

J. Rates and charges for additional features for existing lines shall be those in effect at the time the feature is ordered.

K. For renewals, the rates in effect for new customers at the time the renewal is effective will apply. The customer will be charged the current rate for the newly selected service period, commencing the day following completion of the prior service period.

L. If the customer does not elect an additional service period and does not request discontinuance of service, service will be continued at the monthly rate currently in effect for the contracted service period and will be subject to all prevailing rules and regulations of the offering.

M. One directory listing is provided without charge for each Digital Centrex Service.

N. For Digital Centrex number listings beyond the primary listing, an additional listing charge applies per number.

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3.19 Miscellaneous Services

3.19.1 Reserving Telephone Number Groups

Where available, and at the discretion of the Company, local telephone numbers may be reserved in groups of 25 numbers. A nonrecurring Telephone Number Group Administration Fee will apply for reservation of each group of 25 numbers. Number groups must be in use within six (6) months of the request or numbers may be reclaimed by the Company.

3.19.2 RESERVED FOR FUTURE USE

3.19.3 Special Telephone Number Request

If a customer requests a specific telephone number assignment, a one time non-recurring charge will apply in addition to the customer's bill for Local Exchange Service.

3.19.4 Old Telephone Number Intercept

In some exchanges, when a customer moves away from that exchange to another exchange within the Company's serving area, the new number will be provided to anyone who calls the disconnected number for up to 12 months. This service will be provided via a recorded intercept at no charge. In instances where the customer moves to an exchange outside the Company's serving area and requests that the new telephone number be provided to anyone who calls the disconnected number, intercept service will be provided by voice mail. For this type of intercept service, the customer will pay a Service Order Charge, a monthly Intercept Charge and the monthly charge for Call Forwarding.

3.19.5 Billed Toll Identification

Telephone company employees will investigate and identify a disputed toll call listing for a customer. Should the customer confirm that the call in question was correctly billed, a Call Verification Fee will be applied to the customer's next monthly bill. Two listings may be identified for the Call Verification Fee. Should the telephone company find the disputed toll call to be in error, no fee will be assessed.

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3.19 Miscellaneous Services (Cont'd.)

3.19.6 Telephone Number Change

If a customer desires that his or her telephone number be changed, regardless of whether it is published, unlisted, or unpublished, a Service Connection Charge will apply.

3.19.7 Malicious Call Trace

A. Customers desiring to trace malicious calls must request that the Company install equipment or program the customer's line in order to determine where telephone calls to his/her access line have originated. The Company will implement a call trace on a monthly basis.

B. The customer must sign a release form provided by the telephone company, prior to commencing malicious call trace service, unless life-threatening circumstances exist. Without exception, the results of all traces will be turned over to local law enforcement.

C. A monthly charge and a one-time Service Connection Charge will apply to Malicious Call Trace Service.

D. The Company is not liable for damages if, for any reason, Malicious Call Trace is not successful.

3.19.8 Blocking of 900, 960, and 976 (Pay-Per-Call) Services

The Company shall, where technically feasible, and only upon request of the subscriber, on an individual numbering plan (NPA) basis or NXX basis, provide blocking of the following two options: (1) all 900 NPA, 960 and 976 NXX numbers; (2) all 960 and 976 NXX numbers. Such blocking shall be provided without interruption of other services. Initial blocking requests shall be offered at no charge to the customer. For all subsequent blocking requests, a Service Connection Charge will apply for each request. All requests by the customer to remove blocking must be submitted to the Company in writing.



SECTION 3 SERVICES AND APPLICATION OF RATES AND CHARGES

3.19 Miscellaneous Services (Cont'd.)

3.19.9 Optional Calling Plan Credit

Customers may subscribe to the Optional Calling Plan (OCP) in order to receive a credit for intraLATA calls that fall within the OCP's designated calling area. The designated calling area will include exchanges that are located within a 25-mile radius of the customer's exchange. This plan is available to customers of the Eastern Nebraska Telephone Company and Rock County Telephone Company. This plan is not available to customers of Arlington Telephone Company or of The Blair Telephone Company.

The OCP credit will apply on the local telephone company portion of the bill. The credit will be equal to a percentage discount on the charges associated with calls in the designated calling area that appear on the Qwest portion of the bill. The discount percentage will vary depending upon the time of day that the call is initiated. Calls made during the daytime calling period (8:00 a.m. to 4:59 p.m. Monday through Friday) will be discounted fifty (50) percent. Calls made during the evening calling period (5:00 p.m. to 10:59 p.m. Sunday through Friday) will be discounted twenty-five (25) percent.

Customers who subscribe to the OCP will pay a monthly OCP Participation Fee of \$2.00.

3.19.10 International Call Blocking

International Call Blocking allows a customer to restrict use of the customer's access lines to domestic calls only. Access lines may be restricted from placing "011+" and/or "01+" calls. If International Call Blocking is ordered at the time Local Exchange Service is initially ordered, no additional Service Connection Charges will apply. Adding International Call Blocking after the initial order for Local Exchange Service will require payment of a Service Order Charge and a Central Office Wiring Charge.

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3.19 Miscellaneous Services (Cont'd.)

3.19.11 Reserved for future use.

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SECTION 3 SERVICES AND APPLICATION OF RATES AND CHARGES

3.19 Miscellaneous Services (Cont'd.)

3.19.12 Reserved for future use.

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SECTION 3 SERVICES AND APPLICATION OF RATES AND CHARGES

3.19 Miscellaneous Services (Cont'd.)

3.19.13 Reserved for Future Use

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SECTION 3 SERVICES AND APPLICATION OF RATES AND CHARGES

3.19 Miscellaneous Services (Cont'd.)

3.19.14 Coin Supervision Additive Service

The Company will provide Coin Supervision Additive Service to Payphone Service Providers who order local exchange service lines for the provision of pay telephone service and require central office coin supervision capability. Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones for a local exchange service line to a trunk terminating at the Payphone Service Provider's operator service provider. The service allows the operator service provider to recognize coin deposits, return coins to users, and automatically ring back the originating line upon completion of a call. A monthly Coin Supervision Additive Service charge is assessed on a per line basis.

3.19.15 Presubscription

- A. Presubscription is the process by which end user customers may select and designate to the Company an interexchange carrier to place, without any special codes, their interLATA and intraLATA calls.
- B. An end user may select a primary interexchange carrier for all of its lines, or it may indicate a different interexchange carrier for each of its lines. Only one interLATA and intraLATA carrier may be selected for each line terminating in the same hunt group.
- C. After the end user's initial selection of an interLATA and intraLATA carrier or the designation that they do not want to presubscribe to any interexchange carrier, the end user will be charged for any change in selection after conversion to Equal Access. This nonrecurring charge will be billed to the end user who is the subscriber to the Local Exchange Access Service. It is in addition to the interstate presubscription charge.
- D. In the event the end user is incorrectly presubscribed, due to misassignment on the part of the Company, no charge shall apply.
- E. In the event an end user is incorrectly presubscribed due to misassignment on the part of the interexchange carrier, and the interexchange carrier is unable to document such an assignment, the Company will apply the charge to the responsible interexchange carrier and assign the end user to an interexchange carrier of the end user's choice.

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SECTION 3 SERVICES AND APPLICATION OF RATES AND CHARGES

3.19 Miscellaneous Services (Cont'd.)

3.19.16 Reserved for Future Use

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SECTION 4. DESCRIPTIONS OF CUSTOM CALLING AND ADVANCED CALLING FEATURES

4.1 Custom Calling Features

Depending on the type of central office switching equipment in an exchange, certain Custom Calling Features may be available. The availability of these features in a given exchange is outlined in Section 5 of this tariff. These optional features offer the customer greater convenience in the use of their telephones. Custom Calling Features offered by the Company include the following:

Call Forwarding allows the customer to temporarily forward incoming calls from the customer's telephone number to another number of the customer's choice. Call Forwarding can only be used to forward one call per line at a time. The use of Call Forwarding and existing EAS routes to provide toll-free calling between exchanges that do not otherwise have EAS is explicitly prohibited.

Call Forward Remote Activation/Deactivation allows the customer to activate or deactivate call forwarding from any touchtone phone.

Call Transfer allows the customer to transfer a call to another access line.

Call Waiting provides a short tone signal indicating that another person is trying to call the customer when the customer is using the phone. This feature allows the customer to put one call on hold while handling the second call, or to alternate between the two calls.

Call Waiting Activation/Deactivation is an enhanced Call Waiting feature that allows the customer to deactivate the Call Waiting feature by dialing a deactivation code on the telephone prior to initiating a call. Call Waiting is automatically reactivated once that call is terminated. In exchanges where it is available, Call Waiting Activation/Deactivation will be provided instead of Call Waiting.

Distinctive Ringing (Teen Line) provides the customer with two telephone numbers that each have a distinctive ring on the same access line.

Intercom Calling allows the customer to use one extension phone in the home to reach anyone near another extension in the home by dialing the customer's own home number. This feature is automatically provided at no charge in conjunction with Residence Access Lines in all of the Company's exchanges.

Remote Call Forwarding allows a customer who moves to a new exchange to receive calls dialed to the previously held telephone number by forwarding the calls to the customer's new telephone number.

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SECTION 4. DESCRIPTIONS OF CUSTOM CALLING AND ADVANCED CALLING FEATURES

4.1 Custom Calling Features (continued)

Ring Again allows the customer to monitor a busy line for up to 30 minutes and provides the customer with a distinctive ring the moment the line is free.

Speed Calling allows the customer to reach thirty frequently called numbers by dialing just one or two digits instead of the entire telephone number.

Three-Way Calling allows the customer to talk to two different people at the same time, to add a second person to a call, or to put one call on hold and make a second call.

Toll Restriction allows a customer to restrict use of the customer's access line to local calls. Access lines may be restricted from placing "1+" and/or "0+" calls.

Toll Restriction with PIN allows a customer to restrict use of the customer's access line to local calls unless the customer dials a four digit authorization code or Personal Identification Number (PIN). Access lines may be restricted from placing "1+" and/or "0+" calls.

Warm Line provides for a predesignated number to be automatically dialed 30 seconds after taking the phone off the hook to allow access to an emergency number for children, elderly parents, or sick relatives.

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SECTION 4. DESCRIPTIONS OF CUSTOM CALLING AND ADVANCED CALLING FEATURES

4.2 Advanced Calling Features

Depending on the type of central office switching equipment in an exchange, certain Advanced Calling Features may be available. The availability of these features in a given exchange is outlined in Section 5 of this tariff. Advanced Calling Features allow the customer to efficiently manage communications over their local telephone line. This call management is possible only when the calling party's telephone number can be delivered from the central office originating the call to the terminating central office serving the called party. Consequently, Advanced Calling Features are available only within a customer's host central office complex unless otherwise indicated in Section 5 of this tariff. Advanced Calling Features offered by the Company include the following:

Anonymous Call Rejection allows a customer who subscribes to Caller ID to reject telephone calls from subscribers who have Block Caller ID. Customers with Block Caller ID will hear an announcement that the party they are attempting to call does not accept intentionally blocked calls. Anonymous Caller Rejection may be overridden by an operator in case of an emergency.

Automatic Callback allows the customer to redial the last number called, regardless of whether the original call was answered, unanswered or busy. The system will monitor the calling and called lines and attempt to connect the call for up to 30 minutes. The customer may deactivate the feature when desired.

Automatic Recall allows the customer to dial a code to have the number of the last party that called or attempted to call the customer's number to be dialed. Before the number of the last caller is dialed, the number is announced so that the customer can decide whether to place the call.

Block Caller ID prevents the customer's telephone number from being released on outbound calls and is available on a per-call basis to all customers at no charge in exchanges where Caller ID is available. Customers can activate Block Caller ID by dialing an activation code before initiating each call. The Company shall, where technically feasible and only upon the request of the customer, provide blocking of the Caller ID feature on an ongoing, per-line basis. The customer will be charged a monthly fee for per-line Block Caller ID.

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SECTION 4. DESCRIPTIONS OF CUSTOM CALLING AND ADVANCED CALLING FEATURES

4.2 Advanced Calling Features (continued)

Per-line Block Caller ID will be provided to all customers with Non-Published Directory Listings at no charge. A customer with Non-Published Directory Listings who wants his name and number delivered to a display unit may dial a code to unblock his calling number information.

Customer Originated Trace allows the customer to automatically initiate a trace of the last incoming call. This feature is activated by dialing a special code to have the calling party's phone number and time of call printed at a predetermined location. The customer will contact the Company or law enforcement agency to determine further action. The calling party number will not be provided directly to the customer.

Selective Call Acceptance allows the customer to accept up to 31 telephone numbers which are stored on a "list." If this feature is activated, callers whose numbers are on the "list" will ring through as usual. Telephone numbers which are not on the "list" will hear an announcement indicating that the caller is not accepting calls at this time.

Selective Call Forwarding allows the customer to establish up to 31 telephone numbers that are to be forwarded to a specific number when they call. A call from a caller who is not on the list will ring through as usual.

Selective Call Rejection allows the customer to reject up to 31 telephone numbers which are stored on a "list." If this feature is activated, callers whose numbers are on the "list" will hear an announcement indicating that the caller is not accepting calls at this time. Telephone numbers which are not on the "list" will ring through as usual.

Selective Distinctive Ringing/Call Waiting allows the customer to establish a "list" of up to 31 telephone numbers. The customer will hear a distinctive ring or special ringing pattern when a caller from the "list" is calling. If the customer also has Call Waiting, a distinctive Call Waiting tone will be heard if a call is coming in from a caller on the list. A call from a caller who is not on the list will ring through as usual.

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SECTION 4. DESCRIPTIONS OF CUSTOM CALLING AND ADVANCED CALLING FEATURES

4.2 Advanced Calling Features (continued)

Voice Mail with Number ID and Call Forwarding is a service which forwards and answers incoming calls when a customer's line is busy or unanswered and stores messages in a Voice Mailbox. The customer may access messages from the Voice Mailbox from any touchtone telephone. With Voice Mail, the customer is notified that a new message is in the Voice Mailbox when the customer picks up the phone and hears a "stutter" or "double" dial tone. The service also provides the callers' phone numbers. Customers in exchanges where Voice Mail is not available may subscribe to the service from an exchange where it is available, except that such customers will not receive the "stutter" dial tone message waiting indication and long distance charges may apply for receiving and accessing messages.

Caller ID allows the customer to see the calling number before answering an incoming call. This feature requires the use of a telephone or an add-on unit that is equipped with a display which will show the telephone number of the incoming call.

Telemarketing Block allows the customer to deter incoming sales and telemarketing calls, using the Telemarketing Block feature. A Do Not Disturb feature silences the phone altogether. When the Telemarketing Block feature is activated, callers not on a predesignated list will hear a recorded message that informs them that the customer does not accept solicitation calls. A caller may press one and the pound sign button to complete the call. The Do Not Disturb feature provides additional privacy, if desired. The customer may activate this feature to accept calls only from callers who input a PIN. Callers will also have the option to leave a voice mail message.

Essential Telemarketing Block allows the customer to deter telemarketing calls by intercepting calls and advising the callers that the number called does not accept telemarketing calls. If the caller is not a telemarketer, Essential Telemarketing Block remembers the calling number and does not block calls from that number unless the customer manually adds the number to his/her list of blocked numbers. In addition, the customer is able to remove numbers from his/her list of blocked numbers, add numbers to his/her list of blocked numbers and to turn the feature on or off.

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SECTION 5. AVAILABILITY OF CUSTOM CALLING AND ADVANCED CALLING FEATURES

5.1 Arlington Telephone Company

5.1.1 Arlington Exchange

	<u>Availability</u>
Custom Calling Features:	
Call Forwarding(Always, Busy, No Answer, Busy/No Answer)	yes
Call Forwarding Remote Activation	yes
Call Transfer	yes
Call Waiting	no
Call Waiting Activation/Deactivation	yes
Distinctive Ringing (Teen Line)	yes
Intercom Calling	yes
Remote Call Forwarding	yes
Ring Again	yes
Speed Calling	yes
Three-Way Calling	yes
Toll Restriction	yes
Toll Restriction with PIN	yes
Warm Line	yes
Advanced Calling Features:	
Anonymous Call Rejection	yes
Automatic Callback	yes
Automatic Recall	yes
Block Caller ID	yes
Per-Call Basis	yes
Per-Line Basis	yes
Caller ID	yes
Customer Originated Trace	yes
Selective Call Acceptance	yes
Selective Call Forwarding	yes
Selective Call Rejection	yes
Selective Distinctive Ringing/Call Waiting	yes
Voice Mail	yes
Telemarketing Block	yes
Essential Telemarketing Block	yes
Calling Packages	yes
Usage Basis Automatic Recall	yes
Usage Basis Three-Way Calling	yes

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SECTION 5. AVAILABILITY OF CUSTOM CALLING AND ADVANCED CALLING FEATURES

5.2 The Blair Telephone Company

5.2.1 Blair Exchange

	<u>Availability</u>
Custom Calling Features:	
Call Forwarding(Always, Busy, No Answer, Busy/No Answer)	yes
Call Forwarding Remote Activation	yes
Call Transfer	yes
Call Waiting	no
Call Waiting Activation/Deactivation	yes
Distinctive Ringing (Teen Line)	yes
Intercom Calling	yes
Remote Call Forwarding	yes
Ring Again	yes
Speed Calling	yes
Three-Way Calling	yes
Toll Restriction	yes
Toll Restriction with PIN	yes
Warm Line	yes
Advanced Calling Features:	
Anonymous Call Rejection	yes
Automatic Callback	yes
Automatic Recall	yes
Block Caller ID	yes
Per-Call Basis	yes
Per-Line Basis	yes
Caller ID	yes
Customer Originated Trace	yes
Selective Call Acceptance	yes
Selective Call Forwarding	yes
Selective Call Rejection	yes
Selective Distinctive Ringing/Call Waiting	yes
Voice Mail	yes
Telemarketing Block	yes
Essential Telemarketing Block	yes
Calling Packages	yes
Usage Basis Automatic Recall	yes
Usage Basis Three-Way Calling	yes

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SECTION 5. AVAILABILITY OF CUSTOM CALLING AND ADVANCED CALLING FEATURES

5.2 The Blair Telephone Company

5.2.2 Fort Calhoun Exchange

	<u>Availability</u>
Custom Calling Features:	
Call Forwarding (Always, Busy, No Answer, Busy/No Answer)	yes
Call Forwarding Remote Activation	yes
Call Transfer	yes
Call Waiting	no
Call Waiting Activation/Deactivation	yes
Distinctive Ringing (Teen Line)	yes
Intercom Calling	yes
Remote Call Forwarding	yes
Ring Again	yes
Speed Calling	yes
Three-Way Calling	yes
Toll Restriction	yes
Toll Restriction with PIN	yes
Warm Line	yes
Advanced Calling Features:	
Anonymous Call Rejection	yes
Automatic Callback	yes
Automatic Recall	yes
Block Caller ID	yes
Per-Call Basis	yes
Per-Line Basis	yes
Caller ID	yes
Customer Originated Trace	yes
Selective Call Acceptance	yes
Selective Call Forwarding	yes
Selective Call Rejection	yes
Selective Distinctive Ringing/Call Waiting	yes
Voice Mail	yes
Telemarketing Block	yes
Essential Telemarketing Block	yes
Calling Packages	yes
Usage Basis Automatic Recall	yes
Usage Basis Three-Way Calling	yes

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SECTION 5. AVAILABILITY OF CUSTOM CALLING AND ADVANCED CALLING FEATURES

5.2 The Blair Telephone Company

5.2.3 Kennard Exchange

	<u>Availability</u>
Custom Calling Features:	
Call Forwarding (Always, Busy, No Answer, Busy/No Answer)	yes
Call Forwarding Remote Activation	yes
Call Transfer	yes
Call Waiting	no
Call Waiting Activation/Deactivation	yes
Distinctive Ringing (Teen Line)	yes
Intercom Calling	yes
Remote Call Forwarding	yes
Ring Again	yes
Speed Calling	yes
Three-Way Calling	yes
Toll Restriction	yes
Toll Restriction with PIN	yes
Warm Line	yes
Advanced Calling Features:	
Anonymous Call Rejection	yes
Automatic Callback	yes
Automatic Recall	yes
Block Caller ID	yes
Per-Call Basis	yes
Per-Line Basis	yes
Caller ID	yes
Customer Originated Trace	yes
Selective Call Acceptance	yes
Selective Call Forwarding	yes
Selective Call Rejection	yes
Selective Distinctive Ringing/Call Waiting	yes
Voice Mail	yes
Telemarketing Block	yes
Essential Telemarketing Block	yes
Calling Packages	yes
Usage Basis Automatic Recall	yes
Usage Basis Three-Way Calling	yes

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SECTION 5. AVAILABILITY OF CUSTOM CALLING AND ADVANCED CALLING FEATURES

5.3 Eastern Nebraska Telephone Company

5.3.1 Belden Exchange

	<u>Availability</u>
Custom Calling Features:	
Call Forwarding (Always)	yes
Call Forwarding Remote Activation	yes
Call Transfer	yes
Call Waiting	no
Call Waiting Activation/Deactivation	yes
Distinctive Ringing (Teen Line)	yes
Intercom Calling	yes
Remote Call Forwarding	yes
Ring Again	yes
Speed Calling	yes
Three-Way Calling	yes
Toll Restriction	yes
Toll Restriction with PIN	yes
Warm Line	yes
Advanced Calling Features:	
Anonymous Call Rejection	yes
Automatic Callback	yes
Automatic Recall	yes
Block Caller ID	yes
Per-Call Basis	yes
Per-Line Basis	yes
Caller ID	yes
Customer Originated Trace	yes
Selective Call Acceptance	yes
Selective Call Forwarding	yes
Selective Call Rejection	yes
Selective Distinctive Ringing/Call Waiting	yes
Voice Mail	no*
Telemarketing Block	no
Essential Telemarketing Block	no
Calling Packages	yes
Usage Basis Automatic Recall	yes
Usage Basis Three-Way Calling	no

\* This service is not available from this exchange, but may be purchased from a remote exchange with certain limitations as described in Section 4.2 of this tariff.

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SECTION 5. AVAILABILITY OF CUSTOM CALLING AND ADVANCED CALLING FEATURES

5.3 Eastern Nebraska Telephone Company

5.3.2 Carroll Exchange

	<u>Availability</u>
Custom Calling Features:	
Call Forwarding (Always)	yes
Call Forwarding Remote Activation	yes
Call Transfer	yes
Call Waiting	no
Call Waiting Activation/Deactivation	yes
Distinctive Ringing (Teen Line)	yes
Intercom Calling	yes
Remote Call Forwarding	yes
Ring Again	yes
Speed Calling	yes
Three-Way Calling	yes
Toll Restriction	yes
Toll Restriction with PIN	yes
Warm Line	yes
Advanced Calling Features:	
Anonymous Call Rejection	yes
Automatic Callback	yes
Automatic Recall	yes
Block Caller ID	yes
Per-Call Basis	yes
Per-Line Basis	yes
Caller ID	yes
Customer Originated Trace	yes
Selective Call Acceptance	yes
Selective Call Forwarding	yes
Selective Call Rejection	yes
Selective Distinctive Ringing/Call Waiting	yes
Voice Mail	no*
Telemarketing Block	no
Essential Telemarketing Block	no
Calling Packages	yes
Usage Basis Automatic Recall	yes
Usage Basis Three-Way Calling	no

\* This service is not available from this exchange, but may be purchased from a remote exchange with certain limitations as described in Section 4.2 of this tariff.

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SECTION 5. AVAILABILITY OF CUSTOM CALLING AND ADVANCED CALLING FEATURES

5.3 Eastern Nebraska Telephone Company

5.3.3 Macy Exchange

	<u>Availability</u>
Custom Calling Features:	
Call Forwarding (Always, Busy, No Answer, Busy/No Answer)	yes
Call Forwarding Remote Activation	yes
Call Transfer	yes
Call Waiting	no
Call Waiting Activation/Deactivation	yes
Distinctive Ringing (Teen Line)	yes
Intercom Calling	yes
Remote Call Forwarding	yes
Ring Again	yes
Speed Calling	yes
Three-Way Calling	yes
Toll Restriction	yes
Toll Restriction with PIN	yes
Warm Line	yes
Advanced Calling Features:	
Anonymous Call Rejection	yes
Automatic Callback	yes
Automatic Recall	yes
Block Caller ID	yes
Per-Call Basis	yes
Per-Line Basis	yes
Caller ID	yes
Customer Originated Trace	yes
Selective Call Acceptance	yes
Selective Call Forwarding	yes
Selective Call Rejection	yes
Selective Distinctive Ringing/Call Waiting	yes
Voice Mail	no
Telemarketing Block	no
Essential Telemarketing Block	no
Calling Packages	yes
Usage Basis Automatic Recall	yes
Usage Basis Three-Way Calling	no

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SECTION 5. AVAILABILITY OF CUSTOM CALLING AND ADVANCED CALLING FEATURES

5.3 Eastern Nebraska Telephone Company

5.3.4 Meadow Grove Exchange

	<u>Availability</u>
Custom Calling Features:	
Call Forwarding (Always)	yes
Call Forwarding Remote Activation	yes
Call Transfer	yes
Call Waiting	no
Call Waiting Activation/Deactivation	yes
Distinctive Ringing (Teen Line)	yes
Intercom Calling	yes
Remote Call Forwarding	yes
Ring Again	yes
Speed Calling	yes
Three-Way Calling	yes
Toll Restriction	yes
Toll Restriction with PIN	yes
Warm Line	yes
Advanced Calling Features:	
Anonymous Call Rejection	yes
Automatic Callback	yes
Automatic Recall	yes
Block Caller ID	yes
Per-Call Basis	yes
Per-Line Basis	yes
Caller ID	yes
Customer Originated Trace	yes
Selective Call Acceptance	yes
Selective Call Forwarding	yes
Selective Call Rejection	yes
Selective Distinctive Ringing/Call Waiting	yes
Voice Mail	no*
Telemarketing Block	no
Essential Telemarketing Block	no
Calling Packages	yes
Usage Basis Automatic Recall	yes
Usage Basis Three-Way Calling	no

\* This service is not available from this exchange, but may be purchased from a remote exchange with certain limitations as described in Section 4.2 of this tariff.

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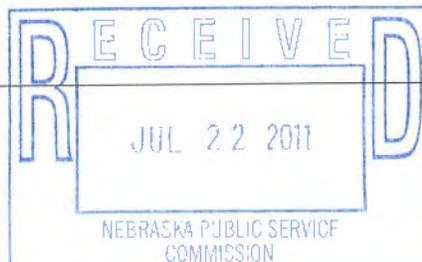
5.3 Eastern Nebraska Telephone Company

5.3.5 Osmond Exchange

	<u>Availability</u>
Custom Calling Features:	
Call Forwarding (Always)	yes
Call Forwarding Remote Activation	yes
Call Transfer	yes
Call Waiting	no
Call Waiting Activation/Deactivation	yes
Distinctive Ringing (Teen Line)	yes
Intercom Calling	yes
Remote Call Forwarding	yes
Ring Again	yes
Speed Calling	yes
Three-Way Calling	yes
Toll Restriction	yes
Toll Restriction with PIN	yes
Warm Line	yes
Advanced Calling Features:	
Anonymous Call Rejection	yes
Automatic Callback	yes
Automatic Recall	yes
Block Caller ID	yes
Per-Call Basis	yes
Per-Line Basis	yes
Caller ID	yes
Customer Originated Trace	yes
Selective Call Acceptance	yes
Selective Call Forwarding	yes
Selective Call Rejection	yes
Selective Distinctive Ringing/Call Waiting	yes
Voice Mail	no*
Telemarketing Block	no
Essential Telemarketing Block	no
Calling Packages	yes
Usage Basis Automatic Recall	yes
Usage Basis Three-Way Calling	no

\* This service is not available from this exchange, but may be purchased from a remote exchange with certain limitations as described in Section 4.2 of this tariff.

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SECTION 5. AVAILABILITY OF CUSTOM CALLING AND ADVANCED CALLING FEATURES

5.3 Eastern Nebraska Telephone Company

5.3.6 Rosalie Exchange

	<u>Availability</u>
Custom Calling Features:	
Call Forwarding (Always, Busy, No Answer, Busy/No Answer) yes	
Call Forwarding Remote Activation	yes
Call Transfer	yes
Call Waiting	no
Call Waiting Activation/Deactivation	yes
Distinctive Ringing (Teen Line)	yes
Intercom Calling	yes
Remote Call Forwarding	yes
Ring Again	yes
Speed Calling	yes
Three-Way Calling	yes
Toll Restriction	yes
Toll Restriction with PIN	yes
Warm Line	yes
Advanced Calling Features:	
Anonymous Call Rejection	yes
Automatic Callback	yes
Automatic Recall	yes
Block Caller ID	yes
Per-Call Basis	yes
Per-Line Basis	yes
Caller ID	yes
Customer Originated Trace	yes
Selective Call Acceptance	yes
Selective Call Forwarding	yes
Selective Call Rejection	yes
Selective Distinctive Ringing/Call Waiting	yes
Voice Mail	no
Telemarketing Block	no
Essential Telemarketing Block	no
Calling Packages	yes
Usage Basis Automatic Recall	yes
Usage Basis Three-Way Calling	no

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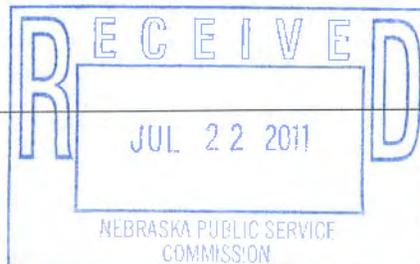
SECTION 5. AVAILABILITY OF CUSTOM CALLING AND ADVANCED CALLING FEATURES

5.3 Eastern Nebraska Telephone Company

5.3.7 Walthill Exchange

	<u>Availability</u>
Custom Calling Features:	
Call Forwarding (Always, Busy, No Answer, Busy/No Answer)	yes
Call Forwarding Remote Activation	yes
Call Transfer	yes
Call Waiting	no
Call Waiting Activation/Deactivation	yes
Distinctive Ringing (Teen Line)	yes
Intercom Calling	yes
Remote Call Forwarding	yes
Ring Again	yes
Speed Calling	yes
Three-Way Calling	yes
Toll Restriction	yes
Toll Restriction with PIN	yes
Warm Line	yes
Advanced Calling Features:	
Anonymous Call Rejection	yes
Automatic Callback	yes
Automatic Recall	yes
Block Caller ID	yes
Per-Call Basis	yes
Per-Line Basis	yes
Caller ID	yes
Customer Originated Trace	yes
Selective Call Acceptance	yes
Selective Call Forwarding	yes
Selective Call Rejection	yes
Selective Distinctive Ringing/Call Waiting	yes
Voice Mail	no
Telemarketing Block	no
Essential Telemarketing Block	no
Calling Packages	yes
Usage Basis Automatic Recall	yes
Usage Basis Three-Way Calling	no

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SECTION 5. AVAILABILITY OF CUSTOM CALLING AND ADVANCED CALLING FEATURES

5.3 Eastern Nebraska Telephone Company

5.3.8 Winnebago Exchange

	<u>Availability</u>
Custom Calling Features:	
Call Forwarding (Always, Busy, No Answer, Busy/No Answer)	yes
Call Forwarding Remote Activation	yes
Call Transfer	yes
Call Waiting	no
Call Waiting Activation/Deactivation	yes
Distinctive Ringing (Teen Line)	yes
Intercom Calling	yes
Remote Call Forwarding	yes
Ring Again	yes
Speed Calling	yes
Three-Way Calling	yes
Toll Restriction	yes
Toll Restriction with PIN	yes
Warm Line	yes
Advanced Calling Features:	
Anonymous Call Rejection	yes
Automatic Callback	yes
Automatic Recall	yes
Block Caller ID	yes
Per-Call Basis	yes
Per-Line Basis	yes
Caller ID	yes
Customer Originated Trace	yes
Selective Call Acceptance	yes
Selective Call Forwarding	yes
Selective Call Rejection	yes
Selective Distinctive Ringing/Call Waiting	yes
Voice Mail	no
Telemarketing Block	no
Essential Telemarketing Block	no
Calling Packages	yes
Usage Basis Automatic Recall	yes
Usage Basis Three-Way Calling	no

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SECTION 5. AVAILABILITY OF CUSTOM CALLING AND ADVANCED CALLING FEATURES

5.4 Rock County Telephone Company

5.4.1 Bassett Exchange

	<u>Availability</u>
Custom Calling Features:	
Call Forwarding (Always)	yes
Call Forwarding Remote Activation	yes
Call Transfer	yes
Call Waiting	no
Call Waiting Activation/Deactivation	yes
Distinctive Ringing (Teen Line)	yes
Intercom Calling	yes
Remote Call Forwarding	yes
Ring Again	yes
Speed Calling	yes
Three-Way Calling	yes
Toll Restriction	yes
Toll Restriction with PIN	yes
Warm Line	yes
Advanced Calling Features:	
Anonymous Call Rejection	yes
Automatic Callback	yes
Automatic Recall	yes
Block Caller ID	yes
Per-Call Basis	yes
Per-Line Basis	yes
Caller ID	yes
Customer Originated Trace	yes
Selective Call Acceptance	yes
Selective Call Forwarding	yes
Selective Call Rejection	yes
Selective Distinctive Ringing/Call Waiting	yes
Voice Mail	no*
Telemarketing Block	no
Essential Telemarketing Block	no
Calling Packages	yes
Usage Basis Automatic Recall	yes
Usage Basis Three-Way Calling	no

\* This service is not available from this exchange, but may be purchased from a remote exchange with certain limitations as described in Section 4.2 of this tariff.

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Effective: August 1, 2011

SECTION 5. AVAILABILITY OF CUSTOM CALLING AND ADVANCED CALLING FEATURES

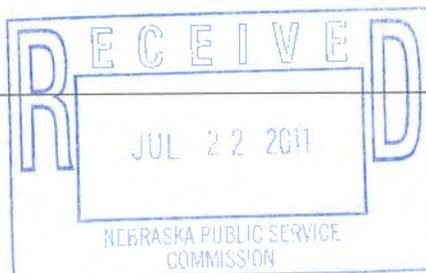
5.4 Rock County Telephone Company

5.4.1 Newport Exchange

	<u>Availability</u>
Custom Calling Features:	
Call Forwarding (Always)	yes
Call Forwarding Remote Activation	yes
Call Transfer	yes
Call Waiting	no
Call Waiting Activation/Deactivation	yes
Distinctive Ringing (Teen Line)	yes
Intercom Calling	yes
Remote Call Forwarding	yes
Ring Again	yes
Speed Calling	yes
Three-Way Calling	yes
Toll Restriction	yes
Toll Restriction with PIN	yes
Warm Line	yes
Advanced Calling Features:	
Anonymous Call Rejection	yes
Automatic Callback	yes
Automatic Recall	yes
Block Caller ID	yes
Per-Call Basis	yes
Per-Line Basis	yes
Caller ID	yes
Customer Originated Trace	yes
Selective Call Acceptance	yes
Selective Call Forwarding	yes
Selective Call Rejection	yes
Selective Distinctive Ringing/ Call Waiting	yes
Voice Mail	no*
Telemarketing Block	no
Essential Telemarketing Block	no
Calling Packages	yes
Usage Basis Automatic Recall	yes
Usage Basis Three-Way Calling	no

\* This service is not available from this exchange, but may be purchased from a remote exchange with certain limitations as described in Section 4.2 of this tariff.

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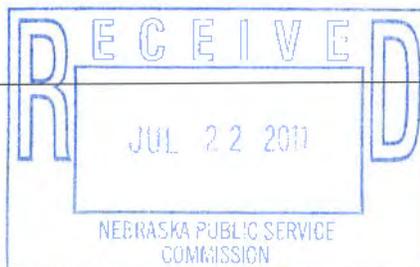
SECTION 6. RATE LIST

6.1 Local Exchange and Extended Area Service

6.1.1 Business Access Lines

	<u>EAS Adder</u>	<u>Access Line Rates</u>
Arlington Telephone Company:		
Arlington	\$3.50	\$30.00/line/month
The Blair Telephone Company:		
Blair	\$3.50	\$30.00/line/month
Fort Calhoun	\$3.50	\$30.00/line/month
Kennard	\$3.50	\$30.00/line/month
Eastern Nebraska Telephone Company:		
Belden	N/A	\$30.00/line/month
Carroll	N/A	\$30.00/line/month
Macy	N/A	\$30.00/line/month
Meadow Grove	\$1.70	\$30.00/line/month
Osmond	N/A	\$30.00/line/month
Rosalie	N/A	\$30.00/line/month
Walthill	N/A	\$30.00/line/month
Winnebago	N/A	\$30.00/line/month
Rock County Telephone Company:		
Bassett	N/A	\$30.00/line/month
Newport	N/A	\$30.00/line/month

Issued: July 22, 2011



Effective: August 1, 2011

SECTION 6. RATE LIST

6.1 Local Exchange and Extended Area Service

6.1.2 Residence Access Lines

	EAS Adder	Access Line Rates	
Arlington Telephone Company: Arlington	\$3.50	\$24.95/line/month	(I)
The Blair Telephone Company: Blair	\$3.50	\$24.95/line/month	(I)
Fort Calhoun	\$3.50	\$24.95/line/month	(I)
Kennard	\$3.50	\$24.95/line/month	(I)
Eastern Nebraska Telephone Company: Belden	N/A	\$24.95/line/month	(I)
Carroll	N/A	\$24.95/line/month	(I)
Macy	N/A	\$24.95/line/month	(I)
Meadow Grove	\$0.85	\$24.95/line/month	(I)
Osmond	N/A	\$24.95/line/month	(I)
Rosalie	N/A	\$24.95/line/month	(I)
Walthill	N/A	\$24.95/line/month	(I)
Winnebago	N/A	\$24.95/line/month	(I)
Rock County Telephone Company: Bassett	N/A	\$24.95/line/month	(I)
Newport	N/A	\$24.95/line/month	(I)

6.2 Reserved for Future Use

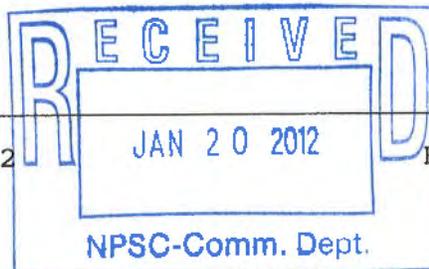
SECTION 6. RATE LIST

6.3 Trunks

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
6.3.1 <u>Analog Trunks</u>			
-Analog trunk charge per trunk circuit termination	ICB	\$30.00	(C)
6.3.2 <u>Digital Trunks</u>			
-Non-PRI-ISDN digital trunk charge per trunk circuit termination	ICB	\$30.00	(C)
-PRI-ISDN digital trunk charge per trunk circuit termination	ICB	\$30.00	(C)
6.3.3 <u>DID Number Number Administration Fee</u>			
-Each DID block of 25 numbers		\$50.00	

6.4 Trunk Hunting

Trunk Hunting (per trunk or line) \$ 9.95



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Effective: February 1, 2012

SECTION 6. RATE LIST

6.5 Custom Calling and Advanced Calling Features

Monthly Charges/Line

Custom Calling Features:

Call Forwarding(Always, Busy, No Answer, Busy/No Answer)	\$ 2.50
Call Forwarding Remote Activation	\$ 2.50
Call Waiting	\$ 4.00
Call Waiting with Activation/Deactivation	\$ 4.00
Distinctive Ringing (Teen Line)	\$ 3.00
Intercom Calling	no charge
Remote Call Forwarding	\$ 2.50
Speed Calling	\$ 2.50
Three-Way Calling/Call Transfer	\$ 2.50
Toll Restriction	\$ 2.50
Toll Restriction with PIN	\$ 2.50
Warm Line	\$ 2.50
Ring Again	\$ 2.50

Advanced Calling Features:

Anonymous Call Rejection	\$ 2.50
Automatic Callback	\$ 2.50
Caller ID	\$ 6.00
Block Caller ID	
Per-Call Basis	no charge
Per-Line Basis	\$ 2.50
Automatic Recall	\$ 2.50
Selective Call Acceptance	\$ 2.50
Customer Originated Trace	\$ 2.50
Selective Call Forwarding	\$ 2.50
Selective Call Rejection	\$ 2.50
Selective Distinctive Ringing/Call Waiting	\$ 2.50
Voice Mail with Number ID and Call Forwarding	\$ 6.00
Telemarketing Block	
Ordered as Stand Alone Service	\$ 5.95
Ordered With any Calling Package	\$ 3.95
Essential Telemarketing Block	\$ 3.95

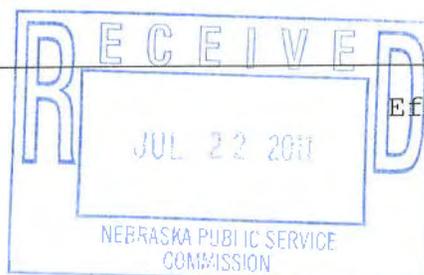
Value Package \$ 5.95

Includes:

- Call Waiting
- Call Forwarding
- Speed Calling
- Three Way Calling
- Customer Assurance Plan
- Essential Telemarketing Block

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Effective: August 1, 2011



SECTION 6. RATE LIST

6.5 Custom Calling and Advanced Calling Features

Monthly Charges/Line

Caller ID Package \$ 8.95  
Includes:  
Caller ID  
Value Package

Voice Mail Package \$ 8.95  
Includes:  
Voice Mail  
Value Package

Total Package \$11.95  
Includes:  
Caller ID  
Voice Mail  
Value Package

Per Occurrence Features <sup>(1)</sup>  
Usage Basis Three-Way Calling, per activation \$ 0.50

<sup>(1)</sup> For any month, total usage billing will not exceed \$6.00 per service, line. Usage rates do not apply to customers subscribing to monthly service.

Note: With Services Bundle: Voice Mail only - \$4.00, Caller ID only - \$4.00, Both Voice Mail and Caller ID - \$6.00

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SECTION 6. RATE LIST

6.6 Public Pay Telephone Service

Local Call Rate \$ .50/call

6.7 Payphone Service

Payphone rental \$29.00/month

See rate for Business Access Line Service

6.8 Operator Services Rates

Credit Card Call \$ .60/call  
Operator Station Call \$ 1.30/call  
Person to Person Call \$ 3.50/call  
Busy Line Verify \$ 1.50/call  
Busy Line Interrupt \$ 3.00/call

6.9 Directory Assistance Service

Directory Assistance Charge \$ 1.25/call

6.10 Directory Listing Service

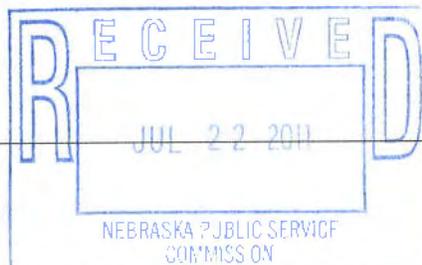
Primary Listing No charge  
Non-published Telephone Number \$ 2.25/month  
Extra Listings \$ 1.25/month  
Foreign Exchange Listings \$ 2.50/month  
Name Change Charge \$12.00/request

6.11 Foreign Exchange Service

See Section 17.3 of the Company's Access Service Catalog

6.12 Leased Cable Pairs

<u>Circuit Rate</u>	<u>Normal</u>	<u>DDS</u>	<u>DS1</u>
Per Quarter-Mile/month	\$ 4.37	\$ 5.35	\$19.45
Minimum Charge/month	\$17.50	\$21.42	\$77.80
Maintenance Fee			
Per 100 Feet/month	\$ 1.00	\$ 1.39	\$ 5.05
Test Charge			\$15.00/mo.
Plant Construction Charge (per tenth of a mile or fraction thereof)			\$290.00
Special Conditioning			ICB



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SECTION 6. RATE LIST

6.13 Line Extensions

Excess Construction Charge \$290.00  
(per tenth of a mile or fraction thereof)  
Maintenance Fee (per 100 feet) \$ 1.00/month

6.14 Mobile Paging Service \$10.00/month

6.15 Reserved for Future Use

6.16 Reserved for Future Use

6.17 Emergency Alerting System

Emergency Alerting System Installation Charge \$100.00/location  
Emergency Alerting System Central Office Charge \$124.03/location/month

6.18 Digital Centrex Service

Common Equipment Charge \$35.00/month

Centrex Station Charge- per station \$17.50/month

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SECTION 6. RATE LIST

6.19 Miscellaneous Services

6.19.1 Reserving Telephone Number Groups

One-time Telephone Number Group Administration Fee \$50.00

6.19.2 RESERVED FOR FUTURE USE

6.19.3 Special Telephone Number Request

One Time Request Charge \$20.00

6.19.4 Old Telephone Number Intercept

Intercept Charge \$ 1.25/month

6.19.5 Billed Toll Identification

Call Verification Fee \$ 1.00

6.19.6 Malicious Call Trace

\$ 2.50/month

6.19.7 Reserved for Future Use

6.19.8 Reserved for Future Use

6.19.9 Coin Supervision Additive Service Per Line

\$ 2.21/month

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SECTION 6. RATE LIST

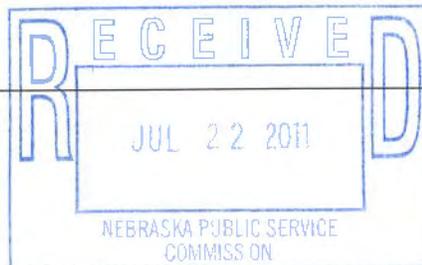
6.19 Miscellaneous Services (cont'd.)

6.19.10 Presubscribed Interexchange  
Carrier (PIC) Change Charge-  
Intrastate

\$ 5.50/line

6.19.11 Reserved for Future Use

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SECTION 6. RATE LIST

6.20 Service Charges

6.20.1 Service Charges

Service Connection Charge \$30.00  
(Includes 1st 1/2 hour labor)

Reconnect Fees:

Temporary Disconnect at Customer Request \$25.00

Non-Pay Disconnect \$35.00

6.20.2 Labor Charges

Standard Rates: 7:00 a.m. to 5:00 p.m.  
Monday through Friday  
Per 1/2 hour \$37.50

Overtime Rates: 5:00 p.m. to 11:00 p.m.  
Monday through Friday; 7:00 a.m. to  
5:00 p.m. Saturday  
Per 1/2 hour \$56.25

Premium Rates: 11:00 p.m. to 7:00 a.m.  
Monday through Friday; 5:00 p.m. Saturday  
to 7:00 a.m. Monday; Sunday, and Holidays  
Per 1/2 hour \$75.00

6.20.3 Late Payment Charges

Late Payment Charge  
Minimum Monthly Finance Charge \$1.00

6.20.4 Nonsufficient Funds Check Charges

Nonsufficient Funds Check Charge \$20.00

6.20.5 Convenience Fee

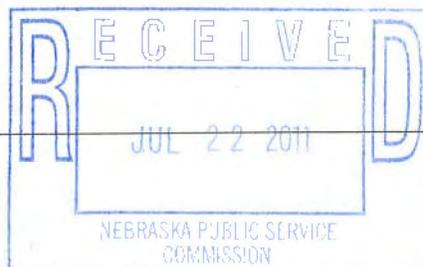
Convenience Fee \$5.00 (N)

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Holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and  
Christmas Day

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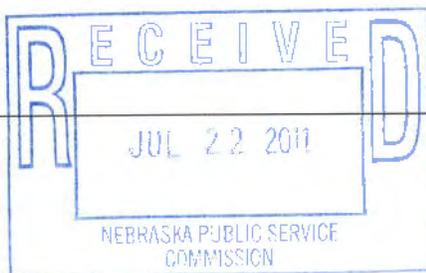


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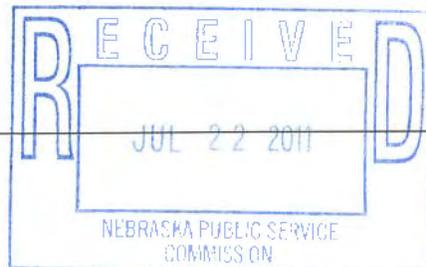


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