9th Revised Sheet T-1

Hooper Telephone Company d/b/a WesTel Systems
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LOCAL EXCHANGE SERVICE TARIFF

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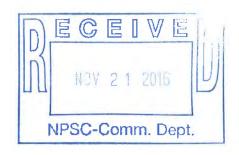
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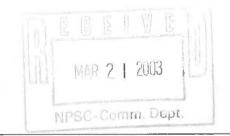
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SECTION 2. RULES AND REGULATIONS

2.1 Establishment of Service

2.1.4 Nebraska Telephone Assistance Program (NTAP)

- A. The Nebraska Telephone Assistance Program (NTAP) is part of a national program (called Lifeline) designed to promote universal service for low-income households.
- B. NTAP provides for qualifying low-income consumers to pay reduced monthly charges. NTAP monthly service reductions include:
 - 1) Federal Lifeline Support Credit of \$9.25. The \$9.25 credit can be applied when the Lifeline customer has: (a) a voice service in combination with a broadband internet access service (BIAS) that meets the minimum standard, or (b) a standalone BIAS service that meets the minimum standard.
 - 2) Federal Lifeline Support Credit of \$5.25. The \$5.25 credit can be applied when the Lifeline customer has: (a) a standalone voice service, or (b) a voice service in combination with a BIAS service that does not meet the minimum standard.
 - 3) A monthly reduction in the amount of \$3.50 from the Nebraska Universal Service Fund. The \$3.50 can be applied when a standalone voice service is offered or when voice service is offered in combination with a broadband internet access service (BIAS).
- C. The following eligibility requirements apply:

A consumer's household income must be at or below 135 per cent of the Federal Poverty Guidelines; or

The consumer, one or more of the consumer's dependents, or the consumer's household must receive benefits from one of the following federal assistance programs:

- 1) Medicaid, (includes Children's Health Insurance Programs SAM, MAC, E-MAC & Kids Connection).
- 2) Supplemental Nutrition Assistance Program (SNAP),
- 3) Supplemental Security Income (SSI),
- 4) Federal Public Housing Assistance, or
- 5) Veterans Pension/Survivors Pension.

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SECTION 2. RULES AND REGULATIONS

2.1 Establishment of Service

- 2.1.4 Nebraska Telephone Assistance Program (NTAP)
 - D. NTAP services include:

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- 1) voice grade access to the public switched network
- 2) local usage at no additional charge
- 3) access to emergency services
- 4) toll limitation services
- E. Toll limitation service, in the form of toll blocking, is offered to qualifying consumers at no charge.
- F. No service deposit will be collected in order to initiate NTAP service, if the qualifying low-income consumer voluntarily elects toll blocking. If the qualifying low-income consumer does not voluntarily elect toll blocking, a service deposit may apply.
- G. An NTAP customer's local service will not be disconnected for non-payment of toll charges; however, an NTAP customer's toll service may be disconnected for non-payment of toll charges.
- H. An NTAP customer's local service will not be disconnected for non-payment of local service charges until sixty (60) days after all NTAP credits due for a particular billing period have been fully applied to any billed amounts for that particular billing period.



SECTION 2. RULES AND REGULATIONS

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2.2 Refusal and Disconnection of Service

2.2.1 Refusal of Service

Refusal of service by the Company shall occur when any of the following conditions exist:

- A. An applicant is indebted to this Company for services previously rendered at the same or a different address and the applicant refuses to liquidate the debt.
- B. An applicant does not agree to pay reasonable deposit, advance payment, or installation charges.
- C. An applicant, though not personally liable to the Company, is attempting to return service to an individual who is indebted to the Company and attempts are not forthcoming to liquidate the debt of that household.
- D. An applicant is unwilling to provide correct information or provides inaccurate information regarding any or all of the following: name, social security number, past telephone service, last employment, or previous address.
- E. An applicant is in violation of governmental or Company rules and regulations concerning evasion of payment, use of service for unlawful purposes, annoyance of other patrons, interference with or destruction of service facilities, or violation of service regulations.
- F. The Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon written objection to the furnishing of such service made by or on behalf of any governmental law enforcement officer with authority to do so on the grounds that such service is or may be used for an illegal purpose.



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LECTION 2. RULES AND REGULATIONS

2.2 Refusal and Disconnection of Service

2.2.2 Disconnection of Service

- 7. Use of Customer Owned and Maintained equipment by the customer which does not meet standards as specified in this tariff or is likely to cause an unsafe or hazardous condition as defined by the Company.
- 8. The Company may discontinue or refuse to furnish telephone service to any person, firm or corporation who uses facilities furnished by the Company in a manner which could reasonably be considered abusive, threatening or frightening to others, or who uses Company facilities for harassment of others, or for the impersonation of another. Company personnel are not required to continue conversations with customers who use foul, abusive, obscene, or profane language.
- B. The following procedures will be followed before a customer will be disconnected for nonpayment of a bill:
 - 1. The Company will provide written notice of the Company's intention to disconnect, which notice will be mailed to either the address to which bills are customarily sent or the address where the service is provided. In some cases, such as abandonment, notice, practically speaking, is not possible, but the Company will make every reasonable effort to provide notice to the customer. Timeframes for collection of payments from customers are as follows:
 - a. Bills are issued on the fifth of the month and are due (C) on the 24th.
 - b. Bills are considered delinquent on the 25th day.
 - c. Disconnection notices shall be sent on the 25th day to customers who have not paid in full.
 - d. Disconnection shall occur six days later, unless payment is received.
 - Notice periods may be shortened or waived in cases of fraud or illegal use or when it is clearly indicated that the customer is preparing to abandon the service.

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SECTION 2. RULES AND REGULATIONS

2.5 Billing Procedures and Payment Requirements

2.5.1 General Policies (Cont'd.)

- F. An adjustment of charges for over-billing by the Company will be made for the full amount of excess charges, when such amount can be determined. When the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a six month period.
- The Company will maintain records of past customers for a period of six months after termination. The Company shall make these records available to other utilities engaged in credit checks in accordance with Federal laws.

2.5.2 Taxes and Surcharges

Any applicable taxes or surcharges which are levied or imposed on the Company by any taxing authority or other governmental agency, such as the Federal Communications Commission (FCC) or the Nebraska Public Service Commission (NPSC) for direct charge to the customer shall be added to the customer's regular monthly billing. These taxes and surcharges will be charged on a proportionate basis to all customers receiving service within the jurisdiction of such governmental agency. Such taxes and surcharges include sales taxes, federal excise taxes, applicable franchise taxes, occupation taxes, license taxes, E-911 Surcharges, Dual Party Relay Surcharges, FCC Subscriber Line Charges or other such charges as may be mandated by the FCC, the NPSC or any other taxing authority or governmental agency having jurisdiction over the Company.

Telecommunications Relay Surcharge - The Telecommunications Relay Service (TRS) Surcharge, f/k/a the Nebraska Dual Party Relay Surcharge, is three cents (\$.03) for the first one hundred (100) telephone numbers or functional equivalent per subscriber per month.

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3.2 Local Exchange and Extended Area Service

3.2.6 Dual Service

Dual Service provides exchange access service with the same number simultaneously to two different addresses served from the same wire center. Dual Service provides the customer continuous service at both locations.

- A. Dual Service is furnished only where facilities permit.
- B. Dual Service is available for a minimum of 30 days.
- C. Appropriate residence or business access line charges will apply at both locations. Service Connection Charges apply at each location.

3.2.7 Phone - No Line

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The line resides in the switch, not at a physical address, with no 911 capability. The line has a phone number assigned to it and can have calling features on it.

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3.6 Toll Restriction

3.6.1 General

- A. Toll Restriction allows a customer to restrict use of the customer's access line to local calls. Access lines may be restricted from placing "1+" and "0+" calls.
- B. Customers with Customer Owned Coin Operated Telephones (COCOTs) desiring to restrict the COCOTs from access to "1+" billing of long distance calls must order Toll Restriction from the Company.

3.6.2 Application of Rates

- A. Toll Restriction is charged at a monthly rate per access line. Toll Restriction charges are in addition to monthly charges for Access Line Rates.
- B. When a customer requests Toll Restriction, a nonrecurring Service Addition Charge may apply. If the Company requires that Toll Restriction be placed on the customer's line, all nonrecurring and recurring charges may apply.
- C. The provisioning of Toll Restriction shall not alleviate the customer's responsibility for completed toll calls.

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3.8 Central Office Features (Cont'd.)

Certain optional features, depending on the type of central office switching equipment, are available to customers as enhancements to Local Exchange Service. These groups of features are referred to as Custom Calling Features and Advanced Calling Services. These features are as follows:

3.8.1 Custom Calling Features

- A. Call Waiting provides a short tone signal indicating that another person is trying to call the customer when the customer is using the phone. This feature allows the customer to put one call on hold while handling the second call, or to alternate between the two calls.
- B. Cancel Call Waiting allows the customer to deactivate the Call Waiting feature by dialing a deactivation code on the telephone prior to initiating a call. Call Waiting is automatically reactivated once that call is terminated.
- C. Call Forwarding Basic allows incoming calls to be routed to another number designated by the customer. The number to which calls are forwarded may be outside the exchange.
- D. Call Forwarding-Busy Line allows a customer to have an incoming call redirected to another number, if the customer's number is in a busy condition. The number to which calls are forwarded may be outside the exchange.
- E. Call Forwarding-No Answer allows the customer to forward incoming calls to a predetermined line inside the customer group when the customer's line does not answer within a predefined ringing cycle.
- F. 3-Way Calling allows the customer to talk to two different people at the same time, to add a second person to a call, or to put one call on hold and make a second call.
- G. Speed Calling 8 Numbers allows the customer to reach eight (T) frequently called numbers by dialing just one or two digits instead of the entire telephone number.
- H. Warm Line allows a predetermined phone number to be E V dialed automatically if the phone is taken off the hook and not dialed within a predetermined period of time.

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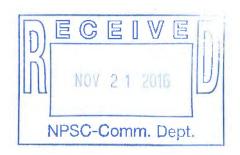
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- 3.8 Central Office Features (Cont'd.)
- 3.8.1 Custom Calling Features (Cont'd.)
 - I. Hot Line provides the customer with the ability to automatically be connected with a predetermined line when the phone is taken off the hook. (M)
 - J. Call Forwarding-Busy Line Customer Update allows a customer (N) to have incoming calls forwarded to another number when the called number is busy. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.
 - K. Call Forwarding-No Answer Customer Update allows a customer to have an incoming call forwarded to another number if the customer does not answer after a preset number of rings. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.
 - L. Selective Call Forwarding allows a customer to specify a special list of a maximum of 6 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.
 - M. Anonymous Call Rejection allows a customer to reject calls for which caller ID information has been intentionally blocked. Only calls for which the information has been blocked are rejected.



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.8 Central Office Features (Cont'd.)

3.8.2 Advanced Calling Services

- A. Personal Ringing allows the customer to have up to two (T) telephone numbers with unique ringing patterns. Only one directory listing is offered with this service.
 - B. Personal Ringing Plus differs from Distinctive Ringing in that directory listings are offered for both telephone numbers. (T)

C. (D)

- D. Speed Calling 30 Numbers allows the customer to reach thirty frequently called numbers by dialing just one or two digits instead of the entire telephone number.
- E. Call Forwarding-Remote Activation allows the customer to (T) Activate or deactivate the Call Forwarding option on their telephone from a remote location.
- F. Call Transfer, formerly called User Transfer, allows the customer to transfer an established call to another telephone number. (The customer must also subscribe to 3-Way Calling.)
- G. Call Hold allows the customer to place a call on hold and initiate another call or retrieve the call from another extension.
- H. Do Not Disturb allows the customer to prevent calls from ringing the phone and diverts calls to a recorded announcement. A Personal Identification Number (PIN) may be provided to selected callers to allow override of the feature.
- I. Priority Ringing allows the customer to program his phone to ring with a distinctive ringing pattern whenever called from a number on a pre-selected list.

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- 3.8 Central Office Features (Cont'd.)
 - 3.8.2 Advanced Calling Services (Cont'd.)
 - J. Caller Identification (Caller ID) allows the customer to view the name and number of the calling party prior to answering the call. This service requires a customerprovided display unit.

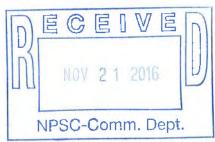
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- L. Caller ID Blocking Per Call allows the customer, on a per call basis, to prevent his name and/or phone number from being made available to a called party that subscribes to Caller ID Name and/or Caller ID Number. This service is activated by dialing a code prior to each call and is offered at no charge.
- M. Caller ID Blocking Per Line allows the customer to prevent his name and/or number from being delivered to a Caller ID display unit on all calls. There is a monthly charge for this service. A customer subscribing to this feature may dial a code to unblock his calling information on a per call basis.
- N. Selective Call Rejection allows the customer to reject telephone numbers that are stored on a list. If this feature is activated, callers whose numbers are on the list will hear an announcement indicating that the called party is not accepting calls at this time. Telephone numbers that are not on the list will ring through as usual.
- O. Automatic Recall allows the customer to dial a code to have a call automatically returned to the last party that called or attempted to call.
- P. Call Waiting Deluxe, sometimes referred to as Caller ID/Call Waiting, enables the Caller ID customer who also subscribes to Call Waiting to identify an incoming caller when already on the phone by displaying the calling party information on the Caller ID display unit.



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3.8 Central Office Features (Cont'd.)

3.8.2 Advanced Calling Services (Cont.d)

- Q. Telemarketer Call Screening intercepts calls that are delivered as "unknown" or "out of area" to the customer's phone line. The calling party hears an announcement stating that the called party does not accept calls from telemarketers, and that the party wishes for his name to be added to the telemarketer's "Do Not Call" list. Those callers who are not telemarketers, but whose calling information is not provided, are advised by this announcement to "dial 1 or stay on the line" to complete the call.
- R. Voice/Data Protection inhibits Call Waiting and Operator Verification if these features are directed to the subscriber's line when it is busy. This service prevents data transmission errors caused by interruption tones associated with these intrusion features.
- S. Originating Call Management (OCM) service provides originating call control from a customer's telephone. Originating call types, including International, 10-10-XXX, operator handled, long distance and local can be selected, by type, as either "allowed" or "blocked." Specific numbers can be identified as "always allow" or "always block." The service provides a Personal Identification Number (PIN) override so that calls normally blocked may be completed on a per-call basis. The Company will provide the customer with a PIN that he can change via the web or via the telephone through voice response.

3.8.3 Application of Rates

- A. Central Office Features are charged at monthly rates per access line. Central Office Feature charges are in addition to monthly charges for Access Line Rates.
- B. If any Central Office Feature is ordered at the time Local Exchange Service is initially ordered, no additional service charges will apply.
- C. The addition of any of the Central Office Features or changes to Central Office Features after the initial order for Local Exchange Service will require payment of a Service Addition Charge.
- D. In the event a customer subscribes to more than two Custom Calling Features or Advanced Calling Services, or any combination thereof, a percentage discount will be applied to the customer's account each month.

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3.9 Reserved for Future Use

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SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.10 Directory Listing Service

3.10.1 <u>General</u>

- A. The regulations for directory listings, as provided in this section of the tariff, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of customers.
- B. The alphabetical list of names of customers is designed solely for the information of calling parties. Special arrangements of names are not permitted, nor is any form of listing permitted which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.
- C. The Company reserves the right to limit the amount of space that a listing will occupy in the directory by use of abbreviations when, in its judgment, the clearness of the listing or the identification of the subscriber is not thereby impaired.
- D. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to the customer.

3.10.2 Primary Listing

- A. Each subscriber is entitled to one free directory listing, termed the Primary Listing.
- B. A Primary Listing will be provided for each separate service ordered by the customer. When two or more lines or PBX trunks are consecutively operated, the first number of the group is considered the primary listing.
- C. The names listed in Primary Listings shall be limited to one of the following:
 - 1. The individual name of the customer.
 - 2. The individual name of a member of the customer's family.
 - 3. The names of two members of a customer's family (i.e., Smith, John & Jane).

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3.10 Directory Listing Service (Cont'd.)

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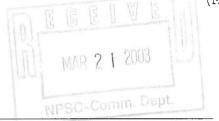
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- C. The names listed in Primary Listings shall be limited to one of the following:
 - 4. The name under which the customer or joint user is actually doing business, as evidenced by signs on the premises, by letterheads, or by the name under which a ban account is maintained.
 - 5. The name under which a business is actually being conducted by someone other than the customer and which the customer or joint user is authorized by such other to use.
 - 6. The names of departments when such listings are deemed necessary from a public reference viewpoint.
- D. Whenever any question arises as to the right of a customer to either list the name of a business which he claims he is authorized to represent or to use a listing which includes the trade name of another, the Company shall require the customer to secure from the owner of such name, written authorization, addressed to the Company, to accept for insertion or continue to use such name or listing. The Company may refuse to accept or may delete such listing if such written authorization is withdrawn by such owner in writing to the Company.

3.10.3 Non-Listed and Non-Published Telephone Numbers

- A. Non-Listed Numbers are provided to customers who request that the Primary Listing be omitted from the directory, but that their name and number still be available from Directory Assistance.
- B. Non-Published Numbers will be provided to customers who request that the Primary Listing be omitted from the directory and from the information records, i.e., their name and address would not be available from Directory Assistance.
- C. The omission of a Primary Listing from the directory does not entitle the customer to a credit to the customer's Local Exchange Service bill, nor does it entitle the customer to an Additional Listing without charge in connection with other services for which the customer may be subscribing.

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SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.10 Directory Listing Service (Cont'd.)

3.10.4 Additional Listings

Additional Listings are available to the customer for an additional monthly charge. An Additional Listing Charge will apply to any of the following types of listings:

A. Regular Additional Listings

- 1. Regular Additional Listings for business customers may be the names of partners or members of the firm, if the customer is a partnership or firm; the names of officers or employees of the corporation, if the customer is a corporation; and for any business establishment, the names of associates or employees of the customer. No other class of listing, such as service, agency, commodity, etc., will be accepted.
- 2. Regular Additional Listings for residential customers may be the names of members of the customer's immediate family.
- 3. Ordinarily, all Regular Additional Listings must be of the same address and telephone number as the Primary Listing, except as provided below for Alternate Call Number Listings. However, when, in the opinion of the Company, it appears necessary as an aid to the use of the directory, and provided satisfactory service can be furnished, a listing may be permitted under the address of PBX station, or additional stations, installed on premises of the customer, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.
- B. Extra Line Listings include captions, subheadings or any additional text requested by the customer that requires extra lines in the directory.
- C. Duplicate Listings, i.e., listings of nick-names, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes.

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SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.10 Directory Listing Service (Cont'd.)

3.10.4 Additional Listings (Cont'd.)

D. Cross Reference Listings are permitted when their use will facilitate the handling of telephone calls.

E. Alternate Call Number Listing

- 1. Listing of an alternate telephone number, other than those covered below under "Office Hour Listings", to be called in case no answer is received, is permitted for customers to all classes of service.
- 2. The alternate number may be that of a service not under contract with the customer in connection with whose name it appears. In such a case, the consent of the customer to the alternately listed service must be obtained before the alternate listing is furnished.
- F. Office Hour Listings are available to customers who desire that their office hours appear in connection with their listing. A phrase directing the method of calling when a PBX operator is not on duty may also be listed in the directory.

3.10.5 Foreign Directory Listings

Foreign Directory Listings are available to customers who do not subscribe to local exchange telephone service from the Company.

3.10.6 Application of Rates

- A. There is no charge for Primary Listings.
- B. Charges for Non-Listed and Non-Published Numbers will be applied on a monthly basis. Additional Listing Charges apply on a monthly basis per line used in the directory.
- C. Customers requesting Foreign Directory Listings will be charged a monthly Foreign Directory Listing Charge for the first line listed. Foreign Directory Listings are available for a minimum of 12 months per line listed.
- D. When Directory Listing Services are requested with the original order for Local Exchange Service, additional Service Order Charges will not apply. When any Directory Listing Service is ordered or changed after Local Exchange Service is initially ordered, a Service Order Charge will apply.

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Effective: April 1, 2003

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SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.10 Directory Listing Service (Cont'd.)

3.10.6 Application of Rates (Cont'd.)

- E. All Directory Listing Charges, except Foreign Directory Listings, will begin at the time the listing is posted on the information records.
- F. In the case of directory listings where the listing has appeared in the directory, the charges are due through the end the directory period.

3.11 RESERVED FOR FUTURE USE

MAR 2 | 2003

Effective: April 1, 2003

SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.12 Semi-Public Telephone Service

3.12.1 General

The Company no longer provides Semi-Public Telephones. The Company will provide Business Access Line Service in conjunction with a customer provided exchange station that is equipped with coin collecting device.

3.12.2 Application of Rates

- A. Customers requesting access line service in conjunction with a customer provided exchange station will be required to pay all monthly and Service Connection Charges that apply for a Business Access Line as described in this tariff.
- B. The Customer is responsible for paying all long distance charges billed by the Company that have been charged to the Business Access Line associated with the customer's coin operated telephone.

3.13 Operator Services

3.13.1 General

Operator services are available to the customer on local and intraLATA calls as specified in this tariff. Operator services on interLATA calls are available to customers through other long distance toll providers. IntraLATA and local operator services are available on the following types of calls:

- A. Credit Card Calls Customer dialed "0+" calls which are completed by the caller (caller enters own credit card number) or completed by the operator (operator enters credit card number) that will be billed to the caller's credit card instead of the telephone originating the call.
- B. Operator Station Calls Customer dialed "0-" calls where the operator completes the call and arranges billing to the originating telephone number, to a credit card, to a third number or as a collect call. Operator placed calls to Directory Assistance are also included.
- C. Person To Person Calls Customer dialed "0-" or "0+" calls where the operator completes the call to a designated person or extension. These calls may be billed to the originating telephone number, to a credit card, to a third number or as a collect call.

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Effective: April 1, 2003

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3.13 Operator Services (Cont'd.)

3.13.1 General (Cont'd.)

- D. Busy Line Verify Customer requests operator assistance in determining if a called line is actually busy or out of service. No request will be processed on a collect or third number billed basis.
- E. Busy Line Interrupt Customer requests that the operator interrupt a conversation on a busy line and give a message to the person whose line is interrupted. No request will be processed on a collect or third number billed basis.

3.13.2 Application of Rates

- A. Operator Service Charges are applied by the Company on local and intraLATA calls on a per call basis in addition to the Local Call Rate or the applicable long distance charges.
- B. Operator Service Charges do not apply to calls to the operator for trouble reporting, to calls made in place of direct dialed calls that encountered trouble or were cut off, or for emergency local calls to police, fire, ambulance, etc.
- C. The charges for Busy Line Verify and Busy Line Interrupt will be billed directly to the access line of the party requesting verification or interruption.

3.14 Directory Assistance Service

3.14.1 <u>General</u>

Directory Assistance Service, as made available by the Company through this tariff, provides, upon customer initiated request, from this Company's territory, published and non-listed telephone numbers within the same area code or Number Plan Area (NPA) from which the request is being initiated, i.e., within the 402 area.

3.14.2 Application of Rates

A. The Directory Assistance Charges specified in this tariff apply when a customer initiates a call to Directory Assistance from the Company's serving territory and requests a telephone number within Nebraska and within the same area code or Number Plan Area (NPA) from which the request is being made.

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Effective: April 1, 2003

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SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

- 3.14 Directory Assistance Service (Cont'd.)
 - 3.14.2 Application of Rates (cont'd.)
 - B. Directory Assistance Charges shall be billed to the customer on a per call basis. The Company will concur with the Directory Assistance provider's restrictions on the number of listings that may be requested per call.
 - C. Directory Assistance calls will be rated in accordance with rates listed in Section 4 of this tariff.
 - D. Directory Assistance Charges are not applicable to:
 - 1. Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, ophthalmologists, optometrists, registered nurses, therapists, professional staffs of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States. This exemption is limited to one-hundred (100) free calls a month. Any customer making more than 100 calls a month will be billed at the regular Directory Assistance charge. The Directory Assistance provided under this exemption is to be used for personal use only and may not be resold.
 - 2. Calls placed to Directory Assistance by an operator in connection with operator-handled local and long distance calls.

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Effective: April 1, 2003

SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.15 911 Service

3.15.1 Description of 911 Emergency Service

- A. 911 Emergency Service shall mean a telephone service that provides a subscriber with the ability to reach a Public Safety Answering Point (PSAP), for the purpose of reporting emergencies by dialing the digits 911. A PSAP may be a local fire station, the local police station, the county sheriff's office or some other specified central point as determined by the governing body. The serving arrangement and the type of equipment to be used for the provisioning of 911 Service in a particular 911 area shall be determined by the governing bodies having jurisdiction over such area and by availability of facilities.
- B. This service is limited to the use of 911 as the universal emergency telephone number. The Company will not provide 911 Service to less than an entire central office and will only provide one 911 Service out of that central office.
- C. 911 Service may be one of the following types:
 - 1. <u>Local 911</u>--A 911 call will terminate at a pre established location within the local exchange serving area.
 - 2. <u>Basic 911</u>--A 911 call will be translated to a seven-digit number and will be sent to a specific location as requested by the governing body.
 - 3. Basic 911 With Automatic Number Identification (ANI) -- A 911 call will be transferred to a specific location where the subscriber's telephone number will appear at the PSAP.
 - 4. Enhanced 911 (E911) -- A 911 call will be transferred to specific location where the subscriber's telephone number, Automatic Number Identification feature (ANI), and the subscriber's location, Automatic Location Identification feature (ALI), will appear at the PSAP.

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Effective: April 1, 2003

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SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.15 911 Service (Cont'd.)

3.15.2 Establishment of Service

- A. Applications for 911 Service must be executed in writing by each participating governing body.
- B. A contract must be signed by the governing body before the 911 Service will be provided and before any new equipment will be purchased by the Company to provide the 911 Service.
- C. The 911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone central office areas arranged for 911 calling.

3.15.3 Purpose of 911 Service

- A. 911 Service is furnished to the customer for the sole purpose of receiving reports of emergencies from the public. The 911 emergency telephone number is not intended as a replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies must subscribe to other exchange telephone service as provided in other sections of this tariff.
- B. 911 Service is provided solely for the benefit of the customer operating the 911 Service. The provision of 911 Service by the Company shall not be interpreted, construed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third party or legal entity other than the customer.

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Effective: April 1, 2003

3.15 911 Service (Cont'd.)

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3.15.4 Responsibilities of the Customer

- A. Because the Company's serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by central offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
- B. It is the customer's responsibility to insure that Customer Premises Equipment (CPE) selected to operate 911 system features is compatible with service furnished by the Company. Any CPE used in conjunction with 911 Service shall be configured so that it is unable to extract any information other than the information relating to a number identified as the source of an in-progress 911 call through the use of the ANI feature.
- C. The rates charged for 911 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects or malfunctions in the Service, nor does the Company undertake such responsibility. The customer shall make such operational tests to determine whether the system is functioning properly. The customer shall notify the Company promptly in the event the system is not functioning properly.
- D. The Company does not undertake to answer and forward 911 calls, but provides facilities to enable the customer's personnel to respond to such calls from the customer's premises.
- E. It is the responsibility of the governing body requesting or implementing the 911 Service to notify all subscribers of any charges associated with the 911 Service, the location of the PSAP, and the rule governing a subscriber's "Right to Privacy." In return for the forwarding of subscriber information to the PSAP, all subscribers using a 911 Service will relinquish their "Right to Privacy" upon making 911 calls. In the case of 911 service being discontinued by the governing body, customers shall be notified of new dialing instructions at least 30 days in advance.
- F. The 911 Service customer assumes all risks connected with the service, including service interruption or failure of call completion, whether resulting from network failure, network blockage or from any other cause.

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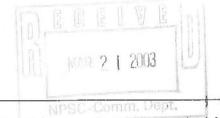
3.15 911 Service (Cont'd.)

3.15.5 Liability of the Company

- A. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credit that may be given for an out-of-service condition as specified in Section 2.7.6 of this tariff.
- B. The 911 Service customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, damages, expenses, suits or other action, or any liability whatsoever, including, but not limited to costs and attorney's fees, whether suffered, made, instituted or asserted by the customer or by any other party or person, for personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others, arising out of or resulting from the customer's acts or omissions.
- C. The 911 Service customer agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Service and the equipment associated therewith, including, but not limited to, the identification of the telephone number used by persons accessing 911 Service, and which arises out of the negligence or other wrongful act of the 911 customer, its users, agencies or municipalities, or the employees or agents of any one of them.

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Effective: April 1, 2003

3.15 911 Service (Cont'd.)

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3.15.6 Billing Responsibilities of the Company

- A. The Company will assess a 911 Service surcharge, upon 90 days' written notice from the governing body, to all subscribers who are within the jurisdiction of a governing body that is making a request to the Company under Nebraska law, LB 240.
- B. The Company will change the amount of the 911 Service surcharge when notified by the governing body by certified or registered mail no less than 90 days before the new rate becomes effective.

3.15.7 Application of Rates

- A. Temporary suspension of service at reduced rates, as described in this tariff, is not provided for any part of 911 Service.
- B. Either the governing body or the subscriber will assume the charge for the 911 call if routed over a long distance line. If dedicated lines are used to route the call, the monthly charge for the dedicated lines will be the same as shown in the Nebraska Telephone Association's Access Tariff.

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Effective: April 1, 2003

3.16 Subscriber Records Service

3.16.1 Description of Subscriber Records Service

Subscriber Records Service is available to the 911 Service customer. Subscriber Records are names, addresses and telephone numbers of the Company's subscribers. In some areas, service address may be a post office box number or rural route instead of a street name and house number.

3.16.2 Use of Subscriber Records

- A. Company subscriber names, addresses and telephone numbers provided to a 911 Service customer are proprietary data and may be used solely for the purpose of identifying the location or identity, or both, of a person calling a 911 PSAP.
- B. Company subscriber information may not be used or disclosed by 911 system agencies, their agents or their employees for any other purpose except under a court order. Subscriber Records provided by the Company may not be duplicated except for the purpose of database back-up to protect the integrity of the system. Upon termination of Subscriber Records Service, the customer will return the records to the Company, or upon the Company's approval, records may be destroyed by the customer.

3.16.3 Application of Rates

Issued: March 21, 2003

- A. A one-time charge per listing may be assessed to establish an E911 data base.
- B. A monthly charge per updated subscriber listing will be assessed to the governing body to maintain the E911 data base. These charges will be assessed on a quarterly basis.
- C. A one-time charge per listing may be assessed for annual update information when requested by the governing body.

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Effective: April 1, 2003

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SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.17 Foreign Exchange Service Concurrence

The Company concurs in the rates and charges governing intrastate foreign exchange telephone service as filed by Qwest (formerly U S WEST Communications) with the Nebraska Public Service Commission. The Company extends this concurrence to any and all changes which may be subsequent to this date by Qwest (formerly U S WEST Communications). The Company expressly reserves the right to cancel and make void this concurrence at any and such time as it appears that such cancellation is in the best interest of the Company. Only after compliance has been made with orders of the Nebraska Public Service Commission, in lieu of such cancellation, shall cancellation take place.



Effective: April 1, 2003

3.18 Miscellaneous Services

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3.18.1 Reserving Telephone Number Groups

Local telephone numbers may be reserved in groups of 100 numbers. A monthly Telephone Number Group Fee will apply for reservation of each group of 100 numbers. The monthly Telephone Number Group Fee applies in addition to the monthly charges for the customer's lines or trunks placed into service.

3.18.2 Special Telephone Number Request

The Company assigns telephone numbers within specific telephone number groups. A customer may request a specific telephone number assignment within that telephone number group, and the Company will honor that request if the number is available. A one-time nonrecurring Special Telephone Number Request Charge will apply for this service.

3.18.3 Telephone Number Reservation

Ordinarily a telephone number is not held for a customer until a customer requests service. Should the customer desire to reserve a telephone number (or groups of less than 100 numbers) for future use, a Telephone Number Reservation Charge will apply. This charge applies per three month period. The reservation is automatically canceled at the conclusion of a three month period, unless the customer requests renewal.

3.18.4 Telephone Number Assumption

Business customers wanting to assume the telephone number of the previous owner of the business must provide written authorization to the Company from the previous owner. The customer will pay normal Service Connection Charges for the service.

3.18.5 Telephone Number Intercept Recording

A customer who has moved or who has had his or her telephone number changed may request the Company to provide, via a recorded message, the new telephone number to anyone who calls the previously held telephone number. There is a two-month minimum charge for this service. At the time of the request for Telephone Number Intercept Recording, the customer will be asked for a time commitment for the intercept service.

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Effective: April 1, 2003

3.18 Miscellaneous Services

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3.18.6 Previous Statement Copies

Upon request, the Company will provide the customer with a copy of specific billing statements previously issued. Previous Statement Copy Fees will apply for each statement provided.

3.18.7 Malicious Call Trace

- A. Customers desiring that the Company trace malicious calls must request that the Company install equipment or program the customer's line in order to determine where telephone calls to his access line have originated.
- B. The customer must sign a release form provided by the Company, prior to commencing Malicious Call Trace Service.
- C. All information will be forwarded to local law enforcement officials.
- D. Standard Service Connection Charges will be applied for the first two weeks of service. A Malicious Call Trace Charge will apply thereafter.

3.18.8 Telephone Number Change

If a customer desires that his or her telephone number be changed, regardless of whether it is published, unlisted, or unpublished, applicable Service Connection Charges will apply.

3.18.9 Blocking of Pay-Per-Call Services

The Company shall, where technically feasible, and only upon request of the subscriber, on an individual numbering plan (NPA) basis or NXX basis, provide blocking to calls with 900 prefixes. (Currently, 976 and 960 services blocking is performed at the Qwest tandem.) Such blocking shall be provided without interruption of other services. Initial blocking requests shall be offered at no charge to the customer. For all subsequent blocking requests, a Service Order Charge and Central Office Charge may apply for each request. All requests by the customer to remove blocking Must be submitted to the Company in writing.

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3.18 Miscellaneous Services

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3.18.10 Deny Origination

A customer may request that his station not originate telephone calls. Such service will be provided for a monthly fee.

3.18.11 Deny Termination

A customer may request that his station not terminate telephone calls. Such service will be provided for a monthly fee.

3.18.12 Coin Supervision Additive Service

The Company will provide Coin Supervision Additive Service to Payphone Service Providers who order local exchange service lines for the provision of pay telephone service and require central office coin supervision capability. Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones for a local exchange service line to a trunk terminating at the Payphone Service Provider's operator service provider. The service allows the operator service provider to recognize coin deposits, return coins to users, and automatically ring back the originating line upon completion of a call. A monthly Coin Supervision Additive Service charge is assessed on a per line basis.

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Effective: April 1, 2003

SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.18 Miscellaneous Services

3.18.13 Presubscription

Issued: March 21, 2003

- A. Presubscription is the process by which end user customers may select and designate to the Company an interexchange carrier to place, without any special codes, their interLATA and intraLATA calls.
- B. An end user may select a primary interexchange carrier (PIC) for all of its lines, or it may indicate a different interexchange carrier for each of its lines. Only one interLATA and intraLATA carrier may be selected for each line terminating in the same hunt group.
- C. After the end user's initial selection of an interLATA and intraLATA carrier or the designation that they do not want to presubscribe to any interexchange carrier, the end user will be charged a PIC change charge(s) and a service order charge(s) for any changes in selection(s) after conversion to Equal Access. These nonrecurring charges will be billed to the end user who is the subscriber to the Local Exchange Access Service.
- D. In the event the end user is incorrectly presubscribed, due to misassignment on the part of the Company, no charge shall apply.
- E. In the event an end user is incorrectly presubscribed due to misassignment on the part of the interexchange carrier, and the interexchange carrier is unable to document such an assignment, the Company will apply the charge to the responsible interexchange carrier and assign the end user to an interexchange carrier of the end user's choice.

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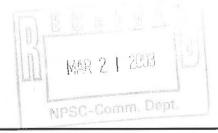
Effective: April 1, 2003

Hooper Telephone Company d/b/a Local Exchange Service Tariff	WesTel	Systems	Section 4 2nd Revised Sheet 3-42
N Hooper Telephone Company d/b/a Local Exchange Service Tariff	WesTel	Systems	(D) Section 4 2nd Revised Sheet 3-43 (D)
Hooper Telephone Company d/b/a Local Exchange Service Tariff	WesTel	Systems	Section 4 2nd Revised Sheet 3-44 (D)
Hooper Telephone Company d/b/a Local Exchange Service Tariff	WesTel	Systems	Section 4 2nd Revised Sheet 3-45 (D)
Hooper Telephone Company d/b/a Local Exchange Service Tariff	WesTel	Systems	Section 4 3rd Revised Sheet 3-46 (D)
Hooper Telephone Company d/b/a Local Exchange Service Tariff	WesTel	Systems	Section 4 3rd Revised Sheet 3-47 (D)
Jooper Telephone Company d/b/a Local Exchange Service Tariff	WesTel	Systems	Section 4 2nd Revised Sheet 3-48
Hooper Telephone Company d/b/a Local Exchange Service Tariff	WesTel	Systems	Section 4 2nd Revised Sheet 3-49 (D)
Hooper Telephone Company d/b/a Local Exchange Service Tariff	WesTel	Systems	Section 4 2nd Revised Sheet 3-50 (D)

Note: The material previously found on Pages 3-42 through 3-50 has either been moved or eliminated.

March 21, 2003

Issued:



Effective: April 1, 2003

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SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.18 Miscellaneous Services

3.18.1 Reserving Telephone Number Groups

Local telephone numbers may be reserved in groups of 100 numbers. A monthly Telephone Number Group Fee will apply for reservation of each group of 100 numbers. The monthly Telephone Number Group Fee applies in addition to the monthly charges for the customer's lines or trunks placed into service.

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3.18.3 Telephone Number Reservation

Ordinarily a telephone number is not held for a customer until a customer requests service. Should the customer desire to reserve a telephone number (or groups of less than 100 numbers) for future use, a Telephone Number Reservation Charge will apply. This charge applies per three month period. The reservation is automatically canceled at the conclusion of a three month period, unless the customer requests renewal.

3.18.4 Telephone Number Assumption

Business customers wanting to assume the telephone number of the previous owner of the business must provide written authorization to the Company from the previous owner. The customer will pay normal Service Connection Charges for the service.



Issued: September 20, 2002 Effective: October 1, 2002

SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.18 Miscellaneous Services

3.18.5 Telephone Number Intercept Recording

A customer who has moved or who has had his or her telephone number changed may request the Company to provide, via a recorded message, the new telephone number to anyone who calls the previously held telephone number. There is a two-month minimum (C) charge for this service. At the time of the request for Telephone Number Intercept Recording, the customer will be asked for a time commitment for the intercept service.

3.18.6 Previous Statement Copies

Upon request, the Company will provide the customer with a copy of specific billing statements previously issued. Previous Statement Copy Fees will apply for each statement provided.

3.18.7 Malicious Call Trace

- A. Customers desiring that the Company trace malicious calls must request that the Company install equipment or program the customer's line in order to determine where telephone calls to his access line have originated.
- B. The customer must sign a release form provided by the Company, prior to commencing Malicious Call Trace Service.
- C. All information will be forwarded to local law enforcement officials.
- D. Standard Service Connection Charges will be applied for the first two weeks of service. A Malicious Call Trace Charge will apply thereafter.

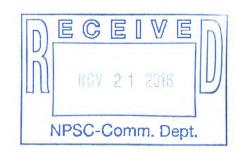


Effective: October 1, 2002

Issued: September 20, 2002

SECTION 4. RATE LIST

4.1	Service Charges	Reference 3.1 (G)	
	Service Connection Charges -Service Order Charge	\$ 7.00	
	-Central Office Charge	\$ 10.00	
.1	Directory Change Charge	\$ 10.00	
	Insufficient Funds Check Charge	\$ 20.00	I)
	Labor Charge (one-half hour minimum)	\$ 35.00/hr./ employee	
	Material Charges	ICB	
	Restoral of Service Charge	\$ 20.00	
	Service Addition Charge	\$ 7.00	
	Service Check Charge	\$ 35.00/check	
	Trip Charge	<pre>\$ 10/trip plus IRS mileage rate per mile beyond city or village limits</pre>	
e 4	Collection Charge	\$ 35.00	



Effective: December 1, 2016

*Hooper Telephone Company d/b/a WesTel Systems Local Exchange Service Tariff

Section 4 8th Revised Sheet 4-2

SECTION 4. RATE LIST

4.2	Local Exchange and Extend	ded Area Service	Reference	
		Base Rate		
	Business Access Lines	\$27.50/line/month	3.2.3 (D)	
	Residence Access Lines	\$19.95/line/month	3.2.3 (E)	
	Phone - No Line	\$15.00/line/month	3.2.7	(N)

Issued: November 20, 2020 Effective: December 1, 2020

SECTION 4. RATE LIST

Trunk Hunting

4.3	Line Extensions	<u>Rate</u>	Reference	
	Excess Construction Charge	Labor + Material	3.3.5	
4.4	Local Loops			
	Circuit Charge - Non-Contiguous Proper	ty:		
	Mileage Charges (per one-quarter airline mil or fraction thereof, with a		2.4.0	
	minimum of one mile)	\$ 1.25/month	3.4.2	
4.5	Toll Restriction		3.6.2	(D)
	0+/1+ Toll Restriction Service Add.	Charge \$ 3.00/line		
4.6	Trunk Hunting		3.7.2	

Service Add. Charge \$ 4.00/line/month



Issued: March 21, 2003 Effective: April 1, 2003

ECTION 4. RATE LIST

4.7 Central Office Features

4.7.1 Custom Calling Features	Mon	thly Charges/Line	Refere	ence	
Call Waiting	NC		3.8.1	(A)	
Cancel Call Waiting	\$	1.75	3.8.1	(B)	(T)
Call Forwarding Basic	NC		3.8.1	(C)	(T)
Call Forwarding-Busy Line	\$	1.75	3.8.1	(D)	
Call Forwarding-Busy Line		1.75	3.8.1	(J)	(N)
Customer Update					
Call Forwarding-No Answer	\$	1.75	3.8.1	(E)	
Call Forwarding-No Answer	\$	1.75	3.8.1	(K)	(N)
Customer Update					
Selective Call Forwarding	\$	2.00	3.8.1	(上)	(N)
Three Way Calling	\$	1.50	3.8.1	(F)	
Speed Calling 8 Numbers	\$	1.50	3.8.1	(G)	(T)
Warm Line	\$	1.75	3.8.1	(H)	
Hot Line		1.75	3.8.1	(I)	
Anonymous Call Rejection	\$	2.00	3.8.1	(M)	(N)
A nonrecurring Service Additio	n Cl	harge shall apply	3.8.3	(C)	

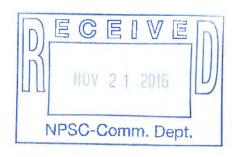
4.7.2 Package Discounts

3.8.3 (D)

Package Discounts apply to any combination of three or more Custom Calling Features or Advanced Calling Services (see 4.7.3 following) as outlined below:

to installation of Custom Calling Features.

Three features/services 20% discount Four or more features/services 25% discount



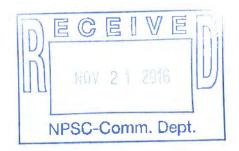
Effective: December 1, 2016

RECTION 4. RATE LIST

4.7 Central Office Features		athle Channel		
4.7.3 Advanced Calling Services	Moi Li	nthly Charges/ ne	Reference	
Business/Residence: Personal Ringing Personal Ringing Plus	\$	2.75 3.00	3.8.2 (A) 3.8.2 (B)	(T) (T) (D)
Speed Calling 30 Numbers Call Forwarding-Remote Activation	\$	3.75 1.75	3.8.2 (D) 3.8.2 (E)	(T) (T)
Call Transfer	\$	2.50	3.8.2 (F)	(I)
Call Waiting - Deluxe Call Hold Automatic Recall Selective Call Rejection Do Not Disturb Caller ID Caller ID Blocking Per Line Priority Ringing Voice/Data Protection Telemarketer Call Screening Originating Call Management (OCM)	Ş	2.00 1.75 3.00 2.00 2.00 6.00 1.00 2.00 2.00 2.00 3.95 3.95	3.8.2 (P) 3.8.2 (G) 3.8.2 (N) 3.8.2 (N) 3.8.2 (H) 3.8.2 (J) 3.8.2 (M) 3.8.2 (I) 3.8.2 (R) 3.8.2 (Q) 3.8.2 (S)	(T) (I) (D)

A nonrecurring Service Addition Charge shall apply to installation of Advanced Calling Features.

3.8.3 (C)



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Hooper Telephone Company d/b/a WesTel Systems Local Exchange Service Tariff

Section 4 4th Revised Sheet 4-6

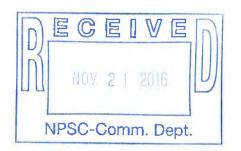
JECTION	4.	RATE	LIST

Reference

4.8 Reserved for Future Use

3.9

4.9	Directory Listing Service	<u>Rate</u>	Reference	*
	Primary Listing Non-listed Telephone Number Non-published Telephone Number Additional Listing Foreign Directory Listing (12 mg. Minimum)	NC \$.50/month \$.50/month \$.50/month \$ 3.00/month	3.10.3 3.10.4	(I)



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JECTION 4. RATE LIST			Reference	
4.10 RESERVED FOR FUTURE USE 4.11 Semi-Public Telephone Service	Ī	Bus. Acc. Line Rate	3.12.2 (A)	
4.12 Operator Services (Local and IntraLATA Credit Card Call - Local Operator Station Call - Local Person to Person Call - Local Busy Line Verify - Loc.&Intrastate Busy Line Interrupt - Loc.&Intrastate	* * * * *	2.25/call 2.25/call 2.25/call 1.80/call 2.55/call	3.13.1 (C) 3.13.1 (D)	(I) (I) (R)
4.13 Directory Assistance Service (Local and Within 402 Area Code) Directory Assistance Charge	\$.95/call	3.14.2	(I)

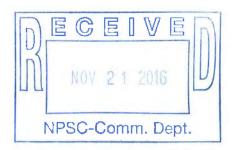
4.14911 Service 3.15

Initial Charge for Special Eqpt. \$500.00/office Recurring Charge for

Special Access Service See Nebraska Telephone Ass'n. Access Tariff

4.15Subscriber Records Service

Establishment of E911 data base	\$ 1.00/listing	3.16.3	(A)
Maintenance of E911 data base (update)	\$ 1.00/listing/mo	3.16.3	(B)
Miscellaneous Maintenance (not update)	\$.15/listing	3.16.3	(B)



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GECTION 4. RATE LIST

Issued: November 21, 2016

4.16 Misc	ellaneous Services			Reference	
4,16.1	Reserving Telephone Number Groups				
	Telephone Number Group Fee	IC	СВ	3.18.1	
4.16.2	Special Telephone Number Request				
	Special Telephone Number Request	\$	20.00	3.18.2	
4.16.3	Telephone Number Reservation				
	Telephone Number Reservation Per 3 month period	\$	25.00	3.18.3	
4.16.4	Telephone Number Intercept Recordi	ng			
	Intercept Recording Charge (Charges for this service are included on the customer's final b	\$ (2 ill	20.00/month month month minimum	3.18.5 m)	(I)
4.16.5	Previous Statement Copies				
	ious Statement - Most recent 3 months ious Statement -	\$	2.00/stmt.	3.18.6	
1100	Older than 3 months	\$	7.50/stmt.	3.18.6	
4.16.6	Malicious Call Trace				
	Malicious Call Trace Charge			3.18.7	
	-Initial Two Weeks		ervice Connect harges Apply	tion	
	-After Initial Two Weeks	\$	20.00/week		(I)
4.16.7	Deny Origination				
	Deny Origination Charge	\$	1.00/month	3.18.10	
4.16.8	Deny Termination				2 .
	Deny Termination Charge	\$	1.00/month	3.18.11 E G E [VE

Effective: December 1, 2016

NPSC-Comm. Dept.