

Hershey Cooperative Telephone Co.
Telecommunications Services Catalog
Issued: May 11, 2026

State of Nebraska
Original Title Page 1
Effective: May 11, 2026

This catalog contains the regulations and rates applicable for the furnishing of access to direct dial service by Hershey Cooperative Telephone Co., hereinafter referred to as the Company, within the State of Nebraska. This catalog is on file with the Nebraska Public Service Commission.

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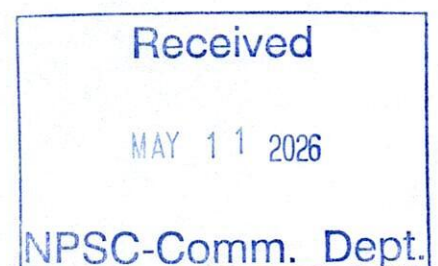
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EXPLANATION OF SYMBOLS

When changes are made on any catalog page, a revised page will be issued, canceling the page affected. Such changes will be identified through the use of the following symbols:

- (C) To signify changed regulation or rate.
- (D) To signify discontinued rate or regulation or text.
- (I) To signify increase.
- (M) To signify matter relocated without change.
- (N) To signify new rate, regulation, and/or text.
- (R) To signify reduction.
- (T) To signify a change in text but no change in rate or regulation.
- (Z) To signify a correction.

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.



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DEFINITIONS

Direct Dial Service - 1+ outbound long distance service.

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1. GENERAL REGULATIONS

1.1 Undertaking of the Company

The Company will provide access to Direct Dial Service and Toll-Free Service (8XX) between points within the State of Nebraska continuously (24 hours per day, 7 days per week).

1.2 Use of Service

Neither customers nor their authorized users may use the services furnished by the Company for any unlawful purpose.

1.3 Payment of Charges

Direct Dial Service and Toll Free Service (8XX) will be billed in arrears and will appear on the customer's account statement. Prompt payment, as detailed in the statement, shall be expected.

1.4 Cancellation for Cause

The Company, by written notice to the customer, may immediately cancel the application for or discontinue service to the customer without incurring liability for any of the following reasons:

- Nonpayment of any sum due to the Company for service more than 10 days beyond the due date;

- Use of service in a fraudulent or suspected fraudulent manner;

- A violation of or failure to comply with any regulation governing the furnishing of service; or

- An order of the court or other government authority having jurisdiction which prohibits the Company from providing service.



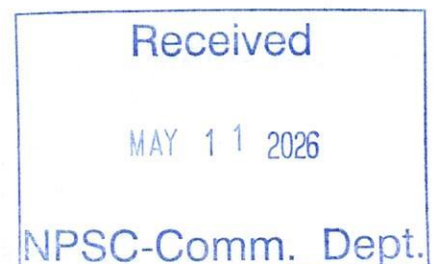
1. GENERAL REGULATIONS (Cont'd.)

1.5 Credit and Deposit Requirements

A. The Company shall determine the credit standing of an applicant for service using standard credit checking methods and by referring to information regarding the applicant's prior telephone bill paying habits if the applicant has had service before or by referring to toll charges reasonably traced to the applicant but placed from the telephone of another if the applicant has not previously had service. The Company may request that the customer make a cash deposit if the customer's credit history indicates that he/she is a credit risk. The Company may also request a deposit from those customers with unknown credit.

B. The amount of deposit required shall be at the Company's discretion. An increase in the deposit amount may be requested if increased usage or the customer's payment record warrants. The initial deposit shall be received in the Company's Business Office before service will be established for the customer.

C. The Company shall pay interest on a deposit at the minimum rate established by the Commission. Interest shall accrue following acceptance of the deposit, except that no interest need be paid on deposits held less than thirty (30) days.



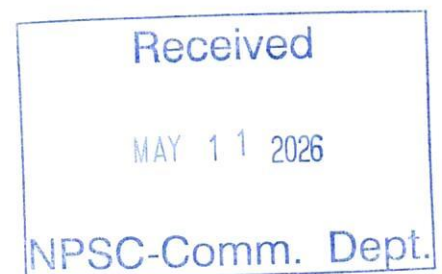
1. GENERAL REGULATIONS (Cont'd.)

1.5 Credit and Deposit Requirements (Cont'd.)

D. In the case of residential service, the deposit and accrued interest shall be refunded upon request of the customer after twelve (12) consecutive months of payment by the bill due date and refunded automatically after twenty-four months of consecutive payment by the bill due date. In the case of business service, the deposit shall be refunded after thirty-six (36) consecutive months of payment by the bill due date. Deposits may be refunded sooner at the Company's option. The Company shall not be required to pay interest on a deposit for the period following ninety days after disconnection of service if during such period the Company has made a reasonable effort to refund the deposit. Thereafter, an unclaimed deposit, plus accrued interest, shall be credited to an appropriate account.

E. Upon disconnection of service, the Company will promptly and automatically refund the customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills for service furnished by the Company. When the customer's deposit is applied to an unpaid bill, the Company shall render to the customer a statement showing the bill then due and unpaid, the amount of the deposit, together with the interest accrued thereon and the period covered thereby, and the balance due or remaining to the credit of the depositor.

F. A transfer of service from one premises to another within the service area of the Company shall not necessitate the requirement of a payment of a second deposit, unless a final bill has been issued at the first address and the credit standing of the customer would otherwise require it.



1. GENERAL REGULATIONS (Cont'd.)

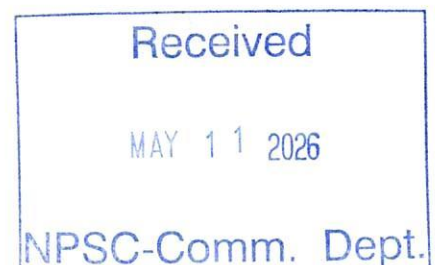
1.5 Credit and Deposit Requirements (Cont'd.)

G. In cases of a residential household that is divided due to divorce or separation, the deposit will remain with the residence where the service was being provided prior to such divorce or separation, unless other arrangements are agreed to by both parties.

H. The Company will keep a record of each cash deposit until the deposit is refunded. The record will show:

1. The name and current billing address of each depositor;
2. The amount and date of the deposit;
3. Each transaction concerning the deposit.

I. Credit limits may be established by the Company for new and existing customers based on credit history. In the event the established credit limit is exceeded on an account, access to the Company's service will be restricted where the facilities are available. Customers attempting to access restricted services will be automatically routed to either a recorded announcement or a service representative for information regarding service restoration.



1. GENERAL REGULATIONS (Cont'd.)

1.5 Credit and Deposit Requirements (Cont'd.)

J. In the event a customer has not reached his/her initially established credit limit, but has become delinquent in his/her payments, the Company may place a restriction on continued use of the Company's services until the customer is able to make satisfactory arrangements with the Company. This restriction may be set lower than the customer's initial credit limit due to his/her delinquent status. In the event that access is restricted due to payment delinquencies, customers attempting to access the restricted services will be automatically routed to either a recorded announcement or a service representative for information regarding service restoration.

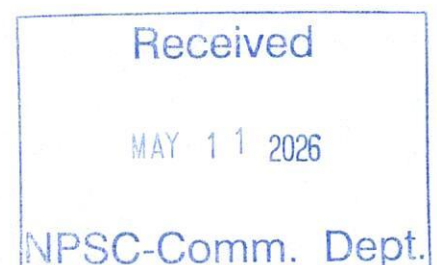
1.6 Obligations of the Customer

The customer shall be responsible for the following:

- Establishing their identity in the course of communication as often as necessary;
- Establishing the identity of the person(s) with whom connection is made at the called customer line(s).

1.7 Credit Allowances for Interruption

Customers who re-establish an intrastate Direct Dial or Toll-Free Service (8XX) call which has been involuntarily interrupted after the station has been reached may receive credit for the interrupted call, provided the Company is notified of the interruption. Interruptions due to the failure of power, equipment, or systems not provided by the Company will not receive credit allowances.



2. DIRECT DIAL SERVICES

2.1 Description

Direct Dial Service is a 1+ outbound long distance service furnished by the Company between points within the State of Nebraska.

2.2 Terms and Conditions

A. Direct Dial Service is generally offered twenty-four (24) hours a day, seven (7) days a week.

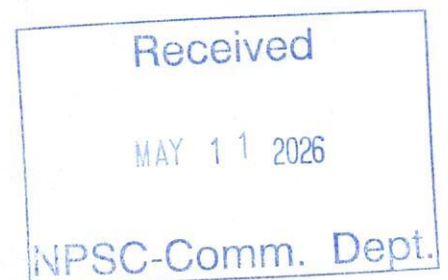
B. Direct Dial Service is offered from originating locations within the State of Nebraska. Calls may be placed to points within the State.

C. This service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this catalog.

D. Call timing begins when two-way communications are established. Answer detection is based on standard answer supervision methods. For billing purposes, the minimum call duration is one minute. Usage after the initial period is billed in sixty (60) second increments.

E. Rates and Charges are listed in Section 8 of the Catalog.

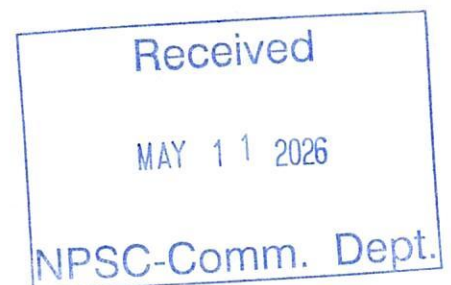
F. From time to time, the Company may offer special promotions waiving the monthly rates or installation charges for certain features, services, or packages.



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3. Reserved



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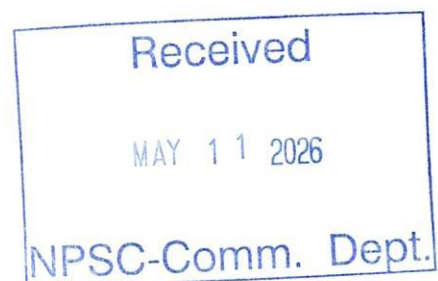
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5. RATE APPLICATION

5.1 Service Components

A. Direct Dial Service may include a monthly charge as well as usage sensitive charges.



6. RATE LIST

6.1 Service Component Charges

Message Telecommunications Services

Direct Dial Service	Per Minute	Monthly Fee
	First 60 min included	\$10.00

Beginning with 61st minute \$0.12

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