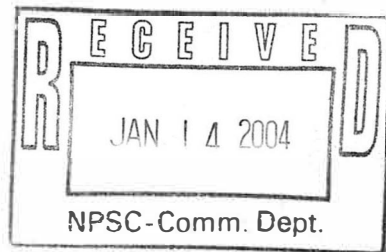


TELECOMMUNICATIONS TARIFF

OF

**Frontier Communications of America, Inc.**

This tariff contains the service descriptions, and rates applicable to the furnishing of resold telecommunication services offered by Frontier Communications of America, Inc. within the State of Nebraska.



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Issued: January 14, 2004

Effective: January 26, 2004

Issued by: Vice President Regulatory, 180 South Clinton Avenue, Rochester, NY 14646

CHECK SHEET

Pages, as listed below, are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
Title Page	Original	2-26	Second Revised
1	29 <sup>th</sup> Revised*	2-27	First Revised
2	Original	2-28	Third Revised
3	Original	2-29	Original
4	Original	2-30	Original
5	Original	2-31	First Revised
1-1	Original	2-32	Second Revised
1-2	First Revised	2-33	First Revised
1-3	Original	2-34	Second Revised
1-4	First Revised	2-35	Original
1-5	First Revised	2-36	Original
1-6	First Revised	2.37	Original
1-7	Original	2-38	Second Revised
1-8	Second Revised	2-39	Original
1-9	First Revised	2-40	First Revised
1-10	Original	2-41	Original
1-11	Original	2-42	Original
1-12	Original	3-1	First Revised
1-13	Original	3-2	Fourth Revised
1-14	Original	3-3	First Revised
2-1	Original	3-4	First Revised
2-2	Original	3-5	First Revised
2-3	Original	3-6	Original
2-4	Original	3-7	First Revised
2-5	Original	3-8	First Revised
2-6	Original	3-9	Original
2-7	Original	3-10	Original
2-8	Original	3-11	Original
2-9	Original	3-12	Original
2-10	Original	3-13	Original
2-11	Original	3-14	Original
2-12	First Revised	3-15	Original
2-13	First Revised	3-16	Original
2-14	First Revised	3-17	Third Revised
2-15	Original	3-18	Third Revised
2-16	Second Revised	3-19	8 <sup>th</sup> Revised*
2-17	First Revised	3-20	8 <sup>th</sup> Revised*
2-18	Second Revised	3-21	Original
2-19	Second Revised	4-1	First Revised
2-20	First Revised	4-2	First Revised
2-21	First Revised	4-3	Fourth Revised
2-22	Third Revised	4-4	Second Revised
2-23	Second Revised	4-5	First Revised
2-24	First Revised	5-1	First Revised
2-25	Second Revised		

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Issued by: Manager, Regulatory Reporting, 21 West Avenue, Spencerport, NY 14559

Received by NPSC  
07/10/2024

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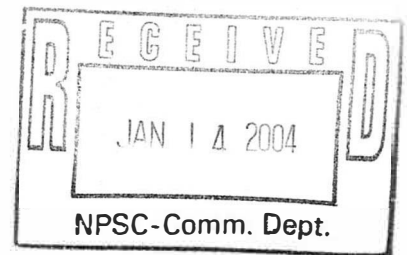
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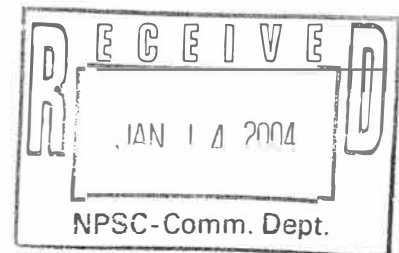
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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- C Changed regulation.
- D Delete or discontinue.
- I Change Resulting in an increase to a Customer's bill.
- M Moved from another tariff location.
- N New
- R Change resulting in a reduction to a Customer's bill.
- T Change in text or regulation.



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**TARIFF FORMAT**

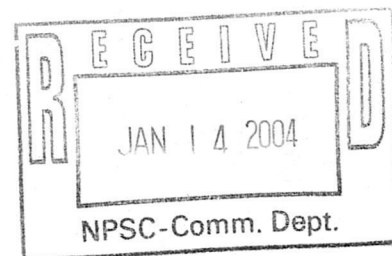
**A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

**B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc., the most current page number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the page currently in effect.

**C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

**D. Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.



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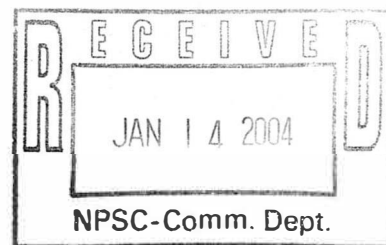
Issued: January 14, 2004

Effective: January 26, 2004

Issued by: Vice President Regulatory, 180 South Clinton Avenue, Rochester, NY 14646

**APPLICATION OF TARIFF**

This tariff contains the regulations and charges that apply to the provision of intrastate telecommunications services by Citizens Telecommunications Company (hereinafter "Company") between various locations within the State of Nebraska.



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Issued: January 14, 2004

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**SECTION 1 - RULES AND REGULATIONS**

1.1 Definitions

Access Line - An arrangement that connects a customer location to the Company's switching location.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Authorized User - A person, firm, partnership, corporation or other entity who is authorized by the Customer to be connected to and utilize the Carrier's services under the terms and regulations of this tariff.

Business Customer - A customer whose use of service is primarily or substantially of a professional, business, institutional, occupational or other commercial nature.

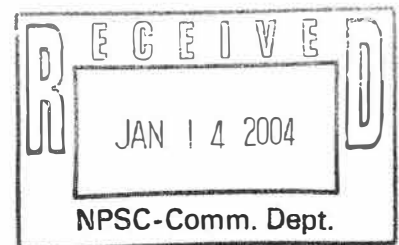
Commission - Refers to the Nebraska Public Service Commission.

Channel - Communications path between two or more points.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Company or Carrier - Frontier Communications of America, Inc., unless otherwise clearly indicated by the context.

Consumer - A person who is not a Customer initiating any telephone calls using operator services.



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**SECTION 1 - RULES AND REGULATIONS, Cont'd.**

1.1 Definitions, Cont'd.

Customer - A person, firm, partnership, corporation or other entity which arranges for the Carrier to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Carrier's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this tariff.

(D)

(D)

Dedicated Port - A port on Company's switching facility which is dedicated, at extra charge, to customer's exclusive use and which is connected to customer's premises by a private line furnished by customer.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Equal Access - The ability for a customer to select their primary long distance company.

Facilities - Any cable, equipment or facilities used to provide the service offered under this tariff.

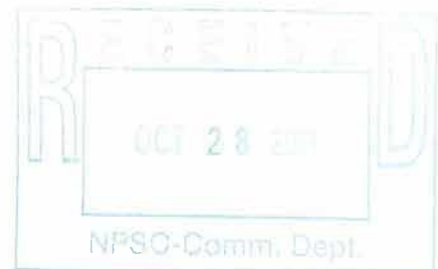
Frontier - Used throughout this tariff to refer to Frontier Communications of America, Inc.

Home Area - The local calling area associated with switched access.

Intrastate Communications - Any communication that originates and terminates within the same state and is subject to the oversight by a state regulatory commission as provided by the laws of that state.

LATA - Local Area of Transport and Access.

LEC - Local Exchange Company.



**SECTION 1 - RULES AND REGULATIONS, Cont'd.**

1.1 Definitions, Cont'd.

Operator Dialed Surcharge - A charge applying to calls made when the user dials "00" only or any valid company operator access code and requests that the operator dial the destination number.

Operator Station Call - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Person to Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant.

Personal Identification Number (PIN) - See Authorization Code.

Point of Demarcation - The point of interconnection between the Company communications facilities and Customer provided facilities as defined in Part 68 of the Federal Communications Commissions Rules and Regulations.

Point of Origination - The Company's switch location accessed by the customer for the purpose of making a call using Company's service.

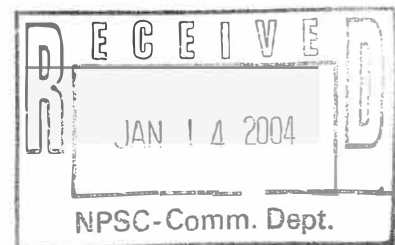
Point of Termination - The point of demarcation within a Customer premises at which the Company's responsibility for the provision of service ends.

Remote Access Code - A code to permit customers to access the Company switch in areas other than customers' home area.

Residential Customer - A customer whose use of service is primarily personal and domestic nature.

Service or Services - The services covered by this tariff shall include only the State of Nebraska.

Service Date - The date that billing starts for service or any service component.



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**SECTION 1 - RULES AND REGULATIONS, Cont'd.**

1.1 Definitions, Cont'd.

Service Component - Service components include access arranged by the Company, Authorization Codes, ports, traffic management services, and voice or data transmission facilities or capabilities.

Serving Wire Center - The wire center from which the Customer premises normally obtains dial tone.

Special Access Circuit - A physical pathway for the transmission of information between a dedicated originating point and a dedicated terminating point.

Specific Project Code - Specifically assigned code by customer for billing to that activity within customer's business.

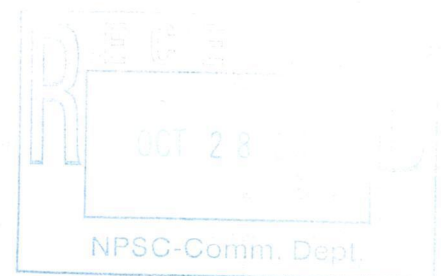
Special Request - Any modification that is performed by the Company at the customers request that is above and beyond normal service and or access use.

Terminal Equipment - Telecommunications devices, apparatus, and their associated wiring, such as teleprinters, telephone and data sets.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purpose of rating calls.

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(D)



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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.6 Frontier One

Frontier One is a non-distance sensitive, outbound, flat rated switched service option. Frontier One Customers may originate an intrastate call by dialing 1 plus an area code (where necessary) and the desired telephone number.

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Frontier One Service is non-distance sensitive, flat rated 24 hours a day, seven days a week service.

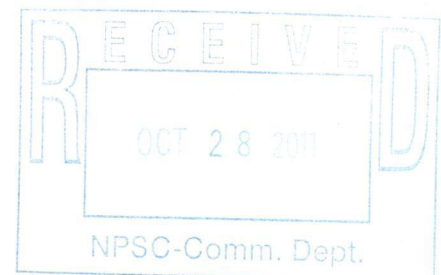
The Customers total monthly use of Frontier One service is charged at the per minute rate set forth Section 3 of this tariff. Frontier One calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded to the next whole increment.

2.7 Business 1+ Switched Access Service

1+ Switched Access gives customers the capability to originate and terminate IntraLATA and Intrastate calls. A customer using switched facilities may presubscribe to the Company's service to originate calls on a direct dialed basis. Business 1+ Switched Service calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment is rounded to the next whole increment.

Features include:

- Domestic intrastate direct dial calling.
- Single point of customer contact for all service offerings.





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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.8 Business 800 Service

Business 800 Service is an inbound toll free service that is ordered and billed to the Customer receiving the call. It is provided on a switched access basis and is billed directly to the Customer by the Company. A Customer may be assigned one or multiple 800 numbers that allow the customers end users to place a call to the customer free of charge. Business 800 Service calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment is rounded to the next whole increment.

Features include:

- Intrastate and Interstate 800 calls over the same local access line.
- International origination.
- Detailed call record lists originating phone numbers for all 800 calls.
- Vanity 800 numbers available at no extra charge.

2.9 Reserved For Future Use

(D)

(D)





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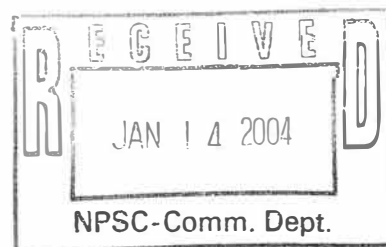
**SECTION 1 - RULES AND REGULATIONS, Cont'd.****1.6 Liability of the Company, Cont'd.**

1.6.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer or other users of its service against any claim or loss, expense, or damage, (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by Company under this Tariff, or (ii) for connecting, combining, or adapting Company's facilities with Customer's apparatus or systems, or (iii) for any act or omission of the Customer, or (iv) for any personal injury or death of any person, or for any loss of or damage to Customer's premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.

1.6.4 The Company shall not be liable for any claim, loss, or refund as a result of theft or unauthorized use of Authorization Codes issued for the use of the Company's services.

**1.7 Billing and Payment for Service****1.7.1 Payment Arrangements**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company or its authorized agent any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.



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**SECTION 1 - RULES AND REGULATIONS**, *Cont'd.*

1.7 Billing and Payment for Service, *Cont'd.*

1.7.1 Payment Arrangements, *Cont'd.*

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Nebraska Public Service Commission. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this Tariff.

1.7.2 Deposits

The Company does not require Customer deposits.

1.7.3 Advance Payments

The Company does not require Advance Payments.

1.7.4 Late Payment Fees

A late payment fee of 1.5% or \$9.00, whichever is higher, per month will be charged on any past due balance. Any applicable late payment fees will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Nebraska state law.

(l)

1.7.5 Return Check Charge

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity and pursuant to Nebraska law and Nebraska Public Service Commission regulations.

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NPSC Comm. Dept.

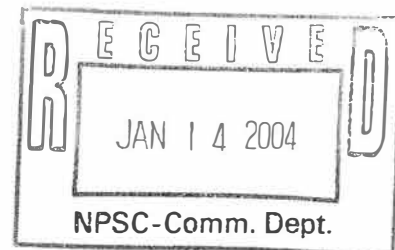
**SECTION 1 - RULES AND REGULATIONS, Cont'd.**

1.7 Billing and Payment for Service, Cont'd.

1.7.6 Billing Dispute

- A. Any objections to billed charges must be reported to the Company or its billing agent in writing within twenty (20) days of the closing date printed on the invoice or statement issued to the Customer. Disputes may be submitted orally or in writing. Adjustments to Customers' account shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- B. Late payment fees will not be applied during the period when a bill is disputed regardless of the outcome of the dispute.
- C. Customers may contact the Company's business office at the following toll free number: 1-800-727-1653.
- D. If the Customer is not satisfied with the outcome of the billing dispute, the Customer may contact the Commission at the following address:

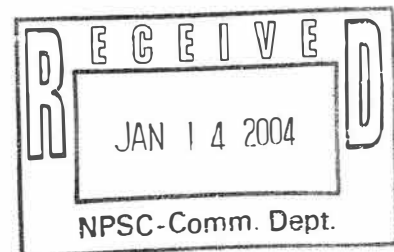
Nebraska Public Service Commission  
300 The Atrium  
15200 N. Street  
Lincoln, NE 68509-4927



**SECTION 1 - RULES AND REGULATIONS, Cont'd.**

1.8 Taxes and Fees

- 1.8.1 All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are not included in the rates under this tariff, but shall be listed as separate line items on the Customer's bill.
- 1.8.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- 1.8.3 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Such adjustments shall be listed in this tariff.



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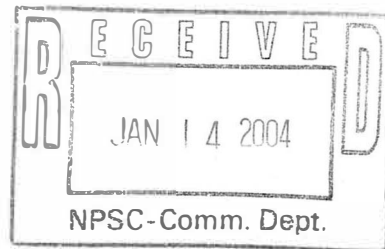
**SECTION 1 - RULES AND REGULATIONS, Cont'd.****1.9 Refunds or Credits for Service Outages or Deficiencies****1.9.1 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.5 herein. No credit is issued for outages less than 2 hour in duration. Credit for outages greater than 2 hour in duration is issued for fixed recurring monthly charges only. Outage credits are calculated in thirty minute intervals. The amount of the credit is determined by pro-rating the monthly recurring charge for the time of the outage (in thirty-minute intervals). It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

Credit allowances for interruptions of service billed on a usage basis shall be limited to the rate applicable to the initial period of the call to compensate for re-establishment of the connection.

**1.9.2 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.



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**SECTION 1 - RULES AND REGULATIONS, Cont'd.****1.10 Cancellation or Termination of Service by Customer**

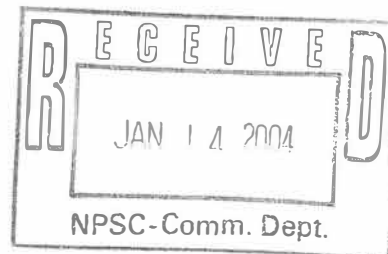
Customers may cancel service verbally or in writing at any time. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Charges may be avoided by dialing another carrier's access code. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

**1.11 Refusal or Discontinuance by Company**

1.11.1 Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. Frontier will restore services as soon as it can be provided without undue risk, and will, upon request by the Customer, assign new authorization codes to replace ones that have been deactivated.

1.11.2 The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given five (5) days notice to comply with any rule or remedy any deficiency:

- A. For nonpayment of undisputed charges, provided that suspension or termination of service shall not be made without five (5) days written notice to the Customer, except in extreme cases. Such notice will be provided in a mailing separate from the Customer's regular monthly bill for service.
- B. For non-compliance with or violation of any State, Municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- C. For use of telephone service for any purpose other than that described in the application.

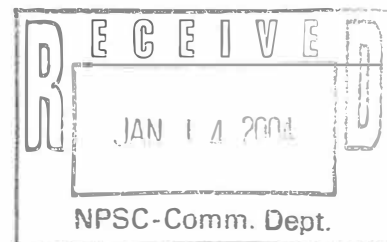


**SECTION 1 - RULES AND REGULATIONS, Cont'd.**

1.11 Refusal or Discontinuance by Company, Cont'd.

1.11.2 *Cont'd.*

- D. For neglect or refusal to provide reasonable access to Frontier or its agents for the purpose of inspection and maintenance of equipment owned by Frontier or its agents.
- E. For noncompliance with or violation of Commission regulation or Frontier's rules and regulations on file with the Commission.
- F. Without notice in the event of Customer, Subscriber or Authorized User use of equipment in such a manner as to adversely affect Frontier's equipment or service to others.
- G. Without notice in the event of tampering with the equipment or services owned by Frontier or its agents.
- H. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, Frontier may, before restoring service, require the Customer or Subscriber to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- I. Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.



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**SECTION 1 - RULES AND REGULATIONS, Cont'd.**

1.12 Cost of Collection and Repair

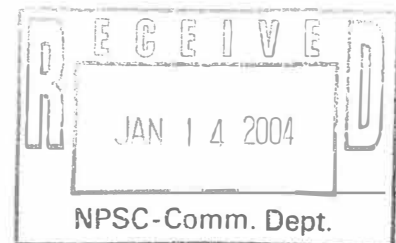
Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

1.13 Interconnection

Service furnished by Frontier may be connected with the services or facilities of other carriers. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with Frontier's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

1.14 Terminal Equipment

The Company's facilities and service may be used with or terminated in terminal equipment or communications systems such as a PBX, key system, single line telephone, or pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Frontier's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.



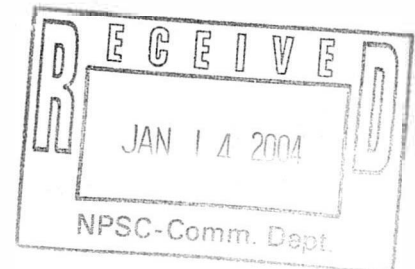


**SECTION 2 - SERVICE DESCRIPTIONS**

2.1 General

The Company provides direct dialed (1+) and operator assisted services for communications originating and terminating within the State of Missouri. The Company's services are available twenty-four hours per day, seven days a week. Intrastate service is offered in conjunction with interstate service.

Customers are charged individually for each call placed using the Company's service. Charges may vary by service offering, mileage band, class of call, time of day, day of week, calling volume and/or call duration. Customers are billed based on their use of the Company's services and network. No installation charges apply.



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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.****2.2 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

Step 1 - Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

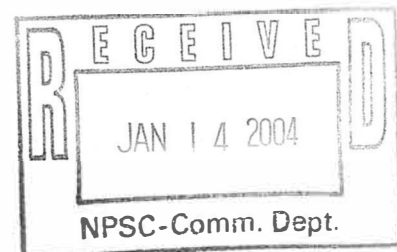
Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$



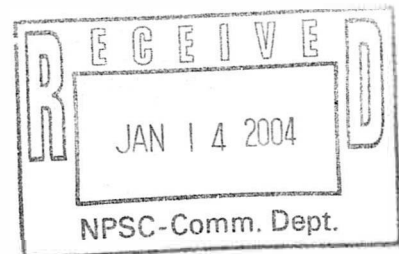
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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

- 2.3.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 2.3.2 Chargeable time for all calls ends when one of the parties disconnects from the call.
- 2.3.3 Minimum call duration and additional increments for billing are specified in the description of each service.
- 2.3.4 No charges apply to incomplete calls.
- 2.3.5 When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the entire call.



**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

**2.4 Rate Periods**

Unless otherwise specified in this tariff, the following rate periods apply to all services subject to time of day discounts:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

\* Up to but not including.

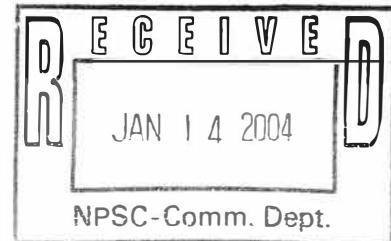
Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

**2.5 Holiday Rates**

Calls on the following Company-recognized Holidays are rated at the Evening Rate Period rate unless a lower rate would normally apply.

New Year's Day\*      Labor Day\*      Christmas Day\*  
 Independence Day\*      Thanksgiving Day

\* When this Holiday falls on Sunday, the Holiday rate applies to calls placed on the preceding Friday.



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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.6 Frontier One

Frontier One is a non-distance sensitive, outbound, flat rated switched service option. Frontier One Customers may originate an intrastate call by dialing 1 plus an area code (where necessary) and the desired telephone number. An optional travel card is also available to Frontier One Customers.

Frontier One Service is non-distance sensitive, flat rated 24 hours a day, seven days a week service.

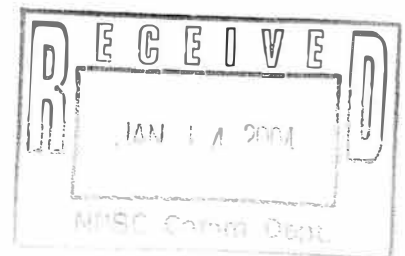
The Customers total monthly use of Frontier One service is charged at the per minute rate set forth Section 3 of this tariff. Frontier One calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded to the next whole increment.

2.7 Business 1+ Switched Access Service

1+ Switched Access gives customers the capability to originate and terminate IntraLATA and Intrastate calls. A customer using switched facilities may presubscribe to the Company's service to originate calls on a direct dialed basis. Business 1+ Switched Service calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment is rounded to the next whole increment.

Features include:

- Domestic intrastate direct dial calling.
- Single point of customer contact for all service offerings.



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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.****2.8 Business 800 Service**

Business 800 Service is an inbound toll free service that is ordered and billed to the Customer receiving the call. It is provided on a switched access basis and is billed directly to the Customer by the Company. A Customer may be assigned one or multiple 800 numbers that allow the customers end users to place a call to the customer free of charge. Business 800 Service calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment is rounded to the next whole increment.

Features include:

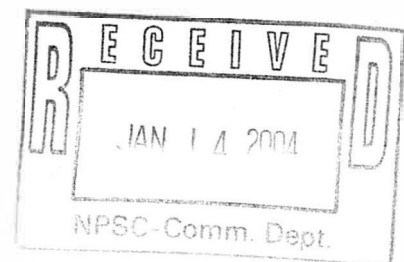
- Intrastate and Interstate 800 calls over the same local access line.
- International origination.
- Detailed call record lists originating phone numbers for all 800 calls.
- Vanity 800 numbers available at no extra charge.

**2.9 Business Calling Card Service**

Business Calling Card Service gives Customers the ability to make toll calls from anywhere. Customers may choose their own 10 digit authorization number (code) and a four (4) digit Personal Identification Number (PIN). Business Calling Card Service calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded to the next whole increment.

Features include:

- Speed dialing where customers can personally program up to nine (9) speed dial numbers that can be stored for future access.
- Series Calling enables customers to make multiple calls without dialing the 800 number or authorization number.



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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.****2.10 Residential 1+ Switched Access Service**

1+ Switched Access gives customers the capability to originate and terminate Intrastate calls. A customer using switched facilities may presubscribe to the Company's service to originate calls on a direct dialed basis, or may access the Company's switched network by adding the Company's Carrier Identification Code to the dialing string.

The service is flat rated (i.e., not distance sensitive) and billed in one (1) minute increments with a one minute minimum for each call. Any fraction of an increment is rounded to the next whole increment.

Features include:

- Domestic intrastate direct dial calling.
- Single point of customer contact for all service offerings.
- One minute increment billing.

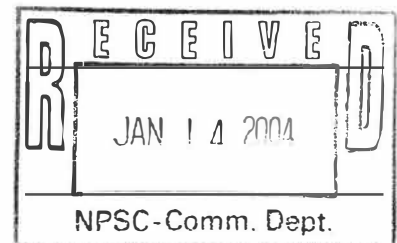
**2.11 Residential 800 Service**

Residential 800 Service is an inbound toll free service that is ordered and billed to the Customer receiving the call. It is provided on a switched access basis. A Customer may be assigned one or multiple 800 series numbers that allow callers to place a call to the Customer free of charge. Service is dependent upon availability of 800 series numbers.

The service is flat rated (i.e., not distance sensitive) and billed in one (1) minute increments with a one minute minimum for each call. Any fraction of an increment is rounded to the next whole increment.

Features include:

- Intrastate and Interstate 800 calls over the same local access line.
- International origination.
- Detailed call record lists originating phone numbers for all 800 calls.
- Vanity 800 series numbers available at no extra charge.



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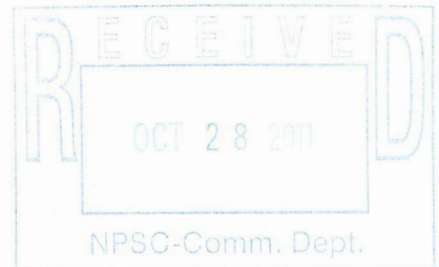
**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.12 Reserved For Future Use

(D)

2.13 Reserved For Future Use

(D)





**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.14 Business 250 Plus Service

Business 250 Plus Service gives customers, billing more than \$250.00 per month, an alternate rate structure for Business 1+ Switched Access, and Business 800. These Services have the same features described in Sections 5.2, 5.3, and 5.4 of this tariff. (D)

Business 1+ Switched Access and Business 800 Services are flat rated, and are billed in six (6) second increments with a six second minimum for each call. Any fraction of an increment is rounded to the next whole increment.

(D)  
(D)  
(D)

2.15 Private Line Service

2.15.1 Business Dedicated Access Service Description

Business Dedicated Access is a Private Line service that allows the Customer to access the Company's network via dedicated access facilities. Dedicated Access Service is targeted to large volume users who can take advantage of dedicated access, where facilities are available. Service is offered and can be configured for 1+ Service and 800 Service.

Features include:

- Access Integration enables any or all channels to be used for both outgoing calls and incoming toll-free calls.
- Dialed Number Identification Service (DNIS) allows one location to receive identified multiple 800 calls.
- Account Codes and Verified Account Codes help the Customer prevent abuse by tracking the cost and origination of calls.

Business Dedicated Access Service may be obtained on a fixed term basis with a minimum of a one (1) year commitment, with a minimum requirement of greater than thirty thousand (30,000) minutes of usage per month. If usage is less than the minimum requirement, the Customer will be charged a penalty equal to the shortage of minutes of usage multiplied by the rate per minute. If the Customer terminates service prior to the expiration of the term, the Customer will be liable for any installation charges that were initially waived. The Customer must give written notice to the Company to disconnect the service forty-five (45) days prior to the end of the one term.



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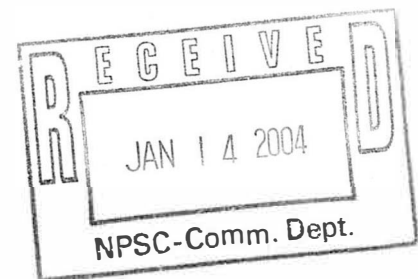
**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**2.15 Private Line Service, Cont'd.2.15.2 Point To Point Service Description

Point To Point Service is a Private Line Service that allows the Customer point-to-point or point-to-multipoint service via a dedicated connection. Point To Point Service is targeted to large volume users who can take advantage of Private Line Service, where facilities are available. Service is available at Voice Grade, 56kbps and DS1 (1.544 mbps) speeds.

Point To Point Service may be obtained on a fixed term basis for a period of one (1), two (2), three (3), four (4), or five (5) years. A specified discount, corresponding to the length of the term commitment, that will apply for the life of the plan, will be applied to the Inter-Office Channel (IOC) portion of the charges.

If a Customer terminates service prior to completion of the term commitment, the Customer will pay termination charges for any unexpired portion of the term remaining after the forty-five (45) day notice period required for cancellation of Point to Point Service. The Customer shall be liable for termination charges equal to one hundred percent (100%) of the monthly recurring IOC charges for any remaining portion of the first year of the term, and twenty five percent (25%) of the IOC charge for the remainder of the subsequent years of the term. In addition, the Customer will be liable for any installation charges that were previously waived. A Customer may terminate a Fixed Term Plan prior to its expiration without liability if:

- A. a revision in the tariff results in a higher IOC rate for the Customer and the Customer provides written notice to discontinue the plan within forty-five (45) days of notification of such increase;
- B. the Customer replaces the existing arrangement with a new arrangement which expires on or after the expiration date of the existing plan.



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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**2.15 Private Line Service, Cont'd.2.15.3 Move Charge

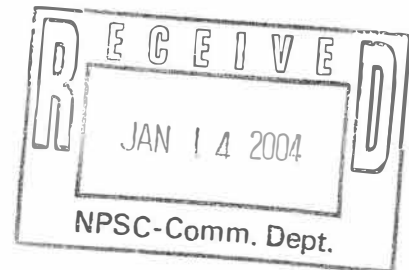
A move charge will apply, to Private Line Services, when the physical location of the dedicated circuit, or a central office location is changed at the Customer's request. A move of this type will be considered a disconnection of service at one location and a reinstallation of the same service at the new location. The Customer will be responsible for the entire reinstallation charges. This type of move will not constitute a break in the original term agreement.

2.15.4 Allowance For Interruption Of Service

A credit allowance will be given when a Private Line Service is interrupted for more than two hours. Credit will equal one half (1/2) day, or one sixtieth (1/60) of the monthly billing charge, for every outage less than four (4) hours. The credit will equal one day, or one thirtieth (1/30) of the monthly billing charge for each twenty four (24) hour period, or fraction thereof, of an outage lasting more than four (4) hours. An interruption period begins when the Customer alerts the Company of the interruption and releases the circuit for testing and repair. An interruption period ends when the circuit is returned to the Customer in operating condition.

No credit allowances will be made for:

- A. interruptions due to negligence or willful misconduct by the Customer;
- B. interruptions due to failure of power, equipment, systems or connections not provided by the Company;
- C. interruptions due to failure of access outside the Company's serving area; or
- D. interruptions beyond the control of the Company.

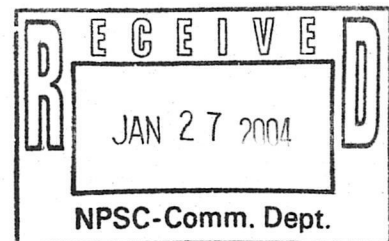


**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.16 Reserved For Future Use

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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

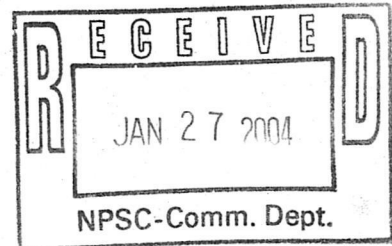
2.16 Reserved For Future Use

(D)

(D)

2.17 Citizens Freedom Plan

Freedom Plan is a long distance plan that offers the Residential Customer a simplified rates structure for long distance calls placed through 1+ Switched Access Service. Freedom Plan is designed as a set of jurisdictionally integrated calling plans. A customer may order the Red, White, or Blue Freedom Plan only in conjunction with the corresponding Red, White, or Blue Freedom Plan offered by the Company for interstate calling. The interstate portion of the Freedom Plan is subject to regulation by the Federal Communications Commission. The interstate portion of the Freedom Plan may include a monthly recurring charge. In general, higher monthly recurring charges are associated with lower per minute charges. Freedom Plan does not require volume or term commitments.



**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.18 Reserved For Future Use

(D)

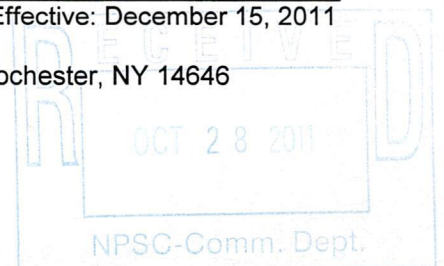
(D)

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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.****2.19 Frontier VIP**

Frontier VIP Standard and VIP Plus are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched and dedicated usage. VIP Standard and VIP Plus are offered dependant upon the availability of Carrier capability.

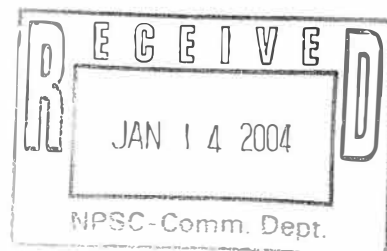
**2.19.1 Rate Structure**

Frontier VIP switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

**2.19.2 Usage Charges**

Customers may subscribe to Frontier VIP Standard and VIP Plus switched and dedicated service on either a Month-to-Month, one, two or three year Term Plan. The Customer's total monthly usage of Frontier VIP is charged at the applicable per minute rates set forth in this tariff. Frontier VIP switched inbound (8XX) and outbound service is billed in six-second increments, with an eighteen-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up or down to the nearest whole cent.

Subscribers to VIP Standard and VIP Plus term plan service will be eligible to receive discounts on domestic 1+ and domestic Toll-Free calls. Applicable discounts are based on total monthly (domestic) usage for the respective service. VIP Standard total usage does not include the local services of affiliated ILECs with a billing and collection agreement with the Carrier, while VIP Plus total usage does include these local services. All discount credits will be applied against the customer's interstate usage. Applicable discounts are set forth in this tariff. Subscribers to Frontier VIP Term Plan services will receive a percent discount off the switched or dedicated Term Plan base rate, based on the Term Plan selected. The Volume Discount Levels and applicable discounts are specified in this tariff.



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**SECTION 2 - SERVICE DESCRIPTIONS**, *Cont'd.*2.19 Frontier VIP, *Cont'd.*2.19.2 Usage Charges, *Cont'd.*

Frontier VIP Standard Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Frontier VIP Plus Term Plans will default to VIP Standard month-to-month plans if not renewed. Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective switched current effective base rate.

A termination fee, equal to the Number of lines cancelled x number of months remaining on the contract x \$25.00, will be assessed when a VIP Standard or VIP Plus Customer terminates service prior to the completion of the then current term. For a dedicated service customer the "number of lines" is equal to the number of channels (i.e., a T1 loop would constitute 24 lines).

Frontier VIP may be applied at the parent or child account levels. (Allowing different child accounts to have different long distance products). For customers with VIP Plan at the parent account level, all qualified billing rolls up to the parent to determine total monthly billing and the appropriate "super-volume" discount level for that month. Child account discounting will be applied based on the higher (parent or child) VIP Plan term and "total volume" discount. Discounts will be shown per call type at the account level on billing statements.

2.19.3 Ancillary Services

An additional \* per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

(C)

\* Services are provided by WiMacTel. Applicable rates can be found at <https://wimactel.com/tariffs/>

(N)  
(N)



**SECTION 2 - SERVICE DESCRIPTIONS**, *Cont'd.*

2.20 FrontierWorks-LD \*

(N)

FrontierWorks LD is a non-distance sensitive product that includes direct dial 1+ outbound service and (8XX) toll free inbound service. Pre-subscription of the primary line is required to subscribe to FrontierWorks LD offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the FrontierWorks Small Business Solutions product offered by that associated LEC. This product is only available in conjunction with the FrontierWorks LD plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

Term plans and termination liability that the customer agrees to for FrontierWorks LD in conjunction with the FrontierWorks Small Business Solutions product can be found in the local exchange tariff of FCA's associated LEC.

2.20.1 Rate Structure

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

<b>Monday - Friday</b>		<b>Saturday &amp; Sunday</b>
<b>N = Night</b>	12:00 AM - 7:59AM	<b>N = Night</b> 12:00AM Saturday through 11:59 PM on Sunday.
<b>D = Day</b>	8:00 AM - 4:59PM	
<b>E = Evening</b>	5:00 PM - 11:59PM	

\* This service is limited to existing customers at their existing locations.

(N)

**SECTION 2 - SERVICE DESCRIPTIONS**, *Cont'd.*2.20 FrontierWorks-LD (Cont'd) \*2.20.2 Usage Charges

Customers enrolled in this product will receive a total of 100 free direct dial 1+ and (8XX) toll free interstate, interLATA or intraLATA minutes per month, measured at the account level. Any usage above the allotted free minutes will be subject to an overage rate that can be found following in this section.

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with FrontierWorks LD, in monthly increments of 250, 500, and 1000 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level, and can be found following in the FrontierWorks LD Plan from Frontier Communication of America's interstate Domestic Price List. Any usage above the 100 free minutes and the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the current rates and charges section of this tariff. Unused free or BOT minutes do not carry over to the next bill cycle.

Overage rates may vary depending upon which BOT is selected. If a new customer to FrontierWorks LD signs up mid-billing cycle, free minutes and the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance, and 900 calls. (D)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the FrontierWorks Small Business Solutions product of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by FrontierWorks LD. If a customer selects an FCA product for auxiliary lines other than FrontierWorks, the customer will be subject to the rates, terms and conditions of that product.

Interstate rates for usage outside the zero-rated minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

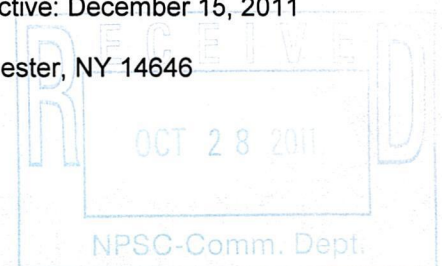
All calls are subject to a minimum billing of eighteen seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.

\* This service is limited to existing customers at their existing locations.

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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.****2.21 Freedom Calling Version A**

Freedom Calling is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription to Frontier Communications of America, Inc. (FCA) is required to subscribe to Freedom Calling. Primary and all secondary lines must subscribe to the Freedom Calling plan offered by Frontier Communications of America, Inc. (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. This product is only available in conjunction with the Freedom Calling plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

**2.21.1 Rate Structure**

Freedom Calling calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

**2.21.2 Useage**

With the Freedom Calling option, usage is available in 300 or 600-minute domestic blocks of time (BOT). The BOT is applied at the account level. The Monthly Recurring Charge (MRC) for the 300 or 600-minute BOT for Freedom Calling can be found in the FCA's Domestic Informational Pricelist. Any usage above the allotted 300 or 600-minute blocks of time will be subject to an overage rate that can be found in the rate section of this tariff. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

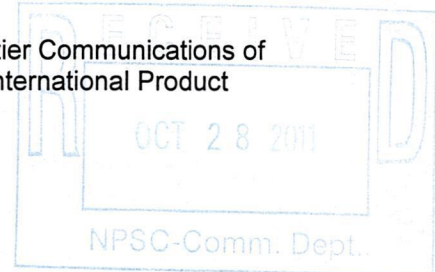
All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. Domestic calling is within the United States including Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands, Guam and Saipan only. The 300 or 600-minute BOT do not include toll free, long distance directory assistance, or international termination of 1+ dialed calls. (D)

If a new customer to Freedom Calling subscribes mid-billing cycle, BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears.

Interstate usage rates are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

**2.21.3 Ancillary Charges**

An additional per call surcharge will be assessed on all calls placed for intrastate Directory Assistance, and rates can be found in the rate section of this tariff.





**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.22 Frontier Destinations

Frontier Destinations State to State and Frontier Destinations Instate are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched usage. Destinations State to State and Destinations Instate are offered dependant upon the availability of Carrier capability. This plan is available to customers of local exchange companies (LECs) with whom the carrier has a billing and collections contract. This product is only available in conjunction with the respective Frontier Destinations plan from Frontier Communications of America, Inc.'s interstate Domestic Price List. If a customer selects this service, all lines pre-subscribed to Frontier Communications of America, Inc. are to be on this account level plan.

2.22.1 Rate Structure

Destinations State to State and Destinations Instate switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

2.22.2 Usage Charges

Customers may subscribe to Destinations State to State or Destinations Instate switched service on either a Month-to-Month, one or two year Term Plan. The Customer's total monthly usage is charged at the applicable intrastate per minute rates set forth following. Frontier Destinations State to State and Frontier Destinations Instate switched inbound (8XX) and outbound service is billed in six-second increments, with a thirty-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up to the nearest whole cent.

Frontier Destinations State to State and Destinations Instate Term Plans will automatically renew for successive twelve (12) month periods, and will continue to renew for additional one year periods at the then current tariffed rates in effect for a one or two year term unless the Customer notifies the Carrier in writing 60 days before the end of their current term of their intention to terminate the agreement at the completion of the term. During the term, rates may be changed for the plan with 30 days notice. If the rate is an increase, customers will have 30 days from the date notified to make a change or cancel their long distance contract without penalty.

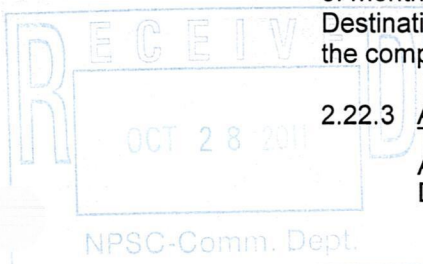
A customer may change between any currently available Frontier term plan without penalty if the term commitment for the new plan is equal or longer than the remaining term commitment of the old plan

A termination fee, equal to the Number of accounts cancelled multiplied by the number of months remaining on the contract multiplied by \$50.00, will be assessed when a Destinations State to State and Destinations Instate Customer terminates service prior to the completion of the then current term.

2.22.3 Ancillary Services

An additional per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

(D)  
(D)



**SECTION 2 - SERVICE DESCRIPTIONS**, *Cont'd.*

2.23 FrontierWorks Business Connections LD Bundle, Version B \*

(N)

FrontierWorks Business Connections LD Bundle is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line is required to subscribe to FrontierWorks Business Connections LD Bundle offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LECs) with whom the carrier has a billing and collections contract, and is enrolled in the FrontierWorks Business Connections Product Suite offered by that associated LEC. This product is only available in conjunction with the FrontierWorks Business Connections LD Bundle plan from Frontier Communications of America, Inc.'s interstate Domestic Price List. A list of FCA associated LECs can be found in Frontier Communications of America, Inc.'s interstate Domestic Price List.

Term plans and termination liability that the customer agrees to for *FrontierWorks Business Connections LD Bundle* in conjunction with the *FrontierWorks Business Connections Product Suite* can be found in the local exchange tariff of FCA's associated LEC.

2.23.1 Rate Structure

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

<b>Monday – Friday</b>		<b>Saturday &amp; Sunday</b>	
E= Evening	12:00 AM - 7:59AM	N = Night	12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM		
E= Evening	5:00 PM - 11:59PM		

2.23.2 Usage Charges

Customers enrolled in this product will receive a total of 100 free direct dial 1+ interstate, interLATA or intraLATA minutes per month, measured at the account level. Any usage above the allotted free minutes will be subject to an overage rate that can be found in the rate section of this tariff.

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with *FrontierWorks Business Connections LD Bundle*, in increments of 300, 600, and 900 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level, and can be found in the *FrontierWorks Business Connections LD Bundle* plan from FCA's interstate Domestic Price List. Customers who select the Premier and Versaline Plus package from the *FrontierWorks Business Connections Product Suite* must select at least a 300 minute BOT to participate in this long distance product. Any usage above the 100 free minutes and the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this tariff. Overage rates may vary depending upon which BOT is selected. Minutes of use will be allocated to the free minutes and blocks of time allotments in sequential order from lowest to highest of the ten-digit line numbers on the customer's account that are subscribed to in this plan.

\* This service is limited to existing customers at their existing locations.

(N)

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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.****2.23 FrontierWorks Business Connections LD Bundle, Version B, Cont'd \*****2.23.2 Usage Charges Cont'd**

If a new customer to *FrontierWorks Business Connections LD Bundle* signs up mid-billing cycle, free minutes and the BOT minutes will be prorated, based upon number of days of that billing cycle. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: (8XX) toll free inbound, long distance Directory Assistance, and 900 calls.

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the *FrontierWorks Business Connections Product Suite* of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by *FrontierWorks Business Connections LD Bundle*. If a customer selects an FCA product for auxiliary lines other than FrontierWorks, the customer will be subject to the rates, terms and conditions of that product.

Interstate rates for usage in excess of the 100 free minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc. Unused free minutes and BOT minutes cannot be carried over to another billing cycle. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the respective overage rate for that bundle.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

**2.23.3 Ancillary Charges**

An additional \*\* per call surcharge will be assessed on all calls placed for intrastate Directory Assistance. (C)

\* This service is limited to existing customers at their existing locations.

\*\* Services are provided by WiMacTel. Applicable rates can be found at <https://wimactel.com/tariffs/> (N)  
(N)

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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.23 FrontierWorks Business Connections LD Bundle, Version B, Cont'd \* (N)

2.23.4 FrontierWorks Business Connections LD Toll Free \* (N)

Customers enrolled in the FrontierWorks Business Connections bundle can select an optional (8XX) toll free service. Assignment of phone number(s) is at the sole discretion of Frontier Communications of America, Inc. This optional product is only available in conjunction with the *FrontierWorks Business Connections LD Toll Free plan* from Frontier Communications of America, Inc.'s interstate Domestic Price List.

Intrastate (8XX) Usage will be assessed a rate per minute, with rates varying depending upon which BOT the customer is subscribed to at time the call was placed. Intrastate (8XX) Usage will not be applied to the 100 free minutes or the optional block of time minutes.

All Intrastate (8XX) calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

2.24 Frontier Small Business Advantage LD, Version B

Frontier Small Business Advantage LD is a non-distance sensitive product that includes direct dial 1+ intrastate and interstate outbound service and optional (8XX) toll free inbound service. This product is only available in conjunction with the Frontier Small Business Advantage LD plan from Frontier Communications of America, Inc.'s (FCA) interstate Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the Frontier Small Business Advantage product offered by that associated LEC. A list of FCA associated LECs can be found in FCA's interstate Domestic Price List. Pre-subscription of all lines within the LEC product offering is required to subscribe to Frontier Small Business Advantage LD offered by FCA.

Customers that select this long distance product commit to a two-year term plan and are subject to rules and regulations of early termination liability in conjunction with the Frontier Small Business Advantage product. Early termination liability rules and regulations can be found in the local exchange tariff of FCA's associated LEC. If any line that is pre-subscribed to this product has pre-subscription removed at the request of customer prior to expiration of the term commitment, the customer has cancelled service and early termination penalties as defined in the local exchange tariff of FCA's associated LEC will apply. At conclusion of satisfied contract, unless otherwise changed or modified, contract will auto-renew for an additional term length equal to the original contract term period.

Customers enrolled in the Frontier Small Business Advantage LD can select an optional (8XX) inbound toll free service. Assignment of phone number(s) is at the sole discretion of FCA. This optional product is only available in conjunction with the Frontier Small Business Advantage LD *Toll Free option* from FCA's interstate Domestic Price List.

\* This service is limited to existing customers at their existing locations.

(N)

**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.24 Frontier Small Business Advantage LD, Version B

2.24.1 Rate Structure

Frontier Small Business Advantage LD switched calls are non-distance sensitive, flat-rated, with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00AM Saturday through 11:59 PM on Sunday.
N= Night	12:00 AM - 7:59AM	

2.24.2 Usage Charges

A single Block of Time (BOT) quantity of minutes must be ordered in conjunction with Frontier Small Business Advantage LD, in monthly increments of 300, 600, and 900 intrastate and interstate minutes, for an additional monthly recurring charge (MRC) applied at the account level. If the optional (800) toll free service is selected, those minutes will be included in the BOT minutes, and the MRC for the optional (800) toll free service is applied on a per number basis. The MRCs for the BOT and the optional toll free service can be found in the Frontier Small Business Advantage LD plan from FCA's interstate Domestic Price List. If a customer has multiple lines on the account, minutes of use will be allocated to the block of time allotments in sequential order from lowest to highest of the ten digit line numbers on the customer's account that are subscribed to this plan. Any excess BOT minutes not used for any give billing month will expire and cannot be used against any other month's usage. Any usage above the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this tariff. Overage rates may vary depending upon which BOT is selected.

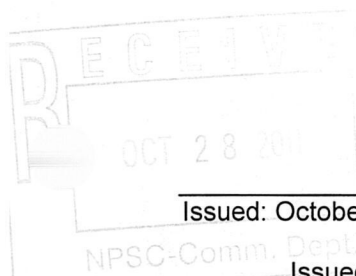
If a new customer to Frontier Small Business Advantage LD signs up mid-billing cycle, the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance, , and 900 calls.

(D)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the Frontier Small Business Advantage product of the associated LEC, those lines are not eligible for the BOT selection offered by this product. If a customer selects an FCA product for auxiliary lines other than Frontier Small Business Advantage LD, the customer will be subject to the rates, terms and conditions of that product.

Interstate rates for usage outside the BOT minutes are found in the Domestic Price List of FCA. International rates for this product are found in the International Product Guide of FCA.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.





**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.25 Frontier Digital Phone Service (Grandfathered)\*

(T)

Frontier Digital Phone Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Phone Service. This product is only available in conjunction with the Frontier Digital Phone Service plan from FCA's Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option.

2.25.1 Rates and Charges

Frontier Digital Phone Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday	Saturday & Sunday
D= Day 8:00 AM - 4:59PM	N = Night
E= Evening 5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on Sunday.
N= Night 12:00 AM - 7:59AM	

2.25.2 Usage Charges

With the Frontier Digital Phone Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the Company remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements.

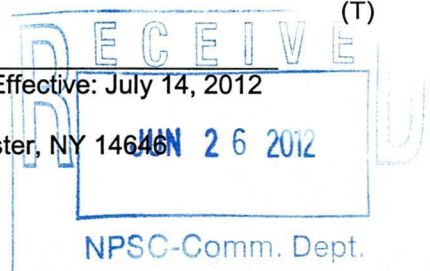
\*This service is limited to existing customers at their existing locations.

(T)

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**SECTION 2 - SERVICE DESCRIPTIONS**, *Cont'd.*

2.25 Frontier Digital Phone Service (Grandfathered)\*, *Cont'd*

(T)

2.25.2 Usage Charges, *Cont'd*

If it is determined that the usage on the Frontier Digital Phone Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this tariff (such as long distance dial-up internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this tariff.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service is billed in advance and can be found in FCA's Interstate Domestic Price List. If a new customer to Frontier Digital Phone Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Service, where available.

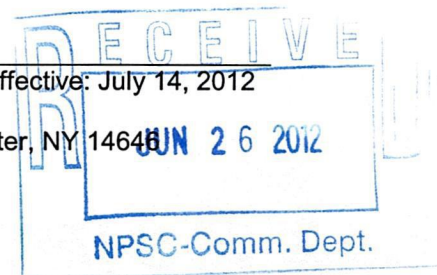
\*This service is limited to existing customers at their existing locations.

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**SECTION 2 - SERVICE DESCRIPTIONS, *Cont'd.***

2.26 Frontier Digital Phone Silver\*\*

(T)

Frontier Digital Phone Silver is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Silver option.

2.26.1 Rates and Charges

Frontier Digital Phone Silver calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM	
E= Evening	5:00 PM - 11:59PM	

2.26.2 Usages Charges

With the Frontier Digital Phone Silver option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Digital Phone Silver service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Digital Phone Silver service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Silver service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan.

\* This bundle is limited to customers at their existing locations.

+This bundle was previously called Frontier Unlimited State.

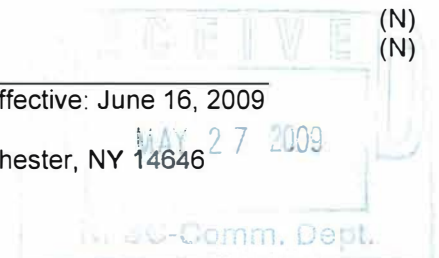
(T)

(N)  
(N)

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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.26 Frontier Digital Phone Silver\*+

2.26.2 Usages Charges

If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Silver is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

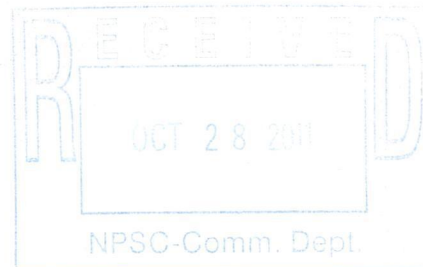
The Monthly Recurring Charge (MRC) for Frontier Digital Phone Silver is billed in advance. If a new customer to Frontier Digital Phone Silver enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Silver plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Silver, where available. (D)

\* This bundle is limited to customers at their existing locations.  
+This bundle was previously called Frontier Unlimited State.



**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.27 Frontier Business Metro

(N)

Frontier Business Metro is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required. The customer must subscribe to the Frontier Business Metro local service product offered by the associated LEC and must be the main billing number on the account in order to be eligible for the Frontier Business Metro.

2.27.1 Rates and Charges

Frontier Business Metro calls are non-distance sensitive, flat-rated with the following rating periods.

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM	
E= Evening	5:00 PM - 11:59PM	

2.27.2 Usages Charges

Charges for direct dialed outgoing voice minutes of use are covered under the monthly recurring charge ('MRC') with the Frontier Business Metro Plan. Usage including, but not limited to, International calling, Directory Assistance Service, Operator Services, Collect or Person to Person calls, 900, 976, 700 calls, calls to access information services, and internet usage fees and surcharges are not included as part of the MRC and will be charged separately. The Plan may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application.

This service may not be used for autodialing, long distance Internet or Intranet access (including access to corporate LANs), call center and certain switching applications. The Unlimited Rate Plan is not available with PBX trunks, ground start lines or trunks, ISDN services, Centrex Service, remote call forwarding services, foreign exchange services, foreign central office services, foreign zone services, public telephone services, and analog to digital conversion digital PBX services or the equivalents of any such services. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, Frontier may immediately suspend, restrict, cancel or terminate the service.

The Company reserves the right, in its sole discretion, to (1) cancel service for violation of these terms and conditions of service at any time and/or (2) bill and adjust from the initial abuse, all calls at a per minute rate. By selecting the Plan, Customer agrees to use the service in accordance with these term and conditions and to indemnify and hold Frontier, its parent, subsidiaries and affiliates, harmless from any claims resulting from use or misuse of its products and services.



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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.27 Frontier Business Metro (Continued)

2.27.2 Usages Charges (Continued)

The Terms and Conditions may be revised periodically without notice. Customers agree that revisions are applicable to your then current service and usage.

Customer account usage and calling patterns may be reviewed periodically at the discretion of the Company. Depending on the evaluation results, Customers whose use constitutes, in the Company's sole discretion, violation of this policy will be notified in writing that their Frontier Business Unlimited Plan may be terminated and/or Frontier may adjust the charges to a higher priced per minute usage plan as a result of prohibited use/abuse. Frontier reserves the right, in the event of prohibited use, abuse, or fraud, to terminate service immediately without notice or exigent circumstances.

If a new customer to Frontier Business Metro signs up mid-billing cycle, the MRC will be prorated. Usage will be billed in arrears.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line, the Frontier Unlimited Bundle will automatically be removed from the line and thus the customers account.

(N)

(N)





**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.28 Frontier Digital Phone Essentials 2 (Grandfathered)\*

(T)

Frontier Digital Phone Essentials 2 is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Unlimited State local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Unlimited State option.

2.28.1 Rates and Charges

Frontier Digital Phone Essentials 2 calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM	
E= Evening	5:00 PM - 11:59PM	

2.28.2 Usages Charges

With the Frontier Digital Phone Essentials 2, usage is available in a 100-minute block of time. THE BOT is applied at the line level. The Monthly Recurring Charge (MRC) for the 100 minute BOT for the Frontier Digital Phone Essentials 2 can be found in Section 4 of this tariff. Any interstate usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 500 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

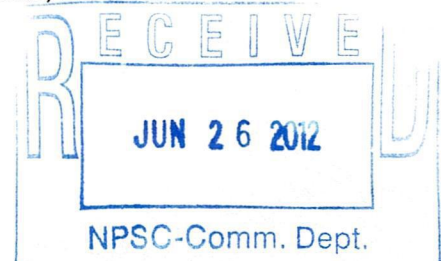
\*This service is limited to existing customers at their existing locations.

(T)

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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**2.28 Frontier Digital Phone Essentials 2 (Grandfathered)\* (Continued)

(T)

2.28.2 Usages Charges (Continued)

The Frontier Digital Phone Essentials 2 service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Digital Phone Essentials 2 service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Unlimited State is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Unlimited State, where available.

The Monthly Recurring Charge (MRC) for Frontier Unlimited State is billed in advance. If a new customer to Frontier Unlimited State enrolls mid-billing cycle, the MRC will be prorated.

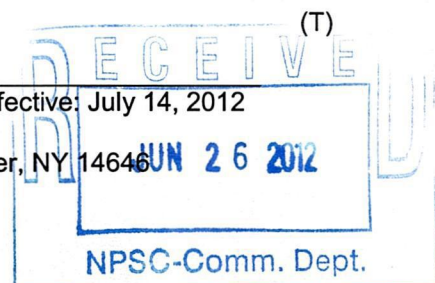
Customers who commit to a one year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one year period, a termination fee of \$200.00 applies

\*This service is limited to existing customers at their existing locations.

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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.29 Frontier Digital Phone State Unlimited (Grandfathered)\* (Continued)

(T)

2.29.1 General (Continued)

Digital Phone State Unlimited is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Digital Phone State Unlimited local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Digital Phone State Unlimited option.

2.29.2 Rates and charges

Digital Phone State Unlimited calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night
D= Day	8:00 AM - 4:59PM	12:00AM Saturday through
E= Evening	5:00 PM - 11:59PM	11:59 PM on Sunday.

2.29.3 Usage Charges

With the Digital Phone State Unlimited option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Digital Phone State Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Digital Phone State Unlimited service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Digital Phone State Unlimited service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan.

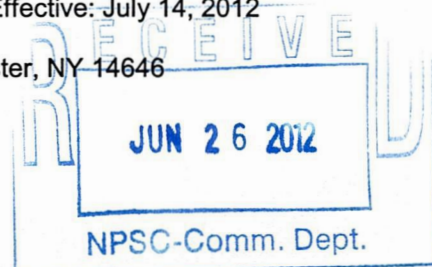
\*This service is limited to existing customers at their existing locations.

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**SECTION 2 - SERVICE DESCRIPTIONS**, *Cont'd.*

2.29 Frontier Digital Phone State Unlimited (Grandfathered)\* (Continued)

(T)

2.29.3 Usage Charges (Continued)

If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Digital Phone State Unlimited is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Digital Phone State Unlimited plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Digital Phone State Unlimited, where available.

2.29.4 Monthly Recurring Charges

The Monthly Recurring Charge (MRC) for Digital Phone State Unlimited is billed in advance. If a new customer to Digital Phone State Unlimited enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one, two or three year term commitment will be given a 5% credit per month for the length of the contract. A \$200 termination fee will be imposed if the customer cancels before the end of the year.

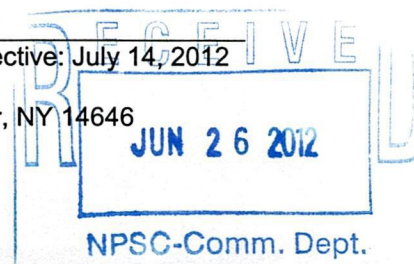
\*This service is limited to existing customers at their existing locations.

(T)

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**SECTION 2 - SERVICE DESCRIPTIONS**, *Cont'd.*

2.30 Frontier Digital Phone Service

2.30.1 General

Frontier Digital Phone Unlimited Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Unlimited Service or the Digital Phone Unlimited Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option.

2.30.2 Rates and Charges

Frontier Digital Phone Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on
N= Night	12:00 AM - 7:59AM	Sunday.

2.30.3 Usage Charges

With the Frontier Digital Phone Unlimited Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Unlimited Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

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**SECTION 2 - SERVICE DESCRIPTIONS**, *Cont'd.*

2.30 Frontier Digital Phone Service (Cont'd)

2.30.3 Usage Charges (Cont'd)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Unlimited Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Unlimited Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

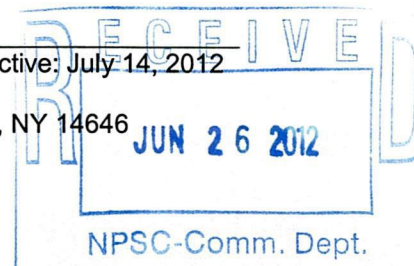
8xx inbound products may be used in conjunction with Frontier Digital Phone Unlimited Service, where available.

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**SECTION 2 - SERVICE DESCRIPTIONS**, *Cont'd.*

2.31 Frontier Digital Phone Essentials

2.31.1 General

Frontier Digital Phone Essentials a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Essentials. This plan is available in conjunction with the Frontier Digital Phone Essentials plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Essentials options.

Frontier Digital Essentials calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week

2.31.2 Usage Charges

With the Frontier Digital Essentials, usage is available in a 30-minute block of time. THE BOT is applied at the line level. The monthly MRC is found in the Frontier Communication of America Domestic Price List. Any intrastate usage above the allotted 30 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 500 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 30 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, international termination of 1+ dialed calls. Canadian calls will not be part of the 30 minutes and will be rated separately.

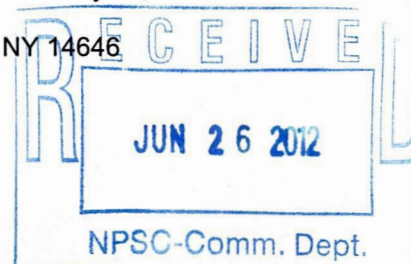
International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.32 Business Cents

2.32.1 General

Business Cents is a long distance service which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute based on the Business Cents product option selected. Business Cents switched 1+, and 800 calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

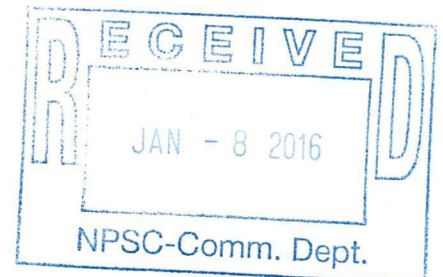
2.33 Frontier Basic Long Distance Service

2.33.1 General Description

Frontier Basic Long Distance Service is the basic long distance service offered to residential and business customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. (T)

2.33.2 Usage Charges

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.



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**SECTION 2 - SERVICE DESCRIPTIONS**, *Cont'd.*

2.35 OneVoice Nationwide

2.35.1 General

OneVoice Nationwide is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to the OneVoice Nationwide. This product is only available in conjunction with the OneVoice plan from the Frontier ILEC Companies Tariff.

OneVoice Nationwide calls are non-distance sensitive, flat-rated with the following rating periods.

2.35.2 Usage Charges

OneVoice Nationwide long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Call segments will be rounded to the next full increment Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- OneVoice Nationwide service with charges for local and long distance calling. OneVoice Nationwide is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

2.35.3 Monthly Charges

The Monthly Recurring Charge (MRC) for OneVoice Nationwide can be found in Frontier Communications of America Price Guide.

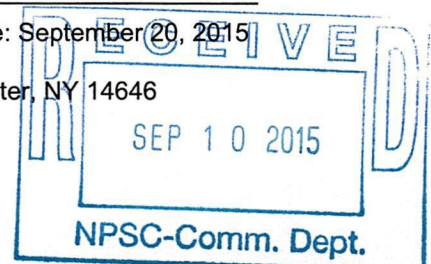
If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

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**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

2.36 OneVoice 100

2.36.1 General

OneVoice 100 a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. The plan is available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to OneVoice. This plan is available in conjunction with the OneVoice plan offered by the associated LEC. OneVoice 100 calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week. A monthly recurring charge for the plan can be found in the Frontier Communications of America Domestic Price List.

2.36.2 Usage Charges

With the One Voice 100, usage is available in a 100-minute block of time. The BOT is applied at the line level. Any domestic 1+ usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this price list. Overage calls will be billed with 30 second initial and 6 second increments. Call segments will be rounded to the next full minute increment. Unused minutes will not roll over to the next month.

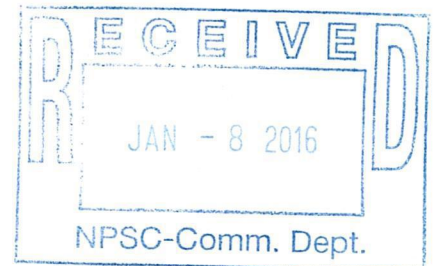
Data calls are not included in the OneVoice 100 plan. Data calls will be billed at a rate specified in Section 3. These calls will be billed in full minute increments.

2.37 Frontier Long Distance Business Plan

2.37.1 General

Frontier Long Distance Business Plan is a non-distance sensitive, flat rated, outbound switched access service offered to 1+ business customers. Calls are rated at 6 second increments with an initial 18 second requirement. Any fraction of an increment will be rounded up to the next whole increment. There is a monthly recurring charge that is in the interstate domestic price list.

(N)  
|  
(N)





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**SECTION 2 - SERVICE DESCRIPTIONS**, *Cont'd.*2.37 Frontier Residential Unlimited Voice Service

(N)

2.37.1 General

Frontier Residential Unlimited Voice Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Residential Unlimited Voice Service in the local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Residential Unlimited Voice Service option.

2.37.2 Usage Charges

With the Frontier Residential Unlimited Voice Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Frontier Residential Unlimited Voice Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long-distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Residential Unlimited Voice Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Residential Unlimited Voice Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Residential Unlimited Voice Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

(N)

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**SECTION 2 - SERVICE DESCRIPTIONS**, *Cont'd.*

2.37 Frontier Residential Unlimited Voice Service, *Cont'd.*

(N)

2.37.2 Usage Charges, *Cont'd.*

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Residential Unlimited Voice Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

There will be no individual call detail on the invoice for usage associated with the unlimited direct dialed calls included in this plan. If the customer changes the Long Distance pre-subscription on the main line, the Frontier Residential Unlimited Voice Service plan option will automatically be removed from the main line and thus the customer's account.

The Monthly Recurring Charge (MRC) for Frontier Residential Unlimited Voice Service is billed in advance and can be found in FCA Interstate Domestic Price List. If a new customer to Frontier Residential Unlimited Voice Service enrolls mid-billing cycle, the MRC will be prorated.

(N)

**SECTION 3 - RATES AND CHARGES**

3.1 Frontier One

A. The Following per minute usage rates apply to all calls under Frontier One (including Company recognized holidays):

<u>Day</u>	<u>Evening/Night</u>	<u>Weekend</u>
\$0.1500	\$0.1500	\$0.1500

B. Reserved For Future Use

(D)

(D)

3.2 Business Direct Billed Service Rates

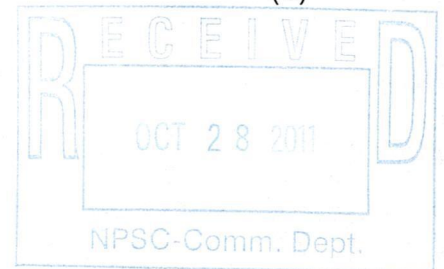
	<u>Per Minute</u>	<u>Per Call</u>
1+ Switched Access	\$.1490	-
800 Service	\$.1490	-

(D)

3.3 Business Rate Plus Service Rates

	<u>Per Minute</u>	<u>Per Call</u>
1+ Switched Access	\$.1200	-
800 Service	\$.1200	-

(D)



**SECTION 3 - RATES AND CHARGES, Cont'd.**

3.4 Citizens Business Long Distance\* (T)

	<u>Rates Per Minute</u>	
	<u>1+ Rates</u>	<u>Toll Free</u>
<i>In-State</i>	\$0.090	\$0.090
<i>IntraLATA</i>	\$0.090	\$0.090

The monthly recurring charge can be found in the Domestic Pricelist. (N)  
 (N)  
 (D)

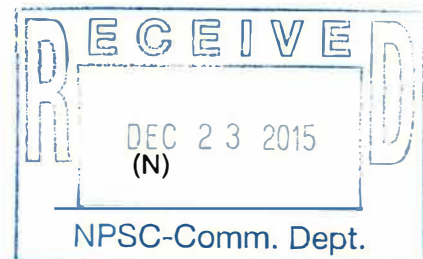
	<u>Term and Volume Discount Plan</u>		
	<u>Rates Per Minute</u>		
	<u>No Term</u>	<u>1 Year</u>	<u>2 Year</u>
Spending			
\$0.00 +	\$0.0900	\$0.0875	\$0.0850
\$500.00 +	\$0.0875	\$0.0850	\$0.0825
\$1000.00 +	\$0.0850	\$0.0825	\$0.0800

3.5 Residential Service Rates

	<u>Per Minute</u>		<u>Per Call</u>
	<u>Peak</u>	<u>Off-Peak</u>	
1+Switched Access	\$.2800	\$.2000	-
800 Service	\$.2500	\$.2500	-

	<u>Value Rate</u>		<u>Per Minute</u>		<u>Per Call</u>
	<u>Peak</u>	<u>Off-Peak</u>	<u>Simple Rate</u>	<u>Simple Rate Plus</u>	
1+Switched Access	\$.2600	\$.1100	\$.1000	\$.0900	-
800 Service	\$.2500	\$.1000	\$.2500	\$.2500	-

\*This service is limited to existing customers at their existing locations.



**SECTION 3 - RATES AND CHARGES, Cont'd.**

3.6 Reserved For Future Use (D)  
 (D)

3.7 Business 250 Plus Service

3.7.1 Business 250 Plus - Option 1

	<u>Per Minute</u>	<u>Per Call</u>	
1+ Switched Access	\$.1490	-	
800 Service	\$.1490	-	(D)

3.7.2 Business 250 Plus - Option 2

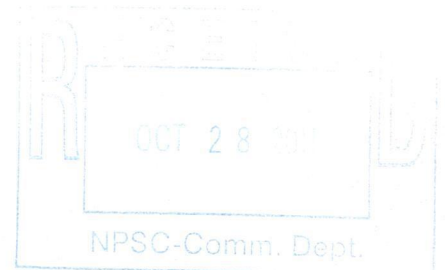
	<u>Per Minute</u>	<u>Per Call</u>	
1+ Switched Access	\$.1490	-	
800 Service	\$.1490	-	(D)

3.8 Business Dedicated Access service

	<u>Per Minute</u>	<u>Per Call</u>	
1+ Switched Access	\$.0800	-	
800 Service	\$.0800	-	(D)

Monthly and Installation charges are billed based on actual cost. These costs are on an individual case basis as cost is determined based on the distance from the Customer's location to the Company's point of presence.

**Business Dedicated Access Service rates will not be available to new customers after March 14, 1998.**



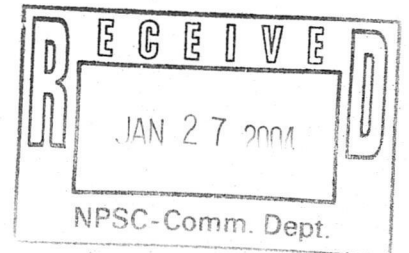


**SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**

3.9 Reserved For Future Use

(D)

(D)

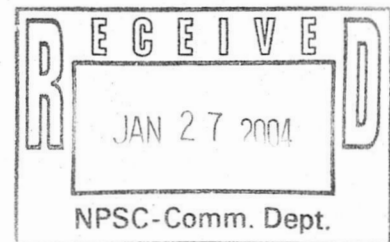


**SECTION 2 - SERVICE DESCRIPTIONS**, *Cont'd.*

3.9 Reserved For Future Use

(D)

(D)



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**SECTION 3 - RATES AND CHARGES, Cont'd.**

3.10 Point to Point Service

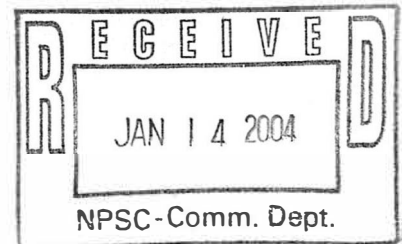
3.10.1 Monthly Recurring Charges

<u>Inter-Office Channel (IOC)</u>		
<u>Mileage</u>		
<u>DSI - 1.544 Mbps</u>	<u>Fixed</u>	<u>Per Mile</u>
1 - 50	\$1,500.00	\$8.00
51 - 150	\$1,500.00	\$7.50
151 - 1500	\$1,700.00	\$6.00
1501+	\$1,700.00	\$5.70
<u>56 Kbps</u>		
1 - 350	\$250.00	\$3.00
351 - 750	\$250.00	\$2.00
751 - 1500	\$250.00	\$1.00
1501+	\$250.00	\$0.70
<u>Voice Grade</u>		
1 - 750	\$250.00	\$0.36
751 - 1500	\$200.00	\$0.40
1501+	\$200.00	\$0.45

The following discounts apply to the above IOC charges:

<u>Term</u>	<u>DS1</u>	<u>56k</u>	<u>Voice</u>
1 Year	34%	14%	2%
2 Year	35%	17%	4%
3 Year	36%	20%	6%
4 Year	37%	22%	8%
5 Year	38%	24%	10%

<u>Access Coordination Function (ACF)</u>	
	per local loop
DS1	\$85.00
56K	\$29.77
VOICE	\$29.75



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**SECTION 3 - RATES AND CHARGES, Cont'd.**

3.10 Point to Point Service, Cont'd.

3.10.1 Monthly Recurring Charges Cont'd.

Central Office Connection (COC)  
*per local loop*

DS1	\$275.00
56K	\$21.30
VOICE	\$22.10

Local Loop

DS1	actual telco cost
56K	actual telco cost
VOICE	actual telco cost

3.10.2 Initial Non-Recurring Charges

Access Coordination Function (ACF)  
*per local loop*

DS1	\$215.00
56K	\$287.00
VOICE	\$174.00

Central Office Connection (COC)  
*per local loop*

DS1	\$340.00
56K	\$252.00
VOICE	\$215.00

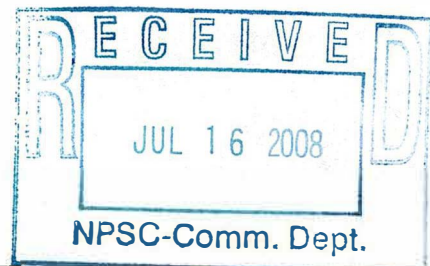
Local Loop

DS1	actual telco cost
56K	actual telco cost
VOICE	actual telco cost

\* *The Company may waive the above non-recurring charges from time to time.*

3.11 Citizens Freedom Plan

	<u>Rates Per Minute</u>			
	<u>Red</u>	<u>White</u>	<u>Blue</u>	
Outbound (1+) - IntraLATA	\$0.12	\$0.13	\$0.15 ( ,14)	(I)
Outbound (1+) - Intrastate	\$0.12	\$0.13	\$0.15 ( ,14)	(I)



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**SECTION 3 - RATES AND CHARGES, Cont'd.**

3.12 Reserved For Future Use

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(D)

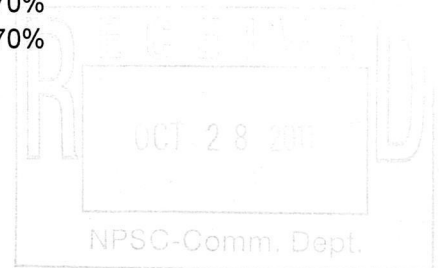
3.13 Frontier VIP

3.13.1 VIP Standard - Dedicated Term Plan Discounts

A. InterLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.1086

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%



**SECTION 3 - RATES AND CHARGES, Cont'd.**

3.13 Frontier VIP, Cont'd.

3.13.1 VIP Standard - Dedicated Term Plan Discounts, cont'd.

B. InterLATA - Toll Free Inbound

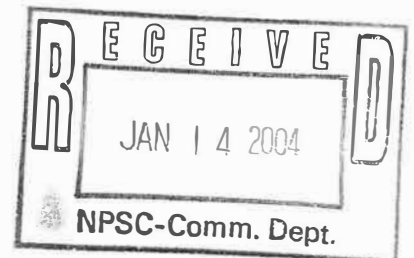
\* Base Rate (Month-to-Month and Term): \$0.1086

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

C. IntraLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.1086

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%



**SECTION 3 - RATES AND CHARGES, Cont'd.**3.13 Frontier VIP, Cont'd.3.13.1 VIP Standard - Dedicated Term Plan Discounts, cont'd.D. IntraLATA - Toll Free Inbound

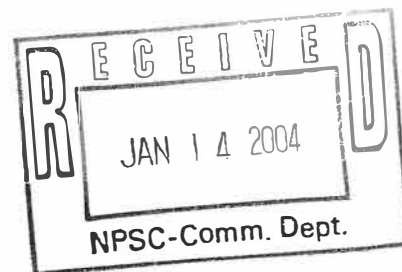
\* Base Rate (Month-to-Month and Term): \$0.1086

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

3.13.2 VIP Plus - Dedicated Term Plan DiscountsA. InterLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.1086

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%



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**SECTION 3 - RATES AND CHARGES, Cont'd.**

3.13 Frontier VIP, Cont'd.

3.13.2 VIP Plus - Dedicated Term Plan Discounts, Cont'd.

B. InterLATA - Toll Free Inbound

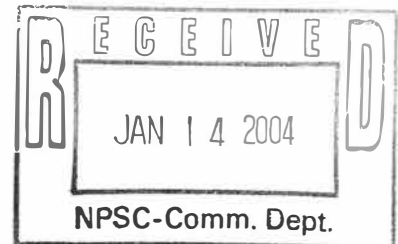
\* Base Rate (Month-to-Month and Term): \$0.1086

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

C. IntraLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.1086

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%



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**SECTION 3 - RATES AND CHARGES, Cont'd.**

3.13 Frontier VIP, Cont'd.

3.13.2 VIP Plus - Dedicated Term Plan Discounts, Cont'd.

D. IntraLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.1086

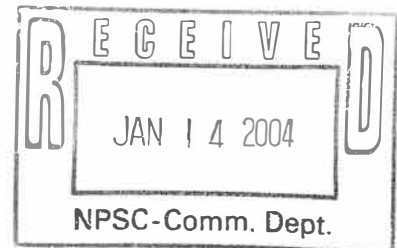
<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

3.13.3 VIP Standard - Switched Term Plan Discounts

A. InterLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.1400

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%



**SECTION 3 - RATES AND CHARGES, Cont'd.**

3.13 Frontier VIP, Cont'd.

3.13.3 VIP Standard - Switched Term Plan Discounts, Cont'd.

B. InterLATA - Toll Free Inbound

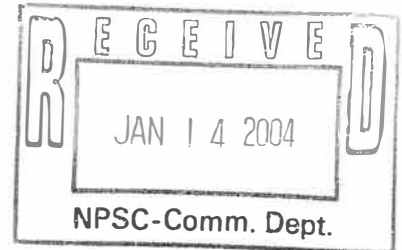
\* Base Rate (Month-to-Month and Term): \$0.1400

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

C. IntraLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.1400

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%



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**SECTION 3 - RATES AND CHARGES, Cont'd.**

3.13 Frontier VIP, Cont'd.

3.13.3 VIP Standard - Switched Term Plan Discounts, Cont'd.

D. IntraLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.1400

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

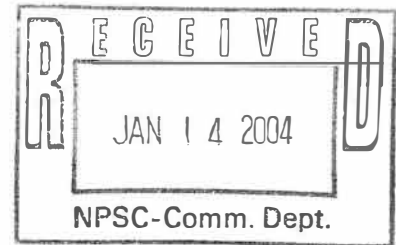
3.13.4 VIP Plus - Switched Term Plan Discounts

A. InterLATA - 1+ Outbound

\$0.1400

\* Base Rate (Month-to-Month and Term):

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
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**SECTION 3 - RATES AND CHARGES, Cont'd.**

3.13 Frontier VIP, Cont'd.

3.13.4 VIP Plus - Switched Term Plan Discounts, Cont'd.

B. InterLATA - Toll Free Inbound

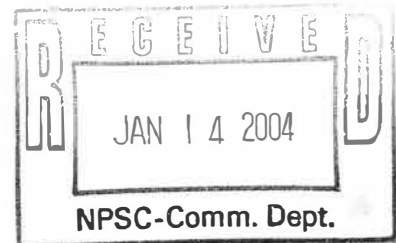
\* Base Rate (Month-to-Month and Term): \$0.1400

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

C. IntraLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.1400

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%



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**SECTION 3 - RATES AND CHARGES, Cont'd.**

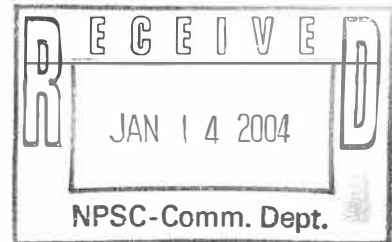
3.13 Frontier VIP, Cont'd.

3.13.4 VIP Plus - Switched Term Plan Discounts

D. IntraLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.1400

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%



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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

3.14 FrontierWorks-LD \*

3.14.1 Rates

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
Free – 100	\$0.1300	\$0.1300
BOT – 250	\$0.1200	\$0.1200
BOT – 500	\$0.1200	\$0.1200
BOT – 1000	\$0.1200	\$0.1200

3.14.2 Ancillary Charges

An additional \*per call surcharge will be assessed on all calls placed for intrastate Directory Assistance. (C)

An additional per-call payphone surcharge applies for all calls originated from a payphone location.

3.15 Freedom Calling Version A

3.15.1 Rates

Block of Time (BOT) minutes	RATE PER MINUTE	
	IntraLATA/Intrastate	InterLATA/Intrastate
300	\$0.1200	\$0.1200
600	\$0.1100	\$0.1100

\* This service is limited to existing customers at their existing locations.

\* Services are provided by WiMacTel. Applicable rates can be found at <https://wimactel.com/tariffs/>

(N)  
(N)

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

3.16 Frontier Destinations

3.16.1 Rates

Frontier Destinations Instate Intrastate Rates per minute of use			
Term Plan Commitment	Month to Month	1 Year	2 Year
	0.0690	0.0675	0.0650

Frontier Destinations State-to-State Intrastate Rates per minute of use			
Term Plan Commitment	Month to Month	1 Year	2 Year
	0.0875	0.0850	0.0825

3.17 FrontierWorks Business Connections LD Bundle, Version B \*

(N)

3.17.1 Rates

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
Free – 100	\$0.1200	\$0.1200
BOT – 300	\$0.1200	\$0.1200
BOT – 600	\$0.1100	\$0.1100
BOT – 900	\$0.1100	\$0.1100

FrontierWorks Business Connections LD Toll Free \*

(N)

Rates

8XX Rate Per Minute	
Block of Time (BOT) minutes	Intrastate
Free – 100	\$0.1200
BOT – 300	\$0.1200
BOT – 600	\$0.1100
BOT – 900	\$0.1100

\* This service is limited to existing customers at their existing locations.

(N)

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

3.18 Frontier Small Business Advantage LD, Version B

3.18.1 Usage Rates

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
BOT- 300	\$0.1000	\$0.1000
BOT- 600	\$0.0900	\$0.0900
BOT- 900	\$0.0800	\$0.0800

3.18.2 Ancillary Charges

An additional surcharge will be assessed on all calls placed for intrastate Directory Assistance.

3.19 Frontier Digital Phone Service (Grandfathered)\*

3.19.1 Rates For Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

3.20 Frontier Digital Phone Silver\*+

Monthly Intrastate Rate  
 \$17.00 (l)

3.20.1 Rates For Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

3.21 Frontier Business Metro

Monthly  
 \$17.00

3.21.1 Rates For Non-Eligible Calls

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

\* This bundle is limited to customers at their existing locations.

+This bundle was previously called Frontier Unlimited State.

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Issued by: Manager, Regulatory Reporting, 21 West Avenue, Spencerport, NY 14559

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

3.22	<u>Frontier Digital Phone Essentials 2</u> (Grandfathered)*	Monthly	
		\$13.00	(I)
		<u>Rate Per Minute</u>	
	Overage Rate	\$0.10	
	Canadian Rate	\$0.05	
3.23	<u>Digital Phone State Unlimited</u> (Grandfathered)*	Monthly	
	Intrastate Rate	\$11.00	(I)
3.23.1	<u>Additional Phone Lines</u>	<u>Rate Per Minute</u>	
	Day	\$0.10	
	Evening	\$0.10	
	Night/Weekend	\$0.10	
3.24	<u>Frontier Digital Phone Service</u>	<u>Rate Per Minute</u>	
	Canadian Rate	\$0.05	
3.25	<u>Frontier Digital Phone Essentials</u>	<u>Rate Per Minute</u>	
	Overage Rate	\$0.10	
	Canadian Rate	\$0.05	
3.26	<u>Business Cents</u>	<u>Rate Per Minute</u>	
	1+	\$.040	
	Toll Free	\$.045	
3.27	<u>Frontier Basic Long Distance Service</u>	<u>Rate Per Minute</u>	
	Outbound (1+) Intrastate	\$0.40	
3.28	<u>OneVoice Nationwide</u>	<u>Rate per Minute</u>	
	Data Calls per minute	\$.10	
3.29	<u>OneVoice 100</u>	<u>Rate per minute</u>	
	Overage Charges per minute (over 100 min)	\$.05	
	Data Calls per minute	\$.10	

\* This bundle is limited to customers at their existing locations.

Issued: July 11, 2024

Effective: August 1, 2024

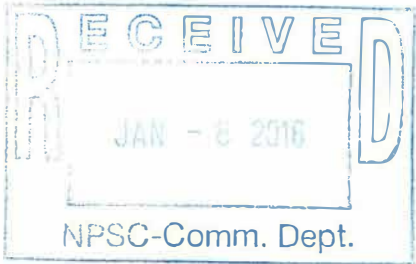
Issued by: Manager, Regulatory Reporting, 21 West Avenue, Spencerport, NY 14559

Received by NPSC  
 07/10/2024

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

3.30	<u>Frontier Long Distance Business Plan</u>	<u>Rate per minute</u>
	Outbound (1+) Interstate	\$.07
	Canadian Calls	\$.07





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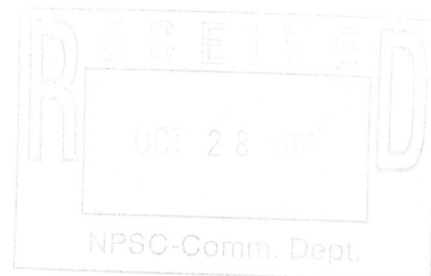
**SECTION 4 - MISCELLANEOUS SERVICES**

4.1 Operator Services

Operator Services are offered to Customers. Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

- 4.1.1 Operator services may be used by the presubscribed Customer and by the Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Person-to-Person, Collect, and/or Third-Party calls. (D)
- 4.1.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component based upon the time-of-day rate period, mileage, and duration of the call; and a fixed service charge based upon the type of operator service provided.
- 4.1.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.1.8 below.
- 4.1.4 The fixed service charge portions of the charge for an Operator Assisted Call is set forth in Sections 4.1.9 below.
- 4.1.5 The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

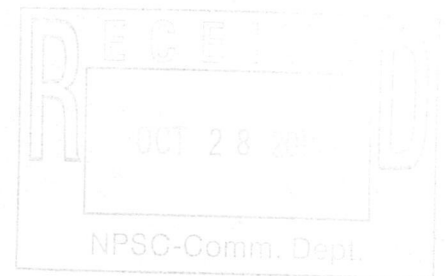


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**SECTION 4 - MISCELLANEOUS SERVICES, Cont'd.**

4.1 Operator Services, Cont'd.

- 4.1.6 Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer Authorization Codes, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer/Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call. (D)
- 4.1.7 The Aggregator is responsible for payment of the Company's charges for all calls placed from the Aggregator's Premises except for Collect, or Third Party, The local exchange company service subscriber is responsible for payment of the Company's charges for all calls a telephone line number, respectively. (D)  
(D)  
(D)



**SECTION 4 - MISCELLANEOUS SERVICES, Cont'd.**

4.1 Operator Services, Cont'd.

4.1.8 Per Minute Usage Charges

Per Minute Rate                      \$0.69

4.1.9 Per Call Service Charges

The following per-call charges apply in addition to the per minute usage rates when applicable. These charges apply in all rate periods.

<u>Operator</u>	Intralata/Interlata
Station to Station	\$5.50
Billed Collect	\$5.50
Billed to Third Party	\$5.50
Person-to-Person	\$9.99
Pay Telephone Surcharge	\$0.60

4.1.10 Definitions

(D)

(D)

**Operator Assisted Station to Station**

A service whereby the caller places a non-Person to Person call with the assistance of an Collect

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

**Person to Person**

An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

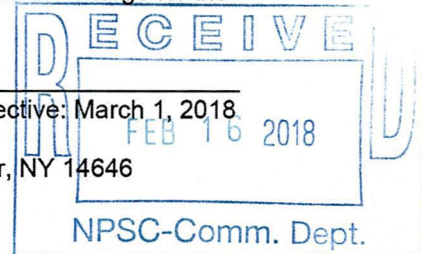
**Operator Assisted Time and Charges**

A service requested of the operator before a call begins. After completion of the call, the operator calls back and specifies the length of the call (in minutes) and the charge for the call.

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**SECTION 4 - MISCELLANEOUS SERVICES**, *Cont'd.*

4.1.10 Definitions

Operator Assisted -Corrections

Applicable to each outgoing message where the person originating the call is calling from a correctional facility using special restricted correction service. The restricted correction service only provides corrections collect calls via an automated operator.

Billed to Third Number

Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.

4.2 Directory Assistance

4.2.1 A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

4.2.3 Rates

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator. No call allowance applies.

Directory Assistance, per Request \* (C)

\* Services are provided by WiMacTel. Applicable rates can be found at <https://wimactel.com/tariffs/> (N)  
(N)

**SECTION 4 - MISCELLANEOUS SERVICES, Cont'd.**

4.3

RESERVED FOR FUTURE USE

(T)

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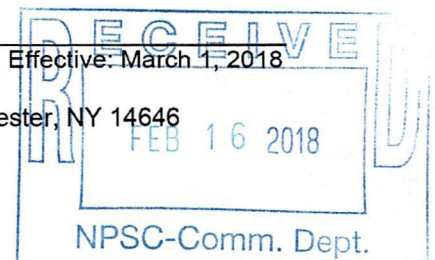
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**SECTION 5 - CONTRACTS AND PROMOTIONS**

5.1 Demonstration of Service

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed three (3) month. Demonstration of service and the type, duration or quantity of service provided will be at the Company's discretion.

5.2 Promotions

From time to time, the Carrier may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or non-recurring charges.

1. Frontier Business Metro

New and existing customers who subscribe to this plan and commit to a one, two or three year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the plan before the end of the contract period, a termination fee of up to \$200 may be applied.

(N)  
|  
(N)

