## JURISDICTIONAL NATURAL GAS FORMAL COMPLAINT FORM

The Nebraska Public Service Commission strongly encourages all individuals to file an informal complaint prior to initiating a formal complaint. An informal complaint can be submitted online at <a href="https://psc.nebraska.gov/natural-gas/natural-gas-complaint-form">https://psc.nebraska.gov/natural-gas/natural-gas/natural-gas-complaint-form</a>.

The filing of a formal complaint is governed by the Commission's Rules of Commission Procedure available on the Commission's website under Commission Information/Rules and Regulations.

The following is for informational purposes only, and intended only to assist Applicants in the completion of their formal complaint. If any difference exists between this form and any law, regulation or case law, then such law, regulation or case law shall control.

Complainant refers to the individual filing the complaint. Respondent refers to the jurisdictional natural gas provider against whom the complaint is filed. If additional pages are needed to fully explain your position, please attach these additional pages to your filing.

Formal complaints involving a competitive natural gas provider (CNGP) or aggregator require a **\$25.00** filing fee from consumers or a **\$250.00** filing fee from the CNGP or aggregator to be included with your complaint form. Filings fees should be made at: <u>https://psc.nebraska.gov/natural-gas/natural-gasinformation</u> and payment of the filing fee can be paid at: <u>https://otc.cdc.nicusa.com/Public2.aspx?portal=nebraska&organization=Public%20Service%20Commissi</u> on%20-%20Natural%20Gas

Questions should be directed to the Natural Gas Department of the Nebraska Public Service Commission at <u>www.PSC.NaturalGas@Nebraska.gov</u> or (402) 471-3101.

## BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

	)		
(Name)	)		
(Address)			
(City/State/Zip)			
(Phone Number)	)		
Complainant,	) ) Formal Complaint No ) (NPSC will assign) )		
ν.			
(Name)	)		
(Address)			
(City/State/Zip)	)		
Respondent.	,		
Complainant alleges:			
Complainant is a customer of	(Name of jurisdictional natural a	gas provider)	
The above named Respondent is a jurisdictional utility engaged in the provision of natural gas service to			
customers in the state of Nebraska, <u>Neb</u> . <u>Rev</u> . <u>Stat</u> . § 66-1801 et seq. (2008).			
That (specifically list facts):			

WHEREFORE, The Complainant prays that the Respondent be required to answer or satisfy the charges herein, and that after due investigation and hearing, an order be made commanding the Respondent to remedy the above-mentioned complaint.

Dated at	, Nebraska,	_day of, 20
		Signature of Complainant
		VERIFICATION
STATE OF	١	
COUNTY OF	)	
		ng first duly sworn, deposes and says that he or she is the above I the foregoing complaint and knows the contents thereof, and that of his own knowledge.
SUBSCRIBED AND S	WORN to before me this_	day of, 20
Witness my hand a	nd official seal.	
		Notary Public
		Signature of Complainant
		Signature
		Print Name
		Title

Date