RECEIVED
JUN 24 2004
NEBRASKA PUBLIC SERVICE COMMISSION

**COX NEBRASKA TELCOM, L.L.C.**

# REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES APPLYING TO LOCAL EXCHANGE SERVICE WITHIN THE STATE OF NEBRASKA

RECEIVED
JUN 24 2004
NPSC-Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**LOCAL EXCHANGE SERVICE**

## CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

| PAGE | REVISION | PAGE | REVISION |
|---|---|---|---|
| 1 | Original | 21 | Original |
| **2*** | **284TH Revised** | 22 | 1ST Revised |
| **3*** | **48TH Revised** | 23 | Original |
| **4*** | **86TH Revised** | 24 | 1ST Revised |
| 5 | 238TH Revised | 25 | 4TH Revised |
| 5.1 | 10TH Revised | 25.1 | 2ND Revised |
| 6 | 2ND Revised | 26 | 2ND Revised |
| 7 | 7TH Revised | 27 | Original |
| 8 | Original | 28 | Original |
| 9 | Original | 29 | 2ND Revised |
| 9.1 | Original | 30 | 3RD Revised |
| 10 | 1ST Revised | 30.1 | 1ST Revised |
| 11 | 1ST Revised | | |
| 12 | 2ND Revised | | |
| 13 | 1ST Revised | | |
| 14 | 1ST Revised | | |
| 15 | Original | | |
| 16 | 1ST Revised | | |
| 17 | 2ND Revised | | |
| 18 | 6TH Revised | | |
| 18.1 | 3RD Revised | | |
| 18.2 | Original | | |
| 19 | Original | | |
| 20 | 1ST Revised | | |

(*) Denotes New or Revised Page.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road

**LOCAL EXCHANGE SERVICE**

## CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

| PAGE | REVISION | PAGE | REVISION |
|---|---|---|---|
| 31 | 4TH Revised | 51 | 1ST Revised |
| 32 | 2ND Revised | 52 | 2ND Revised |
| 33 | Original | 52.1 | Original |
| 34 | 1ST Revised | 53 | 3RD Revised |
| 35 | Original | 54 | 3RD Revised |
| **36*** | **1ST Revised** | 55 | Original |
| **37*** | **3RD Revised** | 56 | 2ND Revised |
| 38 | 1ST Revised | 57 | Original |
| 39 | Original | 58 | 7TH Revised |
| 40 | Original | 59 | 3RD Revised |
| 41 | Original | 59.1 | Original |
| 42 | Original | 59.2 | 8TH Revised |
| 43 | Original | 59.3 | 3RD Revised |
| 44 | 1ST Revised | 60 | 20TH Revised |
| 45 | 2ND Revised | | |
| 46 | Original | | |
| 47 | Original | | |
| 47.1 | Original | | |
| 48 | Original | | |
| 49 | Original | | |
| 50 | 1ST Revised | | |

(*) Denotes New or Revised Page.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road

**LOCAL EXCHANGE SERVICE**

## CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

| PAGE | REVISION | PAGE | REVISIONS |
|---|---|---|---|
| 61 | 30TH Revised | 90 | Original |
| **61.1*** | **1ST Revised** | 91 | 12TH Revised |
| **61.2*** | **Original** | | |
| **61.3*** | **Original** | | |
| 62 | 28TH Revised | 91.1 | 4TH Revised |
| 63 | 14TH Revised | 91.2 | 3RD Revised |
| 63.1 | 2ND Revised | 91.2.1 | 1ST Revised |
| 63.2 | 1ST Revised | 91.2.2 | 1ST Revised |
| 64 | 2ND Revised | 91.3 | 5TH Revised |
| 65 | 9TH Revised | 91.4 | 5TH Revised |
| 66 | 2ND Revised | 91.5 | 4TH Revised |
| 67 | 2ND Revised | 91.5.1 | 2ND Revised |
| 68 | 6TH Revised | 91.5.2 | 2ND Revised |
| 69 | 6TH Revised | 91.5.3 | 1ST Revised |
| 70 | 2ND Revised | 91.6 | 5TH Revised |
| 71 | 2ND Revised | 91.6.1 | Original |
| 72 | 2ND Revised | 91.6.2 | 1ST Revised |
| 73 | 2ND Revised | 91.7 | 4TH Revised |
| 74 | 2ND Revised | 91.8 | 4TH Revised |
| 75 | 2ND Revised | 91.9 | 3RD Revised |
| 76 | 2ND Revised | 91.10 | 2ND Revised |
| 77 | 2ND Revised | 91.11 | 3RD Revised |
| 78 | 2ND Revised | 91.12 | 2ND Revised |
| 79 | 2ND Revised | 92 | 2ND Revised |
| 80 | 2ND Revised | 92.1 | Original |
| 81 | 2ND Revised | 92.2 | 1ST Revised |
| 81.1 | 1ST Revised | 92.3 | Original |
| 81.2 | 1ST Revised | 92.4 | Original |
| 81.3 | 1ST Revised | 92.5 | 1ST Revised |
| 81.4 | 1ST Revised | 92.6 | Original |
| 81.5 | 1ST Revised | 92.7 | 1ST Revised |
| 81.6 | 1ST Revised | 92.8 | 6TH Revised |
| 81.7 | 1ST Revised | 92.9 | 3RD Revised |
| 81.8 | 2ND Revised | 92.10 | 5TH Revised |
| 82 | 1ST Revised | 92.11 | 1ST Revised |
| 83 | 1ST Revised | | |
| 84 | 1ST Revised | | |
| 85 | 1ST Revised | | |
| 86 | 1ST Revised | | |
| 87 | 1ST Revised | | |
| 88 | 1ST Revised | | |
| 89 | 3RD Revised | | |

## LOCAL EXCHANGE SERVICE

### CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

| PAGE | REVISION | PAGE | REVISION | PAGE | REVISION |
|---|---|---|---|---|---|
| 92.12 | 1ST Revised | 102.17 | 14TH Revised | **107*** | **9TH Revised** |
| 92.13 | 1ST Revised | 102.18 | 17TH Revised | 108 | 1ST Revised |
| 92.14 | 2ND Revised | 102.19 | 8TH Revised | 109 | 9TH Revised |
| 92.15 | 2ND Revised | 102.20 | 9TH Revised | 110 | 6TH Revised |
| 92.16 | 1ST Revised | 102.21 | 4TH Revised | 111 | 3RD Revised |
| 92.17 | 1ST Revised | 102.22 | 11TH Revised | 112 | 4TH Revised |
| 92.18 | 1ST Revised | 102.23 | 5TH Revised | 113 | 4TH Revised |
| 92.19 | 1ST Revised | 102.24 | 6TH Revised | 114 | 3RD Revised |
| 92.20 | 2ND Revised | 102.25 | 13TH Revised | 115 | 2ND Revised |
| 93 | 11TH Revised | 102.26 | 4TH Revised | 116 | 4TH Revised |
| 94 | Original | 102.27 | 5TH Revised | 117 | 4TH Revised |
| 95 | 3RD Revised | 102.28 | 5TH Revised | 118 | 5TH Revised |
| 96 | 1ST Revised | 102.29 | 6TH Revised | 119 | 4TH Revised |
| 97 | 1ST Revised | 102.30 | 3RD Revised | 119.1 | 2ND Revised |
| 98 | 1ST Revised | 102.31 | 8TH Revised | 119.2 | 1ST Revised |
| 99 | 5TH Revised | 102.32 | 5TH Revised | 119.3 | 4TH Revised |
| 100 | 4TH Revised | 102.33 | 3RD Revised | 119.4 | 9TH Revised |
| 101 | 1ST Revised | 102.34 | 5TH Revised | 119.5 | 2ND Revised |
| 101.1 | 2ND Revised | 102.35 | 2ND Revised | 119.6 | 3RD Revised |
| 101.2 | Original | 102.36 | 1ST Revised | 119.7 | 1ST Revised |
| 102 | 17TH Revised | 102.37 | 4TH Revised | 119.8 | Original |
| 102.1 | 24TH Revised | 102.38 | 5TH Revised | 119.9 | Original |
| 102.2 | 18TH Revised | 102.381 | 1ST Revised | 119.10 | Original |
| 102.3 | 24TH Revised | 102.39 | 4TH Revised | 119.11 | Original |
| 102.4 | 31ST Revised | 102.40 | 1ST Revised | 119.12 | Original |
| 102.5 | 20TH Revised | 102.41 | 7TH Revised | 119.13 | Original |
| 102.6 | 26TH Revised | 102.42 | 1ST Revised | 119.14 | Original |
| 102.7 | 35TH Revised | 102.43 | 1ST Revised | 119.15 | Original |
| 102.8 | 36TH Revised | 102.44 | Original | 119.16 | Original |
| 102.9 | 23RD Revised | 103 | 1ST Revised | 119.17 | Original |
| 102.10 | 19TH Revised | 104 | 3RD Revised | | |
| 102.11 | 18TH Revised | **105*** | **8TH Revised** | | |
| 102.12 | 28TH Revised | **105.1*** | **3RD Revised** | | |
| 102.13 | 19TH Revised | 106 | 8TH Revised | | |
| 102.14 | 24TH Revised | | | | |
| 102.15 | 14TH Revised | | | | |
| 102.16 | 14TH Revised | | | | |

(*)Denotes New or Revised Page.



Issued By: Paul Cain
Government Affairs / Relations Director
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
10/25/2023

**LOCAL EXCHANGE SERVICE**

## CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

| PAGE | REVISION | PAGE | REVISION | PAGE | REVISION |
|---|---|---|---|---|---|
| 120 | 1ST Revised | 160 | Original | 200 | Original |
| 121 | 1ST Revised | 161 | Original | 201 | Original |
| 122 | 1ST Revised | 162 | 1ST Revised | 202 | Original |
| 123 | 1ST Revised | 163 | Original | 203 | Original |
| 124 | 1ST Revised | 164 | Original | 204 | Original |
| 125 | 1ST Revised | 165 | Original | 205 | Original |
| 126 | 1ST Revised | 166 | Original | 206 | Original |
| 127 | 1ST Revised | 167 | Original | 207 | Original |
| 128 | 1ST Revised | **168*** | **1ST Revised** | 208 | Original |
| 129 | 1ST Revised | **169*** | **1ST Revised** | 209 | Original |
| 130 | 1ST Revised | 170 | Original | 210 | Original |
| 131 | 1ST Revised | 171 | Original | 211 | Original |
| 132 | 1ST Revised | 172 | Original | 212 | Original |
| 133 | 1ST Revised | 173 | Original | 213 | Original |
| 134 | 1ST Revised | 174 | Original | 214 | Original |
| 135 | 1ST Revised | 175 | Original | 215 | Original |
| 136 | 1ST Revised | 176 | Original | 216 | Original |
| 137 | 1ST Revised | 177 | Original | 217 | Original |
| 138 | 1ST Revised | 178 | Original | 218 | Original |
| 139 | 1ST Revised | 179 | Original | 219 | Original |
| 140 | Original | 180 | Original | 220 | Original |
| 141 | Original | 181 | Original | 221 | Original |
| 142 | Original | 182 | Original | 222 | Original |
| 143 | Original | 183 | Original | 223 | Original |
| 144 | Original | 184 | Original | 224 | Original |
| 145 | Original | 185 | Original | 225 | Original |
| 146 | Original | 186 | Original | 226 | Original |
| 147 | Original | 187 | Original | 227 | Original |
| 148 | Original | 188 | Original | 228 | Original |
| 149 | 1ST Revised | 189 | Original | 229 | Original |
| 150 | Original | 190 | Original | | |
| 151 | Original | 191 | Original | | |
| 152 | Original | 192 | Original | | |
| 153 | Original | 193 | Original | | |
| 154 | Original | 194 | Original | | |
| 155 | Original | 195 | Original | | |
| 156 | 1ST Revised | 196 | Original | | |
| 157 | 3RD Revised | 197 | Original | | |
| 158 | Original | 198 | Original | | |
| 159 | Original | 199 | Original | | |

(*)Denotes New or Revised Page.



Issued By: Paul Cain
Government Affairs / Relations Director
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
10/25/2023

**LOCAL EXCHANGE SERVICE**

## TABLE OF CONTENTS

| | | Page | |
|---|---|---|---|
| Check Sheet | | 2 | |
| Table of Contents | | 6 | |
| Explanation of Symbols | | 8 | |
| Application of Tariff | | 9 | |
| SECTION 1 - Definitions | | 10 | |
| SECTION 2 - Regulations | | | |
| 2.1 | Undertaking of the Company | 16 | |
| | 2.1.1 Scope | 16 | |
| | 2.1.2 Shortage of Equipment or Facilities | 16 | |
| | 2.1.3 Terms and Conditions | 17 | |
| | 2.1.4 Liability of the Company | 19 | |
| | 2.1.5 Notification of Service-Affecting Activities | 27 | |
| | 2.1.6 Provision of Equipment & Facilities | 27 | |
| | 2.1.7 Non-routine Installation | 29 | (C) |
| | 2.1.8 Ownership of Facilities | 29 | (C) |
| | 2.1.9 Residential Contracts (Term Agreements) | 29 | (N) |
| 2.2 | Prohibited Uses | 29 | |
| 2.3 | Obligations of the Customer | | |
| | 2.3.1 General | 29 | |
| | 2.3.2 Claims | 32 | |
| | 2.3.2 Private Identification Number (PIN) Access | 32 | |
| 2.4 | Customer Equipment and Channels | | |
| | 2.4.1 General | 33 | |
| | 2.4.2 Station Equipment | 33 | |
| | 2.4.3 Interconnection of Facilities | 34 | |
| | 2.4.4 Inspections | 35 | |
| 2.5 | Payment Arrangements | | |
| | 2.5.1 Payment for Service | 36 | |
| | 2.5.2 Billing and Collection of Charges | 38 | |
| | 2.5.3 Disputed Bills | 39 | |
| | 2.5.4 Advance Payments | 39 | |
| | 2.5.5 Deposits | 40 | |
| | 2.5.6 Discontinuance of Service | 45 | |



RECEIVED
APR - 1 2008
NEBRASKA PUBLIC SERVICE COMMISSION

**TABLE OF CONTENTS, cont'd.**

SECTION 2 - Regulations, cont'd.
2.6 Allowances for Interruptions in Service
2.6.1 Credit for Interruptions ..... 48
2.6.2 Limitations on Allowances ..... 49
2.6.3 Use of Alternative Service Provided by the Company ..... 49
2.7 Cancellation *or* Termination and Auto-Renewal of Service Contracts
2.7.1 Cancellation of Application for Service ..... 50
2.7.2 Termination of Service by the Customer ..... 51
2.7.3 Termination of Service by the Company ..... 51
2.7.4 Auto-Renewal of Service Contracts ..... 51
2.8 Transfers and Assignments ..... 52
2.9 Notices and Communications ..... 52
2.10 Toll Service ..... 52
2.11 Transfer of Credit Balances ..... 52.1

SECTION 3 - Service Descriptions
3.1 Local Exchange Service
3.1.1 Service Area ..... 53
3.1.2 Local Line ..... 56
3.1.3 Cox Connect ..... 64
3.1.4 Centrex Service ..... 70
3.1.5 ISDN-PRI ..... 82
3.1.5 Message Telecommunication Service ..... 90
3.2 Directory Assistance ..... 93
3.3 Operator Assistance ..... 94
3.3.1 Operator Assisted Surcharges ..... 95
3.3.2 Reserved ..... 96
3.4 Directory Listings ..... 97
3.5 Emergency Services (Enhanced) ..... 101
3.6 Vanity Telephone Numbers ..... 101
3.7 Special Taxes, Fees and Charges ..... 101.1

SECTION 4 - Promotional Offerings ..... 102

SECTION 5 - Individual Case Basis (ICB) Arrangements ..... 103

SECTION 6 - Residential Assistance Offerings ..... 104

SECTION 7 - Miscellaneous Service Offerings ..... 106

SECTION 8 – **Reserved** ..... 120 (D/T)

SECTION 9 – Obsolete Services ..... 140



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

RECEIVED
OCT - 5 2017
NPSC-Comm. Dept.

## EXPLANATION SYMBOLS REFER MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

C - To signify changed regulation.

D - To signify discontinued rate or regulation.

I - To signify increased rate.

M - To signify a move in the location of text.

N - To signify new rate or regulation.

R - To signify reduced rate.

S - To signify reissued matter.

T - To signify a change in text but no change in rate or regulation.

RECEIVED
NOV 21 1997
NPSC-Comm. Dept.

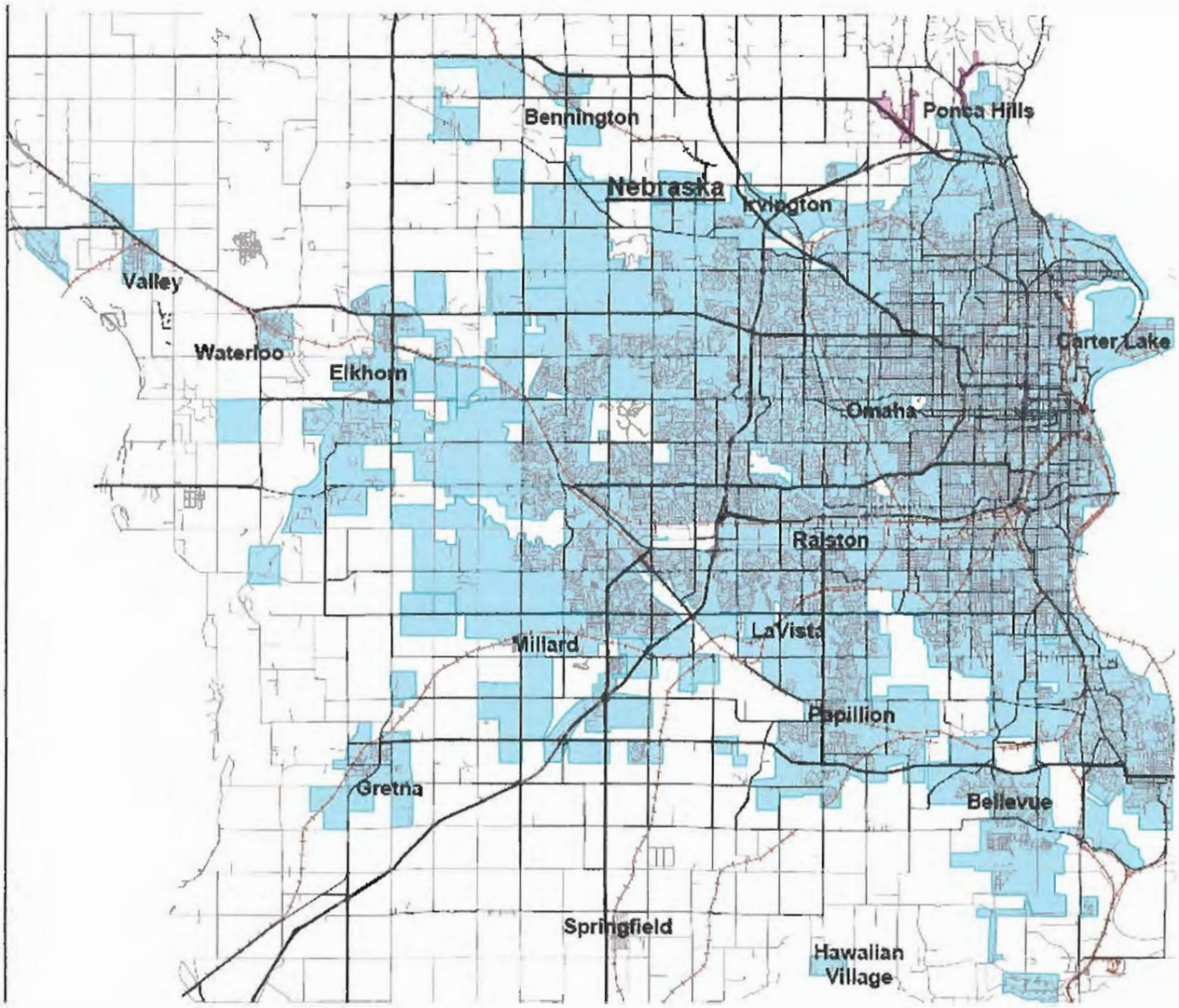


Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**LOCAL EXCHANGE SERVICE**

## APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by COX NEBRASKA TELCOM, L.L.C. to Customers within the local exchange service area defined below:



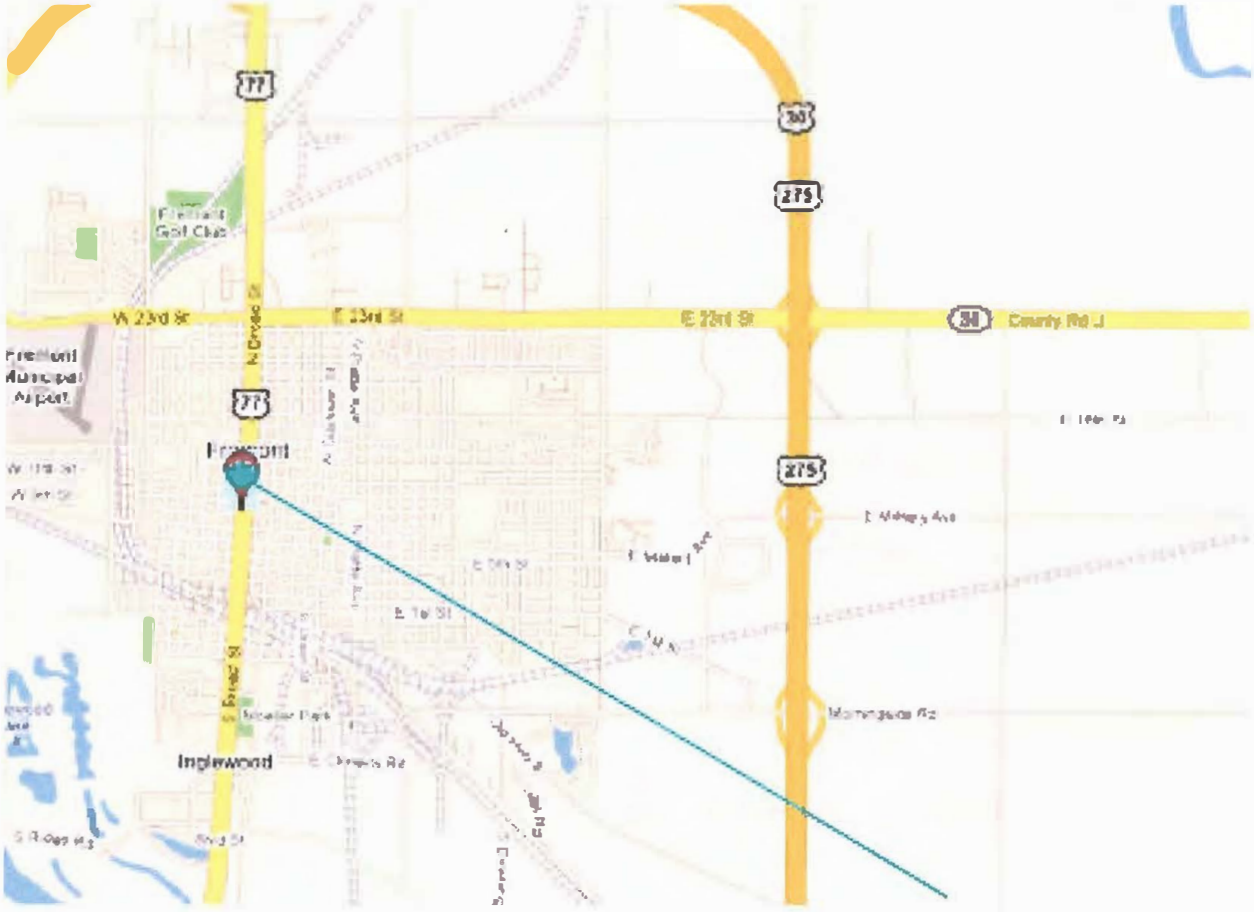



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## LOCAL EXCHANGE SERVICE

### APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by COX NEBRASKA TELCOM, L.L.C. to Customers within the local exchange service area defined below: Metro Community College Fremont campus






Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## LOCAL EXCHANGE SERVICE

### SECTION 1 - Definitions

Certain terms used generally throughout this tariff are defined below.

**Account Codes**: Allows a User to allocate local calls to a 4-digit, non-verified account code.

**Advance Payment**: Payment of all or part of a charge required before the start of service.

**Authorized User**: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

**Business Telephone Service:** Telephone service to a business location, or to a residential location and which is listed in the business section of the local telephone book.

**Cable Service**: This service is defined as the basic service tier (BST). BST includes the local broadcast stations and any public, educational, and government programming required by the franchise agreement.

**Call Forward Busy**: Automatically routes incoming calls to a designated answering point when the called line is busy.

**Call Forward No Answer**: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

**Call Forward Remote Access:** Allows a customer to change the forwarding of a call from a remote location by dialing in and pressing a series of codes.

**Call Forward Variable**: Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

**Call Hold**: Allows the User to hold one call for any length of time provided that neither party goes On Hook.

RECEIVED
FEB 27 1998
NPSC-Comm. Dept.

**SECTION 1 - Definitions, cont'd.**

**Call Park**: Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

**Call Pickup**: Allows a User to answer incoming calls to another Station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where predesignated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

**Call Trace:** Allows a Customer who has been receiving harassing or annoying phone calls to have the number of the caller recorded for follow-up by appropriate law enforcement agencies.

**Call Transfer/Consultation/Conference**: Provides the capability to transfer or add a third party, using the same line.

**Call Waiting**: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

**Call Waiting Cancel**: Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

**Calling Number Delivery (Caller ID)**: Identifies the 10-digit number of the calling party.

**Calling Number Delivery Blocking**: Blocks the delivery of the number to the called party on a per call basis.

**Cancellation Charge or Cancellation Fee:** A charge applicable under certain conditions when an application for service and/or facilities is cancelled in whole or in part prior to the completion of the installation of the service. (See Section 2.7 for details.) (N) (N) (N)

**Class of Service (COS)**: Used to prevent a Station from dialing certain codes and numbers.

**Combination Service**: shall mean a residential Customer, who may qualify for discounts on the first and additional lines if the Customer also purchases either Cable Services or high speed internet access from a Cox Affiliated Company. The eligibility will continue so long as the Customer continues to purchase the either service from the Cox Affiliated Company.

**Conference/Six-Way**: The User can sequentially call up to five other people and add them together to makeup a six-way call.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

RECEIVED
NOV - 9 2007
NEBRASKA PUBLIC SERVICE COMMISSION

**SECTION 1 - Definitions, cont'd.**

**Company or Cox:** COX NEBRASKA TELCOM, L.L.C., which is the issuer of this tariff.

**Cox Affiliated Company**: shall mean a wholly owned subsidiary of COX NEBRASKA TELCOM, L.L.C.'s parent company, Cox Communications, Inc., which provides cable and high speed internet access in the State of Nebraska.

**Customer**: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

**Customer Group Dialing Plan**: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

**Dial Pulse (DP)**: The pulse type employed by rotary dial Station sets.

**Direct Inward Dialing (DID)**: A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

**Do Not Disturb**: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

**Dual Tone Multi-Frequency ("DTMF"):** The pulse type employed by tone dial station sets.

**Early Termination Charge or Fee:** A charge assessed to a Customer if a contract is terminated prior to the expiration of the contract period. (See Section 2.7 for details.)

**Embedded Multimedia Terminal Adapter ("eMTA"):** Equipment provided to the Customer to enable Cox's provision of voice telephone service. (N) (N)

**Exchange Carrier**: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

**Holidays:** New Year's Day, Martin Luther King's Birthday, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans Day, Thanksgiving Day, Christmas Day.

**Hunting**: Routes a call to an idle station line. With Serial Hunting, Calls to a member of a hunt group will search from that point to the end of the group and stop.

**Individual Case Basis**: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

RECEIVED
OCT 18 2013
NPSC-Comm. Dept.

**LOCAL EXCHANGE SERVICE**

**SECTION 1 - Definitions, cont'd.**

**Joint User**: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

**LATA**: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

**Least Idle Trunk Selection (LIDL)**: LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

**Local Calling**: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

**Local Exchange Carrier**: A company which furnishes exchange telephone service.

**Mbps**: Megabits, or millions of Bits, per second.

**Measured Rate Service:** The term "Measured Rate Service" denotes business service for which charges are made according to a measured amount of usage. Rates include an access line charge, which are billed in advance, and usage charges, which are billed in arrears. (N) (N) (N) (N)

**Message Waiting**: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dialtone).

**Most Idle Trunk Selection (MIDL)**: MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

**Multiple Appearance Directory Numbers**: A directory number that is assigned more than once to one or more Proprietary Business Sets.

**Multi-Frequency ("MF")**: An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

RECEIVED
APR - 4 2000
NPSC - Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 1 - Definitions, cont'd.**

**Non-Recurring Charges**: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

**Off-Hook**: The term "off-hook" denotes the active condition of a telephone exchange service line.

**On-Hook**: The term "on-hook" denotes the idle condition of a telephone exchange service line.

**Presubscription**: A process whereby a Customer chooses a long distance carrier and is then able to access that carrier by dialing 1+.

**Recurring Charges**: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Repeat Dialing:** Allows a customer to dial the same number over again by pressing a specific code.

(C)

**Residential Service:** Residential service rates apply if the Customer's service is used primarily for social or domestic purposes. (C)

**Resold Services**: Local exchange services provided by the Incumbent Local Exchange Carrier and resold by the Company.

**Service Commencement Date**: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

**Service Order**: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

RECEIVED
APR - 4 2000
NPSC - Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 1 - Definitions, cont'd.**

**Services**: The Company's telecommunications services offered on the Company's network.

**Shared Facilities**: A facility or equipment system or subsystem which can be used simultaneously by several Customers.

**Speed Call**: Provides a User with the option to call selected directory numbers by dialing a one or two-digit code.

**Station**: Telephone equipment from or to which calls are placed.

**Trunk**: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

**User**: A Customer or any other person authorized by the Customer to use service provided under this tariff.

RECEIVED
NOV 21 1997
NPSC-Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## SECTION 2 - Regulations

### 2.1 Undertaking of the Company

#### 2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Nebraska under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

#### 2.1.2 Shortage of Equipment or Facilities

1. The Company reserves the right to limit or allocate the use of existing facilities when it deems necessary to manage the lack of facilities or to manage a facility shortage due to some other cause beyond the Company's control. The Company maintains the right to apply protective controls, such as call gapping, which selectively cancels the completion of traffic carried over its network, including the traffic associated with an End User's transmission to another carrier. In addition, the Company reserves the right to limit call duration when deemed necessary to prevent network degradation and to optimize network efficiency of its telephone service. The Company will incur no liability for call interruptions resulting from the Company's efforts to avoid such degradation. (C) (N) (N)

2. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

3. The furnishing of service under this tariff is subject to the availability to the Company of adequate numbering resources and may be subject to the Company's implementation of interconnection arrangements with incumbent local exchange carrier in Nebraska.

RECEIVED
JUN 26 2001
NPSC - Comm. Dept



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

**2.1 Undertaking of the Company, cont'd.** (T)

**2.1.2 Shortage of Equipment or Facilities, cont'd.** (T)

**4. The Company also reserves the right to manage and replace its facilities as necessary, taking into account technology advances, equipment lifecycle, availability of equipment** and **replacement parts, and impending failure of equipment. Replacement of facilities under such circumstances may result in customers being required, for example, to change from circuit-switched voice services to packet-switched voice services. Where necessary for Cox to manage or replace facilities or at the customer's premise, customer must provide access as specified in Section 2.3.1 (Obligations of the Customer – General) of this tariff or face disconnection, providing reasonable written notice has been sent.** (T) (T)

**2.1.3 Terms and Conditions**

1. Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days' notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.

2. Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company. (M) (M)

3. Upon expiration of a term agreement, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

RECEIVED
APR 11 2017
NPSC-Comm. Dept.

(M) Material moved to Page 18.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 2 - Regulations, cont'd.**

## 2.1 Undertaking of the Company, cont'd.

### 2.1.3 Terms and Conditions, cont'd.

4. In any action between the parties to enforce any provisions of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award. (M)

5. This tariff shall be interpreted and governed by the laws of the State of Nebraska. (M)

6. Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.

7. Cox will reserve the telephone numbers for Customer's new telephone service. Reserved telephone numbers may change prior to the time of installation of service. Customers should not use, publish or advertise reserved numbers until service has been activated. Customer is solely responsible for any expense or loss resulting from Customer's use, publication or dissemination of these numbers. The Customer has no property right in the telephone number associated with Cox telephone service; however, if Customer ports telephone numbers from another carrier to Cox, subject to federal or state law, or telephony industry guidelines, Cox will use such numbers with Customer's telephone service. After activation, Cox reserves the right to change telephone numbers subject to federal or state law, or telephony industry guidelines. Business Customers, who have fulfilled contract obligations and wish to transfer service type from Business to Residential, will be allowed to keep existing telephone number(s) and receive residential rates. Business Customers, who have not fulfilled contract obligations and switch service types from Business to Residential, will be issued a new telephone number when the service is transferred to a Residential Service type. Additionally, call intercept will not be deployed to inform the caller of the new Residential Service number.

8. The Customer agrees to operate any Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to Company-provided equipment pursuant to section 2.1.3.10 below.

RECEIVED
APR 11 2017
NPSC-Comm. Dept.

(M) Material moved from Page 17.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 2 - Regulations, cont'd.**

**2.1 Undertaking of the Company, cont'd.**

**2.1.3 Terms and Conditions, cont'd.**

9. Service to certain Customers is provided via an Embedded Multimedia Terminal Adapter ("eMTA") and/or other voice telephone service devices ("Equipment"). If service is provided via Equipment, the Customer will receive Equipment provided by Cox during installation. The Equipment works on household power and requires a battery to operate during a power outage. The battery will operate up to 24 hours in case of a power outage depending on usage. While the Customer's telephone service will be available without a battery or a fully charged battery, services, including access to 9-1-1 services will not be available during outages without a battery or if the battery has been drained. The Customer may order a battery from Cox by calling the Cox customer service number or visiting a Cox retail store after telephone service is installed.

(a)

(b) Cox will provide a battery upon request at the then-prevailing retail price, plus shipping if applicable. The Customer may obtain batteries from sources other than Cox if available, but the Customer is responsible for ensuring that any battery obtained from another source is compatible with the Equipment. The Customer is responsible for installation of the battery and for monitoring the battery and determining when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced. (D)

(D)

(D)

RECEIVED
JUN 11 2019
NPSC-Comm. Dept.

**SECTION 2 - Regulations, cont'd.**

## 2.1 Undertaking of the Company, cont'd.

### 2.1.3 Terms and Conditions, cont'd.

10. The Customer agrees to return to the Company all Company-provided termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision. (T/M)

11. To the extent that either the Company or any other Telephone Company exercises control over available cable pairs, conduit, duct, space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the company makes similar facilities under its control available to its customers. (T)....(M)

RECEIVED
OCT 18 2013
NPSC-Comm. Dept.

(M) Material relocated from Page 18



Issued By: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

## 2.1 Undertaking of the Company, cont'd.

### 2.1.4 Liability of the Company

1. The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omissions, shall be limited to the extension of allowances for interruption as set forth in Section 2.6, below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2. The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed $1,000. With respect to any other claim or suit, by a Customer or by any others, for damages (including any such claim or suit arising out of or related to the reservation of any specific number for use with a service), associated with the ordinary" installation (including delays thereof) provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.

RECEIVED
NOV 21 1997
NPSC-Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**LOCAL EXCHANGE SERVICE**

**SECTION 2 - Regulations, cont'd.**

**2.1 Undertaking of the Company, cont'd.**

**2.1.4 Liability of the Company, cont'd.**

3. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; hurricanes; storms; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.

4. The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of other common carriers or warehousemen.

5. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities, **including service interruptions due to power outages and failure of batteries.** (C) (C)

6. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location or use of any installation provided by the Company.

RECEIVED
OCT 18 2013
NPSC-Comm. Dept.



Issued By: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

**2.1 Undertaking of the Company, cont'd.**

**2.1.4 Liability of the Company, cont'd.**

6. (cont'd) by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

7. The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.

8. Notwithstanding the Customer's obligations as set forth in Section 2.3.2, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the Company's service against any claim, loss or damage arising from Customer's use of services furnished under this tariff, including: (1) claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; (2) patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others; and (3) all other claims arising out of any act or omission of the Customer or others in connection with any service provided by the Company pursuant to this tariff.

RECEIVED
NOV 21 1997
NPSC-Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

**2.1 Undertaking of the Company, cont'd.**

**2.1.4 Liability of the Company, cont'd.**

9. The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.

10. The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.

11. The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, **including batteries,** facilities or services which are interconnected with Company services. (C)

RECEIVED
OCT 18 2013
NPSC-Comm. Dept.



Issued By: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

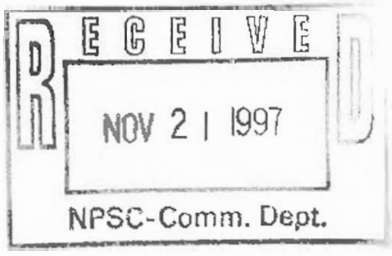
**SECTION 2 - Regulations, cont'd.**

## 2.1 Undertaking of the Company, cont'd.

### 2.1.4 Liability of the Company, cont'd.

12. The Company does not guarantee or make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.

13. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to






Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

**2.1 Undertaking of the Company, cont'd.**

**2.1.4 Liability of the Company, cont'd.**

14. With respect to Emergency Number 911 Service:

(a) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal presence, condition, location or use of any equipment and facilities furnishing this service.

(b) If the Customer does not purchase a battery for the eMTA or does not monitor the status of the battery and replace it when it no longer holds a charge, service, including 911 service, will not function during a household power outage. Even if customer has a battery for the eMTA, if customer only has a phone that requires electricity to operate (e.g. a cordless phone), access to 911 service will not be available during a household power outage. (N)

(c) Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them. (M/T) (M)

RECEIVED
OCT 18 2013
NPSC-Comm. Dept.

(M) Material relocated from Page 25.



Issued By: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

**2.1 Undertaking of the Company, cont'd.**

**2.1.4 Liability of the Company, cont'd.**

14. With respect to Emergency Number 911 Service: Cont'd.

(d) For eMTA provisioned voice services when the Customer purchases and maintains a battery for the eMTA, and for non-eMTA provisioned voice services, 911 service is designed by the company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where 911 systems are equipped with the features required to provide 911 services while commercial power is available and during outages for the period when the battery is in operation.

**(e) For eMTA provisioned voice services when the Customer purchases and maintains a battery for the eMTA, and for non-eMTA provisioned voice services, 911 service will not be available if there is a power outage and Cox is unable to place and operate its network backup power equipment due to safety concerns or other matters, such as, but not limited to, natural disasters, conditions, forced government evacuations, and fuel shortages.** (N)

**(f)** Emergency Locator Service (T)

Business Customer acknowledges and understands that the E911 database will provide accurate information to first responders and others who access the database only if the Customer assures that the information is accurate at every moment of time. Company shall have no liability for any delay, incorrect response, or any injury that Customer or any person suffers as a result of any inaccuracy in the E911 database caused by Customer's actions or failure to act. The Customer must advise the Company of E911 move, add, change, or delete information in writing within twenty-four (24) hours of the effective date of the change. Company makes no warranties, express or implied, regarding the accuracy of E911 information provided by the Customer. (M)

(M) Material relocated to Page 25.1. (M)



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road

Received by NPSC
09/08/2020

**SECTION 2 - Regulations, cont'd.**

## 2.1 Undertaking of the Company, cont'd.

### 2.1.4 Liability of the Company, cont'd.

14. With respect to Emergency Number 911 Service: (Cont'd)

**(f)** Emergency Locator Service (cont'd) (T)

It is Customer's responsibility to conduct initial and regular testing of the ability to dial 9-1-1 over Cox Business services and ensure that: 1) Customer Premises Equipment ("CPE") is compatible with Cox Business's services; 2) the PSAP is able to indentify the Customer's address when a 911 call is placed from Customer's location; and, if Customer is using a PS-ALI service to provide enhanced PS/ALI functions (as described below), that 3) the PSAP is able to indentify the specific location within Customer's address from where the 911 call is placed. (See Section 5, Testing 9-1-1 Call Processing for PBX Systems; NENA Technical Information Document No. 03-502, "Trunking for Private Switch 9-1-1 Service," available at www.nena.org.) (M) (M)

Without limiting the generality of the foregoing, if Customer is served by the Company through a PBX or any customer-owned or customer-controlled equipment, or Cox Business VoiceManager and Centrex then Customer shall immediately and continuously inform the Company of any and all changes to the PBX or other equipment which might impair the accuracy of the E911 database as to any users of the Company's services. Moreover, Customer shall timely inform all new and existing users of its equipment or its internal telephone systems of the limitations of E911 in such a setting and shall provide the users with instructions on how they should identify their physical location in situations in which a 911 call is placed.

The acknowledgments by, and obligations of, the Customer apply to any form of E911 service provided to the Customer by Company including its PS/ALI offering.

(M) Material relocated from Page 25.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road

Received by NPSC
09/08/2020

**SECTION 2 - Regulations, cont'd.**

**2.1 Undertaking of the Company, cont'd.**

**2.1.4 Liability of the Company, cont'd.**

15. The Company's liability arising from errors or omissions in Directory Listings, other than charged listings, shall be limited to the amount of actual impairment to the Customer's service and in no event shall exceed one-half the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs. Such liability shall be limited to errors or omissions directly related to the Company. Cox shall not be liable for errors or omissions in Directory Listings caused by either Incumbent Local Exchange Carriers ("ILECs") or by third parties that receive information provided by such ILEC in updating directory databases and publishing directories.

16. In conjunction with a non-published telephone number, as described in Section 3.4.5.3, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.

17. When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.

(D)
(D)
(D)

18. The Company shall not be liable for any act or omission concerning the implementation of Presubscription, as defined herein. (D)

RECEIVED
FEB 19 2015
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

## 2.1 Undertaking of the Company, cont'd.

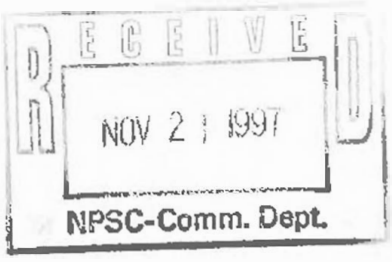
### 2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. However, some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

### 2.1.6 Provision of Equipment and Facilities

1. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

2. The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.






Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

## 2.1 Undertaking of the Company, cont'd.

### 2.1.6 Provision of Equipment and Facilities, cont'd.

3. Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.

4. The Company shall not be responsible for the installation, operation or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

   (a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
   (b) the reception of signals by Customer provided equipment; or
   (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

5. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

RECEIVED
NOV 21 1997
NPSC-Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

## 2.1 Undertaking of the Company, cont'd.

### 2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

Standard installation service charges reflect service provided between Monday through Saturday, 8:00 a.m. - 5:00 p.m., at current installation intervals and without work interruptions by the Customer. For Customer requests for expedited services that require installations on a date that is less than the normal offered interval, a 100% increase in applicable service charge shall apply, or if during a promotional period, the full non-discounted service charge would apply.

### 2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

### 2.1.9 Residential Contracts (Term Agreements)

(N)

Cox may from time to time offer its Residential Customers term pricing via a contract. Residential Customers may be offered a verbal contract for a period of 12 months or less. For periods longer than 12 months, Cox will require a written contract. Both verbal and written agreements may include a prorated Early Termination Fee.

(N)

## 2.2 Prohibited Uses

**2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

**2.2.2** The Company will require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and SCC regulations, policies, orders, and decisions.

**2.2.3** The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.



RECEIVED
APR - 1 2008
NEBRASKA PUBLIC SERVICE COMMISSION

**SECTION 2 - Regulations, cont'd.**

## 2.3 Obligations of the Customer

### 2.3.1 General

The Customer shall be responsible for:

1. the payment of all applicable charges pursuant to this tariff;

2. reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.

3. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

4. If an eMTA is installed at the customer premises, monitoring the battery in the eMTA and contacting Cox for a replacement when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced;

(D)
(D)
(D)
(D)

RECEIVED
JUN 11 2019
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Rd.

**SECTION 2 - Regulations, cont'd.**

## 2.3 Obligations of the Customer

### 2.3.1 General, cont'd

The Customer shall be responsible for, cont'd:

5. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic or other cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1.3. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service. (T)

6. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work; (T)

RECEIVED
JUN 11 2019
NPSC-Comm. Dept.

**SECTION 2 - Regulations, cont'd.**

## 2.3 Obligations of the Customer, cont'd.

### 2.3.1 General, cont'd.

The Customer shall be responsible for:

7. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the right-of-way for which Customer is responsible under Section 2.3.1.4 above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; (T)

8. not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and (T)

9. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes. (T)

10. allowing the Company, or its agent, access to the property, with no notice, to remove Company facilities and/or equipment when customer has discontinued service. (T)

11. providing the Company with written notification of any change in name, ownership or control. (T)

12. ensuring that the Customer-provided equipment (CPE), such as a Private-Branch Exchange (PBX), provisioned on the Company's network is maintained and operated in a fashion to deter fraudulent or unauthorized access to the CPE. The Customer is responsible for payment of all charges incurred on their monthly billing statement. (T)

13. ensuring that station location information for all Customer-provided Multi-Line Telephone Systems (MLTS), or PBXs, is current in the PS-ALI, so that emergency responders have the ability to locate the station in emergency situations. (T)

RECEIVED
JUN 11 2019
NPSC-Comm. Dept.

SECTION 2 - Regulations, cont'd.

## 2.3 Obligations of the Customer, cont'd.

### 2.3.2 Claims

With respect to any service, equipment or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

1. any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or

2. any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

### 2.3.3 Private Identification Number ("PIN") Access

The F.C.C. requires that Customers set up and use a Private Identification Number ("PIN") when communicating with the Company to obtain certain information about, or to make certain changes to, their telephone account. Use of this PIN may be waived when communicating with an account representative dedicated to a Business Customer's account. Cox Telephone Service is subject to the Cox privacy policy posted on the Company's website at https://www.cox.com/aboutus/policies/online-privacy-policy.html . (T) (T)

Received
JUN 26 2018
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road

## 2.4 Customer Equipment and Channels

### 2.4. 1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

### 2.4.2 Station Equipment

1. The Customer is responsible for providing and maintaining any terminal equipment on the Customer's (or authorized user's or joint user's) premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

RECEIVED
NOV 21 1997
NPSC-Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

**2.4 Customer Equipment and Channels, cont'd.**

**2.4.2 Station Equipment, cont'd.**

2. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

**3. The Customer is responsible for ensuring that the Customer-Provided Equipment (CPE), such as a Private-Branch Exchange (PBX), provisioned on the Company's network is maintained and operated to deter fraudulent or unauthorized access to the CPE. The Customer is responsible for payment of all charges incurred on their monthly billing statement.** (N)

**4. The Customer is responsible for ensuring that station location information for all Customer-provided Multi-Line Telephone Systems (MLTS), or PBXs, is current in the PS-ALI so that emergency responders have the ability to locate the station in emergency situations.** (N)

**2.4.3 Interconnection of Facilities**

1. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

2. Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

3. Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

RECEIVED
APR 28 2009
Public Service Comm. Dept.

**SECTION 2 - Regulations, cont'd.**

## 2.4 Customer Equipment and Channels, cont'd.

### 2.4.4 Inspections

1. Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

2. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within 10 days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to take such actions and provide such notice, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

RECEIVED
NOV 21 1997
NPSC-Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## 2.5 Payment Arrangements

### 2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

1. Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service. Any taxes imposed by a local jurisdiction (e.g., County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively. **(T)**



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 2 - Regulations, cont'd.**

## 2.5 Payment Arrangements

### 2.5.1 Payment for Service, cont'd.

2. A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state.[1] This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. **(T)**

3. Unless included in the rate for the service, taxes and surcharges will be shown as separate line items on the Customer's monthly invoice. **(N)**

[1]Pending the conclusion of any challenge to a jurisdiction's right to impose a gross receipts tax, the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company will credit or refund such amounts to affected Customers (less its reasonable administrative costs), if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and returned to the Company



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 2 - Regulations, cont'd.**

## 2.5 Payment Arrangements, cont'd.

### 2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

1. All service, installation, monthly Recurring Charges and Non Recurring Charges are due and payable upon receipt.

2. The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided. Charges based on measured or message usage will be included on the next invoice rendered following the end of the billing period in which the usage occurs, and will be due and payable upon receipt and considered past due if not paid within 15 days after the invoice date.

3. For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

4. **For Customers provisioned under a term agreement and service is terminated prior to the expiration of the term commitment, Early Termination Charges will apply. Early Termination Charges are due and payable effective as of the termination date. For details, see Section 2.7.** (N) (N)

5. Amounts not paid within 5 days after the billing due date will be assessed a late payment charge of 1.5% per month on the unpaid balance.

6. A $25.00 charge will be assessed **on all negotiable instruments presented as payment to Cox and subsequently returned to Cox by a financial institution for** insufficient funds or non-existing accounts. (T) (T) (T)



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

RECEIVED
NOV - 9 2007
NEBRASKA PUBLIC SERVICE COMMISSION

**SECTION 2 - Regulations, cont'd.**

## 2.5 Payment Arrangements, cont'd.

### 2.5.3 Disputed Bills

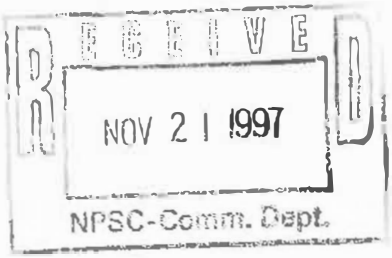
The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Nebraska Public Service Commission in accordance with the Commission's rules of procedure.

1. The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

2. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

### 2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.






Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

## 2.5 Payment Arrangements, cont'd.

### 2.5.5 Deposits

1. Applicants for service or existing Customers who cannot establish a satisfactory credit standing with the Company may be required at any time to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

   (a) two month's charges for a service or facility which has a minimum payment period of one month; or

   (b) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

2. A residential applicant shall not be required to pay a deposit:

   If it can be verified that the residential applicant has been an end-user of any telecommunications service provider in the State of Nebraska for the same type of service within the last two years and is not currently delinquent in payment of any such telecommunications service provider account, unless the applicant during the last twelve (12) consecutive months was delinquent in the payment of a telecommunications service provider account on more than two (2) occasions, presented a dishonored check for payment of a telecommunications service account or had service disconnected due to nonpayment of a telecommunications service.

RECEIVED
NOV 21 1997
NPSC-Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

**2.5 Payment Arrangements, cont'd.**

**2.5.5 Deposits, cont'd.**

(a) If the residential applicant furnishes in writing, a satisfactory guarantee to secure the payment of bills for the telecommunications service requested.

(1) Unless otherwise agreed to by the guarantor, the guarantee shall be for the amount of deposit Cox would normally require on the applicant's account. The amount of guarantee shall be clearly indicated on any documents or letters of guarantee signed by the guarantor.

(2) When the residential customer has paid bills for telecommunications service for twelve (12) consecutive residential billings without having service disconnected for nonpayment of bills and without having more than two (2) occasions in which a bill was delinquent, did not present a dishonored check for payment and is not delinquent in the payment of current bills, Cox shall void and return to the guarantor any documents or letters of guarantee.

3. The amount of the deposit for residential customers shall not exceed an amount equal to two (2) months local exchange charges and/or two (2) months toll charges determined by actual or anticipated usage. The deposit for local charges billed in advance shall include only one (1) month's such charges.

4. When a residential customer's deposit exceeds $40, the customer may arrange to make the payment over three billing periods. However, the Company may allow a residential customer to extend the payments of any required deposit over a longer period of time to avoid undue hardship.

RECEIVED
NOV 21 1997
NPSC-Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

**2.5 Payment Arrangements, cont'd.**

**2.5.5 Deposits, cont'd.**

5. A present end-user may be required to post a deposit as a condition of continued service if undisputed charges have become delinquent, with delinquent meaning a payment not received on or before the due date as posted on the bill, in two (2) out of the last twelve (12) billing periods or if the end-user has had service disconnected during the last twelve (12) months or has presented a check to Cox that was subsequently dishonored

Interest on cash deposits shall be paid by Cox at no less than the rate calculated as follows:

For all consumers deposits kept longer than 90 days, the interest rate shall be established the 1st day of January of each year to equal the average of the weekly percent annual yields of one (1) year U.S. Treasury Securities for September, October, and November of the preceding year. The interest rate shall be rounded to the nearest basis point. Such interest shall be calculated to December 1 of each year, and the payment shall be made by credit to customers' account on the December billing or at the request of the customer, the payment shall be made directly to the customer.

6. If a refund of the deposit is made within ninety (90) days of receipt of the deposit, no interest payment shall be made. If Cox retains the deposit more than ninety (90) days, payment of interest shall be made retroactive to the date of deposit. No interest shall accrue on a deposit after discontinuance of service. Cox will provide payment of accrued interest for all end-users annually by negotiable instrument or by credit against current billing.

7. The deposit shall cease to draw interest on the date it is returned or credited to the end-user's account.

8. In determining the amount of any deposit, no charges for estimated telephone directory advertising will be used.

RECEIVED
NOV 21 1997
NPSC-Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

**2.5 Payment Arrangements, cont'd.**

**2.5.5 Deposits, cont'd.**

9. The amount of the deposit, with accrued interest, shall be applied to any unpaid charges at the time of a discontinuance of services. The balance, if any, shall be returned to the customer within thirty (30) days after settlement of the consumer's account, either in person or by mailing it to the end-user's last known address.

10. If service is not connected, or after disconnection of service, Cox shall promptly and automatically refund the customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one (1) premise to another within the area of Cox shall not be deemed a disconnection within the meaning of this rule, and no additional deposit may be required unless otherwise permitted by these rules.

11. Cox shall automatically refund the deposit for residential service, with accrued interest, after twelve (12) months' satisfactory payment of undisputed charges and where payment was not late more than twice; provided, however, that service has not been disconnected within the twelve (12) month period. Payment of a charge shall be deemed satisfactory if received on or prior to the date the bill is due. Payment of a charge shall be deemed not satisfactory if made by a check that is subsequently dishonored. If the customer does not meet these refund criteria, the deposit and interest may be retained in accordance with subsection (d) of this Section.

12. Cox shall automatically refund the deposit for business service, with accrued interest, after twelve (12) months' satisfactory payment of undisputed charges and where payment was not late more than twice; provided, however, that service has not been disconnected within the twelve (12) month period. Payment of a charge shall be deemed satisfactory if received on or prior to the date the bill is due. Payment of a charge shall be deemed not satisfactory if made by a check that is subsequently dishonored.

RECEIVED
NOV 21 1997
NPSC-Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**2.5 Payment Arrangements, cont'd.**

**2.5.5 Deposits, cont'd.**

Cox may withhold refund or return of the deposit, pending the resolution of a dispute with respect to charges secured by the deposit.

13. Cox will keep records to show:

(a) The name, account number, and address of each depositor.
(b) The amount and date of the deposit.
(c) Each transaction concerning the deposit.

14. Cox will issue a receipt of deposit to each applicant from whom deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

15. Such records shall be retained for two (2) years after deposit and/or interest is refunded or applied.

16 Upon the sale or transfer of Cox or operating units thereof, the seller shall file, with the application of transfer, a verified list of Customers with deposits held by the Company and the associated unpaid interest thereon. The information provided shall be treated as confidential and shall not be available for public inspection unless ordered by the Commission after notice and hearing. (T) (T)

17. The deposit made by the end-user with Cox at the time of application for telephone service shall not constitute an advance payment to cover service bills, but for all purposes it is to be considered as security for the payment of monthly bills or other proper charges.

RECEIVED
APR - 4 2000
NPSC - Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

## 2.5 Payment Arrangements, cont'd.

### 2.5.6 Discontinuance of Service

1. Cox may refuse service or terminate existing service to an end-user without notice for tampering with Cox's equipment, or misuse or abuse thereof in order to avoid payment of lawful charges or use thereof in such manner as to create danger to life or property of Cox or end-users.

2. Cox may refuse service or terminate existing service to a customer pursuant to the disconnect procedure provided below for any of the following reasons:

   (a) Nonpayment of a bill within the period prescribed by these tariffs and/or nonpayment of a single bill within a multiple-billed account.

   (b) Failure to make a security deposit as set forth in these tariffs.

   (c) Violation of or noncompliance with any provision of law.

   (d) Refusal to permit Cox reasonable access to its telecommunications facilities for recovery, maintenance, and inspection thereof.

   (e) Interconnection of a device, line, or channel to Cox's facilities or equipment contrary to Cox's terms and conditions of service on file with and approved by the Commission.

   (f) Use in such manner as to interfere with service to other Customers.

   (g) Abandonment of the service.

   (h) Impersonation of another with fraudulent intent or other acts, whether real or perceived, to defraud the Company. (T) (N)

   (i) Use of service or facilities for a call or calls in a manner reasonably expected to frighten, abuse, torment, or harass another. (T)

   (j) Any other violation of the Company's regulations.

   In an effort to protect itself and/or its Customers, the Company will, at its option, disconnect an End User's service without prior notice for violation of subsections (f) or (h) above. (N) (N) (N)

3. Cox will provide documentation to the customer upon request, indicating the reason(s) that service is being withheld.

RECEIVED
DEC 10 2002
NPSC-Comm Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

**2.5 Payment Arrangements, cont'd.**

**2.5.6 Discontinuance of Service, cont'd.**

4. Upon a customer's request to terminate local exchange service, Cox will inform such customer of the customer's responsibility to contact the customer's IXC regarding continuance or termination of such service from the IXC.

5. Cox shall not be required to provide service to an applicant or customer who has not paid for prior telephone service rendered by another telecommunications service provider in the same or different location, and furnished to the same person or legal entity.

6. Cox shall not be required to furnish or continue furnishing service when applied for in the name of another person or legal entity, or a fictitious name or other member of the same household, for the purpose of avoiding payment of an unpaid obligation for telephone service previously furnished.

7. Customers will not be held responsible for the nonpayment of another customer's bill unless the customer superseded the service or was a co-applicant or guarantor for the service or shared the service of the nonpaid account.

8. Cox will extend a payment arrangement to an applicant for a prior bill, unless the applicant has not fulfilled prior payment arrangements within the past twelve (12) months.

RECEIVED
NOV 21 1997
NPSC-Comm. Dept.

9. Cox will not refuse service or disconnect existing service by reason of nonpayment for telephone service by a previous occupant at the premises for which service is sought, or by reason of nonpayment of any amount back-billed due to misapplication of rates provided the applicant enters into a deferred payment plan. Cox will not disconnect or suspend service without mailing or delivering a bill to the customer for the amount due to Cox.

10. Residential service cannot be disconnected for failure to pay a bill for a business service.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

**2.5 Payment Arrangements, cont'd.**

**2.5.6 Discontinuance of Service, cont'd.**

11. Service may not be withheld from a customer whose name was fraudulently used to obtain service at another location without the customer's permission or knowledge

12. Service will not be discontinued to a current customer in good standing who accepts an additional household member owing a previous bill to Cox, unless that additional household member is listed on the lease arrangements or another utility service as a responsible party, or unless the household member shared service with the customer at a different or same location.

13. Cox will not provide billing and collection for any provider of intrastate telecommunications services who does not have proper authority to operate in the State of Nebraska.

14. Cox may require each customer whose service has been suspended for nonpayment of bills, to pay all amounts due for regulated services or execute a deferred payment agreement, if offered before service is restored.

15. .If there is an unresolved dispute pending with the Commission concerning a bill and the customer pays the undisputed portion of that bill, disconnection procedures shall be held in abeyance until the dispute is resolved.

16. Service to a customer may be disconnected for any reason which by these tariffs requires notice, other than nonpayment for service or failure to make a security deposit, only upon order of the Commission, upon application and after notice and hearing. For good cause shown, the Commission may order disconnection of service pending hearing, with or without notice to the customer.

RECEIVED
NOV 21 1997
NPSC-Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

RECEIVED
MAY - 1 2000
NPSC - Comm. Dept.

## 2.5 Payment Arrangements, cont'd.

### 2.5.6 Discontinuance of Service, cont'd.

17. Telephone Calls with Intent to Annoy: (N)

A. The Company may discontinue service to any Customer, who with intent to annoy, telephones another and addresses to or about such other person any obscene language or addresses to such person any threat to inflict injury to the person or property of the person addressed or any family member.

B. The Company may discontinue service of any Customer, who with intent to annoy, repeatedly telephones another without disclosing his/her true identity to the person answering the telephone, whether or not conversation ensues during the telephone call.

C. The Company may, at its discretion, terminate service to any Customer who establishes a pattern of behavior with respect to the services provided by the Company that is intended to vex, harass or annoy the Company, its employees, agents or other Users of the Publicly Switched Telephone Network. A pattern of behavior is intended to vex, harass or annoy if it disturbs, irritates or interrupts the Company's operations through continued and repeated acts, or disturbs, irritates, or interrupts Users of the Public Switched Telephone Network through continued and repeated acts.

D. Prior to disconnection of service for calls described in parts A. and B. above, the Company will make reasonable effort to persuade the Customer placing such calls to cease all such activity. If such activity persists, the Company may, at its option, disconnect service. Prior to disconnection of service for calls described in part C. above, the Company may, at its option, refuse to transact business with the Customer except by written communication. If the Customer continues to engage in conduct set forth in section C above, the Company may, at its option, immediately discontinue service.

E. For the purpose of this section 2.5.6, telephone calls shall includes Customer's usage of facsimile, paging or any other communication devices to access the service provided by the Company.

F. Company may disconnect service to any Customer who violates 47 U.S.C. §227, Restrictions on the Use of Telephone Equipment. (N)



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

## 2.6 Allowances for Interruptions of Service

2.6.1 Credit for interruptions: When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified herein for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

RECEIVED
NOV 21 1997
NPSC Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

SECTION 2 - Regulations, cont'd.

## 2.6 Allowances for Interruptions of Service, cont'd.

### 2.6.2 Limitations on Allowances

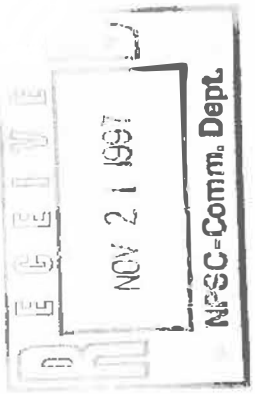
No credit allowance will be made for:

1. interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;

2. interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;

3. interruptions due to the failure or malfunction of non-Company equipment;

4. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions,




5. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;

6. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

7. interruption of service due to circumstances or causes beyond the control of the Company.

### 2.6.3 Use of Alternative Service Provided by the Company

Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 2 - Regulations, cont'd.**

## 2.7 Termination or Cancellation and Auto-Renewal of Service (T)

### 2.7.1 Cancellation of Application for Service

1. Applications for service are non-cancellable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service **and** prior to **the Company incurring** any **costs**, no charges will be imposed except for those specified below. (T) (T) (T)

2. Where, prior to cancellation by the Customer, the Company incurs any **costs** in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun. (T)

3. The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

RECEIVED
NOV - 9 2007
NEBRASKA PUBLIC SERVICE COMMISSION

**SECTION 2 - Regulations, cont'd.**

**2.7 Termination or Cancellation and Auto-Renewal of Service, cont'd.** (T)

**2.7.2 Cancellation or Termination of Service by the Customer** (T)

If a Customer cancels a Service Order or terminates service **prior to** the **expiration** of the term **commitment** for any reason whatsoever, Customer agrees to pay the Company the following **Early Termination Charges**, which shall become due and **payable** as of the effective date of the termination and payable within the period set forth in **Section** 2.5.2. **The Early Termination Charge or Fee includes** all costs, fees and expenses incurred in connection with **the following:** (T) (T/D) (T) (T) (T) (T) (T)

1. all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus

2. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus

3. all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term.

**2.7.3 Termination of Service by the Company** (N) (M)

1. **Violation of any regulation contained in this tariff by the Customer may be sufficient cause for termination of the Customer's service.**

2. **The Company may refuse to furnish or continue to furnish, if such service would be used or is used for a purpose other than that for which it is provisioned e.g., fraudulent use, or if its use interferes with or impairs, or would interfere with or impair, any other service rendered by the Company.** (M)

3. **When the service is terminated by the Company due to violations of the regulations by the Customer, the charges itemized in Section 2.7.2 above apply.**

**2.7.4 Automatic Renewal of Contract Services**

**Upon expiration of the Customer's selected initial term, the Customer's Service Agreement shall automatically renew for one (1) year terms unless the Customer or Cox provides the other with written or verbal termination notice at least thirty (30) days prior to the expiration of the then existing term agreement.** (N)



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

RECEIVED
NOV - 9 2007
NEBRASKA PUBLIC SERVICE COMMISSION

**SECTION 2 - Regulations, cont'd.**

## 2.8 Transfer and Assignments (M)

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company. (M)

## 2.9 Notices and Communications

2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs

## 2.10 Toll Service

1. If a Residential Customer in any single month accrues toll charges in excess of twice the average monthly toll charges of the Company's Customers in the same class of service or twice the actual monthly average of the individual Customer's charges, the Company will review the Customer's previous billing and payment history. If such review indicates that it is unlikely the Customer shall be able to pay such bill, the Company may contact the Customer to make inquiries concerning the abnormal usage. If the explanation is not satisfactory, the Company may require a security and/or payment of charges on the account to continue service. The Company may terminate service provided the Customer is given 48 hours advanced notice and the Customer makes no further attempt to secure and or pay the account in order to continue service. The 48-hour notification rule shall be waived and service will be terminated immediately in those situations where intentional Customer abuse of toll usage is evident.

2. If a Customer exceeds the average monthly toll charges of Company Customers in the same class of service and has exhibited a previous inability to pay such charges, the Company may impose toll control, where technically feasible, or a toll cap of $100.00.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

RECEIVED
NOV - 9 2007
NEBRASKA PUBLIC SERVICE COMMISSION

**SECTION 2 - Regulations, cont'd.**

**2.11 Transfer of Credit Balances** (N)

For disconnected bundled service accounts consisting of regulated and non-regulated services, Cox may apply any/all remaining credit balances on any regulated services against any remaining outstanding debit balances on any non-regulated services on the same account. (N)

RECEIVED
OCT 20 2016
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 3 - Service Descriptions

### 3.1 Local Exchange Service

The Company's local telephone service provides a Customer with the ability to connect to the Company's switching network via a voice grade communications channel, and which provides the Customer:

- the ability to place or receive calls to any calling Station in the local calling area, as defined herein;
- access to enhanced 911 Emergency Service, or 911 Emergency Service, where available
-
- access to Operator Services;
- access to Directory Assistance for the local calling area;
- the ability to place or receive calls to 800/888 telephone numbers;
- access to Telephone Relay Service.
- privacy protection (e.g. per call blocking);
- touch tone;
- a white pages directory listing.

(M)

(M)

Received

FEB 11 2020

NPSC Comm. Dept.

(M) Material moved to Page 170, Obsolete Services Section.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 3 - Service Descriptions

### 3.1 Local Exchange Service

#### 3.1.1 Service Areas/Calling Area

Where facilities exist and operating conditions permit, exchange and local service area is defined by the service area map on page 9, Application of Tariff or as defined in Section 3.1.1.1, Local Calling Area, below. (T) (T)

#### 3.1.1.1 Local Calling Areas

The Company's local calling area for Omaha, Bennington, Elkhorn, Gretna, Fremont and Waterloo exchange areas shall match the Extended Area Service (EAS) #5 and #6 local calling area of Qwest Communications, as defined by Qwest Communications' Exchange and Network Services Catalog, Section 5.1.1 (B). (N)

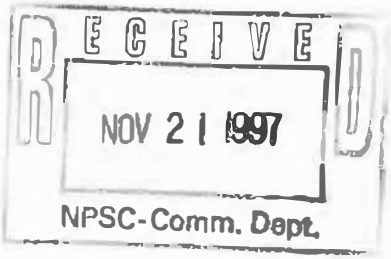





Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## SECTION 3 - Service Descriptions

Reserved for Future Use






Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 3 - Service Descriptions, cont'd.**

## 3.1 Local Exchange Service, cont'd.

### 3.1.2 Local Line

Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

**1. Custom Calling Features**

Custom Calling Features are optional central office services furnished to individual line business and/**or** residence customers. Custom Calling Features are available where facilities and operating conditions permit. (T)

**(a) FEATURE DESCRIPTIONS -- BASIC**

**800 Call Block:** Allows a Business Customer to block calls to 8XX based Toll-Free Numbers.

**Anonymous Call Rejection:** Allows the subscriber to reject incoming calls from callers that intentionally block their caller identification information.

**Busy Line Redial:** Allows the Customer to program his or her telephone to automatically redial a number that is busy.

**Call Forwarding:** Allows a subscriber to program his or her telephone so that incoming calls are forwarded to another number.

**Call Forwarding - Busy:** Forwards all incoming calls to a customer defined alternate number when the customer's line is off hook.

**HD (High Definition) Voice: Provides Residential Customers crystal clear conversations with reduced background noise. Requires CPE/Handset support for both calling and called parties. A standard call will be established if HD Voice is not supported.** (N)

**Simultaneous Ring: The simultaneous ring feature can ring several different phones at one time when an incoming call is received. All designated (programmed) numbers will ring at the same time and the call can be answered from any of the programmed devices.** (N)

Received
JUN 26 2018
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.2.1.(b) Enhanced Custom Calling Features**

**Customer Originated Call Trace:** Allows a subscriber to initiate a trace on an incoming "nuisance" call.

**Line Number Block (per line block):** Allows the party placing an outgoing call to have his or her line always blocked from having his or her number sent.

**Call Number Block (per call block):** Allows the party placing an outgoing call to have his or her call blocked from having his or her number sent.

**Repeat Dialing:** Allows a subscriber to continually redial the last number he or she originates, despite whether the call was completed or not.

**Selective Call Acceptance:** Allows the subscriber to create a list of telephone numbers. Incoming calls from these numbers are accepted. All other calls are forwarded to an announcement.

**Selective Call Forwarding:** Allows the subscriber to create a list of telephone numbers. Incoming calls from these numbers may be forwarded to another number instead of being completed at the subscriber's telephone number. All other calls are completed as usual.

**Selective Call Rejection:** Allows the subscriber to create a list of telephone numbers. Incoming calls from these numbers are forwarded to an announcement. All other calls are accepted.

RECEIVED
NOV 21 1997
NPSC-Comm. Dept.

**Anonymous Call Rejection:** Allows the subscriber to reject incoming calls from callers that intentionally block their caller identification information.

**Selective Distinctive Alert:** Allows the subscriber to create a list of telephone numbers. Incoming calls from these numbers ring in a distinctive sequence.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.2.1. (a) FEATURE DESCRIPTIONS – BASIC (cont'd)**

**Distinctive Ring:** Where facilities and operating conditions permit, this feature allows more than one directory number to terminate on a telephone line and telephone set. Each directory number has a distinctive ringing sequence.

**Line Number Block (per line block):** Allows the party placing an outgoing call to have his or her line always blocked from having his or her number sent.

**Long Distance Alert:** This feature helps increase the completion of toll calls by providing a distinctive call waiting tone (if the line is off-hook) or a distinctive ringing cadence (if the line is on-hook) that alerts the subscriber to an incoming long distance call.

**Priority Ringing:** Allows the Customer to program up to 31 numbers which will be identified by a distinctive ring when the incoming call is from the designated list. If the Customer is engaged in conversation (off-hook) and a call from one of the designated numbers arrives, a distinctive call waiting tone accompanies the incoming call.

**Privacy Control♦:** Unidentified callers are intercepted and asked to identify themselves; the calling party's recorded name is provided to the called party. The called party can (1) accept the call, (2), reject the call or (3) forward the call to voice mail. (D)

**Remote Call Forwarding:** Allows the Customer to rent a directory number (RCF base number) in a remote location. Calls placed to this number are automatically forwarded via the toll network to the Customer's principal number. All calls will be carried on Cox's network. RCF is provided on condition that the Customer subscribes to a sufficient number of RCF paths to adequately handle calls to the RCF number without impairing other services offered by the Company. Charges for additional talk paths will apply per path for non-Cox RCF numbers.

**Selective Call Acceptance:** Allows the subscriber to create a list of telephone numbers. Incoming calls from these numbers are accepted. All other calls are forwarded to an announcement.

♦ Privacy Control feature will be eliminated from the tariff offering as of December 17, 2010. (D)
All affected Customers have been provided a 30-day notice of the service discontinuation. (D)



RECEIVED
DEC - 7 2010
NPSC-Comm. Dept.

**SECTION 3 - Service Descriptions, cont'd.**

3.1 **Local Exchange Service, cont'd.**

**3.1.2.1. (a) FEATURE DESCRIPTIONS – BASIC (cont'd)**

**Selective Call Forwarding:** Allows the subscriber to create a list of telephone numbers. Incoming calls from these numbers may be forwarded to another number instead of being completed at the subscriber's telephone number. All other calls are completed as usual.

**Selective Call Rejection:** Allows the subscriber to create a list of telephone numbers. Incoming calls from these numbers are forwarded to an announcement. All other calls are accepted.

**Speed Calling - 8:** Allows a subscriber to preprogram up to eight telephone numbers, and then access these numbers with the simple touch of one digit on his or her telephone set.

**Three-Way Calling:** Allows a subscriber to conference in a third person to an existing call so all three people can speak together in the same conversation.

**Ring-Down Service:** Allows a customer to establish a switched connection to a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the pre-determined telephone number. (N) (N)

RECEIVED
MAR 14 2003
NPSC-Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2.1(c) FEATURE PACKAGES - DESCRIPTION (M)

(M)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved to Page 171, Obsolete Services Section



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.3 Local Exchange Service, cont'd.**

**3.1.2.1(c) FEATURE PACKAGES - DESCRIPTION**

(M)
(M)

(M) Material moved to Page 225, Obsolete Services Section.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
03/10/2021

**LOCAL EXCHANGE SERVICE**

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.2 Local Line, cont'd.**

**2. Local Line Rates and Charges**

A Local Line Customer will be charged applicable Non-Recurring Charges (NRCs), monthly Recurring Charges as specified in Sections 3.1.2.3.(a) and 3.1.2.3.(b) respectively

| **(a)** | **Non-Recurring Charge** | **Res.** ( $ ) | **Bus.** ( $ ) | **Home Office** ( $ ) | |
|---|---|---|---|---|---|
| | Line Connection Charge· (per line) | **100.00** | 40.00 | 40.00 | (I) |
| | Self-Install[1] | **0.00** | | | (R) |
| | Account Changes (per billing record change) | 3.00 | 25.00 | 25.00 | |
| | Line Restoral Charge[2 3] (per line) | 20.00 | 35.00 | 35.00 | |
| | Office-Only Install | 20.00 | | | |

*Waive charge if Cox Long Distance is selected.

· Initial Connection Charges will be waived for direct and telemarketing sales. Line Connection charges for commercial service may be discounted by 25% or 50% based on term of contract and if bundled with other Cox Business services and may be waived in competitive situations or when Customer commits to a 36 month or longer term agreement. Initial and subsequent Residential Line Connection Charges may be discounted if Customer subscribes to additional services provided by Cox or a Cox-Affiliated Company, such as cable TV and/or high speed internet access. Other charges may apply for inside wire repair and/or additional jack installation.

[1] Full or reduced Line Connection Charge may apply in addition to or in lieu of Self-Install Connection Charge if Cox Technician is dispatched to Customer's premise as a result of failed Self-Install attempt that is determined to be customer related.

[2] If service is temporarily interrupted for non-payment and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as if for a new installation of service.

[3] Rate applies to restore service after Customer Initiated Service Suspension. (section 7.2)



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road

Received by NPSC
03/17/2020

LOCAL EXCHANGE SERVICE
SECTION 3 - Service Descriptions, cont'd.

**3.1 Local Exchange Service, cont'd.**

**3.1.2.2 Local Line Rates and Charges, cont'd.** (M)

**(b) Monthly Recurring Charges** **Res.**

**Cox Voice Preferred** (N)

**Where facilities exist and operating conditions permit, Cox Voice Preferred offers Residential Customers in Company's service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below. Cox Voice Preferred includes:** (M) (M1)

1. **One flat-rated Residential Access Line with Simultaneous Ring and High Definition Voice (HD Voice),**
2. **Unlimited Cox Long Distance call plan for both intra- and inter-LATA toll services,**
3. **Preferred Feature Pack includes: Caller ID Per Call Blocking, Call Return, 3-Way Calling, Anonymous Call Rejection, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID with Calling Name, Selective Call Forwarding, Selective Call Rejection, Speed Dial 8 and Speed Dial 30, and**
4. **Voicemail.**

**Terms and Conditions** (M1)

1. **The applicable monthly recurring charge for Cox Voice Preferred will be billed in advance in accordance with rules of this tariff applicable to the payment of recurring charges for local exchange service.** (D)
2. **The unlimited toll calls under this package may be directly dialed from the line designated by the Customer to any place within Nebraska, the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, American Samoa and Canada.**
3. **The unlimited intraLATA and interLATA toll minutes included in this package (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator- assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.**
4. **International toll calls to landlines in Mexico are included in this package.** (N)

(M) Material moved to Page 225, Obsolete Services Section.
(M1) Material moved to Page 61.1. (EAS)



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
03/10/2021

**3.1 Local Exchange Service, cont'd.**

**3.1.2.2 Local Line Rates and Charges, cont'd.**

**(b) Monthly Recurring Charges** **Res., cont'd.**

**Cox Voice Preferred, cont'd.**

**Terms and Conditions, cont'd.**

**5. If usage under this plan is not consistent with typical Residential Customer usage, at the Company's sole discretion, the Company may suspend, restrict or cancel Customer's service without prior notice. Calls that are not consistent with typical Residential voice use include but are not limited to: non-voice services, use for general business purposes, commercial facsimile, auto-dialing, resale, call centers and telemarketing. Callers must dial 1+ area code + 7-digit telephone number for the call to be included in the Cox Unlimited plan. This is a flat rate call plan; call detail is not available with this plan. Customers must subscribe to Cox Long Distance and also to the Company's local exchange service. This plan is available to Customers on a per-line basis. Unlimited service is reserved for direct-dialed long distance calls and does not include multi-party conference calls or multiparty chat lines, directory assistance, per-use feature calling, operator services, international calling and toll free calling services; such calls are subject to additional charges. Taxes, fees and other charges apply.**

**Rates and Charges**
**Monthly Recurring Charge: See table on next page [4]** **(T)**

[4] Monthly Recurring Rate includes local access, long distance, and select features.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**3.1 Local Exchange Service, cont'd.**

**3.1.2.2 Local Line Rates and Charges, cont'd.**

**Cox Voice Preferred, Cont'd** (N)

| | Existing Customer[2] (Taxes and fees not included) | New Customer (Taxes and fees included) | New Customer – Promotion[4] |
|---|---|---|---|
| **Cox Voice Preferred[1]** | $20.00 | N/A | N/A |
| **Spectrum Voice** | N/A | $35.00 | N/A |
| **Spectrum Voice – Bundle[3]** | N/A | $30.00 | $15.00 |
| **Additional Line** | N/A | $20.00 | $15.00 |

[1] Effective September 16, 2026, new customers will receive Spectrum Voice service which includes taxes and fees and the same calling features as Cox Voice Preferred service.
[2] Effective September 15, 2026, existing customers of Cox Voice Preferred receiving the $20 rate will be grandfathered. No further installation of this package will be made after this date. Existing customers on September 15, 2026 may continue their service as long as their package remains in effect.
[3] "Bundle" means the addition of Spectrum Voice to a package containing one or more additional products (e.g., Internet and TV).
[4] New customers combining Spectrum Voice with one eligible product will receive the $15.00 rate for twelve (12) months. New customers combining Spectrum Voice with two or more eligible product combinations will receive the $15.00 rate for thirty-six (36) months. Promotion is available to new customers from September 16, 2026, through December 31, 2026. Promotion limited to two (2) total lines. (N)



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**3.1 Local Exchange Service, cont'd.**

**3.1.2.2 Local Line Rates and Charges, cont'd.**

**(c) Extended Area Service (EAS)**

EAS increments apply to flat-rated service in the Omaha, Bennington, Elkhorn, Gretna, and Waterloo exchange areas as detailed below.

| | **Residential** |
|---|---|
| Exchanges by EAS (per line - up to 100) | |
| Omaha | $1.30 |
| Bennington, Elkhorn, Gretna, & Waterloo | $1.30 |

(M) Material moved from Page 61.1



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**LOCAL EXCHANGE SERVICE**
**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.2.2 Local Line Rates and Charges, cont'd.**

| (e) **Optional Features:** (per line equipped) | Bus[4]. ( $ ) | Per Use[3] ( $ ) | NRC[5] ( $ ) |
|---|---|---|---|
| 800 (8XX) Call Block | 2.75 | | 10.00 |
| Anonymous Call Rejection | Free | | Free |
| Busy Line Redial | 3.00 | 0.95 | 10.00 |
| Call Forwarding | 4.00 | | 10.00 |
| Call Forwarding - Busy | 3.00 | | 10.00 |
| Call Forwarding - Don't Answer | 3.00 | | 10.00 |
| Call Forwarding – Busy/No Answer | 4.00 | | 10.00 |
| Call Forwarding - Remote Access | 2.00 | | 10.00 |
| Call Forwarding on Call Waiting | 3.00 | | 10.00 |
| Call Return | 3.00 | 0.95 | 10.00 |
| Call Trace - per trace | N/A | 1.00 | 10.00 |
| Call Waiting | 4.00 | | 10.00 |
| Call Waiting ID | 13.00 | | 10.00 |
| Caller ID (name & number) | 7.00 | | 10.00 |
| Distinctive Ring | 6.50 | | 10.00 |
| Long Distance Alert | 1.00 | | 10.00 |
| Priority Ring | 1.00 | | 10.00 |
| Privacy Control | 3.95 | | 10.00 |
| Remote Call Forwarding (RCF) | 18.00 | | 35.00 |
| RCF Additional Paths | 9.00 | | 10.00 |
| Ring-Down Service | 2.00 | | 10.00 |
| Selective Call Acceptance | 3.00 | | 10.00 |
| Selective Call Forwarding | 3.00 | | 10.00 |
| Selective Call Rejection | 3.00 | | 10.00 |
| Speed Calling - 8 | 2.00 | | 10.00 |
| Speed Calling - 30 | 3.00 | | 10.00 |
| Three-Way Calling | 3.00 | 0.95 | 10.00 |
| Cox Office Assistant Package (COSP) | 13.00 | | 10.00 |
| COSP (additional lines/no voice mail) | 8.00 | | 10.00 |
| Business Value Package | 12.95 | | 10.00 |
| Business ID Package | 17.95 | | 10.00 |
| Solution Package | 21.95 | | 10.00 |

(C)

[4] Rates apply to Home Office Service offering as well as Business Service. Non-Profit businesses, organized under IRS Code 501(c)3, are eligible to receive a 10% discount on monthly recurring charges for business features and feature packages.

[3] Per Use charges will not exceed the charges for seven uses per billing period.

[5] Only one Non-Recurring Charge (NRC) will apply when a Customer purchases more than one feature in a single order. For Custom Calling Features connected during initial service installation or upgrades within the first 60 days of service, the NRC will be waived.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

RECEIVED
JAN - 5 2010
NPSC-Comm. Dept.

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.2.3 Reserved** (M/T)

(M)

(M) Material moved to Page 173, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.2.3 Reserved** (M/T)

(M)

(M) Material moved to Page 174, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.3 Reserved** (M/T)

(M)

(M) Material moved to Page 175, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.3.c Reserved** (M/T)

(M)

(M) Material moved to Page 176, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.3 Reserved** (M/T)

(M)

(M) Material moved to Page 177, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

## 3.1 Local Exchange Service, cont'd.

### 3.1.3 Reserved (M/T)

(M)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved to Page 178, Obsolete Services Section.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.3 Reserved** (M/T)

(M)

(M) Material moved to Page 179, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.3 Reserved** (M/T)

(M) Material moved to Page 180, Obsolete Services Section. (M)

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**4. Reserved** (M/T)

(M)

(M) Material moved to Page 181, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**4. Reserved** (M/T)

(M)

(M) Material moved to Page 182, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

4.4 Reserved (M/T)

(M)

(M) Material moved to Page 183, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**4.4 Reserved** (M/T)

(M)

(M) Material moved to Page 184, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**4.4 Reserved** (M/T)

(M)

(M) Material moved to Page 185, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**4.4 Reserved** (M/T)

(M)

(M) Material moved to Page 186, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

**3.1 Local Exchange Service, cont'd.**

**4.4 Reserved** (M/T)

(M)

(M) Material moved to Page 187, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**4.4 Reserved** (M/T)

(M)

(M) Material moved to Page 188, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**4.4 Reserved** (M/T)

(M)

(M) Material moved to Page 189, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

4.4 Reserved (M/T)

(M)

(M) Material moved to Page 190, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

4.4 Reserved (M/T)

(M)

(M) Material moved to Page 191, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

**3.1 Local Exchange Service, cont'd.**

**4.4 Reserved** (M/T)

(M)

(M) Material moved to Page 192, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

4.4 Reserved (M/T)

(M)

(M) Material moved to Page 193, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

4.4 Reserved (M/T)

(M)

(M) Material moved to Page 194, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

4.4 Reserved (M/T)

(M)

(M) Material moved to Page 195, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

4. Reserved (M/T)

(M)

(M) Material moved to Page 196, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**4. Reserved** (M/T)

(M)

(M) Material moved to Page 197, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

4. Reserved (M/T)

(M)

(M) Material moved to Page 198, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

4. Reserved (M/T)

(M)

(M) Material moved to Page 199, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**4. Reserved** (M/T)

(M)

(M) Material moved to Page 200, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.5 Reserved (M/T)

(M)

(M) Material moved to Page 201, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.5 Reserved (M/T)

(M)

(M) Material moved to Page 202, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

## 3.1 Local Exchange Service, cont'd.

### 3.1.5 Reserved

(M/T)

(M)

(M) Material moved to Page 203, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

**3.1 Local Exchange Service, cont'd.**

**3.1.5 Reserved** (M/T)

(M)

(M) Material moved to Page 204, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

## 3.1 Local Exchange Service, cont'd.

### 3.1.5 Reserved (M/T)

(M)

(M) Material moved to Page 205, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

**3.1 Local Exchange Service, cont'd.**

**3.1.5 Reserved** (M/T)

(M)

(M) Material moved to Page 206, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.5 Reserved (M/T)

(M)

(M) Material moved to Page 207, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

## 3.1 Local Exchange Service, cont'd.

### 3.1.5 Reserved (M)

(M)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved to Page 208, Obsolete Services Section.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS)**

**1. General**

IntraLATA toll service is furnished for telephone communication between telephones in different local calling areas within the LATA in accordance with the regulations and schedules of charges specified in this tariff.

**2. Timing of Messages**

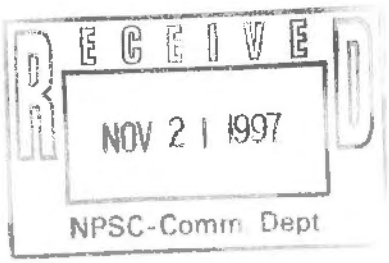
(a) Unless otherwise indicated, all calls are timed in sixty (60) second increments and are rounded up to the next whole minute.

(b) For station to station calls, call timing begins when a connection is established between the calling and called stations.

(c) For person to person calls, call timing begins when connection is established between the calling person and the particular person, station, or mobile unit specified, or an agreed upon alternate.

(d) Call timing ends when the called station "hangs up," thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network, or by the Company operator.

(e) Calls originating in one time period as defined in 3.1.5.3 and terminating in another will be billed the rates in effect at the beginning of the billing increment.






Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**3. Residential and Business Rates**

Cox will charge a flat rate per minute (except where noted below) without regard to mileage as follows:

| Direct Dialed | Day | Evening | Night |
|---|---|---|---|
| Residential | | | |
| Rate per Minute | $0.18 | $0.18 | $0.18 |
| Business | | | |
| Per 6 second increment | $0.015 | $0.015 | $0.015 |
| Operator Assisted Calls | | | |
| Rate per Minute | $0.35 | $0. 35 | $0. 35 |

Day: 8:00 a.m. to, but not including, 5:00 p.m. - M - F
Evening: 5:00 p.m. to, but not including, 11:00 p.m. - M - F
Night: 11:00 p.m. to, but not including, 8:00 p.m. - M - F
All day Saturday, Sunday and Holidays.

**4. Optional Calling Plans** (M)

(M)

(M) Material moved to Page 229, Obsolete Services Section.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
03/10/2021

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.6 Reserved (M/T)

(M)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved to Page 209, Obsolete Services Section.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**4. Reserved** (M/T)

(M)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved to Page 201, Obsolete Services Section.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**4. Reserved** (M/T)

(M)

(M) Material moved to Page 211, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**4. Reserved** (N)

(N)

(M) Material moved to Page 212, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.6 Message Telecommunications Service (MTS), cont'd.

4. Optional Calling Plans, cont'd.

(M)

(M)

(M) Material moved to Page 229, Obsolete Services Section.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
03/10/2021

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**4. Optional Calling Plans, cont'd.**

**CBS Minute Pack 100**

This optional long distance call plan offers a Cox Business Customer a block of 100 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one- through five-year term commitment. The block of 100 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 100-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service up to the date of termination, whichever is greater.

| Term Options | MRC | Overage | |
|---|---|---|---|
| 1 Year | **$7.50** (I) | **$0.075** (I) | (I) |
| 2 Year | **$7.20** (I) | **$0.072** (I) | (I) |
| 3 Year | **$7.00** (I) | **$0.070** (I) | (I) |
| 4 Year | **$6.90** (I) | **$0.069** (I) | (I) |
| 5 Year | **$6.80** (I) | **$0.068** (I) | (I) |

**CBS Minute Pack 250**

This optional long distance call plan offers a Cox Business Customer a block of 250 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one- through five-year term commitment. The block of 250 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 250-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service up to the date of termination, whichever is greater.

| Term Options | MRC | Overage | |
|---|---|---|---|
| 1 Year | **$14.00** (I) | **$0.056** (I) | (I) |
| 2 Year | **$13.00** (I) | **$0.052** (I) | (I) |
| 3 Year | **$12.00** (I) | **$0.048** (I) | (I) |
| 4 Year | **$11.75** (I) | **$0.047** (I) | (I) |
| 5 Year | **$11.50** (I) | **$0.046** (I) | (I) |



Issued By: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

RECEIVED
MAR 21 2014
NPSC-Comm. Dept.

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**4. Optional Calling Plans, cont'd.**

**CBS Minute Pack 500**

This optional long distance call plan offers a Cox Business Customer a block of 500 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one- through five-year term commitment. The block of 500 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 500-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service up to the date of termination, whichever is greater.

| Term Options | MRC | Overage |
|---|---|---|
| 1 Year | **$26.00** (I) | **$0.052** (I) |
| 2 Year | **$25.00** (I) | **$0.050** (I) |
| 3 Year | **$23.00** (I) | **$0.046** (I) |
| 4 Year | **$22.50** (I) | **$0.045** (I) |
| 5 Year | **$22.00** (I) | **$0.044** (I) |

(I) (I) (I) (I) (I)

**CBS Minute Pack 1000**

This optional long distance call plan offers a Cox Business Customer a block of 1000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one- through five-year term commitment. The block of 1000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 1000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service up to the date of termination, whichever is greater.

| Term Options | MRC | Overage |
|---|---|---|
| 1 Year | **$48.00** (I) | **$0.048** (I) |
| 2 Year | **$47.00** (I) | **$0.047** (I) |
| 3 Year | **$45.00** (I) | **$0.045** (I) |
| 4 Year | **$44.00** (I) | **$0.044** (I) |
| 5 Year | **$43.00** (I) | **$0.043** (I) |

(I) (I) (I) (I) (I)



Issued By: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

RECEIVED
MAR 21 2014
NPSC-Comm. Dept.

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**4. Optional Calling Plans, cont'd.**

**CBS Minute Pack 2500**

This optional long distance call plan offers a Cox Business Customer a block of 2500 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one- through five-year term commitment. The block of 2500 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 2500-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service up to the date of termination, whichever is greater.

| Term Options | MRC | Overage | |
|---|---|---|---|
| 1 Year | **$109.00** (I) | **$0.0436** (I) | (I) |
| 2 Year | **$105.00** (I) | **$0.042** (I) | (I) |
| 3 Year | **$100.00** (I) | **$0.040** (I) | (I) |
| 4 Year | **$97.50** (I) | **$0.039** (I) | (I) |
| 5 Year | **$95.00** (I) | **$0.038** (I) | (I) |

**CBS Minute Pack 5000**

This optional long distance call plan offers a Cox Business Customer a block of 5000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one- through five-year term commitment. The block of 5000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 5000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service up to the date of termination, whichever is greater.

| Term Options | MRC | Overage | |
|---|---|---|---|
| 1 Year | **$200.00** (I) | **$0.040** (I) | (I) |
| 2 Year | **$195.00** (I) | **$0.039** (I) | (I) |
| 3 Year | **$190.00** (I) | **$0.038** (I) | (I) |
| 4 Year | **$185.00** (I) | **$0.037** (I) | (I) |
| 5 Year | **$180.00** (I) | **$0.036** (I) | (I) |



Issued By: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

RECEIVED
MAR 21 2014
NPSC-Comm. Dept.

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**4. Optional Calling Plans, cont'd.**

**CBS Minute Pack 7500**

This optional long distance call plan offers a Cox Business Customer a block of 7500 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one- through five-year term commitment. The block of 7500 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 7500-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service up to the date of termination, whichever is greater.

| Term Options | MRC | Overage |
|---|---|---|
| 1 Year | **$280.00** (I) | **$0.0373** (I) |
| 2 Year | **$275.00** (I) | **$0.0367** (I) |
| 3 Year | **$270.00** (I) | **$0.036** (I) |
| 4 Year | **$260.00** (I) | **$0.0347** (I) |
| 5 Year | **$255.00** (I) | **$0.034** (I) |

(I)
(I)
(I)
(I)
(I)

**CBS Minute Pack 10,000**

This optional long distance call plan offers a Cox Business Customer a block of 10,000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one- through five-year term commitment. The block of 10,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 10,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service up to the date of termination, whichever is greater.

| Term Options | MRC | Overage |
|---|---|---|
| 1 Year | **$360.00** (I) | **$0.036** (I) |
| 2 Year | **$335.00** (I) | **$0.0335** (I) |
| 3 Year | **$310.00** (I) | **$0.031** (I) |
| 4 Year | **$305.00** (I) | **$0.0305** (I) |
| 5 Year | **$295.00** (I) | **$0.0295** (I) |

(I)
(I)
(I)
(I)
(I)



Issued By: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

RECEIVED
MAR 21 2014
NPSC-Comm. Dept.

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.5 Message Telecommunications Service (MTS), cont'd.**

**4. Optional Calling Plans, cont'd.**

**CBS Minute Pack 20,000**

This optional long distance call plan offers a Cox Business Customer a block of 20,000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one- through five-year term commitment. The block of 20,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 20,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service up to the date of termination, whichever is greater.

| Term Options | MRC | Overage |
|---|---|---|
| 1 Year | $600.00 | $0.03 |
| 2 Year | $575.00 | $0.0288 |
| 3 Year | $525.00 | $0.0263 |
| 4 Year | $520.00 | $0.0260 |
| 5 Year | $500.00 | $0.0250 |

(N)
(N)

**CBS Minute Pack 40,000**

This optional long distance call plan offers a Cox Business Customer a block of 40,000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one- through five-year term commitment. The block of 40,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 40,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service up to the date of termination, whichever is greater.

| Term Options | MRC | Overage |
|---|---|---|
| 1 Year | $1150.00 | $0.0288 |
| 2 Year | $1075.00 | $0.0269 |
| 3 Year | $1000.00 | $0.0250 |
| 4 Year | $960.00 | $0.0240 |
| 5 Year | $920.00 | $0.0230 |

(N)
(N)

RECEIVED
NOV 20 2008
NPSC-Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.5 Message Telecommunications Service (MTS), cont'd.**

**4. Optional Calling Plans, cont'd.**

**CBS Minute Pack 50,000**

This optional long distance call plan provides Cox Business Customers a block of 50,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 50,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 50,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service up to the date of termination, whichever is greater.

| Term Options | MRC | Overage | |
|---|---|---|---|
| 1 Year | $1400.00 | $0.0288 | (D) |
| 2 Year | $1300.00 | $0.0260 | (D) |
| 3 Year | $1200.00 | $0.0240 | (N) |
| 4 Year | $1200.00 | $0.0240 | (N) |
| 5 Year | $1150.00 | $0.0230 | |

**CBS Minute Pack 75,000** (N/M)

This optional long distance call plan provides Cox Business Customers a block of 75,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 75,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 75,000-minute block will be assessed as detailed below. All minutes will be billed in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

| Term Options | MRC | Overage |
|---|---|---|
| 1 Year | $1900.00 | $0.0253 |
| 2 Year | $1800.00 | $0.0240 |
| 3 Year | $1750.00 | $0.0233 |
| 4 Year | $1725.00 | $0.0230 |
| 5 Year | $1650.00 | $0.0220 |

(N/M)

RECEIVED
NOV 20 2008
NPSC-Comm. Dept.

(M) Material has been moved to page 91.12



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.5 Message Telecommunications Service (MTS), cont'd.**

**4. Optional Calling Plans, cont'd.** (N)

**CBS Minute Pack 100,000**
This optional long distance call plan provides Cox Business Customers a block of 100,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 100,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 100,000-minute block will be assessed as detailed below. All minutes will be billed in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

| Term Options | MRC | Overage |
|---|---|---|
| 1 Year | $2450.00 | $0.0245 |
| 2 Year | $2350.00 | $0.0235 |
| 3 Year | $2250.00 | $0.0225 |
| 4 Year | $2200.00 | $0.0220 |
| 5 Year | $2200.00 | $0.0220 |

**CBS Minute Pack 125,000**
This optional long distance call plan provides Cox Business Customers a block of 125,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 125,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 125,000-minute block will be assessed as detailed below. All minutes will be billed in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

| Term Options | MRC | Overage |
|---|---|---|
| 1 Year | $3000.00 | $0.024 |
| 2 Year | $2875.00 | $0.023 |
| 3 Year | $2750.00 | $0.022 |
| 4 Year | $2750.00 | $0.022 |
| 5 Year | $2625.00 | $0.021 |

RECEIVED
NOV 20 2008
NPSC-Comm. Dept
(N)



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**4. Optional Calling Plans, cont'd.**

**CBS Minute Pack 150,000**

This optional long distance call plan provides Cox Business Customers a block of 150,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 150,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 150,000-minute block will be assessed as detailed below. All minutes will be billed in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

| Term Options | MRC | Overage |
|---|---|---|
| All Terms | $2700.00 | $0.0200 |

(C/R)
(D)
(D)
(D)
(D)

Received

FEB - 8 2018

NPSC Comm. Dept.

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**4. Optional Calling Plans, cont'd.**

**Cox Business Minute Pack 300,000**

This optional long distance call plan provides Cox Business Customers a block of 300,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 300,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 300,000-minute block will be assessed as detailed below. All minutes will be billed in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

| Term Options | MRC | Overage |
|---|---|---|
| All Terms | $5100.00 | $0.0180 |

(C)

**Cox Business Minute Pack 400,000**

This optional long distance call plan provides Cox Business Customers a block of 400,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 400,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 400,000-minute block will be assessed as detailed below. All minutes will be billed in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

| Term Options | MRC | Overage |
|---|---|---|
| All Terms | $6000.00 | $0.0160 |

(C)

Received
FEB - 8 2018
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**4. Optional Calling Plans, cont'd.**

**Cox Business Minute Pack 500,000**

This optional long distance call plan provides Cox Business Customers a block of 500,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 500,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 500,000-minute block will be assessed as detailed below. All minutes will be billed in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

| Term Options | MRC | Overage |
|---|---|---|
| All Terms | $7000.00 | $0.0175 |

**Cox Business Minute Pack 800,000**

This optional long distance call plan provides Cox Business Customers a block of 800,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 800,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 800,000-minute block will be assessed as detailed below. All minutes will be billed in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

| Term Options | MRC | Overage |
|---|---|---|
| All Terms | $9500.00 | $0.0090 |

Received

FEB - 8 2018

NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road

(M/T)

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**4. Reserved**

(M)

RECEIVED
JUN 16 2017
NPSC-Comm. Dept.

(M) Material relocated to Page 166, Obsolete Services Section.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**4. Optional Calling Plans, cont'd.**

**Cox Business Unlimited Call Plan**

A. Description:

Where facilities exist and operating conditions permit, the Cox Business Unlimited Call Plan offers Business Customers in Company's service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below.

B. Eligibility
Business Customers in Company's service area, who subscribe to the following services:

1. At least one but not more than ten flat-rated Business Line and all lines on the Customer's account must be provisioned with Cox Business Unlimited, (see Sections 3.1.2.2 (a), (b) & (c) of this tariff for applicable service activation and monthly recurring rates); and
2. Cox Long Distance for both the intra- and inter-LATA toll services.

C. Terms and Conditions:

1. The Customer must select Company as the carrier of choice for toll services for each Business access line subscribed to under this plan.
2. The Customer may subscribe up to a maximum of ten (10) Unlimited Calling lines for a one-year minimum commitment. All lines in a common hunt group must be provisioned with the unlimited package. The Unlimited Calling is only available to Customers who subscribe to ten (10) or fewer access lines.
3. The Cox Unlimited Package's Monthly Recurring Charge will be billed in advance
4. The unlimited intraLATA and interLATA toll minutes included in this package (1) shall apply exclusively to direct-dialed calls made from the line subject to this package, (2) have no cash value for refund purposes, (3) are not transferable or assignable, (4) shall not be applied to calls outside the United States, (5) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance, **and (6) shall only apply to calls that are two minutes or above in length.** (T) (N) (N)

RECEIVED
AUG 22 2013
NEBRASKA PUBLIC SERVICE COMMISSION



Issued by: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

**LOCAL EXCHANGE SERVICE**
**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**4. Optional Calling Plans, cont'd.**

**Cox Business Unlimited Call Plan, cont'd.**

C. Terms and Conditions, cont'd:

1. The Company may monitor the Customer's toll usage subject to this package. If the Customer uses the toll minutes under this package for outbound telemarketing, call centers or non-voice services, including but not limited to, data services or any service listed below, the Customer will be presumed to be in violation of the usage restrictions of this Package. It shall be the responsibility of the Customer to demonstrate to the Company that the usage is not in violation of the usage restrictions specified herein. Usage restrictions apply and may not be used in conjunction with the following:
   a. Auto dialers or Power dialers
   b. Long distance Internet access
   c. Call Center applications including but not limited to auto dialers
   d. Resale of unlimited minutes
   e. PBX trunks
   f. Ground start line or trunks
   g. ISDN services
   h. Foreign exchange services
   i. Public telephone services
   j. Public access smart-pay phones
   k. Analog to digital conversion digital PBX services
   l. WATS services
   m. PBX/PABX/EABX services
   n. Non-square electronic key telephone systems
   o. Predictive calling/dialing systems
   p. Automatic outbound dialing systems
   q. Any type of automatic call distribution system, or
   r. The functional equivalent of any system listed above

2. If the Company determines that a Customer has failed to demonstrate that the usage is not in violation of any of the usage restrictions, the Company may immediately suspend, restrict or cancel the Customer's access to toll service; or may move the Customer's toll service to another plan offered under this tariff.

D. Rates and Charges:

| | Monthly Recurring Charge |
|---|---|
| Cox Business Unlimited Call Plan | **$22.95** (I) |

(I)

RECEIVED
MAR 21 2014
NPSC-Comm. Dept.



Issued by: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**4. Optional Calling Plans, cont'd.**

(M)

(M)

**The Business Nickel Call Plan**

This Business call plan provides Cox Business Customers a competitively priced alternative to the standard long distance plan. The call plan is available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. The plan is a flat $0.05 per-minute all day, every day on direct dialed intrastate calls with no monthly recurring charge and billed on six-second increments. Additionally, there is a complementary interstate call plan that includes state-to-state calls to all 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI. Additionally, as an added benefit, the Customer will receive free LD minutes each month depending on the number of lines associated with the account pursuant to the table below.

| Number of Lines | Free Minutes |
|---|---|
| 1 through 5 | 250 |
| 6 through 10 | 500 |
| 11+ | 1,000 |

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved to Page 213, Obsolete Services Section.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**5. Toll Free Service**

1. Service Description

Toll-Free Service is an inbound service originating on feature group facilities, which terminate on a Business Line. This service enables the Customer to receive toll-free calls at their place of business **and is available only in conjunction with Cox Local Exchange Service.** (T) (T)

A) The Company reserves the right to require an applicant for Toll-Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that the Customer submit a new traffic forecast quarterly after service is initiated.

B) The Company's Toll-Free Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish the Company's Toll-Free Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.

RECEIVED
JAN - 3 2013
NPSC-Comm. Dept.



Issued by: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.5 Message Telecommunications Service (MTS), cont'd.**

**5. Toll Free Service** (N)

1. Service Description (cont'd)

C) The Customer must obtain an adequate number of access lines for Company Toll-Free Services to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish Company Toll-Free Service to any Customer that fails to comply with these conditions.

D) If the Customer requests assignment of a specific Toll-Free Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than fifteen (15) days and shall be subject to a reservation fee which will be credited to Customer's unpaid balance after the Company's Toll-Free Service has been in actual and substantial use for a consecutive sixty (60) day period. (N)

RECEIVED
APR - 4 2000
NPSC - Comm. Dept.



Issued by: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**5. Toll Free Service**

1. Service Description (cont'd)

E) Use of numbers: Each Company Toll-Free Service telephone number must be placed in actual and substantial use by the Customer. "Substantial use" shall mean a pattern of use that demonstrates intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least 30 average monthly minutes of use or more. Any toll-free telephone number associated with the Company's Toll-Free Service that has not been placed in actual and substantial use during the first sixty (60) day period after service activation may be recovered upon written notice to the Customer. Nothing in this Section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved toll-free telephone numbers hereunder or Customers who subscribe to and use the Company's Toll-Free Service or their transferee or assigns, any ownership interest or proprietary right in any particular toll-free number; however, upon placing a number actually and substantially in use, as defined above, the Company's Toll-Free Service Customers do have a controlling interest in this toll-free number(s). The Company Toll-Free Service Customers may retain the use of their toll-free number assignments, even following changes in their toll-free carrier and/or Responsible Organization. (T)

**Pursuant to 52.107 of the FCC rules:** (N)

**As used in this section, hoarding is the acquisition by a toll free subscriber from a Responsible Organization of more toll free numbers than the toll free subscriber intends to use for the provision of toll free service. The definition of hoarding also includes number brokering, which is the selling of a toll free number by a private entity for a fee.**

**(1) Toll free subscribers shall not hoard toll free numbers.**

**(2) No person or entity shall acquire a toll free number for the purpose of selling the toll free number to another entity or to a person for a fee.**

**(3) Routing multiple toll free numbers to a single toll free subscriber will create a rebuttable presumption that the toll free subscriber is hoarding or brokering toll free numbers.** (N)



Issued by: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.5 Message Telecommunications Service (MTS), cont'd.**

**5. Toll Free Service**

(N)

1. Service Description (cont'd)

F) If a Customer places an order for the Company to carry Customer's already existing toll-free number service, the Customer shall provide to Company the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to the Company's Toll-Free Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its toll-free number(s) to the Company's Resp. Org. If the Customer elects to retain a non-Company Resp. Org., the Customer must notify the Company of any changes in the Customer's Resp. Org. in writing within 48 hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or toll-free service carrier. The Company assumes no responsibility or liability with respect to any obligations of Customer to such previous service providers existing at the time of transfer to Company.

(N)

RECEIVED
APR - 4 2000
NPSC - Comm. Dept.



Issued by: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.5 Message Telecommunications Service (MTS), cont'd.**

**5. Toll Free Service**

(N)

1. Service Description (cont'd)

G) Subject to execution of a Resp. Org. Service Agreement between the Company and the Customer, the Company Resp. Org. will perform the function of Resp. Org. for all Company Toll-Free Service orders unless the Customer requests another Resp. Org. The Company's Resp. Org. functions include 1) search for and reservation of toll-free numbers in the SMS/800; 2) creating and maintaining the toll-free number Customer record in the SMS/800; and 3) provision of a single point of contact for trouble reporting.

(1) Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, the Company will, at the Customer's request, subscribe to Toll-Free Directory Listing for the toll-free number(s) assigned to the Customer. A charge for Toll-Free Directory Listings will apply as set forth in this Tariff. In the event that a Customer transfers its toll-free service to another Resp. Org., the Company shall cease to subscribe to Toll-Free Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll-Free Directory Listing Service is maintained through the new Resp. Org. Customer is responsible for payment of any outstanding Toll-Free Directory Listing charges, including any unexpired portion of any minimum period applicable to such services, and the Company shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll-Free Directory Listing responsibility.

(N)

RECEIVED
APR - 4 2000
NPSC - Comm. Dept.



Issued by: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**5. Toll Free Service**

1. Service Description (cont'd)

(2) Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, it will, at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When a Company Toll-Free Service Customer uses Vertical Features obtained by Company from Local Exchange Company tariffs, a charge will apply. This charge may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.

(3) In the event that a Customer cancels its Company Toll-Free Service, the Customer **will be required to select a new Resp. Org. Such change shall become effective simultaneous with the change in the Customer Toll-Free Service provider.** (C/D) (C) (C) (D)

(4) In the event that a Customer cancels its Company Resp. Org. or Toll-Free Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any services obtained by or on behalf of the Customer by Company.

RECEIVED
JAN - 3 2013
NPSC-Comm. Dept.



Issued by: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.5 Message Telecommunications Service (MTS), cont'd.**

**5. Toll Free Service**

(N)

1. Service Description (cont'd)

H) It is the Customer's responsibility to provide answer supervision back to the Company point of connection even when the Company Toll-Free Service is connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

I) In accordance with FCC regulations, ANI shall only be used for billing and collection, routing, screening, and completion of the originating subscriber's call or transaction or for service directly related to the originating subscriber's call or transaction.

The ANI shall not be reused or resold without first notifying the originating telephone subscriber and obtaining affirmative consent of the subscriber for reuse or resale.

Unless the originating subscriber has given consent for the reuse or resale, any information provided shall not be used for any purpose other than:

- performing the services or transactions that are subject of the originating subscriber's call;
- ensuring network performance security, and the effectiveness of call delivery;
- compiling, using and disclosing aggregate information; and
- complying with applicable laws.

(N)

RECEIVED
APR - 4 2000
NPSC - Comm. Dept.



Issued by: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.5 Message Telecommunications Service (MTS), cont'd.**

**5. Toll Free Service**

(N)

2. Toll Free Service Termination

Customers who terminate service prior to the end of the term of commitment will be liable for a cancellation charge equal to the monthly minimum billing commitment times the number of months remaining in the Customer commitment period through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to twenty-five percent (25%) of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation charge will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.

(N)

RECEIVED
APR - 4 2000
NPSC - Comm. Dept.



Issued by: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**5. Toll Free Service**

**3. Basic Service**

Basic Service means Domestic Toll-Free Service established on the Company network providing termination for a call originated in the continental United States to a single Customer location either through switched or dedicated access. Nationwide Directory Assistance is a component of Basic Service.

(1) Toll-Free Monthly Recurring and Usage Charge

The Toll-Free Number Charge applies to Basic Toll-Free Service. Domestic calls originating within the United States are billed in 6-second increments with a 6-second minimum. All calls originated from Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

| | |
|---|---|
| Monthly Recurring Charge:<br>Per number | $5.00 (D) |
| Change Charge:<br>Per change | $4.50 |
| Per-Minute Charge | $0.15 |

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

## 3.1 Local Exchange Service, cont'd.

### 3.1.5 Message Telecommunications Service (MTS), cont'd.

#### 5. Toll Free Service

3. Reserved

(3) Toll-Free Directory Assistance

Toll-Free Directory Assistance provides the Toll-Free Customer with a listing in the nationwide Toll-Free dial up directory maintained by AT&T.

| | | |
|---|---|---|
| Non-Recurring Charge: per number | $35.00 | (I) |
| Expedite Request: per request | $50.00 | (I) |
| Change Charge: per change | $50.00 | (I) |
| Monthly Recurring Charge: per number | $14.50 | |

RECEIVED
NOV 24
NPSC-Comm. Dept.



Issued by: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.6 Message Telecommunications Service (MTS), cont'd.

5. Toll Free Service

4. Toll Free Call Plans

(M)

(M)

(M) Material relocated to Obsolete Services, page 152.

RECEIVED
NOV - 5 2009
NPSC-Comm. Dept.



Issued by: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**6. Reserved** (M/T)

(M)

(M) Material moved to Page 214, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**6. Reserved** (M/T)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved to Page 215, Obsolete Services Section. (M)



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**6. Reserved** (M/T)

(M)

(M) Material moved to Page 216, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.6 Message Telecommunications Service (MTS), cont'd.

6. Dedicated Long Distance Service (M)

4. Optional Call Plans

(M) Material relocated to Obsolete Services, page 153. (M)

RECEIVED
NOV - 5 2009
NPSC-Comm. Dept.



Issued by: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.6 Message Telecommunications Service (MTS), cont'd.

6. Dedicated Long Distance Service

4. Optional Call Plans, cont'd.

(M)

(M)

(M) Material relocated to Obsolete Services, page 154.

RECEIVED
NOV - 5 2009
NPSC-Comm. Dept.



Issued by: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**7. Reserved** (M/T)

(N)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved to Page 217, Obsolete Services Section.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**7. Reserved** (M/T)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved to Page 218, Obsolete Services Section. (M)



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**7. Reserved** (M/T)

(M)

(M) Material moved to Page 291, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**7. Reserved** (M/T)

(M)

(M) Material moved to Page 220, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.6 Message Telecommunications Service (MTS), cont'd.

7. Dedicated Toll Free Service

4. Optional Call Plan

(M)

(M)

(M) Material relocated to Obsolete Services, page 155.

RECEIVED
NOV - 5 2009
NPSC-Comm. Dept.



Issued by: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

SECTION 3 - Service Descriptions, cont'd.

## 3.2 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator. Additionally, Cox will offer Call Completion for one number at no additional charge to the Customer.

3.2.1 Each call to Directory Assistance will be charged as follows:

| | |
|---|---|
| Residential Per Call· | $2.49 |
| Business Per Call | **$2.49** (I) |

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

3.2.2 A credit will be given for calls to Directory Assistance as follows:

-The Customer experiences poor transmission or is cut-off during the call; or

-The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

3.2.3 Charges for Directory Assistance (DA) are not applicable to calls placed from Customers whose physical, visual, mental or reading disabilities prevent them from using the telephone or the directory. The method of exempting those disabled Customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form. The exemption for disabled Customers includes sent-paid calls from the Customers' local exchange service. Third number billing of DA calls to the disabled Customers' local exchange service are not exempt.

RECEIVED
DEC 18 2015
NPSC-Comm. Dept.

·Charges for the first 500 DA calls will be waived for certified Customers who cannot use the telephone directory due to a visual or physical impairment.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## LOCAL EXCHANGE SERVICE

### SECTION 3 - Service Descriptions, cont'd.

### 3.3 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1, surcharges as specified in Section 3.3.1 will apply:

**Third Number Billing:** Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

**Collect Calls**: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

**Calling Cards**: Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.

**Person to Person**: Calls completed with the assistance of an operator to a particular Station and person specified by the carrier. The call may be billed to the called party.

**Station to Station**: Calls complete with the assistance of an operator to a particular Station. The call may be billed to the called party.

**General Assistance:** The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800/888 telephone numbers, but does not request the operator to complete the call.

RECEIVED
NOV 21 1997
NPSC-Comm Dept



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

SECTION 3 - Service Descriptions, cont'd.

**3.3 Operator Assistance, cont'd.**

**3.3.1 Operator Assisted Surcharges**: The following surcharges will be applied on a per call basis.

| | | |
|---|---|---|
| Third Number Billing (Operator Dialed) | $3.00 | |
| Third Number Billing (Customer Dialed) | $3.00 | |
| **Credit** Card (Operator Dialed) | $3.00 | (D/N) |
| Collect Calling (Operator Dialed) | $3.00 | |
| Collect Calling (Customer Dialed) | $3.00 | |
| Person to Person (Operator Dialed) | $5.00 | |
| Person to Person (Customer Dialed) | $5.00 | |
| Station to Station (Operator Dialed) | $3.00 | |
| General Assistance | N/C | |

**3.3.2 Reserved:**

Received
DEC 22 2017
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.3 Operator Assistance, cont'd.

3.3.2 Reserved:

(D/T)

(D)

RECEIVED
FEB 19 2015
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 3 - Service Descriptions, cont'd.**

## 3.4 Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by on or behalf of the incumbent local exchange carrier in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Customer Station numbers. other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

3.4.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.

**3.4.2 Directory listings must be in the name of a person who lives at a residence and must be a legally authorized or adopted name. Listings may reflect full first/given name or initials of that name. For example, John Smith may be listed as John or J. Smith.** (N) (N) (N) (N)

3.4.3 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto. (T)

3.4.4 **To ensure that listings are placed in the appropriate section of the directory, each Residential listing must be designated "Residential" and each commercial listing must be designated "Business" or "Government".** In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential linings in the Residential section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto. (T) (T) (T) (T)

RECEIVED
NOV 6 2012
NPSC-Comm. Dept.



Issued By: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 3 - Service Descriptions, cont'd.**

**3.4 Directory Listings, cont'd.**

3.4.**5** In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule. (T)

3.4.**6** Directory listings are provided in connection with each Customer service as specified herein. (T)

1. **Primary Listing**: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

2. **Additional Listings:** In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.4.6.

3. **Nonpublished Listings**: Listings that are not printed in directories nor available from Directory Assistance.

   A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customers telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are as specified in Section 3.4.6.

RECEIVED
NOV 6 2012
NPSC-Comm. Dept.



Issued By: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

SECTION 3 - Service Descriptions, cont'd.

**3.4 Directory Listings, cont'd.**

4. **Non-Directory Listed**: A non-directory listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such Listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Nonlisted Listings are specified in Section 3.4.6.

5. **Premium Listing:** A premium listing includes the following directory listings: Alternate, Alpha, Cross Reference, Foreign, Informational, and Temporary.

**3.4.7 Directory Listings Rates**

| | RESIDENTIAL | | BUSINESS | | |
|---|---|---|---|---|---|
| | MONTHLY | NRC | MONTHLY | NRC | |
| Primary Listing | N/C | N/C | N/C | N/C | |
| Additional listing | $1.50 (I) | $5.00 | $5.00 | $10.00 | |
| Non-Published | $3.00 | N/C | N/C | $15.00 | |
| Non-Directory Listed | $2.00 | N/C | $2.50 (I) | $15.00 | |
| Premium Listing | $1.50 | $5.00 | $5.00 | $15.00 | |
| Change Listing | N/A | **$3.00** (R) | N/A | $10.00 | (R) |
| **Change Number** | **N/A** | **$25.00** (N) | | | (N) |

RECEIVED
JAN - 3 2013
NPSC-Comm. Dept.



Issued By: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 3 - Service Descriptions, cont'd.**

## 3.4 Directory Listings, cont'd.

### 3.4.8 Local Number Portability (T)

Number Portability Service is an optional feature by which a new Customer, who was formally a Customer of another certificated local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-Provided Network Access Line Services.

RATES - NUMBER PORTABILITY SERVICE

| | |
|---|---|
| Monthly Recurring Rate | $0.00 |
| Installation: | |
| Per Number Ported | $0.00 |
| For Each Additional Ported | $0.00 |

RECEIVED
NOV 6 2012
NPSC-Comm. Dept.



Issued By: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

SECTION 3 - Service Descriptions, cont'd.

## 3.5 Emergency Services (Enhanced 911)

Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

## 3.6 Vanity Telephone Numbers

At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3.

The following charges will apply for Vanity Telephone Numbers:

| | Non-Recurring (per number) | Monthly Recurring (per number) |
|---|---|---|
| Residential | $0.00 | $0.00 |
| Business | $0.00 | $0.00 |

RECEIVED
JUN 1 1998
NPSC-Comm. Dept.

## 3.7 Special Taxes, Fees and Charges

1. When any local agency, municipality or other political subdivision assesses the Company for any surcharge, fee, license or other tax, such fees, taxes and surcharges will be passed through to the exchange Customer receiving service within the boundaries of such local agency, municipality or other political subdivision accountable for such charges.

2. Dual Party Relay Surcharge

   Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls.

   Nebraska State law requires that a surcharge be collected on each telephone access line in Nebraska. The surcharge will be remitted to the Nebraska Public Service Commission to establish and administer a fund for the statewide dual relay system to be used for eligible communication impaired persons. (T)

   The assessment of this surcharge will be collected on the first one-hundred telephone access lines per Customer and will appear as a line item on the Customer's bill.

   The surcharge, as set by the Nebraska Public Service Commission, will be assessed per access line in compliance with the Commission's rules. (T) (T)



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

SECTION 3 - Service Descriptions, cont'd.

## 3.8 Share the Happiness Referral Offer (N)

1. Description

A Residential Customer (the "Referring Party") may be eligible to receive a credit for the Monthly Recurring Charge (MRC) associated with their primary line and custom calling features when they refer a potential new customer (the "Referred Party") that subscribes to, and is installed with, Cox Digital Telephone as outlined in the terms and conditions below. All fees, taxes, charges, and surcharges apply.

2 Terms and Conditions

1. The MRC is defined as the monthly recurring charges associated with the primary access line (one access line only) and the monthly recurring charges associated with any custom-calling feature associated with the primary access line, except for Voice Mail and Remote Call Forwarding. The offer specifically excludes all usage charges, all charges associated with intrastate, interstate, and international long distance usage charges and any monthly recurring charges in connection with optional long distance calling plans.

2. The Referred Party must reside within the Cox Digital Telephone serviceable area. Referred Parties, who have received Cox Digital Telephone service within the past 45 days of the date of the referral, are ineligible. Only one referral per new customer. This offer may not be combined with any other promotional offer.

3. To qualify for the credit, a Share the Happiness Coupon must be submitted within thirty days of the Referred Party's Cox Digital Telephone installation date. The coupon must be submitted: (1) to the Cox installer at install, (2) submitted online via: www.cox.com. The Share the Happiness coupon must include (i) the Referring Party's first and last name, home address, city, state and zip code, contact phone and email address, and (ii) the Referred Party's first and last name, home address, city, state and zip code, contact phone and email address. This offer is not valid if a Share the Happiness coupon is not submitted, is incomplete, or is otherwise deemed invalid by Cox. (N)

RECEIVED
DEC 23 2008
NPSC-Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

### 4.2 Retention Offer: $5 off MRC Cox Digital Telephone Essential or Premier for up to 12 Months (REMTEFI12; RCMTE0512; RXMTE0512) (N)

1. Description

During the promotional period, this promotion may be offered to existing Residential Customers who indicate an intent to cancel telephone service. Eligible Customers may receive $5 off the Monthly Recurring Charge (MRC) of CDT Essential or Premier for up to twelve (12) months. All taxes, surcharges, usage and non-recurring charges apply.

2. Terms and Conditions
   1. The promotional period ends **April 30, 2018**. (D/N)
   2. At the conclusion of the benefit period; the then current tariff pricing will apply.
   3. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   4. Customers who fail to maintain eligibility for this discount prior to the complete fulfillment of the offer are not eligible to receive a refund or any other consideration for the unused portion of the discount.
   5. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
   6. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.

Received
DEC 22 2017
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 4 - Promotional Offerings

4.1 Promotional Offerings (cont'd)

4.3 Keep America Connected Promotion (D/N)

1. Description

This promotion is available to existing residential and small business customers affected by the coronavirus pandemic. During the promotional period, Cox will not terminate phone services to any residential or small business customer if the customer informs Cox of an inability to pay their bills due to impacts caused by the coronavirus pandemic. Cox will waive any late fees that residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic. This promotion is available through May 15, 2020, but may be extended at Company's discretion.

2. Terms & Conditions

1. The promotion is not transferable and applies per subscriber.
2. Customer must request promotion benefits, which are not applied proactively. (N)

(D)



Received by NPSC
04/03/2020

SECTION 4 - Promotional Offerings

4.1 Promotional Offerings (cont'd)

4.4 50% or 100% Discount off MRC/Fees for Cox Business Voice Customers Affected by the Coronavirus Pandemic (D/N)

1. Description

This promotion may be offered to business customers affected by the coronavirus pandemic. During the promotional period, customers meeting the conditions set forth below will be eligible to receive 50% off or 100% off the Monthly Recurring Charge (MRC) and associated taxes and fees for up to 30 days.

2. Terms & Conditions

1. To be eligible for the 50% discount, business customers must inform Cox voice services are still needed in a reduced capacity during the promotional period due to business disruptions resulting from the coronavirus pandemic.
2. To be eligible for the 100% discount, business customers must inform Cox all voice services are not needed during the promotional period due to business disruptions resulting from the coronavirus pandemic.
3. All usage, and some taxes, fees and surcharges apply and are not subject to the discounts. Fees and surcharges that are percentage based are subject to the applicable discount. Fees and surcharges that are flat fees are not subject to the applicable discount.
4. The promotion is not transferable and applies per subscriber. (D)
5. Customer must request promotion benefits, which are not applied proactively.
6. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission. (N)



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road

Received by NPSC
04/03/2020

SECTION 4 - Promotional Offerings

**4.1 Promotional Offerings (cont'd)**

**4.5 Retention Offer: Cox Digital Telephone $5.00 Off MRC for 12 Months** (D/N)

1. Description

During the promotional period, this promotion may be offered to existing Residential Customers who indicate an intent to cancel telephone service. Eligible Customers may receive CDT Essential or Premier for $5.00 off the Monthly Recurring Charge (MRC) for up to twelve (12) months. All taxes, surcharges, usage and non-recurring charges apply. (D)

2. Terms & Conditions

1. The promotional period ends **March 6, 2017**. (D/N)
2. At the conclusion of the benefit period, the then current tariff pricing will apply.
3. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
4. Customers who fail to maintain eligibility for this discount prior to the complete fulfillment of the offer are not eligible to receive a refund or any other consideration for the unused portion of the discount.
5. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
6. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.

Received
NOV 10 2016
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.7 Retention Offer: Cox Digital Telephone $5.00 Off MRC for 6 Months (RORTX0506)

1. Description

During the promotional period, this promotion may be offered to existing Residential Customers who indicate an intent to cancel telephone service. Eligible Customers may receive CDT Starter, Essential or Premier for $5.00 off the Monthly Recurring Charge (MRC) for up to six (6) months. All taxes, surcharges, usage and non-recurring charges apply.

2. Terms & Conditions

1. The promotional period ends **April 30, 2018.** (D/N)
2. At the conclusion of the benefit period, the then current tariff pricing will apply.
3. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
4. Customers who fail to maintain eligibility for this discount prior to the complete fulfillment of the offer are not eligible to receive a refund or any other consideration for the unused portion of the discount.
5. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
6. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.

Received
DEC - 2 2017
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.8 Retention Offer: Cox Digital Telephone 40% off MRC for 12 Months (ROTTX4012)

1. Description:

   During the promotional period, this promotion may be offered to existing Residential Customers who indicate an intent to cancel telephone service. Eligible Customers may receive CDT Starter, Essential or Premier for 40% off the Monthly Recurring Charge (MRC) for up to twelve (12) months. All taxes, surcharges, usage and non-recurring charges apply.

2. Terms and Conditions

   1. The promotional period ends **April 30, 2018**. (D/N)
   2. At the expiration of the benefit period, the Customer will be assessed the rates and charges for the subscribed services pursuant to the effective tariff on file with the NPSC.
   3. The discount has no cash value; is not transferable and applies per Subscriber.
   4. If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.
   5. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, other usage charges, assessments and surcharges apply.
   6. The Company reserves the right to discontinue the offer, upon 14-days notice to the Nebraska Public Service Commission (NPSC).

Received
DEC 22 2017
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.9 Retention Offer: CDT Premier $14.99 MRC for 12 Months (D/N)

1. Description

During the promotional period, this retention promotion may be offered to Residential Customers who express a desire to disconnect service. Eligible Customers may receive Cox Digital Telephone Premier for a discounted Monthly Recurring Charge (MRC) of **$14.99** for **up to** twelve (12) months. (D) (D/N) (D)

2. Terms and Conditions

1. The promotional period ends **December 31, 2016**. (D/N)
2. At the expiration of the benefit period, the Customer will be assessed the rates and charges for the subscribed services pursuant to the effective tariff on file with the NPSC. (D/N)
3. The discount has no cash value; is not transferable and applies per Subscriber.
4. If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.
5. The monthly service charges associated with the services above do not include any "usage" charges, except for the Premier package with unlimited domestic long distance. All fees, taxes, other usage charges, assessments and surcharges apply.
6. The Company reserves the right to discontinue the offer, upon 14-days notice to the Nebraska Public Service Commission (NPSC).

RECEIVED
MAR - 3 2016
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 4 - Promotional Offerings

**4.1 Promotional Offerings (cont'd)**

**4.10 Retention Offer: CDT Starter or Essential $4.00 MRC for 12 months; $12.00 MRC for 12 additional months** (D/N) (N)

**1. Description:**

**During the promotional period, this promotion may be offered to existing Residential Customers who indicate an intent to cancel telephone service. Eligible Customers may receive CDT Starter or Essential for $4.00 Monthly Recurring Charge (MRC) for the first twelve (12) months and $12.00 MRC for months 13-24. All taxes, surcharges, usage and non-recurring charges apply.** (D/N) (D/N)

**2. Terms and Conditions**

1. The promotional period ends **December 31, 2016**. (D/N)
2. At the expiration of the benefit period, the Customer will be assessed the MRC contained in the effective tariff on file with the NPSC.
3. The discount has no cash value; is not transferable and applies per Subscriber.
4. If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.
5. The monthly service charges associated with the services above do not include any "usage" charges. All fees, taxes, usage charges, assessments and surcharges apply. (D) (D)
6. The Company reserves the right to discontinue the offer, upon 14-days notice to the Nebraska Public Service Commission (NPSC).

MAR - 3 2016
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 4 - Promotional Offerings**

**4.1 Promotional Offerings (cont'd)**

**4.11 Retention Offer: CDT Essential or Premier $9.99 MRC for 6 Months (RRCTE1012)** (D) (N)

**1. Description:**

During the promotional period, this promotion may be offered to existing Residential Customers who express a desire to disconnect service. Eligible Customers may receive CDT Essential or Premier for a discounted Monthly Recurring Charge (MRC) of $9.99 for up to six (6) months. All taxes, surcharges, usage and non-recurring charges apply. (D)

**2. Terms and Conditions**

- The promotional period ends **December 31, 2017**. (D/N)
- At the expiration of the benefit period, the Customer will be assessed the rates and charges for the subscribed services pursuant to the effective tariff on file with the NPSC.
- The discount has no cash value; is not transferable and applies per subscriber.
- If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.
- The monthly service charges associated with the services above do not include any assessed "usage" charges, **except for the Premier package with unlimited domestic long distance.** All fees, taxes, usage charges, assessments and surcharges apply. (N) (N)
- The Company reserves the right to discontinue the offer, upon 14-days notice to the Nebraska Public Service Commission (NPSC).

**4.12 Free Self-Installation or Professional Installation Promotion**

**1. Description**

This promotion is offered to existing and new Cox subscribers adding Cox Digital Telephone (CDT) service. The Activation or Connection Charge will be waived for Professional or Self Installations of new subscribers of CDT service.

**2. Terms and Conditions**

1 The promotional period ends **June 27, 2016**.
2 Applicable installation charges are waived.

3 All fees, taxes, usage charges, assessments and surcharges apply.
4 The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

RECEIVED
MAR - 8 2017
NPSC-Comm. Dept.

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.13 Retention Offer: 50% off MRC CDT Essential or Premier for 6 Months

1. Description

   During the promotional period, this promotion may be offered to existing Residential Customers who express a desire to disconnect service. Eligible Customers may receive CDT Essential or Premier for 50% off the Monthly Recurring Charge (MRC) for up to six (6) months. All taxes, surcharges, usage and non-recurring charges apply.

2. Terms & Conditions (D/N)
   1. The promotional period ends **March 6, 2017.**
   2. At the expiration of the benefit period, the customer will be assessed the rates and charges for the subscribed services pursuant to the effective tariff on file with the NPSC.
   3. The discount has no cash value; is not transferable and applies per subscriber.
   4. If the customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.
   5. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
   6. The Company reserves the right to discontinue the offer, upon 14-days notice to the Nebraska Public Service Commission (NPSC).

Received

NOV 10 2016

NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 4 - Promotional Offerings

**4.1 Promotional Offerings (cont'd)**

**4.14 Retention Offer: 20% off MRC CDT Starter, Essential or Premier for 12 Months**

1. Description

   During the promotional period, this promotion may be offered to existing Residential Customers who express a desire to disconnect service. Eligible Customers may receive CDT Starter, Essential or Premier for 20% off the Monthly Recurring Charge (MRC) for up to twelve (12) months. All taxes, surcharges, usage and non-recurring charges apply.

2. Terms & Conditions
   1. The promotional period ends **March 6, 2017**. (D/N)
   2. At the expiration of the benefit period, the customer will be assessed the rates and charges for the subscribed services pursuant to the effective tariff on file with the NPSC.
   3. The discount has no cash value; is not transferable and applies per subscriber.
   4. If the customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.
   5. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
   6. The Company reserves the right to discontinue the offer, upon 14-days notice to the Nebraska Public Service Commission (NPSC).

**4.15 Reserved**

Received

NOV 10 2016

NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 4 - Promotional Offerings**

**4.1 Promotional Offerings (cont'd)**

**4.16 CDT Premier $6.00 Additional MRC for 12 Months Upgrade Promotion**

1. Description

   During the promotional period, all eligible new Cox customers newly adding Cox Digital Telephone Essential and Cox Advanced TV may choose to upgrade to CDT Premier package for an additional $6 per month, exclusive of taxes, fees and surcharges, for the first twelve (12) months of service. (D) (D)

2. Terms and Conditions
   1. The promotional period ends **June 27, 2016.** (D/N)
   2. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   3. This offer may not be combined with any other promotion offered by the Company.
   4. Customers who fail to maintain eligibility for this discount prior to the complete fulfillment of the offer are not eligible to receive a refund or any other consideration for the unused portion of the discount.
   5. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
   6. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

RECEIVED
MAR - 3 2016
NPSC-Comm. Dept.

**4.1 Promotional Offerings (cont'd)**

**4.17 CDT Essential or Premier for $9.99 for 12 (Twelve) Months**

1. Description
   During the promotional period, new Residential Cox Digital Telephone ("CDT") Customers will be eligible to receive CDT Essential or Premier with a Monthly Recurring Charge (MRC) of $9.99 for up to twelve (12) months.

2. Terms & Conditions
   1. The promotional period ends October 31, 2016.
   2. The promotional discount has no cash value, is not transferable, and applies per subscriber.
   3. This offer may not be combined with any other promotion offered by the company.
   4. Customers, who fail to maintain eligibility for this discount prior to the complete fulfillment of the offer, are not eligible to receive a refund for the unused portion of the discount.
   5. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
   6. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission

**4.18 CDT Starter, Essential or Premier 30% Reduction Retention Promotion**

**1. Description**
The retention promotion may be offered as an incentive to a Residential Customer to continue service with Cox Digital Telephone. If the Customer informs Cox that they are considering the discontinuation of service, a Cox representative may offer the customer a 30% discount off the Monthly Recurring Charge (MRC) for up to a twelve (12) month period on the Residential Customer's current monthly billing statement. This discount applies to the Primary Line only.

**2. Terms and Conditions**
1. Customers must subscribe to this promotion by **March 6, 2017**. (D/N)
2. The discount has no cash value, is not transferrable and applies per subscriber.
3. This promotion will be offered only to Residential Customers that call Cox Customer Service to discontinue their Cox Digital Telephone (CDT) service.
4. The monthly service charges associated with the services above do not include any "usage" charges, except for the Premier Package with unlimited domestic long distance. All fees, taxes, usage charges, assessments, and surcharges apply.
5. The company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.

Received
NOV 10 2016
NPSC Comm. Dept.

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

**4.19 Retention Offer: Upgrade to CDT Essential or Premier $5 Off MRC for 12 Months** (D/N)

1. **Description**
   The retention promotion may be offered as an incentive to a Residential Customer to continue service with Cox Digital Telephone. If the Customer informs Cox that they are considering the discontinuation of service, a Cox representative may offer the **CDT Starter** customer a**n upgrade to CDT Essential or Premier service for $5 off the Monthly Recurring Charge (MRC) for up to twelve (12) months.** (D/N) (D/N)

2. **Terms and Conditions**
   1. Customers must subscribe to this promotion by **December 31, 2016.** (D/N)
   2. The discount has no cash value, is not transferrable and applies per subscriber.
   3. This promotion will be offered only to Residential Customers that call Cox Customer Service to discontinue their Cox Digital Telephone (CDT) service.
   4. The monthly service charges associated with the services above do not include any "usage" charges, except for the Premier Package with unlimited domestic long distance. All fees, taxes, usage charges, assessments, and surcharges apply.
   5. The company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.

RECEIVED
MAR – 3 2016
NPSC-Comm. Dept



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.20 One Free Monthly Recurring Charge Promotion

1. **Description**
   This promotion may be offered to new Cox Digital Telephone (CDT) Residential Customers, who already subscribe to Cox Video or Cox High Speed Internet. A Cox representative may offer the Customer a waiver of the Monthly Recurring Charge (MRC) on the Residential Customer's first monthly billing statement. This discount applies to any Cox Digital Telephone Package (CDT Starter, CDT Essential or CDT Premier). This offer includes free installation.

2. **Terms and Conditions**
   1. The promotional period ends **December 31, 2016**. (D/N)
   2. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   3. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
   4. The company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.

### 4.20a Free Self-Installation for New Cox Digital Telephone Customers

1. Description

   During the promotional period, Customers residing in a community that provides Cox TV bulk service newly subscribing to Cox Digital Telephone Service may receive a waiver of the tariffed self-installation service activation charges.

2. Terms and Conditions
   1. The promotional period ends **June 27, 2016**.
   2. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   3. This promotion applies to the tariffed professional and self-installation service activation charges for Cox Digital Telephone. All "usage" charges, other toll usage, taxes, fees, assessments and surcharges apply and will not be discounted.
   4. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.

Received

JUN 17 2016

NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 4 - Promotional Offerings

4.1 Promotional Offerings (cont'd)

4.21 Free Self-Installation for New Cox Digital Telephone Customers (D/N)

1. Description
During the promotional period, new Cox Residential Customers residing in a community that provides Cox TV bulk service adding Cox Digital Telephone may be eligible to receive a waiver of the tariffed self-installation service activation charge.

2. Terms & Conditions
   1. The promotional period ends February 29, 2016.
   2. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   3. This promotion applies to the tariffed self-installation service activation charges for Cox Digital Telephone. All "usage" charges, other toll usage, taxes, fees, assessments and surcharges apply and will not be discounted.
   4. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.

4.21a 50% Off Professional Installation for New Cox Digital Telephone Customers

1. Description
During the promotional period, new Cox Residential Customers adding Cox Digital Telephone, Cox Advanced TV and Cox High Speed Internet services may be eligible to receive a 50% discount off the tariffed professional installation service activation charge.

2. Terms & Conditions
   1. The promotional period ends February 29, 2016.
   2. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   3. This promotion applies to the tariffed professional installation service activation charges for Cox Digital Telephone. All "usage" charges, other toll usage, taxes, fees, assessments and surcharges apply and will not be discounted.
   4. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission. (N)

(D)



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

RECEIVED
SEP 18 2015
NPSC-Comm. Dept.

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.22 Free Professional Installation for Cox Digital Telephone Customers

1. Description
   During the promotional period, new and existing Cox Residential Customers adding Cox Digital Telephone and Cox Advanced TV services may be eligible to receive a waiver of the tariffed professional or self-installation service activation charges.

2. Terms & Conditions
   1. The promotional period ends February 1, 2016.
   2. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   3. This promotion applies to the tariffed professional and self-installation service activation charges for Cox Digital Telephone. All "usage" charges, other toll usage, taxes, fees, assessments and surcharges apply and will not be discounted.
   4. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.

### 4.22a Free Professional Installation for Transferring Cox Digital Telephone Customers with Cox TV and Cox High Speed Internet services. (AC171IN3PPT) (N)

1. Description
   During the promotional period, existing Residential Cox Digital Telephone Customers that also subscribe to Cox TV and Cox High Speed Internet services transferring all 3 services from one residence to another may be eligible to receive a waiver of the tariffed professional installation service activation charge.

2. Terms & Conditions
   1. The promotional period ends **June 26, 2017**. (D/N)
   2. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   3. This promotion applies to the tariffed professional installation service activation charges for Cox Digital Telephone. All "usage" charges, other toll usage, taxes, fees, assessments and surcharges apply and will not be discounted.
   4. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

MAR - 8 2017
NPSC-Comm. Dept.

**SECTION 4 - Promotional Offerings**

**4.1 Promotional Offerings (cont'd)**

**4.23 Cox Digital Telephone Upgrade Promotion $5 Additional MRC for 6 Months**

Description:

During the promotional period, existing Residential Cox Digital Telephone Customers may receive a Cox Digital Telephone package upgrade from Starter or Essential to Premier for $5 more per month on the Monthly Recurring Charge (MRC) for up to six (6) months.

Terms & Conditions:

1. The promotional period ends **March 26, 2018**. (D/N)
2. At the end of 6 month benefit period, Customers will be assessed the standard tariffed MRC for the applicable CDT Package.
3. The discount in this promotion has no cash value; is not transferrable, and applies per subscriber.
4. Customers who fail to maintain eligibility for this discount prior to the complete fulfillment of the offer are not eligible to receive a refund or any other consideration for the unused portion of the discount.
5. The monthly service charges associated with the services above do not include any "usage" charges, except for the Premier Package with unlimited domestic long distance. All fees, taxes, usage charges, assessments, and surcharges apply.
6. The Company reserves the right to discontinue the offer, upon 14 day notice to the Nebraska Public Service Commission.

Received
DEC 22 2017
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 4 - Promotional Offerings**

**4.1 Promotional Offerings (cont'd)**

**4.24 Retention Offer: $24.99 MRC CDT Premier Upgrade for 12 Months (REFTM25121)** (N)

1. Description:

   During the promotional period, this promotion may be offered to Residential Customers who express a desire to disconnect service. Eligible Customers may receive an upgrade from CDT Starter or Essential to CDT Premier for a discounted Monthly Recurring Charge (MRC) of $24.99 for up to twelve (12) months. At the end of the promotional benefit period, CDT Premier will be assessed the MRC pursuant to the current tariff rate on file with the Commission.

2. Terms and Conditions

   1. The promotional period ends **December 31, 2017**. (D/N)
   2. At the expiration of the benefit period, the Customer will be assessed the MRC contained in the effective tariff on file with the NPSC.
   3. The discount has no cash value; is not transferable and applies per Subscriber.
   4. If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.
   5. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
   6. The Company reserves the right to discontinue the offer, upon 14-days notice to the Nebraska Public Service Commission (NPSC).

RECEIVED
MAR - 8 2017
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.25 CDT Premier 36 Months Free as part of Cox 3 Product Service Bundle Promotion (D/N) (N)

1. Description

   During the promotional period, this **promotion may be offered to new customers. Eligible customers may receive Cox Digital Telephone Premier package for free for thirty-six (36) months, when purchased as part of a Cox 3 product service bundle. Installation fees will also be waived.** (D/N) (N) (D

2. Terms & Conditions
   a. The promotional period **ends June 27, 2016.** (D/N)
   b. At the expiration of the benefit **period,** the customer will be assessed the rates and charges for the subscribed services pursuant to the effective tariff **on** file with the NPSC. (D/N) (T)
   c. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   d. This offer may not be combined with any other promotion offered by the company.
   e. Customers who fail to maintain eligibility for this discount prior to the complete fulfillment of the offer are not eligible to receive a refund or any other consideration for the unused portion of the discount.
   f. The monthly service charges associated with the services above do not include any "usage" charges, **except unlimited domestic long distance as included in the Premier package.** All fees, taxes, usage charges, assessments and surcharges apply. (N) (N)
   g. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.

RECEIVED
MAR - 3 2016
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.26 CDT Premier Telephone Package - $14.99 MRC for Twelve Months, $24.99 for Twelve Additional Months with Purchase of Affiliated Service and Twenty-Four Month Price Lock Guarantee (PLG) (T)

**Description**

This promotion is available to new Residential Customers of CDT Premier and Cox affiliated High Speed Internet or Video service who subscribe to service through a Price Lock Guarantee Service Agreement. During the promotional period, Cox will reduce the Monthly Recurring Charge (MRC) for the Premier telephone package to $14.99 for the initial twelve (12) months of service and reduce the MRC to $24.99 for the remaining twelve (12) months of service. The promotion applies to the Primary Line only and reduces the MRC associated with the Premier telephone package for twenty-four (24) months.

.

**Terms and Conditions**

1. The promotional period ends **June 27, 2016**. (D/N)
2. This promotion will be offered only to Residential Customers who subscribe to service through a twenty-four (24) month PLG with a $240 Early Termination Fee (ETF).
3. At the expiration of the twenty-four (24) month benefit, the Customer will be assessed the rates and charges for the subscribed services pursuant to the effective tariff file with the NPSC.
4. The discount has no cash value; is not transferable and applies per subscriber.
5. If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.
6. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
7. The Company reserves the right to discontinue the offer, upon 14-days notice to the Nebraska Public Service Commission (NPSC).

RECEIVED
MAR - 3 2016
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.27 $14.99 MRC CDT Premier with Additional Product for 12 Months (D/N)

1. Description

   During the promotional period, Residential Customers, who **newly** subscribe to Cox (N)
   Digital Telephone (CDT) **and Cox affiliated High Speed Internet or Video** (N)
   **service**, will be eligible to receive **CDT Premier for the discounted Monthly** (D/N)
   **Recurring Charge (MRC) of $14.99 for up to twelve (12) months.** (N)
   **Professional** installation charges **will be waived.** (D/N)

2. Terms and Conditions
   1. The promotional period ends **June 27, 2016.** (D/N) (D) (D) (D) (D)
   2. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   3. **If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.** (D/N) (D/N) (D/N) (D/N)
   4. **At the expiration of the benefit period, the customer will be assessed the rates and charges for the subscribed services pursuant to the effective tariff on file with the NPSC.** (D/N) (N) (N)
   5. The monthly service charges associated with the services above do not include any "usage" charges, **except unlimited domestic long distance as included in the Premier Package.** All fees, taxes, usage charges, assessments and surcharges apply. (D/N) (N)
   6. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.

RECEIVED
MAR - 3
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.28 15% Discount off MRC CDT Essential or Premier for up to 12 Months promotion

1. Description

   This promotion may be offered to new Cox Digital Telephone (CDT) Residential (D/N) Customers. Eligible Customers will be eligible to receive 15% off the Monthly Recurring Charge (MRC) per month for up to twelve (12) months. This discount applies to CDT Essential or Premier Packages.

2. Terms and Conditions
   1. The promotional period ends **June 27, 2016.**
   2. At the conclusion of the benefit period; standard tariff pricing will apply.
   3. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   4. Customers who fail to maintain eligibility for this discount prior to the complete fulfillment of the offer are not eligible to receive a refund or any other consideration for the unused portion of the discount.
   5. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
   6. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.

RECEIVED
MAR - 3 2016
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 4 - Promotional Offerings**

**4.1 Promotional Offerings (cont'd)** (D)

**4.29 CDT Essential $4.99 MRC or Premier $9.99 MRC for 12 Months** (D/N) (D/N) (D/N)

1. Description

   During the promotional period and upon request, new Cox Digital Telephone customers are eligible to receive **CDT Essential for the discounted Monthly Recurring Charge (MRC) of $4.99 or CDT Premier for the discounted MRC of $9.99 for up to twelve (12) months.** (D/N)

2. Terms and Conditions:

   1. **The promotional period ends June 27, 2016.**
   2. **At the conclusion of the benefit period; standard tariff pricing will apply.**
   3. **The discount in this promotion has no cash value: is not transferable, and applies per subscriber.**
   4. **Customers who fail to maintain eligibility for this discount prior to the complete fulfillment of the offer are not eligible to receive a refund or any other consideration for the unused portion of the discount.** (D) (N)
   5. **The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.**
   6. **The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.**

RECEIVED
MAR - 3 2016
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.30 CDT Essential or Premier $15.00 MRC for 12 Months for Existing Cox Affiliated Service Customers

1. Description

   During the promotional period, Cox affiliated High Speed Internet or Video service customers will be eligible to receive CDT Essential or Premier for the discounted Monthly Recurring Charge (MRC) of $15.00 for up to twelve (12) months, plus their choice of any of the 2 items; Movie Pak, DVR, Receiver, 1 premium channel or 1 level Cox High Speed Internet uptier.

2. Terms & Conditions
   1. The promotional period ends **March 6, 2017**. (D/N)
   2. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   3. If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.
   4. At the expiration of the benefit period, the customer will be assessed the rates and charges for the subscribed services pursuant to the effective tariff on file with the NPSC.
   5. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
   6. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.

Received
NOV 10 2016
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 4 - Promotional Offerings

**4.1 Promotional Offerings (cont'd)**

**4.30a CDT Premier $30.00 MRC with Purchase of Cox Affiliated Service for 12 Months**

1. **Description**

   **During the promotional period, New and Existing Customers may receive Cox Digital Telephone Premier Package at a discounted Monthly Recurring Charge (MRC) of $30 for twelve (12) months when adding Economy TV, Latino Pak or Cox High Speed Internet Essential.**

2. **Terms & Conditions**
   1. **The promotional period ends June 27, 2016.**
   2. **The discount in this promotion has no cash value: is not transferable, and applies per subscriber.**
   3. **If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.**
   4. **At the expiration of the benefit period, the customer will be assessed the rates and charges for the subscribed services pursuant to the effective tariff on file with the NPSC.**
   5. **The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.** (N) (D)
   6. **The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.**

RECEIVED
MAR - 3 2016
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 4 - Promotional Offerings**

**4.1 Promotional Offerings (cont'd)**

**4.31 CDT Premier Upgrade $6.00 Additional MRC with Purchase of Cox Affiliated Services for 36 Months**

1. **Description**

   **During the promotional period, Customers newly adding CDT Essential with affiliated Cox TV and Internet service may choose to upgrade to CDT Premier for an additional $6 Monthly Recurring Charge (MRC) for up to thirty-six (36) months.**

2. **Terms & Conditions**
   1. **The promotional period ends June 27, 2016.**
   2. **The discount in this promotion has no cash value: is not transferable, and applies per subscriber.**
   3. **If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.**
   4. **At the expiration of the benefit period, the customer will be assessed the rates and charges for the subscribed services pursuant to the effective tariff on file with the NPSC.** (D) (N)
   5. **The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.**
   6. **The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.**

RECEIVED
MAR - 3 2016
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.32 Free CDT Premier for 12 Months Special Events Promotion (SPECIALT12)

1. Description

   During the promotional period, New and Existing Customers may receive Cox Digital Telephone Premier for free for twelve (12) months. Additionally, professional and self-installation fees will be waived.

2. Terms and Conditions

   1. The promotional period ends **April 30, 2018**. (D/N)
   2. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   3. If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.
   4. At the expiration of the benefit period, the customer will be assessed the rates and charges for the subscribed services pursuant to the effective tariff on file with the NPSC.
   5. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
   6. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.

### 4.33 Reserved (D)

Received
DEC 22 2017
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 4 - Promotional Offerings

4.1 Promotional Offerings (cont'd)

4.34 CDT Premier Upgrade $6.00 Additional MRC with Purchase of Cox Affiliated Services for 24 Months

1. Description

During the promotional period, Customers newly adding CDT Essential with affiliated Cox TV and Internet service may choose to upgrade to CDT Premier for an additional $6 Monthly Recurring Charge (MRC) for up to twenty-four (24) months.

2. Terms & Conditions
   1. The promotional period ends June 27, 2016.
   2. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   3. If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.
   4. At the expiration of the benefit period, the customer will be assessed the rates and charges for the subscribed services pursuant to the effective tariff on file with the NPSC. (D/N)
   5. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
   6. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.

RECEIVED
NPSC-Comm. Dept



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.35 Retention Offer: CDT Premier $9.99 MRC for 12 Months (RXCTM0912) (D/N)

1. Description

   During the promotional period, this promotion may be offered to existing Residential Customers who indicate an intent to cancel telephone service. Eligible Customers may receive CDT Premier for $9.99 Monthly Recurring Charge (MRC) for up to twelve (12) months. All taxes, surcharges, usage and non-recurring charges apply. (D)

2. Terms & Conditions

   1. The promotional period ends **April 30, 2018**. (D/N)
   2. At the conclusion of the benefit period, the then current tariff pricing will apply.
   3. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   4. Customers who fail to maintain eligibility for this discount prior to the complete fulfillment of the offer are not eligible to receive a refund or any other consideration for the unused portion of the discount.
   5. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
   6. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.

Received
DEC 22 2017
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.36 Cox Digital Telephone Premier $10.00 MRC for 12 Months (AC171TM12U) (D/N)

1. Description

   During the promotional period, this promotion may be offered to new or existing Residential Customers adding Cox Digital Telephone Service. Eligible Customers may receive CDT Premier for $10.00 Monthly Recurring Charge (MRC) for up to twelve (12) months. All taxes, surcharges, usage and non-recurring charges apply.

2. Terms & Conditions

   1. The promotional period ends **March 26, 2018**. (D/N)
   2. At the conclusion of the benefit period, the then current tariff pricing will apply.
   3. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   4. Customers who fail to maintain eligibility for this discount prior to the complete fulfillment of the offer are not eligible to receive a refund or any other consideration for the unused portion of the discount.
   5. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
   6. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission

Received

DEC 22 2017

NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.37 Up to 50% Discount on MRC for up to 6 Months promotion (N)

1. Description
   During the promotional period, new Residential Customers, who subscribe to Cox Digital Telephone **and already subscribe to video or internet service**, will be eligible to receive **up to** 50% off the Monthly Recurring Charge (MRC) for up to six (6) months. This discount applies to CDT Essential or Premier Packages. (N) (D)

2. Terms and Conditions
   1. The promotional period **ends June 30, 2015**. (D/N)
   2. At the end of the promotional benefit period; tariff pricing will apply.
   3. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   4. This offer may not be combined with any other promotion offered by Cox.
   5. Customers who fail to maintain eligibility for this discount prior to the complete fulfillment of the offer are not eligible to receive a refund or any other consideration for the unused portion of the discount.
   6. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
   7. The Company reserves the right to discontinue the offer upon 14 days notice to the Nebraska Public Service Commission.



Issued By: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

RECEIVED
DEC 23 2014
NPSC-Comm. Dept.

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.38 Retention Offer: $10 Discount off CDT Starter, Essential or Premier for up to Six Months (RORTX1006)

1. Description
   During the promotional period, this promotion may be offered to Residential Customers who express a desire to disconnect service. Eligible Customers may receive CDT Starter, Essential or Premier for $10 off the Monthly Recurring Charge (MRC) for up to six (6) months.

2. Terms & Conditions
   1. The promotional period ends **April 30, 2018**. (D/N)
   2. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   3. This offer may not be combined with any other promotion offered by the company.
   4. At the end of the promotional benefit period, the then current tariff pricing will apply.
   5. Customers who fail to maintain eligibility for this discount prior to the complete fulfillment of the offer are not eligible to receive a refund or any other consideration for the unused portion of the discount.
   6. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the CDT Premier. All fees, taxes, usage charges, assessments and surcharges apply.
   7. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission

Received
DEC 22 2017
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 4 - Promotional Offerings

**4.1 Promotional Offerings (cont'd)**

**4.39 Retention Offer: $15 off MRC Cox Digital Telephone Essential or Premier for up to 6 Months (RECTEFF06)**

1. **Description**

   **During the promotional period, this promotion may be offered to existing Residential Customers who indicate an intent to cancel telephone service. Eligible Customers may receive $15 off the Monthly Recurring Charge (MRC) of CDT Essential or Premier for up to six (6) months. All taxes, surcharges, usage and non-recurring charges apply.**

2. **Terms and Conditions**
   1. **The promotional period ends December 31, 2017.**
   2. **At the conclusion of the benefit period; the then current tariff pricing will apply.**
   3. **The discount in this promotion has no cash value: is not transferable, and applies per subscriber.**
   4. **Customers who fail to maintain eligibility for this discount prior to the complete fulfillment of the offer are not eligible to receive a refund or any other consideration for the unused portion of the discount.**
   5. **The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.**
   6. **The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.**

RECEIVED
MAR - 8 2017
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.40 $10 Discount off CDT Essential or Premier for 6 Months (RECTETE06)

1. Description

During the promotional period, new Residential Customers, who subscribe to Cox Digital Telephone and already subscribe to video or internet service, will be eligible to receive CDT Essential or Premier for $10 off the Monthly Recurring Charge (MRC) for up to six (6) months.

2. Terms & Conditions
   1. The promotional period ends **April 30, 2018**. (D/N)
   2. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   3. This offer may not be combined with any other promotion offered by the company.
   4. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
   5. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission

### 4.41 CDT Premier for $19.99/month for Six Months

1. Description
During the promotional period, Residential Customers, who current customers of a Cox affiliated company's service and subscribe to CDT or current CDT Customers that choose to retain (retention offer) Cox Digital Telephone, will be eligible to receive CDT Premier at the rate of $19.99/month for up to six months. Connection charges will be waived for newly subscribed Customers to Cox Digital Telephone service.

1. Terms & Conditions
1. The promotional period begins April 10, 2012 and ends December 31, 2012.
   2. At the expiration of the six (6) month benefit period, the rates and charges for the CDT service will apply pursuant to the effective tariff on file with the NPSC.
   3. The discount has no cash value; is not transferable and applies per Subscriber.
   4. If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.
   5. The monthly service charges associated with the services above do not include any assessed "usage" charges. All fees, taxes, usage charges, assessments and surcharges apply.
   6. The Company reserves the right to discontinue the offer upon 14-days notice to the Nebraska Public Service Commission (NPSC).

Received



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

DEC 22 2017
NPSC Comm. Dept.

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.42 Retention: 50% Off the MRC Promotion for Six Months (D/N)

**Description**

This retention promotion will be offered to existing Cox Residential Customers, who call in to disconnect services, but then decide to continue their Cox service. During the promotional period, continuing Cox Customers will receive **50%** off the Monthly Recurring Charge (MRC) of Cox Digital Telephone **Essential or Premier** for up to **six (6)** months. (D/N) (N) (D/N) (D)

**Terms and Conditions**

1. The promotional period **ends December 31, 2014**. (D/N)
2. At the expiration of the **six (6)** month benefit period, the Customer will be assessed pursuant to the effective tariff on file with the NPSC. (D/N)
3. The discount has no cash value; is not transferable and applies per Subscriber.
4. If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the benefit period.
5. The MRC associated with the services above do not include any "usage" charges, **except unlimited domestic long distance as included in the Premier Package**. All fees, taxes, usage charges, assessments and surcharges apply. (N) (N)
6. The Company reserves the right to discontinue the offer, upon 14-days notice to the Nebraska Public Service Commission (NPSC).

RECEIVED
APR 28 2014
NPSC Comm. Dept.



Issued By: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## SECTION 4 - Promotional Offerings

**4.1 Promotional Offerings (cont'd)**

**4.43 Retention Offer: $14.99 MRC CDT Premier Upgrade for 12 Months (RECTM14061)**

**1. Description:**

**During the promotional period, this promotion may be offered to Residential Customers who express a desire to disconnect service. Eligible Customers may receive an upgrade from CDT Starter or Essential to CDT Premier for a discounted Monthly Recurring Charge (MRC) of $14.99 for up to twelve (12) months. At the end of the promotional benefit period, CDT Premier will be assessed the MRC pursuant to the current tariff rate on file with the Commission.**

(D)

**2. Terms and Conditions**

1. **The promotional period ends December 31, 2017.**
2. **At the expiration of the benefit period, the Customer will be assessed the MRC contained in the effective tariff on file with the NPSC.**
3. **The discount has no cash value; is not transferable and applies per Subscriber.**
4. **If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.**
5. **The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.**
6. **The Company reserves the right to discontinue the offer, upon 14-days notice to the Nebraska Public Service Commission (NPSC).**

RECEIVED
MAR - 8 2017
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 4 - Promotional Offerings

4.1 Promotional Offerings (cont'd)

4.44 $10 Discount off CDT Essential or Premier for 12 Months (RXCTE1012) (D/N)

1. Description

During the promotional period, this promotion may be offered to Residential Customers who express a desire to disconnect service. Eligible Customers may receive $10 off the Monthly Recurring Charge (MRC) of CDT Essential or CDT Premier for up to twelve (12) months. At the end of the promotional benefit period, CDT Essential or CDT Premier will be assessed the MRC pursuant to the current tariff rate on file with the Commission.

2. Terms & Conditions
   1. The promotional period ends April 30, 2018.
   2. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
   3. This offer may not be combined with any other promotion offered by the company.
   4. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
   5. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission (D/N)

Received
DEC 22 2017
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 4 - Promotional Offerings**

**4.1 Promotional Offerings (cont'd)**

**4.45 Cox Digital Telephone Premier $30.99 For 12 Months with Purchase of Cox Affiliated Internet Service** (D/N)

Description
**During the promotional period, new Residential Customers, who also newly subscribe to Cox High Speed Internet, will be eligible to receive CDT Premier for $30.99 Monthly Recurring Charge (MRC) for up to twelve (12) months. This offer includes free installation.** (D/N)

Terms and Conditions

1. Promotional period ends **September 28, 2015.** (D/N)
2. **At the expiration of the benefit period, the Customer will be assessed the rates pursuant to the effective tariff on file with the NPSC.** (N) (N)
3. The discount in this promotion has no cash value; is not transferable, and applies per subscriber. (T)
4. Customers who fail to maintain eligibility for this discount prior to the complete fulfillment of the offer are not eligible to receive a refund or any other consideration for the unused portion of the discount. (T)
5. The monthly service charges associated with the services above do not include any "usage" charges, **except unlimited domestic long distance as included in the Premier Package.** All fees, taxes, usage charges, assessments and surcharges apply. (T) (N) (N)
6. The Company reserves the right to discontinue the offer, upon 14-days notice to the Nebraska Public Service Commission. (T)

RECEIVED
MAY 27 2015
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 4 - Promotional Offerings**

**4.1 Promotional Offerings (cont'd)**

**4.46 Discounted Essential or Premier MRC Promotion for up to 24 Months** (D/N/M)

**Description**

During the promotional period, this promotion may be offered to Residential Customers who newly subscribe to Cox Digital Telephone**, as well as Cox's affiliated Internet and Video Services**. (N) Eligible Customers may receive Cox Digital Telephone Essential at the discounted rate of $24.00 per month or Cox (D/N) Digital Telephone Premier at the discounted rate of $27.00 per month for up to (D/N) **twenty-four (24)** months. **This promotion requires a 24 month price lock agreement with a prorated early termination fee of up to $360 if Customer does not retain Internet, video and telephone services.** (N)

**Terms and Conditions**

1. The promotional period ends **August 31, 2015**. (D/N)
2. At the expiration of the **twenty-four (24)** month benefit, the Customer will be assessed the rates and charges for the subscribed services pursuant to the effective tariff file with the NPSC. (D/N)
3. The discount has no cash value; is not transferable and applies per subscriber.
4. If the customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount. (M)
5. The monthly service charges associated with the services above do not include any "usage" charges**, except unlimited domestic long distance as included in the Premier Package**. (N) All fees, taxes, usage charges, assessments and surcharges apply. (N)
6. The Company reserves the right to discontinue the offer, upon 14-days notice to the Nebraska Public Service Commission (NPSC).

RECEIVED
MAR 27 2015
NPSC-Comm. Dept.

(M) Material relocated from Page 102.38



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

SECTION 4 - Promotional Offerings

**4.1 Promotional Offerings (cont'd)**

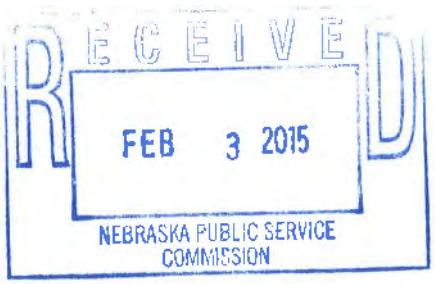
**4.47 $4.00 MRC Discount on CDT Premier Upgrade for 24 months with Subscription to Cox Affiliated Services** (D/N) (D/N)

**Description**

During the promotional period, this promotion may be offered to Residential Customers who upgrade from Cox Digital Telephone Essential to Premier and who also subscribe to Cox's Affiliated Internet and Video services. Eligible Customers may receive CDT Premier with $4.00 per month discount on Monthly Recurring Charges (MRC) for twenty-four (24) months. This promotion applies to the following services: (1) the local access line, (2) Premier feature package and (3) unlimited domestic long distance. Affiliated Internet and Video packages must be retained or upgraded to at least Essential Package service tiers (D/N) (D/N) (D/N) (N) (N)

**Terms and Conditions**

1. The promotional period ends August 31, 2015. (D/N)
2. At the expiration of the twenty-four (24) month benefit period, the Customer will be assessed the current tariff rates on file with the NPSC. (D/N)
3. The discount has no cash value; is not transferable and applies per subscriber.
4. If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.
5. The MRC associated with the services above does not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply. (N) (M)
6. The Company reserves the right to discontinue the offer, upon 14-days notice to the Nebraska Public Service Commission (NPSC).




(M)

(M) Material relocated to Page 102.40



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 4 - Promotional Offerings**

**4.1 Promotional Offerings (cont'd)**

**4.48 General Market: $25 MRC for Three Months** (M)

**Description**
During the promotional period, this promotion may be offered to existing Cox Residential Customers who newly subscribe to Cox Digital Telephone. Eligible Customers may receive Cox Digital Telephone Premier at the discounted rate of $25 per month for up to three months. This promotion applies to the following services: (1) the local access line, (2) any feature package and (3) unlimited long distance.

**Terms and Conditions**
1. The promotional period begins January 1, 2012 and ends June 13, 2012.
2. At the expiration of the three (3) month benefit, the Customer will be assessed the rates and charges for the subscribed services pursuant to the effective tariff file with the NPSC.
3. If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.
4. The MRC associated with the service above does not include any "usage" charges. All fees, taxes, usage charges, assessments and surcharges apply.
5. The Company reserves the right to discontinue the offer, upon 14-days notice to the Nebraska Public Service Commission (NPSC). (M)

**4.49 CDT Premier $19.99 MRC for new Customers for up to Six Months**

**Description**
During the promotional period, this promotion may be offered to Residential Customers who newly subscribe to Cox Digital Telephone Premier Package. Eligible Customers can receive Cox Digital Telephone Premier at the discounted rate of $19.99 per month for up to six months.

**Terms and Conditions**
1. The promotional period begins January 14, 2013 and ends April 1, 2013.
2. At the expiration of the six (6) month benefit period, the Customer will be assessed the current tariff rates on file with the NPSC.
3. The discount has no cash value; is not transferable and applies per subscriber.
4. If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.
5. The MRC associated with the services above does not include any "usage" charges other than unlimited domestic long distance included in the CDT Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
6. The Company reserves the right to discontinue the offer, upon 14-days notice to the Nebraska Public Service Commission (NPSC).

(M) Material relocated from Page 102.39

RECEIVED
FEB 3 2015
NEBRASKA PUBLIC SERVICE COMMISSION



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.50 Retention Offer: 40% Discounted MRC for Cox Digital Telephone Essential or Premier for Six Months Promotion

**Description**
During the promotional period, this promotion may be offered to **existing** Residential Customers who wish to disconnect service. Eligible Customers can receive Cox Digital Telephone Essential or Premier at a 40% discounted Monthly Recurring Charge (MRC) for up to six (6) months.

Terms and Conditions

1. The promotional period ends **March 6, 2017**. (D/N)
2. At the expiration of the benefit period, the Customer will be assessed the effective tariff rate on file with the NPSC.
3. The discount has no cash value; is not transferable and applies per subscriber.
4. If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.
5. The MRCs associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
6. The Company reserves the right to discontinue the offer, upon 14-days notice to the Nebraska Public Service Commission (NPSC).

Received

NOV 10 2016

NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.51 Free Non-Published Directory Listing for Public Officials

**Description**
During the promotional period, public officials newly subscribing to Cox Digital Telephone are eligible to receive a free non-published directory listing.

**Terms and Conditions**
1. The promotional period ends **December 31, 2014**.
2. The discount has no cash value; is not transferable and applies per subscriber.
3. All fees, taxes, usage charges, assessments and surcharges apply.
4. The Company reserves the right to discontinue the offer, upon 14-days notice to the Nebraska Public Service Commission (NPSC).

### 4.52 $5 Off MRC for Six Months Offer for Cox Digital Telephone Subscribers Returning to Prior Service Level from Seasonal Saver Account Status

**Description**
During the promotional period, existing CDT Customers returning to active status from Seasonal Saver account status will be eligible to receive $5 off the Monthly Recurring Charge (MRC) for up to **twelve (12)** months of the CDT Package (Starter, Essential or Premier) previously subscribed to prior to going on Seasonal Saver status. Seasonal Saver Plan is detailed in Section 7.2 of this tariff.

**Terms and Conditions**
1. The promotional period **ends June 30, 2015**. (D/N)
2. At the expiration of the six (6) month benefit period, the Customer will be assessed the current tariff rates on file with the NPSC.
3. The discount has no cash value; is not transferable and applies per subscriber.
4. If the Customer fails to maintain eligibility for the promotion prior to the complete fulfillment of the offer, the Customer will not be eligible to receive any credit, refund or any other consideration for the unused portion of the discount.
5. The MRC associated with the services above does not include any "usage" charges, except unlimited domestic long distance as included in the CDT Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
6. The Company reserves the right to discontinue the offer, upon 14-days notice to the Nebraska Public Service Commission (NPSC).



Issued By: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

RECEIVED
DEC 23 2014
NPSC-Comm. Dept.

## SECTION 4 - Promotional Offerings

### 4.1 Promotional Offerings (cont'd)

### 4.53 25% Discount off MRC CDT Essential or Premier for up to 12 Months promotion

**Description**
This promotion may be offered to new Cox Digital Telephone (CDT) Residential Customers, who already subscribe to Cox Video or Cox High Speed Internet and subscribe to the service during the promotional period. Eligible Customers will be eligible to receive 25% off the Monthly Recurring Charge (MRC) per month for up to twelve (12) months. This discount applies to CDT Essential or Premier Packages.

**Terms and Conditions**

1. The promotional period ends **February 29, 2016.** (D/N)
2. At the conclusion of the benefit period; standard tariff pricing will apply.
3. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
4. Customers who fail to maintain eligibility for this discount prior to the complete fulfillment of the offer are not eligible to receive a refund or any other consideration for the unused portion of the discount.
5. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
6. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission.

RECEIVED
SEP 18 2015
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 4 - Promotional Offerings** (N)

**4.1 Promotional Offerings (cont'd)**

**4.54 CDT Premier Telephone Package - $14.99 MRC for up to 36 months with Purchase of Affiliated Service and Price Lock Guarantee (PLG)**

**Description**

This promotion is available to new Residential Customers of CDT Premier and Cox affiliated High Speed Internet or Video service who subscribe to service through a Price Lock Guarantee Service Agreement. During the promotional period, Cox will reduce the Monthly Recurring Charge (MRC) for the Premier telephone package to $14.99. The promotion applies to the Primary Line only and reduces the MRC associated with the Premier telephone package for thirty-six (36) months

**Terms and Conditions**

1. The promotional period ends **September 28, 2015.**
2. At the conclusion of the benefit period; standard tariff pricing will apply.
3. The discount in this promotion has no cash value: is not transferable, and applies per subscriber.
4. Customers who fail to maintain eligibility for this discount prior to the complete fulfillment of the offer are not eligible to receive a refund or any other consideration for the unused portion of the discount.
5. The monthly service charges associated with the services above do not include any "usage" charges, except unlimited domestic long distance as included in the Premier Package. All fees, taxes, usage charges, assessments and surcharges apply.
6. The Company reserves the right to discontinue the offer, upon 14 days notice to the Nebraska Public Service Commission. (N)



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## SECTION 5 - Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

**Pricing elements included in an ICB contract are available to any similarly situated Customer for a period of 30 days after the execution of the ICB contract. After the expiration of the 30 days, pricing will be developed on a case-by-case basis.** (N) (N) (N)



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## SECTION 6 - Residential Assistance Offerings

### 6.1 Telecommunications Relay Service (TRS)

Nebraska law requires that a surcharge be collected on each telephone access line in Nebraska. The surcharge will be remitted to the Nebraska Public Service Commission to establish and administer a fund for a statewide Telecommunications Relay Service to be used for communications of the visual and hearing impaired telephone end uses.

This surcharge will be collected on the first one-hundred (100) telephone access lines per customer, and will appear on a customer's local telephone bill. The surcharge rate is determined by the decision of the Nebraska Public Service Commission.

| | | |
|---|---|---|
| Surcharge assessed per line | $0.03 | (C) |
| | | (D) |
| | | (D) |



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC on 07/8/2019

## SECTION 6 - Residential Assistance Offerings

### 6.2 Lifeline Assistance Program (N)

In order to qualify for the federal Lifeline program, a Customer must meet the requirements of 47 CFR §54.409. When applying for the program, an eligible applicant must apply online through the Lifeline National Verifier at Home - National Verifier (servicenowservices.com). Lifeline eligibility will be verified annually. If, after verification, a subscriber is identified as being ineligible, the Lifeline credit will be discontinued.

The federal Lifeline program provides for a waiver of the FCC Access Fee and a reduction of the monthly recurring rate for local exchange service for eligible Residential Customers. A consumer must not already receive a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline service.

#### 6.2.1 Eligibility Requirements

In order to qualify for the Lifeline Service Program, a Customer must meet the requirements of 47 CFR §54.409 and receive assistance or benefits under Income-based or Program-based participation that provides:

- Supplemental Nutrition Assistance Program (SNAP – Food Stamps)
- Federal Public Housing Assistance (Section 8)
- Medical Assistance (Medicaid)
- Supplemental Security Income (SSI)
- Veterans Pension & Survivors Pension benefit
- Must be at or below 135% of the Federal Poverty Guidelines to qualify.

Qualified applicants will receive a Lifeline discount of $5.25 per month on Cox Voice Preferred. Contact Company Customer Service Representative for rate details.

When applying for the program, an eligible applicant must apply online through the Lifeline National Verifier at Home - National Verifier (servicenowservices.com).

Lifeline eligibility will be verified annually. If, after verification, a subscriber is identified as being ineligible, the Lifeline credit will be discontinued.

Standard Line Connection (Activation) Charges apply to Lifeline Customers. Please see Section 3.1.2 of this tariff.

No deposit will be required of a Lifeline Customer if the Customer voluntarily subscribes to Toll Restriction.

If a Customer does not elect Toll Restriction, regular deposit guidelines and regulations will apply. (N)



Issued By: Paul Cain
Government Affairs / Relations Director
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
10/25/2023

**SECTION 6 - Residential Assistance Offerings**

## 6.2 Lifeline Assistance Program (cont'd) (N)

### 6.2.1 Eligibility Requirements (cont'd)

Pursuant to Nebraska Public Service Commission Order Granting Application for Eligible Telecommunications Carrier Status, dated March 30, 2021, in Application No. C-5197/ NUSF-123, Lifeline service is only available to customers residing in the following census block groups:

| | | |
|---|---|---|
| 311530102081 | 311530107012 | 310550004001 |

Please go to www.cox.com/residential/phone/lifeline.html or contact Customer Service to determine eligibility. (N)



Issued By: Paul Cain
Government Affairs / Relations Director
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
10/25/2023

## SECTION 7 - Miscellaneous Service Offerings

### 7.1 Toll Restriction

Toll Restriction allows the Customer the flexibility to restrict both business and residential access lines and trunks from billable toll calls, but allows completion of local directory assistance calls. If a Customer attempts to dial a restricted toll call, the Customer's call will be intercepted and an announcement will advise the caller of the toll restriction.

#### 7.1.1 Terms and Conditions

- Where facilities and operating conditions permit, this service will be offered to both business access lines and trunks and residential access lines.
- Toll Restriction may prevent the completion of 1+ local calls.

(D)

#### 7.1.2 Rates and Charges

| | NRC | Monthly |
|---|---|---|
| Business, per line or trunk | $25.00 | $2.00 |
| Residence, per line | -- | $1.60 |

### 7.2 Temporary Suspension of Service - Customer Initiated – Seasonal Saver Plan

Service may be temporarily suspended at the Customer behest. Prior to the service suspension, the Customer shall have paid for at least the first full month of service.

#### 7.2.1 Terms and Conditions

- The suspension rate will not be applicable until after the service has been in effect for at least one full month.

RECEIVED
JUN 11 2019
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road

SECTION 7 - Miscellaneous Service Offerings

**7.2 Temporary Suspension of Service - Customer Initiated – Seasonal Saver Plan (cont'd)**

**7.2.1 Terms and Conditions (cont'd)**

- The full service rate will apply, if service is restored within 30 days after the date beginning the suspension of service.
- If the service is suspended for a period of 31 days or longer, the reduced rate as set forth in the following Section 7.2.2 will apply. The normal monthly recurring rates will be suspended and replaced by the monthly rate below.
- Customers may suspend service for a minimum of 30 days to a maximum of 9 months. Customers may go on seasonal status twice per calendar year with a minimum of 30 days between occurrences. After nine consecutive months, or after a total of nine months within a calendar year, services are subject to return to full billing as subscribed to prior to the seasonal saver suspension of service.
- Customers on Seasonal Service are unable to reach emergency services by dialing 911.

**7.2.2 Rates and Charges**

| | NRC | Monthly | |
|---|---|---|---|
| Residential Customer, per line | $10.00 | **$13.00** | (I) |
| Business Customer, per line | $15.00 | $12.50 | |

**7.3 Employee Discounts**

A discount is allowed from the standard residence rates for services furnished at residences of officials and employees of the Company.



Issued By: Paul Cain
Government Affairs / Relations Director
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
10/25/2023

**SECTION 7 - Miscellaneous Service Offerings**

## 7.4 Service Bundling.

7.4.1 Residential Service

The Company offers its Customers and Cox-Affiliated Company's customers a bundled package of services, which include products and services across the Company's and the affiliated company's product lines. The bundled package includes the services of Cox Digital Telephone*, Cox High-Speed Data (Cox@home), and Cox Cable TV. Customers who subscribe to the above three services will be eligible to receive the bundled products at a discount off the standard individual rate. Customers will be offered one of the following two discount offers.

Offer #1: Ten dollars ($10) off the Customer's entire bill.

Offer #2: One free primary access line of Cox Digital Telephone* service, a $**20.45** value. (I)

(*) All customary fees, taxes, charges, and surcharges will apply.



Issued By: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

RECEIVED
MAR 12 2013
Dept.

**SECTION 7 - Miscellaneous Service Offerings**

**7.5 Reserved** (M/T)

(M) Material moved to Page 221, Obsolete Services Section. (M)

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 7 - Miscellaneous Service Offerings**

**7.5 Cox Office Solutions Pak, cont'd**

**2. Regulations, cont'd**

3. 200 Minutes of Long Distance

The Cox Office Solutions Pak, COSP, includes a block of 200 minutes of interstate and intrastate long distance. The block of 200 minutes is "pooled" between the two lines. Any unused minutes remaining at the end of the billing period will not carryover to the next billing period. Interstate calls in excess of the 200-minute block will be billed at 7 cents per minute per the Company's FFC Domestic tariff. Intrastate calls will be billed at 10 cents per minute per the Company's Local and Intrastate tariffs.

4. High-Speed Internet Access

The COSP also includes one or three end-user terminals for high-speed internet access from the Cox-Affiliated Company.

**3. Rates and Charges**

The table below defines the telephony charges associated with the COSP offering in the State of Nebraska.

| | 1-Year | | 3-Year |
|---|---|---|---|
| Business Access Lines | 51.10 | | 49.74 |
| Custom Calling Features | 22.00 | | 12.00 |
| Long Distance | 15.00 | | 15.00 |
| Total Package MRC | 88.10 | | 76.74 |
| Installation Charge[=] | 250.00 | | 0.00 |

(T)

RECEIVED
MAR 14 2003
NPSC-Comm. Dept.

[=] If a high-speed internet customer is adding telephony service under this package, the installation charges would apply as defined in section 3 of this tariff.



Issued by: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

## SECTION 7 - Miscellaneous Service Offerings

### 7.6 Cox Office Solutions Flex, (COSF)

#### 1. GENERAL

The Cox Office Solutions Flex, COSF, offers business Customers a bundled package term plan of one, two, three and five year commitment. The package combines telephony services and the Cox-Affiliated Company's service for high-speed internet access. The services provided with this package are:

- a range of flat-rate business access lines,
- a block of minutes (pooled among all the business access lines in the bundle) of interstate and intrastate long distance calls, and
- the Cox-Affiliated Company's high-speed internet access service.

#### 2. Regulations

1. Business Access Lines

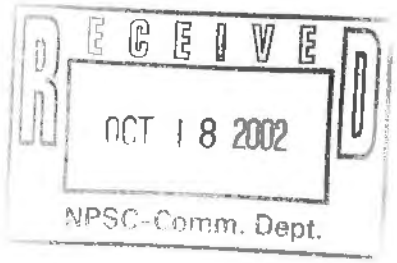
Business Customers that subscribe to COSF will receive a range of flat-rate business access lines. Additional lines requested by the Customer will be billed at the standard rates in section 3.1.2.2 of this tariff. (C)

2. Shared Minutes of Long Distance

The Cox Office Solutions Flex (COSF) includes a block of shared minutes of interstate and intrastate long distance. The block of minutes is pooled among all lines. Any unused minutes remaining at the end of the billing period will not carry over to the next billing period. Interstate calls in excess of the pooled block will be billed at six (6) cents per minute per the Company's FFC Domestic tariff. Intrastate calls will be billed at six (6) cents per minute per the Company's Local and Intrastate tariffs.

| Business Access Lines | Standard Block of LD Minutes | Rate per Block of Minutes |
|---|---|---|
| 5-8 Lines | 600 Minutes# | $30.00 |
| 9-12 Lines | 800 Minutes# | $40.00 |
| 13-22 Lines | 1000 Minutes | $50.00 |

# Customer may upgrade Long Distance minutes to next block of minutes for an additional $10.00 per month.






Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 7 - Miscellaneous Service Offerings**

**7.6 Reserved** (M/T)

(M)

(M) Material moved to Page 222, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 7 - Miscellaneous Service Offerings

### 7.7 Residential Bundled Services Package

**1. General**

The Bundled Services Package offers certain discounted or free services for eligible Residential Customers who subscribe to following services provided by Cox or a Cox-Affiliated Company: local and long distance telephone service, cable TV, and high speed internet access.

**2. Regulations**

Customers that subscribe to the specific services detailed below will be eligible (D) to receive certain discounted or free services as defined in Section 3, following. The Customer must subscribe to the following services:

- a residential telephone access line with any Custom Calling Feature Package,
- intrastate and interstate long distance service,
- Cox-Affiliated Company's cable television service, and
- Cox-Affiliated Company's high-speed internet access service.

Eligibility requires no term commitments to receive the discounts and/or free services offered under the Bundled Services Package, however, the Customer must continue the subscription to the services listed above and maintain the account in good standing.

**3. Rates, Charges and Discounts**

All telephony services offered under this package will be billed at the standard tariffed rate. Once eligibility is established, the Customer will be entitled to one of two free services every month the customer maintains the level of service defined above. The two offers are: (1) one-hundred (100) free minutes of long distance service or (2) a premium pay channel from the Cox-Affiliated Company, or (3) a $9.95 discount off the primary CDT line.

Additionally, Customers, who select the 100 Free Minute option, will be automatically enrolled in Cox's U.S. Savings Plan. The $3.95 monthly recurring charge will be waived and the Customer will be assessed 7 cents per minute for intrastate and interstate long distance after the initial 100-minute period.

RECEIVED
JUN 16 2017
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 7 - Miscellaneous Service Offerings**

**7.8 Reserved** (M)

(M)

(M) Material moved to Page 223, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 7 - Miscellaneous Service Offerings

### 7.9 Two Product Residential Bundled Services Package

#### 1. General

The Bundled Services Package offers certain discounted or free services for eligible Residential Customers who subscribe to following services provided by Cox or a Cox-Affiliated Company: local and long distance telephone service, and digital cable TV.

#### 2. Regulations

Customers that subscribe to the specific services detailed below will be eligible (D) to receive certain discounted or free services as defined in Section 3, following. The Customer must subscribe to the following services:

- a residential telephone access line with any Custom Calling Feature Package,
- intrastate and interstate long distance service, and
- Cox-Affiliated Company's digital cable television service.

Eligibility requires no term commitments to receive the discounts and/or free services offered under the Bundled Services Package, however, the Customer must continue the subscription to the services listed above and maintain the account in good standing.

#### 3. Rates, Charges and Discounts

All telephony services offered under this package will be billed at the standard tariffed rate. Once eligibility is established, the Customer will be entitled to one of three discounted services every month the customer maintains the level of service defined above. The three offers are: (1) waiver the monthly recurring charge for the US Savings Plan, (2) a 50% discounted premium pay channel from the Cox-Affiliated Company or (3) a free digital cable additional outlet of which the customer would be responsible for customer equipment monthly charges.

RECEIVED
JUN 16 2017
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 7 - Miscellaneous Service Offerings

**7.10 Reserved**

(M)

RECEIVED
JUN 16 2017
NPSC-Comm. Dept.

(M) Material relocated to Page 158, Obsolete Service Section.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 7 - Miscellaneous Service Offerings

### 7.10 Reserved

(M)

RECEIVED
JUN 16 2017
NPSC-Comm. Dept.

(M) Material relocated to Page 159, Obsolete Services Section.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 7 - Miscellaneous Service Offerings

**7.10 Reserved**

RECEIVED
(M) 1 6 2017
NPSC-Comm. Dept.

(M) Material moved to Page 160, Obsolete Services Section.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 7 - Miscellaneous Service Offerings**

## 7.11 Cox Business Retention Program (T)

### 1. Description

Existing Cox Business Customers, who renew a term commitment of at least twelve months, are eligible to receive a credit based on their renewal term. Customers renewing for 1 year contract will be eligible to receive a one time $50 credit. Customer renewing for 24 – 35 month contracts will be eligible to receive a one month waiver of the MRC for their service, not exceed $1,000. Customers renewing for 36 months and longer will be eligible to receive a two month waiver of the MRC for their service, not to exceed $1,000 per monthly service credited. Customers who are transferring services will receive free installation for contracts of a year or more. (T) (T)

### 2. Terms and Conditions

1. The program is not available to new CBS Customers, only contract renewals are eligible to receive the discount, existing Business Customers only.

2. Cox Connect lines, trunks and facilities are eligible to receive the discount under this program.

3. If Customer terminates service prior to term expiration, any discounts received under the Cox Business Retention Program will become immediately due and payable, along with any applicable early termination charges as defined in section 2.7.2 of this tariff. (T)

4. The monthly service charges associated with the services above do not include any "usage" charges. All fees, taxes, usage charges, assessments and surcharges apply.

## 7.12 Cox Business Local and Feature Pricing (T)

The Company in certain competitive situations may offer its new, existing and renewal Cox Business Customers local exchange and feature pricing at less than the tariff a la carte price. The CB Customer must commit to a minimum term agreement of at least twelve months. (T) (T) (T)



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

RECEIVED
APR 28 2009
Comm. Dept.

## SECTION 7 - Miscellaneous Service Offerings

**7.13 Reserved**

(M)

(M) Material relocated to Page 167, Obsolete Services Section.

RECEIVED
JUN 16 2017
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 7 - Miscellaneous Service Offerings

**7.14 Reserved** (M/T)

(M)

(M) Material moved to Page 224, Obsolete Services Section.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 7 - Miscellaneous Service Offerings

### 7.14 Reserved

(M)

(M) Material moved to Page 161, Obsolete Services Section.

RECEIVED
JUN 16 2017
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

SECTION 7 - Miscellaneous Service Offerings

**1.15 Reserved** (M/T)

(M)

(M) Material moved to Page 226, Obsolete Services Section.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
03/10/2021

SECTION 7 - Miscellaneous Service Offerings

**7.15 Reserved** (M/T)

(M)

(M) Material moved to Page 227, Obsolete Services Section.

(M)



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
03/10/2021

SECTION 7 - Miscellaneous Service Offerings

**7.15 Reserved** (M/T)

(M)

(M) Material moved to Page 228, Obsolete Services Section.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
03/10/2021

**SECTION 7 - Miscellaneous Service Offerings**

## 7.16 Emergency Locator Service

### 1. General

At the request of the Customer and upon the approval of the Company and at those prices set forth in the chart below, the Company will offer to the Customer certain Automatic Location Identification ("ALI") and/or Private Switch/Automatic Location Identification ("PS/ALI") services as an enhancement to its other 911 local service offerings. PS/ALI service provides E911 service features for stations that operate behind private switches, e.g., PBXs. Specifically, the PS/ALI service provides an automatic display at the Public Safety Answering Point (hereafter "PSAP") of the caller's telephone number and the address/location of the telephone. A Customer's PBX must be capable of providing the telephone number to the 911 system to identify the specific extension originating a 911 call. The Company's PS/ALI service provides a PBX 911 manager for "public safety/address location point" database management and the Customer is required to update databases using a web-based interface.

All telephone numbers that a customer desires to be included in the Company's PS/ALI service must be owned by the Company. Telephone numbers that are provided by a service provider other than the Company are not eligible for inclusion in this service.

### 2. Eligibility Requirements

A Customer who desires to receive service shall satisfy the following obligations to Company:

**1)** Customer will complete a customer profile ordering form (i) designating a single point of contact for all operational issues, (ii) supplying the necessary telephone number range(s) and PSAP, if multiple locations apply. Customer and Company shall validate telephone number ranges provided through any LEC dial tone provider(s) other than Company.

**2)** Company will have up to thirty (30) business days to attempt to load the initial customer data after the receipt of acceptable data files from the customer. Should the initial load attempt fail due to the loosing company's business practices, it shall be the customer's responsibility to negotiate with the loosing company to release the numbers that are being transferred to Cox.

**3)** Company will attempt to load additional numbers submitted on subsequent Load Forms within seven (7) business days following the receipt of a valid TNs but full assurance of meeting a seven (7) day timeline is **not** guaranteed. (T)

RECEIVED
APR 20 2012
NPSC-Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

**SECTION 7 - Miscellaneous Service Offerings**

**7.16 Emergency Locator Service, cont'd.** (N)

**2. Eligibility Requirements (cont'd)**

**4)** Customer is responsible for working with Company and any other LEC dial tone provider(s) to set up any required National Emergency Numbering Association identification codes (hereafter referred to as ""NENA ID") for Customer's PS/ALI records.

**5)** Customer is responsible for obtaining authorization from any LEC dial tone provider other than Company to insert and modify ALI records for the specified telephone number ranges in any regional E911 databases using the separate NENA ID assigned for PS/ALI records.

**6)** Customer shall provide Company with a signed and properly authorized copy of a Letter of Agency (LOA) in favor of Company in the form requested by Company.

**7)** In addition to any other fees charged by Company, Customer is responsible for any costs of any tasks related to setting up data exchange and obtaining user IDs and passwords for regional E911 databases. Customer must obtain any approval needed for Company to submit PBX records on its behalf to regional E911- database provider(s), including any approval that may be required by any government agency.

**8)** In the event some of the automatic location identification records needed by Company to provision PS/ALI services are not "owned" by the Company, Customer shall obtain and provide to Company prior written consent from the E911 service provider to allow Company to use same without charge.

**9)** If Customer is porting to Company a block of telephone numbers from another telephone company, Customer is responsible for working with the transferee LEC to port the main billing telephone number and all associated telephone numbers via the NENA standard unlock and migrate function codes through normal Service Order Input ("SOI") processing.

**10)** If Customer discontinues dial tone services with Company or another provider, the use of PS/ALI services by Customer will be discontinued for the corresponding block of telephone numbers. (N)



RECEIVED
DEC 19 2011
NEBRASKA PUBLIC SERVICE COMMISSION

**SECTION 7 - Miscellaneous Service Offerings**

**7.16 Emergency Locator Service, cont'd.** (N)

**2. Eligibility Requirements (cont'd)**

**11)** Customer must have a personal computer workstation with the following requirements in order to interface with Company and receive PS/ALI service from the Company and Customer shall meet these requirements at every point in time:

- Microsoft Windows 95, Windows 98, or Windows NT 4.0 Windows XP, Windows 7 and Vista (or most current version)
- Internet access
- Microsoft Internet Explorer, Version 5.01, Service pack 1 or higher
- Currently Apple/MAC browsers are not supported

**12)** Company shall bill Customer for PS/ALI services in its normal billing interval and Customer shall pay same as indicated on the invoice.

**13)** By means of a direct telephone conversation (no email or voice mail messages will be provided), a representative of Company will provide the Customer with a user ID, as password, and a secure key code token for Customer's use in meeting its responsibilities hereunder. Customer will provide Company with a spreadsheet containing the telephone numbers, names, and site-specific PBX information for initially loading the records into the PS/ALI database. A PS/ALI Initial Load File ("ILF") form will be provided to the Customer to provide Company with the required ILF fields and format information for the initial build of telephone number records into Company's system. Company will validate that the numbers submitted by the customer are owned by the Company but is not otherwise required to manipulate and/or change any of the data provided in the ILF on behalf of Customer and may rely upon the accuracy of same; instead, Customer is responsible for submitting the correct field and formatting information via the ILF form. The Customer may submit the first ILF data form to the Company without additional charge. Customer will incur additional charges for any subsequent ILFs required.

**14)** Company will attempt to correct only MSAG errors, that is, "701" errors (house number out of range in MSAG) and "709" errors (street not found in MSAG). MSAG related errors that Company is unable to correct will be forwarded to Customer for correction. All other error types detected either by validation against Company databases or against other host ALI databases, will also be returned to Customer for correction. This includes errors that occur during the Initial Load File build and errors occurring after the initial load. Error records will be returned 'as is' to Customer. (N)



RECEIVED
DEC 19
NEBRASKA PUBLIC SERVICE COMMISSION

**SECTION 7 - Miscellaneous Service Offerings**

**7.16 Emergency Locator Service, cont'd.** (N)

**2. Eligibility Requirements (cont'd)**

**15)** Customer will migrate and update DID numbers and all other telephone numbers associated with this service through the PS/ALI Manager after the ILF. The web-based system permits Customer to maintain station level ALI identification records in the form of "move", "add," "change" or "delete" to pre-authorized Customer records identified by telephone number range on the PS/ALI Customer Profile Order Form.

**16)** After validation and processing through the PS/ALI database system, Company will route updated telephone number records to the appropriate "E911 database" provider based upon the NPA/NXX on each record. Records processed by the Company will be transmitted to the appropriate E911 database provider(s) throughout the country.

**17)** Telephone numbers that are transported outside of Company's defined operational jurisdictions, either on a temporary or permanent basis, may not be routed to the proper PSAP and customer will assume any and all risk associated with this condition.

**18)** The PS/ALI Manager's web-based interface offers a range of online reports to facilitate PBX management, allowing data to be sorted by address and telephone number range, and Customer is expected to use same and to be totally responsible for the accuracy of any information provided.

**19)** For day-to-day management processing matters, Customer should contact its designated Company data analyst. Company analysts provide routine support services Monday through Friday during normal business hours (8:00 a.m. – 5:00 p.m. Mountain Time), excluding Company-observed holidays.

**20)** Company will provide training to Customer at a mutually agreed-upon date and time. This training will include training on the use of the web-based services. Company will provide one training class, for a maximum of two (2) hours, via a telephone conference call to a maximum of two (2) attendees. Company will provide a maximum of two (2) copies of training course materials to attendees of the training conference call described herein. (N)



RECEIVED
DEC 19 2011
NEBRASKA PUBLIC SERVICE COMMISSION

SECTION 7 - Miscellaneous Service Offerings

**7.16 Emergency Locator Service, cont'd.** (N)

**2. Eligibility Requirements (cont'd)**

**21)** If Customer decides to discontinue dial tone service with Company or any other LEC providing services to the Customer, then Customer shall immediately notify the assigned Company data analyst in writing that a designated telephone number range will discontinue dial tone services stating the identification of the LECs including Company associated with those numbers. Such notification must be received by Company forty five (45) days in advance. It is the Customer's responsibility to communicate with Company and any other affected LECs regarding the discontinuation and within twenty (20) days of providing the notice set forth above, Customer must either delete all records through the normal SOI update process or instruct Company to unlock all such records. After all records are deleted or unlocked, Company may deny Customer account access. After thirty (30) days, the account access will be denied regardless of option chosen.

**22)** For Customer requests that are beyond the scope of the deliverables outlined in this tariff, Customer may submit a change request ("Change Request") form to Company and Company at its option may accept the requested change and/or propose additional charges to Customer for same.

**23)** Any and all PS/ALI system problems that Customer experiences shall be immediately reported to Company without delay. Notwithstanding the foregoing, any Internet Explorer problems experienced by Customer while using PS/ALI should be reported to the browser manufacturer.

**24)** As a condition to Company's obligation to initiate and continue PS/ALI services to Customer, Customer is obligated to deliver to Company and to continue in full force and effect the following:

a. a completed order form as required by the Company,
b. its authorization for NENA IDs and permission for insertion into ALI databases,
c. identification of Customer's PS/ALI program manager,
d. a completed and accurate ILF form,
e. a signed authorized executed letter of agency as described above,
f. a designated point of contact,
g. evidence sufficient to Company that the Customer has obtained authorization from any and all LEC dial tone providers to insert and modify ALI records for the specified telephone number ranges,
h. and complete and accurate information about its PBX equipment sufficient to establish that the equipment has the capability to forward ANI information to the selective router in accordance with LEC and local requirements. (N)



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive

RECEIVED
DEC 19 2011
NEBRASKA PUBLIC SERVICE COMMISSION

**SECTION 7 - Miscellaneous Service Offerings**

**7.16 Emergency Locator Service, cont'd.** (N)

**2. Eligibility Requirements (cont'd)**

**25)** Company may request from time to time additional information from Customer and Customer shall promptly and within any time period stated respond to any such request.

**26)** At any time and from time to time, Company may assign or delegate some or all of its rights and responsibilities hereunder to any qualified provider of PS/ALI services or support and Customer agrees to cooperate fully with any agent, assignee or delegate of Company in furtherance of Company's provision of PS/ALI services.

**3 Rates and Charges**

The monthly recurring and nonrecurring charges assessed by the Company are as follows:

| | |
|---|---|
| **Monthly Recurring Charges** | |
| One-to-One Recurring Charge, per Number | $0.15 |
| Many-to-One Recurring Charge, per Occurrence | $5.00 |
| | |
| **Nonrecurring Charges** | |
| Initial Load File Installation (more than 25 lines or telephone numbers | $1,500.00 |
| Initial Load File Installation Charge (less than 25 lines or telephone numbers | $400.00 |

One-to-One Recurring Charge per Number – Customer elects to have every station number registered in the ALI database

Many-to-One Recurring Charge per Occurrence – Customer elects to associate multiple station numbers with a single number that will be registered in the ALI database (N)

RECEIVED
DEC 19 2011
NEBRASKA PUBLIC SERVICE COMMISSION

## SECTION 7 - Miscellaneous Service Offerings

### 7.17 Telecommunications Service Priority (TSP) System (N)

#### 1. General TSP Description

Cox TSP provides priority Cox services to Federal Government Agencies and authorized users for provisioning and restoration of services within defined critical and emergency situations. The Cox TSP System is designed to meet the requirements of the Federal Communications Commission (FCC) to expedite provisioning and restoration of mission-critical telecommunications services outlined under the Federal TSP Program and National Communications System (NCSD 3-1). Additional sources of reference for include:

1. National Communications System (NCS) Manual 3-1-1
2. Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NS/EP) Service user Manual"
3. National Communications System (NCS) handbook 3-1-2
4. Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NS/EP) Service Vendor Handbook

Priority Installation and/or Restoration of NS/EP telecommunications services shall be provided in accordance with part 64.401, appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

#### 2. Qualifying TSP Service Categories

Cox Customers must meet specific categories regarding essential or emergency services in order to apply for NS/EP services. NS/EP qualified categories include the following four "Essential" categories outlined in NCSC 3-1, Section 15 plus an "Emergency" category:

- Category A - National Security Leadership
- Category B - National Security Posture and U.S. Population Warning
- Category C - Public Health, Safety and Maintenance of Law and Order
- Category D - Public Welfare and Maintenance of National Economic Posture
- Category E - Emergency (applicable for provisioning requirements only)

#### 3. Service Level Priorities

Cox Services may be assigned priority levels of "1" (Highest) through "5" (lowest) with additional emergency (E) assignment of priority level as outlined in NCSC 3-1, Section 15. The OPT is responsible for ensuring that TSP assignments are not concentrated at one priority level. For additional information refer to NCSC 3-1-1, Section 2.5, figure 2-3.

Cox may provide sub-priority level assignments for own internal use as provided under NCSC 3-1, Section 15. Conditions may arise that deem it necessary to preempt one or more Customer services with a lower or no restoration priority in order to install or restore NS/EP telecommunications service of a higher priority. The Company will make reasonable effort to notify the Customer of the action being taken if such preemptive action is necessary. Customers who have their service levels impacted from this situation may qualify for credit for such services in accordance with the provisions for credits as specified in the Cox Local Exchange Service tariff section 2. (N)

RECEIVED
NOV 6 2012
NPSC-Comm. Dept.

**SECTION 7 - Miscellaneous Service Offerings**

## 7.17 Telecommunications Service Priority (TSP) System (N)

### 4. Qualifying TSP Services

The scope of work for identifying specific TSP services is described as follows:

A) Priority Provisioning (Installation):
The initial set-up and construction process for provisioning and supplying telecommunications services to a Customer, including all associated transmission, wiring and equipment, if provided by the Cox, at a time earlier than Cox standard order intervals. Cox standard order intervals are quoted on a case-by-case basis and are time/date sensitive.

B) Priority Restoration:
The restoration of Cox services currently being contracted by a Cox Customer at a time earlier than Cox standard order intervals. Cox standard order intervals are quoted on a case-by-case basis and are time/date sensitive.

C) Priority Restoration Level Implementation (Assignment):
Designated priority levels (1, 2, 3, 4, 5 and E) of service associated with the restoration of a particular NS/EP telecommunications service.

D) Priority Restoration Level Change:
Changes in priority level to any pre-assigned priority service levels for a NS/EP telecommunications service. This includes any extension of an existing priority level assignment to an expanded NS/EP service.

E) Priority Restoration Administration and Maintenance:
Administrative and maintenance necessary to correspond to NS/EP provided services.

### 5. Applicable Cox Service Profiles

Telecommunications services identified under this program support National Security or Emergency Preparedness (NS/EP) missions. The TSP System provides a guideline for Cox to provide priority restoration of services in case of an isolated incident or the result of large-scale or national disasters, emergencies, civil, or military crisis.

The Cox TSP System applies to Cox "on-net" Cox-owned switched or special access services. For facilities, where Cox does not provide the entire facility, Cox will issue the TSP Authorization code with the order to the carrier providing the non-Cox portion of the facility and Cox will pass these charges through to the Customer. The Cox TSP System does not include any resale or UNE/EEL type of facilities in which Cox may not control or provision all or part of the services provided. The Cox TSP System also applies only to Customers directly contracted with Cox. The TSP System applies only to NS/EP telecommunications services as outlined in NCSD 3-1, Section 7 "Scope of the NS/EP TSP System".

Cox will, within the limits of good management and availability, make available the necessary facilities to restore service in the event of conditions supporting TSP. Restoration of services may require the use of temporary facilities such as wireless or ground level cable or fiber runs and drops. Restoration may also require the temporary use of government-owned facilities. (N)

RECEIVED
NOV 6 2012
NPSC-Comm. Dept.

## SECTION 7 - Miscellaneous Service Offerings

### 7.17 Telecommunications Service Priority (TSP) System (N)

**5. Applicable Cox Service Profiles, cont'd.**

All TSP services are identified by specific "service profiles"'. The service profile defines the level of support to the portion of the telecommunications service that Cox owns and/or operates. The service profile is composed of the following element groups:

- Element Group A - Customer premises equipment. This may include Cox owned and/or managed routers, network interface devices and network termination equipment.
- Element Group B - Customer premises wiring. This may be included under the Cox Commercial Service Assurance Plan and/or separately contracted Customer premise construction.
- Element Group C - Operations. This is the actual service such as local dial tone service, Internet access, data transport, etc. provided by Cox.
- Element Group D - Technical Control Facility/Fault Detection/Isolation. This may be included under specific services contracted through Cox. Many Cox services are monitored for fault or failure by either our NOC (Network Operations Center) or SOC (Systems Operations Center). This may also include additional local service and troubleshooting.
- Element Group E - Service Testing. This may include Cox troubleshooting, initial provisioning circuit testing and/or maintenance testing during restoration.
- Element Group F - First service/Route Diversity. This may include first, or primary, services as well as diversity of Cox services provided through multiple routes, either virtual or real, provided by dual-route-builds into physical locations, BGP virtual routes over routers, SONET dual routing, etc.
- Element Group G - Facility/Site Access. This may include Cox co-located sites where Customer owned and/or maintained equipment or facilities reside, emergency access points for mobile communications vehicles, etc.

**6. Specific Customer Information and Records**

For Customers who obtain TSP System service, they acknowledge and consent to the provision of certain Customer service record information and/or Customer Proprietary Network Information (CPNI) by the Company to the National Communications System (NCS) in order for the NCS to maintain and administer the overall TSP System. This Customer service record information will include all relevant TSP System Service information and the TSP Authorization. (N)

RECEIVED
NOV 6 2012
NPSC-Comm. Dept.



Issued by: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

## SECTION 7 - Miscellaneous Service Offerings

### 7.17 Telecommunications Service Priority (TSP) System (N)

#### 7. Qualification Process

A potential TSP user must request a TSP assignment from the OPT (Office of Priority Telecommunications) located at the NCS (National Communications System). If the OPT approves a Cox Customer request, a TSP assignment will be forwarded back to the Customer in the form of a 12 digit TSP Authorization Code (NCSC 3-1-1, Section 2.4 for additional details). To obtain priority provision and/or restoration of a qualifying Cox service this code must be provided to Cox with customer request for TSP.

#### 8. Rate Applications

The rates contained herein apply only to direct charges associated with the Cox TSP System. Rates for specific telecommunications services and products are covered under the current Cox Local Exchange tariff and may include recurring monthly charges, non-recurring charges, construction charges and mileage sensitive charges are outlined in the Cox tariff specific to services.

Rates for Priority Provisioning, Priority Restoration, are applied on a "per circuit" basis for special access services and on a "per line or trunk" basis for Switched Access Service. Priority Provisioning and Priority Restoration rates are applied as a one-time activation charge for each Cox TSP circuit, line and/or trunk service request. When an Access Service is ordered with both Priority Provisioning and Priority Restoration, the non-recurring charge for Priority Restoration applies for both the provisioning and the restoration.

The Administration and Maintenance charges are applied per line or trunk and per circuit for Special Access Service. Each loop or loop segment of a Special Access multi-point service will be treated as a separate circuit with charge applied on a per loop basis.

The Priority Level Change charge is applicable when the TSP System order activity is changing priority levels. It applies each time the level is changed to a higher or lower level or when moving to an "E" category.

For subsequent orders for additional lines and circuits, TSP System assignment may apply upon Customer request and review by Cox. When the TSP System is revoked, or discontinued, and the associated Service is continued in service, no charge applies for such discontinuance of Cox TSP.

When performing services under TSP where additional labor charges may apply, Cox will attempt to notify Customer of charges before the required additional labor is undertaken. The Customer, in obtaining a Priority Restoration, recognizes that quoting charges and obtaining permission to proceed with the restoration of certain Services may cause certain delays and, as a result, could jeopardize the intent of early restoration of services provided under this program. (N)

RECEIVED
NOV 6 2012
NPSC-Comm. Dept.



Issued by: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

## SECTION 7 - Miscellaneous Service Offerings

### 7.17 Telecommunications Service Priority (TSP) System (N)

**8. Rate Applications, cont'd.**

In subscribing to the TSP System service, the Customer recognizes this condition, grants the Company the right to quote charges after the restoration or installation is completed and agrees to pay the charges.

| | Non-Recurring Charges | Monthly Recurring Charges |
|---|---|---|
| Priority Provisioning Installation, per line or trunk, or per circuit | $128.00 | N/A |
| Priority Restoration Level Implementation, per line or trunk, or per circuit | $128.00 | N/A |
| Priority Level Change, per line or trunk, or per circuit | $128.00 | N/A |
| Administration and Maintenance of Priority Restoration, per line or trunk, or per circuit | N/A | $2.00 |
| Labor, construction, special equipment, additional facilities, and other resources related to delivery of services under TSP conditions. | ICB | ICB |

(N)

RECEIVED
NOV 6 2012
NPSC-Comm. Dept.



Issued by: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

**SECTION 8 - Reserved** (D/T)

(D)

RECEIVED
OCT - 5 2017
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 8 - Reserved** (D/T)

(D)

OCT - 5 2017
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 8 - Reserved** (D/T)

(D)

RECEIVED
OCT - 5 2017
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 8 - Resale Service Offering**

(D/T)

(D)

RECEIVED
OCT - 5 2017
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 8 - Reserved** (D/T)

(N)

RECEIVED
OCT - 5 2017
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 8 - Reserved**

(D/T)

(N)

OCT - 5 2017
NPSC



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 8 - Reserved** (D/T)

(D)

RECEIVED
OCT - 5 2017
NPSC-Secretary's Office



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

LOCAL EXCHANGE SERVICE

**SECTION 8 – Reserved**

(D/T)

(D)

RECEIVED
OCT - 5 2017
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

LOCAL EXCHANGE SERVICE

**SECTION 8 - Reserved**

(D/T)

(D)

RECEIVED
OCT - 5 2017
NPSC-Consumer Affairs



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 8 - Reserved**

(D/T)

(D)

RECEIVED
OCT - 5 2017
NUSC-Consumer Affairs



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

LOCAL EXCHANGE SERVICE

**SECTION 8 - Reserved** (D/T)

(D)

RECEIVED
OCT - 5 2017
NPSC Commission



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

LOCAL EXCHANGE SERVICE

**SECTION 8 - Reserved** (D/T)

(D)

RECEIVED
OCT - 5 2017
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 8 - Reserved**

(D/T)

(D)

OCT - 5 2017
NPSC



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

LOCAL EXCHANGE SERVICE

**SECTION 8 - Reserved**

(D)

OCT - 5 2017
NPSC Docket Mail



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 8 - Reserved**

(D)

RECEIVED
OCT - 5 2017
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 8 - Reserved**

(D)

OCT - 5 2017



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 8 - Reserved**

(D)

RECEIVED
OCT - 5 2017
NPSC Consumer Affairs



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

LOCAL EXCHANGE SERVICE

**SECTION 8 - Reserved**

(D)

RECEIVED
OCT - 5 2017
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 8 - Reserved**

(D)

OCT - 5 2017



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 8 - Reserved**

(D)

OCT - 5 2017



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES (M)

### 9.1 Cox LD Solutions

Cox LD Solutions, the one-, two- or three-year term long distance call plan, provides an eligible Business Customer with a competitively priced long distance product. The call plan is available to new and existing customers that choose Cox Local and Long Distance, both PIC and LPIC. The plan covers the 48 contiguous states. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of $0.10 per-minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls terminating in the 50 states and the District of Columbia will be billed in 6-second increments and rounded up to the next highest increment. All calls terminating in Canada, Puerto Rico and US Virgin Islands will be billed in 6-second increments with a 30-second minimum.

If this plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth above, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the default rate of $.10/minute will be used to re-rate all usage charges up to the termination date.

Calls that originate and terminate in the State of Nebraska will be assessed the following per-minute rate based on cumulative MOU's and term selected:

| Minutes-Of-Use | 1 Year | 2 Year | 3 Year |
|---|---|---|---|
| 0-10,000 | $0.075 | $0.0675 | $0.0638 |
| 10,001-20,000 | $0.070 | $0.0630 | $0.0595 |
| 20,001+ | $0.065 | $0.0585 | $0.0553 |

(M)

RECEIVED
DEC – 9 2003
NPSC - Comm. Dept

(M) Material formerly located on page 91.1.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## SECTION 9 – OBSOLETE SERVICES

### 9.2 Cox LD Enterprise (M)

Cox LD Enterprise, the one-, two- or three-year term long distance call plan, provides an eligible Business Customer with a competitively priced long distance product. The call plan is available to new and existing customers that select Cox Local, Cox Long Distance (both PIC and LPIC) and Cox high-speed internet service. The plan covers the 48 contiguous states. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of $0.10 per minute. All minutes-of-use (MOU) charges will be assessed based on the cumulative minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls terminating in the United States are billed in 6-second increments and rounded up to the next highest increment. All calls terminating to Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

If this plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth above, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the default rate of $.10 per minute will be used to re-rate all usage charges up to the termination date.

Calls that originate and terminate in the State of Nebraska will be assessed the following per-minute rate based on cumulative MOU's and term selected:

| Minutes-Of-Use | 1 Year | 2 Year | 3 Year |
|---|---|---|---|
| 0-10,000 | $0.070 | $0.0630 | $0.0595 |
| 10,001-20,000 | $0.065 | $0.0585 | $0.0553 |
| 20,001+ | $0.060 | $0.0540 | $0.0510 |

(M)

RECEIVED
DEC – 9 2003
NPSC - Comm. Dept

(M) Material formerly located on page 91.2.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## SECTION 9 – OBSOLETE SERVICES

### 9.3 Cox Toll-Free Solutions (M)

The Domestic Toll-Free Term Call Plan provides Business Customers with a reduced rate for toll free calls originated in the continental United States. Business Customers may select from a one-, two- or three-year term call plan. The plan covers the 48 contiguous states. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of $0.10 per-minute. Calls from Canada will be assessed at the rate of $.08 per minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, excluding minutes from Canada, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls originating within the United States are billed in 6-second increments and rounded up to the next highest increment. All calls originated from Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

Calls that originate and terminate in the State of Nebraska will be assessed the following per-minute rate based on cumulative MOU's and term selected:

| Minutes-Of-Use | 1 Year | 2 Year | 3 Year |
|---|---|---|---|
| 0-10,000 | $0.075 | $0.0675 | $0.0638 |
| 10,001-20,000 | $0.070 | $0.0630 | $0.0595 |
| 20,001+ | $0.065 | $0.0585 | $0.0553 |

(M)

RECEIVED
DEC – 9 2003
NPSC - Comm. Dept

(M) Material formerly located on page 91.10.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## SECTION 9 – OBSOLETE SERVICES

### 9.4 Cox Dedicated LD Solutions (M)

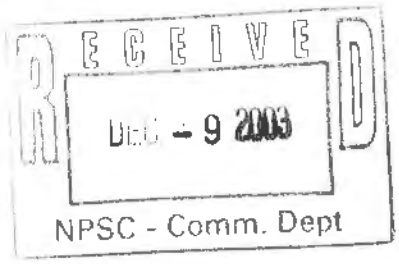
Cox Dedicated LD Solutions, a one, two or three-year term dedicated long distance call plan, provides eligible Business Customers a competitively priced long distance product for calls terminated in the continental United States. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of $0.10 per-minute. The call plan is available to new and existing customers that choose Cox Local and Cox Long Distance (both PIC and LPIC). All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated long distance minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of $.10/minute will apply to re-rate all usage charges up to the termination date.

Calls that originate and terminate in Nebraska will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate (continental United States) and intrastate usage. Calls terminating in Nebraska are billed in 6-second increments with a 6-second minimum.

| Minutes-Of-Use | 1 Year | 2 Year | 3 Year |
|---|---|---|---|
| 0-10,000 | $0.075 | $0.0675 | $0.0638 |
| 10,001-20,000 | $0.070 | $0.0630 | $0.0595 |
| 20,001-40,000 | $0.065 | $0.0585 | $0.0553 |
| 40,001-80,000 | $0.055 | $0.0495 | $0.0468 |
| 80,001-160,000 | $0.050 | $0.0450 | $0.0425 |
| 160,000+ | $0.045 | $0.0405 | $0.0383 |

(M)




(M) Material formerly located on page 92.14



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## SECTION 9 – OBSOLETE SERVICES

### 9.5 Cox Dedicated LD Enterprise (M)

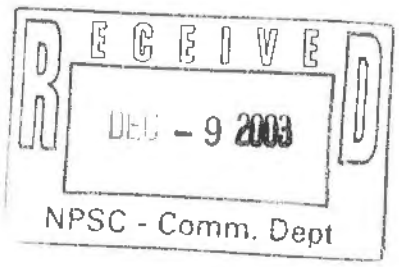
Cox Dedicated LD Enterprise, a one, two or three-year term dedicated long distance call plan, provides eligible Business Customers a competitively priced long distance product for calls terminated in the continental United States. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of $0.10 per-minute. The call plan is available to new and existing Customers that choose Cox for their Local, Long Distance (both PIC and LPIC) and high-speed internet service. All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated long distance minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of $.10/minute will apply to re-rate all usage charges up to the termination date.

Calls that originate and terminate in Nebraska will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate (continental United States) and intrastate usage. Calls terminating in Nebraska are billed in 6-second increments with a 6-second minimum.

| Minutes-Of-Use | 1 Year | 2 Year | 3 Year |
|---|---|---|---|
| 0-10,000 | $0.070 | $0.0630 | $0.0595 |
| 10,001-20,000 | $0.065 | $0.0585 | $0.0553 |
| 20,001-40,000 | $0.060 | $0.0540 | $0.0510 |
| 40,001-80,000 | $0.050 | $0.0450 | $0.0425 |
| 80,001-160,000 | $0.045 | $0.0405 | $0.0383 |
| 160,000+ | $0.040 | $0.0360 | $0.0340 |

(M)




(M) Material formerly located on page 92.15



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## SECTION 9 – OBSOLETE SERVICES

### 9.6 Cox Dedicated TF Solutions (M)

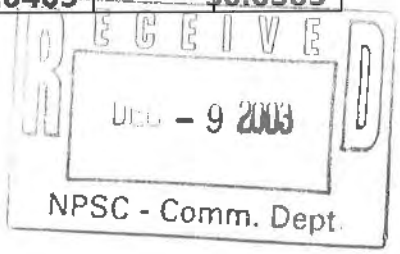
Cox Dedicated TF Solutions, a one, two or three-year term dedicated toll free call plan, provides eligible Business Customers a competitively priced toll free product for calls that originate in the continental United States. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of $0.10 per-minute. Calls from Canada will be assessed at the rate of $.08 per minute. The call plan is available to new and existing customers that choose Cox Local and Cox Toll Free. The plan covers the 48 contiguous states. All minutes-of-use charges (MOU) will be assessed based on the cumulative dedicated toll free minutes of interstate and intrastate.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of $.10/minute will apply to re-rate all usage charges up to the termination date.

Domestic calls originating in the United States are billed in 6-second increments with a 6-second minimum. All calls originating in Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum. Calls that originate and terminate in Nebraska will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate (continental United States) and intrastate usage.

| Minutes-Of-Use | 1 Year | 2 Year | 3 Year |
|---|---|---|---|
| 0-10,000 | $0.075 | $0.0675 | $0.0638 |
| 10,001-20,000 | $0.070 | $0.0630 | $0.0595 |
| 20,001-40,000 | $0.065 | $0.0585 | $0.0553 |
| 40,001-80,000 | $0.055 | $0.0495 | $0.0468 |
| 80,001-160,000 | $0.050 | $0.0450 | $0.0425 |
| 160,000+ | $0.045 | $0.0405 | $0.0383 |

(M)




(M) Material formerly located on page 92.20



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## SECTION 9 – OBSOLETE SERVICES

### 9.7 Cox Office Solutions Flex, cont'd

**2. Regulations, cont'd**

2. High-Speed Internet Access

The COSF also includes options for high-speed Internet access from the Cox-Affiliated Company. The customer must purchase this Internet access to receive the pricing below for telephone service.

**3. Rates and Charges**

The table below defines the telephony charges associated with the COSF offering in the State of Nebraska.

| Business Access Lines | Pooled Long Distance Minutes | 1 Year Term (per line) | 2 Year Term (per line) | 3 Year Term (per line) | 5 Year Term (per line) |
|---|---|---|---|---|---|
| 5-8 Lines | $30.00 | $29.00 | $26.10 | $24.65 | $23.20 |
| 9-12 Lines | $40.00 | $29.00 | $26.10 | $24.65 | $23.20 |
| 13-22 Lines | $50.00 | $29.00 | $26.10 | $24.65 | $23.20 |
| Installation Charge[=] | | $499.00 | $374.25 | $0.00 | $0.00 |

### 9.8 Phone Control Package

(C)

**Phone Control Package:** Provides a residential Customer with the following features: Caller ID, Call Return, Priority Ringing, Selective Call Rejection, Selective Call Acceptance, Long Distance Alert.

| | Residential Optional Features (per line equipped) | Monthly Recurring | Per Use | NRC | |
|---|---|---|---|---|---|
| | Phone Control Package | 9.90(I) | | 10.00 | |

(C/I)

RECEIVED
DEC 21 '04
NPSC - Comm. Dept.

[=] If a high-speed internet customer is adding telephony service under this package, the installation charges would apply as defined in section 3 of this tariff.

## SECTION 9 – OBSOLETE SERVICES

### 9.9 OPTIONAL CALL PLANS (obsolete service)

(M)

**Cox LD Solutions III**

Cox LD Solutions III is a one-, two- or three-year term long distance direct dialed call plan. The call plan is available to new and existing customers that choose Cox Local and Long Distance, both PIC and LPIC. The plan covers the 48 contiguous states. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of $0.10 per-minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls terminating in the 50 states and the District of Columbia will be billed in 6-second increments and rounded up to the next highest increment. All calls terminating in Canada, Puerto Rico and US Virgin Islands will be billed in 6-second increments with a 30-second minimum.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth above, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the default rate of $.10/minute will be used to re-rate all usage charges up to the termination date.

Calls that originate and terminate in the State of Nebraska will be assessed the following per-minute rate based on cumulative MOU's and term selected:

| Minutes-Of-Use | 1 Year | 2 Year | 3 Year |
|---|---|---|---|
| 0-249 | $0.075 | $0.068 | $0.063 |
| 250-499 | $0.073 | $0.067 | $0.062 |
| 500-999 | $0.071 | $0.066 | $0.061 |
| 1,000-2,499 | $0.069 | $0.065 | $0.061 |
| 2,500-4,999 | $0.065 | $0.061 | $0.057 |
| 5,000-9,999 | $0.059 | $0.056 | $0.052 |
| 10,000-49,999 | $0.058 | $0.055 | $0.051 |
| 50,000-99,999 | $0.056 | $0.053 | $0.049 |
| 100,000+ | $0.054 | $0.051 | $0.047 |

(M)

(M) Material relocated from page 91.1.

RECEIVED
NOV - 5 2009
NPSC-Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## SECTION 9 – OBSOLETE SERVICES

### 9.9 OPTIONAL CALL PLANS (obsolete service)

(M)

**Cox LD Enterprise III**

Cox LD Enterprise III is a one-, two- or three-year term direct dialed long distance call plan. The call plan is available to new and existing customers that select Cox Local, Cox Long Distance (both PIC and LPIC) and Cox Affiliated Company's high-speed Internet service. The plan covers the 48 contiguous states. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of $0.10 per minute. All minutes-of-use (MOU) charges will be assessed based on the cumulative minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls terminating in the United States are billed in 6-second increments and rounded up to the next highest increment. All calls terminating to Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth above, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the default rate of $.10 per minute will be used to re-rate all usage charges up to the termination date.

Calls that originate and terminate in the State of Nebraska will be assessed the following per-minute rate based on cumulative MOU's and term selected:

| Minutes-Of-Use | 1 Year | 2 Year | 3 Year |
|---|---|---|---|
| 0-249 | $0.068 | $0.061 | $0.057 |
| 250-499 | $0.066 | $0.060 | $0.056 |
| 500-999 | $0.064 | $0.059 | $0.055 |
| 1,000-2,499 | $0.062 | $0.059 | $0.055 |
| 2,500-4,999 | $0.059 | $0.055 | $0.051 |
| 5,000-9,999 | $0.053 | $0.050 | $0.047 |
| 10,000-49,999 | $0.052 | $0.050 | $0.046 |
| 50,000-99,999 | $0.050 | $0.048 | $0.044 |
| 100,000+ | $0.049 | $0.046 | $0.042 |

(M)

RECEIVED
NOV - 5 2009
NPSC-Comm. Dept.

(M) Material relocated from page 91.2.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## SECTION 9 – OBSOLETE SERVICES

### 9.9 OPTIONAL CALL PLANS (obsolete service)

(M)

**Cox Toll-Free Solutions III**

The Cox Toll-Free Solutions III call plan provides Business Customers with an inbound toll free call plan. Business Customers will select from a one-, two- or three-year term call plan. The plan covers the 48 contiguous states. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of $0.10 per-minute. Calls from Canada will be assessed at the rate of $.08 per minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, excluding minutes from Canada, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls originating within the United States are billed in 6-second increments and rounded up to the next highest increment. All calls originated from Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

Calls that originate and terminate in the State of Nebraska will be assessed the following per-minute rate based on cumulative MOU's and term selected:

| Minutes-Of-Use | 1 Year | 2 Year | 3 Year |
|---|---|---|---|
| 0-249 | $0.075 | $0.068 | $0.063 |
| 250-499 | $0.073 | $0.067 | $0.062 |
| 500-999 | $0.071 | $0.066 | $0.061 |
| 1,000-2,499 | $0.069 | $0.065 | $0.061 |
| 2,500-4,999 | $0.065 | $0.061 | $0.057 |
| 5,000-9,999 | $0.059 | $0.056 | $0.052 |
| 10,000-49,999 | $0.058 | $0.055 | $0.051 |
| 50,000-99,999 | $0.056 | $0.053 | $0.049 |
| 100,000+ | $0.054 | $0.051 | $0.047 |

(M)

RECEIVED
NOV - 5 2009
NPSC-Comm. Dept.

(M) Material relocated from page 92.10.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## SECTION 9 – OBSOLETE SERVICES

### 9.9 OPTIONAL CALL PLANS (obsolete service)

(M)

**Cox Dedicated LD Solutions III**

Cox Dedicated LD Solutions III is a one, two or three-year term dedicated direct dialed long distance call plan that provides eligible Business Customers a competitively priced long distance product for calls terminating in the continental United States. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of $0.10 per-minute. The call plan is available to new and existing customers that choose Cox Local and Cox Long Distance (both PIC and LPIC). All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated long distance minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of $.10/minute will apply to re-rate all usage charges up to the termination date.

Calls that originate and terminate in Nebraska will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate (continental United States) and intrastate usage. Calls terminating in Nebraska are billed in 6-second increments with a 6-second minimum.

| Minutes-Of-Use | 1 Year | 2 Year | 3 Year |
|---|---|---|---|
| 0-249 | $0.075 | $0.068 | $0.063 |
| 250-499 | $0.073 | $0.067 | $0.062 |
| 500-999 | $0.071 | $0.066 | $0.061 |
| 1,000-2,499 | $0.069 | $0.065 | $0.061 |
| 2,500-4,999 | $0.065 | $0.061 | $0.057 |
| 5,000-9,999 | $0.059 | $0.056 | $0.052 |
| 10,000-49,999 | $0.058 | $0.055 | $0.051 |
| 50,000-99,999 | $0.056 | $0.053 | $0.049 |
| 100,000+ | $0.054 | $0.051 | $0.047 |

(M)

RECEIVED
NOV – 5 2009
NPSC-Comm. Dept.

(M) Material relocated from page 92.14.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## SECTION 9 – OBSOLETE SERVICES

### 9.9 OPTIONAL CALL PLANS (obsolete service)

(M)

**Cox Dedicated LD Enterprise III**

Cox Dedicated LD Enterprise III is a one-, two- or three-year term dedicated direct dialed long distance call plan. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of $0.10 per-minute. The call plan is available to new and existing Customers that choose Cox for their Local, Long Distance (both PIC and LPIC) and Cox Affiliated Company's high-speed internet service. All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated long distance minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of $.10/minute will apply to re-rate all usage charges up to the termination date.

Calls that originate and terminate in Nebraska will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate (continental United States) and intrastate usage. Calls terminating in Nebraska are billed in 6-second increments with a 6-second minimum.

| Minutes-Of-Use | 1 Year | 2 Year | 3 Year |
|---|---|---|---|
| 0-249 | $0.068 | $0.061 | $0.057 |
| 250-499 | $0.066 | $0.060 | $0.056 |
| 500-999 | $0.064 | $0.059 | $0.055 |
| 1,000-2,499 | $0.062 | $0.059 | $0.055 |
| 2,500-4,999 | $0.059 | $0.055 | $0.051 |
| 5,000-9,999 | $0.053 | $0.050 | $0.047 |
| 10,000-49,999 | $0.052 | $0.050 | $0.046 |
| 50,000-99,999 | $0.050 | $0.048 | $0.044 |
| 100,000+ | $0.049 | $0.046 | $0.042 |

(M)

RECEIVED
NOV - 5 2009
NPSC-Comm. Dept.

(M) Material relocated from page 92.15.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## SECTION 9 – OBSOLETE SERVICES

### 9.9 OPTIONAL CALL PLANS (obsolete service)

(M)

**Cox Dedicated TF Solutions III**

Cox Dedicated TF Solutions III is a one-, two- or three-year term dedicated toll free call plan. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of $0.10 per-minute. Calls from Canada will be assessed at the rate of $.08 per minute. The call plan is available to new and existing customers that choose Cox Local and Cox Toll Free. The plan covers the 48 contiguous states. All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated toll free minutes of interstate and intrastate.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of $.10/minute will apply to re-rate all usage charges up to the termination date.

Domestic calls originating in the United States are billed in 6-second increments with a 6-second minimum. All calls originating in Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum. Calls that originate and terminate in Nebraska will be assessed the per-minute rates as detailed below. All minutes-of-use charges are assessed based on the cumulative MOU's of interstate (continental United States) and intrastate usage.

| Minutes-Of-Use | 1 Year | 2 Year | 3 Year |
|---|---|---|---|
| 0-249 | $0.075 | $0.068 | $0.063 |
| 250-499 | $0.073 | $0.067 | $0.062 |
| 500-999 | $0.071 | $0.066 | $0.061 |
| 1,000-2,499 | $0.069 | $0.065 | $0.061 |
| 2,500-4,999 | $0.065 | $0.061 | $0.057 |
| 5,000-9,999 | $0.059 | $0.056 | $0.052 |
| 10,000-49,999 | $0.058 | $0.055 | $0.051 |
| 50,000-99,999 | $0.056 | $0.053 | $0.049 |
| 100,000+ | $0.054 | $0.051 | $0.047 |

(M)

(M) Material relocated from page 92.20.

RECEIVED
NOV – 5 2009
NPSC-Comm. Dept.



Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

## SECTION 9 – OBSOLETE SERVICES

### 9.10 Local Exchange Service

#### 9.10.1 FEATURE PACKAGES – DESCRIPTION

**Active Lifestyle Package:** Provides a residential Customer with the following features: Call Forwarding, 3 Way Calling, Call Waiting, Speed Calling, Busy Line Redial. Upon Customer request, the Call Waiting feature can be disabled.

**Call Manager Package:** Provides a Residential Customer with the following custom calling features: Call Waiting ID and Voice Mail. This feature package requires specialized Customer Premises Equipment (CPE).

**Total Control Package:** Provides a residential Customer with the following features: Busy Line Redial, Call Forwarding, 3 Way Calling, Call Waiting, Caller ID, Call Waiting ID, and Speed Calling. Upon Customer request, the Call Waiting feature can be disabled.

**Control Plus Package:** Provides a residential Customer with the following features: Call Waiting ID, Call Return, Priority Ringing, and Long Distance Alert. Upon Customer request, the Call Waiting feature can be disabled.

**Essential Feature Pak:** Provides a Residential Customer with the following features: Call Waiting, Caller ID, Call Waiting ID and Busy Line Redial. This feature package requires specialized Customer Premises Equipment.

**Premier Feature Pak:** Provides a Residential Customer with the following features: Busy Line Redial, Caller ID, Call Waiting, Call Waiting ID, Call Forwarding, Call Forwarding Busy, Call Forward No Answer, Call Return, Priority Ringing, Selective Call Forwarding, Selective Call Acceptance, Selective Call Rejection and Three Way Calling. This feature package requires specialized Customer Premises Equipment. (M) (M)

Received
JUN 26 2018
NPSC Comm. Dept.

(M) Material **relocated** from Page 59.3. (T) (D)



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road

## SECTION 9 – OBSOLETE SERVICES

### 9.10 Local Exchange Service, cont'd.

#### 9.10.2 Local Line Rates and Charges, cont'd.

| (d) | Residential Optional Features (per line equipped) | Monthly Recurring | Per Use· | NRC• | |
|---|---|---|---|---|---|
| | | | | | (D) |
| | Active Lifestyle Package | 8.95 | | 5.00 | |
| | Total Control Package | 9.50 | | 5.00 | |
| | Control Plus Package | 9.95 | | 5.00 | |
| | Call Manager Package | 9.95 | | 5.00 | |
| | Solution Package | 14.99 | | 5.00 | |
| | Essential Pak | 12.99 | | N/C | |
| | Premier Pak | 15.99 | | N/C | |
| | Anonymous Call Rejection* | 0.99 | | N/C | |
| | Busy Line Redial* | 3.50 | 0.95 | 5.00 | |
| | Call Forwarding* | 3.50 | | 5.00 | |
| | | | | | (D) |
| | | | | | (D) |
| | | | | | (D) |
| | | | | | (D) |
| | Call Return* | 4.50 | 0.95 | 5.00 | |
| | Call Waiting* | 6.50 | | 5.00 | |
| | Call Waiting ID* | 7.95 | | 5.00 | |
| | Caller ID* | 7.99 | | 5.00 | |
| | | | | | |
| | | | | | (D) |
| | | | | | *D) |
| | Remote Call Forwarding (per path) | 16.00 | | 34.00 | |
| | Selective Call Acceptance* | 2.95 | | 5.00 | |
| | Selective Call Forwarding* | 3.95 | | 5.00 | |
| | Selective Call Rejection* | 2.95 | | 5.00 | |
| | Speed Calling - 8* | 2.95 | | 5.00 | |
| | Speed Calling - 30 | 3.00 | | 5.00 | |
| | Three-Way Calling* | 3.95 | 0.95 | 5.00 | |

RECEIVED
JAN 23 2019
NPSC-Comm. Dept.

· Per Use charges will not exceed the charges for six uses per billing period.

• Customers upgrading their Cox Digital Telephone service by adding a feature or a feature package will have the one-time NRC fee waived. NRC's will be charged if the Customer makes more than one change to their custom calling features per month.

* Denotes features included with the Solutions Package

## SECTION 9 – OBSOLETE SERVICES

### 9.11 Cox Connection Packages♦

#### 1. Cox Connection-60(sm) Package

Where facilities and operating conditions permit, the Connection Packages will be offered to residential Customers. The Cox Connection-60 Package is a bundled package of local and long distance telephone services. The package includes: a local access line, the Solutions feature package, sixty (60) minutes of long distance service, and the U.S. Saving Plan. The eligibility condition of the U.S. Saving Plan requires that the Customer select Cox long distance for both PIC and LPIC elections.

The following products and services are included in the Cox Connection-60 Package:

- One (1) Local Access Line,
- Solutions feature package,
- Sixty (60) minutes of long distance service, and
- The U.S. Savings Plan. After the initial 60 minutes included in the package, all intrastate and interstate toll calls are billed at seven cents per minute.

Monthly Recurring Charge: $29.95

Non-Recurring Charge*

#### 2. Connection-90(sm) Package

Where facilities and operating conditions permit, the Connection Packages will be offered to residential Customers. The Cox Connection-90 Package is a bundled package of local and long distance telephone services. The package includes: a Primary and a Non-Primary local access line, the Solutions feature package on the Primary line, ninety (90) minutes of long distance service on the Primary line, and the U.S. Saving Plan on both access lines. The eligibility condition of the U.S. Saving Plan requires that the Customer select Cox long distance for both PIC and LPIC elections.
(M)

(M) Material relocated from Page 116.

RECEIVED
JUN 16 2017
NPSC-Comm. Dept.

♦ Where facilities and operating conditions permit, the Connection Packages will be offered to Residential Lifeline Customers with the Lifeline discount.

* Non-Recurring Line Connection Charges as specified in Section 3.1.2.2 (a) apply for initial service establishment, additional lines and transfers of service. Non-Recurring Account Change Charges as specified in Section 3.1.2.2 (a) apply to Customers upgrading to a Connection Package on existing Local Access Lines.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

### 9.11 Cox Connection Packages♦, cont'd.

#### 2. Connection-90(sm) Package, cont'd.

The following services are included in the Cox Connection-90 Package:

- One (1) Primary Local Access Line with the Solutions feature package,
- One (1) Non-Primary Local Access Line,
- Ninety (90) minutes of long distance service on the Primary Line, and
- The U.S. Savings Plan on both access lines. Toll calls will be billed at seven (7) cents per minute.

Monthly Recurring Charge: $39.95

Non-Recurring Charge[H]

#### 3. Cox Connection 200 Package

Where facilities and operating conditions permit, the Connection Package will be offered to residential Customers. The Cox Connection-200 Package is a bundled package of local and long distance telephone services. The package includes: (1) a Primary local access line, (2) the Solutions feature package on the Primary line, (3) two-hundred (200) minutes of long distance service on the Primary line, and (4) the U.S. Saving Plan on both access lines. The eligibility condition of the U.S. Saving Plan requires that the Customer select Cox long distance for both PIC and LPIC elections.

The following products and services are included in the Cox Connection-200 Package:

- One (1) Primary local access line with the Solutions Feature Package, (M)
- 200 minutes of long distance service and
- The U.S. Savings Plan. Toll calls will be billed at seven (7) cents per minute.

Monthly Recurring Charge $42.30

Non-Recurring Charge*

(M) Material relocated from Page 117.

RECEIVED
JUN 16 2017
NPSC-Comm. Dept.

♦ Where facilities and operating conditions permit, the Connection Packages will be offered to Residential Lifeline Customers with the Lifeline discount.

* Non-Recurring Line Connection Charges as specified in Section 3.1.2.2 (a) apply for initial service establishment, additional lines and transfers of service. Non-Recurring Account Change Charges as specified in Section 3.1.2.2 (a) apply to Customers upgrading to a Connection Package on existing Local Access Lines.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

### 9.11 Cox Connection Packages, cont'd.

#### 4. Cox Unlimited Connection(sm) Package

**General**

Where facilities exist and operating conditions permit, the Cox Unlimited Connection(sm) Package will be offered to Residential Customers. The Cox Unlimited Connection(sm) Package is a bundled package of local and long distance telephone services. The package includes a local access line, the Control Plus or Solutions feature package, unlimited direct-dialed residential minutes of long distance service, and Voice Mail. An eligibility condition of the package requires that the Customer select Cox long distance for both PIC and LPIC elections. The following services are included in the package:

- A local access line,
- The Control Plus or Solutions Feature Package,
- Unlimited direct dialed residential minutes of long distance service, and
- Voice Mail

**Terms and Conditions**

1. The Cox Unlimited Connection(sm) Package Monthly Recurring Charge will be billed in advance and will apply the first billing period after ordering the service.
2. Cox Unlimited Connection(sm) Package does not permit the Customer to place business calls.
3. The Company may monitor the Customer's usage to ensure that the Customer's use is consistent with the applicable restrictions and limitations, i.e., the Customer's usage are consistent with residential usage. If the Company has any reason to believe that the Customer's usage is not consistent with the applicable restrictions, the Company may terminate the Cox Unlimited Connection(sm) Package immediately upon notifying the Customer, and convert the Customer to another usage sensitive plan of the Customer's choice.
4. The Cox Unlimited plan is for direct-dialed domestic residential voice usage only. If usage under this plan is not consistent with typical Residential Customer usage, at the Company's sole discretion, the Company may offer Customer an alternative plan or suspend, restrict or cancel Customer's service without prior notice. Calls that are not consistent with typical residential voice use include but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers and telemarketing. Callers must dial 1+ area code + 7-digit telephone number for the call to be included in the Cox Unlimited plan. Call detail is not available with this plan. Customers must be subscribers to Cox Long Distance and also to the Company's local exchange service. This plan is available to customers on a per-line basis up to a maximum of four telephone lines. Unlimited service is reserved for direct-dialed long distance calls and does not include multi-party conference calls, calls to 900 numbers, directory assistance, per-use feature calling, calling card, operator services, international calling and toll free calling services; such calls are subject to additional charges. Taxes, fees and other charges, including USF apply. (M)

**Rates and Charges**

| | |
|---|---|
| Monthly Recurring Charge (Preferred or Combination Service) | $50.95 |
| Monthly Recurring Charge (Standard or Standalone Service) | $52.71 |



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

RECEIVED
JUN 16 2017
NPSC-Comm. Dept.

(M) Material relocated from page 118.

RECEIVED
JUN 16 2017
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

### 9.12 Retention Offer - Cord Cutter (Limited Basic Service)

1. Description

The Retention Program may be offered as an incentive to a Residential Customer to continue service with Cox Digital Telephone (CDT). If the Customer informs Cox that they are considering the discontinuation of CDT service and will thereby only use their cell phone to replace their home phone, a Cox representative may offer the Customer a measured rate service at a Monthly Recurring Charge (MRC) of **$9.99**, which includes 30 minutes of local calling; additional minutes are assessed $0.50 with a $35 overall cap.

2. Terms & Conditions

a. Applies to the Customer's Primary Line only.
b. Customer may select only one of a selected number of features at the tariffed rate.
c. Residential Customers must select Cox as their long distance carrier and are limited to the default LD plan, discounted call plans.
d. This offer may not be combined with any other offer and bundle discounts will not apply.
e. The offer is only valid through the Retention Team and Digital Centers. This offer is only for Residential Customers that call or visit Cox Customer Service to discontinue their Cox Digital Telephone (CDT) service and utilize their cell phone for their communications needs. (M)
f. The monthly service charges associated with the services above do not include any "usage" charges. All fees, taxes, usage charges, assessments and surcharges apply.

(M) Material relocated from Page 119.3.

RECEIVED
JUN 16 2017
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

### 9.13 Residential CDT Packages

#### 1. CDT Essential

Where facilities exist and operating conditions permit, the CDT Essential will be offered to Residential Customers.

The Essential Package is an optional offering for Residential Customers that includes a Residential Basic Line with Busy Line Redial, Call Waiting, Call Waiting ID and Caller ID features. Additionally, the Customer must select Cox Long Distance as their intra- and inter-LATA service provider. If the Customer requests Toll Restriction, the Primary Interexchange Carrier (PIC) and IntraLATA Interexchange Carrier (LPIC) will be removed from the Customer's record. Charges and terms associated with Toll Restriction are as set forth in Section 7.1 of this tariff.

**Rates and Charges**

| | MRC | |
|---|---|---|
| CDT Essential Package | **$25.00** | (I) |

(D)



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
12/28/2020

## SECTION 9 – OBSOLETE SERVICES

### 9.14 Message Telecommunications Service (MTS)

#### 1. Optional Calling Plans

**Cox U.S. 250 Savings Plan**

This optional residential long distance calling plan provides Cox Customers a competitively price alternative for moderate users of long distance service. The optional calling plan is available to new and existing customers who select Cox Local and Cox Long Distance, both PIC and LPIC. The plan includes calls to all 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands. The plan has a monthly recurring charge of $15.00, which includes up to 250 minutes of intrastate and interstate usage. Additional minutes over the included 250 will be assessed $0.07 per minute all day, everyday on direct dialed calls.

**Cox U.S. 500 Savings Plan**

This optional residential long distance calling plan provides Cox Customers a competitively price alternative for substantial users of long distance service. The optional calling plan is available to new and existing customers who (M) select Cox Local and Cox Long Distance, both PIC and LPIC. The plan includes calls to all 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands. The plan has a monthly recurring charge of $25.00, which includes up to 500 minutes of intrastate and interstate usage. Additional minutes over the included 500 will be assessed $0.05 per minute all day, everyday on direct dialed calls.

RECEIVED
JUN 16 2017
NPSC-Comm. Dept.

(M) Material moved from Page 91.3



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

### 9.14 Message Telecommunications Service (MTS), cont'd.

**1. Optional Calling Plans, cont'd.**

**Cox Unlimited Connection Call Plan:**

A. General:

Where facilities exist and operating conditions permit, the Cox Unlimited Connection Call Plan offers Residential Customers in Company's service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below.

A. Eligibility:

Residential Customers in Company's service area who subscribe to:

1. One flat-rated Residential Access Line; and
2. Cox Long Distance for both the intra- and inter-LATA toll services on that same line; and

C. Terms and Conditions:

1. The applicable monthly recurring charge for the Cox Unlimited (M) Connection(sm) Plan will be billed in advance in accordance with rules of this tariff applicable to the payment of recurring charges for local exchange service.
2. A Customer may subscribe to multiple plans on multiple lines as long as each line meets the conditions specified in Section B above.

RECEIVED
JUN 16 2017
NPSC-Comm. Dept.

(M) Material relocated from Page 91.7.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

### 9.14 Message Telecommunications Service (MTS), cont'd.

**1. Optional Calling Plans, cont'd.**

**Cox Unlimited Connection Call Plan, cont'd.**

C. Terms and Conditions, cont'd.

3. The unlimited toll calls under this plan may be directly dialed from one line designated by the Customer meeting the conditions in Section B above to any place within Nebraska, any of the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI.
4. The unlimited intraLATA and interLATA toll minutes included in this plan (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.
5. If usage under this plan is not consistent with typical Residential Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel Customer's service without prior notice. Calls that are not consistent with typical Residential voice use include but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers and telemarketing. Callers must dial 1+ area code + 7-digit telephone number for the call to be included in the Cox Unlimited plan. Call detail is not available with this plan. Customers must subscribe to Cox Long Distance and also to the Company's local exchange service. This plan is available to Customers on a per-line basis up to a maximum of four Residential telephone lines. Unlimited service is reserved for direct-dialed long distance calls and does not include multi-party conference calls, calls to 900 numbers, directory assistance, per-use feature calling, calling card, operator services, international calling and toll free calling services; such calls are subject to additional charges. Taxes, fees and other charges, including Universal Service Fund fee, apply. (M)

RECEIVED
JUN 16 2017
NPSC-Comm. Dept.

(M) Material relocated from Page 91.8.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

### 9.14 Message Telecommunications Service (MTS), cont'd.

**1. Optional Calling Plans, cont'd.**

**Cox Unlimited Connection Call Plan, cont'd.**

**Cox Unlimited Connection Call Plan, cont'd.**

C. Terms and Conditions, cont'd.

6. For additional rates, terms, and conditions specific to interstate interLATA toll usage under this plan, refer to the Cox website at http://www.cox.com/telephone/.

D. Rates and Charges:

| | Monthly Recurring Charge (M) |
|---|---|
| Cox Unlimited Connection Call Plan | $20.00 |

(M) Material relocated from Page 91.9

RECEIVED
JUN 16 2017
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

### 9.15 Miscellaneous Service Offerings

#### 9.15.1 Cox Nationwide 1,000 Minute Calling Package:

A. General:
Where facilities exist and operating conditions permit, the Cox Nationwide 1,000 Minute Call Plan offers Residential Customers in Company's service area a 1,000 minute pack of intrastate and interstate direct-dialed toll minutes subject to the conditions below.

B. Eligibility:
Residential Customers in Company's service area who subscribe to:
1. One flat-rated Residential Access Line,
2. **Premier Pak**,
3. Cox Long Distance for both the intra- and inter-LATA toll services, and
4. Voice Mail.

C. Terms and Conditions:
1 The applicable monthly recurring charge for the Cox Nationwide 1,000 Minute Call Plan will be billed in advance in accordance with this tariff as applicable to the payment of recurring charges for local exchange service.
2 A Customer will automatically enrolled in the Cox Simply Five Call Plan for any minutes in excess of the 1,000 minute threshold. Minutes under Simply Five will be billed at 5 cents per minute and partial minutes will be rounded up to the next whole minute.
3 The toll calls under this plan are direct-dialed from the customer's designated line to any destination within the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, and American Samoa.
4 The intraLATA and interLATA toll minutes included in this plan (1) shall apply exclusively to direct-dialed calls, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply to operator-assisted, collect calls, calls billed to a third party or credit cards, calls to directory assistance, or calls made through per-use feature activation.
5 For additional rates, terms, and conditions specific to interstate interLATA toll usage, refer to the Customer Services Agreement at http://www.cox.com/telephone/customerservicesagreement.asp.

D. Rates and Charges: (M)

| | Monthly Recurring Charge |
|---|---|
| Cox Nationwide 1,000 Minute Call Plan | $18.73 |

(M) Material relocated from Page 119.1

RECEIVED
JUN 16 2017
NPSC-Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.16 Reserved** (T/D)

(D)



Issued By: Paul Cain
Government Affairs / Relations Director
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
10/25/2023

## SECTION 9 – OBSOLETE SERVICES

**9.16 Reserved** (T/D)

(D)



Issued By: Paul Cain
Government Affairs / Relations Director
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
10/25/2023

## SECTION 9 – OBSOLETE SERVICES

### 9.17. Local Exchange Service (M)

The following exchange access services are offered by Cox, where facilities and operating conditions permit:

Basic Residential Service (Local Line)
Basic Flat and Measured Rate Business Service (Local Business Line)
Home Office Service (a flat rated business service in a residence location)
PBX Service (Cox Connect)
Centrex Station Line Service
ISDN Centrex Network Access (PRI) (M)

(M) Material moved from Page 53.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.**

**9.17.1. FEATURE PACKAGES - DESCRIPTION** (M)

**Solution Package:** Provides the subscriber with the following features: Call Forwarding, Call Waiting, Speed Calling - 8, Three-Way Calling, Call Return, Busy Line Redial, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forwarding-Remote Access, Call Forwarding Busy, Call Forwarding No Answer, Call Forwarding on Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, and Long Distance Alert. Upon Customer request, the Call Waiting feature can be disabled.

**Business Value Package:** Provides a business Customer with the following features: Call Forwarding, 3 Way Calling, Call Waiting, Speed Calling 30, Busy Line Redial.

**Business ID Package:** Provides a business Customer with the following features: Caller ID, Call Forwarding, 3 Way Calling, Call Waiting, Speed Calling 30, Busy Line Redial.

**Cox Office Assistant Package:** Provides a Business Customer with the following features: Caller ID, Call Forwarding Busy, Call Forwarding No Answer and Voice Mail. (M)

(M) Material moved from Page 59.2.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

### 9.17. Local Exchange Service, cont'd.

#### 9.17.2. Local Line Rates and Charges, cont'd. (M)

| (b) Monthly Recurring Charges | Bus[ϕφ=] | Home Office[=] |
|---|---|---|
| Local Line - Line Charge | | |
| Flat Rate, per line | 33.89 | 27.89 |
| Measured Rate | 24.50 | 18.50 |
| Per Minute | 0.05 | 0.05 |

**(c) Extended Area Service (EAS)**

EAS increments apply to flat-rated service in the Omaha, Bennington, Elkhorn, Gretna, and Waterloo exchange areas as detailed below.

| R | Business | Home Office |
|---|---|---|
| Exchanges by EAS (per line - up to 100) | | |
| Omaha | $1.80 | $1.80 |
| Bennington, Elkhorn, Gretna, & Waterloo | $1.80 | $1.80 (M) |

(M) Material moved from Page 61.

Received
FEB 11 2020
NPSC Comm. Dept.

ϕ ISDN-BRI service is available where facilities exist and operating conditions permit. The rates and charges in section 3.1.2.2(c) apply in addition to a Monthly Recurring Charge of $61.50 per facility and a Non-Recurring Charge of $100.

φ Term commitment discounts are available for Cox Connect Business Flat Rate Service: 1 year term at $31.74 per month; 2 year term at $31.74 per month; 3 year term at $29.86 per month; 5 year term at $28.51 per month.

= Downgrades from Business Service to Residential Service are prohibited. However, a new Residential phone number will be provided, but the Business number will not be forwarded to a recording or a referral message.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.3. Digital Dormitory Centrex Service**

1. Description

Digital Dormitory Centrex Service (DDCS) is available to public and private educational institutions for residential use by students, faculty members or employees who reside in the institution's dormitories or other buildings used as residential quarters. DDCS is available where facilities exist and operating conditions permit,

DDCS is provided by central office equipment and associated premises facilities arranged to provide a digital centrex station.

The local calling area for DDCS is the same as that specified in Section 3.1.1.1 - Local Calling Area.

2. Terms and Conditions

The Customer or Customer's guarantor will be responsible for all charges assessed to the Customer's centrex station.

Each centrex station will be assigned a telephone number and its associated access/authorization code. The access code will be required to place sent paid toll calls and to access an operator or directory assistance service. Since each centrex station is assigned a unique TN, no porting or vanity (custom) numbers will be permitted. (M)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved from Page 63.1.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**9.17. Local Exchange Service, cont'd.**

**9.17.3. Digital Dormitory Centrex Service** (M)

2. Terms and Conditions (cont'd)

Cox Long Distance will be the provider of long distance services. All other interexchange providers will be block at the Company's central office.

A $150 deposit will be assessed per each centrex station. The deposit will be waived if the Customer, or Customer's guarantor, can establish a satisfactory credit standing pursuant to Section 2.5.5 of this tariff.

| 3. Rates and Charges | MRC* | NRC** | |
|---|---|---|---|
| DDCS access line (per centrex station) | $15.89 | $29.95 | (M) |

(M) Material moved from Page 63.2

Received
FEB 11 2020
NPSC Comm. Dept.

* Additional charges apply, see Section 3.1.2.2.(c).
** The one time charge for activation is waived.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

### 9.17. Local Exchange Service, cont'd.

#### 9.17.4. Cox Connect (M)

Cox Connect(s) provide Business Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Cox Connect can be provisioned as either analog or digital and will be provided in the following manner:

**1. Cox Connect-Basic**

Cox Connect-Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

**(a) One-Way Outbound**

Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.

**(b) One-Way Inbound or Two-Way**

Provides the Customer with a single analog connection which can carry one-way inbound or two-way traffic.

1. **Hunting Service**

Where facilities and operating conditions permit, hunting services are available to both residential and business Customers with two or more lines of service at the same location. Lines are arranged to accommodate busy line overflows to other lines in the hunt group.

Rates and Charges

| | NRC | Monthly |
|---|---|---|
| Hunting, per line | $10.00 | $7.50 |

**(c) Cox Connect-Basic Rates and Charges:**

A Cox Connect-Basic Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 3.1.3.1.(c).1 and 3.1.3.1.(c).2 respectively. Local Line charges are only offered on a flat rate service basis. (M)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved from Page 64.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.4.c. Cox Connect-Basic Rates and Charges, cont'd.**

**1. Non-Recurring Charges, cont'd.**

| | |
|---|---|
| Line Connection (Activation) Charges♦ (per line or Trunk) | $40.00 |
| Account Changes (Moves, Changes, Additions) (per change) | $45.00 |
| Account Changes (Per Billing Record Change) | $25.00 |
| PIC-2 Change (initial, per line) | N/C |
| after initial set-up* | 5.00 |
| Line Restoral Charge[1] (per trunk) | **$30.00** |

**2. Monthly Recurring Charges**φ

| | |
|---|---|
| Cox Connect -Basic Charge (per Trunk) Flat Rate | $37.50 |

(M) Material moved from Page 65. (M)

♦ Line Connection (Activation) charges for commercial service may be discounted by 25% or 50% based on term of contract and if bundled with other Cox Business services and may be waived in competitive situations or when Customer commits to a 36 month or longer term agreement.

[1] If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

φ Term discounts are available: a 5% discount for 12 through 35 months; an 8% discount for 36 through 59 months; and a 15% discount for 60 + months. If a Business Customer subscribes to the Cox Affiliated Internet Service, the following discounts will be applied to the MRC: for month-to-month service, 5%; for 12 through 35 months, 8%; for 36 to 59 months, 15%; for 60 months or more, 20%. Additionally, Non-Profit businesses, organized under IRS Code 501(c)3, are eligible to receive a 10% discount on monthly recurring charges for business access lines/trunks. No other discounts will apply.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

FEB 11 2020
NPSC Comm. Dept.

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.4. Cox Connect, cont'd.**

**2. Direct Inward Dialing (DID)**
Provides the Business Customer with Direct Inward Dialing over a single analog connection which can carry one-way, inbound traffic.

A Customer who orders DID will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified following. Rates for a volume of Numbers greater than 100 will be provided on an individual case basis.

**(a) Rates and Charges**[2]

| | NRC | Monthly Recurring |
|---|---|---|
| DID Service Lines (each) | $45.00 | $36.00 |
| Each 20 DID Line Numbers | $20.00 | $3.00 |
| Block Compromise Charge[3] | $450.00 | N/A |

(M)

(M) Material moved from Page 66.

Received
FEB 11 2020
NPSC Comm. Dept.

[2] In addition to the rates and charges identified above, the charges as specified for PBX Trunks in Section 3.1.3.1.(c) 1 & 2 would apply.
[3] Permanent removal of a telephone number from a sequential number group per sequential number block.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.4. Cox Connect, cont'd.**

**3. Cox Connect-1.5 Network Service**

Cox Connect-1.5 -- Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System.

Cox Connect-1.5 -Digital Interface can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

Applicable rate elements for Digital Interface include: (1) The Digital Connection; (2) The CO Channelization, per each DS1; (3) the per-trunk Circuit Termination Charge rate element; and (4) usage charges.

**(a) One-Way Outbound**
Provides the Customer with individual channels which are restricted to carry outbound traffic only.

**(b) One-Way Inbound or Two-Way**
Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.

**(c) Cox Connect-1.5 Network Service Charges**
Rates will be provided on an individual case basis (ICB). (M)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved from Page 67.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.4. Cox Connect, cont'd.**

**4. Labor Rates**

A Customer Premises visit charge will be assessed when a Cox technician or a Cox agent visits a premises for the purpose of inside wire work requested by the customer or customer's representative. Except for Cox Service Assurance Plan subscribers, the labor charges outlined below apply to Business Customers whenever:

1. a Customer Premises visit is required at the Customer's request for regulated service or,
2. a Customer Premises visit is required when the Customer files a trouble ticket and it is determined that the source of the Customer's problem is located on the Customer's side of the network demarcation point.

| | Mon. - Sat. | Sun. & Mon. - Sat. excluding 8a.m. - 5p.m. | Holidays[4] |
|---|---|---|---|
| First 30 minutes or fraction thereof | $43.30 | $49.40 | $55.58 |
| Each additional 15 minutes or fraction thereof | $15.85 | $19.35 | $22.84 |

(M)

(M) Material moved from Page 68.

Received
FEB 11 2020
NPSC Comm. Dept.

[4] Holidays are defined as New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.4. Cox Connect, cont'd.**

**4. Labor Rates, cont'd.**

A Residential Customer Premises visit charge will be assessed when a Cox technician or a Cox agent visits a premises for the purpose of inside wire work requested by the customer or customer's representative. Except for Cox Service Assurance Plan subscribers, the labor charges outlined below apply to Residential Customers whenever:

1. a Customer Premises visit is required at the Customer's request for regulated service or,
2. a Customer Premises visit is required when the Customer files a trouble ticket and it is determined that the source of the Customer's problem is located on the Customer's side of the network demarcation point.

| | |
|---|---|
| Problem Isolation Charge<br>(waived if repair work is performed by Cox) | $30 |
| First 60 minutes or fraction thereof: | $44 |
| Each additional 15 minutes or fraction thereof: | $11 |

If Customer subscribes to CSAP during the Customer Premise Visit, a one-time discount of $15 will be applied to the Problem Isolation Charge.

**5. Cox Service Assurance Plan (CSAP)**

**General**
Cox Service Assurance Plan is a premises wire maintenance plan that provides residential Customers with inside wire and jack repair.

**Rules and Regulations**
If the Customer elects to install and/or maintain premises wire, such installation and/or maintenance must comply with industry standards and the National Electrical Code as well as any applicable local electrical codes. If Customer premises wire is installed or maintained by the Customer, the Customer is solely responsible and liable for correcting any defect that is a direct result of the Customer's installation or maintenance.

Received
FEB 11 2020

**Charges**

| | | |
|---|---|---|
| Cox Service Assurance Plan<br>Monthly Recurring Charge | $5.00 | (M) |

(M) Material moved from Page 69.

NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.5. COX CONNECT CENTREX**

**1. GENERAL**

Cox, d.b.a. Cox Business Services, offers centrex service to its commercial End Users. The offering provides Customers a choice among three feature packages; Basic Centrex, Attendant Centrex, and Call Center Centrex. Additionally, the offering allows Customers the flexibility to augment their feature packages through the use of A-la-Carte feature additions.

Cox Connect Centrex is an integrated business network consisting of station equipment (CPE) located at the Customer's premises and the Company's Nortel DMS-500 digital switch located in the central office. It is the DMS-500 that provides the enhanced capabilities that affords the Customer both flexibility and economy.

**2. APPLICATION**

Cox Centrex's flexible design offers services to all sizes of organizations from small businesses using only a few lines to the most complex system with up to 100,000 lines. Cox Centrex's flexibility also provides convenient installation; as new features are developed, they can be added to the existing switch without it being taken out of service.

This service can be used for all sizes of business:

- Multiple offices that want abbreviated dialing
- Customer Service Groups
- Call Center Operations
- Technical Support or Help Desks
- Offices that want direct dialing without going through an attendant
- Business that want PBX functionality without the capital outlay. (M)

(M) Material moved from Page 70.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 9 – OBSOLETE SERVICES**

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.5. COX CONNECT CENTREX (cont'd)**

**4.2 COX CONNECT CENTREX (cont'd)**

Meridian Business Sets and single line sets are connected directly to the DMS-500. There are no connecting points at the Customer premises, every Centrex terminal is directly connected to the DMS-500.

**3. CUSTOMER PROFILE**

Cox Connect Centrex Service is well suited for virtually any commercial Customer, as product applications in the marketplace are very diverse.

- Current Cox Business Services Customer
- U.S. based operations
- Product applications such as those listed in the previous section
- Tailored call coverage area
- Have existing local service and want to port the number to Cox Business Services Customers who want PBX functionality without managing it. (M)

(M) Material moved from Page 71.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

### 9.17. Local Exchange Service, cont'd. (M)

### 9.17.5. COX CONNECT CENTREX (cont'd)

A. BASIC CENTREX PACKAGE

The Basic Centrex package is the core feature package in Cox's Centrex service offering. The basic feature package contains the most requested centrex features and allows full functionality of the telephone network.

**Basic Centrex Features**

| | |
|---|---|
| **Abbreviated Dialing** | **Caller ID** |
| **Audio Interlude** | **Direct Inward Dialing** |
| **Auto Dial** | **Direct Outward Dialing** |
| **Call Forwarding All Calls** | **Distinctive Ring** |
| **Call Forwarding Busy** | **Group Intercom** |
| **Call Forwarding Don't Answer** | **Last Number Redial** |
| **Call Hold** | **Make Set Busy** |
| **Call Transfer** | **Message Waiting** |
| **Call Park** | **Speed Calling** |
| **Call Waiting** | **Three-Way Calling** |

**Abbreviated Dialing**
Abbreviated dialing is a feature of Cox Centrex that allows each member in a customer group to dial another member in the same customer group without having to dial the 7 or 10 digit telephone number. For customers under 25 lines, this feature can be delivered with Group Intercom at no charge, or through NCOS setup at $2 a month extra. For customers over 25 lines, this feature can be delivered through NCOS setup.

**Audio Interlude (AUDIO)**
Where facilities exist and operating conditions permit, this system feature provides the ability for a customer group to have music, announcement, ringing, or silence applied to a calling line while on hold or in a queue for certain Cox Centrex features. This applies to calls coming in on a trunk or from a line. (M)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved from Page 72.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

### 9.17. Local Exchange Service, cont'd.

(M)

### 9.17.5. COX CONNECT CENTREX (cont'd)

#### A. BASIC CENTREX PACKAGE (cont'd)

**Auto Dial (AUD)** [=]
Business Set Automatic Dial is a station feature that allows a Business Set station user to call a frequently dialed number by pressing the assigned AUD key. The user is permitted to program and change the number in automatic dial.

**Call Forwarding All Calls (CFU)**
This station feature allows a station user to re-route incoming calls to another telephone number. This number can be within the customer group, the local calling area, a foreign exchange, or the call can be forwarded to an attendant.

**Call Forwarding Busy (CFB)**
This station feature allows all incoming calls directed to a busy station to be forwarded to a designated station within a customer group or to an attendant.

**Call Forwarding Don't Answer (CFD)**
This station feature automatically routes an incoming call to another designated station or to the attendant (within the customer group), if a called station does not answer within a specified time.

**Call Hold (CHD)**
This station feature is an optional feature that is available to single line sets only. Business Set users use the built-in Hold key.

**Call Park (PRK)**
The Call Park station feature allows a station to park one call against its own DN. The parked call can be retrieved from any station within the customer group. Once a call is parked against a DN, the user is free to make or receive calls on that DN.

(M)

(M) Material moved from Page 73.

Received
FEB 11 2020
NPSC Comm. Dept.

[=] use of this feature requires a digital phone.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.5. COX CONNECT CENTREX (cont'd)**

**A. BASIC CENTREX PACKAGE (cont'd)**

**Call Pickup (CPU)**
Call Pickup allows a station to answer incoming calls to another station within a pre-set pickup group by dialing a feature activation code or pressing a CPU key.

**Call Transfer and Three Way Calling (CXR & 3WC)**
The station features Call Transfer and Three Way Calling both allow a station to include a third party in a call and then optionally transfer the call to the third party; the party also has the ability to talk privately with the destination before transferring the call, this capability is called Consultation Hold.

**Call Waiting (CWT)**
Call Waiting allows a station user, already talking on the phone, to be informed by a tone when another call is waiting to reach the station. Normally, the incoming caller hears audible ringing while the called station user hears the call waiting tone. A second burst of call waiting tone is applied after 10 seconds.

**Caller ID**[=]
Caller ID is really the Calling Name Display feature associated with a Business Set. This station feature allows name to be displayed for incoming or outgoing calls on a Business Set with display. Parties originating calls are able to see the name of the party they have dialed. Parties receiving calls are able to see the name of the party who is calling. (M)

(M) Material moved from Page 74.

Received
FEB 11 2020
NPSC Comm. Dept.

[=]use of this feature requires a digital phone.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.5. COX CONNECT CENTREX (cont'd)**

**A. BASIC CENTREX PACKAGE (cont'd)**

**Direct Inward Dialing (DID)**
This allows for each user of Cox Centrex to have their own individual phone number so that each user can accept calls directly from outside the customer group without having to go through an attendant.

**Direct Outward Dialing (DOD)**
This allows for each user of Cox Centrex to access the PSTN network without an attendant. The user usually dials 9 then the phone number as usual. The actual number that the user dials is programmable and can be any number between 1-9.

**Distinctive Ringing (DRING)**
Distinctive Ringing is a *system feature* that gives a Cox Centrex subscriber the ability to determine the origination of a call by the cadence or variation of the ringing on the terminating end.

**Group Intercom (GIC)**
This feature allows a station abbreviated dialing to other station members within the same GIC group. The number of members in the GIC group will determine the dialing scheme. For example, a group of 10 members will use #0 - #9 and a group of 100 members will use #00 - #99.

**Last Number Redial (LNR) (LNRA)[=]**
Last Number Redial (LNR) allows a station user to redial the last called number by pressing one or two keys rather than dialing the entire number again. Once LNR is assigned to a set, activation is achieved by pressing the pound key (#). On a Business Set, LNR is assigned to each DN key that wants to activate the feature. The feature Last Number Redial from Set (LNRA)[=] allows Last Number Redial to be assigned to a set. It allows a user to access any free DN on the set and, by activating the feature, have the last number dialed from the set automatically redialed. LNRA must be assigned to Key 1 of the Business Set. (M)

(M) Material moved from Page 75.

Received
FEB 11 2020
NPSC Comm. Dept.

[=] use of this feature requires a digital phone.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.5. COX CONNECT CENTREX (cont'd)**

**A. BASIC CENTREX PACKAGE (cont'd)**

**Make Set Busy (MSB)**
This station feature allows the user to make their station lines busy to incoming calls. When the Make Set Busy option is in effect, the station continues to have the option of making outgoing calls and activating other features.

**Message Waiting (MWT)**
The Business Set indicator can be a solid LCD indicator beside the MWT keys or the red lamp on the M5208, M5216, or M5316 Meridian Business Sets.

**Speed Calling (SCS) (SCL)**
Speed Call Short List allows a user to store up to 10 numbers so that they can be dialed automatically by using single digit codes (0 to 9). Speed Call Long List allows a user to store up to 30,50, or 70 numbers so that they can be dialed automatically by using single and double digit codes (0 to 9 and 10 to 70).

**Three Way Calling (3WC)**
*See Call Transfer* (M)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved from Page 76.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.5. COX CONNECT CENTREX (cont'd)**

**B. ATTENDANT CENTREX PACKAGE**

The Attendant Centrex package provides the tools necessary for receptionists, secretaries, executive assistants, or small call center attendants to effectively manage multiple incoming lines to a single attendant station. The Attendant Centrex package includes all the features of the Basic Centrex Package plus the additional features listed below.

| | |
|---|---|
| **Busy Lamp Field/Direct Station Selection** | **Key Short Hunt** |
| **Directed Call Park** | **Multiple Appearance DN** |
| **Executive Busy Override** | **Series Completion** |
| **Intercom** | **Station Camp-On** |

The additional features that are included in Attendant Centrex are described in Section B, following.

**Busy Lamp Field/Direct Station Selection (BLF)** =
The station feature provides two capabilities for Meridian Business Sets (MBS). Busy Lamp Field allows MBS users to monitor station status of a Directory Number (DN) or set through the use of MBS lamp states.
Direct Station Selection provides direct dialing to a monitored DN or set by means of the BLF key.

**Directed Call Park (DCPK)**
The Directed Call Park station feature has the same basic concept of the Call Park feature except that it allows the station to park a call against any valid centrex station directory appearance in the system, from where it may later be retrieved from any station.

**Executive Busy Override (EBO)**
The Executive Busy Override station feature allows a station to gain access to a busy station by flashing the switchhook during busy tone and dialing a feature activation code on a Single Line Set, or pressing a key on the Business Set. (M)

(M) Material moved from Page 77.

Received
FEB 11 2020
NPSC Comm. Dept.

= use of this feature requires a digital phone.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.5. COX CONNECT CENTREX (cont'd)**

**B. ATTENDANT CENTREX PACKAGE (cont'd)**

**Intercom (ICM) =**
The Intercom station feature allows a Business Set user to directly call a pre-designated Business Set by pressing the ICM feature key.

**Key Short Hunt (KSH) †**
The station feature Business Set Key Short Hunt allows incoming calls to hunt up through a set of DN appearances on a Business Set in search of an idle DN upon which to terminate.

**Multiple Appearance Directory Numbers (MADN)**
A directory number (DN) that is assigned to more than one Business Set or Single Line Set is called a Multiple Appearance Directory Number or MADN. The telephones that are assigned this DN are a MADN group.

**Series Completion (SCMP)**
Series Completion is a line option station feature that redirects calls from a busy DN to another designated DN in the same office.

**Single Line Queuing (SLQ)**
This station feature provides a Centrex set the ability to have calls wait in queue.

**Station Camp-On (MBSCAMP) †**
This station feature enhances the call transfer capability of the Meridian Business Set (MBS) by allowing an MBS to transfer the call to a busy station. If the busy station does not answer the call within a certain time period, the call is recalled to the originating station. This capability is known as "camp-on". (M)

(M) Material moved from Page 78.

Received
FEB 11 2020
NPSC Comm. Dept.

= use of this feature requires a digital phone.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.**

(M)

**9.17.5. COX CONNECT CENTREX (cont'd)**

**C. CALL CENTER CENTREX PACKAGE**

Call Center Centrex package provides business call center features or operator banks. ***Along with the features of Basic Centrex and most of the features of Attendant Centrex*** (excludes Executive Busy Override (EBO) and Intercom (ICM)), this package has additional features that make call center employee's jobs easier.

The additional features in Call Center Centrex are described below.

**Malicious Call Hold (MCH)**=
The Malicious Call Hold station feature allows a Business Set subscriber to hold a malicious call connection within the switching unit, enabling the call to be traced back to the originating party.

**Multiline Hunting (MLH)**
With this enhancement, when a DN in the multi-line hunt group is dialed, hunting starts at that DN and continues according to the hunt characteristics of that particular group.

**Uniform Call Distribution (UCD)**
The Uniform Call Distribution (UCD) feature allows for an even distribution of incoming calls to a DN answered by a group of Cox Centrex stations. This group of stations is called a UCD group.

(N)

(M) Material moved from Page 79.

Received
FEB 11 2020
NPSC Comm. Dept.

= use of this feature requires a digital phone.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

### 9.17. Local Exchange Service, cont'd. (M)

### 9.17.5. COX CONNECT CENTREX (cont'd)

#### D. A-LA-CARTE FEATURES

The Company makes available the features listed below on an a-la-Carte basis. As an a-la-Carte example, a customer purchases the Basic Centrex package, but would also like the Intercom feature added to all, or a portion, of the centrex stations without subscribing to the Attendant Centrex package. The Customer may purchase the Intercom feature as an a-la-carte enhancement of the Basic Centrex package. Additional features not listed below may be available on a case by case basis and offered at the Company's sole discretion.

| | |
|---|---|
| **Account Codes** | **Malicious Call Hold[H]** |
| **Authorization Codes** | **Multiple Appearance DN[H]** |
| **Automatic Call Distribution** | **Multiline Hunting[H]** |
| **Automatic Line** | **Ring Again** |
| **Call Center Mgmt Information Sys** | **Series Completion[H]** |
| **Call Forward Remote Access** | **Single Line Queuing[H]** |
| **Direct Inward System Access** | **Speed Calling[H]** |
| **Directory Number Hunt** | **Station Message Detail Recording** |
| **Directed Call Park[H]** | **Station Camp-On[H]** |
| **Executive Busy Override[H]** | **Uniform Call Distribution[H]** |
| **Executive Message Waiting** | |
| **Intercom[H]** | |

**Account Codes**
This feature allows a user to enter a billing number into an SMDR for charge-back purposes. This Account Code (ACCT) may be from 2 to 14 digits in length. The length is the same for all stations in a customer group.

The account code feature permits:

- A station user to enter a cost accounting or client billing number into an SMDR record.
- A station user to be prompted for an Account Code because of the called number and the station's attributes
- A station user to be prompted by the DMS-500 for an Account Code because of the Authorization Code of the called number
- A station user to enter a cost accounting or client billing number when an incoming call is answered. (M)

(M) Material moved from Page 80.

Received
FEB 11 2020

[H] See preceding Section 4. B & C for feature description.

NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.5. COX CONNECT CENTREX (cont'd)**

**D. A-LA-CARTE FEATURES (cont'd)**

**Authorization Codes**
An authorization code (AUTH) is a specific set of digits assigned to and used by a station user. By assigning each employee an authorization code, the business can track who makes each call, particularly toll calls. The authorization code can be either voluntary or required to complete the call. An authorization code can range in length from 2 to 12 digits, with the length fixed for the customer group. These codes are recorded on the customer's SMDR report so they can be tracked.

Entering an Authorization Code:
- Identifies an authorized user in the Centrex network
- Records an Authorization Code in the MSDR for billing and analysis purposes
- Assigns a Network Class of Service (NCOS) designation to a person rather than to a station or incoming trunk group.

**Automatic Call Distribution (ACD)**
DMS Meridian Automatic Call Distribution is a system feature that enables operating companies to offer customers complete ACD service. ACD efficiently handles large volumes of incoming calls by distributing them equally among a group of answering positions. This feature will be priced on an individual case basis and therefore is not included in the a la carte pricing.

**Automatic Line (AUL)**
Automatic Line (AUL) provides an automatic connection between a calling station that goes off-hook and a predetermined location. The calling station does not receive dial tone. The automatic connection is made to a stored number consisting of 1 to 15 digits. (M)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved from Page 81.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.5. COX CONNECT CENTREX (cont'd)**

**D. A-LA-CARTE FEATURES (cont'd)**

**Call Center Management Information System (CCMIS)**
CCMIS is designed for customers whose call-center operations are served by a single DMS-500 or Meridian ACD server. CCMIS software provides agent and group performance-monitor screens, historical archiving and reports, load-management capabilities, and profile maintenance. This feature will be priced on an individual case basis and therefore is not included in the a la carte pricing.

**Call Forward Remote Access (CFRA)**
This allows a station to activate or deactivate CFU, CFI, or CFF from a line other than its own. The feature CFU, CFI, or CFF must already exist on the line being activated or deactivated; CFRA alone does not provide these features.

**Direct Inward System Access (DISA)**
Direct System Inward Access (DISA) is a *system feature* that enables selected outside callers the capability to dial from the switched network directly into the DMS-500, and gain access to the Centrex facilities without attendant assistance.

Callers dial a 7 or 10 digit software directory number or an inwats DISA number to access their Centrex. Automatic answer is provided to callers prompting either for an authorization code or presenting dial tone. Callers can then access Centrex facilities depending upon NCOS restrictions set against users' authorization codes or against their DISA numbers.

With the DISA feature, the customer should also use the SMDR and Authorization Codes features. The DISA feature is accessible from Digitone (DTMF) sets only. (M)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved from Page 81.1.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.5. COX CONNECT CENTREX (cont'd)**

**D. A-LA-CARTE FEATURES (cont'd)**

**Directory Number Hunt (DNH)**
There are two hunting options:

- **Sequential** – Each line in the Directory number Hunt (DNH) group has its own unique DN. The hunt group can be accessed by dialing the main number, Pilot DN, or by dialing the DN of one of the hunt group members. Hunting is sequential starting as the number dialed and ending at the last number in the hunt group.
- **Circular** – If option CIR (circular hunting) is assigned to the DNH group, all lines in the hunt group will be hunted regardless of the start point of hunting.

**Executive Message Waiting (EMW)** =
The Executive Message Waiting (EMW) feature allows users to receive message-waiting indication and see display information showing whom has left the Call Request message.

Message List Editing (MLE) is not a line option, but is provided as part of EMW. It allows users with display MBS sets to review and edit any or all of the queued messages.

**Station Message Detail Recording (SMDR)**
A major part of battling long-distance abuse is being aware of the volume and types of calls being placed from Centrex stations. Employees who know that records of toll calls will be made available to management are likely to be more careful in using long-distance facilities. SMDR is the call detail recording system within the DMS-500 intended to record call information for the Centrex end-user. (M)

(M) Material moved from Page 81.2.

Received
FEB 11 2020
NPSC Comm. Dept.

= use of this feature requires a digital phone.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.5. COX CONNECT CENTREX (cont'd)**

**D. A-LA-CARTE FEATURES (cont'd)**

**Station Message Detail Recording (SMDR) (CONT'D)**
SMDR is provided directly to the end user, with no processing or sorting function performed by Cox Business Services. Our Centrex management software, C3C from Strata Group, records and sends the SMDR records to each our customers automatically based on their preferred schedule. Making the process simply and easy so that our customers do not have to put with the hassle of keeping up with it.

A variety of call details are recorded in SMDR, such as calling party, called digits, originating, and terminating types. The SMDR formats are unique to Meridian Digital Centrex and are not the same or in any way related to the call record formats used for creating AMA records or CDR records.

Data recorded on a per-call basis includes:

- Customer group identification
- Originating Party identification
- Terminating Party identification
- Date and start time of the call
- Call duration
- Digits dialed
- Expensive route warning tone identification
- Authorization code
- Account code
- Feature code identification, when applicable

The ultimate objective for the end user SMDR is to gain information about the use of the end customer's telecommunications facilities. This information may be used to allocate costs within the end user organization, to monitor usage (and possible abuse) of the system by the station users, or to plan ongoing telecommunications requirements.

**Ring Again (RAG)**
This feature allows a station user encountering a busy DN to be notified when the busy station becomes idle, and the system automatically re-dials that same number. (M)

(M) Material moved from Page 81.3.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.5. COX CONNECT CENTREX (cont'd)**

**5. REGULATIONS**

**A.** Cox Centrex is furnished subject to the availability of network facilities and features from central office switching equipment located in the Company's central office. The service allows for normal station activity including incidental additions and deletions.

**B.** Each system established must consist of a minimum of five (5) main station lines. Main station lines connect the Customer's Premises Equipment (CPE) and the Company's central office switching equipment.

**C.** Directory listings will be provided in accordance with the regulations set forth in the Directory Listing section of this tariff.

**D.** Cox Centrex lines will be equipped with the standard features as specified in the Basic Centrex Package, Section 4.A., above. Current Customers of FITS I & II Centrex packages will become obsolete effective January 10, 2001. Obsolete systems may add stations and new locations with FITS feature packages until the term of the Customer's contract has expired. At such time, the Customer must convert the FITS Centrex package to the minimum centrex service offering, the Basic Centrex Package or discontinue the Company's service.

**E.** Temporary suspension of service is not applicable with this service.

**F.** When multiple features are activated on the same line, certain features may take precedence over others. System limitations will be disclosed to the customer.

**G.** Rerouting of calls that cannot be completed to the number originally dialed will be offered a standard intercept message (Number Referral Service). The standard central office recorded announcement equipment will intercept incoming calls to unassigned station numbers. The announcement provided states that the number called is not a working number and advises the caller of the main directory number for the centrex group. (M)

(M) Material moved from Page 81.4.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 9 – OBSOLETE SERVICES**

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.5. COX CONNECT CENTREX (cont'd)**

**5. REGULATIONS (cont'd)**

**H.** End User Surcharges as specified in the Company's FCC No. 4, Sections 5.1, 5.2, and 8.9 and FCC No. 5, Sections 4.2 and 4.4 apply as appropriate. Application of End User Surcharges for centrex lines used by residents of dormitory living quarters, barracks and nursing homes will be considered residential service. Station lines terminated in dormitory housing for administrative or business use will be considered business service.

For Centrex service, an additive equivalent to the Interstate Business or Residential (where appropriate) End User Common Line Charge will apply on a PBX trunk equivalency basis according to the following table:

| Total Unrestricted Lines | | PBX Trunk Equivalency |
|---|---|---|
| | | |
| Up to 6 | | 4 |
| 7 to 10 | | 5 |
| 11 to 15 | | 6 |
| 16 to 21 | | 7 |
| 22 to 28 | | 8 |
| 29 to 36 | | 9 |
| 37 to 45 | | 10 |
| 46 to 54 | | 11 |
| 55 to 64 | | 12 |
| 65 to 75 | | 13 |
| 76 to 86 | | 14 |
| 87 to 100 | | 15 |
| Each Additional 15 lines | | +1 |

(M)

(M) Material moved from Page 81.5.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.5. COX CONNECT CENTREX (cont'd)**

**5. REGULATIONS (cont'd)**

**I.** Centrex rates and charges apply for a fixed period of time from 12 months to 60 months (service period plan) and are guaranteed against Company initiated change for the duration of the plan. ICB pricing arrangements may apply for centrex service periods greater than 60 months or for centrex stations in quantities greater than 24.

Upon the expiration of the original service period plan a Customer must select a new service period plan or the rates applicable will be those offered under the 12 month service period plan.

**J.** Provisioning of the Customer Premises Equipment (CPE) and software for use with Automatic Call Distribution (ACD) is the responsibility of the Customer. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ACD service render any facilities provided by the Customer obsolete, or requires modification of such equipment.

**K.** Calling Name and/or Number Service Interaction.
The calling name and/or number will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller data. If a Customer with Call Waiting and Caller ID, and is on an existing call, the second incoming call will not be displayed. The second incoming call will receive a call waiting tone.

**L.** Termination charges will apply for centrex service if discontinued or transferred to another address before the expiration of the initial contract period. Additionally, termination charges will apply when a centrex system is reduced to the extent that the station capacity (lines) falls into the next lower range of the contract schedule. (M)

(M) Material moved from Page 81.6.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.**

(M)

**9.17.5. COX CONNECT CENTREX (cont'd)**

**6. RATES AND CHARGES**

**A. Flat Rate Pricing**

The three packages available in the Centrex offering are priced below. One-time charges apply for each package per line or station. Customers must purchase a minimum of 5 centrex lines.

| Package | One Time Charges | Monthly Recurring Charges | | | |
|---|---|---|---|---|---|
| | Install per line | 1 Year | 2 Year | 3 Year | 5 Year |
| Basic Centrex | $10 | $25 | $25 | $23 | $21 |
| **Attendant Centrex** | $10 | $40 | $36 | $33 | $30 |
| **Call Center Centrex** | $10 | $40 | $36 | $33 | $30 |
| | | | | | |
| **A-la-Carte Features per station** | | $4 | $3 | $3 | $2 |

(M)

(M) Material moved from Page 81.7.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**LOCAL EXCHANGE SERVICE**

**SECTION 9 – OBSOLETE SERVICES**

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.5. COX CONNECT CENTREX (cont'd)**

**6. RATES AND CHARGES (cont'd)**

**B. Other Required Charges**

| | | |
|---|---|---|
| **One-Time Initial Customer Setup Charge** | $100 | Per Customer group |
| | | |
| **Miscellaneous Move/Add/Changes Charge** | $20 | Per change per station |
| | | |
| **Centrex Mgmt. Software Setup Charge** | $150 | Per Customer group |
| | | |
| **SMDR Record Retrieval Setup Charge** | $50 | Per Customer group |
| **SMDR Record Retrieval Monthly Charge** | $50 | Per Customer group |
| | | |
| **Meridian Business Set surcharge** | $2 | Per month per Meridian Business Set |
| | | |
| **Abbreviated Dialing*** | $2 | Monthly recurring chg. |
| ** Abbreviated dialing at no charge after 25 lines.* | | |

(M)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved from Page 81.8.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

### 9.17.6. ISDN-PRI SERVICE

**GENERAL**

ISDN-PRI Service is an optional form of local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). ISDN-PRI Service is a high-capacity access path for communications providing voice or data transmission over the public network.

**1. Explanation of Terms**

Circuit Switching

Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots, is dedicated to a given call.

ISDN Primary Rate Interface (PRI)

ISDN PRI is an alternative for individual local exchange access loop services such as Direct Inward Dialing (DID) and business trunks. It can also be used as loop transport for circuit-switched data applications. ISDN PRI is provisioned on the 1.544 megabit per second (mbps) bandwidth and uses the Integrated Services Digital Network (SDN) architecture to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. In addition, ISDN-PRI provides the customer with the service capabilities and features described in the following. (M)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved from Page 82.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.6. ISDN-PRI SERVICE**

**1. Explanation of Terms, cont,d**

Integrated Services Digital Network

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data and image services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems which connect Primary Rate Interface lines to their servicing central office.

Network Interfaces

ISDN Primary Rate Interface is comprised of a limited set of standard user-network interfaces. The PRI customer premises equipment (CPE) located at the customer premises must be compatible with the network interface.

Optional Service Features Package

The Optional Service Features Package incorporates the optional features Calling Line Identification and Call-by-Call Service Selection.

Primary Rate Access Facility

The Primary Rate Access Facility provides a high-capacity access path at a transmission speed of 1.544 megabits per second (mbps) for communications between the customer's premises and the central office. Each Primary rate Access Facility supports one ISDN-PRI Interface Arrangement. (M)

(M) Material moved from Page 83.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.6. ISDN-PRI SERVICE**

**1. Explanation of Terms, cont,d**

Primary Rate Interface (PRI) Arrangement

ISDN PRI Arrangement is a customer premises to central office service providing ISDN capabilities. The PRI arrangement consists of 23 "B" channels and one "D" channel or 24 "B" channels, which are defined as follows:

B Channel

The B channel is a 64 kilobit per second (kbps) channel used for information transfer between users. The B channel may be used in conjunction with circuit-switched service.

D Channel

The D channel is a 64 kilobit per second (kbps) channel that carries signaling and control for the B channels.

PRI Trunk Group

A PRI Trunk Group is a group of channels which are designated as one of the following:

Incoming Exchange Trunk Group
Outgoing Exchange Trunk Group
Two-Way Exchange Trunk Group (M)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved from Page 84.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17.1 Local Exchange Service, cont'd.** (M)

### 9.17.6. ISDN-PRI SERVICE

**1. Explanation of Terms, cont,d**

Simulated Facility Group

A Simulated Facility Group is a software defined register used to limit the number of simultaneous calls with specific attributes.

2. Customers subscribing to ISDN-PRI must comply with ISDN Primary Rate Interface specifications as designated by the Company.

**2. Service Capabilities**

ISDN-PRI provides the capability to:

a. Transport customer information in the form of circuit-switched voice or data up to 64 kbps over any B channel.

b. Where available, one D channel can control up to 20 PRI Interface Arrangements depending on facility capabilities. In such cases, a single D channel in one PRI Interface Arrangement handles all the signaling and control requirements of multiple PRI Interface Arrangements in a specific grouping allowing supplemental PRI Interface Arrangements to consist of 24 B channels.

c. Allow B channels to be designated for specific services, such as Incoming Exchange Trunks, Outgoing Exchange Trunks and Two-Way Exchange Trunks, or optionally configure channels to access Incoming and Outgoing Exchange Trunks on a per call basis. Two-way Exchange Trunks may not be accessed on a Call-by-Call basis.

d. Allow the user to have access to the directory number of the calling party. (M)

(M) Material moved from Page 85.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.6. ISDN-PRI SERVICE**

**3. Conditions**

Customers subscribing to ISDN-PRI must comply with ISDN Primary Rate Interface specifications as designed by the Company.

a. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.

b. ISDN compatible terminal equipment is a requirement for operation. It is the customer's responsibility to power and obtain such equipment.

c. ISDN-PRI service does not preclude the customer from originating or receiving circuit-switched voice calls from inside or outside either his/her serving central office or his/her Local Exchange Area. Where facilities are available, the customer will be able to originate and receive circuit-switched data calls outside of his/her serving central office.

c. All PRI Interface Arrangement configurations must have at least one 23B+D Interface Arrangement for signaling and control functions. A 23B + Back-up D Interface Arrangement is required whenever the ISDN-PRI Interface Arrangements ordered and in-service would otherwise cause m ore than 47 B-channels to be controlled by a single D channel. (M)

(M) Material moved from Page 86.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.6. ISDN-PRI SERVICE**

**4. Features**

Features available with ISDN-PRI:

a. Back-up D Channel

Automatically takes over for a failed D channel in case of trouble.

b. Call-by-Call Service Selection

As an option to the Dedicated B Channel Configuration, B channels may be configured to access multiple services on a per call basis. The customer premises equipment signals the local central office as to what type of service to access for each call.

c. Calling Line Identification

Allows the user to have access to the directory number of the calling party. (M)

(M) Material moved from Page 87.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.**

(M)

**9.17.6. ISDN-PRI SERVICE**

**5. Rates and Charges**

1. **Application of Rates**

a. The PBX Trunk dial tone is included in the ISDN-PRI Service rates and charges.

b. The PBX Trunk Flat rate Monthly Usage Option, measured rate charges and message rate charges specified in the Local Exchange Services tariff apply, as appropriate, to each PBX trunk provisioned on the ISDN-PRI Service using the circuit-switched voice arrangement.

c. Existing tariff rates, charges and regulations for DID service apply, where required. This includes DID numbers and trunk connection charges. Tariffed DID trunk connection charges apply for each DID trunk provisioned on the ISDN-PRI Interface Arrangement.

d. Individual Additional Telephone Numbers may be ordered from this tariff without incurring DID trunk connection charges.

e. Trunk hunting is included in the ISDN-PRI Service rates and charges.

(M)

(M) Material moved from Page 88.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.6. ISDN-PRI SERVICE**

**5. Rates and Charges**

2. **Rates**

| | NRC ( $ ) | Monthly ( $ ) |
|---|---|---|
| ISDN-PRI Interface and Access Facility: | | |
| 23B+D | 1,000 | 750 |
| 24B | 1,000 | 750 |
| 23B+Back-up D | 1,000 | 750 |
| **12B +D** | **500** | **280** |
| **18B+D** | **500** | **420** |
| **a.** Caller ID and Call-by-Call Service | N/C | N/C |
| **b.** Caller ID, per PRI Interface | N/C | N/C |
| **c.** Call-by Call Service Selection | N/C | N/C |
| **d.** PRI Reconfiguration Charge Trunk Change Charge, per PRI Change in D-channel configuration (23B+D; 24B; 23B+Back-up D, 12B+D, 18B+D) | 300 | N/C |
| **g.** Individual Additional Telephone Numbers each | 25 | 3 |

Monthly recurring discounts are available to Customers based on term of contract. The discounts range from 7% up to 35%. Installation fees are waived when bundled with other Cox Services. (M)

(M) Material moved from Page 89.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17 Local Exchange Service, cont'd.** (M)

**9.17.7. Message Telecommunications Service (MTS), cont'd.**

**4. Optional Calling Plans, cont'd.**

Cox Business Solutions Calling Plan

The Cox Business Solutions Calling Plan (the "Plan") enables Business Customers who subscribe to Cox Local Service to receive reduced rates on their domestic long distance and toll free service based on the monthly call volume and the term commitment of the plan selected. No minimum usage obligations are associated with the Plan. The Customer must select Cox as their PIC and LPIC.

The Plan is available in one-, two-, three-, four-, or five-year term commitments. The term of the selected commitment will commence on the first day of the next complete billing month following the execution of the Customer Service Agreement that references this Plan.

The Plan is shared among a Business Customer's access lines that are presubscribed to Cox LD. The Plan is billed in 6-second increments and rounds up to the next highest 6-second increment for partial increments.

If the Customer terminates their Plan prior to the expiration of the selected term, or the Customer fails to meet all of the conditions under this Plan, Cox may, at its option, (i) re-rate the Customer's usage to the nearest qualifying term plan; or (ii) if terminated in the first year, re-rate the Customer's usage at the Standard Service Plan rate of $0.10 per minute.

The Plan is an intrastate service and does not apply to the following calls, services or applications and cannot be used in conjunction with: Collect Calls; Calling Card; Calls to 555, 700, 900, 976 Services; Third Number Billed; Directory Assistance and Directory Assistance Call Completion; Repeat Call; Return Calls (per activation); Person-to-Person Calls; Intercept Call Completion; Operator Handled Calls; Three-Way Calling (per activation); Call Centers; Automatic Dialing Equipment. (M)

(M) Material moved from Page 91.1..

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.7. Message Telecommunications Service (MTS), cont'd.**

**4. Optional Calling Plans, cont'd.**

Cox Business Solutions Calling Plan

Calls that originate and terminate in the State of Nebraska will be assessed the following per Minute-of-Use ("MOU") rates based on cumulative minutes-of-use and term selected:

| | TERM COMMITMENT | | | | |
|---|---|---|---|---|---|
| **Minutes-Of-Use** | **1 Year** | **2 Year** | **3 Year** | **4 Year** | **5 Year** |
| | **Per MOU** | **Per MOU** | **Per MOU** | **Per MOU** | **Per MOU** |
| 0-249 | $0.056 | $0.054 | $0.052 | $0.050 | $0.048 |
| 250-499 | $0.050 | $0.048 | $0.046 | $0.044 | $0.042 |
| 500-999 | $0.048 | $0.046 | $0.044 | $0.042 | $0.040 |
| 1,000-2,499 | $0.046 | $0.044 | $0.042 | $0.040 | $0.038 |
| 2,500-4,999 | $0.044 | $0.042 | $0.040 | $0.038 | $0.036 |
| 5,000-9,999 | $0.042 | $0.040 | $0.038 | $0.036 | $0.034 |
| 10,000-49,999 | $0.040 | $0.038 | $0.036 | $0.034 | $0.032 |
| 50,000-99,999 | $0.037 | $0.035 | $0.033 | $0.031 | $0.029 |
| 100,000+ | $0.034 | $0.032 | $0.030 | $0.028 | $0.026 |

(M)

(M) Material moved from Page 91.2..

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.7. Message Telecommunications Service (MTS), cont'd.**

**4. Optional Calling Plans, cont'd.**

Cox Business Enterprise Calling Plan

The Cox Business Enterprise Calling Plan (the "Plan") enables Business Customers to receive reduced rates on their domestic long distance and toll free service based on monthly call volume and the term commitment of the plan selected. No minimum usage obligations are associated with the Plan. The Plan is available to Cox Business Customers who (1) subscribe to Cox Local Service; (2) select Cox as their PIC and LPIC; and (3) subscribe to one of the following additional Cox Business Services:

| | |
|---|---|
| Cox Business Internet Service | Cox Private Line Service |
| Cox Metro Ethernet Service | Cox Business Video Service |

The Plan is available in one-, two-, three-, four-, or five-year term comments. The term of the selected commitment will commence on the first day of the next complete billing month following the execution of the Customer Service Agreement that references this Plan.

The Minutes-of-Use ("MOUs") are cumulative across a Business Customer's access lines that are subscribed to the Plan. The Plan is billed in 6-second increments and rounds up to the next highest 6-second increment for partial increments.

If the Customer terminates their Plan prior to the expiration of the selected term, or the Customer fails to meet all of the conditions under this Plan, Cox may, at its option, (i) re-rate the Customer's usage to the nearest qualifying term plan; or (ii) if terminated in the first year, re-rate the Customer's usage at the Standard Service Plan rate of $0.10 per minute.

The Plan is an intrastate service and does not apply to the following calls, services or applications and cannot be used in conjunction with: Collect Calls; Calling Card; Calls to 555, 700, 900, 976 Services; Third Number Billed; Directory Assistance and Directory Assistance Call Completion; Repeat Call; Return Calls (per activation); Person-to-Person Calls; Intercept Call Completion; Operator Handled Calls; Three-Way Calling (per activation); Call Centers; Automatic Dialing Equipment. (M)

(M) Material moved from Page 91.2.1.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**SECTION 9 – OBSOLETE SERVICES**

**9.17 Local Exchange Service, cont'd.** (M)

**9.17.7. Message Telecommunications Service (MTS), cont'd.**

**4. Optional Calling Plans, cont'd.**

Cox Business Enterprise Calling Plan

Calls that originate and terminate in the State of Nebraska will be assessed the following per MOU rates based on cumulative minutes-of-use and term selected:

| | TERM COMMITMENT | | | | |
|---|---|---|---|---|---|
| **Minutes-Of-Use** | **1 Year** | **2 Year** | **3 Year** | **4 Year** | **5 Year** |
| | **Per MOU** | **Per MOU** | **Per MOU** | **Per MOU** | **Per MOU** |
| 0-249 | $0.052 | $0.050 | $0.048 | $0.046 | $0.044 |
| 250-499 | $0.046 | $0.044 | $0.042 | $0.040 | $0.038 |
| 500-999 | $0.044 | $0.042 | $0.040 | $0.038 | $0.036 |
| 1,000-2,499 | $0.042 | $0.040 | $0.038 | $0.036 | $0.034 |
| 2,500-4,999 | $0.040 | $0.038 | $0.036 | $0.034 | $0.032 |
| 5,000-9,999 | $0.038 | $0.036 | $0.034 | $0.032 | $0.030 |
| 10,000-49,999 | $0.036 | $0.034 | $0.032 | $0.030 | $0.028 |
| 50,000-99,999 | $0.033 | $0.031 | $0.029 | $0.027 | $0.025 |
| 100,000+ | $0.030 | $0.028 | $0.026 | $0.024 | $0.022 |

(M)

(M) Material moved from Page 91.2.2.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17 Local Exchange Service, cont'd.** (M)

**9.17.7. Message Telecommunications Service (MTS), cont'd.**

**4. Optional Calling Plans, cont'd.**

**Cox Online LD Plan**

The Cox Online LD Plan includes both local toll and long distance calls if Cox Long Distance Service is selected as the service provider for both local toll service and long distance service. Customer must subscribe to Cox Digital Telephone service and this optional calling plan through the Cox online website to be eligible for subscription to the Online LD Plan. There is no monthly recurring charge for this plan. A per minute rate of 12 cents applies to direct dialed local toll and long distance calling. Additional charges apply for international, Calling Card, Directory Assistance, or Operator Services calls. Calls are billed in whole minute increments. Taxes, fees and other charges, including Universal Service Fund, apply to the usage charges assessed on this plan. (M)

(M) Material moved from Page 91.12.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**9.17 Local Exchange Service, cont'd.** (M)

**9.17.7. Message Telecommunications Service (MTS), cont'd.**

**6. Dedicated Long Distance Service**

**1. General**

Dedicated outbound long distance service permits Business Customers, with substantial outbound call volumes, to complete calls to diverse service areas. Dedicated outbound service is distinguished from other services by the existence of a dedicated, special access connection from the Customer's premises to the Company's Point of Presents (POP). The dedicated facility would at a minimum be an Integrated DS-1 that provides a digital connection to the Customer. The Rates and Charges as detailed in Section 3, herein, are provided for On-Net facilities only. Off-Net facility pricing will be provided on a case-by-case basis.

2. Terms and Conditions

Minimum Service Period:
The minimum service period for Dedicated LD service is one year except where special construction is requested and in which case the minimum period may be longer. Special construction agreements require minimum commitment periods and are defined via contractual agreements.

Minimum Facility Requirements:
The Dedicated LD minutes will be carried on an Integrated DS-1 facility. Integrated DS-1 facility allows a Customer to access multiple Company Services on the same facility. These facility arrangements are normally at minimum one-year commitments and are billed in advance of Service and reflect the rates in effect as of the date of the invoice. The non-recurring and monthly recurring charges for the dedicated access facility are in addition to the usage rates detailed below for the dedicated LD product.

Facility Ordering:
In order to prevent interference or impairment of this service and any other service provided on the facility, the Customer must order an adequate number of access paths to handle the expected demand. The Customer should consider the following items when ordering the facility: (1) total call volume, (2) average call duration, (3) time-of-day sensitivity, and (4) busy hour. (M)

(M) Material moved from Page 92.11.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.7. Message Telecommunications Service (MTS), cont'd.**

**6. Dedicated Long Distance Service**

2. Terms and Conditions, cont'd

Early Termination Charges:
If service is disconnected prior to the expiration of the term, early termination charges will apply for both the dedicated facility and dedicated LD usage.

a. Early Termination of the dedicated facility:
Customers who terminate service prior to the end of the service term as selected will be liable for the cancellation charge associated with all costs, fees and expenses incurred in connection with the dedicated facility and shall be calculated as follows:

1. all charges waived by the Company to establish the dedicated facility to Customer, plus

2. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus

3. all Monthly Recurring Charges associated with the dedicated facility for the unexpired balance of the current term.

b. Early Termination of usage charges:
Customers who terminate service prior to the end of the service term as selected by Customer will be liable for a cancellation charge which shall be calculated as follows: Cox shall re-rate Customer's usage for services provided up to the date of termination by charging Customer the difference between the monthly rate for the service term selected by Customer and the rate for service applicable to the longest term plan for service the Customer could have satisfied prior to discontinuance and multiplying this difference by the number of minutes of service actually provided to Customer. All per-minute charges for each month shall be at the per-minute charge based on rate associated with Customer's highest MOU for the month. Cox bills in six-second increments and rounds up to the nearest six-second increment. If this Call Plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox will re-rate Customer's usage as provided in this Section. (M)

(M) Material moved from Page 92.12.

Received
FEB 11 2020
NPSC Comm Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.7. Message Telecommunications Service (MTS), cont'd.**

**6. Dedicated Long Distance Service**

2. Terms and Conditions, cont'd

Customer Requirements:
The Business Customer must select Cox as its local and long distance service provider.

**3. Rates and Charges**

**Dedicated DS-1 Facility Charge:**

Dedicated DS-1 Facility Charges are billed monthly in advance. Term and volume discounts may apply.

| | Monthly Recurring Charge | Non-Recurring Charge |
|---|---|---|
| | | |
| Dedicated DS-1 Facility Charge, per facility | $300.00 | $250.00 |

**Dedicated LD Usage Charges:**

Usage charges are billed monthly in arrears. The usage rates charged to a Customer will be the rates in effect on the day the call was placed. Domestic calls are billed in 6-second increments with a 6-second minimum.

Rate per minute $.10 (M)

(M) Material moved from Page 92.13.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.7. Message Telecommunications Service (MTS), cont'd.**

**7. Dedicated Toll Free Service**

**1. General**

Dedicated toll free (TF) service permits Business Customers, with substantial toll free call volume, to receive inbound calls from diverse service areas. Dedicated toll free service is distinguished from other services by the existence of a dedicated, special access connection from the Customer's premises to the Company's Point of Presents (POP). The dedicated facility would at a minimum be an Integrated DS-1 that provides a digital connection to the Customer. The Rates and Charges as detailed in Section 3, herein, are provided for On-Net facilities only. Off-Net facility pricing will be provided on a case-by-case basis.

2. Terms and Conditions

Minimum Service Period:
The minimum service period for Dedicated TF service is one year except where special construction is requested and in which case the minimum period may be longer. Special construction agreements require minimum commitment periods and are defined via contractual agreements.

Minimum Facility Requirements:
The Dedicated TF minutes will be carried on an Integrated DS-1 facility. An Integrated DS-1 facility allows a Customer to access multiple Company Services on the same facility. These facility arrangements are normally at minimum one-year commitments and are billed in advance of service and reflect the rates in effect as of the date of the invoice. The non-recurring and monthly recurring charges for the dedicated access facility are in addition to the usage rates detailed below for the dedicated TF product.

Facility Ordering:
In order to prevent interference or impairment of this service and any other service provided on the facility, the Customer must order an adequate number of access paths to handle the expected demand. The Customer should consider the following items when ordering the facility: (1) total call volume, (2) average call duration, (3) time-of-day sensitivity, and (4) busy hour. (M)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved from Page 92.16.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.7. Message Telecommunications Service (MTS), cont'd.**

**7. Dedicated Toll Free Service**

2. Terms and Conditions, cont'd.

Early Termination Charges:
If service is disconnected prior to the expiration of the term, early termination charges will apply for both the dedicated facility and dedicated TF usage.

a. Early Termination of the dedicated facility:
Customers who terminate service prior to the end of the service term as selected will be liable for the cancellation charge associated with all costs, fees and expenses incurred in connection with the dedicated facility and shall be calculated as follows:

1. all charges waived by the Company to establish the dedicated facility to Customer, plus

2. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus

3. all Monthly Recurring Charges associated with the dedicated facility for the unexpired balance of the current term.

b. Early Termination of usage charges:
Customers who terminate service prior to the end of the service term as selected by Customer will be liable for a cancellation charge which shall be calculated as follows: Cox shall re-rate Customer's usage for services provided up to the date of termination by charging Customer the difference between the monthly rate for the service term selected by Customer and the rate for service applicable to the longest term plan for service the Customer could have satisfied prior to discontinuance and multiplying this difference by the number of minutes of service actually provided to Customer. All per-minute charges for each month shall be at the per-minute charge based on rate associated with Customer's highest MOU for the month. Cox bills in six-second increments and rounds up to the nearest six-second increment. If this Call Plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage as provided in this Section or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, which ever is greater. (M) Material moved from Page 92.17. (M)

Received



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road

FEB 11 2020
NPSC Comm. Dept.

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.7. Message Telecommunications Service (MTS), cont'd.**

**7. Dedicated Toll Free Service**

2. Terms and Conditions, cont'd.

Customer Requirements:
The Business Customer must select Cox as its local and toll free service provider.

**3. Rates and Charges**

**Dedicated DS-1 Facility Charge:**

Dedicated DS-1 Facility Charges are billed monthly in advance. Term and volume discounts may apply.

| **DS-1 Facility Charge** | **Monthly Recurring Charge** | **Non-Recurring Charge** |
|---|---|---|
| | (per facility) | (per facility) |
| Dedicated DS-1 Facility Charge, per facility | $300.00 | $250.00 |

**Dedicated TF Usage Charges:**

Usage charges are billed monthly in arrears. The usage rates charged to a Customer will be the rates in effect on the day the call was placed. Domestic calls are billed in 6-second increments with a 6-second minimum.

Rate per minute $.10

(M)

(M) Material moved from Page 92.18.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road

**9.17. Local Exchange Service, cont'd.** (M)

**9.17.7. Message Telecommunications Service (MTS), cont'd.**

**7. Dedicated Toll Free Service**

**3. Rates and Charges**

**Charges for Dialed Number Identification Service (DNIS)**

DNIS permits dedicated Customers with multiple toll-free numbers that terminate on the same facilities the ability to determine which toll-free number the caller dialed when receiving toll-free calls. Identification is achieved through out-pulsed digits from the Company network to the Customer's facilities. Customers will furnish the Company with the digits desired for each toll-free number. The Change Charge will apply to any reconfiguration of out-pulsed digits, to the cancellation of this feature, or to the cancellation of the toll-free service number with which the feature has been associated.

| | |
|---|---|
| Non-Recurring Charge: | $35.00 per toll free number |
| Monthly Recurring Charge: | $ 0.00 per toll free number |
| Change Charge: | $15.00 per change |

**Charge for Real Time ANI Delivery**

This feature enables the Customer to have calls to a Company toll-free service number forwarded to their location with the callers ANI (ten digit billing telephone number) as part of the call setup. Customers must have their own equipment for reading ANI digits passed on from the Company network. Full 10-digit ANI is provided whenever passed on from the originating Local Exchange Carrier. ANI is sent via in-band signaling.

| | |
|---|---|
| Non-Recurring Charge: | $35.00 per toll free number |
| Monthly Recurring Charge: | $ 0.00 per toll free number |
| Change Charge: | $15.00 per change |

(M)

(M) Material moved from Page 92.19.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## 9.18. Cox OneDial[sm] Service[Δ] (M)

### 9.18.1 General

Where operating conditions permit, Cox OneDial[sm] Service can be provided to Cox Telephone Customers and non-telephone customers. It is a switch feature, which allows for an assigned telephone number to ring up to four other telephone numbers simultaneously.

The service is designed for Cox Local Exchange Customers (Line-Based) or customers who are not subscribers of Cox's local exchange service but the billing address is in a Cox telephony serviceable area (Virtual Customers). The Virtual Customers will be assigned a number that resides in the Cox switch. The main number is referred to as the Pilot Number (PN). When the PN number is dialed, the switch feature simultaneously rings the other associated numbers, or Member Numbers (MN), with the PN, which allows the answering number to receive the call. The service is inbound only.

Cox OneDial[sm] Service does not require any special Customer Premises Equipment (CPE). The service is provided where facilities exist and operating conditions permit. Not all calling features are compatible with this service.

### 7.5.2 Cox OneDial[sm] Service, Rates and Charges

| | NRC | MRC |
|---|---|---|
| 1. Line-Based Service | $15.00 | $4.00 |

One Pilot Number (PN),
Three Member Numbers (MN) may be assigned, four if one is on-net,
Compatible with Long Distance Alert, Call Waiting, and Caller ID,
MN Selective List Editing (SLE),
Secure Personal Identification Number (PIN), and
Interactive Cox OneDial[sm] System.

| | NRC | MRC |
|---|---|---|
| 2. Virtual Service | $15.00 | $5.00 |

One PN
Four Member Numbers (MN) may be assigned,
Compatible with Long Distance Alert,
MN Selective List Editing (SLE),
Secure Personal Identification Number (PIN), and
Interactive Cox OneDial[sm] System. (M)

(M) Material moved from Page 109.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

### 9.19. Cox Business Internet Bundled Discount. (M)

Cox Business Services Telephone Customers, who subscribe to the Cox Affiliated Company's internet access service (Cox Business Internet, CBI), **or any Cox Video Service,** are eligible to receive a discount off their Cox telephone service. Eligibility requires no term commitments to receive the discount offered under the Bundled Discount; however, the Business Customer must continue their subscription to Cox telephone service and maintain the account in good standing.

The CBI Bundled Discount is outlined below.

- 5% discount off the monthly recurring charge for month-to-month telephone service,
- 8 % discount off the monthly recurring charge for 12 through 35 months of telephone term service,
- 15% discount off the monthly recurring charge for 36 through 59 months of telephone term service, and
- 20% discount off the monthly recurring charge for 60+ months of telephone term service.

(M)

(M) Material moved from Page 112.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## 19.20. Refer A Business Program (M)

Description:

A current Cox Business Services (CBS) Customer, who refers a new potential CBS Customer, may be eligible to receive a gift award if the referred Customer is activated. Gift reward amounts are a minimum of one hundred dollar ($100) for selected retailers.

Rules and Regulations:

1. The new CBS Customer must sign a contract with a minimum one-year term commitment.

2. The new CBS Customer's aggregate monthly recurring telephony charges are at least twenty-five dollars ($25) per month.

3. In order for the existing CBS Customer to be eligible for the gift award, the new CBS Customer (the referred party) is required to sign a service contract within six months of the referral and the award will be issued after the new CBS Customer has been installed. (M)

(M) Material moved from Page 114.

Received
FEB 11 2020
NPSC Comm. Dept.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

### 19.21. The VIBE (Very Important Business Exchange) Offer (M)

1. Description

   New Business Customers, who are friends and family of Cox employees, or prospective Customers that have been contacted by Cox through telephone or direct sales channels, and subscribe to a minimum thirty-six month term agreement for Business Line(s) will be eligible to receive half off the Monthly Recurring Charge (MRC) for the first six months, plus waiver of the non-recurring charges. The maximum service credit allow under this promotion is limited to $1,000 total discount.

2. Terms and Conditions

   1. The Business Customer must subscribe to a minimum term of 36 months to be eligible for this offer.
   2. The offer is only valid through employees, direct sales and telemarketing.

The monthly service charges associated with the services above do not include any "usage" charges. All fees, taxes, usage charges, assessments, and surcharges apply. (M)

Received
FEB 11 2020
NPSC Comm. Dept.

(M) Material moved from Page 119.2.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

## SECTION 9 – OBSOLETE SERVICES

**19.22.Local Exchange Service** (M)

**3.1.2.1(c) FEATURE PACKAGES - DESCRIPTION**

**Premier Feature Pak: Provides the Residential Customer with the following features: Caller ID Per Call Blocking, Call Return, Busy Line Redial, 3-Way Calling, Anonymous Call Rejection, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID with Calling Name, Selective Call Forwarding, Selective Call Rejection, Speed Dial 8, Speed Dial 30, HD Voice and Simultaneous Ringing. This feature package is only available to Customers who subscribe to Cox Voice Premier Package.** (M)

**3.1.2.2 Local Line Rates and Charges, cont'd.** (M1)

| **(b) Monthly Recurring Charges** | **Res.** |
|---|---|
| Local Line - Line Charge | |
| Flat Rate, per line | **$20.00** |
| Measured Rate Per Minute | N/A |

(M1)

(M) Material moved from Page 59.3.
(M1) Material moved from Page 61.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
03/10/2021

## 19.23. Residential Cox Voice Packages (M)

### 1. Starter

General

Where facilities exist and operating conditions permit, the Cox Voice Starter Package will be offered to Residential Customers. The Cox Voice Starter includes a local access line provisioned with Cox Long Distance for intra- and inter-LATA service.

The Cox Voice Starter's Monthly Recurring Charge will be billed in advance, and will apply the first billing period after ordering the service. This plan is available on a per line basis and can be provisioned on multiple lines on the account. The Monthly Recurring Charge for the package will apply on a per line basis.

**Rates and Charges**

Monthly Recurring Charge **$20.00**

### 2. Cox Voice Economy

Cox also offers to existing Residential Customers currently subscribing to Cox Voice service who express a desire to disconnect phone service, a package known as Cox Voice Economy. Cox Voice Economy is offered as a retention only service for Residential Customers that includes a Residential Primary Line provisioned with Caller ID and Cox Long Distance for intra- and inter-LATA service.

Monthly Recurring **Charge**: **$18.40** (M)

(M) Material moved from Page 119.4.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
03/10/2021

**19.23. Residential Cox Voice† Packages, cont'd.** (M)

**3. Cox Voice Premier**

Where facilities exist and operating conditions permit, the Cox **Voice** Premier Package offers Residential Customers in Company's service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below. The **Cox Voice** Premier Package includes:

1. One flat-rated Residential Access Line,
2. Unlimited Cox Long Distance for both intra- and inter-LATA toll services,
3. The Premier Feature Pak, and
4. Basic Voice Mail, optional.

**Terms and Conditions**

1 The applicable monthly recurring charge for the Cox **Voice** Premier Package will be billed in advance in accordance with rules of this tariff applicable to the payment of recurring charges for local exchange service.

2 The unlimited toll calls under this package may be directly dialed from the line designated by the Customer to any place within Kansas, the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI and American Samoa.

3 The unlimited intraLATA and interLATA toll minutes included in this package (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance. (M)

(M) Material moved from Page 119.5.

† Cox Digital Telephone and CDT rebranded as Cox Voice. (M)



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
03/10/2021

**19.23. Residential Cox Voice Packages, cont'd.** (M)

**3. Cox Voice Premier, cont'd.**

4. International toll calls to landlines in Mexico are included with this package.
**5.** If usage under this plan is not consistent with typical Residential Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel Customer's service without prior notice. Calls that are not consistent with typical Residential voice use include but are not limited to: non-voice services, use for general business purposes, commercial facsimile, auto-dialing, resale, call centers and telemarketing. Callers must dial 1+ area code + 7-digit telephone number for the call to be included in the Cox Unlimited plan. This is a flat rate call plan; call detail is not available with this plan. Customers must subscribe to Cox Long Distance and also to the Company's local exchange service. This plan is available to Customers on a per-line basis and will be provisioned only on the Primary Line. Unlimited service is reserved for direct-dialed long distance calls and does not include multi-party conference calls or multi-party chat lines, calls to 900 numbers, directory assistance, per-use feature calling, calling card, operator services, international calling and toll free calling services; such calls are subject to additional charges. Taxes, fees and other charges apply.

**Rates and Charges**

Monthly Recurring Charge: **$35.00** (M)

(M) Material moved from Page 119.6.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
03/10/2021

## SECTION 9 – OBSOLETE SERVICES

**19.24.Local Exchange Service, cont'd.**

**19.24.1 Message Telecommunications Service (MTS), cont'd.**

**1. Optional Calling Plans, cont'd.**

**Simply Five Savings Plan**

This optional calling plan will provide Cox Residential Customers a competitively price alternative choice to Cox standard long distance plan. The optional calling plan will be available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. The plan includes all 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI. The plan is a flat $0.05 per minute all day, every day on direct dialed intrastate and interstate calls with a monthly recurring charge (MRC) of $4.99. The MRC will be waived for Customers who subscribe to any feature packages or subscribe to both video services and high-speed data services offered by the Cox Affiliated Company. (M)

Cox U.S. Savings Plan (M1)

This optional calling plan will provide Cox residential Customers a competitively price alternative choice to Cox standard long distance plan. The optional calling plan will be available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. The plan includes all 50 states, Puerto Rico, and the U.S. Virgin Islands. The plan is a flat $0.07 per minute all day, every day on direct dialed calls with a monthly recurring fee of $3.95. (M1)

(M) Material moved from Page 91.3.
(M1) Material moved from Page 91.



Issued By: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road
Atlanta, GA 30328

Received by NPSC
03/10/2021