CATALOG

Applying to the provision of

Interexchange Telecommunications Service

as provided by

CenturyLink Communications, **LLC d/b/a Lumen Technologies Group**

whether offered under that name, or the trade or brand name CenturyLink **or Lumen**

in the State of

NEBRASKA

(C)

ADOPTION NOTICE

(N)

By order entered January 5, 2021 under Application No. C-5186, the Nebraska Public Service Commission approved the application for CenturyLink Communications, LLC to operate as CenturyLink Communications, LLC d/b/a/ Lumen Technologies Group. As such, CenturyLink Communications, LLC d/b/a/ Lumen Technologies Group hereby adopts, ratifies and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, which were heretofore filed with the Nebraska Public Service Commission.

(N)

Effective September 15, 2014, this CenturyLink Communications, LLC Nebraska Catalog No. 1 replaced in **their** entirety the following CenturyLink long distance tariffs and catalogs: (T)
Qwest LD Corp. Nebraska Catalog No. 1
Qwest Communications Company, LLC Nebraska Catalog No. 1
Embarq Communications, Inc. Nebraska Tariff P.S.C. No. 1

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1. APPLICATION AND REFERENCE

A. Application of Catalog

This Catalog contains the regulations and rates applicable to intrastate interexchange telecommunications services furnished by CenturyLink Communications, LLC **d/b/a Lumen Technologies Group** hereinafter referred to as the Company, between and among points within the State of Nebraska. The regulated and cataloged services offered herein by CenturyLink Communications, LLC **d/b/a Lumen Technologies Group**, whether under that name, or the trade or brand names CenturyLink **or Lumen**, are subject to the terms and conditions of this Catalog. Such services are also available in conjunction with interstate telecommunications services. (C) (C) (C)

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1. APPLICATION AND REFERENCE

B. Explanation of Change Symbols

SYMBOL	EXPLANATION
(C)	To signify changed regulation, term or condition
(D)	To signify discontinued material
(I)	To signify rate increase
(M)	To signify material moved from or to another part of the Catalog with no change, unless there is another change symbol present
(N)	To signify new material
(R)	To signify rate reduction
(T)	To signify a change in text but no change in rate, regulation, term or condition
(Z)	To signify a correction

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1. APPLICATION AND REFERENCE

C. Trademarks, Service Marks and Trade Names

The following list of trade names, trademarks and/or service marks which may be used for services offered in this Catalog are owned by **CenturyLink Communications, LLC.** Trademark and service mark designations will not be listed hereafter in the Catalog. However, the laws regarding trademarks and service marks are applicable. (C) (C)

Trade names, trademarks and service marks that are owned by **CenturyLink Communications, LLC** cannot be used by another party without authorization. (C) (C)

Service Mark/Trademark:	Trade Name:
CenturyLink®	CenturyLink
Lumen®	Lumen
Lumen Technologies®	

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2. GENERAL RULES AND REGULATIONS

The following definitions, rules and regulations apply to CenturyLink Communications, LLC (f/k/a Qwest LD Corp., Qwest Communications Company, LLC, and Embarq Communications, Inc.)

A. Definition Of Terms

Access
Access to CenturyLink services are provided by one or more or a combination of the following methods: presubscription in equal access areas, direct access, 800, 950 and 10XXX dialing sequences.

Access Code
A sequence of numbers that, when dialed, connect the caller to the provider of services associated with that sequence.

Accounting Code
A code consisting of two or more digits, which is available to customers for identifying individual users and thereby allocate the cost of long distance service.

Affiliate
Any entity (including any natural person or entity such as a corporation or partnership) controlling, under the control of or under common control with another entity.

ANI
A calling telephone number identification which is forwarded to a interexchange carrier by a LEC as a call is placed.

Annual Period
The 12-month period commencing on the first day of the term and on each successive anniversary thereof.

Annual Revenue
The aggregate amount, prior to application of any discounts, charged by the Company in an Annual Period.

Application for Service
A standard order form which includes all pertinent billing, technical, administrative, and other descriptive information which will enable the Company to provide telecommunications service to a customer.

Authorization Code
Unique numeric codes (usually consisting of five or more digits), which may be made available to customers and authorized users to identify themselves as being entitled to access and use the Company's services.

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2. GENERAL RULES AND REGULATIONS

A. Definition Of Terms (Cont'd)

Authorized User
An individual, firm, corporation, or other entity authorized by the customer to utilize communications services provided by the Company.

Called Station
The terminating point to which a call is placed (also referred to as the terminating location).

Calling Station
The point from which a call is placed (also referred to as the originating location).

Casual Calling
A service whereby the Customer accesses the Company's service by dialing a Company-provided access code prior to placing the call, such as 101XXXX + 1 + area code + destination number.

Commission
Refers to the Nebraska Public Service Commission.

Company
Refers to CenturyLink Communications, LLC

Customer
A person, firm, partnership, corporation or other entity which arranges for the Carrier to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Carrier's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this Catalog.

Domestic Calls
Calls within the continental United States, to and from some regions of Hawaii, and to Alaska, Puerto Rico, Guam, US Virgin Islands and The Commonwealth of Northern Mariana Islands.

Grandfathered Service (N)
A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. (N)

Individual Case Basis (ICB)
Individual Case Basis (ICB) determinations involve situations where nonstandard service arrangements are required to satisfy specialized customer needs. The nature of such service requirements makes it difficult or impossible to establish general Catalog provisions for such circumstances. When it becomes possible to determine specific terms and conditions for such offerings, they will be offered pursuant to such terms and conditions when set forth in writing and subscribed to by authorized representatives of the customer and authorized representative(s) of the Company.

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2. GENERAL RULES AND REGULATIONS

A. Definition Of Terms (Cont'd)

InterLATA
Communication between two different LATAs.

IntraLATA
Communication within a Local Access Transport Area (LATA).

Local Access and Transport Area (LATA)
A geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Access Provider
A local exchange carrier or other entity which furnishes interconnection facilities between the customer's premises and the Company's point of presence (POP) in a LATA.

Local Calling Area
That area throughout which an exchange service customer, at a given rate, may make calls without the payment of a toll charge. A local service area may be made up of one or more exchange areas.

Message Telecommunications Service (MTS)
A feature of the public switched telephone network (PSTN) that allows a subscriber to dial a long distance telephone number directly, i.e., without the intervention of an operator.

Minimum Service Period
The minimum period of time during which the customer is obligated to pay for services provided by the Company.

Monthly Recurring Charge
The charge payable each month by the customer to the Company for services provided on a continuous basis to the customer.

Monthly Revenue
The aggregate amount, prior to the application of any discounts, charged by the Company in a monthly period.

New Customer
Any person or entity that has not utilized any Company service in the prior 12-month period.

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2. GENERAL RULES AND REGULATIONS

A. Definition Of Terms (Cont'd)

Premises
The space designated by a customer at its place or places of business for the provision of service.

Point of Presence (POP)
The Company's physical presence in a local calling area or LATA that is used for the purpose of transmitting telephone calls.

Presubscription
A service arrangement whereby the customer authorizes the local telephone company to route all interLATA and/or intraLATA calls to the Company.

Promotional Offerings
Discounts and/or other modifications to the Company's standard service offerings, which may be offered from time to time to customers using a particular service. Special Promotional Offerings may be limited to certain dates, times, and locations.

Service Date
The date the customer begins to utilize the service or the date that the service is made available for use by the customer or its authorized users, whichever is sooner.

Telecommunications
The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

U.S. Mainland
The forty-eight (48) states within the continental United States of America and the District of Columbia.

United States
For purposes of the Company's Rates and Services Schedules the term "United States" includes the U.S. Mainland, Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, American Samoa and the Commonwealth of the Northern Mariana Islands (CNMI).

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations

These regulations are added to those pertaining to specific service items in other sections. Any change in rates or regulations approved by appropriate governmental authority modifies all service terms and conditions.

1. Undertaking Of The Company

a. The furnishing of the communications services, under the terms of this Catalog, will be provided by the Company alone, or in conjunction with services of other carriers. Service is available 24 hours per day, 7 days per week for the transmission of interLATA and intraLATA services.

b. Service consists of the furnishing of transmission capabilities to customers, authorized users, and joint users for the placement and/or receipt of long distance calls between the locations specified herein. Such services are offered subject to the availability of the necessary facilities and equipment to provide the service.

c. The Company, when acting at the customer's request and as its authorized agent, will make reasonable efforts to arrange for presubscription, interconnection, and other service requirements.

2. Limitations

a. Service is offered subject to the availability of facilities and the provisions of this Catalog.

b. The Company reserves the right to refuse or discontinue furnishing services when necessitated by conditions beyond its control. Such conditions include, but are not limited to, a customer having call volume or calling patterns that result, or may result, in network blockage or other service degradation which adversely affects service or other customers of the Company.

c. Service may be discontinued without notice to a customer by blocking traffic to certain cities or exchanges, or by blocking calls using certain access codes or authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its services.

d. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

e. A customer shall not use any service mark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publication of the customer without the prior written consent and approval of the Company.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations
2. Limitations of Service (Cont'd)

f. The customer shall not use, nor permit others to use, the service in a manner that could interfere with services provided to others, that could harm the facilities of the Company or others, or that is not consistent with any applicable law or regulation.

g. The provision of service will not create a partnership or joint venture between the Company and the customer nor result in joint service offerings to their respective authorized users.

h. Neither the services provided pursuant to this Catalog, nor the customer's obligations hereunder, may be assigned or otherwise transferred without the prior written consent of the Company.

i. The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for telephone service previously furnished, until the indebtedness is satisfied.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations (Cont'd)

3. Terms And Conditions

a. Service is provided on a monthly basis, 24 hours per day as described herein. For the purpose of computing charges in this Catalog, a month is considered to have 30 days.

b. The customer shall at all times comply with all applicable federal, state, and local statutes, ordinances, regulations, and orders of any commission or other governmental body. All customers are responsible for taking all the necessary legal steps for interconnecting their terminal equipment or communications systems with the Company facilities or services and shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.

c. Except as otherwise provided in this Catalog, service is provided and billed on the basis of one month, beginning on the Service Date and continuing until the expiration of the Minimum Service Period, or until service is otherwise cancelled. The customer shall accept and pay for each service for the Minimum Service Period. Upon expiration of the Minimum Service Period, services shall be automatically extended on a month-to-month basis unless the customer terminates service.

d. The customer agrees to operate Company-provided equipment in accordance with the instructions of the Company or its authorized agent. Failure to do so will void any Company liability for interruption of service and may cause the customer to be responsible for damages to equipment pursuant to this Catalog.

e. The customer agrees to return all Company-provided equipment to the Company within five days of termination of service in connection with which the equipment was used. Equipment shall be in the same condition as when delivered to the customer, normal wear and tear only excepted. The customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to the customer's failure to comply with this provision.

f. The Company reserves the right of entrance for its employees, agents, or contractors to the premises of the customer, at any reasonable hour for the purpose of installing, inspecting, repairing, or upon termination of service removing the Company's equipment. The customer shall be responsible for making any necessary arrangements for the Company's entrance to the customer's premises.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations

3. Terms And Conditions (Cont'd)

g. In the event the Company files suit or retains an attorney to enforce the terms of this Catalog, the Company shall be entitled to recover, in addition to any other remedies, all attorneys' fees for in house and outside counsel, court costs, costs of investigation and any other related expenses in connection therewith.

h. The remedies set forth herein shall not be exclusive and the Company at all times shall be entitled to all rights available to it under either law or equity.

i. Except as otherwise provided herein, or as specified in writing by the party entitled to receive service, notices from the Company may be given orally or in writing to tbe person(s) whose names appear on the executed Application for Service.

4. Liability

a. The Company shall not be liable to customer or any other person, firm, entity, for any failure to perform its obligations under this Catalog due to any cause or causes beyond its reasonable control, as determined by the Company.

b. The Company is not liable for any act or omission of the customer, authorized user, or any other company or companies furnishing a portion of the service. In no event shall the Company or any of its affiliates be liable for claim or loss, expense or damage (including indirect, special or consequential damage) for any interruption, delay, error, omission, addition, or defect in any service, facility or transmission of any person or entity furnishing any portion of the service, facilities, or equipment associated with tbe service or for damages caused by services, facilities, or equipment furnished by such person or entity.

c. The Company shall be indemnified and held harmless by the customer against any claim or loss, expense or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion of privacy, infringement of a copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary right, or any other injury to any person, property, or entity arising out of the material, data, information, or other content revealed to, used, or transmitted by the Company.

d. The Company shall not be liable for any defacement of or damages to the premises of a customer or authorized user resulting from the furnishing of service, which is not the direct result of the Company's negligence.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations
4. Liability (Cont'd)

e. The Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of services or the attachment of instruments, apparatus, and associated wiring furnished by the Company on such customer's premises or by the installation or removal thereof, when such defacement or damage is not the direct result of the Company's negligence.

f. The Company does not guarantee or make any warranty with respect to any equipment provided by it where such equipment is used in locations containing an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. Customers and authorized users indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any party or persons, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer, authorized user, or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such equipment so used.

g. In no event shall the Company or any of its affiliates be liable to a customer, its customers or any of their affiliates under this Catalog for any loss of profit or revenue or for any incidental, consequential, indirect, punitive or similar or additional damages incurred or suffered as a result of incorrect or defective transmissions, or any direct or indirect consequences thereof, while using the services, performance, non-performance, termination, breach, or other action or inaction, on the part of the Company, under this Catalog, even if the customer advises the Company of the foreseeability, possibility, likelihood, probability or certainty of such loss or damage.

h. The customer shall indemnify and hold harmless the Company, its directors, officers, employees, and agents, successors, and assigns, from all damages, costs, expenses and liabilities, including all attorneys' fees and disbursements, sustained by the Company in any action commenced by any third party and arising in connection with the customer's performance of its obligations and duties under this Catalog; and the customer shall indemnify and hold the Company harmless from and against any and all claims arising from or relating to the Company's provision of facilities or services to customer under this Catalog.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations

4. Liability (Cont'd)

i. The Company's liability for damages arising out of any additions, omissions, interruptions, delays, mistakes, errors, or defects in the transmission occurring in the course of furnishing the service or facilities, shall in no event exceed an amount that is equivalent to the proportionate charge for the period of service during which the fault in transmission occurs.

j. In no event shall the Company or any of its affiliates be liable to the customer, its customers or any of their affiliates under this Catalog for damages to customer's supplier's interconnection facilities resulting from the furnishing of services, including the installation and removal of equipment and associated wiring.

k. In no event shall the Company or any of its affiliates be liable to the customer, its customers or any of their affiliates under this Catalog for any act or omission of any other entity furnishing a portion of the service, facilities or equipment associated with the service or for damages caused by services, facilities or equipment furnished by such entity.

l. The Company shall be entitled to take, and shall have no liability whatsoever for any action as deemed necessary or appropriate by the Company to bring the services or its practices into conformity with any rules, regulations, orders, decisions, or directives of the Federal Communications Commission or other governmental agency. The customer shall cooperate fully with the Company and take all actions, as may be requested by the Company, to comply with any such rules, regulations, orders, decisions or directives.

5. Cancellation Of Service By A Customer

A customer may discontinue service, either in part or in its entirety, provided that the customer has fulfilled all Minimum Service Period obligations.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations (Cont'd)

6. Use Of Service

a. The Company's services may not be used for the unlawful or unauthorized provision of telecommunications services.

b. Service furnished by the Company may be used for one or more of the following:

- for the transmission of communications by the customer;
- for the transmission of communications by an authorized user as defined herein; or
- for the transmission of communications to or from a customer of another common carrier, which has subscribed to the Company's communications services.

c. The customer shall not use nor permit others to use the service in a manner that could impede or interfere with the services provided to others, that could harm the facilities of the Company or others, or that is inconsistent with any applicable law or regulations.

d. No person, firm, corporation, agency, customer, authorized user or other entity shall resell nor permit others to resell the Company's services without the prior written consent of the Company.

7. Billing and Payment For Service

a. The customer is responsible for payment of all charges for services furnished to the customer and/or authorized users. This responsibility is not changed by virtue of any use, misuse, or abuse of the customer's service or customer-provided equipment or facilities by third parties, including, without limitation, the customer's employees or the public.

b. A charge equivalent to the applicable state return check charge may be applied whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.

c. Billing will be payable upon receipt. Amounts not paid within thirty (30) days after the invoice is rendered will be considered past due. Interest at the rate of up to one and one-half percent (1.5%) per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law) may accrue upon any unpaid amount commencing five (5) days after the date the payment is past due. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's late payment charge applies to all past due amounts, if applicable.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations
7. Billing and Payment For Service (Cont'd)

d. Usage charges are billed after each usage cycle. In the event that the Company's usage recording system fails or is otherwise unavailable for all or part of any billing period, the Company shall be entitled to make a reasonable estimate of customer's usage of services in the period in question for billing purposes.

e. Nonrecurring charges are payable when the service for which they are specified has been ordered. If an entity other than the Company (e.g., another carrier or supplier) imposes or will impose charges on the Company in connection with an ordered service, those costs will also be charged to the customer.

f. If an entity other than the Company (e.g., another carrier or supplier) imposes charges on the Company in connection with the provision of any aspect of the service, the customer shall pay all such charges, either directly to the local access provider or to the Company. The Company, at its sole discretion, reserves the right to reimburse or waive such charges.

g. All stated charges in this Catalog are computed by the Company exclusive of any federal, state, local, use, excise, gross receipts, sales or privilege taxes, duties, fees or similar liabilities. Such taxes, fees, etc., shall be paid by the customer.

h. Any objections to billed charges must be promptly reported to the Company. Adjustments to invoices shall be made to the extent that circumstances exist, which reasonably indicate that such charges are inappropriate.

i. In the event the Company incurs fees or expenses in collecting, or attempting to collect any charges owed the Company, or to otherwise enforce the provisions in this Catalog, the customer will be liable to the Company for the payment of all such fees and expenses. Such fees and expenses may include, but are not limited to, attorney's fees, court and other costs, costs of investigation, and any other related expenses in connection therewith.

j. If a check, draft, or other payment instrument remitted by a customer or authorized user is dishonored more than once during a 12-month period, the Company may refuse acceptance of further such payment methods and place the debtor on a cash basis. Under a cash basis, the Company may require payment in the form of U.S. currency, money orders, or an instrument that is guaranteed or issued by a third party that is acceptable to the Company. (T)(M) (M)

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations
7. Billing and Payment For Service (Cont'd)

(M)

k. The applicant or customer may be required to make a deposit to be held as a guarantee for the payment of charges for services furnished. When service is terminated, the amount of the deposit, with interest, will be applied to any indebtedness to the Company. A deposit will be refunded or credited to the customer's account after 12 months if the customer has not been delinquent in payment. The rate of interest must be set annually and be equal to the weekly average yield of one-year United States Treasury securities adjusted for constant maturity for the last full week in November. The interest rate must be rounded to the nearest tenth of one percent. By December 15 of each year, the commissioner of commerce shall announce the rate of interest that must be paid of deposits held during all or part of the subsequent year. The company may, at its option, pay the interest at intervals it chooses but at least annually, by direct payment, or as a credit on bills. (T)

l. In the event that a customer's account becomes delinquent, the Company may require the prepayment of additional months of actual or estimated recurring and/or nonrecurring charges for the services ordered hereunder as a condition of the continued provision of all such services. The Company also reserves the right to eliminate or otherwise modify any discounts applicable to any service being supplied to the customer under such circumstances. (T)

m Each applicant for service will be required to establish credit. Any applicant whose credit has not been duly established to the sole and exclusive satisfaction of the Company may be required to make a deposit to be held as a guarantee of payment of charges at the time of application. In addition, an existing Subscriber may be required to make a deposit or increase a deposit presently held. A deposit is not to exceed the estimated charges for two (2) months' service plus installation. A deposit will be returned: (M1)

- When an application for service has been cancelled prior to the establishment of service. The deposit will be applied to any charges applicable in accordance with the Catalog and the excess portion of the deposit will be returned; or
- At the end of six (6) months of satisfactory credit history; or
- Upon the discontinuance of service, the Company will refund the Subscriber's deposit or the balance in excess of unpaid bills for the service. (M1)

(M) Material moved to Page 12.
(M1) Material moved from Page 14.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations
7. Billing and Payment for Service
m. (Cont'd)

The fact that a deposit has been made in no way relieves the Subscriber from complying with the regulations with respect to the prompt payment of bills on presentation.

The Company will pay interest on deposits pursuant to the rules and regulations of the State of Nebraska.

o. The following charge applies where billing capabilities exist. In the event a customer requests a reprint of a monthly bill that is greater than six months old, a duplicate bill charge may apply. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's duplicate bill policy applies. (T)

- Residence, per account
  - Reprint on paper, per bill $5.00
- Business, per account
  - Reprint on paper, per bill 5.00

p. Where billing capability exists CenturyLink's residential voice services and applicable taxes and fees will not be prorated if the customer cancels these services on any day other than the last day of the customer's billing cycle. These services will continue to be available to the customer until the end of their billing cycle and the customer will not receive a refund (pro-rated credits) for any days remaining in your billing cycle after they cancel their CenturyLink voice services. (N) (N)

(M) Material moved to Page 13.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations (Cont'd)

8. Change In Service Arrangement

When a change in service arrangement involves the use of facilities or services furnished by the Company, installation charges do not apply to the facilities or services continued in use. The Minimum Service Period for the facilities or services continued in use is determined by the date of the initial acceptance thereof.

9. Restoration Of Service

The use and restoration of service provided in emergency situations shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

10. Inspection

The Company, or its authorized agents, may, upon reasonable notice, make such tests and inspections as may be necessary to determine that the premises are in compliance with the terms and conditions of this Catalog, and with installation, operational, or maintenance specifications of the Company. If requirements are not met, the Company may interrupt the service at any time, without penalty to the Company.

11. Cancellation For Cause By The Company

a. The Company may, upon notice, discontinue the furnishing of services to a customer, without incurring any liability, upon a violation of any of the provisions governing the furnishing of service under this Catalog or any applicable laws, rules or regulations, or upon non-payment of any sum owed to the Company.

b. The Company may, upon notice, discontinue the furnishing of services to a customer without incurring any liability, if the Company determines that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities, or services.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations
11. Cancellation For Cause By The Company (Cont'd)

c. The Company may, upon notice, discontinue the furnishing of services to a customer, without incurring any liability, if the customer:

- refuses to furnish information regarding the customer's credit-worthiness, its past or current use of common carrier services, or its planned use of services; or

- provides false information pertaining to its credit-worthiness, its past or current use of common carrier services, or its planned use of services.

d. The Company may immediately discontinue the furnishing of services to a customer, without incurring any liability, if the customer uses, or attempts to use. service with the intent to avoid payment, either in whole or in part, by rearranging, tampering with, or making connections to the Company's service which is not authorized by this Catalog or by using tricks, schemes, false or invalid accounts numbers, false credit devices, electronic devices, or any other fraudulent means or devices.

e. The Company may immediately discontinue the furnishing of services to a customer upon order by any court, the Commission or any other duly authorized public authority, without incurring any liability, if a voluntary or involuntary proceeding is commenced by or against the customer in any jurisdiction seeking liquidation, reorganization or other relief under any bankruptcy or similar law; or if the customer makes an assignment for the benefit of creditors which is not dismissed within 60 calendar days of filing; or the customer generally does not pay, or is not able to pay their debts as they become due.

f. The Company may immediately discontinue the furnishing of services to a customer upon at least seven days written notice, without incurring any liability, if the customer fails to perform or observe any regulation or obligation set forth under this Catalog and any such failure remains un-remedied after receipt of a notice from the Company informing the customer of such failure.

g. Discontinuance of services by the Company pursuant to this section shall not relieve the customer of any Minimum Service Period obligations or any other obligation to pay the Company for charges due and owing for facilities and/or services furnished up to the time of discontinuance.

h. The remedies set forth herein shall not be exclusive and the Company at all times shall be entitled to all rights available to it under either law or equity.

2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations (Cont'd)

12. Testing And Adjustments

Upon reasonable notice, the facilities, equipment, and/or services provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

13. Interconnection With Other Carriers

a. Service furnished by the Company may be connected with services or facilities of another participating carrier, authorized user, or joint user. Such interconnection may be made at a Company terminal or entrance facility, at a terminal of another carrier, or at the premises of a customer or an authorized user. Service furnished by the Company is not part of a joint undertaking with such other carriers.

b. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of the Company and other carriers shall be provided at the customer's expense. Upon written request and acting as his authorized agent, the Company will use its best efforts to make the necessary arrangements for such interconnection.

c. Service furnished by the Company may be interconnected with the facilities or services of another carrier under the terms and conditions of tariffs/catalogs/Catalogs applicable to such connections. Service may not be arranged for resale by any customer, user, or other entity, without the prior written consent of the Company.

d. The Company may order interconnection facilities and/or initiate the presubscription process on behalf of a customer if the customer furnishes the Company with a Letter of Agency. The customer's use of interconnection facilities shall conform to the regulations, terms, and conditions under which the carrier provides such access. The customer shall bear the ultimate responsibility for all aspects of the local interconnection facility including, but not limited to, ordering, testing, installation, maintenance, use, and payment of such facilities.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations (Cont'd)

14. Usage Charges

a. Usage charges vary depending upon a combination of factors including; the time of day a call is placed, the distance between the calling and the called party, the duration of the call, and the network facilities over which the call was placed. Calls beginning in one rate period and ending in another will be billed at the rate applicable to each portion of the call.

b. Chargeable time begins when the Company receives signaling to detect that the network connection between the calling party and the called party has been established. Chargeable time ends when either party "hangs up" thereby releasing the network connection.

c. Unless otherwise specified, residential calls are measured and billed for an initial period of 60 seconds and timed in 60-second increments. Fractional minutes of use are rounded up to the next full minute. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments.

15. Monthly Recurring Charges

Monthly Recurring Charges are fixed fees applicable to certain service offerings set forth herein. Such charges vary depending upon the physical requirements of the customer and the characteristics of the service arrangement utilized by the customer. Monthly recurring charges for dedicated access arrangements may include an amount charged by a local access provider. Customers may elect to be billed directly for local access facilities.

16. Volume Discounts

Customers whose total monthly usage equals or exceeds a minimum level may be eligible for a volume discount. The amount of the discount is generally based upon the customer's total monthly usage charges for all services; such usage may be measured for each rate period over all access lines in a service group. The Company reserves the right to discontinue Volume Discounts to customers who are delinquent in payment for services provided by the Company. Volume discounts are not applicable to monthly recurring charges, installation charges, fees for special features and functions, administrative or physical change charges, or minimum monthly usage charges.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations (Cont'd)

17. Allowance For Interruptions

a. The customer may be eligible for an Allowance for Interruption in service, subject to the following conditions:

(1) A Service Interruption shall be deemed to have commenced upon verifiable notification thereof by the customer to the Company, or when indicated by network control information actually known to the Company's personnel, whichever is earlier. Each such interruption shall terminate upon restoration of the affected service, as determined by the Company.

(2) An Allowance for Interruption shall be granted only for Service Interruptions resulting from the unavailability of the circuits arranged by the Company to the customer and shall not be granted if the interruption of any service is due to an outage or other defect occurring in the facilities furnished by any other carrier.

(3) An interruption period begins when the customer reports to the Company that the service has been interrupted and releases it for testing and repair. An interruption period ends when the service is restored. If the customer reports the service to be inoperative but declines to release it for testing and repair, the service is deemed to be impaired, but not interrupted.

(4) If the customer elects to use the services of another carrier after any of the above interruptions, or during a period when the customer is unable to place a call using the Company's services, the customer shall pay the charges for the alternative service used.

(5) For services that are subject to a monthly recurring charge, allowances for interruptions will be determined as follows:

(a) When service is interrupted for a period of less than two hours, no credit allowance will be given.

(b) When the service is interrupted for a period of two to 24 hours, the amount of the credit allowance shall not exceed 1/30 of the monthly recurring charge or charges for the circuit.

(c) When the service is interrupted for a period over 24 hours, the amount of the credit allowance shall not exceed 1/30 of the monthly recurring charge or charges for the circuit multiplied by the number of 24 hour periods during which the service was interrupted.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations
17. Allowance For Interruptions
a.. (Cont'd)

(6) Allowances for Interruptions shall be included in a subsequent monthly invoice. The amount of the credit allowance shall be determined by the Company and shall not exceed an amount equivalent to the proportionate charge for the period during which the service is interrupted. In no event shall usage charges be eligible for Allowances for Interruptions.

(7) Allowances for Interruptions shall be granted upon a customer's request and at the Company's sole discretion. No credit allowances shall be made for:

(a) Interruptions that are caused by the negligence of the customer or others authorized by the customer to use the customer's service.

(b) Interruptions that are due to the failure of power, equipment, systems, or services not provided by the Company.

(c) Interruptions during any period during which the Company or its agents are not afforded access to the premises where access lines associated with the customer's service are located.

(d) Interruptions during any period when the customer or user has released the service to the Company for maintenance, rearrangement, or the implementation of a customer order.

(e) Interruptions during any period when the customer or user has refused to release the service for testing or repair.

(f) Interruptions during any period when the non-completion of calls is due to network busy conditions.

(g) Interruptions not promptly reported to the Company.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations (Cont'd)

18. Unauthorized Access and Hacking

Except for physical damage to customer's transmission facilities or customer premise equipment directly caused by the Company's negligence or willful misconduct, the Company is not responsible for unauthorized access to, or alteration, theft, or destruction of, customer's equipment, data, programs or other information through accident, wrongful means or any other cause while such information is stored on or transmitted across Company-provided network facilities or customer premise equipment. Customer is responsible for any Company service or usage charges resulting from any such unauthorized access, unless a tariff, schedule or other written agreement expressly states otherwise.

19 Minimum Monthly Usage Charges

Customers may be required to maintain a minimum usage level in order to receive discounted rates and charges. Unless otherwise specified, minimum usage charges are billed in advance and are not subject to volume or time-of-day discounts.

20 Individual Case Basis

Individual Case Basis Arrangements will be developed and submitted to the Commission on a case-by-case basis in a manner consistent with Section 63-9A NMSA or successor statutes.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations (Cont'd)

21. Special Services

The Company provides discounted rates to employees, pensioners, officers, directors or board members and employees, pensioners, officers, directors or board members of affiliates of the Company who subscribe to the Company's services.

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the customer not contemplated in this Catalog. The terms of each contract shall be mutually agreed upon between the customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated customers.

22 Special Taxes, Fees, Charges

Insofar as practicable, any sales, use, privilege, excise, franchise or occupation tax, costs of furnishing service without charge or similar taxes or impositions now or hereafter levied by the Federal, State, or Local government or any political subdivision or taxing authority thereof may be billed by the Company to its exchange customers on a pro rata basis in the areas wherein such taxes, impositions or other charges shall be levied against the Company.

23. Nebraska Universal Service Fund Charge (C)

CenturyLink Communications, LLC concurs in Section 2.6 of the Qwest Corporation d/b/a CenturyLink QC Exchange and Network Services Catalog, together with amendments of successive issues thereof. (C)

24. Natural Disaster Relief for Customers

In situations where customers' telecommunications services are interrupted by natural disasters, the Company may offer alternative telecommunications services to customers in the immediate affected area, and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations (Cont'd)

25. Toll Free Numbers

a. The Company will make every effort to reserve toll free (8xx) vanity numbers on behalf of customers, but makes no guarantee or warranty that the requested toll free number(s) will be available or assigned to the customer requesting the number.

b. If a customer accumulates undisputed past-due charges, the Company reserves the right not to honor the customer's request for a change in toll free service to another carrier (e.g., "porting" of the toll free number), including a request for a Responsible Organization (Resp. Org.) change, until such time as all charges are paid in full.

c. Toll free numbers shared by more than one customer, whereby individual customers are identified by a unique Personal Identification Number, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided elsewhere in this Section, the Company will only honor customer requests for change in Resp. Org. or toll free service provider for toll free numbers dedicated to the sole use of that single customer.

d. The Company shall have no liability to customer or any third party with respect to any premature or incorrect publication or advertisement of a toll-free number. Requests for toll-free numbers are controlled by an independent agency based on number availability at the time an order is submitted to the agency.

e. The customer may not reserve or activate a toll-free number for the primary purpose of selling, brokering, bartering, or releasing the toll-free number for a fee or other consideration. The customer has no proprietary interest in any toll-free number, but does have a qualified control interest in its active toll-free numbers. If, upon cancellation of its Company-provided toll-free service, the customer does not submit a written request for the appointment of a new responsible organization or service for its toll-free numbers within 20 days after such cancellation. The customer releases all rights to use or control such toll free numbers. The customer is subject to any toll-free service policies and procedures implemented by the Company, from time to time.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations (Cont'd)

26. Mileage Between Rate Centers

a. The mileage between rate centers (for switched voice and data services) and Points of Presence (for Data Services) is calculated based on V & H coordinates as obtained by reference to National Exchange Carriers Association (NECA) Tariff No. 4.

b. Method of Calculation

The airline mileage between two service locations is calculated as follows:

$$\text{Mileage} = \sqrt{\frac{(V1 - V2)2 + (H1 - H1)\,2}{10}}$$

Where V1 and H1 are the V and H coordinates of point 1 and V2 and H2 are the coordinates of point 2. The mileage is rounded up to an integer value to determine the airline mileage. 2.

27. Determination of Call Duration and Timing of Calls

a. For Direct Dialed and Operator Station Calls, chargeable time begins when the connection is established between the calling station and the desired telephone, attendant board, or private branch exchange console. For Person-to-Person calls chargeable time begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.

b. Chargeable time ends when the connection is terminated.

c. Chargeable time does not include the time lost because of known faults or defects in the service.

d. The initial and additional timing periods for billing purposes vary by product and are specified in this Section, following.

e. The Company will not bill for unanswered calls. When a customer indicates that he/she was billed for an incomplete call, CenturyLink will reasonably issue credit for the call.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations (Cont'd)

28. Time of Day Rate Periods

For time of day sensitive services, the appropriate rates apply for day, evening and night/weekend calls based on the following chart:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 4:59 PM	DAYTIME RATE PERIOD OR PEAK RATE PERIOD						
5:00 PM TO 10:59 PM	EVENING RATE PERIOD OR OFF PEAK RATE PERIOD						EVE
11:00 PM TO 7:59 AM	NIGHT/WEEKEND RATE PERIOD OR OFF PEAK RATE PERIOD						

Day, Evening, and Night/Weekend times are determined by the local time of the location of the calling service point. Chargeable time for a rate period (e.g. 8AM-5PM) begins with the first stated hour (8AM) and continues to, but does not include, the second stated hour (5PM). The rate applicable at the start of chargeable time at the calling station applies to the call during the duration of the call that is applicable to that time period. If a call begins in one discount period and ends in another, the initial period discount applied is the discount in effect at the time the call is established. The charge for each additional minute of usage is the additional minute billing rate of the rate period in which the beginning of each minute occurs.

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations (Cont'd)

29. Obsolete/Grandfathered Services (N)

Obsolete Services are certain items of service and equipment previously offered elsewhere. Due to obsolescence, these items are no longer suitable to meet current needs of the general public. They will not be furnished as new items of service or equipment to any customer or applicant except where they are required to fully utilize the installed common equipment capacities of existing systems.

Changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated. (N)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

(N)

Effective October 1, 2025, the Company reserves the right to separate the following bundled voice services from High-Speed Internet (HSI) in areas where bundled components are no longer available through CenturyLink. If the customer's bundled voice services are separated from HSI, the Company will continue to honor applicable tariffed voice rates.

Impacted Bundled Services:

- **Home Phone Unlimited**
- **Home Phone II**
- **Simple Choice Plans**
- **Simple Choice Unlimited Plans**
- **Simply Unlimited Phone for Residence**
- **Unlimited Nationwide Calling**
- **Essential Home Phone with 30 Minutes Nationwide Long Distance**

Impacted customers currently enrolled in these plans will no longer be required to maintain HSI service on the same bill to retain eligibility for the bundled voice rate, and the terms and conditions of these service offerings and customer invoices may be revised accordingly.

(N)

(M)

(M)

(M) Material moved to Page 1.1 of this section.

Rec'd by NPSC
09/18/2025

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

A. General Description of Services (M)

1. The long distance services contained within this Catalog are applicable to the furnishing of service and facilities for telecommunications services provided by CenturyLink Communications, LLC (f/k/a Qwest LD Corp., Qwest Communications Company, LLC, and Embarq Communications, Inc.).

2. These services enable customers to place long distance telephone calls within the State of Nebraska. Unless otherwise expressly stated, all service descriptions and rates apply only to 1+ dialed plan rates, made from presubscribed lines. The rates may not apply to calling card calls, collect, third number billed or other billing methods, unless expressly so stated.

3. Services are provided on a full-time monthly basis and are available in all cities, subject to the availability of facilities and/or equipment. The Company reserves the right to refuse to provide service where facilities or equipment are not available or economically feasible.

4. Rates and charges for service vary depending upon the option selected by the customer. Certain service offerings may involve one or more of the following: a monthly recurring charge, a minimum monthly charge, charges for installation, special features, and/or charges for administrative or physical changes to a Service. At additional cost, certain service options offer a customer the ability to identify individual users and allocate the cost of his long distance service through the use of accounting codes.

5. Nothing herein, or in any other provision of this Catalog, or in any marketing materials issued by the Company shall give any person, including existing and prospective customers, or their transferees or assignees, any ownership interest or proprietary right in any given telephone number. If a customer terminates 800 service, any 800 number assigned to the customer by the Company will be forfeited by the customer.

6. Payphone Surcharges, Directory Assistance and Operator Assisted rates and charges may apply to calls. Rates and charges appear in Operator Services in Section 6 of this Catalog, except where otherwise noted.

7. The Company provides discounted rates to employees, pensioners, officers, directors or board members and employees, pensioners, officers, directors or board members of affiliates of the Company who subscribe to the Company's services. (M)

(M) Material moved from Page 1 of this section.

Rec'd by NPSC
09/18/2025

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

B. Casual Calling

(D)

1. Residential Dial Around (T)

a. General Description

This service allows a residential customer to complete calls between any two points within the state where the end user first dials CenturyLink's carrier identification code (101XXXX).

b. Terms and Conditions

(1) This service is provided in conjunction with the interstate Residential Dial Around service. (T) (T) (D)

c. Rates and Charges

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC, f/k/a Qwest LD Corp.) (N) (N)

The per minute usage rates are as follows for 10-10-432 and 10-10-236: (C)

	INTERLATA RATE	INTRALATA RATE
• All Time Periods		
- Per Minute	$0.20 (I)	$0.20 (I)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

B. Casual Calling (T)
1. Residential Dial Around (T)
c. Rates and Charges (Cont'd) (N)

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc.) (M)

(1) Subject to network availability, Casual Caller Service may be used twenty-four hours a day for calls placed to numbers in the North American Dialing Plan areas by dialing "1015046 +" to access the Company's network. Casual Caller Service may not be used to complete "011" calls to international locations. By placing a call on the Company network, a Casual Caller accepts and agrees to the regulations and rates specified in this section.

(2) Operator Service and Directory Assistance are not available with Casual Caller Service.

(3) If the Company charges a customer Casual Caller rates in error, or through an error by the local telephone company, the account will be credited for the erroneous charges.

	CHARGE	
• Per Minute	$0.50	(M)

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(M) Material moved from Pages 4 and 5.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

B. Casual Calling (Cont'd)

Reserved For Future Use (M) (T)

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(M) Material moved to Page 3.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

B. Casual Calling (Cont'd) (T)
(D)

Reserved For Future Use (T)

(M)

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(M) Material moved to Page 3.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

B. Casual Calling (Cont'd)

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC)

2. Default Plans

a. **Domestic Plan (f.k.a.** CenturyLink 5¢/$4.95 Plan) (T)

(1) General Description

The **Domestic Plan (f.k.a.** CenturyLink 5¢/$4.95 Plan) calling plan allows a residential customer to complete calls between any two points within the state and has monthly charges which are billed per month without regard to usage. (T)

(2) Terms and Conditions

(a) This plan is provisioned in conjunction with the interstate CenturyLink **Domestic Plan** calling plan under which CenturyLink provides interstate long distance usage that has monthly recurring fees. (T)

(b) Calls made using **this** calling plan are billed in full minute increments. (T)

(c) When a customer designates the Company to their Local Exchange Company (LEC) as their presubscribed carrier and does not call the Company to select a calling plan for 1+ calls, the customer is charged the rates as shown below.

(d) This plan is only available to customers subscribing to local service from a carrier other than CenturyLink.

(e) This plan is only available on an intrastate basis when the customer has subscribed to the interstate **Domestic Plan** calling plan. (T)

(3) Rates and Charges

	PER MINUTE RATE	
• All time Periods	**$0.08**	(I)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

B. Casual Calling (Cont'd)

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc.) (N) (N)

2. Default Plans (T)

b. Matchmaker (T)(M)

(1) General Description (T)

Matchmaker, a basic switched toll service, offers residence customers a flat rate for Dial-1. Customers who have not selected a specific long distance plan will be billed at the rates reflected herein.

(2) Terms and Conditions (T)

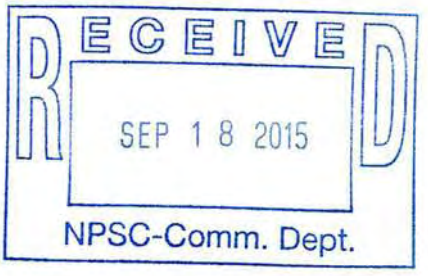
(a) All calls are billed in whole minute increments. Partial minutes are rounded up to the next whole minute. (T)

(b) There is no monthly recurring charge associated with this product. (T)

(3). Rates and Charges (T)

	PER MINUTE	
• Dial-1 Rate	$0.42	(M)

(M) Material moved from Calling Plans, Page 74.



3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

B. Casual Calling (Cont'd)

6. Reserved For Future Use

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel

The following are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC)

1. Reserved for Future Use (T)

(D)

(D)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel

1. Reserved for Future Use (T)

(D)

(D)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel (Cont'd)

2. Reserved for Future Use (T)

(D)

(D)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel (Cont'd)

3. Reserved For Future Use

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel (Cont'd)

4. Reserved For Future Use

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel (Cont'd)

5. Reserved For Future Use

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc.)

6. Reserved for Future Use (T)

(D)

(D)

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10/21/2021

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel (Cont'd)

7. Reserved For Futue Use

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel (Cont'd)

8. Reserved For Futue Use

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

The following plans are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest LD Corp.)

1. Reserved For Future Use (T)(M)

(M)

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OCT 19 2018
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(M) Material moved to Page 85.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

2. Reserved For Future Use (T)(M)

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OCT 19 2018
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(M) Material moved to Section 103, Page 26.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

3. Reserved For Future Use (T)(M)

(M)

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NPSC Comm. Dept.

(M) Material moved to Section 103, Page 27.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

4. CenturyLink Unlimited

a. General Description

The CenturyLink Unlimited calling plan will allow a residential customer to complete direct dialed voice calls between any two points within the state for a flat rated monthly charge which is billed per month without regard to usage.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate CenturyLink Unlimited calling plan under which CenturyLink provides interstate long distance usage. All other rates, terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS), and customer eligibility under this plan, are specified in the CenturyLink RSS.

(2) The CenturyLink Unlimited calling plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Unlimited calling plan for residential customers.

(3) Calls made using the CenturyLink Unlimited calling plan are billed in full minute increments.

(4) The monthly recurring charge will be billed, in advance, and will apply beginning with customer's first invoice after ordering the CenturyLink Unlimited calling plan. The monthly fee provides unlimited direct dialed in-state long distance calling each month. The monthly recurring charge set forth below will apply for this intrastate plan. This charge is in addition to the monthly recurring charge applicable to the corollary interstate CenturyLink Unlimited calling plan.

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
4. CenturyLink Unlimited
b. Terms and Conditions (Cont'd)

(5) Certain restrictions apply. The CenturyLink Unlimited calling plan may not be used in conjunction with the following: auto dialers, prolonged long distance Internet access connections, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor customer's usage to ensure that customer's use of the CenturyLink Unlimited calling plan is consistent with the applicable restrictions. If the Company determines customer is in violation of above listed restrictions, customer shall forfeit eligibility for rates under this plan and will be moved to a usage sensitive plan of customer's choice.

(6) If customer's usage exceeds 5,000 Minutes Of Use in any month, customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of customer to demonstrate to the Company that customer's use was not a violation of any of the restrictions.

(7) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(8) Where billing facilities exist, call detail is not provided on the customer's paper invoice unless the customer contacts the Company and requests that their call detail appear on their paper bill from CenturyLink.

c. Rates and Charges [Billing Code: QLD3RE, (OE3S5 and OE3RE)]

	InterLATA	IntraLATA
• All Time Periods - Per Minute	—	—

• **Monthly Rate**, Per Line (D) (T)

The **combined** monthly recurring charge which affords customers the ability to place **intrastate and interstate** long distance calls is located in the Company's Rates and Services Schedule No. 9 **which is available at www.centurylink.com/tariffs.** (T) (T)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

5. Reserved For Future Use (T)

(M)

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(M) Material moved to Section 103, Page 25.

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
5. Reserved For Future Use (Cont'd)

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(M) Material moved to Section 103, Page 25.1.

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
5. Reserved For Future Use (Cont'd) (T)

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(M) Material moved to Section 103, Page 25.2.

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

6. Reserved For Future Use (T)(M)

(M)

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(M) Material moved to Section 103, Page 28.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
6. Reserved For Future Use (Cont'd) (T)(M)

(M)

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(M) Material moved to Section 103, Page 28.1.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

7. Reserved For Future Use

SEP 5

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

8. Reserved For Future Use

SEP

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

9. Reserved For Future Use

SEP - 5

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

10. Reserved For Future Use

SEP 5

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

11. Reserved For Future Use

SEP - 5

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans

The following plans are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC)

(C)

1. All-America Plan Service–**GRANDFATHERED***

a. General Description

All-America Plan Service provides facilities to complete calls between any two points within the State.

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate All-America Plan.

(2) This plan is only available to customers subscribing to local service from a carrier other than CenturyLink.

c. Rates and Charges

The per-minute usage rates are as follows:

INTERLATA

DAY	EVENING	NIGHT/WEEKEND
$0.10	$0.10	$0.10

INTRALATA

DAY	EVENING	NIGHT/WEEKEND
$0.10	$0.10	$0.10

TIME PERIODS

Day	8AM – 5PM[1]	Monday through Friday
Evening	5PM – 11PM[1]	Sunday through Friday
Night/Weekend	11PM – 8AM[1]	Sunday through Friday, and all day Saturday
	8AM – 5PM[1]	Sunday

[1] To, but not including, the times shown.

***As of May 1, 2022, changed, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.** (N) (N)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

(C)

2. Option T–**GRANDFATHERED***

a. General Description

Option T will allow a residential customer to complete calls between two points within the state. There will be one flat rate for all times of day.

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate Option T plan.

(2) This plan is only available to customers subscribing to local service from a carrier other than CenturyLink.

(3) The customer is allowed multiple Option T plans on an account with two lines on each plan.

c. Rates and Charges

The per minute usage rates are as follows:

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	$0.10	$0.10

	MINIMUM MONTHLY CHARGE BILLED
• Monthly Minimum - Per Line	$3.00

***As of May 1, 2022, changed, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.** (N) (N)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

3. Reserved For Future Use (T)(M)

(M)

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(M) Material moved to Page 85.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

4. CenturyLink Freedom – Option 14 (f.k.a. 5 Cent Plan) –**GRANDFATHERED*** (C)

a. General Description

The CenturyLink Freedom – Option 14 (f.k.a. 5 Cent Plan) will allow a residential customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate CenturyLink Freedom – Option 14 Plan under which the Company provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the CenturyLink Rates and Services Schedules.

(2) This plan is only available on an intrastate basis when the customer has subscribed to the interstate 5 Cent Plan for residential customers.

(3) Calls made using this plan are billed in full minute increments.

(4) The CenturyLink Freedom – Option 14 Plan is only available to customers subscribing to local service from a carrier other than CenturyLink.

c. Rates and Charges

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	$0.11	$0.11

***As of May 1, 2022, changed, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.** (N) (N)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

5. Reserved For Future Use (T)(M)

(M)

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(M) Material moved to Section 103, Page 34.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

6. CenturyLink Unlimited

a. General Description

The CenturyLink Unlimited calling plan will allow a residential customer to complete direct dialed voice calls between any two points within the state for a flat rated monthly charge which is billed per month without regard to usage.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate CenturyLink Unlimited calling plan under which the Company provides interstate long distance usage. All other rates, terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS), and customer eligibility under this plan, are specified in the CenturyLink RSS.

(2) The CenturyLink Unlimited calling plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Unlimited calling plan for residential customers.

(3) Calls made using the CenturyLink Unlimited calling plan are billed in full minute increments.

(4) The monthly recurring charge will be billed, in advance, and will apply beginning with customer's first invoice after ordering the CenturyLink Unlimited calling plan. The monthly fee provides unlimited direct dialed in-state long distance calling each month. The monthly recurring charge set forth below will apply for this intrastate plan. This charge is in addition to the monthly recurring charge applicable to the corollary interstate CenturyLink Unlimited calling plan.

SEP 5

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans
6. CenturyLink Unlimited
b. Terms and Conditions (Cont'd)

(5) Certain restrictions apply. The CenturyLink Unlimited calling plan may not be used in conjunction with the following: auto dialers, prolonged long distance Internet access connections, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor customer's usage to ensure that customer's use of the CenturyLink Unlimited calling plan is consistent with the applicable restrictions. If the Company determines customer is in violation of above listed restrictions, customer shall forfeit eligibility for rates under this plan and will be moved to a usage sensitive plan of customer's choice.

(6) If customer's usage exceeds 5,000 Minutes Of Use in any month, customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of customer to demonstrate to the Company that customer's use was not a violation of any of the restrictions.

(7) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(8) Call detail is provided.

c. Rates and Charges [Billing Code: QLD3RE, (OE3S5 and OE3RE)]

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	–	–

• **Monthly Rate**, Per Line (T)

The **combined** monthly recurring charge which affords customers the ability to place ***intrastate and interstate*** *long distance calls is located in the Company's* Rates and Services Schedule No. 9 **which is available at www.centurylink.com/tariffs.** (T)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

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(M) Material moved to Casual Calling, Page 6.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

8. Reserved For Future Use

SEP 5

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

9. Reserved For Future Use

SEP 5

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

10. Reserved For Future Use

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

11. Reserved For Future Use

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

12. Reserved For Future Use

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

13. Reserved For Future Use

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

14. Reserved For Future Use

SEP - 5

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans

The following plans are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc.)

Message Telecommunications Service (MTS)

Message Telecommunications Services (MTS) are available to residential customers whose local service is provided by a CenturyLink LOC company. Customers must select the Company as their primary exchange carrier. These rates will apply as long as the customer remains a CenturyLink LOC customer.

A customer's phone line may not be classified as a "business", "public" or "semi-public" line. If the Company determines the service is not being used for individual residential service, or if use of the service in any other way violates the conditions of the service to which the customer is subscribed, the subscriber will be ineligible for this service and the Company may terminate the subscriber's account immediately, upon notice.

MTS is not available in group or multi-family housing, including but not limited to housing associated with educational institutions or military barracks.

Dial-1 usage does not include usage associated with calls which are pay for use, including calls to 900, 976, 555 and 700 numbers; calls to Directory Assistance and operator assistance, including emergency interrupt; and toll free service.

Operator Services and Directory Assistance are available with MTS under the terms and conditions specified in Section 6 of this Catalog. Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein, unless otherwise specified in the rates section for a particular service.

SEP 5

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

1. Solutions Service

Effective July 15, 2011, Solutions Services are not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Easy Talk Service in this Section.

Solutions Services are add-ons to the Company's interstate offering. These services are available only through CenturyLink LOC to CenturyLink LOC residential customers who have selected the Company as their Primary Interexchange Carrier. Customers must subscribe to Solutions Service for both the interstate and intrastate long distance service. Applicable interstate rates are located in the Company's Rates and Services Schedules.

The Solutions Service rates will apply as long as the customer subscribes to all of the qualifying services. Customers who discontinue any or all of the qualifying services will no longer be eligible to subscribe to a Solutions Service and will be switched, upon notice, to Standard Weekends as set forth in this Section, unless specified otherwise elsewhere in this Catalog for a particular service.

SEP - 5

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
1. Solutions Service (Cont'd)

a. Reserved For Future Use (T)(M)

(M)

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(M) Material moved to Section 103, Page 64.2.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
1. Solutions Service (Cont'd)

b. Reserved For Future Use (T)(M)

(M)

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(M) Material moved to Section 103, Page 64.3.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
1. Solutions Service
b. Reserved For Future Use (Cont'd) (T)(M)

Received
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(M)

(M) Material moved to Section 103, Page 64.4.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
1. Solutions Service
b. Reserved For Future Use (Cont'd) (T)(M)

(M)

Received
OCT 19 2018
NPSC Comm. Dept

(M) Material moved to Section 103, Page 64.4.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
1. Solutions Service (Cont'd)

c. Personal Solutions with International (a.k.a. International One) (44T) – **GRANDFATHERED*** (C)

(1) General Description

A customer who subscribes to Personal Solutions with International pays a monthly recurring charge each month and a Per Minute rate for all interstate and/or intrastate Dial-1 usage. The customer will also receive selected lower international rates.

(2) Terms and Conditions

(a) When a customer subscribes multiple lines to Personal Solutions with International, at least one of every two lines must meet the eligibility requirements specified below. For example, when a customer subscribes either three or four lines to this service, at least two of those lines must meet the eligibility requirements. The customer's lines may be at the same or different locations provided that the eligibility requirements are met.

(b) To be eligible for Personal Solutions with International, the customer must subscribe to one of the following CenturyLink LOC services: 1) Solutions-Residence Package Personal II Solution with two of the following features: Voicemail, LineGuard, Privacy ID[1] or Home Phone Warranty[2]; 2) Solutions-Residence Package Clear Solution with LineGuard and Voicemail[3]; 3) Solutions-Residence Package Core Solution with Voicemail, LineGuard and Home Phone Warranty[3]; 4) Solutions-Residence Package Core Solution Plus with two of the following features: Voicemail, LineGuard or Home Phone Warranty[2]; or 5) Solutions-Residence Package Special Plan Bundle[2].

[1] Effective February 28, 2015, Privacy ID is grandfathered and no longer qualifies customers for this service.

[2] Effective June 21, 2008, subscription to this service no longer qualifies new customers for Personal Solutions with International.

[3] Effective March 18, 2007, subscription to this service no longer qualifies new customers for Personal Solutions with International.

(N)

***As of May 1, 2022, changed, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.** (N)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
1. Solutions Service
c. Personal Solutions with International **(a.k.a. International One)** (44T) (Cont'd) –**GRANDFATHERED*** (C)

(3) Rates and Charges

	PER MINUTE
• Dial-1-Rate	$0.11
	PER MONTH
• Monthly Recurring Charge	[1]

[1] The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedule Interstate and International No. 9.

***As of May 1, 2022, changed, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.** (N) (N)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
1. Solutions Service (Cont'd)

(C)

d. Bonus 30 (SB4) –**GRANDFATHERED***

(1) General Description

Bonus 30 customers will receive up to 30 minutes of state-to-state, in-state, and/or intraLATA Dial-1 long distance usage at no charge each month. Unused minutes cannot be carried over to the next month. Any usage above the 30 minutes will be charged a specific time-of-day flat rate for all intrastate and interstate Dial-1 calls. There is a monthly recurring charge associated with this product.

(2) Terms and Conditions

(a) When a customer subscribes multiple lines to Bonus 30, at least one of every two lines must meet the eligibility requirements specified below. For example, when a customer subscribes to this service for either three or four lines, at least two of those lines must meet the eligibility requirements. The customer's lines may be at the same or different locations provided that the eligibility requirements are met.

(b) To be eligible for Bonus 30, customers must subscribe to one of the following CenturyLink LOC services: 1) any calling feature, 2) Voicemail, or 3) the Solutions-Residence Package Safe and Sound II Solution[1].

(c) The following rate periods apply: Monday – Friday, All Hours; Saturday, All Hours; Sunday, All Hours.

[1] Effective June 21, 2008, subscription to this service no longer qualifies new customers for Bonus 30.

***As of May 1, 2022, changed, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.** (N) (N)

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04/18/2022

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
1. Solutions Service
d. Bonus 30 (SB4) (Cont'd) –**GRANDFATHERED*** (C)

(3) Rates and Charges

	PER MINUTE
• For Usage Up To 30 Minutes	$0.00
• For Usage Above 30 Minutes, All Hours, Monday through Friday[1]	0.26
• For Usage Above 30 Minutes, All Hours, Saturday and Sunday[1]	0.21

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

***As of May 1, 2022, changed, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.** (N) (N)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
1. Solutions Service (Cont'd)

e. International Long Distance (7AG) –**GRANDFATHERED*** (C)

(1) General Description

A customer who subscribes to International Long Distance will pay a flat per minute rate on all Dial-1 domestic intrastate and interstate calls, 24 hours a day, seven days a week. A monthly recurring charge is applicable.

(2) Terms and Conditions

To be eligible for International Long Distance, customers must subscribe to an international calling plan offered by the Company. Customers who subscribe to International Long Distance and subsequently cancel their qualifying international calling plan needed to maintain eligibility for International Long Distance will be switched to 8 Cents Plan as set forth elsewhere in this Catalog.

(3) Rates and Charges

	PER MINUTE
• Dial-1-Rate	$0.17
	PER MONTH
• Monthly Recurring Charge	[1]

[1] The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedule Interstate and International No. 9.

***As of May 1, 2022, changed, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.** (N) (N)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
1. Solutions Service (Cont'd)

(C)

f. Solutions Unlimited–**GRANDFATHERED***

(1) General Description

Solutions Unlimited customers will receive unlimited interstate and intrastate Dial-1 usage for a monthly recurring charge.

(2) Terms and Conditions

(a) The monthly recurring charges for this service will be billed in advance. The customer's first invoice will contain a pro-rated MRC for the first month (based on the number of customer in-service days in the initial billing cycle) and a full MRC for the second month.

(b) The following restrictions apply in addition to those specified in Solutions Service in this Section.

(c) The customer may not use this service for commercial use, for connection to the Internet or private networks, for other data service (including a significant amount of facsimile transmissions or data usage per month) or for any other use that does not involve a person-to-person conversation or voice message, including conference lines, chat lines and pay-per-call lines.

(d) If it is determined that the customer's usage is not consistent with residential voice service, the customer will be disconnected from the service.

(e) Customers who subscribe to Solutions Unlimited and do not subscribe to the required service(s) or feature(s) will only qualify for Solutions Unlimited Option 3 (Solutions Unlimited SA). Customers who subscribe to Option 1 and subsequently cancel the services required to maintain eligibility for that option will be switched to Option 2, upon notice, if the services to which they are then subscribed render them eligible for Option 2.

(f) When customers subscribed to Option 4 subsequently cancel the services required to maintain eligibility for that option, they will be switched to Option 1 or 2 upon notice, if the services to which they are then subscribed render them eligible for one of those options.

(g) When customers who are subscribed to Solutions Unlimited Option 1, 2, or 4 subsequently cancel the qualifying service(s) or feature(s) required to maintain eligibility for either of those options, they will be switched to Option 3 (Solutions Unlimited SA) upon notice.

(N)

***As of May 1, 2022, changed, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.** (N)

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F. Calling Plans
1. Solutions Service
f. Solutions Unlimited–GRANDFATHERED*
(2) Terms and Conditions (Cont'd)

(h) Each line subscribed to Solutions Unlimited must meet the eligibility requirements specified for the service option selected.

(3) Solutions Unlimited – Option 1: To be eligible for Option 1, customers must subscribe to one of the following CenturyLink LOC services: 1) Solutions-Residence Package Personal II Solution with two of the following features: Voicemail, LineGuard, Privacy ID[1], or Home Phone Warranty[2]; 2) Solutions-Residence Package Clear Solution[3] with LineGuard and Voicemail; 3) Solutions-Residence Package Core Solution[3] with Voicemail, LineGuard and Home Phone Warranty; 4) Solutions-Residence Package Core Solution Plus with two of the following features: Voicemail, LineGuard or Home Phone Warranty[2]; 5) High-speed Internet with 512/128 bps speed or above with a one-year term agreement; or 6) Solutions-Residence Package Special Plan Bundle[2].

(4) Solutions Unlimited – Option 2: To be eligible for Option 2, customers must subscribe to one of the following CenturyLink LOC services: 1) Solutions-Residence Package Personal II Solution[2]; or, 2) Solutions-Residence Package Home II Solution and one of the following services: LineGuard, Home Phone Warranty , Voicemail or Privacy ID[2].

(5) Solutions Unlimited – Option 3 (Solutions Unlimited SA): To be eligible for Option 3, Solutions Unlimited SA customers must subscribe to CenturyLink LOC residential local service.

(6) Solutions Unlimited–Option 4: To be eligible for Option 4, customers must subscribe to one of the following CenturyLink LOC services: 1) Solutions-Residence Package Progressive Plan and one of the following features: Home Phone Warranty[1], LineGuard[1], Data LineGuard[1] or Voicemail; 2) Solutions-Residence Package Standard Home Phone II; 3) Solutions-Residence Package Simple Solution; 4) Solutions-Residence Package Follow Me Plan plus Voicemail with Integrated Calling Features (ICF); or 5) Solutions-Residence Package Essential Home Phone Plan. (M) (M)

[1] Effective February 28, 2015, Privacy ID is grandfathered and no longer qualifies customers for this service.

[2] Effective June 21, 2008, subscription to this service no longer qualifies new customers for Solutions Unlimited – Option 1 or Option 2.

[3] Effective March 18, 2007, subscription to this service no longer qualifies new customers for Solutions Unlimited–Option 1.

* As of May 1, 2022, changed, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.

(M) Material previously appeared on Page 61, Release 2.

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
1. Solutions Service
f. Solutions Unlimited (Cont'd) – GRANDFATHERED*

(6) Solutions Unlimited–Option 5: To be eligible for Option 5, customers must subscribe to Embarq LOC Solutions-Residence Package Safe and Sound.

(7) Rates and Charges

	Per Minute
• Dial-1 Rate	$0.00
• Per Line	Intrastate[1]
	Monthly Recurring Charges
• Solutions Unlimited – Option 1 ELDL697RC	Not Available
- Option 1 Discounted [2] ELDL697R2	Not Available
• Solutions Unlimited – Option 3 ELDL697R5	Not Available
• Solutions Unlimited – Option 4 ELDL697R0	**$16.00** (I)
• Solutions Unlimited – Option 5 ELDL697R8	**$23.00** (I)

[1] The interstate monthly recurring charge which affords customers the ability to place interstate long distance calls is located in the Company's Rates and Services Schedule No. 9.

[2] The discounted monthly rate applies for customer's who subscribe to Special Plan Bundle plus the Company's High Speed Internet (DSL), DISH Network Satellite TV from the Company or CenturyLink Wireless. Effective June 21, 2008, this option is no longer available to new customers.

* As of May 1, 2022, changed, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS (N)

F. Calling Plans
1. Solutions Service (Cont'd)

g. Reserved For Future Use (T)(M)

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(M)

(M) Material moved to Section 103, Page 57.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

(C)

2. Standard Weekends–**GRANDFATHERED***

a. General Description

Customers who are subscribed to Standard Weekends will pay a specific time-of-day flat rate for all intrastate and interstate Dial-1 calls, and a monthly recurring charge.

b. Terms and Conditions

(1) Customers subscribed to any Solutions Service who discontinue any or all of the qualifying services and/or features and consequently no longer meet the eligibility requirements for that service will be switched to this product. Customers may discontinue this product at any time by subscribing to another residential service for which they meet the eligibility requirements.

(2) The following rate periods apply: Monday – Friday, All Hours; Saturday, All Hours; Sunday, All Hours.

c. Rates and Charges

	PER MINUTE
• Monday - Friday	$0.47
• Saturday	0.32
• Sunday	0.17
	PER MONTH
• Monthly Recurring Charge	[1]

[1] The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

***As of May 1, 2022, changed, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.** (N) (N)

Received by NPSC
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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

3. Easy Talk Service

Easy Talk Services are available only through CenturyLink LOC to CenturyLink LOC residential customers whose accounts have been converted to or established in the Company's new billing and provisioning platform. Customers must subscribe to Easy Talk Service for both the interstate and intrastate long distance service.

Unless otherwise specified for a particular Easy Talk Service plan, the monthly recurring charges for Easy Talk Service will be billed in advance. The customer's first invoice will contain a pro-rated MRC for the first month (based on the number of customer in-service days in the initial billing cycle) and a full MRC for the second month. (C)

Easy Talk Service rates will apply as long as the Customer subscribes to all of the qualifying services. Customers who discontinue any or all of the qualifying services will no longer be eligible to subscribe to an Easy Talk Service and will be switched, upon notice, to Easy Talk No MRC as set forth in this Section, unless specified otherwise elsewhere in this Catalog for a particular service.

If the Company determines the service is not being used for individual residential service, or in any other way violates the restrictions of this service, the subscriber will be ineligible for the service and the Company may: (1) terminate the subscriber's account or (2) switch the customer's service, upon notice, to Matchmaker, as set forth in this Section.

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NOTICE
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Received by NPSC
07/02/2020

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
3. Easy Talk Service (Cont'd)

a. Easy Talk **a/k/a Easy Talk MRC** (T)

(1) General Description

A customer who subscribes to Easy Talk pays a per minute usage rate for all interstate and/or intrastate Dial-1 usage and a monthly recurring charge (MRC). When a customer subscribes multiple lines to Easy Talk, at least one of the lines at each location must meet the eligibility requirements.

(2) Rates and Charges

	PER MINUTE
• Intrastate Dial-1 Rate	**$0.31** (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

Received by NPSC
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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
3. Easy Talk Service (Cont'd)

(C)

b. Easy Talk 50–**GRANDFATHERED***

(1) General Description

A customer who subscribes to Easy Talk 50 will pay a monthly recurring charge (MRC) and will receive up to 50 minutes of state-to-state, in-state, and/or intraLATA Dial-1 long distance usage at no additional charge each month. Unused minutes cannot be carried over to the next month. Any usage above the 50 minutes will be charged a specific time-of-day flat rate for all intrastate and interstate Dial-1 calls.

(2) Terms and Conditions

When a customer subscribes multiple lines to Easy Talk 50, at least one of the lines at each location must meet the eligibility requirements. The monthly recurring charge applies per account, per location.

(3) Rates and Charges

	PER MINUTE
• For Usage Up To 50 Minutes	$0.00
• For Usage Above 50 Minutes, All Hours, Monday through Friday	0.229
• For Usage Above 50 Minutes, All Hours, Saturday and Sunday	0.229

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

***As of May 1, 2022, changed, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.** (N) (N)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
3. Easy Talk Service (Cont'd)

c. **Reserved** (C)

(D)

(D)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
3. Easy Talk Service (Cont'd)

d. Easy Talk Stand Alone Unlimited Long Distance

(1) General Description

Easy Talk Stand Alone Unlimited customers will receive unlimited interstate and intrastate Dial-1 voice usage for a monthly recurring charge. A 10 cent per minute charge applies for data calls, including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers.

(2) Terms and Conditions

(a) Unlimited Dial-1 calling is available only for typical domestic residential voice usage. This service may not be used for any purpose inconsistent with typical residential voice usage, including calls to 900 numbers, directory assistance, calling card, operator services, toll free calling services, auto-dialing, commercial facsimile, chat rooms, call centers, direct telemarketing centers, resale, and any other use that does not involve a single path person-to-person conversation or voice message. Single path calls that originate into multi-party conference calls are allowed although the customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provide multiple paths over a single line. Calls to residential toll-free accounts are not available for Unlimited Dial-1 calling.

(b) This plan is not available to customers with a multi-line account or an account that bills to another number or is the recipient of charges billed from another number unless the customer establishes separate billing accounts for each line. Each line subscribed to Business Unlimited must meet the eligibility requirements specified following:

(c) Each line subscribed to Easy Talk Stand Alone Unlimited Long Distance must be subscribed to CenturyLink LOC local exchange service. A monthly recurring charge applies for each line subscribed.

(d) The Company reserves the right to move a customer on this plan to an alternative plan if the Company determines, in its sole discretion, that the customer's usage on the plan does not resemble typical residential usage. For the purpose of this plan, typical residential usage is presumed to be total usage that does not exceed 5,000 minutes per month of intrastate and/or interstate service per line.

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
3. Easy Talk Service CLDL522R
d. Easy Talk Stand Alone Unlimited Long Distance (Cont'd) CLDL522R

(3) Rates and Charges

	PER MINUTE
• Voice Usage	$0.00
• Data	0.10

	MONTHLY RECURRING CHARGE
• Intrastate, Per Month, Per Line	**$22.28** (I)

Interstate Monthly Recurring Charge

The monthly recurring charge which affords customers the ability to place interstate long distance calls is located in the Company's Rates and Services Schedule No. 9.

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

4. Reserved For Future Use (T)(M)

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(M) Material moved to Section 103, Page 70.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
4. Reserved For Future Use (Cont'd) (T)(M)

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NOV 21 2014
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(M) Material moved to Section 103, Page 71.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

5. Reserved For Future Use (T)(M)

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(M) Material moved to Section 103, Page 72.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

6. Economy Pack Long Distance

a. General Description

Economy Pack Long Distance is a Dial-1 service for residential customers. Customers will receive thirty (30) minutes of intrastate and/or interstate long distance voice usage for a flat monthly fee.

b. Terms and Conditions

(1) A per minute overage rate applies for all usage in excess of thirty (30) minutes. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month.

(2) To be eligible for Economy Pack Long Distance, the customer must subscribe to the CenturyLink LOC Residence Solutions Package Economy Pack Bundle.

c. Rates and Charges

The following per minute rates apply for intrastate Dial-1 minutes above the customer's monthly block of time.

	PER MINUTE
• Overage	**$0.11** (I)

• Monthly Recurring Charge

Minutes Included in Block	Monthly Charge
30	$0.00

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

7. Reserved For Future Use (T-M)

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NPSC-Comm. Dept.

(M) Material moved to Casual Calling, Page 7.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

8. Residential Easy Talk Toll Free

a. General Description

Residential Easy Talk Toll Free Service is a flat-rated, inward calling service for residential customers which allows calls to be terminated over the subscriber's residential phone line. The subscriber does not need to change phone numbers or add additional lines.

b. Terms and Conditions

Residential Toll Free Service is available on a stand-alone basis to customers who have not selected the Company as their primary interexchange carrier.

c. Rates and Charges

(1) Simple 800

	PER MINUTE
• Per Originating Minute of Use	$0.259
	PER MONTH
• Monthly Recurring Charge	$0.99

The monthly recurring charge is identical to, and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's Rates and Services Schedules.

(2) Easy Talk 800

	PER MINUTE
• Per Originating Minute of Use	$0.10
	PER MONTH
• Monthly Recurring Charge	$2.95

The monthly recurring charge is identical to, and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's Rates and Services Schedules.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

9. Easy Talk Economy–GRANDFATHERED*

a. General Description

A customer who subscribes to Easy Talk Economy pays a per minute usage rate for all interstate and/or intrastate Dial-1 usage plus a monthly recurring charge (MRC).

b. Terms and Conditions

(1) When a customer subscribes multiple lines to Easy Talk Economy, at least one of the lines at each location must meet the eligibility requirements. The monthly recurring charge applies per account, per location.

(2) To be eligible for this service, customers must subscribe to one of the following Company's local service packages:

Economy Pack Plus Lite

c. Rates and Charges

	PER MINUTE	
• All Time Periods	**$0.13**	(I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

* As of May 1, 2022, changed, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

10 Unlimited Prepaid Plan–**GRANDFATHERED*** (C)

a. General Description

Unlimited Prepaid Plan customers will receive unlimited residential intrastate long distance voice usage. Customers of this plan must also order the corresponding Interstate Unlimited Prepaid Plan and the CenturyLink LOC PLTS Bundle.

b. Terms and Conditions

(1) To be eligible for this plan, the Company must be able to verify that the customer meets these eligibility requirements. Customers who no longer meet the eligibility requirements will not be eligible for this plan and without prior notice, will be placed on an alternative plan or will have their service suspended, restricted or cancelled.

(2) Customers must order this service through valid payment centers of the Company or agent on a monthly basis. Customers will be billed one month in advance for this service.

(3) This service will be discontinued at the end of one billing cycle if the customer does not prepay for the service at one of the Company's authorized retail locations where the service request was first initiated, unless notified by the Company to make payment at another location.

(4) This plan cannot be used for any purpose that is inconsistent with residential service.

(5) The Company reserves the right to move a customer on this plan to an alternative plan if the Company determines, in its sole discretion, that the customer's usage on the plan does not resemble typical residential usage.

(6) For the purpose of this plan, typical residential usage is presumed to be total usage that does not exceed 2,000 minutes per month of intrastate and/or interstate service per line.

***As of May 1, 2022, changed, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.** (N) (N)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans

10. Unlimited Prepaid Plan–**GRANDFATHERED*** (C)

b. Terms and Conditions (Cont'd)

(7) Unlimited plan usage does not include calls used for general business purposes, multi-party conference calls, calls to 900 numbers, directory assistance, calling card, operator services, international calling, commercial, commercial facsimile, auto-dialing, dial-up, DSL internet, 900 numbers, special interest lines, chat rooms, transcriptions, call centers and/or direct telemarketing centers. Calls to Residential Toll Free accounts are not included in this unlimited plan.

(8) Call detail will not be provided. Call detail is available upon request for no additional charge.

(9) The monthly recurring charge for this plan does not include applicable taxes, surcharges or fees.

c. Rates and Charges

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

***As of May 1, 2022, changed, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.** (N) (N)

Received by NPSC
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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

11. 250 For 5 Prepaid Plan–**GRANDFATHERED*** (C)

a. General Description

250 for 5 Plan is an outbound direct dial service available to residential customers who subscribe to the CenturyLink LOC PLTS Bundle. Customers must subscribe to 250 for 5 Prepaid Plan for both interstate and intrastate long distance service and will receive 250 minutes of interstate and intrastate long distance usage. Calls are consumed in one minute increments.

b. Terms and Conditions

(1) All usage must be consumed within one billing cycle month (30 days) and no usage will be carried over to an additional month.

(2) Customers must order this service through valid payment centers of the Company or agent on a monthly basis.

(3) All calls are billed in whole minute increments. Partial minutes are rounded up to the next whole minute.

c. Rates and Charges

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

(N)
***As of May 1, 2022, changed, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.** (N)

Received by NPSC
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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans

1. Home Phone II Unlimited–**GRANDFATHERED*** (C)

a. General Description

Home Phone II Unlimited long distance customers will receive unlimited interstate and intrastate Dial-1 voice usage for a monthly recurring charge. A 10 cent per minute charge applies for data calls, including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers.

b. Terms and Conditions

(1) Unlimited Dial-1 calling is available only for typical residential voice usage. Home Phone II Unlimited long distance may not be used for any purpose inconsistent with typical residential domestic voice usage, including calls to 900 numbers, directory assistance, calling card, operator services, toll free calling services, auto-dialing, resale, chat rooms, call centers, direct telemarketing centers, and any other use that does not involve a single path person-to-person conversation or voice message. Single path calls that originate into multi-party conference calls are allowed although the customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provide multiple paths over a single line.

(2) This plan is not available to customers with a multi-line account or an account that bills to another number or is the recipient of charges billed from another number unless the customer establishes separate billing accounts for each line. A monthly recurring charge applies for each line subscribed.

(3) To be eligible for this service, the customer must subscribe to the CenturyLink Local Exchange Company's qualifying Home Phone II local service package. All services must be billed by an affiliated CenturyLink company on the same invoice to subscribe to this offer. Each line subscribed to Home Phone II Unlimited long distance must meet the eligibility requirements.

(4) The Company reserves the right to move a customer on this plan to an alternative plan if the Company determines, in its sole discretion, that the customer's usage on the plan does not resemble typical residential usage. For the purpose of this plan, typical residential usage is presumed to be total usage that does not exceed 5,000 minutes per month of intrastate and/or interstate service per line.

***As of May 1, 2022, changed, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.** (N) (N)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans
1. Home Phone II Unlimited CLDLHP2I–GRANDFATHERED*
b. Terms and Conditions (Cont'd)

(5) This plan is provisioned in conjunction with the interstate Home Phone II Unlimited long distance calling plan under which CenturyLink provides interstate long distance usage. All other rates, terms and conditions, including any applicable discounts and customer eligibility under this plan are specified in the CenturyLink Rates and Services Schedule.

(6) The monthly recurring charge set forth below applies to intrastate calling. This charge is in addition to the monthly recurring charge applicable to the corollary interstate Home Phone II Unlimited long distance calling plan. The monthly recurring charge is billed in advance.

c. Rates and Charges

	PER MINUTE
• Voice Usage	$0.00
• Data	0.10

	MONTHLY RECURRING CHARGE
• Intrastate, Per Month, Per Line	**$13.00** (I)
• Interstate, Per Month, Per Line	[1]

*As of May 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with this grandfathered service. Availability is limited to lines currently in service at existing locations.

[1] The monthly recurring charge which affords Customers the ability to place interstate long distance calls is located in the Company's Rates and Services Schedule Interstate and International No. 9.

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans (Cont'd)

2. Reserved for Future Use (T)

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(M)

(M) Material moved to Section 103, Page 74.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans (Cont'd)

3. Unlimited Nationwide Calling – **GRANDFATHERED** (C)

Effective May 15, 2026, Unlimited Nationwide Calling is grandfathered and availability is limited to lines and features in service at existing locations. No additions, changes, or transfer of service are permitted on the account under which Unlimited Nationwide Calling is provided. (N) (N)

a. General Description

Unlimited Nationwide Calling long distance customers will receive unlimited interstate and intrastate Dial-1 voice usage for a monthly recurring charge. A 10 cent per minute charge applies for data calls, including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers.

b. Terms and Conditions

(1) Unlimited Dial-1 calling is available only for typical residential voice usage. Unlimited Nationwide Calling long distance may not be used for any purpose inconsistent with typical residential domestic voice usage, including calls to 900 numbers, directory assistance, calling card, operator services, toll free calling services, auto-dialing, resale, chat rooms, call centers, direct telemarketing centers, and any other use that does not involve a single path person-to-person conversation or voice message. Single path calls that originate into multi-party conference calls are allowed although the customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provide multiple paths over a single line.

(2) A monthly recurring charge applies for each customer per location.

(3) To be eligible for this service, the customer must subscribe to the CenturyLink Local Exchange Company's qualifying Unlimited Nationwide Calling Package. All services must be billed by an affiliated CenturyLink company on the same invoice to subscribe to this offer. Each line subscribed to Unlimited Nationwide Calling long distance must meet the eligibility requirements.

(4) The Company reserves the right to move a customer on this plan to an alternative plan if the Company determines, in its sole discretion, that the customer's usage on the plan does not resemble typical residential usage. For the purpose of this plan, typical residential usage is presumed to be total usage that does not exceed 5,000 minutes per month of intrastate and/or interstate service per line.

Rec'd by NPSC
04/30/2026

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans
3. Unlimited Nationwide Calling – **GRANDFATHERED** (C)
b. Terms and Conditions (Cont'd)

(5) This plan is provisioned in conjunction with the interstate Unlimited Nationwide Calling long distance calling plan under which CenturyLink provides interstate long distance usage. All other fees, rates, terms, conditions, and customer eligibility under this plan are specified in the Company's Interstate Rates and Services Schedule ("RSS") located on the Company's website.

(6) The monthly recurring charge set forth below applies to intrastate calling. This charge is in addition to the monthly recurring charge applicable to the corollary interstate Unlimited Nationwide Calling long distance calling plan.

(7) CenturyLink will provide this service in locations where billing and technical resources are available.

c. Rates and Charges

	Per Minute
• Voice Usage	—
• Data	$0.10
	Intrastate Monthly Rate [1]
• Per Location	$3.50
	Interstate Monthly Rate
• Per Location	[2]

[1] The intrastate monthly rate is included on the customer's bill in the total package price for Unlimited Nationwide Calling.

[2] The monthly recurring charge which affords Customers the ability to place interstate long distance calls is located in the Company's Interstate Rates and Services Schedule.

Rec'd by NPSC
04/30/2026

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans (Cont'd)

4. Easy Talk II Plan (f/k/a 15 Cent Single Rate Plan)

a. General Description

The Easy Talk II Plan offering will allow a residential customer to complete calls between any two points within the state.

b. Terms and Conditions

(I) This plan is provisioned in conjunction with interstate Easy Talk II Plan under which the Company provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the CenturyLink Rates and Services Schedules.

c. Rates and Charges

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	**$0.21** (I)	**$0.21** (I)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans (Cont'd)

5. SIMPLY UNLIMITED PHONE FOR RESIDENCE

A. Description

Simply Unlimited Phone long distance customers will receive unlimited interstate and intrastate direct dialed voice calls for a monthly recurring charge. This plan is provisioned in conjunction with the interstate Simply Unlimited Phone unlimited calling plan under which the Company provides interstate long distance service.

B. Terms and Conditions

1. The monthly recurring charge set forth following applies in addition to the monthly recurring charge applicable to the corollary interstate Simply Unlimited Phone calling plan.

2. Each line subscribed to this Simply Unlimited Phone calling plan must meet the eligibility requirements.

3. To be eligible for this calling plan, the customer must subscribe to any CenturyLink affiliate local exchange company's Simply Unlimited Phone service package.

4. CenturyLink will provide this plan in locations where billing and technical resources are available.

5. Unlimited interstate and intrastate calling is available only for typical residence domestic voice usage. Simply Unlimited Phone long distance may not be used for any purpose inconsistent with typical residential domestic voice usage, including calls to 900 numbers, directory assistance, calling card, operator services, toll free calling services, auto-dialing, resale, chat rooms, call centers, direct telemarketing centers, and any other use that does not involve a single path person-to-person conversation or voice message. Single path calls that originate into multi-party conference calls are allowed although the customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provide multiple paths over a single line.

6. The Company reserves the right to move a customer on this plan to an alternative plan if the Company determines, in its sole discretion, that the customer's usage on the plan does not resemble typical residential usage. For the purpose of this plan, typical residential usage is presumed to be total usage that does not exceed 5,000 minutes per month of intrastate and/or interstate service per line.

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans (Cont'd)

5. SIMPLY UNLIMITED PHONE FOR RESIDENCE (CONT'D) CLDLHPBOE, CLDLHPBOL, QLDPBOLCD

B. Terms and Conditions (Cont'd)

7. The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this Schedule will no longer apply to Simply Unlimited Phone, the monthly rates herein will continue to apply until such time as customers are notified in advance of rate increases, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

8. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

9. All other rates, terms and conditions, including any applicable discounts and Rates and Services Schedule Interstate and International No. 9.

C. Rates and Charges

1. Per Minute

SIMPLY UNLIMITED PHONE	INTRASTATE PER MINUTE RATE
Qualified Voice Outbound Usage	—
Data and Fax Calls	$0.10

2. Monthly Plan Fees [1]

The following monthly rate for intrastate calling and the monthly rate applicable for the corollary interstate Simply Unlimited Phone long distance plan apply in addition to the monthly rate for the companion local service package. However, these rates and the monthly rate for optional High-Speed Internet will appear as a single line item on the customer's invoice.

SIMPLY UNLIMITED PHONE	INTRASTATE MONTHLY RATE PER LINE
Initial and Each Additional Line or Trunk	**$1.75** (C)

[1] The interstate portion of the monthly recurring charge which affords customers the ability to place interstate long-distance calls is located in the Company's Rates and Services Schedule Interstate and International No. 9.

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

Effective October 1, 2025, the Company reserves the right to separate the following bundled voice services from High-Speed Internet (HSI) in areas where bundled components are no longer available through CenturyLink. If the customer's bundled voice services are separated from HSI, the Company will continue to honor applicable tariffed voice rates. (N)

Impacted Bundled Services:

- **Home Phone Unlimited**
- **Home Phone II**
- **Simple Choice Plans**
- **Simple Choice Unlimited Plans**
- **Simply Unlimited Phone for Residence**
- **Unlimited Nationwide Calling**
- **Essential Home Phone with 30 Minutes Nationwide Long Distance**

Impacted customers currently enrolled in these plans will no longer be required to maintain HSI service on the same bill to retain eligibility for the bundled voice rate, and the terms and conditions of these service offerings and customer invoices may be revised accordingly. (N)

The following residential services are grandfathered and not available to new customers. Existing customers may retain the service as long as the Company continues to offer it and as long as the customer does not move to another address or make changes to any of their CenturyLink services.

(M)

(M)

(M) Material moved to Page 2 of this section.

Rec'd by NPSC
09/18/2025

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

(D)

A. General Description of Services (M)

1. The long distance services contained within this Catalog are applicable to the furnishing of service and facilities for telecommunications services provided by CenturyLink Communications, LLC (f/k/a Qwest LD Corp., Qwest Communications Company, LLC, and Embarq Communications, Inc.).

2. These services enable customers to place long distance telephone calls within the State of Nebraska. Unless otherwise expressly stated, all service descriptions and rates apply only to 1+ dialed plan rates, made from presubscribed lines. The rates may not apply to calling card calls, collect, third number billed or other billing methods, unless expressly so stated.

3. Services are provided on a full-time monthly basis and are available in all cities, subject to the availability of facilities and/or equipment. The Company reserves the right to refuse to provide service where facilities or equipment are not available or economically feasible.

4. Rates and charges for service vary depending upon the option selected by the customer. Certain service offerings may involve one or more of the following: a monthly recurring charge, a minimum monthly charge, charges for installation, special features, and/or charges for administrative or physical changes to a Service. At additional cost, certain service options offer a customer the ability to identify individual users and allocate the cost of his long distance service through the use of accounting codes.

5. Nothing herein, or in any other provision of this Catalog, or in any marketing materials issued by the Company shall give any person, including existing and prospective customers, or their transferees or assignees, any ownership interest or proprietary right in any given telephone number. If a customer terminates 800 service, any 800 number assigned to the customer by the Company will be forfeited by the customer.

6. Payphone Surcharges, Directory Assistance, and Operator Assisted rates and charges may apply to calls. Rates and charges appear in Operator Services in Section 6 of this Catalog, except where otherwise noted.

7. The Company provides discounted rates to employees, pensioners, officers, directors or board members and employees, pensioners, officers, directors or board members of affiliates of the Company who subscribe to the Company's services. (M)

(M) Material moved from Page 1 of this section.

Rec'd by NPSC
09/18/2025

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

B. Reserved For Future Use (Cont'd)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC)

1. Reserved for Future Use (T)

(D)

(D)

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10/21/2021

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel (Cont'd)

2. Reserved For Future Use (T)

(D)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel (Cont'd)

3. Reserved For Future Use

SEP 5

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

The following plans are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest LD Corp.)

1. CenturyLink Freedom-**Option 10** (f/k/a 10 Cent Single Rate Plan) (T)

a. General Description

The CenturyLink Freedom-**Option 10** plan will allow a residential customer to complete calls between any two points within the state. (T)

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate CenturyLink Freedom-**Option 10** plan. (T)

(2) **CenturyLink** Freedom-**Option 10** is only available when the customer subscribes to a CenturyLink local exchange access line. (T)

c. Rates and Charges

	InterLATA	IntraLATA
• All Time Periods - Per Minute	$0.16	$0.16

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

2. CenturyLink Freedom–**Option 11**(f/k/a 5 Cent Saver Plan)

a. General Description

CenturyLink Freedom–**Option 11** will allow a residential customer to complete calls between any two points within the **state. CenturyLink** Freedom–**Option 11** provides the customer with lower per minute rates for committing to a minimum usage per month. (T) | (T)

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate CenturyLink Freedom **– Option 11** plan. (T)

(2) If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. All customer lines on the plan contribute to the usage requirement.

(3) **CenturyLink** Freedom-**Option 11** is only available when the customer subscribes to a Retail CenturyLink local exchange access line. (T)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

2. CenturyLink Freedom-**Option 11** (f/k/a 5 Cent Saver Plan) (Cont'd) (T)

c. Rates and Charges

	InterLATA	IntraLATA
• All Time Periods		
- Per Minute	$0.11	$0.11

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

3. CenturyLink Freedom – **Option 12** (f/k/a 7 Cent Preferred Plan) (T)

a. Description

The CenturyLink Freedom – **Option 12** plan offering will allow a residential customer to complete calls between any two points within the state. The CenturyLink Freedom plan offering provides the customer with lower per minute rates where the customer has subscribed to qualifying CenturyLink packaged products and services. (T)

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate CenturyLink Freedom plan.

(2) This plan is only available when the customer has subscribed to a Retail CenturyLink local exchange access line.

c. Rates and Charges

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	**$0.13** (I)	**$0.13** (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

4. CenturyLink Unlimited Long Distance Plan

a. Description

The CenturyLink Unlimited Long Distance Plan offering will allow a residential customer to complete voice calls between any two points within the state. The CenturyLink Unlimited Long Distance Plan offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls for a monthly fee.

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate CenturyLink Unlimited Long Distance Plan.

(2) The CenturyLink Unlimited Long Distance Plan is available to all residential customers who subscribe to a Retail CenturyLink local exchange access line. The CenturyLink Unlimited Long Distance Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Unlimited Long Distance Plan.

(3) The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the CenturyLink Unlimited Long Distance Plan.

(4) The CenturyLink Unlimited Long Distance Plan does not permit the customer to make business calls.

(5) The Company may monitor the customer's usage to ensure that the customer's use of the CenturyLink Unlimited Long Distance Plan is consistent with the applicable restrictions and limitations. If the Company bas any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate the CenturyLink Unlimited Long Distance Plan, immediately upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.

(6) If the customer's usage exceeds 5,000 Minutes of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
4. CenturyLink Unlimited Long Distance Plan
b. Terms and Conditions (Cont'd)

(7) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(8) Where billing facilities exist, call detail is not provided on the customer's paper invoice unless the customer contacts the Company and requests that their call detail appear on their paper bill from CenturyLink. Provision of call detail may be subject to a separate charge.

(9) The Company may offer free calls between any two points within the state during nights and weekends for residential customers and is provided in conjunction with qualifying CenturyLink Wireless services. Weeknights: Monday – Friday, 7:00p.m. - 7:00a.m. Weekends: Saturday – Sunday, Day: 7:00a.m. - 7:00p.m.; Night: 7:00p.m. - 7:00a.m.

c. Rates and Charges

	INTERLATA	INTRALATA	
• All Time Periods - Per Minute	–	–	
• With a qualifying CenturyLink Wireless Service - Weeknights and Weekends	$0.00	$0.00	
	MONTHLY RATE		
• Monthly Fee - Per Line	[1]		(C)
- With Call Detail	[1]		(C)

[1] The monthly recurring charge which affords Customers the ability to place intrastate and interstate long distance calls is located in the Company's Interstate Rates and Services Schedule. (N) | (N)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

5. CenturyLink Preferred Unlimited

a. General Description

The CenturyLink Preferred Unlimited offering will allow a residential customer to complete voice calls between any two points within the state. CenturyLink Preferred Unlimited provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls for a monthly fee.

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate CenturyLink Preferred Unlimited.

(2) The CenturyLink Preferred Unlimited plan is only available to CenturyLink local residential customers that have subscribed to various qualifying Retail CenturyLink package of products and services. CenturyLink Preferred Unlimited is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Preferred Unlimited plan.

(3) The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the CenturyLink Preferred Unlimited.

(4) The CenturyLink Preferred Unlimited plan does not permit the customer to make business calls.

(5) The Company may monitor the customer's usage to ensure that the customer's use of the CenturyLink Preferred Unlimited plan is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate CenturyLink Preferred Unlimited, immediately upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.

(6) If the customer's usage exceeds 5,000 Minutes of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions, and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
5. CenturyLink Preferred Unlimited
b. Terms and Conditions (Cont'd)

(7) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(8) Where billing facilities exist, call detail is not provided on the customer's paper invoice unless the customer contacts the Company and requests that their call detail appear on their paper bill from CenturyLink. Provision of call detail may be subject to a separate charge.

(9) The Company may offer free calls between any two points within the state during nights and weekends for residential customers and is provided in conjunction with qualifying CenturyLink Wireless services. Weeknights: Monday – Friday, 7:00p.m. - 7:00a.m. Weekends: Saturday – Sunday, Day: 7:00a.m. - 7:00p.m.; Night: 7:00p.m. - 7:00a.m.

c. Rates and Charges

	INTERLATA/INTRALATA
• All Time Periods	
- Per Minute	–
• With a qualifying CenturyLink Wireless Service	
- Weeknights and Weekends	$0.00
	MONTHLY RATE
• Monthly Fee	
- Per Line	[1]
- With Call Detail	[1]

[1] The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedule Interstate and International No. 9.

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

6. Managed Long Distance

a. General Description

Managed Long Distance is provided to residential customers in lieu of a security deposit and will allow customers to complete 1+ dialed calls.

b. Terms and Conditions

(1) Managed Long Distance is only available when the customer subscribes to a retail CenturyLink local exchange access line.

(2) Managed Long Distance is only available in conjunction with the interstate Managed Long Distance.

(3) Managed Long Distance permits customers to make up to a pre-determined limit of long distance calling. The pre-determined limit of $20.00 applies.

(4) As customers use Managed Long Distance at the beginning of each long distance call, the customer will receive a voice prompt, in English, announcing the number of minutes remaining of the pre-determined limit. When the customer reaches the pre-determined limit, they will receive a voice prompt, in English, announcing that the pre-determined limit for the month has been reached and the call will be disconnected.

(5) The pre-determined limit is applied on a per-calendar month.

(6) Any unused portion of the pre-determined limit is not carried over from month to month.

(7) Customers are only billed for the intraLATA and interLATA calls that are made.

(8) Technical limitations may permit normally limited calls or calls in excess of spending limit. Customer is responsible for all long distance charges, even in excess of spending limits.

c. Rates and Charges

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	**$0.24** (I)	**$0.24** (I)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

7. **Anywhere Plan (f/k/a** 5 Cent Anywhere Plan**)** (T)

a. General Description

The Anywhere Plan **(f/k/a 5 Cent Anywhere Plan)** offering will allow a residential customer to complete calls between any two points within the state. (T)

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate **Anywhere** Plan. (T)

(2) **The Anywhere** Plan is only available when the customer subscribes to a Retail CenturyLink local exchange access line. (T)

(3) The Company may offer free calls between any two points within the state during nights and weekends for residential customers and is provided in conjunction with qualifying CenturyLink Wireless services. Weeknights: Monday – Friday, 7:00p.m. - 7:00a.m. Weekends: Saturday – Sunday, Day: 7:00a.m. - 7:00p.m.; Night: 7:00p.m. - 7:00a.m.

c. Rates and Charges

	InterLATA	IntraLATA
• All Time Periods - Per Minute	$0.08	$0.08
• With a qualifying CenturyLink Wireless Service - Weeknights and Weekends	0.00	0.00

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

8. CenturyLink Freedom-Option 13 (f/k/a 7 Cent Anywhere Plan)

a. General Description

The CenturyLink Freedom-Option 13 plan will allow a residential customer to complete calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate CenturyLink Freedom-Option 13 plan.

(2) The monthly rate for this plan is noted in the Company's Rates and Services Schedules.

(3) CenturyLink Freedom-Option 13 is only available when the customer subscribes to a Retail CenturyLink local exchange access line.

c. Rates and Charges **[1]** (C)

	InterLATA	IntraLATA
• All Time Periods - Per Minute	**$0.16** (Z)	**$0.16** (Z)

[Z] Correcting per minute by 0.03, which was increased on 2-1-2023, and inadvertently excluded in the filing.

[1] The monthly recurring charge which affords customers the ability to place interstate long distance calls is located in the Company's Rates and Services Schedule No. 9. (N) | (N)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

9. **Domestic Plan Fee (f.k.a.** 5 Cent Preferred Plan) (T)

a. General Description

The 5 Cent Preferred Plan offering will allow a residential customer to complete calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate 5 Cent Preferred Plan.

(2) The monthly rate for this plan is noted in the Company's Rates and Services Schedules.

(3) The 5 Cent Preferred Plan is only available when the customer subscribes to a qualifying Retail CenturyLink local exchange access package.

(4) The Company may offer free calls between any two points within the state during nights and weekends for residential customers and is provided in conjunction with qualifying CenturyLink Wireless services. Weeknights: Monday – Friday, 7:00p.m. - 7:00a.m. Weekends: Saturday – Sunday, Day: 7:00a.m. - 7:00p.m.; Night: 7:00p.m. - 7:00a.m.

c. Rates and Charges

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	**$0.08** (I)	**$0.08** (I)
• With a qualifying CenturyLink Wireless Service - Weeknights and Weekends	0.00	0.00

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

10. CenturyLink Choice Long Distance - Residence

a. General Description

The CenturyLink Choice Long Distance offering will allow a residential customer to complete voice calls between any two points within the state. The CenturyLink Choice Long Distance offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls.

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate CenturyLink Choice Long Distance offering for residential customers.

(2) The CenturyLink Choice Long Distance offering is only available to customers subscribing to retail local service from CenturyLink. The CenturyLink Choice Long Distance offering is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Choice Long Distance offering for residential customers.

(3) Call detail is provided.

(4) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(5) The Company may monitor the customer's usage, if the usage exceeds 5,000 minutes of use, to ensure that the customer's use of the CenturyLink Choice Long Distance offering is consistent with the applicable restrictions on residential versus business use. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate the CenturyLink Choice Long Distance offering upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
10. CenturyLink Choice Long Distance – Residence
b. Terms and Conditions (Cont'd)

(6) The Company may offer free calls between any two points within the state during nights and weekends for residential customers and is provided in conjunction with qualifying CenturyLink Wireless services. Weeknights: Monday – Friday, 7:00p.m. - 7:00a.m. Weekends: Saturday – Sunday, Day: 7:00a.m. - 7:00p.m.; Night: 7:00p.m. - 7:00a.m.

c. Rates and Charges

	INTERLATA	INTRALATA
• All Time Periods		
- Per Minute, Up to 400 Minutes	**$0.13** (I)	**$0.13** (I)
- Per Minute, 401+ Minutes	0.00	0.00

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

11. Membership Calling Plan

a. General Description

The Membership Calling Plan will allow a residential customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate Membership Calling Plan.

(2) Calls made using Membership Calling Plan are billed in full minute increments.

(3) The Membership Calling Plan is only available to customers subscribing to retail local service from CenturyLink. The Membership Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate Membership Calling Plan for residential customers.

(4) The Company may offer free calls between any two points within the state during nights and weekends for residential customers and is provided in conjunction with qualifying CenturyLink Wireless services. Weeknights: Monday – Friday, 7:00p.m. - 7:00a.m. Weekends: Saturday – Sunday, Day: 7:00a.m. - 7:00p.m.; Night: 7:00p.m. - 7:00a.m.

c. Rates and Charges

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	**$0.11** (I)	**$0.11** (I)
• With a qualifying CenturyLink Wireless Service - Weeknights and Weekends	0.00	0.00

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

12. CenturyLink Choice Unlimited Plan - Residence

a. General Description

The CenturyLink Choice Unlimited Plan will allow a residential customer to complete direct dialed voice calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate CenturyLink Choice Unlimited Plan under which CenturyLink provides interstate long distance usage. All other terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS), and customer eligibility under this plan are specified in the CenturyLink RSS.

(2) The CenturyLink Choice Unlimited Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Choice Unlimited Plan for residential customers.

(3) Calls made using the CenturyLink Choice Unlimited Plan are billed in full minute increments.

(4) The CenturyLink Choice Unlimited Plan is only available to customers subscribing to local service from CenturyLink.

(5) The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the CenturyLink Choice Unlimited Plan.

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
12. CenturyLink Choice Unlimited Plan - Residence
b. Terms and Conditions (Cont'd)

(6) Certain restrictions apply. The CenturyLink Choice Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor the customer's usage to ensure that the customer's use of the CenturyLink Choice Unlimited Plan is consistent with the applicable restrictions. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer's choice.

(7) If the customer's usage exceeds 5,000 Minutes Of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.

(8) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(9) Where billing facilities exist, call detail is not provided on the customer's paper invoice unless the customer contacts the Company and requests that their call detail appear on their paper bill from CenturyLink.

c. Rates and Charges

	INTERLATA/INTRALATA	
• All Time Periods		
- Per Minute	$0.00	(T)
	MONTHLY RATE	
• Per Line	**[1]**	

[1] **The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedule Interstate and International No. 9.** (N) (N)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

13. 300 Minute Plan

a. General Description

The CenturyLink 300 Minute Plan will allow a residential customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate CenturyLink 300 Minute Plan under which CenturyLink provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the CenturyLink Rates and Services Schedules.

(2) The CenturyLink 300 Minute Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink 300 Minute Plan for residential customers.

(3) Calls made using the CenturyLink 300 Minute Plan are billed in full minute increments.

(4) The CenturyLink 300 Minute Plan is only available to customers subscribing to local service from CenturyLink.

(5) The Company may offer free calls between any two points within the state during nights and weekends for residential customers and is provided in conjunction with qualifying CenturyLink Wireless services. Weeknights: Monday – Friday, 7:00p.m. - 7:00a.m. Weekends: Saturday – Sunday, Day: 7:00a.m. - 7:00p.m.; Night: 7:00p.m. - 7:00a.m.

c. Rates and Charges

	INTERLATA	INTRALATA
• Over 300 Minutes - Per Minute	**$0.16** (I)	**$0.16** (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

14. Home Phone Unlimited LD

a. General Description

The Home Phone Unlimited LD calling plan will allow a residential customer to complete direct dialed voice calls between any two points within the state. The Home Phone Unlimited LD offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate Home Phone Unlimited LD calling plan under which the Company provides interstate long distance usage and has flat rated monthly charges which are billed per month without regard to usage. All other rates, terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS), and customer eligibility under this plan, are specified in the CenturyLink RSS.

(2) The Home Phone Unlimited LD calling plan is only available on an intrastate basis when the customer has subscribed to the interstate Home Phone Unlimited LD calling plan for residential customers.

(3) Calls made using the Home Phone Unlimited LD calling plan are billed in full minute increments.

(4) The monthly recurring charges set forth below will apply for this intrastate plan. These charges are in addition to the monthly recurring charges applicable to the corollary interstate Home Phone Unlimited LD calling plan.

(5) In order to be eligible for this offer, customers must have a qualifying CenturyLink **QC** local exchange service package. The eligible CenturyLink **QC** local exchange service packages are: (T) (T)

- CenturyLink **QC's** Home Phone package (PGOQU) (T)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
14. Home Phone Unlimited LD (T)(M)
b. Terms and Conditions (Cont'd)

(6) Certain restrictions apply. The Home Phone Unlimited LD calling plan may not be used in conjunction with the following: auto dialers, prolonged long distance Internet access connections, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Home Phone Unlimited LD calling plan may not be used in conjunction with usage from multi-party conference calls. A customer may not use this service for connection to data service or for any other use that does not involve a single path person-to-person conversation or voice message. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line. The customer may not use this service for commercial use. The Company may monitor customer's usage to ensure that customer's use of the Home Phone Unlimited LD calling plan is consistent with the applicable restrictions. . If the Company determines the customer has violated the terms and conditions of the service, the customer's long distance service will be suspended.

(7) If customer's usage exceeds 5,000 Minutes of Use in any month, customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of customer to demonstrate to the Company that customer's use was not a violation of any of the restrictions.

(8) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(9) Where billing facilities exist, monthly call detail information will not appear on the customers invoice each month unless the customer notifies the Company to request that call detail be shown on their monthly invoice. (M)

(M) Material moved from Section 3, Page 24.

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D. Calling Plans
14. Home Phone Unlimited LD a.k.a. Unlimited LD (Cont'd)

c. Rates and Charges [Billing Code: OLDULD]

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	$0.00	$0.00

• **Monthly Rate**, Per Line (T)

The **combined** monthly recurring charge which affords customers the ability to place **intrastate and interstate** long distance calls is located in the Company's Rates and Services Schedule No. 9 **which is available at www.centurylink.com/tariffs.** (T)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

15. CenturyLink Freedom-**Option 14** (f/k/a 5 Cent Plan) (T)

a. General Description

The CenturyLink Freedom-**Option 14** plan will allow a residential customer to complete direct dialed calls between any two points within the state. (T)

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate CenturyLink Freedom-**Option 14** plan under which the Company provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the Company's Rates and Services Schedules. (T)

(2) **CenturyLink** Freedom-**Option 14** is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Freedom-**Option 14** plan for residential customers. (T) (T)

(3) Calls made using the CenturyLink Freedom-**Option 14** plan are billed in full minute increments. (T)

(4) **CenturyLink** Freedom-**Option 14** is only available to customers subscribing to CenturyLink local service. (T)

c. Rates and Charges

	InterLATA	IntraLATA
• All Time Periods		
- Per Minute	$0.11	$0.11

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

16. CenturyLink Freedom-**Option 10** (f/k/a 10¢ Domestic Plan For International) (T)

a. General Description

The CenturyLink Freedom-**Option 10** plan will allow a residential customer to complete direct dialed calls between any two points within the state. (T)

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate CenturyLink Freedom-**Option 10** plan. All other terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS), and customer eligibility under this plan are specified in the CenturyLink RSS. (T)

(2) This plan is only available on an intrastate basis when the customer has subscribed to the corresponding interstate plan for residential customers, and, subscribes to a residential CenturyLink International plan.

(3) Calls made using the CenturyLink Freedom-**Option 10** plan are billed in full minute increments. (T)

(4) CenturyLink Freedom-**Option 10** is only available to customers subscribing to CenturyLink local service. (T)

c. Rates and Charges

	InterLATA	IntraLATA
• All Time Periods - Per Minute	$0.16	$0.16

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D. Calling Plans (Cont'd)

17. Home Phone II Per Minute (f/k/a Home Phone Plus 5 Cents LD) (T)(M)

a. General Description

The Home Phone II Per Minute calling plan will allow a residential customer to complete direct dialed calls between any two points within the state. The Home Phone II Per Minute offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls. (T)(T)(T)

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate Home Phone II Per Minute calling plan under which the Company provides interstate long distance usage. All other rates, terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS), and customer eligibility under this plan, are specified in the CenturyLink RSS. (T)(T)

(2) The Home Phone II Per Minute calling plan is only available on an intrastate basis when the customer has subscribed to the interstate Home Phone II Per Minute calling plan for residential customers. (T)(T)(T)

(3) Calls made using the Home Phone II Per Minute calling plan are billed in full minute increments. (T)

(4) Any applicable monthly charges or fees are billed without regard to usage. The monthly recurring charges set forth below will apply for this intrastate plan. These charges are in addition to the monthly recurring charges applicable to the corollary interstate Home Phone II Per Minute calling plan. (T)

(5) The Home Phone II Per Minute calling plan is only available to residential customers subscribing to retail local exchange service from CenturyLink. In order to be eligible for this offer, customers must have a qualifying CenturyLink local exchange service package. The eligible CenturyLink local exchange service packages are: (T)

- CenturyLink Home Phone package (PGOQV) (M)

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(M) Material moved from Section 3, Page 26.

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D. Calling Plans
17. Home Phone II Per Minute (f/k/a Home Phone Plus 5 Cents LD) (Cont'd)

c. Rates and Charges

	INTERLATA	INTRALATA
• All Time Periods		
- Per Minute	**$0.11** (I)	**$0.11** (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans

The following plans are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC.)

1. Lead Flat

a. General Description

CenturyLink's intrastate Lead Flat service offering is a 1+ long distance plan designed for residence subscribers.

b. Terms and Conditions

(1) Lead Flat is provided in conjunction with the interstate CenturyLink Lead Flat plan.

(2) This plan is only available to customers subscribing to local service from a carrier other than CenturyLink.

c. Rates and Charges

The per minute usage rates are as follows:

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	**$0.13** (I)	**$0.13** (I)
	MONTHLY RATE	
• Monthly Fee - Per Line	–	

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

2. CenturyLink Membership Plan

a. General Description

The CenturyLink Membership Plan is a 1+ dialed long distance plan designed for residential customers only. An annual fee does apply.

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate CenturyLink Membership Plan.

(2) This plan is only available to customers subscribing to local service from a carrier other than CenturyLink.

(3) The customer is allowed multiple CenturyLink Membership plans on their account, on a per line basis.

c. Rates and Charges

The per minute usage rates are as follows:

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	$0.10	$0.10

	ANNUAL RATE
• Annual Fee - Per Line	–

E. Calling Plans (Cont'd)

3. CenturyLink Freedom-**Option 10** (f/k/a 10¢ Domestic Plan for International) (T)

a. General Description

The CenturyLink Freedom-**Option 10** plan will allow a residential customer to complete direct dialed calls between any two points within the state. (T)

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate CenturyLink Freedom-**Option 10** plan. All other terms and conditions, including any applicable discounts offered through the Company's Rates and Services Schedules (RSS), and customer eligibility under this plan are specified in the CenturyLink RSS. (T)

(2) This plan is only available on an intrastate basis when the customer has subscribed to the corresponding interstate plan for residential customers, and, subscribes to a residential CenturyLink International plan.

(3) Calls made **using CenturyLink** Freedom-**Option 10** are billed in full minute increments. (T)

c. Rates and Charges

	InterLATA	IntraLATA
• All Time Periods - Per Minute	$0.16	$0.16

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

4. CenturyLink Rollback

a. General Description

The CenturyLink Rollback offering provides residential customers with a competitive per minute rate for a monthly fee.

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate CenturyLink Rollback Plan.

(2) Customer allowed multiple Rollback plans on an account.

(3) This plan is only available to customers subscribing to local service from a carrier other than CenturyLink.

c. Rates and Charges

The per minute usage rates are as follows:

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	**$0.13** (I)	**$0.13** (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

5. 10 Cent Flat Rate Plan

a. General Description

The 10 Cent Flat Rate Plan offering will allow a residential customer to complete calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate 10 Cent Flat Rate Plan.

(2) This plan is only available to customers subscribing to local service from a carrier other than CenturyLink.

c. Rates and Charges

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	$0.10	$0.10
	MONTHLY RATE	
• Monthly Fee - Per Line	–	

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

6. CenturyLink Unlimited Calling Plan

a. General Description

The CenturyLink Unlimited Calling Plan offering will allow a residential customer to complete voice calls between any two points within the state. The CenturyLink Unlimited Calling Plan offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls for a monthly fee.

b. Terms and Conditions

(1) This plan is provided in conjunction with interstate CenturyLink Unlimited Calling Plan.

(2) The CenturyLink Unlimited Calling Plan is only available to customers subscribing to local service from a carrier other than CenturyLink. . The CenturyLink Unlimited Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Unlimited Calling Plan.

(3) The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the CenturyLink Unlimited Calling Plan.

(4) The CenturyLink Unlimited Calling Plan does not permit the customer to make business calls.

(5) If the customer's usage exceeds 5,000 Minutes Of Use in any month, the Company may monitor the customer's usage to ensure that the customer's use of the CenturyLink Unlimited Calling Plan is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions. The Company may terminate the CenturyLink Unlimited Calling Plan immediately upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.

(6) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans
6. CenturyLink Unlimited Calling Plan (Cont'd)

c. Rates and Charges

	INTERLATA/INTRALATA	
• All Time Periods - Per Minute	—	(T)
	MONTHLY RATE	
• Monthly Fee - Per Line	**[1]**	(T)

[1] **The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedule Interstate and International No. 9.** (N) (N)

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E. Calling Plans (Cont'd)

7. CenturyLink Choice Long Distance - Residence

a. General Description

The CenturyLink Choice Long Distance offering will allow a residential customer to complete voice calls between any two points within the state. The CenturyLink Choice Long Distance offering provides the customer with all of their domestic 1+ dialed interstate, interLATA, and intraLATA calls.

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate CenturyLink Choice Long Distance offering for residential customers.

(2) The CenturyLink Choice Long Distance Offering is only available to customers subscribing to local service from a carrier other than CenturyLink.

(3) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(4) The Company may monitor the customer's usage to ensure that the customer's use of the CenturyLink Choice Long Distance Offering is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate the CenturyLink Choice Long Distance Offering after notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.

(5) If the customer's usage exceeds 5,000 Minutes Of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans
7. CenturyLink Choice Long Distance – Residence (Cont'd)

c. Rates and Charges[1]

	INTERLATA	INTRALATA
• All Time Periods		
- Per Minute (up to 400 Minutes)	**$0.13** (I)	**$0.13** (I)
- Per Minute (401+ Minutes)	0.00	0.00

[1] Monthly recurring rate is applied once for each line with this plan, whether the customer has the interstate and/or intrastate plan. The rate will be set forth in the Company's Rates and Services Schedules.

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

8. Membership Calling Plan

a. General Description

The Membership Calling Plan will allow a residential customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate Membership Calling Plan for residential customers.

(2) Calls made using the Membership Calling Plan are billed in full minute increments.

(3) The Membership Calling Plan is only available to customers subscribing to local service from a carrier other than CenturyLink. . The Membership Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate Membership Calling Plan.

c. Rates and Charges

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	**$0.11** (I)	**$0.11** (I)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

9. CenturyLink Choice Unlimited Plan - Residence

a. General Description

The CenturyLink Choice Unlimited Plan will allow a residential customer to complete direct dialed voice calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate CenturyLink Choice Unlimited Plan under which CenturyLink provides interstate long distance usage. All other terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS), and customer eligibility under this plan are specified in the CenturyLink RSS.

(2) The CenturyLink Choice Unlimited Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Choice Unlimited Plan for residential customers.

(3) Calls made using the CenturyLink Choice Unlimited Plan are billed in full minute increments.

(4) The CenturyLink Choice Unlimited Plan is only available to customers subscribing to local service from a carrier other than CenturyLink.

(5) The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the CenturyLink Choice Unlimited Plan.

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans
9. CenturyLink Choice Unlimited Plan – Residence
b. Terms and Conditions (Cont'd)

(6) Certain restrictions apply. The CenturyLink Choice Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor the customer's usage to ensure that the customer's use of the CenturyLink Choice Unlimited Plan is consistent with the applicable restrictions. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer's choice.

(7) If the customer's usage exceeds 5,000 Minutes Of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.

(8) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(9) Call detail is provided.

c. Rates and Charges

	INTERLATA/INTRALATA	
• All Time Periods - Per Minute	$0.00	(T)
	MONTHLY RATE	
• Per Line	**[1]**	(T)

[1] **The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedule Interstate and International No. 9.** (N) (N)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

10. 300 Minute Plan

a. General Description

The CenturyLink 300 Minute Plan will allow a residential customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate CenturyLink 300 Minute Plan under which CenturyLink provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the CenturyLink Rates and Services Schedules.

(2) The CenturyLink 300 Minute Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink 300 Minute Plan for residential customers.

(3) Calls made using the CenturyLink 300 Minute Plan are billed in full minute increments.

(4) The CenturyLink 300 Minute Plan is only available to customers subscribing to local service from a carrier other than CenturyLink.

c. Rates and Charges

	INTERLATA	INTRALATA
• Over 300 Minutes		
- Per Minute	**$0.16** (I)	**$0.16** (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

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E. Calling Plans (Cont'd)

11. Reserved For Future Use

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E. Calling Plans (Cont'd)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

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E. Calling Plans (Cont'd)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

17. Reserved For Future Use

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans

The following plans are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc)

Operator Services and Directory Assistance are available with all Obsolete Residential Services under the terms and conditions specified in Section 6 of this Catalog. Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein for Obsolete Residential Services, unless otherwise specified in the rates section for a particular residential service.

Unless otherwise noted herein, Message Telecommunications Services are available only to a maximum of two residential phone lines, per location, and calls are billed in one minute increments (fractional calls are rounded up to the next minute).

MTS Services are add-ons to the Company's interstate offering and are available only to those residential customers who have selected the Company as their primary interexchange carrier. The interstate portion of the MTS Services monthly recurring charge is located in the Company's Rates and Services Schedules. Customers must subscribe to both the interstate and intrastate portions of the MTS Services to which they subscribe.

Legacy Message Telecommunications Service (MTS)

Legacy Message Telecommunications Services are grandfathered by the Company as of April 29, 2006, and are only available to existing customers. Residential services available to new customers are located in Section 3 of this Catalog.

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

1. Consumer Sense I (Basic Service) (7AC)

a. General Description

Consumer Sense I is an intercity service which is available for use by subscribers twenty-four (24) hours a day.

b. Terms and Conditions

(1) The subscriber will use the following dialing pattern to gain access to the Company's fiber optic network: In Feature Group D (FGD) exchanges, subscriber's telephone line(s) presubscribed to the Company are programmed by the local exchange company (LEC) to automatically route "1+" calls to the Company's network.

(2) Subscribers may originate and terminate this service as described in Section 2 of this Catalog. Basic DIAL "1" Service will be offered where equal access (FGD) is available.

(3) Consumer Sense I is provided as the intrastate add-on service to interstate Basic Service and, accordingly, the Consumer Sense I monthly recurring charge is located in the Company's Rates and Services Schedules. Charges for Basic Service are based on the distance and duration of the call, and the rate period when the call is placed. Per-minute usage rates for Consumer Sense I are set forth below.

c. Rates and Charges

	PER MINUTE
• Dial-1 Rate	**$0.32** (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

2. Consumer Sense II (**ELDL607R**) (T)

a. General Description

The Company will offer a distinct domestic rate for subscribers of the Company's Consumer Sense II.

b. Terms and Conditions

Consumer Sense II is available to presubscribed Basic Service customers.

c. Rates and Charges

The following usage rate applies to direct dialed Basic Service calls.

	Per Minute
• Dial-1 Rate	$0.32
	Per Month
• Monthly Recurring Charge	**[1]**

[1] The monthly recurring charge **which affords customers the ability to place** (T) **intrastate and interstate long distance calls is located** in the Company's Rates (T) and Services Schedules.

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

3. CenturyLink Freedom – **Option 8** (f/k/a 11 Cents Plan) (7AY) (T)

a. General Description

CenturyLink Freedom – **Option 8** provides a flat rated, non-distance sensitive, non-time-of-day rate that will apply to the customer's Dial-1 calls. A monthly recurring charge is applicable. (T)

b. Rates and Charges

	PER MINUTE
• Dial-1 Rate	**$0.17** (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

4. 1000 Plan (7AQ)

a. General Description

1000 Plan is a residential flat-rated Dial-1 service which offers 1000 minutes per month of interstate and intrastate Dial-1 for a monthly recurring charge.

b. Terms and Conditions

(1) The subscriber's account may not have more than one residential phone line associated with subscriber's account and each household is limited to one (1) 1000 Plan account.

(2) The subscriber may not use this service for commercial use, for connection to the Internet, for other data services, (including facsimile transmissions) or for any other use that does not involve a person-to-person conversation or voice message.

c. Rates and Charges

	PER MINUTE	
• Intrastate and/or Interstate Usage to 1000 Minutes Per Month	$0.00	
• Intrastate and/or Interstate Usage Above 1000 Minutes Per Month	**0.14**	(I)
	PER MONTH	
• Monthly Recurring Charge	**[1]**	(T)

[1] The monthly recurring charge **which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedule Interstate and International No. 9.** (N) (N)

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

5. CenturyLink Freedom-**Option 6** (f/k/a 5 Cent Plan) (59U) (T)

(1) General Description

A customer who subscribes to CenturyLink Freedom-**Option 6** pays a per-call surcharge and a per minute rate on all Dial-1 domestic interstate and intrastate calls, 24 hours a day, seven days a week. There is a monthly recurring charge associated with this product. (T)

(2) Terms and Conditions

(a) Each line subscribed to CenturyLink Freedom-**Option 6** must meet the eligibility requirements specified below. (T)

(b) To be eligible for CenturyLink Freedom-**Option 6**, customers must subscribe to at least one of the following CenturyLink LOC services: 1) Solutions-Residence Package Safe and Sound II Solution[1]; 2) any Custom Calling, ExpressTouch, or Network Service feature; or 3) one of the following products: Voicemail or Home Phone Warranty. (T)

(3) Rates and Charges

	Per Minute
• Dial-1-Rate	$0.11
	Surcharge
• Per Call	$0.39
• Monthly Recurring Charge	

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

[1] Effective June 21, 2008, subscription to this service no longer qualifies new customers for CenturyLink Freedom.

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

6. Unlimited at Home

a. General Description

Unlimited at Home is a residential intrastate and interstate Dial-1 service. Customers who sign up for Unlimited at Home service will receive unlimited minutes of Dial-1 usage for a single Monthly Recurring Charge and no per-minute rate. The customer is able to use unlimited minutes per month for IntraLATA toll, in-state and state-to-state Dial-1 calls at no charge.

b. Terms and Conditions

(1) Customers enrolling in this service must choose the Company as their InterLATA and IntraLATA carrier, except in areas where the Company does not offer IntraLATA service.

(2) Customers will continue to receive the unlimited minutes per month as long as they choose to subscribe to Unlimited at Home and retain the Company as their InterLATA and IntraLATA carrier.

(3) All call placement charges, connection fees and surcharges apply per call.

(4) The customer's account may not have more than one residential phone line associated with its account and each household is limited to two (2) Unlimited at Home accounts. Each Unlimited at Home account will receive the Monthly Recurring Charge. Unlimited minutes cannot be shared with other residential accounts or lines.

(5) The customer may not use this service for commercial use, for connection to the Internet, for other data services (including a significant amount of facsimile transmissions or data usage per month) or for any other use that does not involve a person-to-person conversation or voice message.

(6) If it is determined that the customer's usage is not consistent with residential voice service, the customer will be assessed a $50.00 data monthly charge or be disconnected.

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
6. Unlimited at Home (Cont'd)

c. Rates and Charges

	PER MINUTE
• Dial-1 Rate	$0.00

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

7. Legacy Residential Toll Free Service

a. General Description

Legacy Residential Toll Free Service is a flat-rated, inward calling service for residential customers which allows calls to be terminated over the subscriber's residential phone line. The subscriber does not need to change phone numbers or add additional lines.

b. Terms and Conditions

(1) Legacy Residential Toll Free Service is an add-on to the Company's interstate service offering.

(2) Each month, the charges for up to five interstate and/or intrastate toll free calls, 30 seconds or less in length, will be waived.

c. Rates and Charges

	PER MINUTE
• Legacy Residential Toll Free Service	$0.20

The monthly recurring charge which affords customers the ability to receive intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

8. Unlimited Long Distance

a. General Description

Unlimited Long Distance is a flat rated Dial-1 and Operator Service available to residential customers. Customers are able to make unlimited interstate and intrastate Dial-1 calls during the weekend rate period.

b. Terms and Conditions

The subscriber may not have more than one phone line per account, and only one Unlimited Long Distance account per household. In addition, the subscriber may not use this service for commercial use or for connection to the Internet, for other data services (including Facsimile transmissions), or for any other use that does not involve a person-to-person conversation or voice message.

Rate periods for Unlimited Long Distance are:

Weekdays: 24 hours a day, Monday through Friday
Weekend: 12 a.m. Saturday through 11:59 p.m. Sunday

c. Rates and Charges

	PER MINUTE
• Per Minute - Weekdays	**$0.13** (I)
• Per Minute - Weekends	0.00

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

9. Solutions Service (T)

Effective July 15, 2011, Solutions Services are not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Easy Talk Service in Section 3 of this Catalog. (M)

Solutions Services are add-ons to the Company's interstate offering. These services are available only through CenturyLink LOC to CenturyLink LOC residential customers who have selected the Company as their Primary Interexchange Carrier. Customers must subscribe to Solutions Service for both the interstate and intrastate long distance service. Applicable interstate rates are located in the Company's Rates and Services Schedules.

The Solutions Service rates will apply as long as the customer subscribes to all of the qualifying services. Customers who discontinue any or all of the qualifying services will no longer be eligible to subscribe to a Solutions Service and will be switched, upon notice, to Standard Weekends as set forth in Section 3 of this Catalog, unless specified otherwise elsewhere in this Catalog for a particular service. (M)

a. Solutions – Block of Time (T)

(1) General Description (T)

A customer who subscribes to Solutions - Block of Time pays a monthly recurring charge each month for a predetermined number of interstate and/or intrastate Dial-1 minutes.

(2) Terms and Conditions (T)

(a) Any usage above the predetermined minutes will be charged a flat, non-distance sensitive per-minute rate. Unused minutes cannot be carried over to the next month. (T)

(b) Customers may subscribe service to a maximum of four residential phone lines, per account. (T)

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(M) Material duplicated from Section 3, Page 49.

(M1) Material moved to Page 63.

103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
9. Solutions Service
a. Solutions – Block of Time (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Solutions 120 (**ELDL621R**)

Number of Interstate and/or Intrastate Dial-1 Minutes 120

	Per Minute	
• Usage Above 120 Minutes	$0.17	
	Per Month	
• **Monthly Recurring Charge**	**[1]**	(T)

(D)
(D)

(b) 300 Plan (**ELDL617R**)

Number of Interstate and/or Intrastate Dial-1 Minutes 300

	Per Minute	
• Usage Above 300 Minutes	**$0.14****	(Z)
	Per Month	
• Monthly Recurring Charge	[1]	

[1] The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedule Interstate and International No. 9.

** **Rate increase reflected in Release 4 effective 2/1/2021 was not implemented. Rate correction from $0.17 to $0.14 does not impact customers.** (N) (N)

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
9. Solutions Service (Cont'd)

b. Solutions Single Rate (**ELDL620R**)

(1) General Description

A customer who subscribes to Solutions Single Rate pays a monthly recurring charge each month for 120 minutes of interstate and/or intrastate Dial-1 usage.

(2) Terms and Conditions

Any usage above the predetermined minutes will be charged a flat, non-distance sensitive per-minute rate. Unused minutes cannot be carried over to the next month.

(3) Rates and Charges

Number of Interstate and/or Intrastate Dial-1 Minutes 120

	Per Minute	
• Usage Above 120 Minutes	**$0.13 ****	(Z)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

** **Rate increase reflected in Release 6 effective 2/1/2021 was not implemented.** (N)
Rate correction from $0.17 to $0.14 does not impact customers. (N)

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
9. Solutions Service (Cont'd)

c. CenturyLink Freedom-**Option 9** (f/k/a Solutions 9 Cent Plan) (T)

(1) General Description

Customer pays a per-minute rate for all interstate and/or intrastate Dial-1 usage and a monthly recurring charge. When a customer subscribes to multiple lines, at least one of every two (2) lines must meet the eligibility requirements specified below. For example, when a customer subscribes either three or four lines to this service, at least two of those lines must meet the eligibility requirements. The customer's lines may be at the same or different locations provided that the eligibility requirements are met.

(2) Terms and Conditions

(a) Customers who discontinue any or all of the qualifying services required to maintain eligibility will be switched, upon notice, to Matchmaker, as set forth in Section 3 of this Catalog.

(b) To be eligible for this service, the customer must subscribe to one of the following CenturyLink LOC services: 1) Solutions-Residence Package Clear Solution with LineGuard and Voicemail[1]; 2) Solutions-Residence Package Personal II Solution with two of the following features: Home Phone Warranty, LineGuard, Voicemail or Privacy ID[2]; 3) Solutions-Residence Package Core Solution with Voicemail, LineGuard and Home Phone Warranty[1]; 4) Solutions-Residence Package Core Solution Plus with two of the following features: Voicemail, LineGuard or Home Phone Warranty; 5) Solutions-Residence Package Special Plan Bundle or 6) Solutions-Residence Package Standard Home Phone II with two of the following features: LineGuard, Data LineGuard, Voicemail, Home Phone Warranty or Privacy ID[2].

(3) Rates and Charges

	Per Minute
• Dial-1 Rate	$0.15

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

[1] Effective March 18, 2007, this option no longer qualifies new customers for CenturyLink Freedom.

[2] Effective February 28, 2015, Privacy ID is grandfathered and no longer qualifies customers for this service.

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
9. Solutions Service (Cont'd)

d. CenturyLink Freedom – **Option 7** (f/k/a 8 Cents Plan) (7AZ) (T)

(1) General Description

A customer who subscribes to CenturyLink Freedom – **Option 7** will pay a flat per minute rate on all Dial-1 domestic calls, 24 hours a day, seven days a week. (T)

(2) Terms and Conditions

When a customer subscribes multiple lines to CenturyLink Freedom, at least one of every two lines must be provided by CenturyLink LOC. For example, when a customer subscribes to this service for either three or four lines, at least two of those lines must be provided by CenturyLink LOC. The customer's lines may be at the same or different locations provided that the eligibility requirements are met.

(3) Rates and Charges

	PER MINUTE
• Dial-1-Rate	**$0.14** (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
9. Solutions Service (Cont'd)

e. CenturyLink Freedom-**Option 5** (f/k/a Solutions w/$.11 LD (T)

(1) General Description

A customer who subscribes to CenturyLink Freedom-**Option 5** pays a per-minute rate for all interstate and/or intrastate Dial-1 usage and a monthly recurring charge. When a customer subscribes to multiple lines, at least one of every two lines must meet the eligibility requirements specified below. For example, when a customer subscribes either three or four lines to this service, at least two of those lines must meet the eligibility requirements. The customer's lines may be at the same or different locations provided that the eligibility requirements are met. (T)

Customers who discontinue any or all of the qualifying services required to maintain eligibility for will be switched, upon notice, to Matchmaker, as set forth in this Catalog.

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)
9. Solutions Service
e. CenturyLink Freedom-**Option 5** (f/k/a Solutions w/$.11 LD (Cont'd) (T)

(2) Terms and Conditions

To be eligible for CenturyLink Freedom-**Option 5**, the customer must subscribe to one of the following CenturyLink LOC services: 1) Solutions-Residence Package Home II Solution with one of the following features: Home Phone Warranty, LineGuard or Voicemail[1]; 2) Solutions-Residence Package Personal II Solution[1]; 3) Solutions-Residence Package Safe and Sound II Solution[1]; 4) Solutions-Residence Package Core Solution with LineGuard and Voicemail[2]; 5) Solutions-Residence Package Clear Solution with LineGuard and Voicemail[2]; 6) ISDN-BRI[3] with Caller ID with Name, Call Forwarding, Flexible Calling, Automatic Callback and Additional Call Offering; 7) Solutions-Residence Package Progressive Plan with one of the following features: Home Phone Warranty[4], LineGuard[4], Data LineGuard[4] or Voicemail; 8) Solutions-Residence Package Standard Home Phone II with one of the following features: Home Phone Warranty, LineGuard, Data LineGuard, Privacy ID[5] or Voicemail; 9) Solutions-Residence Package Follow Me Plan plus Voicemail with Integrated Calling Features (ICF); or 10) Solutions-Residence Package Essential Home Phone. (T)

(3) Rates and Charges

	Per Minute
• Dial-1-Rate	$0.17

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

[1] Effective June 21, 2008, subscription to this service no longer qualifies new customers for CenturyLink Freedom.

[2] Effective March 18, 2007, subscription to this service no longer qualifies new customers for CenturyLink Freedom.

[3] Effective August 25, 2008, subscription to this option no longer qualifies new customers for CenturyLink Freedom.

[4] Effective January 29, 2007, where Voicemail is available, subscription to Home Phone Warranty, LineGuard and Data LineGuard with Progressive Plan no longer qualifies new customers under this option.

[5] Effective February 28, 2015, Privacy ID is grandfathered and no longer qualifies customers for this service.

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

11. Unlimited Nights and Weekends - **Deleted** (C)

(D)

(D)

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans

11. Unlimited Nights and Weekends – **Deleted Cont'd)** (C) (D)

(D)

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

12. 120 w/International (29P)

a. General Description

120 w/International is an add-on to the Company's interstate offering and accordingly, the 120 w/ International monthly recurring charge is located in the Company's Rates and Services Schedules.

b. Terms and Conditions

(1) 120 w/International is only available to residential customers whose local service is provided by a CenturyLink LOC company, who select the Company as their primary interexchange carrier and who subscribes to one of the following Solutions Residence Packages: 1) Personal II Solution with one of the following features: Voicemail, LineGuard, Home Phone Warranty, Privacy ID[1] or PC Maintenance Plan; 2) Home II Solution with one of the following features: Voicemail, LineGuard or Home Phone Warranty; 3) Safe and Sound II Solution; 4) ISDN-BRI with Caller ID with Name, Call Forwarding, Flexible Calling, Automatic Callback and Additional Call Offering; 5) Clear Solution with LineGuard and Voicemail, 6) Core Solution with LineGuard and Voicemail, 7) Core Solution with three of the following features: VoiceMail, LineGuard, Home Phone Warranty or PC Maintenance Plan, or, 8) Core Solution Plus with two of the following features: VoiceMail, LineGuard, Home Phone Warranty or PC Maintenance Plan. (C)

(2) Customers who subscribe to 120 w/International will pay a monthly recurring charge each month for 120 minutes of Dial-1 state-to-state and/or in-state usage. Unused minutes cannot be carried over to the next month. All usage above the 120 minutes will be charged a flat, non-distance sensitive per-minute rate.

(3) This service may only be ordered through a CenturyLink LOC company and is restricted to two lines per account. The rates will apply as long as the customer subscribes to a CenturyLink LOC service or until the customer chooses a different long distance plan. Customers who discontinue their local telephone service will be switched to another long distance plan of their choice.

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[1] Effective February 28, 2015, Privacy ID is grandfathered and no longer qualifies customers for this service. (N) (N)

103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans
12. 120 w/International (29P) (Cont'd)

c. Rates and Charges

Number of Interstate and/or Intrastate Dial-1 Minutes 120

	PER MINUTE
• Usage Above 120 Minutes	**$0.12** (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

13. Reserved For Future Use (T)

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(M) Material moved to Page 64.1.

103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

14. Simple Choice Unlimited Long Distance (T)(M)

a. General Description

Simple Choice Unlimited Long Distance customers will receive unlimited interstate and intrastate Dial-1 voice usage for a monthly recurring charge. A 10 cent per minute charge applies for data calls, including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers.

b. Terms and Conditions

(1) Unlimited Dial-1 calling is available only for typical residential voice usage. Simple Choice Unlimited Long Distance may not be used for any purpose inconsistent with typical residential domestic voice usage, including calls to 900 numbers, directory assistance, calling card, operator services, toll free calling services, auto-dialing, resale, chat rooms, call centers, direct telemarketing centers, and any other use that does not involve a single path person-to-person conversation or voice message. Single path calls that originate into multi-party conference calls are allowed although the customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provide multiple paths over a single line.

(2) This plan is not available to customers with a multi-line account or an account that bills to another number or is the recipient of charges billed from another number unless the customer establishes separate billing accounts for each line. A monthly recurring charge applies for each line subscribed.

(3) To be eligible for this service, the customer must subscribe to the CenturyLink LOC Simple Choice Bundle (with unlimited extended/expanded local calling, where offered). Each line subscribed to Simple Choice Unlimited Long Distance must meet the eligibility requirements.

(4) The Company reserves the right to move a customer on this plan to an alternative plan if the Company determines, in its sole discretion, that the customer's usage on the plan does not resemble typical residential usage. For the purpose of this plan, typical residential usage is presumed to be total usage that does not exceed 5,000 minutes per month of intrastate and/or interstate service per line. (M)

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(M) Material moved from Section 3, Page 70.

103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans

14. Simple Choice Unlimited Long Distance (Cont'd) CLDL490R, CLDL491R

c. Rates and Charges

	Per Minute
• Voice Usage	$0.00
• Data	0.10

	Monthly Recurring Charge
• Intrastate, Per Month, Per Line	**$15.75** (I)

Interstate Monthly Recurring Charge

The monthly recurring charge which affords customers the ability to place interstate long distance calls is located in the Company's Rates and Services Schedule No. 9.

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

15. Simple Choice Long Distance

a. General Description

A customer who subscribes to Simple Choice pays a per minute usage rate for all interstate and/or intrastate Dial-1 usage plus a monthly recurring charge (MRC).

b. Terms and Conditions

(1) To be eligible for this service, the customer must subscribe to the CenturyLink LOC Residence Solutions Package Simple Choice Bundle with High Speed Internet.

(2) When a customer subscribes multiple lines to Simple Choice Long Distance, at least one of the lines at each location must meet the eligibility requirements. The monthly recurring charge applies per account, per location.

c. Rates and Charges

	PER MINUTE
• Dial-1 Rate	**$0.15** (I)
• Monthly Recurring Charge	

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

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01/15/2021

103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

16. Home Phone II Per Minute

a. General Description

Home Phone II Per Minute long distance plan is an outbound direct dial service designed for residential customers. There is a monthly recurring charge associated with this service.

b. Terms and Conditions

(1) A customer who subscribes to Home Phone II Per Minute pays a per minute usage rate for all interstate and/or intrastate Dial-1 usage plus a monthly recurring charge.

(2) This plan is provisioned in conjunction with the interstate Home Phone II Per Minute long distance calling plan under which CenturyLink provides interstate long distance usage. All other rates, terms and conditions, including any applicable discounts and customer eligibility under this plan are specified in the CenturyLink Rates and Services Schedule.

(3) To be eligible for this service, the customer must subscribe to the CenturyLink Local Exachange Company's qualifying Home Phone II local service package and a qualifying high-speed internet service. Rates for local service apply in addition to the rates listed below. All services must be billed by an affiliated CenturyLink company on the same invoice to subscribe to this offer. Each line subscribed to Home Phone II Per Minute long distance calling plan must meet the eligibility requirements.

(4) Calls made using the Home Phone II Per Minute long distance calling plan are billed in full minute increments.

c. Rates and Charges [Billing Code: CLDLHP2C-LHP2 QLD3QV]

	PER MINUTE
• Switched Outbound	$0.11

• **Monthly Recurring Charge**, Per Line

The **combined** monthly recurring charge which affords customers the ability to place **intrastate and interstate** long distance calls is located in the Company's Rates and Services Schedule No. 9 **which is available at www.centurylink.com/tariffs.**

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103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans (Cont'd)

2. 30 Minutes Long Distance

a. General Description

30 Minutes Long Distance customers will receive up to 30 minutes of state-to-state, in-state, and/or intraLATA Dial-1 long distance usage. Unused minutes cannot be carried over to the next month. Any usage above the 30 minutes will be charged a specific time-of-day flat rate for all intrastate and interstate Dial-1 calls.

b. Terms and Conditions

(1) To be eligible for this service, the customer must subscribe to the CenturyLink Local Exchange Company's qualifying local service Essential Home Phone with 30 Minutes Long Distance. All services must be billed by an affiliated CenturyLink company on the same invoice to subscribe to this offer.

(2) This plan is provisioned in conjunction with the interstate 30 Minutes Long Distance calling plan under which CenturyLink provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the CenturyLink Communications, LLC Interstate and International Rates and Services Schedule No. 9. (C) (C)

(3) The monthly recurring charge which affords customers the ability to place long distance calls is located in the CenturyLink Communications, LLC Interstate and International Rates and Services Schedule No. 9 and is included on the customer's bill in the total package price for 30 Minutes Long Distance. (C) (C)

c. Rates and Charges

	PER MINUTE
• For usage up to 30 Minutes	$0.00
• For usage above 30 Minutes	$0.20

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

Effective October 1, 2025, the Company reserves the right to separate the following bundled voice services from High-Speed Internet (HSI) in areas where bundled components are no longer available through CenturyLink. If the customer's bundled voice services are separated from HSI, the Company will continue to honor applicable tariffed voice rates. (N)

Impacted Bundled Services:

- **Business Assist Advantage**
- **CenturyLink Business Bundles**
- **Core Connect Bundles**
- **Economy Pack Plans**
- **Simply Unlimited Business**

Impacted customers currently enrolled in these plans will no longer be required to maintain HSI service on the same bill to retain eligibility for the bundled voice rate, and the terms and conditions of these service offerings and customer invoices may be revised accordingly. (N)

(M)

(M)

(M) Material moved to Page 1.1 of this section.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

A. General Description Of Services (M)

1. The long distance services contained within this Catalog are applicable to the furnishing of service and facilities for telecommunications services provided by CenturyLink Communications, LLC (f/k/a Qwest LD Corp., Qwest Communications Company, LLC and Embarq Communications, Inc.).

2. These services enable customers to place long distance telephone calls within the State of Nebraska. Unless otherwise expressly stated, all service descriptions and rates apply only to 1+ dialed plan rates, made from presubscribed lines. The rates may not apply to calling card calls, collect, third number billed or other billing methods, unless expressly so stated.

3. Services are provided on a full-time monthly basis and are available in all cities, subject to the availability of facilities and/or equipment. The Company reserves the right to refuse to provide service where facilities or equipment are not available or economically feasible.

4. Rates and charges for service vary depending upon the option selected by the customer. Certain service offerings may involve one or more of the following: a monthly recurring charge, a minimum monthly charge, charges for installation, special features, and/or charges for administrative or physical changes to a Service. At additional cost, certain service options offer a customer the ability to identify individual users and allocate the cost of his long distance service through the use of accounting codes.

5. Nothing herein, or in any other provision of this Catalog, or in any marketing materials issued by the Company shall give any person, including existing and prospective customers, or their transferees or assignees, any ownership interest or proprietary right in any given telephone number. If a customer terminates 800 service, any 800 number assigned to the customer by the Company will be forfeited by the customer.

6. Payphone Surcharges, Directory Assistance, and Operator Assisted rates and charges may apply to calls. Rates and charges appear in Operator Services in Section 6 of this Catalog, except where otherwise noted.

7. The Company provides discounted rates to employees, pensioners, officers, directors or board members and employees, pensioners, officers, directors or board members of affiliates of the Company who subscribe to the Company's services. (M)

(M) Material moved from Page 1 in this section.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

B. Casual Calling

(D)

1. Business Dial Around (T)

a. General Description

This service allows a business customer to complete calls between any two points within the state where the end user first dials CenturyLink's carrier identification code (101XXXX).

b. Terms and Conditions

This service is provided in conjunction with the interstate Business Dial Around service. (T) (T)

c. Rates and Charges

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC, f/k/a Qwest LD Corp.) (N) (N)

The per minute usage rates are as follows for 10-10-432 and 10-10-236: (C)

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	$0.15 (R)	$0.15 (R)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

B. Casual Calling (T)

1. Business Dial Around (N)
c. Rates and Charges (Cont'd) (N)

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc.)

(D)

(D)

(1) Subject to network availability, Casual Caller Service may be used twenty-four hours a day for calls placed to numbers in the North American Dialing Plan areas by dialing "1015046 +" to access the Company's network. Casual Caller Service may not be used to complete "011" calls to international locations. By placing a call on the Company network, a Casual Caller accepts and agrees to the regulations and rates specified in this section.

(2) Operator Service and Directory Assistance are not available with Casual Caller Service. (M)

(3) If the Company charges a customer Casual Caller rates in error, or through an error by the local telephone company, the account will be credited for the erroneous charges.

	CHARGE	
• Per Minute	$0.50	(M)

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(M) Material moved from Page 3.1.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

B. Casual Calling (Cont'd) (T)
(D)

Reserved For Future Use (T)

(M)

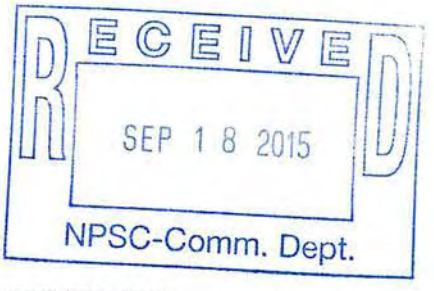
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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

B. Casual Calling (Cont'd) (N)

Reserved For Future Use



4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

B. Casual Calling (Cont'd) (N)

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC)

2. Default Plans (N)

a. Commercial Message Telecommunications Service (T)(M)

(1) General Description (T)

Commercial Message Telecommunications Service (CMTS) provides facilities to complete calls between any two points within the state. When a customer designates the Company to their Local Exchange Company (LEC) as their presubscribed carrier and does not call the Company to select a calling plan for 1+ calls, the customer is charged the rates shown below.

(2) Rates and Charges (T)

PER MINUTE RATE

• All time Periods	$0.15	(M)

(M) Material moved from Voice Long Distance Services, Page 64.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel

The following are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC)

1. Reserved for Future Use (T)

(D)

(D)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel

1. Reserved for Future Use (T)

(D)

(D)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel

1. Reserved for Future Use (T) (D)

(D)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel

1. Reserved for Future Use (T)
(D)

(D)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel

1. Reserved for Future Use (T)
(D)

(D)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel

1. Reserved for Future Use (T)
(D)

(D)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel

1. Reserved for Future Use (T)
(D)

(D)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel (Cont'd)

2. Reserved For Future Use

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel (Cont'd)

3. Reserved For Future Use

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel (Cont'd)

4. Reserved For Future Use

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel (Cont'd)

5. Reserved For Future Use

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services

The following plans are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest LD Corp.)

1. CenturyLink Choice Unlimited Plan – Business

a. General Description

The CenturyLink Choice Unlimited Plan will allow a business customer to complete direct dialed voice calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate CenturyLink Choice Unlimited Plan. The monthly recurring charge provides unlimited direct dialed interstate and/or intrastate long distance calling each month.

(2) The CenturyLink Choice Unlimited Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Choice Unlimited Plan for business customers.

(3) Calls made using the CenturyLink Choice Unlimited Plan are billed in full minute increments.

(4) The CenturyLink Choice Unlimited Plan is only available to customers subscribing to retail local service from CenturyLink.

(5) The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the CenturyLink Choice Unlimited Plan.

(6) Certain restrictions apply. The CenturyLink Choice Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor the customer's usage to ensure that the customer's use of the CenturyLink Choice Unlimited Plan is consistent with the applicable restrictions. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer's choice.

SEP - 5

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
1. CenturyLink Choice Unlimited Plan – Business
b. Terms and Conditions (Cont'd)

(7) If the customer's usage exceeds 3,000 Minutes of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.

(8) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(9) Call detail is provided.

(10) CenturyLink Choice Unlimited Plan is available to all business customers that have no more than a total of ten business lines per location.

(11) Inbound Toll Free services permit customers to receive domestic inbound calls.

(12) A 10% discount will apply to the CenturyLink Choice Unlimited monthly rate for customers who sign up for a 1-year term commitment, or a 15% discount for a 2-year term commitment, or a 20% discount for a 3-year term commitment. If a customer terminates CenturyLink long distance service before the 1-year term expires, a $30.00 early termination charge will be applied, per line. If a customer terminates CenturyLink long distance service before the 2-year term expires, a $60.00 early termination charge will be applied, per line. If a customer terminates CenturyLink long distance service before the 3-year term expires, a $75.00 early termination charge will be applied, per line.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services

1. CenturyLink Choice Unlimited Plan – Business (Cont'd)

c. Rates and Charges

(1) Switched Access – Outbound, Per-Minute Rates

	INTERLATA	INTRALATA	
• All Time Periods - Per Minute	$0.00	$0.00	
	MONTHLY RATE		
• Per Line	[1]		(T)

(2) Toll-Free

(a) Switched Access – Inbound, Per-Minute Rates

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	$0.05	$0.05

(3) Charge for Each Toll-Free Number

	MONTHLY RATE	
• Per 8XX Number	[1]	(T)

[1] **The monthly recurring charge which affords customers the ability to place long distance calls and the monthly recurring charge for Toll Free Service which affords customers the ability to receive long distance calls are located in the Company's Rates and Services Schedule No. 10.** (N) (N)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)

2. Reserved For Future Use (T-M)

(M) Material moved to Section 104, Page 16.

SEP 19 2017
NPSC-Comm. Dept.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
2. Reserved For Future Use Cont'd (T-M)

(M) Material moved to Section 104, Page 17.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)

3. Reserved For Future Use (T-M)

(M) Material moved to Section 104, Page 18.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
3. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 19.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)

4. Reserved For Future Use (T-M)

(M) Material moved to Section 104, Page 20.

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NPSC-Comm. Dept.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
4. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 20.1.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)

5. CenturyLink Core Connect Unlimited - **GRANDFATHERED** (C)

Effective August 1, 2024, all Core Connect plans are grandfathered and will no longer be available to new customers. (N) (N)

a. General Description

The CenturyLink Core Connect Unlimited calling plan allows a business customer to complete intrastate and interstate (domestic) direct dialed voice calls.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate CenturyLink Core Connect Unlimited calling plan under which CenturyLink provides interstate long distance service. This plan is an add-on to the interstate CenturyLink Core Connect Unlimited calling plan that includes monthly recurring charges, and is available where billing and technical capability exists. All other terms, conditions and customer eligibility under this plan are specified in the Company's Rates and Services Schedules.

(2) The monthly charges shown below are identical to, and shall not be in addition to, any monthly recurring charges applicable to the interstate plan.

(3) The CenturyLink Core Connect Unlimited calling plan is only available to customers subscribing to CenturyLink local exchange business service and requires provisioning of interstate/interLATA, intrastate/interLATA and intrastate/intraLATA service (also referred to as PIC and LPIC). All services must be billed by an affiliated CenturyLink company on the same invoice in order to subscribe to this offer.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
5. CenturyLink Core Connect Unlimited - **GRANDFATHERED** (C)
b. Terms and Conditions (Cont'd)

(4) Certain restrictions apply. The CenturyLink Core Connect Unlimited calling plan may not be used in conjunction with the following: auto dialers, broadcast fax, long distance Internet access, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. CenturyLink Core Connect Unlimited calling plan is intended for only domestic direct-dialed voice calls. CenturyLink Core Connect Unlimited Plan is available to business customers that have no more than a total of ten business lines per account, or a business customer on a qualifying CenturyLink Line Volume Plan. Business customers on a CenturyLink Line Volume Plan may select CenturyLink Core Connect Unlimited, not to exceed 10 per account. A customer may not use this service for connection to data service or for any other use that does not involve a single path person-to-person conversation, voice message, or single fax. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line. The Company may monitor customer's usage to ensure that customer's use of the CenturyLink Core Connect Unlimited calling plan is consistent with the applicable restrictions. If the Company determines the customer has violated the terms and conditions of the service, the customer's long distance service will be suspended.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
5. CenturyLink Core Connect Unlimited - **GRANDFATHERED** (C)
b. Terms and Conditions (Cont'd)

(5) The term direct dialed voice calls does not include the following types of calls:

- calls to Internet service providers or other data service providers
- multi-party conference calls (except when dialed using a toll free number)
- calls initiated by high volume auto dialers (high volume call centers), PBX, ISDN, FX, PAL, Coin, Payphones, Centrex, WATS, KS, or ACD systems, or the functional equivalent of any such system
- calls for the purpose of dictation or transcription
- chat lines
- intercom calls / monitoring calls
- Plan does not include 900 number calls, directory assistance, calling cards, or operator services
- calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message; single faxes.

(6) If a customer's usage exceeds 3,000 minutes of use in any month the customer shall be subject to investigation to determine compliance with listed restrictions.

(7) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(8) Customer may select any combination of Core Connect Unlimited LD and Core Connect Unlimited Voice LD not to exceed 10 per account.

(9) Inbound toll free service is also available which permits customers to receive domestic inbound calls. Customers who select Core Connect Unlimited can also purchase the Choice Unlimited toll free service as defined under the CenturyLink Choice Unlimited Plan in this Section and in the Company's Rates and Services Schedules.

(10) The Long Distance Line Charge is applied on a per-line basis.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
5. CenturyLink Core Connect Unlimited - **GRANDFATHERED** (C)
b. Terms and Conditions (Cont'd)

(11) Term agreements are available. If a customer terminates CenturyLink Long Distance service before the term expires, an early termination charge will be applied, per line. The following charges will be included in the total amount billed for early termination of the Core Connect 1 offer. The early termination terms, conditions and waivers for Qwest local service as specified in Sections 2 and 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs also apply.

- 1-year term, $26.00 early termination charge
- 2-year term, $52.00 early termination charge[1]
- 3-year term, $66.00 early termination charge

(12) Core Connect 1

The CenturyLink Core Connect Unlimited LD calling plan is only available to business customers subscribing to retail local exchange service from Qwest. In order to be eligible for this offer, customers must have a qualifying CenturyLink High Speed Internet service and a qualifying Qwest local exchange business package. The eligible Qwest local exchange package is specified in Section 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs. The eligible Qwest local exchange service packages are:

- Core Connect 1 Qwest Choice Business Plus

(13) Core Connect 1 Unlimited Voice Line

This service is grandfathered effective December 12, 2010 and not available to new customers. Existing customers may continue to use the service unless they make a change to the service or move. CenturyLink Core Connect Unlimited Voice LD is only available to business customers subscribing to the Qwest Core Connect 1 offer on the same account. Service is provided on a month-to-month basis only, term agreements do not apply. In order to be eligible for this offer, customers must have a qualifying Qwest local exchange business package as specified in Section 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs. The eligible Qwest local exchange service packages are:

- Qwest Unlimited Voice Line

[1] Grandfathered and not available to new customers effective August 20, 2016.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
5. CenturyLink Core Connect Unlimited - **GRANDFATHERED** (C)
b. Terms and Conditions (Cont'd)

(14) If customer's Core Connect 1 or Core Connect 1 Unlimited Voice Line services are terminated either by the customer or the Company, the customer's long distance service will be converted to the CenturyLink Choice Unlimited calling plan as defined under the CenturyLink Choice Unlimited Plan in this Section and in the Company's Rates and Services Schedules.

c. Rates and Charges

(1) Core Connect Unlimited – Switched Outbound (Direct Dialed)

	PER MINUTE RATE	MONTHLY RATE
• All Time Periods - Per Minute	—	—
Core Connect Unlimited LD[1]		
• Switched Outbound Per Line	—	[3]
Core Connect Unlimited Voice LD[2]		
• Switched Outbound Per Line	—	[3]

(2) Inbound (Toll-Free)

Per minute rates and the monthly charge for each 8XX number are located under the CenturyLink Choice Unlimited Plan for Business in this Section and in the Company's Rates and Services Schedules.

[1] Effective August 20, 2016, this service is grandfathered and not available to new customers on month-to-month or 2-year term.

[2] Grandfathered December 12, 2010

[3] The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedule No. 10.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)

6. CenturyLink Unlimited Business Voice LD - **GRANDFATHERED** (C)

Effective August 1, 2024, Unlimited Business Voice LD is grandfathered and will no longer be available to new customers. (N) (N)

a. General Description

The CenturyLink Unlimited Business Voice LD calling plan allows a business customer to complete intrastate and interstate (domestic) direct dialed voice calls.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate CenturyLink Unlimited Business Voice LD calling plan under which CenturyLink provides interstate long distance service. This plan is an add-on to the interstate CenturyLink Unlimited Business Voice LD calling plan that includes monthly recurring charges, and is available where billing and technical capability exists. All other terms, conditions and customer eligibility under this plan are specified in the Company's Rates and Services Schedules.

(2) The monthly charges shown below are identical to, and shall not be in addition to, any monthly recurring charges applicable to the interstate plan.

(3) The CenturyLink Unlimited Business Voice LD calling plan is only available to customers subscribing to CenturyLink local exchange business service and requires provisioning of interstate/interLATA, intrastate/interLATA and intrastate/intraLATA service (also referred to as PIC and LPIC). All services must be billed by an affiliated CenturyLink company on the same invoice in order to subscribe to this offer.

(4) CenturyLink Unlimited Business Voice is only available to business customers subscribing to the CenturyLink Core Connect 1 offer on the same account. Service is provided on a month-to-month basis only, and 1, 2, and 3 year term agreements. In order to be eligible for this offer, customers must have the CenturyLink Unlimited Business Voice LD calling plan and a qualifying CenturyLink local exchange business package as specified in Section 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs. The eligible CenturyLink local exchange service packages are:

- CenturyLink Unlimited Business Voice Line

(5) Customer may subscribe to any combination of Core Connect Unlimited LD, Core Connect Unlimited Voice LD (grandfathered and only available to existing customers) and Unlimited Business Voice LD not to exceed 10 per account.

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07/17/2024

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
6. CenturyLink Unlimited Business Voice LD - **GRANDFATHERED** (C)
b. Terms and Conditions (Cont'd)

(6) Inbound toll free service is also available which permits customers to receive domestic inbound calls. Customers who select Unlimited Business Voice LD can also purchase the Choice Unlimited toll free service as defined under the CenturyLink Choice Unlimited Plan in this Section.

(7) The Long Distance Line Charge is applied on a per-line basis.

(8) Certain restrictions apply. The CenturyLink Unlimited Business Voice LD calling plan may not be used in conjunction with the following: auto dialers, broadcast fax, long distance Internet access, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. CenturyLink Unlimited Business Voice LD calling plan is intended for domestic direct-dialed voice calls only. CenturyLink Unlimited Business Voice Plan is available to business customers that have no more than a total of ten business lines per account, or a business customer on a qualifying CenturyLink Line Volume Plan. Business customers on a CenturyLink Line Volume Plan may select a combination of CenturyLink Core Connect Unlimited LD, CenturyLink Core Connect Unlimited Voice Line LD (grandfathered and not available to new customers), and CenturyLink Unlimited Business Voice LD not to exceed 10 per account. A customer may not use this service for connection to data service or for any other use that does not involve a single path person-to-person conversation, voice message, or single fax. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line. The Company may monitor customer's usage to ensure that customer's use of the CenturyLink Unlimited Business Voice LD calling plan is consistent with the applicable restrictions. If the Company determines the customer has violated the terms and conditions of the service, the customer's long distance service will be suspended.

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07/17/2024

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
6. CenturyLink Unlimited Business Voice LD - **GRANDFATHERED** (C)
b. Terms and Conditions (Cont'd)

(9) The term direct dialed voice calls does not include the following types of calls:

- calls to Internet service providers or other data service providers
- multi-party conference calls (except when dialed using a toll free number)
- calls initiated by high volume auto dialers (high volume call centers), PBX, ISDN, FX, PAL, Coin, Payphones, Centrex, WATS, KS, or ACD systems, or the functional equivalent of any such system
- calls for the purpose of dictation or transcription
- chat lines
- intercom calls / monitoring calls
- plan does not include 900 number calls, directory assistance, calling cards, or operator services
- calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message; single faxes

(10) If a customer's usage exceeds 3,000 minutes of use in any month the customer shall be subject to investigation to determine compliance with listed restrictions.

(11) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
6. CenturyLink Unlimited Business Voice LD - **GRANDFATHERED** (C)
b. Terms and Conditions (Cont'd)

(12) Term agreements are available. If a customer terminates CenturyLink Long Distance service before the term expires, an early termination charge will be applied, per line. The following charges will be included in the total amount billed for early termination of the Unlimited Business Voice offer. The early termination terms, conditions and waivers for Qwest local service as specified in Sections 2 and 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs also apply.

- 1-year term, $20.00 early termination charge
- 2-year term, $40.00 early termination charge[1]
- 3-year term, $60.00 early termination charge

(13) If customer's Core Connect 1 or Unlimited Business Voice services are terminated either by the customer or the Company, the customer's long distance service will be converted to the CenturyLink Choice Unlimited calling plan as defined in this Section, preceding.

c. Rates and Charges

	MONTHLY RATE
(1) Unlimited Business Voice LD[2]	
• Switched Outbound Per Line	
- Month-to-month	$15.00
- 1, 2, and 3 year term	10.00
(2) Long Distance Line Charge	
• Per Line (applies to both Core Connect Unlimited and Core Connect Unlimited Voice LD)	3.99

(3) Inbound (Toll-Free)

Per minute rates and the monthly charge for each 8XX number are located under the CenturyLink Choice Unlimited Plan for Business, in this Section.

[1] Grandfathered and not available to new customers effective August 20, 2016.

[2] Effective August 20, 2016, this service is grandfathered and not available to new customers on month-to-month or 2-year term.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)

7. Reserved For Future Use (T)(M)

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(M) Material moved to Section 104, Page 15.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
7. Reserved For Future Use (Cont'd) (T)(M)

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NOV 21 2014
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(M) Material moved to Section 104, Page 15.1.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
7. Reserved For Future Use (Cont'd) (T)(M)

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(M) Material moved to Section 104, Page 15.2.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
7. Reserved For Future Use (Cont'd) (T)(M)

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NOV 21 2014
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(M) Material moved to Section 104, Page 15.3.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
7. Reserved For Future Use (Cont'd) (T)(M)

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(M) Material moved to Section 104, Page 15.4.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)

8. Reserved For Future Use

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)

9. Reserved For Future Use

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)

10. Reserved For Future Use

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)

11. Reserved For Future Use

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)

12. Reserved For Future Use

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)

13. Reserved For Future Use

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services

The following plans are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC)

1. CenturyLink Total Advantage

Effective July 1, 2026, Domestic Voice Service – CenturyLink Total Advantage (CTA) Agreement (Dedicated Outbound: Interstate & Intrastate) is grandfathered and will no longer be available for new customer orders or new installations. As of this date, no renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers subscribing to this service as of July 1, 2026, may continue to receive the service in accordance with the terms of their current term agreement, if applicable. Upon expiration of an existing term agreement, service will continue on a month-to-month basis under the applicable tariff rates, unless otherwise specified, until discontinued by the customer or the Company, or until the service is replaced with another Company offering, where available. Customers may discontinue service or migrate to a currently available service offering at any time, where applicable. Grandfathered services removed from a customer's account may not be subsequently reinstated. (N) (N)

a. General Description

(1) CenturyLink Total Advantage

CenturyLink Total Advantage is a suite of business communications services offering flat rates based on term and minimum usage commitments. CenturyLink Total Advantage is designed for new businesses with monthly revenues between $500.00 to $75,000.00 or annual revenue between $12,000.00 to $900,000.00 of Contributory and Discounted Services. It is available on a month-to-month basis, one-year, two-year, or three-year term commitment. The terms have commitment levels as set forth below.

(2) Long Distance and Toll Free CenturyLink EZ Rate

The Long Distance and Toll Free CenturyLink EZ Rate service is available to business customers to complete direct dialed voice domestic calls for a monthly fee. EZ Rate allows for the purchase of Long Distance and Toll Free usage for a flat monthly recurring rate. It is made available by selecting the minutes of use block that best meets the customer needs.

b. Terms and Conditions

In addition to the terms and conditions following, services are also governed by the terms and conditions contained in the CenturyLink Rates and Services Schedules.

(1) Rates are quoted in full minute increments. Each call is subjected to an initial 18-second increment, after which usage is rounded up in subsequent 6-second increments. The total amount of the call is rounded to the nearest cent with a $0.01 (one cent) minimum charge when the call duration is 18 seconds or less; or the total amount of the customer's calls are rounded to the nearest cent.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
1. CenturyLink Total Advantage
b. Terms and Conditions (Cont'd)

(2) Customers can choose an option where each call is subjected to an initial 15-second increment, after which usage is rounded up in subsequent 6-second increments. The total amount of the call is rounded to the nearest cent with a $0.01 (one cent) minimum charge when the call duration is 15 seconds or less, or the total amount of the customer's calls are rounded to the nearest cent. This option is available on an ICB basis only. (D)

(D)

(3) CenturyLink Total Advantage offers Enhanced Toll-Free Features for all CenturyLink Total Advantage customers. (T)

c. Minimums

(1) There is either a minimum monthly usage commitment per month (Minimum Monthly Commitment) or, an annual minimum usage commitment per twelve-month period (Annual Minimum Commitment) for all customers.

(2) If, during any Annual Period of the term, the customer's total usage of CenturyLink Total Advantage service falls below the Annual Minimum Commitment, the customer may be billed the actual amount for the service plus the difference between the customer's Annual Revenue and the Annual Minimum Commitment (referred to as a shortfall). For customers who sign a one, two or three-year Annual Minimum Commitment term, the Annual Period will begin on the first day of the second billing cycle following the customer's enrollment for service.

(3) For customers that sign a one, two, or three-year commitment, this shortfall requirement will be applied with the fourth full month's invoice or as described in the term agreement.

(4) If a customer selecting a Monthly Minimum Commitment has billed usage charges less than the required Monthly Minimum Commitment during any month's invoice, the customer may be required to pay the difference between the Monthly Minimum Commitment and the actual billed charges (referred to as a shortfall). This shortfall requirement will be applied with the fourth full month's invoice.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
1. CenturyLink Total Advantage (Cont'd)

d. Renewals

(1) Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The customer's notice of termination must be sent to:

CenturyLink
Attention: Dublin Service Center
GBM Disconnects – Disconnect Center
4650 Lakehurst, Floor 2
Dublin, OH 43017

(2) If written notification is not submitted to CenturyLink at least thirty (30) days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment will automatically renew. The renewed term commitment will be based on the same terms, conditions, monthly commitment level and initial term, and at the cataloged rates in effect at the time of such renewal.

(3) The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty (30) days written notice to the address above.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
1. CenturyLink Total Advantage (Cont'd)

e. Early Termination Charges

(1) Customers who terminate their monthly term commitment prior to the completion of the initial term and do not provide written notification to CenturyLink, will be billed and required to pay termination charges calculated using the following method:

- Taking the number of full months remaining in the current Annual Period in which the customer terminates the agreement, multiplied by the Monthly Usage Minimum, plus,

- 35% of the Monthly Usage Minimum, multiplied by the number of months, if any, remaining in the then-effective term, (other than the number of months referenced in the preceding paragraph), plus.

- Any applicable third-party early termination or related charges or penalties incurred by CenturyLink as a result of the customer's early termination.

(2) Customers who terminate their annual term commitment prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:

- Taking the Minimum Annual Commitment less the actual Annual Revenue generated during the Annual Period in which the customer terminates the enrollment, plus,

- 35% of the Annual Minimum Commitment, multiplied by the number of Annual Periods remaining in the then-effective term, (other than the Annual Period referred to in the section immediately preceding) if any, plus,

- Any applicable third-party early termination or related charges or penalties incurred by the Company as a result of the customer's early termination.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
1. CenturyLink Total Advantage (Cont'd)

f. Long Distance and Toll Free CenturyLink EZ Rate

(1) Customer may change their monthly recurring price plan up to four times per year without incurring a change fee charge. Changes to the monthly recurring price plan will be documented via an amendment signed by both parties. For purposes of such change fee changes, the year will begin on the later signature of the amendment and will start over each anniversary of the later signature date. If customer changes the monthly recurring price plan more than four times in a year, customer will be charged $50.00 per change for each change after the first four.

(2) If during the month the minute of use block is exceeded, overage minutes of use rate will apply to the overage minutes.

(3) At least twenty percent of all usage traffic in the selected block of time must be interstate. If the minutes-of-use traffic falls below twenty percent interstate, the rates may revert to CTA standard rates as specified in this section.

(4) This plan is provisioned in conjunction with the interstate Long Distance and Toll Free CenturyLink EZ Rate service under which CenturyLink provides interstate long distance usage.

g. Rates and Charges

(1) Rates and charges for CenturyLink services described herein that require dedicated access, do not include access and access-related charges including, without limitation, installation charges, inside wiring charges assessed by the Local Exchange Company (LEC), construction charges assessed by the LEC and, distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charges set forth herein do not include charges for customer premise equipment and related services.

(2) Regulatory charges and fees apply and are not included in the quoted rates. These include Payphone Surcharge, Operator Surcharges and Number Portability charges.

(3) The service offering is provided in conjunction with the comparable interstate CenturyLink Total Advantage Service and all terms, conditions and charges will apply.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
1. CenturyLink Total Advantage
g. Rates and Charges (Cont'd)

(4) CenturyLink Total Advantage Voice

The per-minute rate is as follows:

Rate for new customers of a CenturyLink Total Advantage contract on or after June 7, 2022 and renewal of these contracts.

Commitment Period	Inbound		Outbound		
	Switched	Dedicated	Switched	Dedicated**[1]**	(C)
1 Year Term	0.0490	0.0210	0.0490	0.0165	
2 Year Term	0.0360	0.0200	0.0360	0.0145	
3 Year Term	0.0350	0.0195	0.0350	0.0140	

Rate for customers of CenturyLink Total Advantage Service with contracts prior to June 22, 2004. (Rates also apply if customer renews the contract).

Switched Access – Outbound and Inbound, Per-Minute Rates

	INTERLATA	INTRALATA
MTM	$0.0900	$0.0900
1 Year	0.0763	0.0763
2 Year	0.0737	0.0737
3 Year	0.0711	0.0711

Dedicated – Outbound **[1]** and Inbound, Per-Minute Rates (C)

	INTERLATA	INTRALATA
MTM	$0.0643	$0.0643
1 Year	0.0579	0.0579
2 Year	0.0560	0.0560
3 Year	0.0532	0.0532

[1] Effective July 1, 2026, Domestic Voice Service – CenturyLink Total Advantage (CTA) Agreement (Dedicated Outbound: Interstate & Intrastate) is grandfathered and will no longer be available for new customer orders or new installations. (N) (N)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
1. CenturyLink Total Advantage
g. Rates and Charges
(4) CenturyLink Total Advantage Voice (Cont'd)

Rate for renewals and new customers of CenturyLink Total Advantage effective June 22, 2004 through October 9, 2005.

Switched Access – Outbound and Inbound, Per-Minute Rates

	INTERLATA	INTRALATA
MTM	$0.0790	$0.0790
1 Year	0.0710	0.0710
2 Year	0.0670	0.0670
3 Year	0.0630	0.0630

Dedicated – Outbound **[1]** and Inbound, Per-Minute Rates (C)

	INTERLATA	INTRALATA
MTM	$0.0530	$0.0530
1 Year	0.0470	0.0470
2 Year	0.0450	0.0450
3 Year	0.0420	0.0420

[1] **Effective July 1, 2026, Domestic Voice Service – CenturyLink Total Advantage (CTA) Agreement (Dedicated Outbound: Interstate & Intrastate) is grandfathered and will no longer be available for new customer orders or new installations.** (N)
(N)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
1. CenturyLink Total Advantage
g. Rates and Charges
(4) CenturyLink Total Advantage Voice (Cont'd)

Rate for customers of a CenturyLink Total Advantage contract effective October 10, 2005 through June 6, 2022.

Switched Access – Outbound and Inbound, Per-Minute Rates

	INTERLATA	INTRALATA
MTM	$0.0790	$0.0790
1 Year	0.0556	0.0556
2 Year	0.0525	0.0525
3 Year	0.0494	0.0494

Dedicated – Outbound **[1]** and Inbound, Per-Minute Rates (C)

	INTERLATA	INTRALATA
MTM	$0.0530	$0.0530
1 Year	0.0388	0.0388
2 Year	0.0367	0.0367
3 Year	0.0345	0.0345

(5) Reserved

[1] Effective July 1, 2026, Domestic Voice Service – CenturyLink Total Advantage (CTA) Agreement (Dedicated Outbound: Interstate & Intrastate) is grandfathered and will no longer be available for new customer orders or new installations. (N)

(N)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
1. CenturyLink Total Advantage
g. Rates and Charges (Cont'd)

(6) Long Distance and Toll Free CenturyLink EZ Rate

(a) Stand Alone Rates

- Switched

Monthly Recurring Charge	Minutes of Use	Overage Minutes of Use Rate
$ 100.00	2,050	$0.0488
250.00	5,400	0.0463
500.00	11,100	0.0450
750.00	17,200	0.0436
1,000.00	23,800	0.0420
1,500.00	37,000	0.0405
2,000.00	51,200	0.0391
2,500.00	66,600	0.0375
5,000.00	138,900	0.0360

- Dedicated

Monthly Recurring Charge	Minutes of Use	Overage Minutes of Use Rate
$ 250.00	10,200	$0.0245
500.00	20,800	0.0240
750.00	31,900	0.0235
1,000.00	43,500	0.0230
1,500.00	66,600	0.0225
2,000.00	90,900	0.0220
2,500.00	116,200	0.0215
5,000.00	238,000	0.0210

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
1. CenturyLink Total Advantage
g. Rates and Charges
(6) Long Distance and Toll Free CenturyLink EZ Rate (Cont'd)

(b) Rates bundled with other CenturyLink products

- Switched

Monthly Recurring Charge	Minutes of Use	Overage Minutes of Use Rate
$ 100.00	2,300	$0.0435
250.00	5,900	0.0424
500.00	12,200	0.0410
750.00	18,900	0.0397
1,000.00	26,200	0.0382
1,500.00	40,700	0.0369
2,000.00	56,300	0.0355
2,500.00	73,200	0.0342
5,000.00	152,800	0.0327

- Dedicated

Monthly Recurring Charge	Minutes of Use	Overage Minutes of Use Rate
$ 250.00	11,220	$0.0223
500.00	22,800	0.0219
750.00	35,090	0.0214
1,000.00	47,850	0.0209
1,500.00	73,260	0.0205
2,000.00	99,990	0.0200
2,500.00	127,820	0.0196
5,000.00	261,800	0.0191

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
1. CenturyLink Total Advantage
g. Rates and Charges (Cont'd)

(7) Enhanced Toll Free Features

(a) Basic Features – Standard

For application of rates and charges, refer to CenturyLink's Rates and Services Schedules.

(b) Charge for Each Toll-Free Number

The first Toll-Free Number has no monthly rate.

	MONTHLY RATE
• Month-to-Month	$5.00
• 1-Year term	5.00
• 2-Year term	2.5[illegible]
• 3-Year term	1.0[illegible]

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
1. CenturyLink Total Advantage (Cont'd)

h. Transactional Toll Free

(1) General Description

Transactional Toll-Free Service is a toll-free number (e.g., 800, 888) service. Calls may originate from anywhere in the contiguous or mainland United States or Canada and terminate to the customer's location at no charge to the calling party. Transactional Toll Free Service is intended for customers with larger call volumes and the inbound calls are routed over dedicated facilities.

(2) Terms and Conditions

(a) This service is provisioned in conjunction with the interstate Transactional Toll Free Service. Intrastate calling is an add-on to interstate Transactional Toll Free Service that includes additional rates and charges. The service is available where billing and technical capability exists. All other terms, conditions, and customer eligibility under this plan are specified in the Company's Rates and Services Schedules.

(b) Rates are quoted in full minutes. For intrastate calls, initial rate period is one (1) second; additional periods are 1 second intervals. A per call charge applies for each completed call. Bulk rounding applies to intrastate minutes.

(c) If the percentage of customer's calls that do not complete (out of attempted calls) meets or exceeds the Non-Completed Call Percentage Threshold for any given week, the Company may, upon 30 days notice, disconnect any and all circuit(s) providing service on which the Non-Completed Call Percentage Threshold was exceeded.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
1. CenturyLink Total Advantage
h. Transactional Toll Free (Cont'd)

(3) Rates and Charges

Rate for new and renewal customers of Total Advantage Agreement.

- Per-Minute Rates - Intrastate

INTRASTATE RATE

MONTH - TO MONTH	ONE YEAR	TWO YEAR	THREE YEAR
$0.0358	$0.0358	$0.0358	$0.0358

- Per Completed Call Rate

MONTH - TO MONTH	ONE YEAR	TWO YEAR	THREE YEAR
$0.0075	$0.0075	$0.0075	$0.0075

(4) Switched Digital Service (SDS)

(a) Provides digital connections in 64 Kbps increments of bandwidth via the public switched telephone network.

(b) Customers can access SDS via the following Local Exchange Carrier Configurations; Switched 56, both two-wire and four-wire, or the Integrated Services Digital Network's Basic Rate Interface (BRI) and Primary Rate Interface (PRI).

(c) Customers can order SDS on any of the configuration listed above using the CenturyLink SDS PIC code. These will be considered as switched access locations for routing and rating purposes.

(d) Rates

Contract Pricing is available on an individual case basis.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

2. Q.Government Network Services

a. General Description

Q.Government Network Services (GNS-2000) or CenturyLink Loyal Advantage (CLA) is the Company's long distance service for Federal, State and Local government customers. CLA provides one rate period, a flat per minute rate. The following services are currently available:

- Switched Outbound Long Distance
- Switched Inbound Long Distance
- Dedicated Outbound Long Distance
- Dedicated Inbound Long Distance
- Toll Free Features
- (D)
- Directory Assistance
- Virtual Network Service (VNS)

GNS-2000 is available via **two** options identified on the invoice as switched long distance, and dedicated long distance. (T) (D)

b. Terms and Conditions

(1) GNS-2000 is also governed by the Terms and Conditions contained in the Company's Rates and Services Schedules.

(2) GNS-2000 offers the following rate and billing structures to insure ease of management, network reliability and cost stability:

- Guaranteed Rates
- Flat Rates
- 6-Secont/18-Second Billing Increment for Domestic Calling
- (D)

(3) There are four different terms available (month-to-month, 1-year, 2-year and 3-year terms).

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
2. Q.Government Network Services (Cont'd)

c. GNS-2000/CLA

(1) Switched

GNS-2000 may be provisioned via Feature Group D ("FGD") for switched services from the customer's premises through the Local Exchange Carrier's central office to the Company network. All long-distance calls originating from or terminating to GNS-2000 switched access locations are automatically switched to the Company network. GNS-2000 Toll Free service may be provisioned on the same FGD line.

(2) Dedicated

GNS-2000 may also be provisioned via dedicated lines from the customer's premises through the local central office to the Company network. Dedicated access to GNS-2000 may be provisioned by T-3, T-1 or Dedicated Access Lines (DAL).

(D)

(D)

(3) Enhanced Toll Free Features (T)

For application of rates and charges, refer to the Company's Rates and Services Schedules.

(4) Directory Assistance (T)

For terms, conditions, and rates and charges, see Directory Assistance in Section 6 of this Catalog.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
2. Q.Government Network Services (Cont'd)

d. Term Agreements

The Company offers Month-to-Month, 1-year, 2-year, and 3-year terms. The Company agrees to provide the service for the duration of any term agreement at the rates determined at the time the agreement is executed. Should the rates decrease during the term of an agreement, the rates will be passed to the customer. However, the customer's rates will not be raised beyond the rates at the time the agreement is executed. Each customer will be required to sign an agreement for the furnishing of service.

e. Standard Features

(1) Switched Outbound Long Distance

- 101XXXX access is available
- "700" access where allowed
- Operator Assistance
- Directory Assistance (1-NPA-555-1212)
- Standard Billing Format

(2) Enhanced Toll Free Features

For application of rates and charges, refer to the Company's Rates and Services Schedules.

(D)

(D)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
2. Q.Government Network Services (Cont'd)

f. Optional Features

(1) Switched Outbound Long Distance

- Account Codes
- Omit Call Detail

(2) Enhanced Toll Free Features

For application of rates and charges, refer to the Company's Rates and Services Schedules.

g. Rates and Charges

(1) Domestic

One flat rate per minute.

(2) Rounding

All GNS-2000 services will be rounded to the nearest whole cent.

(3) Billable Minutes of Use/Rates

Rates are quoted in full minute increments. Each call is subjected to an initial 18-second increment, after which usage is rounded up in subsequent 6-second increments. The total amount of the call is rounded to the nearest cent with a $0.01 (one cent) minimum charge when the call duration is 18 seconds or less, or the total amount of the customer's calls are rounded to the nearest cent.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
2. Q.Government Network Services
g. Rates and Charges (Cont'd)

(4) Per Minute Rates

Rate for customers of CenturyLink Loyal Advantage Service with contracts prior to June 22, 2004.

	SWITCHED OUTBOUND		
MONTHLY	1-YEAR	2-YEAR	3-YEAR
$0.0742	$0.0712	$0.0697	$0.0683

	DEDICATED OUTBOUND		
MONTHLY	1-YEAR	2-YEAR	3-YEAR
$0.0685	$0.0539	$0.0528	$0.0517

	SWITCHED INBOUND		
MONTHLY	1-YEAR	2-YEAR	3-YEAR
$0.0742	$0.0712	$0.0697	$0.0683

	DEDICATED INBOUND		
MONTHLY	1-YEAR	2-YEAR	3-YEAR
$0.0685	$0.0539	$0.0528	$0.0517

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
2. Q.Government Network Services
g. Rates and Charges
(4) Per Minute Rates (Cont'd)

Rate for renewals and new customers of CenturyLink Loyal Advantage effective June 22, 2004 through November 17, 2005.

	SWITCHED OUTBOUND		
MONTHLY	1-YEAR	2-YEAR	3-YEAR
$0.0790	$0.0710	$0.0670	$0.0630

	DEDICATED OUTBOUND		
MONTHLY	1-YEAR	2-YEAR	3-YEAR
$0.0530	$0.0470	$0.0450	$0.0420

	SWITCHED INBOUND		
MONTHLY	1-YEAR	2-YEAR	3-YEAR
$0.0790	$0.0710	$0.0670	$0.0630

	DEDICATED INBOUND		
MONTHLY	1-YEAR	2-YEAR	3-YEAR
$0.0530	$0.0470	$0.0450	$0.0420

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
2. Q.Government Network Services
g. Rates and Charges
(4) Per Minute Rates (Cont'd)

Rate for renewals and new customers of CenturyLink Loyal Advantage effective November 18, 2005.

	SWITCHED OUTBOUND		
MONTHLY	1-YEAR	2-YEAR	3-YEAR
$0.0790	$0.0556	$0.0525	$0.0494

	DEDICATED OUTBOUND		
MONTHLY	1-YEAR	2-YEAR	3-YEAR
$0.0530	$0.0388	$0.0367	$0.0345

	SWITCHED INBOUND		
MONTHLY	1-YEAR	2-YEAR	3-YEAR
$0.0790	$0.0556	$0.0525	$0.0494

	DEDICATED INBOUND		
MONTHLY	1-YEAR	2-YEAR	3-YEAR
$0.0530	$0.0388	$0.0367	$0.0345

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

3. Reserved For Future Use (T-M)

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(M) Material moved to Casual Calling, Page 3.3.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

4. CenturyLink Connect

a. General Description

As of April 15, 2008 CenturyLink Connect is being offered as a contractual offering of business services at special rates, which is available on a one, two, or three-year term commitment. CenturyLink Connect is intended for retail business providing at least one of the following services: outbound call center, CenturyLink Conferencing, application services, broadcast fax/voice/satellite, internet services, payphones, shared tenant applications, or voice mail. The service is not available to telecommunication carriers, telecommunication resellers, or VoIP resellers. CenturyLink Connect has a minimum monthly revenue commitment of $5,000.00 or an annual commitment of $60,000.00.

b. Terms and Conditions

In addition to the terms and conditions following, services are also governed by the terms and conditions contained in the CenturyLink Rates and Services Schedules.

(1) Rates are quoted in full minutes. Call rounding is bulked. Business calls are measured and billed in six-second initial and six-second additional increments.

c. Directory Assistance

For terms, conditions and rates and charges, see Directory Assistance in Section 6 of this Catalog. (T)

d. Enhanced Toll-Free Features

For application of rates and charges, refer to the Company's Rates and Services Schedules.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
4. CenturyLink Connect (Cont'd)

e. Minimums

(1) CenturyLink Connect as of April 15, 2008

(a) Monthly – Three months after the effective date, contributory charges must equal or exceed the revenue commitment. Failure to meet the revenue commitment will result in application of a shortfall charge as specified in the contract.

(b) Annually – Contributory charges must equal or exceed the revenue commitment. Failure to meet the annual revenue commitment will result in the application of a shortfall charge.

(2) CenturyLink Connect prior to April 15, 2008

(a) There is a minimum monthly usage commitment per month (Minimum Monthly Commitment) of $5,000.00 or 15,000.00. Negotiated per minute rates may be furnished on a case-by-case basis in response to requests by customers, based on the monthly minimum usage commitment.

(b) If the customer's total usage falls below the Minimum Monthly Commitment, the customer will be billed the actual amount for the service plus the difference between the customer's actual spend and the Monthly Minimum Commitment.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
4. CenturyLink Connect (Cont'd)

f. Renewals

(1) CenturyLink Connect as of April 15, 2008

(a) As of April 15, 2008 either the customer or CenturyLink may terminate the agreement by providing not less than sixty (60) days written notice prior to the end of the initial or a renewal term. The customer's notice of termination must be sent to:

CenturyLink
Attention: Dublin Service Center
GBM Disconnects – Disconnect Center
4650 Lakehurst, Floor 2
Dublin, OH 43017

(b) If written notification is not submitted to CenturyLink at least sixty (60) days prior to the expiration of the initial or a renewal term, the contract will renew as described in the agreement.

(c) The customer may terminate at any time after the renewal period by providing not less than thirty (30) days written notice to CenturyLink at the address above.

(2) CenturyLink Connect prior to April 15, 2008

(a) Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The customer's notice of termination must be sent to:

CenturyLink
Attention: Dublin Service Center
GBM Disconnects – Disconnect Center
4650 Lakehurst, Floor 2
Dublin, OH 43017

(b) If written notification is not submitted to CenturyLink at least thirty (30) days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment will automatically renew. The renewed term commitment will be based on the same terms, conditions, monthly commitment level and initial term, and at the contract rates in effect at the time of such renewal.

(c) The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty (30) days written notice to the address above.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
4. CenturyLink Connect (Cont'd)

g. Early Termination Charges

(1) CenturyLink Connect as of April 15, 2008

As of April 15, 2008 refer to contract for explanation of whether early termination charges or service cancellation charges apply.

(2) CenturyLink Connect prior to April 15, 2008.

(a) Customers who terminate their annual term agreement prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:

- Taking the number of full months remaining in the current Annual Period in which the customer terminates the agreement, multiplied by the Monthly Usage Minimum, plus,
- 35% of the Monthly Usage Minimum, multiplied by the number of months, if any, remaining in the then-effective term, (other than the number of months referenced in the preceding paragraph) plus,
- Any applicable third-party early termination or related charges or penalties incurred by CenturyLink as a result of the customer's early termination.

h. Rates and Charges

Contract Pricing is available on an individual case basis for Dedicated Voice – Outbound (1+) and Inbound (toll-free).

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

5. CenturyLink Choice Unlimited Plan – Business

a. General Description

The CenturyLink Choice Unlimited Plan will allow a business customer to complete direct dialed voice calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate CenturyLink Choice Unlimited Plan. The monthly recurring charge provides unlimited direct dialed interstate and/or intrastate long distance calling each month.

(2) The CenturyLink Choice Unlimited Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Choice Unlimited Plan for business customers.

(3) Calls made using the CenturyLink Choice Unlimited Plan are billed in full minute increments.

(4) The CenturyLink Choice Unlimited Plan is only available to customers subscribing to local service from a carrier other than CenturyLink.

(5) The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the CenturyLink Choice Unlimited Plan.

(6) Certain restrictions apply. The CenturyLink Choice Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor the customer's usage to ensure that the customer's use of the CenturyLink Choice Unlimited Plan is consistent with the applicable restrictions. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer's choice.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
5. CenturyLink Choice Unlimited Plan – Business
b. Terms and Conditions (Cont'd)

(7) If the customer's usage exceeds 3,000 Minutes of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.

(8) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(9) Call detail is provided.

(10) CenturyLink Choice Unlimited Plan is available to all business customers that have no more than a total of ten business lines per location.

(11) Inbound Toll Free services permit customers to receive domestic inbound calls.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
5. CenturyLink Choice Unlimited Plan – Business (Cont'd)

c. Rates and Charges

(1) Switched Access – Outbound, Per-Minute Rates

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	$0.00	$0.00

	MONTHLY RATE	
• Per Line	[1]	(T)

(2) Toll-Free

Switched Access – Inbound, Per-Minute Rates.

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	$0.05	$0.05

(3) Charge for Each Toll-Free Number

	MONTHLY RATE	
• Per 8XX Number	[1]	(T)

[1] The monthly recurring charge which affords customers the ability to place long distance calls and the monthly recurring charge for Toll Free Service which affords customers the ability to receive long distance calls are located in the Company's Rates and Services Schedule No. 10. (N) (N)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

6. Reserved For Future Use (T-M)

(M) Material moved to Section 104, Page 38.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
6. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 39.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

7. Reserved For Future Use (T-M)

(M) Material moved to Section 104, Page 40.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
7. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 41.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

8. Virtual Network Service (VNS) And Switched Digital Service (SDS)

a. Virtual Network Service (VNS)

(1) General Description

VNS is a customized, software defined virtual private network service which provides a unified communication and management features for multi-location business customers. Subscribers to VNS receive the Standard Feature Package which includes the availability of dedicated access and termination and switched origination and termination; usage rates with volume discounts; international calling to international locations, universal range privileges, remote toli-free access into the VNS network and 7-digit and 10-digit private dial plans.

(2) Terms and Conditions

This service is provisioned in conjunction with the interstate VNS under which CenturyLink provides interstate long distance service. All other terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS), and customer eligibility under this service are specified in the CenturyLink Rates and Services Schedules.

(3) Rates and Charges

(a) CenturyLink Total Advantage Voice (CTA)

- Switched to Switched, Switched to Dedicated, or Dedicated to Switched:

  For application of rates and charges, refer to CenturyLink Total Advantage Switched and Dedicated Outbound and Inbound rates in this Catalog.

- Dedicated to Dedicated:

  For application of Dedicated rates and charges, refer to CenturyLink's Rates and Services Schedules.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
8. Virtual Network Service (VNS) And Switched Digital Service (SDS)
a. Virtual Network Service (VNS)
(3) Rates and Charges (Cont'd)

(b) CenturyLink Loyal Advantage (CLA)

- Switched to Switched, Switched to Dedicated, or Dedicated to Switched:

  For application of rates and charges, refer to CenturyLink Loyal Advantage Switched and Dedicated Outbound and Inbound rates in this Catalog.

- Dedicated to Dedicated:

  For application of Dedicated rates and charges, refer to CenturyLink's Rates and Services Schedules.

(c) CenturyLink Integrity

- Switched to Switched, Switched to Dedicated, or Dedicated to Switched:

  For application of rates and charges, refer to CenturyLink Integrity rates in this Catalog.

- Dedicated to Dedicated:

  For application of Dedicated rates and charges, refer to CenturyLink's Rates and Services Schedules.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
8. Virtual Network Service (VNS) And Switched Digital Service (SDS) (Cont'd)

b. Switched Digital Service (SDS)

(1) General Description

Provides digital connections in 64 Kbps increments of bandwidth via the public switched telephone network.

(2) Terms and Conditions

(a) Customers can access SDS via the following Local Exchange Carrier Configurations: Switched 56, both two-wire and four-wire; or the Integrated Services Digital Network's Basic Rate Interface (BRI) and Primary Rate Interface (PRI).

(b) Customers can order SDS on any of the configurations listed above, using the CenturyLink-provided Service PIC code. These will be considered as switched access locations for routing and rating purposes.

(3) Rates and Charges

Pricing will be developed on an individual case basis.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

9. MiCTA – Government And Education Services

a. General Description

This service is designed to provide a comprehensive communications solution to meet the special needs of MiCTA (Michigan Collegiate Telecommunication Association), a national organization that includes educational, governmental and non-profit entities. Following is a list of some of the telecommunication services that are available:

- (D)
- Data Services
- Directory Assistance
- Domestic 1+ and Toll-Free (switched & dedicated outbound and switched & dedicated inbound)
- Enhanced Toll-Free Features
- International 1+ and Toll-Free
- CenturyLink Conferencing

Eligible customers include Voice over Internet Protocol providers, Internet Service providers, cable companies and certain enhanced service providers.

b. Terms and Conditions

(1) This service requires a customer to sign a term commitment of month-to-month, one, two, or three years.

(2) This service is provisioned in conjunction with the interstate service under which CenturyLink provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the CenturyLink Rates and Services Schedules.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
9. MiCTA – Government And Education Services (Cont'd)

c. Renewals

- Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The customer's notice of termination must be sent to:

CenturyLink
Attention: Dublin Service Center
GBM Disconnects – Disconnect Center
4650 Lakehurst, Floor 2
Dublin, OH 43017

- If written notification is not submitted to CenturyLink at least thirty (30) days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, the customer continues service with the same terms, conditions, monthly commitment level, and at the contract rates in effect at that time.

- The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty (30) days written notice to the address above.

d. Early Termination Charges

Customers who terminate their monthly term commitment prior to the completion of the initial term and do not provide written notification to CenturyLink, will be billed and required to pay termination charges calculated using the following method:

- 35% of the Monthly Usage Minimum, multiplied by the number of months, if any, remaining in the then-effective term, (other than the number of months referenced in the preceding paragraph).

Customers who terminate their annual term commitment prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:

- 35% of the Annual Minimum Commitment, multiplied by the number of Annual Periods remaining in the then-effective term, (other than the Annual Period referred to in the section immediately preceding) if any.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
9. MiCTA – Government And Education Services (Cont'd)

e. Rates and Charges

(1) Rates and charges for CenturyLink Services described herein that require dedicated access do not include access and access-related charges including, without limitation, installation charges, inside wiring charges assessed by the Local Exchange Company (LEC), construction charges assessed by the LEC and, distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charges set forth herein do not include charges for customer premises equipment and related services.

(2) Regulatory charges and fees apply and are not included in the quoted rates, including Payphone Surcharge, Operator Surcharges and Number Portability charges. All charges stated in this Catalog are computed by CenturyLink exclusive of any federal, state, local, use, excise, gross receipts, sales or privilege taxes, other taxes, universal service fees, duties, fees or other similar obligations imposed now or in the future.

(3) The service offering is provided in conjunction with the comparable interstate MiCTA Service and all terms, conditions and charges will apply.

(4) Rates are quoted in full minutes. Timing of calls is eighteen-second initial and six-second incremental, however, calls are subject to a thirty-second minimum average time requirement. Calls are natural or standard rounded unless otherwise specified in the individual customer contract.

(5) Per-Minute rates are specified, following.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
9. MiCTA – Government And Education Services
e. Rates and Charges (Cont'd)

(6) Directory Assistance

Directory Assistance is available to MiCTA customers. Rates and charges appear in Section 6 of this Catalog.

(D)

(D)

(7) MiCTA Government and Education Services (T)

(a) Direct Dial (1+ and Toll-Free)

Outbound and Inbound, Per-Minute Rates[1]

	MONTH TO MONTH	1-YEAR	2-YEAR	3-YEAR
• On – On	$0.0148	$0.0145	$0.0142	$0.0140
• On – Off	0.0332	0.0325	0.0319	0.0312
• Off – On	0.0265	0.0260	0.0255	0.0250
• Off – Off	0.0427	0.0418	0.0410	0.0402

[1] On – On Voice calls (between customer locations only) with dedicated access origination and dedicated access termination
[1] On – Off Voice calls with dedicated access origination and switched access termination
[1] Off – On Voice calls with switched access origination and dedicated access termination
[1] Off – Off Voice calls with switched access origination and switched access termination

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

10. CenturyLink Total Advantage Express Service

a. General Description

CenturyLink Total Advantage Express is a suite of communications services targeted to mid-sized business customers based on term and minimum usage commitments. CenturyLink Total Advantage Express Service is designed for new businesses with monthly revenue between $100 to $5,000 or annual revenue between $1,200 to $60,000 of contributory and discounted services. It is available on a one-year, two-year, or three-year term commitment. Effective November 30, 2007, CenturyLink Total Advantage Express Service is available for businesses with monthly revenue up to $5,000 or annual revenue up to $60,000 of contributory and discounted services.

b. Terms and Conditions

(1) The same terms and conditions applicable to CenturyLink Total Advantage also apply to CenturyLink Total Advantage Express.

(D)

(D)

c. Long Distance Block of Minutes Offering

(1) Option 1 (Effective July 1, 2013, Option 1 is not available to new customers)

This long distance offering provides a block of free minutes and is provisioned in conjunction with the interstate long distance offering under which the Company provides interstate long distance service. This intrastate service is an add-on to the interstate service that includes monthly recurring charges, and is available where billing and technical capability exists. All other terms, conditions and customer eligibility are specified in the Company's Rates and Services Schedules.

The Company will charge customers for any usage in excess of the block minutes (overage minutes). The block of minutes can be used for direct dial (switched outbound) long distance voice services. Block minutes cannot be applied to operator, directory assistance, Toll Free (switched inbound), and international services. The overage minute's rate applies for each minute of each call per month in excess of the customer's selected block of minutes. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
10. CenturyLink Total Advantage Express Service
c. Long Distance Block of Minutes Offering
(1) Option 1 (Effective July 1, 2013, Option 1 is not available to new customers) (Cont'd)

This offer is only available to business customers subscribing to retail local exchange service from an affiliate of the Company that provides local service, and, requires provisioning of interstate/interLATA, intrastate/interLATA and intrastate/intraLATA service. Local services will be billed by the affiliate company, long distance charges will be billed separately by CenturyLink. The following qualifying products and services are required for this offer:

- CenturyLink ISDN PRS under an Express Agreement.

If customer's local service is terminated either by the customer or the Company, the customer's long distance service will be converted to the Total Advantage Express Voice rates.

(2) Option 2

This long distance offering provides a block of free minutes and is provisioned in conjunction with the intrastate long distance offering under which the Company provides intrastate long distance service. The block of minutes can be used for direct dial (switched outbound) and toll free long distance voice services. Block minutes cannot be applied to operator, directory assistance, and international services. This service includes monthly recurring charges, and is available where billing and technical capability exists.

The Company will charge customers for any usage in excess of the block minutes (overage minutes). The overage minute's rate applies for each minute of each call per month in excess of the customer's selected block of minutes. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
10. CenturyLink Total Advantage Express Service
c. Long Distance Block of Minutes Offering
(2) Option 2 (Cont'd)

This offer is only available to business customers subscribing to retail local exchange service from an affiliate of the Company that provides local service, and, requires provisioning of interstate and intrastate service. To be eligible for Long Distance Block of Minutes Option 2, the customer can subscribe up to three (3) ISDN-PRI provided by the Company's local exchange affiliate and receive 5,000 minutes per account. Local services will be billed by the affiliate company, long distance charges will be billed separately by CenturyLink. The following qualifying products and services are required for this offer:

- CenturyLink ISDN PRS under an Express Agreement.

If customer's local service is terminated either by the customer or the Company, the customer's long distance service will be converted to the Total Advantage Express Voice rates.

(3) Total Advantage Express 4x4, Option 3 (N)

This offer is only available to new business customers signing a new Agreement, existing customers adding domestic voice to their Agreement, existing customers whose Agreement contains domestic voice service and has no more than 3 months remaining in the Initial Term of a one year Term, 6 months remaining in the Initial Term of a two year Term, or 9 months remaining in the Initial Term of a three year Term.

Customers must agree to a minimum $100/monthly commitment on their Agreement. The pricing is only available to customers with a maximum, combined CenturyLink Long Distance and Toll Free spend of $5,000 per month. Unless, otherwise indicated, all calls are rated in full-minute increments. Partial minutes will be rounded up to the next full minute. This plan is provisioned in conjunction with the add-on intrastate offer under which the Company provides intrastate long distance usage. CenturyLink will provide this offer in locations where billing and technical resources are available. (N)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
10. CenturyLink Total Advantage Express Service (Cont'd)

d. Rates and Charges

(1) Rate for new and renewal customers of CenturyLink Total Advantage Express Voice.

Switched Access – Outbound, Inbound, Per-Minute Rates

	Intrastate	IntraLATA
1 Year	$0.0500	$0.0500
2 Year	0.0450	0.0450
3 Year	0.0400	0.0400

(2) Total Advantage Express Block Of Minutes, Option 1 (Effective July 1, 2013, Option 1 no longer available to new customers)

Rate overage minutes of use, and toll free minutes of use, for new and renewal customers of CenturyLink Total Advantage Express Block of Minutes, Option 1.

Switched Access – Outbound, Inbound, Per-Minute Rates

	Intrastate	IntraLATA
1 Year	$0.0400	$0.0400
2 Year	0.0400	0.0400
3 Year	0.0400	0.0400

(3) Total Advantage Express Block of Minutes, Option 2

Total Block of Interstate and Intrastate, Outbound and Inbound, switched voice minutes

MINUTES INCLUDED IN BLOCK	MONTHLY RECURRING CHARGE	OVERAGE PER MINUTE RATE
5,000	$0.00	$0.03

(4) Total Advantage Express 4x4, Option 3 (N)

Switched Access – Outbound and Inbound, Per-Minute Rates

	INTRASTATE	INTRALATA
3-Year	0.0400	0.0400 (N)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

11. CenturyLink Express Service

a. General Description

(1) CenturyLink Express Services offer a suite of telecommunication services to non-telecommunications carrier customers operating within the wholesale market with special rates on an individual contract basis, which is available on a one, two or three-year term commitment. CenturyLink Express Services are available to eligible customers that:

- provide an information service to the public for a fee, and
- represent that CenturyLink Express Services will be purchased as an input into the customer's information service offering and not for resale as a telecommunications service

(2) Eligible customers include Voice over Internet Protocol providers, Internet Service providers, cable companies and certain enhanced service providers.

b. Terms and Conditions

(1) This service works in conjunction with the interstate CenturyLink Express Services under which CenturyLink provides interstate long distance usage. All other terms and conditions, including any applicable discounts and customer eligibility are specified in the CenturyLink Rates and Services Schedules.

(2) CenturyLink Express Services are only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Express Service.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
11. CenturyLink Express Service (Cont'd)

c. Products and Services

(1) CenturyLink Express Service Voice Terminating Service

(a) General Description

CenturyLink Express Service Voice Terminating Service is a product in which CenturyLink terminates intrastate voice traffic, including, without limitation, facsimile transmissions, delivered to CenturyLink over a carrier dedicated access line, which is a dedicated circuit that is connected to a switching platform and has the ability to aggregate traffic from, or deliver traffic to, multiple end-users.

(b) Terms and Conditions

Domestic service rates are for full minutes and are billed in six-second increments. Domestic minutes are bulk rounded.

(c) Renewals

- Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The customer's notice of termination must be sent to:

CenturyLink.
Attention: Dublin Service Center
GBM Disconnects – Disconnect Center
4650 Lakehurst, Floor 2
Dublin, OH 43017

- If written notification is not submitted to CenturyLink at least thirty (30) days prior to the expiration of the initial term commitment, and CenturyLink has not given notice of termination to the customer, the customer continues service with the same terms, conditions, monthly commitment level, and at the contract rates in effect at that time.

- The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty (30) days written notice to the address above.

(d) Service Level Agreement (SLA) Guarantees

SLA Guarantees do not apply.\

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
11. CenturyLink Express Service
c. Products and Services
(1) CenturyLink Express Service Voice Terminating Service (Cont'd)

(e) Discounts

Additional discounts are available based on customer's total contributory charges invoiced to the customer under an applicable CenturyLink Express Service Voice Terminating Service Agreement during that billing cycle. The applicable monthly discount will be applied against the customer's use of interstate CenturyLink Express Service Voice Terminating Service. No revenue commitment is required to be eligible for these discounts.

(f) Rates and Charges

Pricing for dedicated intrastate voice outbound will be developed on an individual case basis (ICB). Pricing for dedicated interstate voice outbound and Directory Assistance are specified in the CenturyLink Rates and Services Schedules.

(2) CenturyLink Express Service 8XX Voice Originating Service

(a) General Description

CenturyLink Express Service 8XX Voice Originating Service is a product in which CenturyLink originates customer's toll-free voice traffic in the domestic United States and delivers such traffic to customer over a carrier dedicated access line, which is a dedicated circuit that is connected to a switching platform and has the ability to aggregate traffic from, or deliver traffic to, multiple end-users.

(b) Terms and Conditions

Domestic service rates are for full minutes and are billed in six-second increments. CenturyLink may charge each short duration call (under six seconds in length), and an additional $0.01 surcharge per call. Domestic minutes are bulk rounded.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
11. CenturyLink Express Service
c. Products and Services
(2) CenturyLink Express Service 8XX Voice Originating Service (Cont'd)

(c) Renewals

- Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The customer's notice of termination must be sent to:

CenturyLink.
Attention: Dublin Service Center
GBM Disconnects – Disconnect Center
4650 Lakehurst, Floor 2
Dublin, OH 43017

- If written notification is not submitted to CenturyLink at least thirty (30) days prior to the expiration of the initial term commitment, and CenturyLink has not given notice of termination to the customer, the customer continues service with the same terms, conditions, monthly commitment level, and at the contract rates in effect at that time.

- The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty (30) days written notice to the address above.

(d) Service Level Agreement (SLA) Guarantees

SLA Guarantees do not apply.

(e) Toll Free Enhanced Features are available.

(f) Discounts

Additional discounts are available based on customer's total contributory charges invoiced to the customer under an applicable CenturyLink Express Service 8XX Voice Originating Service Agreement during that billing cycle. The applicable monthly discount will be applied against the customer's use of interstate CenturyLink Express Service 8XX Voice Originating Service. No revenue commitment is required to be eligible for these discounts.

(g) Rates and Charges

Pricing for dedicated intrastate voice inbound will be developed on an individual case basis (ICB). Pricing for dedicated interstate voice inbound and toll-free enhanced features are specified in the Company's Rates and Services Schedules.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
11. CenturyLink Express Service
c. Products and Services (Cont'd)

(3) CenturyLink IP Voice Termination Services

(a) General Description

CenturyLink IP Voice Termination Services (the "Service" for purposes of this Section) are products providing communications services, in which CenturyLink will aggregate customer's Internet protocol (IP) voice traffic. including facsimile transmissions, and provide transport and termination services to the Public Switched Telephone Network (PSTN). Unless customer chooses to deliver such IP voice traffic to CenturyLink via the public Internet only, the service requires customer's purchase from CenturyLink of a dedicated IP-capable connection. The Service is an IP voice long distance termination service that is not sold to end users. The Service does not support local services 911, E911, operator services, local number portability, directory listings, or directory assistance.

(b) Terms and Conditions

- CenturyLink IP Voice Service Guide

The service shall perform in accordance with the terms and specifications set forth in the CenturyLink IP Voice Service Guide (the "Service Guide"), as amended from time to time by CenturyLink. The Service Guide is provided to the customer after both the customer and CenturyLink sign an agreement or amendment governing the Service. CenturyLink reserves the right to refuse to accept, suspend or limit any or all of customer's traffic not complying with the provisions of the Service Guide or that CenturyLink believes is adversely affecting other customers or the CenturyLink network.

- Billing and Rounding

Domestic service rates are for full minutes and are billed in six-second increments. Domestic minutes are bulk rounded.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
11. CenturyLink Express Service
c. Products and Services
(3) CenturyLink IP Voice Termination Services
(b) Terms and Conditions (Cont'd)

- Termination

  Either the customer or CenturyLink may terminate the CenturyLink Service Exhibit governing the service by providing sixty (60) days' written notice. The customer's notice of termination must be sent to:

  CenturyLink.
  Attention: Dublin Service Center
  GEM Disconnects – Disconnect Center
  4650 Lakehurst, Floor 2
  Dublin, OH 43017

- Discounts

  Additional discounts are available based on the customer's total contributory charges invoiced to the customer under an applicable CenturyLink Service Exhibit during that billing cycle. The applicable monthly discount will be applied against the customer's use of applicable CenturyLink Services. No revenue commitment is required to be eligible for these discounts.

- Service Level Agreement (SLA) Guarantees

  SLA guarantees do not apply.

- Rates and Charges

  Pricing for dedicated intrastate service will be developed on an individual case basis (ICB). Pricing for dedicated interstate service is specified in the CenturyLink Rates and Services Schedules.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
11. CenturyLink Express Service
c. Products and Services (Cont'd)

(4) CenturyLink Express Service Voice Switched Services

(a) General Description

CenturyLink Express Service Voice Switched Services is a product in which CenturyLink originates and terminates intrastate switched 1+ and 8XX voice traffic, including without limitation facsimile transmissions. Traffic originates from the End User's telephone number (ANI) or premises equipment and terminates to the called party via the CenturyLink network.

(b) Terms and Conditions

- Billing and Rounding

  Domestic service rates are for full minutes and are billed in six-second increments. Domestic minutes are bulk rounded.

- Renewals

- Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The customer's notice of termination must be sent to:

  CenturyLink.
  Attention: Dublin Service Center
  GBM Disconnects – Disconnect Center
  4650 Lakehurst, Floor 2
  Dublin, OH 43017

- If written notification is not submitted to CenturyLink at least thirty (30) days prior to the expiration of the initial term commitment, and CenturyLink has not given notice of termination to the customer, the customer continues service with the same terms, conditions, monthly commitment level, and at the contract rates in effect at that time.

- The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty (30) days written notice to the address above.

- Service Level Agreement (SLA) Guarantees

  SLA Guarantees do not apply.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
11. CenturyLink Express Service
c. Products and Services (Cont'd)
(4) CenturyLink Express Service Voice Switched Services
(b) Terms and Conditions (Cont'd)

- Discounts

Additional discounts are available based on customer's total contributory charges invoiced to the customer under an applicable CenturyLink Express Service Switched Services Agreement during that billing cycle. The applicable monthly discount will be applied against the customer's use of interstate CenturyLink Express Service Switched Services. No revenue commitment is required to be eligible for these discounts.

(c) Rates and Charges

Pricing for dedicated intrastate voice outbound will be developed on an individual case basis (ICB). Pricing for dedicated interstate voice outbound and Directory Assistance are specified in the CenturyLink Rates and Services Schedules.

(5) CenturyLink Express Service for Private Line Transport Service (PLTS) – **GRANDFATHERED** [1] (C) (C)

The Company may, at the request of the customer, provide CenturyLink Express Service for Private Line Transport Service (PLTS). All such requests will be reviewed to determine the feasibility of implementing the request and whether the Company wishes to provide the requested service or modification. In such cases, where the Company has agreed to fulfill the customer's request, the applicable charges, rates, terms and conditions will be determined on an individual case basis (ICB) where suitable facilities are available.

Specific terms and conditions will be determined by the Company on an individual case basis with each customer and included in the contract and/or contract addenda.

[1] **Effective June 1, 2025, CenturyLink Express Private Line Transport Services will no longer be available to new customers or for new orders from existing customers, including any Moves, Adds or Changes. Customers with services under existing contracts will continue to be supported as required until the expiration of the contract. Contracts will not be renewed. Service terms will expire at the end of the current applicable service term.** (N) (N)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

12. Reserved For Future Use

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

13. Reserved For Future Use

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

14. Reserved For Future Use

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

15. Reserved For Future Use

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

16. Reserved For Future Use

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

17. Reserved For Future Use

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

18. Reserved For Future Use

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services

The following plans are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc.)

Message Telecommunications Service (MTS)

Message Telecommunications Services, except for Business Sense, are add-ons to the Company's interstate offerings and accordingly, customers must subscribe to Message Telecommunications Services for both the interstate and intrastate long distance service. These services are available only through CenturyLink LOC to CenturyLink LOC and the Company's competitive local exchange service business customers who have selected the Company as their Primary Interexchange Carrier. Applicable interstate rates are located in the Company's Rates and Services Schedules.

A customer's phone line may not be classified as a "residential," "public" or "semi-public" line or in housing associated with educational institutions. The term "Dial-1" does not include: 1) calls which are pay-for-use, including but not limited to calls to 900, 976, 555 and 700 numbers, 2) calls to Directory Assistance, 3) operator service calls, including emergency interrupt and intercept call completion, 4) inbound toll free service calls, 5) Switched Data Services ("SDS") calls and 6) international calls.

Operator Services and Directory Assistance are available with all services under the terms and conditions specified in Section 6 of this Catalog. Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein, unless otherwise specified in the rates section for a particular service.

Toll Free Service is available with Message Telecommunications Services. The Toll Free Service rates in this Section apply for customers whose accounts have not been converted to the Company's new billing and provisioning platform unless specified otherwise for a particular service. Simple Business Solutions Toll Free Service as specified in this Section is the only toll free service option available with Business Assist Advantage Plans.

Customers whose accounts have been converted to the Company's new billing and provisioning platform who have not selected a specific long distance plan will be billed at the rates applicable for Matchmaker service.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

1. Solutions Service

If the Company determines the service is not being used for business service or in any other way violates the restrictions of this service, the subscriber will be ineligible for the service and the Company may terminate the customer's account.

The Solutions Service rates will apply as long as the customer remains a Company and a CenturyLink LOC customer and subscribes to all of the qualifying services. Customers who discontinue any or all of the qualifying services will no longer be eligible to subscribe to a Solutions Service and will be switched, upon notice, to Business Sense as set forth in this Section.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Reserved For Future Use (T-M)

(M) Material moved to Section 104, Page 67.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 68.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 69.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 70.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 71.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 72.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 73.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 74.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 75.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 76.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 77.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Solutions Service (Cont'd)

e. Block of Time For Integrated Service – Option 2

(1) General Description

Block of Time for Integrated Service Option 2 offers business customers a block of minutes that can be used for direct dial outbound and inbound interstate and intrastate long distance services. Block of Time minutes cannot be applied to Operator Assistance calls, Directory Assistance or international usage. Each customer may purchase only one block of minutes for each qualifying local service. Customers must also subscribe to companion interstate service.

(2) Terms and Conditions

(a) To be eligible for Block of Time for Integrated Service Option 2, the customer can subscribe up to three (3) ISDN-PRI provided by the Company's local exchange affiliate and receive 5,000 minutes per PRI.

(b) Eligible customers may subscribe to a block of 5,000 minutes. A per minute overage rate applies for all usage in excess of the block minutes. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

(c) Toll Free Service is available with this product. A separate monthly recurring charge for each Toll Free number applies.

(d) The Block of Time for Integrated Service Option 2 rates will apply as long as the customer subscribes to a qualifying service. Customers who discontinue the qualifying service(s) will no longer be eligible to subscribe to the service and will be switched, upon notice, to Block of Time for Small Business as set forth in this Section.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Solutions Service
e. Block of Time For Integrated Service – Option 2

(3) Rates and Charges

(a) Total Block of Interstate and Intrastate, Outbound and Inbound, Voice Minutes

TOTAL MINUTES INCLUDED IN BLOCK	MRC[1]
5,000	$0.00

(b) Overage Rates

For any qualified domestic, outbound and/or inbound, long distance minute of use above a customer's monthly block of minutes plan, the customer will be charged a per minute rate.

	PER MINUTE
• Over 5,000 Minutes Per Month	$0.03

(c) Toll Free Service

	MONTHLY[1]
• Charge for Each Toll Free Number	$0.99

[1] The monthly recurring charge is identical to, and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's Rates and Services Schedules.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 78.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 79.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 80.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 81.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 82.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 83.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 84.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

2. Reserved For Future Use (T-M)

(M) Material moved to Section 104, Page 85.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
2. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 86.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd) (N)

3. Simply Unlimited Business

A. General Description

Simply Unlimited Business customers will receive unlimited interstate and intrastate direct dialed voice calls for a monthly recurring charge. This plan is provisioned in conjunction with the interstate Simply Unlimited Business unlimited calling plan under which the Company provides interstate long distance service.

B. Terms and Conditions

1. **The monthly recurring charge set forth following applies in addition to the monthly recurring charge applicable to the corollary interstate Simply Unlimited Business calling plan.**

2. **Each line subscribed to the Simply Unlimited Business calling plan must meet the eligibility requirements.**

3. **To be eligible for this calling plan, the customer must subscribe to any CenturyLink affiliate local exchange company's Simply Unlimited Business service package.**

4. **CenturyLink will provide this plan in locations where billing and technical resources are available.**

5. **All services must be billed by an affiliated company on the same invoice in order to subscribe to this offer.**

6. **The customer may subscribe to this service for a maximum of twenty lines per location. This service is available to business customers with no more than a maximum of 25 lines across all service territories served by a CenturyLink local exchange company.**

7. **Unlimited interstate and intrastate calling is available only for typical domestic voice usage. The Simply Unlimited Business calling plan may not be used for any purpose that does not involve a single path person-to-person conversation or voice message. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line.** (N)

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08/06/2021

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
3. SIMPLY UNLIMITED BUSINESS
B. Terms and Conditions (Cont'd) (N)

8. The term direct dialed voice calls does not include the following types of calls:

- calls to Internet service providers or other data service providers
- multi-party conference calls (except when dialed using a toll free number)
- calls initiated by high volume auto dialers (high volume call centers), PBX, ISDN, FX, PAL, Coin, Payphones, Centrex, WATS, KS, or ACD systems, or the functional equivalent of any such system
- calls for the purpose of dictation or transcription
- chat lines
- intercom calls / monitoring calls
- plan does not include 900 number calls, directory assistance, calling cards, or operator services
- calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message; single faxes

9. Toll free calling services are not included in the unlimited calling plan and are chargeable at the rates applicable for those services.

10. This plan includes an option to add toll free (inbound calling) service. This toll free service has a separate per minute rate and a monthly charge for each toll free number. Rates, terms and conditions are located in the CenturyLink LLC Interstate Rates and Services Schedule.

11. If the customer's usage exceeds 3,000 minutes of use in any month, the customer shall be presumed to be in violation of the applicable restrictions, and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.

12. The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this Schedule will no longer apply to Simply Unlimited Business, the monthly rates herein will continue to apply until such time as customers are notified in advance of rate increases, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer. (N)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
3. SIMPLY UNLIMITED BUSINESS CLDL1VF, CLDL2VF, CLDL3VF, CLDL4VF CLDL5VF
B. Terms and Conditions (Cont'd)

13. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

14. All other rates, terms and conditions, including any applicable discounts and Rates and Services Schedule Interstate and International No. 10.

C. Rates and Charges

1. Per Minute

SIMPLY UNLIMITED BUSINESS	INTRASTATE PER MINUTE RATE
Qualified Voice Outbound Usage	—
Data and Fax Calls	$0.10

2. Monthly Plan Fees [1]

The following monthly recurring charge for intrastate calling and the additional monthly recurring charge applicable for the corollary interstate Simply Unlimited Business long distance plan are included in the monthly rate for the companion local service package and will not apply as separate line items on the customer's invoice.

SIMPLY UNLIMITED BUSINESS	INTRASTATE MONTHLY RATE PER LINE
Initial and Each Additional Line or Trunk	**$1.75** (C)

[1] The interstate portion of the monthly recurring charge which affords customers the ability to place interstate long-distance calls is located in the Company's Rates and Services Schedule Interstate and International No. 10.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services **(Cont'd)** (T)
4. Reserved For Future **Use** (T)

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

5. Reserved For Future Use (T-M)

(M) Material moved to Section 104, Page 91.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F Voice Long Distance Services
5. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 92.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

6. Reserved For Future Use (T-M)

(M) Material moved to Section 104, Page 93.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
6. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 94.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
6. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 95.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
6. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 96.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
6. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 97.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
6. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 98.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
6. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 99.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

7. Business Assist Advantage Plans

Business Assist Advantage Plans are available only through CenturyLink LOC to CenturyLink LOC and the Company's competitive local exchange service business customers whose accounts have been converted to or established in the Company's new billing and provisioning platform. Customers must subscribe to Business Assist Advantage Plans for both the interstate and intrastate long distance service.

Unless otherwise specified for a particular Business Assist Advantage Plan, the monthly recurring charges for Business Assist Advantage Plans will be billed in advance. The customer's first invoice will contain a pro-rated MRC for the first month (based on the number of customer in-service days in the initial billing cycle) and a full MRC for the second month. (C)

Business Assist Advantage Plans rates will apply as long as the customer subscribes to all of the qualifying services. Customers who discontinue any or all of the qualifying services that are required to remain eligible for a Business Assist Advantage Plan will be switched, upon notice, to Matchmaker as set forth in this Section, unless specified otherwise elsewhere in this Catalog for a particular service.

If the Company determines the service to which a customer subscribes is not being used for individual business service, or in any other way violates the restrictions of that service, the subscriber will be ineligible for the service and the Company may: (1) terminate the subscriber's account or (2) switch the customer's service, upon notice, to Matchmaker as set forth in this Section, unless the customer requests a different service for which he is eligible.

Simple Business Solutions Toll Free Service is available with all Business Assist Advantage Plans for an additional charge as specified in this Section.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
7. Business Assist Advantage Plans (Cont'd)

a. **Business Unlimited**

(1) General Description

Business Unlimited customers will receive unlimited interstate and intrastate Dial-1 voice usage for a monthly recurring charge. A 10 cent per minute charge applies for data calls, including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers.

(2) Terms and Conditions

(a) Unlimited Dial-1 calling is available only for typical domestic voice usage. Business Unlimited may not be used for any purpose inconsistent with typical domestic voice usage, including usage from multi-party conference calls, auto-dialing, resale, chat rooms, call centers, direct telemarketing centers, and any other use that does not involve a single path person-to-person conversation or voice message. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provide multiple paths over a single line.

(b) Calls placed to 900 numbers, toll free calling services, directory assistance, or completed using a calling card or operator services are not included in the unlimited calling plan and are chargeable at the rates applicable for those services.

(3) Option 1

The customer may subscribe to this service for a maximum of ten lines per location/account. Multiple location accounts are limited to ten unlimited lines per account. Each line subscribed to Business Unlimited must meet the eligibility requirements specified, following.

To be eligible for this service, the customer must subscribe to one of the following CenturyLink LOC or Company competitive local exchange services:

- (1) Business Assist Advantage Plan (with unlimited extended/expanded local calling, where offered); (2) Hosted Multiline Bundle; (3) Centrex Service II with a term discount plan; (4) Business Unlimited; or (5) Business Unlimited Plus

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
7. Business Assist Advantage Plans
a. Business Unlimited (Cont'd)

(4) Option 2 and Option 3

The customer may subscribe to this service for a maximum of ten lines per location. Each line subscribed to Business Unlimited must meet the eligibility requirements specified, following.

All services must be billed by an affiliated company on the same invoice in order to subscribe to this offer.

To be eligible for this service, the customer must subscribe to one of the following CenturyLink LOC or Company competitive local exchange services:

- Core Connect 1, Core Connect 2

(5) Rates and Charges

(a) Dial-1 Voice Usage Rate (All Options)

	PER MINUTE
• Qualified Voice Usage Rate	$0.00
• Data Calls	0.10

(b) Monthly Recurring Charge

	INTRASTATE
Option 1	
• Initial Line	$12.00 (I)
• Each Additional Line	7.00 (I)
Option 2 Core Connect 1	
• Initial Line	$12.00 (I)
• Each Additional Line	7.00 (I)
Option 3 Core Connect 2	
• Initial Line	$17.00 (I)
• Each Additional Line	7.00 (I)

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The interstate portion of the monthly recurring charge which affords customers the ability to place interstate long distance calls is located in the Company's Rates and Services Schedules.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
7. Business Assist Advantage Plans (Cont'd)

b. Matchmaker

(1) General Description

Matchmaker, a basic switched toll service, offers business customers a flat rate for Dial-1. Customers who have not selected a specific long distance plan will be billed at the rates reflected herein.

(2) Terms and Conditions

(a) All calls are billed in whole minute increments. Partial minutes are rounded up to the next whole minute.

(b) There is no monthly recurring charge associated with this product.

(3) Rates and Charges

	PER MINUTE
• Dial-1 Rate	$0.59

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services

7. Reserved For Future Use (T-M)

(M) Material moved to Section 104, Page 100.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
7. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 101.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
7. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 102.

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NE2017-006

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
7. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 103.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
7. Business Assist Advantage Plans (Cont'd)

f. Simple Business Solutions Toll Free Service

(1) General Description

Simple Business Solutions Toll Free Service is available to business customers who subscribe to a Company Message Telecommunications Services (MTS) which does not include a defined toll free per minute rate option. Simple Business Solutions Toll Free Service is a flat-rated, inward calling service which allows calls to be terminated over the subscriber's business phone line. The phone line to which calls are terminated must also be presubscribed to a Company MTS long distance plan for Dial-1 outbound calling.

(2) Terms and Conditions

(a) In emergency conditions (e.g. disaster recovery) the terminating number to which a toll free number is routed may be temporarily changed so that toll free calls may terminate to a number that is not presubscribed to a Company MTS long distance plan.

(b) A monthly recurring charge applies for each toll free number requested by the customer. A per minute rate applies for all Toll Free Service calls.

(c) A nonrecurring charge will apply if after initial installation, the customer requests a change in the terminating number to which the toll free number is routed. The charge will apply for each toll free number change termination requested.

(d) The following rates apply in addition to the charges for other Message Telecommunications Services, unless different Toll Free Service rates are specified elsewhere in this Catalog for a particular service.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
7. Business Assist Advantage Plans
f. Simple Business Solutions Toll Free Service (Cont'd)

(3) Rates and Charges

(a) Toll Free Service Per Minute Rate

The following per minute rate is billed in six (6) second increments, with a per call minimum of thirty (30) seconds.

	PER MINUTE
• Per Minute	$0.079

The monthly recurring charge which affords customers the ability to receive intrastate and interstate toll free service calls is located in the Company's Rates and Services Schedules.

(b) Nonrecurring Charge

The nonrecurring charge is located in the Company's Rates and Services Schedules.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
7. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 104.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
7. Reserved For Future Use (Cont'd) (T-M)

(M) Material moved to Section 104, Page 105.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

8. Reserved For Future Use (T-M)

(M) Material moved to Section 104, Page 106.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services

1. CenturyLink Business Bundle Unlimited

a. General Description

CenturyLink Business Bundle Unlimited customers will receive unlimited interstate and intrastate direct dialed voice calls for a monthly recurring charge. This plan is provisioned in conjunction with the interstate CenturyLink Business Bundle Unlimited plan under which the Company provides interstate long distance service.

b. General Terms and Conditions

(1) A monthly recurring charge set forth below will apply for this intrastate plan. This charge is in addition to the monthly recurring charge applicable to the corollary interstate CenturyLink Business Bundle Unlimited calling plan. (N)

(2) Unlimited interstate and intrastate calling is available only for typical domestic voice usage. CenturyLink Business Bundle Unlimited may not be used for any use that does not involve a single path person-to-person conversation or voice message. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line.

(3) Toll free calling services are not included in the unlimited calling plan and are chargeable at the rates applicable for those services.

(4) The term direct dialed voice calls does not include the following types of calls:

- calls to Internet service providers or other data service providers
- multi-party conference calls (except when dialed using a toll free number)
- calls initiated by high volume auto dialers (high volume call centers), PBX, ISDN, FX, PAL, Coin, Payphones, Centrex, WATS, KS, or ACD systems, or the functional equivalent of any such system
- calls for the purpose of dictation or transcription
- chat lines
- intercom calls / monitoring calls
- plan does not include 900 number calls, directory assistance, calling cards, or operator services
- calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message; single faxes

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services
1. CenturyLink Business Bundle Unlimited
b. General Terms and Conditions (Cont'd)

(5) Each line subscribed to CenturyLink Business Bundle Unlimited must meet the eligibility requirements.

(6) All services must be billed by an affiliated company on the same invoice in order to subscribe to this offer.

(7) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(8) The CenturyLink Business Bundle Unlimited plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Business Bundle Unlimited plan.

(9) CenturyLink will provide this plan in locations where billing and technical resources are available.

(10) The customer may subscribe to this service for a maximum of ten (10) lines per location. This service is available to business customers that have no more than a total of ten lines per location and with no more than a maximum of 25 lines across all service territories served by a CenturyLink local exchange company. (T-M) (M) (M)

(11) A Long Distance Line Charge also applies per month. Rates, terms and conditions for this charge are located in the Company's Interstate Rates and Services Schedule. (T-M) (M) (M)

(12) This plan includes an option to add toll free (inbound calling) service, Simple Business Solutions Toll Free. This toll free service has a separate per minute rate and a monthly charge for each toll free number. The monthly recurring charge for each Toll Free Number is billed per month without regards to usage. Rates, terms and conditions are located in Section 4 of this Catalog. (T-M) (M) (M)

(13) All other rates, terms and conditions, including any applicable discounts and customer eligibility, are specified in the CenturyLink Communications, LLC Interstate Rates and Services Schedule. (T-M) (M) (M)

(M) Material moved from Page 154.

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NE2019-004

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services
1. CenturyLink Business Bundle Unlimited
b. General Terms and Conditions (Cont'd)

(14). Option 1: (T)

(a) To be eligible for this option, the customer must subscribe to one of the following CenturyLink affiliate's (CenturyTel or Embarq) local exchange company service package and one of the Company's high speed internet plans. (T)

(D)

(b) A ten cent ($0.10) per minute charge applies for data calls, including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers. (T)

(15) Option 2: (T-M1)

(a) To be eligible for this option, the customer must subscribe to one of the following CenturyLink affiliate's (Qwest Corporation d/b/a CenturyLink QC) local exchange company service package and one of the Company's high speed internet plans. (T-M1) (M1) (M1)

(D)

(b) If the customer's usage exceeds 3,000 Minutes of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions. (T-M1) (M1) (M)

(16) To be eligible for this unlimited long-distance plan, the Customer must subscribe to the following qualifying local exchange service packages: (N)

(a) For CenturyLink Business Bundle Unlimited (Plan A) the local service package is CenturyLink Business Bundle (options 1 and 2)

(b) For CenturyLink Business Bundle Unlimited (Plan B) the local service package is CenturyLink Business Bundle Preferred (options 1 and 2) (N)

(M)

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(M) Material moved to Page 153.
(M1) Material moved from Page 156.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services
1. CenturyLink Business Bundle Unlimited (Cont'd) CLDL494, CLDL495

c. Rates and Charges

1. Per Minute

CenturyLink Business Bundle Unlimited (Plan A and Plan B)		CURRENT INTRASTATE PER MINUTE RATE
Qualified Voice Outbound Usage	Option 1 and 2	—
Data and Fax Calls	Option 1	$0.10

2. Monthly Plan Fees [1]

CenturyLink Business Bundle Unlimited (Plan A)		CURRENT INTRASTATE MONTHLY RATE PER LINE
Initial Line	Option 1 and 2	**$3.50** (C)
Each Additional Line	Option 1 and 2	**$3.50** (C)
CenturyLink Business Bundle Unlimited (Plan B)		CURRENT INTRASTATE MONTHLY RATE PER LINE
Initial Line	Option 1 and 2	**$1.75** (C)
Each Additional Line	Option 1 and 2	**$1.75** (C)

[1] The interstate portion of the monthly recurring charge which affords customers the ability to place interstate long-distance calls is located in the Company's Interstate Rates and Services Schedule No. 10.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services
1. CenturyLink Business Bundle Unlimited (Cont'd)

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(M) Material moved to Page 154.

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services
1. CenturyLink Business Bundle Unlimited (Cont'd)

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(M) Material moved to Page 155

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services (Cont'd)

2. Business Basics III

a. General Description

Business Basics III allows business customers to complete domestic direct dialed calls. Toll Free Service is available with this product.

b. Terms and Conditions

(1) Unless, otherwise indicated, all Business Basics calls are billed an eighteen (18) second minimum. After the initial 18-second minimum, calls will be billed in six (6) second increments.

(2) In addition to the rates, terms and conditions described in this Catalog, other fees, rates, terms, conditions, and customer eligibility are specified in the Company's Interstate Rates and Services Schedule ("RSS") located on the Company's website.

(3) CenturyLink will provide this plan in locations where billing and technical resources are available.

c. Rates and Charges

(1) Per Minute		(T)
• All Time Periods, Switched Outbound and Inbound - Per Minute	$0.07	
(2) Per Month		
• **Per Line**	**[1]**	
• Per Toll-Free Number	**[1]**	(T)

[1] The monthly recurring charge which affords customers the ability to place long distance calls and the monthly recurring charge for Toll Free Service which affords customers the ability to receive long distance calls are located in the Company's Rates and Services Schedule No. 10. (N) (N)

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

Effective October 1, 2025, the Company reserves the right to separate the following bundled voice services from High-Speed Internet (HSI) in areas where bundled components are no longer available through CenturyLink. If the customer's bundled voice services are separated from HSI, the Company will continue to honor applicable tariffed voice rates. (N)

Impacted Bundled Services:

- **Business Assist Advantage**
- **CenturyLink Business Bundles**
- **Core Connect Bundles**
- **Economy Pack Plans**
- **Simply Unlimited Business**

Impacted customers currently enrolled in these plans will no longer be required to maintain HSI service on the same bill to retain eligibility for the bundled voice rate, and the terms and conditions of these service offerings and customer invoices may be revised accordingly. (N)

The following business services are grandfathered and not available to new customers. Existing customers may retain the service as long as the Company continues to offer it and as long as the customer does not move to another address or make changes to any of their CenturyLink services. (M) (M)

(M) Material moved to Page 2 of this section.

Rec'd by NPSC
09/18/2025

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

(D)

A. General Description of Services (M)

1. The long distance services contained within this Catalog are applicable to the furnishing of service and facilities for telecommunications services provided by CenturyLink Communications, LLC (f/k/a Qwest LD Corp., Qwest Communications Company, LLC and Embarq Communications, Inc.).

2. These services enable customers to place long distance telephone calls within the State of Nebraska. Unless otherwise expressly stated, all service descriptions and rates apply only to 1+ dialed plan rates, made from presubscribed lines. The rates may not apply to calling card calls, collect, third number billed or other billing methods, unless expressly so stated.

3. Services are provided on a full-time monthly basis and are available in all cities, subject to the availability of facilities and/or equipment. The Company reserves the right to refuse to provide service where facilities or equipment are not available or economically feasible.

4. Rates and charges for service vary depending upon the option selected by the customer. Certain service offerings may involve one or more of the following: a monthly recurring charge, a minimum monthly charge, charges for installation, special features, and/or charges for administrative or physical changes to a Service. At additional cost, certain service options offer a customer the ability to identify individual users and allocate the cost of his long distance service through the use of accounting codes.

5. Nothing herein, or in any other provision of this Catalog, or in any marketing materials issued by the Company shall give any person, including existing and prospective customers, or their transferees or assignees, any ownership interest or proprietary right in any given telephone number. If a customer terminates 800 service, any 800 number assigned to the customer by the Company will be forfeited by the customer.

6. Payphone Surcharges, Directory Assistance, and Operator Assisted rates and charges may apply to calls. Rates and charges appear in Operator Services in Section 6 of this Catalog, except where otherwise noted.

7. The Company provides discounted rates to employees, pensioners, officers, directors or board members and employees, pensioners, officers, directors or board members of affiliates of the Company who subscribe to the Company's services. (M)

(M) Material moved from Page 1 of this section.

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09/18/2025

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

B. Reserved For Future Use (Cont'd)

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC)

1. Reserved For Future Use (T)

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel (Cont'd)

2. Reserved For Future Use

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel (Cont'd)

3. Reserved For Future Use

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services

The following plans are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest LD Corp.)

1. Long Distance Advantage

a. General Description

Long Distance Advantage is an offering of business communication services consisting of switched outbound, switched inbound and card services. The services have flat rates, which are based on term and minimum usage commitments. Long Distance Advantage is intended for the small business segment spending less than $2,500.00 in telecommunications services monthly. This service works well with both single locations and multiple location businesses.

Inbound Toll Free services permit customers to receive domestic inbound calls.

b. Terms and Conditions

(1) This plan is provided in conjunction with interstate Long Distance Advantage.

(2) Long Distance Advantage is available in month-to-month and 12 month term plans. There is a minimum monthly usage commitment of $10.00 for customers receiving service under both the monthly and term plans. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. This short fall charge will be applied beginning with the customer's first full month's invoice.

(3) Upon expiration of the initial term and subsequent renewal term(s), the customer's agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current cataloged rates in effect at the time of such renewal associated with the term and volume of the original agreement.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
1. Long Distance Advantage
b. Terms and Conditions (Cont'd)

(4) CenturyLink will allow a customer to terminate its term agreement prior to its expiration date provided the customer is converting to another CenturyLink product with equal or greater term and volume commitment levels.

(5) If a customer terminates their service without cause prior to the expiration date of their term agreement, the customer will be billed and required to pay the minimum monthly usage charge for the remainder of the term agreement.

(6) Long Distance Advantage is only available when the customer subscribes to a CenturyLink local exchange access line.

c. Rates and Charges

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

	INTERLATA	INTRALATA
• Monthly	$0.090	$0.090
• 1 Year Term	0.085	0.085

(2) Enhanced Toll Free Features

(a) Basic Features – Standard

The following features are available to month-to-month and term customers.

FEATURE	INSTALLATION/ NONRECURRING CHARGE	MONTHLY RATE	CHANGE CHARGE	SURCHARGE
Alternate Call Routing, per 8XX number	$ 50.00	$50.00	$50.00	–
Busy Ring, No Answer	150.00	50.00	50.00	–
Day of Week Routing, per 8XX number	50.00	50.00	50.00	–
Day of Year/Holiday Routing, per 8XX number	50.00	–	50.00	–

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
1. Long Distance Advantage
c. Rates and Charges
(2) Enhanced Toll Free Features
(a) Basic Features – Standard (Cont'd)

FEATURE	INSTALLATION/ NONRECURRING CHARGE	MONTHLY RATE	CHANGE CHARGE	SURCHARGE
EZ Route, per 8XX number	$150.00	$25.00	–	–
-per call	–	–	–	$0.04
Geo Routing, per 8XX number	50.00	50.00	50.00	–
Percent Allocation Routing, per 8XX number	50.00	50.00	50.00	–
Tailored Call Coverage, per 8XX number	50.00	–	50.00	–
Time of Day Routing, per 8XX number	50.00	50.00	50.00	–

(b) Charge for Each Toll-Free Number

The first Toll-Free Number has no monthly rate.

	MONTHLY RATE
• Month-to-Month	$5.00
• 1-Year term	5.00

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)

2. CenturyLink Business Line Unlimited

a. General Description

The CenturyLink Business Line Unlimited offering will allow a business customer to complete voice calls between any two points within the state. The CenturyLink Business Line Unlimited offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls for a monthly fee.

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate CenturyLink Business Line Unlimited.

(2) The CenturyLink Business Line Unlimited is available to all business customers who subscribe to various qualifying Retail CenturyLink packages of products and services. The CenturyLink Business Line Unlimited is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Business Line Unlimited. CenturyLink Business Line Unlimited is available to all business customers that have no more than a total of ten business lines, per location.

(3) The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the CenturyLink Business Line Unlimited.

(4) The Company may monitor the customer's usage to ensure that the customer's use of the CenturyLink Business Line Unlimited is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate the CenturyLink Business Line Unlimited, immediately upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice. If the customer fails to make a choice, then the Company will convert the customer to the CenturyLink Long Distance Advantage plan.

(5) If the customer's usage exceeds 3,000 Minutes Of Use per line in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
2. CenturyLink Business Line Unlimited
b. Terms and Conditions (Cont'd)

(6) CenturyLink Business Line Unlimited is available on a 12 month term plan. Upon expiration of the initial term and subsequent renewal term, the customer's agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current cataloged rates in effect at the time of such renewal associated with the term and volume of the original agreement.

(7) If a customer terminates their service without cause prior to the expiration date of their term agreement, the customer will be billed and required to pay $10.00 for each remaining month for the remainder of the term agreement.

(8) The Company will allow a customer to terminate its term agreement prior to its expiration date and convert the customer to another usage sensitive plan of the customer's choice without penalty; provided the alternative plan is of equal or greater term commitment.

(9) The CenturyLink Business Line Unlimited does not permit the customer to make calls via broadcast fax, chat lines, conference call platforms or non-voice service applications (including, but not limited to, modem data transfer or ISP connections), or to any applications where the services are re-sold to customers (i.e. Hospitality industry). In addition, certain types of applications are not permitted by the plan, including auto-dialers, predictive dialers, or use to solicit sales, membership and other usage associated with telemarketing or call centers. The following call types are not permitted by the plan: toll free service, calling card, dedicated access line, directory assistance or international calls.

(10) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(11) Call detail is not provided unless specifically requested by the customer in writing. Provision of call detail may be subject to a separate charge. Call detail is provided on all other calls excluded from the plan (i.e. Directory Assistance, Operator Assisted calls).

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
2. CenturyLink Business Line Unlimited (Cont'd)

c. Rates and Charges

	INTERLATA	INTRALATA	
• All Time Periods			
- Per Minute	–	–	
	MONTHLY RATE		
• Monthly Fee [1]			
- Per Line OE3UA, QLD3UA	**[1]**		(T)
- With Call Detail OE3UB, QLD3UB	**[1]**		(T)
• Toll-Free Service/Features	[2]		

[1] The combined monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedule No. 10 which is available at www.centurylink.com/tariffs. (T) (T)

[2] Toll-Free Service and Features are billed at the same rates found in the Long Distance Advantage offering, preceding.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)

3. CenturyLink Choice Long Distance - Business

a. General Description

The CenturyLink Choice Long Distance offering will allow a business customer to complete voice calls between any two points within the state. The CenturyLink Choice Long Distance offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls.

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate CenturyLink Choice Long Distance offering for business customers.

(2) The CenturyLink Choice Long Distance offering is available to all business customers who subscribe to various qualifying Retail CenturyLink local service. The CenturyLink Choice Long Distance offering is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Choice Long Distance offering for business customers. CenturyLink Choice Long Distance offering is available to all business customers that have no more than a total of ten business lines, per location.

(3) The Company may monitor the customer's usage, if the usage exceeds 3,000 minutes of use, to ensure that the customer's use of the CenturyLink Choice Long Distance offering is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate the CenturyLink Choice Long Distance offering upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.

(4) Call detail is provided.

(5) Inbound Toll Free services permit customers to receive domestic inbound calls.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
3. CenturyLink Choice Long Distance – Business (Cont'd)

c. Rates and Charges

	INTERLATA	INTRALATA
With a CenturyLink Retail Local Exchange Package		
• All Time Periods		
- Per Minute (up to 400 minutes)	$0.05	$0.05
- Per Minute (401 + minutes)	0.00	0.00
With a CenturyLink Retail Local Access Line		
• All Time Periods		
- Per Minute (up to 500 minutes)	$0.05	$0.05
- Per Minute (501 + minutes)	0.00	0.00
• Toll Free Service		
- Per Minute	$0.05	$0.05

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)

4. Core Connect Professional Unlimited Long Distance (T)(M)

a. General Description

The Core Connect Professional Unlimited Long Distance calling plan allows a business customer to complete intrastate direct dialed voice calls that have monthly fees and charges which are billed per month without regard to usage.

b. Terms and Conditions

(1) This service is provisioned in conjunction with the interstate Core Connect Professional Unlimited calling service under which the Company provides interstate long distance service. This service is an add-on to the interstate Core Connect Professional Unlimited calling plan that includes monthly recurring charges, and is available where billing and technical capability exists. All other terms, conditions and customer eligibility under this plan are specified in the Company's Rates and Services Schedules.

(2) Core Connect Professional Unlimited Long Distance is only available to business customers who purchase a minimum of three (3) Core Connect Professional Unlimited calling plans per account. A customer may select any combination of Core Connect 1, Core Connect Professional, and Unlimited Business Voice line(s) not to exceed 10 unlimited calling plans per account. (M)

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(M) Material moved from Section 4, Page 33.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
4. Core Connect Professional Unlimited Long Distance (T)(M)
b. Terms and Conditions (Cont'd)

(3) Certain restrictions apply. The Core Connect Professional Unlimited calling service may not be used in conjunction with the following: auto dialers, broadcast fax, long distance Internet access, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. Core Connect Professional Unlimited calling service applies only to domestic direct-dialed voice calls. A customer may not use this service for connection to data service or for any other use that does not involve a single path person-to-person conversation or voice message. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line.

(4) The term direct dialed voice calls does not include the following types of calls:

- calls to Internet service providers or other data service providers
- multi-party conference calls (except when dialed using a toll free number)
- calls initiated by high volume auto dialers (high volume call centers), PBX, ISDN, FX, PAL, Coin, Payphones, Centrex, WATS, KS, or ACD systems, or the functional equivalent of any such system
- calls for the purpose of dictation or transcription
- chat lines
- intercom calls / monitoring calls
- Plan does not include 900 number calls, directory assistance, calling cards, or operator services
- calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message. (M)

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(M) Material moved from Section 4, Page 34.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
4. Core Connect Professional Unlimited Long Distance (T)(M)
b. Terms and Conditions (Cont'd)

(5) The Company may monitor customer's usage to ensure that customer's use of the service is consistent with the applicable restrictions. If the Company determines the customer has violated the terms and conditions of the service, the customer's long distance service will be suspended. If customer's usage exceeds 3,000 Minutes of Use in any month, the customer shall be subject to investigation to determine compliance with listed restrictions.

(6) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(7) Inbound toll free services permit customers to receive domestic inbound calls. Customers who select Core Connect Professional Unlimited can also purchase the Choice Unlimited toll-free service as defined in this Section, preceding. (M)

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(M) Material moved from Section 4, Page 35.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
4. Core Connect Professional Unlimited Long Distance (T)(M)
b. Terms and Conditions (Cont'd)

(8) Term agreements are available.

(9) If a customer terminates CenturyLink Long Distance service before the term expires, an early termination charge will be applied, per line. The following charges will be included in the total amount billed for early termination of the Core Connect Professional Unlimited offer. The early termination terms, conditions and waivers for CenturyLink local service as specified in Sections 2 and 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs also apply.

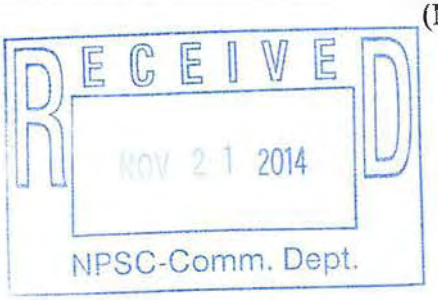
- 1-year term, $13.00 early termination charge
- 2-year term, $26.00 early termination charge
- 3-year term, $33.00 early termination charge
- 5-year term, $88.00 early termination charge

(10) The Core Connect Professional Unlimited calling service is only available to business customers subscribing to retail local exchange service from an affiliate of the Company that provides local service, and, requires provisioning of interstate/interLATA, intrastate/interLATA and intrastate/intraLATA service. All services must be billed by an affiliate company on the same invoice to subscribe to this service.

(11) The following qualifying products and services are required for Core Connect Professional Unlimited Long Distance:

- Minimum three (3) basic exchange lines with CenturyLink Choice Business Plus
- Minimum three (3) Core Connect Professional Unlimited Long Distance plans
- CenturyLink High Speed Internet Service with Core Service Pack up to 12Mbps.

(12) If customer's Core Connect Professional Unlimited Long Distance service is terminated either by the customer or the Company, the customer's long distance service will be converted to the CenturyLink Choice Unlimited Plan for Business as defined in this Section, preceding. (M)



(M) Material moved from Section 4, Page 36.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)
4. Core Connect Professional Unlimited Long Distance (Cont'd)

c. Rates and Charges

(1) Core Connect Professional Unlimited Long Distance – Outbound (Direct Dialed)

	PER MINUTE RATE
• All Time Periods	$0.00

	MONTHLY RATE
• Switched Outbound	
- First Line, Month to Month or Term	$25.00
- Second and Third Line,	
- Month to Month	15.00
- Term	10.00

• Long Distance Line Charge (T)

The monthly charge is located in the Company's Rates and Services Schedules.

(2) Switched Access – Inbound (Toll-Free)

	PER MINUTE RATE
• All Time Periods	$0.05

The monthly charge for each 8XX number is located in the Company's Rates and Services Schedules.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)

5. CenturyLink Choice Long Distance Basic Plan (T)(M)

a. General Description

The CenturyLink Choice Long Distance Basic Plan will allow a business customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate CenturyLink Choice Long Distance Basic Plan that has a monthly recurring fee. A monthly recurring charge set forth below will apply for this intrastate plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to the corollary interstate CenturyLink Choice Long Distance Basic Plan for long distance calling.

(2) The CenturyLink Choice Long Distance Basic Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Choice Long Distance Basic Plan for business customers.

(3) Calls made using the CenturyLink Choice Long Distance Basic Plan are measured and billed for an initial period of 30 seconds and timed in 6-second increments for usage over 30 seconds. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments.

(4) The CenturyLink Choice Long Distance Basic Plan is only available to customers subscribing to retail local service from CenturyLink.

(5) Inbound Toll Free services permit customers to receive domestic inbound calls. (M)

(M) Material moved from Section 4, Page 18.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
5. CenturyLink Choice Long Distance Basic Plan (Cont'd)

c. Rates and Charges

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

	INTERLATA	INTRALATA	
• All Time Periods - Per Minute	$0.07	$0.07	
	MONTHLY RATE		
• Per Account	**[1]**		(C)

(2) Charge for Each Toll-Free Number

	MONTHLY RATE	
• Per 8XX Number	**[1]**	(C)

[1] The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls and the monthly recurring charge for Toll Free Service, which affords customers the ability to receive long distance calls, is located in the Company's Rates and Services Schedule No. 10. (N) (N)

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)

6. Choice Monthly Minimun (T)(M)

a. General Description

The Choice Monthly Minimum Plan will allow a business customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate Choice Monthly Minimum Plan. The monthly minimum recurring charge provides direct dialed interstate and/or intrastate long distance calling each month. If the customer's invoiced usage charges are less than the monthly minimum charge, the customer will be billed a charge equal to the difference between the monthly minimum charge amount and the actual usage billed.

(2) The Choice Monthly Minimum Plan is only available on an intrastate basis when the customer has subscribed to the interstate Choice Monthly Minimum Plan for business customers.

(3) Calls made using the Choice Monthly Minimum Plan are measured and billed for an initial period of 30 seconds and timed in 6-second increments for usage over 30 seconds. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments.

(4) The Choice Monthly Minimum Plan is only available to customers subscribing to retail local service from CenturyLink.

(5) Inbound Toll Free services permit customers to receive domestic inbound calls. (M)

(M) Material moved from Section 4, Page 20.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
6. Choice Monthly Minimum (Cont'd) (T)(M)

c. Rates and Charges

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	$0.05	$0.05

	MONTHLY MINIMUM RATE
• Per Account	$20.00

(2) Charge for Each Toll-Free Number

	MONTHLY RATE
• Per 8XX Number	$5.00 (M)

(M) Material moved from Section 4, Page 21.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont'd)

7. CenturyLink 5 Cent Business Long Distance Plan (T)(M)

a. General Description

The CenturyLink 5 Cent Business Long-Distance Plan will allow a business customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate CenturyLink 5 Cent Business Long Distance Plan. All other rates, terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS) and customer eligibility under this plan are specified in the CenturyLink RSS.

(2) The CenturyLink 5 Cent Business Long-Distance Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink 5 Cent Business Long-Distance Plan.

(3) Calls made using the CenturyLink 5 Cent Business Long-Distance Plan are measured and billed for an initial period of 30 seconds and timed in 6-second increments for usage over 30 seconds. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments.

(4) The CenturyLink 5 Cent Business Long-Distance Plan is only available to customers subscribing to retail local service from CenturyLink.

(5) Inbound Toll Free services permit customers to receive domestic inbound calls.

(6) The CenturyLink 5 Cent Business Long-Distance Plan is only available if the customer retains the service for at least one year. If a customer terminates the service before the 1-year term expires, a $75.00 early termination charge will apply, per line. (M)

(M) Material moved from Section 4, Page 22.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
7. CenturyLink 5 Cent Business Long Distance Plan (Cont'd) (T)(M)

c. Rates and Charges

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	$0.20	$0.20

(2) Charge for Each Toll-Free Number

	MONTHLY RATE
• Per 8XX Number	$5.00 (M)

(M) Material moved from Section 4, Page 23.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services

The following plans are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC)

1. Long Distance Advantage

a. General Description

Long Distance Advantage is an offering of business communication services consisting of switched outbound, switched inbound and card services. The services have flat rates which are based on term and minimum usage commitments. Long Distance Advantage is intended for the small business segment spending less than $2,500.00 in telecommunications services monthly. This service works well with both single locations and multiple location businesses. (D)

Inbound Toll Free services permit customer to receive domestic inbound calls.

b. Terms and Conditions

(1) This plan is provided in conjunction with interstate Long Distance Advantage.

(2) Long Distance Advantage is available in month-to-month and 12 month term plans. There is a minimum monthly usage commitment of $10.00 for customers receiving service under both the monthly and term plans. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. This short fall charge will be applied beginning with the customer's first full month's invoice.

(3) Upon expiration of the initial term and subsequent renewal term(s), the customer's agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current cataloged rates in effect at the time of such renewal associated with the term and volume of the original agreement.

(4) CenturyLink will allow a customer to terminate its term agreement prior to its expiration date provided the customer is converting to another CenturyLink product with equal or greater term and volume commitment levels.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
1. Long Distance Advantage
b. Terms and Conditions (Cont'd)

(5) If a customer terminates their service without cause prior to the expiration date of their term agreement, the customer will be billed and required to pay the minimum monthly usage charge for the remainder of the term agreement.

(D)
(D)

c. Rates and Charges

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

	InterLATA	IntraLATA
• Monthly	$0.0900	$0.0900
• Term	0.0850	0.0850

(2) Enhanced Toll Free Features

(a) Basic Features - Standard

For application of rates and charges, refer to the Company's Rates and Services Schedules.

(b) Charge for Each Toll-Free Number

The first Toll-Free Number has no monthly rate.

	Monthly Rate
• Month-to-Month	$5.00
• 1-Year term	5.00

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

2. CenturyLink Integrity

CenturyLink Integrity will no longer be available to new customers as of November 30, 2007. Current CenturyLink Integrity customers can continue to receive services under their existing contract and make any changes as agreed to by customer and CenturyLink.

a. General Description

CenturyLink Integrity is an offering of business communication services for existing CenturyLink Integrity customers consisting of switched outbound, switched inbound, dedicated switched outbound, dedicated switched inbound and card services. CenturyLink Integrity is intended for the large business segment spending a total of $50,000.00 or more per month. This service works well with both single locations and multiple location businesses. (D)

Inbound Toll Free services permit the customer to receive domestic inbound calls.

b. Terms and Conditions

(1) CenturyLink Integrity offers integrated pricing with cross discounting based on aggregate revenue of contributing services, billing, and reporting capabilities.

(2) A monthly recurring charge applies to each toll-free number reserved for or supplied to a CenturyLink Integrity customer depending on the term commitment selected.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
2. CenturyLink Integrity (Cont'd)

c. Renewals

(1) Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The customer's notice of termination must be sent to:

CenturyLink
Attention: Dublin Service Center
GBM Disconnects – Disconnect Center
4650 Lakehurst, Floor 2
Dublin, OH 43017

(2) If written notification is not submitted to CenturyLink at least thirty (30) days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment will automatically renew. The renewed term commitment will be based on the same terms, conditions, monthly commitment level and initial term, and at the cataloged rates in effect at the time of such renewal.

(3) The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty (30) days written notice to the address above.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
2. CenturyLink Integrity (Cont'd)

d. Early Termination Charges

(1) Customers who terminate their Option D term commitment prior to completion of the term and do not provide written notification to CenturyLink, will be billed and required to pay termination charges calculated using the following method:

- Taking the number of full months remaining in the current Annual Period multiplied by the monthly usage minimum plus,
- 35% of the monthly usage minimum multiplied by the number of months remaining in the then-effective term (other than the number of months referred to in the section immediately preceding) if any, plus,
- Any applicable third-party early termination or related charges or penalties incurred by CenturyLink as a result of the customer's early termination.

(2) Customers who terminate their Option E term commitment prior to completion of the term and do not provide written notification to CenturyLink, will be billed and required to pay termination charges calculated using the following method:

- An amount equivalent to the actual Annual Revenue generated during the Annual Period in which the customer terminates the commitment, less the usage minimum plus,
- 35% of the annual usage minimum multiplied by the number of Annual Periods remaining in the then-effective term (other than the annual period referred to in the section immediately preceding) if any, plus,
- Any applicable third-party early termination or related charges or penalties incurred by CenturyLink as a result of the customer's early termination.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
2. CenturyLink Integrity (Cont'd)

e. Pricing Arrangements

CenturyLink Integrity offers two different pricing arrangements, Options D and E. The customer may select either of these options, however, shortfall penalties apply if the customer does not meet the product's minimum revenue commitments. The term of a CenturyLink Integrity Option D or E agreement begins on the first day of the billing cycle following the date of the customer's signature.

(1) Option D

Option D requires customers to sign a term commitment of 1-year, 2-years or 3-years and meet a minimum volume of $50,000.00 per month in contributing services.

(2) Option E

Requires customers to sign a term commitment of 1-year, 2-years or 3-years and select an Annual Usage Minimum commitment that must be met during each Annual Period. Customers must select one of the five Option E annual usage minimums set forth in the following table:

Annual Usage Minimum Tiers
(Option E Only)

$1,200,000.00
$1,800,000.00
$2,400,000.00
$3,600,000.00
$4,800,000.00

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
2. CenturyLink Integrity (Cont'd)

f. Minimums

(1) There is a minimum monthly usage commitment (Monthly Commitment) or, an annual minimum usage commitment per 12-month period for all customers.

(2) If during any month of the term commitment the customer's total usage of Option D service falls below the monthly usage minimum, the customer will be billed the actual amount for the service plus the difference between the monthly revenue and the monthly usage minimum.

(3) If during any Annual Period of the term commitment, the customer's total usage of Option E service falls below the annual usage minimum, the customer will pay for actual amount for the service plus the difference between the Annual Revenue and the annual usage minimum.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
2. CenturyLink Integrity (Cont'd)

g. Rates and Charges

Rates and charges for CenturyLink services described herein requiring dedicated access do not include access and access-related charges including, without limitation, installation charges, inside wiring charges assessed by the LEC and distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charges set forth herein do not include charges for customer premises equipment and related services.

(1) 1+ Per Minute InterLATA/Intrastate and IntraLATA/Intrastate Usage Rates

Subject to availability, the following per minute rates will apply to inbound and outbound calls.

(a) InterLATA/Intrastate

	SWITCHED			DEDICATED		
	1-YEAR	2-YEAR	3-YEAR	1-YEAR	2-YEAR	3-YEAR
Option D	$0.1340	$0.1310	$0.1290	$0.0880	$0.0870	$0.0850
Option E	0.1340	0.1310	0.1290	0.0880	0.0870	0.0850

(b) IntraLATA/Intrastate

	SWITCHED			DEDICATED		
	1-YEAR	2-YEAR	3-YEAR	1-YEAR	2-YEAR	3-YEAR
Option D	$0.1340	$0.1310	$0.1290	$0.0880	$0.0870	$0.0850
Option E	0.1340	0.1310	0.1290	0.0880	0.0870	0.0850

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
2. CenturyLink Integrity
g. Rates and Charges (Cont'd)

(2) Reserved (T)

(D)

(3) Enhanced Toll Free Features

For application of rates and charges, refer to the Company's Rates and Services Schedules.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

3. CenturyLink Guaranteed

CenturyLink Guaranteed will no longer be available to new customers as of November 30, 2007. Current CenturyLink Guaranteed customers can continue to receive services under their existing contract and make any changes as agreed to by customer and CenturyLink.

a. General Description

CenturyLink Guaranteed is a voice and data service offering flat rates based on term and minimum usage commitments. CenturyLink Guaranteed is designed for existing CenturyLink Guaranteed businesses spending up to $100,000.00 per month. It is available on a month-to-month basis, 1-year, 2-year, or 3-year term commitment and the terms have 13 commitment levels. (D)

Inbound Toll Free Services permit the customer to receive domestic inbound calls.

b. Terms and Conditions

(1) Rates are quoted in full minutes. Call rounding is 18-second initial and 6-second incremental.

(2) CenturyLink Guaranteed customers are eligible to receive guarantees. See CenturyLink's Rates and Services Schedules.

c. Renewals

(1) The customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The customer's notice of termination must be sent to:

CenturyLink
Attention: Dublin Service Center
GBM Disconnects – Disconnect Center
4650 Lakehurst, Floor 2
Dublin, OH 43017

(2) If written notification is not submitted to CenturyLink at least thirty (30) days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment shall automatically renew based on the same terms and conditions, at the same monthly commitment level and initial term, and at the cataloged rates in effect at the time of such renewal.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
3. CenturyLink Guaranteed (Cont'd)

d. Early Termination Charges

(1) Customers who terminate their term commitment prior to the expiration date and do not provide written notification to CenturyLink, will be billed and required to pay termination charges equal to the number of months remaining in the term multiplied by the monthly commitment level.

(2) Customers who terminate their term commitment prior to the expiration date and do provide written notification to CenturyLink, will be responsible for the following charges, payable upon receipt:

- 1-Year Contract

  Early termination charges for customers who terminate service prior to the expiration of their 1-year term are calculated by taking the months remaining on the contract and multiplying by the monthly commitment level.

- 2-Year Contract

  If the contract is in the first 12 months, the customer will be responsible to CenturyLink for:

  - The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second 12 months.

  If the contract is in the second 12 months, the customer will be responsible to CenturyLink for:

  - The remaining number of months multiplied by the monthly commitment level.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
3. CenturyLink Guaranteed
d.(2) Early Termination Charges (Cont'd)

- 3-Year Contract

If the contract is in the first 12 months, the customer will be responsible to CenturyLink for:

- The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second and third 12 months.

If the contract is in the second 12 months, the customer will be responsible to CenturyLink for:

- The remaining number of months of the second 12 months multiplied by the monthly commitment level plus 35% of months remaining in the third 12 months.

If the contract is in the third 12 months, the customer will be responsible to CenturyLink for:

- The remaining number of months multiplied by the monthly commitment level.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
3. CenturyLink Guaranteed (Cont'd)

e. Rates and Charges

The per-minute rate is as follows:

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

(a) Group 1

	INTERLATA	INTRALATA
• Month-to-Month	$0.1100	$0.1100
• 1-Year	0.1040	0.1040
• 2-Year	0.1020	0.1020
• 3-Year	0.1000	0.1000

(b) Group 2

	INTERLATA	INTRALATA
• 1-Year	$0.1020	$0.1020
• 2-Year	0.1000	0.1000
• 3-Year	0.0980	0.0980

(c) Group 3

	INTERLATA	INTRALATA
• 1-Year	$0.1000	$0.1000
• 2-Year	0.0980	0.0980
• 3-Year	0.0950	0.0950

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
3. CenturyLink Guaranteed
e. Rates and Charges (Cont'd)

(2) Dedicated – Outbound and Inbound Per-Minute Rates

(a) Group 1

	INTERLATA	INTRALATA
• Month-to-Month	$0.0790	$0.0790
• 1-Year	0.0730	0.0730
• 2-Year	0.0700	0.0700
• 3-Year	0.0690	0.0690

(b) Group 2

	INTERLATA	INTRALATA
• 1-Year	$0.0710	$0.0710
• 2-Year	0.0690	0.0690
• 3-Year	0.0670	0.0670

(c) Group 3

	INTERLATA	INTRALATA
• 1-Year	$0.0690	$0.0690
• 2-Year	0.0670	0.0670
• 3-Year	0.0650	0.0650

(3) Reserved (T)
(D)

(4) Enhanced Toll Free Features

For application of rates and charges, refer to CenturyLink's Rates and Services Schedules.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
3. CenturyLink Guaranteed
e. Rates and Charges (Cont'd)

(5) Discounts

These discounts will be applied to CenturyLink Guaranteed – Switched Access

Volume Level	1 Year	2 Year	3 Year
$ 100.00	10%	12%	14%
250.00	11%	13%	15%
500.00	12%	14%	16%
1,000.00	13%	15%	17%
2,000.00	14%	16%	18%
4,000.00	16%	18%	20%
7,000.00	17%	19%	21%
12,000.00	18%	20%	22%
20,000.00	20%	22%	24%
35,000.00	21%	23%	25%
50,000.00	22%	24%	26%
75,000.00	23%	25%	27%
100,000.00	24%	26%	28%

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

4. Q.biz

Q.Biz will no longer be available to new customers as of November 30, 2007. Current Q.Biz customers can continue to receive services under their existing contract and make any changes as agreed to by customer and CenturyLink.

a. General Description

Q.Biz is an offering of business communication services consisting of switched outbound, switched inbound and card services. The services have flat rates which are based on term and minimum usage commitments. Q.Biz is intended for existing Q.Biz businesses spending up to $2,500.00 in telecommunications services monthly. This service works well with both single locations and multiple location businesses (D)

Inbound Toll Free Services permit the customer to receive domestic inbound calls.

b. Terms and Conditions

(1) This plan is provided in conjunction with interstate Q.Biz.

(2) Q.Biz is available in month-to-month, twelve, and twenty-four month term plans. There is a minimum monthly usage commitment of $25.00 for customers receiving service under both the monthly and term plans. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. This short fall charge will be applied beginning with the customer's first full month's invoice.

(3) Upon expiration of the initial term and subsequent renewal term(s), the customer's agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current cataloged rates in effect at the time of such renewal associated with the term and volume of the original agreement.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
4. Q.biz
b. Terms and Conditions (Cont'd)

(4) CenturyLink will allow a customer to terminate its term agreement prior to its expiration date provided the customer is converting to another CenturyLink product with equal or greater term and volume commitment levels.

(5) If a customer terminates their service without cause prior to the expiration date of their term agreement, the customer will be billed and required to pay the minimum monthly usage charge for the remainder of the term agreement.

(D)

(6) Enhanced Toll Free Features (T)

For application of rates and charges, refer to the Company's Rates and Services Schedules.

c. Rates and Charges

Call rounding is thirty (30) second initial and one (1) second incremental. Call duration is calculated on a per call basis, rounding up to the full increment. Call rating is on a bulk basis (all call duration totaled and then rated). Total is rounded to the nearest full cent.

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

	InterLATA	IntraLATA
• Monthly	$0.1000	$0.1000
• Term	0.0950	0.0950

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

5. CenturyLink Choice Long Distance Basic Plan (T)(M)

a. General Description

The CenturyLink Choice Long Distance Basic Plan will allow a business customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate CenturyLink Choice Long Distance Basic Plan that has a monthly recurring fee. A monthly recurring charge set forth below will apply for this intrastate plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to the corollary interstate CenturyLink Choice Long Distance Basic Plan for long distance calling. All other terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS), and customer eligibility under this plan are specified in the CenturyLink RSS.

(2) The CenturyLink Choice Long Distance Basic Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Choice Long Distance Basic Plan for business customers.

(3) Calls made using the CenturyLink Choice Long Distance Basic Plan are measured and billed for an initial period of 30 seconds and timed in 6-second increments for usage over 30 seconds. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments.

(4) Inbound Toll Free services permit customers to receive domestic inbound calls. (M)

(M) Material moved from Section 4, Page 72.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
5. CenturyLink Choice Long Distance Basic Plan (Cont'd)

c. Rates and Charges

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

• All Time Periods - Per Minute	$0.07	(T)
(2) Monthly Rate		
• Per Account	**[1]**	
• Per 8XX Number	**[1]**	(T)

[1] The monthly recurring charge which affords customers the ability to place long distance calls and the monthly recurring charge for Toll Free Service which affords customers the ability to receive long distance calls are located in the Company's Rates and Services Schedule No. 10. (N) (N)

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8/19/2021

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

6. Choice Monthly Minimum (T)(M)

a. General Description

The Choice Monthly Minimum Plan will allow a business customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate Choice Monthly Minimum Plan. The monthly minimum recurring charge provides direct dialed interstate and/or intrastate long distance calling each month. If the customer's invoiced usage charges are less than the monthly minimum charge, the customer will be billed a charge equal to the difference between the monthly minimum charge amount and the actual usage billed. All other terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS), and customer eligibility under this plan are specified in the CenturyLink RSS.

(2) The Choice Monthly Minimum Plan is only available on an intrastate basis when the customer has subscribed to the interstate Choice Monthly Minimum Plan for business customers.

(3) Calls made using the Choice Monthly Minimum Plan are measured and billed for an initial period of 30 seconds and timed in 6-second increments for usage over 30 seconds. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments.

(4) Inbound Toll Free services permit customers to receive domestic inbound calls. (M)

(M) Material moved from Section 4, Page 74.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services
6. Choice Monthly Minimum (Cont'd) (T)(M)

c. Rates and Charges

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	$0.05	$0.05

	MONTHLY MINIMUM RATE
• Per Account	$20.00

(2) Charge for Each Toll-Free Number

	MONTHLY RATE
• Per 8XX Number	$5.00 (M)

(M) Material moved from Section 4, Page 75.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

9. Reserved For Future Use

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

10. Reserved For Future Use

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

E. Voice Long Distance Services (Cont'd)

11. Reserved For Future Use

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services

The following plans are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc.)

Operator Services and Directory Assistance are available with all services under the terms and conditions specified in Section 6 of this Catalog. Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein, unless otherwise specified for a particular service.

Legacy Message Telecommunications Service (MTS)

Legacy Message Telecommunications Services are grandfathered by the Company as of April 29, 2006, unless specified otherwise, and are only available to existing customers. Business services available to new customers are located in Section 4 of this Catalog

Legacy Message Telecommunications Services, except for Business Sense, are add-ons to the Company's interstate offering and accordingly, customers must subscribe to Legacy Message Telecommunications Services for both the interstate and intrastate long distance service. These services are available only through CenturyLink LOC to CenturyLink LOC or Company competitive local exchange service business customers who have selected the Company as their Primary Interexchange Carrier. Applicable interstate rates are located in the Company's Rates and Services Schedules.

A customer's phone line may not be classified as a "residential," "public" or "semi-public" line or in housing associated with educational institutions. The term "Dial-1" does not include: 1) calls which are pay-for-use, including but not limited to calls to 900, 976, 555 and 700 numbers, 2) calls to Directory Assistance, 3) operator service calls, including emergency interrupt and intercept call completion, 4) inbound toll free service calls, 5) Switched Data Services ("SDS") calls or 6) International calls.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

1. Enhanced Voice Solutions

Effective November 3, 2011, Enhanced Voice Solutions is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.

a. General Description

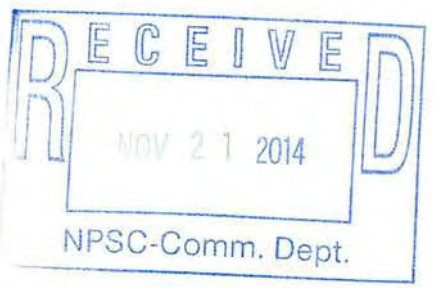
Enhanced Voice Solutions is a flat-rated service designed to meet the communications needs for mid to large business customers. Only associated customer locations are eligible to use Enhanced Voice Solutions services.

If the Company determines the service is not being used for business service or in any other way violates the restrictions of this service, the Subscriber will be ineligible for the service and the Company may terminate the customer's account.

Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein for Enhanced Voice Solutions. Enhanced Voice Solutions has minimum annual commitment (MAC's) levels with each level having one through three-year commitment terms. Enhanced Voice Solutions is available to single and multi-location customers for outbound calls which originate using switched access facilities and terminate using shared use facilities. A term plan will automatically renew for an equivalent term and minimum annual commitment level at the rates in effect under the prior term plan, unless either the Company or the customer provides written notification to cancel the plan, with such notification being received by the notified party not less than forty-five (45) days prior to the expiration of the term. (T)

b. Terms and Conditions

(1) An Enhanced Voice Solutions customer must commit to one of the following minimum annual commitment levels of contributory usage charges: (1) $3,000, (2) $6,000, (3) $12,000, (4) $36,000, or (5) $60,000. Enhanced Voice Solutions is available on a one-year, two-year or three-year basis. Contributory usage charges are aggregated across outbound, toll free, switched data (inbound and outbound); all locations and all jurisdictions (intrastate, interstate and international) in order to meet the minimum annual commitment level.



104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Enhanced Voice Solutions
b. Terms and Conditions (Cont'd)

(2) The Company reserves the right, after the conclusion of the first three billing months of the Enhanced Voice Solutions customer's contract, to move the customer to a lower commitment level that is more directly comparable to the customer's current usage. Enhanced Voice Solutions customers terminating all Enhanced Voice Solutions services prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to the underutilized portion of the MAC plus the full MAC for any remaining 12 month periods in their term plan agreement. The termination liability will be billed in one lump sum. Customers will not incur this termination liability for their former term plan commitment if they request a new MAC equal to or greater than the previous level and agree to sign a new term plan agreement for a period equal to or greater than the term of their current plan. The customer will, however, be assessed the termination liability if they terminate all Enhanced Voice Solutions service prior to fulfilling their new term commitments.

(3) The rates in effect upon the commencement of the customer's term plan will remain in effect for the duration of the term plan. If the Company decreases the rates for Enhanced Voice Solutions during the term plan, the customer will receive the lower rates on their first invoice following the effective date of the rate decreases. The customer may add associated locations at any time during the term. All usage from subsequently-added associated locations will be exempt from any rate increases for the remainder of the term.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
1. Enhanced Voice Solutions (Cont'd)

c. Rates and Charges

Calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

(1) Dial-1 and Toll Free Rates

	TERM COMMITMENT PER MINUTE RATES		
All Commitment Levels	1 YEAR RATE	2 YEAR RATE	3 YEAR RATE
• $3,000	$0.0400	$0.0375	$0.0350
• $6,000	0.0375	0.0350	0.0325
• $12,000	0.0350	0.0325	0.0300
• $36,000	0.0350	0.0325	0.0300
• $60,000	0.0350	0.0325	0.0300

(2) SDS and SDS Toll Free Rate[1]

	TERM COMMITMENT PER MINUTE RATES		
All Commitment Levels	1 YEAR RATE	2 YEAR RATE	3 YEAR RATE
• All MAC Levels - Per Minute	$0.1000	$0.1000	$0.1000

(3) Monthly Recurring Charge

There is no monthly recurring charge associated with the Dial 1 portion of the service. The monthly recurring charge for Toll Free service which affords the customer the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

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[1] Effective September 20, 2009, the SDS and SDS Toll Free options are no longer available to new customers.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

2. Real Solutions Annual II

a. General Description

Real Solutions Annual II is a packaged telecommunications service which offers customers using either domestic and/or international calling the flexibility to choose a flat rated option that is neither distance, time-of-day, day-of-week or usage sensitive (via switched access) for their outbound, toll free and switched data usage.

b. Terms and Conditions

(1) Real Solutions Annual II services allow for subscriber defined invoicing and reporting. Domestic calls will be billed an eighteen (18) second minimum. After the initial 18 second minimum, calls will be billed in six (6) second increments.

(2) Usage rates are set forth below. Real Solutions Annual II for intrastate use is sold as an add-on service to the Company's interstate offering.

(3) Real Solutions Annual II has four minimum annual commitment levels. The $12,000 and $36,000 commitment levels each have one through three-year commitment terms. The $60,000 commitment level has one and three year commitment terms. The $300,000 commitment level has a one-year commitment term. Real Solutions Annual II is available to single and multi-location customers for outbound calls which originate using switched access facilities and terminate using shared use facilities. A term plan will automatically renew for an equivalent term and minimum annual commitment level unless the customer provides written notification to cancel the plan, with such notification being received by the Company not less than 45 days prior to the expiration of the term.

(4) The Real Solutions Annual II customer must commit to one of the following minimum annual commitment levels of contributory usage charges: (1) $12,000, (2) $36,000, (3) $60,000, (4) $300,000. Real Solutions Annual II is available on a one-year, two-year or three-year basis for the $12,000 and $36,000 commitment levels; a one-year or three-year basis for the $60,000 commitment level; and a one year basis for the $300,000 commitment level. Contributory usage charges (calculated prior to the application of any discounts) are aggregated across outbound, toll free, switched data (inbound and outbound), including all calling options; all locations and all jurisdictions (intrastate, interstate and international) in order to meet the minimum annual commitment level.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
2. Real Solutions Annual II
b. Terms and Conditions (Cont'd)

(5) The Company reserves the right, after the conclusion of the first three billing months of the Real Solutions Annual II customer's contract, to move the customer to a lower commitment level that is more directly comparable to the customer's current usage.

c. Rates and Charges

All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

(1) Dial 1 Solutions

ANNUAL COMMITMENT LEVEL	1 YEAR RATE INTER LATA	1 YEAR RATE INTRA LATA	2 YEAR RATE INTER LATA	2 YEAR RATE INTRA LATA	3 YEAR RATE INTER LATA	3 YEAR RATE INTRA LATA
$12,000 (SNB, SN2, SN3)	$0.1090	$0.0880	$0.1090	$0.0880	$0.1090	$0.0880
36,000 (SN4, SN5, SN6)	0.1090	0.0880	0.1090	0.0880	0.1090	0.0880
60,000 (SN8, SN9)	0.1090	0.0880	N/A	N/A	0.1090	0.0880
300,000 (SNC)	0.1090	0.0880	N/A	N/A	N/A	N/A

(2) Toll-Free Solutions

ANNUAL COMMITMENT LEVEL	1 YEAR RATE INTER LATA	1 YEAR RATE INTRA LATA	2 YEAR RATE INTER LATA	2 YEAR RATE INTRA LATA	3 YEAR RATE INTER LATA	3 YEAR RATE INTRA LATA
$12,000	$0.1090	$0.0880	$0.1090	$0.0880	$0.1090	$0.0880
36,000	0.1090	0.0880	0.1090	0.0880	0.1090	0.0880
60,000	0.1090	0.0880	N/A	N/A	0.1090	0.0880
300,000	0.1090	0.0880	N/A	N/A	N/A	N/A

(3) Data Solutions

ANNUAL COMMITMENT LEVEL	1 YEAR RATE INTER LATA	1 YEAR RATE INTRA LATA	2 YEAR RATE INTER LATA	2 YEAR RATE INTRA LATA	3 YEAR RATE INTER LATA	3 YEAR RATE INTRA LATA
$12,000	$0.3160	$0.2350	$0.3160	$0.2350	$0.3160	$0.2350
36,000	0.3160	0.2350	0.3160	0.2350	0.3160	0.2350
60,000	0.3160	0.2350	N/A	N/A	0.3160	0.2350
300,000	0.3160	0.2350	N/A	N/A	N/A	N/A

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

3. Business Sense

a. General Description

Business Sense is a packaged telecommunications service which offers small business customers a switched product using either domestic and/or international calling the flexibility to choose a flat rated option that is neither distance, time-of-day or day-of-week sensitive (via switched access only) for their outbound, 800, and switched data usage. The customer's rate will be determined by their choice of a minimum monthly hierarchical spending level commitment. All hierarchical usage will be contributory toward meeting the monthly commitment level.

b. Terms and Conditions

(1) Business Sense allows for subscriber defined invoicing and reporting. All calls will be billed a thirty (30) second minimum. After the initial 30 second minimum, calls will billed in (6) second increments.

(2) Business Sense customer's employees may subscribe to the customer's Business Sense service for up to 10 satellite locations (e.g., from home). The satellite locations (up to 10) will be eligible to receive the customer's underlying Business Sense rates, for satellite locations. Usage rates for Business Sense are set forth below. Business Sense for intrastate use is sold as an add-on service to the Company's interstate Business Sense offering. Accordingly, recurring and non-recurring charges are set forth in the Company's Rates and Services Schedules.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
3. Business Sense (Cont'd)

c. Rates and Charges

All calls will be billed a thirty (30) second minimum. After the initial 30 second minimum, calls will be billed in six (6) second increments.

(1) Dial-1 Business Sense

	PER MINUTE
• Business Sense Legacy 50 (BS1, BSP)	$0.1384
• Business Sense Legacy 200 (BS2)	$0.1134
• Business Sense Legacy 750 (BS7)	$0.1134
• Dial-1 Business Sense -Satellite Locations	0.1500

(2) 800 Business Sense

• Business Sense Legacy 50 (BS1, BSP)	$0.1384
• Business Sense Legacy 200 (BS2)	$0.1134
• Business Sense Legacy 750 (BS7)	$0.1134

(3) Data Business Sense

• Business Sense Legacy 50 (BS1, BSP)	$0.2280
• Business Sense Legacy 200 (BS2)	$0.2230
• Business Sense Legacy 750 (BS7)	$0.2230

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

4. Business Flex

a. General Description

Business Flex services are designed to meet the communications needs of small-sized business customers of switched outbound, toll free and switched data services, regardless of the number of business locations. Business Flex services are flat rate priced with a single rate for outbound, toll free and switched data interstate, intrastate and international services. The call period for Business Flex is 24 hours a day, every day. Business Flex services are available on a non-term basis.

The following services are available under Business Flex:

- Outbound (Dial-1)
- Toll Free/Toll Free SDS (A monthly recurring charge applies for this option.)
- SDS

b. Terms and Conditions

(1) Business Flex 50 customers will incur a monthly service charge of $12 in any month in which the customer's total monthly contributory usage charges do not meet $50.00 in usage. There is an exception for customers who have Business Flex 50 billed on their local service invoice; those customers will not be subject to the minimum service charge. A volume discount will apply to the customer's total monthly usage based on monthly spend as outlined in the rates section.

(2) Business Flex 500 is available on a non-term basis. A volume discount will apply to the customer's total monthly usage based on monthly spend as outlined below. Business Flex 500 has a minimum monthly commitment level of $500.00 of contributory usage charges. If the customer does not meet the minimum monthly commitment, the customer will be invoiced for the difference.

(3) Business Flex contributory usage charges are aggregated across outbound, toll free and switched data services, including all calling options, all locations and all jurisdictions (intrastate, interstate and international) in order to meet the minimum monthly commitment level. In addition, the customer's employees' Business Flex contributory usage charges, at up to 10 satellite locations (e.g., from home), will contribute to the customer's minimum monthly commitment level. The customer will be financially responsible for the satellite locations' Business Flex usage charges. The employees' usage charges will contribute to and be eligible for the Business Flex customer's volume discounts.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
4. Business Flex
b. Terms and Conditions (Cont'd)

(4) Feature charges, Directory Assistance per call surcharges, Operator Service usage and per call surcharges, calculated before all available discounts have been applied, are also contributory to the minimum monthly commitment level.

(5) Usage rates for Business Flex customers are set forth below. Business Flex for intrastate use is sold as an add-on service to the Company's interstate Business Flex offering. Accordingly, recurring and non-recurring charges are set forth in the Company's Rates and Services Schedules.

c. Rates and Charges

Each call will be billed an eighteen (18) second minimum. After the initial 18 second minimum, calls will be billed in six (6) second increments.

(1) Business Flex 50 (BFP, BFD, BFI)

• Dial-1	$0.1000
• Toll Free	0.1000
• SDS and Toll Free SDS	0.1180

(a) Volume Discount

THRESHOLD	DISCOUNT
$ $0.00 – $49.99	0.0%
$ 50.00 – $499.99	10.0%
$500.00 – $7,999.99	12.50%

(b) Monthly Recurring Charge

• Monthly usage less than $50.00	$12.00
• Monthly usage $50.00 or more	0.00

The monthly recurring charge for Toll Free Service which affords customers the ability to receive intrastate, interstate and international long distance calls is located in the Company's Rates and Services Schedules.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
4. Business Flex
c. Rates and Charges (Cont'd)

(2) Business Flex 500 (BFH)

• Dial-1	$0.1000
• Toll Free	0.1000
• SDS and Toll Free SDS	0.1090

(a) Volume Discount

THRESHOLD	DISCOUNT
$ 0.00 - $ 499.99	6.80%
$500.00 - $ 749.99	6.80%
$750.00 - $ 999.99	7.30%
$1,000.00 - $1,499.99	7.80%
$1,500.00 - $1,999.99	8.30%
$2,000.00 - $2,499.99	8.80%
$2,500.00 - $2,999.99	9.30%
$3,000.00 - $3,499.99	9.80%
$3,500.00 - $3,999.99	10.20%
$4,000.00 - $9,999.99+	10.60%

(b) Monthly Recurring Charge

• Monthly usage less than $50.00	$12.00
• Monthly usage $50.00 or more	0.00

The monthly recurring charge for Toll Free Service which affords customers the ability to receive intrastate, interstate and international long distance calls is located in the Company's Rates and Services Schedules.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

5. Calls All Day – Option 1 (formerly Adjustable Rates Plan)

a. General Description

Calls All Day-Option 1 offers small business customers the ability to achieve discounted interstate rates based on monthly spending levels. Calls All Day-Option 1 provides the following switched services: outbound Dial-1 and Toll Free.

b. Terms and Conditions

(1) Calls All Day-Option 1 (formerly Adjustable Rates Plan) is an add-on to the Company's interstate offering. Accordingly, recurring and non-recurring charges are located in the Company's Rates and Services Schedules. Calls All Day-Option 1 is available on a non-term basis only.

(2) Calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments. Usage rates for Calls All Day-Option 1 are set forth below.

c. Rates and Charges

	PER MINUTE
• Dial-1	$0.1000
• Toll Free	0.1000

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

6. Calls All Day

a. General Description

Calls All Day services are designed to meet the communications needs of small-sized business customers of switched outbound, toll free and switched data services, regardless of the number of business locations. Calls All Day services are flat rate priced with a single rate for outbound, toll free and switched data interstate, intrastate and international services. The call period for Calls All Day is 24 hours a day, every day. Calls All Day services are available on a non-term basis.

The following services are available under Calls All Day:

- Outbound (Dial-1)
- Toll Free
- SDS
- Toll Free SDS

b. Terms and Conditions

(1) Calls All Day 50 Legacy and Calls All Day 50 Standard customers will incur a monthly service charge of $12.00 in any month in which the customer's total monthly contributory usage charges do not meet $50.00 in usage.

(2) Calls All Day Legacy 25 WB customers have a minimum monthly commitment level of $25.00. If the customer does not meet the minimum monthly commitment with contributory usage charges, the customer will be invoiced for the difference.

(3) Calls All Day Legacy 200 customers have a minimum monthly commitment level of $200.00. If the customer does not meet the minimum monthly commitment with contributory usage charges, the customer will be invoiced for the difference.

(4) Calls All Day Legacy 500 customers have a minimum monthly commitment level of $500.00. If the customer does not meet the minimum monthly commitment with contributory usage charges, the customer will be invoiced for the difference.

(5) Calls All Day Legacy No Min and Calls All Day Standard No Min customers do not have a monthly minimum commitment level.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
6. Calls All Day
b. Terms and Conditions (Cont'd)

(6) Calls All Day contributory usage charges are aggregated across outbound, toll free, and switched data services, including all calling options, all locations and all jurisdictions (intrastate, interstate and international) in order to meet the minimum monthly commitment level. In addition, the customer's employees' Calls All Day contributory usage charges, at up to 10 satellite locations (e.g., from home), will contribute to the customer's minimum monthly commitment level. The customer will be financially responsible for the satellite locations' Calls All Day usage charges.

(7) Feature charges, Directory Assistance per call surcharges, Operator Service usage and per call surcharges, calculated before all available discounts have been applied, are also contributory to the minimum monthly commitment level.

(8) Per minute usage rates for Calls All Day customers are set below. Calls All Day for intrastate use is sold as an add-on service to the Company's interstate Calls All Day offering. Accordingly, recurring and non-recurring charges are set forth in the Company's Rates and Services Schedules.

c. Rates and Charges

Each call will be billed an eighteen (18) second minimum. After the initial 18 second minimum, calls will be billed in six (6) second increments. If an operator assists in call placement, the applicable operator service charge and usage rates will apply in lieu of the Calls All Day surcharge and usage rate.

(1) Calls All Day 50 Legacy (AC1, ACP,AI0)

• Dial-1	$0.1000
• Toll Free	0.1000
• SDS and Toll Free SDS	0.2230

(2) Calls All Day 50 Standard (AC6, AI4)

• Dial-1	$0.1000
• Toll Free	0.1000
• SDS and Toll Free SDS	0.2230

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
6. Calls All Day
c. Rates and Charges (Cont'd)

(3) Calls All Day Legacy 25 WB (ACW, AIW)

• Dial-1	$0.1000
• Toll Free	0.1000
• SDS and Toll Free SDS	0.2230

(4) Calls All Day Legacy No Min (AC4, AI3)

• Dial-1	$0.1000
• Toll Free	0.1000
• SDS and Toll Free SDS	0.2230

(5) Calls All Day Standard No Min (AC5, AI5)

• Dial-1	$0.1000
• Toll Free	0.1000
• SDS and Toll Free SDS	0.2230

(6) Calls All Day Legacy 200 (AC2, AI2)

• Dial-1	$0.1000
• Toll Free	0.1000
• SDS and Toll Free SDS	0.2230

(7) Calls All Day Legacy 500 (AC3)

• Dial-1	$0.1000
• Toll Free	0.1000
• SDS and Toll Free SDS	0.2230

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

7. Voice Solutions

Voice Solutions was grandfathered by the Company as of September 7, 2007, and is only available to existing customers.

a. General Description

Voice Solutions has minimum annual commitment (MAC's) levels with each level having one through three-year commitment terms. Voice Solutions is available to single and multi-location customers for outbound calls which originate using switched access facilities and terminate using shared use facilities. A term plan will automatically renew for an equivalent term and minimum annual commitment level unless the customer provides written notification to cancel the plan, with such notification being received by the Company not less than 45 days prior to the expiration of the term.

b. Terms and Conditions

(1) If the Company determines the service is not being used for business service or in any other way violates the restrictions of this service, the Subscriber will be ineligible for the service and the Company may terminate the customer's account.

(2) Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein for Voice Solutions.

(3) A Voice Solutions customer must commit to one of the following minimum annual commitment levels of contributory usage charges: (1) $1,500, (2) $3,000, (3) $6,000, (4) $12,000, (5) $36,000 or (6) $60,000. Voice Solutions is available on a one-year, two-year or three-year basis. Contributory usage charges (calculated prior to the application of any discounts) are aggregated across outbound, toll free, switched data (inbound and outbound), including all calling options; all locations and all jurisdictions (intrastate, interstate and international) in order to meet the minimum annual commitment level.

(4) The Company reserves the right, after the conclusion of the first three billing months of the Voice Solutions customer's contract, to move the customer to a lower commitment level that is more directly comparable to the customer's current usage.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
7. Voice Solutions
b. Terms and Conditions (Cont'd)

(5) Voice Solutions customers terminating all Voice Solutions services prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to the underutilized portion of the MAC plus the full MAC for any remaining 12 month periods in their term plan agreement. The termination liability will be billed in one lump sum. Customers will not incur this termination liability for their former term plan commitment if they request a new MAC equal to or greater than the previous level and agree to sign a new term plan agreement for a period equal to or greater than the term of their current plan. The customer will, however, be assessed the termination liability if they terminate all Voice Solutions service prior to fulfilling their new term commitments.

c. Rates and Charges

Calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

TERM COMMITMENT - PER MINUTE RATES

All Commitment Levels	1 YEAR RATE (VS1, VS4, VS7, VSA, VSD, 7E1)	2 YEAR RATE (VS2, VS5, VS8, VSB, VSE, 7E2)	3 YEAR RATE (VS3, VS6, VS9, VSC, VSF,7E3)
(1) Dial-1 Rates			
• Per Minute	$0.1010	$0.0980	$0.0950
(2) SDS and SDS Toll Free			
• Per Minute	0.2585	0.2508	0.2413
(3) Toll Free Service Option			
• Per Minute	0.1010	0.0980	0.0950

The monthly recurring charge for Toll Free Service which affords customers the ability to receive intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

(4) Monthly Recurring Charge

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

8. Small Business Unlimited Solutions

a. General Description

Small Business Unlimited Solutions is an add-on to the Company's interstate offering and, accordingly, the interstate portion of the monthly recurring charge (MRC) is located in the Company's Rates and Servies Schedules. The customer must subscribe to Small Business Unlimited Solutions in-state long distance service, the Company incumbent local exchange services and 1) Priority Solution Package and Voicemail; or, 2) the Company incumbent local exchange services Rotary Classic Solution Package and Voicemail. The Priority Solution Package may or may not include a separate charge for extended local calling. Small Business Unlimited Solutions customers will receive unlimited interstate and intrastate Dial-1 calling for a monthly recurring charge.

b. Terms and Conditions

(1) The term "unlimited interstate and intrastate Dial-1 calling" does not include usage from multi-party conference calls.

(2) This service can be ordered only through CenturyLink LOC and the customer will pay a monthly recurring charge for each line ordered, up to a maximum of three lines. The Company will prorate all charges in the initial month and the last month of service based on a 30-day month. The rates will apply as long as the customer remains both a CenturyLink long distance and a CenturyLink LOC customer.

(3) The following restrictions apply:

(a) Use of any feature including, but not limited to, call forwarding on a planned and continuing basis to allow an originating caller to avoid long distance charges is prohibited.

(b) Toll Free Service is not included with Small Business Unlimited Solutions. Toll Free Service is available as an add-on to Small Business Unlimited Solutions customers and will incur the appropriate charges as set forth elsewhere in this Catalog.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
8. Small Business Unlimited Solutions ELDL630
b. Terms and Conditions
(3) The following restrictions apply: (Cont'd)

(c) A customer may not use this service for connection to the internet or other data service (including a significant amount of facsimile transmissions or data usage per month) or for any other use that does not involve a person-to-person conversation or voice message, e.g., auto dialer lines and call center line. A customer may not have more than three lines per billing location with this service. Customers with multiple locations must have each location billed on a separate account.

(d) If the Company determines the customer has violated the terms and conditions of the service, the customer will be assessed a $500.00 charge per line. In addition, the customer's long distance service will be suspended.

(e) All call placement charges, connection fees and surcharges apply per call.

c. Rates and Charges

Each call will be billed an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

(1) Dial-1 Rate

Number of Interstate and/or Intrastate Dial-1 minutes is unlimited.

	PER MINUTE
• Per Minute	$0.00

(2) Monthly Recurring Charge [1]

	PER MONTH
• Intrastate, Per Month	**$18.00** (I)

[1] The interstate portion of the monthly recurring charge which affords customers the ability to place interstate long distance calls is located in the Company's Rates and Services Schedule No. 10.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

9. Block of Time For Integrated Service – Option 1

Effective July 8, 2013, Option 1 is not available to new customers.

a. General Description

Block of Time for Integrated Service offers business customers a block of minutes that can be used for direct dial outbound interstate and intrastate long distance services. Block minutes cannot be applied to Toll Free Service, Operator, Directory Assistance, Switched Data Service (SDS)[1] or international usage. Each customer may purchase only one block of minutes for each qualifying local service. Customers must also subscribe to companion interstate service.

b. Terms and Conditions

(1) To be eligible for Block of Time for Integrated Service, the customer must subscribe to one of the following CenturyLink LOC or Company-provided services: (1) Custom Access Solutions, (2) Smart IP Hosted Voice & Data (formerly called Smart IP Bundle), or (3) ISDN-PRI or PRI Bundle combined with asynchronous High-speed Internet, synchronous Dedicated Internet, Ethernet, and/or Multiprotocol Label Switching (MPLS).

(2) Eligible customers may subscribe to a block of 2,000, 4,000, 6,000 8,000 or 10,000 minutes. A per minute overage rate applies for all usage in excess of the block minutes. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month.

(3) Toll Free Service is available with this product. A separate monthly recurring charge for Toll Free Service applies at the rates specified in this section.

(4) For Custom Access Solutions, ISDN PRI and PRI Bundle, minutes may be shared among voice channels within a T-1 facility (up to 24 voice channels), at a single location that are billed under a single account. A separate monthly recurring charge will apply for each T-1 facility subscribed to Block of Time for Integrated Service, whether at the same or different locations.

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[1] Effective September 20, 2009, Switched Data Service (SDS) is no longer available to new customers.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
9. Block of Time For Integrated Service – Option 1
b. Terms and Conditions (Cont'd)

(5) The Block of Time for Integrated Service rates will apply as long as the customer subscribes to a qualifying service. Customers who discontinue the qualifying service(s) will no longer be eligible to subscribe to the Block of Time for Integrated Service and will be switched, upon notice, to Block of Time for Small Business as set forth in Section 4 of this Catalog. (T)

c. Rates and Charges

(1) Total Block of Interstate and Intrastate Voice Minutes

MONTHLY RECURRING CHARGE	MINUTES INCLUDED IN BLOCK
[1]	2,000
[1]	4,000
[1]	6,000
[1]	8,000
[1]	10,000

(2) Overage Rate

The following per minute rates apply for applicable interstate and intrastate minutes above the block.

	PER MINUTE
• Overage	$0.04

(3) SDS Rate[2]

All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

	PER MINUTE
• SDS	$0.2230

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[1] The monthly recurring charge which affords customers the ability to place interstate and intrastate long distance calls is located in the Company's Rates and Services Schedules.

[2] Effective September 20, 2009, the SDS option is no longer available to new customers.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
9. Block of Time For Integrated Service – Option 1
c. Rates and Charges (Cont'd)

(4) Toll Free Service Rate

	PER MINUTE
• Toll Free Service	$0.04

The monthly recurring charge for Toll Free Service which affords customers the ability to receive intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

(5) Simple Business Solutions Toll Free Service Rate[1],[2]

	PER MINUTE
• Per Minute	$0.04

The monthly recurring charge which affords customers the ability to receive intrastate and interstate toll free service is located in the Company's Rates and Services Schedules.

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[1] Effective July 15, 2011, this option is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.

[2] Effective July 15, 2011, this toll free option is only available to customers whose accounts have been converted to the Company's new billing and provisioning platform.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

10. Business Simple Rate (T)(M)

(1) General Description

Effective November 3, 2011, Business Simple Rate is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.

Business Simple Rate plan is available to small business customers. Customers must: 1) subscribe to a monthly minimum usage level of $35.00 or $50.00 and 2) select the Company as their Primary Interexchange Carrier. There is no monthly recurring charge associated with this product.

Customers whose total monthly long distance usage charges do not meet the monthly minimum usage level will be assessed the difference between their total long distance usage charges and their subscribed monthly minimum usage level.

Toll Free Service is available with this product at the rates specified in this Section.

(2) Rates and Charges

(a) Dial-1 Rates

Calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

	MONTHLY MINIMUM USAGE LEVEL	
	$35.00	$50.00
• Per Minute	$0.06	$0.055 (M)

(M) Material moved from Section 4, Page 104.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
10. Business Simple Rate (T)(M)
(2) Rates and Charges (Cont'd)

(b) SDS and SDS Toll Free Rate[1]

Calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

• Per Minute	$0.2230	$0.2230

• No monthly recurring charge applies.

(c) Toll Free Service Option[2]

	MONTHLY MINIMUM USAGE LEVEL	
	$35.00	$50.00
• Per Minute	$0.06	$0.055

The monthly recurring charge for Toll Free Service which affords customers the ability to receive intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

[1] Effective September 20, 2009, the SDS and SDS Toll Free options are no longer available to new customers.

[2] Effective July 15, 2011, this option is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. (M)

(M) Material moved from Section 4, Page 105.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
10. Business Simple Rate (T)(M)
(2) Rates and Charges (Cont'd)

(d) Simple Business Solutions Toll Free Service Rate[1]

All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

	MONTHLY MINIMUM USAGE LEVEL	
	$35.00	$50.00
• Per Minute	$0.06	$0.055

The monthly recurring charge which affords customers the ability to receive intrastate and interstate toll free service calls is located in the Company's Rates and Services Schedules.

[1] Effective July 15, 2011, this toll free option is only available to customers whose accounts have been converted to the Company's new billing and provisioning platform. (M)

(M) Material moved from Section 4, Page 106.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

11. Business AnyTime (T)(M)

Effective July 15, 2011, Business AnyTime is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans in this Section.

(1) General Description

Business AnyTime offers business customers a flat rate for Dial-1 and SDS[1] Services. Toll Free Service is available with this product at the rates specified in this Section.

(2) Terms and Conditions

All calls are rated in full-minute increments. Partial minutes will be rounded up to the next full minute.

[1] Effective September 20, 2009, the SDS and SDS Toll Free options are no longer available to new customers. (M)

(M) Material moved from Section 4, Page 107.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
11. Business AnyTime (Cont'd) (T)(M)

(3) Rates and Charges

(a) Dial-1 Rate

	PER MINUTE
• Dial-1-Rate	$0.10

(b) SDS and SDS Toll Free Rate[1]

	PER MINUTE
• Per Minute	$0.223

(c) Toll Free Service Option

	PER MINUTE
• Per Minute	$0.10

The monthly recurring charge for Toll Free Service which affords customers the ability to receive intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

(d) Monthly Recurring Charge

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

[1] Effective September 20, 2009, the SDS and SDS Toll Free options are no longer available to new customers. (M)

(M) Material moved from Section 4, Page 108.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

12. Block of Time For Small Business (T)(M)

Effective July 15, 2011, Block of Time for Small Business is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans in this Section.

(1) General Description

Block of Time for Small Business offers small business customers a block of minutes for a flat monthly fee. This block of minutes can be used for Dial-1 long distance voice services in the interstate and intrastate jurisdictions. Block minutes will be applied in the following order to qualified domestic Dial-1 outbound, Toll Free Service and qualified residential usage. Block minutes cannot be applied to Operator or Switched Data Service ("SDS")[1] calls. Each customer may purchase only one block of minutes for their monthly long distance usage.

(2) Terms and Conditions

(a) Toll Free Service is available with this product. A separate monthly recurring charge for Toll Free Service applies in addition to the Block of Time for Small Business monthly recurring charge. Toll Free usage is included in the block of time.

(b) No international usage can be applied to the block minutes. The Company will charge customers for any usage in excess of the block minutes (overage minutes) selected at the rates set forth herein. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month.

(c) Switched Data Service ("SDS")[1] will not contribute to the block of minutes.

[1] Effective September 20, 2009, Switched Data Service (SDS) is no longer available to new customers. (M)

(M) Material moved from Section 4, Page 109.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
12. Block of Time For Small Business (T)(M)
(2) Terms and Conditions (Cont'd)

(d) The customer may elect to have employee usage at satellite locations be subscribed to Block of Time for Small Business under the customer's account via Consolidated Invoicing. No more than ten satellite locations' (e.g., customer's employees' homes) usage can be subscribed under the customer's account. These satellite locations will receive the applicable per minute rates, including block overage rates, associated with Block of Time for Small Business. The customer will be financially responsible for the satellite locations' Block of Time for Small Business charges.

(3) Rates and Charges

(a) Dial-1, Toll Free Service and Qualified Residential Rates

- Monthly Recurring Charges

TOTAL BLOCK OF DOMESTIC MINUTES	MONTHLY CHARGE
• 100	[1]
• 400	[1]
• 500	[1]
• 600	[1]
• 1,000	[1]
• 2.000	[1]
• 3,500	[1]
• 5,000	[1]
• 10,000	[1]

- Overage Rate

The following per minute rates apply for qualified interstate and intrastate minutes above the customer's monthly block of time:

	PER MINUTE
• Overage	$0.10

[1] The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules. (M)

(M) Material moved from Section 4, Page 110.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
12. Block of Time For Small Business (T)(M)
(3) Rates and Charges (Cont'd)

(b) SDS and SDS Toll Free Rate[1]

All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

	RATE
• Per Minute	$0.2230

(c) Toll Free Service Option

The monthly recurring charge for Toll Free Service which affords customers the ability to receive intrastate, interstate, and International long distance calls is located in the Company's Rates and Services Schedules. This monthly recurring charge applies in addition to the Block of Time for Small Business monthly recrurring charge.

[1] Effective September 20, 2009, the SDS and SDS Toll Free options are no longer available to new customers. (M)

(M) Material moved from Section 4, Page 111.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

13. Small Business Unlimited Solutions II (T)(M)

Effective July 15, 2011, Small Business Unlimited Solutions II is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Assist Advantage Plans Business Unlimited in this Section.

(1) General Description

Small Business Unlimited Solutions II customers will receive unlimited interstate and intrastate Dial-1 usage for a monthly recurring charge. Monthly recurring charges will not be prorated for a partial month's service when a customer cancels service.

(2) Terms and Conditions

(a) The term "Dial 1" does not include usage from multi-party conference calls. A customer may not use this service for connection to the internet or other data service (including a significant amount of facsimile transmissions or data usage per month) or for any other use that does not involve a single path person-to-person conversation or voice message, e.g. auto dialer lines and call center line. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line.

(b) If the Company determines the customer has violated the terms and conditions of the service, the customer will be assessed a $500.00 charge per line. In addition, the customer's long distance service will be suspended. (M)

(M) Material moved from Section 4, Page 112.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
13. Small Business Unlimited Solutions II (T)(M)
(2) Terms and Conditions (Cont'd)

(c) The customer may subscribe to this service for a maximum of nine lines per location/account. Multiple location accounts are limited to nine unlimited lines per account. Each line subscribed to Small Business Unlimited Solutions II must meet the eligibility requirements specified following:

- Option 1 – Small Business Unlimited Solutions

  To be eligible for this option, the customer must subscribe to one of the following CenturyLink LOC or Company competitive local exchange services: 1) Solutions-Business Package Priority Solution[1]; 2) Solutions-Business Package Sure Solution II; 3) Solutions-Business Package Rotary Classic Solution; 4) Solutions-Business Package Economy Solution; 5) Solutions-Business Package Economy Solution II A; 6) Solutions-Business Package Complete Business Bundle; 7) Connection Central Bundle; 8) MultiLine Bundle; 9) Centrex Service II with a term discount plan or 10) Hosted MultiLine Bundle.

- Option 2 - Extended Calling USA

  To be eligible for this option, the customer must subscribe to one of the following CenturyLink LOC or Company competitive local exchange services: 1) Solutions II-Business Connected II or 2) Solutions II-Business Complete Business Bundle II.

[1] Effective June 21, 2008, subscription to this service no longer qualifies new customers for Small Business Unlimited Solutions II. (M)

(M) Material moved from Section 4, Page 113.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
13. Small Business Unlimited Solutions II (Cont'd)

(3) Rates and Charges

(a) Option 1 – Small Business Unlimited Solutions ELDL630

	PER MINUTE
• Dial-1 Rate	$0.00

	MONTHLY RECURRING CHARGE
• IntraState	**$18.00** (I)

The interstate portion of the monthly recurring charge which affords customers the ability to place interstate long distance calls is located in the Company's Rates and Services Schedules.

(b) Option 2 – Extended Calling USA ELDL625

	PER MINUTE
• Dial-1 Rate	$0.00

	MONTHLY RECURRING CHARGE
• IntraState	**$14.50** (I)

The interstate portion of the monthly recurring charge which affords customers the ability to place interstate long distance calls is located in the Company's Rates and Services Schedules.

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F. Voice Long Distance Services (Cont'd)

14. Business Unlimited Multiline – **No Longer Available (Deleted)** (C)

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
14. Business Unlimited Multiline – **No Longer Available (Deleted) (Cont'd)** (C)
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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
14. Business Unlimited Multiline – **No Longer Available (Deleted) (Cont'd)** (C) (D)

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

15. Bundled Block of Time (6WY, 5LM) (T)(M)

(1) General Description

Bundled Block of Time offers small business customers a block of minutes for a flat monthly fee. This block of minutes can be used for direct dial outbound long distance voice services in the interstate and intrastate jurisdictions. Block minutes cannot be applied to Operator or Switched Data Service ("SDS")[1] or international usage. Each customer may purchase only one block of minutes per month. Customers must also subscribe to companion interstate service.

(2) Terms and Conditions

(a) A per minute overage rate applies for all usage in excess of the block minutes. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month.

(b) To be eligible for Bundled Block of Time, the customer must subscribe to: any CenturyLink LOC or Company-provided T-1 based service, including services such as ISDN-PRI, Digital Trunking Service, and Integrated T-1.

(c) Bundled Block of Time minutes may be shared among voice channels within a T-1 facility (up to 24 voice channels) at a single location that are billed under a single account. A separate monthly recurring charge will apply for each T-1 facility subscribed to Bundled Block of Time, whether at the same or different locations.

(d) The Bundled Block of Time rates will apply as long as the customer subscribes to a qualifying service. Customers who discontinue the qualifying service(s) will no longer be eligible to subscribe to the Bundled Block of Time service and will be switched, upon notice, to Block of Time for Small Business as set forth in this Section.

[1] Effective September 20, 2009, Switched Data Service (SDS) is no longer available to new customers. (M)

(M) Material moved from Section 4, Page 120.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
15. Bundled Block of Time (6WY, 5LM) (Cont'd) (T)(M)

(3) Rates and Charges

• Dial-1 Rates

(a) Monthly Recurring Charges

TOTAL BLOCK OF DOMESTIC MINUTES	INTRASTATE MONTHLY CHARGE
• 1,000	[1]
• 5,000	[1]

(b) Overage Rate

The following per minute rates apply for applicable interstate and intrastate minutes above the block:

	PER MINUTE
• Overage	$0.04

(c) SDS Rate[2]

All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

	PER MINUTE
• Per Minute	$0.2230

[1] The monthly recurring charge which affords customers the ability to place interstate and intrastate long distance calls is located in the Company's Rates and Services Schedules.

[2] Effective September 20, 2009, the SDS option is no longer available to new customers.

(M) Material moved from Section 4, Page 121. (M)

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

16. Block of Time for MultiLine Bundle (DML) (T)(M)

Effective July 15, 2011, Block of Time for MultiLine Bundle is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans in this Section.

(1) General Description

Block of Time for MultiLine Bundle offers business customers a block of minutes for a flat monthly fee. This block of minutes can be used for direct dial (Dial-1) outbound long distance voice services in the interstate and intrastate jurisdictions. Block minutes cannot be applied to Operator, Switched Data Service ("SDS")[1] or international usage.

(2) Terms and Conditions

(a) Each line subscribed to Block of Time for MultiLine Bundle must be subscribed to CenturyLink LOC or Company local exchange service. Block of Time for MultiLine Bundle minutes may be shared among local exchange service lines at a single location that are billed under a single account. Customers may subscribe to multiple Block of Time for MultiLine Bundle plans at a single location; however, each line at a location may only be associated with one block of minutes (i.e., block minutes may not be combined). A separate monthly recurring charge is applicable for each block of minutes.

(b) A per minute overage rate applies for all usage in excess of the block minutes. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month.

(c) Customers who discontinue the qualifying local exchange service for any lines subscribed to Block of Time for MultiLine Bundle will no longer be eligible to subscribe to the Block of Time for MultiLine Bundle and will be switched, upon notice, to Block of Time for Small Business as set forth in this Section.

(d) Switched Data Service ("SDS")[1] is available at the rates specified elsewhere in this Section.

[1] Effective September 20, 2009, Switched Data Service (SDS) is no longer available to new customers. (M)

(M) Material moved from Section 4, Page 122.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
16. Block of Time for MultiLine Bundle (DML) (Cont'd) (T)(M)

(3) Rates and Charges

• Dial-1 Rates

(a) Monthly Recurring Charges

TOTAL BLOCK OF DOMESTIC MINUTES	MONTHLY RECURRING CHARGE
• 500	[1]

(b) Overage Rate

For any qualified domestic minutes of use in excess of the customer's monthly block of minutes, the customer will be charged the per minute rate below.

	PER MINUTE
• Overage	$0.05

(c) SDS Rate[2]

All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

	PER MINUTE
• Per Minute	$0.2230

[1] This monthly recurring charge which affords customers the ability to place interstate and intrastate long distance calls is locted in the Company's Rates and Services Schedules.

[2] Effective September 20, 2009, the SDS option is no longer available to new customers.

(M) Material moved from Section 4, Page 123. (M)

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

17. Business Sense (T)(M)

Effective July 15, 2011, Business Sense is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans in this Section.

a. General Description

Business Sense is a packaged telecommunications service which offers small business customers a flat rated switched product using either domestic and/or international calling for tbeir outbound and Switched Data Service[1]. There is no monthly recurring charge associated with this product.

b. Terms and Conditions

(1) Toll Free Service is available with this product. A monthly recurring charge for Toll Free Service applies at the rates specified in this Section.

(2) This service is available to any CenturyLink LOC or Company competitive local exchange services business customer who contacts the Company or is contacted by the Company and requests this service plan. Customers may subscribe to another business service by contacting a CenturyLink LOC representative.

(3) Customers subscribed to any Solutions Service who discontinue any or all of the qualifying services and/or features and consequently no longer meet the eligibility requirements for that service will be switched to this product. Customers may discontinue this product at any time by subscribing to another business service for which they meet the eligibility requirements.

(4) Business Sense customer's employees may subscribe to the customer's Business Sense service for up to 10 satellite locations (e.g., from home). The satellite locations (up to 10) will be eligible to receive the customer's underlying Business Sense rates, for satellite locations.

[1] Effective September 20, 2009, this option is no longer available to new customers. (M)

(M) Material moved from Section 4, Page 124.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
17. Business Sense (Cont'd) (T)(M)

c. Rates and Charges

(1) Dial-1 Rate

	PER MINUTE
• Dial-1-Rate	$0.39

(2) SDS and SDS Toll Free Rate[1]

All calls will be subject to a thirty (30) second minimum. After the initial thirty (30) second minimum, calls will be billed in six (6) second increments.

	PER MINUTE
• Per Minute	$0.2400

- No monthly recurring charge applies.

(3) Toll Free Service Option

	PER MINUTE
• Per Minute	$0.39

The monthly recurring charge for Toll Free Service which affords customers the ability to receive intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

[1] Effective September 20, 2009, the SDS and SDS Toll Free options are no longer available to new customers. (M)

(M) Material moved from Section 4, Page 125.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

18. Business Basics (T)(M)

Effective July 15, 2011, Business Basics is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans in this Section.

a. General Description

Business Basics offers small business customers a flat rate for Dial-1 and SDS[1].

b. Terms and Conditions

(1) Toll Free Service is available with this product. A monthly recurring charge for Toll Free Service applies at the rates specified in this Section.

(2) To be eligible for Business Basics, business customers must: 1) subscribe to any Solutions Package; 2) be a multi-line customer with at least one local exchange service line or trunk provided by CenturyLink LOC or the Company, with a minimum of four (4) lines presubscribed to this service[2]; 3) be a multi-line customer with at least five individual business lines or at least two key trunks provided by CenturyLink LOC or the Company; or 4) subscribe to MultiLine Bundle provided by CenturyLink LOC or the Company.

(3) Customers who subscribe to this service and subsequently cancel their qualifying service needed to maintain eligibility will be switched, upon notice, to Business Sense as set forth in this Section.

(4) Business Basics customers' employees may subscribe to the customer's Business Basics service for up to 10 satellite locations (e.g., from home). The satellite locations (up to 10) will be eligible to receive the customer's underlying Business Basics rates for satellite locations. Unless otherwise indicated, all Business Basics calls are rated in full-minute increments. Partial minutes will be rounded up to the next full minute.

[1] Effective September 20, 2009, Switched Data Service (SDS) is no longer available to new customers.

[2] This option is grandfathered as of April 9, 2007 and is only available to existing customers. (M)

(M) Material moved from Section 4, Page 126.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
18. Business Basics (Cont'd)

c. Rates and Charges

(1) Dial-1 Rate

	PER MINUTE	
• Dial-1-Rate	$0.15	(T)
• Monthly Recurring **Charge**		(T)

The monthly recurring charge which affords customers the ability to place long distance calls is long distance calls are located in the Company's Rates and Services Schedule No. 10. (N) (N)

(2) Toll Free Service Option

The monthly recurring charge for Toll Free Service which affords customers the ability to receive intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

	PER MINUTE
• Per Minute	$0.15

(3) SDS and SDS Toll Free Rate [1]

All calls will be subject to a thirty (30) second minimum. After the initial thirty (30) second minimum, calls will be billed in six (6) second increments.

	PER MINUTE
• Per Minute	$0.2400

[1] Effective September 20, 2009, the SDS and SDS Toll Free options are no longer available to new customers.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

19. Choice Monthly Minimum (T)(M)

a. General Description

Choice Monthly Minimum is a direct dialed long distance offer designed for business customers that has a monthly minimum dollar commitment. This service is provisioned in conjunction with the interstate Choice Monthly Minimum service under which the Company provides interstate long distance calling.

b. Terms and Conditions

(1) This service is an add-on to the interstate Choice Monthly Minimum service that includes a monthly minimum dollar commitment. The Choice Monthly Minimum service is only available on an intrastate basis when the customer has subscribed to the interstate Choice Monthly Minimum service. All other terms, conditions and customer eligibility under this service are specified in the Company's Rates and Services Schedules.

(2) The monthly minimum dollar commitment set forth below will apply for this intrastate plan. This charge is identical to, and shall not be in addition to, any monthly minimum dollar commitment applicable to the corollary interstate Choice Monthly Minimum for long distance calling. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. Dial-1 and International Direct Dialed usage will contribute to the monthly minimum.

(3) Calls are measured and billed for an initial period of 30 seconds and timed in 6-second increments for usage over 30 seconds. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments. If the computed charge for a call includes a fraction of a cent, the fraction is rounded up to the whole cent (e.g., $1.244 is rounded up to $1.25).

(4) This plan includes an option to add toll free (inbound calling) service. The toll free service is only available upon purchase of the Choice Monthly Minimum service. Toll free service has a monthly charge for each toll free number. The toll free usage and monthly charge do not contribute to the monthly minimum dollar commitment. (M)

(M) Material moved from Section 4, Page 128.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
19. Choice Monthly Minimum (Cont'd) (T)(M)

c. Rates and Charges

	PER MINUTE
• Outbound and Inbound	$0.05
	MONTHLY
• Monthly Minimum	$20.00

d. Charge For Each Toll Free Number

The monthly recurring charge for each Toll Free number is billed per month without regards to usage and is located in the Company's Rates and Services Schedules. (M)

(M) Material moved from Section 4, Page 129.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

20. Easy Rate (T)(M)

a. General Description

Easy Rate is a direct dialed long distance offer designed for business customers that make higher volume long distance calls.

b. Terms and Conditions

(1) This service is provisioned in conjunction with the interstate Easy Rate service under which the Company provides interstate long distance calling.

(2) This service is an add-on to the interstate Easy Rate. The Easy Rate service is only available on an intrastate basis when the customer has subscribed to the interstate Easy Rate service. The monthly charge set forth helow, will apply for this intrastate plan. This charge is identical to, and shall not be in addition to, any monthly charge applicable to the corollary interstate Easy Rate service for long distance calling.

(3) Calls are measured and billed for an initial period of 18 seconds and timed in 6-second increments for usage over 18 seconds. The call rating is rounded to the nearest full cent with a minimum $0.01 charge for usage. Rate quotes are provided in 60 second increments.

(4) If, during the month, the minute of use block is exceeded, the overage per minute rate will apply to the overage minutes.

(5) This plan includes an option to add toll free (inbound calling) service. The toll free service has a monthly charge for each toll free number.

(6) If an international plan is not selected by the customer, then the International Basic Service rates apply.

(7) Contributory usage charges are aggregated across monthly charges, excluding the monthly charge for each toll free number. Block overage usage charges (which includes Dial-1 and toll free), and International Direct Dialed are included, in order for the customer to meet the minimum commitment level. (M)

(M) Material moved from Section 4, Page 130.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
20. Easy Rate (T)(M)
b. Terms and Conditions (Cont'd)

(8) Directory Assistance, features, equipment, non-recurring charges, Operator Services, surcharges, taxes, and any other access charges (including, but not limited to, Carrier Universal Service Charges and Presubscribed Line Charges) not specified above are not contributory to meeting the minimum annual commitment level.

(9) All other terms, conditions, customer eligibility, annual and term commitments, term renewals and termination charges under this service are specified in the Company's Rates and Services Schedules.

c. Rates and Charges

Monthly Charge	Block of Minutes	Overage Per Minute Rate
$ 100	2,300	$0.0435
250	5,900	0.0424
500	12,200	0.0410
750	18,900	0.0397
1,000	26,200	0.0382
1,500	40,700	0.0369
2,000	56,300	0.0355
2,500	73,200	0.0342
5,000	152,800	0.0327

d. Charge For Each Toll Free Number

The monthly recurring charge for each Toll Free Number is billed per month without regards to usage and is located in the Company's Rates and Services Schedules. (M)

(M) Material moved from Section 4, Page 131.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

21. Unlimited Regional Solutions (T)(M)

Effective November 3, 2011, Unlimited Regional Solutions is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.

a. General Description

Unlimited Regional Solutions plan offers business customers unlimited Dial-1 calling within their LATA with either a flat per minute rate or a Block of Time rate applicable for all Dial-1 InterLATA calls. Customers must subscribe to companion intrastate service for the option selected, and must select the Company as their interLATA and intraLATA toll provider.

b. Terms and Conditions

(1) To be eligible for Unlimited Regional Solutions, the customer must meet eligibility requirements specified for the service option selected.

(2) The monthly recurring charges for this service will be billed in advance. The customer's first invoice will contain a pro-rated monthly charge for the first month (based on the number of customer in-service days in the initial billing cycle) and a full monthly recurring charge for the second month.

(3) For unlimited calling, a customer may not use this service for connection to the internet or other data service (including a significant amount of facsimile transmissions or data usage per month) or for any other use that does not involve a single path person-to-person conversation or voice message, e.g. auto dialer lines and call center line. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line.

(4) If the Company determines the customer has violated the terms and conditions of the service, the customer will be assessed a $500.00 charge per line. In addition, the customer's long distance service will be suspended.

(5) Only Dial-1 calls are eligible for the unlimited and block minutes and for the per minute rates specified herein. The term "unlimited Dial-1" does not include usage from multi-party conference calls. (M)

(M) Material moved from Section 4, Page 132.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
21. Unlimited Regional Solutions (T)(M)
b. Terms and Conditions (Cont'd)

(6) Calls placed using Operator Services and Directory Assistance are subject to the rates and regulations specified in Section 6 of this Catalog for those services.

(7) Toll Free Service[1], which allows up to five (5) toll free numbers, is available for an additional monthly recurring charge. A separate monthly recurring charge applies for each additional set of five (or increment thereof) toll free numbers requested by the customer. A Toll Free Service per minute rate applies for all domestically originated Toll Free Service calls. Domestically originated calls do not include calls originated in Canada or through the International Access pathway (Toll Free on International Access).

c. Options

(1) Option 1 – Basic (interstate and intrastate unlimited LATA wide calling)[2]

Customers receive unlimited Dial-1 IntraLATA calling (interstate and intrastate) for a monthly recurring charge, with a flat per minute Dial-1 InterLATA rate.

To be eligible for this option, the customer must be subscribed to two or more of the CenturyLink LOC Multiline Bundles at each location for which this option is selected. In addition to subscribing to two MultliLine Bundles, the customer may subscribe up to seven additional lines and/or MultiLine Bundles to this option for a single monthly recurring charge. A separate monthly recurring charge applies per location for every nine lines/bundles subscribed to this option. If a customer discontinues the service(s) that are required to receive these rates, the customer's rates will revert to the cataloged rates applicable for CenturyLink Business Basics.

[1] Effective July 15, 2011, this Toll Free Service option is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Simple Business Solutions Toll Free Service in this Section.

[2] Effective July 15, 2011, this option is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. (M)

(M) Material moved from Section 4, Page 133.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
21. Unlimited Regional Solutions (T)(M)
c. Options (Cont'd)

(2) Option 2 – Basic (intrastate unlimited LATA wide calling)[1]

Customers receive unlimited Dial-1 Intrastate IntraLATA calling for a monthly recurring charge, with a flat per minute Dial-1 InterLATA rate.

To be eligible for this option, the customer must be subscribed to two or more of the CenturyLink LOC Multiline Bundles at each location for which this option is selected. In addition to subscribing to two MultliLine Bundles, the customer may subscribe up to seven additional lines and/or MultiLine Bundles to this option for a single monthly recurring charge. A separate monthly recurring charge applies per location for every nine lines/bundles subscribed to this option. If a customer discontinues the service(s) that are required to receive these rates, the customer's rates will revert to the cataloged rates applicable for CenturyLink Business Basics.

(3) Option 3 – Advanced (Unlimited IntraLATA Calling with InterLATA Block of Time [BOT])

Customers receive unlimited Dial-1 IntraLATA calling and must select a 500; 5,000; 10,000; or 25,000 minutes Block of Time for InterLATA (interstate and intrastate) Dial-1 calls. A per minute overage rate will apply for InterLATA Dial-1 calls in excess of the block minutes selected. Each customer may subscribe to only one block of minutes per location per month. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month.

To be eligible for this option, the customer must be subscribed to either 1) a CenturyLink LOC T-1 based service that is not grandfathered (including but not limited to services such as ISDN-PRI, Digital Trunking Service and Translink services) for each trunk or channel subscribed to Option 3 or 2) PBX trunk service. The customer may subscribe to Option 3 for up to three T-1 facilities or 72 PBX trunks per service location, for a single monthly recurring charge. If a customer discontinues the service(s) that are required to receive these rates, the customer's rates will revert to the cataloged rates applicable for CenturyLink Business Basics.

[1] Effective July 15, 2011, this option is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. (M)

(M) Material moved from Section 4, Page 134.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
21. Unlimited Regional Solutions (Cont'd)

d. Rates and Charges

(1) Option 1 – Basic (Unlimited IntraLATA (Interstate and Intrastate) Calling with InterLATA Flat Rate) ELDL670B

Option 1 is No Longer Available. (C) (D)

(D)

(2) Option 2 – Basic (Unlimited IntraLATA (Intrastate only) Calling with InterLATA Flat Rate)[1] ELDL671B

Option 2 is No Longer Available. (C) (D)

(D)

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
21. Unlimited Regional Solutions (T)(M)
d. Rates and Charges (Cont'd)

(3) Option 3 – Advanced (Unlimited IntraLATA Calling with InterLATA Block of Time [BOT])

(a) Dial-1 Rate

	PER INTRALATA MINUTE
• Per IntraLata Minute	$0.00

	PER INTERLATA MINUTE
• 500 Block of Time, Per Overage Minute	$0.068
• 5,000 Block of Time, Per Overage Minute	0.059
• 10,000 Block of Time, Per Overage Minute	0.045
• 25,000 Block of Time, Per Overage Minute	0.039

(b) Monthly Recurring Charge

	PER SERVICE LOCATION
• 500 InterLata BOT Minutes	[1]
• 5,000 InterLata BOT Minutes	[1]
• 10,000 InterLata BOT Minutes	[1]
• 25,000 InterLata BOT Minutes	[1]

[1] The monthly recurring charge which affords customers the opportunity to place unlimited interstate and/or intrastate Dial-1 calls is specified in the Company's Rates and Services Schedules. (M)

(M) Material moved from Section 4, Page 136.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
21. Unlimited Regional Solutions (T)(M)
d. Rates and Charges (Cont'd)

(4) Toll Free Service[1]

In addition to the rates specified preceding for the Unlimited Regional Solutions option selected, the following charges apply for Toll Free Service. A monthly recurring charge applies for every five numbers ordered.

(a) Dial-1 Rate

	PER MINUTE
• Per Minute of Use	$0.07

(b) Monthly Recurring Charge

The monthly recurring charge which affords customers the ability to receive intrastate and interstate Toll Free Service calls is located in the Company's Rates and Services Schedules.

[1] Effective July 15, 2011, this option is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. (M)

(M) Material moved from Section 4, Page 137.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
21. Unlimited Regional Solutions (T)(M)
d. Rates and Charges (Cont'd)

(5) Simple Business Solutions Toll Free Service[1]

In addition to the rates specified preceding for the Unlimited Regional Solutions option selected, the following charges apply for Toll Free Service. A monthly recurring charge applies for every number ordered. All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

(a) Dial-1 Rate

	PER MINUTE
• Per Minute of Use	$0.07

(b) Monthly Recurring Charge

The monthly recurring charge which affords customers the ability to receive intrastate and interstate toll free service calls is located in the Company's Rates and Services Schedules.

[1] Effective July 15, 2011, this option is only available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform. (M)

(M) Material moved from Section 4, Page 138.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

22. Business Anytime II Bundled

(1) General Description

Business Anytime II Bundled is a flat rated Dial-1 service. All calls are billed in whole minute increments. Partial minutes are rounded up to the next whole minute.

(2) Terms and Conditions

(a) A customer who subscribes to Business Anytime II Bundled pays a monthly recurring charge each month and a per minute usage rate for all interstate and/or intrastate Dial-1 usage.

(b) To be eligible for Business Anytime II Bundled, the customer must also subscribe to one of the following CenturyLink LOC or Company competitive local exchange services:

- (1) Business Assist Advantage Plan or (2) Hosted Multiline Bundle

(c) When a customer subscribes multiple lines to Business Anytime II Bundled, at least one of the lines at each location must meet the eligibility requirements. The monthly recurring charge applies per account, per location.

(3) Rates and Charges

	PER MINUTE
• Dial-1 Rate	$0.07
	MONTHLY RECURRING CHARGE
• Per Account, Per Location	**[1]**

(T)

[1] The monthly recurring charge which affords customers the ability to place **long distance calls is located in the Company's Rates and Services Schedule No. 10.** (T)

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

23. Business Anytime II

(1) General Description

Business Anytime II is a flat rated Dial-1 service. A customer who subscribes to Business Anytime II pays a monthly recurring charge each month and a per minute usage rate for all interstate and/or intrastate Dial-1 usage.

(2) Terms and Conditions

(a) All calls are billed in whole minute increments. Partial minutes are rounded up to the next whole minute.

(b) The monthly recurring charge applies per account, per location.

(3) Rates and Charges

	PER MINUTE
• Dial-1 Rate	$0.07
	MONTHLY RECURRING CHARGE
• **Per Account, Per Location**	**[1]**

(T)

(T)

[1] The monthly recurring charge which affords customers the ability to place **long distance calls is located in the Company's Rates and Services Schedule No. 10.**

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

24. Business Complete – Block of Time (T)(M)

(1) General Description

Business Complete – Block of Time offers small business customers a block of minutes for a flat monthly fee. The blocks of minutes can be used for Dial-1 long distance and toll free voice services in the interstate and intrastate jurisdictions. Block minutes cannot be applied to Operator Services calls. No international usage can be applied to the block minutes.

(2) Terms and Conditions

(a) Customers may subscribe to only one block of minutes for their monthly long distance usage.

(b) Qualified domestic Dial-1 outbound and toll free service usage will contribute towards Block minutes as such qualified calls are completed. The Company will charge customers for any usage in excess of the block minutes (overage minutes) selected at the rates set forth herein. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month. Minutes used in excess of the customer's selected Block of Time will be billed in whole minute increments. Partial minutes are rounded up to the next whole minute.

(c) Multiple lines subscribed to a single Block of Time option must be billed under the same account, whether or not at the same location. The monthly recurring charge applies per account. (M)

(M) Material moved from Section 4, Page 145.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services
24. Business Complete – Block of Time (Cont'd)

(3) Rates and Charges

(a) Monthly Recurring Charge

- Block of Time Minutes

MINUTES INCLUDED IN BLOCK	MONTHLY CHARGE
• 250	[1]
• 500	[1]
• 1,000	[1]
• 2,500	[1]
• 5,000	[1]

(b) Per Minute Rate

The following per minute rates apply for qualified interstate and intrastate Dial-1 and Toll Free Service minutes above the customer's monthly block of time.

	PER MINUTE
• Overage	$0.10

(c) Per Toll Free Number

	MONTHLY RECURRING CHARGE	
• **Per Account, Per Location**	**[1]**	(T)

[1] The monthly recurring charge which affords customers the ability to place **long distance calls and the monthly recurring charge for Toll Free Service which affords customers the ability to receive long distance calls are located in the Company's Rates and Services Schedule No. 10.** (T)

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

25. Business Basics II

(1) General Description

Business Basics II offers business customers a flat rate for Dial-1 and Toll Free Service. A monthly recurring charge applies for each toll free number requested by the customer.

(2) Terms and Conditions

(a) To be eligible for Business Basics II, the customer must also subscribe to a CenturyLink LOC or Company competitive local exchange service Business Assist Advantage Plan or Hosted Multiline Bundle except that customers who are subscribed to an eligible domestic Dial-1 long distance Business Assist Advantage Plan within this section may subscribe designated fax line(s) to Business Basics II, as long as one of the lines designated for voice usage at the fax line location(s) meets the eligibility requirements specified for that particular Business Assist Advantage Plan.

(b) All domestic Dial-1 Business Assist Advantage Plans, except Business Anytime II and Matchmaker service, qualify as an eligible domestic Dial-1 long distance Business Assist Advantage Plan.

(3) Rates and Charges

(a) Dial-1 and Toll Free Service Per Minute Rate

	PER MINUTE	
• Per Minute	$0.15	
• Monthly Recurring Charge	**[1]**	(T)

(b) Toll Free Service

	MONTHLY RECURRING CHARGE	
• **Per Toll Free Number**	**[1]**	

[1] The monthly recurring charge which affords customers the ability to **place long distance calls and the monthly recurring charge for Toll Free Service which affords customers the ability to receive long distance calls are located in the Company's Rates and Services Schedule No. 10.** (T)

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F. Voice Long Distance Services (Cont'd)

26. Business Assist Term Discount Plan (T)(M)

(1) General Description

Business Assist Term Discount Plan (TDP) provides Business Assist Advantage Plan customers with discounted rates when the customers subscribe to a one, two or three-year TDP.

(2) Terms and Conditions

(a) To be eligible, customers must subscribe to a CenturyLink LOC Business Assist Advantage Plan and one of the following Business Assist Advantage Plans offered by the Company: (1) Business Unlimited, Business Anytime II Bundled, or Business Complete – Block of Time.

(b) Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Company-initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.

(3) Termination Liability Charges

If customer discontinues service prior to the end of the one, two or three year commitment period, there will be no termination liability charges applicable to the regulated portion(s) of the Business Assist Advantage Plan option.

(4) Discounts

The following discount applies for each occurrence of the monthly recurring charge applicable for the service to which the customer is subscribed. Usage charges are not discounted. The discount applies for the initial and each additional bundle at the same location.

ONE YEAR	TWO YEARS	THREE YEARS
10%	15%	20%

Upon expiration of the customer's TDP, the discount will expire and the customer will be charged at the prevailing monthly rates unless the customer renews or signs up for a new TDP. (M)

(M) Material moved from Section 4, Page 150.

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

F. Voice Long Distance Services (Cont'd)

27. Toll Free Service (T)(M)

Effective July 15, 2011, Toll Free Service is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans, Simple Business Solutions Toll Free Service in this Section.

a. General Description

Toll Free Service is available to business customers who subscribe to the Company's Message Telecommunications Services (MTS). Toll Free Service is a flat-rated, inward calling service which allows calls to be terminated over the subscriber's business phone line.

b. Terms and Conditions

(1) Toll Free Service allows up to five (5) toll free numbers. A separate monthly recurring charge applies for each additional set of five (or increment thereof) toll free numbers per service group location requested by the customer. A Toll Free Service per minute rate applies for all domestically originated Toll Free Service calls.

(2) The following Toll Free Service monthly recurring charge and per minute usage rates apply when Toll Free Service is provided in conjunction with any Message Telecommunications Service, unless different Toll Free Service rates are specified elsewhere in this Catalog for a particular service.

c. Rates and Charges

The following per minute rate is billed in six (6) second increments, with a per call minimum of eighteen (18) seconds.

	PER MINUTE
• Per Minute	$0.07

	MONTHLY RECURRING CHARGE
• Per Month	$5.00

The monthly recurring charge is identical to, and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's Rates and Services Schedules. (M)

(M) Material moved from Section 4, Page 151.

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5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

A. Long Distance Competitive Response

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1. Residence Customer Incentive Program

a. General Description

The Residence Customer Incentive Program is an offering for potential new residence long distance customers and to existing residence long distance customers to induce the retention or continuation of intrastate long distance services by such customers.

b. Terms and Conditions

(1) This competitive response offering may be offered to potential new CenturyLink residence long distance customers. In addition, the Company may provide a retention benefit to any existing residence customer who has retained a service for some period of time.

(2) For potential new residence customers, the Company will not provide an incentive offer more than once in any two year period. In retention situations, the Company may provide an incentive offer no more than once in any two year period with respect to any particular service.

(3) The recipients of the customer incentive offer and the amount of the customer incentive offer will be at the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of c.(1), following.

(4) The Company will determine the particular details, including but not limited to; periods and duration, class of customers, services and amounts so long as each offer to a particular residence customer is not inconsistent with the provisions of this Catalog and the amount does not exceed the maximum amount set forth in c.(1), following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.

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5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

A. Long Distance Competitive Response
1. Residence Customer Incentive Program
b. Terms and Conditions (Cont'd)

(5) This competitive response offering is provisioned in conjunction with the interstate competitive response offering under which CenturyLink provides interstate long distance usage. All other terms and conditions, including any applicable discounts offered through the Company's Rates and Services Schedule (RSS), and customer eligibility under this offer are specified in the Company's Rates and Services Schedule.

(6) For potential new residence customers, the Company will condition some of its offers upon a residence customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the customer as part of the offer. In such cases, if the customer terminates service early, they will be billed an early termination charge.

(7) Offers may differ based on the following criteria or combinations of criteria below:

(a) The sales channel through which the products are sold.

(b) Existing customers who request to have one or more products disconnected.

(c) Customers who identify better competitive offer(s) available to them. CenturyLink representatives may present to these customers multiple offers up to the maximum value under this Catalog.

(d) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.

(8) The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentives in similar circumstances.

(9) The Company reserves the right to review the availability and conditions of the offer or to discontinue the offer.

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5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

A. Long Distance Competitive Response
1. Residence Customer Incentive Program (Cont'd)

c. Rates and Charges

(1) Customers may be offered one of the following on selected products, or the equivalent monetary value, as determined by the Company.

(a) A waiver of an amount up to 100% of the current residence recurring charge(s), and the current per minute intrastate long distance rate or,

(b) A waiver of up to 12 months of the recurring rates or,

(c) A waiver of an amount up to 100% of the current per minute intrastate long distance rate or,

(d) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as merchandise, discounts on merchandise offer by others, gift certificates, gift cards or otherwise at the discretion of the Company. The actual cost incurred by the Company will be used in determining the value of non-cash offers or benefits, not to exceed the sum of c.(1)(a), above.

(2) The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time or spread over a period of up to 12 months in a fashion determined by the Company.

(3) Waiver amounts are calculated on the first month's monthly rate(s). The total waived amount will not exceed the value of the total per minute charge(s) plus twelve months of the monthly rates.

(4) An early termination charge not to exceed $50.00 per line may be charged to customers who terminate their service prior to the completion of their initial term.

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5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

A. Long Distance Competitive Response (Cont'd)

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2. Business Customer Incentive Program

a. General Description

The Business Customer Incentive Program is an offering for potential new business long distance customers and to existing business long distance customers to induce the retention or continuation of intrastate long distance services by such customers.

b. Terms and Conditions

(1) This competitive response offering may be offered to potential new CenturyLink business long distance customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.

(2) For potential new business customers, the Company will not provide an incentive offer more than once in any two year period. In retention situations, the Company may provide an incentive offer no more than once in any two year period with respect to any particular service.

(3) The recipients of the customer incentive offer and the amount of the customer incentive offer will be at the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of c.(1), following.

(4) The Company will determine the particular details, including but not limited to; periods and duration, class of customers, services and amounts so long as each offer to a particular business customer is not inconsistent with the provisions of this Catalog and the amount does not exceed the maximum amount set forth in c.(1), following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.

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5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

A. Long Distance Competitive Response
2. Business Customer Incentive Program
b. Terms and Conditions (Cont'd)

(5) This competitive response offering is provisioned in conjunction with the interstate competitive response offering under which CenturyLink provides interstate long distance usage. All other terms and conditions, including any applicable discounts offered through the Company's Rates and Services Schedule (RSS), and customer eligibility under this offer are specified in the Company's Rates and Services Schedule.

(6) For potential new business customers, the Company will condition some of its offers upon a business customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the customer as part of the offer. In such cases, if the customer terminates service early, they will be billed an early termination charge.

(7) Offers may differ based on the following criteria or combinations of criteria below:

(a) The sales channel through which the products are sold.

(b) Existing customers who request to have one or more products disconnected.

(c) Customers who identify better competitive offer(s) available to them. CenturyLink representatives may present to these customers multiple offers up to the maximum value under this Catalog.

(d) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.

(8) The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentives in similar circumstances.

(9) The Company reserves tbe right to review the availability and conditions of the offer or to discontinue the offer.

5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

A. Long Distance Competitive Response
2. Business Customer Incentive Program (Cont'd)

c. Rates and Charges

(1) Customers may be offered one of the following on selected products, or the equivalent monetary value, as determined by the Company.

(a) A waiver of an amount up to 100% of the current business recurring charge(s), and the current per minute intrastate long distance rate or,

(b) A waiver of up to 12 months of the recurring rates or,

(c) A waiver of an amount up to 100% of the current per minute intrastate long distance rate or,

(d) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as merchandise, discounts on merchandise offer by others, gift certificates, gift cards or otherwise at the discretion of the Company. The actual cost incurred by the Company will be used in determining the value of non-cash offers or benefits, not to exceed the sum of c.(1)(a), above.

(2) The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time or spread over a period of up to 12 months in a fashion determined by the Company.

(3) Waiver amounts are calculated on the first month's monthly rate(s). The total waived amount will not exceed the value of the total per minute charge(s) plus twelve months of the monthly rates.

(4) An early termination charge not to exceed $100.00 per line may be charged to customers who terminate their service prior to the completion of their initial term.

5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

B. Discount Programs

The following discounts are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest LD Corp. and Qwest Communications Company, LLC.)

1. Hearing or Speech Impaired Persons Discount

Unless otherwise specified, a rate reduction will apply on all calls within the state, originating from a certified hearing or speech impaired customer's residential line. The rate reduction will be the application of a 40% discount over the established long distance rates in effect.

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5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

B. Discount Programs (Cont'd)

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2. Competitive Discount Program

a. Description

The Competitive Discount Program is an offering for potential new business customers and to existing business customers to induce the acquisition or continuation of intrastate long-distance voice and data services by such customers. The program is available to these customers under a term agreement.

b. Terms and Conditions

(1) This program may be offered in situations where the Company believes the customer has or could receive an offer from another telecommunications service provider. The Company may require the customer to demonstrate to the Company's reasonable satisfaction that the customer intends to accept the offer or remain subscribed to the other telecommunications service provider.

(2) The recipients of this Discount Program and the amount of the incentive offer will be at the sole discretion of the Company.

(3) The Company will determine the particular details, including but not limited to: periods and duration, class of customers, services and amounts. The Company may approve or prohibit use of this Competitive Discount Program in conjunction with another offer being marketed by the Company and/or a Company affiliate at the Company's discretion.

(4) This Competitive Discount Program is provisioned in conjunction with the interstate Competitive Discount Program under which CenturyLink provides interstate long-distance voice and data services. All other terms and conditions, including any applicable discounts offered through the Company's Rates and Services Schedule (RSS), and customer eligibility under this offer are specified in the CenturyLink Rates and Services Schedules.

(5) Offers may differ for customers who identify different competitive offer(s) available to them.

(6) The terms of this Competitive Discount Program may be made available to similarly situated customers on a nondiscriminatory basis.

(7) The Company reserves the right to discontinue this offer.

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5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

B. Discount Programs
2. Competitive Discount Program (Cont'd)

c. Rates and Charges

(1) The Company may offer a discount off the customer's monthly recurring intrastate long-distance voice and data service charges with a term agreement.

(2) The Company may waive all or a portion of non recurring intrastate long-distance voice and data service charges with a term agreement.

(3) This discount will be applied against intrastate long distance voice and data services and is applicable for the entire term of the customer's agreement unless otherwise specified.

(4) Customers receiving the benefits of this offer may also receive benefits of other promotional offerings offered by the Company and/or a Company affiliate.

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5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

B. Discount Programs (Cont'd)

The following discounts are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc.)

3. School and Library Discounts

Pursuant to FCC Docket No. 96-45, FCC 97-157 (Universal Service Order), schools and libraries may be eligible for reduced rates funded by the federal universal service fund.

a. General Description

The Universal Service Support Mechanism was established to ensure affordable telecommunications service to all Americans including low-income consumers and eligible schools and libraries. Public and private schools (grades Kindergarten - Twelve) and public libraries, may be eligible for discounts (Support) through the Schools and Libraries Universal Service Support Mechanism (E-Rate Program) in connection with the purchase of the Company's services and equipment (Service). In addition, these customers may be eligible for state or local corollaries to the E-Rate Program.

b. Application For Support

(1) E-Rate Program

The customer will abide by all E-Rate Program rules for receipt of support. The customer is responsible for applying to the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (or other authorized E-Rate Program administrator) for support from the E-Rate program each year the customer is eligible for the support. The customer will notify the Company in writing within 30 days of its receipt of a Funding Commitment Decision Letter from the SLD along with a copy of the notice and other relevant documentation as requested by the Company.

(2) Other Funding Sources

The customer is responsible for applying for support from state and/or local administrators (Funding Sources). The customer will notify the Company in writing within 30 days of its receipt of a support commitment from such funding sources and will include a copy of its application, Funding Source Support documentation and other relevant documentation as requested by the Company.

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5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

B. Discount Programs
3. School and Library Discounts (Cont'd)

c. Receipt of Support

(1) E-Rate Program

The customer will pay, in full, all invoices issued by the Company prior to the Company's receipt of notification from the Funding Source acknowledging the customer's receipt of service. Upon notification, the Company will apply discounts to the customer's invoices or reimburse the customer according to the Funding Commitment Decision Letter. The customer is responsible to apply for SLD reimbursement (instead of receiving discounted Company bills) for all eligible customer premises equipment rentals or other financed arrangements. The Company reserves the right to require the customer to seek SLD reimbursement (instead of receiving discounted Company bills) if the customer has not received its Funding Commitment Decision Letter from the SLD by December 31 of the funding year. All discounts or reimbursements will be retroactive to the date authorized by the SLD funding year. The Company will either apply a credit to the customer's account or provide the customer with a check corresponding to the appropriate amount of support based on service received.

(2) Other Funding Sources

The customer will pay, in full, all invoices issued by the Company prior to the Company's receipt of notification from the Funding Source acknowledging the customer's receipt of service. Upon notification, the Company will apply discounts or reimburse the customer for service delivered corresponding to the Funding Source acknowledgement. These discounts or reimbursements will be retroactive to the date authorized by the Funding Source funding year. The Company may reimburse the customer with a credit to the customer's account or with a check corresponding to the appropriate amount of support based on service received.

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5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

B. Discount Programs

3. School and Library Discounts (Cont'd)

d. Failure To Obtain Support

(1) The customer will reimburse the Company if the FCC, SLD or Funding Sources fail to do so or if the FCC, SLD or Funding Sources reclaim any portion of support sent to the Company on customer's behalf. Customer will not be responsible for support withdrawn due to the Company's material failure to provide Service.

(2) The Company is not responsible for the customer's compliance with FCC, SLD or Funding Source rules and regulations, the customer's applications for support, or any decisions or actions by the FCC, SLD or Funding Sources with respect to the customer.

(3) For service agreements of more than one year, the customer may not terminate the agreement based solely on its failure to receive support.

4. Customized Network Service Arrangements

Customers shall be entitled to the intrastate discounts to the extent set forth in their interstate Custom Network Service Arrangements as summarized in the Company's Rates and Services Schedules. These intrastate discounts shall apply against a customer's intrastate charges and shall not be applied against a customer's interstate charges.

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5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

C. Retention Offers (N)

1. Residential

a. Home Phone II Unlimited $10 For 12

Existing residential customers may be eligible for a $10 bill credit for twelve (12) months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Home Phone II Unlimited for a minimum of twelve (12) months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer, and will continue for eleven (11) consecutive months thereafter. If a customer discontinues Home Phone II Unlimited prior to the end of the twelve (12) month period, no additional credits will be applied.

This offer is provisioned in conjunction with the interstate Home Phone II Unlimited offer under which CenturyLink provides interstate long distance usage. The Company reserves the right to review the offer availability and conditions and is available until changed or cancelled by the Company.

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6. OPERATOR SERVICES

A. General Description of Services

The services contained within this Section are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest LD Corp., Qwest Communications Company, LLC and Embarq Communications, Inc.)

1. This Section sets forth the rates and charges applicable to the Company's Operator Assisted Service offerings. The total charge for each completed operator assisted call consists of the following charge elements:

   a. A one-time fixed operator service charge added to the first minute of each operator service call, which will be dependent on the type of billing selected (i.e., Calling Card, Collect, Third Party), and/or the completion restriction selected (i.e., Person-to-Person);

   b. A usage charge dependent on the duration, distance, and time of day of the call. The usage charge element is specified as duration, with a minimum charge for each call of one minute, and with fractional minutes of use thereafter counted as full minutes;

   c. Other additional surcharges as provided herein (i.e., Payphone Surcharge, Non-Subscriber Surcharge, Location Surcharge, Universal Service Charge or other).

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6. OPERATOR SERVICES

B. Definition of Terms

Automated Collect

Collect Calls that are handled on an automated basis such that they do not require intervention by an attended operator position (i.e. "live" operator) to complete (also known as 0++ Collect Calls).

0++ (Automated)

Calling Card, Collect and Bill to Third Party calls which are handled on an automated basis such that they do not require intervention by an attended operator position (i.e. "live" operator) to complete.

0+- (Partially Assisted)

Calling Card, Person-to-Person, Bill to Third Party, Station-to-Station, and/or Collect Calls placed by Users dialing 0+ (area code) + (exchange) + (line number). An attended operator position (i.e. "live" operator) is required to obtain billing information from the User.

0-- (Fully Assisted)

Calling Card, Person-to-Person, Bill to Third Party, Station-to-Station, and/or Collect calls placed by Users dialing 0 or 00 without also entering a valid (area code) + (exchange) + (line number). An attended operator position (i.e. "live" operator) is required to obtain the (area code) + (exchange) + (line number) as well as the billing information from the User.

6. OPERATOR SERVICES

B. Definition of Terms (Cont'd)

Operator Assisted Calls

Calls requiring assistance for completion, usually by dialing 0+ (area code) + (exchange) + (line number); or by dialing "00", with all subsequent dialing being performed by Operator Services (0--). The following are examples of calls normally placed in this manner:

Calling Card Calls

Calls for which charges are billed, not to the originating telephone number, but to a telephone calling card issued either by a local exchange or long distance telephone company for this purpose. At the caller's option, and depending upon the services available at a particular location, calling card calls may entail intervention of an attended operator position (i.e., a "live" operator) or may be made on an "automated" basis. The latter are termed "Customer Dialed Calling Card Calls" for purposes of this Catalog.

Collect Calls

Calls for which charges are billed not to the originating telephone number, but to the destination or termination telephone number.

Person-to-Person Calls

Calls which are placed under the stipulation that the caller will speak only to a specific called party.

Station-to-Station Calls

Calls for which charges are billed to the originating telephone number.

Third Party Calls

Calls for which charges are billed, not to the originating telephone number, but to a third party telephone number which is neither the originating nor the terminating telephone number.

Operator Services

The operators, activities, equipment or services necessary to process Operator Assisted Calls.

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6. OPERATOR SERVICES

B. Definition of Terms (Cont'd)

Operator Surcharge

A non-usage (fixed) charge, which is added to a usage charge in calculating the total cataloged charges due for a completed Operator Assisted Call.

Service Area

The CenturyLink Service Area includes the entire State of Nebraska.

Service Offering

The operator assisted services of CenturyLink consist of the provision of collect, approved telephone company calling card, billed to a third number (third party) and Person-to-Person call services provided to users pursuant to arrangements established by CenturyLink's subscribers..

Time Increments

Rates are applied in whole unit increments of 60 seconds.

Time of Day

Rates are as follows:

Day	8 AM – 5 PM[1]	Monday through Friday
Evening	5 PM – 11 PM[1]	Sunday through Friday
Night/Weekend	11 PM – 8 AM[1]	Sunday through Friday, and all day Saturday
	8 AM – 5 PM[1]	Sunday

Usage Charge

A charge assessed on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted Call.

User

The calling party utilizing the services of the Company, and having responsibility for the payment of charges, unless that responsibility has been accepted by others, such as in the case of Collect and Bill to Third Party calls.

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[1] To, but not including, the times shown.

6. OPERATOR SERVICES

C. Terms and Conditions

1. Responsibilities of the User

a. The user is responsible for payment of the charges set forth in this Catalog unless the responsibility for such payment has been accepted by the called party, a third party or a subscriber.

b. The user is responsible for compliance with the applicable regulations set forth in this Catalog.

c. The user is responsible for establishing its identity as often as necessary during the course of a call.

d. The user is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

2. Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. CenturyLink uses the rate centers and associated vertical and horizontal coordinates that are produced by Telcordia in their NPA-NXX V & H Coordinates Tape and NECA Tariff F.C.C. No. 4.

$$\text{Formula} = \frac{\sqrt{(V_1 - V_2)^2 + (H_1 - H_2)^2}}{10}$$

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6. OPERATOR SERVICES

C. Terms and Conditions (Cont'd)

3. Call Types

a. Collect, Calling Card, and Charge Third Party Calls

Charges for calls of this type will be included on the user's or called or third party's regular home or business telephone bill pursuant to billing and collection agreements established by CenturyLink for its intermediary with the applicable telephone company.

4. Billing of Calls

Billing for calls placed over the CenturyLink network is based in part on the duration of the call. Timing of each call begins as specified below, and ends when the called party hangs up. Billing is in one-minute increments, and no customer will be billed for an uncompleted call.

a. Collect Calls – Timing begins when the called party accepts the responsibility for payment.

b. Person-to-Person Calls (other than Collect) – Timing begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.

c. All Other Calls – Timing begins when the switch determines the call has been answered by utilizing standard industry methods generally in use for ascertaining answer, and if a call exceeds 18 seconds in duration.

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6. OPERATOR SERVICES

D. Directory Assistance

The following service is provided by CenturyLink Communications, LLC (f/k/a f/k/a Qwest LD Corp. and Qwest Communications Company, LLC)

1. General Description

Directory Assistance service allows customers to obtain listing information comprised of a name, ZIP code and/or address and telephone number. Customers may access this service by dialing the area code (NPA) for the telephone number(s) desired plus 555-1212.

2. Terms and Conditions

a. A caller may request a maximum of two listings for each call to Directory Assistance. Call completion**[1]** is provided without additional charge. When two listings are requested from Directory Assistance, only the second listing can be completed. However, intraLATA or interLATA long distance message charges apply if applicable. (C)

b. In some locations where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted customer-dialed calling card call or operator-assisted station-to-station call, the appropriate usage/surcharge charges as specified in this Section, applies in addition to the Directory Assistance charge.

c. The rate applies whether or not the customer secures any requested information.

3. Rates and Charges

	CHARGE PER CALL
• Residence	$1.99
• Business	1.99
• MiCTA	0.50

[1] Effective October 1, 2024, Directory Assistance Call Completion Service is grandfathered and will no longer be available. (N) (N)

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6. OPERATOR SERVICES

D. Directory Assistance (Cont'd)

The following service is provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc.)

1. General Description

The Company provides the service of connecting customers to a nationwide Directory Assistance operator for a per-call charge for intrastate information requests. Customers can receive up to two numbers per request. In order to obtain two numbers, the customer must request two numbers once the customer reaches the live operator. The fee applies whether or not the Directory Assistance operator furnishes the requested telephone number(s), e.g., the requested telephone number is unlisted, non-published or no record can be found. Requests for information other than telephone numbers will be charged for as requests for telephone numbers.

National Directory Assistance Service gives a customer the option of completing a call to the called station telephone number received from the Directory Assistance operator without hanging up and originating a new call. National Directory Assistance Service is offered when a customer requests intrastate Directory Assistance. A call completion**[1]** charge applies in addition to the Directory Assistance per-call charge if the customer accepts the offer. When two numbers are requested from Directory Assistance, only the second call can be completed. The call completion**[1]** fee will not apply if the call cannot be completed. (C) (C)

When a Company Operator assists with a Directory Assistance call, the appropriate operator handling charges will apply, in addition to the Directory Assistance charge.

Requests will be limited to two (2) per call. A credit allowance for Directory Assistance will be provided, upon request, if the subscriber experiences poor transmission quality, is cut off, receives an incorrect telephone number or misdials the intended Directory Assistance number.

[1] Effective October 1, 2024, Directory Assistance Call Completion Service is grandfathered and will no longer be available. (N) (N)

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6. OPERATOR SERVICES

D. Directory Assistance (Cont'd)

2. Rates and Charges

DIRECT DIALED

• Per Call	$1.99
• Call Completion**[1]** Charge, Automated	0.50

(C)

OPERATOR ASSISTED

• Per Call	$1.99
• Call Completion**[1]** Charge	0.50
• Operator Service Charges, See Call Placement Charges in this Section	

(C)

[1] Effective October 1, 2024, Directory Assistance Call Completion Service is grandfathered and will no longer be available. (N) (N)

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6. OPERATOR SERVICES

E. Reserved For Future Use

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6. OPERATOR SERVICES

F. Miscellaneous Operator Service Charges

The following is applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC)

1. Non-Subscriber Surcharge

a. General Description

(1) A Non-Subscriber Surcharge is applicable to intrastate Operator Station (Collect, Billed to Third Party, Station-to-Station and Person-to-Person) calls billed to telephone lines which are presubscribed to an interexchange carrier other than the Company. This charge is in addition to the usage rates applicable to such calls and is also in addition to any applicable service charges for Operator Station calls as specified in the Catalog unless otherwise indicated.

(2) The Non-Subscriber Surcharge does not apply to: calls billed to calling cards or conference calls, calls to directory assistance, calls originating from Inmate/Correctional facilities, calls billed to telephone lines which have discontinued presubscription to the Company but for whom an active billing record still exists in the Company's billing system, or to collect calls accessing the Company's network via 800 access methods.

(3) The Company will credit any Non-Subscriber Surcharges reported by newly-presubscribed Company customers during the period between presubscription and administrative processing of the new customer. The Company will also credit any Non-Subscriber Surcharges reported by customers during a F.C.C. reportable incident of service outage by another interexchange carrier. To receive either of these credits, customers must contact the Company through an 800 number designated for billing inquiries. The credit will be issued in the form of a bill credit to be processed electronically through the customer's local exchange company.

(4) The Non-Subscriber Surcharge applies in all Local Exchange areas where billing is available.

b. Rates and Charges

	CHARGE
• Non-Subscriber Surcharge	$0.00

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6. OPERATOR SERVICES

F. Miscellaneous Operator Service Charges (Cont'd)

The following is applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest LD Corp., Qwest Communications Company, LLC and Embarq Communications, Inc.)

2. Payphone Surcharge

a. General Description

This charge applies to all Company carried non-coin calls (i.e., Billed to a Third Party, Calling Card, Collect or Station-to-Station) placed from pay telephones.

b. Rates and Charges

These charges are in addition to all other applicable charges unless otherwise specified.

	CHARGE PER CALL
• Payphone Surcharge	
- Residence (Calls using a Consumer Calling Card or Home 800)	$0.55
- Business (calls using Worldcard or Toll Free service)	0.55
- All Others	0.55

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6. OPERATOR SERVICES

G. Operator Services Offerings

The following is applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest LD Corp.)

1. Business/Residential Service

This service allows calls from business and residential locations which presubscribed to one of CenturyLink's direct dial services.

a. Rates and Charges

(1) Operator Surcharges – InterLATA/IntraLATA

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute usage charges.

	CHARGE	
	INTERLATA	INTRALATA
0 + Calling Card	$4.95	$4.95
0 + Calling Card (Op)	4.95	4.95
0 - Calling Card (Op)	5.50	5.50
0 + Bill to Third Party	4.95	4.95
0 - Bill to Third Party	6.50	6.50
0 + Collect	4.95	4.95
0 - Collect	5.50	5.50
0 + Person-to-Person	9.95	9.95
0 - Person-to-Person	9.95	9.95
Operator Station	1.50	1.50

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6. OPERATOR SERVICES

G. Operator Services Offerings
1. Business/Residential Service
a. Rates and Charges (Cont'd)

(2) Operator Per Minute Usage Charges – InterLATA/IntraLATA

The following are the per minute usage charges that the customer will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge:

INTERLATA
USAGE CHARGE

	DAY		EVENING		NIGHT/WEEKEND	
Mileage Band	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000

INTRALATA
USAGE CHARGE

	DAY		EVENING		NIGHT/WEEKEND	
Mileage Band	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000

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6. OPERATOR SERVICES

G. Operator Services Offerings

The following is applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC)

2. Option D

Operator Services that are available from customer locations which presubscribe to one of the Company's direct dial services.

a. Rates and Charges

(1) Operator Surcharges – InterLATA/IntraLATA

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

	CHARGE	
	INTERLATA	INTRALATA
Calling Card – Automated (0++)	$4.95	$4.95
Calling Card – Partially Assisted (0+-)	4.95	4.95
Calling Card – Fully Assisted (0--)	5.50	5.50
Credit Card – Automated (0++)	4.95	4.95
Credit Card – Partially Assisted (0+-)	4.95	4.95
Credit Card – Fully Assisted (0--)	5.50	5.50
Bill to Third Party – Automated (0++)	4.95	4.95
Bill to Third Party – Partially Assisted (0+-)	4.95	4.95
Bill to Third Party – Fully Assisted (0--)	6.50	6.50
Collect – Automated (0++)	4.95	4.95
Collect – Partially Assisted (0+-)	6.50	6.50
Collect – Fully Assisted (0--)	6.50	6.50
Person to Person – Partially Assisted (0+-)	6.90	6.90
Person to Person – Fully Assisted (0--)	6.90	6.90
Station to Station – Partially Assisted (0+-)	1.50	1.50
Station to Station – Fully Assisted (0--)	1.50	1.50

6. OPERATOR SERVICES

G. Operator Services Offerings
2. Option D
a. Rates and Charges (Cont'd)

(2) Operator Per Minute Usage Charges – InterLATA/IntraLATA

The following are the per minute usage charges that the customer will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge:

INTERLATA
USAGE CHARGE

	DAY		EVENING		NIGHT/WEEKEND	
Mileage Band	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000

INTRALATA
USAGE CHARGE

	DAY		EVENING		NIGHT/WEEKEND	
Mileage Band	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000

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6. OPERATOR SERVICES

G. Operator Services Offerings (Cont'd)

The following is applicable to the services provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc.)

Operator Service is available to customers for operator-assisted calls. Access to the Company's Operator can be from either tone-generating and/or rotary-dial telephone instruments and is obtained by dialing one or more of the following dialing methods, depending upon the LEC access arrangements and/or area of origination. When calling from a payphone, hotel, motel or other transient location, refer to the telephone instrument for dialing instructions.

Customers who are presubscribed to the Company as their Primary Interexchange Carrier may dial "00" to reach a Company operator, or dial "0+ the called telephone number (NPA+ NXX-XXXX)" for long distance calling assistance from equal access (FGD) areas.

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6. OPERATOR SERVICES

G. Operator Services Offerings (Cont'd)

3. Call Placement Charges

The following rates will apply to operator handled calls placed within the State of Nebraska. Calls placed by customers utilizing these services will be charged their respective usage rates plus the applicable Call Placement Charges(s).

a. Rates and Charges

CALL PLACEMENT CHARGE
TRANSIENT[1] AND NON-TRANSIENT

	CUSTOMER DIALED AUTOMATED	OPERATOR ASSISTED[2]
(1) Sent Paid[3]		
• Station-to-Station	$5.50	$6.65
• Person-to-Person	5.75	6.90
(2) Collect Billing		
• Station-to-Station	$5.50	$6.65
• Person-to-Person	5.75	6.90
(3) Third-Party Billing		
• Station-to-Station	$5.50	$6.65
• Person-to-Person	5.75	6.90

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[1] Includes payphones, hotels, motels or other transient locations.

[2] This charge applies when the customer has the ability to dial all the digits necessary for call completion but dials instead "00-" to reach the Company's operator to have the operator complete the call or when a "00+" customer-dialed call requires intervention by an operator for billing verification. This charge will be applied to all Operator Service calls completed by an operator except for calls which: 1) cannot be completed by the customer due to equipment failure or trouble on the Company's network; or 2) default to an operator for assistance while using a toll free collect service.

[3] This option is only available in areas where network capabilities allow.

6. OPERATOR SERVICES

G. Operator Services Offerings
3. Call Placement Charges
a. Rates and Charges (Cont'd)

CALL PLACEMENT CHARGE TRANSIENT[1] AND NON-TRANSIENT

(D)

(D)

(1) Usage Rates

- Per Minute $0.89

[1] Includes payphones, hotels, motels or other transient locations.

(D)

(D)

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7. PRIVATE LINE SERVICE OFFERINGS

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC)

A. Private Line Service – **GRANDFATHERED** [1] (C)

1. General Description

a. CenturyLink's domestic Private Line Service is a point-to-point physical link between two Company Points of Presence (POP) located on the CenturyLink domestic network. The link provides interLATA dedicated non-switched electrical and/or optical transmission.

b. The service provides a fixed capacity of bandwidth for transport of the customer's digital communications traffic. The service uses and conforms to Synchronous Optical Network standards that originate and terminate a physical connection at a specified Company demarcation point located in the CenturyLink POP (CPOP). Service extends to and includes the equipment maintained by the Company at the Company network interface points located in the CPOP.

c. Private Line transmission speeds range from the DS0 level up to and including OCN speeds. Circuits at DS0, DS1, Fractional DS1 up to 512 kbps, DS3, OC3, OC12 and OC48 levels may be available between any two POP locations within the state. Provision of Private Line circuits are subject to facilities and capacity availability.

[1] **Effective June 1, 2025, Private Line Services will no longer be available to new customers or for new orders from existing customers, including any Moves, Adds or Changes. Customers with services under existing contracts will continue to be supported as required until the expiration of the contract. Contracts will not be renewed. Service terms will expire at the end of the current applicable service term.** (N)

(N)

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7. PRIVATE LINE SERVICE OFFERINGS

A. Private Line Service - **GRANDFATHERED** (Cont'd) (C)

2. Terms and Conditions

a. Services are also governed by the Terms and Conditions contained in the Company's Rates and Services Schedules.

b. CenturyLink shall bill the customer on a monthly basis at the customer's designated site in the state. The customer is billed one month in advance for all monthly recurring charges due under this Agreement, in addition to the retroactive billing for the first partial month of service. Nonrecurring charges (NRCs) usually appear on the bill following the installation of or change in service that generated the NRCs. Failure to timely bill the customer for any amounts due hereunder shall not be deemed a waiver of CenturyLink's rights to payment for such charges.

c. Private Line Service is available under the CenturyLink Total Advantage, CenturyLink Loyal Advantage, CenturyLink Guaranteed and CenturyLink Integrity service offerings. Terms and conditions for the provision of the Company's Private Line Service, including, without limitation, monthly recurring and nonrecurring rates, discounts, usage minimums and term commitments are set forth in the Catalog sections applicable to these product offerings.

3. Rates and Charges

a. CenturyLink Guaranteed and CenturyLink Integrity Private Line circuits, all speeds and capacities, are priced at a fixed and variable monthly recurring charge (MRC) based upon line speed, central office connection and the V&H miles between the nearest available POP to the customer or end-user locations. V&H is determined by the NPA/NXX of the locations.

b. CenturyLink Total Advantage and CenturyLink Loyal Advantage Private Line circuits are priced at a fixed recurring charge based upon line speed and the V&H miles between two Company POPs.

c. Rates specified in this Catalog for CenturyLink services requiring dedicated access do not include access and access-related charges, including, without limitation, installation charges, inside wiring charges assessed by the Incumbent Local Exchange Carrier, construction charges assessed by the Incumbent Local Exchange Carrier and distance and termination charges assessed by the Incumbent Local Exchange Carrier. Therefore, access and access related charges are additional charges.

d. OCN pricing will be on an Individual Case Basis (ICB). Pricing will be based on a 150 mile minimum circuit. Therefore, circuits with V&H mileage between the 2 customer sites of less than 150 miles will be billed the minimum of 150 miles.

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7. PRIVATE LINE SERVICE OFFERINGS

B. CenturyLink Total Advantage – **GRANDFATHERED** [1] (C)

1. General Description

   CenturyLink Total Advantage is a suite of business communication services offering flat rates based on term and minimum usage commitments. CenturyLink Total Advantage is designed for new businesses with monthly revenue between $500.00 to $75,000.00 or annual revenue between $12,000.00 and $900,000.00 of Contributory and Discounted Services. It is available on a month-to-month basis, 1-year, 2-year, or 3-year term commitment. The terms have commitment levels as set forth below.

2. Terms and Conditions

   Services are also governed by the Terms and Conditions contained in the Company's Rates and Services Schedules.

3. Minimums

   a. Each customer must select either a minimum usage commitment per month (Minimum Monthly Commitment) or an annual usage commitment per 12-month period (Annual Minimum Commitment).

   b. If, during any Annual Period of the term commitment, the customer's total usage of CenturyLink Total Advantage Service falls below the Annual Minimum Commitment, the customer will be billed the actual amount for the service used plus the difference between that amount and the Annual Minimum Commitment. For customers who sign a 1-year, 2-year or 3-year Annual Minimum Commitment term, the Annual Period will begin on the first day of the second billing cycle following the customer's enrollment for service.

   c. If a customer selecting a Monthly Minimum Commitment has billed usage charges less than the required Monthly Minimum Commitment during any month's invoice, the customer will be required to pay the difference between the Monthly Minimum Commitment and the actual billed charges. For customers who sign a 1-year, 2-year or 3-year term commitment, this requirement will be applied with the fourth full month's invoice.

[1] Effective June 1, 2025, Total Advantage Private Line services will no longer be available to new customers or for new orders from existing customers, including any Moves, Adds or Changes. Customers with services under existing contracts will continue to be supported as required until the expiration of the contract. Contracts will not be renewed. Service terms will expire at the end of the current applicable service term. (N) (N)

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7. PRIVATE LINE SERVICE OFFERINGS

B. CenturyLink Total Advantage - **GRANDFATHERED** (Cont'd) (C)

4. Renewals

a. Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than 30 days written notice. The customer's notice of termination must be sent to:

CenturyLink
Attention: Dublin Service Center
GBM Disconnects – Disconnect Center
4650 Lakehurst, Floor 2
Dublin, OH 43017

b. If written notification is not submitted to CenturyLink at least 30 days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment will automatically renew. The renewed term commitment will be based on the same terms, conditions, monthly commitment level and initial term, and at the cataloged rates in effect at the time of such renewal.

c. The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than 30 days written notice to the address above.

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7. PRIVATE LINE SERVICE OFFERINGS

B. CenturyLink Total Advantage - **GRANDFATHERED** (Cont'd) (C)

5. Early Termination Charges

a. Customers who terminate their monthly term commitment prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:

- Taking the number of full months remaining in the current Annual Period in which the customer terminates the agreement, multiplied by the Monthly Usage Minimum, plus,
- 35% of the Monthly Usage Minimum, multiplied by the number of months, if any, remaining in the then-effective term, (other than the number of months referenced in the preceding paragraph), plus,
- any applicable third-party early termination or related charges or penalties incurred by the Company as a result of early termination by the customer of the services.

b. Customers who terminate their annual term commitment prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:

- Taking the Minimum Annual Commitment less the actual Annual Revenue generated during the Annual Period in which the customer terminates the enrollment, plus,
- 35% of the Annual Minimum Commitment, multiplied by the number of Annual Periods remaining in the then-effective term, (other than the Annual Period referred to in the section immediately preceding) if any, plus,
- Any applicable third-party early termination or related charges or penalties incurred by the Company as a result of the customer's early termination.

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7. PRIVATE LINE SERVICE OFFERINGS

B. CenturyLink Total Advantage - **GRANDFATHERED** (Cont'd) (C)

6. Rates and Charges

a. Rates and charges for CenturyLink Services described herein that require dedicated access do not include access and access-related charges including, without limitation, installation charges, inside wiring charges assessed by the Local Exchange Company (LEC), construction charges assessed by the LEC and, distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charges set forth herein do not include charges for customer premises equipment and related services.

b. Regulatory charges and fees apply and are not included in the quoted rates.

c. The service offering is provided in conjunction with the comparable interstate CenturyLink Total Advantage service and all terms, conditions and charges will apply.

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7. PRIVATE LINE SERVICE OFFERINGS

B. CenturyLink Total Advantage - **GRANDFATHERED** (C)
6. Rates and Charges (Cont'd)

d. Private Line Services

(1) Basic Digital Service (DS0)

Basic Digital Service is available in 64 Kbps increments from 64 Kbps – 512 Kbps.

The following rates are per mile per DS0 channel and do not include the local access connection to the Incumbent Local Exchange Carrier.

PER DS0-MILE RATE

Mileage Band	DS0-64	DS0-128	DS0-192	DS0-256	DS0-320	DS0-384	DS0-448	DS0-512
150-199	$2.4834	$4.0592	$2.8004	$2.2425	$1.9500	$1.9278	$1.9119	$1.9000
200-249	2.2000	3.1539	2.1967	1.8250	1.8000	1.7833	1.7714	1.7625
250-299	1.9833	2.6433	1.8369	1.6833	1.6633	1.6500	1.6404	1.6333
300-349	1.7999	2.2962	1.5971	1.5499	1.5333	1.5222	1.5142	1.5083
350-399	1.6356	2.0656	1.4451	1.4213	1.4070	1.3975	1.3907	1.3856
400-449	1.4832	1.9021	1.3165	1.2957	1.2832	1.2749	1.2689	1.2645
450-499	1.3387	1.7327	1.1906	1.1721	1.1609	1.1535	1.1482	1.1443
500+	1.2000	1.5997	1.0667	1.0500	1.0400	1.0333	1.0286	1.0250

A minimum mileage of 150 miles will be applied to all DS0 Private Line Services.

NONRECURRING CHARGE

- Per Circuit $500.00

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7. PRIVATE LINE SERVICE OFFERINGS

B. CenturyLink Total Advantage - **GRANDFATHERED** (C)
6. Rates and Charges
d. Private Line Services (Cont'd)

(2) High Speed Digital Service (DS1)[1]

The following rates are per mile per DS0 channel and do not include the local access connection to the Incumbent Local Exchange Carrier.

MILEAGE BAND	RATE PER DS0 MILE
150 - 199	$0.3736
200 - 249	0.2995
250 - 299	0.2643
300 - 349	0.2384
350 - 399	0.2251
400 - 449	0.2118
450 - 499	0.1985
500 +	0.1850

A minimum mileage of 150 miles will be applied to all DS1 Lines.

NONRECURRING CHARGE

- Per Circuit $500.00

[1] A Customer Provided Access Charge may apply. If applicable, the rate will be set forth in the Company's Rates and Services Schedules.

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7. PRIVATE LINE SERVICE OFFERINGS

B. CenturyLink Total Advantage - **GRANDFATHERED** (C)
6. Rates and Charges
d. Private Line Services (Cont'd)

(3) High Speed Digital Service (DS3)[1]

The following rates are per mile per DS0 channel and do not include the local access connection to the Incumbent Local Exchange Carrier.

MILEAGE BAND	RATE PER DS0 MILE
150 - 199	$0.0836
200 - 249	0.0810
250 - 299	0.0784
300 - 349	0.0758
350 - 399	0.0732
400 - 449	0.0706
450 - 499	0.0680
500 +	0.0650

A minimum of 150 miles will be applied to all DS3 Lines.

NONRECURRING CHARGE

- Per Circuit $2,500.00

[1] A Customer Provided Access Charge may apply. If applicable, the rate will be set forth in the Company's Rates and Services Schedules.

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7. PRIVATE LINE SERVICE OFFERINGS

B. CenturyLink Total Advantage - **GRANDFATHERED** (C)
6. Rates and Charges
d. Private Line Services (Cont'd)

(4) The following discounts apply to all Private Line Services:

MONTHLY COMMITMENT

Level	1-Year	2-Year	3-Year
$ 500	19%	26%	29%
1,000	21%	28%	31%
2,500	22%	29%	32%
5,000	24%	31%	33%
10,000	27%	33%	36%
15,000	28%	34%	37%
20,000	29%	35%	38%
30,000	31%	36%	40%
50,000	32%	37%	41%
75,000	33%	38%	42%

ANNUAL COMMITMENT

Level	1-Year	2-Year	3-Year
$ 12,000	21%	28%	31%
30,000	22%	29%	32%
60,000	24%	31%	33%
120,000	27%	33%	36%
180,000	28%	34%	37%
240,000	29%	35%	38%
360,000	31%	36%	40%
600,000	32%	37%	41%
900,000	33%	38%	42%

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7. PRIVATE LINE SERVICE OFFERINGS

C. CenturyLink Integrity – **GRANDFATHERED [1]** (C)

CenturyLink Integrity will no longer be available to new customers as of November 30, 2007. Current CenturyLink Integrity customers can continue to receive services under their existing contract and make any changes as agreed to by customer and CenturyLink.

1. General Description

CenturyLink Integrity is an offering of business communication services including Private Line. CenturyLink Integrity is intended for the large business segment billing a total of $50,000.00 or more per month. This service works well with both single locations and multiple location businesses.

2. Terms and Conditions

CenturyLink Integrity offers integrated pricing with cross discounting based on aggregate revenue of contributing services, billing, and reporting capabilities.

3. Minimums

a. There is a minimum monthly usage commitment (Monthly Commitment) or, an annual minimum usage commitment per 12-month period for all customers.

b. If during any month of the term commitment the customer's total usage of Option D service falls below the monthly usage minimum, the customer will be billed the actual amount for the service plus the difference between the monthly revenue and the monthly usage minimum.

c. If during any Annual Period of the term commitment, the customer's total usage of Option E service falls below the annual usage minimum, the customer will pay for actual amount for the service plus the difference between the Annual Revenue and the annual usage minimum.

4. Rates and charges for CenturyLink services described herein requiring dedicated access do not include access and access-related charges including, without limitation, installation charges, inside wiring charges assessed by the LEC and, distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charges set forth herein do not include charges for customer premises equipment and related services.

[1] Effective June 1, 2025, CenturyLink Integrity Private Line Services will no longer be available to new customers or for new orders from existing customers, including any Moves, Adds or Changes. Customers with services under existing contracts will continue to be supported as required until the expiration of the contract. Contracts will not be renewed. Service terms will expire at the end of the current applicable service term. (N)

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7. PRIVATE LINE SERVICE OFFERINGS

C. CenturyLink Integrity - **GRANDFATHERED** (Cont'd) (C)

5. Renewals

a. Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than 30 days written notice. The customer's notice of termination must be sent to:

CenturyLink
Attention: Dublin Service Center
GBM Disconnects – Disconnect Center
4650 Lakehurst, Floor 2
Dublin, OH 43017

b. If written notification is not submitted to CenturyLink at least 30 days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment will automatically renew. The renewed term commitment will be based on the same terms, conditions, monthly commitment level and initial term, and at the cataloged rates in effect at the time of such renewal.

c. The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than 30 days written notice to the address above.

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7. PRIVATE LINE SERVICE OFFERINGS

C. CenturyLink Integrity- **GRANDFATHERED** (Cont'd) (C)

6. Early Termination Charges

a. Customers who terminate their Option D term commitment prior to completion of the term and do not provide written notification to CenturyLink, will be billed and required to pay termination charges calculated using the following method:

- Taking the number of full months remaining in the current Annual Period multiplied by the monthly usage minimum plus,
- 35% of the monthly usage minimum multiplied by the number of months remaining in the then-effective term (other than the number of months referred to in the section immediately preceding) if any, plus,
- Any applicable third-party early termination or related charges or penalties incurred by CenturyLink as a result of the customer's early termination.

b. Customers who terminate their Option E term commitment prior to completion of the term and do not provide written notification to CenturyLink, will be billed and required to pay termination charges calculated using the following method:

- An amount equivalent to the actual Annual Revenue generated during the Annual Period in which the customer terminates the commitment, less the usage minimum plus,
- 35% of the annual usage minimum multiplied by the number of Annual Periods remaining in the then-effective term (other than the annual period referred to in the section immediately preceding) if any, plus,
- Any applicable third-party early termination or related charges or penalties incurred by CenturyLink as a result of the customer's early termination.

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7. PRIVATE LINE SERVICE OFFERINGS

C. CenturyLink Integrity - **GRANDFATHERED** (Cont'd) (C)

7. Rates and Charges

CenturyLink Integrity offers two different pricing arrangements, Options D and E. The customer may select either of these options, however, shortfall penalties apply if the customer does not meet the product's minimum revenue commitments. The term of a CenturyLink Integrity Option D or E agreement begins on the first day of the billing cycle following the date of the customer's signature.

a. Option D

Option D requires customers to sign a term commitment of 1-year, 2-years or 3- years and meet a minimum volume of $50,000.00 per month in contributing services.

b Option E

Requires customers to sign a term commitment of 1-year, 2-years or 3-years and select an Annual Usage Minimum commitment that must be met during each Annual Period. Customers must select one of the five Option E annual usage minimums set forth in the following table:

Annual Usage Minimum Tiers
(Option E Only)

- $1,200,000.00
- $1,800,000.00
- $2,400,000.00
- $3,600,000.00
- $4,800,000.00

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7. PRIVATE LINE SERVICE OFFERINGS

C. CenturyLink Integrity - **GRANDFATHERED** (C)

7. Rates and Charges (Cont'd)

a. Private Line Service Rates

See service description for Private Line Service in this Section. The rates applicable to this service are as follows.

	FIXED PER CIRCUIT	PER MILE RATE	COC MRC PER END	COC NRC PER END	BRIDGING CHARGE
• DS0	$ 207.00	$ 0.29	$ 50.00	$ 220.00	$17.00
• Fractional T-1 128	414.00	0.58	150.00	500.00	
• Fractional T-1 192	621.00	0.87	150.00	500.00	
• Fractional T-1 256	828.00	1.16	150.00	500.00	
• Fractional T-1 320	1,035.00	1.45	150.00	500.00	
• Fractional T-1 384	1,242.00	1.74	150.00	500.00	
• Fractional T-1 448	1,449.00	2.03	150.00	500.00	
• Fractional T-1 512	1,550.00	2.30	150.00	500.00	
• DS1	1,550.00	2.30	150.00	500.00	
• DS3	16,000.00	42.00	500.00	2,700.00	

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7. PRIVATE LINE SERVICE OFFERINGS

D. CenturyLink Guaranteed - **GRANDFATHERED** (C)

CenturyLink Guaranteed will no longer be available to new customers as of November 30, 2007. Current CenturyLink Guaranteed customers can continue to receive services under their existing contract and make any changes as agreed to by customer and CenturyLink.

1. General Description

CenturyLink Guaranteed is a service offering flat rates based on term and minimum usage commitments. CenturyLink Guaranteed is designed for existing CenturyLink Guaranteed businesses spending up to $100,000.00 per month. It is available on a month-to-month basis, 1-year, 2-year, or 3-year term commitment and the terms have 13 commitment levels.

2. Terms and Conditions

CenturyLink Guaranteed customers are eligible to receive guarantees. See the Company's Rates and Services Schedules.

3. Renewals

a. The customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than 30 days written notice. The customer's notice of termination must be sent to:

CenturyLink
Attention: Dublin Service Center
GBM Disconnects – Disconnect Center
4650 Lakehurst, Floor 2
Dublin, OH 43017

b. If written notification is not submitted to CenturyLink at least 30 days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment shall automatically renew based on the same terms and conditions, at the same monthly commitment level and initial term, and at the cataloged rates in effect at the time of such renewal.

[1] Effective June 1, 2025, CenturyLink Guaranteed Private Line Services will no longer be available to new customers or for new orders from existing customers, including any Moves, Adds or Changes. Customers with services under existing contracts will continue to be supported as required until the expiration of the contract. Contracts will not be renewed. Service terms will expire at the end of the current applicable service term. (N) (N)

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7. PRIVATE LINE SERVICE OFFERINGS

D. CenturyLink Guaranteed - **GRANDFATHERED** (Cont'd) (C)

4. Early Termination Charges

a. Customers who terminate their term commitment prior to the expiration date and do not provide written notification to CenturyLink, will be billed and required to pay termination charges equal to the number of months remaining in the term multiplied by the monthly commitment level.

b. Customers who terminate their term commitment prior to the expiration date and do provide written notification to CenturyLink, will be responsible for the following charges, payable upon receipt:

- 1-Year Contract

  Early termination charges for customers who terminate service prior to the expiration of their 1-year term are calculated by taking the months remaining on the contract and multiplying by the monthly commitment level.

- 2-Year Contract

  If the contract is in the first 12 months, the customer will be responsible to CenturyLink for:

  - The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second 12 months.

  If the contract is in the second 12 months, the customer will be responsible to CenturyLink for:

  - The remaining number of months multiplied by the monthly commitment level.

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7. PRIVATE LINE SERVICE OFFERINGS

D. CenturyLink Guaranteed - **GRANDFATHERED** (C)

4. Early Termination Charges

b. (Cont'd)

- 3-Year Contract

If the contract is in the first 12 months, the customer will be responsible to CenturyLink for:

- The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second and third 12 months.

If the contract is in the second 12 months, the customer will be responsible to CenturyLink for:

- The remaining number of months of the second 12 months multiplied by the monthly commitment level plus 35% of months remaining in the third 12 months.

If the contract is in the third 12 months, the customer will be responsible to CenturyLink for:

- The remaining number of months multiplied by the monthly commitment level.

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7. PRIVATE LINE SERVICE OFFERINGS

D. CenturyLink Guaranteed - **GRANDFATHERED** (Cont'd) (C)

5. Rates and Charges

The rates applicable to this service are as follows.

	FIXED PER CIRCUIT	PER MILE RATE	COC MRC PER END	COC NRC PER END	BRIDGING CHARGE
• DS0	$ 207.00	$ 0.29	$ 50.00	$ 220.00	$17.00
• Fractional T-1 128	414.00	0.58	150.00	500.00	
• Fractional T-1 192	621.00	0.87	150.00	500.00	
• Fractional T-1 256	828.00	1.16	150.00	500.00	
• Fractional T-1 320	1,035.00	1.45	150.00	500.00	
• Fractional T-1 384	1,242.00	1.74	150.00	500.00	
• Fractional T-1 448	1,449.00	2.03	150.00	500.00	
• Fractional T-1 512	1,550.00	2.30	150.00	500.00	
• DS1	1,550.00	2.30	150.00	500.00	
• DS3	16,000.00	42.00	500.00	2,700.00	

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7. PRIVATE LINE SERVICE OFFERINGS

E. CenturyLink Express Service - **GRANDFATHERED** (C)

1. CenturyLink Express Service for Private Line Transport Service (PLTS)

   a. The Company may, at the request of the customer, provide CenturyLink Express Service for Private Line Transport Service (PLTS). All such requests will be reviewed to determine the feasibility of implementing the request and whether the Company wishes to provide the requested service or modification. In such cases, where the Company has agreed to fulfill the customer's request, the applicable charges, rates, terms and conditions will be determined on an individual case basis (ICB) where suitable facilities are available.

   b. Specific terms and conditions will be determined by the Company on an individual case basis with each customer and included in the contract and/or contract addenda.

[1] Effective June 1, 2025, CenturyLink Express Private Line Services will no longer be available to new customers or for new orders from existing customers, including any Moves, Adds or Changes. Customers with services under existing contracts will continue to be supported as required until the expiration of the contract. Contracts will not be renewed. Service terms will expire at the end of the current applicable service term. (N) (N)

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7. PRIVATE LINE SERVICE OFFERINGS

F. MiCTA – Government And Education Services - **GRANDFATHERED** (C)

1. General Description

This service is designed to provide a comprehensive communications solution to meet the special needs of MiCTA (Michigan Collegiate Telecommunication Association), a national organization that includes educational, governmental and non-profit entities.

Eligible customers include Voice over Internet Protocol providers, Internet Service providers, cable companies and certain enhanced service providers.

2. Terms and Conditions

a. This service requires a customer to sign a term commitment of month-to-month, one, two, or three years.

b. This service is provisioned in conjunction with the interstate service under which CenturyLink provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the Company's Rates and Services Schedules.

[1] Effective June 1, 2025, MiCTA Private Line Services will no longer be available to new customers or for new orders from existing customers, including any Moves, Adds or Changes. Customers with services under existing contracts will continue to be supported as required until the expiration of the contract. Contracts will not be renewed. Service terms will expire at the end of the current applicable service term. (N)

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7. PRIVATE LINE SERVICE OFFERINGS

F. MiCTA – Government And Education Services - **GRANDFATHERED** (Cont'd) (C)

3. Renewals

a. Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The customer's notice of termination must be sent to:

CenturyLink
Attention: Dublin Service Center
GBM Disconnects – Disconnect Center
4650 Lakehurst, Floor 2
Dublin, OH 43017

b. If written notification is not submitted to CenturyLink at least thirty (30) days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, the customer continues service with the same terms, conditions, monthly commitment level, and at the contract rates in effect at that time.

c. The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty (30) days written notice to the address above.

4. Early Termination Charges

a. Customers who terminate their monthly term commitment prior to the completion of the initial term and do not provide written notification to CenturyLink, will be billed and required to pay termination charges calculated using the following method:

- 35% of the Monthly Usage Minimum, multiplied by the number of months, if any, remaining in the then-effective term, (other than the number of months referenced in the preceding paragraph).

b. Customers who terminate their annual term commitment prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:

- 35% of the Annual Minimum Commitment, multiplied by the number of Annual Periods remaining in the then-effective term, (other than the Annual Period referred to in the section immediately preceding) if any.

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7. PRIVATE LINE SERVICE OFFERINGS

F. MiCTA – Government And Education Services - **GRANDFATHERED** (Cont'd) (C)

5. Rates and Charges

a. Rates and charges for CenturyLink Services described herein that require dedicated access do not include access and access-related charges including, without limitation, installation charges, inside wiring charges assessed by the Local Exchange Company (LEC), construction charges assessed by the LEC and, distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charges set forth herein do not include charges for customer premises equipment and related services.

b. Regulatory charges and fees apply and are not included in the quoted rates. All charges stated in the Catalog are computed by CenturyLink exclusive of any federal, state, local, use, excise, gross receipts, sales or privilege taxes, other taxes, universal service fees, duties, fees or other similar obligations imposed now or in the future.

c. The service offering is provided in conjunction with the comparable interstate MiCTA – Government And Education Services and all terms, conditions and charges will apply.

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7. PRIVATE LINE SERVICE OFFERINGS

G. Metro Private Line Service - **GRANDFATHERED** (C)

1. General Description

Metro Private Line Service (MPL) provides dedicated, point-to-point, private line connections between two customer locations, over a shared, high capacity fiber-optic network. The locations can be single-customer buildings, multi-tenant units or carrier POPs. The service is available only to end user business customers.

QMPL Service is provided as follows:

a. On-Net to On-Net is an arrangement where both ends of the service originate in buildings using facilities that are provisioned by the Company. This service is provided at speeds of 1.544 Mbps (DS1), 44.736 Mbps (DS3), 155.52 Mbps (OC3), 622.08 Mbps (OC12) and 2.488 Gbps (OC48).

Concatenated OC3C, OC12C and OC48C are also offered. Concatenated services are not multiplexed or channelized. The entire bandwidth of the service is available to the customer for maximum transmission throughput.

b. On-Net to Off-Net is an arrangement where service is provisioned using a combination of On-Net facilities provided by the Company, and facilities that are owned and operated by a third party provider, which is considered Off-Net. The Company will order Off-Net facilities on the customer's behalf. This arrangement is provided for DS1 through OC12 only.

2. Terms and Conditions

Availability

- MPL Service can only be provided where suitable facilities are available.
- Where suitable facilities are unavailable for provisioning of the service, but the Company agrees to provide service, special construction of the facilities may be necessary and Special Construction charges may apply.
- OC48 is not provided on an Off-Net basis.

[1] Effective June 1, 2025, Metro Private Line Services will no longer be available to new customers or for new orders from existing customers, including any Moves, Adds or Changes. Customers with services under existing contracts will continue to be supported as required until the expiration of the contract. Contracts will not be renewed. Service terms will expire at the end of the current applicable service term. (N) (N)

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7. PRIVATE LINE SERVICE OFFERINGS

G. Metro Private Line Service - **GRANDFATHERED** (Cont'd) (C)

3. Rate Elements

a. Mileage

Mileage provides for the transmission facilities between two customer POTs. Mileage is comprised of a fixed rate element and a per mile rate element. Mileage is measured by airline miles between the customer's Points of Termination (POT), using the V & H Coordinates method.

b. Multiplexing

Multiplexing provides the ability to convert a higher speed channel to several lower speed channels, or to combine several lower speed channels into a single higher speed channel. Multiplexing is offered to On-Net to On-Net customers only. The multiplexing hierarchy, is as follows:

- DS3 channelizes to 28 DS1s
- OC3 channelizes to 3 DS3s
- OC12 channelizes to 4 OC3s
- OC48 channelizes to 4 OC12s

There are two types of multiplexing:

- Customer premises multiplexing, where the signal will be dropped to a lower bandwidth to different areas of a building, or
- Vendor multiplexing, that occurs in the carrier POT and gives the vendor different speed signals.

c. Node

The Node provides for the communication path between a customer's designated premises and the POT to the CenturyLink network. A Node element applies per service, e.g. DS1 or DS3 terminated at the customer's premises.

4. Rates and Charges

Rates and Charges for MPL will be developed on an Individual Case Basis (ICB) arrangement in response to a bona fide request for service from a customer or prospective customer. ICB rates will be offered to customers in writing and will be made available to similarly situated customers.

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7. PRIVATE LINE SERVICE OFFERINGS

H. Optical Wavelength Service [1] [2]

1. General Description

Optical Wavelength Service is a wavelength (Lambda) solution that addresses a range of dense wave division multiplexing (DWDM) transport applications including Metro and Inter-City applications. Optical Wavelength Service[1],[2] offers 10GbE LAN PHY unprotected and Protected wavelength services for customers who need high capacity transport and want greater control and visibility of their broadband services. Optical Wavelength supports synchronous optical network (SONET) and synchronous digital hierarchy (SDH) protocols.

(M)
(N)

2. Grant Programs (Issued May 15, 2024)

The Company will not accept any OWS payments made with funds obtained through the Infrastructure Investment and Jobs Act (IIJA) Grant Programs or similar grants that obligate the Company to provide certain information or perform certain functions, unless each of those functions and obligations is explicitly identified and agreed to by the parties in the Agreement or in an amendment to the Agreement. IIJA Programs include, but are not limited to, the Middle Mile Grant Program and the Broadband Equity Access and Deployment (BEAD) Grant Program.

(N)

[1] Effective November 15, 2023, upon the contract expiration of Optical Wavelength Service (OWS), if customer does not enter into a new contract for their service(s) at existing locations, then the contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on a MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

[2] Effective August 7, 2023, Optical WaveLength Service (OWS) interfaces (OC3, OC12, OC48, OC192, Gigabit Ethernet, 10G WAN, 40G, OTU1 and OTU3) are grandfathered. Availability to current customers who are not under contract is limited to circuits already in place at existing locations. Customers under existing contracts will be allowed to place new orders and moves only to the extent permitted by their contracts. When contracts expire, customers may retain their service at existing locations under a new contract or contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

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7. PRIVATE LINE SERVICE OFFERINGS

H. Optical Wavelength Service [1] [2] (Cont'd)

3. Rates and Charges (T-M)

Rates and Charges for Optical Wavelength will be developed on an Individual Case Basis (ICB) arrangement in response to a bona fide request for service from a customer or prospective customer. ICB rates will be offered to customers in writing and will be made available to similarly situated customers. (M)

[1] Effective November 15, 2023, upon the contract expiration of Optical Wavelength Service (OWS), if customer does not enter into a new contract for their service(s) at existing locations, then the contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on a MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice. (M)

[2] Effective August 7, 2023, Optical WaveLength Service (OWS) interfaces (OC3, OC12, OC48, OC192, Gigabit Ethernet, 10G WAN, 40G, OTU1 and OTU3) are grandfathered. Availability to current customers who are not under contract is limited to circuits already in place at existing locations. Customers under existing contracts will be allowed to place new orders and moves only to the extent permitted by their contracts. When contracts expire, customers may retain their service at existing locations under a new contract or contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice. (M)

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7. PRIVATE LINE SERVICE OFFERINGS

H. Optical Wavelength Service [1] [2]

1. General Description

Optical Wavelength Service is a wavelength (Lambda) solution that addresses a range of dense wave division multiplexing (DWDM) transport applications including Metro and Inter-City applications. Optical Wavelength Service[1],[2] offers 10GbE LAN PHY unprotected and Protected wavelength services for customers who need high capacity transport and want greater control and visibility of their broadband services. Optical Wavelength supports synchronous optical network (SONET) and synchronous digital hierarchy (SDH) protocols.

(M)
(N)

2. Grant Programs (Issued May 15, 2024)

The Company will not accept any OWS payments made with funds obtained through the Infrastructure Investment and Jobs Act (IIJA) Grant Programs or similar grants that obligate the Company to provide certain information or perform certain functions, unless each of those functions and obligations is explicitly identified and agreed to by the parties in the Agreement or in an amendment to the Agreement. IIJA Programs include, but are not limited to, the Middle Mile Grant Program and the Broadband Equity Access and Deployment (BEAD) Grant Program.

(N)

[1] Effective November 15, 2023, upon the contract expiration of Optical Wavelength Service (OWS), if customer does not enter into a new contract for their service(s) at existing locations, then the contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on a MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

[2] Effective August 7, 2023, Optical WaveLength Service (OWS) interfaces (OC3, OC12, OC48, OC192, Gigabit Ethernet, 10G WAN, 40G, OTU1 and OTU3) are grandfathered. Availability to current customers who are not under contract is limited to circuits already in place at existing locations. Customers under existing contracts will be allowed to place new orders and moves only to the extent permitted by their contracts. When contracts expire, customers may retain their service at existing locations under a new contract or contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

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7. PRIVATE LINE SERVICE OFFERINGS

H. Optical Wavelength Service [1] [2] (Cont'd)

3. Rates and Charges (T-M)

Rates and Charges for Optical Wavelength will be developed on an Individual Case Basis (ICB) arrangement in response to a bona fide request for service from a customer or prospective customer. ICB rates will be offered to customers in writing and will be made available to similarly situated customers. (M)

[1] Effective November 15, 2023, upon the contract expiration of Optical Wavelength Service (OWS), if customer does not enter into a new contract for their service(s) at existing locations, then the contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on a MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice. (M)

[2] Effective August 7, 2023, Optical WaveLength Service (OWS) interfaces (OC3, OC12, OC48, OC192, Gigabit Ethernet, 10G WAN, 40G, OTU1 and OTU3) are grandfathered. Availability to current customers who are not under contract is limited to circuits already in place at existing locations. Customers under existing contracts will be allowed to place new orders and moves only to the extent permitted by their contracts. When contracts expire, customers may retain their service at existing locations under a new contract or contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice. (M)

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7. PRIVATE LINE SERVICE OFFERINGS

I. CenturyLink Loyal Advantage - **GRANDFATHERED** (C)

1. CenturyLink Loyal Advantage for Private Line Transport Services (PLTS)

a. General Description

CenturyLink Loyal Advantage provides government, education and federal customers a unique multi-product communications solution which encompasses CenturyLink standard options such as switched access, domestic long-distance and Domestic Private Line Transport Services. The Company may, at the request of the customer, provide CenturyLink Loyal Advantage for Private Line Transport Services (PLTS).

However, all such requests will be reviewed to determine the feasibility of implementing the request and whether the Company wishes to provide the requested service or modification. In such cases, where the Company has agreed to fulfill the customer's request, the applicable charges, rates, terms and conditions will be determined on an individual case basis (ICB) where suitable facilities are available.

b. Terms and Conditions

Specific terms and conditions will be determined by the Company on an individual case basis (ICB) with each customer and included in the contract and/or contract addenda.

[1] Effective June 1, 2025, CenturyLink Loyal Advantage Private Line Services will no longer be available to new customers or for new orders from existing customers, including any Moves, Adds or Changes. Customers with services under existing contracts will continue to be supported as required until the expiration of the contract. Contracts will not be renewed. Service terms will expire at the end of the current applicable service term. (N)

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107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc.)

A. Data Services

Data Services is grandfathered by the Company as of April 12, 2013, and is only available to existing customers. These services will no longer be available to new customers. There is no change to rates or to the service and existing customers may retain the service as long as the Company continues to offer it.

1. Terms and Conditions

In addition to the terms and conditions specified in Section 2 of this Catalog, the terms and conditions specified following apply to Data Services.

a. Application For Service

Application for Service is the Company order process that includes technical, billing and other descriptive information provided by the customer which allows the Company to provide requested communications services for the customer and customer's authorized users. Upon acceptance by the Company, the Application for Service becomes a binding contract between the customer and the Company for the provision and acceptance of services.

An Application for Service may be changed by customer upon written notice to the Company, subject to acceptance and confirmation by the Company, provided that a charge shall apply to any change when the request is received by the company after notification by the Company of the acceptance and confirmation. Such charge shall be the sum of the charges and costs for access facilities and other services and features and the lesser of (i) the monthly recurring rate for each service component that has been canceled as a result of the change times the appropriate minimum service period, plus the applicable installation or non-recurring charges, and (ii) the costs incurred by the Company in accommodating each change, less net salvage

Costs incurred by the Company will include the direct and indirect cost of facilities specifically provided or used; the costs of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative, and any other costs resulting from the preparation, installation and removal effort.

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107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

A. Data Services
1. Terms and Conditions
a. Application For Service (Cont'd)

If the customer or applicant delays activation of his service during the period thirty (30) days preceding the scheduled installation date for a period of more than one (1) week, normal charges for local distribution facilities (LDF) shall apply from the scheduled date of installation. In the event that the customer-induced delay exists for more than thirty (30) days after the scheduled installation date, the Company may consider the delay a cancellation of application for service.

If special construction has been started prior to cancellation, a charge equal to the costs incurred in the special construction, less net salvage, applies. In determining the charge, cancelled service is treated as discontinued as of the date on which it was to have started when the Company incurs any expense in connection therewith or in preparation therefore which would not otherwise have been incurred, provided that the customer or applicant had advised the Company in writing not to proceed with the installation or special construction.

If the Company should assume a termination liability or other obligation for an access facility, that liability or obligation shall be the responsibility of the Company's customer.

Cancellation of Application For Service

When the customer or applicant has requested the Company to cancel the application for service prior to service installation, cancellation charges will apply. Cancellation charges for both the underlying services and Local Access Facilities will be based on the stage at which the Access Service Request ("ASR") is at, either the Pre-Access Service Request ("Pre-ASR") or the Post-Access Service Request ("Post-ASR") stage.

The Pre-ASR stage is when the ASR is complete but has not yet been sent to the Local Exchange Company ("LEC") or the Alternate Access Vendor ("AAV"). The Post-ASR stage is when the ASR is complete and has been sent to the LEC or AAV.

The amount of the cancellation charge will vary according to the category of service ordered and at which stage the cancellation occurred (Pre-ASR or Post-ASR). Categories of services are: (1) the Service Component based on IXC ordered and; (2) the Access Component based on type of access ordered. See Service Cancellation Charges in this Catalog.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

A. Data Services
1. Terms and Conditions
a. Application For Service (Cont'd)

Change of an Application For Service

An Application for Service may be changed by the customer upon written notice to the Company, subject to acceptance and confirmation by the Company provided that a charge shall apply to any change when the request is received by the Company after notification by the Company of the acceptance and confirmation.

Such charge shall be the sum of the charges and costs for Private Line Service incurred by the Company in accommodating each change including the direct and indirect costs of facilities specifically provided or used; the costs of installation (including design preparation, engineering, supply expense, labor and supervision, general and administrative) and any other costs resulting from the preparation, installation and removal effort.

107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

A. Data Services
1. Terms and Conditions (Cont'd)

b. Obligations of the Customer

In instances where the Company is connecting its service to the customer's own customer-provided communications system or equipment or to any service or equipment provided by others, the customer must ensure that the equipment or system must provide answer supervision upon the delivery of the call to the switching equipment or to the equipment connected to the communications system. When service is directly connected to a communications system at a customer's premises, answer supervision must be provided when the call terminates in or passes through the first customer premise equipment on that communications system, such as but not limited to when a call is (1) answered by a local station; (2) answered by an attendant; (3) routed to a recorded announcement; or (4) routed elsewhere by the switching system.

The customer must obtain an adequate number of facilities for Company Services to handle the customer's expected demand in order to prevent interference or impairment of this service and or any other service provided by the Company considering (1) total call volume; (2) average call duration; (3) time-of-day characteristics and (4) peak calling period. The Company, without incurring any liability, may disconnect or refuse to furnish any toll free service to a customer that fails to comply with these conditions. In case of disconnection, the customer will be notified at least five days in advance of the disconnect. Notification may be by mail or in person.

In compliance with the obligations imposed on the Company by the FCC, customer represents and warrants, on behalf of itself and its affiliates, subsidiaries, and agents, that it is not a reseller and that it does not intend to resell the services or engage in other activity that would require the Company to verify customer's authorization as a reseller as required by 47 CFR 64.1195. If customer or its affiliates, subsidiaries, or agents breach these representations or warranties, this agreement will terminate immediately and subject customer to the liability imposed for termination by the Company for material breach. These provisions are not intended to prohibit resale, but are intended to prevent misrepresentations by resellers in an attempt to circumvent the rules or regulations of the FCC, or other governmental bodies with jurisdiction over the provision of communications services for resale.

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107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

A. Data Services
1. Terms and Conditions (Cont'd)

c. Minimum Service Period

The Minimum Service Period is one year.

d. Connection with Other Communications Services

A customer may connect communications services provided by other duly authorized and regulated common carriers to the Company's service. A customer may also connect with privately owned communications systems, subject to the technical limitations established by the Company.

e. Alternative Access Facilities

The Company will undertake to provide Alternative Access Facilities as requested and ordered by the customer when such facilities are available and approved by the Company. At the discretion of the Company, such alternative access facility arrangements also may be utilized in lieu of LEC facilities. Access provided via alternative access facilities will be charged according to the rates and charges set forth in this Catalog unless Special Service Arrangements are involved as described in Special Service Arrangements, following.

f. Expedited Service Charge

At the request of the customer, the Company will coordinate the expedite of circuit delivery from the access provider for any access facilities ordered and maintained by the Company. In such instances, an expedited service charge will be assessed on an individual case basis.

g. Out-Of-Hours Work Charge

This charge is to cover the additional costs incurred by the Company when performing standard cataloged services outside of normal work hours. This charge applies to each hour expended rounded to the nearest half hour. It applies in addition to the standard Catalog charges for the work requested.

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107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

A. Data Services
1. Terms and Conditions (Cont'd)

h. Special Service Arrangements

The rates and charges set forth in this Catalog provide for furnishing service by means of facilities selected by the Company. Custom service is involved where one or more of the following conditions are present:

(1) At the request of the customer, the Company provides service by means of facilities or a type other than that which the Company would otherwise use to provide service to the customer. This type of custom service might involve customer-specified routing or expedited construction.

(2) At the request of the customer, the Company provides technical assistance of a design or consulting nature, beyond that of just properly matching customer's equipment with that of the Company's facilities.

i. Provision of Service With Non-Fiber Access Facilities

Private Line Services may be provided using non-fiber access facilities at the request of the customer. However, in such cases, the Company may not meet the performance objectives and applicable standards for service set forth in this Catalog. Under no circumstances shall the Company be responsible for any direct, indirect, special, incidental or consequential damages arising directly or indirectly from the provision of service using such facilities, including without limitation any loss of customer income or profits. The customer shall indemnify and hold harmless the Company from any and all claims, actions, costs, expenses and damages associated with or arising out of customer's use of such facilities.

j. Discontinuance of Service Without Liability

A customer will not be penalized for discontinuing a private line agreement if:

(1) A revision in the Private Line Services Catalog provisions results in higher plan rates for the plan to which the customer has committed. The customer may request affected circuits be disconnected up to 30 days after the effective date of the higher Catalog rates without penalty. Otherwise, the customer's existing agreement remains in effect and the new rates will be billed.

(2) The customer selects a new plan having a longer term.

107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

A. Data Services
1. Terms and Conditions (Cont'd)

k. Trouble Shooting At Customer's Premises

This charge is to cover the cost to the Company of a visit to customer's premises to determine what equipment is the cause of a malfunctioning channel. This charge applies in cases where the Company identifies the trouble to be caused by customer-provided equipment and is unrelated to any malfunction of the Company's service. The charge applies from the time the Company's personnel are dispatched until the problem is identified.

2. Local Access Facilities

a. General Description

In order to subscribe to the Company's data products with dedicated access, the customer must gain entry to the Company's network by means of Local Access Facilities. Such Local Access Facilities will generally be ordered from local telephone companies in the customer's name, by the Company, as agent. The Company will bill the customer for these facilities.

Any special construction or non-standard charges assessed by the local telephone company supplying the Local Access Facility will also be the responsibility of the customer. On occasions when alternative facilities are necessary (those provided in lieu of Company-designated access provided facilities), the Company will charge the customer according to the rates and charges set forth in this Catalog unless Special Service Arrangements are involved as described in Special Service Arrangements, preceding.

The Company's scope of work for alternative access facilities may include, but are not limited to, detailed assessment or engineering studies, alternative vendor interface and installation supervision.

Central Office Connection charges apply in all cases in which a customer wishes to connect to the Company network. The applicable charges are determined based on the type of access interconnected.

Access Coordination will apply in those cases where the Company acts as the customer's agent and orders Local Access Facilities. The applicable charges are determined based on the type of access ordered.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

A. Data Services
2. Local Access Facilities
a. General Description (Cont'd)

Local Access Facilities for 56 Kbps, T-1, T-3, OC-3, and OC-12 access require a minimum commitment period of one year, unless otherwise defined through a vendor-provided term plan offering (ordered by the Company on behalf of the customer via a letter of agency from the customer). Any termination liabilities incurred by the Company as a result of such plans shall be solely the responsibility of the customer.

Charges for Local Access Facilities are applied based upon the applicable local exchange company's rates and charges.

The Company reserves the right to restrict interconnection at either the wire center serving the Company POP or the Company POP itself.

b. Service Components and Rates

(1) Central Office Connection

	MONTHLY RECURRING CHARGE	INSTALLATION CHARGE
• 56 Kbps Access	[1]	[1]
• T-1 Access	[1]	[1]
• T-3 Access	[1]	[1]
• OC-3 Access	[1]	[1]
• OC-12 Access	[1]	[1]

(2) Access Coordination Fee

	MONTHLY RECURRING CHARGE	INSTALLATION CHARGE
• 56 Kbps Access	[1]	[1]
• T-1 Access	[1]	[1]
• T-3 Access	[1]	[1]
• OC-3 Access	[1]	[1]
• OC-12 Access	[1]	[1]

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[1] The Company's Monthly Recurring and Installation Charges for Local Access Facilities mirror its interstate Local Access Facilities charges. See the Company's Rates and Services Schedules.

107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

A. Data Services
2. Local Access Facilities
b. Service Components and Rates (Cont'd)

(3) Access Facility Charges

	MONTHLY RECURRING CHARGE	INSTALLATION CHARGE
• 56 Kbps Access	[1]	[1]
• T-1 Access	[1]	[1]
• T-3 Access	[1]	[1]
• OC-3 Access	[1]	[1]
• OC-12 Access	[1]	[1]

(4) Miscellaneous Services

This Section includes miscellaneous services provided in conjunction with the Company's primary service offerings.

(a) Trouble Shooting At Customer's Premises

This charge is to cover the cost to the Company of a visit to customer's premises to determine what equipment is the cause of a malfunctioning channel. This charge applies in cases where the Company identifies the trouble to be caused by customer provided equipment and is unrelated to any malfunction of the Company's service. The charge applies from the time the Company personnel are dispatched until the problem is identified.

PER HOUR	MINIMUM
[2]	[2]

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[1] The Company's Monthly Recurring and Installation Charges for Local Access Facilities mirror its interstate Local Access Facilities charges. See the Company's Rates and Services Schedules.

[2] The Company's Nonrecurring Charges for Trouble Shooting At Customer's Premises mirror its interstate Trouble Shooting At Customer's Premises. See the Company's Rates and Services Schedules.

107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

A. Data Services
2. Local Access Facilities
b. Service Components And Rates
(4) Miscellaneous Services (Cont'd)

(b) Out-of-Hours Work Charge

This charge covers the additional costs incurred by the Company when performing standard services outside of normal work hours. This charge applies to each hour expended rounded to the nearest half-hour. It applies in addition to the standard charges for the work requested.

PER HOUR

[1]

(c) Moves and Rearrangements

The customer may move locations or order his service arrangement (e.g., tie line, foreign exchange, etc.) changed with or without a move. Rearrangements shall also include adding, changing or deleting circuits or services embedded in a Local Access Facility. It is the customer's obligation to notify the Company in writing at least 90 calendar days in advance when a move or rearrangement is to be made. If the Company is given inadequate notification, the Company will not be liable for issuing credit for the period between the date the customer desires the moved or rearranged service and the date the move or rearrangement is actually made for the customer's use.

NONRECURRING CHARGE

Rate per Channel End [1]

(d) Record Change

When a customer requests a record change, the customer will be billed a nonrecurring charge for each record change occurrence. A record change is described as any customer-requested change in the permanent records of a customer that does not require any physical or technical adjustments to the service, such as a name change or billing address change.

NONRECURRING CHARGE

Each Occurrence [1]

[1] The Company's Nonrecurring Charges for Out-of-Hours Work Charge, Moves and Rearrangements and Record Change mirror its interstate Out-of-Hours Work Charge, Moves and Rearrangements and Record Change. See the Company's Rates and Services Schedules.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

A. Data Services
2. Local Access Facilities
b. Service Components and Rates
(4) Miscellaneous Services (Cont'd)

(e) B8ZS Pricing

At the request of the customer, the Company will provide B8ZS arrangements, where available from the Local Exchange Company. Such arrangements will be provided, at a charge based on local access company charges. The Company's Monthly Recurring and Installation Charges for Local Access Facilities mirror its interstate Local Access Facilities charges. See the Company's Rates and Services Schedules.

(f) Entrance Facility Charges

When a customer is involved in an access arrangement which utilizes Entrance Facilities provided by the Company, but for which the customer makes direct payment of access charges to a local service provider, the Company will assess a charge in order to recover for the investment in Entrance Facilities. Such arrangements will be provided at rates and charges based on applicable local exchange company charges.

	NONRECURRING CHARGE	MONTHLY RECURRING CHARGE
Entrance Facility Charges	[1]	[1]

(5) Cancellation Charges

Nonrecurring charges apply when Local Access Facilities are cancelled:

ACCESS FACILITY	NRC
• 56 Kbps	N/A
• T-1	[2]
• T-3	[2]
• OC-3	[2]
• OC-12	[2]

[1] The Company's Monthly Recurring and Non-recurring Charges for Entrance Facility Charges mirror its interstate Entrance Facility Charges. See the Company's Rates and Services Schedules.

[2] The Company's Nonrecurring Charges for Cancellation Charges mirror its interstate Cancellation Charges. See the Company's Rates and Services Schedules.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

A. Data Services (Cont'd)

3. Private Line Services

a. General Description

Private Line Service is a non-switched, non-usage sensitive, point-to-point service which is dedicated exclusively to one customer. The Company offers Private Line Service within the contiguous United States between Company Points of Presence (POP) on a fiber optic network. This terrestrial service provides for two-way simultaneous transmission of signals at data speeds of 1.544 Mbps up to 622.08 Mbps. Local Access Facilities may limit the performance specifications that the end user can anticipate.

Private Line Services offered are:

- TransLink (T-1/DS-1)
- LightLink (T-3/DS-3)
- OptiPoint-3 (OC-3)
- OptiPoint-12 (OC-12)

(1) TransLink Service

TransLink Service provides a high capacity channel for the transmission of 1.544 Mbps isochronous serial data having a line code of Bipolar Return-to-Zero (BPRZ). TransLink Service is provided between two points located within the contiguous United States. The required format and interface specifications are contained in Technical Reference Publications GR-54 and GR-342. The performance objectives for TransLink Service between the Company's Points of Presence are as follows:

AIRLINE MILES	%NETWORK AVAILABILITY	%ERROR FREE SECONDS
• 0 - 250	99.97	99.89
• 251 – 1,000	99.96	99.85
• 1,001 - +	99.95	99.83

TransLink Service requires Local Access Facilities as described in this Section and is subject to the availability of T-1 access by the local exchange company.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

A. Data Services
3. Private Line Services
a. General Description (Cont'd)

(2) LightLink Service

LightLink Service provides a high capacity channel for the transmission of 44.736 Mbps isochronous serial data having a line code of Bipolar with Three Zero Substitution (B3ZS). LightLink Service is provided between two points located within the contiguous United States. The required format and interface specifications are contained in Technical Reference Publications 62508 and 62411, and the associated Addendum TR-INS-000342 and TR-NPL-000054. The performance objectives for LightLink Service between the Company's Points of Presence are as follows:

AIRLINE MILES	%NETWORK AVAILABILITY	%ERROR FREE SECONDS
• 0 - 250	99.99	99.90
• 251 – 1,000	99.99	99.80
• 1,001 - +	99.98	99.70

LightLink service requires T-3 Local Access Facilities as described in this Section and is subject to the availability of T-3 access by the local exchange company.

(3) OptiPoint-3 (OC-3) Service

OptiPoint-3 (OC-3) Service is a high speed optical transmission service supporting voice, data, and video applications in a point-to-point fashion. OptiPoint-3 (OC-3) Service offers 155.520 Mbps of bandwidth and provides the equivalent of 2,016 Voice Grade (DS-0) circuits or 84 T-1 facilities. The performance objectives for OptiPoint-3 (OC-3) Service between the Company's Points of Presence are as follows:

AIRLINE MILES	%NETWORK AVAILABILITY	%ERROR FREE SECONDS
• 0 - 250	99.999	99.97
• 251 – 1,000	99.998	99.96
• 1,001 - +	99.997	99.95

OptiPoint-3 (OC-3) Service requires OC-3 Local Access Facilities as described in this Section and is subject to the availability of OC-3 access by the local exchange company.

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107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

A. Data Services
3. Private Line Services
a. General Description (Cont'd)

(4) OptiPoint-12 (OC-12) Service

OptiPoint-12 (OC-12) Service is a high speed optical transmission service supporting voice, data, and video applications in a point-to-point fashion. OptiPoint-12 (OC-12) Service offers 622.080 Mbps of bandwidth and provides the equivalent of 8,064 Voice Grade (DS-0) circuits or 336 T-1 facilities. The performance objectives for OptiPoint-12 (OC-12) Service between the Company's Points of Presence are as follows:

AIRLINE MILES	%NETWORK AVAILABILITY	%ERROR FREE SECONDS
• 0 - 250	99.999	99.97
• 251 – 1,000	99.998	99.96
• 1,001 - +	99.997	99.95

OptiPoint-12 (OC-12) Service requires OC-12 Local Access Facilities as described in this Section and is subject to the availability of OC-12 access by the local exchange company.

b. Optional Service Features

(1) Clear Channel Capability

Clear Channel Capability provides customers the use of the full 64 Kbps per DS-0 channel and allows DS-0 and DS-1 transmissions with more than 15 consecutive zeros. Clear Channel Capability is supported for:

• TransLink (T-1)

Clear Channel Capability is supported only by the use of the Bipolar with Eight Zero Substitution (B8ZS) line coding technique. Clear Channel Capability requires B8ZS on the T-1 Local Access Facilities. Customer premises equipment must also be B8ZS- compatible.

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107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

A. Data Services
3. Private Line Services (Cont'd)

c. Term Plan

Customers may subscribe to Private Line Services under one, two or three year term plans. The rates in effect for Private Line Services and Local Access Facilities at the time the customer commits to a term plan will be fixed for the duration of the term plan. The term will begin on the first day of the month following the date the service is installed and available. Upon expiration, the term will be automatically extended at the term plan rates for successive ninety (90) day periods, unless sixty (60) days prior to the end of the term or each such extension either (a) the customer or the Company provides written notice to the other that it does not want such extension, or (b) the customer subscribes to another term plan for which the rates of the new term will apply.

If additional customer sites are added to a customer's Private Line Service after the initial subscription to a term plan, such sites will be incorporated into the customer's term plan and will have the same termination date as the customer's original term plan. Existing customers may subscribe to a new term plan for Private Line Services of the same or greater value prior to the end of the customer's existing term plan without incurring any termination liability if the new term plan extends beyond the old term plan termination date by at least one year or if the new term plan is for three years.

d. Termination Liability

To terminate Private Line Services the customer must provide the Company with thirty (30) days prior written notice.

Customers terminating service prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to a lump sum of fifty percent (50%) of the monthly recurring charges for each circuit cancelled multiplied by the number of months remaining in the term plan. Customer will not have any termination liability if another Company service of the same or greater monthly price and volume and a term no less than the remaining months of the term plan or one (1) year, whichever is greater, is ordered at the same time the notice of termination is received. Customer will also be liable for a pro-rata amount of any waived installation charges based on the number of months remaining in the term plan.

If service is terminated by the Company for cause and the customer has subscribed to service under a term plan, the customer will be charged the termination liability associated with the term plan.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

A. Data Services
3. Private Line Services (Cont'd)

e. Service Components and Rates

(1) Channel Mileage Charges

The charge for intercity communications channels is based on mileage and channel bandwidth. Mileage is the intercity mileage between Company's Points of Presence as located in cities wherein the Company holds itself out to provide service. Each circuit connected between two customer interface points will be construed as an individual circuit for rate compilation purposes. The Minimum monthly recurring charge applies unless the actual intercity mileage when multiplied by the banded per mile monthly recurring charge exceeds the Minimum monthly recurring charge.

(a) TransLink

	1 YEAR MRC	2-YEAR MRC	3-YEAR MRC
• Minimum	$336.06	$282.29	$262.13
• 0 – 299 Miles	1.47	1.24	1.15
• 300 – 399 Miles	1.08	0.93	0.86
• 400 – 499 Miles	0.88	0.75	0.70
• 500 – 599 Miles	0.54	0.48	0.44
• 1,000 - +	0.39	0.35	0.33

(b) LightLink

	1 YEAR MRC	2-YEAR MRC	3-YEAR MRC
• Minimum	$1,332.32	$1,211.20	$1,162.75
• 0 – 299 Miles	6.47	5.88	5.64
• 300 – 399 Miles	4.95	4.58	4.31
• 400 – 499 Miles	4.14	3.84	3.68
• 500 – 599 Miles	3.33	3.09	2.96
• 1,000 - +	2.18	2.06	2.02

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107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

A. Data Services
3. Private Line Services
e. Service Components and Rates
(1) Channel Mileage Charges (Cont'd)

(c) OptiPoint-3 (OC-3)

	1 YEAR MRC	2-YEAR MRC	3-YEAR MRC
• Minimum	$3,400.37	$3,091.25	$2,859.40
• 0 – 299 Miles	16.73	15.56	14.40
• 300 – 399 Miles	13.05	12.14	11.53
• 400 – 499 Miles	10.94	10.18	9.67
• 500 – 599 Miles	7.60	7.07	6.72
• 1,000 - +	6.18	5.89	5.45

(d) OptiPoint-12 (OC-12)

	1 YEAR MRC	2-YEAR MRC	3-YEAR MRC
• Minimum	$9,124.35	$8,404.00	$8,163.89
• 0 – 299 Miles	48.60	44.77	43.49
• 300 – 399 Miles	38.24	36.18	35.14
• 400 – 499 Miles	33.17	31.38	30.48
• 500 – 599 Miles	24.45	23.13	22.47
• 1,000 - +	20.30	19.73	19.17

f. Optional Features

(1) Clear Channel Capability

The Company's Monthly Recurring and Installation Charges for Clear Channel Capability mirror its interstate Clear Channel Capability charges. See the Company's Rates and Services Schedules.

107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

A. Data Services
3. Private Line Services (Cont'd)

g. Service Cancellation Charges

The following nonrecurring charges apply for service orders cancelled at the request of the customer or applicant. In instances where the customer applicant has cancelled an order and one end of the Access Component is in the Pre-ASR stage and another end is in the Post-ASR stage, the applicable Service Component will be assessed the Post-ASR charge.

SERVICE	PRE-ASR	POST-ASR
• TransLink	$815.00	$1,720.00
• LightLink	1,260.00	2,450.00
• OptiPoint-3 (OC-3)	[1]	[1]
• OptiPoint-12 (OC-12)	[1]	[1]

[1] The Company's Nonrecurring Charges for Service Cancellation Charges mirror its interstate Service Cancellation Charges. See the Company's Rates and Services Schedules.

8. ADVANCED COMMUNICATIONS SERVICE OFFERINGS

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC)

A. Metro Optical Ethernet

1. General Description

Metro Optical Ethernet (MOE) Service is a flexible, easy-to-use, transport service that uses established Ethernet transport technology. MOE allows customers to connect multiple enterprise locations within a service area using native Ethernet protocol. MOE supports transmission speeds as low as 5 Mbps and up to 1 Gbps.

2. Rate Elements

a. MOE Port

MOE Port is an Ethernet port that is the physical entry point to the shared Metro Optical Ethernet Network. Ethernet Virtual Circuits (EVCs) originate and terminate on a MOE Port. Customers may choose to connect to a 10/100 or 1,000 Mbps port on the Company network. A nonrecurring charge applies per MOE Port.

3. Bandwidth Profile

The Bandwidth Profile is bandwidth provisioned over the MOE Port and a monthly rate is assessed per Bandwidth Profile. Customers may subscribe to one of the following:

- 10/100 Mbps Ports: 5 Mbps, 10 Mbps, 20 Mbps, 30 Mbps, 40 Mbps, 50 Mbps, 60 Mbps, 70 Mbps, 80 Mbps, 90 Mbps and 100 Mbps
- 1,000 Mbps Ports: 100 Mbps, 150 Mbps, 200 Mbps, 300 Mbps, 400 Mbps, 500 Mbps, 600 Mbps, 700 Mbps, 800 Mbps, 900 Mbps and 1,000 Mbps

4. Rates and Charges

Rates and Charges for MOE will be developed on an Individual Case Basis (ICB) arrangement in response to a bona fide request for service from a customer or prospective customer. ICB rates will be offered to customers in writing and will be made available to similarly situated customers.

108. OBSOLETE ADVANCED COMMUNICATIONS SERVICE OFFERINGS

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC)

A. Frame Relay Service

1. General Description

a. Frame Relay Service is a public, fast-packet data network service that employs a form of packet switching analogous to a streamlined version of X.25 networks. The packets are in the form of "frames", which are variable in length, with the payload being anywhere between 0 and 4,096 octets. Frame Relay Service supports a variety of simultaneous data applications over a single integrated facility such as data, voice, and video. Transmission of frames between the user sites is on the basis of Permanent Virtual Circuits (PVCs) which are predetermined paths specifically defined in the Frame Relay routing logic. The following Usage Parameters for traffic control and congestion control apply to particular virtual circuits on Frame Relay Service:

- Committed Burst Size: The maximum data rate that the Company agrees to handle over a subscriber link under normal network operation conditions.

- Excess Burst Size: The maximum data rate that the Company's network will attempt to transport over a specified period of time, known as the Measurement Interval. At the Company's discretion, the Company may mark the excess frames as Discard Eligible (DE).

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108. OBSOLETE ADVANCED COMMUNICATIONS SERVICE OFFERINGS

A. Frame Relay Service
1. General Description (Cont'd)

b. Virtual Circuits (VCs) are two-way, software-defined data paths between two ports that act as replacements for private or dedicated leased lines in the customer's network. Frame Relay Service supports routing on a pre-established connection or PVC.

c. Port connection provides a gateway into the CenturyLink Frame Relay network and allocates the network's available capacity to the virtual connections it supports.

2. Terms and Conditions

a. Services are also governed by the Terms and Conditions contained in the Company's Rates and Services Schedules.

b. The provision of Frame Relay Service is subject to capacity and facilities availability.

c. Frame Relay Service is available under CenturyLink Total Advantage, CenturyLink Guaranteed and CenturyLink Integrity service offerings. Terms and conditions for the provision of Frame Relay Service, including, without limitation, monthly recurring and nonrecurring rates, discounts, usage minimums, and term commitments are set forth in the Company's Rates and Services Schedules.

d. Service Level Availability Guarantees are the same as set forth in the Company's Rates and Services Schedules.

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108. OBSOLETE ADVANCED COMMUNICATIONS SERVICE OFFERINGS

B. ATM Service

1. General Description

a. ATM Service is a high-speed, connection oriented multiplexing and switching service that uses fixed-length cells to support transmission of multiple types of traffic (such as data, voice and video) over a Local Area Network (LAN) or Wide Area Network (WAN).

b. ATM Service allows for a fixed-length 53-byte cell, which consists of 48 byte payload and 5-byte header, to transport user data across the network. Switching is done based on the contents of the cell header.

c. The CenturyLink ATM Port Connection provides a gateway into the CenturyLink ATM Network and allocates the network's available capacity to the Virtual Connections it supports. At least one Port must exist for each customer premises directly connected to the CenturyLink ATM Network.

d. Virtual Circuits (VCs) are two-way, software-defined data paths between two Ports that act as replacements for private or dedicated leased lines in the customer's network. ATM Service supports cell routing on a preestablished connection or Permanent Virtual Circuit (PVC), or connection on demand basis or Switched Virtual Circuit (SVC). The customer at or prior to connection set up must designate a service category.

108. OBSOLETE ADVANCED COMMUNICATIONS SERVICE OFFERINGS

B. ATM Service (Cont`d)

2. Terms and Conditions

a. Services are also governed by the Terms and Conditions contained in the Company's Rates and Services Schedules.

b. The provision of ATM Service is subject to capacity and facilities availability.

c. ATM Service is available under CenturyLink Total Advantage, Centurylink Guaranteed and CenturyLink Integrity service offerings. Terms and conditions for the provision of ATM Service, including, without limitation, monthly recurring and nonrecurring rates, discounts, usage minimums, and term commitments are set forth in the Company's Rates and Services Schedules.

d. Service Level Availability Guarantees are the same as set forth in the Company's Rates and Services Schedules.

3. Rates and Charges

a. Rates specified in this Catalog for CenturyLink services requiring dedicated access do not include access and access-related charges, including, without limitation, installation charges, inside wiring charges assessed by the Incumbent Local Exchange Carrier, construction charges assessed by the Incumbent Local Exchange Carrier, and distance and termination charges assessed by the Incumbent Local Exchange Carrier. Therefore access and access related charges are additional charges.

b. Five Quality of Service (QoS) offerings are available for ATM Service PVCs on a per connection basis.

c. Five Quality of Service (QoS) offerings are available for ATM Service SVCs on a per connection basis. Charges for usage for each QoS are based on the number of megabytes (MB) transported across a SVC on the CenturyLink ATM network per month.

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9. PROMOTIONS

The Company may, from time to time, engage in special promotional service offerings designed to attract new customers or to increase existing subscribers' awareness of a particular Catalog offering. These offerings may be limited to certain dates and/or times.

SIMPLE CHOICE UNLIMITED $10 FOR 12 PROMOTION

(D)
(N)

During the period January 1, 2018 through December 31, 2018, existing residence customers may be eligible for a $10 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues Simple Choice Unlimited prior to the end of the 12 month period, no additional credits will be applied. In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.

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9. PROMOTIONS

3T SOHO VOICE ACQUISITION OFFER

(D)
(N)

During the period January 1, 2016 through January 31, 2017, new business customers who subscribe to the Business Assist Advantage Business Unlimited Plan may be eligible for a credit of the monthly recurring charge.

In order to be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating. Customers who qualify for this promotion must also qualify and subscribe to the corresponding local service promotion offered by the Company's affiliated independent local exchange (ILEC) entity. Customers must also be a new subscriber to companion Business Unlimited local exchange service provided by a Company ILEC affiliate.

A credit for the first month's monthly fee will be provided when eligible customers subscribe to the Business Assist Business Unlimited Plan under a one-year term. The credit will be reflected on the customer's first invoice following installation of the service. Customers subscribing under a two-year term will receive a credit for the monthly recurring charge on their first and second months' invoices, and three-year term customers will receive a credit for the monthly charges on their first, second and third months' invoices. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this promotion will be rescinded. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other long distance promotion. The Company reserves the right to review the promotion availability and conditions and is available until changed or cancelled by the Company.

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9. PROMOTIONS

LONG DISTANCE AND TOLL FREE WITH ISDN PRIMARY RATE SERVICE

From January 2, 2015 through June 30, 2015, the Company may offer a block of interstate and intrastate switched long distance (outbound) and inbound (toll free) minutes per month that has a monthly charge. If the monthly minutes of use exceed the block of minutes, an overage charge per minute will be assessed for each additional minute of use. Unused monthly minutes do not carry over to the next month. (T)

To qualify for this promotion, a customer must subscribe to ISDN Primary Rate service provided by the company's local exchange company. Customers subscribing to the 5,000 block of minutes are limited to three (3) ISDN Primary Rate lines per customer.

This special pricing may not be combined with any other discounts or promotions. This offer is only available where billing facilities permit. The Company reserves the right to review the availability and conditions of this offer.

Block of Minutes	Monthly Charge	Overage Minutes
5,000	$ 0.00	$0.03
10,000	300.00	0.027
20,000	500.00	0.024
50,000	950.00	0.02

UNLIMITED LONG DISTANCE WITH ISDN PRIMARY RATE SERVICE

From January 2, 2015 through June 30, 2015 the Company may offer unlimited interstate and intrastate switched long distance calling for a monthly charge. To qualify for this promotion, a customer must subscribe to a single ISDN Primary Rate line provided by the company's local exchange company. (T)

Unlimited calling cannot be used for autodialers or call centers, and does not include toll free minutes. This special pricing may not be combined with any other discounts or promotions.

This offer is only available where billing facilities permit. The Company reserves the right to review the availability and conditions of this offer.

MONTHLY CHARGE

- Per Line $1,200.00

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