

911 Service System Advisory Committee Meeting

February 12, 2025

Meeting convenes at 1:00 p.m. at
PSC Hearing Room
1200 N Street 300 the Atrium
Lincoln, NE 68509

Minutes

Meeting called to order – Statement regarding Open Meetings Act (*in the room, and posted on the PSC website*) at 1:10 pm by Chair Muldoon

Introduction—Of Katie Mattson the new Administrative Assistant for the 911 Department and filling in for Tina for this meeting.

Roll Call – Kathy Allen – present, Shelly Holzerland – present, Tony Kosiba – excused, Jessica Loos – present, Brent Lottman – present, Neil Miller – present, Bill Muldoon – present, Mark Rempe – present, Jon Rosenlund – present, Stan Shearer – present, Brian Thompson – present, Matt Watson – present, Carla Zarybnicky – present, John Zaugg – present, Dave Sankey – present, and David Collett – present. 13 voting members, 1 excused at roll call.

Consideration of meeting minutes: Minutes of the November 20, 2024, meeting motion to accept the minutes by Rempe seconded by Shearer. Vote as follows Allen – yes, Holzerland – yes, Kosiba – excused, Loos – yes, Lottman – yes, Miller – yes, Muldoon – yes, Rempe – yes, Rosenlund – yes, Shearer – yes, Thompson – yes, Watson – yes, Zarybnicky – yes, and Zaugg – yes. Results are 13 yes 1 excused motion carries.

Old Business –

- Updates – Dave Sankey
 - NG 911 Deployment – maps shown regionalization, NG 911 implementation is at 100%. Thurston County went live at the end of January. This completes all 67 PSAPS.
 - Geo Spatial Call routing—70% of calls are being geo spatially routed.
 - Northeast is still on RFAI and we are working with the vendors to get them updated.
 - Text to 911—Northeast Region needs an upgrade to be able to use this. There has not been a date identified as to when this can be completed. Dakota County is using the interim solution to receive Text to 911.
 - OSP Migration – 65% of the carriers are connected to the points of interconnect. . AT&T Mobility is now connected. Verizon is connected to all except Thurston County.
 - Rapid SOS Unite Deployment of GIS Services – All 67 PSAPS have the GIS component in place. .

- Kathy---Rapid SOS is wonderful. There are additional services that can be routed through Rapid SOS United that need to be addressed. Zero Eyes was installed in a school in Douglas County without the PSAP being notified.
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- Eric Caddy from Rapid SOS was present at the meeting and provided information that the vendor Zero Eyes contracted independently with the school district. Eric would gather additional information regarding how this process works and share it with the committee.
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- 911 -988 Connection Quick Start guide.
 - A document with guidance for PSAPs to follow when ready to transfer calls with 988 was shared with the committee. The committee agreed that the document should be provided to all of the PSAPs in the state.
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Updates - Working Groups

- Regulations – Sara Hulac
 - Final draft should be ready for the May meeting to be voted upon by the committee.
- Training—Carla Zarybnicky
 - Medical protocols discussion about training on Strokes similar to T-CPR training.
 - Committee members suggested that perhaps EMD should be revisited.
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New Business -

- 2025 Legislation—Dave Sankey and David Collett
 - LB362 ([Nebraska Legislature - Legislative Document](#))—Takes the three 911 acts and combines them into one act. This is a 911 clean-up bill. Eliminates the Enhanced Wireless 911 Advisory Board and staggers the terms on the 911 Service System Advisory Committee. The Transportation and Telecommunications Committee voted to place it on General File. It has advanced and is awaiting final reading.
 - LB576 ([Nebraska Legislature - Legislative Document](#))—Raise the cap on the surcharge to \$1.00 from \$.70 and remove the surcharge cap in Douglas County. This bill has not been set for a hearing in the TNT committee.
 - LB214 ([Nebraska Legislature - Legislative Document](#))—This bill will be heard by the HHS Committee. Newborn Safe Haven Act. A drop box would be placed hospitals and firehouses for an infant to be safely left. Once the box is triggered it would notify 911 that there is something in the box to be checked.

- LB62 ([Nebraska Legislature - Legislative Document](#))—Volunteer Fire Department Radios.. This bill would dedicate The radios for this should be interoperable.
- LB25 ([Nebraska Legislature - Legislative Document](#))---\$5 million of matching funds for volunteer Fire Departments for purchase of radios.
- LB264 ([Nebraska Legislature - Legislative Document](#))---The proposal is to take the interest from the 911 Service System Fund and transfer the money to the General Fund. The hearing is scheduled for February 18, 2025.
- RFP for Data Analytics
 - The ECATs contract is up in August.
 - Will be looking for the Technical Working group to assist with the process.
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- NG911 Contract—Independent Validation and Verification Testing
 - Commission closed their investigation into the Lumen outages.
 - The Commission has contracted with 911 Authority for an Independent Validation and Verification testing of Lumen’s network. Findings should be available for the May meeting.
 - The current contract expires in January of 2026.
- Rapid SOS Translation Services
 - PSAPs are asking about the communicator services that are available with the Rapid SOS Unite program.
 - This would include Voice and Text translation services.
 - Consensus of the Committee is to pursue.

Member Comments

Public Comments

Next Meeting is scheduled for – May 21, 2025, at 1:00 pm in the hearing room at the PSC

Adjourn – at 2:30 pm by Chair Muldoon