

911 Service System Advisory Committee Meeting

February 21, 2024

Meeting convenes at 1:00 p.m. at
PSC Hearing Room
1200 N Street 300 the Atrium
Lincoln, NE 68509

Minutes

Meeting called to order – Statement regarding Open Meetings Act (*in the room, and posted on the PSC website*) – at 1300 by Chair Muldoon

Roll Call – As follows Muldoon – present, Loos – present, Allen – present, Bauer – excused, Holzerland – present, Lottman – present, Miller – present, Obermier – present, Osborne – present, Rosenlund – present, Shoemaker – present, Thompson – excused (1302), Zarybnicky – excused, Collett – present, Sankey – present. Results at the time of rollcall 11 present, 3 excused, 2 non-voting members there is a quorum.

Consideration of meeting minutes: Minutes of the November 15, 2023, meeting
Motion to accept the minutes by Lottman seconded by Obermier. Vote as follows Muldoon – yes, Loos – yes, Allen – yes, Bauer – excused, Holzerland – yes, Lottman – yes, Miller – yes, Obermier – yes, Osborne – yes, Rosenlund – yes, Shearer – yes, Shoemaker – yes, Thompson – excused, Zarybnicky – excused. Results 11 yes, 3 excused motion carries.

Elections – Election of Chair and Vice Chair

Discussion on deferring the election of officers until after the appointment of members on July 1, 2024. Motion to defer election by Shoemaker seconded by Shearer. Vote as follows Loos – abstain, Allen – yes, Bauer – excused, Holzerland – yes, Lottman – yes, Miller – yes, Obermier – yes, Osborne – yes, Rosenlund – yes, Shearer – yes, Shoemaker – yes, Thompson – yes, Zarybnicky – excused, and Muldoon – abstain. Results 10 yes, 2 excused, 2 abstain motion carries.

Old Business –

- Updates – Dave Sankey
 - Regionalization – Map shown.

Almost complete except for the PSAP Mid Rivers covering areas in Webster, Franklin, and Adams Counties they are working to get the City of Hastings to temporarily take calls for them. The long plan is when the SO in Webster County gets their equipment set up, they will be taking the calls for this area. Boundary adjustments will be necessary and interlocal agreements are in progress.

Thurston County has been unresponsive, which may lead to discussions on funding with noncompliant NG PSAPs.

- NG 911 Deployment – Map shown.

Mostly completed. SE region is missing Lincoln and they are hoping for mid-March. The EC region was scheduled for mid-March as well, now they are working with Motorola to get them dates of availability and expect to receive those in the Apr – May timeframe.

- OSP Migration

All but 1 has signed with Lumen for connection, the 1 that didn't is located out of state. Discussion on circuits, trunking, and testing with 26% deployed and 12% waiting on connection.

- 911 Outage Investigation Updates

Lumen – we are collecting information and had a public hearing in January. Windstream had another outage that was also added to the investigation, and we are collecting information and held a public hearing. We are consulting with an engineering firm to assist with these investigations we should have that information in the next few months.

Updates - Working Groups

- Technical – Neil Miller

We are waiting until everything is in place and the PSAPs are connected to the ESInet to take a good look at what kinds of back-ups are available, we would like to have provider diversity by having a different provider of regional ESInet than the provider for admin and internet lines.

- Operations – Kathy Allen

We are still currently working on a 911 telephone carrier outage checklist for PSAPs and model outage Communications policy templates that everyone would be able to use.

- Training – Shelly Holzerland

We are researching Telecommunicator Certification for statewide certification process. We are looking at other states that have it and are looking at the benefits of doing it. Discussion on the benefits of having statewide telecommunicator certification. The working group would like more time on this to continue research with states that have implemented it and to talk with PSAPs and how this process might impact them.

New Business -

- Volunteer Fire Dept. Radio Program – Dave Collett

VFD Radio Grant FY 24/25 Legislative objective – Establish interoperable communications between State agencies and volunteer departments by providing portable and mobile radios, programming, and installation. With training for interoperability with the Statewide radio system. \$5 million dollars appropriated for VFD radios, not all VFD will be able to receive these radios. Discussed the grant process and requirements.

- Legislative Updates – Dave Sankey

LB646 Proposed Surcharge Increase – still in committee.

LB929 is a bill to develop 911 and 988 standards – Lincoln 911 and 988 are starting a pilot program that may work into developing these standards. **LB1255** OSP Connections to NG 911 System. **LB1256** 911 Investigations **LB1257** place holder bill **LB1339** School safety and Mapping **LB 1378** Transfer of funds (*current interest*) **LB 1417** Eliminate the E 911 Wireless Advisory Board.

- MIS Contract – Dave Sankey

Our contract with ECaTS will be ending soon and now that there are several MIS companies around, we might have to do an RFP and we will work with the technical working group if that happens.

- Committee Appointments – Dave Sankey

All members terms will be expiring in July 2024, and the middle of June we will put out the information for the application to apply for the committee and then the PSC Commissioners will make appointments that will begin July 1, 2024.

Member Comments – Sankey – I would like to introduce Sara Hulac new to the PSC, who is going to be taking over the role Matt Effken had with us.

Also, Jackie with MCP will be leaving us, this will be her last meeting and we appreciate working with her and MCP for the last five years during the NG 911 development and implementation process.

Public Comments – None

Next Meeting is scheduled for – May 8, 2024, at 1:00 pm at the PSC.

Adjourn – by Chair Muldoon at 1:50 pm.