



Mobius Communications/Hemingford Cooperative Telephone General Manager Tonya Mayer is working consistently with NTCA (The National Broadband Association) in its efforts petitioning the FCC and Congress to have the ACP program reinstated. Our company understands the importance of this offering and will continue to fight for an Affordability Connectivity Program (ACP).

Mobius Communications/Hemingford Cooperative Telephone collaborates with the Box Butte County Commissioners to ensure the rural residents of BBC have the access for broadband. This supports their ability to work from home or use technology to utilize healthcare needs with telemedicine where high speeds of internet is necessary to service teleconferencing. Additionally, educational opportunities online are in demand more and more; traveling to school is no longer an issue with connectivity. The issue is having the level of broadband necessary to have access in taking classes; with the speeds we offer there are no issues.

With our work over the years along with our county commissioners and, rural residents the collective goal for us all is to make sure the rural residents are provided the communication technologies to meet their broadband connectivity needs.

Mobius Communications/Hemingford Cooperative Telephone works diligently to find ways to save or customers on our services. All areas we serve are in high-cost areas; we are trying to find as many solutions for savings for our customers. It is a disadvantage to us, is our densely populated areas that we serve as costs of broadband delivery are so high. We are always trying to find affordable access to broadband

Mobius Communications and the **Hemingford Cooperative Telephone Company** are participating service providers in the Federal Lifeline Program and the Nebraska Assistance Program (NTAP). These are government programs intended to make broadband or voice services more affordable for low-income households. The Federal Lifeline Program provides a monthly discount of **\$9.25** on a broadband only service for eligible households in our company service areas.

If a Nebraska customer qualifies for Lifeline with *Voice* and a *Broadband Service* they may qualify for a (**\$9.25** Federal Lifeline **plus a \$3.50** from NTAP) credit per month.

Mobius Communications/Hemingford Cooperative Telephone customers that qualify for the Lifeline program will receive a Mobius Affordability credit of \$35.95 towards any data package offered.

In order to qualify for the program through either **Mobius Communications** or the **Hemingford Cooperative Telephone Company**, eligible consumers must be enrolled in **one** of these qualifying programs:

- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid (Children's Health Insurance Programs)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans Pension or Survivors Pension
- Has an income that is at or below 135% of the Federal Poverty Guidelines

Lifeline is a government assistance program. The service is non-transferable. Only eligible consumers may enroll in the program and it is limited to one discount per household for one wireline, wireless or broadband service. Customers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

Eligible households can enroll through a participating service provider such as **Mobius Communications** or the **Hemingford Cooperative Telephone Company** or directly with the Universal Service Administrative Company (USAC) using an online or mail in application. You can learn more about the benefit, including eligibility and enrollment information, by visiting <https://www.usac.org/lifeline/consumer-eligibility/>.

Lifeline Assistance outreach programs of Mobius Communications Company and the Hemingford Cooperative Telephone Company include ads in local newspapers, customer bill inserts, printed information at our local office and the Box Butte County Fair.