

SECRETARY'S RECORD, PUBLIC SERVICE COMMISSION

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Nebraska) Application No. 911-075/PI-248
Public Service Commission, on)
its own motion, conducting an)
investigation into the 911) ORDER ADOPTING PROCEDURAL
service outage that began on) SCHEDULE AND SETTING HEARING
August 31, 2023 in areas of)
Nebraska served by Lumen and)
its affiliates.) Entered: December 1, 2023

BY THE HEARING OFFICER:

On September 12, 2023, the Nebraska Public Service Commission opened the above-captioned investigation into the 911 emergency telecommunications service outage that occurred over a wide area of the Lumen network in Nebraska beginning at approximately 7:00 p.m. on Thursday, August 31, 2023 and lasting until approximately 7:20 a.m. on Friday, September 1, 2023.

On November 27, 2023, a planning conference was held with the parties in this matter.

As a result, of the planning conference several issues were decided. Therefore, this Order serves to memorialize those decisions and provide a timeline for proceeding in this docket. I find that the following schedule should be adopted:

Table with 2 columns: Date, Event. Rows include: Friday, December 1, 2023 (All written discovery responses due), Thursday, December 28, 2023 (Final date to exchange witness and exhibit lists), Thursday, January 4, 2024 at 9:30 a.m. CST (Hearing)

Furthermore, hearing on this matter shall be set for Thursday, January 4, 2024, at 9:30 a.m. Central Time in the Commission Hearing Room, 1200 N Street, Suite 300, Lincoln, Nebraska. This Hearing shall be held in person; however, remote access to the hearing will be available via WebEx at the following link: https://psc.nebraska.gov/stream (case sensitive).

If auxiliary aids or reasonable accommodations are needed for attendance at the meeting, please call the Commission at (402) 471-3101. For people with hearing/speech impairments, please call

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the Nebraska Relay System at (800) 833-7352 (TDD) or (800) 833-0920 (Voice). Advance notice of at least seven days is needed when requesting an interpreter.

O R D E R

IT IS THEREFORE ORDERED by the Hearing Officer that the proposed procedural schedule set forth herein be, and is hereby, adopted.

IT IS FURTHER ORDERED that hearing on this matter is scheduled for **Thursday, January 4, 2024, at 9:30 a.m. Central Time**, in the Commission Hearing Room, 1200 N Street, Suite 300, Lincoln, Nebraska.

ENTERED AND MADE EFFECTIVE at Lincoln, Nebraska, this 1st day of December, 2023.

NEBRASKA PUBLIC SERVICE COMMISSION

By:



Tim Schram
Hearing Officer