

**TARIFF SCHEDULE APPLICABLE TO  
LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES**

**by**

**ALLO ASSET ENTITY 1, LLC**

Issued by:  
Bradley A. Moline  
President  
ALLO Asset Entity 1, LLC  
330 South 21st Street  
Lincoln, NE 68510

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Issue Date: June 23, 2023

Issued by:  
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330 South 21st Street  
Lincoln, NE 68510

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**CHECK SHEET**

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff that are currently in effect as of the date at the bottom of this sheet.

(T)

<u>SHEET</u>	<u>REVISION NUMBER</u>	<u>SHEET</u>	<u>REVISION NUMBER</u>	<u>SHEET</u>	<u>REVISION NUMBER</u>
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**CONCURRING CARRIERS**

None

**CONNECTING CARRIERS**

CenturyLink, Windstream, and/or Frontier  
MCI Telecommunications Corporation  
AT&T Communications of the Midwest, Inc.  
Sprint Communications Company, L.P.

**OTHER PARTICIPATING CARRIERS**

None

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**TARIFF FORMAT**

Page Numbering. Page numbers appear in the upper right hand corner of the sheets. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between pages 5 and 6 would be numbered 5.1.

Page Revision Numbers. Revision numbers also appear in the upper right corner of pages. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th Revised Page No. 14 cancels the 3rd Revised Page No. 14.

Paragraph Numbering Sequence. There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level, as shown by the following example:

- 2
- 2.1
- 2.1.1
- 2.1.1.A
- 2.1.1.A.1
- 2.1.1.A.1.(a)
- 2.1.1.A.1.(a).I
- 2.1.1.A.1.(a).I.(i)
- 2.1.1.A.1.(a).I.(i).(1)

Check Sheets. When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). The tariff user should refer to the latest check sheet to find out if a particular page is the most current one on file with the Commission.

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Explanation of Symbols. When changes are made in any tariff page, a revised page will be issued replacing the tariff page affected. Changes will be identified on the revised page through the use of the following symbols:

- (C) - Identifies a changed regulation.
- (D) - Identifies a discontinued rate or regulation.
- (I) - Identifies an increase in rate.
- (N) - Identifies a new rate or regulation.
- (R) - Identifies a reduction in rate.
- (T) - Identifies a change in text only.

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0.0 Application and Scope of Tariff

0.1 Application

This tariff contains the rates and regulations applicable to regulated intrastate, intraLATA, interexchange, and local services provided by ALLO Asset Entity 1, LLC (“ALLO”) between and among points within the State of Nebraska.

0.2 Scope

Allo's services are provided in Nebraska subject to the availability of facilities and subject to the terms and conditions of this tariff. All services within the jurisdiction of the Commission provided by Allo between and among points in Nebraska are governed by this tariff.

0.3 Interconnection with Other Carriers

Service provided by Allo may be connected with services or facilities of other carriers or may be provided over facilities provided by carriers other than Allo. However, service provided by Allo is not a part of a joint undertaking with any other unaffiliated carrier providing telecommunications channels, facilities, or services.

0.4 Brief Description of Basic Services

Pursuant to this tariff and as described in more detail in subsequent sections, Allo provides local service to customers via leasing of unbundled network elements and purchase of services purchased from the incumbent local exchange carrier ("ILEC"), including dial tone, emergency services (9-1-1), and CLASS features and long distance service via resale of interexchange services purchased from an underlying interexchange carrier ("IXC"). Upon completion of its network facilities, Allo may provide local service to customers via its own facilities in addition to or in the alternative to its current leasing arrangement.

1.0 Explanation of Terms and Abbreviations

1.1 Definitions of Terms

Allo  
ALLO Asset Entity 1, LLC

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1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Calls

Telephone messages completed by Customers.

Central Office

A unit of either Allo's or CenturyLink, Windstream, and/or Frontier's system that provides service to the general public and has the necessary equipment and operating arrangements for terminating and interconnecting Customer lines and trunks or trunks only. More than one (1) central office may occupy a building.

Charges

Monthly recurring and nonrecurring amounts billed to Customers for services.

Commission

The Nebraska Public Utilities Commission.

Customer

Any person, firm, association, corporation, agency of the federal, state, or local government, or legal entity responsible by law for payment of rates and charges and for compliance with the regulations of Allo.

Customer Contract

A written agreement between the Customer and Allo containing or referring to the rates and regulations applicable to the service being provided.

Customer Premises Equipment

All terminal equipment normally used on the Customer's premises. This equipment may be Customer-owned, or may be owned by Allo or another supplier and leased to the Customer.

DA

Directory Assistance.

Delinquent or Delinquency

An account for which an uncontested bill or payment agreement for regulated services has not been paid in full on or before the last day for timely payment. This term may also apply to a contested bill for which the Commission finds the Customer's complaint to be without merit.

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1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Depositor

The Customer from whom a deposit is received.

Disconnect or Disconnection

The disabling of circuitry to prevent outgoing and/or incoming calls.

Due Date

The last day for payment of a bill without unpaid amounts being considered delinquent or subject to additional collection efforts. The due date may be designated by "due by," "pay by," "if paid by," or other such language on the Customer's bill.

Exchange

A unit established for the administration of local communication services.

Exchange Service

A local communications service furnished by means of local exchange plant and facilities.

Extended Area Service or EAS

Telephone service, offered at a flat local rate, between customers located within an exchange area and all customers in an additional exchange area or areas.

ILEC

Incumbent local exchange carrier.

Inside Station Wiring or Inside Wiring

Wiring on the premises beyond the demarcation point.

IntraLATA Service

The completion of calls between points within the boundaries of a Local Access Transportation Area.

Interexchange Service

The provision of intrastate telecommunications services and facilities between local exchanges, excluding EAS.

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1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

InterLATA Service

The completion of calls between Local Access Transportation Areas.

IXC

Interexchange carrier.

Local Access Transportation Area or LATA

A geographic area within which Bell Operating Companies are permitted to offer interexchange service. These areas were established as a result of the break-up of the former Bell System.

Local Exchange Utility or Local Utility

A telephone utility that provides local service under a tariff filed with the Commission. The utility may also provide other services and facilities.

Local Service

Telephone service furnished between points located within an area where there is no toll charge.

Message

A telephone call made by a Customer.

Month

For billing purposes, a month is considered to have thirty (30) days.

Public Safety Answering Point

A communications facility operated on a twenty-four (24) hour basis and serving participating jurisdictions that initially receives 911 calls and either directly dispatches emergency response services or relays the calls to the appropriate public safety agency.

PRI-ISDN

A Local T-1 package service.

Rates

The usage amounts billed to customers for regulated services and/or equipment.

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1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Suspend or Suspension

To disconnect or impair a service temporarily in order to disable either outgoing or incoming calls or both.

Timely Payment

A payment of the Customer's account made on or before the due date shown on a current bill for rates and charges or by an agreement between the Customer and Allo for a series of partial payments to settle a delinquent account.

10XXX Access

A dialing method that enables a Customer to reach the long distance carrier of the Customer's choice even if the Customer is not a regular customer of that long distance carrier. For example, to reach AT&T Communications of the Midwest, Inc., the Customer dials "10288."

1.2 Explanation of Acronyms and Trade Names

AT&T = AT&T Communications of the Midwest, Inc.

BOC = Bell Operating Company

DA = Directory Assistance

EAS = Extended Area Service

FCC = Federal Communications Commission

LATA = Local Access Transport Area

MCI = MCI Telecommunications Corporation

NPA = Numbering Plan Area, more commonly known as Area Code

SNI = Standard Network Interface

Sprint = Sprint Communications Company, L.P.

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2.0 General Rules and Regulations

2.1 Undertaking of Allo

2.1.1 General

Pursuant to this tariff, Allo undertakes to provide within the service area in which Allo has been approved for certification the regulated intrastate intraLATA interexchange services and the local services described in Section 3.0.

2.1.2 Limitations

- (A) Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff in compliance with limitations set forth in the Commission's rules.
- (B) Allo reserves the right to discontinue service when the Customer is using the service in violation of the provisions of this tariff, signed contract, or the law, with notice as required by the rules of the Commission.
- (C) Allo does not undertake to transmit messages, but offers the use of its facilities, when available, for that purpose.

2.2 Use

2.2.1 Lawful Purpose

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of the service.

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2.0 General Rules and Regulations (cont'd)

2.2 Use (cont'd)

2.2.2 Use of Service for Unlawful and/or Fraudulent Purposes

Allo's services are provided subject to the condition that they will not be used for any unlawful and/or fraudulent purpose. Services will not be furnished if any law enforcement agency, acting within its jurisdiction, advises Allo that such services are being used or are likely to be used in violation of the law and/or in a fraudulent manner. If Allo receives other evidence giving reasonable cause to believe that such services are being used or are likely to be used for unlawful and/or fraudulent purposes, it may either discontinue or deny the services and/or refer the matter to the appropriate law enforcement agency in accordance with law and/or Commission rules.

2.2.3 Unauthorized Use

Any individual who uses or receives Allo's services other than under the provisions of an accepted application for service and a current Customer relationship shall be liable for the appropriate rates and charges for the service received and for Allo's costs of investigation and collection.

2.2.4 Recording Devices

Allo's services are not designed for the use of recording devices, and customers who use such devices to record two-way telephone conversations do so at their own risk.

2.2.5 Use of Service Mark

No Customer shall use any service mark or trademark of Allo or refer to Allo in connection with any product, equipment promotion, or publication of the Customer without the prior written consent of Allo.

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2.0 General Rules and Regulations (cont'd)

2.3 Liability

Except for granting credit allowances for interruptions of service as provided in the last paragraph of this section, Allo shall not be liable for any claim or loss, expense or damage, for any failure of performance due to failure or malfunction of Customer-supplied equipment, acts of God, storms, fires, floods or other catastrophes, power failure, natural emergencies, insurrections, riots or wars, or any law, order, regulation, or other action of any governmental authority or agency thereof.

Allo shall not be liable for, and shall be fully indemnified and held harmless by, Customers against any claim or loss, expense or damage, for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name, service mark, or proprietary or creative right, or any other injury to any person, property, or entity arising out of the material, data, or information transmitted.

No agent or employee of any other carrier shall be deemed to be an agent or employee of Allo.

Allo's liability due to any failure of the transmission shall not exceed an amount equal to the charges provided for by the applicable tariff (for regulated services) and applicable price list, catalogue, and/or contract (for all other services) for the call.

Allo shall not be liable for damages arising out of the use of Allo's services for the transmission of anything other than voice grade service.

Allo will provide a customer's correct name and telephone number to a calling party either upon request to or interception by Allo in the event there is an error or omission in the customer's directory listing. Allo's liability for any errors or omissions in any directory listings is limited to the charges made for the listing itself. Allo shall not be liable to customers or others for any incidental, indirect, special or consequential damages of any kind, including loss of use, loss of business, or loss of profit, arising from errors or omissions in directory listings.

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2.0 General Rules and Regulations (cont'd)

2.3 Liability (cont'd)

Allo's liability, if any, for its willful misconduct is not limited by this Tariff. With respect to any other claim or suit, by a customer, or by any others, for damages associated with installation, provision, preemption, termination, maintenance, repair or restoration of service, or any other service, Allo's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this Tariff as an allowance for interruptions.

Notwithstanding anything to the contrary in this section, if Allo's service is interrupted and remains out of service for more than twenty-four (24) hours after the earlier of being reported to Allo or being found by Allo to be out of order, and if the interruption is not the result of a negligent or willful act by the Customer, a malfunction of Customer-owned equipment, Allo's inability to gain access to the Customer's premises, or causes beyond Allo's control as described in the first paragraph of this section, Allo will make appropriate adjustments. Such adjustments, in the form of direct payments or bill credits, will be the proportionate part of the monthly charge for all services and facilities rendered inoperative during the interruption, beginning with the hour of the report to Allo, or discovery by Allo, of the interruption.

2.4 Equipment

2.4.1 Inspection, Testing, and Adjustment

Allo may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the requirements of this tariff are being complied with in the installation, operation, or maintenance of the Customer's equipment. Allo may interrupt the service at any time, without penalty to itself, unless interruption exceeds twenty-four (24) hours.

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2.0 General Rules and Regulations (cont'd)

2.4 Equipment (cont'd)

2.4.2 Interference and Hazard

The operating characteristics of Customer premises equipment or communications systems connected to Allo's services must not interfere with, or impair, any of the services offered by Allo. Additionally, connected Customer premises equipment must not endanger the safety of Allo employees or the public, damage or interfere with the proper functioning of Allo's equipment, or otherwise injure the public in its use of Allo's services.

2.4.3 Maintenance and Repair

2.4.3.A Customer Liability

The Customer shall be responsible for damages to Allo's facilities used in the provision of regulated services caused by the negligence or willful act of the Customer or those using Allo's service through the Customer. The Customer may not physically modify or intrude upon, rearrange, disconnect, remove, or attempt to repair any of Allo's facilities except upon written consent of Allo.

2.4.3.B Leased or Owned Facilities

The Customer's obligation to Allo is the same whether the facilities involved are Allo's facilities or are facilities leased by Allo from another party. If Allo incurs expenses due to the Customer's actions that result in damage or impairment of Allo's owned or leased facilities, Allo will pass on to the Customer any and all expenses to repair Allo's facilities or that the owner imposes on Allo for leased facilities.

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2.0 General Rules and Regulations (cont'd)

2.5 Contract for Service

The Company may offer customized service packages under special arrangements on a case-by-case basis. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff.

2.6 Application for Service

2.6.1 Information Required

When applying for service, each prospective Customer will be required to furnish Allo with the following information:

- (A) The name of the party who will be responsible for payment for the service provided.
- (B) The address or addresses or exact location of the premises where service is to be provided and billed.
- (C) Any information required to make a proper determination of appropriate creditworthiness.

2.6.2 Initiation of Service

Service shall be deemed to be initiated upon the service activation date specified in billings from the BOC to Allo.

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2.0 General Rules and Regulations (cont'd)

2.7 Deposits

2.7.1 Deposit Requirements

Allo may require from any Customer or prospective Customer a deposit to be held as a guarantee for the payment of charges. Any applicant or Customer requesting installation of new service will be required to pay a deposit. Any deposit required shall be confirmed in writing to the Customer not later than the time of the next billing. Such confirmation shall, in separate columns, itemize deposits for abnormal toll usage and regulated services and identify deposits for other services, and shall state that no deposit other than for toll and regulated services is required to obtain basic local service.

2.7.2 Amount of Deposit

The amount of the deposit shall not be more than two (2) months of usage of Allo's services for any specific Customer. The amount of such usage may be estimated from past usage, the Customer's estimated anticipated usage, or Allo's state average usage considering type and nature of service. The amount of deposit may exceed this total when services are provided for shorter periods of time or special occasions.

2.7.3 New or Additional Deposit

A new or additional deposit may be required to cover the amount provided in Section 2.7.2 above when a deposit has been refunded or is found to be inadequate by virtue of abnormal toll usage, as defined in 2.7.3.A or nonpayment. Written notice shall be mailed advising the Customer of any new or additional deposit requirement, and the Customer shall have twelve (12) calendar days from the date of mailing to comply. The new or additional deposit is payable at the address specified in Section 2.7.4.

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General Rules and Regulations (cont'd)

2.7 Deposits (cont'd)

2.7.3 New or Additional Deposit (cont'd)

2.7.3.A Abnormal Toll Usage

For customers with at least six (6) consecutive months of service, "abnormal toll usage" is defined as at least a twenty-five percent (25%) increase in monthly usage charges amounting to at least twenty dollars (\$20). The Customer's average monthly bills for not less than the three (3) prior months shall be used in determining the increase. For customers with less than six (6) consecutive months of service, "abnormal toll usage" is defined to exist when one (1) month's service exceeds the deposit attributable to the service by twenty-five percent (25%) amounting to at least twenty dollars (\$20).

2.7.4 Handling of Deposits

Deposits shall be sent: ALLO Asset Entity 1, LLC, 330 South 21st Street, Lincoln, NE 68510 or delivered to any one of the ALLO Asset Entity 1, offices. Allo will maintain records that show the name and address of each depositor, the amount and date of the deposit, and each transaction concerning the deposit. . Deposits will bear simple interest at a minimum rate of seven percent (7%) per annum. No interest need be paid on deposits held less than thirty (30) days. Interest shall be paid at least annually on deposits compounded annually from and after thirty (30) days after the date of the initial deposit to the date of refund or disconnection.

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2.7.5 Receipts

A receipt of deposit will be sent to the Customer. Upon request, duplicate receipts will be provided to Customers who have lost their initial receipts if the deposits are substantiated by Allo's records

ALLO shall retain records of each deposit. The records shall be kept by each exchange carrier showing, with respect to each deposit, the account telephone number, the name of the customer making the deposit, the address of each depositor, if known, the date of receipt of the deposit and the amount of the deposit. These deposit records shall including deductions representing sums due and unpaid to ALLO when the depositor ceased to be a customer and the date thereof, together with such other information as may deem necessary to make a complete record of each deposit.

ALLO shall also render to each depositor when such customer's deposit is applied to an unpaid bill, a statement showing the bill then due and unpaid, the amount of the deposit, together with the interest accrued thereon and the period covered thereby, and the balance due or remaining to the credit of the depositor.

2.0 General Rules and Regulations (cont'd)

2.7 Deposits (cont'd)

2.7.6 Customer Obligations

The existence of a deposit in no way relieves the Customer of the obligation to comply with Allo's regulations for the prompt payment of bills.

2.7.7 Refund

2.7.7.A In the case of residential service the deposit shall be refunded upon request of the customer after twelve (12) consecutive months of timely payment and refunded voluntarily after twenty-four (24) consecutive months of timely payments. Timely payments may be eleven (11) timely payments and one automatic forgiveness of late payment. If a customer does not make twelve timely payments, the deposit shall be

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retained until a subsequent review at the end of Allo's accounting year or on the anniversary date of the account.

2.7.7.B In the case of business service, the deposits shall be refunded after thirty-six (36) consecutive months of prompt payment.

2.7.7.C Deposits may be refunded sooner at Allo's option.

2.7.7.D New and existing residential customer may be allowed to pay deposits or requests for increases in existing deposits in installments over a period of at least three (3) months.

2.7.7.E ALLO shall render to each depositor, when and as such deposit is refunded, a statement showing the amount of the deposit, together with the amount of the unpaid interest accrued thereon to the date of refund and the period covered thereby.

2.7.7.F For purposes of establishing a refund date when deposits are paid on an installment plan, the date will be the day of receipt of the final installment.

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2.7.8 Guarantors in Lieu of Deposits

2.7.8.A Satisfaction of ALLO. The guarantor shall be satisfactory to ALLO.

2.7.8.B Scope. The guarantor shall guarantee the payment of all specific charges for access line facilities and service covered on the date the guarantee arrangement is entered into. The guarantor's liability shall not exceed the amount otherwise required as a deposit by Allo from the customer.

2.7.8.C Termination of Guaranty. The guarantor's obligations shall cease:

2.7.8C.1 Upon the customer discontinuing service, or

2.7.8C.2 After twelve (12) consecutive months of prompt payment, or

2.7.8C.3 After ten (10) business days' written notice by the guarantor to Allo, the customer would be subject to suspension of service unless a security deposit is received before the date the guarantor's obligation ceases.

2.7.8.D Limitation of Guaranty. Allo shall have six (6) months, from the date a guarantor's obligation ceases, in which to accumulate charges incurred prior to such date for which the guarantor may be obligated.

2.7.8.E Notice of Termination of Guaranty. Allo shall provide written notification to the guarantor verifying date guarantor's obligation ceases.

2.7.8.F Increase of Guaranty. Allo may request an existing customer for a deposit or guarantee or an increase in a deposit or guarantee only if increased usage warrants such request or where the customer's payment record is not satisfactory.

2.7.8.G Where the customer's business is of a hazardous or temporary nature, Allo may bill such customer on other than a monthly basis with a corresponding adjustment in the deposit or guarantee requirement.

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2.8 Billing

2.8.1 Monthly Billing

Bills to Customers will be issued monthly unless Allo is authorized by the Commission to bill at other than monthly intervals because of unusual circumstances. Local service charges and bundled service and toll charges, including installation charges, are billed in advance on a monthly (30 day) basis. Toll charges are billed in arrears.

2.8.2 Bill Contents

A sample bill form appears as Attachment I to this tariff. The bill form or a bill insert will provide the following information: the dates at the beginning and end of the billing period; the last date for timely payment, which shall not be less than twenty (20) days after the bill is rendered; the amount of the net charge, stated by category, for local service, ancillary services and equipment, toll service, information service, sales tax and excise tax, and of any late payment charge, together with the gross amount of the bill, with separate entries for total amounts current or in arrears.

Allo will also comply with reasonable requests for bill detail.

2.0 General Rules and Regulations (cont'd)

2.9 Payment for Service

2.9.1 Late Penalty Charge

Payments will be considered delinquent if not received by the due date specified on the monthly invoice. Payment for services not received 5 days after the due date may be assessed to a late penalty of \$5.00 or 1.5% on amounts over \$350.00 on unpaid charges.

Each account will be granted one complete forgiveness of a late payment charge each calendar year. On one monthly bill in each period of eligibility, the net amount of such bill will be accepted as full payment for the month after expiration of the net payment period. The Customer will be notified by mailed written notice that the eligibility has been used. Such forgiveness of late payment charges will have no effect on the credit rating of the Customer.

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2.9.2 Partial Payment

If a Customer makes a partial payment in a timely manner and does not designate the service for which payment is made, the payment shall first be applied to the undisputed balance for local service, with the remainder applied on a pro rata basis to regulated utility services and toll service. Any remainder will then be applied to deregulated and unregulated services other than toll. Any late payment penalty charge will be applied only to the outstanding balance for utility services, except interstate toll and related taxes.

2.9.3 Collection

No collection efforts other than the rendering of the bill shall be undertaken until the delinquency date.

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2.0 General Rules and Regulations (cont'd)

2.9 Payment for Service

2.9.4 Taxes and Fees

Any governmental assessments, fees, licenses, or other similar taxes or fees imposed upon Allo on a per-call basis shall be charged to Customers receiving Allo's service within the territorial limits of the governmental authority imposing such taxes and fees. Such taxes and fees will be allocated among such Customers uniformly on the basis of Customers' monthly charges for the types of service made subject to the taxes or fees. Such taxes and fees will be separately stated on bills.

2.10 Disputes and Complaints

2.10.1 Disputed Bills

In the event of a dispute concerning the bill, Allo will require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.10.2 shall continue, and for not less than forty-five (45) days after the rendering of the disputed bill, the service shall not be disconnected for nonpayment of the disputed amount. The 45-day period may be extended by up to sixty (60) days if requested of Allo by the Commission in the event the Customer files a written complaint with the Commission. Subject to regulatory requirements, Company's policy is to limit retroactive adjustments for billing errors to 90 days prior to the date the error is discovered.

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2.0 General Rules and Regulations (cont'd)

2.9 Payment for Service

2.10.2 Complaint Procedures

Inquiries, general questions, or complaints may be directed informally to Allo by telephone, in person, or in writing at Allo's corporate office located at ALLO Asset Entity 1, LLC, 330 South 21st Street, Lincoln, NE 68510. Customers can reach Allo's customer service department by dialing toll-free: 1-866-481-2556. Allo's customer service department accepts calls on a twenty-four-hour-a-day basis. Complaints concerning the charges, practices, facilities, or services of Allo will be investigated promptly and thoroughly. Allo will keep records of each complaint showing the name and address of the complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint that will enable Allo to review and analyze its procedures and actions.

The records maintained by Allo under this tariff will be available for inspection by the Commission or its staff upon request. Within thirty (30) days of the receipt of a written complaint, Allo will provide written notice to the Customer of the status of the complaint. Each Customer may file with the Commission for resolution of disputes. Each complainant will be mailed a statement of the complainant's right to contact the Commission at:

Nebraska Public Service Commission  
1200 N Street, Suite 300  
Lincoln, NE 68508

2.10.3 Bill Insert or Notice

Allo shall notify Customers, by bill insert or notice on the bill form, of the address and telephone number where an Allo representative qualified to assist in resolving the complaint can be reached. The bill insert or notice shall also include the telephone number of the Nebraska Public Service Commission. The bill insert or notice on the bill will be provided no less than annually.

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2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension

2.11.1 Notice of Pending Disconnection

Prior to the disconnection of service, Allo shall provide a written notice by notice on the bill form, setting forth the reason for disconnection and the final date by which the account is to be settled or specific action taken. Final dates shall be no less than six (6) calendar days with respect to an unpaid bill, and no less than twelve (12) days with respect to an unpaid deposit, after the notice is rendered. The notice shall be considered rendered to the Customer when deposited in the U.S. Mail with postage prepaid. If delivery is by other than U.S. Mail, the notice shall be considered rendered when delivered to the last known address of the person responsible for payment for the service.

The notice will specify a toll-free number at which a Allo representative can be reached to provide additional information about the disconnection.

2.11.2 Reasons for Service Refusal, Disconnection, and Suspension

Service may be refused, disconnected, or suspended:

- (A) Without notice if a condition on the Customer's premises is determined by Allo to be hazardous.
- (B) Without notice if the Customer uses the service in such a manner as to adversely affect Allo's equipment or Allo's service to others.
- (C) Without notice if equipment furnished, leased, or owned by Allo is subject to tampering.
- (D) Without notice if there is unauthorized use. Unauthorized use includes, without limitation, use or attempted use for an unlawful purpose and/or use or attempted use in any fraudulent manner.

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2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.2 Reasons for Service Refusal, Disconnection, and Suspension (cont'd)

- (E) With notice if there are reasonable grounds to believe there is a violation of or noncompliance with Allo's regulations on file with the Commission, municipal ordinances, or law.
- (F) With notice if the Customer or prospective Customer fails to furnish service equipment, permits, certificates, or rights-of-way specified to be furnished in Allo's regulations filed with the Commission as conditions for obtaining service, or withdraws such equipment or terminates those permissions or rights, or fails to fulfill the contractual obligations imposed upon the Customer as conditions of obtaining service. However, no service shall be disconnected for this reason on the day preceding or day on which Allo's office at the address specified in Section 2.7.4 is closed.
- (G) With notice if the Customer fails to permit Allo reasonable access to its equipment. However, no service shall be disconnected for this reason on the day preceding or day on which Allo's office at the address specified in Section 2.7.4 is closed.
- (H) With notice use of foul or profane language over the lines of the company or use of service that interferes with another customer's service or that is used for any purpose other than communication.

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2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.3 Refusal, Disconnection, and Suspension of Service for Nonpayment of Bill or Deposit

Except as restricted by Section 2.11.4, service may be refused, disconnected, or suspended for nonpayment of a bill or deposit if Allo has made a reasonable attempt to effect collection and:

- (A) Allo has provided the Customer with six (6) days' prior written notice with respect to an unpaid bill and twelve (12) days' prior written notice with respect to an unpaid deposit. However, disconnection may take place prior to the expiration of the 6-day unpaid bill notice period if Allo determines from verifiable data that usage during the 6-day notice period is so abnormally high that a risk of irreparable revenue loss is created.
- (B) Allo is prepared to reconnect the same day if disconnection is scheduled for a weekend, holiday, or after 2:00 p.m.
- (C) In the event of a dispute concerning the bill, Allo will require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.10.2 shall continue, and for not less than forty-five (45) days after the rendering of the disputed bill, the service shall not be disconnected for nonpayment of the disputed amount. The 45-day period may be extended by up to sixty (60) days if requested of Allo by the Commission in the event the Customer files a written complaint with the Commission.

However, in no event shall service be disconnected for nonpayment of a bill or deposit on the day preceding or day on which Allo's local business office or local authorized agent is closed.

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2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.4 Insufficient Reasons for Refusal, Suspension, or Discontinuance of Service

The following reasons are not sufficient cause for refusal, suspension, or discontinuance of service to a present or prospective customer:

- (A) Delinquency in payment for service by a previous occupant of the premises to be served.
- (B) Failure to pay for terminal equipment, new inside station wiring, or other merchandise purchased from Allo.
- (C) Failure to pay for a different type or class of public utility service.
- (D) Failure to pay the bill of another Customer as guarantor thereof.
- (E) Permitting another occupant of the premises access to the telephone utility service when that other occupant owed an uncollectible bill for service rendered at a different location.
- (F) Failure to pay for information service not regulated by the Commission.

2.11.5 Medical Emergency

Notwithstanding any other provision of this tariff, Allo will postpone the disconnection of service to a residential Customer for a reasonable time, not to exceed thirty (30) days, if the Customer produces verification from a physician or a public health or social services official stating that telephone service is essential due to an existing medical emergency of the Customer, a customer of the Customer's family, or any permanent resident of the premises where service is rendered. This written verification shall identify the medical emergency and specify the circumstances. Initial verification may be by telephone if written verification is forwarded to Allo within five (5) days.

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2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.6 Temporary Service

When Allo renders temporary service to a Customer, the Customer may be required by Allo to bear the entire cost of installing and removing the service facilities in excess of any salvage realized.

2.12 Cancellations and Deferrals of Service

When a Customer cancels or defers an order for service before the service is activated, a charge applies that will allow Allo to recover its unrecovered costs, including but not limited to outside vendor charges, engineering, labor, materials, and equipment. Charges apply as follows:

2.12.1 Cancellation

In a cancellation situation, the charge is equal to the unrecoverable costs incurred prior to the request for cancellation and the costs of removal, restoration, and disposal, if any, to comply with the cancellation. Those costs include, but are not limited to, costs of outside vendors, engineering, labor, nonrecoverable materials, and equipment expense.

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2.0 General Rules and Regulations (cont'd)

2.12 Cancellations and Deferrals of Service (cont'd)

2.12.2 Deferment of Start of Service

If a request for deferment of service is received by Allo prior to the date an order for equipment or service is placed with Allo's supplier, no charge shall apply. For deferments received by Allo subsequent to the date the order for equipment or service is placed with Allo's supplier, a monthly recurring charge based upon the costs incurred prior to the request for the deferment applies. This monthly rate shall be equal to the deferred investment multiplied by the interest rate set by the PUC staff for customer deposits set forth in Section 2.7.4, plus recurring costs resulting directly from the deferral such as storage, taxes, etc. In addition, any extraordinary nonrecurring costs resulting from the deferral, such as additional engineering, labor, and transportation, shall be billed in total. Billing shall start at the beginning of the month of deferment and extend to the start of service. Charges shall not exceed the monthly rate that would have applied had the service been established. Allo will also charge the Customer who defers service any and all rates and charges incurred by Allo for any leased facilities for which Allo is held responsible. Allo will make a good faith effort to minimize those rates and charges whenever possible.

2.13 Special Promotions

From time to time Allo may engage in special service offerings of limited duration. These promotions may be in the form of waived or reduced recurring and nonrecurring fees, lowered usage charges, or other actions designed to attract new customers or to increase existing Customer awareness of a particular service. For jurisdictional services, Allo shall seek Commission approval prior to engaging in Nebraska-specific promotions, and these shall be included in this approved tariff prior to their commencement.

2.14 Information Service Access Blocking

Where facilities are available, Customers have the option to block access to all "900" and "976" prefix numbers, without charge for the first block.

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2.0 General Rules and Regulations (cont'd)

2.15 Emergency Call Handling Procedures

Customers may place Emergency 911 calls by dialing the digits "911". Such calls are not routed to Allo, but are routed by CenturyLink, Windstream, and/or Frontier. These calls are routed through the local network to the appropriate public safety answering point. CenturyLink, Windstream, and/or Frontier will forward to the public safety answering point, the address of the dialing station that has been provided by Allo.

3.0 Description of Services Offered

3.1 Local Service

3.1.1 Nature of Service

Local Service is a telephone service that allows customers to originate non-toll local calls at locations within the service areas in which Allo has been approved for certification and terminate calls within the local calling area and EAS area of those locations, and within the LATA in which the call originates.

3.1.2 Availability

Allo offers this service in the service areas in which it has been certified by the Nebraska Public Utilities Commission.

3.1.3 Specific Local Service Options

The following services comprise Local Service:

3.1.3.A Local Line Service

Local Line Service will allow Customers to make local calls from the Customer's telephone station. In addition to the completion of local calls, the following features will be available within certain technical limitations as to combinations of service, to equipment in certain areas, and to certain restrictions:

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3.0 Description of Services Offered (cont'd)

3.1 Local Service (cont'd)

3.1.3 Specific Local Service Options (cont'd)

3.1.3.A Local Line Service (cont'd)

3.1.3.A.1 Call Forwarding Busy/Don't Answer/Variable

Call forwarding is the ability to forward an incoming call to a pre-selected station if the called station is unable to receive the call. "Call forwarding busy" will forward the call if the called station is in use, "call forwarding don't answer" will forward the call after a predetermined number of rings, "call forwarding variable" will forward the call regardless of the status of the called station. This feature is not available from all central offices.

3.1.3.A.2 Call Rejection

Enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

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3.0 Description of Services Offered (cont'd)

3.1 Local Service (cont'd)

3.1.3 Specific Local Service Options (cont'd)

3.1.3.B Additional Options

3.1.3.B.1 Call Transfer

Enables a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.

3.1.3.B.2 Call Waiting

Call waiting is the ability of the called station to generate a tone when the called station is in use to alert the user that another call is waiting to connect with the called station.

3.1.3.B.3 Caller Identification – Name and/or Number

Allows for the automatic delivery of a calling party's name and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.

3.1.3.B.4 Complete Blocking or Selective Blocking

Allows customers, in areas where Caller – ID Number is available – to inhibit the delivery of their telephone number to an identification device, by activating blocking.

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3.0 Description of Services Offered (cont'd)

3.1 Local Service (cont'd)

3.1.3 Specific Local Service Options (cont'd)

3.1.3.B Additional Options (cont'd)

3.1.3.B.5 Continuous Redial

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.

3.1.3.B.6 Dial Call Waiting

Allows a customer with a line equipped with the feature to direct a Call Waiting tone or a Distinctive Alert signal to a line equipped with Distinctive Alert. The feature is activated by dialing a preset access code and the telephone number of the line to which the signal is directed.

3.1.3.B.7 Directed Call Pick Up/Barge In

Allows a customer to answer a call, during the ringing cycle (Pick Up) or after pick up (Barge In), that is directed to another line by dialing a preset access code and the telephone number of the line to be answered. The originating line and the line to be answered must be equipped with the feature.

3.1.3.B.8 Distinctive Alert

Allows a customer to receive an audible Call Waiting tone or Distinctive Ringing signal from a line equipped with Dial Call Waiting. If the called line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a call waiting tone.

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3.0 Description of Services Offered (cont'd)

3.1 Local Service (cont'd)

3.1.3 Specific Local Service Options (cont'd)

3.1.3.B Additional Options (cont'd)

3.1.3.B.9 Hot Line Service

Allows a customer to establish a switched connection to a predetermined number when the customer's telephone goes off-hook.

3.1.3.B.10 Last Call Return

Allows a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not.

3.1.3.B.11 Last Number/Save Number Redial

Permits the customer to dial a code which automatically places a call to the last called number stored. Each time a customer dials, the most recent number is stored. Save Number Redial allows the customer to store the called number by dialing a code at any point during the call, or upon encountering a busy or no answer condition. A customer wishing to reinitiate a call to the party whose number was stored dials a code and the call is place automatically.

3.1.3.B.12 Priority Call

Allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list.

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3.0 Description of Services Offered (cont'd)

3.1 Local Service (cont'd)

3.1.3 Specific Local Service Options (cont'd)

3.1.3.B Additional Options (cont'd)

3.1.3.B.13 Remote Access Forwarding

Allows all incoming calls to be forwarded to another telephone number. It allows the customer to remotely change the termination of their incoming calls.

3.1.3.B.14 Scheduled Forwarding

Allows all incoming calls to be forwarded to another telephone number. It allows a customer to remotely change the termination of their incoming calls and base the termination upon a time schedule.

3.1.3.B.15 Selective Call Forwarding

Allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number.

3.1.3.B.16 Special Call Acceptance

Allows a customer to select a maximum of 12 telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls.

3.1.3.B.17 Special Call Forwarding

Is an arrangement which permits a customer to select a maximum of 12 telephone numbers from which incoming calls are to be forwarded.

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3.0 Description of Services Offered (cont'd)

3.1 Local Service (cont'd)

3.1.3 Specific Local Service Options (cont'd)

3.1.3.B Additional Options (cont'd)

3.1.3.B.18 Special Call Waiting

Allows a customer to choose up to 12 numbers which can activate call waiting.

3.1.3.B.19 Speed Calling

Offers the customer storage of frequently called numbers, with the ability to dial the stored numbers by depressing one or two digits, rather than entire telephone numbers. Speed Calling is customer programmable, for either 8 or 30 telephone numbers, offering the customer access to change the stored list whenever it is convenient for the customer, without service order activity.

3.1.3.B.20 Three-Way Calling

Offers the capability to add a third party to an existing call, by depressing the switch hook or flash key.

3.1.3.B.21 Warm Line Service

Allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within a specified length of time after going off-hook.

3.1.3.B.22 Hunting

Hunting is the ability to forward an incoming call to the next number in a hunting group if the called number is busy.

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3.0 Description of Services Offered (cont'd)

3.1 Local Service (cont'd)

3.1.3.C Directories

3.1.3.C.1 Listing Service

A Business Customer is entitled to a one-line listing in the "white" and "yellow" pages of the applicable local telephone directory. Residential customers are entitled to a one-line listing in the "white" pages of the applicable local telephone directory.

3.1.3.C.2 Directory Distribution

One local exchange directory will be provided to a customer for each access line in service.

3.2 Preferred Carrier Selection (Local Freeze)

The Company offers a free service called Preferred Carrier Selection or Local Freeze. This service is available to all customers. Preferred Carrier Selection allows customers to designate their local service provider as a permanent choice which may not be changed absent further authorization from the customer. At the time a customer contacts the Company to establish a freeze, a representative will advise him/her on how to facilitate a change of provider on a frozen account.

3.3 Telephone Assistance Programs

3.3.1 Nebraska Telephone Assistance Program

3.3.1.A Description

The Nebraska Telephone Assistance Program (NTAP) assists qualified low-income applicants with reductions in their monthly local exchange service rate. The assistance applies for a single telephone line at the applicant's principal place of residence.

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3.0 Description of Services Offered (cont'd)

3.3 Telephone Assistance Programs (cont'd)

3.3.1 Nebraska Telephone Assistance Program (cont'd)

3.3.1.B Eligibility Requirements

To be eligible for assistance, an applicant must participate in one of the following: Medicaid, Supplemental Nutrition Assistance Program, Supplemental Security Income, Federal public housing assistance, Low-Income Home Energy Assistance Program, National School Lunch Program's free lunch, or Temporary Assistance for Needy Families.

3.3.1.C Terms and Conditions

An applicant may request telephone assistance through completion of a NTAP form provided by the Nebraska Public Service Commission.

3.3.1.D Credit

Nebraska Telephone Assistance Credit for qualifying customers will include waiving the federal subscriber line charge and local rates will be reduced by \$12.75 per month.

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3.0 Description of Services Offered (cont'd)

3.4 Operator Services

Operator services for Allo's UNEP resale lines are obtained by dialing "0", which will be answered by an operator of CenturyLink, Windstream, and/or Frontier. Operator services for Allo's fiber network lines are obtained by dialing "0", which will be answered by an Allo Customer Service Representative.

Calls placed dialing "00" will be answered by the operator of the designated long distance interexchange carrier. Charges for operator services provided by Allo's underlying local and long distance providers will be billed on a pass through basis on the customer's monthly billing statement from Allo.

Customers may receive bills directly from other operator service providers whose services the customer may use.

3.5 Directory Assistance

3.5.1 Nature of Service

Directory Assistance ("DA") Service is defined as furnishing aid in obtaining telephone numbers.

3.5.2 Availability

DA is available to all Customers.

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3.0 Description of Services Offered (cont'd)

3.5 Directory Assistance (cont'd)

3.5.3 Maximum Number of Requests Per Call

A maximum of two requests for telephone numbers will be accepted per call to the DA operator. A telephone number that is not listed in the DA records will not be available to the Customer.

3.5.4 Operator Limitations

The Directory Assistance operator will not transfer, forward or redial a Customer's call to any other location for any purpose other than provision of DA service.

3.6 Long Distance Interexchange Services

3.6.1 Nature of Service

Allo long distance services are interexchange telephone services that allow customers to originate and terminate calls at locations within the state of Nebraska. Usage charges are generally based on the distance, duration, and time of day of each call. Allo will examine the Customer's calling patterns, both interstate and intrastate, to determine which of several options would have provided the minimum usage charges based on the Customer's calling patterns, and the Customer will be charged accordingly. The options are certain of the calling plans available from AT&T, MCI, and Sprint, or from Allo itself. Periodically, the rates or other aspects for certain or all of the options may be changed by AT&T, MCI, or Sprint. When such a change occurs, Allo will notify its customers in accordance with the Commission's rules, and file proposed revisions to this tariff. Usually, but not always, a tariff change can be completed within 90 days.

3.6.2 Availability

Allo offers long distance interexchange services in Nebraska. These services are an add-on to interstate long-distance services provided by Allo, and are available as provided in Allo's interstate tariff.

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3.0 Description of Services Offered (cont'd)

3.7 800 Services

3.7.1 Nature of Services

Allo 800 services are inward WATS services that permit intrastate calls to a customer's station in one location from stations in diverse geographical locations, and for which the Allo customer is billed for the calls rather than the call's originator. Unless otherwise specified, all Allo 800 calls are subject to an initial timing factor of six (6) seconds and a subsequent timing factor of six (6) seconds. In addition, Customers may also order Originating ANI Sorting, which provides the Customer with a detailed monthly analysis of the originating telephone numbers of those placing 800 calls.

3.8 Promotional Offerings

Allo may from time to time engage in special promotional service offerings designed to attract new customers or to increase existing customers' awareness of a particular tariff offering. These offerings may be limited to certain dates, times and/or locations. Terms and conditions of all promotions will be stated in this tariff.

In addition to tariffed promotional offerings, Allo may, in conjunction with the Most Favored Customer clause in its Allo Services Agreement, offer individualized arrangements on a case by case basis where necessary to provide competitive prices, terms, or conditions of service. In such case, the prices offered by Allo shall not exceed the prices for similar services contained in this tariff.

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4.0 Rates and Charges

4.1 Annual and Nonrecurring Charges

4.1.1 Early Termination Charges

If a Customer under contract terminates service prior to the expiration of the term of the contract, the Customer will be required to pay an early termination charge in accordance with the customer's contract for service.

4.1.2 Third Party Vendor Charges

Customers may also be charged for certain charges incurred by Allo (at the Customer's instruction) in obtaining services from third party vendors. At the earliest opportunity, the Customer will be advised of the nature of the charges and the estimated amount of the charge.

4.1.3 Reconnect Fee

Reconnect Fee charge: \$50.00 for each line

This charge applies to reconnection of service after dial tone has been suspended or service has been disconnected.

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4.0 Rates and Charges (cont'd)

4.1 Annual and Nonrecurring Charges (cont'd)

4.1.4 Nonsufficient Funds Charge (NSF Checks)

NSF check charge: \$25.00

This charge applies when a check has been returned by the bank for non-payment. The returned check needs to be covered by cash, money order or cashier's check within 10 days of written notification from Allo.

4.1.5 Nebraska Universal Service Charge

Towards the ultimate goal that basic service be available and affordable to all citizens of the state, the Nebraska Legislature authorized the Public Services Commission to create a system of support mechanisms to assist in the provision of such service in high-cost areas. The Commission has adopted Rules Prescribing the High Cost Support Mechanism. To insure that the mechanism is funded on a non-discriminatory, competitively neutral basis, the Rule directs that a surcharge, called the "Nebraska Universal Service Charge" will be levied on all telecommunications services purchased by end-users. The Nebraska Universal Service Charge may be changed on a quarterly basis.

4.1.6 Trouble Isolation Charge

A Trouble Isolation Charge applies when the Company dispatches either its own or ILEC personnel to a customer premises to test the line from the central office, up to the demarcation point, and the line tests clear (no trouble found in the Company facilities). No Trouble Isolation Charge shall apply if the customer subscribes to an inside wire maintenance plan with the Company.

Trouble Isolation Charge:	UNEP Business Customer:	\$95.00
	UNEP Residential Customer:	\$95.00
	Fiber Business Customer:	\$55.00
	Fiber Residential Customer:	\$55.00

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4.0 Rates and Charges (cont'd)

4.1 Annual and Nonrecurring Charges (cont'd)

4.1.7 Bill Copies

Additional and alternate bill copies will be available upon a customer's request. An additional bill copy is a secondary copy of the customer's initial bill and an alternate bill copy is an additional bill sent to a different address other than the billing address. Charges for the additional and alternate bill copies are below.

Business Customers	\$10.00 per copy
Residential Customers	\$ 5.00 per copy

4.1.8 Non-Recurring Service Order Charges

Service Order Charge	\$15.00	Modification of Service
	\$25.00	Telephone Number Change
	\$50.00	New Service Installation
	\$50.00	Move Fee

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4.0 Rates and Charges (cont'd)

4.2 Usage Rates

4.2.1 Local Service

Local service is billed at flat monthly rates for calls within the local calling area.

4.2.2 Long Distance Interexchange Services

4.2.2.A Chargeable Time

Chargeable time begins when the connection is established between the calling station and the called station. Chargeable time ends when either side of the connection is terminated. Chargeable time does not include time lost because of faults or defects in the service.

4.2.2.B Determination of Mileage

Mileage for distance-sensitive rates is determined on an airline miles basis. Calling distance is measured from the rate center of the originating terminal (instrument from which the call is placed or switch location if autodialed from the instrument location) to the rate center of the destination of the call, regardless of company routing. The rate centers of a call are assigned geographical vertical and horizontal coordinates. These vertical and horizontal points are determined by the underlying carrier of the service.

4.2.2.C Calculation of Charges

Charges will be calculated according to the rates and call timing set forth in each Rate Table.

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4.0 Rates and Charges (cont'd)

4.2 Usage Rates (cont'd)

4.2.2 Long Distance Interexchange Services (cont'd)

4.2.2.D Time of Day

All periods ending on a specific hour run to, but not including, the stated hour.

4.2.2.D.1 Day Rates

Day rates are applicable from 8:00 a.m. to 5:00 p.m., Monday through Friday.

4.2.2.D.2 Evening Rates

Evening rates are applicable from 5:00 p.m. to 11:00 p.m., Sunday through Friday.

4.2.2.D.3 Night/Weekend Rates

Night/weekend rates are applicable at all times not listed for day or evening rates.

4.2.2.D.4 Peak/Off-Peak Rates

As an alternative to the foregoing time-of-day periods, some options allow for peak rates (Monday through Friday, 8:00 a.m. to 5:00 p.m.) and off-peak rates (all other times).

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4.0 Rates and Charges (cont'd)

4.2 Usage Rates (cont'd)

4.2.3 800 Rates and Charges

4.2.3.A Monthly Charges

Business Customers are charged \$4 per month per 800 line. Residential Customers are charged \$2 per month per 800 line. Customers ordering Area Code Blocking will be charged a one-time \$110.00 fee. Customers ordering Originating ANI Sorting will be charged a one-time \$25.00 fee.

4.2.3.B Usage-Sensitive Rates

All incoming calls are charged at the same rate regardless of point of origin. Day or peak rates are applicable from 8:00 a.m. to 5:00 p.m. Monday-Friday. Rates are set forth at Rate Table 4 in Section 4.4.4.

4.2.4 Residential Long Distance Service

This service is available to residential customers. These rates include inbound and outbound interexchange service, and travel cards. Calls have an initial timing factor of six (6) seconds and a subsequent timing factor of six (6) seconds.

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4.0 Rates and Charges (cont'd)

4.3 Rate Tables

4.3.1 Rate Table 1: Local Service Monthly Rates – Build It Plan

<u>Local Line Rates</u>	<u>NRC (new service)</u>	<u>Mo to Mo</u>
Business-Single Line	\$50.00	\$31.00
Business-Multi Line	\$50.00	\$29.00
Residential	\$50.00	\$18.00*
<u>Long Distance</u>	<u>Interlata</u>	<u>Intra Lata</u>
	\$0.07	\$0.07
*First 50 min	\$0.00	\$0.00
50 min +	\$0.07	\$0.07

Feature Package

With local line or trunk includes Caller ID Name & Number and Call Waiting at no additional cost. The Customer may select the following features for \$2.00 per month per line:

Call Forward Busy	Call Forward Busy/Don't Answer
Call Forward Don't Answer	Call Forward Variable
Call Rejection	Call Transfer
Continuous Redial	Hunting
Last Call Return	Speed Call 30
Speed Call 8	Three-Way Calling

Automatic Payment

Registering to pay by direct payment (ACH) will result in a credit of \$3 per Business line.

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4.0 Rates and Charges (cont'd)

4.3 Rate Tables (cont'd)

4.3.2 Rate Table 2: Allo Residential Bundled Plan

<u>Line Rates</u>	<u>NRC (new service)</u>	<u>Mo to Mo</u>
Residential	\$50.00/line	\$31.00
<u>Long Distance</u>	<u>Interlata</u>	<u>Intra Lata</u>
First 150 min	\$0.00	\$0.00
151 min +	\$0.07	\$0.07

Feature Package

With each local line, the customer may select any or all features:

Call Forward Busy	Call Forward Busy/Don't Answer
Call Forward Don't Answer	Call Forward Variable
Call Rejection	Call Transfer
Call Waiting	Caller ID Name & Number
Caller ID Number Only	Continuous Redial
Hunting	Last Call Return
Speed Call 30	Speed Call 8
Three-Way Calling	

Receive \$4.00 per month discount on residential line with ACH payment method.

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4.0 Rates and Charges (cont'd)

4.3 Rate Tables (cont'd)

4.3.3 Rate Table 3: Allo Business Single Line Bundled Plan

<u>Line Rates</u>	<u>NRC (new service)</u>	<u>Mo to Mo</u>
Business	\$50.00	\$52.00
<u>Long Distance</u>	<u>Interlata</u>	<u>Intra Lata</u>
First 300 min	\$0.00	\$0.00
300 min +	\$0.07	\$0.07

Feature Package

With the single local line, the customer may select any or all features:

Call Forward Busy	Call Forward Busy/Don't Answer
Call Forward Don't Answer	Call Forward Variable
Call Rejection	Call Transfer
Call Waiting	Caller ID Name & Number
Caller ID Number Only	Continuous Redial
Hunting	Last Call Return
Speed Call 30	Speed Call 8
Three-Way Calling	

Receive \$3.00 per month discount with ACH payment method.

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4.0 Rates and Charges (cont'd)

4.3 Rate Table (cont'd)

4.3.4 Rate Table 4: Allo Business Multi Line Bundled Plan

<u>Line Rates</u>	<u>NRC (new service)</u>	<u>Mo to Mo</u>
Business	\$50.00/line	\$47.00
<u>Long Distance</u>	<u>Interlata</u>	<u>Intra Lata</u>
First 350 min	\$0.00	\$0.00
350 min +	\$0.07	\$0.07

Feature Package

With each local line, the customer may select any or all features:

Call Forward Busy	Call Forward Busy/Don't Answer
Call Forward Don't Answer	Call Forward Variable
Call Rejection	Call Transfer
Call Waiting	Caller ID Name & Number
Caller ID Number Only	Continuous Redial
Hunting	Last Call Return
Speed Call 30	Speed Call 8
Three-Way Calling	

Receive \$3.00 per line per month discount on business line with ACH payment method.

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4.0 Rates and Charges (cont'd)

4.3 Rate Table (cont'd)

4.3.5 Rate Table 5: Allo Fiber Basic Business Plan

<u>Line Rates</u>	<u>NRC (new service)</u>	<u>Mo to Mo</u>
Business	\$50.00/line	\$27.50
Business	\$50.00/line	\$28.50
Business-Alliance	\$50.00/line	\$29.00
Utility	\$50.00/line	\$15.00
<u>Long Distance</u>	<u>Interlata</u>	<u>Intra Lata</u>
	\$0.07	\$0.07
<u>Unlimited Add-On</u>	<u>Month to Month</u>	
	\$20.00	
<u>Feature Package</u>		

With each local line, the customer may select any or all features:

Call Forward Busy	Call Forward Busy/Don't Answer
Call Forward Don't Answer	Call Forward Variable
Call Rejection	Call Transfer
Call Waiting	Caller ID Name & Number
Caller ID Number Only	Continuous Redial
Hunting	Last Call Return
Speed Call 30	Speed Call 8
Three-Way Calling	

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4.0 Rates and Charges (cont'd)

4.3 Rate Table (cont'd)

4.3.6 Rate Table 6: Allo Basic Fiber Business Plan-New

<u>Line Rates</u>	<u>NRC (new service)</u>	<u>Mo to Mo</u>
Business	\$50.00/line	\$23.00
Utility	\$50.00/line	\$15.00

<u>Long Distance</u>	<u>Interlata</u>	<u>Intra Lata</u>
	\$0.07	\$0.07

<u>Unlimited Add-on</u>	Month to Month \$20.00
-------------------------	---------------------------

Feature Package

With each local line, the customer may select any or all features:

Call Forward Busy	Call Forward Busy/Don't Answer
Call Forward Don't Answer	Call Forward Variable
Call Rejection	Call Transfer
Call Waiting	Caller ID Name & Number
Caller ID Number Only	Continuous Redial
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4.0 Rates and Charges (cont'd)

4.3 Rate Table (cont'd)

4.3.7 Rate Table 7: Local Service Monthly Rates–Features With No Long Distance

<u>Local Line Rates</u>	<u>NRC (new service)</u>	<u>Mo to Mo</u>
Business-Single Line	\$50.00	\$35.00
Business-Multi Line	\$50.00	\$33.00
Residential	\$50.00	\$28.00
<u>Long Distance</u>	<u>Interlata</u>	<u>Intra Lata</u>
	\$0.07	\$0.07

Feature Package

With each local line, the customer may select any or all features:

Call Forward Busy	Call Forward Busy/Don't Answer
Call Forward Don't Answer	Call Forward Variable
Call Rejection	Call Transfer
Call Waiting	Caller ID Name & Number
Caller ID Number Only	Continuous Redial
Hunting	Last Call Return
Speed Call 30	Speed Call 8
Three-Way Calling	

Automatic Payment

Registering to pay by direct payment (ACH) will result in a credit of \$3 per business line and \$4 per residential line.

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4.0 Rates and Charges (cont'd)

4.3 Rate Tables (cont'd)

4.3.8 Rate Table 8: Calling Card Services

Calling Card calls are billed in full minute increments. The charge per minute of use, business or residential, is as follows:

<u>Long Distance</u>	<u>Interlata</u>	<u>Intra Lata</u>
	\$0.12	\$0.12

4.3.9 Rate Table 9: Listing Services (rates are per listing)

	<u>Copper Service</u>	<u>Fiber Service</u>
	<u>Monthly</u>	<u>Monthly</u>
Additional Business Listing	\$ 6.00	\$ 6.00
Foreign Business Listing	\$ 5.00	\$ 5.00
Alternate Call Business Listing	Not Available	\$ 2.00
Additional Residential Listing	\$ 5.00	\$ 5.00
Foreign Residential Listing	\$ 5.00	\$ 5.00
Extra Line Listing	\$ 5.00	\$ 5.00

4.3.10 Rate Table 10: Linebacker Service

Residential	\$4.00 per month per line
Business	\$4.00 per month per line

4.3.11 Rate Table 11: Non-Listed and Non-Published Listings

		<u>Copper Service</u>	<u>Fiber Service</u>
		<u>Monthly</u>	<u>Monthly</u>
<u>Non-Listed</u>	<u>NRC</u>		
Business	\$25.00	\$5.00	\$5.00
Residential	\$ 5.00	\$3.00	\$3.00
		<u>Copper Service</u>	<u>Fiber Service</u>
		<u>Monthly</u>	<u>Monthly</u>
<u>Non-Published</u>	<u>NRC</u>		
Business	\$25.00	\$5.00	\$6.00
Residential	\$ 5.00	\$3.00	\$3.00

4.3.12 Rate Table 12: Market Expansion Line

	<u>Monthly</u>	(T)
Market Expansion Line	\$12.00	
Utility Line	\$10.00	

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4.0 Rates and Charges (cont'd)

4.3 Rate Tables (cont'd)

4.3.13 Rate Table 13: Exchange Service Extension Lines

	<u>NRC</u>	<u>Monthly</u>
Network Access Channel	\$250.00	\$23.00
Channel Performance	\$30.00	\$11.00

4.3.14 Rate Table 14: Grade Performance

	<u>NRC</u>	<u>Monthly</u>
Type – LO	\$30.00	\$09.75
Type – LS	\$30.00	\$15.00
Type – LA	\$30.00	\$16.00
Type – LC	\$30.00	\$18.00
Type – LB	\$30.00	\$19.00
DC Channel	\$30.00	\$ 6.50

4.3.15 Rate Table 15: Volume Discounts

<u>Local Lines</u>		
<u>(copper service only)</u>	<u>NRC (new service)</u>	<u>Mo to Mo</u>
> 8 Business Lines	\$50 per line	\$3 credit per line
<u>Long Distance</u>	<u>Interlata</u>	<u>Intra Lata</u>
> 5,000 min per mo	\$0.065	\$0.065
> 20,000 min per mo	\$0.05	\$0.05

4.3.16 Rate Table 16: Governmental Prices

<u>Special Rates</u>		<u>Monthly</u>
		\$15.00
<u>Long Distance</u>	<u>Interlata</u>	<u>Intra Lata</u>
	\$0.05	\$0.05

4.3.17 Rate Table 17: Private Branch Exchange Trunks

	<u>NRC</u>	<u>Mo to Mo</u>
Toll Trunk	\$45.00	\$40.00

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4.0 Rates and Charges (cont'd)

4.3 Rate Tables (cont'd)

4.3.18 Rate Table 18: Voice Messaging

	<u>NRC</u>	<u>Mo to Mo</u>
Residential	n/a	\$6.00 per mailbox
Business	n/a	\$9.00 per mailbox

4.3.19 Rate Table 19: T1 Connections

Type – T1	<u>NRC</u>	<u>Monthly</u>
	\$0.00	\$350.00

4.3.20 Rate Table 20: PRI

PRI-1	<u>NRC</u>	<u>Monthly</u>
	\$0.00	\$525.00

4.3.21 Rate Table 21: Hosted PBX

PBX-1	<u>NRC</u>	<u>Monthly</u>
	\$0.00	\$50.00

4.3.22 Rate Table 22: Conference Calling Service

A. Standard Rates

These rates are per minute, per leg.

	<u>Ceiling Rate</u>	<u>Mo.-Mo.</u>
Meet Me	\$0.4000	\$0.4000
Dial-Out	\$0.4000	\$0.4000

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4.0 Rates and Charges (cont'd)

4.3 Rate Tables (cont'd)

4.3.23 Rate Table 23: Payphone Surcharge

Calling Cards - When a customer places a calling card call from a payphone, the customer will be assessed a per call surcharge of \$0.30.

Toll Free Numbers - When a customer receives a call on its toll free number from a pay phone, the customer will be assessed a per call surcharge of \$0.30.

4.3.24 Rate Table 24: Customer Calling Services

Customer Calling Services, per occurrence, business or residential:

Call Trace	\$1.00
Directory Assistance	\$1.00

A \$0.50 surcharge will apply to Directory Assistance call completion.

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4.0 Rates and Charges (cont'd)

4.3 Rate Tables (cont'd)

4.3.25 Rate Table 25: Local Service Monthly Rates – Build It Feature Plan

<u>Line Rates</u>	<u>NRC (new service)</u>	<u>Mo to Mo</u>
Residential	\$50.00	\$18.50
<u>Long Distance</u>	<u>Interlata</u>	<u>Intralata</u>
First 50 min	\$0.00	\$0.00
50 min +	\$0.07	\$0.07

Feature Package

With each local line, the customer may select any or all features:

Call Forward Busy	Call Forward Busy/Don't Answer
Call Forward Don't Answer	Call Forward Variable
Call Rejection	Call Transfer
Call Waiting	Caller ID Name & Number
Caller ID Number Only	Continuous Redial
Hunting	Last Call Return
Speed Call 30	Speed Call 8
Three-Way Calling	

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4.0 Rates and Charges (cont'd)

4.3 Rate Tables (cont'd)

4.3.26 Rate Table 26: Residential 2-line Plan

<u>Line Rates</u>	<u>NRC (new service)</u>	<u>Mo to Mo</u>
Residential	\$50.00	\$33.00
<u>Long Distance</u>	<u>Interlata</u>	<u>Intralata</u>
First 100 min	\$0.00	\$0.00
100 min +	\$0.07	\$0.07

Feature Package

Each local line includes Caller ID Name & Number and Call Waiting at no additional cost. The Customer may select the following features for \$2.00 per month:

Call Forward Busy	Call Forward Busy/Don't Answer
Call Forward Don't Answer	Call Forward Variable
Call Rejection	Call Transfer
Caller ID Number Only	Continuous Redial
Hunting	Last Call Return
Speed Call 30	Speed Call 8
Three-Way Calling	

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4.0 Rates and Charges (cont'd)

4.3 Rate Tables (cont'd)

4.3.27 Rate Table 27: Residential Unlimited Long Distance

<u>Line Rates</u>	<u>NRC (new service)</u>	<u>Mo to Mo</u>
Residential	\$50.00	\$20.00

<u>Long Distance</u>	<u>Mo to Mo</u>
Unlimited	\$25.00

Feature Package

With each local line, the customer may select any or all features:

Call Forward Busy	Call Forward Busy/Don't Answer
Call Forward Don't Answer	Call Forward Variable
Call Rejection	Call Transfer
Call Waiting	Caller ID Name & Number
Caller ID Number Only	Continuous Redial
Hunting	Last Call Return
Speed Call 30	Speed Call 8
Three-Way Calling	Voicemail - Residential

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4.0 Rates and Charges (cont'd)

4.3 Rate Tables (cont'd)

4.3.28 Rate Table 28: Residential Plan Lifeline

<u>Line Rates</u>	<u>NRC (new service)</u>	<u>Mo to Mo</u>
Residential	\$50.00	\$17.50
<u>Long Distance</u>	<u>Interlata</u>	<u>Intralata</u>
	\$0.07	\$0.07

Feature Package

With each local line, the customer may select any or all features for \$2/each:

Call Forward Busy	Call Forward Busy/Don't Answer
Call Forward Don't Answer	Call Forward Variable
Call Rejection	Call Transfer
Call Waiting	Caller ID Name & Number
Caller ID Number Only	Continuous Redial
Hunting	Last Call Return
Speed Call 30	Speed Call 8
Three-Way Calling	

Customers qualifying for NTAP (formerly Lifeline) assistance will receive a (\$12.75) credit monthly as per 3.3.1.

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4.0 Rates and Charges (cont'd)

4.3 Rate Tables (cont'd)

4.3.29 Rate Table 29: Allo Fiber Service Business Bundled Plan

<u>Line Rates</u>	<u>NRC (new service)</u>	<u>Mo to Mo</u>
Business	\$50.00	\$50.00
Utility Line	\$50.00	\$15.00
<u>Long Distance</u>	<u>Interlata</u>	<u>Intralata</u>
First 350 min	\$0.00	\$0.00
350 min +	\$0.07	\$0.07

Feature Package

With each Business line, the customer may select any or all features:

- |                           |                                |
|---------------------------|--------------------------------|
| Call Forward Busy         | Call Forward Busy/Don't Answer |
| Call Forward Don't Answer | Call Forward Variable          |
| Call Rejection            | Call Transfer                  |
| Call Waiting              | Caller ID Name & Number        |
| Caller ID Number Only     | Continuous Redial              |
| Hunting                   | Last Call Return               |
| Speed Call 30             | Speed Call 8                   |
| Three-Way Calling         |                                |

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4.0 Rates and Charges (cont'd)

4.3 Rate Tables (cont'd)

4.3.30 Rate Table 30: Allo Fiber Service Business Basic Plan

<u>Line Rates</u>	<u>NRC (new service)</u>	<u>Mo to Mo</u>
Business	\$50.00	\$27.50
Utility Line	\$50.00	\$15.00

<u>Long Distance</u>	<u>Interlata</u>	<u>Intralata</u>
	\$0.07	\$0.07

<u>Unlimited LD</u>	<u>Mo to Mo</u>
	\$20.00

Feature Package

With each local line or trunk, the business customer may select any features for \$2.00 per line per month:

Call Forward Busy	Call Forward Busy/Don't Answer
Call Forward Don't Answer	Call Forward Variable
Call Rejection	Call Transfer
Call Waiting	Caller ID Name & Number
Caller ID Number Only	Continuous Redial
Hunting	Last Call Return
Speed Call 30	Speed Call 8
Three-Way Calling	

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4.0 Rates and Charges (cont'd)

4.3 Rate Tables (cont'd)

4.3.31 Rate Table 31: Allo Fiber Service Residential Basic Plan

<u>Line Rates</u>	<u>NRC (new service)</u>	<u>Mo to Mo</u>
Residential	\$50.00	\$20.00
Residential Sp Rate	\$50.00	\$15.00

<u>Long Distance</u>	<u>Interlata</u>	<u>Intralata</u>
	\$0.05	\$0.05

Unlimited LD: Month to Month Package  
\$25

Additional to Package  
\$5

Feature Package

With each Residential line, the customer may select any or all features:

Call Forward Busy	Call Forward Busy/Don't Answer
Call Forward Don't Answer	Call Forward Variable
Call Rejection	Call Transfer
Call Waiting	Caller ID Name & Number
Caller ID Number Only	Continuous Redial
Last Call Return	900/976 Block
Three-Way Calling	Collect/3 <sup>rd</sup> Party Block

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4.0 Rates and Charges (cont'd)

4.3 Rate Tables (cont'd)

4.3.32 Rate Table 32: Allo Fiber Service Residential Connected Phone Plan

<u>Line Rates</u>	<u>NRC (new service)</u>	<u>Mo to Mo</u>
Residential	\$50.00	\$35.00
<u>Long Distance</u>	<u>Interlata</u>	<u>Intralata</u>
First 150 min	\$0.00	\$0.00
150 min +	\$0.07	\$0.07

Feature Package

With each Residential line, the customer may select any or all features:

Call Forward Busy	Call Forward Busy/Don't Answer
Call Forward Don't Answer	Call Forward Variable
Call Rejection	Call Transfer
Call Waiting	Caller ID Name & Number
Caller ID Number Only	Continuous Redial
Last Call Return	900/976 Block
Three-Way Calling	Collect/3 <sup>rd</sup> Party Block

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4.0 Rates and Charges (cont'd)

4.4 Extended Area Service

Extended Area Service ("EAS") refers to interexchange calling without toll charges. EAS rates will be applied on all access lines billed to an account. EAS is available to all customers who subscribe to local exchange service.

4.4.1 EAS Increments

EAS increments apply as provided by EAS Group and will be billed on a flat monthly increment.

	<u>Copper Service</u>	<u>Fiber Service</u>
Business	\$1.00	\$4.00
Residential	0.50	\$2.00

4.4.2 CenturyLink, Windstream, and/or Frontier EAS Rate Group

Ainsworth	1	Gretna	7	Valley	7
Alliance	1	Harrison	3	Waterloo	7
Atkinson	3	Holdrege	4	Whitney	4
Atlanta	1	Homer	3	Wood River	5
Axtell	3	Humphrey	3	North Platte	1
Bennington	7	Lexington	3	Fullerton	1
Big Springs	5	Loup City	1	Grand Island	1
Cairo	5	Lyons	4	Tekamah	4
Central City	3	McCook	1	Valentine	1
Chadron	3	Minden	4		
Crawford	4	Norfolk	2		
Creston	2	Oakland	4		
Dakota City	5	Ogallala	1		
Elkhorn	7	Omaha	6		
Elm Creek	5	O'Neill	5		
Elwood	1	Oxford	1		
Farwell	3	St. Libory	5		
Fremont	7	S. Sioux City	5		
St. Paul	5	Springfield	7		

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4.0 Rates and Charges (cont'd)

4.5 Long Distance Access Charges

Allo's charge for long distance access is as follows:

	<u>Rate</u>
Access Minute, Each	
Intrastate-Originating	\$0.035
Intrastate-Terminating	\$0.035
Interstate-Originating	\$0.0055
Interstate-Terminating	\$0.0055

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Attachment I to  
Tariff Schedule Applicable to  
Local Exchange Telecommunications Services

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