

**MOTOR TRANSPORTATION DEPARTMENT
AGENDA**

November 18, 2025

10:00 AM

MOTOR CARRIER DIVISION

- B-2076 In the Matter of the Application of Happy Hour Party Bus, LLC, seeking authority as a common carrier in Nebraska intrastate commerce in the transportation of passengers by Bus in Special Pary service between all points in Nebraska over irregular routes. HHS Designation: No
- B-2098.02 In the Matter of the Nebraska Public Service Commission, on its own motion, to require Hudson Sherlock Holdings, LLC d/b/a Nebraska Party Bus, Omaha, to show cause why its Certificate of Public Convenience and Necessity should not be revoked.
- B-2130 In the Matter of the Application of The Good Care, LLC, Omaha, seeking authority as a contract carrier in Nebraska intrastate commerce in the transportation of passengers in Open Class service by sedan, van, and SUV in and between all points in Nebraska over irregular routes pursuant to a contract with the Nebraska Department of Health and Human Services, a medicaid-managed care organization under contract with NDHHS, or another agent working on behalf of NDHHS. HHS Designation: Yes.
- B-2136 In the Matter of the Application of Statewide Taxi Service LLC, Beatrice, seeking authority as a common carrier in Nebraska intrastate commerce in the transportation of passenger in taxicab service by van in and between points in Gage, Thayer, Jefferson, Richardson, Pawnee, Johnson and Saline counties over irregular routes. HHS Designation: Yes
- B-2153 In the Matter of the Application of Finafa Family Services Counseling and Consulting, LLC, Omaha, seeking authority as a contract carrier in Nebraska intrastate commerce in the transportation of passengers in Open Class service by van in and between all points in Nebraska over irregular routes pursuant to a contract with the Nebraska Department of Health and Human Services, a medicaid-managed care organization under contract with NDHHS, or another agent working on behalf of NDHHS. HHS Designation: Yes.

- B-2155 In the Matter of the Application of Your Time Delivery, LLC, Omaha, seeking authority as a contract carrier in Nebraska intrastate commerce in the transportation of passengers in Open Class service by sedan, van, and SUV in and between points in Douglas, Lancaster, Sarpy, and Washington counties pursuant to a contract with the Nebraska Department of Health and Human Services, a medicaid-managed care organization under contract with NDHHS, or another agent working on behalf of
- B-2161 In the Matter of the Application of Evans Transportation, LLC, Omaha, seeking authority as a contract carrier in Nebraska interstate commerce in the transportation of passengers in Open Class service by van in and between points within the city limits of Omaha and within a 50 miles radius of Omaha over irregular routes pursuant to a contract with the Nebraska Department of Health and Human Services, a medicaid-managed care organization under contract with NDHHS, or another agent working on
- B-2162 In the Matter of the Application of Vitalmove, LLC, Omaha, seeking authority as a common carrier in Nebraska intrastate commerce in the transportation of passengers in Open Class service by van in and between points in Douglas and Sarpy counties over irregular routes. HHS Designation: Yes
- B-2164 In the Matter of the Application of L.E. Services, Omaha, seeking authority as a contract carrier in Nebraska intrastate commerce in the transportation of passengers in Open Class service by van and sedan in and between points in Douglas and Sarpy counties and within a 60 mile radius of Omaha over irregular routes pursuant to a contract with the Nebraska Department of Health and Human Services, a medicaid-managed care organization under contract with NDHHS, or another agent working on behalf of NDHHS to provide Medicaid NEMT service. HHS Designation: Yes.
- B-2165 In the Matter of the Application of Better Care Mobility, LLC, Roca, seeking authority as a contract carrier in Nebraska intrastate commerce in the transportation of passengers in Open Class service by sedan, SUV, and van in and between points in Cass, Gage, Lancaster, and Saline counties over irregular routes pursuant to a contract with the Nebraska Department of Health and Human Services, a medicaid-managed care organization under contract with NDHHS, or another agent working on behalf of
- PI-258 In the Matter of the Nebraska Public Service Commission, on its own motion, seeking to investigate the use of transportation network companies to provide the transportation of railroad carrier employees

DISCUSSION

PI-256

In the Matter of the Nebraska Public Service Commission, on its own motion, seeking to investigate requirements for carriers providing household goods moving services in Nebraska intrastate commerce.

Nebraska Public Service Commission

Workshop Agenda – Docket No. PI-256

Investigation into Requirements for Household Goods Movers

Date: Wednesday, November 19, 2025

Time: 10:00 a.m. Central

Location: Commission Hearing Room, 1200 N Street, Suite 300, Lincoln, Nebraska

Remote Access: <https://psc.nebraska.gov/stream>

Call-in: 408-418-9388 | Access Code: 146 273 5624

1. Opening Remarks Welcome and introductions

- Purpose and scope of the docket (Commission Staff)

2. Overview of Applicable Regulatory Framework

- Statutory authority: Neb. Rev. Stat. §§ 75-301 to 75-322
- HHGM licensing under § 75-304.03
- Review of relevant Commission rules (estimates, inventories, bills of lading, insurance, claims)

3. Summary of Complaint Trends and Compliance Findings

- Data on consumer complaints received in the last 24 months
- Common compliance deficiencies identified by staff
- Discussion of emerging issues (e.g., subcontracting, online estimates, consumer misrepresentation)

4. Discussion: Industry Practices and Operational Challenges Opportunities for movers to share feedback on regulatory requirements

- Barriers to compliance or misunderstandings of current rules
- Discussion on consumer education and communication practices

5. Consumer Protection and Enforcement

- Clarification of Commission enforcement authority
- Criteria for staff-initiated investigations
- Complaint resolution workflow and timelines
- Potential improvements to complaint intake and mediation

7. Public Comment Period

- Open floor for attendees and remote participants

8. Closing Remarks and Next Steps

- Summary of key takeaways
- Deadlines for written submissions or follow-up actions
- Adjournment