## NATURAL GAS AND PIPELINE DEPARTMENT AGENDA January 14, 2025 10:00 AM

NG-122 In the Matter of Northwestern Corporation, d/b/a NorthWestern Energy, Sioux Falls, South Dakota, seeking approval of a natural gas general rate increase for Nebraska.

#### Discussion

NG-122 In the Matter of NorthWestern Energy Public Service Corporation d/b/a NorthWestern Energy, Sioux Falls, South Dakota, seeking approval of a natural gas general rate increase for Nebraska.

#### Reports

Nichole Mulcahy reported a total number of 6 consumer complaints and inquiries received at the Commission during the fourth quarter of 2024. For each company: Black Hills Energy - 3; NorthWestern - 1; and Other Entities - 2.

### Natural Gas and Pipeline Pending Applications

Natural Gas Application Number	Date Filed	Company	Staff Atty	Туре	Protest/Intervention Date	Hearing Date	Hearing Officer
NG-13	10/15/03	Jurisdictional Quarterly Assessment	NM	NPSC	NA	Ongoing	
NG-101.1/PI-224	5/14/2019	NPSC/Black Hills/Nebraska Gas Utility Company, LLC, and Black Hills Gas Distribution, LLC, d/b/a Black Hills Energy	JS	Status Docket: BHE	6/17/2019	Ongoing	Kamler
NG-101.2/PI-224	5/14/2019	NPSC/NorthWestern Corporation d/b/a NorthWestern Energy	JS	Status Docket: NWE	6/17/2019	Ongoing	Kamler
NG-102/PI-225	8/6/2019	NPSC/review policies and practices relating to the administration of the customer choice	JS	Choice Gas Program	9/9/2019	Ongoing	Kamler
NG-112.4	8/1/2024	Black Hills Nebraska Gas, LLC d/b/a Black Hills Energy	JS	SSIR 2025	9/5/2024	11/6/2024	Schram
NG-122	6/6/2024	NorthWestern Energy Public Service Corporation d/b/a NorthWestern Energy	JS	Rate Increase	7/11/2024		Stocker
Engineering Application Number	Date Filed	Company	Staff Atty	Туре	Protest/Intervention Date	Hearing Date	Hearing Officer
Pipeline Application Number	Date Filed	Company	Staff Atty	Туре	Protest/Intervention Date	Hearing Date	Hearing Officer

9/27/2024	Black Hills Energy	Effective October 1, 2024, to detail factors in		
		the Gas Cost Adjustment for each rate area		
		on or after that date.		
9/27/2024	Black Hills Energy	Effective November 1, 2024, to detail the		
		factors in the Gas Cost Adjustment for the		
		Annual Price Option.		
10/2/2024	NorthWestern Energy	Effective October 2, 2024, to reflect changes		
		in the BTU content for bills with meter		
		readings on and after that date.		
10/30/2024	Black Hills Energy	Effective November 1, 2024, to detail factors		
		in the Gas Cost Adjustment for each rate area		
		on or after that date.		
11/1/2024	NorthWestern Energy	Effective November 1, 2024, to reflect the		
		change in cost of purchased gas \$0.35,		
		including interim rate increase \$6.62, and		
		Tallgrass rate increase \$8.72 totaling \$25.69.		
11/4/2024	NorthWestern Energy	Effective November 2, 2024, to reflect		
		changes in the BTU content for bills with		
		meter readings on and after that date.		
11/26/2024	Black Hills Energy	Effective December 1, 2024, to detail factors		
		in the Gas Cost Adjustment for each rate area		
		on or after that date.		
12/3/2024	NorthWestern Energy	Effective December 2, 2024, to reflect		
		changes in the BTU content for bills with		
		meter readings on and after that date.		
12/30/2024	Black Hills Energy	Effective January 1, 2025, to detail factors in		
		the Gas Cost Adjustment for each rate area		
		on or after that date.		
1/3/2025	NorthWestern Energy	Effective January 2, 2025, to reflect changes		
		in the BTU content for bills with meter		
		readings on and after that date.		

# Summary of

## Natural Gas and Pipeline Complaints

4th Quarter, 2024

Total complaints for the quarter - 6

Category	Total	Complaint Issue	Company	Complaint Numbers
				17684
Regulated	Total: 4	Service - 2	Black Hills Energy - 3	17685
Regulated		Billing - 2	NorthWestern - 1	17692
				17747
Unregulated	Total: 2	Service - 1	Omaha MUD - 1	17678
Onregulated		Billing - 1	City of Franklin - 1	17727