

**NATURAL GAS AND PIPELINE DEPARTMENT**  
**AGENDA**  
**January 13, 2026**  
**10:00 AM**

**ENGINEERING ORDERS**

E-2547                      In the Matter of the Application of Loup River Public Power District, Columbus, seeking authority to construct, operate and maintain an electric transmission line in Platte County.

**REPORTS**

Nichole Mulcahy reported a total number of 25 Consumer complaints and inquiries received at the Commission during the fourth quarter of 2025. For each company: Black Hills Energy - 20; NorthWestern - 0; and Other Entities - 5.

Natural Gas and Pipeline  
Pending Applications

1/6/2026

<b>Natural Gas Application Number</b>	<b>Date Filed</b>	<b>Company</b>	<b>Staff Atty</b>	<b>Type</b>	<b>Protest/Intervention Date</b>	<b>Hearing Date</b>	<b>Hearing Officer</b>
NG-13	10/15/03	Jurisdictional Quarterly Assessment	NM	NPSC	NA	Ongoing	
NG-101.1/PI-224	5/14/2019	NPSC/Black Hills/Nebraska Gas Utility Company, LLC, and Black Hills Gas Distribution, LLC, d/b/a Black Hills Energy	JS	Status Docket: BHE	6/17/2019	Ongoing	Kamler
NG-101.2/PI-224	5/14/2019	NPSC/NorthWestern Corporation d/b/a NorthWestern Energy	JS	Status Docket: NWE	6/17/2019	Ongoing	Kamler
NG-102/PI-225	8/6/2019	NPSC/review policies and practices relating to the administration of the customer choice	JS	Choice Gas Program	9/9/2019	Ongoing	Kamler
NG-112.4	8/1/2024	Black Hills Nebraska Gas, LLC d/b/a Black Hills Energy	JS	SSIR 2025	9/5/2024	11/6/2024	Schram
NG-124	5/1/2025	Black Hills Nebraska Gas, LLC d/b/a Black Hills Energy	JS	Rate Increase	6/5/2025	10/15/2025	Watermeier
NG-128	10/27/2025	NorthWestern Energy Public Service Corporation, Black Hills Corporation and NorthWestern Energy Group, Inc.	JS	Merger	12/1/2025	4/7/26 to 4/8/26	Stocker

<b>Engineering Application Number</b>	<b>Date Filed</b>	<b>Company</b>	<b>Staff Atty</b>	<b>Type</b>	<b>Protest/Intervention Date</b>	<b>Hearing Date</b>	<b>Hearing Officer</b>
E-2546	11/5/2025	Nebraska Public Power District	NM	Overhead			
E-2547	12/9/2025	Loup River Public Power District	NM	Underground			
<b>Pipeline Application Number</b>	<b>Date Filed</b>	<b>Company</b>	<b>Staff Atty</b>	<b>Type</b>	<b>Protest/Intervention Date</b>	<b>Hearing Date</b>	<b>Hearing Officer</b>

## Tariff Log

10/29/2025	Black Hills Energy	Effective January 1, 2026, proposal to adjust the Customer Charges applicable to all customers served under Rate Schedule CGS (Choice Gas Service) and Rate Schedule ACGS-NSS (Agricultural Choice Gas Service-Non-Seasonal Service) with an increase in the overall Customer Charges of \$0.25 per month to cover the costs of High Efficiency Assistance Tool (HEAT) program. The new HEAT Charge proposed is \$0.26 per month.
10/30/2025	Black Hills Energy	Effective November 1, 2025, to detail factors in the Gas Cost Adjustment for each rate area on or after that date.
11/3/2025	NorthWestern Energy	Effective November 3, 2025, to reflect changes in the BTU content for bills with meter readings on and after that date.
11/3/2025	NorthWestern Energy	Effective November 1, 2025, to detail factors in the Purchased Gas Cost Adjustment for each rate area for volumes delivered to customers on and after that date.
11/25/2025	Black Hills Energy	Effective December 1, 2025, to detail factors in the Gas Cost Adjustment for each rate area on or after that date.
12/2/2025	NorthWestern Energy	Effective December 2, 2025, to reflect changes in the BTU content for bills with meter readings on and after that date.
12/30/2025	Black Hills Energy	Effective January 1, 2026, to detail factors in the Gas Cost Adjustment for each rate area on or after that date.
12/31/2025	Black Hills Energy	Effective January 1, 2026, to reflect changes to pages effective by rate case.
1/2/2026	NorthWestern Energy	Effective January 2, 2026, to reflect changes in the BTU content for bills with meter readings on and after that date.

## Summary of Natural Gas and Pipeline Complaints

*4th Quarter, 2025*

Total complaints for the quarter - 25

Category	Total	Complaint Issue	Company	Complaint Numbers
Regulated	Total: 19	Rate Cases - 8 Billing - 7 Service - 2 Miscellaneous - 1 Customer Service – 1 Choice Program - 1	Black Hills Energy - 19 Tiger Natural Gas - 1	18127 18128 18133 18136 18142 18146 18148 18157 18158 18169 18178 18200 18201 18220 18232 18245 18246 18305 18320 18321
Unregulated	Total: 6	Service - 3 Billing - 2	Omaha MUD - 3 Omaha Public Power District - 2	18138 18168 18209 18292 18324