

NATURAL GAS AND PIPELINE DEPARTMENT

AGENDA

October 21, 2025

10:00 AM

ASSESSMENT ORDERS

NG-13 In the Matter of the Commission, on its own motion, to evaluate and establish, on a quarterly basis, an assessment for jurisdictional utilities pursuant to the State Natural Gas Regulation Act, Neb. Rev. Stat. §66-1801 et seq.

NG-124 In the Matter of the Application of Black Hills Nebraska Gas, LLC d/b/a Black Hills Energy, Rapid City, South Dakota, seeking approval of a general rate increase.

REPORTS

Nichole Mulcahy reported a total number of 43 consumer complaints and inquiries received at the Commission during the third quarter of 2025. For each company: Black Hills Energy - 35; NorthWestern - 1; and Other Entities - 3.

Natural Gas and Pipeline
Pending Applications

10/16/2025

Natural Gas Application Number	Date Filed	Company	Staff Atty	Type	Protest/Intervention Date	Hearing Date	Hearing Officer
NG-13	10/15/03	Jurisdictional Quarterly Assessment	NM	NPSC	NA	Ongoing	
NG-101.1/PI-224	5/14/2019	NPSC/Black Hills/Nebraska Gas Utility Company, LLC, and Black Hills Gas Distribution, LLC, d/b/a Black Hills Energy	JS	Status Docket: BHE	6/17/2019	Ongoing	Kamler
NG-101.2/PI-224	5/14/2019	NPSC/NorthWestern Corporation d/b/a NorthWestern Energy	JS	Status Docket: NWE	6/17/2019	Ongoing	Kamler
NG-102/PI-225	8/6/2019	NPSC/review policies and practices relating to the administration of the customer choice	JS	Choice Gas Program	9/9/2019	Ongoing	Kamler
NG-112.4	8/1/2024	Black Hills Nebraska Gas, LLC d/b/a Black Hills Energy	JS	SSIR 2025	9/5/2024	11/6/2024	Schram
NG-124	5/1/2025	Black Hills Nebraska Gas, LLC d/b/a Black Hills Energy	JS	Rate Increase	6/5/2025	10/15/2025	Watermeier
NG-126	9/9/2025	Horizon Power and Light, LLC	JS	CNGP	10/15/2025		
NG-127	9/10/2025	Resource Energy Systems, LLC	AT	Transfer of Control	10/15/2025		
Engineering Application Number	Date Filed	Company	Staff Atty	Type	Protest/Intervention Date	Hearing Date	Hearing Officer
Pipeline Application Number	Date Filed	Company	Staff Atty	Type	Protest/Intervention Date	Hearing Date	Hearing Officer

Tariff Log

6/27/2025	Black Hills Energy	Effective July 1, 2025, to detail factors in the Gas Cost Adjustment for each rate area on or after that date.
7/2/2025	NorthWestern Energy	Effective July 2, 2025, to reflect changes in the BTU content for bills with meter readings on and after that date.
7/30/2025	Black Hills Energy	Effective August 1, 2025, to reflect PGA interim rates pursuant to Application NG-124.
7/30/2025	Black Hills Energy	Effective August 1, 2025, to detail factors in the Gas Cost Adjustment for each rate area on or after that date.
8/1/2025	NorthWestern Energy	Effective August 2, 2025, to reflect changes in the BTU content for bills with meter readings on and after that date.
8/15/2025	Black Hills Energy	Effective September 1, 2025, to reflect changes in Chapter 9 of the Natural Gas and Oil Pipeline Rules and Regulations.
8/27/2025	NorthWestern Energy	Effective November 1, 2025, to comply with fuel retention provision, which are adjusted annually. This is an increase of 0.37 percent.
8/28/2025	Black Hills Energy	Effective September 1, 2025, to detail factors in the Gas Cost Adjustment for each rate area on or after that date.
9/2/2025	NorthWestern Energy	Effective September 2, 2025, to reflect changes in the BTU content for bills with meter readings on and after that date.
9/29/2025	Black Hills Energy	Effective November 1, 2025, to update Gas Cost Reconciliation for period ending June 30, 2025.
9/29/2025	Black Hills Energy	Effective October 1, 2025, to detail factors in the Gas Cost Adjustment for each rate area on or after that date.
10/1/2025	NorthWestern Energy	Effective October 2, 2025, to reflect changes in the BTU content for bills with meter readings on and after that date.

Summary of Natural Gas and Pipeline Complaints

3rd Quarter, 2025

Total complaints for the quarter - 43

Category	Total	Complaint Issue	Company	Complaint Numbers
Regulated	Total: 39	Rate Cases - 29 Billing - 6 Service - 2 Customer Service - 2	Black Hills Energy - 35 WoodRiver Energy - 1 Vista Energy - 1 NorthWestern - 1 Black Hill Energy Services - 1	17952
				17962
				17990
				17998
				17999
				18001
				18002
				18003
				18007
				18008
				18009
				18010
				18019
				18020
				18031
				18043
				18049
				18052
				18053
				18057
				18058
				18073
				18077
				18078

				18079 18080 18081 18082 18084 18085 18086 18087 18092 18099 18101 18110 18111 18118 18123
Unregulated	Total: 4	Billing - 4	Omaha MUD - 3 Omaha Public Power District - 1	17958 17986 18050 18076