

**COMMUNICATIONS & NEBRASKA UNIVERSAL SERVICE FUND AGENDA**

**January 7, 2025**

**10:00 AM**

- C-5069/  
PI-226            In the Matter of the Nebraska Public Service Commission, on its own motion, to implement LB 641 (2019).
- C-5564/  
PI-250            In the Matter of the Nebraska Public Service Commission, on its own motion, to review and consider modifications to the Commission's service outage reporting requirements.
- C-5609            In the Matter of the Application of ImOn Communications, LLC, Cedar Rapids, Iowa, seeking authority to provide competitive local exchange and interexchange telecommunications services within the State of Nebraska.
- C-5616            In the Matter of the Application of Northeast Nebraska Telephone Company of Jackson, Nebraska, seeking authority to provide competitive local exchange and interexchange telecommunications services within the State of Nebraska.
- C-5619            In the Matter of the Application of Brian Samuelson, Polk, seeking authority to receive advanced telecommunications capability service from the Hordville Exchange of the Hamilton Telephone Company.
- C-5620            In the Matter of the Application of Jared & Kelli Hodgson, Ayr, seeking authority to receive advanced telecommunications capability service from the Blue Hill Exchange of Glenwood Telephone Membership Corporation

**BROADBAND**

**UNIVERSAL SERVICE FUND**

- NUSF-1,  
PO #6            In the Matter of the Commission, on its own Motion, seeking to establish guidelines for administration of the Nebraska Universal Service Fund: Consolidated Telephone Company
- NUSF-33/  
PI-68            In the Matter of the Nebraska Public Service Commission, on its own motion, seeking to investigate the audit requirements related to the Nebraska Universal Service Fund.
- NUSF-92.62        In the Matter of the Nebraska Public Service Commission, on its own motion, seeking to administer the Nebraska Universal Service Fund's Broadband Program: Application to the Nebraska Broadband Program received from N.E. Colorado Cellular, Inc. d/b/a Viaero Wireless.

**REPORTS**

## **DISCUSSION**

Report on telecommunications Complaints and Outages received by the Communications Department during the preceding month.

Communications Pending Applications

Filed	Appl #	Summary	Att	Protest	Hearing	Officer
7/9/2024	911-78/DC-104/C-5596	Windstream	Sara Hulac			
2/7/2017	C-4892	Show Cause for Centurylink	Shana Knutson	3/13/2017	3/28/2017	Tim Schram
2/22/2017	C-4893/PI-207	Redundancy and testing investigation	Shana Knutson	3/27/2017		
2/5/2019	C-5037/PI-223	NPSC/CenturyLink/Service Quality	Shana Knutson	3/9/2019	8/19/2020	Mary Ridder
8/6/2019	C-5069/PI-226	LB 641	Jonathan Smith	9/9/2019		
6/8/2021	C-5272	Broadband Bridge Act Program	Sallie Dietrich		6/7/2023	Dan Watermeier
1/4/2022	C-5368	Broadband Bridge Act Program 2022	Sallie Dietrich		3/22/2022	Tim Schram
12/6/2022	C-5461/PI-244	Dark fiber	Sallie Dietrich		9/19/2023	Eric Kamler
3/7/2023	C-5484	Broadband Bridge Act Program 2023	Sallie Dietrich		9/17/2024	Dan Watermeier
3/21/2023	C-5493/PI-245	FCC Prohibited Communications Equipment Attestations	Jonathan Smith		5/10/2023	Christian Mirch
7/5/2023	C-5520/PI-246	FCC Prohibited Communications Equipment Attestations to all Communications Providers	Jonathan Smith			
8/29/2023	C-5529	Precision Agriculture Grant Act	Sallie Dietrich		10/26/2023	Eric Kamler
2/6/2024	C-5561	Broadband Bridge Act Program 2024	Sallie Dietrich		3/26/2024	Dan Watermeier
4/3/2024	C-5564/PI-250	Service outage reporting requirements	Sallie Dietrich		9/30/2024	Christian Mirch
8/6/2024	C-5600	Precision Agriculture Grant Act 2024-2025	Sallie Dietrich		10/1/2024	Eric Kamler
7/19/2024	C-5601	Boundary change/Michael and Bethany Hansmire/Windstream/Great Plains	Shana Knutson	8/23/2024		
7/25/2024	C-5602	Boundary change/Cindy Melcher/Windstream/Great Plains	Jonathan Smith	8/29/2024		
10/9/2024	C-5609	IXC & CLEC Authority/ImOn Communications, LLC	Jonathan Smith	11/13/2024		Christian Mirch
11/7/2024	C-5616	CLEC & IXC authority/Northeast Nebraska Telephone Company	Shana Knutson	12/14/2024		
11/18/2024	C-5617	Boundary change/Alan & Jeanette Koelling/Nebraska Central Telephone Company/Frontier	Jonathan Smith	12/30/2024		
11/18/2024	C-5618	Boundary change/Chris Tramp/Hartington/Great Plains	Shana Knutson	12/27/2024		
11/21/2024	C-5619	Boundary change/Brian Samuelson/Hamilton/Windstream	Sallie Dietrich	12/30/2024		
11/21/2024	C-5620	Boundary change/Jared & Kelli Hodgson/Glenwood Telephone/Windstream	Jonathan Smith	12/30/2024		
11/25/2024	C-5621	FiberComm, L.C. to add trade name ImOn	Shana Knutson	1/2/2025		
11/26/2024	C-5622	Boundary change/John Schwader/Hartington/Great Plains	Sallie Dietrich	1/6/2025		
12/3/2024	C-5623	CLEC Authority/TJ Cable & Underground Services LLC	Jonathan Smith	1/8/2025		
12/4/2024	C-5624	CLEC withdrawal/Sirius Computer Solutions, LLC	Shana Knutson	1/9/2025		
12/19/2024	C-5626	Boundary change/Anne Bohan/Hamilton/CenturyLink	Sallie Dietrich	1/22/2025		
12/10/2024	C-5627	Transfer of control/Citizens Telecommunications Company of Nebraska d/b/a Frontier Communications of Nebraska, Inc./Verizon Communications, Inc.	Sallie Dietrich	1/17/2025		
Filed	Appl #	Summary	Att	Protest	Hearing	Officer
2/6/2018	ADC-14	Complaint aganst Central Marketing Services	Sallie Dietrich			
Filed	Appl #	Summary	Att	Protest	Hearing	Officer
12/13/2022	CPF-1	Capital Projects Funds	Shana Knutson			Tim Schram
8/15/2023	CPF-2	Capital Project Funds	Shana Knutson			Tim Schram

**Universal Service Pending Applications**

<u>Docket</u>	<u>Date Opened/ Received</u>	<u>Protest Date</u>	<u>Hrg. Officer</u>	<u>Atty</u>	<u>Description</u>	<u>Status</u>	<u>Comments</u>
NUSF-2, PO #12	7/27/2021			SD	To establish guidelines for the administration of NE Telephone Assistance Program	Pending	Comments due September 21, 2021; Reply Comments due October 5, 2021
NUSF-4, PO #30				SK	Determine level of Fund necessary to carry out NE Telecommunications Universal Service Fund Act beginning 7-1-2024	Pending	Public Hearing scheduled Tuesday, May 14, 2024 at 1:30 p.m./ CHR
NUSF-32.19	7/12/2022		Schram	TM	Seeking to conduct an inquiry into failure by inContact, Inc., to comply with Commission Rules or Orders and impose administrative fine	Pending	Sustaining Show Cause & Assess Civil Penalties
NUSF-33/PI-68				SK	Seeking to Investigate audit requirements related to the Nebraska Universal Service Fund	Pending	Due date extended to 2-28-2025 for those audits otherwise due on 12-31-2024
NUSF-37.448	8/6/2024			JS	Cullen Robbins, Director, Complainant, v CallTower, Inc., Respondent, for late-filing of the NUSF worksheets/payments	Pending	
NUSF-37.453	11/19/2024			JS	Cullen Robbins, Director, Complainant, v Gabb Wireless, Inc., Respondent, for late-filing of the NUSF worksheets/payments	Pending	
NUSF-57, PO #9	6/27/2006		Mirch	SK	Seeking to administer the Nebraska Telehealth Program	Pending	Filing deadline extended to July 29, 2024
NUSF-91	8/13/2013			SD	To increase broadband adoption among low-income consumers through the development of a Nebraska broadband telephone assistance program	Pending	Held in abeyance
NUSF-92, PO #16	4/19/2023			SK	To administer the NUSF Broadband Program	Pending	Grant application window opens November 18, 2024 and closed January 13, 2025.
NUSF-99, PO #2	10/15/2014		Schram	SK	To administer the Universal Service Fund High-Cost Program	Pending	Price Cap Carriers' Project Selections due 4-1-2024
NUSF-108, PO #7	10/19/2021			SK	Seeking to make adjustments to the high-cost distribution mechanism and revise reporting requirements	Pending	On-going
NUSF-131, PO #3	8/29/2021		Schram	SD	To establish reverse auction procedures and requirements	Pending	Post-Auction Commitment Forms due 10-25-2024 @ 5:00 p.m.
NUSF-133	3/15/2022		Watermeier	SD	To implement standards of verification of broadband service coverage/speed data	Pending	Waivers of speed testing requirements due February 28th @ year testing is required.
NUSF-139	8/29/2023		Schram	SK	Consider modification to high-cost distribution of NUSF in light of federal/state infrastructure grants	Pending	Comments on proposed 2025 transitional high-cost distribution mechanism are due November 26, 2024. A Hearing has been scheduled for Thursday, 12-5-2024 at 10:00 a.m. / CHR

12/19/2024

# *Tariffs*

<i>Carrier Name</i>	<i>Description</i>	<i>Date Filed</i>	<i>Date Effective</i>
Citizens Telecommunications Company of Nebraska	Increase Residential Feature packs and Grandfather bundles.	12/19/2024	1/1/2025

## Summary of Telecommunications Complaints

*December, 2024*

Total complaints this month - 28

Fiscal year to date - 234

Service Category	Total	Complaint Issue	Company
Wireline	Total: 18	Service Quality - 14 Billing - 4	Qwest - 10 Windstream - 3 Cox - 2 UPN - 1 Citizens - 1 - 1
Cellular	Total: 2	Service Quality - 1 Miscellaneous - 1	Puretalk - 1 Cingular - 1
Internet	Total: 6	Service Quality - 4 Billing - 2	Cox - 3 Qwest - 2 Blair - 1
Cable TV	Total: 1	Service Quality - 1	Time Warner Cable - 1
	Total: 1	Service Quality - 1	Qwest - 1

Savings to date
Wireline: \$15,275.57
Cellular: \$1,803.15
Internet: \$1,999.64
Cable TV: \$0.00
: \$3.10
Total: \$19,081.46

Of the above complaints:

Valentine Area	0 Complaints
Chappell/Oshkosh/Lewellen	0 Complaints
Tariff	0 Complaints

# Outages for December 2024

Company Name	Area	Time of Outage	Time Service Restored	Outage Duration	Count of Affected Lines	Primary Cause	Comments
Windstream	Lincoln	2024-12-27 08:12:00			5,552	Equipment	SS7 Tandem Trunks impacted
Windstream	Lincoln	2024-12-27 08:10:00			22,163	Equipment	