

COMMUNICATIONS & NEBRASKA UNIVERSAL SERVICE FUND AGENDA

May 19, 2026

10:00 AM

- WC-25-208 Accelerating Network Modernization;
WC-25-311 Reforming Legacy Rules for an All-IP Future
- C-5484 In the Matter of the Nebraska Public Service Commission, on its own motion, to administer the Nebraska Broadband Bridge Program in the 2023 program year.
- CPF-2 In the Matter of the Nebraska Public Service Commission, on its own motion, to administer the federal Capital Projects Funds for broadband development in Nebraska.

UNIVERSAL SERVICE FUND

- NUSF-108 In the Matter of the Nebraska Public Service Commission, on its own Motion, to make adjustments to its high-cost distribution mechanism and to make revisions to its reporting requirements.
- NUSF-150 In the Matter of the Nebraska Public Service Commission, on its own motion, to explore additional funding opportunities in the Telehealth program.

REPORTS

Communications Pending List
NUSF Pending List
Tariff Summary

DISCUSSION

Report on Telecommunications Complaints and Outages received by the Communications Department during the preceding month:

Communications Pending Applications

Filed	Appl #	Summary	Att	Protest	Hearing	Officer
2/22/2017	C-4893/PI-207	Redundancy and testing investigation	Shana Knutson	3/27/2017		
2/5/2019	C-5037/PI-223	NPSC/CenturyLink/Service Quality	Shana Knutson	3/9/2019	8/19/2020	Mary Ridder
8/6/2019	C-5069/PI-226	LB 641	Jonathan Smith	9/9/2019		
12/6/2022	C-5461/PI-244	Dark fiber	Sallie Dietrich		9/19/2023	Eric Kamler
3/7/2023	C-5484	Broadband Bridge Act Program 2023	Sallie Dietrich		3/31/2026	Dan Watermeier
3/21/2023	C-5493/PI-245	FCC Prohibited Communications Equipment Attestations	Jonathan Smith		5/10/2023	Christian Mirch
7/5/2023	C-5520/PI-246	FCC Prohibited Communications Equipment Attestations to all Communications Providers	Jonathan Smith			
8/29/2023	C-5529	Precision Agriculture Grant Act	Sallie Dietrich		10/26/2023	Eric Kamler
2/6/2024	C-5561	Broadband Bridge Act Program 2024	Sallie Dietrich		3/26/2024	Dan Watermeier
4/3/2024	C-5564/PI-250	Service outage reporting requirements	Sallie Dietrich		9/30/2024	Christian Mirch
8/6/2024	C-5600	Precision Agriculture Grant Act 2024-2025	Sallie Dietrich		10/1/2024	Eric Kamler
7/19/2024	C-5601	Boundary change/Michael and Bethany Hansmire/Windstream/Great Plains	Shana Knutson	8/23/2024		
7/25/2024	C-5602	Boundary change/Cindy Melcher/Windstream/Great Plains	Jonathan Smith	8/29/2024		
8/7/2025	C-5667/PI-255	Review of pending Lumen/AT&T merger	Sallie Dietrich		3/3/2026	Tim Schram
8/11/2025	C-5669	Boundary change/Haleigh Eschliman/Nebraska Central Telephone Company/CenturyLink	Shana Knutson	9/15/2025		
11/8/2025	C-5682/PI-257	Review of merger between Windstream entities and Uniti Group, LLC	Sallie Dietrich		5/5/2026	Dan Watermeier
12/16/2025	C-5685/PI-259	Investigation of railroad crossing fees	Shana Knutson			
12/19/2025	C-5687	Transfer of Control/Anacoco Capital Partners, LLC and ABC Parent Holdings LP/American Broadband Holding Company/Fastwyre Broadband	Sallie Dietrich	1/26/2026	4/27/2026	Eric Kamler
1/9/2026	C-5688	Transfer of control/Vyve Business Services, LLC/Cable One, Inc. d/b/a Sparklight	Jonathan Smith	2/13/2026		
2/3/2026	C-5692/NUSF-151	ETC Lifeline & NTAP/LTE Wireless, Inc.	Joselyn Luedtke	3/11/2026		
4/10/2026	C-5699	IXC & CLEC Authority/NextCity Networks Nebraska, LLC	Sallie Dietrich	5/20/2026		
4/24/2026	C-5700	Amendment/Qwest Corporation d/b/a CenturyLink QC/Bandwidth.com CLEC, LLC	Jonathan Smith	5/29/2026		
4/20/2026	C-5702	IXC Withdrawal/Legent Comm LLC d/b/a DC Communications	Jonathan Smith	5/26/2026		
4/22/2026	C-5703	Boundary change/Kinkaid Feeders, LLC/Nebraska Central Telephone Company/Windstream	Jonathan Smith	5/27/2026		
4/22/2026	C-5704	IXC withdrawal/NebraskaLink, LLC	Sallie Dietrich	5/27/2026		
5/1/2026	C-5705	Windstream Nebraska, Inc./Seeking to deregulate its Lincoln exchange	Sallie Dietrich	6/8/2026		Dan Watermeier
5/6/2026	C-5706	IXC Withdrawal/Nebraska Central Telecom, Inc. d/b/a NCTC Long Distance, Inc.	Jonathan Smith	6/10/2026		
5/7/2026	C-5707	IXC Withdrawal/AccessLine Communications Corporation	Sallie Dietrich	6/11/2026		
Filed	Appl #	Summary	Att	Protest	Hearing	Officer
12/13/2022	CPF-1	Capital Projects Funds	Shana Knutson			Tim Schram
8/15/2023	CPF-2	Capital Project Funds	Shana Knutson			Tim Schram

NUSF Pending List - 5.19.26

Filed	Docket	Summary	Att	Status	Hearing Officer
3/4/2025	NUSF-32.22 Audit Complaints	Seeking to conduct an inquiry into the failure by certain telecommunications companies to comply with Commission Rules or Orders and impose an administrative Fine.	Shana	Ongoing	n/a
3/19/2026	NUSF 37.469-37.482 & TRS 31-40 Remittance Complaints	Pending: 37.475 Magna5 LLC., 37.479 Troomi Wireless, Inc., 37.480 Tube, Inc., 37.481 Unitas Global Inc., TRS-34 Global Connection Inc. of America., TRS-40 Tube.	Jon	Pending	n/a
4/28/2026	NUSF-139 PO#11 Modification High-Cost Federal-State Grants	In the Matter of the Nebraska Public Service Commission, on its own Motion, to consider appropriate modifications to the high-cost distribution and reporting mechanisms in its Universal Service Fund program in light of federal and state infrastructure grants. Hearing: Tuesday, June 16, 2026, at 1:00 p.m., Central Time. Comments: Interested parties may file comments responsive to the issues/proposals described above on or before May 28, 2026, at 5:00 p.m., Central Time. Commenting parties should electronically submit their comments to psc.nusf@nebraska.gov. Published in the Daily Record on 5/1/2026	Shana	Pending	Schram
2/4/2025	NUSF-143 Wireless Program	Seeking to implement policies related to dedicated universal service support for wireless telecommunications services.	Shana	Ongoing	
10/7/2025	NUSF-148.01-148.09 Transition Support Applications	Seeking transition of ongoing high-cost Nebraska Universal Service Support for eligible served locations.	Shana	Ongoing	Schram
4/7/2026	NUSF-148.09 Transition Support Applications	In the Matter of Glenwood Telecommunications, Inc., seeking transition of ongoing high-cost Nebraska Universal Service Support for eligible served locations in Citizens Telecommunications Company of Nebraska territory. HO Orders Modifying Procedural Schedule.	Shana	Ongoing	Schram
11/3/2025	NUSF-148.10-148.12 Transition Support Applications	Seeking transition of ongoing high-cost Nebraska Universal Service Support for eligible served locations.	Shana	Suspended	Schram
12/16/2025	NUSF-150 TeleHealth Program	In the Matter of the Nebraska Public Service Commission, on its own motion, to explore additional funding opportunities in the Telehealth Program.	Shana	Ongoing	Mirch
2/3/2026	NUSF-151/C-5692 LTE Wireless Providing NTAP & Lifeline	In the Matter of the Application of LTE Wireless, Inc., New York, New York, seeking statewide designation as an Eligible Telecommunications Carrier in the State of Nebraska for the limited purpose of providing Lifeline and Nebraska Telephone Assistance Program services to qualifying customers.	Sallie	Ongoing	

Summary of Telecommunications Complaints

April, 2026

Total complaints this month - 65

Fiscal year to date - 448

Service Category	Total	Complaint Issue	Company
Wireline	Total: 22	Service Quality - 15 Telemarketing - 5 Broadband - 1 Billing - 1	Qwest - 10 Blair - 4 NTT - 2 Cox - 2 ATTE - 2 Windstream - 1 Onvoy - 1
Cellular	Total: 12	Service Quality - 4 Telemarketing - 3 Miscellaneous - 3 Customer Service - 1 Billing - 1	Verizon - 5 T-Mobile - 5 Boost - 1 Best Buy Health, Inc. - 1
Transmission Line	Total: 2	Broadband - 2	Windstream - 1 ATTE - 1
Internet	Total: 20	Service Quality - 9 Miscellaneous - 4 Billing - 4 Customer Service - 1 Carrier to Carrier - 1 Broadband - 1	Qwest - 6 ATTE - 4 Time Warner Cable - 3 Metro - 2 Cox - 2 Windstream - 1 Eagle Broadband Investment, LLC - 1 Allo - 1
Cable TV	Total: 3	Service Quality - 2 Billing - 1	dishNET - 2 Time Warner Cable - 1
	Total: 6	Miscellaneous - 5 Broadband - 1	Qwest - 2 ATTE - 2 Windstream - 1 Metro - 1

Savings to date
Wireline: \$14,018.28
Cellular: \$3,365.61
Voice over IP: \$0.00
Transmission Line: \$0.00
Internet: \$10,296.24
Cable TV: \$1,039.21

: \$92.90
Total: \$28,812.24

Outages for April 2026

Short Name	Area	Time of Outage	Time Service Restored	Outage Duration	Count of Affected Lines	Primary Cause	Comments
Cox	Omaha 68127	2026-04-17 10:07:00	2026-04-17 14:21:00	0 days 4 hours 14 minutes	125	Equipment	Node downstream issue. Cleared but repairs still required. Amplifier was reset, level adjustments were made and the previously temporary cable repair was transitioned to a permanent repair.
Windstream	Hastings	2026-04-20 00:12:00	2026-04-20 06:04:00	0 days 5 hours 52 minutes	198	Damaged Cable	Maintenance to relocate existing cables to remove from conflict with a state road move in Hastings. Partial impact went past the scheduled window due to new fiber being broken prior to splicing from suspected damage during back fill. Damaged fiber was repaired and maintenance splicing was completed.
Windstream	Hastings	2026-04-20 00:12:00	2026-04-20 11:41:00	0 days 11 hours 29 minutes	26	Damaged Cable	As with other 4/20 Windstream outage, this was due to maintenance for a road project
Cox	Omaha 68144	2026-04-22 19:25:00	2026-04-22 22:15:00	0 days 2 hours 50 minutes	110	Equipment	Failed inverter module. Inverter module replaced restoring service