

COMMUNICATIONS & NEBRASKA UNIVERSAL SERVICE FUND AGENDA

March 17, 2026

10:00 AM

C-5689 In the Matter of the Application of BKLG, LLC, Grand Island, seeking authority to receive telecommunications capability service from the Doniphan Exchange of the Hamilton Telephone Company.

UNIVERSAL SERVICE FUND

NUSF-1 PO#7 In the Matter of the Nebraska Public Service Commission, on its own motion, seeking to establish guidelines for administration of the Nebraska Universal Service Fund: **UComeTel, Inc.**

NUSF-1 PO#7 In the Matter of the Nebraska Public Service Commission, on its own motion, seeking to establish guidelines for administration of the Nebraska Universal Service Fund: **Spectrotel of the West, LLC.**

NUSF-1 PO#7 In the Matter of the Nebraska Public Service Commission, on its own motion, seeking to establish guidelines for administration of the Nebraska Universal Service Fund: **SCS Communications, LLC.**

NUSF-133 PO#4 In the Matter of the Nebraska Public Service Commission, on its own motion, to implement standards for the verification of broadband service provider coverage and speed data.

REPORTS

Communications Pending List

NUSF Pending List

Tariff Summary

DISCUSSION

Report on telecommunications complaints and outages received by the Communications Department during the preceding month:

Communications Pending Applications

Filed	Appl #	Summary	Att	Protest	Hearing	Officer
2/22/2017	C-4893/PI-207	Redundancy and testing investigation	Shana Knutson	3/27/2017		
2/5/2019	C-5037/PI-223	NPSC/CenturyLink/Service Quality	Shana Knutson	3/9/2019	8/19/2020	Mary Ridder
8/6/2019	C-5069/PI-226	LB 641	Jonathan Smith	9/9/2019		
12/6/2022	C-5461/PI-244	Dark fiber	Sallie Dietrich		9/19/2023	Eric Kamler
3/7/2023	C-5484	Broadband Bridge Act Program 2023	Sallie Dietrich		3/31/2026	Dan Watermeier
3/21/2023	C-5493/PI-245	FCC Prohibited Communications Equipment Attestations	Jonathan Smith		5/10/2023	Christian Mirch
7/5/2023	C-5520/PI-246	FCC Prohibited Communications Equipment Attestations to all Communications Providers	Jonathan Smith			
8/29/2023	C-5529	Precision Agriculture Grant Act	Sallie Dietrich		10/26/2023	Eric Kamler
2/6/2024	C-5561	Broadband Bridge Act Program 2024	Sallie Dietrich		3/26/2024	Dan Watermeier
4/3/2024	C-5564/PI-250	Service outage reporting requirements	Sallie Dietrich		9/30/2024	Christian Mirch
8/6/2024	C-5600	Precision Agriculture Grant Act 2024-2025	Sallie Dietrich		10/1/2024	Eric Kamler
7/19/2024	C-5601	Boundary change/Michael and Bethany Hansmire/Windstream/Great Plains	Shana Knutson	8/23/2024		
7/25/2024	C-5602	Boundary change/Cindy Melcher/Windstream/Great Plains	Jonathan Smith	8/29/2024		
8/7/2025	C-5667/PI-255	Review of pending Lumen/AT&T merger	Sallie Dietrich		3/3/2026	Tim Schram
8/11/2025	C-5669	Boundary change/Haleigh Eschliman/Nebraska Central Telephone Company/CenturyLink	Shana Knutson	9/15/2025		
11/8/2025	C-5682/PI-257	Review of merger between Windstream entities and Uniti Group, LLC	Sallie Dietrich			Dan Watermeier
1/6/2026	C-5684	TRS Surcharge 2026	Jonathan Smith		3/24/2026	Tim Schram
12/16/2025	C-5685/PI-259	Investigation of railroad crossing fees	Shana Knutson			
12/19/2025	C-5687	Transfer of Control/Anacoco Capital Partners, LLC and ABC Parent Holdings LP/American Broadband Holding Company/Fastwyre Broadband	Sallie Dietrich	1/26/2026		
1/9/2026	C-5688	Transfer of control/Vyve Business Services, LLC/Cable One, Inc. d/b/a Sparklight	Jonathan Smith	2/13/2026		
1/14/2026	C-5689	Boundary change/BKLG, LLC/Hamilton/Windstream Nebraska, Inc.	Jonathan Smith	2/19/2026		
1/16/2026	C-5691	Boundary change/Nathan Frerichs/Glenwood Telephone Membership Corp/Frontier Communications of America, Inc.	Jonathan Smith	2/23/2026		
2/3/2026	C-5692/NUSF-151	ETC Lifeline & NTAP/LTE Wireless, Inc.	Sallie Dietrich	3/11/2026		
2/11/2026	C-5693	IXC withdrawal/Correct Solutions, LLC	Jonathan Smith	3/18/2026		
3/2/2026	C-5694	IXC and CLEC Withdrawal/CBTS Technology Solutions LLC	Sallie Dietrich	4/8/2026		
3/5/2026	C-5695	IXC Authority/Hershey Cooperative Telephone Company	Jonathan Smith	4/9/2026		
Filed	Appl #	Summary	Att	Protest	Hearing	Officer
12/13/2022	CPF-1	Capital Projects Funds	Shana Knutson			Tim Schram
8/15/2023	CPF-2	Capital Project Funds	Shana Knutson			Tim Schram

Tariffs

<i>Carrier Name</i>	<i>Description</i>	<i>Date Filed</i>	<i>Date Effective</i>
AT&T Enterprises, LLC	Discontinue AT&T EasyReach 800 Service	2/27/2026	3/6/2026
Securus Technologies	Add new FCC call rate caps and remove old FCC language	2/27/2026	4/6/2026

NUSF Pending Applications

Filed	Appl #	Summary	Att	Status	Officer	Comments
3/4/2025	NUSF-32.22	Seeking to conduct an inquiry into the failure by certain telecommunications companies to comply with Commission Rules or Orders and impose an administrative Fine.	Shana Knutson	Ongoing	n/a	
10/16/2024	NUSF-92 PO#16	To administer the NUSF Broadband Program	Shana Knutson	Ongoing	n/a	
12/17/2024	NUSF-108	Seeking to make adjustments to the high-cost distribution mechanism and revise reporting requirements.	Shana Knutson	Ongoing	n/a	
2/4/2025	NUSF-143	Seeking to implement policies related to dedicated universal service support for wireless telecommunications services	Shana Knutson	Ongoing	n/a	
10/7/2025	NUSF-148.01-148.09	Seeking transition of ongoing high-cost Nebraska Universal Service Support for eligible served locations.	Shana Knutson	Ongoing	Tim Schram	
11/3/2025	NUSF-148.10-148.12	Seeking transition of ongoing high-cost Nebraska Universal Service Support for eligible served locations.	Shana Knutson	Suspended	Tim Schram	
12/16/2025	NUSF-150	In the Matter of the Nebraska Public Service Commission, on its own motion, to explore additional funding opportunities in the Telehealth Program.	Shana Knutson	Ongoing	Christian Mirch	

Summary of Telecommunications Complaints

February, 2026

Total complaints this month - 35

Fiscal year to date - 334

Service Category	Total	Complaint Issue	Company
Wireline	Total: 14	Service Quality - 4 Carrier to Carrier - 3 Miscellaneous - 2 Billing - 2 - 2 Telemarketing - 1	Qwest - 3 Cox - 3 Windstream - 2 Great Plains - 2 Verizon - 1 Spectrum - 1 Hemingford - 1 Blair - 1
Cellular	Total: 10	Service Quality - 3 Carrier to Carrier - 2 Billing - 2 Telemarketing - 1 Miscellaneous - 1 Customer Service - 1	Verizon - 8 T-Mobile - 1 IWS - 1
Voice over IP	Total: 1	Miscellaneous - 1	Skye - 1
Internet	Total: 9	Service Quality - 4 Broadband - 2 Miscellaneous - 1 Customer Service - 1 Billing - 1	Qwest - 3 ATTE - 3 Pinpoint - 1 Great Plains - 1 Cox - 1
	Total: 1	Billing - 1	Windstream - 1

Savings to date
Wireline: \$10,762.86
Cellular: \$3,150.74
Voice over IP: \$0.00
Transmission Line: \$0.00
Internet: \$6,897.52
Cable TV: \$1,019.21
: \$92.90
Total: \$21,923.23

Outages for February 2026

Name	Area	Time of Outage	Time Service Restored	Outage Duration	Count of Affected Lines	Primary Cause	Comments
Cox	Omaha 68127	2026-02-24 12:35:00	2026-02-24 15:18:00	0 days 2 hours 43 minutes	125	Equipment	Hardware Failure. Housing to housing assembly. A hardware failure was identified, the housing-to-housing assembly was replaced restoring service.