

COMMUNICATIONS & NEBRASKA UNIVERSAL SERVICE FUND AGENDA

January 13, 2026

10:00 AM

C-5600 In the Matter of the Nebraska Public Service Commission, on its own motion, to administer the Precision Agriculture Infrastructure Grant Program in the 2024-2025 program year.

C-5678/ In the Matter of the Application of Assurance Wireless USA, L.P., Bellevue, Washington, seeking authority to expand its Eligible Telecommunications Carrier designation for the purpose of providing NTAP and Lifeline services in additional wire centers.

NUSF-149

UNIVERSAL SERVICE FUND

NUSF-1, PO #6 In the Matter of the Nebraska Public Service Commission, on its own motion, seeking to establish guidelines for administration of the Nebraska Universal Fund: **Glenwood Telephone Membership Corp.**

NUSF-1, PO #6 In the Matter of the Nebraska Public Service Commission, on its own motion, seeking to establish guidelines for administration of the Nebraska Universal Service Fund: **Glenwood Communications**

NUSF-1, PO#7 In the Matter of the Nebraska Public Service Commission, on its own motion, seeking to establish guidelines for administration of the Nebraska Universal Service Fund: **Telmate LLC., d/b/a ViaPath Technologies.**

NUSF-1, PO#7 In the Matter of the Nebraska Public Service Commission, on its own motion, seeking to establish guidelines for administration of the Nebraska Universal Service Fund: **Mitel Cloud Services Inc.**

REPORTS

Communications Pending Application List
NUSF Docket Status
Tariff Summary
NUSF Fund Status Report

DISCUSSION

Report on telecommunications complaints and outages received by the Communications Department during the preceding month:

Communications Pending Applications

Filed	Appl #	Summary	Att	Protest	Hearing	Officer
7/9/2024	911-78/DC-104/C-5596	Windstream	Sara Hulac			
2/7/2017	C-4892	Show Cause for Centurylink	Shana Knutson	3/13/2017	3/28/2017	Tim Schram
2/22/2017	C-4893/PI-207	Redundancy and testing investigation	Shana Knutson	3/27/2017		
2/5/2019	C-5037/PI-223	NPSC/CenturyLink/Service Quality	Shana Knutson	3/9/2019	8/19/2020	Mary Ridder
8/6/2019	C-5069/PI-226	LB 641	Jonathan Smith	9/9/2019		
12/6/2022	C-5461/PI-244	Dark fiber	Sallie Dietrich		9/19/2023	Eric Kamler
3/7/2023	C-5484	Broadband Bridge Act Program 2023	Sallie Dietrich		9/17/2024	Dan Watermeier
3/21/2023	C-5493/PI-245	FCC Prohibited Communications Equipment Attestations	Jonathan Smith		5/10/2023	Christian Mirch
7/5/2023	C-5520/PI-246	FCC Prohibited Communications Equipment Attestations to all Communications Providers	Jonathan Smith			
8/29/2023	C-5529	Precision Agriculture Grant Act	Sallie Dietrich		10/26/2023	Eric Kamler
2/6/2024	C-5561	Broadband Bridge Act Program 2024	Sallie Dietrich		3/26/2024	Dan Watermeier
4/3/2024	C-5564/PI-250	Service outage reporting requirements	Sallie Dietrich		9/30/2024	Christian Mirch
8/6/2024	C-5600	Precision Agriculture Grant Act 2024-2025	Sallie Dietrich		10/1/2024	Eric Kamler
7/19/2024	C-5601	Boundary change/Michael and Bethany Hansmire/Windstream/Great Plains	Shana Knutson	8/23/2024		
7/25/2024	C-5602	Boundary change/Cindy Melcher/Windstream/Great Plains	Jonathan Smith	8/29/2024		
8/5/2025	C-5666	Transfer of control/Charter Charter Communications, Inc./Cox Enterprises, Inc./Cox Communications, Inc./Cox Nebraska Telcom, LLC/Unite Private Networks, LLC	Sallie Dietrich	9/10/2025	12/16/2025	Dan Watermeier
8/7/2025	C-5667/PI-255	Review of pending Lumen/AT&T merger	Sallie Dietrich		3/3/2026	Tim Schram
8/11/2025	C-5669	Boundary change/Haleigh Eschliman/Nebraska Central Telephone Company/CenturyLink	Shana Knutson	9/15/2025		
10/29/2025	C-5678/NUSF-149	Expand ETC/Assurance Wireless USA, L.P.	Sallie Dietrich	12/3/2025		
11/8/2025	C-5682/PI-257	Review of merger between Windstream entities and Uniti Group, LLC	Sallie Dietrich			Dan Watermeier
1/6/2026	C-5684	TRS Surcharge 2026	Jonathan Smith			
12/16/2025	C-5685/PI-259	Investigation of railroad crossing fees	Shana Knutson			
12/15/2025	C-5686	Boundary change/Coleen Suing/Hartington/Great Plains	Sallie Dietrich	1/21/2026		
12/19/2025	C-5687	Transfer of Control/Anacoco Capital Partners, LLC and ABC Parent Holdings LP/American Broadband Holding Company/Fastwyre Broadband	Sallie Dietrich	1/26/2026		
Filed	Appl #	Summary	Att	Protest	Hearing	Officer
12/13/2022	CPF-1	Capital Projects Funds	Shana Knutson			Tim Schram
8/15/2023	CPF-2	Capital Project Funds	Shana Knutson			Tim Schram

Universal Service Pending Applications							
Docket	Date Opened Received	Hrg. Officer	Atty	Description	Status	Comments	
NUSF-32.22	3/4/2025	Schram	SK	Seeking to conduct an inquiry into the failure by certain telecommunications companies to comply with Commission Rules or Orders and impose an administrative fine: Order Initiating Show Cause and Setting Hearing	Pending	Schedule Show Cause Hearing for April 15, 2025 at 11:00 a.m., Commission Hearing Room.	
Universal Remittance Complaints							
NUSF-37.466	12/16/2025		JS	Request to open remittance complaint against Dagobah Systems, Inc. for late-filed remittance worksheets	Pending	Submission of Civil Penalty and Signed Stipulated Agreement.	
NUSF-37.467	12/16/2025		JS	Request to open remittance complaint against Global Connections Inc. Of America for late-filed remittance worksheets	Pending	Submission of Civil Penalty and Signed Stipulated Agreement.	
NUSF-37.468	12/16/2025		JS	Request to open remittance complaint against Interface Security Systems LLC for late-filed remittance worksheets	Pending	Submission of Civil Penalty and Signed Stipulated Agreement.	
Universal Service Dockets							
NUSF-92, PO #16	10/16/2024		SK	To administer the NUSF Broadband Program	Pending	Grant application window opens November 18, 2024, and closes January 13, 2025.	
NUSF-108	12/17/2024		SK	Seeking to make adjustments to the high-cost distribution mechanism and revise reporting requirements	Pending	On-going.	
NUSF-133 PO#3	10/7/2025		SD	In the Matter of the Nebraska Public Service Commission, on its own motion, to implement standards for the verification of broadband service provider coverage and speed data. To enter an order seeking comment and notice of hearing.	Pending	Comments on the topics described above shall be due to the Commission by Friday, November 14, 2025, at 3:00 p.m. to: psc.nusf@nebraska.gov Hearing shall be held on Monday, December 8, 2025, at 2:30 p.m.	
NUSF-139 PO #8	8/26/2025		SK	In the Matter of the Nebraska Public Service Commission, on its own Motion, to consider appropriate modifications to the high-cost distribution and reporting mechanisms in its Universal Service Fund program in light of federal and state infrastructure grants. To enter an order requesting pre-filed testimony and setting hearing	Pending	Comments of Interested parties may file in the form of pre-filed testimony, on or before September 16, 2025 at 5:00 p.m. to: psc.nusf@nebraska.gov Hearing shall be held on September 30, 2025 at 1:30 p.m.	
NUSF-143	2/4/2025		SK	Seeking to implement policies related to dedicated universal service support for wireless telecommunications services	Pending	Initial Comments due March 3, 2025 with reply comments due March 28, 2025.	
NUSF-148.01-148.9	10/7/2025		SK	Seeking transition of ongoing high-cost Nebraska Universal Service Support for eligible served locations.	Pending	Protest date on or before Monday, November 10, 2025	
148.10-148.12	11/3/2025			Seeking transition of ongoing high-cost Nebraska Universal Service Support for eligible served locations.	Pending	Protest date on or before Wednesday, December 3, 2025	
C-5678/NUSF-149	10/29/2025		SD	Expand ETC/Assurance Wireless USA, L.P.	1/6/2025	Pending Order granting expansion of ETC designation	

NUSF-150	12/16/2025		SK	In the Matter of the Nebraska Public Service Commission, on its own motion, to explore additional funding opportunities in the Telehealth Program.	Pending	<p>Entered an Order Opening Docket , Seeking Comment and Setting Hearing.</p> <p>Comment Deadline</p> <p>Comments responsive to the issues raised herein may be filed on or before January 29, 2026, at 5:00 p.m., Central Time. Comments may be submitted to: psc.nusf@nebraska.gov. Reply comments and information may be filed with the Commission on or before February 12, 2026, at 5:00 p.m., Central Time, in the same manner. Persons submitting reply comments are asked to electronically serve a copy of their comments on those filing initial comments. (Published in Daily Record 12/18/2025)</p> <p>Workshop</p> <p>A public workshop will be held on Tuesday, February 24, 2026, at 1:30 p.m., Central Time, in the Commission Hearing Room, 300 The Atrium Building, 1200 N Street, Lincoln, NE 68508 and via WebEx. (Published in Daily Record 12/22/2025)</p>
Version 1.13.26						

Monthly NUSF Snapshot

As of:

11/30/2025

NUSF Payments

Amounts in thousand of \$

	Current Month	Year to Date
High Cost	\$3,476	\$39,742
Lifeline	\$4	\$42
Telehealth	\$0	\$0
E-Rate	\$0	\$0
E-Rate	\$0	\$0
Grant	\$9,299	\$45,649
NUSF-92	\$0	\$5,924
NUSF-92 PO10	\$0	\$0
NUSF-99	\$7,932	\$30,460
NUSF-108	\$577	\$4,141
E-Rate	\$0	\$0
NUSF-131	\$790	\$5,124
Grand Total	\$12,779	\$85,433

NUSF Remittances

Amounts in thousand of \$

	Current Month	Year to Date
Reported Remittances	\$3,941	\$43,551
Prepaid Remittances	\$136	\$2,591
Grand Total	\$4,077	\$46,142

Committed and Outstanding Grants

Amounts in thousand of \$

		Committed Balance
92	92-2016: Broadband Adoption	\$48
	92-2016: NEBP	\$129
	92-2019: Wireless	\$446
	92-2020: Wireless	\$2,853
	92-2021: Wireless	\$1,967
	92-2022: Wireless	\$1,991
92 Committed	92 Committed-2020: BB Adoption/COVID	\$772
	92 Committed-2024: Wireless	\$1,617
99	99-2020: NEBP	\$180
	99-2021: NEBP	\$1,026
	99-2023: NEBP	\$13,687
99 Committed	99 Committed-2025: NEBP	\$7,659
108	108-2021: NEBP	\$869
	108-2022: NEBP	\$494
	108-2023: NEBP	\$3,911
	108-2024: NEBP	\$2,376
108 Committed	108 Committed-2024: NEBP	\$865
	108 Committed-2025: NEBP	\$831
131 Committed	131 Committed-2023: NEBP-RO	\$880
	131 Committed-2024: NEBP-RO	\$1,161
131	131-2024: NEBP-RO	\$15,109
Grand Total		\$58,871

NUSF Balance

Amounts in thousand of \$

as of

11/30/2025	EOP Adjusted Balance	\$	76,586
	Committed Balance	\$	58,871
	Uncommitted Balance	\$	17,715

Summary of Telecommunications Complaints

December, 2025

Total complaints this month - 69

Fiscal year to date - 271

Service Category	Total	Complaint Issue	Company
Wireline	Total: 12	Service Quality - 8 Billing - 3 Miscellaneous - 1	Windstream - 4 Blair - 4 Qwest - 3 CenturyLink - 1
Cellular	Total: 3	Billing - 3	Verizon - 2 ATTE - 1
Internet	Total: 47	Service Quality - 42 Miscellaneous - 2 Broadband - 2 Customer Service - 1	Blair - 40 Qwest - 3 Cox - 2 Windstream - 1 Google Fiber - 1
Cable TV	Total: 4	Service Quality - 2 Billing - 2	Blair - 3 Time Warner Cable - 1
	Total: 3	Miscellaneous - 3	Qwest - 2 FiberFirst - 1

Savings to date
Wireline: \$8,759.60
Cellular: \$2,239.00
Transmission Line: \$0.00
Internet: \$6,057.42
Cable TV: \$1,007.21
: \$0.00
Total: \$18,063.23

Of the above complaints:

Valentine Area	0 Complaints
Chappell/Oshkosh/Lewellen	0 Complaints

Outages for December 2025

Short Name	Area	Time of Outage	Time Service Restored	Outage Duration	Count of Affected Lines	Primary Cause	Secondary Cause	Comments
Diller	Northwest Diller; 577 PWF Road, Jefferson County	2025-12-03 07:30:00	2025-12-03 09:30:00	0 days 2 hours 0 minutes	13	Damaged Cable		Vehicle hit and destroyed fiber optic splitter pedestal. Splitter pedestal was replaced and reset. Fiber was spliced to restore service.
Qwest	Gering	2025-12-05 01:43:00	2025-12-05 03:15:00	0 days 1 hours 32 minutes	16,080	Equipment		A portion of the Gering switch could not process calls. The fiber was spliced to restore service.
Plainview	Plainview	2025-12-10 10:25:00	2025-12-10 18:00:00	0 days 7 hours 35 minutes	40	Cable Cut	Contractor - Good Locates	While plowing fiber for Viaero this morning, Bauer Underground cut one of our rural fibers. (About 10:25am). Our facilities were correctly located. The new cable was spliced and services were restored.
Qwest	Kimball, Scottsbluff, Potter	2025-12-22 10:08:00	2025-12-23 12:26:00	1 days 2 hours 18 minutes	562	Equipment		A portion of the Kimball, Scottsbluff, and Potter switched are not processing toll calls. Service restored without Lumen intervention or isolation.
Qwest	Scottsbluff	2025-12-22 09:08:00			489	Equipment		The Scottsbluff switch is not processing toll calls.
Qwest	Lyman	2025-12-22 14:43:00	2025-12-22 22:36:00	0 days 7 hours 53 minutes	1,022	Equipment		Lyman switch is not processing toll calls. Commercial power resumed.
Windstream	Clatonia, De Witt, Western	2025-12-25 05:55:00	2025-12-25 20:02:00	0 days 14 hours 7 minutes	173	Damaged Cable	Animals	An animal damaged 8 count fiber on SW 100th Rd, De Witt. Approximately 500 feet of new cable was installed to replace the damaged fiber.