

COMMUNICATIONS & NEBRASKA UNIVERSAL SERVICE FUND AGENDA

November 4, 2025

10:00 AM

UNIVERSAL SERVICE FUND

NUSF-1, PO#7 In the Matter of the Commission, on its own Motion, seeking to establish guidelines for administration of the Nebraska Universal Service Fund: **Ooma, Inc.**

NUSF-1, PO#7 In the Matter of the Commission, on its own Motion, seeking to establish guidelines for administration of the Nebraska Universal Service Fund: **Skype Communications US Corp.**

REPORTS

Communications Pending Application List

NUSF Docket Status

Tarriff Summary

DISCUSSION

Report on telecommunications complaints and outages received by the Communications Department during the preceding month:

Communications Pending Applications

Filed	Appl #	Summary	Att	Protest	Hearing	Officer
7/9/2024	911-78/DC-104/C-5596	Windstream	Sara Hulac			
2/7/2017	C-4892	Show Cause for Centurylink	Shana Knutson	3/13/2017	3/28/2017	Tim Schram
2/22/2017	C-4893/PI-207	Redundancy and testing investigation	Shana Knutson	3/27/2017		
2/5/2019	C-5037/PI-223	NPSC/CenturyLink/Service Quality	Shana Knutson	3/9/2019	8/19/2020	Mary Ridder
8/6/2019	C-5069/PI-226	LB 641	Jonathan Smith	9/9/2019		
12/6/2022	C-5461/PI-244	Dark fiber	Sallie Dietrich		9/19/2023	Eric Kamler
3/7/2023	C-5484	Broadband Bridge Act Program 2023	Sallie Dietrich		9/17/2024	Dan Watermeier
3/21/2023	C-5493/PI-245	FCC Prohibited Communications Equipment Attestations	Jonathan Smith		5/10/2023	Christian Mirch
7/5/2023	C-5520/PI-246	FCC Prohibited Communications Equipment Attestations to all Communications Providers	Jonathan Smith			
8/29/2023	C-5529	Precision Agriculture Grant Act	Sallie Dietrich		10/26/2023	Eric Kamler
2/6/2024	C-5561	Broadband Bridge Act Program 2024	Sallie Dietrich		3/26/2024	Dan Watermeier
4/3/2024	C-5564/PI-250	Service outage reporting requirements	Sallie Dietrich		9/30/2024	Christian Mirch
8/6/2024	C-5600	Precision Agriculture Grant Act 2024-2025	Sallie Dietrich		10/1/2024	Eric Kamler
7/19/2024	C-5601	Boundary change/Michael and Bethany Hansmire/Windstream/Great Plains	Shana Knutson	8/23/2024		
7/25/2024	C-5602	Boundary change/Cindy Melcher/Windstream/Great Plains	Jonathan Smith	8/29/2024		
6/26/2025	C-5662	CLEC Authority/Fiber AssetCo LLC	Shana Knutson	7/31/2025		
6/27/2025	C-5663	Assignment of certain assets and customers/Crown Castle Fiber LLC/Fiber AssetCo LLC	Shana Knutson	8/6/2025		
7/15/2025	C-5665	Boundary change/Mark Walker/Pierce Telephone/CenturyLink	Jonathan Smith	8/20/2025		
8/5/2025	C-5666	Transfer of control/Charter Charter Communications, Inc./Cox Enterprises, Inc./Cox Communications, Inc./Cox Nebraska Telcom, LLC/Unite Private Networks, LLC	Sallie Dietrich	9/10/2025		
8/7/2025	C-5667/PI-255	Review of pending Lumen/AT&T merger	Sallie Dietrich		11/4/2025	Tim Schram
8/11/2025	C-5669	Boundary change/Haleigh Eschliman/Nebraska Central Telephone Company/CenturyLink	Shana Knutson	9/15/2025		
8/13/2025	C-5670	Transfer of Control/SQF, LLC/GP Holdings	Sallie Dietrich	9/18/2025		
10/6/2025	C-5675	Boundary change/Mark Hans/Hartington/Great Plains	Sallie Dietrich	11/10/2025		
9/26/2025	C-5676	CLEC Authority/eNetworks, LLC	Jonathan Smith	10/31/2025		
10/9/2025	C-5677	Boundary change/Iris Bergen/Hamilton/Windstream	Sallie Dietrich	11/19/2025		
10/29/2025	C-5678/NUSF-149	Expand ETC/Assurance Wireless USA, L.P.	Sallie Dietrich			
Filed	Appl #	Summary	Att	Protest	Hearing	Officer
12/13/2022	CPF-1	Capital Projects Funds	Shana Knutson			Tim Schram
8/15/2023	CPF-2	Capital Project Funds	Shana Knutson			Tim Schram

Universal Service Pending Applications						
<u>Docket</u>	<u>Date Opened Received</u>	<u>Hrg. Officer</u>	<u>Atty</u>	<u>Description</u>	<u>Status</u>	<u>Comments</u>
NUSF-32.22	3/4/2025	Schram	SK	Seeking to conduct an inquiry into the failure by certain telecommunications companies to comply with Commission Rules or Orders and impose an administrative fine: Order Initiating Show Cause and Setting Hearing	Pending	Schedule Show Cause Hearing for April 15, 2025 at 11:00 a.m., Commission Hearing Room.
Universal Service Dockets						
NUSF-92, PO #16	10/16/2024		SK	To administer the NUSF Broadband Program	Pending	Grant application window opens November 18, 2024, and closes January 13, 2025.
NUSF-108	12/17/2024		SK	Seeking to make adjustments to the high-cost distribution mechanism and revise reporting requirements	Pending	On-going.
NUSF-133 PO#3	10/7/2025		SD	In the Matter of the Nebraska Public Service Commission, on its own motion, to implement standards for the verification of broadband service provider coverage and speed data. To enter an order seeking comment and notice of hearing.		Comments on the topics described above shall be due to the Commission by Friday, November 14, 2025, at 3:00 p.m. to: psc.nusf@nebraska.gov Hearing shall be held on Monday, December 8, 2025, at 2:30 p.m.
NUSF-139 PO #8	8/26/2025		SK	In the Matter of the Nebraska Public Service Commission, on its own Motion, to consider appropriate modifications to the high-cost distribution and reporting mechanisms in its Universal Service Fund program in light of federal and state infrastructure grants. To enter an order requesting pre-filed testimony and setting hearing	Pending	Comments of Interested parties may file in the form of pre-filed testimony, on or before September 16, 2025 at 5:00 p.m. to: psc.nusf@nebraska.gov Hearing shall be held on September 30, 2025 at 1:30 p.m.
NUSF-143	2/4/2025		SK	Seeking to implement policies related to dedicated universal service support for wireless telecommunications services	Pending	Initial Comments due March 3, 2025 with reply comments due March 28, 2025.
Version 11.4.25						

Tariffs

<i>Carrier Name</i>	<i>Description</i>	<i>Date Filed</i>	<i>Date Effective</i>
Qwest Corporation d/b/a CenturyLink QC	Deletes VERSANET because it is an obsolete feature.	10/20/2025	11/1/2025
Securus Technologies, LLC	FCC Rate Cap	10/24/2025	11/3/2025

COMMISSIONERS:
ERIC KAMLER
CHRISTIAN MIRCH
TIM SCHRAM
KEVIN STOCKER
DAN WATERMEIER



October 27, 2025

To: Autodialer Operators, Political Parties, Campaign Consultants, and other Interested Parties

From: The Nebraska Public Service Commission

RE: **Informational Seminar on Automatic Dialing-Announcing Device Rules**

With another election cycle on the horizon, the Nebraska Public Service Commission (Commission) will be conducting an informational seminar on the use of automatic dialing-announcing devices (autodialers) in Nebraska. This seminar will be for the purpose of educating interested parties on the statutory requirements for the use of autodialers. Participants will also be given the opportunity to ask questions.

All parties interested in using autodialers to place calls are invited to attend the seminar on **Tuesday, November 18, 2025 at 1:30 p.m. CST**, in the Commission Hearing Room located on 3rd Floor of the Atrium Building, 12th and N Street in Lincoln, and via Webex at <https://sonvideo.webex.com/meet/PSCWebex>. Voice access will be available by dialing 408-418-9388, Access Code 2485 596 7539. The seminar will focus on the requirements of the Automatic Dialing-Announcing Device Act (ADAD Act) and Commission policies and procedures surrounding the use of autodialers to make robocalls to Nebraska citizens.

Any campaigns or groups considering using autodialers in the upcoming election are urged to attend this important and informative seminar. If you have any questions in advance of the seminar, please reach out to Cullen Robbins, Director of the Telecommunications Department, at (402) 471-3101.

Gregory J. Walklin, Executive Director
Public Service Commission

P.O. Box 94927
300 The Atrium, 1200 N Street
Lincoln, Nebraska 68509

OFFICE 402-471-3101 FAX 402-471-0254
CONSUMER HOTLINE 800-526-0017

psc.nebraska.gov

Summary of Telecommunications Complaints

October, 2025

Total complaints this month - 40

Fiscal year to date - 157

Service Category	Total	Complaint Issue	Company
Wireline	Total: 28	Service Quality - 17 Miscellaneous - 9 Billing - 2	Qwest - 15 Blair - 4 Cox - 2 Citizens - 2 - 2 Windstream - 1 Vyve Broadband - 1 Metro - 1
Cellular	Total: 3	Service Quality - 2 Billing - 1	Verizon - 1 Consumer Cellular - 1 Cingular - 1
Internet	Total: 8	Service Quality - 5 Miscellaneous - 2 Billing - 1	Qwest - 2 Great Plains - 2 Verizon - 1 Metro - 1 Cox - 1 Blair - 1
Cable TV	Total: 1	Service Quality - 1	Blair - 1

Savings to date
Wireline: \$3,692.13
Cellular: \$774.85
Transmission Line: \$0.00
Internet: \$992.29
Cable TV: \$0.00
Total: \$5,459.27

Of the above complaints:

Valentine Area	0 Complaints
Chappell/Oshkosh/Lewellen	0 Complaints

Outages for October 2025

Name	Area	Time of Outage	Time Service Restored	Outage Duration	Count of Affected Lines	Primary Cause	Comments
Cox	Omaha 68104	2025-10-03 03:39:00	2025-10-03 05:01:00	0 days 1 hours 22 minutes	217	Equipment	Environmental factor - water intrusion causing housing/equipment failure. Replace the impacted equipment to restore services.
Qwest	Omaha	2025-10-13 09:00:00	2025-10-15 11:50:00	2 days 2 hours 50 minutes	106	Cable Cut	Damaged copper cable (100 pair). The cable was repaired to restore service.
Glenwood NS	Lemoyne	2025-10-13 09:25:00	2025-10-14 15:21:00	1 days 5 hours 56 minutes	220	Equipment	There was a 48 fiber & a 30 fiber that had to be spliced in order to complete the repair.
Cox	Bellevue 68046	2025-10-22 05:33:00	2025-10-22 06:46:00	0 days 1 hours 13 minutes	212	Equipment	Software Hangup in nodes - restart necessary to restore service.
Cox	Omaha 68137	2025-10-24 14:54:00	2025-10-24 17:21:00	0 days 2 hours 27 minutes	170	Cable Cut	
Cox	Omaha 68107	2025-10-29 11:03:00	2025-10-29 12:34:00	0 days 1 hours 31 minutes	102		Power supply issue. Swapped power in the cabinet to restore service.