

COMMUNICATIONS & NEBRASKA UNIVERSAL SERVICE FUND AGENDA

October 7, 2025

10:00 AM

- C-5659 In the Matter of the Application of Jordan Baker, Marquette, seeking authority to receive advanced telecommunications capability service from the Marquette Exchange of the Hamilton Telephone Company.
- C-5668 In the Matter of the Application of Kent Cornwell, Marquette, seeking authority to receive advanced telecommunications capability service from the Marquette Exchange of the Hamilton Telephone Company.
- C-5671 In the Matter of the Application of Great Plains Communications, LLC, Blair, Nebraska, seeking a waiver of the requirement of 291 Neb. Admin. Code § 5-002.06 regarding public pay stations.
- C-5672 In the Matter of the Application of Arapahoe Telephone Company d/b/a ATC Communications, Arapahoe, Nebraska, seeking a waiver of the requirement of 291 Neb. Admin. Code § 5-002.06 regarding public pay stations.

BROADBAND

- C-5484 In the Matter of the Nebraska Public Service Commission, on its own motion, to administer the Nebraska Broadband Bridge Program in the 2023 program year.

UNIVERSAL SERVICE FUND

- NUSF-133 PO#3 In the Matter of the Nebraska Public Service Commission, on its own motion, to implement standards for the verification of broadband service provider coverage and speed data.

TRS LATE-FILED REMITTANCES

TRS Late-Filed Remittances:

LATE-FILED CARRIERS

NUSF Late-Filed Carrier Remittances:

REPORTS

Communications Pending Application List

NUSF Docket Status

Tarriff Summary

DISCUSSION

Report on telecommunications complaints and outages received by the
Communications Department during the preceding month:

Communications Pending Applications

Filed	Appl #	Summary	Att	Protest	Hearing	Officer
7/9/2024	911-78/DC-104/C-5596	Windstream	Sara Hulac			
2/7/2017	C-4892	Show Cause for Centurylink	Shana Knutson	3/13/2017	3/28/2017	Tim Schram
2/22/2017	C-4893/PI-207	Redundancy and testing investigation	Shana Knutson	3/27/2017		
2/5/2019	C-5037/PI-223	NPSC/CenturyLink/Service Quality	Shana Knutson	3/9/2019	8/19/2020	Mary Ridder
8/6/2019	C-5069/PI-226	LB 641	Jonathan Smith	9/9/2019		
12/6/2022	C-5461/PI-244	Dark fiber	Sallie Dietrich		9/19/2023	Eric Kamler
3/7/2023	C-5484	Broadband Bridge Act Program 2023	Sallie Dietrich		9/17/2024	Dan Watermeier
3/21/2023	C-5493/PI-245	FCC Prohibited Communications Equipment Attestations	Jonathan Smith		5/10/2023	Christian Mirch
7/5/2023	C-5520/PI-246	FCC Prohibited Communications Equipment Attestations to all Communications Providers	Jonathan Smith			
8/29/2023	C-5529	Precision Agriculture Grant Act	Sallie Dietrich		10/26/2023	Eric Kamler
2/6/2024	C-5561	Broadband Bridge Act Program 2024	Sallie Dietrich		3/26/2024	Dan Watermeier
4/3/2024	C-5564/PI-250	Service outage reporting requirements	Sallie Dietrich		9/30/2024	Christian Mirch
8/6/2024	C-5600	Precision Agriculture Grant Act 2024-2025	Sallie Dietrich		10/1/2024	Eric Kamler
7/19/2024	C-5601	Boundary change/Michael and Bethany Hansmire/Windstream/Great Plains	Shana Knutson	8/23/2024		
7/25/2024	C-5602	Boundary change/Cindy Melcher/Windstream/Great Plains	Jonathan Smith	8/29/2024		
12/3/2024	C-5623	CLEC Authority/TJ Cable & Underground Services LLC	Jonathan Smith	1/8/2025		
6/16/2025	C-5659	Boundary change/Jordan Baker/Hamilton Telephone/CenturyLink	Shana Knutson	7/21/2025		
6/26/2025	C-5662	CLEC Authority/Fiber AssetCo LLC	Shana Knutson	7/31/2025		
6/27/2025	C-5663	Assignment of certain assets and customers/Crown Castle Fiber LLC/Fiber AssetCo LLC	Shana Knutson	8/6/2025		
7/15/2025	C-5665	Boundary change/Mark Walker/Pierce Telephone/CenturyLink	Jonathan Smith	8/20/2025		
8/5/2025	C-5666	Transfer of control/Charter Charter Communications, Inc./Cox Enterprises, Inc./Cox Communications, Inc./Cox Nebraska Telcom, LLC/Unite Private Networks, LLC	Sallie Dietrich	9/10/2025		
8/7/2025	C-5667/PI-255	Review of pending Lumen/AT&T merger	Sallie Dietrich		11/4/2025	Tim Schram
8/11/2025	C-5668	Boundary change/Kent Cornwell/Hamilton Telephone/CenturyLink	Jonathan Smith	9/15/2025		
8/11/2025	C-5669	Boundary change/Haleigh Eschliman/Nebraska Central Telephone Company/CenturyLink	Shana Knutson	9/15/2025		
8/13/2025	C-5670	Transfer of Control/SQF, LLC/GP Holdings	Sallie Dietrich	9/18/2025		
8/22/2025	C-5671	Pay Station Waiver/Great Plains Communications, LLC	Sallie Dietrich	9/24/2025		
8/29/2025	C-5672	Pay Station waiver/Arapahoe Telephone Company	Jonathan Smith	10/6/2025		
9/8/2025	C-5673	IXC Withdrawal/Reduced Rate Long Distance, LLC	Sallie Dietrich	10/10/2025		
9/8/2025	C-5674	Boundary change/Austin Stuhr/Hamilton Telephone/Windstream	Jonathan Smith	10/14/2025		
9/26/2025	C-5676	CLEC Authority/eNetworks, LLC	Jonathan Smith	10/31/2025		
Filed	Appl #	Summary	Att	Protest	Hearing	Officer
12/13/2022	CPF-1	Capital Projects Funds	Shana Knutson			Tim Schram
8/15/2023	CPF-2	Capital Project Funds	Shana Knutson			Tim Schram

Universal Service Pending Applications						
Docket	Date Opened Received	Hrg. Officer	Atty	Description	Status	Comments
NUSF-32.22	3/4/2025	Schram	SK	Seeking to conduct an inquiry into the failure by certain telecommunications companies to comply with Commission Rules or Orders and impose an administrative fine: Order Initiating Show Cause and Setting Hearing	Pending	Schedule Show Cause Hearing for April 15, 2025 at 11:00 a.m., Commission Hearing Room.
Universal Service Dockets						
NUSF-92, PO #16	10/16/2024		SK	To administer the NUSF Broadband Program	Pending	Grant application window opens November 18, 2024, and closes January 13, 2025.
NUSF-108	12/17/2024		SK	Seeking to make adjustments to the high-cost distribution mechanism and revise reporting requirements	Pending	On-going.
NUSF-139 PO #8	8/26/2025		SK	In the Matter of the Nebraska Public Service Commission, on its own Motion, to consider appropriate modifications to the high-cost distribution and reporting mechanisms in its Universal Service Fund program in light of federal and state infrastructure grants.	Pending	Order requesting pre-filed testimony and setting hearing. Interested parties may file comments in the form of pre-filed testimony which shall be filed on or before September 16, 2025 at 5:00 p.m., Central Time to: psc.nusf@nebraska.gov Hearing shall be held on September 30, 2025 at 1:30 p.m., Central Time in the Commission Hearing Room, 300 The Atrium Building, 1200 N St, Lincoln, Nebraska 68508 and via WebEx
NUSF-143	2/4/2025		SK	Seeking to implement policies related to dedicated universal service support for wireless telecommunications services	Pending	Initial Comments due March 3, 2025 with reply comments due March 28, 2025.
Version 10.7.25						

Tariffs

<i>Carrier Name</i>	<i>Description</i>	<i>Date Filed</i>	<i>Date Effective</i>
CenturyLink Communications, LLC d/b/a Lumen Technologies Group	Adds clarifying language to bundled services.	9/18/2025	10/1/2025
Citizens Telecommunications Company of Nebraska	Increase PBX trunk rates.	9/12/2025	10/1/2025
Citizens Telecommunications Company of Nebraska	Increase Frontier One-Voice business bundle rates.	9/12/2025	10/1/2025
Qwest Corporation d/b/a CenturyLink QC	Adds clarifying language to bundled services.	9/18/2025	10/1/2025
United Telephone Company of the West d/b/a CenturyLink	Adds clarifying language to bundled services	9/18/2025	10/1/2025

Summary of Telecommunications Complaints

September, 2025

Total complaints this month - 48

Fiscal year to date - 117

Service Category	Total	Complaint Issue	Company
Wireline	Total: 36	Service Quality - 30 Miscellaneous - 3 Customer Service - 2 Billing - 1	Qwest - 20 Blair - 5 Windstream - 4 Time Warner Cable - 2 Rock County - 1 Metro - 1 Google Fiber - 1 Cox - 1 Citizens - 1
Cellular	Total: 1	Billing - 1	Verizon - 1
Transmission Line	Total: 3	Service Quality - 1 Customer Service - 1 Billing - 1	Windstream - 2 Citizens - 1
Internet	Total: 8	Billing - 4 Service Quality - 3 Customer Service - 1	Cox - 3 Qwest - 2 Windstream - 1 Rock County - 1 Allo - 1

Savings to date
Wireline: \$3,023.33
Cellular: \$738.24
Transmission Line: \$0.00
Internet: \$705.82
Total: \$4,467.39

Of the above complaints:

Valentine Area	0 Complaints
Chappell/Oshkosh/Lewellen	0 Complaints

Outages for September 2025

Short Name	Area	Time of Outage	Time Service Restored	Outage Duration	Count of Affected Lines	Primary Cause	Comments
Windstream	Lincoln, Edgar, Superior Utica, Guide Rock, Nelson, Beatrice, Sutton, Harvard, Hastings, Glenvil, Fairfield, Kenesaw	2025-09-01 19:45:00	2025-09-01 21:03:00	0 days 1 hours 18 minutes	1,276	Equipment	Higher Level issue, cleared before testing.
Windstream	Lincoln, Edgar, Superior, Utica, Guide Rock, Nelson, Beatrice, Sutton, Harvard, Hastings, Glenvil, Fairfield, Kenesaw	2025-09-01 22:06:00	2025-09-02 02:02:00	0 days 3 hours 56 minutes	1,276	Equipment	Reseated OC48 G2 TX, Demux, and RX cards in Beatrice, NE OC48 Nortel Node to restore services.
Qwest	Norfolk	2025-09-04 13:15:00	2025-09-04 13:36:00	0 days 0 hours 21 minutes	2,146	Equipment	The Norfolk switch is not processing toll calls. Came clear to restore service.
Blair	Laurel, Osmond, Belden, Carroll	2025-09-03 15:08:00	2025-09-04 01:00:00	0 days 9 hours 52 minutes	439	Cable Cut	Fiber Cut - Farmer cut exposed Temporary Fiber mowing
Blair	Laurel, Osmond, Belden	2025-09-10 18:45:00	2025-09-11 14:32:00	0 days 19 hours 47 minutes	400	Cable Cut	Fiber Cut, Spliced fiber to restore service
Windstream	Lincoln, Denton	2025-09-23 10:20:00	2025-09-23 23:22:00	0 days 13 hours 2 minutes	121	Other	Dirt collapsed on the temporary fiber due to rain and broke the fiber. Fiber was repaired to restore services.
Windstream	Davey	2025-09-30 00:13:00	2025-09-30 01:27:00	0 days 1 hours 14 minutes	135	Equipment	Maintenance to replace a section of damaged fiber along N. 14th St. in the Lincoln 7th & Fletcher exchange. Maintenance completed, all services restored.