

COMMUNICATIONS & NEBRASKA UNIVERSAL SERVICE FUND AGENDA

September 9, 2025

10:00 AM

- C-5069/PI-226 In the Matter of the Nebraska Public Service Commission, on its own motion, to implement LB 641 [2019].
- C-5641 In the Matter of the Application of Zayo Network Services, LLC, Denver, Colorado, seeking authority to provide competitive local exchange and interexchange telecommunications services within the State of Nebraska.
- C-5642 In the Matter of the Joint Application of Zayo Group, LLC, and Zayo Network Services, LLC, Denver, Colorado, seeking approval of a transfer of control.
- C-5645 In the Matter of the Complaint of Cullen Robbins, Director of the Nebraska Public Service Commission Communications Department, Complainant, vs. Respondents, Carriers: Crown Castle Fiber, LLC; Dalton Telecommunications, LLC; Dalton Telephone Company, LLC; Elsie Communications, LLC; First Communications, LLC; Five Nines Technology Group, LLC; GC Pivotal, LLC; GoDaddy.com, LLC; Hypercube Networks, LLC; inContact, Inc.; Impact Telecom, LLC; Quick Current-Nebraska, LLC; Reduced Rate Long Distance, LLC; Sirius Computer Solutions, LLC; SQF, LLC; Teliix, Inc.; U.S. Telecom Long Distance, Inc.; Viaero Fiber Networks; Working Assets Funding Service.
- C-5664/NUSF-147 In the Matter of the Application of Skybeam, LLC d/b/a Rise Broadband for authority to relinquish its Eligible Telecommunications Carrier Designation in Nebraska.
- C-5667/PI-255 In the matter of the Nebraska Public Service Commission, on its own motion, to review and consider the impact upon Nebraskans of the pending sale of certain assets of Lumen Technologies, Inc., Monroe, LA, to Forged Fiber 37, LLC, Dallas, TX, a subsidiary of AT&T, Inc., Dallas, TX.

UNIVERSAL SERVICE FUND

- NUSF-99 In the Matter of the Nebraska Public Service Commission, on its own Motion, to administer the Universal Service Fund High-Cost Program; Qwest Corporation
- Federal Universal Service Fund Working Group

NUSF/TRS LATE-FILED CARRIERS

REPORTS

NUSF Docket Status
Communications Pending Application List
Tariff Summary

DISCUSSION

Report on telecommunications complaints and outages received by the Communications Department during the preceding month:

Communications Pending Applications

Filed	Appl #	Summary	Att	Protest	Hearing	Officer
7/9/2024	911-78/DC-104/C-5596	Windstream	Sara Hulac			
2/7/2017	C-4892	Show Cause for Centurylink	Shana Knutson	3/13/2017	3/28/2017	Tim Schram
2/22/2017	C-4893/PI-207	Redundancy and testing investigation	Shana Knutson	3/27/2017		
2/5/2019	C-5037/PI-223	NPSC/CenturyLink/Service Quality	Shana Knutson	3/9/2019	8/19/2020	Mary Ridder
8/6/2019	C-5069/PI-226	LB 641	Jonathan Smith	9/9/2019		
12/6/2022	C-5461/PI-244	Dark fiber	Sallie Dietrich		9/19/2023	Eric Kamler
3/7/2023	C-5484	Broadband Bridge Act Program 2023	Sallie Dietrich		9/17/2024	Dan Watermeier
3/21/2023	C-5493/PI-245	FCC Prohibited Communications Equipment Attestations	Jonathan Smith		5/10/2023	Christian Mirch
7/5/2023	C-5520/PI-246	FCC Prohibited Communications Equipment Attestations to all Communications Providers	Jonathan Smith			
8/29/2023	C-5529	Precision Agriculture Grant Act	Sallie Dietrich		10/26/2023	Eric Kamler
2/6/2024	C-5561	Broadband Bridge Act Program 2024	Sallie Dietrich		3/26/2024	Dan Watermeier
4/3/2024	C-5564/PI-250	Service outage reporting requirements	Sallie Dietrich		9/30/2024	Christian Mirch
8/6/2024	C-5600	Precision Agriculture Grant Act 2024-2025	Sallie Dietrich		10/1/2024	Eric Kamler
7/19/2024	C-5601	Boundary change/Michael and Bethany Hansmire/Windstream/Great Plains	Shana Knutson	8/23/2024		
7/25/2024	C-5602	Boundary change/Cindy Melcher/Windstream/Great Plains	Jonathan Smith	8/29/2024		
12/3/2024	C-5623	CLEC Authority/TJ Cable & Underground Services LLC	Jonathan Smith	1/8/2025		
3/6/2025	C-5641	IXC & CLEC Authority/Zayo Network Services, LLC	Jonathan Smith	9/8/2025		Christian Mirch
3/6/2025	C-5642	Transfer of control/Zayo Group, LLC/Zayo Network Services, LLC	Jonathan Smith	9/8/2025		Christian Mirch
5/13/2025	C-5645/DC-105	2024 Annual Reports	Jonathan Smith		7/15/2025	Dan Watermeier
6/16/2025	C-5659	Boundary change/Jordan Baker/Hamilton Telephone/CenturyLink	Shana Knutson	7/21/2025		
6/26/2025	C-5662	CLEC Authority/Fiber AssetCo LLC	Shana Knutson	7/31/2025		
6/27/2025	C-5663	Assignment of certain assets and customers/Crown Castle Fiber LLC/Fiber AssetCo LLC	Shana Knutson	8/6/2025		
7/7/2025	C-5664/NUSF-147	ETC Withdrawal/Skybeam, LLC d/b/a Rise Broadband	Sallie Dietrich	8/11/2025		
7/15/2025	C-5665	Boundary change/Mark Walker/Pierce Telephone/CenturyLink	Jonathan Smith	8/20/2025		
8/5/2025	C-5666	Transfer of control/Charter Charter Communications, Inc./Cox Enterprises, Inc./Cox Communications, Inc./Cox Nebraska Telcom, LLC/Unite Private Networks, LLC	Sallie Dietrich	9/10/2025		
8/11/2025	C-5668	Boundary change/Kent Cornwell/Hamilton Telephone/CenturyLink	Jonathan Smith	9/15/2025		
8/11/2025	C-5669	Boundary change/Haleigh Eschliman/Nebraska Central Telephone Company/CenturyLink	Shana Knutson	9/15/2025		
8/13/2025	C-5670	Transfer of Control/SQF, LLC/GP Holdings	Sallie Dietrich	9/18/2025		
8/22/2025	C-5671	Pay Station Waiver/Great Plains Communications, LLC	Sallie Dietrich	9/24/2025		
8/29/2025	C-5672	Pay Station waiver/Arapahoe Telephone Company	Jonathan Smith	10/6/2025		
Filed	Appl #	Summary	Att	Protest	Hearing	Officer
12/13/2022	CPF-1	Capital Projects Funds	Shana Knutson			Tim Schram
8/15/2023	CPF-2	Capital Project Funds	Shana Knutson			Tim Schram

Universal Service Pending Applications						
Docket	Date Opened Received	Hrg. Officer	Atty	Description	Status	Comments
NUSF-32.22	3/4/2025	Schram	SK	Seeking to conduct an inquiry into the failure by certain telecommunications companies to comply with Commission Rules or Orders and impose an administrative fine: Order Initiating Show Cause and Setting Hearing	Pending	Schedule Show Cause Hearing for April 15, 2025 at 11:00 a.m., Commission Hearing Room.
Universal Service Dockets						
NUSF-92, PO #16	10/16/2024		SK	To administer the NUSF Broadband Program	Pending	Grant application window opens November 18, 2024, and closes January 13, 2025.
NUSF-108	12/17/2024		SK	Seeking to make adjustments to the high-cost distribution mechanism and revise reporting requirements	Pending	On-going.
NUSF-139 PO #8	8/26/2025		SK	In the Matter of the Nebraska Public Service Commission, on its own Motion, to consider appropriate modifications to the high-cost distribution and reporting mechanisms in its Universal Service Fund program in light of federal and state infrastructure grants.	Pending	Order requesting pre-filed testimony and setting hearing. Interested parties may file comments in the form of pre-filed testimony which shall be filed on or before September 16, 2025 at 5:00 p.m., Central Time to: psc.nusf@nebraska.gov Hearing shall be held on September 30, 2025 at 1:30 p.m., Central Time in the Commission Hearing Room, 300 The Atrium Building, 1200 N St, Lincoln, Nebraska 68508 and via WebEx
NUSF-143	2/4/2025		SK	Seeking to implement policies related to dedicated universal service support for wireless telecommunications services	Pending	Initial Comments due March 3, 2025 with reply comments due March 28, 2025.
Version 9.9.25						

Tariffs

<i>Carrier Name</i>	<i>Description</i>	<i>Date Filed</i>	<i>Date Effective</i>
Consolidated Telephone Company	Initial CLEC tariff.	8/22/2025	9/1/2025

Summary of Telecommunications Complaints

August, 2025

Total complaints this month - 44

Fiscal year to date - 69

Service Category	Total	Complaint Issue	Company
Wireline	Total: 35	Service Quality - 28 Miscellaneous - 3 Customer Service - 2 Billing - 2	Qwest - 20 Blair - 8 Windstream - 2 Great Plains - 2 Allo - 2 Metro - 1
Cellular	Total: 3	Service Quality - 2 Billing - 1	Verizon - 3
Internet	Total: 6	Service Quality - 4 Customer Service - 1 Billing - 1	Qwest - 4 Windstream - 1 - 1

Savings to date
Wireline: \$983.20
Cellular: \$470.75
Internet: \$490.57
: \$0.00
Total: \$1,944.52

Of the above complaints:

Valentine Area	0 Complaints
Chappell/Oshkosh/Lewellen	0 Complaints
Tariff	0 Complaints

Outages for August 2025

Name	Area	Time of Outage	Time Service Restored	Outage Duration	Count of Affected Lines	Primary Cause	Comments
Cox	Bellevue	2025-08-03 01:23:00	2025-08-03 04:12:00	2 hours 49 minutes	410	Other	Commercial power outage. Restoration of commercial power resulted in restoration of services at the node.
Cox	Omaha	2025-08-05 11:03:00	2025-08-05 13:12:00	2 hours 9 minutes	116	Equipment	Nodes encountered a hardware hang. Field technicians performed a reboot to restore services.
Cox	Omaha	2025-08-06 10:15:00	2025-08-06 12:53:00	2 hours 38 minutes	135	Other	Commercial power outage. Prior to generator deployment, restoration of commercial power resulted in restoration of service.
Cox	Omaha	2025-08-09 06:32:00	2025-08-10 16:38:00	10 hours 6 minutes	1661	Other	Commercial power outage due to storm event. Service restoration was intermittent due to periodic commercial power outages through the course of the 2 days power was being restored. Full restoration of commercial power resulted in full restoration of service.
Cox		2025-08-21 12:30:00	2025-08-21 16:46:00	4 hours 16 minutes	3131	Equipment	Multi-State Outage. Planned upgrade introduced changes that unintentionally affected customer voice modems. Service was restored once modems were remotely reset.
Great Plains	Cotesfield	2025-08-15 11:30:00	2025-08-15 12:21:00	0 hours 51 minutes	31	Equipment	Issue within C10 Switch. Equipment replaced to restore service.
Great Plains	Fremont	2025-08-18 16:38:00	2025-08-19 00:48:00	8 hours 10 minutes	80	Cable Cut	Fiber cut by American Fence Co. Fiber spliced to restore service.
Cox	Omaha	2025-08-23 07:46:00	2025-08-23 11:22:00	3 hours 36 minutes	130	Equipment	Hardware failure on cox Plant. Found water-damaged DC-12 at node with loose housing. Had to replace the seizure mechanism and the 90 degree elbow to restore service.
Cox	Omaha	2025-08-25 15:39:00	2025-08-25 18:06:00	2 hours 27 minutes	170	Equipment	Hardware failure on Cox Plant. A burnt-up Physical Interface Card at the node was identified, rebuilt the location, and cleared the outage.