

COMMUNICATIONS & NEBRASKA UNIVERSAL SERVICE FUND AGENDA

August 5, 2025

10:00 AM

COMMUNICATIONS

- C-5272 In the Matter of the Nebraska Public Service Commission, on its own motion, to implement the Nebraska Broadband Bridge Act.
- C-5368 In the Matter of the Nebraska Public Service Commission, on its own motion, to implement the Nebraska Broadband Bridge Act.
- C-5639/NUSF-144 In the Matter of the Application of Verizon Value, Inc. f/k/a, TracFone Wireless seeking designation as an Eligible Telecommunications Carrier in the State of Nebraska for the Limited Purpose of Providing Lifeline and NTAP Service to Qualifying Customers.
- C-5640 In the Matter of the Nebraska Public Service Commission, on its own motion, to administer the Nebraska Broadband Bridge Program in the 2025 program year.
- C-5645/DC-105 In the Matter of the Complaint of Cullen Robbins, Director of the Nebraska Public Service Commission Communications Department, Complainant,□  
vs.; Carriers: Crown Castle Fiber, LLC; Dalton Telecommunications, LLC' Dalton Telephone Company, LLC; Elsie Communications, LLC; First Communications, LLC; Five Nines Technology Group, LLC; GC Pivotal, LLC; GoDaddy.com, LLC  
Hypercube Networks, LLC; inContact, Inc.; Impact Telecom, LLC; Quick Current-Nebraska, LLC; Reduced Rate Long Distance, LLC; Sirius Computer Solutions, LLC ; SQF, LLC; Teliix, Inc.; U.S. Telecom Long Distance, Inc.; Viaero Fiber Networks; Working Assets Funding Service; Respondents.
- C-5651/NUSF-146 In the Matter of the Application of Allo Communications, LLC, Lincoln, seeking to amend and expand its eligible telecommunications carrier designation.
- C-5656 In the Matter of the Application of Elsie Communications, LLC, West Point, Georgia, seeking authority to add the trade name Highline.
- C-5657 In the Matter of the Application of Dalton Telephone Company, LLC, West Point, Georgia, seeking authority to add the trade name Highline.
- C-5658 In the Matter of the Application of Dalton Telecommunications, LLC, West Point, Georgia, seeking authority to add the trade name Highline.



C-5660 In the Matter of the Application of Consolidated Telephone Company, Lincoln, Nebraska, seeking authority to provide competitive local exchange and interexchange telecommunications services within the State of Nebraska.

#### **AUTO DIALERS**

AD-738r In the Matter of the Application of Campaign Marketing Strategies, Inc., McLean, Virginia, seeking authority to register the connection of an automatic dialing-announcing device in Chicago, Illinois.

AD-739r In the Matter of the Application of Campaign Marketing Strategies, Inc., McLean, Virginia, seeking authority to register the connection of an automatic dialing-announcing device in New York, New York.

AD-740r In the Matter of the Application of Campaign Marketing Strategies, Inc., McLean, Virginia, seeking authority to register the connection of an automatic dialing-announcing device in Los Angeles, California.

#### **UNIVERSAL SERVICE FUND**

NUSF-133 In the Matter of the Nebraska Public Service Commission, on its own motion, to implement standards for the verification of broadband service provider coverage and speed data.

#### **REPORTS**

NUSF Docket pending list  
Communications pending application list  
Tariff Summary

#### **DISCUSSION**

Report on telecommunications complaints and outages received by the Communications Department during the preceding month:



Communications Pending Applications

Filed	Appl #	Summary	Att	Protest	Hearing	Officer
7/9/2024	911-78/DC-104/C-5596	Windstream	Sara Hulac			
2/7/2017	C-4892	Show Cause for Centurylink	Shana Knutson	3/13/2017	3/28/2017	Tim Schram
2/22/2017	C-4893/PI-207	Redundancy and testing investigation	Shana Knutson	3/27/2017		
2/5/2019	C-5037/PI-223	NPSC/CenturyLink/Service Quality	Shana Knutson	3/9/2019	8/19/2020	Mary Ridder
8/6/2019	C-5069/PI-226	LB 641	Jonathan Smith	9/9/2019		
6/8/2021	C-5272	Broadband Bridge Act Program	Sallie Dietrich		6/7/2023	Dan Watermeier
1/4/2022	C-5368	Broadband Bridge Act Program 2022	Sallie Dietrich		3/22/2022	Tim Schram
12/6/2022	C-5461/PI-244	Dark fiber	Sallie Dietrich		9/19/2023	Eric Kamler
3/7/2023	C-5484	Broadband Bridge Act Program 2023	Sallie Dietrich		9/17/2024	Dan Watermeier
3/21/2023	C-5493/PI-245	FCC Prohibited Communications Equipment Attestations	Jonathan Smith		5/10/2023	Christian Mirch
7/5/2023	C-5520/PI-246	FCC Prohibited Communications Equipment Attestations to all Communications Providers	Jonathan Smith			
8/29/2023	C-5529	Precision Agriculture Grant Act	Sallie Dietrich		10/26/2023	Eric Kamler
2/6/2024	C-5561	Broadband Bridge Act Program 2024	Sallie Dietrich		3/26/2024	Dan Watermeier
4/3/2024	C-5564/PI-250	Service outage reporting requirements	Sallie Dietrich		9/30/2024	Christian Mirch
8/6/2024	C-5600	Precision Agriculture Grant Act 2024-2025	Sallie Dietrich		10/1/2024	Eric Kamler
7/19/2024	C-5601	Boundary change/Michael and Bethany Hansmire/Windstream/Great Plains	Shana Knutson	8/23/2024		
7/25/2024	C-5602	Boundary change/Cindy Melcher/Windstream/Great Plains	Jonathan Smith	8/29/2024		
12/3/2024	C-5623	CLEC Authority/TJ Cable & Underground Services LLC	Jonathan Smith	1/8/2025		
3/6/2025	C-5639/NUSF-144	ETC Lifeline & NTAP/TracFone Wireless, Inc.	Shana Knutson	4/18/2025	6/10/2025	Tim Schram
3/4/2025	C-5640	Broadband Bridge Act Program 2025	Sallie Dietrich		4/7/2025	Dan Watermeier
3/6/2025	C-5641	IXC & CLEC Authority/Zayo Northeast, LLC	Jonathan Smith	4/10/2025		Christian Mirch
3/6/2025	C-5642	Transfer of control/Zayo Group, LLC/Zayo Northeast, LLC	Jonathan Smith	4/10/2025		Christian Mirch
5/13/2025	C-5645/DC-105	2024 Annual Reports	Jonathan Smith		7/15/2025	Dan Watermeier
5/14/2025	C-5651/NUSF-146	Amend and Expand ETC/Allo Communications, LLC	Sallie Dietrich	6/23/2025		
6/9/2025	C-5655	Boundary change/Kristy Wittler/Hamilton Telephone/CenturyLink	Shana Knutson	7/16/2025		
6/16/2025	C-5656	Add trade name Highline/Elsie Communications, LLC	Shana Knutson	7/21/2025		
6/16/2025	C-5657	Dalton Telephone Company to add trade name Highline	Shana Knutson	7/21/2025		
6/16/2025	C-5658	Dalton Telecommunications, LLC, to add trade name Highline	Shana Knutson	7/21/2025		
6/16/2025	C-5659	Boundary change/Jordan Baker/Hamilton Telephone/CenturyLink	Shana Knutson	7/21/2025		
6/17/2025	C-5660	IXC & CLEC authority/Consolidated Telephone Company	Shana Knutson	7/30/2025		
6/20/2025	C-5661	Boundary change/Art O'Connor/Hartington/Great Plains	Sallie Dietrich	7/30/2025		
6/26/2025	C-5662	CLEC Authority/Fiber AssetCo LLC	Shana Knutson	7/31/2025		
6/27/2025	C-5663	Assignment of certain assets and customers/Crown Castle Fiber LLC/Fiber AssetCo LLC	Shana Knutson	8/6/2025		
7/7/2025	C-5664/NUSF-147	ETC Withdrawal/Skybeam, LLC d/b/a Rise Broadband	Sallie Dietrich	8/11/2025		
7/15/2025	C-5665	Boundary change/Mark Walker/Pierce Telephone/CenturyLink	Jonathan Smith	8/20/2025		
Filed	Appl #	Summary	Att	Protest	Hearing	Officer
12/13/2022	CPF-1	Capital Projects Funds	Shana Knutson			Tim Schram
8/15/2023	CPF-2	Capital Project Funds	Shana Knutson			Tim Schram



Universal Service Pending Applications						
<u>Docket</u>	<u>Date Opened Received</u>	<u>Hrg. Officer</u>	<u>Atty</u>	<u>Description</u>	<u>Status</u>	<u>Comments</u>
NUSF-32.22	3/4/2025	Schram	SK	Seeking to conduct an inquiry into the failure by certain telecommunications companies to comply with Commission Rules or Orders and impose an administrative fine: Order Initiating Show Cause and Setting Hearing	Pending	Schedule Show Cause Hearing for April 15, 2025 at 11:00 a.m., Commission Hearing Room.
Universal Service Dockets						
NUSF-92, PO #16	10/16/2024		SK	To administer the NUSF Broadband Program	Pending	Grant application window opens November 18, 2024, and closes January 13, 2025.
NUSF-108	12/17/2024		SK	Seeking to make adjustments to the high-cost distribution mechanism and revise reporting requirements	Pending	On-going.
NUSF-139, PO#7	6/20/2025	Schram	SK	In the Matter of the Nebraska Public Service Commission, on its own Motion, to consider appropriate modifications to the high-cost distribution and reporting mechanisms in its Universal Service Fund program in light of federal and state infrastructure grants.	Pending	ORDER SEEKING COMMENT AND SETTING WORKSHOP  Workshop will be held on Tuesday, July 15, 2025, at 2:30 p.m., Central Time, in the Commission Hearing Room, 300 The Atrium Building, 1200 N Street, Lincoln, Nebraska 68508 and via WebEx.  Parties may file comments on the issues and proposals on or before July 1, 2025.
NUSF-143	2/4/2025		SK	Seeking to implement policies related to dedicated universal service support for wireless telecommunications services	Pending	Initial Comments due March 3, 2025 with reply comments due March 28, 2025.
Version 8.5.25						



# ***Tariffs***

<i><b>Carrier Name</b></i>	<i><b>Description</b></i>	<i><b>Date Filed</b></i>	<i><b>Date Effective</b></i>
Citizens Telecommunications Company of Nebraska	Increase Road Work Recovery.	7/21/2025	8/1/2025



## Summary of Telecommunications Complaints

*July, 2025*

Total complaints this month - 25

Fiscal year to date - 25

Service Category	Total	Complaint Issue	Company
Wireline	Total: 10	Service Quality - 7 Miscellaneous - 1 Customer Service - 1 Billing - 1	Qwest - 5 Windstream - 2 Time Warner Cable - 1 Citizens - 1 Blair - 1
Cellular	Total: 4	Service Quality - 2 Billing - 2	Verizon - 2 T-Mobile - 1 - 1
Internet	Total: 11	Service Quality - 9 Miscellaneous - 1 Billing - 1	Qwest - 8 Time Warner Cable - 1 Great Plains - 1 Google Fiber - 1

Savings to date
Wireline: \$343.30
Cellular: \$350.75
Internet: \$0.00
Total: \$694.05

Of the above complaints:

Valentine Area	0 Complaints
Chappell/Oshkosh/Lewellen	0 Complaints
Tariff	0 Complaints



## Outages for July 2025

Carrier	Area	Time of Outage	Time Service Restored	Outage Duration	Count of Affected Lines	Primary Cause	Comments
Cox	Omaha Zip 68104	2025-07-02 10:13:00	2025-07-02 13:01:00	2 hours 48 minutes	128	Other	Weather Related Damage/Commercial Power Loss.Commercial power was down in the neighborhood, and the node did not reset correctly when commercial power was restored.
Cox	Omaha zip 68106	2025-07-03 14:03:00	2025-07-03 18:07:00	4 hours 4 minutes	106	Damaged Cable	Cabling/Wiring Damage - Spliced Cable - Replaced Cable
Qwest	Oshkosh, Kimball, Lewellen, Potter, Broadwater, Chappel, Minatare and Bayard	2025-07-04 13:23:00	2025-07-05 00:53:00	11 hours 30 minutes	910	Equipment	Oshkosh, Kimball, Lewellen, Potter, Broadwater, Chappel, Minatare and Bayard remote switches aren't processing toll calls. The failed card was reseated and service restored.
Cox	Omaha 68112	2025-07-06 00:03:00	2025-07-06 01:29:00	1 hours 26 minutes	105	Other	Commercial Power outage.
Cox	Omaha 68111	2025-07-07 22:11:00	2025-07-08 00:08:00	1 hours 57 minutes	142	Other	Commercial Power outage at node.
Cox	Omaha 68124	Jul-07-25	2025-07-07 11:04:00	11 hours 1 minutes	169	Other	Commercial Power outage at node.
Cox	Omaha - 68111	2025-07-07 21:11:00	2025-07-07 23:08:00	1 hours 57 minutes	142	Other	Commercial Power outage at node.
Cox	Omaha 68123	2025-07-10 14:03:00	2025-07-10 22:07:00	8 hours 4 minutes	115	Other	Lightning Strike. A lightning strike damaged a field cabinet, resulting in failures in both hardware components and network transmission lines. The affected lines and components have been replaced ore repaired, restoring all services.



Windstream	Lincoln	2025-07-16 00:31:00	2025-07-16 00:45:00	0 hours 14 minutes	19506	Equipment	Maintenance to upgrade Metaswitch Universal Media Gateways (UMG) software. Software upgrade failed and caused reboot of both processors. Metaswitch UMGs bounced and restored due to the maintenance, restoring Nortel DMS100 and Alcatel-Lucent GTD5 switches toll isolated due to UMGs being down.
Cox	Omaha 68124	2025-07-15 23:39:00	Jul-16-25	8 hours 1 minutes	179	Other	Commercial power outage required power supply required reset. Following restoration of service due to commercial power outage, the node power supply required a reset to complete the service restoration.
Qwest	Lewellen	2025-07-18 17:51:00	2025-07-20 03:31:00	1 days 9 hours 40 minutes	86	Cable Cut	The Lewellen switch was not processing toll calls. Fiber cable was repaired to restore service.
Windstream	Nehawka, Union, and Murray	2025-07-25 01:05:00	2025-07-25 02:45:00	1 hours 40 minutes	378	Other	Maintenance to replace damaged fiber in Nebraska City remotes out of the Lincoln DMS100. Fiber maintenance completed to replace approximately 600' of 48 fiber that was damaged by lightning.
Cox	Omaha 68134	2025-07-28 02:37:00	2025-07-28 03:38:00	1 hours 1 minutes	197	Other	Commercial Power Outage. Commercial Power loss. Following the dispatch of a generator to the impacted node, Cox services were restored.
Eagle/Vyve	Schuyler	2025-07-27 16:36:00	2025-07-27 19:20:00	2 hours 44 minutes	153	Other	City of Schuyler power disruption due to blown transformer
Qwest	Scottsbluff	2025-07-29 10:54:00			112	Equipment	A portion of the Scottsbluff switch cannot process calls.
Qwest	Scottsbluff	2025-07-31 10:50:00			222	Equipment	A portion of the Scottsbluff switch cannot process toll calls.