

NATURAL GAS AND PIPELINE DEPARTMENT
AGENDA
July 22, 2025
10:00 AM

Assessment Orders

- NG-13 In the Matter of the Commission, on its own motion, to evaluate and establish, on a quarterly basis, an assessment for jurisdictional utilities pursuant to the State Natural Gas Regulation Act. Neb. Rev. Stat. §66-1801 et seq.
- NG-102 In the Matter of the Commission, on its own motion, seeking to review policies and practices relating to the administration of customer choice programs for natural gas service offered within the State of Nebraska.
- NG-122 In the Matter of NorthWestern Energy Public Service Corporation d/b/a NorthWestern Energy, Sioux Falls, South Dakota, seeking approval of a natural gas general rate increase for Nebraska.
- NG-124 In the Matter of the Application of Black Hills Nebraska Gas, LLC d/b/a Black Hills Energy, Rapid City, South Dakota, seeking approval of a general rate increase.

Reports

Nichole Mulcahy reported a total number of 14 consumer complaints and inquiries received at the Commission during the second quarter of 2025. For each company: Black Hills Energy - 10: NorthWestern - 0: and Other Entities - 4.

Discussion

- NG-124 In the Matter of the Application of Black Hills Nebraska Gas, LLC d/b/a Black Hills Energy, Rapid City, South Dakota, seeking approval of a general rate increase.

Natural Gas and Pipeline
Pending Applications

7/16/2025

Natural Gas Application Number	Date Filed	Company	Staff Atty	Type	Protest/Intervention Date	Hearing Date	Hearing Officer
NG-13	10/15/03	Jurisdictional Quarterly Assessment	NM	NPSC	NA	Ongoing	
NG-101.1/PI-224	5/14/2019	NPSC/Black Hills/Nebraska Gas Utility Company, LLC, and Black Hills Gas Distribution, LLC, d/b/a Black Hills Energy	JS	Status Docket: BHE	6/17/2019	Ongoing	Kamler
NG-101.2/PI-224	5/14/2019	NPSC/NorthWestern Corporation d/b/a NorthWestern Energy	JS	Status Docket: NWE	6/17/2019	Ongoing	Kamler
NG-102/PI-225	8/6/2019	NPSC/review policies and practices relating to the administration of the customer choice	JS	Choice Gas Program	9/9/2019	Ongoing	Kamler
NG-112.4	8/1/2024	Black Hills Nebraska Gas, LLC d/b/a Black Hills Energy	JS	SSIR 2025	9/5/2024	11/6/2024	Schram
NG-124	5/1/2025	Black Hills Nebraska Gas, LLC d/b/a Black Hills Energy	JS	Rate Increase	6/5/2025		Watermeier
Engineering Application Number	Date Filed	Company	Staff Atty	Type	Protest/Intervention Date	Hearing Date	Hearing Officer
Pipeline Application Number	Date Filed	Company	Staff Atty	Type	Protest/Intervention Date	Hearing Date	Hearing Officer

Tariff Log

2/14/2025	Black Hills Energy	Effective June 1, 2025, to provide change in rates (decrease) to the Supplier Fee as it relates to Annual Commodity-Related Bad Debt Cost Adjustment reflected in recalculation of Residential and Commercial accounts.
2/27/2025	Black Hills Energy	Effective March 1, 2025, to detail factors in the Gas Cost Adjustment for each rate area on or after that date.
3/4/2025	NorthWestern Energy	Effective March 2, 2025, to reflect changes in the BTU content for bills with meter readings on and after that date.
3/28/2025	Black Hills Energy	Effective April 1, 2025, to detail factors in the Gas Cost Adjustment for each rate area on or after that date.
4/1/2025	NorthWestern Energy	Effective April 1, 2025, to detail factors in the Gas Cost Adjustment for each rate area for volumes delivered to customers on and after that date.
4/2/2025	NorthWestern Energy	Effective April 2, 2025, to reflect changes in the BTU content for bills with meter readings on and after that date.
4/29/2025	Black Hills Energy	Effective May 1, 2025, to detail factors in the Gas Cost Adjustment for each rate area on or after that date.
5/2/2025	NorthWestern Energy	Effective May 2, 2025, to reflect changes in the BTU content for bills with meter readings on and after that date.
5/29/2025	Black Hills Energy	Effective June 1, 2025, to detail factors in the Gas Cost Adjustment for each rate area on or after that date.
6/3/2025	NorthWestern Energy	Effective June 2, 2025, to reflect changes in the BTU content for bills with meter readings on and after that date.
6/27/2025	Black Hills Energy	Effective July 1, 2025, to detail factors in the Gas Cost Adjustment for each rate area on or after that date.
7/2/2025	NorthWestern Energy	Effective July 2, 2025, to reflect changes in the BTU content for bills with meter readings on and after that date.

Summary of Natural Gas and Pipeline Complaints

2nd Quarter, 2025

Total complaints for the quarter - 14

Category	Total	Complaint Issue	Company	Complaint Numbers
Regulated	Total: 10	Billing - 7 Service - 1 Miscellaneous - 1 Choice Program - 1	Black Hills Energy - 10	17866 17873 17883 17895 17908 17918 17928 17938 17943 17945
Unregulated	Total: 4	Service - 1 Miscellaneous - 1 Customer Service - 1 Billing - 1	Omaha MUD - 2 Omaha Public Power District - 1 Nebraska Public Power District - 1	17861 17890 17892 17927