

## COMMUNICATIONS & NEBRASKA UNIVERSAL SERVICE FUND AGENDA

10:00 AM

- C-5649/NUSF-145      In the Matter of the Application of United States Cellular Corporation, Chicago, Illinois, seeking authority to relinquish its Eligible Telecommunications Carrier designation.
- C-5652                 In the Matter of the Joint Application of Crown Castle Operating Company, Crown Castle Fiber LLC, Canonsburg, Pennsylvania, and Small Cells HoldCo Inc., New York, New York, seeking approval of a transfer of control.
- CFP-1                  In the Matter of the Nebraska Public Service Commission, on its own motion, to administer the federal Capital Projects Funds for broadband development in Nebraska; Windstream NE CPF-23- Denton.

### AUTO DIALERS

- AD-737r                In the Matter of the Application of Strategic Consulting Group, Evanston, Illinois, seeking authority to register the connection of an automatic dialing-announcing device.

### REPORTS

NUSF Docket Pending Dockets List  
Communications Pending Applications List  
Tarriff Summary

### DISCUSSION

Report on telecommunications complaints and outages received by the Communications Department during the preceding month:

Communications Pending Applications

Filed	Appl #	Summary	Att	Protest	Hearing	Officer
7/9/2024	911-78/DC-104/C-5596	Windstream	Sara Hulac			
2/7/2017	C-4892	Show Cause for Centurylink	Shana Knutson	3/13/2017	3/28/2017	Tim Schram
2/22/2017	C-4893/PI-207	Redundancy and testing investigation	Shana Knutson	3/27/2017		
2/5/2019	C-5037/PI-223	NPSC/CenturyLink/Service Quality	Shana Knutson	3/9/2019	8/19/2020	Mary Ridder
8/6/2019	C-5069/PI-226	LB 641	Jonathan Smith	9/9/2019		
6/8/2021	C-5272	Broadband Bridge Act Program	Sallie Dietrich		6/7/2023	Dan Watermeier
1/4/2022	C-5368	Broadband Bridge Act Program 2022	Sallie Dietrich		3/22/2022	Tim Schram
12/6/2022	C-5461/PI-244	Dark fiber	Sallie Dietrich		9/19/2023	Eric Kamler
3/7/2023	C-5484	Broadband Bridge Act Program 2023	Sallie Dietrich		9/17/2024	Dan Watermeier
3/21/2023	C-5493/PI-245	FCC Prohibited Communications Equipment Attestations	Jonathan Smith		5/10/2023	Christian Mirch
7/5/2023	C-5520/PI-246	FCC Prohibited Communications Equipment Attestations to all Communications Providers	Jonathan Smith			
8/29/2023	C-5529	Precision Agriculture Grant Act	Sallie Dietrich		10/26/2023	Eric Kamler
2/6/2024	C-5561	Broadband Bridge Act Program 2024	Sallie Dietrich		3/26/2024	Dan Watermeier
4/3/2024	C-5564/PI-250	Service outage reporting requirements	Sallie Dietrich		9/30/2024	Christian Mirch
8/6/2024	C-5600	Precision Agriculture Grant Act 2024-2025	Sallie Dietrich		10/1/2024	Eric Kamler
7/19/2024	C-5601	Boundary change/Michael and Bethany Hansmire/Windstream/Great Plains	Shana Knutson	8/23/2024		
7/25/2024	C-5602	Boundary change/Cindy Melcher/Windstream/Great Plains	Jonathan Smith	8/29/2024		
12/3/2024	C-5623	CLEC Authority/TJ Cable & Underground Services LLC	Jonathan Smith	1/8/2025		
3/6/2025	C-5639/NUSF-144	ETC Lifeline & NTAP/TracFone Wireless, Inc.	Shana Knutson	4/18/2025	6/10/2025	Tim Schram
3/4/2025	C-5640	Broadband Bridge Act Program 2025	Sallie Dietrich		4/7/2025	Dan Watermeier
3/6/2025	C-5641	IXC & CLEC Authority/Zayo Northeast, LLC	Jonathan Smith	4/10/2025		Christian Mirch
3/6/2025	C-5642	Transfer of control/Zayo Group, LLC/Zayo Northeast, LLC	Jonathan Smith	4/10/2025		Christian Mirch
5/13/2025	C-5645/DC-105	2024 Annual Reports	Jonathan Smith		7/15/2025	Dan Watermeier
4/11/2025	C-5649/NUSF-145	ETC Withdrawal/United States Cellular Corporation	Sallie Dietrich	5/16/2025		
5/14/2025	C-5651/NUSF-146	Amend and Expand ETC/Allo Communications, LLC	Sallie Dietrich	6/23/2025		
5/15/2025	C-5652	Transfer of Control/Crown Castle Fiber LLC/Small Cells HoldCo Inc.	Shana Knutson	6/20/2025		
6/5/2025	C-5653	Boundary change/Lisa Pedersen/Hartington/Great Plains	Jonathan Smith	7/14/2025		
6/5/2025	C-5654	Adjustments to the exchange boundaries of its Taylor Exchange/NCTC	Sallie Dietrich	7/11/2025		
6/9/2025	C-5655	Boundary change/Kristy Wittler/Hamilton Telephone/CenturyLink	Shana Knutson	7/16/2025		
6/16/2025	C-5656	Add trade name Highline/Elsie Communications, LLC	Shana Knutson	7/21/2025		
6/16/2025	C-5657	Dalton Telephone Company to add trade name Highline	Shana Knutson	7/21/2025		
6/16/2025	C-5658	Dalton Telecommunications, LLC, to add trade name Highline	Shana Knutson	7/21/2025		
6/16/2025	C-5659	Boundary change/Jordan Baker/Hamilton Telephone/CenturyLink	Shana Knutson	7/21/2025		
6/17/2025	C-5660	IXC & CLEC authority/Consolidated Telephone Company	Shana Knutson	7/30/2025		
6/20/2025	C-5661	Boundary change/Art O'Connor/Hartington/Great Plains	Sallie Dietrich	7/30/2025		
6/26/2025	C-5662	CLEC Authority/Fiber AssetCo LLC	Shana Knutson	7/31/2025		
6/27/2025	C-5663	Transfer of control/Crown Castle Fiber LLC/Fiber AssetCo LLC	Shana Knutson			
Filed	Appl #	Summary	Att	Protest	Hearing	Officer
12/13/2022	CPF-1	Capital Projects Funds	Shana Knutson			Tim Schram
8/15/2023	CPF-2	Capital Project Funds	Shana Knutson			Tim Schram

Universal Service Pending Applications						
<u>Docket</u>	<u>Date Opened Received</u>	<u>Hrg. Officer</u>	<u>Atty</u>	<u>Description</u>	<u>Status</u>	<u>Comments</u>
NUSF-32.22	3/4/2025	Schram	SK	Seeking to conduct an inquiry into the failure by certain telecommunications companies to comply with Commission Rules or Orders and impose an administrative fine: Order Initiating Show Cause and Setting Hearing	Pending	Schedule Show Cause Hearing for April 15, 2025 at 11:00 a.m., Commission Hearing Room.
NUSF-33/PI-68	1/7/2025		SK	Seeking to Investigate Audit Requirements Related to the Nebraska Universal Service Fund: Order Granting Audit Waiver Requests	Pending	Due date extended to 2-28-2025 for those audits otherwise due on 12-31-2024.
Universal Service Dockets						
NUSF-92, PO #16	10/16/2024		SK	To administer the NUSF Broadband Program	Pending	Grant application window opens November 18, 2024, and closes January 13, 2025.
NUSF-108	12/17/2024		SK	Seeking to make adjustments to the high-cost distribution mechanism and revise reporting requirements	Pending	On-going.
NUSF-139, PO#7	6/20/2025	Schram	SK	In the Matter of the Nebraska Public Service Commission, on its own Motion, to consider appropriate modifications to the high-cost distribution and reporting mechanisms in its Universal Service Fund program in light of federal and state infrastructure grants.	Pending	ORDER SEEKING COMMENT AND SETTING WORKSHOP  Workshop will be held on Tuesday, July 15, 2025, at 2:30 p.m., Central Time, in the Commission Hearing Room, 300 The Atrium Building, 1200 N Street, Lincoln, Nebraska 68508 and via WebEx.  Parties may file comments on the issues and proposals on or before July 1, 2025.
NUSF-143	2/4/2025		SK	Seeking to implement policies related to dedicated universal service support for wireless telecommunications services	Pending	Initial Comments due March 3, 2025 with reply comments due March 28, 2025.
Updated 6/23/25						

# ***Tariffs***

<i><b>Carrier Name</b></i>	<i><b>Description</b></i>	<i><b>Date Filed</b></i>	<i><b>Date Effective</b></i>
Cambridge Telephone Company	Changes TRS Rate.	6/30/2025	7/1/2025
CenturyLink Communications, LLC d/b/a Lumen Technologies Group	Changes monthly rates for various long distance plans for administrative purposes.	6/23/2025	7/3/2025

## Summary of Telecommunications Complaints

*June, 2025*

Total complaints this month - 26

Fiscal year to date - 383

Service Category	Total	Complaint Issue	Company
Wireline	Total: 15	Service Quality - 8 Miscellaneous - 4 Billing - 3	Qwest - 6 Windstream - 2 Citizens - 2 Time Warner Cable - 1 Metro - 1 Matrix - 1 Cox - 1 Allo - 1
Cellular	Total: 2	Service Quality - 1 Billing - 1	Visible - 1 Verizon - 1
Internet	Total: 7	Service Quality - 3 Miscellaneous - 2 Billing - 2	Windstream - 3 Verizon - 1 Qwest - 1 Pinpoint Fiber - 1 Cox - 1
Cable TV	Total: 1	Service Quality - 1	Citizens - 1
	Total: 1	Service Quality - 1	Qwest - 1

Savings to date
Wireline: \$40,523.46
Cellular: \$4,325.47
Internet: \$2,913.95
Cable TV: \$0.00
: \$16.43
Total: \$47,779.31

Of the above complaints:

Valentine Area	0 Complaints
Chappell/Oshkosh/Lewellen	0 Complaints
Tariff	0 Complaints

## Outages for June 2025

Provider	Area	Time of Outage	Time Service Restored	Outage Duration	Count of Affected Lines	Primary Cause	Comments
Cox	Omaha zip 68114	2025-06-01 12:13:00	2025-06-01 16:24:00	0 days 4 hours 11 minutes	103	Equipment	Faulty component in power supply. Resolved outage by replacing faulty component in power supply
Cox	Omaha Zip 68105	2025-06-03 07:22:00	2025-06-03 09:00:00	0 days 1 hours 38 minutes	164	Other	Commercial Power outage at node. OPPD arrived on-site to restore commercial power to the node restoring services.
Cox	Omaha zip codes 68022 and 68102	2025-06-20 00:00:00	2025-06-20 02:00:00	0 days 2 hours 0 minutes	240	Equipment	Storm event with temporary loss of commercial power. Service restoration occurred with commercial power restoration.
Cox	Omaha zip 68106	2025-06-20 13:11:00	2025-06-20 15:11:00	0 days 2 hours 0 minutes	160	Equipment	Power supply. Found and replaced burned up components in the power supply resulting in service restoration.
Cox	Omaha zip 68130	2025-06-24 06:03:00	2025-06-24 07:26:00	0 days 1 hours 23 minutes	147	Other	Commercial Power loss. Service restoration occurred with commercial power restoration.
Cox	Omaha Zip 68107	2025-06-24 18:32:00	2025-06-25 16:30:00	0 days 21 hours 58 minutes	161	Damaged Cable	3rd Party Damage - vehicle collision that damaged multiple coaxial lines. Repair - Extense cabling replacement and prolonged service disruption.
Cox	Omaha zip 68147	2025-06-25 13:52:00	2025-06-25 16:22:00	0 days 2 hours 30 minutes	126	Other	Commercial Power Loss. Commercial power was restored to restore service.
Qwest	Sidney	2025-06-27 01:46:00	2025-06-27 03:45:00	0 days 1 hours 59 minutes	1073	Equipment	Sidney switch is unable to process toll calls. A network fault in Sidney caused a toll isolation scenario to consumer voice lines. Services restored without intervention.
Qwest	Omaha	2025-06-27 02:05:00	2025-06-27 02:53:00	0 days 0 hours 48 minutes	2539	Equipment	Omaha switch is not processing toll calls. Suspected Fiber. Came clear to restore service.
NNTC	All NNTC locations	2025-06-26 14:20:00	2025-06-26 16:15:00	0 days 1 hours 55 minutes	4139	Equipment	Internet outage/BGP issue. Calls were not going out - did verify with 911 when service was up. Restored internet service and SS7 VPN connections
Cox	Omaha Zip 68138	2025-06-29 20:20:00	2025-06-29 21:31:00	0 days 1 hours 11 minutes	133	Other	Commercial Power Outage. Commercial Power restored.
Qwest	Sidney	2025-06-30 13:07:00	2025-07-01 01:33:00	0 days 12 hours 26 minutes	1072	Equipment	A portion of the Sidney switch cannot process toll calls. A missing cross connect. The cross connect was replaced thus restoring services to a stable state.