

**COMMUNICATIONS & NEBRASKA UNIVERSAL SERVICE FUND AGENDA**

**June 17, 2025**

**10:00 AM**

- C-5484 In the Matter of the Nebraska Public Service Commission, on its own motion, to administer the Nebraska Broadband Bridge Program in the 2023 program year.
- C-5484 In the Matter of the Nebraska Public Service Commission, on its own motion, to administer the Nebraska Broadband Bridge Program in the 2023 program year.
- C-5484 In the Matter of the Nebraska Public Service Commission, on its own motion, to administer the Nebraska Broadband Bridge Program in the 2023 program year.
- C-5635 In the Matter of the Joint Application of Arlington Telephone Company, The Blair Telephone Company, Eastern Nebraska Telephone Company, Rock County Telephone Company, and HunTel Cablevision Inc. d/b/a American Broadband Nebraska Communications, Inc., all d/b/a Fastwyre Broadband, Blair, Nebraska, jointly seeking authority to obtain debt financing.
- C-5645/DC-105 In the Matter of the Complaint of Cullen Robbins, Director of the Nebraska Public Service Commission Communications Department, Complainant, vs. Carriers: Crown Castle Fiber, LLC; Dalton Telecommunications, LLC; Dalton Telephone Company, LLC; Elsie Communications, LLC; First Communications, LLC; Five Nines Technology Group, LLC; GC Pivotal, LLC; GoDaddy.com, LLC; Hypercube Networks, LLC; inContact, Inc.; Impact Telecom, LLC; Quick Current-Nebraska, LLC; Reduced Rate Long Distance, LLC; Sirius Computer Solutions, LLC; SQF, LLC; Teliix, Inc.; U.S. Telecom Long Distance, Inc.; Viaero Fiber Networks; Working Assets Funding Service.
- C-5648 In the Matter of the Application of Dean Jansen, Fordyce, seeking authority to receive advanced telecommunications service from the Hartington Exchange of Hartington Telecommunications Co., Inc.

C-5650 In the Matter of the Application of Northeast Nebraska Telephone Company, Jackson, Nebraska, seeking approval of an Interconnection Agreement with CenturyLink QC, Monroe. Louisiana.

#### **UNIVERSAL SERVICE FUND**

NUSF-37.456 Cullen Robbins, Director, Nebraska Universal Service Fund Department of the Nebraska Public Service Commission, Complaint v. Skye Telecom LLC, Respondent

NUSF-92.59 In the Matter of the Nebraska Public Service Commission, on its own motion, seeking to administer the Nebraska Universal Service Fund's Broadband Program: Application to the Nebraska Broadband Program received from NE Colorado Cellular, Inc., d/b/a Viaero Cellular.

NUSF-92.63 In the Matter of the Commission, on its own motion, seeking to administer the Nebraska Universal Service Fund's Broadband Program; and

NUSF-92.64 In the Matter of the Commission, on its own motion, seeking to administer the Nebraska Universal Service Fund's Broadband Program.

#### **REPORTS**

NUSF Pending Application List

Communications Pending Application List

Tarriiff Summary

#### **DISCUSSION**

Report on telecommunications complaints and outages received by the Communications Department during the preceding month:

Communications Pending Applications

Filed	Appl #	Summary	Att	Protest	Hearing	Officer
7/9/2024	911-78/DC-104/C-5596	Windstream	Sara Hulac			
2/7/2017	C-4892	Show Cause for Centurylink	Shana Knutson	3/13/2017	3/28/2017	Tim Schram
2/22/2017	C-4893/PI-207	Redundancy and testing investigation	Shana Knutson	3/27/2017		
2/5/2019	C-5037/PI-223	NPSC/CenturyLink/Service Quality	Shana Knutson	3/9/2019	8/19/2020	Mary Ridder
8/6/2019	C-5069/PI-226	LB 641	Jonathan Smith	9/9/2019		
6/8/2021	C-5272	Broadband Bridge Act Program	Sallie Dietrich		6/7/2023	Dan Watermeier
1/4/2022	C-5368	Broadband Bridge Act Program 2022	Sallie Dietrich		3/22/2022	Tim Schram
12/6/2022	C-5461/PI-244	Dark fiber	Sallie Dietrich		9/19/2023	Eric Kamler
3/7/2023	C-5484	Broadband Bridge Act Program 2023	Sallie Dietrich		9/17/2024	Dan Watermeier
3/21/2023	C-5493/PI-245	FCC Prohibited Communications Equipment Attestations	Jonathan Smith		5/10/2023	Christian Mirch
7/5/2023	C-5520/PI-246	FCC Prohibited Communications Equipment Attestations to all Communications Providers	Jonathan Smith			
8/29/2023	C-5529	Precision Agriculture Grant Act	Sallie Dietrich		10/26/2023	Eric Kamler
2/6/2024	C-5561	Broadband Bridge Act Program 2024	Sallie Dietrich		3/26/2024	Dan Watermeier
4/3/2024	C-5564/PI-250	Service outage reporting requirements	Sallie Dietrich		9/30/2024	Christian Mirch
8/6/2024	C-5600	Precision Agriculture Grant Act 2024-2025	Sallie Dietrich		10/1/2024	Eric Kamler
7/19/2024	C-5601	Boundary change/Michael and Bethany Hansmire/Windstream/Great Plains	Shana Knutson	8/23/2024		
7/25/2024	C-5602	Boundary change/Cindy Melcher/Windstream/Great Plains	Jonathan Smith	8/29/2024		
12/3/2024	C-5623	CLEC Authority/TJ Cable & Underground Services LLC	Jonathan Smith	1/8/2025		
1/29/2025	C-5635	Debt financing/Arlington Telephone Company, The Blair Telephone Company, Eastern Nebraska Telephone Company, Rock County Telephone Company and HunTel Cablevision Inc. d/b/a American Broadband Nebraska Communications, Inc., all d/b/a Fastwyre Broadband	Sallie Dietrich	3/5/2025		Eric Kamler
3/6/2025	C-5639/NUSF-144	ETC Lifeline & NTAP/TracFone Wireless, Inc.	Shana Knutson	4/18/2025	6/10/2025	Tim Schram
3/4/2025	C-5640	Broadband Bridge Act Program 2025	Sallie Dietrich		4/7/2025	Dan Watermeier
3/6/2025	C-5641	IXC & CLEC Authority/Zayo Northeast, LLC	Jonathan Smith	4/10/2025		Christian Mirch
3/6/2025	C-5642	Transfer of control/Zayo Group, LLC/Zayo Northeast, LLC	Jonathan Smith	4/10/2025		Christian Mirch
5/13/2025	C-5645/DC-105	2024 Annual Reports	Jonathan Smith		7/15/2025	Dan Watermeier
4/8/2025	C-5648	Boundary change/Dean Jansen/Hartington/Great Plains	Jonathan Smith	5/12/2025		
4/11/2025	C-5649/NUSF-145	ETC Withdrawal/United States Cellular Corporation	Sallie Dietrich	5/16/2025		
4/24/2025	C-5650	Interconnection/Northeast Nebraska Telephone Company/CenturyLink QC	Shana Knutson	5/30/2025		
5/14/2025	C-5651/NUSF-146	Amend and Expand ETC/Allo Communications, LLC	Sallie Dietrich	6/23/2025		
5/15/2025	C-5652	Transfer of Control/Crown Castle Fiber LLC/Small Cells HoldCo Inc.	Shana Knutson	6/20/2025		
6/5/2025	C-5653	Boundary change/Lisa Pedersen/Hartington/Great Plains	Jonathan Smith	7/14/2025		
6/5/2025	C-5654	Adjustments to the exchange boundaries of its Taylor Exchange/NCTC	Sallie Dietrich	7/11/2025		
Filed	Appl #	Summary	Att	Protest	Hearing	Officer
12/13/2022	CPF-1	Capital Projects Funds	Shana Knutson			Tim Schram
8/15/2023	CPF-2	Capital Project Funds	Shana Knutson			Tim Schram

Universal Service Pending Applications							
<u>Docket</u>	<u>Date Opened Received</u>	<u>Protest Date</u>	<u>Hrg. Officer</u>	<u>Atty</u>	<u>Description</u>	<u>Status</u>	<u>Comments</u>
NUSF-32.22	3/4/2025		Schram	SK	Seeking to conduct an inquiry into the failure by certain telecommunications companies to comply with Commission Rules or Orders and impose an administrative fine: Order Initiating Show Cause and Setting Hearing	Pending	Schedule Show Cause Hearing for April 15, 2025 at 11:00 a.m., Commission Hearing Room.
NUSF-33 / PI-68	1/7/2025			SK	Seeking to Investigate Audit Requirements Related to the Nebraska Universal Service Fund: Order Granting Audit Waiver Requests	Pending	Due date extended to 2-28-2025 for those audits otherwise due on 12-31-2024.
NUSF-37.456	1/28/2025			JS	Cullen Robbins, Director, Complainant, v Skye Telecom, LLC, Respondent, for late-filing of the NUSF worksheets/payments	Pending	
Universal Service Dockets							
NUSF-57, PO #10	4/8/2025		Mirch	SK	Seeking to administer the Nebraska Telehealth Program	Pending	FY2025 filing window for the Telehealth program is hereby extended to sixty (60) business days from the date the federal filing window closes, June 2, 2025.
NUSF-92, PO #16	10/16/2024			SK	To administer the NUSF Broadband Program	Pending	Grant application window opens November 18, 2024, and closes January 13, 2025.
NUSF-108	12/17/2024			SK	Seeking to make adjustments to the high-cost distribution mechanism and revise reporting requirements	Pending	On-going.
NUSF-139/HO	5/29/2025		Schram	SK	Order Scheduling Technical Conference	Pending	Based on the feedback received at the Commission's May 14, 2025 Workshop, the Commission hereby schedules a technical conference for Tuesday, June 17, 2025 at 1:30 p.m. Central Time, in the Commission Hearing Room, 300 The Atrium Building, 1200 N Street, Lincoln, Nebraska 68508, and via Webex. At this technical conference, CostQuest representatives will provide an overview of <del>certain cost model characteristics and to answer questions</del>
NUSF-143	2/4/2025			SK	Seeking to implement policies related to dedicated universal service support for wireless telecommunications services	Pending	Initial Comments due March 3, 2025 with reply comments due March 28, 2025.
Updated 6.3.25							

# ***Tariffs***

<i><b>Carrier Name</b></i>	<i><b>Description</b></i>	<i><b>Date Filed</b></i>	<i><b>Date Effective</b></i>
Dalton Telephone Company	NECA access tariff decrease.	6/2/2025	7/1/2025
Elsie Communications, Inc.	NECA access tariff decrease.	6/2/2025	7/1/2025
Qwest Corporation d/b/a CenturyLink	All Shared Use Arrangements will be rated as Private Line.	6/2/2025	6/15/2025
Qwest Corporation d/b/a CenturyLink	All Shared Use Arrangements will be rated as Private Line.	6/2/2025	6/15/2025
United Telephone Company of the West	All Shared Use Arrangements will be rated as Private Line.	6/2/2025	6/15/2025

## Summary of Telecommunications Complaints

*May, 2025*

Total complaints this month - 25

Fiscal year to date - 357

Service Category	Total	Complaint Issue	Company
Wireline	Total: 19	Service Quality - 9 Miscellaneous - 5 Billing - 5	Windstream - 8 Qwest - 3 Cox - 3 Allo - 2 Time Warner Cable - 1 Quantum - 1 Hamilton - 1
Cellular	Total: 1	Miscellaneous - 1	Verizon - 1
Internet	Total: 4	Service Quality - 3 Billing - 1	Qwest - 1 Google Fiber - 1 Cox - 1 Blair - 1
Cable TV	Total: 1	Service Quality - 1	Time Warner Cable - 1

Savings to date
Wireline: \$38,248.01
Cellular: \$3,439.65
Internet: \$2,858.22
Cable TV: \$0.00
: \$3.10
Total: \$44,548.98

Of the above complaints:

Valentine Area	0 Complaints
Chappell/Oshkosh/Lewellen	0 Complaints
Tariff	0 Complaints

## Outages for May 2025

Carrier	Area	Time of Outage	Time Service Restored	Outage Duration	Count of Affected Lines	Primary Cause	Comments
Qwest	Omaha	2025-05-05 12:28:00	2025-05-05 13:17:00	<b>49 minutes</b>	5,906	Equipment	Two Omaha switches are not processing toll calls. Service was restored prior to Lumen isolation or intervention.
Qwest	Chappell & Scottsbluff	2025-05-17 20:24:00	2025-05-18 00:30:00	<b>4 hours 6 minutes</b>	4,135	Equipment	A portion of the Scottsbluff switch cannot process toll calls. The failed cards were reseated and service restored.
Hemingford	Hemingford	2025-05-17 20:23:00	2025-05-18 01:00:00	<b>4 hours 37 minutes</b>	400	Cable Cut	Lumen had a fiber cut. The calls made it to the Alliance PSAP, but seemed to drop when they transferred to the Scottsbluff PSAP.
Qwest	Gering & Bridgeport	2025-05-17 20:47:00	2025-05-18 02:05:00	<b>5 hours 18 minutes</b>	163	Equipment	The Bridgeport switch was unable to process toll calls. AC power failure due to blown transformer. AC Power restored.
Cox	Omaha 68137	2025-05-20 12:59:00	2025-05-20 16:04:00	<b>3 hours 5 minutes</b>	144	Cable Cut	Metronet damaged a cable that powered their node. Resolved outage by replacing with new cable and necessary splicing to restore power resolving outage.
Qwest	Scottsbluff	2025-05-26 09:00:00	2025-05-27 11:20:00	<b>1 day 2 hours 20 minutes</b>	244	Equipment	A portion of the Scottsbluff switch cannot process toll calls. Failed cards in the switch. The failed cards were replaced to restore service.
Qwest	Bellevue	2025-05-29 10:40:00	2025-05-29 10:40:00	<b>0 days 0 hours 0 minutes</b>	50,054	Equipment	A portion of the Bellevue Switch cannot process 911 calls. After further review the NOC determined services were never impacted. Once the outage started 911 services were immediately rerouted with ANI/ALI
Three River	Lynch	2025-05-30 17:00:00	2025-05-30 19:00:00	<b>2 hours 0 minutes</b>	45	Equipment	Bad Office Card. Replaced card after trouble shooting.