

**COMMUNICATIONS & NEBRASKA UNIVERSAL SERVICE FUND AGENDA**

**April 8, 2025**

**10:00 AM**

**UNIVERSAL SERVICE FUND**

- NUSF-4            In the Matter of the Commission, on its own motion, seeking to determine the level of the fund necessary to carry out the Nebraska Telecommunications Universal Service Fund Act beginning July 1, 2025.
- NUSF-37.457     In the Matter of Cullen Robbins, Director, Nebraska Universal Service Fund Department of the Nebraska Public Service Commission, Complainant, v. Greenfly Networks, Inc., Respondent.
- NUSF-37.458     In the Matter of Cullen Robbins, Director, Nebraska Universal Service Fund Department of the Nebraska Public Service Commission, Complainant, v. CallShaper, LLC, Respondent.
- NUSF-37.459     In the Matter of Cullen Robbins, Director, Nebraska Universal Service Fund Department of the Nebraska Public Service Commission, Complainant, v. Zultys, Inc., Respondent.
- NUSF-37.461     In the Matter of Cullen Robbins, Director, Nebraska Universal Service Fund Department of the Nebraska Public Service Commission, Complainant, v. Discount Long Distance, LLC, Respondent.
- NUSF-57,  
PO #10           In the Matter of the Nebraska Public Service Commission, on its own motion, seeking to administer the Nebraska Telehealth Program.
- NUSF-139,  
PO #6            In the Matter of the Nebraska Public Service Commission, on its own Motion, to Consider Appropriate Modifications to the High-cost Distribution and Reporting Mechanisms in its Universal Service Fund program in light of Federal and State Infrastructure Grants.

**REPORTS**

NUSF Fund Status Report

**DISCUSSION**

Report on telecommunications Complaints and Outages received by the Communications Department during the preceding month.

Communications Pending Applications

Filed	Appl #	Summary	Att	Protest	Hearing	Officer
7/9/2024	911-78/DC-104/C-5596	Windstream	Sara Hulac			
2/7/2017	C-4892	Show Cause for Centurylink	Shana Knutson	3/13/2017	3/28/2017	Tim Schram
2/22/2017	C-4893/PI-207	Redundancy and testing investigation	Shana Knutson	3/27/2017		
2/5/2019	C-5037/PI-223	NPSC/CenturyLink/Service Quality	Shana Knutson	3/9/2019	8/19/2020	Mary Ridder
8/6/2019	C-5069/PI-226	LB 641	Jonathan Smith	9/9/2019		
6/8/2021	C-5272	Broadband Bridge Act Program	Sallie Dietrich		6/7/2023	Dan Watermeier
1/4/2022	C-5368	Broadband Bridge Act Program 2022	Sallie Dietrich		3/22/2022	Tim Schram
12/6/2022	C-5461/PI-244	Dark fiber	Sallie Dietrich		9/19/2023	Eric Kamler
3/7/2023	C-5484	Broadband Bridge Act Program 2023	Sallie Dietrich		9/17/2024	Dan Watermeier
3/21/2023	C-5493/PI-245	FCC Prohibited Communications Equipment Attestations	Jonathan Smith		5/10/2023	Christian Mirch
7/5/2023	C-5520/PI-246	FCC Prohibited Communications Equipment Attestations to all Communications Providers	Jonathan Smith			
8/29/2023	C-5529	Precision Agriculture Grant Act	Sallie Dietrich		10/26/2023	Eric Kamler
2/6/2024	C-5561	Broadband Bridge Act Program 2024	Sallie Dietrich		3/26/2024	Dan Watermeier
4/3/2024	C-5564/PI-250	Service outage reporting requirements	Sallie Dietrich		9/30/2024	Christian Mirch
8/6/2024	C-5600	Precision Agriculture Grant Act 2024-2025	Sallie Dietrich		10/1/2024	Eric Kamler
7/19/2024	C-5601	Boundary change/Michael and Bethany Hansmire/Windstream/Great Plains	Shana Knutson	8/23/2024		
7/25/2024	C-5602	Boundary change/Cindy Melcher/Windstream/Great Plains	Jonathan Smith	8/29/2024		
12/3/2024	C-5623	CLEC Authority/TJ Cable & Underground Services LLC	Jonathan Smith	1/8/2025		
1/22/2025	C-5625	TRS Surcharge 2025	Jonathan Smith		3/11/2025	Tim Schram
12/10/2024	C-5627	Transfer of control/Citizens Telecommunications Company of Nebraska d/b/a Frontier Communications of Nebraska, Inc./Verizon Communications, Inc.	Sallie Dietrich	1/17/2025	3/25/2025	Eric Kamler
1/29/2025	C-5635	Debt financing/Arlington Telephone Company, The Blair Telephone Company, Eastern Nebraska Telephone Company, Rock County Telephone Company and HunTel Cablevision Inc. d/b/a American Broadband Nebraska Communications, Inc., all d/b/a Fastwyre Broadband	Sallie Dietrich	3/5/2025		Eric Kamler
2/27/2025	C-5638	Discontinue provisioning of long-distance voice services/Global Crossing Telecommunications, Inc.	Sallie Dietrich	4/7/2025		
3/6/2025	C-5639/NUSF-144	ETC Lifeline & NTAP/TracFone Wireless, Inc.	Shana Knutson	4/18/2025		
3/4/2025	C-5640	Broadband Bridge Act Program 2025	Sallie Dietrich		4/7/2025	Dan Watermeier
3/6/2025	C-5641	IXC & CLEC Authority/Zayo Northeast, LLC	Jonathan Smith	4/10/2025		
3/6/2025	C-5642	Transfer of control/Zayo Group, LLC/Zayo Northeast, LLC	Jonathan Smith	4/10/2025		
3/12/2025	C-5643	Boundary change/Abel Martinez/Hartington/Great Plains	Sallie Dietrich	4/16/2025		
3/18/2025	C-5644	IXC & CLEC Withdrawal/HunTel Communications, Inc.	Shana Knutson	4/21/2025		
3/25/2025	C-5646	Interconnection/Northeast Nebraska Telephone Company/Windstream Nebraska, Inc.	Sallie Dietrich	4/28/2025		
Filed	Appl #	Summary	Att	Protest	Hearing	Officer
12/13/2022	CPF-1	Capital Projects Funds	Shana Knutson			Tim Schram
8/15/2023	CPF-2	Capital Project Funds	Shana Knutson			Tim Schram

**Universal Service Pending Applications**

<u>Docket</u>	<u>Date Opened/ Received</u>	<u>Protest Date</u>	<u>Hrg. Officer</u>	<u>Atty</u>	<u>Description</u>	<u>Status</u>	<u>Comments</u>
NUSF-32.19	7/12/2022		Schram	SK	Seeking to conduct an inquiry into failure by inContact, Inc., to comply with Commission Rules or Orders and impose administrative fine	Pending	Sustaining Show Cause & Assess Civil Penalties
NUSF-32.22			Schram	SK	Seeking to conduct an inquiry into failure by various companies, to comply with Commission Rules or Orders and impose administrative fine	Pending	Schedule Show Cause Hearing for April 15, 2025 at 11:00 a.m., Commission Hearing Room,
NUSF-33/PI-68				SK	Seeking to Investigate audit requirements related to the Nebraska Universal Service Fund	Pending	Due date extended to 2-28-2025 for those audits otherwise due on 12-31-2024
NUSF-37.455	1/28/2025			JS	Cullen Robbins, Director, Complainant, v Estech Systems Inc., Respondent, for late-filing of the NUSF worksheets/payments	Pending	
NUSF-37.456	1/28/2025			JS	Cullen Robbins, Director, Complainant, v Skye Telecom, LLC, Respondent, for late-filing of the NUSF worksheets/payments	Pending	
NUSF-37.457	1/28/2025			JS	Cullen Robbins, Director, Complainant, v Greenfly Networks, Inc., Respondent, for late-filing of the NUSF worksheets/payments	Pending	
NUSF-37.458	3/18/2025			JS	Cullen Robbins, Director, Complainant, v CallShaper, LLC, Respondent, for late-filing of the NUSF worksheets/payments	Pending	
NUSF-37.459	3/18/2025			JS	Cullen Robbins, Director, Complainant, v Zultys Inc., Respondent, for late-filing of the NUSF worksheets/payments	Pending	
NUSF-37.460	3/18/2025			JS	Cullen Robbins, Director, Complainant, v Dagobah System, Inc., Respondent, for late-filing of the NUSF worksheets/payments	Pending	
NUSF-37.461	3/18/2025			JS	Cullen Robbins, Director, Complainant, v Discount Long Distance, Respondent, for late-filing of the NUSF worksheets/payments	Pending	
NUSF-37.462	3/18/2025			JS	Cullen Robbins, Director, Complainant, v Hyp0ercube Networks, LLC., Respondent, for late-filing of the NUSF worksheets/payments	Pending	
NUSF-37.463	3/18/2025			JS	Cullen Robbins, Director, Complainant, v Net2Phone 2.0 America, Inc., Respondent, for late-filing of the NUSF worksheets/payments	Pending	
NUSF-57, PO #9	6/27/2006		Mirch	SK	Seeking to administer the Nebraska Telehealth Program	Pending	Filing deadline extended to July 29, 2024
NUSF-91	8/13/2013			SD	To increase broadband adoption among low-income consumers through the development of a Nebraska broadband telephone assistance program	Pending	Held in abeyance
NUSF-92, PO #16	4/19/2023			SK	To administer the NUSF Broadband Program	Pending	Grant application window opens November 18, 2024 and closed January 13, 2025.
NUSF-108, PO #7	10/19/2021			SK	Seeking to make adjustments to the high-cost distribution mechanism and revise reporting requirements	Pending	On-going
NUSF-131, PO #3	8/29/2021		Schram	SD	To establish reverse auction procedures and requirements	Pending	Post-Auction Commitment Forms due 10-25-2024 @ 5:00 p.m.
NUSF-139	8/29/2023		Schram	SK	Consider modification to high-cost distribution of NUSF in light of federal/state infrastructure grants	Pending	
NUSF-143	2/4/2025			SK	Seeking to implement policies related to dedicated universal service support for wireless telecommunications services	Pending	Initial Comments due March 3, 2025 with reply comments due March 28, 2025

4/2/2025

# ***Tariffs***

<i><b>Carrier Name</b></i>	<i><b>Description</b></i>	<i><b>Date Filed</b></i>	<i><b>Date Effective</b></i>
SBC Long Distance, LLC d/b/a SBC Long Distance d/b/a AT&T Long Distance	Increase the Business Default Plan for Hierarchical Billing-Switched Service.	4/1/2025	4/12/2025

## Monthly NUSF Snapshot

As of:

1/31/2025

### NUSF Payments

Amounts in thousand of \$

	Current Month	Year to Date
High Cost	\$2,826	\$2,826
Lifeline	\$3	\$3
Telehealth	\$0	\$0
E-Rate	\$0	\$0
E-Rate	\$0	\$0
Grant	\$6,291	\$6,291
NUSF-92	\$273	\$273
NUSF-92 PO10	\$0	\$0
NUSF-99	\$5,340	\$5,340
NUSF-108	\$678	\$678
E-Rate	\$0	\$0
NUSF-131	\$0	\$0
Grand Total	\$9,120	\$9,120

### NUSF Remittances

Amounts in thousand of \$

	Current Month	Year to Date
Reported Remittances	\$3,953	\$3,953
Prepaid Remittances	\$257	\$257
Grand Total	\$4,210	\$4,210

## Committed and Outstanding Grants

Amounts in thousand of \$

		Committed Balance
92	92-2016: Broadband Adoption	\$48
	92-2016: NEBP	\$129
	92-2019: Wireless	\$446
	92-2020: Wireless	\$2,853
	92-2021: Wireless	\$1,967
	92-2022: Wireless	\$2,522
	92-2023: Wireless	\$2,014
	92-2024: Wireless	\$4,120
92 Committed	92 Committed-2020: BB Adoption/COVID	\$772
	92 Committed-2024: Wireless	\$1,087
99	99-2020: NEBP	\$3,993
	99-2021: NEBP	\$5,555
	99-2022: NEBP	\$18,703
	99-2023: NEBP	\$13,687
99 Committed	99 Committed-2023: NEBP	\$2,292
108	108-2021: NEBP	\$869
	108-2022: NEBP	\$896
	108-2023: NEBP	\$4,528
	108-2024: NEBP	\$2,791
108 Committed	108 Committed-2023: NEBP	\$3,042
	108 Committed-2024: NEBP	\$1,890
131 Committed	131 Committed-2023: NEBP-RO	\$880
	131 Committed-2024: NEBP-RO	\$3,375
131	131-2022: NEBP-RO	\$23
	131-2024: NEBP-RO	\$17,996
Grand Total		\$96,480

## NUSF Balance

Amounts in thousand of \$

as of

1/31/2025	EOP Adjusted Balance	\$	110,679
	Committed Balance	\$	96,480
	Uncommitted Balance	\$	14,198

## Summary of Telecommunications Complaints

*March, 2025*

Total complaints this month - 24

Fiscal year to date - 309

Service Category	Total	Complaint Issue	Company
Wireline	Total: 16	Service Quality - 12 Miscellaneous - 2 Billing - 2	Qwest - 6 Windstream - 3 Cox - 2 Time Warner Cable - 1 NTT - 1 Matrix - 1 Hamilton - 1 Allo - 1
Cellular	Total: 1	Service Quality - 1	Viaero - 1
Internet	Total: 6	Service Quality - 5 Billing - 1	Qwest - 3 Windstream - 2 Cox - 1
	Total: 1	Broadband - 1	Allo - 1

Savings to date
Wireline: \$37,716.89
Cellular: \$3,439.65
Internet: \$2,648.74
Cable TV: \$0.00
: \$3.10
Total: \$43,808.38

Of the above complaints:

Valentine Area	0 Complaints
Chappell/Oshkosh/Lewellen	0 Complaints
Tariff	0 Complaints

## Outages for March 2025

Company	Area	Time of Outage	Time Service Restored	Outage Duration	Count of Affected Lines	Primary Cause	Comments
Cox	Omaha	2025-03-04 21:04:00	2025-03-05 14:01:00	0 days 16 hours 57 minutes	725	Other	Storm (Blizzard) impact - Commercial power outage. Restoral of commerical power restored customer services.
Wauneta	Rural Wauneta	2025-03-18 09:00:00	2025-03-19 20:00:00	1 days 11 hours 0 minutes	5	Cable Cut	Fiber Cut. Resplice fiber to restore customers.
Windstream	Mead	2025-03-19 16:10:00	2025-03-20 09:24:00	0 days 17 hours 14 minutes	147	Other	Commercial power failure due to Winter Storm Nyla. A portable generator was placed on site to restore services.
Cox	Omaha	2025-03-19 13:36:00	2025-03-22 10:21:00	2 days 20 hours 45 minutes	7528	Other	Storm impact - Commercial power outage. Customers' phone services were restored commensurate with the rolling return of electrical power to the area that had been affected by the blizzard.
Windstream	Lincoln, Sutton	2025-03-19 16:31:00	2025-03-20 13:25:00	0 days 20 hours 54 minutes	326	Other	Commercial power failure due to Winter Storm Nyla affected remotes out of the Lincoln DMS 100. Power restored
Windstream	Brainard	2025-03-19 23:39:00	2025-03-21 16:53:00	1 days 17 hours 14 minutes	113	Other	Commercial power failure due to Winter Storm Nyla. A portable generator was placed on site.
Windstream	Lincoln, Raymond	2025-03-20 00:59:00	2025-03-20 13:42:00	0 days 12 hours 43 minutes	150	Other	Commecia power failure due to Winter Storm Nyla affected a remote out of the Lincoln DMS 100. Power restored
Windstream	Ceresco	2025-03-20 02:17:00	2025-03-20 10:31:00	0 days 8 hours 14 minutes	151	Other	Commercial power failure due to Winter Storm Nyla. A portable generator was placed on site.
Windstream	Malcolm	2025-03-20 08:19:00	2025-03-20 13:52:00	0 days 5 hours 33 minutes	106	Other	Commercial power failure due to Winter Storm Nyla. Power restored
Glenwood TMC	All ILEC & CLEC areas	2025-03-19 06:15:00	2025-03-23 13:00:00	4 days 6 hours 45 minutes	1255		Storm - Power Outages - Glenwood equipment did not go down. The power companies permanently or temporarily restored power to the affected lines. Glenwood equipment did not go down.
Windstream	Malcolm	2025-03-21 12:52:00	2025-03-21 14:59:00	0 days 2 hours 7 minutes	106	Other	Commercial power failure due to Winter Storm Nyla. Site was running on portable generator, generator was temporarily moved from the site and batteries depleted. A portable generator was placed on site.
Blair	ILEC and CLEC Areas	2025-03-19 05:00:00	2025-03-26 11:47:00	7 days 6 hours 47 minutes	831	Other	Winter Storm Commercial Power Outages
Windstream	Valparaiso	2025-03-20 14:30:00	2025-03-20 18:25:00	0 days 3 hours 55 minutes	139	Other	Commercial power failure due to Winter Storm Nyla. A portable generator was place on site.