

COMMUNICATIONS & NEBRASKA UNIVERSAL SERVICE FUND AGENDA

September 15, 2026

10:00 AM

- C-5698 In the Matter of the Application of Dish Wireless LLC, Englewood Colorado, seeking approval of a transfer of control to Neyland Networks, L.L.C., Englewood, Colorado.
- C-5719 In the Matter of the Application of Nebraska Technology & Telecommunications, Inc., Omaha, Nebraska, seeking authority to withdraw its local and interexchange certificates of authority and cancel its tariffs and relinquish its eligible telecommunications carrier designation.
- C-5720 In the Matter of the Application of Broadview Networks, Inc., Little Rock, Arkansas, seeking authority to change its name to Broadview Networks, LLC.
- C-5721 In the Matter of the Application of Hooper Telephone Company, Remsen, Iowa, seeking approval of a transfer of control to Northeast Nebraska Telephone Company, Jackson, Nebraska.
- C-5722 In the Matter of the Application of Crown Castle Fiber LLC, Canonsburg, Pennsylvania, seeking authority to change its name to Arium Networks LLC.
- C-5723 In the Matter of the Application of Bryan Thoene, Fordyce, seeking authority to receive telecommunications capability service from the Hartington Exchange of the Hartington Telephone Company.

UNIVERSAL SERVICE FUND

- NUSF-131 PO#3 In the Matter of the Nebraska Public Service Commission, on its own motion, to establish reverse auction procedures and requirements.
- NUSF-131 PO#3 In the Matter of the Nebraska Public Service Commission, on its own motion, to establish reverse auction procedures and requirements.

DISCUSSION

Report on Telecommunications Complaints and Outages received by the Communications Department during the preceding month:
Discussion Cullen Robbins informed the Commission of the complaints and outages received for August

REPORTS

Communications Pending List
NUSF Pending List
Tariff Summary

Communications Pending Applications

Filed	Appl #	Summary	Att	Protest	Hearing	Officer
2/22/2017	C-4893/PI-207	Redundancy and testing investigation	Shana Knutson	3/27/2017		
2/5/2019	C-5037/PI-223	NPSC/CenturyLink/Service Quality	Shana Knutson	3/9/2019	8/19/2020	Mary Ridder
8/6/2019	C-5069/PI-226	LB 641	Jonathan Smith	9/9/2019		
12/6/2022	C-5461/PI-244	Dark fiber	Sallie Dietrich		9/19/2023	Eric Kamler
3/7/2023	C-5484	Broadband Bridge Act Program 2023	Sallie Dietrich		3/31/2026	Dan Watermeier
3/21/2023	C-5493/PI-245	FCC Prohibited Communications Equipment Attestations	Jonathan Smith		5/10/2023	Christian Mirch
7/5/2023	C-5520/PI-246	FCC Prohibited Communications Equipment Attestations to all Communications Providers	Jonathan Smith			
8/29/2023	C-5529	Precision Agriculture Grant Act	Sallie Dietrich		10/26/2023	Eric Kamler
2/6/2024	C-5561	Broadband Bridge Act Program 2024	Sallie Dietrich		9/3/2026	Dan Watermeier
4/3/2024	C-5564/PI-250	Service outage reporting requirements	Sallie Dietrich		9/30/2024	Christian Mirch
8/6/2024	C-5600	Precision Agriculture Grant Act 2024-2025	Sallie Dietrich		10/1/2024	Eric Kamler
7/19/2024	C-5601	Boundary change/Michael and Bethany Hansmire/Windstream/Great Plains	Shana Knutson	8/23/2024		
7/25/2024	C-5602	Boundary change/Cindy Melcher/Windstream/Great Plains	Jonathan Smith	8/29/2024		
11/8/2025	C-5682/PI-257	Review of merger between Windstream entities and Uniti Group, LLC	Sallie Dietrich		5/5/2026	Dan Watermeier
12/16/2025	C-5685/PI-259	Investigation of railroad crossing fees	Shana Knutson			
2/3/2026	C-5692/NUSF-151	ETC Lifeline & NTAP/LTE Wireless, Inc.	Joselyn Luedtke	3/11/2026	7/13/2026	Tim Schram
4/27/2026	C-5698	Transfer of control/Dish Wireless LLC/Neyland Networks, L.L.C.	Sallie Dietrich	6/1/2026		
6/2/2026	C-5701/DC-106	2025 Annual Reports	Joselyn Luedtke		7/15/2026	Eric Kamler
7/2/2026	C-5715	Transfer of Control/Qwest Corporation d/b/a CenturyLink QC, CenturyLink Communications, LLC, United Telephone Company of the West d/b/a CenturyLink, and Lumen Technologies, Inc.	Sallie Dietrich	8/7/2026		
7/17/2026	C-5717/NUSF-154	ETC Expansion/Hamilton Telephone Company	Sallie Dietrich	8/26/2026		
7/17/2026	C-5718/NUSF-155	ETC Expansion/Nebraska Central Telephone Company	Sallie Dietrich	8/26/2026		
7/22/2026	C-5719	IXC/CLEC/ETC Withdrawal/Nebraska Technology & Telecommunications, Inc.	Jonathan Smith	8/28/2026		
7/27/2026	C-5720	Name change/Broadview Networks, Inc./Broadview Networks, LLC	Jonathan Smith	8/31/2026		
8/4/2026	C-5721	Transfer of control/Hooper Telephone Company/Northeast Nebraska Telephone Company	Jonathan Smith	9/8/2026		
7/31/2026	C-5722	Name change/Crown Castle Fiber LLC/Arium Networks LLC	Sallie Dietrich	9/9/2026		
8/6/2026	C-5723	Boundary change/Bryan Thoene/Hartington/Great Plains	Jonathan Smith	9/10/2026		
8/14/2026	C-5724/NUSF-156	ETC Expansion/Northeast Nebraska Telephone Company	Sallie Dietrich	9/23/2026		
8/26/2026	C-5725	IXC Withdrawal/Norstan Network Services, Inc.	Jonathan Smith	9/30/2026		
Filed	Appl #	Summary	Att	Protest	Hearing	Officer
6/23/2026	FC-1371	Formal Complaint/Gail Anderson/Windstream	Shana Knutson	8/20/2026		Dan Watermeier
Filed	Appl #	Summary	Att	Protest	Hearing	Officer
5/7/2026	W-17	Water Rate Increase/Bow Valley Waterworks	Shana Knutson	8/30/2026		
Filed	Appl #	Summary	Att	Protest	Hearing	Officer
12/13/2022	CPF-1	Capital Projects Funds	Shana Knutson			Tim Schram
8/15/2023	CPF-2	Capital Project Funds	Shana Knutson			Tim Schram

NUSF Pending List					
Filed	Application #	Summary	Att	Hearing	Hearing Officer
4/14/2026	NUSF-108 Adjust to High Cost Mechanism	In the Matter of the Nebraska Public Service Commission, on its own Motion, to make adjustments to its high-cost distribution mechanism and to make revisions to its reporting requirements.	Sallie Dietrich	n/a	n/a
3/4/2025	NUSF-32.22 Audit Complaints Administrative Fines	In the Matter of the Commission, on its own motion, seeking to conduct an inquiry into the failure by certain telecommunications companies to comply with Commission Rules or Orders and to impose administrative fines.	Shana Knutson	4/15/2025	n/a
3/19/2026	NUSF 37.475 Remittance Complaints	Pending: 37.475 Magna5 LLC.	Joselyn Luedtke	n/a	n/a
4/28/2026	NUSF-139 PO#11 Modification High-Cost Federal-State Grants	In the Matter of the Nebraska Public Service Commission, on its own Motion, to consider appropriate modifications to the high-cost distribution and reporting mechanisms in its Universal Service Fund program in light of federal and state infrastructure grants.	Shana Knutson		
8/25/2026	NUSF-139 PO#11 Modification High-Cost Federal-State Grants	In the Matter of the Nebraska Public Service Commission, on its own Motion, to consider appropriate modifications to the high-cost distribution and reporting mechanisms in its Universal Service Fund program in light of federal and state infrastructure grants. Order Setting Schedule for Transition Applications. Interested applicants may file Support Transition Applications any time between now and Thursday, October 1, 2026, at 5:00 p.m., Central Time.	Shana Knutson		
2/4/2025	NUSF-143 Wireless Program	Seeking to implement policies related to dedicated universal service support for wireless telecommunications services. Comments due March 28, 2025.	Shana Knutson	n/a	n/a
8/25/2026	NUSF-150 TeleHealth Program Funding Opportunities	In the Matter of the Nebraska Public Service Commission, on its own motion, to explore additional funding opportunities in the Telehealth program. Order Issuing Grant Awards.	Shana Knutson	n/a	
2/3/2026	NUSF-151/C-5692 LTE Wireless Providing NTAP & Lifeline Program Services	In the Matter of the Application of LTE Wireless, Inc., New York, New York, seeking statewide designation as an Eligible Telecommunications Carrier in the State of Nebraska for the limited purpose of providing Lifeline and Nebraska Telephone Assistance Program services to qualifying customers.	Joselyn Luedtke	7/13/2026	Tim Schram

Summary of Telecommunications Complaints

August, 2026

Total complaints this month - 61

Fiscal year to date - 129

Service Category	Total	Complaint Issue	Company
Wireline	Total: 22	Service Quality - 11 Miscellaneous - 3 Carrier to Carrier - 3 Billing - 2 Telemarketing - 1 Customer Service - 1 - 1	Qwest - 13 Blair - 3 Windstream - 2 Verizon - 1 NTT - 1 Great Plains - 1 Citizens - 1
Cellular	Total: 9	Telemarketing - 4 Service Quality - 2 Billing - 2 Carrier to Carrier - 1	Verizon - 4 T-Mobile - 2 UVNV - 1 Time Warner Cable - 1 Consumer Cellular - 1
Transmission Line	Total: 17	Miscellaneous - 14 Broadband - 3	Metro - 4 ATTE - 4 Windstream - 3 Qwest - 2 Cox - 2 UPN - 1 Google Fiber - 1
Internet	Total: 12	Service Quality - 7 Miscellaneous - 2 - 2 Customer Service - 1	ATTE - 7 Qwest - 2 Verizon - 1 Time Warner Cable - 1 Metro - 1
Cable TV	Total: 1	Service Quality - 1	Blair - 1

Savings to date
Wireline: \$1,687.86
Cellular: \$402.87
Transmission Line: \$0.00
Internet: \$801.66
Cable TV: \$0.00
: \$0.00
Total: \$2,892.39

Outages for August 2026

Short Name	Area	Time of Outage	Time Service Restored	Outage Duration	Count of Affected Lines	Primary Cause	Comments
Windstream	Lincoln, Adams, Douglas, Bennet	2026-08-03 07:31:00	2026-08-03 09:31:00	0 days 2 hours 0 minutes	252	Equipment	Card fault in Lincoln affecting DMS100 remotes. The card was reseated.
NCTC	All Hamilton Telephone Company, NCTC, and Hamilton Long Distance Company service areas.	2026-08-10 10:27:00	2026-08-10 11:08:00	0 days 0 hours 41 minutes	4598	Equipment	Failed network equipment - issue associated with voice signaling. Issue was associated with a software patch that caused issues with the network.
Citizens	Platte County	2026-08-13 04:37:00	2026-08-17 08:54:00	4 days 4 hours 17 minutes	156	Equipment	Switch issue that is affecting 156 telephone numbers. GTD5 switch. Commercial power restored.
Windstream	Lincoln, Omaha, Cedar Bluffs, Ceresco, Colon, Ithaca, Mead, Wahoo, Yutan	2026-08-20 13:52:00	2026-08-22 08:22:00	1 days 18 hours 30 minutes	116	Cable Cut	A work crew damaged buried fiber on NE-92 in Wahoo due to a bad locate. Cable was hit in two locations one with 380 ft of cable replaced and second repair with 80 ft replaced.
Windstream	Lincoln, Omaha, Cedar Bluffs, Ceresco, Colon, Ithaca, Mead, Wahoo, Yutan	2026-08-20 21:32:00	2026-08-21 05:20:00	0 days 7 hours 48 minutes	523	Cable Cut	A work crew damaged buried fiber on NE-92 in Wahoo due to a bad locate. Cable was hit in two locations one with 380 ft of cable replaced and second repair with 80 ft replaced.
Windstream	Lincoln, Omaha, Cedar Bluffs, Ceresco, Colon, Ithaca, Mead, Wahoo, Yutan	2026-08-20 21:37:00	2026-08-22 14:11:00	1 days 16 hours 34 minutes	224	Cable Cut	A work crew damaged buried fiber on NE-92 in Wahoo due to a bad locate. Cable was hit in two locations one with 380 ft of cable replaced and second repair with 80 ft replaced.
Cox	Omaha 68117	2026-08-24 21:31:00	2026-08-25 00:06:00	0 days 2 hours 35 minutes	121	Equipment	Power supply hardware failure. Power supply inverter. Temporary repair implemented to restore service, permanent repair to be completed by construction team.
Mobius	Rural Dawes County west of Chadron	2026-08-25 14:50:00	2026-08-26 15:05:00	1 days 0 hours 15 minutes	144	Cable Cut	Fiber Cut. 30 customer reports related to outage. Splicers arrived around 3:45 p.m. Fiber bore was required underneath a creek bottom. All customers have been contacted to notify of outage.
Windstream	Lincoln, Ceresco, Mead	2026-08-31 01:15:00	2026-08-31 03:44:00	0 days 2 hours 29 minutes	122	Other	Planned maintenance to replace fiber for a temporary to permanent repair along Hwy 92, Wahoo. Service restored as the maintenance completed. Approximately 1000' of new 24F was bored and spliced.