

ATTACHMENT A

BUSINESS CUSTOMERS



March 1, 2016

IMPORTANT INFORMATION REGARDING YOUR CENTURYLINK SERVICE

Customer Name
Address
City, State, Zip

Dear <Customer Name>,

Our goal at CenturyLink is to deliver great quality and value while remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings, and infrastructure. Occasionally our evaluation reveals that we must change our rates for some services. For this reason, the monthly rates for certain business services provided by United Telephone Company of the West d/b/a Centurylink will change, effective June 1, 2016. CenturyLink has not increased the rates for these services since 1999.

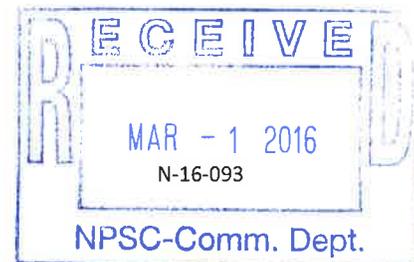
The proposed rate changes and the affected exchanges are listed in the following charts. In accordance with applicable statutes and Commission rules, the Commission will review these proposed rate increases if at least five percent (5%) of affected customers present proper complaints to the Commission. Because approximately 451 business customers will be affected by the rate increases, at least 23 business customers must sign and file complaints with the Commission for Commission review to occur. Each complaint is required to include the name and address of the customer and your business telephone number (to aid in verifying customers). Complaints must be postmarked by July 1, 2016. For more information or to obtain a complaint form, contact the Nebraska Public Service Commission at 1-402-471-3101 or 1-800-526-0017 or visit the Commission's website at www.psc.nebraska.gov.

The monthly rate for flat rate service and the applicable Extended Area Service (EAS) charge are presented as a single line item on your monthly billing statement. EAS charges are being changed concurrent with the changes in your flat rate service. The net impact of these changes may be an increase or a reduction in the total billed rate, depending on the type of service you have.

Summary of Services and Rate Changes Effective June 1, 2016

GERING AND SCOTTSBLUFF EXCHANGES	CURRENT MONTHLY RATE			NEW MONTHLY RATE		
	Local Exchange Service	EAS Charge	Total Billed Rate	Local Exchange Service	EAS Charge	Total Billed Rate
Flat Rate 1 Party Business Lines	\$27.50	\$3.89	\$31.39	\$30.00	\$3.00	\$33.00
Flat Rate Business Key Line	27.50	3.89	31.39	30.00	3.00	33.00
Flat Rate PBX Trunk	27.50	3.89	31.39	30.25	3.00	33.25
Measured 1 Party Business Lines	13.75	N/A	13.75	15.00	N/A	15.00
Measured Business Key Line	13.75	N/A	13.75	15.00	N/A	15.00
Measured PBX Trunk	13.75	N/A	13.75	15.12	N/A	15.12

Prices exclude taxes, fees, and surcharges.



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BAYARD, LYMAN, MINATARE, MITCHELL AND MORRILL EXCHANGES	CURRENT MONTHLY RATE			NEW MONTHLY RATE		
	Local Exchange Service	EAS Charge	Total Billed Rate [1]	Local Exchange Service	EAS Charge	Total Billed Rate
Flat Rate 1 Party Business Lines	\$27.50	\$5.98	\$33.48	\$30.00	\$5.00	\$35.00
Flat Rate Business Key Line	34.50	5.98	40.48	30.00	5.00	35.00
Flat Rate PBX Trunk	34.50	5.98	40.48	37.00	5.00	42.00
Measured 1 Party Business Lines	13.75	N/A	13.75	15.00	N/A	15.00
Measured Business Key Line	17.25	N/A	17.25	15.00	N/A	15.00
Measured PBX Trunk	17.25	N/A	17.25	18.50	N/A	18.50

LEWELLEN AND OSHKOSH EXCHANGES	CURRENT MONTHLY RATE			NEW MONTHLY RATE		
	Local Exchange Service	EAS Charge	Total Billed Rate [1]	Local Exchange Service	EAS Charge	Total Billed Rate
Flat Rate 1 Party Business Lines	\$27.50	\$2.99	\$30.49	\$30.00	\$3.00	\$33.00
Flat Rate Business Key Line	34.50	2.99	37.49	30.00	3.00	33.00
Flat Rate PBX Trunk	34.50	2.99	37.49	37.00	3.00	40.00
Measured 1 Party Business Lines	13.75	N/A	13.75	15.00	N/A	15.00
Measured Business Key Line	17.25	N/A	17.25	15.00	N/A	15.00
Measured PBX Trunk	17.25	N/A	17.25	18.50	N/A	18.50

BROADWATER, CHAPPELL AND POTTER EXCHANGES	CURRENT MONTHLY RATE			NEW MONTHLY RATE		
	Local Exchange Service	EAS Charge	Total Billed Rate [1]	Local Exchange Service	EAS Charge	Total Billed Rate
Flat Rate 1 Party Business Lines	\$27.50	N/A	\$27.50	\$30.00	N/A	\$30.00
Flat Rate Business Key Line	34.50	N/A	34.50	30.00	N/A	30.00
Flat Rate PBX Trunk	34.50	N/A	34.50	37.00	N/A	37.00
Measured 1 Party Business Lines	13.75	N/A	13.75	15.00	N/A	15.00
Measured Business Key Line	17.25	N/A	17.25	15.00	N/A	15.00
Measured PBX Trunk	17.25	N/A	17.25	18.50	N/A	18.50

KIMBALL EXCHANGE	CURRENT MONTHLY RATE			NEW MONTHLY RATE		
	Local Exchange Service	EAS Charge	Total Billed Rate [1]	Local Exchange Service	EAS Charge	Total Billed Rate
Flat Rate 1 Party Business Lines	\$27.50	N/A	\$27.50	\$30.00	N/A	\$30.00
Flat Rate Business Key Line	34.50	N/A	34.50	35.00	N/A	35.00
Flat Rate PBX Trunk	34.50	N/A	34.50	37.50	N/A	37.50
Measured 1 Party Business Lines	13.75	N/A	13.75	15.00	N/A	15.00
Measured Business Key Line	17.25	N/A	17.25	17.50	N/A	17.50
Measured PBX Trunk	17.25	N/A	17.25	18.75	N/A	18.75

[1] The monthly rate for lines and trunks arranged for hunting is currently \$1.50 more than the Total Billed Rate listed above. When a called line or trunk is busy, hunting routes the incoming call to the first available line or trunk. As of June 1, 2016, CenturyLink will no longer charge an additional monthly fee for hunting, and the total monthly charge for lines or trunks in a hunting arrangement will be the new Total Billed Rate listed above.

CenturyLink has scheduled a public information meeting regarding the proposed rate increases. This meeting will take place as follows:

CENTURYLINK PUBLIC INFORMATION MEETING
 Date: April 8, 2016
 Time: 10:00AM-Noon
 Place: CenturyLink, 2806 Avenue D, Scottsbluff, NE
 Phone: 308-635-8283

If you have questions regarding these increases or to learn more about our products or services, please contact a Customer Care Representative at 888-402-4566. Thank you for choosing CenturyLink for your communication needs—we value you as our customer.