



## ACCESSING 9-1-1 SERVICE VIA A MULTI-LINE TELEPHONE SYSTEM

June 30, 2015

9:00 a.m. to 12:00 p.m.

### WORKSHOP AGENDA

Sign In

Welcomes and Introductions – Commissioner Crystal Rhoades, PSC

Purpose of the Workshop – Commissioner Crystal Rhoades, PSC

Featured Speaker:

- Commissioner Ajit Pai, Federal Communications Commission

Presenters:

- Tom Casady, Director of Public Safety, Lincoln, Nebraska
- Jeff Ward, Avaya
- Crystal Koehn, Ginny Vance, Danny Wallace, John Korkie, CenturyLink

Panelist remarks regarding next steps

Questions to Panelists from Attendees, moderated by Commissioner Crystal Rhoades

Meeting Adjourned

### **Commissioner Ajit Pai – Federal Communications Commission**

Ajit Pai was nominated to the Federal Communications Commission by President Obama. He was unanimously confirmed by the U.S. Senate. He took office in 2012 for a term concluding in 2016. Commissioner Pai has a vast array of experience in the public and private sectors. His public sector career spans all branches of the federal government, having served in the FCC's Office of General Counsel, the U.S. Department of Justice's Antitrust Division and Office of Legal Policy, the U.S. Senate Judiciary Committee, and also as a law clerk to a federal judge. In the private sector, he was a Partner of the law firm Jenner & Block in the communications practice. He also worked as Associate General Counsel at Verizon Communications Inc. Commissioner Pai graduated with honors from Harvard University and from the University of Chicago Law School, where he served on the *University of Chicago Law Review*.

### **Tom Casady -- Director of Public Safety, Lincoln, Nebraska**

Tom Casady, in his role as the Director of Public Safety, is responsible for 760 employees who provide police, fire, emergency medical services, and public safety communications services. Prior to his appointment in 2011, he served as the Chief of Police in Lincoln for 17 years. Mr. Casady's public safety career began in 1974 as police officer with the Lincoln Police Department. He then served as the Sheriff of Lancaster County immediately prior to his appointment as Chief of Police. He received a bachelor's degree in criminal justice from the University of Nebraska-Omaha, and a Master of Arts degree in political science from the University of Nebraska-Lincoln. Mr. Casady is a lifetime member of the International Association of Chiefs of Police and a member of the International Association of Crime Analysts and Police Executive Research Forum. Mr. Casady has coordinated several public safety technology projects, focusing on communications, geographic information systems, mobile data, and location-based services. He is a frequent presenter at national and international conferences on these topics. Mr. Casady has received the Lifetime Achievement Award from the University of Nebraska-Omaha and is a member of the Nebraska Law Enforcement Hall of Fame.

### **Jeff Ward – Avaya**

Jeff Ward began his career in telecommunications in 1985 and has a vast array of experience in the industry. Since 2010, Mr. Ward has worked as a Solutions Architect with Avaya, a recognized innovator and leading global provider of solutions for customer and team engagement. Prior to joining Avaya, he held positions as a Voice and Data Architect Contractor with Wells Fargo; a Lead Network and VOIP Architect with United Health Group; a Lead Network Design Consultant with ING; a Network & Voice Engineer with Integra Telecom; a Networking and Telecommunications Engineer with the University of Minnesota and a Telecommunications Contractor with the University of Minnesota.

### **Crystal Koehn, Ginny Vance, Danny Wallace and John Korkie – CenturyLink**

The following persons are representatives of CenturyLink. CenturyLink provides communications and data services to residential, business, governmental and wholesale customers in 36 states:

- Crystal Koehn is a Senior Global Relationship Manager with Government and Education Solutions serving the State of Nebraska. She has five years of telecommunications and technology experience.
- Ginny Vance is a Senior Lead Sales Engineer and Service Manager serving the State of Nebraska. She has 45 years of telecommunications and technology experience.
- Danny Wallace is a Senior Global Relationship Manager with Government and Education Solutions serving the State of Nebraska. He has 11 years of telecommunications and technology experience.
- John Korkie is a Field Sales Director with Government & Education Solutions serving the states of Iowa, Illinois and Nebraska. He has 15 years of telecommunications and technology experience.