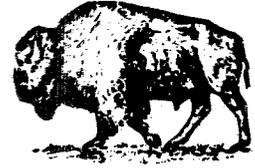


Neil A. Miller
Sheriff



BUFFALO COUNTY OFFICE OF THE SHERIFF

2025 Ave. A • P.O. Box 2228
Kearney, Nebraska 68848
Phone (308) 236-8555



September 25, 2014

Nebraska Public Service Commission,

This letter is to give our comments regarding the "Text to 911 Interim Funding Nebraska Public Service Commission Staff Proposal policy" and the "Nebraska Public Service Commission Text to 911 Funding Assistance Request application that was proposed on September 9, 2014.

It was our understanding that our funding request had already been submitted on July 9, 2014 to the Public Service Commission as requested. The form was labeled E911.2004.12.31.Request for Funding PSAP Buffalo Attachment A and also included our quote from CenturyLink for the text to 911 equipment and connectivity charges. So the question we have is if that form is sufficient to request the funding for text to 911 or does the Text to 911 Funding Assistance Request interim funding form also need to be sent in on October 27, 2014 when those forms are available.

We have submitted our request to the cell phone carriers and have heard back from several regarding moving forward on the text to 911 services. We have also submitted our request to CenturyLink to provide the connectivity to the Text Control Center and the equipment installation. At this time we are waiting for CenturyLink to install that equipment and provide the connectivity to our current power 911 software.

We would also like to comment on the process section in the Interim Funding Policy presented by the Public Service Commission. It states that a third party contractor retained by the commission for technical subject matter expertise reviews and the Commission approves, approves in part, or denies the request.

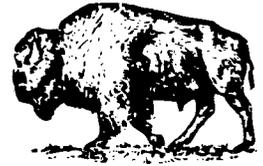
It is our opinion that a third party contractor should not be involved in the decision the commission makes on to approve or deny a request for the text to 911 services. A third party contractor should be assisting the PSAP with the technical issues involved in implementing the text to 911 service in their PSAP and the paper work needed to move forward with the text to 911 service. This would assist those PSAP's on the front end of this process rather than having them get at the end of the process and submitting their request only to discover their request is being denied because they did something improper. The public service commission along with the 911 advisory board should be the ones making the decision to approve, approve in part or deny those request.

Neil A. Miller
Sheriff



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We agree with the Education efforts portion of your policy. Educating the public is going to be a crucial part of this process to let the public know when to use text to 911 or when to make a voice call to 911 and the location limitations of texting 911 at this point.

Thank you for your continued efforts to make the transition to text to 911.

If you should have any additional questions please feel free to contact me.

Sincerely,

A handwritten signature in cursive that reads "Robert A. Tubbs".

Robert A. Tubbs
Lieutenant

A handwritten signature in cursive that reads "Neil A. Miller".

Neil A. Miller
Sheriff