

# Region 26 Council

Emergency Management & 911 Communications Center

PO Box B  
404 4<sup>th</sup> Street  
Taylor, NE 68879  
(308) 942-3461 Fax (308) 942-9104  
region26@cornhusker.net

January 20, 2010

Nebraska Public Service Commission  
1200 N Street, Suite 300  
Lincoln, NE 68508

RE: Application No. 911-019/PI-118

Dear Public Service Commissioners:

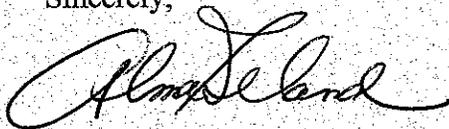
We would like to make comment to the above listed Application. Our large concern is the declining revenue that we receive from the landline surcharge due to the increase of wireless users. We greatly depend on the revenue that we receive from surcharges to help fund the maintenance of our PSAP including personnel.

The question we have is that since the direct cause of our decrease in surcharge revenue is from the changeover to wireless, then why couldn't the cellular phone surcharge be used to offset the loss we are experiencing? The cellular phones have caused a greater call volume to our PSAP and have created the need of more personnel on duty at times of a large event. Therefore, we have a larger personnel cost as a direct result of cellular phones. With that in mind, it would be good to see that the eligibility list for the funds be expanded and also reviewed periodically.

The last comment would be that the deadline for funding requests to be submitted to the Public Service Commission for the following budget year seems to be an excessive length of time from October to the following July.

Thank you for this opportunity to make comments.

Sincerely,



Alma Beland, Director  
REGION 26 COUNCIL

