



BRUCE E. LANG
CHIEF OF POLICE

City of Beatrice
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**Police Department
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5/14/12

To: Nebraska Public Service Commission

RE: Beatrice Communication Center Comments to the below motions.

911-019/PI-118

The costs related to salaries for persons responsible for receipt and processing of 911 calls for the current fiscal year:

1. The total number of 911 operators employed are nine full time and two part time.
2. Our 911 operators are also dispatchers.
3. Our 911 operators are not jailers.
4. The percentage of time 911 operators spend taking 911 calls, including any time spent with the caller on the line while dispatching is 65%.
5. The hourly wage range paid to full time dispatchers is \$12.77 to \$17.36 and part time dispatchers are paid \$9.00 per hour.

The Beatrice Police Department is interest in utilizing the additional wireless 911 funds if they become available for personnel costs. Our goal is to be able to fund a ninth full time dispatcher. This would allow us to eliminate any times at night where there is only one dispatcher on duty. It is not only a need to have two dispatchers on duty at all times, but a liability when we do not have two dispatchers on duty. When we have two 911 calls coming into our center we need at least two dispatchers to handle the call load and to make sure we are delivering the highest level of safety possible to our community. Currently we do not have the funds for nine dispatchers, but with an increase in our allocation from the wireless 911 funds we may be able to fund an additional position.

911-056/PI-84

The City of Beatrice would be able to clearly account for any funds distributed to PSAPS by keeping all funds in a separate account to set aside for any future equipment and software purchases or upgrades. We estimate in the next five years we will need to update our CAD software, AVL system changes and updates including the mapping system, and expand our computer interfacing abilities.

The total estimated cost is \$410,000. The estimated cost for each is listed below:

- CAD Software: \$300,000
- AVL System Update: \$100,000
- Computer Interfacing: \$10,000

Sincerely,

Chief Bruce Lang

bl/km

