September 13, 2010

## FOR IMMEDIATE RELEASE

## HuskerAccess Subscribers Required to Find Alternative Internet and Telephone Service

Gene Hand, Director of the Communications Department at the Nebraska Public Service Commission (Commission) announced today that Digital ISP Group, Inc. (dba HuskerAccess) is leaving the Internet and telephone market in Lincoln. Subscribers were notified by electronic mail on Saturday that they will need to immediately contact an alternative service provider in order to avoid or minimize disruption to their service. HuskerAccess did not give a reason for this departure in its electronic communication to its subscribers. The electronic notification informed subscribers that they must contact an alternative telephone or Internet service provider before noon on Monday September 13, 2010. HuskerAccess apologized for the short notice.

Mr. Hand advised that at the urging of the Commission, the deadline has been extended until noon on September 15, 2010 to give customers more time to find alternative Internet and telephone service. However, subscribers are advised to contact alternative service providers as soon as possible so that the new provider may have time to complete a service order and make network alterations so that they are able to provision service.

Subscribers can find alternative providers through a listing on the Commission's website at <u>www.psc.nebraska.gov</u> or they may call the Commission toll free at 800-526-0017 or in the Lincoln area at 471-3101.

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